NATIONAL DRUG FILE (NDF)

**USER MANUAL**

Version 4.0

October 1998

(Revised April 2011)

Department of Veterans Affairs Product Development

 Revision History

The table below lists changes made since the initial release of this manual. Each time this manual is updated, the Title Page lists the new revised date and this page describes the changes. Either update the existing manual with the Change Pages document, or replace it with the updated manual.

**Note:** The Change Pages document may include unedited pages needed for two-sided copying. Only edited pages display the patch number and revision date in the page footer.

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Revised Pages** | **Patch Number** | **Description** |
| 04/2011 | i-iv, 40b-d, 41a-f | PSN\*4\*262 | Added text and screen captures for options *Inquire to National Files* [PSNACT] and *Inquire to VA Product Info for Local Drug* [PSNLOOK] to display the three new fields created by PSN\*4\*261. These fields reflect enhancements to prevent the inadvertentcreation of supra-therapeutic possible dosages for high risk medications during the dosage creation segment of Pharmacy Data Management and National Drug File updates.Updated Table of Contents.REDACTED |
| 04/2011 | i-iii, 45-46, 46a-46d | PSN\*4\*263 | Modifications to section on Displaying an FDA Medication Guide. New examples added.Documentation released with PSN\*4\*262. REDACTED |
| 05/2010 | i-iv, 4, 45-46,47, 54 | PSN\*4\*108 | Added a new option, Display FDA Medication Guide [PSN MED GUIDE].Added a new section, Printing an FDA Medication Guide.Added FDA Medication Guide to the Glossary and Index.REDACTED |
| 02/2009 | 40, 40A-B,41A-D | PSN\*4\*169 | Updated screen captures for options Inquire to VA Product Info For Local Drug [PSNLOOK] and Inquire to National Files [PSNACT] to reflect additional data displayed and minor changes to the display.REDACTED |
| 09/03 | iii, 4, 7, 16, 37B-37D,53-54 | PSN\*4\*70 | * Added the new options, *Local Drugs Excluded from Drug-Drug Interactions* and *VA Products Excluded from Drug-Drug Interactions* to the Menu list and the Reports section.
* Corrected the name of the DEA, SPECIAL HDLG field.
* Corrected a drug name in the *Local Drug/VA Print Name Report*.
* Updated the TOC and the Index with the new reports.
 |

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|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Revised Pages** | **Patch Number** | **Description** |
| 07/03 | Title Page, i, 7-10,25-26, 41A-C | PSN\*4\*65 | -Replaced the Title Page and Revision History page.-Updated introduction to include DEA/PKI changes.-Updated screen captures changed by this patch. |
| 02/2003 | Title Page,i-ii, 41D-46, 51, 52 | PSN\*4\*62 | -Replaced the Title Page and Revision History page.-Updated the *Print a PMI Sheet* option and example.-Updated the Glossary for the PMI Sheet term.- (Included pages for double-sided printing.) |
| 09/2001 | Title Page, i, ii, 41D,42 | Developer Request | * Replaced the Title Page (and associated blank page) and the Revision History page (and associated blank page after it p. ii.)
* The *Print a PMI Sheet* option stated that a specific vendor supplied the information for these sheets and the verbiage was changed to a “commercial vendor”.
 |
| 03/2001 | Title Page, i, ii, iii, iv, 4, 37A-B, 53 | PSN\*4\*48 | * Replaced the Title Page (and associated blank page), and pages i, ii (blank), iii, and iv (blank), which include the Revision History and Table of Contents. Pages ii and iv have no changes, but were included for two-sided printing only.
* Replaced pages 4 and 53 with the new pages. Pages 3 and 54 have no changes, but were included for two- sided printing only.
* Inserted pages 37A-37B, which introduce the new *Local Drug/VA Print Name Report* option. Pages 37 and 38 have no changes, but were included for two- sided printing only.
 |
| 02/2000 | 4, 5, 6, 8, 9,17, 34, 41,41A-C | PSN\*4\*22 | Added a new option called *Inquire to National Files*. |

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In this example, the Dosage Form of ‘Oil’ is excluded from dosage checks, but since the Override DF Exclude from Dosage Checks is set to ‘Yes’, dosage checks will be performed for the VA Product, ‘Cod Liver Oil.’

|  |
| --- |
| **Select DRUG GENERIC NAME: Cod liver oil** **1 COD LIVER OIL VT801****2 COD LIVER OIL/TALC/ZINC OXIDE 40% OINT DE900 CHOOSE 1-2: 1 COD LIVER OIL VT801** **DRUG Generic Name: COD LIVER OIL** **VA Product Name: COD LIVER OIL** **VA Generic Name: COD LIVER OIL** |
| **Dosage Form: OIL (Exclude from Dosing Cks)** |
| **Strength:** |  |
| **National Formulary Name: COD LIVER OIL OIL** |  |
| **VA Print Name: COD LIVER OIL** |  |
| **VA Product Identifier: C0504** | **Transmit To CMOP: YES** |
| **VA Dispense Unit: ML** |  |
| **PMIS: None** |  |
| **Active Ingredients:** |  |
| **COD LIVER OIL** | **Str:** |
| **Press Return to Continue:** |  |
| **Primary Drug Class: VT801** |  |
| **CS Federal Schedule: None** |  |
| **Single/Multi Source Product:** |  |
| **Max Single Dose:** | **Min Single Dose:** |
| **Max Daily Dose:** | **Min Daily Dose:** |
| **Max Cumulative Dose:** |  |
| **National Formulary Indicator: No** |  |
| **Override DF Exclude from Dosage Checks: Yes (Dosage Checks shall be performed)** |
|  |

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**Exclude Interaction check=not set, Override DF Exclude from Dosage Check =Y** In this example, the Dosage Form of ‘Powder,Oral’ IS NOT excluded from dosage checks, but since the Override DF Excluded from Dosage Checks is set to ‘Yes’, dosage checks will not be performed for the VA Product , ‘Thick-It Powder’.

|  |
| --- |
| **Select DRUG GENERIC NAME: THICK-IT POWDER TN200** **DRUG Generic Name: THICK-IT POWDER** **VA Product Name: THICK-IT POWDER** **VA Generic Name: THICK-IT Dosage Form: POWDER,ORAL Strength:****National Formulary Name: THICK-IT POWDER,ORAL VA Print Name: THICK-IT POWDER****VA Product Identifier: T0557 Transmit To CMOP: YES VA Dispense Unit: GM****PMIS: None****Active Ingredients:****CORN STARCH Str:****Press Return to Continue: <ENTER> Primary Drug Class: TN200****CS Federal Schedule: 0 Unscheduled Single/Multi Source Product:****Max Single Dose: Min Single Dose:****Max Daily Dose: Min Daily Dose: Max Cumulative Dose:****National Formulary Indicator: Yes** |
| **Override DF Exclude from Dosage Checks: Yes (No Dosage Checks performed)** |
|  |

## Auto-Creation of Supra-Therapeutic Possible Dosages

In order to prevent inadvertent creation of supra-therapeutic possible dosages for high risk medications during the dosage creation segment of Pharmacy Data Management and National Drug File updates, three patches have been released. Patch PSN\*4\*261 added three new fields to the VA PRODUCT file (#50.68).

Patch PSN\*4\*262, in conjunction with Pharmacy Data Management patch PSS\*1\*155, provides the functionality to determine if possible dosages should be auto-created or not during the match/re-match process.

PSN\*4\*262 contains changes to the *Inquire to VA Product Info For Local Drug*

[PSNLOOK] option to include the display of the new fields.

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For more information about the new fields, refer to PSN\*4\*261. For information on how the new fields affect auto-creation of possible dosages during the match and re-match process, refer to patch PSS\*1\*155. For more information about the supra-therapeutic dosages project, refer to the Release Notes for these patches.

## Example 1: Auto-Create Default Possible Dosage=Yes [PSNLOOK]

Select OPTION NAME: PSNLOOK

This option will allow you to look up entries in your local DRUG file. It will display National Drug File software match information.

Select DRUG GENERIC NAME: NIFEDIPINE 20MG CAPS CV200

DRUG Generic Name: NIFEDIPINE 20MG CAPS VA Product Name: NIFEDIPINE 20MG CAP

VA Generic Name: NIFEDIPINE Dosage Form: CAP,ORAL

Strength: 20 Units: MG

National Formulary Name: NIFEDIPINE CAP,ORAL VA Print Name: NIFEDIPINE 20MG CAP

VA Product Identifier: N0042 Transmit To CMOP: YES VA Dispense Unit: CAP

PMIS: NIFEDIPINE - ORAL

Active Ingredients:

NIFEDIPINE Str: 20 Unt: MG

Press Return to Continue:

Primary Drug Class: CV200 CS Federal Schedule: None

Single/Multi Source Product:

Max Single Dose: Min Single Dose:

Max Daily Dose: Min Daily Dose:

Max Cumulative Dose:

National Formulary Indicator: No

Override DF Exclude from Dosage Checks: No

|  |
| --- |
| Auto-Create Default Possible Dosage? Yes |

Restriction:

Refer to PBM/MAP criteria for use of long-acting dihydropyridine calcium antagonists

Press Return to Continue:

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## Example 2: Auto-Create Default Possible Dosage= No, and No Possible Dosages Created [PSNLOOK]

|  |  |
| --- | --- |
| …National Formulary Indicator: NoOverride DF Exclude from Dosage Checks: No |  |
| Auto-Create Default Possible Dosage? NoPossible Dosages To Auto-Create: No Possible Dosages |  |
|  |  |

**Example 3: Auto-Create Default Possible Dosage= No, and Create One Possible Dosage [PSNLOOK]**

|  |  |
| --- | --- |
| …National Formulary Indicator: NoOverride DF Exclude from Dosage Checks: No |  |
| Auto-Create Default Possible Dosage? NoPossible Dosages To Auto-Create: 1x Possible DosagesPackage: Inpatient |  |
|  |  |

## Example 4: Auto-Create Default Possible Dosage= No, and Create Two Possible Dosages [PSNLOOK]

|  |  |
| --- | --- |
| …National Formulary Indicator: NoOverride DF Exclude from Dosage Checks: No |  |
| Auto-Create Default Possible Dosage? NoPossible Dosages To Auto-Create: 2x Possible DosagesPackage: Inpatient and Outpatient |  |

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## NDC/UPN Inquiry [PSNUPN] Synonym: NDCU

With this option you can enter an NDC or UPN to get the corresponding information displayed to the screen. This data comes from the NDC/UPN file (#50.67).

## Example: Inquiry using an NDC

Select Inquiry Options Option: **NDC** NDC/UPN Inquiry

This option allows you to pick an NDC or UPN and the corresponding information from NDC/UPN file will be displayed to the screen.

Do you want to Inquire on an NDC or UPN: Select one of the following:

N U

NDC UPN

Enter response: NDC// **<ENTER>**

Select NDC/UPN: **510002014150**

1 510002014150 86849

2 510002014150 86850

CHOOSE 1-2: **2** 86850

NDC: 510002014150

Manufacturer: FEDERAL SUPPLY Trade Name: COTTON BALL Package Size: 2000

Do you want to Inquire on an NDC or UPN:

OTX/RX Indicator:

Package Type: BAG

Select one of the following:

N U

NDC UPN

Enter response: NDC// **<ENTER>**

Select NDC/UPN: **<ENTER>**

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## Inquire to National Files

[PSNACT] Synonym: NAT

The Inquire to National Files displays information related to products contained within the national files. The product may be selected by entering the VA Product Name, CMOP ID or NDC.

Select Inquiry Options Option: **NAT** Inquire to National Files

This option allows you to lookup NDF file information three ways (VA Product Name, NDC, or CMOP ID number).

LOOKUP BY (VA) PRODUCT, (N)DC, OR (C)MOP ID ?

*Auto-Creation of Supra-Therapeutic Possible Dosages*

In order to prevent inadvertent creation of supra-therapeutic possible dosages for high risk medications during the dosage creation segment of Pharmacy Data Management and National Drug File updates, three patches have been released. Patch PSN\*4\*261 added three new fields to the VA PRODUCT file (#50.68).

Patch PSN\*4\*262, in conjunction with Pharmacy Data Management patch PSS\*1\*155, provides the functionality to determine if possible dosages should be auto-created or not during the match/re-match process.

PSN\*4\*262 contains changes to the *Inquire to National Files* [PSNACT] option to include the display of the new fields.

 For more information about the new fields, refer to PSN\*4\*261. For information on how the new fields affect auto-creation of possible dosages during the match and re-match process, refer to patch PSS\*1\*155.

## Example 1: NDF Inquiry by VA Product Name

|  |
| --- |
| LOOKUP BY (VA) PRODUCT, (N)DC, OR (C)MOP ID ? **VA** VA PRODUCTSelect VA PRODUCT NAME: hydrocortisone1. HYDROCORTISONE 0.1% CREAM,TOP
2. HYDROCORTISONE 0.25% CREAM,TOP
3. HYDROCORTISONE 0.25% LOTION
4. HYDROCORTISONE 0.25%/NEOMYCIN SO4 0.5% CREAM,TOP
5. HYDROCORTISONE 0.5% AEROSOL,TOP

Press <RETURN> to see more, '^' to exit this list, OR CHOOSE 1-5: 1 HYDROCORTISONE 0.1% CREAM,TOPVA Product Name: HYDROCORTISONE 0.1% CREAM,TOPVA Generic Name: HYDROCORTISONE |
| Dose Form: CREAM,TOP (Exclude from Dosing Cks) |
| Strength: 0.1 Units: %National Formulary Name: HYDROCORTISONE CREAM,TOPVA Print Name: HYDROCORTISONE 0.1% CREAM |

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## Example 1: NDF Inquiry by VA Product Name (cont.)

|  |
| --- |
| VA Product Identifier: H0161 Transmit to CMOP: Yes VA Dispense Unit: GM PMIS: NoneActive Ingredients: HYDROCORTISONE Strength: 0.1 Units: %Primary VA Drug Class: DE200 Secondary VA Drug Class:CS Federal Schedule:National Formulary Indicator: Yes National Formulary Restriction: |
| Exclude Drg-Drg Interaction Ck: Yes (No check for Drug-Drug Interactions) Override DF Exclude from Dosage Checks: No |
| Auto-Create Default Possible Dosage? Yes **Auto-Create Default Possible Dosage**is set to Yes.Press return to continue or '^' to exit:NDC: 000749040201 UPN:VA Product Name: HYDROCORTISONE 0.1% CREAM,TOPManufacturer: MILL MARK PHARM Trade Name: HYDROCORTISONE Route: TOPICALPackage Size: 20 GM Package Type: TUBENDC: 000166069539 UPN:VA Product Name: HYDROCORTISONE 0.1% CREAM,TOPManufacturer: MALLARD Trade Name: HYDROCORTISONE Route: TOPICALPackage Size: 454 GM Package Type: JAR |

**Example 2: NDF Inquiry by NDC**

LOOKUP BY (VA) PRODUCT, (N)DC, OR (C)MOP ID ? **n** NDC NDC (N) or UPN (U) ? **n** NDC

Enter NDC with or without Dashes (-): **000223145302** 98650

...OK? Yes// <**ENTER**> (Yes)

NDC: 000223145302 UPN:

VA Product Name: PLACEBO TAB

Manufacturer: CONSOLIDATED MC Trade Name: PLACEBO Route: ORAL

Package Size: 1000 Package Type: BOTTLE VA Product Name: PLACEBO TAB

VA Generic Name: PLACEBO Dose Form: TAB

Strength: Units:

National Formulary Name: PLACEBO TAB VA Print Name: PLACEBO CAP/TAB

VA Product Identifier: P0256 Transmit to CMOP: Yes VA Dispense Unit: CAP/TAB PMIS: None

Active Ingredients: LACTOSE Strength: 10 Units: %WW

CELLULOSE Strength: 3 Units: %WW STARCH Strength: 87 Units: %WW

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## Example 2: NDF Inquiry by NDC (cont.)

|  |
| --- |
| Primary VA Drug Class: XX000 Secondary VA Drug Class:CS Federal Schedule:Press return to continue or '^' to exit: |
| National Formulary Indicator: No National Formulary Restriction: | **Exclude Drg-Drg Interaction Ck** will only display if it is set to Yes. |  |
|  |
| Override DF Exclude from Dosage Checks: Yes (No dosage checks performed) |
| Auto-Create Default Possible Dosage? No **Auto-Create Default**Possible Dosages To Auto-Create: No Possible Dosages **Possible Dosage** is set toNo and no PossiblePress return to continue or '^' to exit: Dosages are auto-created. |

**Example 3: NDF Inquiry by CMOP ID Number**

|  |  |
| --- | --- |
| LOOKUP BY (VA) PRODUCT, (N)DC, OR (C)MOP CMOP ID: c0504 COD LIVER OILVA Product Name: COD LIVER OIL VA Generic Name: COD LIVER OIL | ID ? c CMOP ID |
| Dose Form: OIL | (Exclude from Dosing Cks) |  |
| Strength: Units:National Formulary Name: COD LIVER OIL OIL VA Print Name: COD LIVER OILVA Product Identifier: C0504 Transmit to CMOP: Yes VA Dispense Unit: ML PMIS: NoneActive Ingredients: COD LIVER OIL Strength: Units:Primary VA Drug Class: VT801 Secondary VA Drug Class:CS Federal Schedule:National Formulary Indicator: No National Formulary Restriction: |
| Override DF Exclude from Dosage Checks: Yes (Dosage Checks shall be performed) |
|  |  |
| Auto-Create Default Possible Dosage? NoPossible Dosages To Auto-Create: 1x and 2x Possible DosagesPackage: Both Inpatient and Outpatient Press return to continue or '^' to exit:NDC: 000395063594 UPN:VA Product Name: COD LIVER OILManufacturer: WALMEAD Trade Name: COD LIVER OILRoute: ORAL | **Auto-Create****Default Possible Dosage** is set to No and Possible Dosages are auto-created for both Inpatient and Outpatient packages. |

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## Example 3: NDF Inquiry by CMOP ID Number (cont.)

Package Size: 120 ML Package Type: BOTTLE

NDC: 000395063794 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: WALMEAD Trade Name: COD LIVER OIL, MINT FLAVORED Route: ORAL

Package Size: 120 ML Package Type: BOTTLE

NDC: 000003092630 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: BRISTOL-MYERS SQUIBB Trade Name: COD LIVER OIL Route: ORAL

Package Size: 120 ML Package Type: BOTTLE

NDC: 000395063516 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: WALMEAD Trade Name: COD LIVER OIL Route: ORAL

Package Size: 473 ML Package Type: BOTTLE Press return to continue or '^' to exit:

NDC: 000003092630 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: BRISTOL-MYERS SQUIBB Trade Name: COD LIVER OIL Route: ORAL

Package Size: 120 ML Package Type: BOTTLE

NDC: 000395063516 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: WALMEAD Trade Name: COD LIVER OIL Route: ORAL

Package Size: 473 ML Package Type: BOTTLE Press return to continue or '^' to exit:

NDC: 000395063716 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: WALMEAD Trade Name: COD LIVER OIL, MINT FLAVORED Route: ORAL

Package Size: 473 ML Package Type: BOTTLE

NDC: 000527073427 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: LANNETT Trade Name: COD LIVER OIL Route: ORAL

Package Size: 473 ML Package Type: BOTTLE

NDC: 000395063528 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: WALMEAD Trade Name: COD LIVER OIL Route: ORAL

Package Size: 3840 ML Package Type: BOTTLE

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## Example 3: NDF Inquiry by CMOP ID Number (cont.)

NDC: 000527073428 UPN:

VA Product Name: COD LIVER OIL

Manufacturer: LANNETT Trade Name: COD LIVER OIL Route: ORAL

Package Size: 3840 ML Package Type: BOTTLE Press return to continue or '^' to exit:

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# Printing a Patient Medication Information Sheet

## Print a PMI Sheet [PSNPMIS] Synonym: PMIS

This option allows you to print a Patient Medication Information Sheet (PMI).

These medication information sheets can be provided to patients, explaining how and why to take a medication and the possible side effects. A commercial vendor supplies the information provided in the Patient Medication Information Sheets. This information is updated periodically to provide new medication information sheets and changes to existing sheets.

If the PMI Sheet does not print and the message “Drug is not linked to a valid Medication Information Sheet for language selected” is printed instead, the user should select another language and re-print the medication sheet. If this still does not work, then the user should contact the NDF Manager for further assistance.

## Example: Print a PMI Sheet

Select National Drug File Menu Option: **PMIS** Print a PMI Sheet Select DRUG GENERIC NAME: **ACET <RET>**

1. ACETAMINOPHEN 160MG/5ML (TYLENOL) ELIX CN103 DISP/ML (120ML/BT)
2. ACETAMINOPHEN 160MG/5ML SUGAR-ALC-FREE CN103 N/F FOR SPECIAL USE IN SELECT DIABETIC PATIENTS
3. ACETAMINOPHEN 160MG/5ML UNIT DOSE CUP CN103 (TK) INPATIENT USE ONLY. AVAILABLE 10ML/CUP
4. ACETAMINOPHEN 325MG (NONRENEWABLE) 12'S CN103 CHOOSE ONLY TO REFLECT ACUTE CARE DISPENSING
5. ACETAMINOPHEN 325MG (TYLENOL) TAB CN103 CMOP DISP/MULT 100'S Press <RETURN> to see more, '^' to exit this list, OR

CHOOSE 1-5: **5** ACETAMINOPHEN 325MG (TYLENOL) TAB

CN103

CMOP DISP/MULT 100'S

Select DRUG GENERIC NAME: **<RET>**

Select one of the following:

1

2

English Spanish

Select Language : **1** English

How many copies? : (1-100): 1// **<RET>**

DEVICE: *[Select Print Device]*

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# Displaying an FDA Medication Guide

## Display FDA Medication Guide [PSN MED GUIDE] Synonym: FDA

This option allows you to display a Food and Drug Administration (FDA) Medication Guide.

Medication guides are paper handouts that come with many prescription medicines. These guides address issues that are specific to particular drugs and drug classes, and they contain FDA approved information that can help patients avoid serious adverse events. The FDA requires that medication guides be issued with certain prescribed drugs and biological products when the agency determines that: certain information is necessary to prevent serious adverse effect; patient decision-making should be informed by information about a known serious side effect with a product; or patient adherence to directions for the use of a product are essential to its effectiveness.

The system allows the user to select the appropriate document through the generic drug name. If there is no associated medication guide, the system shall inform the user and allow the user to select another drug.

If there is no medication guide associated with the medication, the message: “There is no FDA Medication Guide associated with this medication” is displayed.

If the FDA Medication Guide does not automatically open in a .pdf format when the user presses <Enter>, the desktop may not have the required software installed. The user should contact local technical support for assistance.

## Example 1: Displaying an FDA Medication Guide for a VA Product without a Medication Guide Associated

Select OPTION NAME: PSNMGR

National Drug File Menu

WELCOME TO THE NATIONAL DRUG FILE VERSION 4.0

REMA Rematch / Match Single Drugs VER Verify Matches

SVER Verify Single Match

MERG Merge National Drug File Data Into Local File AUTO Automatic Match of Unmatched Drugs

CLAS Allow Unmatched Drugs To Be Classed RPRT National Drug File Reports Menu ... INQ Inquiry Options ...

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## Example 1: Displaying an FDA Medication Guide for a VA Product without a Medication Guide Associated (cont.)

PMIS Print a PMI Sheet

FDA Display FDA Medication Guide

Select National Drug File Menu Option: FDA Display FDA Medication Guide Select VA PRODUCT NAME:SIMVASTATIN

1. SIMVASTATIN 10MG TAB
2. SIMVASTATIN 10MG TAB,UD
3. SIMVASTATIN 20MG TAB
4. SIMVASTATIN 20MG TAB,UD
5. SIMVASTATIN 40MG TAB

Press <RETURN> to see more, '^' to exit this list, OR CHOOSE 1-5: 1 SIMVASTATIN 10MG TAB

There is no FDA Medication Guide associated with this medication. Enter RETURN to continue, '?' for HELP, or '^' to exit: ?

When unable to get the FDA Medication Guide to display, review the following suggestion(s) for troubleshooting potential problems:

1) If no FDA Medication Guide exists for a product that you believe should have one, confirm that one is required by visiting the FDA website (www.fda.gov). If one is required, log a support ticket to request its addition. Please understand that there may be a delay between the time that a new Medication Guide is posted to the FDA website and when it is made available in VistA through a National Drug File data update patch.

**Example 2: Displaying an FDA Medication Guide for a VA Product when the Java Software Component is not Installed or is not Running**

Select OPTION NAME: PSNMGR

National Drug File Menu

WELCOME TO THE NATIONAL DRUG FILE VERSION 4.0

REMA Rematch / Match Single Drugs VER Verify Matches

SVER Verify Single Match

MERG Merge National Drug File Data Into Local File AUTO Automatic Match of Unmatched Drugs

CLAS Allow Unmatched Drugs To Be Classed RPRT National Drug File Reports Menu ... INQ Inquiry Options ...

PMIS Print a PMI Sheet

**FDA Display FDA Medication Guide**

Select National Drug File Menu Option: FDA Display FDA Medication Guide Select VA PRODUCT NAME: LINDA

1. LINDANE 1% CREAM,TOP
2. LINDANE 1% LIQUID,TOP
3. LINDANE 1% LOTION
4. LINDANE 1% SHAMPOO CHOOSE 1-4: 3 LINDANE 1% LOTION

*............................................................... example continues on the next page ...........................................................*

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## Example 2: Displaying an FDA Medication Guide for a VA Product when the Java Software Component is not Installed or is not Running (cont.)

The following URL provides the link to the FDA Medication Guide associated with this medication. Thin Client users: copy/paste the URL below into a browser to access the FDA Medication Guide for this drug:

vaww.national.cmop.va.gov/FDAMedGuides/Lindane\_Lotion\_(Generic)\_(2008).pdf

Please wait...

The system is unable to display FDA Med Guide automatically.

The FDA Medication Guide will not automatically open on Thin Client and some types of encrypted sessions. If you do not believe this is the reason contact your local technical support for assistance.

You can copy/paste the link above into your browser's address bar to retrieve the FDA Medication Guide.

Enter RETURN to continue, '?' for HELP, or '^' to exit: ?

When unable to get the FDA Medication Guide to display, review the following suggestion(s) for troubleshooting potential problems:

1. The browser did not open automatically. This may be due to the following:
	* You might be connected to VistA via Thin Client or an encrypted session that prevents the FDA Med Guide from automatically displaying. Please copy and paste the URL link below into your browser's address bar to retrieve the FDA Medication Guide:

vaww.national.cmop.va.gov/FDAMedGuides/Lindane\_Lotion\_(Generic)\_(2008).pdf

* + The computer might not have the required Java software component installed or the software might not be functioning properly. Please, contact technical support for assistance.
1. When doing a copy/paste of the link into the browser's address and an HTTP

404 - File Not Found error is received. This may be due to the following:

* + A common issue exists when the link is displayed in two lines in the terminal screen. When you copy both lines at the same time and paste it into the browser's address, the second line is ignored by the browser resulting in a 'broken' link. To resolve this issue, copy and paste one line at a time from the terminal screen into the browser's address to make sure the complete link is used.
	+ The FDA Medication Guide Server may be down at the moment. Please, wait a few minutes and try again. If the problem persists, contact technical support for assistance.
1. The browser opened automatically, however you receive an HTTP 404 - File Not Found error. This may be due to the following:
	* The FDA Medication Guide Server may be down at the moment. Please, wait a few minutes and try again. If the problem persists, contact technical support for assistance.

Enter RETURN to continue, '?' for HELP, or '^' to exit:

Select VA PRODUCT NAME:

*............................................................... example continues on the next page ...........................................................*

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## Example 3: Displaying an FDA Medication Guide for a VA Product when the Java Software Component is Installed and Running but the Server is Down

Select OPTION NAME: PSNMGR

National Drug File Menu

WELCOME TO THE NATIONAL DRUG FILE VERSION 4.0

REMA Rematch / Match Single Drugs VER Verify Matches

SVER Verify Single Match

MERG Merge National Drug File Data Into Local File AUTO Automatic Match of Unmatched Drugs

CLAS Allow Unmatched Drugs To Be Classed RPRT National Drug File Reports Menu ... INQ Inquiry Options ...

PMIS Print a PMI Sheet

**FDA Display FDA Medication Guide**

Select National Drug File Menu Option: FDA Display FDA Medication Guide Select VA PRODUCT NAME: LINDA

1. LINDANE 1% CREAM,TOP
2. LINDANE 1% LIQUID,TOP
3. LINDANE 1% LOTION
4. LINDANE 1% SHAMPOO CHOOSE 1-4: 3 LINDANE 1% LOTION

The following URL provides the link to the FDA Medication Guide associated with this medication. Thin Client users: copy/paste the URL below into a browser to access the FDA Medication Guide for this drug:

vaww.national.cmop.va.gov/FDAMedGuides/Lindane\_Lotion\_(Generic)\_(2008).pdf Please wait...

*............................................................... example continues on the next page ...........................................................*

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## Example 3: Displaying an FDA Medication Guide for a VA Product when the Java Software Component is Installed and Running but the Server is Down (cont.)

Enter RETURN to continue, '?' for HELP, or '^' to exit: ?

When unable to get the FDA Medication Guide to display, review the following suggestion(s) for troubleshooting potential problems:

1. The browser did not open automatically. This may be due to the following:
	* You might be connected to VistA via Thin Client or an encrypted session that prevents the FDA Med Guide from automatically displaying. Please copy and paste the URL link below into your browser's address bar to retrieve the FDA Medication Guide:

vaww.national.cmop.va.gov/FDAMedGuides/Lindane\_Lotion\_(Generic)\_(2008).pdf

* + The computer might not have the required Java software component installed or the software might not be functioning properly. Please, contact technical support for assistance.
1. When doing a copy/paste of the link into the browser's address and an HTTP

404 - File Not Found error is received. This may be due to the following:

* + A common issue exists when the link is displayed in two lines in the terminal screen. When you copy both lines at the same time and paste it into the browser's address, the second line is ignored by the browser resulting in a 'broken' link. To resolve this issue, copy and paste one line at a time from the terminal screen into the browser's address to make sure the complete link is used.
	+ The FDA Medication Guide Server may be down at the moment. Please, wait a few minutes and try again. If the problem persists, contact technical support for assistance.
1. The browser opened automatically, however you receive an HTTP 404 - File Not Found error. This may be due to the following:
	* The FDA Medication Guide Server may be down at the moment. Please, wait a few minutes and try again. If the problem persists, contact technical support for assistance.

Enter RETURN to continue, '?' for HELP, or '^' to exit:

Select VA PRODUCT NAME:

## Example 4: Displaying an FDA Medication Guide for a VA Product when the Java Software Component is Installed and Running

Select OPTION NAME: PSNMGR

National Drug File Menu

WELCOME TO THE NATIONAL DRUG FILE VERSION 4.0

REMA Rematch / Match Single Drugs VER Verify Matches

SVER Verify Single Match

MERG Merge National Drug File Data Into Local File AUTO Automatic Match of Unmatched Drugs

*............................................................... example continues on the next page ...........................................................*

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## Example 4: Displaying an FDA Medication Guide for a VA Product when the Java Software Component is Installed and Running (cont.)



CLAS Allow Unmatched Drugs To Be Classed RPRT National Drug File Reports Menu ... INQ Inquiry Options ...

PMIS Print a PMI Sheet

**FDA Display FDA Medication Guide**

Select National Drug File Menu Option: FDA Display FDA Medication Guide Select VA PRODUCT NAME: LINDA

1. LINDANE 1% CREAM,TOP
2. LINDANE 1% LIQUID,TOP
3. LINDANE 1% LOTION
4. LINDANE 1% SHAMPOO CHOOSE 1-4: 3 LINDANE 1% LOTION

The following URL provides the link to the FDA Medication Guide associated with this medication. Thin Client users: copy/paste the URL below into a browser to access the FDA Medication Guide for this drug:

vaww.national.cmop.va.gov/FDAMedGuides/Lindane\_Lotion\_(Generic)\_(2008).pdf Please wait...

Enter RETURN to continue, '?' for HELP, or '^' to exit:

Select VA PRODUCT NAME:

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