Pharmacy Reengineering (PRE)

Inbound ePrescribing (IEP) 5.0

User Guide

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Revision History

Date	Version	Description	Author
06/10/2024	5.0	PSO*7*746: Introduces the following enhancements to the menu option eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING] : • New eRx RX Change Request user interface. • eRx Holding Queue Display Conversion (Patient Summary Display) • Batch eRx Remove • Batch eRx Un-Remove • Hold For Future Fill Functionality • Added the following new action: - View Suggestion(s) (VS) - Jump to eRx Patient (JE) - Resend eRx Change Request (REC) • Allow user to Manually Hold and Un-Hold with HC hold code. • Diagnosis and Prescriber Drug Use Evaluation (DUE) Information display • Diagnosis and Drug Use Evaluation (DUE) info on eRx Print	Booz Allen Hamilton
11/30/2023	5.0	PSO*7*700: • New menu option: *eRx Holding Queue Processing* [PSO ERX QUEUE PROCESSING]	Booz Allen Hamilton

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Unit 7. Part 1: New *eRX Holding Queue Processing* option [PSO ERX QUEUE PROCESSING]

7.1 Introduction

This new option replaces the existing *Complete Orders from eRX* option [PSO ERX FINISH]. VistA Outpatient Pharmacy is comprised of two sections:

- Inbound eRX VistA Holding Queue
- Inbound eRX VistA Outpatient Profile - Complete Orders from Order Entry/Results Reporting (OERR) and Patient Prescription Processing

7.2 Purpose of Inbound eRX VistA Holding Queue

The eRX Holding Queue allows for validation and review of the eRX by VA Pharmacy users prior to the eRX being added to the VA record and merging with the existing outpatient functionality. For the fillable prescriptions, VA Pharmacy users can validate patient, provider, and drug/SIG information. Additionally, users can accept, hold, un hold, print, reject, or remove an eRX from the Holding Queue after it has been received by VistA from the eRX Processing Hub. The users can also work with RxRenewal Responses, RxChange Responses and CancelRx Requests, which are described.

NOTE: Controlled Substance records that meet the requirements of the Drug Enforcement Administration's (DEA) electronic prescribing for Controlled Substance rules will have a visual indicator stating "EPCS DEA Valid" at the top right corner in the VistA Holding Queue.

7.3 eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING] option

The inbound eR_X message is transmitted from the Processing Hub to VistA and stored in the eR_X Holding Queue.

To access the eR_X Holding Queue:

Follow this navigation path: **Core Applications** > **Outpatient Pharmacy Manager** > (select Division) > **RX (Prescriptions) ...** > eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING]

```
        Patient Prescription Processing
ERX     eRx Holding Queue Processing
FERX    Complete Orders from eRx
       **>Out of order: Please use PSO ERX QUEUE PROCESSING option instead
PRNT    Print a PMI Sheet
PROF    Medication Profile
        Barcode Rx Menu ...
        Check Drug Interaction
        Complete Orders from OERR
        Discontinue Prescription(s)
        Edit Prescriptions
        ePharmacy Menu ...
        List One Patient's Archived Rx's
        Manual Print of Multi-Rx Forms
        OneVA Pharmacy Prescription Report
        Release Medication
        Reprint an Outpatient Rx Label
        Signature Log Reprint
        View Prescriptions
```

eRx Holding Queue Processing Menu Option

To enter eRx Holding Queue Processing option, you must select the type of records you want to see on the Holding Queue. You will enter directly into the Patient Centric View, but you can easily switch to the Rx List view back and forth to the Patient Centric View.

7.3.1 Actionable and Non-Actionable eR_X Records

Before learning how this option works it is important to understand that there are two types of Inbound eR_X records: **Actionable** records and **Non-Actionable** records.

Actionable records include:

- NewRx (status in New, In Process, Hold, and Wait)

- CancelRx Request
- RxRenewal Response (Denied, Denied NewRx to Follow, RxRenewal Response Failed)
- RxRenewal Response – Approved with Changes (when there is a change to the provider data)
- RxRenewal Response – Replace (in statuses of new, in process, hold, wait or error)
- Inbound Errors related to RxRenewal Requests
- RxChange Response (Denied for all request types)
- RxChange Response (Approved for Prior Authorization Required request type)
- RxChange Response (Validated for Prescriber Authorization request type)
- RxChange Response (Approved and Approved with Changes for request types Generic Substitution, Therapeutic Interchange/Substitution, Drug Use Evaluation, Script Clarification and Out of Stock, and in statuses of new, in process, hold, wait, or error)
- Inbound Errors related to RxChange Requests

Non-Actionable records

Are all records acknowledged, removed, rejected, processed/completed, and auto-canceled are non-actionable. Non-Actionable records further include:

- RxRenewal Request
- RxRenewal Response – Approved
- RxRenewal Response – Approved with Changes (change to drug data only)
- RxChange Request
- CancelRx Response
- Inbound Errors related to CancelRx Responses

7.3.2 Initial Parameters

Upon entering the option, the user is prompted to choose which eRx record status they would like to view or work on. Once the prompts are answered, the user will enter the eRx Patient Centric View Queue, which is explained further down on this document.

MbM Only

Meds-By-Mail site users will be prompted to select a Clinic. This helps MbM distribute the workload into multiple clinics so when the pharmacists are finishing the prescriptions they can work on the queue for a specific clinic.

```
eRx Clinic (Optional):
```

Although VAMC's users are not presented this prompt, their eRx is still assigned a default clinic that is entered in the Site Parameter Enter/Edit [PSO SITE PARAMETERS] option under the field DEFAULT ERX CLINIC.

```
Select one of the following:

          A         All
          N         New
          I         In Progress
          W         Wait
          H         Hold
          C         CCR
          WP        Workload Processing

Enter response: A// ?

   All - View all patients with actionable prescriptions
   New - View patients with prescriptions in the 'NEW' status
   In Process - View patients with prescriptions in the 'IN PROCESS' status
   Wait - View patients with prescriptions in the 'WAIT' status
   Hold - View patients with prescriptions in the 'HOLD' status
   CCR - View patients with prescriptions in the 'CCR' status
   Workload Processing - Process New prescriptions for one patient at a
                         time using FIFO (First In First Out) method
```

Status Selection

The screen above shows all the options users can chose for building the initial list upon entering the Patient Centric View. With the exception of the WP (Workload Processing), which will be explained further down on this document.

Users holding the **PSO ERX WORKLOAD TECH** security key will be limited to selecting the following options from the menu above to 3 options shown below:

```
     Select one of the following:

          H         Hold
          C         CCR
          WP        Workload Processing

Enter response: WP//
```

PSO ERX WORKLOAD TECH security key holders options

A – All

This choice will include all eRx that are actionable. Meaning that they still have some work to be done before they can be considered completed.

N – New

This choice will include only eRx with a NEW status. These are records for a new eRx that have not yet been changed by any other user.

I - In-Process

This choice will include only eRx with a IN PROCESS status. These are records that one or multiple users have already done some work on but, they are not yet completed.

W - Wait

This choice will include only eRx with a WAIT status. Similar to IN PROCESS these are records that one or multiple users have already done some work on, but they are not yet completed. They have usually been put on Hold and now have been removed from Hold.

H – Hold

This choice will include only eRx in a HOLD status. However, there are many different HOLD statuses and that's why the next prompts shown below allows the user to further define this choice.

```
Enter response: A// Hold

     Select one of the following:

          S         SINGLE CODE
          A         ALL HOLD CODES

Enter response: A// SINGLE CODE

Select eRx Status: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
   Choose from:
   118          HPT - PATIENT NOT FOUND
   119          HPD - PROVIDER NOT FOUND
   120          HNF - NON-FORMULARY DRUG THAT NEEDS APPROVAL
   121          HSO - INSUFFICIENT STOCK
   122          HDI - DRUG-DRUG INTERACTION
   123          HAD - ADVERSE DRUG INTERACTION
   124          HBA - BAD ADDRESS
   125          HPC - PROVIDER CONTACTED
   126          HPA - PRIOR APPROVAL NEEDED
   127          HOR - OTHER REASON
   128          HPP - PATIENT CONTACTED
   129          HPR - HOLD DUE TO PATIENT REQUEST
   130          HQY - QUANTITY OR REFILL ISSUE
   1442         HC - HOLD DUE TO CHANGE
   1618         HCR - PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
   1619         HWR - CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
   1620         HIS - PROVIDER DEA# ISSUE
   1621         HRX - HOLD FOR RX EDIT
   1622         HDE - DRUG USE EVALUATION
   1623         HTI - THERAPUTIC INTERCHANGE
   1624         HSC - SCRIPT CLARIFICATION
   1625         HGS - GENERIC SUBSTITUTION
   1631         HAL - NO ALLERGY ASSESSMENT
   1632         HEL - ELIGIBILITY ISSUE
   1633         HUR - UN-REMOVED
   1668         HFF - HOLD FOR FUTURE FILL

Select eRx Status:
```

Hold Status Selection

In this case the user can select ALL HOLD CODES to include every eRx in a HOLD status or SINGLE CODE which allows the user to load eRx for one single HOLD code to be on the queue.

Note

The code numbers shown on the left column above may not match the numbers on your VistA account.

C – CCR

This choice will include only eRx in a CCR status. However, there are many different CCR statuses and that's why the next prompts shown below allows the user to further define this choice. If they choose "A" (ALL CCR CODES) the list will include all eRx records with any of the eRx statuses shown below.

```
Enter response: A// CCR

     Select one of the following:

          S         SINGLE CODE
          A         ALL CCR CODES

Enter response: A// SINGLE CODE

Select eRx Status: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
   Choose from:
   246          RXR - RXRENEWAL RESPONSE REPLACE - NEW
   247          RXE - RXRENEWAL RESPONSE - PROCESSING ERROR
   248          RXN - RXRENEWAL RESPONSE - NEW
   289          RXF - RXRENEWAL RESPONSE FAILED
   606          CAO - CANCEL PROCESS COMPLETE
   607          CAH - CANCEL COMPLETED IN HOLDING QUEUE
   609          CAR - CANCEL REQUEST RECEIVED
   612          CAF - CANCEL PROCESS FAILED
   613          CAP - CANCEL PAPER RX OR FAXED RX
   618          RXD - RXRENEWAL RESPONSE DENIED/DNTF
   620          CAX - CANCEL RESPONSE FROM VISTA UNSUCCESSFUL
   1412         CXN - RXCHANGE RESPONSE - NEW
   1413         CXV - RXCHANGE RESPONSE - PRESCRIBER AUTH - NEW
   1414         CXY - RXCHANGE RESPONSE - PRIOR AUTH - NEW
   1418         CXD - RXCHANGE RESPONSE DENIED
   1421         CXE - RXCHANGE RESPONSE - PROCESSING ERROR

Select eRx Status:
```

CCR Status Selection

In this case the user can select ALL CCR CODES to include every eRx in a CCR status or SINGLE CODE which allows the user to load eRx for one single CCR code to be on the queue.

Note

The code numbers shown on the left column above may not match the numbers on your VistA account.

WP – Workload Processing

This option will bypass the Patient Centric Queue and will load one patient at a time directly into the Single Patient Queue. Once inside the Single Patient queue the user can use the action NP (Next Patient) to load the next patient. The order in which the patients are presented are based on the eRx received date. Patient with the oldest records will be presented first. The date range for looking for these records are based on the ERX DEFAULT LOOKBACK DAYS parameter in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS].

Users holding the PSO ERX WORKLOAD TECH security key they cannot jump to the next patient (by selecting NP – Next Patient) until they have processed all the prescriptions for the current patient on their screen. Once a user with the PSO ERX WORKLOAD TECH key enters the first patient, that patient is assigned to that user for that day and no matter how many times the user gets out of the option and comes back in, such patient will be presented to them for processing. This feature was designed to prevent users from "cherry-picking" patients to work on while working in a Workload Processing mode.

```
Enter response: A// WP  Workload Processing

     Select one of the following:

          1         PATIENT NOT MATCHED
          2         PROVIDER NOT MATCHED
          3         DRUG NOT MATCHED
          4         PATIENT, PROVIDER AND DRUG MATCHED
          5         ALL (NO FILTERS)

MATCH STATUS: 5//
```

Workload Processing option filters

MbM Only

Meds-By-Mail site users will see a slightly different labeling for the options above:

```
          1         PATIENT FAIL - PATIENT NOT MATCHED
          2         PROVIDER FAIL - PROVIDER NOT MATCHED
          3         DRUG FAIL - DRUG NOT MATCHED
          4         BASIC - PATIENT, PROVIDER AND DRUG MATCHED
          5         ALL (NO FILTERS)
```

This is only a labeling difference and won't affect the functionality of this filter, which works the same for VAMC and MbM sites.

1 – PATIENT NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Patient has not been matched to a VistA Patient.

2 – PROVIDER NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Provider has not been matched to a VistA Provider. Furthermore, the patient cannot quality for the PATIENT NOT MATCHED filter.

3 – DRUG NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Drug has not been matched to a VistA Drug. Furthermore, the patient cannot quality for the PATIENT NOT MATCHED and PROVIDER NOT MATCHED filters.

4 – PATIENT, PROVIDER AND DRUG MATCHED

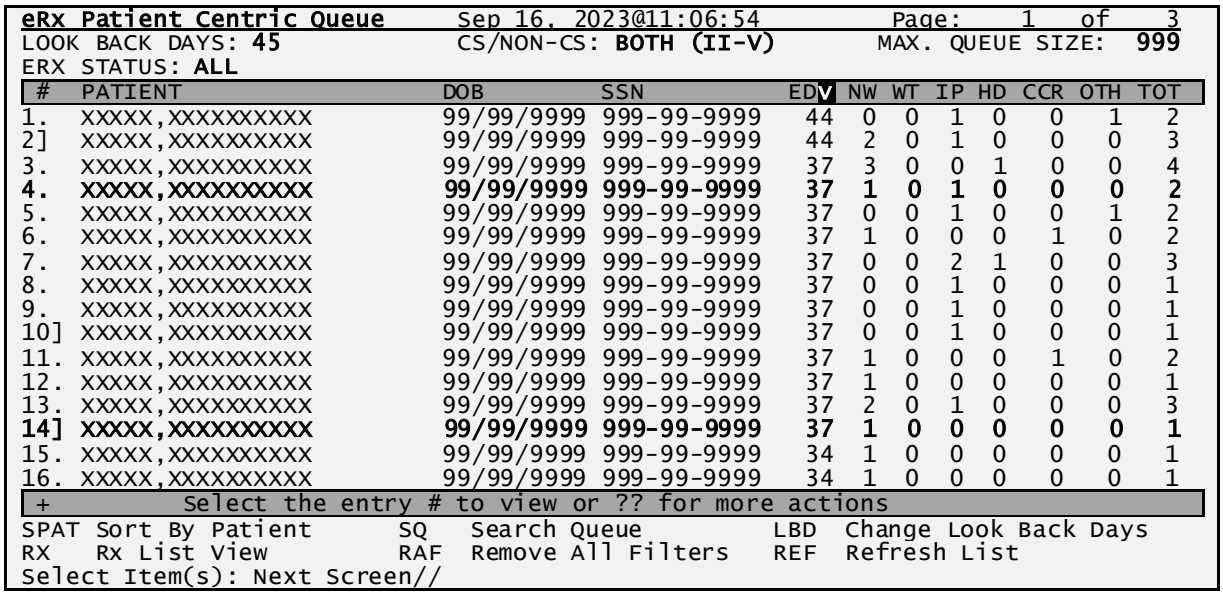
This option will only load and go through eRx Patients with at least one eRx record where all three (PATIENT, PROVIDER and DRUG) are matched to a VistA corresponding record.

5 – ALL (NO FILTERS)

This option will not apply any filters regarding matching. It will start from the oldest records and move its way through the patients with the newest records.

7.3.3 eRx Patient Centric Queue

Once the status selection is made, the user will enter the eRx Holding Queue in the Patient Centric view by default with the exception for the WP (Workload Processing) choice which will take the user directly to the Single Patient Queue View, explained further down in this document.



eRx Holding Queue – Patient Centric Queue

The figure above shows the eRx Holding Queue initial screen, in Patient Centric Queue view which contains a list of patients with Actionable (non-processed) eRx records. Below is an explanation of each segment of the screen.

7.3.3.1 Top Line

It contains the title of the list, in this case "eRx Patient Centric Queue", then the current date/time to the right the page the user is on and how many pages there are total.

7.3.3.2 Header Area

In this non-scrollable area, there are 4 fields that control the list being displayed.

LOOK BACK DAYS

Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

CS/NON-CS

Indicates whether the list contains Controlled Substances (CS), Non-Controlled Substances (Non-CS) or Both. In case of CS being included it will also indicate the schedule of the CS drugs being displayed. It can also be changed by the user as described further down.

MAX. QUEUE SIZE

Indicates the maximum number of records that can be loaded in the list. It means that any selection that produces a number of records greater than this number will be cutoff at this number of records on the list. This limit can also be changed by the user as described further down.

ERX STATUS
Indicates the status selection by the user before entering the list (Figure 6-2 above). With the exception of the WP selection, which bypass this list completely.

7.3.3.3 Column Header Line

#

This column indicates the sequence number for the patient being displayed, which can be

selected by the user to open the patient in a Single Patient Queue view screen.

PATIENT

Patient name column (maximum of 24 characters).

DOB

Date of birth column (MM/DD/YYY format).

SSN

Social Security column.

ED

Elapsed Days column. Indicates how many days ago the oldest actionable record for the patient was received.

NW

New eRx record status count. The number in this column indicates how many eRx are in a NEW status.

WT

Wait eRx record status count. The number in this column indicates how many eRx are in a WAIT status.

IP

In-Process eRx record status count. The number in this column indicates how many eRx are in a IN-PROCESS status.

HD

Hold eRx record status count. The number in this column indicates how many eRx are in a HOLD status.

CCR

CCR eRx record status count. The number in this column indicates how many eRx are in a CCR status: CancelRx Request, RxChange Response, and RxRenewal Response records in actionable statuses; including RXF, RXE and CXE records.

OTH

A count of all other status not captured by the columns to the left. It also includes Inbound Error related to RxRenewal/RxChange Request (Status – RRE/CRE).

TOT

A sum of all the numbers from the columns to the left.

^ or v

One of these two symbols above can be spotted besides one of the following columns: PATIENT, DOB or ED. It indicates the column that the list is sorted by. ^ indicates an ascending order (smaller first A->Z or 0>9) and v indicates a descending order (greater first Z->A or 9->0). Look further down to see how to sort by different columns and order (ascending or descending).

7.3.3.4 Listing Area

This area is where all the records are listed. They are always sequential number that goes from 1 to the last item on the list. This number can be selected by the user to view all the patient's eRx records in a Single Patient Queue view.

#. Vs. #] (Digitally Signed Vs. Not Digitally Signed)

Following each number there will be one of two characters "." (dot) or "]" (closing square bracket), as seen on lines 2. 10 and 14 on figure 6-7 above. The "." indicates that the patient does not have any Digitally Signed eRx records, while the "]" indicates that the patient has at least one eRx records that was Digitally Signed by the external provider. Digitally signed records is an indication by the external provider that the drug in the eRx records is a Controlled Substance drug. CS drugs are mandated by DEA (Drug Enforcement Agency) to always be transmitted to the pharmacy with a Digital Signature.

Bolded Lines

```
eRx Patient Centric Queue      Sep 16, 2023@11:06:54          Page:    1   of    3
LOOK BACK DAYS: 45             CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT                   DOB          SSN           EDv NW WT IP HD CCR OTH TOT
1.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     44  0  0  1  0  0  1  2
2]   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     44  2  0  1  0  0  0  3
3.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  3  0  0  1  0  0  4
4.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  1  0  1  0  0  0  2
5.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  0  0  1  0  0  1  2
6.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  1  0  0  0  1  0  2
7.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  0  0  2  1  0  0  3
8.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  0  0  1  0  0  0  1
9.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  0  0  1  0  0  0  1
10]  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  0  0  1  0  0  0  1
11.  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  1  0  0  0  1  0  2
12.  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  1  0  0  0  0  0  1
13.  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  2  0  1  0  0  0  3
14]  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     37  1  0  0  0  0  0  1
15.  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     34  1  0  0  0  0  0  1
16.  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999     34  1  0  0  0  0  0  1
+          Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

A bolded line as seen on lines 4 and 14 above indicates another user has the patient or one of their eRx records open. When the user tries to select such numbers, a message will display on the message bar (below the list and above the Action Menu) indicating the user and date/time the records was locked, as shown below:

```
+          Patient Locked:XXXXXXXXX,XXXXXXXXX|09/16/23@12:12:16
```

Patient Centric Queue - Patient Locked

7.3.3.5 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing "??" (double question mark).

7.3.3.5.1 Action Menu

```
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

7.3.3.5.1.1 SPAT – Sort By Patient

By default, the list is always sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Name by selecting the SPAT action. It will sort the list by Patient Name in ascending order when the user picks it once. If currently sorted by Patient Name and the users selects SPAT again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

```
#  PATIENT^                    DOB         SSN          ED  NW WT IP HD CCR OTH TOT
```

Patient Centric Queue – Sorted By Patient Name in Ascending Order

```
#  PATIENTv                    DOB         SSN          ED  NW WT IP HD CCR OTH TOT
```

Patient Centric Queue – Sorted By Patient Name in Descending Order

7.3.3.5.1.2 SQ – Search Queue

This action allows the user to place filters on the list by a few different selection criteria shown below. Multiple filters can be applied in one search criteria with the exception of ERX REFERENCE NUMBER and RX# which will result in the selection of one single record.

```
Select Item(s): Next Screen// SQ   Search Queue

NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT
          6         MATCH STATUS

SEARCH BY:
```

Patient Centric Queue - Search Queue options

1 - ERX PATIENT

Users can filter the list by single or multiple eRx patients by selecting them as seen below. The LAST REC. DATE column indicates the last eRx received for this patient.

```
SEARCH BY: 1  ERX PATIENT

ERX PATIENT NAME: XXXXXX


                                                                    LAST
#   ERX PATIENT NAME                DOB          CITY               REC.DATE
-------------------------------------------------------------------------------
1.  XXXXXX,XXXXXXX                  99/99/9999   PICKLETON-NY       09/10/23
2.  XXXXXX,XXXXXXX                  99/99/9999   BUTTERVILLE-NY     09/02/23

SELECT (1-2): ?

This response must be a list or range, e.g., 1,3,5 or 2-4,8.


SELECT (1-2): 1-2
```

Patient Centric Queue - Search By Patient

```
     Select one of the following:

          1         ERX PATIENT (XXXXXX,XXXXXX| XXXXXX,XXXXXX)
          2         ERX DATE OF BIRTH
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT
          6         MATCH STATUS

SEARCH BY:
```

Patient Centric Queue – eRx Patients Selected

2 - ERX DATE OF BIRTH

```
SEARCH BY: 2  ERX DATE OF BIRTH

Date of Birth (DOB): 99/99/999  (XXX 99, 9999)

NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:

          1         ERX PATIENT (XXXXXX,XXXXXX|XXXXXX,XXXXXX)
          2         ERX DATE OF BIRTH (99/99/99)
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT
          6         MATCH STATUS

SEARCH BY:
```

Patient Centric Queue - Search By Patient Date of Birth

```
eRx Patient Centric Queue     Sep 16, 2023@11:06:54          Page:    1   of    3
LOOK BACK DAYS: 45            CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
FILTERED BY: DOB(99/99/99)|PATIENT(XXXXXX,XXXXXX|XXXXXX,XXXXXX)
```

```
 #  PATIENT                    DOB         SSN          EDV NW WT IP HD CCR OTH TOT
1. XXXXX,XXXXXXXXXX           99/99/9999 999-99-9999   44  0  0  1  0   0   1   2
2] XXXXX,XXXXXXXXXX           99/99/9999 999-99-9999   37  0  0  1  0   0   0   1

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Patient Centric Queue - Search Results

In the case of the Search criteria not providing any matching entries, the screen below will display:

```
eRx Patient Centric Queue     Sep 16, 2023@11:06:54          Page:    1   of    3
LOOK BACK DAYS: 45            CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
FILTERED BY: DOB(99/99/99)|PATIENT(XXXXXX,XXXXXX|XXXXXX,XXXXXX)
 #  PATIENT                    DOB         SSN          EDV NW WT IP HD CCR OTH TOT

          No patients with actionable prescriptions found.

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Patient Centric Queue - Search Results

3 - ERX REFERENCE NUMBER

This search will take the user to the eRx Display screen and show the single eRx selected.

```
SEARCH BY: 3  ERX REFERENCE NUMBER
```

```
ERX REFERENCE NUMBER: 9999999999
```

Patient Centric Queue – Search by eRx REFERENCE NUMBER

4 – RX#

This search will first find the associated eRx with the VistA Rx # selected and will take the user to the eRx Display screen then show the single eRx selected.

```
SEARCH BY: 4  VISTA RX #

VISTA Rx #: 9999999999

This prescription is not an eRx prescription.

VISTA Rx #:
```

Patient Centric Queue – Search by VISTA Rx #

5 – VISTA PATIENT

Users can filter the list by single or multiple VistA patients by selecting them as seen below. The REC. DATE column indicates the last eRx received for this patient.

```
SEARCH BY: 1  ERX PATIENT

VISTA PATIENT NAME: XXXXXX


                                                                    LAST
#   VISTA PATIENT NAME             DOB         CITY                 REC.DATE
-------------------------------------------------------------------------------
1.  XXXXXX,XXXXXXX                 99/99/9999  PLANO-TX             09/19/23
2.  XXXXXX,XXXXXXX                 99/99/9999  NEW YORK-NY          09/18/23

SELECT (1-2): ?

This response must be a list or range, e.g., 1,3,5 or 2-4,8.


SELECT (1-2): 1-2
```

Patient Centric Queue - Search By Patient

```
     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT  (XXXXXX,XXXXXX| XXXXXX,XXXXXX)
          6         MATCH STATUS

SEARCH BY:
```

Patient Centric Queue – eRx Patients Selected

6 – MATCH STATUS

This search will qualify patients based on the matching status of the patient, provider, and drug to a corresponding VistA Record.

```
SEARCH BY: 6  MATCH STATUS


     Select one of the following:

          1         PATIENT NOT MATCHED
          2         PROVIDER NOT MATCHED
          3         DRUG NOT MATCHED
          4         PATIENT, PROVIDER AND DRUG MATCHED

MATCH STATUS: 4

NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT
          6         MATCH STATUS (ALL MATCHED)

SEARCH BY:
```

Patient Centric Queue – eRx Patients Selected

6.1 – MATCH STATUS: PATIENT NOT MATCHED

If the patient has at least one actionable record which the eRx patient has not yet been matched to, a corresponding VistA patient will be included in the list.

6.2 – MATCH STATUS: PROVIDER NOT MATCHED

If the patient has at least one actionable record which the eRx provider has not yet been matched to, a corresponding VistA provider AND the patient does not qualify for PATIENT NOT MATCHED filter above, it will be included in the list.

6.3 – MATCH STATUS: DRUG NOT MATCHED

If the patient has at least one actionable record which the eRx Drug has not yet been matched to, a corresponding VistA drug AND the patient does not qualify for PATIENT NOT MATCHED filter above AND the patient does not qualify for the PROVIDER NOT MATCHED filter above, it will be included in the list.

6.4 – MATCH STATUS: PATIENT, PROVIDER AND DRUG MATCHED

If the patient has at least one actionable record which the eRx patient has been matched to the VistA patient, the eRx Provider has been matched to the VistA provider and the Drug has been matched to a VistA drug AND the patient does not quality to either of the 3 filters described above, it will be included in the list.

MbM Only

Meds-By-Mail site users will see a slightly different labeling for the options above:

```
          1         PATIENT FAIL - PATIENT NOT MATCHED
          2         PROVIDER FAIL - PROVIDER NOT MATCHED
          3         DRUG FAIL - DRUG NOT MATCHED
          4         BASIC - PATIENT, PROVIDER AND DRUG MATCHED
          5         ALL (NO FILTERS)
```

This is only a labeling difference and won't affect the functionality of this filter, which works the same for VAMC and MbM sites.

Removing Individual Filters

Individual filters can be removed by using the "^" (up-caret) along with the Number of the filter applied, as show below:

```
NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:

          1         ERX PATIENT (XXXXXX,XXXXXX|XXXXXX,XXXXXX)
          2         ERX DATE OF BIRTH (99/99/99)
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT
          6         MATCH STATUS (ALL MATCHED)

SEARCH BY: ^2


NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:

          1         ERX PATIENT (XXXXXX,XXXXXX|XXXXXX,XXXXXX)
          2         ERX DATE OF BIRTH
          3         ERX REFERENCE NUMBER
          4         VISTA RX #
          5         VISTA PATIENT
          6         MATCH STATUS (ALL MATCHED)
```

Patient Centric Queue – Individual Filter Removal

7.3.3.5.1.3 LBD – Change Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's date. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

```
Select Item(s): Quit// LBD    Change Look Back Days

LOOK BACK DAYS: 45// ??

This field holds the number of days to look back in order to include
records
in the Patient Centric Queue.


LOOK BACK DAYS: 45// 365                                    Please Wait...

eRx Patient Centric Queue      Sep 16, 2023@12:12:23      Page:     1  of  5
LOOK BACK DAYS: 365            CS/NON-CS: BOTH (II-V)  MAX. QUEUE SIZE:  999
ERX STATUS: ALL
...
```

Patient Centric Queue – Changing Look Back Days

7.3.3.5.1.4 RX – Rx List View

This action takes the user to **Rx Medication Queue list** which will be described further down in this document.

7.3.3.5.1.5 RAF – Remove All Filters

This action allows the user to remove all filters currently applied to the list. This list is then refreshed to without any filters.

7.3.3.5.1.6 REF – Refresh List

This action allows the user to refresh the list. This is used to make sure you are looking at the latest version of the list because other users might have already worked through some of the records currently on the list which may have altered it, which will not show until it is refreshed.

7.3.3.5.2 Hidden Action Menu

```
The following actions are also available:
CS   Group By CS          -    Previous Screen      PS   Print Screen
SDOB Sort By DOB          UP   Up a Line           PT   Print List
SED  Sort By Elapsed Days DN   Down a Line         SL   Search List
NP   Next Patient         FS   First Screen        QU   Quit
CV   Change View          LS   Last Screen
+    Next Screen          GO   Go to Page
```

7.3.3.5.2.1 CS – Group by CS (hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. The action can be used to turn ON and OFF this hidden action.

```
eRx Patient Centric Queue      Sep 16, 2023@11:06:54        Page:    1   of    3
LOOK BACK DAYS: 45             CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #  PATIENT                    DOB        SSN          EDV NW WT IP HD CCR OTH TOT
                              CONTROLLED SUBSTANCE Rx's
1]  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999   44  0  0  1  0   0   1   2
2]  XXXXX,XXXXXXXXX           99/99/9999 999-99-9999   44  2  0  1  0   0   0   3
```

```
3]  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   37  3  0  0  1   0   0   4
4]  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   37  1  0  1  0   0   0   2
5]  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   37  0  0  1  0   0   1   2
                          NON-CONTROLLED SUBSTANCE Rx's
6.  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   44  1  0  0  0   1   0   2
7.  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   44  0  0  2  1   0   0   3
8.  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   41  0  0  1  0   0   0   1
9.  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   40  0  0  1  0   0   0   1
10  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   38  0  0  1  0   0   0   1
11. XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   35  1  0  0  0   1   0   2
12. XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   33  1  0  0  0   0   0   1
13. XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   32  2  0  1  0   0   0   3
14  XXXXX,XXXXXXXXXX          99/99/9999 999-99-9999   32  1  0  0  0   0   0   1
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Patient Centric Queue – Grouped by CS and Non-CS

7.3.3.5.2.2 SDOB – Sort By Date of Birth (hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Date of Birth (DOB) by selecting the SDOB hidden action. It will sort the list by Patient DOB in ascending order when the user picks it once. If currently sorted by Patient DOB and the users selects SDOB again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

```
#  PATIENT                    DOB^        SSN          ED  NW WT IP HD CCR OTH TOT
```

Patient Centric Queue – Sorted By Patient DOB in Ascending Order

```
#  PATIENT                    DOBv        SSN          ED  NW WT IP HD CCR OTH TOT
```

Patient Centric Queue – Sorted By Patient DOB in Descending Order

7.3.3.5.2.3 SED – Sort By Elapsed Days (hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first). The user can sort the list by the Elapsed Days by selecting the SED hidden action. It will sort the list by Elapsed Days in ascending order when the user picks it once. If currently sorted by Elapsed Days and the users selects SED again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

```
#  PATIENT                    DOB         SSN          ED^ NW WT IP HD CCR OTH TOT
```

Patient Centric Queue – Sorted By Elapsed Days in Ascending Order

```
#  PATIENT                    DOB         SSN          EDv NW WT IP HD CCR OTH TOT
```

Patient Centric Queue – Sorted By Elapsed Days in Descending Order

7.3.3.5.2.4 NP – Next Patient (hidden)

This hidden action allows the user to open the patient with the oldest eRx record in an actionable status. It will take the user to the eRx Single Patient Queue. Once in the eRx Single Patient

Queue the user can type NP again to jump to the next patient with the oldest order after the previous patient.

7.3.3.5.2.5 CV – Change View (hidden)

This hidden action allows the user to change the following parameters that affect the content and appearance of the eRx Patient Centric Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days) . Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select Item(s): Next Screen// CV   Change View

LOOK BACK DAYS: 45// 45 DAYS
SORT BY: ED// ED  ELAPSED DAYS
SORT ORDER: D// DESCENDING
INCLUDE CS/NON-CS: B// BOTH (CS AND NON-CS)
CS SCHEDULE: SCHEDULES II - V// SCHEDULES II - V
GROUP BY CS: NO// NO  NO
MAXIMUM QUEUE SIZE: 999//

Save as your default view? NO//
```

Patient Centric Queue – Change View hidden action (No Default View Saved)

Once the user chooses all the parameters above the option will prompt them if they want to save the current parameters as their default view. Whether they chose YES or NO the option will refresh the list according to the parameters selected. If they select YES to save the view the next time they select CV they will be given a chance to delete their saved default view, as seen below:

```
Select Item(s): Next Screen// CV   Change View

     Your saved default view:
     ----------------------
     LOOK BACK DAYS      : 45 DAYS
     SORT BY             : ELAPSED DAYS
     SORT ORDER          : DESCENDING
     INCLUDE CS/NON-CS   : BOTH (CS AND NON-CS)
     CS SCHEDULE         : SCHEDULES II - V
     GROUP BY CS/NON-CS  : NO
     MAXIMUM QUEUE SIZE  : 999


     Delete this saved default view? NO//
```

Patient Centric Queue – Change View hidden action (With Default View Saved)

The parameters LOOK BACK DAYS, SORT BY, SORT ORDER and GROUP BY CS/NON-CS have been explained above on how they impact the queue. The other parameters are explained below:

INCLUDE CS/NON-CS

This parameter allows the user to select which type of eRx records should be displayed on the list: Controlled Substances only (CS), Non-Controlled Substances only (Non-CS) or Both (B). The default value is B. This parameter is displayed on the header of the Queue.

```
INCLUDE CS/NON-CS: B// ?

Indicate whether CS and/or Non-CS records should be included in the
Patient Centric Queue.
Choose from:
CS        CS ERXS ONLY
Non-CS    NON-CS ERXS ONLY
B         BOTH (CS AND NON-CS)
```

Patient Centric Queue – Change View hidden action – INCLUDE CS/NON-CS Field

CS SCHEDULE

This parameter is only prompted in the case the user selects either CS or B above. The default value is 3 (SCHEDULES II – V). This parameter is displayed on the header of the Queue. It allows the user to further filter the CS eRx records based on the drug schedule, as seen below:

```
CS SCHEDULE: SCHEDULES II - V// ?

Indicate which CS Schedules should be included in the Patient Centric
Queue.
Choose from:
1         SCHEDULE II ONLY
2         SCHEDULES III - V
3         SCHEDULES II - V
```

Patient Centric Queue – Change View hidden action – CS SCHEDULE Field

MAXIMUM QUEUE SIZE

This parameter determines the maximum number of records to be loaded for the queue. Once the process that builds the list reaches this limit it stops. The default is 999 and the maximum is 4,999. This parameter is displayed on the header of the Queue.

7.3.3.6 48-Lines Terminal Emulator Display Feature

There is a **Class 3 software (KIDS Build)** that allows sites, including Meds-By-Mail (MbM), to expand their ListMan Listing Area to more than double of the displayed lines for one page when using the regular 24-Lines on the Terminal Emulator. **It is important to emphasize that simply setting the Terminal Emulator to 48-Lines won't work, the VistA account where the user is connecting must have this Class 3 software installed for it to work.**

Once the KIDS Build is installed and the Terminal Emulator is set to display 48-Line, the eRx Patient Centric Queue will look like the following:

```
eRx Patient Centric Queue      Sep 16, 2023@11:06:54          Page:    1   of    2
LOOK BACK DAYS: 45             CS/NON-CS: BOTH (II-V)      MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT                   DOB         SSN           EDV NW WT IP HD CCR OTH TOT
1.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    44  0  0  1  0   0   1   2
2]   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    44  2  0  1  0   0   0   3
3.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  3  0  0  1   0   0   4
4.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  1  0  1  0   0   0   2
5.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  0  0  1  0   0   1   2
6.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  1  0  0  0   1   0   2
7.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  0  0  2  1   0   0   3
8.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  0  0  1  0   0   0   1
9.   XXXXX,XXXXXXXXX           99/99/9999 999-99-9999    37  0  0  1  0   0   0   1
```

```
10] XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  0  0  1  0  0  0  1
11. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  1  0  0  0  1  0  2
12. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  1  0  0  0  0  0  1
13. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  2  0  1  0  0  0  3
14] XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  1  0  0  0  0  0  1
15. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   34  1  0  0  0  0  0  1
16. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   34  1  0  0  0  0  0  1
17. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   32  0  0  1  0  0  1  2
18. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   32  2  0  1  0  0  0  3
19. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   31  3  0  0  1  0  0  4
20  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   31  1  0  1  0  0  0  2
21. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   31  0  0  1  0  0  1  2
22. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   27  1  0  0  0  1  0  2
23. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   27  0  0  2  1  0  0  3
23. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   27  0  0  1  0  0  0  1
25. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   27  0  0  1  0  0  0  1
26] XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   24  0  0  1  0  0  0  1
27. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   24  1  0  0  0  1  0  2
28. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   23  1  0  0  0  0  0  1
29. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   22  2  0  1  0  0  0  3
30] XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   21  1  0  0  0  0  0  1
31. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   21  1  0  0  0  0  0  1
32. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   20  1  0  0  0  0  0  1
33. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   19  0  0  1  0  0  1  2
34. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999    9  2  0  1  0  0  0  3
35. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999    7  3  0  0  1  0  0  4
36. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999    1  1  0  1  0  0  0  2
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

7.3.4 eRx Single Patient Queue

Once the user selects a patient in the eRx Patient Centric Queue above, they will be taken to the eRx Single Patient Queue. This list will by default display all the eRx Patient's Actionable records and they will be sorted by the REC.DATE column in a descending order (oldest records first).

```
eRx Single Patient Queue      Sep 28, 2023@14:38:27          Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M    DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE      SSN: 999-99-9999 MATCHING
 #   ERX ID     DRUG NAME                 PROVIDER NAME    REC.DATE^STA PT PR DR
1.   99999996   ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23 N    A  AV A
2.   99999995   AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23 N       A
3.   99999997   VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23 N    A  AV A
4]   99999998   DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23 N       A
5.   99999999   LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23 N    A  AV A
          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

7.3.4.1 Top Line

It contains the title of the list, in this case "eRx Single Patient Queue", then the current date/time to the right the page the user is on and how many pages there are total.

7.3.4.2 Header Area

In this non-scrollable area, there are 6 fields that control the list being displayed.

eRx PATIENT

This is the eRx Patient name as received by the outside prescriber.

SEX

eRx Patient gender.

DOB

eRx Patient date of birth followed by their age between parentheses.

LOOK BACK DAYS

Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

STATUS

By default, only 'Actionable' eRx records are included on the eRx Single Patient Queue, however the user can easily change this parameter as described further down on this document.

SSN

This is the eRx Patient Social Security Number (SSN) exactly as it was received from the outside prescriber.

7.3.4.3 Column Header Line

#

This column indicates the sequence number for the eRx record being displayed, which can be selected by the user to open the eRx Individual record and view the details.

ERX ID

This is the eRx number or ID, which is the same as the eRx Hub.

DRUG NAME

This is the eRx Drug Name exactly as received from the prescriber software. It is truncated at 22

characters.

PROVIDER NAME

This is the eRx Prescriber Name exactly as received from the prescriber software

REC.DATE

This is the date when the eRx was received.

STA

This is eRx Status column. It shows the current eRx record status. It's truncated at 3 characters.

MATCHING PT

This column indicates the current matching status for the eRx Patient. The following variations are possible for this column:

"" (blank) – eRx Patient has not been matched to a VistA Patient

"A" – eRx Patient has been auto-matched to a VistA Patient

"M" – eRx Patient has been manually matched to a VistA Patient by the user

"**M**" (bold) – eRx Patient was initially auto-matched and then manually matched to a different VistA Patient by the user

"AV" – eRx Patient has been auto-matched to a VistA Patient and manually validated

"MV" – eRx Patient has been manually matched to a VistA Patient and manually validated

"**M**V" (bold **M)** – eRx Patient was initially auto-matched and then manually matched to a different VistA Patient and subsequently manually validated by the user

MATCHING PR

This column indicates the current matching status for the eRx Provider. The following variations are possible for this column:

"" (blank) – eRx Provider has not been matched to a VistA Provider

"A" – eRx Provider has been auto-matched to a VistA Provider

"M" – eRx Provider has been manually matched to a VistA Provider by the user

"**M**" (bold) – eRx Provider was initially auto-matched and then manually matched to a different VistA Provider by the user

"AV" – eRx Provider has been auto-matched to a VistA Provider and manually validated

"A**V**" (bold **V**)– eRx Provider has been auto-matched to a VistA Provider and **auto-validated** (**MbM Only – see below**)

"MV" – eRx Provider has been manually matched to a VistA Provider and validated

"**M**V" (bold **M)** – eRx Provider was initially auto-matched and then manually matched to a

different VistA Provider and subsequently manually validated by the user

MATCHING DR

This column indicates the current matching status for the eRx Drug. The following variations are possible for this column:

"" (blank) – eRx Drug has not been matched to a VistA Drug

"A" – eRx Drug has been auto-matched to a VistA Drug

"M" – eRx Drug has been manually matched to a VistA Drug by the user

"**M**" (bold) – eRx Drug was initially auto-matched and then manually matched to a different VistA Drug by the user

"AV" – eRx Drug has been auto-matched to a VistA Drug and manually validated

"MV" – eRx Drug has been manually matched to a VistA Drug and manually validated

"**M**V" (bold **M)** – eRx Drug was initially auto-matched and then manually matched to a different VistA Drug and subsequently manually validated by the user

MbM Only

Provider Auto-Validation

An eRx provider will be automatically validated if the following conditions are met when the eRx arrives:

- eRx is not digitally signed (indicating a prescription for a controlled substance)
- eRx Provider was auto-matched
- eRx Provider last name and VistA Provider last names match exactly
- eRx Provider first letter of first name matches the VistA Provider first letter of first name
- First 5 digits of eRx Provider zip code matches exactly with the VistA Provider zip code first 5 digits

The user recorded as responsible for the validation will be PSOAPPLICATIONPROXY,PSO

In the displayed lists, the user can select or enter the line number of the eRx number to view and examine the details of the eRx or select the actions displayed right below the listing area.

Validation actions for a single patient may be complete from there. For more details, refer to the sections identified in this guide.

NOTE: From the Summary/Details screen, users cannot edit any of the VistA information. The validate screens contain the option for editing the VistA information. For further information on editing and validating VistA information for an eR_X, refer to section 6.2.

7.3.4.4 Listing Area

This area is where all the records are listed. They are always sequential number that goes from 1 to the last item on the list. This number can be selected by the user to view the patient's corresponding eRx record in the Summary eRx View Display.

#. Vs. #] (Digitally Signed Vs. Not Digitally Signed)

Following each number there will be one of two characters "." (dot) or "]" (closing square bracket), as seen on lines 2. 10 and 14 on figure 6-7 above. The "." indicates that the patient does not have any Digitally Signed eRx records, while the "]" indicates that the patient has at least one eRx records that was Digitally Signed by the external provider. Digitally signed records is an indication by the external provider that the drug in the eRx records is a Controlled Substance drug. CS drugs are mandated by DEA (Drug Enforcement Agency) to always be transmitted to the pharmacy with a Digital Signature.

7.3.4.5 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing "??" (double question mark).

7.3.4.6 Action Menu

DET – Show/Hide Details

This action shows or hides the eRx prescription details.

```
Select: Quit// DET   Show/Hide Details                          Please wait...


eRx Single Patient Queue      Sep 28, 2023@14:38:27              Page: 1  of  1
eRx PATIENT: XXXXXXXX,XXXXXXXXXX X                 SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #   ERX ID        DRUG NAME                PROVIDER NAME   REC.DATE STA PT PR DR
1.   99999996      ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y  09/27/23 N         A
     eRx Qty: 60            eRx # of Refills: 5           eRx Days Supply: 30
     SIG: TAKE ONE CAPSULE BY BY MOUTH EVERY 12 HOURS
2.   99999995      AMANTADINE 100MG CAP   XXXXXX,XXXXX X  09/28/23 N   A  AV A
     eRx Qty: 60            eRx # of Refills: 5           eRx Days Supply: 30
     SIG: TAKE ONE CAPSULE BY BY MOUTH EVERY 12 HOURS
3.   99999997      VITAMIN B COMPLEX/VITA XXXXXX,XXXXX X  09/28/23 N   A  AV A
     eRx Qty: 60            eRx # of Refills: 5           eRx Days Supply: 30
     SIG: TAKE ONE CAPSULE BY BY MOUTH EVERY 12 HOURS
4]   99999998      DIAZEPAM 5MG TAB       XXXXXX,XXXXX X  09/28/23 N         A
     eRx Qty: 60            eRx # of Refills: 5           eRx Days Supply: 30
     SIG: TAKE ONE CAPSULE BY BY MOUTH EVERY 12 HOURS
5.   99999999      LOVASTATIN 40MG TAB    XXXXXX,XXXXX X  09/28/23 N   A  AV A
     eRx Qty: 60            eRx # of Refills: 5           eRx Days Supply: 30
     SIG: TAKE ONE CAPSULE BY BY MOUTH EVERY 12 HOURS
```

```
          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

DET - Show/Hide Details – Shown

```
Select: Quit// DET   Show/Hide Details            Please wait...Please wait...


eRx Single Patient Queue      Sep 28, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE          SSN: 999-99-9999   MATCHING
 #   ERX ID        DRUG NAME                 PROVIDER NAME    REC.DATE^STA PT PR DR
1.   99999996      ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23 N          A
2.   99999995      AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23 N   A  AV A
3.   99999997      VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23 N   A  AV A
4]   99999998      DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23 N          A
5.   99999999      LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

DET - Show/Hide Details - Hidden

IAS – Include All Statuses

This action displays all Actionable and Non-Actionable eRx status codes for a patient. Once the <**IAS**> action is selected, the list is refreshed to display all eRx statuses for the patient. The new status will be displayed in the header section.

For additional information on Actionable and Non-Actionable eRX Status Codes, refer to Appendix B: Holding Queue Status Codes & Descriptions in User Manual Unit 6 available on the Veteran's Documentation Library (VDL) for additional information on the various statuses in the list.

```
Select: Quit// IAS   Include All Statuses         Please wait...Please wait...


eRx Single Patient Queue      Sep 28, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ALL               SSN: 999-99-9999   MATCHING
 #   ERX ID        DRUG NAME                 PROVIDER NAME    REC.DATE^STA PT PR DR
1.   12314         LOXAPINE 50MG CAP         YYYYYY,YYYYY Y   09/25/23 PR  MV MV AV
2.   12345671      BENADRYL  DIPHENHYDRAM    SSSSSS,SSSSS S   09/25/23 R01     MV A
3.   99999994      NAPROXEN 250MG TABLET     YYYYYY,YYYYY Y   09/25/23 R92 MV MV A
4.   99999996      ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23 W   MV MV AV
5.   99999995      AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23 HOR A  AV A
6.   99999997      VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23 N   A  AV A
7]   99999998      DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23 N          A
8.   99999999      LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23 I   A  AV A
```

```
          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

IAS - Include All Statuses – eRx Details are Hidden

Note: Selecting/entering the <**DET**> action again while displaying all actionable and non-actionable eRx statuses will display the details of each eRx.

MbM Only

REMOVED Status

For MbM sites the status column won't show "RM" like it does for a VA Medical Center site. Instead, it will show an abbreviation of the Removal Reason which is composed by "R" concatenated with the last 2 numbers of the Removal Reason. Like show above for entries #2 and #3 under the STA (Status) column.

```
REM01    Drug out of stock or on backorder and unavailable for processing
REM02    Patient was not able to pick up
REM03    Prescription canceled by Provider
REM04    Prescription processed manually
REM05    Provider will cancel this eRx and submit another
REM06    Unable to mail prescription and patient unable to pick up
REM07    Unable to contact patient
REM08    Unable to contact provider
REM09    ERX Issue not resolved-Provider contacted
REM91    Undefined system error
REM92    Other
```

LBD – Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

```
Select: Quit// LBD   Change Look Back Days

LOOK BACK DAYS: 45// ?

Type a number between 0 and 1000, 0 decimal digits.


LOOK BACK DAYS: 45// ??

This field holds the number of days to look back in order to include records in
the Single Patient Queue.


LOOK BACK DAYS: 45// 365                              Please wait...


eRx Single Patient Queue       Sep 28, 2023@14:38:27              Page: 1  of  1
eRx PATIENT: XXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
```

```
LOOK BACK DAYS: 365          STATUS: ACTIONABLE          SSN: 999-99-9999    MATCHING
```

SDRU – Sort By Drug (hidden)

This action sorts the display list by eRx Drug Name. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <**SDRU**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SDRU   SDRU                                  Please wait...


eRx Single Patient Queue       Sep 28, 2023@14:38:27              Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID       DRUG NAME^              PROVIDER NAME     REC.DATE STA PT PR DR
1.   99999995     AMANTADINE 100MG CAP    XXXXXX,XXXXX X    09/28/23 N   A  AV A
2.   99999996     ASPIRIN 500/CAFFEINE 3  YYYYYY,YYYYY Y     09/27/23 W   MV MV AV
3]   99999998     DIAZEPAM 5MG TAB        XXXXXX,XXXXX X    09/28/23 N        A
4.   99999999     LOVASTATIN 40MG TAB     XXXXXX,XXXXX X    09/28/23 N   A  AV A
5.   99999997     VITAMIN B COMPLEX/VITA  XXXXXX,XXXXX X    09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SDRU - Sort By Drug in Ascending Order

```
Select: Quit// SDRU   SDRU                                  Please wait...


eRx Single Patient Queue       Sep 28, 2023@14:38:27              Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID       DRUG NAMEv              PROVIDER NAME     REC.DATE STA PT PR DR
1.   99999997     VITAMIN B COMPLEX/VITA  XXXXXX,XXXXX X    09/28/23 N   A  AV A
2.   99999999     LOVASTATIN 40MG TAB     XXXXXX,XXXXX X    09/28/23 N   A  AV A
3]   99999998     DIAZEPAM 5MG TAB        XXXXXX,XXXXX X    09/28/23 N        A
4.   99999996     ASPIRIN 500/CAFFEINE 3  YYYYYY,YYYYY Y     09/27/23 W   MV MV AV
5.   99999995     AMANTADINE 100MG CAP    XXXXXX,XXXXX X    09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SDRU - Sort By Drug in Descending Order

SPRO – Sort by Provider (hidden)
This action sorts the display list by eRx Provider Name. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <**SPRO**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPRO   SPRO                              Please wait...


eRx Single Patient Queue      Sep 28, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE          SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME^   REC.DATE STA PT PR DR
1.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X   09/28/23 N   A  AV A
2.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X   09/28/23 N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X   09/28/23 N         A
4.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X   09/28/23 N   A  AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y   09/27/23 W   MV MV AV




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SPRO - Sort By Provider in Ascending Order

```
Select: Quit// SPRO   SPRO                              Please wait...


eRx Single Patient Queue      Sep 28, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE          SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAMEv   REC.DATE STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y   09/27/23 W   MV MV AV
2.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X   09/28/23 N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X   09/28/23 N         A
4.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X   09/28/23 N   A  AV A
5.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X   09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SPRO - Sort By Provider in Descending Order

SREC – Sort by Rec. Date (hidden)

This action sorts the display list by eRx Received Date. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <**SREC**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SREC   SREC                              Please wait...


eRx Single Patient Queue      Sep 27, 2023@14:38:27           Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                 SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #  ERX ID      DRUG NAME                PROVIDER NAME    REC.DATE^ STA PT PR DR
1.  99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y   09/27/23  W   MV MV AV
2.  99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X   09/28/23  N   A  AV A
3]  99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X   09/28/23  N         A
4.  99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X   09/28/23  N   A  AV A
5.  99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X   09/28/23  N   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SREC - Sort By Received Date in Ascending Order

```
Select: Quit// SREC   SREC                              Please wait...


eRx Single Patient Queue      Sep 27, 2023@14:38:27           Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                 SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #  ERX ID      DRUG NAME                PROVIDER NAME    REC.DATEv STA PT PR DR
1.  99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X   09/28/23  N   A  AV A
2]  99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X   09/28/23  N         A
3.  99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X   09/28/23  N   A  AV A
4.  99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X   09/28/23  N   A  AV A
5.  99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y   09/27/23  W   MV MV AV




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SREC - Sort By Received Date in Descending Order

SSTA – Sort by Status (hidden)

This action sorts the display list by eRx Status. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <**SSTA**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SSTA   SSTA                                Please wait...


eRx Single Patient Queue       Sep 27, 2023@14:38:27           Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME    REC.DATE STA^ PT PR DR
1.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23  N   A  AV A
2.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23  N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23  N       A
4.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23  N   A  AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23  W   MV MV AV




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SSTA - Sort By Status in Ascending Order

```
Select: Quit// SSTA   SSTA                                Please wait...


eRx Single Patient Queue       Sep 27, 2023@14:38:27           Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME    REC.DATE STAv PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23  W   MV MV AV
2.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23  N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23  N       A
4.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23  N   A  AV A
5.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23  N   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SSTA - Sort By Status in Descending Order

SPTM – Sort by Pat. Match (hidden)

This action sorts the current matching status for the eRx Patient. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the patient matched first, records with patient matched but not validated next and finally the entries with the patient matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <**SPTM**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPTM   SPTM                              Please wait...


eRx Single Patient Queue      Sep 27, 2023@14:38:27           Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE          SSN: 999-99-9999   MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME    REC.DATE STA PT^ PR DR
1]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23  N         A
2.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23  N    A  AV A
3.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23  W    MV MV AV
4.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23  N    A  AV A
5.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23  N    A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SPTM - Sort By Patient Match in Ascending Order

```
Select: Quit// SPTM   SPTM                              Please wait...


eRx Single Patient Queue      Sep 27, 2023@14:38:27           Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE          SSN: 999-99-9999   MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME    REC.DATE STA PTv PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23  W    MV MV AV
2.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23  N    A  AV A
3.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23  N    A  AV A
4.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23  N    A  AV A
5]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23  N         A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SPTM - Sort By Patient Match in Descending Order

SPRM – Sort by Prov. Match (hidden)

This action sorts the current matching status for the eRx Provider. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the provider matched first, records with provider matched but not validated next and finally the entries with the provider matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <**SPRM**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPRM   SPRM                              Please wait...


eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME    REC.DATE STA PT PRV^ DR
1]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23  N           A
2.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23  N    A  AV  A
3.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23  W    MV MV  AV
4.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23  N    A  AV  A
5.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23  N    A  AV  A


          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SPRM - Sort By Provider Match in Ascending Order

```
Select: Quit// SPRM   SPRM                              Please wait...


eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of 1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE        SSN: 999-99-9999   MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME    REC.DATE STA PT PRVv DR
1.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23  N    A  AV  A
2.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23  N    A  AV  A
3.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23  W    MV MV  AV
4.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23  N    A  AV  A
5]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23  N           A


          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SPRM - Sort By Provider Match in Descending Order

SDRM – Sort by Drug Match (hidden)

This action sorts the current matching status for the eRx Drug. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the drug matched first, records with drug matched but not validated next and finally the entries with the drug matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <**SDRM**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SDRM   SDRM                              Please wait...
```

```
eRx Single Patient Queue      Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME   REC.DATE STA PT PR DR^
1.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X  09/28/23 N   A  AV A
2.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X  09/28/23 N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X  09/28/23 N         A
4.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X  09/28/23 N   A  AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y  09/27/23 W   MV MV AV

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SDRM - Sort By Drug Match in Ascending Order

```
Select: Quit// SDRM   SDRM                              Please wait...


eRx Single Patient Queue      Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME   REC.DATE STA PT PR DRv
1.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y  09/27/23 W   MV MV AV
2.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X  09/28/23 N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X  09/28/23 N         A
4.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X  09/28/23 N   A  AV A
5.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X  09/28/23 N   A  AV A

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SDRM - Sort By Drug Match in Descending Order

SALL – Sort by All Matches (hidden)

This action sorts the current matching status for the eRx Patient, Provider and Drug. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the patient, provider and drug matched first, records with patient, provider and drug matched but not validated next and finally the entries with the patient, provider and drug matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <**SALL**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SALL   SALL                              Please wait...
```

```
eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME  REC.DATE STA PT^ PR^ DR^
1]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X 09/28/23 N          A
2.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X 09/28/23 N   A   AV A
3.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X 09/28/23 N   A   AV A
4.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X 09/28/23 N   A   AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y 09/27/23 W   MV  MV AV

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SALL - Sort By All Matches in Ascending Order

```
Select: Quit// SALL   SALL                              Please wait...


eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME  REC.DATE STA PTv PRv DRv
1.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y 09/27/23 W   MV  MV AV
2.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X 09/28/23 N   A   AV A
3.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X 09/28/23 N   A   AV A
4.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X 09/28/23 N   A   AV A
5]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X 09/28/23 N          A

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SALL - Sort By All Matches in Descending Order

SERX – Sort By eRx ID (hidden)

This action sorts the entries by eRx ID for the patient. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <**SERX**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SERX   SERX                              Please wait...


eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
```

```
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                    SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE            SSN: 999-99-9999  MATCHING
 #   ERX ID^      DRUG NAME                PROVIDER NAME REC.DATE STA PT PR DR
1.   99999995     AMANTADINE 100MG CAP     XXXXXX,XXXXX X 09/28/23 N   A  AV A
2.   99999996     ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y 09/27/23 W   MV MV AV
3.   99999997     VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X 09/28/23 N   A  AV A
4]   99999998     DIAZEPAM 5MG TAB         XXXXXX,XXXXX X 09/28/23 N        A
5.   99999999     LOVASTATIN 40MG TAB      XXXXXX,XXXXX X 09/28/23 N   A  AV A

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SERX - Sort By eRx ID in Ascending Order

```
Select: Quit// SERX     SERX                              Please wait...


eRx Single Patient Queue      Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                    SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE            SSN: 999-99-9999  MATCHING
 #   ERX IDv      DRUG NAME                PROVIDER NAME REC.DATE STA PT PR DR
1.   99999999     LOVASTATIN 40MG TAB      XXXXXX,XXXXX X 09/28/23 N   A  AV  A
2]   99999998     DIAZEPAM 5MG TAB         XXXXXX,XXXXX X 09/28/23 N        A
3.   99999997     VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X 09/28/23 N   A  AV  A
4.   99999996     ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y 09/27/23 W   MV MV  AV
5.   99999995     AMANTADINE 100MG CAP     XXXXXX,XXXXX X 09/28/23 N   A  AV  A

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

SERX - Sort By eRx ID in Descending Order

BU – Batch Un-Hold (hidden)

This action allows the user to batch un-hold eRx entries for a patient. To perform batch un-hold, the eRx record status should have a HOLD status.

```
eRx Single Patient Queue      Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                    SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE            SSN: 999-99-9999  MATCHING
 #   ERX ID       DRUG NAME                PROVIDER NAME  REC.DATE^STA   PT PR DR
1.   99999996     ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y 09/27/23 W     MV MV AV
2.   99999995     AMANTADINE 100MG CAP     XXXXXX,XXXXX X 09/28/23 HOR   A  AV A
3.   99999997     VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X 09/28/23 N     A  AV A
4]   99999998     DIAZEPAM 5MG TAB         XXXXXX,XXXXX X 09/28/23 N        A
5.   99999999     LOVASTATIN 40MG TAB      XXXXXX,XXXXX X 09/28/23 I     A  AV A
```

```
          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit// BU   BU

Select Range: ?

Select the range of eRx entries from the list above. Ex: '1-5'; '1,3,5';
'1-4,6-8'.

Select Range: 2
#   ERX ID          DRUG NAME                       PROVIDER                 STS
-------------------------------------------------------------------------------
2.  99999995        AMANTADINE 100MG CAP            XXXXXX,XXXXX X           HOR

Additional Comments (Optional): TESTING BU UN-HOLD ACTION FROM eRx Single Patient
Queue functionality.

Confirm Batch Un-Hold? N// YES

Updating...done                                      Please wait...
```

BU – Batch Un-Hold

In the example above, after the user successfully performs the batch un-hold action, the status of eRx AMANTADINE 100MG CAP is updated from HOR to I.

```
eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                  SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE          SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME   REC.DATE STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y  09/27/23 W   MV MV AV
2.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X  09/28/23 I   A  AV A
3.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X  09/28/23 N   A  AV A
4]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X  09/28/23 N       A
5.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X  09/28/23 I   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

BU – Batch Un-Hold Result

If user enters invalid range, the verbiage below will be displayed

```
Select: Quit// BU   BU

Select Range: 100ABC

Invalid Range. Please select a range of entries between 1 and 5.
```

If user select an eRx entry range whose status is not on hold, the verbiage below will be displayed.

```
Select: Quit// BU   BU

Select Range: 3

UNABLE TO BATCH UN-HOLD: At least one eRx entry cannot be removed from HOLD.

#   ERX ID          DRUG NAME                          PROVIDER                STS
-------------------------------------------------------------------------------
3.  99999997        VITAMIN B COMPLEX/VITAMIN C CA XXXXXX,XXXXX X          N
REASON: eRx is not on Hold
```

BH – Batch Hold (hidden)

This action allows the user to batch hold eRx entries for a patient.

```
eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #  ERX ID      DRUG NAME               PROVIDER NAME  REC.DATE^STA PT PR DR
1.  99999996    ASPIRIN 500/CAFFEINE 3  YYYYYY,YYYYY Y 09/27/23 W   MV MV AV
2.  99999995    AMANTADINE 100MG CAP    XXXXXX,XXXXX X 09/28/23 HOR A  AV A
3.  99999997    VITAMIN B COMPLEX/VITA  XXXXXX,XXXXX X 09/28/23 N   A  AV A
4]  99999998    DIAZEPAM 5MG TAB        XXXXXX,XXXXX X 09/28/23 N         A
5.  99999999    LOVASTATIN 40MG TAB     XXXXXX,XXXXX X 09/28/23 I   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit// BH   BH

Select Range: ?

Select the range of eRx entries from the list above. Ex: '1-5'; '1,3,5';
'1-4,6-8'.

Select Range: 1-5
#   ERX ID          DRUG NAME                          PROVIDER                STS
-------------------------------------------------------------------------------
1.  99999996        ASPIRIN 500/CAFFEINE 32MG TAB  YYYYYY,YYYYY Y          W
2.  99999995        AMANTADINE 100MG CAP           XXXXXX,XXXXX X          I
3.  99999997        VITAMIN B COMPLEX/VITAMIN C CA XXXXXX,XXXXX X          N
4.  99999998        DIAZEPAM 5MG TAB               XXXXXX,XXXXX X          N
5.  99999999        LOVASTATIN 40MG TAB            XXXXXX,XXXXX X          I

Select HOLD reason code: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
     CODE TYPE ABBREVIATION, or NCIT SUBTYPE
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
   Choose from:
   118          HPT     PATIENT NOT FOUND
   119          HPD     PROVIDER NOT FOUND
   120          HNF     NON-FORMULARY DRUG THAT NEEDS APPROVAL
   121          HSO     INSUFFICIENT STOCK
   122          HDI     DRUG-DRUG INTERACTION
   123          HAD     ADVERSE DRUG INTERACTION
   124          HBA     BAD ADDRESS
   125          HPC     PROVIDER CONTACTED
   126          HPA     PRIOR APPROVAL NEEDED
```

```
   127          HOR     OTHER REASON
   128          HPP     PATIENT CONTACTED
   598          HCR     PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
   599          HWR     CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
   600          HIS     PROVIDER DEA# ISSUE
   601          HRX     HOLD FOR RX EDIT
   602          HDE     DRUG USE EVALUATION
   603          HTI     THERAPUTIC INTERCHANGE
   604          HSC     SCRIPT CLARIFICATION
   605          HGS     GENERIC SUBSTITUTION
   1561         HAL     NO ALLERGY ASSESSMENT
   1562         HEL     ELIGIBILITY ISSUE
   1563         HUR     HOLD - UN-REMOVE
   1599         HFF     HOLD FOR FUTURE FILL

Select HOLD reason code: 127  HOR     OTHER REASON

Additional Comments (Optional): TESTING BATCH HOLD FROM ERX SINGLE PATIENT QUEUE
FUNCTIONALITY.

Confirm Batch Hold? N// YES

Updating...done                                        Please wait...
```

BU – Batch Hold

In the example above, the user performs the batch hold action on all **ACTIONABLE** eRx status for a patient. The user then selected 'HOR OTHER REASON' as the reason for holding the eRx. Once the update is done, you can see that the list has been refreshed to reflect the new status, 'HOR'. See the refreshed display list below.

```
eRx Single Patient Queue       Sep 27, 2023@14:38:27            Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE        SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME   REC.DATE STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y  09/27/23 HOR MV MV AV
2.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X  09/28/23 HOR A  AV A
3.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X  09/28/23 HOR A  AV A
4]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X  09/28/23 HOR       A
5.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X  09/28/23 HOR A  AV A

          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

BU – Batch Hold Result

If the user enters an invalid range, the verbiage below will be displayed.

```
Select: Quit// BH   BH

Select Range: 100ABC

Invalid Range. Please select a range of entries between 1 and 5.
```

If the user does not enter a hold reason code, the verbiage below will be displayed.

```
Select: Quit// BH   BH

Select Range: 3
#   ERX ID          DRUG NAME                        PROVIDER                 STS
-------------------------------------------------------------------------------
3.  99999997        VITAMIN B COMPLEX/VITA           XXXXXX,XXXXX X            N

Select HOLD reason code: ^Hold Reason required. eRx not placed in a 'Hold'
status.
```

In the event the eRx status in the header section is set to **ALL** (actionable and non-actionable), then the user either selects:

1. An eRx with non-actionable status
2. All eRx displayed lists, which both contain actionable and non-actionable status.

The following verbiage will be displayed below.

```
eRx Single Patient Queue      Sep 28, 2023@14:38:27          Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                 SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ALL              SSN: 999-99-9999   MATCHING
 #   ERX ID       DRUG NAME                 PROVIDER NAME    REC.DATE^STA PT PR DR
1.   12314        LOXAPINE 50MG CAP         YYYYYY,YYYYY Y   09/25/23 PR  MV MV AV
2.   12345671     BENADRYL  DIPHENHYDRAM    SSSSSS,SSSSS S   09/25/23 R01     MV A
3.   99999994     NAPROXEN 250MG TABLET     YYYYYY,YYYYY Y   09/25/23 R92 MV MV A
4.   99999996     ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23 W   MV MV AV
5.   99999995     AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23 HOR A  AV A
6.   99999997     VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23 N   A  AV A
7]   99999998     DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23 N        A
8.   99999999     LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23 I   A  AV A
9.   876543       N/A                       ZZZZZZZ,ZZZZZZ   09/29/23 CAN
10.  41852        N/A                       ZZZZZZZ,ZZZZZZ   09/29/23 CAH




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit// BH  BH

Select Range: 9-10
```

BU – Batch Hold

In the example below, the user selects eRx's (#9 and #10) with a non-actionable status. See the displayed list above.

```
#   ERX ID          DRUG NAME                        PROVIDER                 STS
-------------------------------------------------------------------------------
9.  876543          N/A                              ZZZZZZZ,ZZZZZZ           CAN
10. 741852          N/A                              ZZZZZZZ,ZZZZZZ           CAH

UNABLE TO BATCH HOLD: Either you do not have the appropriate security keys
                      or one or more records cannot be put on HOLD
```

In the example below, the user selects All eRx displayed lists, which both contain actionable and non-actionable status.

```
Select: Quit// BH  BH

Select Range: 1-10

UNABLE TO BATCH HOLD: At least one eRx entry cannot be put on HOLD.
#   ERX ID          DRUG NAME                      PROVIDER              STS
-------------------------------------------------------------------------------
1.  12314           LOXAPINE 50MG CAP              YYYYYY,YYYYY Y        PR
REASON: eRx with a status of 'Rejected', 'Removed' or 'Processed'.
2.  12345671        BENADRYL  DIPHENHYDRAM         SSSSSS,SSSSS S        REM01
REASON: eRx with a status of 'Removed'.
```

NP – Next Patient (hidden)

Once in the eRx Single Patient Queue, this action allows the user to automatically open to the next patient with the oldest order after the current patient in an actionable status. The user can type <**NP**> again to jump to the next patient.

For example:
In the eRx Patient Centric Queue, the user selects #3 from the lists displayed, see below.

```
eRx Patient Centric Queue      Sep 27, 2023@11:06:43          Page:    1   of    1
LOOK BACK DAYS: 45             CS/NON-CS: BOTH (II-V)         MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT                   DOB         SSN          EDV NW WT IP HD CCR OTH TOT
1.   AAAAA,AAAAAAAAAA          99/99/9990 999-99-9990   44  0  0  1  0   0   1   2
2]   BBBBB,BBBBBBBBB           99/99/9991 999-99-9991   44  2  0  1  0   0   0   3
3.   XXXXX,XXXXXXXXX           99/99/9994 999-99-9994   37  0  0  1  0   0   1   2
4.   CCCCC,CCCCCCCCC           99/99/9992 999-99-9992   37  3  0  0  1   0   0   4
5.   ZZZZZ,ZZZZZZZZZ           99/99/9993 999-99-9993   37  1  0  1  0   0   0   2

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient       SQ   Search Queue          LBD  Change Look Back Days
RX   Rx List View          RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen// 3
```

Inside eRx Single Patient Queue, the use enter <**NP**> action.

```
eRx Single Patient Queue       Sep 27, 2023@14:38:52              Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45          STATUS: ACTIONABLE      SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                 PROVIDER NAME   REC.DATE STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y  09/27/23 HOR MV MV AV
2.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X  09/28/23 HOR A  AV A
3.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X  09/28/23 HOR A  AV A
4]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X  09/28/23 HOR       A
5.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X  09/28/23 HOR A  AV A
```

```
          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit// NP   NP                    Loading Next Patient...Please wait...
```

NP – Next Patient

In the display below, the patient listed in #4 above in the eRx Single Patient Queue is displayed after entering the <**NP**> action since that is the next patient after XXXXX,XXXXXXXXXX.

```
eRx Single Patient Queue       Sep 27, 2023@14:38:55              Page: 1  of  1
eRx PATIENT: CCCCCCCCC,CCCCCCCCCCC C                 SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE         SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME  REC.DATE^STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 HOR MV MV AV




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

NP – Next Patient

CS – Group by CS/Non CS (hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. To turn ON or OFF the action, enter <**CS**> action the second time, and vice versa.

```
eRx Single Patient Queue       Sep 27, 2023@14:38:52              Page: 1  of  1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X                 SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45        STATUS: ACTIONABLE         SSN: 999-99-9999  MATCHING
 #   ERX ID      DRUG NAME                PROVIDER NAME  REC.DATE^STA   PT PR DR
                          CONTROLLED SUBSTANCE Rx's
1]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X 09/28/23 HOR         A
                          NON-CONTROLLED SUBSTANCE Rx's
2.   99999996    ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 HOR   MV MV AV
3.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X 09/28/23 HOR   A  AV A
4.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X 09/28/23 HOR   A  AV A
5.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X 09/28/23 HOR   A  AV A




          Select the entry # to view or ?? for more actions
DET Show/Hide Details   IAS Include All Statuses  LBD Change Look Back Days
```

```
Select: Quit//
```

CS – Group by CS/Non-CS

CV – Change View (hidden)

This action allows the user to change the following parameters that affect the content and appearance of the eRx Single Patient Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select: Quit// CV   CV

LOOK BACK DAYS: 365// ?

Type a number between 0 and 1000, 0 decimal digits.


LOOK BACK DAYS: 365// ??

This field holds the number of days to look back in order to include records in
the Single Patient Queue.


LOOK BACK DAYS: 365// 45 DAYS
SORT BY: RE// ?

Indicate the order (Ascending or Descending) to sort the Single Patient
Queue.
Choose from:
ID        ERX ID
DR        DRUG NAME
PR        PROVIDER NAME
RE        RECEIVED DATE
STA       ERX STATUS
PAM       PATIENT MATCH
PRM       PROVIDER MATCH
DRM       DRUG MATCH
ALL       ALL MATCHES


SORT BY: RE// RECEIVED DATE
SORT ORDER: A// ?


Choose from:
A         ASCENDING
D         DESCENDING


SORT ORDER: A// ASCENDING
DISPLAY DETAILS: NO// ?

Indicate whether the Details (Medication Instructions, Quantity, # of
Refills and Days Supply) should be displayed on the Single Patient Queue
or not.

Choose from:
1         YES
0         NO
```

```
DISPLAY DETAILS: NO// ??


This field indicates whether the user wants to display the Details (Medication
Instructions, Quantity, # of Refills and Days Supply)  for each record on the
Single Patient Queue.
Choose from:
1        YES
0        NO


DISPLAY DETAILS: NO// NO  NO
GROUP BY CS: NO// ??


This field indicates whether the user wants the entries in the Single Patient
Queue grouped by CS and Non-CS (ON) or all together (OFF).
Choose from:
1        YES
0        NO


GROUP BY CS: NO// Y  YES
INCLUDE ALL STATUSES: NO// ??


This field indicates whether the user wants all statuses to be included on the
Single Patient Queue or only actionable statuses.
Choose from:
1        YES
0        NO


INCLUDE ALL STATUSES: NO// NO  NO

Save as your default view? NO//
```

CV – Change View

If the user already has personal Change View default view saved, this option will display the saved preferences and will give the user the option to delete them.

```
Select: Quit// cv   CV

     Your saved default view:
     -----------------------
     LOOK BACK DAYS      : 45 DAYS
     SORT BY             : ERX ID
     SORT ORDER          : ASCENDING
     DISPLAY DETAILS     : YES
     GROUP BY CS/NON-CS  : NO
     INCLUDE ALL STATUSES: NO

     Delete this saved default view? NO//
```

CV – Change View (User has saved default view)

7.3.5 eRx Medication Queue

The Rx Action on the Patient Centric Queue takes the user to the **Rx Medication Queue.** Within the Rx Medication Screen (or Rx List View Screen), the user will have the ability to easily filter the list by Message Type by selecting one of the following hidden actions.

```
Select Item(s): Next Screen//

Rx Medication Queue            Sep 16, 2023@11:06:54          Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB     XXXXX,XXXXX  I     09/16/23
2.   XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET  XXXXX,XXXXX  I     09/16/23
3.   XXXXX,XXXXXXXX   99/99/9999  MELOXICAN7.5MG TB     XXXXX,XXXXX  N     09/16/23
4.   XXXXX,XXXXXXXX   99/99/9999  LOSARTAN 20MG TAB     XXXXX,XXXXX  I     09/16/23

+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
```

eRx Medication Queue

7.3.5.1 Top Line

```
Rx Medication Queue            Sep 16, 2023@11:06:54          Page:    1   of    1
```

Action Menu the user selected from the eRx Patient Centric Queue. Title of menu "Rx Medication Queue", followed by the current date/time, and ending with view of current page the user is on and how many pages there are total.

7.3.5.2 Header Area

```
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:  999
ERX STATUS: ALL
```

In this non-scrollable area, there are 4 fields that the list being displayed.

LOOK BACK DAYS - Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

CS/NON-CS - Indicates Controlled Substances (CS) and Non-Controlled Substances (Non-CS) are displayed, including the CS Schedule (e.g., II-V).

MAXIMUM QUEUE SIZE - This parameter determines the maximum number of records to be loaded for the queue. The process will build and stop once it reaches this limit. The default is 999. User can request up to a maximum of 4,999. This parameter is displayed on the header of the Queue.

ERX STATUS - Indicates the status selection by the user before entering the list (e.g., I-In process, N, New).

7.3.5.3 Column Header Line

```
#  PATIENT          DOB         DRUG                    PROVIDER    STA REC.DATE^
```

- This column indicates the sequence number for the patient being displayed, which can be selected by the user to open the eRx in the eRx Holding Queue Display view screen (see below for eRx Holding Queue Display description).

PATIENT - Patient name column (maximum of 24 characters).

DOB - Date of birth column (MM/DD/YYY format).

DRUG - This is the eRx Drug Name exactly as received from the prescriber software. It is truncated at 22 characters.

STA - This is eRx Status column. It shows the current eRx record status. It's truncated at 3 characters.

REC.DATE -This is the date when the eRx was received. By default, the list is always sorted by the REC. DATE column in a descending order (oldest records first) as noted by "^".

7.3.5.4 Listing Area

```
1.  XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB    XXXXX,XXXXX  I     09/16/23
2.  XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET XXXXX,XXXXX  I     09/16/23
3.  XXXXX,XXXXXXXX   99/99/9999  MELOXICAN7.5MG TB    XXXXX,XXXXX  I     09/16/23
4.  XXXXX,XXXXXXXX   99/99/9999  LOSARTAN 20MG TAB    XXXXX,XXXXX  I     09/16/23
```

This area is where all the eRx records are listed. They are always in sequential order that goes from 1 to the last item on the list. The user will select a record by number to view a detailed description of the eRx in the eRx Holding Queue Display view screen (see below for eRx Holding Queue Display description).

7.3.5.5 Action & Hidden Action Menus

Below the Listing Area includes a few select actions that are available to users to filter or change views. Users can access the Hidden Action Menu by typing "??" (double question mark). Hidden Action Menu will be described further below.

7.3.5.6 Action Menu

```
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

SPAT – Sort By Patient

By default, the list is always sorted by the REC. DATE column in a descending order (oldest records first), but the user can sort the list by the Patient Name by selecting the SPAT action. Once the user selects it once, it will sort the list by Patient Name in an ascending order. If currently sorted by Patient Name and the users selects SPAT again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

```
#   PATIENT^          DOB          DRUG                    PROVIDER    STA REC.DATE
```

Rx Medication Queue – Sorted By Patient Name in Ascending Order

```
#   PATIENTV          DOB          DRUG                    PROVIDER    STA REC.DATE
```

Rx Medication Queue – Sorted By Patient Name in Descending Order

SQ – Search Queue

This action allows the user to place filters on the list by a few different selection criteria shown below. Multiple filters can be applied in one search criteria.

```
Select Item(s): Next Screen// SQ   Search Queue

NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS

SEARCH BY:
```

Rx Medication Queue - Search Queue options

SQ 1 - ERX PATIENT

User can filter search criteria by entering patient LAST NAME. Response must contain from 3 to 30 characters. Response must not contain embedded up-arrows (^).

```
SEARCH BY: 1  ERX PATIENT

ERX PATIENT NAME: XXXXX, XXXXXXX

                                                                        LAST
#   ERX PATIENT NAME           DOB              CITY                  REC.DATE
-------------------------------------------------------------------------------
1.  XXXXX, XXXXXXX X           99/99/9999       PLANO-TX              01/21/22
2.  XXXXX, XXXXXXXX X          99/99/9999       NEW YORK-NY           09/27/23

SELECT (1-2):  ?

This response must be a list or range, e.g., 1,3,5 or 2-4,8.

SELECT (1-2): 1-2
```

Rx Medication Queue – eRx Patient Selection

Note: The LAST REC.DATE column above displays the last date that the patient received an eRx.

```
     Select one of the following:

          1         RX PATIENT (XXXXX, XXXXXX| XXXXX, XXXXX)
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS

SEARCH BY: <RET>
```

Rx Medication Queue – Search by eRx Patient

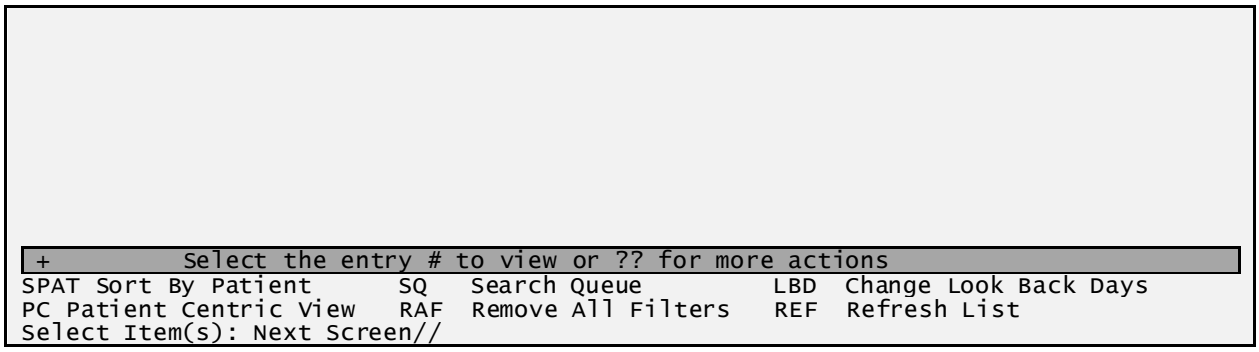
SQ 2 – ERX DATE OF BIRTH

User can filter search criteria by entering DATE OF BIRTH.

```
SEARCH BY: 2  ERX DATE OF BIRTH

Date of Birth (DOB): 99999999 (XXX 99, 9999)

     Select one of the following:

          1         RX PATIENT (XXXXX, XXXXXX| XXXXX, XXXXX)
          2         ERX DATE OF BIRTH (99/99/99)
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS

SEARCH BY: <RET>
```

Rx Medication Queue – eRx Patient and DOB filters selected

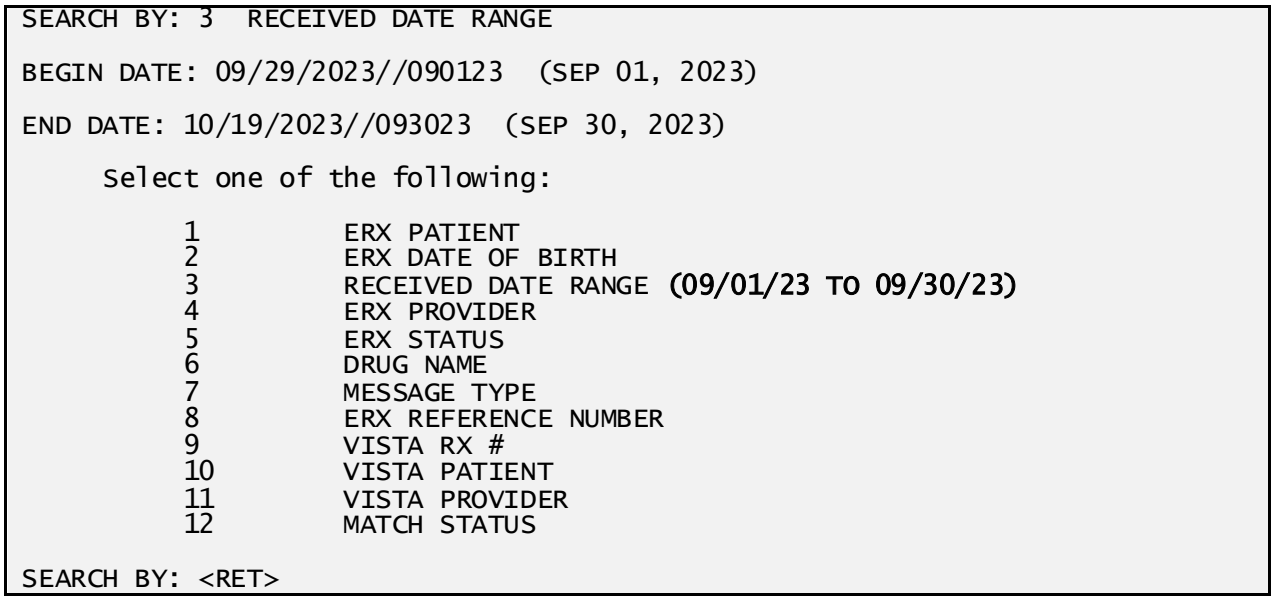
```
Rx Medication Queue          Sep 16, 2023@11:06:54        Page:    1   of    1
LOOK BACK DAYS: 365            CS/NON-CS: BOTH (II-V)      MAX. QUEUE SIZE:  999
FILTERED BY: DOB(99/99/99)|PATIENT(XXXXX,XXXXX)
 #   PATIENT          DOB         DRUG                 PROVIDER     STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB    XXXXX,XXXXX  I    09/16/23
2.   XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET XXXXX,XXXXX  I    09/16/23
3.   XXXXX,XXXXXXXX   99/99/9999  MELOXICAN7.5MG TB    XXXXX,XXXXX  N    09/16/23
4.   XXXXX,XXXXXXXX   99/99/9999  LOSARTAN 20MG TAB    XXXXX,XXXXX  I    09/16/23
```



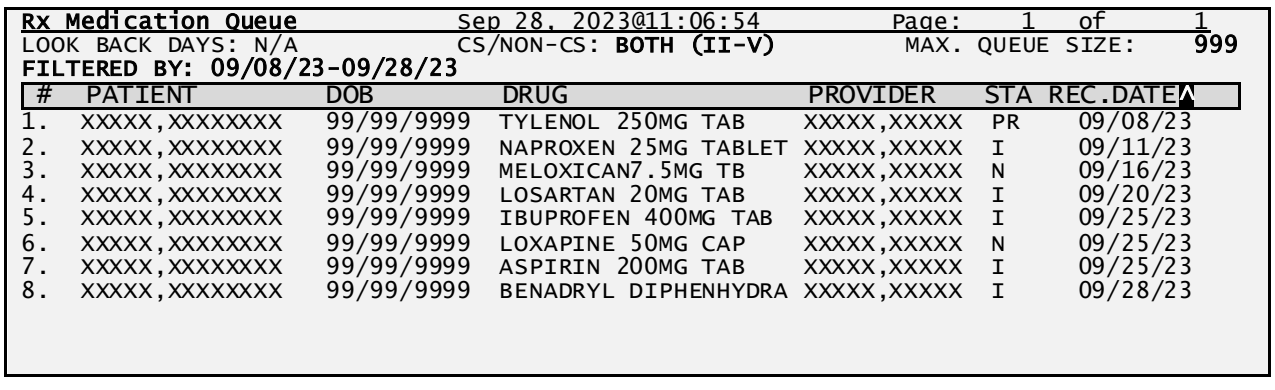
Rx Medication Queue – Search by eRx Patient and DOB result

SQ 3 – RECEIVED DATE RANGE

User can filter search criteria by entering a date range for the eRx Received Date. Begin date defaults to T-45 days. End date defaults to today. The Begin Date must not be a future date and the End Date must be earlier or equal to the Begin Date.



Rx Medication Queue – Search by eRx Received Date Range



```
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by Received Date Range result

SQ 4 – ERX PROVIDER

User can filter search criteria by entering an eRx Provider. This response can be free text. Response must contain from 3 to 30 characters.

```
SEARCH BY: 4 ERX PROVIDER

ERX PROVIDER NAME: XXXX, XXXXX

#   ERX PROVIDER NAME            NPI          CITY                 STATE
-------------------------------------------------------------------------
1.   XXXX, XXXXX                 9999999999   BIRMINGHAM           AL

SELECT (1-1): 1

     Select one of the following:

          1        RX PATIENT
          2        ERX DATE OF BIRTH
          3        RECEIVED DATE RANGE
          4        ERX PROVIDER (XXXX, XXXXX)
          5        ERX STATUS
          6        DRUG NAME
          7        MESSAGE TYPE
          8        ERX REFERENE NUMBER
          9        VISTA RX #
          10       VISTA PATIENT
          11       VISTA PROVIDER
          12       MATCH STATUS

SEARCH BY:
```

Rx Medication Queue – Search by eRx Provider

```
Rx Medication Queue          Sep 28, 2023@11:06:54      Page:    1  of       2
LOOK BACK DAYS: 365          CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:   999
FILTERED BY: PROVIDER(XXXX,XXXXX)
 #   PATIENT          DOB          DRUG                  PROVIDER      STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999   TYLENOL 250MG TAB     XXXXX,XXXXX   RXA   09/05/23
2.   XXXXX,XXXXXXXX   99/99/9999   NAPROXEN 25MG TABLET  XXXXX,XXXXX   RXA   09/05/23
3.   XXXXX,XXXXXXXX   99/99/9999   MELOXICAN7.5MG TB     XXXXX,XXXXX   R01   09/11/23
4.   XXXXX,XXXXXXXX   99/99/9999   LOSARTAN 20MG TAB     XXXXX,XXXXX   PR    09/25/23
5.   XXXXX,XXXXXXXX   99/99/9999   IBUPROFEN 400MG TAB   XXXXX,XXXXX   I     09/25/23
6.   XXXXX,XXXXXXXX   99/99/9999   LOXAPINE 50MG CAP     XXXXX,XXXXX   N     09/25/23
7.   XXXXX,XXXXXXXX   99/99/9999   ASPIRIN 200MG TAB     XXXXX,XXXXX   I     09/27/23
8.   XXXXX,XXXXXXXX   99/99/9999   BENADRYL DIPHENHYDRA  XXXXX,XXXXX   I     09/28/23
9.   XXXXX,XXXXXXXX   99/99/9999   ALMOPIDINE 100MG TAB  XXXXX,XXXXX   N     09/28/23
```

```
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by eRx Provider result

SQ 5 – ERX STATUS

User can filter search criteria by entering an eRx Order Status. User response must select one specific eRx Order Status. User can type "??" (double question mark) to review list of eRx status reason codes and numbers.

```
SEARCH BY: 5 ERX STATUS

ERX STATUS: ??

  Choose from:
  112            P      PENDING
  113            A      APPROVED
  114            PR     PROCESSED
  115            E      ERROR
  116            N      NEW RX
  117            I      IN PROCESS
  118            HPT    PATIENT NOT FOUND
  119            HPD    PROVIDER NOT FOUND
  120            HNF    NON-FORMULARY DRUG THAT NEEDS APPROVAL
  121            HSO    INSUFFICIENT STOCK
  122            HDI    DRUG-DRUG INTERACTION
  123            HAD    ADVERSE DRUG REACTION
  124            HBA    BAD ADDRESS
  125            HPC    PROVIDER CONTACTED
  126            HPA    PRIOR APPROVAL NEEDED
  127            HOR    OTHER REASON
  128            HPP    PATIENT CONTACTED

   Type <Enter> to continue or '^' to exit: ^

ERX STATUS: N      NEW RX

     Select one of the following:

          1        RX PATIENT
          2        ERX DATE OF BIRTH
          3        RECEIVED DATE RANGE
          4        ERX PROVIDER
          5        ERX STATUS (N)
          6        DRUG NAME
          7        MESSAGE TYPE
          8        ERX REFERENCE NUMBER
          9        VISTA RX #
          10       VISTA PATIENT
          11       VISTA PROVIDER
          12       MATCH STATUS

SEARCH BY:
```

Rx Medication Queue – Search by eRx Status

```
Rx Medication Queue          Sep 16, 2023@11:06:54        Page:    1  of    1
LOOK BACK DAYS: 365           CS/NON-CS: BOTH (II-V)      MAX. QUEUE SIZE:  999
FILTERED BY: STATUS(N)
 #   PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB     XXXXX,XXXXX  N     09/16/23
2.   XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET  XXXXX,XXXXX  N     09/16/23

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by eRx Status result

SQ 6 – DRUG NAME

User can filter search criteria by entering a drug name or parts of the name. This response is free text and must be between 3 to 30 characters.

```
SEARCH BY: 6 DRUG NAME

DRUG NAME: ASP

     Select one of the following:

          1         RX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME ('ASP')
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS


SEARCH BY: ^
```

Rx Medication Queue – Search by Drug Name

```
Rx Medication Queue          Sep 28, 2023@11:06:54        Page:    1  of    1
LOOK BACK DAYS: 365           CS/NON-CS: BOTH (II-V)      MAX. QUEUE SIZE:  999
FILTERED BY: DRUG('ASP')
 #   PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  ASPIRIN 325MG BUFFERE XXXXX,XXXXX  I     09/16/23
2.   XXXXX,XXXXXX     99/99/9999  ASPIRIN 325MG BUFFERE XXXXX,XXXXX  I     09/20/23
3.   XXXX, XXXXXXXX   99/99/9999  ASPIRIN 325MG BUFFERE XXXXX,XXX    W     09/28/23
```

```
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by Drug Name result

SQ 7 – MESSAGE TYPE

User can filter search criteria by message type. User can type "??" (double question mark) to view list of message types associated with incoming eRx or enter message code.

```
SEARCH BY: 7 MESSAGE TYPE

MESSAGE TYPE: ??

This is the message type associated with an incoming eRx request
(Change, Cancel, RxRenewal, Partial Fill, etc.).
Choose from:
RR       RXRENEWALREQUEST
RE       RXRENEWALRESPONSE
N        NEWRX
CR       RXCHANGEREQUEST
RXF      RXFILL
IE       INBOUND ERROR
OE       OUTBOUND ERROR
CA       CANCELRX
CN       CANCELRXRESPONSE
CX       RXCHANGERESPONSE


MESSAGE TYPE: N

     Select one of the following:

          1        RX PATIENT
          2        ERX DATE OF BIRTH
          3        RECEIVED DATE RANGE
          4        ERX PROVIDER
          5        ERX STATUS
          6        DRUG NAME
          7        MESSAGE TYPE (NEWRX)
          8        ERX REFERENCE NUMBER
          9        VISTA RX #
          10       VISTA PATIENT
          11       VISTA PROVIDER
          12       MATCH STATUS


SEARCH BY: <RET>
```

Rx Medication Queue – Search by Message Type

```
Rx Medication Queue              Sep 28, 2023@11:06:54          Page:    1   of    1
LOOK BACK DAYS: 365                CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
FILTERED BY: TYPE(NEWRX)
 #   PATIENT          DOB         DRUG                  PROVIDER     STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 250MG S.T.   XXXXX,XXXXX  PR     09/16/23
2.   XXXXX,XXXXXX     99/99/9999  IBUPROFEN 400MG TAB   XXXXX,XXXXX  I      09/27/23
3.   XXXX, XXXXXXXX   99/99/9999  MELOXICAM 7.5MG TB    XXXXX,XXXXX  N      09/28/23

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by Message Type result

SQ 8 – ERX REFERENCE NUMBER

User can filter search criteria by eRx ID. This search will take the user to the eRx Display screen and show the single eRx selected, which is described further down on this document.

```
SEARCH BY: 8  ERX ID

ERX ID: 9999999999
```

Rx Medication Queue – Search by eRx REFERENCE NUMBER

SQ 9 – VISTA RX

User can filter search criteria VISTA RX#. This search will first find the eRx record associated with the VISTA Rx # selected then the user will be taken to the eRx Holding Queue Display to view the single eRx selected.

```
SEARCH BY: 9  VISTA RX #

Rx #: 9999999999

This prescription is not an eRx prescription.

Rx #:
```

Rx Medication Queue – Search by VISTA RX #

SQ 10 – VISTA PATIENT

Users can filter the list by a single or multiple VistA patients by entering name. Response must contain from 3 to 30 characters. For each VistA Patient selected the software will find all eRx patients that were ever matched to selected VistA patient and will convert this search into an eRx Patient search with all the eRx Patients associated.

```
Select one of the following:

          1         RX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS

SEARCH BY: 10  VISTA PATIENT

VISTA PATIENT NAME: XXXX

                                                                      LAST
#   VISTA PATIENT NAME          DOB          CITY                     REC.DATE
-------------------------------------------------------------------------------
1.  XXXX,XXXXXX X               01/13/1970   SERIA LEONE-MT           08/10/23
2.  XXXX,XXXXXXXX               09/24/1947   STEELTOWN-NV             08/10/23
3.  XXXX,XXXXXXXXX X            02/16/1925   VENICIA-LA               09/30/23
4.  XXXX,XXXXXXXXX              11/09/1950   MINOPOLIS-MI             06/20/23
5.  XXXX,XXXXXXXX               07/01/1933   ELDORADO-AK
6.  XXXX,XXXXXXXX X             07/29/1948   HOVINGTON-MO
7.  XXXX,XXXXXXXXXX             07/10/1933   PICKLETON-SD             10/05/23

SELECT (1-9): 1-7


     Select one of the following:

          1         ERX PATIENT (XXXX,XXXXX X|XXXX,XXXXXX|XXXX,XXXXXXX,...)
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT (XXXX,XXXXX X|XXXX,XXXXXX|XXXX)
          11        VISTA PROVIDER
          12        MATCH STATUS

SEARCH BY:
```

Rx Medication Queue – Search by VISTA PATIENT

```
SEARCH BY: 10  VISTA PATIENT

VISTA PATIENT NAME: XXXXXX

LAST
#   VISTA PATIENT NAME          DOB          CITY                     REC.DATE
-------------------------------------------------------------------------------
1.  XXXXXX,XXXXXX X             01/13/1970   SERIA LEONE-MT           08/10/23
2.  XXXXXXX,XXXXXX X            09/24/1947   STEELTOWN-NV             08/10/23
3.  XXXXXXXX,XXXXXX             02/16/1925   VENICIA-LA               09/30/23
```

```
4.  XXXXXX,XXXXXXX X            11/09/1950  MINOPOLIS-MI            06/20/23

SELECT (1-4): 1-4

     Select one of the following:

          1         ERX PATIENT (XXXXX,XXXXXX X|XXXXXXX,XXXXXX|...)
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT (XXXXX,XXXXXX X|XXXXXXX,XXXXXX|...)
          11        VISTA PROVIDER
          12        MATCH STATUS

SEARCH BY:
```

Rx Medication Queue – VistA Patient

```
Rx Medication Queue          Sep 16, 2023@11:06:54        Page:    1  of    1___
LOOK BACK DAYS: 365            CS/NON-CS: BOTH (II-V)      MAX. QUEUE SIZE:  999
FILTERED BY: PATIENT(XXXXX,XXXXXX X|XXXXXXX,XXXXXX|...)
 #  PATIENT          DOB         DRUG                 PROVIDER    STA REC.DATE^
1.  XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB    XXXXX,XXXXX  I     09/16/23
2.  XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET XXXXX,XXXXX  I     09/16/23
3.  XXXXX,XXXXXXXX   99/99/9999  MELOXICAN7.5MG TB    XXXXX,XXXXX  N     09/16/23
4.  XXXXX,XXXXXXXX   99/99/9999  LOSARTAN 20MG TAB    XXXXX,XXXXX  I     09/16/23

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by VistA Patient result

SQ 11 – VISTA PROVIDER

Users can filter the list by a single or multiple VistA provider by entering name. Response must contain from 3 to 30 characters.

```
Select one of the following:

          1         RX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
```

```
           5         ERX STATUS
           6         DRUG NAME
           7         MESSAGE TYPE
           8         ERX REFERENCE NUMBER
           9         VISTA RX #
           10        VISTA PATIENT
           11        VISTA PROVIDER
           12        MATCH STATUS

SEARCH BY: 11


VISTA PROVIDER NAME: XXX

#   VISTA PROVIDER NAME           DEA         CITY                    REC.DATE
-------------------------------------------------------------------------------
1.  XXX,XXXXXXX                   AM3256181   NEW  YORK,NY           10/12/23
2.  XXX,XXXXXXX X                 BD9270911   ROCHESTER,NY           09/21/23

SELECT (1-2): 1-2
```

Rx Medication Queue – VistA Provider Search

```
Rx Medication Queue          Sep 16, 2023@11:06:54        Page:    1  of    1
LOOK BACK DAYS: 365            CS/NON-CS: BOTH (II-V)     MAX. QUEUE SIZE:  999
FILTERED BY: PROVIDER(XXXXX,XXXXXX X|XXXXXXX,XXXXXX)
 #  PATIENT          DOB         DRUG                 PROVIDER      STA REC.DATE
1.  XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB    XXXXX,XXXXX   I     09/16/23
2.  XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET XXXXX,XXXXX   I     09/16/23
3.  XXXXX,XXXXXXXX   99/99/9999  MELOXICAN7.5MG TB    XXXXX,XXXXX   N     09/16/23
4.  XXXXX,XXXXXXXX   99/99/9999  LOSARTAN 20MG TAB    XXXXX,XXXXX X I     09/16/23

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by Provider result

SQ 12 – MATCH STATUS

This search will qualify patients based on the matching status of the patient, provider, and drug to a corresponding VistA Record.

```
SEARCH BY: 12  MATCH STATUS


     Select one of the following:

          1         PATIENT FAIL - PATIENT NOT MATCHED
          2         PROVIDER FAIL - PROVIDER NOT MATCHED
          3         DRUG FAIL - DRUG NOT MATCHED
```

```
          4         BASIC - PATIENT, PROVIDER AND DRUG MATCHED

MATCH STATUS: 4

NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.

     Select one of the following:
          1         RX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS (BASIC)

SEARCH BY: ^
```

Rx Medication Queue – Search by Match Status

```
Rx Medication Queue              Sep 16, 2023@11:06:54          Page:    1   of   1
LOOK BACK DAYS: 365               CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:  999
FILTERED BY: MATCH(BASIC)
 #   PATIENT          DOB         DRUG                    PROVIDER     STA REC.DATE^
1.   XXXXX,XXXXXXXX   99/99/9999  TYLENOL 250MG TAB       XXXXX,XXXXX  I     09/16/23
2.   XXXXX,XXXXXXXX   99/99/9999  NAPROXEN 25MG TABLET    XXXXX,XXXXX  I     09/16/23

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Search by Match Status result

12.1 –MATCH STATUS: PATIENT FAIL - PATIENT NOT MATCHED

If the patient has at least one actionable record which the eRx patient has not yet been matched to a corresponding VistA patient it will be included in the list.

12.2 –MATCH STATUS: PROVIDER FAIL - PROVIDER NOT MATCHED

If the patient has at least one actionable record which the eRx provider has not yet been matched to a corresponding VistA provider AND the patient does not qualify for PATIENT NOT MATCHED filter above, it will be included in the list.

12.3 – MATCH STATUS: DRUG FAIL - DRUG NOT MATCHED

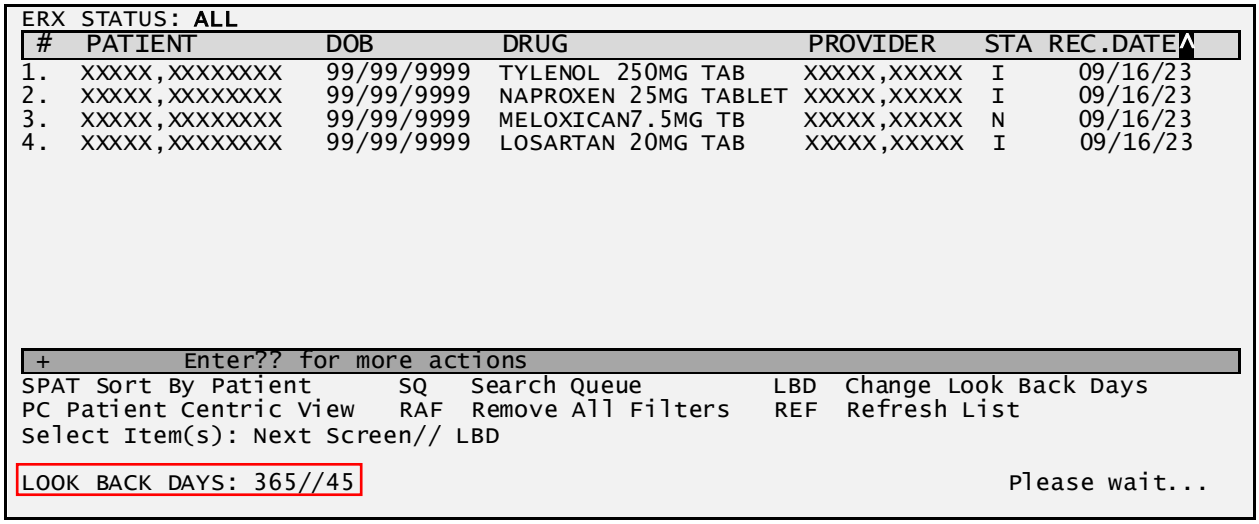
If the patient has at least one actionable record which the eRx Drug has not yet been matched to a corresponding VistA drug AND the patient does not qualify for PATIENT NOT MATCHED filter above AND the patient does not qualify for the PROVIDER NOT MATCHED filter above, it will be included in the list.

12.4 – MATCH STATUS: BASIC - PATIENT, PROVIDER AND DRUG MATCHED

If the patient has at least one actionable record which the eRx patient has been matched to the VistA patient, the eRx Provider has been matched to the VistA provider and the Drug has been matched to a VistA drug AND the patient does not qualify to either of the 3 filters described above, it will be included in the list.

LBD – Change Look Back Days

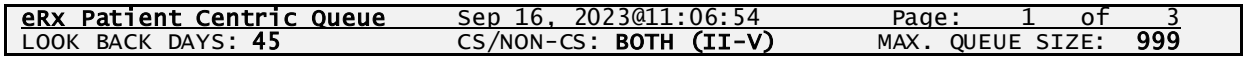
This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's date. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

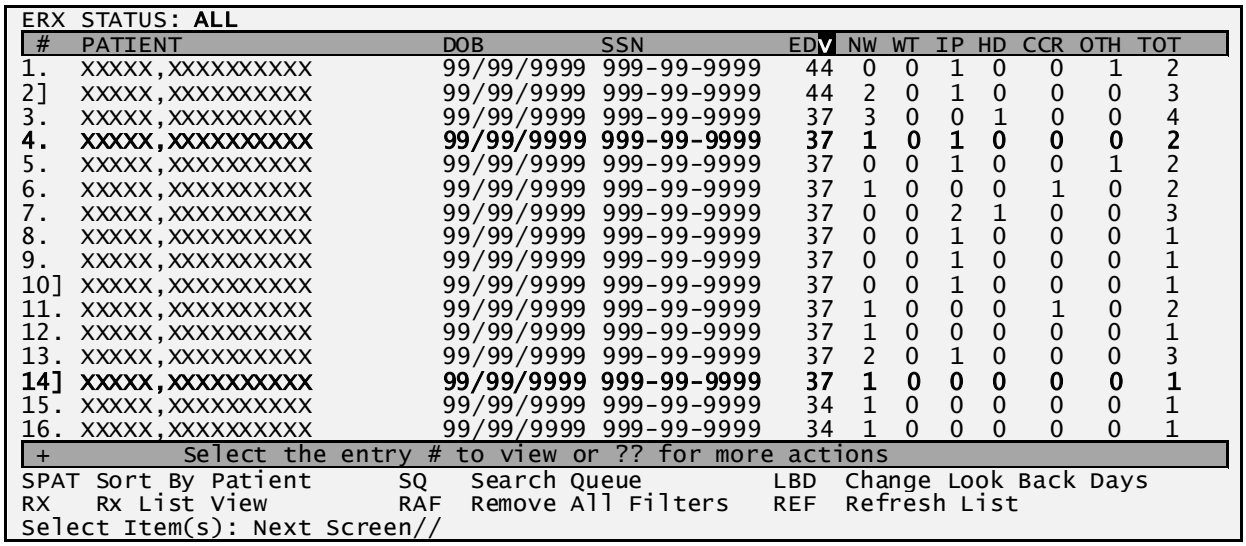


Rx Medication Queue – Change Look Back Days

PC – Patient Centric View

This action allows the user to return to the eRx Patient Centric Queue





Rx Medication Queue – Patient Centric Queue

RAF – Remove All Filters

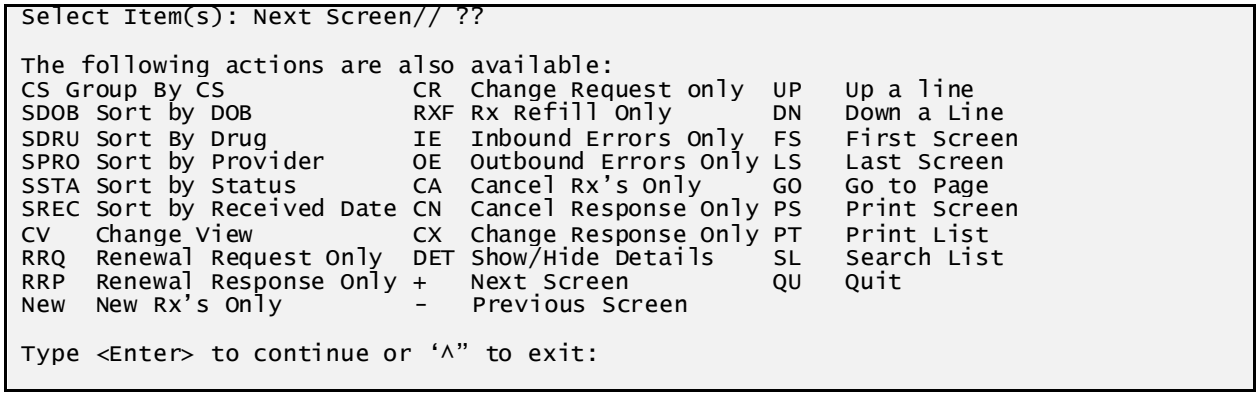
This action allows the user to remove all filters currently applied to the list. This list is then refreshed to without any filters.

REF – Refresh List

This action allows the user to refresh the list. This is used to make sure you're looking at the latest version of the list because other users might have already worked through some of the records currently on the list which may have altered it the changes won't show until the list is refreshed. This new action called Refresh (REF) was added to allow the user to re-display the queue. This feature also allows the user to view the latest "locks" from other users that have been placed since the queue was last built.

7.3.5.7 Hidden Action Menus

The user can access the Hidden Action Menu can be viewed by typing "??" (double question mark). The user can use easily filter the list by Message Type by selecting one of the following hidden actions.



CS – Group By CS (Hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. The action can be used to turn ON and OFF this hidden action.

```
Rx medication Queue      Sep 16, 2023@11:06:54          Page:    1   of    3
LOOK BACK DAYS: 45              CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #  PATIENT                    DOB         SSN          EDv NW WT IP HD CCR OTH TOT
                                CONTROLLED SUBSTANCE Rx's
1]  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   44  0  0  1  0   0   1   2
2]  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   44  2  0  1  0   0   0   3
3]  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  3  0  0  1   0   0   4
4]  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  1  0  1  0   0   0   2
5]  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   37  0  0  1  0   0   1   2
                            NON-CONTROLLED SUBSTANCE Rx's
6.  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   44  1  0  0  0   1   0   2
7.  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   44  0  0  2  1   0   0   3
8.  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   41  0  0  1  0   0   0   1
9.  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   40  0  0  1  0   0   0   1
10  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   38  0  0  1  0   0   0   1
11. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   35  1  0  0  0   1   0   2
12. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   33  1  0  0  0   0   0   1
13. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   32  2  0  1  0   0   0   3
14  XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   32  1  0  0  0   0   0   1
15. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   34  1  0  0  0   0   0   1
16. XXXXX,XXXXXXXXX          99/99/9999 999-99-9999   34  1  0  0  0   0   0   1
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue – Grouped by CS and Non-CS

SDOB – Sort By Date of Birth (Hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Date of Birth (DOB) by selecting the SDOB hidden action. Once the user selects it once, it will sort the list by Patient DOB in an ascending order. If currently sorted by Patient DOB and the users selects SDOB again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

```
 #  PATIENT                    DOB^        SSN          ED  NW WT IP HD CCR OTH TOT
```

Rx Medication Queue – SDOB - Sorted By Patient DOB in Ascending Order

```
 #  PATIENT                    DOBv        SSN          ED  NW WT IP HD CCR OTH TOT
```

Rx Medication Queue – SDOB - Sorted By Patient DOB in Descending Order

SDRU – Sort By Drug (Hidden)
This hidden action sorts the display list by eRx Drug Name. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <**SDRU**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SDRU   SDRU                                Please wait...


Rx Medication Queue       Sep 28, 2023@14:38:27              Page: 1  of    1___
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID       DRUG NAME^              PROVIDER NAME     REC.DATE STA PT PR DR
1.   99999995     AMANTADINE 100MG CAP    XXXXXX,XXXXX X    09/28/23 N   A  AV A
2.   99999996     ASPIRIN 500/CAFFEINE 3  YYYYYY,YYYYY Y    09/27/23 W   MV MV AV
3]   99999998     DIAZEPAM 5MG TAB        XXXXXX,XXXXX X    09/28/23 N        A
4.   99999999     LOVASTATIN 40MG TAB     XXXXXX,XXXXX X    09/28/23 N   A  AV A
5.   99999997     VITAMIN B COMPLEX/VITA  XXXXXX,XXXXX X    09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient          SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View     RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SDRU - Sort By Drug in Ascending Order

```
Select: Quit// SDRU   SDRU                                Please wait...


Rx Medication Queue       Sep 28, 2023@14:38:27              Page: 1 of    1__
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID       DRUG NAMEv              PROVIDER NAME     REC.DATE STA PT PR DR
1.   99999995     AMANTADINE 100MG CAP    XXXXXX,XXXXX X    09/28/23 N   A  AV A
2.   99999996     ASPIRIN 500/CAFFEINE 3  YYYYYY,YYYYY Y    09/27/23 W   MV MV AV
3]   99999998     DIAZEPAM 5MG TAB        XXXXXX,XXXXX X    09/28/23 N        A
4.   99999999     LOVASTATIN 40MG TAB     XXXXXX,XXXXX X    09/28/23 N   A  AV A
5.   99999997     VITAMIN B COMPLEX/VITA  XXXXXX,XXXXX X    09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient          SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View     RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue – SDRU - Sort By Drug in Descending Order

SPRO – Sort by Provider (Hidden)
This hidden action sorts the display list by eRx Provider Name. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <**SPRO**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPRO   SPRO                                Please wait...


Rx Medication Queue       Sep 28, 2023@14:38:27              Page: 1  of  1
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID      DRUG NAME                 PROVIDER NAME^   REC.DATE STA PT PR DR
1.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23 N   A  AV A
2.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23 N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23 N        A
4.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23 N   A  AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23 W   MV MV AV




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient         SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View    RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SPRO - Sort By Provider in Ascending Order

```
Select: Quit// SPRO   SPRO                                Please wait...


Rx Medication Queue       Sep 28, 2023@14:38:27              Page: 1  of  1
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID      DRUG NAME                 PROVIDER NAMEv   REC.DATE STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y   09/27/23 W   MV MV AV
2.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X   09/28/23 N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X   09/28/23 N        A
4.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X   09/28/23 N   A  AV A
5.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X   09/28/23 N   A  AV A




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient         SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View    RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SPRO - Sort By Provider in Descending Order

SSTA – Sort by Status (Hidden)
This hidden action sorts the display list by eRx Status. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <**SSTA**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SSTA   SSTA                                Please wait...


Rx Medication Queue       Sep 27, 2023@14:38:27              Page: 1  of  1
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID      DRUG NAME                 PROVIDER NAME     REC.DATE STA^ PT PR DR
1.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X    09/28/23  N   A  AV A
2.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X    09/28/23  N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X    09/28/23  N       A
4.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X    09/28/23  N   A  AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y    09/27/23  W   MV MV AV




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient          SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View     RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SSTA - Sort By Status in Ascending Order

```
Select: Quit// SSTA   SSTA                                Please wait...


Rx Medication Queue       Sep 27, 2023@14:38:27              Page: 1  of  1
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID      DRUG NAME                 PROVIDER NAME     REC.DATE STAv PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3    YYYYYY,YYYYY Y    09/27/23  W   MV MV AV
2.   99999999    LOVASTATIN 40MG TAB       XXXXXX,XXXXX X    09/28/23  N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB          XXXXXX,XXXXX X    09/28/23  N       A
4.   99999997    VITAMIN B COMPLEX/VITA    XXXXXX,XXXXX X    09/28/23  N   A  AV A
5.   99999995    AMANTADINE 100MG CAP      XXXXXX,XXXXX X    09/28/23  N   A  AV A




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient          SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View     RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SSTA - Sort By Status in Descending Order

SREC – Sort by Rec. Date (Hidden)
This hidden action sorts the display list by eRx Received Date. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <**SREC**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SREC   SREC                                  Please wait...


Rx Medication Queue       Sep 27, 2023@14:38:27              Page: 1  of  1
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID      DRUG NAME                PROVIDER NAME    REC.DATE^ STA PT PR DR
1.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X   09/28/23  N   A  AV A
2.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X   09/28/23  N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X   09/28/23  N         A
4.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X   09/28/23  N   A  AV A
5.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y   09/27/23  W   MV MV AV




          Select the entry # to view or ?? for more actions
SPAT Sort By Patient          SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View     RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SREC - Sort By received Date in Ascending Order

```
Select: Quit// SREC   SREC                                  Please wait...


Rx Medication Queue       Sep 27, 2023@14:38:27              Page: 1  of  1
LOOK BACK DAYS: 45        CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE: 999
ERX STATUS: ALL
 #   ERX ID      DRUG NAME                PROVIDER NAME    REC.DATEv STA PT PR DR
1.   99999996    ASPIRIN 500/CAFFEINE 3   YYYYYY,YYYYY Y   09/27/23  W   MV MV AV
2.   99999999    LOVASTATIN 40MG TAB      XXXXXX,XXXXX X   09/28/23  N   A  AV A
3]   99999998    DIAZEPAM 5MG TAB         XXXXXX,XXXXX X   09/28/23  N         A
4.   99999997    VITAMIN B COMPLEX/VITA   XXXXXX,XXXXX X   09/28/23  N   A  AV A
5.   99999995    AMANTADINE 100MG CAP     XXXXXX,XXXXX X   09/28/23  N   A  AV A









          Select the entry # to view or ?? for more actions
SPAT Sort By Patient          SQ  Search Queue          LBD Change Look Back Days
PC   Patient Centric View     RAF Remove All Filters    REF Refresh List
Select Items (s): Next Screen//
```

Rx Medication Queue - SREC - Sort By Received Date in Descending Order

CV – Change View (Hidden)

This hidden action allows the user to change the following parameters that affect the content and appearance of the eRx Patient Centric Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select Item(s): Next Screen// CV   Change View

LOOK BACK DAYS: 45// 45 DAYS
SORT BY: ED// ED  ELAPSED DAYS
SORT ORDER: D// DESCENDING
INCLUDE CS/NON-CS: B// BOTH (CS AND NON-CS)
CS SCHEDULE: SCHEDULES II - V// SCHEDULES II - V
GROUP BY CS: NO// NO  NO
MAXIMUM QUEUE SIZE: 999//

Save as your default view? NO//
```

Rx Medication Queue – Change View hidden action (No Default View Saved)

RRQ – Renewal Request Only (Hidden)

This hidden action allows the user to filter the list by Renewal Request Only

```
Select Item(s): Next Screen// RRQ

eRx Medication Queue        Sep 28, 2023@11:06:54          Page:    1   of      1
LOOK BACK DAYS: N/A           CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(RXRENEWALREQUEST)
 #   PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  IBUPROFEN 400MG TAB   XXXXX,XXXXX  RXR  09/28/23
2.   XXXXX,XXXXXXXX   99/99/9999  LOXAPINE 50MG CAP     XXXXX,XXXXX  RXR  09/28/23
3.   XXXXX,XXXXXXXX   99/99/9999  ASPIRIN 200MG TAB     XXXXX,XXXXX  RXR  09/28/23
4.   XXXXX,XXXXXXXX   99/99/9999  BENADRYL DIPHENHYDRA  XXXXX,XXXXX  RXR  09/28/23

 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by Renewal Request Only

RRP – Renewal Response Only (Hidden)

This hidden action allows the user to filter the list by Renewal Response Only

```
Select Item(s): Next Screen// RRP

eRx Medication Queue        Sep 28, 2023@11:06:54          Page:    1   of      1
LOOK BACK DAYS: N/A           CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(RXRESPONSEONLY)
 #   PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999  BENADRYL DIPHENHYDRA  XXXXX,XXXXX  RXP   09/28/23
```

```
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by Renewal Response Only

NEW – New eRx's Only (Hidden)

This hidden action allows the user to filter by new Rx's Only (status in New, In Process, Hold, and Wait)

```
Select Item(s): Next Screen// NEW


eRx Medication Queue          Sep 28, 2023@11:06:54            Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(NEWRX)
 #   PATIENT          DOB          DRUG                    PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999   TYLENOL 250MG TAB       XXXXX,XXXXX  PR    09/08/23
2.   XXXXX,XXXXXXXX   99/99/9999   NAPROXEN 25MG TABLET    XXXXX,XXXXX  I     09/11/23
3.   XXXXX,XXXXXXXX   99/99/9999   MELOXICAN7.5MG TB       XXXXX,XXXXX  N     09/16/23
4.   XXXXX,XXXXXXXX   99/99/9999   LOSARTAN 20MG TAB       XXXXX,XXXXX  I     09/20/23
5.   XXXXX,XXXXXXXX   99/99/9999   IBUPROFEN 400MG TAB     XXXXX,XXXXX  I     09/25/23
6.   XXXXX,XXXXXXXX   99/99/9999   LOXAPINE 50MG CAP       XXXXX,XXXXX  N     09/25/23
7.   XXXXX,XXXXXXXX   99/99/9999   ASPIRIN 200MG TAB       XXXXX,XXXXX  I     09/25/23
8.   XXXXX,XXXXXXXX   99/99/9999   BENADRYL DIPHENHYDRA    XXXXX,XXXXX  I     09/28/23


+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by New eRx Only

CR – Change Request Only (Hidden)

This hidden action allows the user to filter by Change Request Only

```
Select Item(s): Next Screen// CR


eRx Medication Queue          Sep 28, 2023@11:06:54            Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(RXCHANGEREQUEST)
 #   PATIENT          DOB          DRUG                    PROVIDER    STA REC.DATE
1.   XXXXX,XXXXXXXX   99/99/9999   TYLENOL 250MG TAB       XXXXX,XXXXX  CXN   09/28/23
```

```
+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by Cancel Rx Response

RXF – Rx Refill Only (Hidden)

This hidden action allows users to filter by Rx Refill Only

```
Select Item(s): Next Screen// RXF

eRx Medication Queue        Sep 28, 2023@11:06:54          Page:    1   of    1
LOOK BACK DAYS: 365          CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(RXRFILL)
 #  PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE^
1.  XXXXX,XXXXXXXX   99/99/9999  BENADRYL DIPHENHYDRA  XXXXX,XXXXX  RXF 09/28/23

+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters    REF  Refresh List
```

eRx Medication Queue (Hidden Action) – Filtered by Rx Refill Only

IE – Inbound Errors Only (Hidden)

This hidden action allows users to filter by Inbound Errors Only

```
Select Item(s): Next Screen// IE

eRx Medication Queue        Sep 28, 2023@11:06:54          Page:    1   of    1
LOOK BACK DAYS: 365          CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(INBOUND ERROR)
 #  PATIENT          DOB         DRUG                  PROVIDER    STA REC.DATE^

                    No prescriptions found.

+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
```

```
PC Patient Centric View    RAF  Remove All Filters    REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by Inbound Errors Only

OE – Outbound Errors Only (Hidden)

This hidden action allows users to filter by Outbound Errors Only

```
Select Item(s): Next Screen// OE

eRx Medication Queue          Sep 28, 2023@11:06:54            Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)         MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(OUTBOUND ERROR)
 #   PATIENT          DOB          DRUG                  PROVIDER    STA REC.DATE^

                     No prescriptions found.

 +          Select the entry # to view or ?? for more actions
SPAT Sort By Patient       SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View    RAF  Remove All Filters    REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by Outbound Errors Only

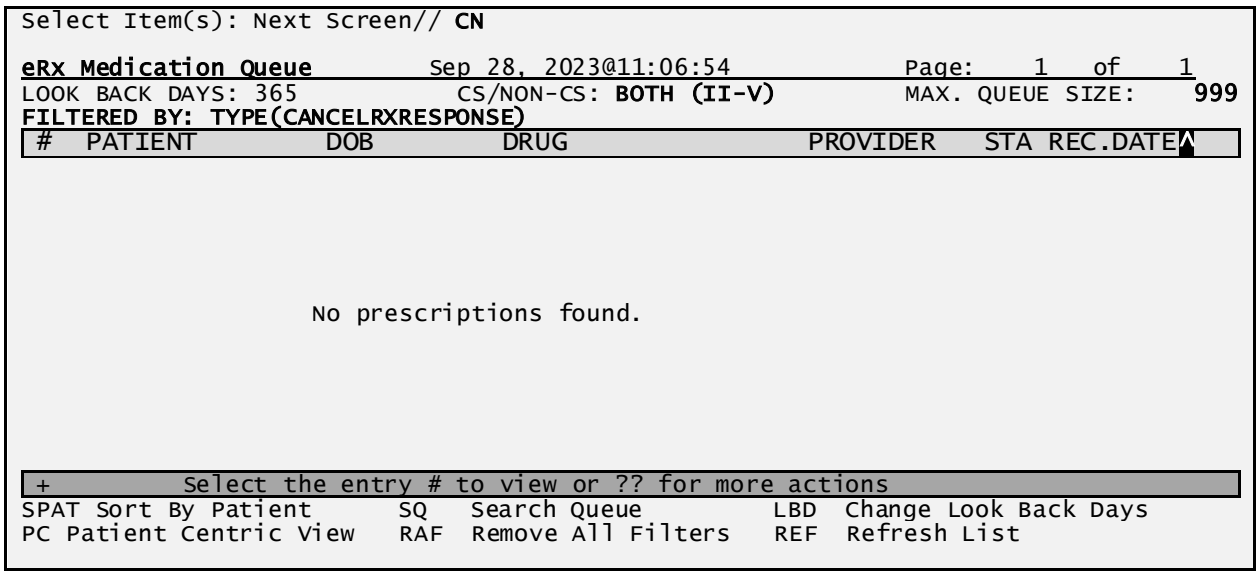
CA – Cancel Rx's Only (Hidden)

```
Select Item(s): Next Screen// CA

eRx Medication Queue          Sep 28, 2023@11:06:54            Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)         MAX. QUEUE SIZE:    999
FILTERED BY: TYPE(RXRFILL)
 #   PATIENT          DOB          DRUG                  PROVIDER    STA REC.DATE^
1.   XXXXX,XXXXXXXX   99/99/9999   METOPROLOL            XXXXX,XXXXX  CAO  09/28/23

 +          Select the entry # to view or ?? for more actions
SPAT Sort By Patient       SQ   Search Queue          LBD  Change Look Back Days
PC Patient Centric View    RAF  Remove All Filters    REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Filtered by Cancel Rx's Only

CN – Cancel Response Only (Hidden)

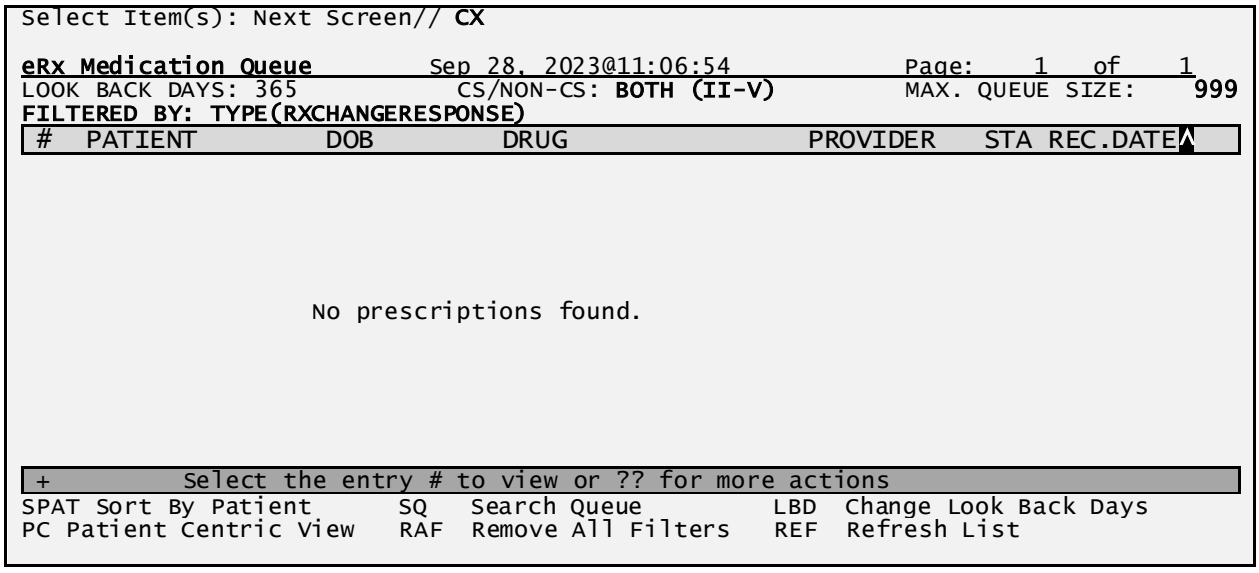
This hidden action allows users to filter by Cancel Response Only



Rx Medication Queue (Hidden Action) – Filtered by Inbound Errors Only

CX – Change Response Only (Hidden)

This hidden action allows users to filter by Change Response Only



Rx Medication Queue (Hidden Action) – Filtered by Change Response Only

DET – Show/Hide Details (Hidden)

This hidden action will show/hide additional information about each one of the eRx on the list. It will display Qty, # of Refills, Days Supply, and the SIG (medication instructions).

```
eRx Medication Queue            Sep 16, 2023@11:06:54        Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #  PATIENT          DOB          DRUG                    PROVIDER    STA REC.DATE
1.  XXXXX,XXXXXXXX   99/99/99     WARFARIN   2MG TAB      XXXXX,XXXXX  I     12/13/22
2.  XXXXX,XXXXXXXX   99/99/99     METOPROLOL 25MG TABLET  XXXXX,XXXXX  I     09/16/23

+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen//
```

Rx Medication Queue (Hidden Action) –Hide Details

```
Select Item(s): Next Screen// DET


eRx Medication Queue            Sep 16, 2023@11:06:54        Page:    1   of    1
LOOK BACK DAYS: 365             CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #  PATIENT          DOB          DRUG                    PROVIDER    STA REC.DATE
1.  XXXXX,XXXXXXXX   99/99/99     WARFARIN   2MG TAB      XXXXX,XXXXX  I   12/13/22
    eRx Qty: 30          eRx # of Refills: 0              eRx Days Supply:  30
    SIG: TAKE ONE TABLET BY MOUTH EVERY 24 HOURS
2.  XXXXX,XXXXXXXX   99/99/99     METOPROLOL 25MG TABLET XXXXX,XXXXX  I   09/16/23
    eRx Qty: 90          eRx # of Refills: 15             eRx Days Supply:  90
    SIG: TAKE ½ TABLET BY MOUTH EVERY DAY

+         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC Patient Centric View   RAF  Remove All Filters   REF  Refresh List
```

Rx Medication Queue (Hidden Action) – Show Details

7.3.6 Single eRx Details Display

A record from the eR_X Single Patient Queue or Rx Medication Queue can be selected by typing the record number itself. The first screen displayed is the Summary/Details screen, which displays information about the original eR_X from the external provider and matched VistA information (if any).

On this screen, the header contains the following:

- eR_X Patient Name and eR_X Reference #, which is an internal VA reference number assigned for tracking the eR_X.
- eRx Message type, which is the message type associated with the incoming eRx (New, Cancel, RxRenewal, etc.) , and Written Date.
- eRx Status appropriate for the incoming eRx.

Below the header is information received from the external provider for the patient, the provider, and the drug/SIG. If the message type is NEWRX, the display will be in a side-by-side format. However, if the message type is one of the following (see NOTE below), the display will not be in side-by-side format, but the data entered will have a reverse video display and highlighted and bolded fonts. These features depend on the terminal display settings being set differently for reverse video and highlighted fonts for them to work.

At the end of the Single eRx View/Display screen, users will find the eRx received time stamp. Additionally, the name of the user who accepted the eRx will also be displayed.

NOTE:

- The following message types will not be displayed in side-by-side format:

```
'RR' FOR RXRENEWALREQUEST;
'RE' FOR RXRENEWALRESPONSE;
'CR' FOR RXCHANGEREQUEST;
'RXF' FOR RXFILL;
'IE' FOR INBOUND ERROR;
'OE' FOR OUTBOUND ERROR;
'CA' FOR CANCELRX;
'CN' FOR CANCELRXRESPONSE;
'CX' FOR RXCHANGERESPONSE;
```

- "eRx Written Date" – Date the eRX was received in the VistA Holding Queue.
- "eRx Issue Date" – Effective Date, if sent by the provider.

7.3.6.1 eRx Details

To view the details of an eR_X, select the record number from either the Single Patient eRx Queue or Rx.

NOTE: From the Single eRx Details Display screen, users cannot edit any of the VistA information. The validate screens contain the option for editing the VistA information. For further information on editing and validating VistA information for an eR_X, refer to section 6.2.

7.3.6.1.1 Non-Controlled Substance (CS) eRx Details Display

This initial screen shown right after the user selects an individual eRx records shows a summary of the entire eRx record as well as the corresponding VistA matched records. VistA records can be automatically matched by the software or manually entered by the user by selecting the

Validation actions VP (Validate Patient), VM (Validate Provider) and VD (Validate Drug). Received Allergy and Diagnosis information are also displayed. Digitally Signed eRx's will display the additional information shown in the CS Single eRx View/Details Display section.

7.3.6.1.1.1 Side-by-Side Display

```
Single eRx View/Display        Jun 05, 2024@10:37:33          Page:    1 of  5
eRx Patient: XXXXXXXXX,XXXXXXXX                    eRx Reference #: 6791230457
eRx Msg Type: NEWRX                                          Written: 03/06/24
eRx Status: PR - PROCESSED
                    ERX                          |                   VISTA
   PATIENT AUTO-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21
Name: XXXXXXXXX,XXXXXXXX                         |Name: XXXXXXXXX,XXXXXXXX
DOB : XXX 99, 9999                               |DOB : XXX 99, 9999
Cell Phone:                                      |Cell Phone: 5555555555
 PROVIDER AUTO-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21:52
Name: YYYYYYYY,YYYYYY                            |Name: YYYYYYYY,YYYYYY
NPI : 9999999999                                 |NPI : 9999999999
DEA : XX99999999                                 |DEA :
Clinic: EXTERNAL PHARMACY                        |
   DRUG AUTO-MATCHED | VALIDATED by USER,USER on 3/13/24@17:29:10
Drug: BAG,URINARY DRAINAGE MERIT #MD             |Drug: BAG,DRAINAGE 600ML REMINGTON #6
                                                 |      00 D
Substitution?     Renewals? YES                  |      *** NON-FORMULARY ***
                                                 |Drug Message:
                                                 | NATL N/F
SIG:                                             |SIG:
 USE ONE BAG AS DIRECTED BY PROVIDER             | USE ONE BAG AS DIRECTED BY PROVIDER
                                                 | FOR 4 HOURS, THEN USE ONE BAG BY
                                                 | PROVIDER FOR 6 HOURS THIS IS ONLY A
                                                 | TEST
Prescriber Drug Use Evaluation:                  |       Verb: USE
 None                                            |     Dosage: ONE BAG
                                                 |      Route: DIRECTED
                                                 |   Schedule: BY PROVIDER
                                                 |   Duration: 4H (HOURS)
                                                 |Conjunction: THEN
                                                 |       Verb: USE
                                                 |     Dosage: ONE BAG
                                                 |      Route: DIRECTED
                                                 |   Schedule: BY PROVIDER
                                                 |   Duration: 6H (HOURS)
                                                 |Patient Instructions:
                                                 | THIS IS ONLY A TEST
Provider Notes/Comments:                         |Provider Comments:
                                                 | THIS IS ONLY A TEST
Quantity: 120                                    |Quantity: 1
Dispense Unit:                                   |  Dispense Unit: EA
Qty Qualifier: Original Quantity                 |
Days Supply: 90     Refills: 3                   |Days Supply: 1     Refills: 10
                                                 |Routing: MAIL
                                                 |Clinic: CHY TEST CLINIC 2
Written: 3/6/24  Effective:                      |
Allergy:                                         |Allergy:
 NO ALLERGY INFORMATION RECEIVED                 | Verified:
                                                 |  LIMA BEANS
                                                 |Adverse Reactions:
                                                 | Verified:
                                                 |  ABROCITINIB
_________________________________________________|_____________________________________
Primary Dx:                                      |
 ICD-10 A01.01 TYPHOID MENINGITIS                |
 Typhoid meningitis Test primary diagno          |
 sis                                             |
```

```
Secondary Dx:                                  |
ICD-10 E11.21 TYPE 2 DIABETES MELLITUS         |
  WITH DIABETIC NEPHROPATHY                    |
 Test secondary Diagnosis                      |
_____________________________________________|_____________________________________
    eRx Received on 12/12/23@15:47 - Accepted by USER,USER on 6/05/24@11:12
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

Patient, Provider, Drug Auto Matched, Validated and Accepted by the User

If the user manually matched the Patient or the Provider, or the Drug, the only difference is that "AUTO-MATCHED" is changed to "MANUALLY-MATCHED", as shown below.

```
   PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21
```

```
   PROVIDER MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:52
```

```
     DRUG MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:29
```

In the event that the record is edited after it has been auto or manually matched, the Patient, or the Provider, or the Drug header section will display similar information below.

```
   PATIENT AUTO-MATCHED/EDITED | VALIDATED by USER,USER on 6/7/24@11:30:22
```

In the eRx Single View/Display screen, if the eRx status is On-Hold, the eRx Hold Reason will be displayed on the first line or row in the list area if it contains data. If the On-Hold reason is longer than 60 characters, the eRx Hold Reason will be truncated. The last three characters will be replaced with three (3) dots (…), as shown below.

```
Single eRx View/Display      Jun 06, 2024@16:29:09          Page:    1 of    1
eRx Patient: XXXXXXXX,XXXXX                    eRx Reference #: 789123456
eRx Msg Type: NEWRX                                        Written: 03/08/24
eRx Status: HWR - CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
                    ERX                        |                VISTA
eRx Hold Reason: Testing On-Hold Reason longer than 60 characters. Hold Reason t...
   PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21
Name: XXXXXXXX,XXXXX                           |Name:
DOB : XXX 99, 9999                             |DOB :
Primary Phone: 3219998888                      |
. . .                                          |
_______________________________________________|_____________________________________
                        eRx Received on 3/13/24@14:03
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

To view the entire eRx Hold Reason, users can use the View History Log (HL) action, as shown below.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH Un Hold                RM Remove eRx
Select Action:Next Screen// HL   HL
Please wait...


eRx History Log                Jun 07, 2024@12:59:42          Page:    4 of    9
eRx Patient: XXXXXXXXX,XXXXXX
eRx Reference #: 789123456
 +
06/07/24@12:35:44 HWR-CS PRESCRIPTION WRITTEN/ISSUE DATE   USER,USER
Status Comments: Testing On-Hold Reason longer than 60 characters. Hold
Reason test. This is a test.
```

If the incoming eRx for the patient, provider, or drug is not auto matched, the display is as shown below:

```
Single eRx View/Display        Jun 06, 2024@16:29:09          Page:    1 of    1
eRx Patient: XXXXXXXXX,XXXXXX                    eRx Reference #: 789123456
eRx Msg Type: NEWRX                                        Written: 03/08/24
eRx Status: N - NEW RX
                    ERX                |                VISTA
                              PATIENT NOT MATCHED
Name: XXXXXXXXX,XXXXXX                 |Name:
DOB : XXX 99, 9999                     |DOB :
Primary Phone: 3219998888              |
                             PROVIDER NOT MATCHED
Name: YYYYYY,YYYYYY                    |Name:
NPI : 0000000000                       |NPI :
DEA :                                  |DEA :
Clinic: TEST NAME                      |
                               DRUG NOT MATCHED
Drug: IBUPROFEN                        |Drug:
Substitution?     Renewals? YES        |Drug Message:
                                       |
SIG:                                   |SIG:
. . .                                  |
_______________________________________|_______________________________________
                        eRx Received on 3/08/24@14:03
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD (VALIDATE DRUG/SIG)
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

Patient, Provider, Drug not Auto/Manually Matched

7.3.6.1.1.2 Non Side-by-Side Display

Below is an example of how the screen will be displayed if the message type (RR, RE, etc.) is one of the following listed above (without the reverse or highlighted video features).

```
Single eRx View/Display        Jun 06, 2024@14:25:39          Page:    1 of    4
eRx Patient: XXXXXXXX,XXXXXXX                    eRx Reference #: 12345678901234
```

```
eRx Msg Type: RXRENEWALRESPONSE-APPROVED WITH CHANGES          Written: 01/30/24
eRx Status: HUR - UN-REMOVED
_____________________________________________________________________________
eRx Patient Primary Telephone: 5552341234
eRx Patient: XXXXXXXXX,XXXXXXXX                                  DOB: XX/99/99
Vista Patient[v]: XXXXXXXXX,XXXXXXXX                             DOB: XX/99/99
_____________________________________________________________________________
eRx Provider Primary Telephone: 5550984567X03
eRx Provider: YYYYYYYYYY,YYYYYYYY              DEA#: XX1234567 NPI: 0987654321
Vista Provider[v]: YYYYYYYYYY,YYYYYYYY         DEA#:           NPI: 0987654321
_____________________________________________________________________________
Prescriber Drug Use Evaluation:
Co-Agent: CLONIDINE 0.2MG/24HR PATCH
Reason: Therapeutic
Result: Prescribed w/ acknowledgements
Override: Does not apply to patient
_____________________________________________________________________________
eRx Drug: CLONIDINE 0.2MG/24HR PATCH
eRx Qty: 13        eRx Refills: 0    eRx Days Supply:
eRx Written Date: JAN 30, 2024          eRx Issue Date:
eRx Notes: TEST COMING FROM XML SIMULATOR
Allergies
    Verified: LISINOPRIL, TESTOSTERONE,
      Remote: No remote data available
Adverse Reactions
                        RXRENEWAL RESPONSE INFORMATION
APPROVED WITH CHANGES
Response Date/Time: JAN 30, 2024@11:25:58
RxRenewal Response Comments:
Comments By:
Comments Date/Time:
                            MEDICATION DISPENSED
VA Rx#: Unable to resolve.
                        RXRENEWAL REQUEST INFORMATION
Requested By:
Request Date/Time:
# of Refills Requested:
RxRenewal Request Comments:
RxRenewal Request Comments:
Comments By:
Comments Date/Time
                              MESSAGE HISTORY
Request Reference #:
New eRx Reference #:
Response eRx Reference #: 12345678901234
_____________________________________________________________________________
                        eRx Received on 1/30/24@11:25
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

eRx Single View/Display Screen – Not Side-by-Side Format and Not Digitally Signed (Non-CS)

In the not side-by-side format, if the Vista information for the patient, provider, or drug is not linked, the display is as shown below:

- VistA Patient: NOT LINKED
- VistA Provider: NOT LINKED
- VistA Drug: NOT LINKED

```
Single eRx View/Display       Jun 06, 2024@14:25:39          Page:    1 of    4
eRx Patient: XXXXXXXXX,XXXXXXXX                  eRx Reference #: 123456789012333
```

```
eRx Msg Type: RXRENEWALRESPONSE-APPROVED WITH CHANGES          Written: 01/30/24
eRx Status: HUR - UN-REMOVED
_____________________________________________________________________________
eRx Patient Primary Telephone: 5552341234
eRx Patient: XXXXXXXX,XXXXXXX                                      DOB: XX/99/99
Vista Patient: NOT LINKED                                          DOB: N/A
_____________________________________________________________________________
eRx Provider Primary Telephone: 5550984567X03
eRx Provider: YYYYYYYYY,YYYYYYY                DEA#: XX1234567 NPI: 0987654321
Vista Provider: NOT LINKED                      DEA#: N/A       NPI: N/A
_____________________________________________________________________________
Prescriber Drug Use Evaluation:
Co-Agent: CLONIDINE 0.2MG/24HR PATCH
Reason: Therapeutic
Result: Prescribed w/ acknowledgements
Override: Does not apply to patient
_____________________________________________________________________________
eRx Drug:
eRx Qty:           eRx Refills:      eRx Days Supply:
eRx Written Date:                       eRx Issue Date:

Vista Drug: NOT LINKED
Vista Qty:                Vista Refills:            Vista Days Supply:

. . .
_____________________________________________________________________________
                        eRx Received on 1/30/24@11:25
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

eRx Single View/Display Screen – Patient, Provider, Drug Not Linked and Not Side-by-Side Format

7.3.6.1.2 Controlled Substance (CS) eRx Details Display

The only differences from a Non-CS are the two highlighted information below that are include for all Digitally Signed eRx.

```
Single eRx View/Display      Jun 06, 2024@16:49:40          Page:    1 of    5
eRx Patient: XXXXXXXX,XXXXXXXXXX            eRx Reference #: 111144455566
eRx Msg Type: NEWRX                                    EPCS DEA VALIDATED
eRx Status: N - NEW RX
                ERX                          |              VISTA
                                PATIENT AUTO-MATCHED
Name: XXXXXXXX,XXXXXXXXXX                    |Name: XXXXXXXX,XXXXXXXXXX
DOB : XXX 99,9999                            |DOB : XXX 99,9999
Cell Phone:                                  |Cell Phone: 555-555-5555
. . .                                        |
Secondary Dx:                                |
 ICD-10 E11.21 TYPE 2 DIABETES MELLITUS      |
  WITH DIABETIC NEPHROPATHY                  |
 TESTING SECONDARY DIAGNOSIS                 |
Primary Dx:                                  |
 ICD-10 I10 TYPHOID MENINGITIS               |
 TESTING ANOTHER PRIMARY DIAGNOSIS           |
_____________________________________________|_____________________________
                        eRx Received on 6/5/24@12:00

This prescription meets the requirements of the Drug Enforcement Administration
(DEA) electronic prescribing for controlled substances rules (21 CFR Parts 1300
1304, 1306, & 1311).
```

```
Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Quit//
```

eRx Single View/Display Screen Side-by-Side - Digitally Signed (CS)

```
Single eRx View/Display      Jun 06, 2024@16:49:40          Page:    1 of    5
eRx Patient: XXXXXXXXX,XXXXXXXXXXX            eRx Reference #: 111144455566
eRx Msg Type: RXRENEWALRESPONSE-APPROVED WITH CHANGES        EPCS DEA VALIDATED
eRx Status: I - IN PROCESS

. . .

eRx Drug: LORAZEPAM 2MG/ML ORAL CONCENTRATE
eRx Qty: 10        eRx Refills: 0    eRx Days Supply: 10
eRx Written Date: MAR 08, 2024          eRx Issue Date:
eRx Notes: TAKE 1 TABLET BY MOUTH TWICE DAILY AS NEEDED

This prescription meets the requirements of the Drug Enforcement Administration
(DEA) electronic prescribing for controlled substances rules (21 CFR Parts 1300
1304, 1306, & 1311).

. . .


+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM VALIDATE PROVIDER      VD (VALIDATE DRUG/SIG)
P  Print                  RJ Reject                 AC (Accept eRx)
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

eRx Single View/Display Screen Non Side-by-Side - Digitally Signed (CS)

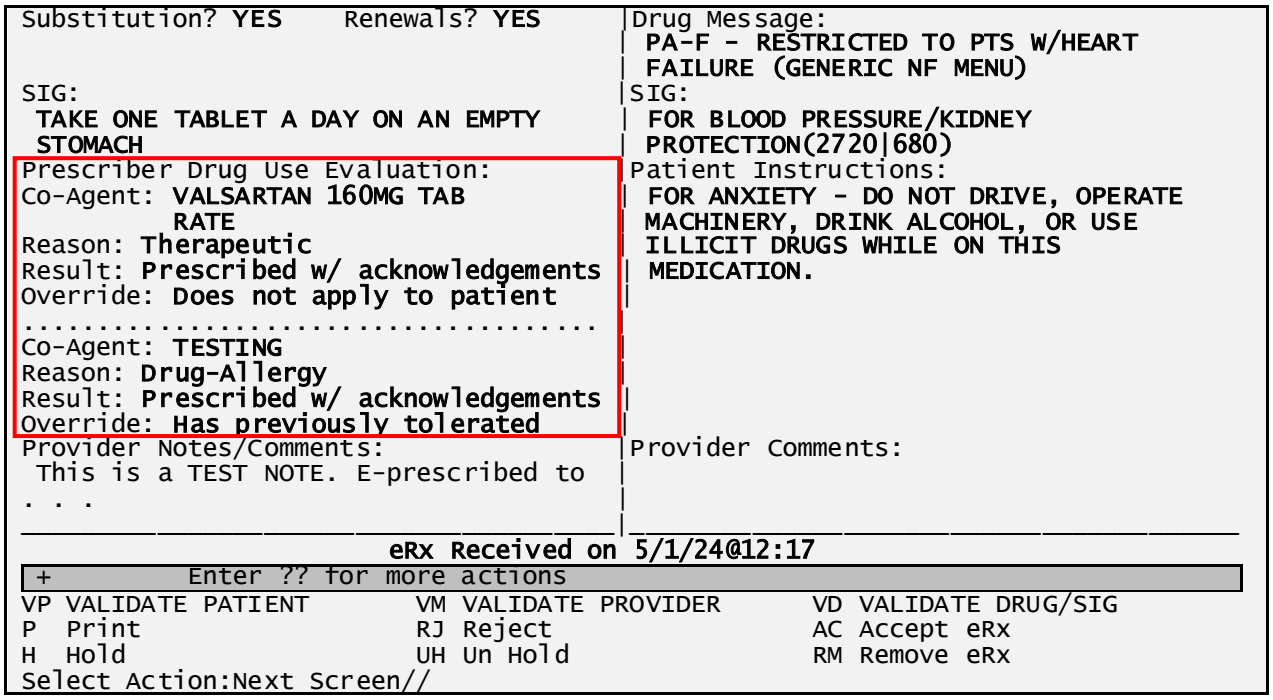
NOTE: The fact that an eRx is Digitally Signed does not mean it will become a Controlled Substance VistA prescription. The criteria for an eRx to become a CS VistA Rx is dependent on the VistA Dispense Drug matched to the eRx. If the VistA Dispense Drug is marked as CS then the VistA prescription will be treated as a CS VistA prescription, otherwise it will not.

7.3.6.1.3 Prescriber Drug Use Evaluation (DUE) Information

The prescriber DUE information is displayed in the Single eRx View/Display Screen only for New Rx, Change Response, and Renewal Response, as shown below.

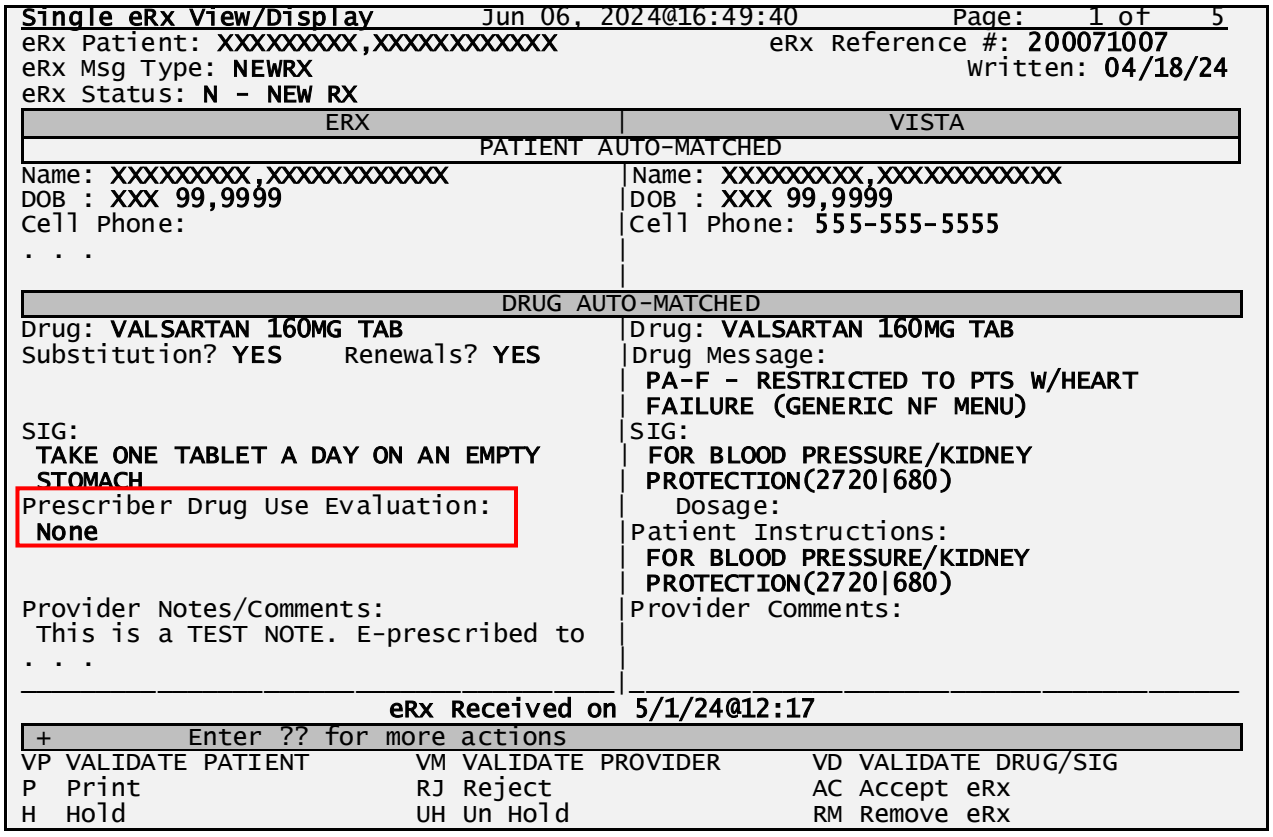
7.3.6.1.3.1 DUE on New eRX

```
Single eRx View/Display      Jun 06, 2024@16:49:40          Page:    1 of    5
eRx Patient: XXXXXXXXX,XXXXXXXXXXX            eRx Reference #: 200071007
eRx Msg Type: NEWRX                                    Written: 04/18/24
eRx Status: N - NEW RX
                ERX                          |              VISTA
                                PATIENT AUTO-MATCHED
Name: XXXXXXXXX,XXXXXXXXXXX                  |Name: XXXXXXXXX,XXXXXXXXXXX
DOB : XXX 99,9999                            |DOB : XXX 99,9999
Cell Phone:                                  |Cell Phone: 555-555-5555
. . .                                        |
                                             |
                                DRUG AUTO-MATCHED
Drug: VALSARTAN 160MG TAB                    |Drug: VALSARTAN 160MG TAB
```



eRx Single View/Display Screen – New RX With Prescriber Drug Use Evaluation (DUE)

Below is an example of a record that does not contain a Prescriber Drug Use Evaluation (DUE).



```
Select Action:Next Screen//
```

eRx Single View/Display Screen – New RX without Prescriber Drug Use Evaluation (DUE)

7.3.6.1.3.2 DUE on eRx Change Response

Below is an example of a record with a Change Response message type with a Prescriber Drug Use Evaluation (DUE).

```
Single eRx View/Display       Jun 10, 2024@13:14:59          Page:    1 of    2
eRx Patient: XXXXXXXXX,XXXXXXXXXXX            eRx Reference #: 44194747
eRx Msg Type: RXCHANGERESPONSE                                  Written:
eRx Status: CXN - RXCHANGE RESPONSE - NEW

eRx Patient Primary Telephone: 555-555-55555
eRx Patient: XXXXXXXXX,XXXXXXXXXXX                                  DOB: 3/1/70
Vista Patient: XXXXXXXXX,XXXXXXXXXXX                                DOB: 3/1/70

eRx Provider: YYYYYYYYY,YYY                      DEA#: XX1111111 NPI: 1932288248
Vista Provider: YYYYYYYYY,YYY                    DEA#:           NPI: 1932288248

Prescriber Drug Use Evaluation:
Co-Agent: LISINOPRIL 40MG TAB
Reason: Drug-Allergy
Result: Prescribed w/ acknowledgements
Override: Has previously tolerated
.....................................................................
Co-Agent: RED DYE
Reason: Drug-Allergy
Result: Prescribed w/ acknowledgements
Override: Red Dye patient Has previously tolerated.

eRx Drug:
eRx Qty:           eRx Refills:      eRx Days Supply:
eRx Written Date:                       eRx Issue Date:

Vista Drug: LISINOPRIL 40MG TAB
. . .

                        eRx Received on 4/3/24@21:17
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

eRx Single View/Display Screen – Change Response with Prescriber Drug Use Evaluation (DUE)

```
Single eRx View/Display       Jun 10, 2024@13:14:59          Page:    1 of    2
eRx Patient: XXXXXXXXX,XXXXXXXXXXX            eRx Reference #: 44194747
eRx Msg Type: RXCHANGERESPONSE                                  Written:
eRx Status: CXN - RXCHANGE RESPONSE - NEW

eRx Patient Primary Telephone: 555-555-55555
eRx Patient: XXXXXXXXX,XXXXXXXXXXX                                  DOB: 3/1/70
Vista Patient: XXXXXXXXX,XXXXXXXXXXX                                DOB: 3/1/70

eRx Provider: YYYYYYYYY,YYY                      DEA#: XX1111111 NPI: 1932288248
Vista Provider: YYYYYYYYY,YYY                    DEA#:           NPI: 1932288248

Prescriber Drug Use Evaluation: NONE

eRx Drug:
eRx Qty:           eRx Refills:      eRx Days Supply:
```

```
eRx Written Date:                          eRx Issue Date:

Vista Drug: LISINOPRIL 40MG TAB
. . .
_____________________________________________________________________________
                        eRx Received on 4/3/24@21:17
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//
```

eRx Single View/Display Screen – Change Response without Prescriber Drug Use Evaluation (DUE)

7.3.6.1.3.3 DUE on eRx Renewal Response

Below is an example of a record with a Renewal Response message type that contain a Prescriber Drug Use Evaluation (DUE).

```
Single eRx View/Display       Jun 10, 2024@13:27:54          Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXXXXXX                    eRx Reference #: 99999999994321
eRx Msg Type: RXRENEWALRESPONSE-APPROVED WITH CHANGES          Written: 02/29/24
eRx Status: RXW - RXRENEWAL RESPONSE WAITING

eRx Patient: XXXXXXXXX,XXXXXXXX                                      DOB: 6/12/46
Vista Patient[v]: XXXXXXXXX,XXXXXXXX                                 DOB: 6/12/46
_____________________________________________________________________________
eRx Provider: YYYYYYYYY,YYY                    DEA#: XX1111111 NPI: 1366412157
Vista Provider[v]: YYYYYYYYY,YYY               DEA#:           NPI: 1104244151
_____________________________________________________________________________
Prescriber Drug Use Evaluation:
Co-Agent: ROSUVASTATIN
Reason: Therapeutic
Result: Prescribed w/ acknowledgements
Override: Clinician reviewed
.............................................................................
Co-Agent: TESTING 2
Reason: Drug-Drug Interaction
Result: Prescribed w/ acknowledgements
Override: Clinician reviewed 2
_____________________________________________________________________________
eRx Drug: ROSUVASTATIN
eRx Qty: 120       eRx Refills: 2     eRx Days Supply: 90
eRx Written Date: FEB 29, 2024          eRx Issue Date:
eRx Notes:
Allergies
    Verified: PENICILLIN,
. . .
_____________________________________________________________________________
                        eRx Received on 2/29/24@13:00
+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen//
```

eRX Single View/Display Screen – Renewal Response with Prescriber Drug Use Evaluation (DUE)

Below is an example of a record with a Renewal Response message type that does not contain a Prescriber Drug Use Evaluation (DUE).

```
Single eRx View/Display       Jun 10, 2024@13:27:54          Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXXXXXX                    eRx Reference #: 99999999994321
eRx Msg Type: RXRENEWALRESPONSE-APPROVED WITH CHANGES          Written: 02/29/24
eRx Status: RXW - RXRENEWAL RESPONSE WAITING

eRx Patient: XXXXXXXXX,XXXXXXXX                                      DOB: 6/12/46
Vista Patient[v]: XXXXXXXXX,XXXXXXXX                                 DOB: 6/12/46
_____________________________________________________________________________
eRx Provider: YYYYYYYYY,YYY                    DEA#: XX1111111 NPI: 1366412157
Vista Provider[v]: YYYYYYYYY,YYY               DEA#:           NPI: 1104244151
_____________________________________________________________________________
Prescriber Drug Use Evaluation: NONE
_____________________________________________________________________________
eRx Drug: ROSUVASTATIN
eRx Qty: 120       eRx Refills: 2     eRx Days Supply: 90
eRx Written Date: FEB 29, 2024          eRx Issue Date:
eRx Notes:
Allergies
    Verified: PENICILLIN,
. . .
_____________________________________________________________________________
                        eRx Received on 2/29/24@13:00
+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen//
```

eRx Single View/Display Screen – Renewal Response without Prescriber Drug Use Evaluation (DUE)

7.3.6.1.4 Rx Details Display – Allergy Information

eRx and VistA information displayed includes allergies and diagnosis. If the patient has no known allergies, eRx displays “NO ALLERGY INFORMATION RECEIVED” in the Allergies section. Vista section displays “NO KNOWN ALLERGIES”.

```
Single eRx View/Display       Jun 06, 2024@17:04:30          Page:    1 of    1
eRx Patient: XXXXXXXXX,XXXXXXXXXXX                  eRx Reference #: 999998
eRx Msg Type: NEWRX                                        Written: 12/12/23
eRx Status: I - IN PROCESS
                    ERX                    |                VISTA
                              PATIENT AUTO-MATCHED
Name: XXXXXXXXX,XXXXXXXXXXX                |Name: XXXXXXXXX,XXXXXXXXXXX
DOB : XXX 99,9999                          |DOB : XXX 99,9999
Cell Phone:                                |Cell Phone: 555-555-5555
. . .                                      |
                                           |
                                           |
Allergy:                                   |Allergy:
 NO ALLERGY INFORMATION RECEIVED           | NO KNOWN ALLERGIES
. . .                                      |
                                           |
                                           |
___________________________________________|_____________________________________
                        eRx Received on 12/12/23@15:47
 Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
```

```
P  Print                    RJ Reject                  AC Accept eRx
H  Hold                     UH Un Hold                 RM Remove eRx
Select Action:Quit//
```

Patient with No Allergy Assessment

```
Single eRx View/Display        Jun 06, 2024@17:04:30          Page:    1 of    1
eRx Patient: XXXXXXXXX,XXXXXXXXXXX                    eRx Reference #: 999998
eRx Msg Type: NEWRX                                          Written: 12/12/23
eRx Status: I - IN PROCESS
                ERX                          |              VISTA
                                PATIENT AUTO-MATCHED
Name: XXXXXXXXX,XXXXXXXXXXX                  |Name: XXXXXXXXX,XXXXXXXXXXX
DOB : XXX 99,9999                            |DOB : XXX 99,9999
Cell Phone:                                  |Cell Phone: 555-555-5555
. . .                                        |
                                             |
                                             |
Allergy:                                     |Allergy:
 CIPROFLOXACIN,CODEINE                       | Verified:
                                             |  LIMA BEANS
                                             |Adverse Reactions:
                                             | Verified:
                                             |  ABROCITINIB
. . .                                        |
                                             |
                                             |
_____________________________________________|_____________________________________
                        eRx Received on 12/12/23@15:47
 Enter ?? for more actions
VP VALIDATE PATIENT          VM VALIDATE PROVIDER          VD VALIDATE DRUG/SIG
P  Print                     RJ Reject                     AC Accept eRx
H  Hold                      UH Un Hold                    RM Remove eRx
Select Action:Quit//
```

Patient with Known Allergies

7.3.6.2 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing "??" (double question mark).

7.3.6.2.1 Action Menu

```
VP VALIDATE PATIENT          VM VALIDATE PROVIDER          VD VALIDATE DRUG/SIG
P  Print                     RJ Reject                     AC Accept eRx
H  Hold                      UH Un Hold                    RM Remove eRx
```

Due to the complexity of the functionality behind the VP (VALIDATE PATIENT), VM (VALIDATE PROVIDER) and VD (VALIDATE DRUG) the action menu actions will be explained separately in the next manual (Section 6, Part 2).

- Manual Validation:

– <**VP**> VALIDATE PATIENT
– <**VM**> VALIDATE PROVIDER
– <**VD**> (VALIDATE DRUG/SIG)

> **NOTE:** The VALIDATE DRUG/SIG is not available unless a VistA patient has been matched, as indicated with parenthesis around the action.

7.3.6.2.1.1 P – Print

The eRx Print action in the Single eRx View/Display screen was updated to include two new sections: Diagnosis and Prescriber Drug Use Evaluation (DUE) information. However, these sections will only be displayed when the information exists in the eRx.

Printing in the Single eRx View/Display, displays all details of an eR_X and allows the user to select a local printer and print the eR_X.

```
Select Action:Next Screen// p   Print
DEVICE: ;;999  HOME  (CRT)

**********************************PHARMACY INFORMATION**********************************
UNDER PHARMACY  AMP CHEYENNE VAMC PHARMACY
Address: TEST ADDRESS BOULEVARD
         CHEYENNE, WYOMING 00001
Primary Phone: 5552341234                  NCPDP: 1111127
**********************************PRESCRIBER INFORMATION**********************************
Name: YYYYYYYYY, YYYYYY
Address: UNKNOWN STREET
         JULESBURG, COLORADO 807371121
NPI: 1366412157     DEA: XX1234567      State Lic:
Primary Telephone:                      Fax:
**********************************PATIENT INFORMATION**********************************
Name: XXXXXXXX,XXXXXXX TEST
DOB: XXX 99, 9999   Sex: MALE   Primary Phone: 555-555-55555    SSN: XXXXXXXXX
Address: STREET ADDRESS LINE 1
         STREET ADDRESS LINE 2
         ARLINGTON, TEXAS 76017
eRx HT: (cm)()                  eRx WT: (kg)()
**********************************PRESCRIPTION INFORMATION**********************************
eRx Drug: LORAZEPAM 2MG/ML ORAL CONCENTRATE
NDC: 1472583693     Written Date: JUN 05, 2024      Issue Date:
Qty: 20             Days Supply: 30          Refills: 3
Code List Qualifier: Original Quantity
Drug Form:
Strength:
Substitutions?: YES           Prohibit Renewals: No
eRx Sig:
TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
Provider Comments: This is a TEST NOTE FROM PROVIDER.
**********************************PRESCRIBER DRUG USE EVALUATION**********************************
Co-Agent: LORAZEPAM 2MG/ML ORAL CONCENTRATE
Reason: Therapeutic
Result: Prescribed w/ acknowledgements
Override: Does not apply to patient
.....................................................................
Co-Agent: TESTING
Reason: Drug-Allergy
Result: Prescribed w/ acknowledgements
Override: Has previously tolerated
**********************************DIAGNOSIS INFORMATION**********************************
Primary Dx:
ICD-10 A01.01 TYPHOID MENINGITIS
TESTING PRIMARY DIAGNOSIS
```

```
.....................................................................
Secondary Dx:
ICD-10 E11.21 TYPE 2 DIABETES MELLITUS WITH DIABETIC NEPHROPATHY
TESTING SECONDARY DIAGNOSIS
.....................................................................
Primary Dx:
ICD-10 I10 TYPHOID MENINGITIS
TESTING ANOTHER PRIMARY DIAGNOSIS

eRx Reference #: 111144455566  Message ID: NEWRX.442.3825611.3240403.125235
**********************************END OF eRx**********************************
Type <Enter> to continue or '^' to exit:
```

Print eRx Output

7.3.6.2.1.2 RJ – Reject

Rejecting an eR_X in the eR_X Holding Queue removes the eR_X from the main list display and prevents further processing of the eR_X.

```
Select Action:Next Screen// RJ   Reject
Would you like to 'Reject' eRx #33939? Y// ES
Select REJECT reason code: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
     CODE TYPE ABBREVIATION, or NCIT SUBTYPE
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
   Choose from:
   203     PTT01     Patient not eligible
   204     PTT02     Cannot resolve Patient
   205     PVD01     Provider not eligible
   206     PVD02     Cannot resolve Provider
   207     DRU01     Not eligible for refills
   208     DRU02     Non-formulary drug
   209     DRU03     Duplicate Prescription found for this Patient
   210     DRU04     Invalid Quantity
   211     DRU05     Duplicate therapeutic class
   212     DRU06     CS prescription written/issue date has problems
   213     ERR01     Multiple errors, please contact the Pharmacy
   214     ERR02     Incorrect Pharmacy
   215     ERR03     Issues with prescription, please contact the pharmacy
   1627    PVD03     Missing/bad digital signature on inbound CS ERX
   1628    PVD04     Prescriber's CS credential is not appropriate
   1629    PTT03     Patient's mailing address is missing/mismatched
   1630    ERR99     Other

Select REJECT reason code: PTT01       Patient not eligible
Additional Comments (Optional):
```

Reject eRx

7.3.6.2.1.3 AC – Accept eRx

Accepting an eRx in the eRX Holding Queue action is not available until the validation of the eR_X Patient, provider, and drug/SIG have been completed. Also note that the <**AC**> action is not available if the eR_X is on Hold.

```
Select Action:Next Screen// ac   Accept eRx

Errors encountered during processing:
```

```
1.) Drug has not been manually validated.

Cannot process eRx.

Type <Enter> to continue or '^' to exit:
```

Accept eRx – Drug no validated

```
Select Action:Next Screen// ac   Accept eRx

eRx #99999999 sent to PENDING ORDERS Queue. (Clinic: XXXXXXXXXXXXX)

Sending rxVerify Message to prescriber.
```

Accept eRx – Drug no validated

MbM Only

Meds-By-Mail site users will be prompted to select a Clinic if the current Clinic on the eRx being accepted is different that the Clinic they logged on upon entering the eRx Holding Queue Processing option.

```
eRx Clinic (Optional): XXXXXXXXXXXXXXX//
```

The default clinic will be the Clinic they are logged on.

7.3.6.2.1.4 H – Hold

This action places eR_X on Hold in the eR_X Holding Queue.

```
Select Action:Next Screen// H   Hold
Select HOLD reason code: ?
Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION,
or
     CODE TYPE ABBREVIATION, or NCIT SUBTYPE
 Do you want the entire ERX SERVICE REASON CODES List? y  (Yes)
   Choose from:
   118          HPT     PATIENT NOT FOUND
   119          HPD     PROVIDER NOT FOUND
   120          HNF     NON-FORMULARY DRUG THAT NEEDS APPROVAL
   121          HSO     INSUFFICIENT STOCK
   122          HDI     DRUG-DRUG INTERACTION
   123          HAD     ADVERSE DRUG INTERACTION
   124          HBA     BAD ADDRESS
   125          HPC     PROVIDER CONTACTED
   126          HPA     PRIOR APPROVAL NEEDED
   127          HOR     OTHER REASON
   128          HPP     PATIENT CONTACTED
   129          HPR     HOLD DUE TO PATIENT REQUEST
   130          HQY     QUANTITY OR REFILL ISSUE
   1353         HC     HOLD DUE TO CHANGE
   1618         HCR     PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
   1619         HWR     CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
   1620         HIS     PROVIDER DEA# ISSUE
   1621         HRX     HOLD FOR RX EDIT
   1622         HDE     DRUG USE EVALUATION
   1623         HTI     THERAPUTIC INTERCHANGE
```

```
   1624          HSC     SCRIPT CLARIFICATION
   1625          HGS     GENERIC SUBSTITUTION
   1631          HAL     NO ALLERGY ASSESSMENT
   1632          HEL     ELIGIBILITY ISSUE
   1633          HUR     UN-REMOVED
   1640          HFF     HOLD FOR FUTURE FILL


Select HOLD reason code: HSO       INSUFFICIENT STOCK
Additional Comments (Optional):
Updating...done.
```

Hold – Single eRx

Batch Holding

Once the user completes holding one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider. If it does, the software will offer the also put these eRx on hold with the same reason and comments entered above.

```
The following prescriptions are from the same provider and received on
the same day:

PROVIDER: XXXXXXX,XXXXXX        eRx RECEIVED DATE: OCT 04, 2023@18:14:50
ERX ID       DRUG NAME                      PROVIDER                  STS
-------------------------------------------------------------------------
999999999    NAPROXEN 250MG TAB             XXXXXXX,XXXXXX             N
999999999    UREA 20% CREAM                 XXXXXXX,XXXXXX             N

Do you want to put them on HOLD-HSO? No//
```

Batch Hold

The hold code HOLD FOR CHANGE (HC), besides being used for when the user submits a Change Request to the Provider, can also be used manually to place eRx's on-hold and also un-hold.

Additionally, a new hold code named HOLD FOR FUTURE FILL (HFF) is being added. This new hold code will work differently than all other hold codes. Once the user selects this code, the software will prompt the user to enter a future fill date. If there is an effective fill date on file for the eRx, this date will be used as the default date, as seen below:

```
Select Action:Next Screen// h   Hold


Select HOLD reason code: HFF       HOLD FOR FUTURE FILL

The eRx will be un-held automatically on the date you enter below and placed
in 'IN PROCESS' status.

Future Fill Hold Date: T+10  (JUN 22, 2024)

Additional Comments (Optional): TEST
Updating...done.
```

The Status History (SH) and History Log (HL) actions will display the hold date.

```
Select Action:Next Screen// SH   SH
-------------------------------------------------------------------------------
03/18/24@14:39:19  I      IN PROCESS
Entered By: USER,USER
Comments:

03/18/24@14:39:19  I      IN PROCESS
Entered By: USER,USER
Comments:

03/18/24@14:39:23  I      IN PROCESS
Entered By: USER,USER
Comments:

06/12/24@17:50:09  HFF    HOLD FOR FUTURE FILL (JUN 22, 2024)
Entered By: USER,USER
Comments: TEST
```

Hold For Future Fill Date – Status History (SH)

```
Select Action:Next Screen// HL   HL
Please wait...



eRx History Log                Jun 12, 2024@17:55:36          Page:    1 of    2
eRx Patient: XXXXXXXXX,XXXXX
eRx Reference #: 563333345679

Pat  Auto-Match:                       Pat  Manual Edit:
Prov Auto-Match:                       Prov Manual Edit: VALIDATED
Drug Auto-Match:                       Drug Manual Edit:

Status History:
 Date/Time         Status                                        Entered By
03/18/24@14:39:19  I-IN PROCESS                                  USER,USER
03/18/24@14:39:19  I-IN PROCESS                                  USER,USER
03/18/24@14:39:23  I-IN PROCESS                                  USER,USER
06/12/24@17:50:09  HFF-HOLD FOR FUTURE FILL (Jun 22, 2024)       USER,USER
Status Comments: TEST

Order:
 Date/Time              Order#             Status
No Order History Available

Activity Log:

. . .

 +         Enter ?? for more actions


Select Action:Next Screen//
```

Hold For Future Fill Date – History Log (HL)

On the date the eRx was held for it will be automatically un-held and placed on the eRx Holding Queue as In-Process or Wait status.

7.3.6.2.1.5 UH – UnHold

This action removes the eR_X from Hold in the eR_X Holding Queue.

```
Select Action:Next Screen// UH   Un Hold

Additional Comments (Optional):
eRx removed from hold status, and placed to 'In process'.
Type <Enter> to continue or '^' to exit:
```

Un-Holding – Single eRx

Similar to Batch Holding, the Batch Un-Holding performs the opposite functionality. Once the user completes un-holding one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider that have also been put on Hold with the same Hold Code. If it does, the software will offer the also remove these eRx from hold with the same comments entered above.

```
The following prescriptions are from the same provider and received on the
same day:

PROVIDER: XXXXXXX,XXXXXX        eRx RECEIVED DATE: OCT 04, 2023@18:14:50
ERX ID       DRUG NAME                      PROVIDER                  STS
-------------------------------------------------------------------------
999999999    NAPROXEN 250MG TAB             XXXXXXX,XXXXXX            N
999999999    UREA 20% CREAM                 XXXXXXX,XXXXXX            N

Do you want to remove them from HOLD? No//
```

Batch Un-Holding

7.3.6.2.1.6 RM – Remove eRx

Removing the eR_X in the eR_X Holding Queue removes eR_X from the main list display and prevents further processing of the eR_X.

```
Select Action:Next Screen// RM   Remove eRx

Select REMOVAL reason code: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
     CODE TYPE ABBREVIATION, or NCIT SUBTYPE
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
   Choose from:
   216     REM01    Drug out of stock or on backorder and unavailable for processing
   217     REM02    Patient was not able to pick up
   218     REM03    Prescription canceled by Provider
   219     REM04    Prescription processed manually
   220     REM05    Provider will cancel this eRx and submit another
   221     REM06    Unable to mail prescription and patient unable to pick up
   222     REM07    Unable to contact patient
   223     REM08    Unable to contact provider
   224     REM91    Undefined system error
   225     REM92    Other
   1626    REM09    ERX Issue not resolved-Provider contacted

Select REMOVAL reason code: REM02       Patient was not able to pick up
Additional Comments (Optional):


Would you like to 'Remove' eRx #11137? Y//
```

Batch eRx Remove

Once the user completes removing one eRx for the patient, the software checks whether the patient has other eRx records received on the same date from the same provider. If it does, the software will prompt or ask the user to remove these eRx's with the same reason and comments (if there are any, comments are optional) entered above.

```
The following prescriptions are from the same provider and received on the
same day:

PROVIDER: PROVIDER,PROVIDERNAME   eRx RECEIVED DATE: FEB 07, 2024@11:11:54
ERX ID              DRUG NAME                  PROVIDER                STS
-------------------------------------------------------------------------
12345678901235      ASPIRIN 325MG EC TAB       PROVIDER,PROVIDERNAME   HUR
12345678901237      LISINOPRIL 20MG TAB        PROVIDER,PROVIDERNAME   HUR
12345678901238      NAPROXEN 500MG TAB         PROVIDER,PROVIDERNAME   HUR

Do you want to 'Remove' them - REM02? No// YES
Updating...done.
```

Batch Remove

7.3.6.2.2 Hidden Action Menu

```
+     Next Screen          SL    Search List          JO    Jump to OP
-     Previous Screen      ADPL  Auto Display(On/Off) UX    Un Process eRx
UP    Up a Line            Q     Quit                 PN    Patient Progress Note
DN    Down a Line          AD    Add Comment          AU    View Audit Log
FS    First Screen         ACK   Acknowledge          VO    View Original eRx
LS    Last Screen          SH    Status History       VRQ   View Request eRx
GO    Go to Page           HL    View History Log     VRE   View Response eRx
RD    Re Display Screen    EC    eRx Change Request   REC   Resend Change Request
PS    Print Screen         PA    Patient Allergies
PL    Print List           UR    Un Remove eRx
```

eRx Hidden Actions

7.3.6.2.2.1 AD – Add a Comment

This option is used to add a record comment to request and responses eRx types regarding refills/renewals.

```
Select Action:Next Screen// AD   AD
REQUEST/RESPONSE COMMENTS: // ?

Enter the refill request/response comments. Answer must be 1-255
characters in length.


REQUEST/RESPONSE COMMENTS: // TEST TEST TEST


Single eRx View/Display       Jun 12, 2024@18:34:06          Page:    2 of    3
eRx Patient: XXXXXXXXX,XXXXXX                    eRx Reference #: V43046209
eRx Msg Type: RXCHANGEREQUEST                                Written: 02/06/24
eRx Status: CRX - RXCHANGE REQUEST EXPIRED
                                                                               
. . .

Qty: 30                Refills: 6           Days Supply: 30
Quantity Unit Of Measure: TABLET DOSING UNIT
Sig: TEST TESTING TESTING
                          RXCHANGE REQUEST INFORMATION
Requested By: USER,USER
Request Date/Time: MAR 04, 2024@14:46:13
RxChange Request Comments: TEST TEST TEST
Comments By: USER,USER
                                  MESSAGE HISTORY
Request Reference #: V43046209
New eRx Reference #: 12345678901239
Response eRx Reference #:
_____________________________________________________________________________
_
                         eRx Received on 3/4/24@14:46
          Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)

Select Action:Quit//
```

Add Comment

7.3.6.2.2.2 ACK – Acknowledge

The <ACK> hidden action is used by the user to indicate they are aware of the event that caused the eRx to be in the current status, which is the majority of cases is considered Actionable until it is acknowledged by the user and is then updated to a Non-Actionable Status.

```
Single eRx View/Display       Jun 12, 2024@18:42:41          Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXXXXX                   eRx Reference #: 33332222
eRx Msg Type: CANCELRX                                       Written:
eRx Status: CAO - CANCEL PROCESS COMPLETE
                                                                               
Last New Rx status: N - NEW
eRx Patient: XXXXXXXXX,XXXXXXX                                        DOB: 7/12/48
_____________________________________________________________________________
eRx Provider: YYYYYY,YYYYY                      DEA#:          NPI: 1073662086
_____________________________________________________________________________
eRx Drug: rosuvastatin 40 mg tablet (CRESTOR)
eRx Qty:           eRx Refills:      eRx Days Supply:
eRx Written Date:                      eRx Issue Date:
                          CANCEL REQUEST INFORMATION
Request Status: CANCEL PROCESS COMPLETE
Requested By: YYYYYY,YYYYY
Request Date/Time: MAY 06, 2024@09:11:04
```

```
Request Comments:
. . .

+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen// ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History       VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx

Type <Enter> to continue or '^' to exit:



Select Action:Next Screen// ACK   ACK
Would you like to acknowledge this record?
Enter Yes or No: N// YES
Cancel request acknowledged.
Type <Enter> to continue or '^' to exit:



Single eRx View/Display       Jun 12, 2024@22:01:13          Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXX                          eRx Reference #: 33332222
eRx Msg Type: CANCELRX                                          Written:
eRx Status: CAA - CANCEL REQUEST ACKNOWLEDGED
+

_____________________________________________________________________________
eRx Provider: YYYYYY,YYYYY                        DEA#:          NPI: 1073662086
_____________________________________________________________________________
eRx Drug: rosuvastatin 40 mg tablet (CRESTOR)
eRx Qty:           eRx Refills:      eRx Days Supply:
eRx Written Date:                       eRx Issue Date:
                          CANCEL REQUEST INFORMATION


Request Status: CANCEL REQUEST ACKNOWLEDGED
Requested By: YYYYYY,YYYYY
Request Date/Time: MAY 06, 2024@09:11:04
Request Comments:
Comments By:
Comments Date/Time:
. . .

+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen//
```

7.3.6.2.2.3 SH – Status History

The Status History <**SH**> hidden action displays the history of status changes on an eR$_X$ record within the Holding Queue. It does not include the initial status of the record.

```
Single eRx View/Display        Jul 08, 2024@18:51:26      Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXXXXXX                 eRx Reference #: 2024070000005
eRx Msg Type: NEWRX                                          Written: 07/02/24
eRx Status: N - NEW RX
                    ERX                          |                VISTA
                              PATIENT AUTO-MATCHED
Name: YYYYYYYYYY,YYYYYY                          |Name: YYYYYYYYYY,YYYYYY
DOB : XXX 99, 9999                               |DOB : XXX 99, 9999
Cell Phone:                                      |Cell Phone: 5551112222
   PROVIDER AUTO-MATCHED | VALIDATED by USER,USER on 7/2/24@10:09:18
Name: PROVIDER,PROVIDER                          |Name: PROVIDER,PROVIDER
NPI : 1215926985                                 |NPI : 1215926985
DEA : AV4538419                                  |DEA :
Clinic: TEST BUSINESS NAME                       |
                              DRUG AUTO-MATCHED
Drug: LORAZEPAM 1MG TAB                          |Drug: LORAZEPAM 1MG TAB
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | NATL FORM
SIG:                                             |SIG:
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER       VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                  AC Accept eRx
H  Hold                   UH Un Hold                 RM Remove eRx
Select Action:Next Screen// ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History      VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx

Type <Enter> to continue or '^' to exit:
```

Status History – Hidden Action

Enter the hidden Status History <**SH**> action to display the history of status changes.

```
Select Action:Next Screen// SH   SH
------------------------------------------------------------------------------
07/01/24@17:30:36  HAL    NO PATIENT ALLERGY ASSESSMENT
Entered By: USER,USER
Comments: Hold for Allergy Assessment

07/01/24@17:35:32  I      IN PROCESS
Entered By: USER,USER
Comments:

07/01/24@17:35:38  I      IN PROCESS
Entered By: USER,USER
Comments:
```

```
Type <Enter> to continue or '^' to exit:
```

SH Action - Status Changes on eR$_x$ Record in Holding Queue

Comments are displayed where applicable (i.e. Hold, RJ, and RM statuses).

7.3.6.2.2.4 HL – View History Log

The View History Log (HL) hidden action has been added to the eRx Holding Queue Display screen. This action allows the user to display a comprehensive history of the eRx as it moves through the Outpatient Pharmacy software, including activities in Backdoor Pharmacy. The View History Log action will display the following information (if available):

- The Patient, Provider, and Drug Match/Validation Status
- The Status History
- The Order Status
- The Prescription Status
- The Rx Activity Log
- The CMOP Event Log
- The Change, Cancel, Renewal Log - which shows the related messages

NOTE: If no data is available for a section it will display 'No (section name) Available'.

```
Single eRx View/Display        Jul 08, 2024@18:51:26      Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXXXXXX                 eRx Reference #: 2024070000005
eRx Msg Type: NEWRX                                        Written: 07/02/24
eRx Status: N - NEW RX
                    ERX                          |                VISTA
                              PATIENT AUTO-MATCHED
Name: YYYYYYYYYY,YYYYYY                          |Name: YYYYYYYYYY,YYYYYY
DOB : XXX 99, 9999                               |DOB : XXX 99, 9999
Cell Phone:                                      |Cell Phone: 5551112222
   PROVIDER AUTO-MATCHED | VALIDATED by USER,USER on 7/2/24@10:09:18
Name: PROVIDER,PROVIDER                          |Name: PROVIDER,PROVIDER
NPI : 1215926985                                 |NPI : 1215926985
DEA : AV4538419                                  |DEA :
Clinic: TEST BUSINESS NAME                       |
                              DRUG AUTO-MATCHED
Drug: LORAZEPAM 1MG TAB                          |Drug: LORAZEPAM 1MG TAB
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | NATL FORM
SIG:                                             |SIG:
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
```

```
FS   First Screen          ACK  Acknowledge          VO   View Original eRx
LS   Last Screen           SH   Status History       VRQ  View Request eRx
GO   Go to Page            HL   View History Log     VRE  View Response eRx
RD   Re Display Screen     EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen          PA   Patient Allergies
PL   Print List            UR   Un Remove eRx

Type <Enter> to continue or '^' to exit:
```

View History Log Hidden Action

NOTE: If no data is available for a section it will display 'No (section name) Available'.

```
eRx History Log                Jul 08, 2024@18:58:30      Page:    1 of    2
eRx Patient: XXXXXXXXX,XXXXXXXX
eRx Reference #: 2024070000005

Pat  Auto-Match: MATCHED              Pat  Manual Edit: MATCHED
Prov Auto-Match: MATCHED              Prov Manual Edit: VALIDATED
Drug Auto-Match: MATCHED              Drug Manual Edit:

Status History:
 Date/Time         Status                                        Entered By
No Status History Available

Order:
 Date/Time              Order#             Status
No Order History Available

Activity Log:
Date/Time         Reason                 Rx Ref        Initiator Of Activity
==========================================================================
No Activity Log Available

CMOP Event Log:
Date/Time         Rx Ref   TRN-Order     Stat                NDC
=================================================================================
No CMOP Log Available

Change, Cancel, Renewal Log:
Date/Time         MessageType       eRx ID                 eRx Order Status
07/02/24@10:09:18 NEWRX             2024070000005             N
Status Description: NEW RX

+         Enter ?? for more actions

Select Action:Next Screen//
```

View History Log display

7.3.6.2.2.5 EC – eRx Change Request

eR_X Change Request **<EC>** hidden action is used to request change on a NewRx prescription from the external Provider who sent the original NewRx. The user can exercise EC action on NewRx record in one of the following eRx statuses: N, I, W, or PR and the Vista Patient must be matched and validated.

The eRx Change Request has been significantly improved to facilitate the submission of RX CHANGE REQUEST messages to the prescriber.

NOTE: Every time an eRx Change Request (EC) or Resend eRx Change Request (REC) in invoked:

1. A RxChangeRequest is sent to the provider to request a change on a new prescription, for example, the change request is due to drug allergy or for generic substitution, etc..
2. A RxChangeRequest CPRS Progress Note is created regarding the RxChangeRequest sent to the provider.

```
Single eRx View/Display        Jun 10, 2024@17:09:16          Page:    1 of    5
eRx Patient: XXXXXXXX,XXXXXXX                    eRx Reference #: 6791230457
eRx Msg Type: NEWRX                                          Written: 03/06/24
eRx Status: W - WAIT
                    ERX                          |                VISTA
   PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21
Name: XXXXXXXX,XXXXXXX                           |Name: XXXXXXXX,XXXXXXX
DOB : XXX 99, 9999                               |DOB : XXX 99,9999
Cell Phone:                                      |Cell Phone: 5552341234
 PROVIDER MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21:52
Name: YYYYYYYY,YYYYYY                            |Name: YYYYYYYY,YYYYYY
NPI : 0000000000                                 |NPI : 0000000000
DEA : XX1111111                                  |DEA :
Clinic: UNDER PRESCRIBER   EXTERNAL  am|
    DRUG MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:29:10
Drug: BAG,URINARY DRAINAGE MERIT #MD             |Drug: BAG,DRAINAGE 600ML REMINGTON #600-
                                                 |      D
Substitution?     Renewals? YES                  |      *** NON-FORMULARY ***
                                                 |Drug Message:
. . .                                            |
_________________________________________________|_____________________________________
                        eRx Received on 3/13/24@14:03
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//  ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History      VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx

Type <Enter> to continue or '^' to exit:
```

eRx Change Request (EC)

NOTE: One new hidden action has been added to the action option display. (See RESEND eRx Change Request)

To enter the eRx RX Change Request Menu, the user will select a patient from the eRx Patient Centric Queue.

```
eRx Patient Centric Queue      Apr 05, 2024@14:12:15          Page:    1 of    2
LOOK BACK DAYS: 365            CS/NON-CS: BOTH (II-V)       MAX. QUEUE SIZE:  999
ERX STATUS: ALL
#    PATIENT                   DOB         SSN           EDv NW WT IP HD CCR OTH TOT
1.   XXXXXX,XXXXX X            99/99/9999 999-99-9999  115  0  1  0  0   1   0   2
2.   XXX, XXXXXXXXX X          99/99/9999 999-99-9999  115  0  0  1  0   1   0   2
3.   XXXXXXXX, XXXXX           99/99/9999 999-99-9999   66  0  0  0  1   0   0   1
4.   XXXXXX,XXXXXXX X          99/99/9999 999-99-9999   66  0  0  1  0   0   0   1
5.   XXXXXX, XXXX X            99/99/9999 999-99-9999   59  0  0  0  5   0   0   5
6.   XXXXXXXXXX,XXXXXXXX       99/99/9999 999-99-9999   45  0  1  0  0   0   0   1
7.   XXXXX, XXXXX              99/99/9999 999-99-9999   30  0  1 15  1   1   0  18
8.   XXXX, XXXXXXXX            99/99/9999 999-99-9999   29  0  1  0  0   0   0   1

                +         Select the entry # to view or ?? for more actions

SPAT Sort By Patient       SQ   Search Queue          LBD  Look Back Days
RX   Rx List View          RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen// 7
```

eRx Patient Centric Queue

The user will then be directed to the eRx Single Patient Queue. The eRx Single Patient Queue will list medications associated with the selected patient. From this screen, the user will select the line number of the medication to be viewed.

```
eRx Single Patient Queue       Apr 04, 2024@08:24:20          Page:    1 of    1
eRx PATIENT: XXXXXXX, XXXXXXX                          SEX: F    DOB: 99/99/99(99)
LOOK BACK DAYS: 365          STATUS: ACTIONABLE         SSN: 999-99-9999  MATCHING
#    ERX ID        DRUG NAME                PROVIDER NAME     REC.DATE^STA PT PR DR
1. 999999999       rosuvastatin 40 mg tab XXXXX, XXXX         02/29/24 W   MV AV AV
2. 999999999       Tetracycline HCL 250MG XXXXX, XXXX         02/29/24 W   MV AV AV


          Select the entry # to view or ?? for more actions
DET Show/Hide Details      IAS Include All Statuses  LBD Change Look Back Days

Select: Quit// 1
```

eRx Single Patient Queue

From the Single eRx View/Display, the user will Select Action: EC (eRx Change Request) to enter the change request menu.

The Change Request Display populates, and the user will then select which change request option to enter. Below is the description of each change request code and sub-code with or without a predefined template in the NOTE TO PROVIDER (see below for description of Note to Provider).

```
S VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                    RJ Reject                 AC Accept eRx
H  Hold                     UH Un Hold                RM Remove eRx
Select Action:Next Screen// EC   EC
                                   ORIGINAL ERX
eRx Drug : rosuvastatin 40 mg tablet (CRESTOR)
eRx SIG  : Take 1 tablet by mouth daily for atherosclerotic cardiovascular disease.
Drug Form:                                                  Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 90      Days Supply:         Refills: 3       Substitutions: YES


     Select one of the following:

          D         DUE (Drug Use Evaluation)
          G         Generic Substitution
          OS        Out of Stock
          P         Prior Authorization Required
          S         Script Clarification
          T         Therapeutic Interchange/Substitution
          U         Prescriber Authorization

CHANGE REQUEST CODE:
```

Change Request Display

```
Select Action:Next Screen// EC   EC

The VistA Patient must be matched and validated first.

Type <Enter> to continue or '^' to exit:
```

Vista Patient not matched and validated

The users will now be allowed to send more than one change request for the same eRx. The software will inform the user that one (or more) Change Request(s) has already been sent for the eRx right after they select EC(eRx Change Request) and will allow them to proceed, as shown below:

```
S VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                    RJ Reject                 AC Accept eRx
H  Hold                     UH Un Hold                RM Remove eRx
Select Action:Next Screen// EC   EC
                                   ORIGINAL ERX
eRx Drug : rosuvastatin 40 mg tablet (CRESTOR)
eRx SIG  : Take 1 tablet by mouth daily for atherosclerotic cardiovascular disease.
Drug Form:                                                Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 90      Days Supply:         Refills: 3       Substitutions: YES

2 Rx Change Requests have already been sent for this eRx.

#    ERX ID          ERX TYPE           STATUS    DATE/TIME
-------------------------------------------------------------------------------
1    V42861749       RXCHANGEREQUEST    CRX       Feb 16, 2024@17:41:41
2    V42864653       RXCHANGEREQUEST    CRX       Feb 16, 2024@21:10:07

Select Suggestion Option: (N)EW   (R)ESEND:
```

EC (eRx Change Request) with more than one eRx's Change Request already sent

In the "`Select Suggestion Option: (N)EW (R)ESEND:`" prompt, the user can either generate a New eRx Rx Change Request or Resend the previously sent eRx record. If the user selects the "RESEND" option, the software will then prompt which of the previously sent eRx records to resend. Refer to the Resend Change Request section on how to performed the Resend action.

CHANGE REQUEST CODE

The user is allowed to generate and send the following outbound RX Change Request Code:

- **D - DUE (Drug Use Evaluation):** May be used to request a prescriber authorize a change to the patient's current medication therapy, such as a dosing regimen change or an alternative medication that will have fewer, or no, adverse effects than the original prescription. This option is not available for CS eRx records.
- **G - Generic Substitution:** A modification of the product prescribed to a generic equivalent. This option will always be available for selection, and in case the user selects this code for an eRx that already allows substitution, the following message will display.

```
CHANGE REQUEST CODE: Generic Substitution

Substitutions are already allowed by prescriber for this eRx.
```

- **OS - Out of Stock:** Pharmacy is out of stock of the medication prescribed and it cannot be obtained in a clinically appropriate timeframe. This option is not available for CS eRx records.
- **P - Prior Authorization Required:** A request to obtain prior authorization before dispensing.

- **S - Script Clarification:** The pharmacist needs to clarify what the prescriber is sending. This option is not available for CS eRx records.
- **T - Therapeutic Interchange/Substitution:** A modification of the product prescribed to a preferred product choice. This option is not available for CS eRx records.
- **U - Prescriber Authorization:** Resolution of the prescriber authorization conflict related to state/federal regulatory requirements is required before dispensing.

D - DUE (Drug Use Evaluation) CHANGE REQUEST SUB-CODE

```
CHANGE REQUEST CODE: DUE (Drug Use Evaluation)


      Select one of the following:

         AR - Adverse Drug Reaction
         DA - Drug-Allergy
         DD - Drug-Drug Interaction
         DI - Drug Incompatibility
         DR - Dose Range Conflict
         HD - High Dose
         ID - Ingredient Duplication
         LD - Low Dose
         MS - Missing Information/Clarification
         PS - Product Selection Opportunity
         SX - Drug-Gender
         TD - Therapeutic
         TP - Payer/Processor
         UD - Duplicate Drug

         Type '?' for the full list.

CHANGE REQUEST SUB-CODE:
```

Short Sub-Code List

```
CHANGE REQUEST CODE: DUE (Drug Use Evaluation)


      Select one of the following:

         AD - Additional Drug Needed
         AN - Prescription Authentication
         AR - Adverse Drug Reaction
         AT - Additive Toxicity
         CD - Chronic Disease Management
         CH - Call Help Desk
         CS - Patient Complaint/Symptom
         DA - Drug-Allergy
         DC - Drug-Disease (Inferred)
         DD - Drug-Drug Interaction
         DF - Drug-Food interaction
         DI - Drug Incompatibility
         DL - Drug-Lab Conflict
         DM - Apparent Drug Misuse
         DR - Dose Range Conflict
         DS - Tobacco Use
         ED - Patient Education/Instruction
         ER - Overuse
         EX - Excessive Quantity
         HD - High Dose
```

```
        IC - Iatrogenic Condition
        ID - Ingredient Duplication
        LD - Low Dose
        LK - Lock In Recipient
        LR - Underuse
        MC - Drug-Disease (Reported)
        MN - Insufficient Duration
        MS - Missing Information/Clarification
        MX - Excessive Duration
        NA - Drug Not Available
        NC - Non-covered Drug Purchase
        ND - New Disease/Diagnosis
        NF - Non-Formulary Drug
        NN - Unnecessary Drug
        NP - New Patient Processing
        NR - Lactation/Nursing Interaction
        NS - Insufficient Quantity
        OH - Alcohol Conflict
        PA - Drug-Age
        PC - Patient Question/Concern
        OH - Alcohol Conflict
        PA - Drug-Age
        PC - Patient Question/Concern
        PG - Drug-Pregnancy
        PH - Preventive Health Care
        PN - Prescriber Consultation
        PP - Plan Protocol
        PR - Prior Adverse Reaction
        PS - Product Selection Opportunity
        RE - Suspected Environmental Risk
        RF - Health Provider Referral
        SC - Suboptimal Compliance
        SD - Suboptimal Drug/Indication
        SE - Side Effect
        SF - Suboptimal Dosage Form
        SR - Suboptimal Regimen
        SX - Drug-Gender
        TD - Therapeutic
        TN - Laboratory Test Needed
        TP - Payer/Processor
        UD - Duplicate Drug
```

Full List of Sub-Codes in Change Request

Drug Use Evaluation (DUE) Change Request Sub-Codes with NOTE TO PROVIDER pre-populated text content:

NOTE:
- The place holder `[DRUG_NAME]` and `[ADD_TEXT_HERE]` must be replaced before proceeding.
- The NOTE TO PROVIDER word-processing field only allow a maximum of 250 characters. CTRL + E to save and exit out of provider note.
  The user can also used "Num Lock + E" to exit. Num Lock + E automatically save the note without prompting the user if they want to save changes.

AR - Adverse Drug Reaction

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Patient has an adverse drug reaction to medication/component of medication
prescribed. To fill as is, send denial to this request with note stating reason fill
is acceptable. If med should not be filled- Cancel RX and send a replacement

<=======T=======T=======T=======T=======T=======T=======T======T>============
```

DA - Drug-Allergy

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Pt has a listed allergy to medication/component of medication prescribed [DRUG-NAME].
Please advise: To fill as is, send denial to this request with note stating reason
fill is acceptable. If med should not be filled, Cancel Rx and send replacement


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

DD - Drug-Drug Interaction

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
eRx drug interacts with [DRUG_NAME]. Please advise: To fill this medication, send
denial with note stating pt requires both medications or note that [DRUG_NAME] should
be canceled. If med should not be filled, Cancel RX and send replacement


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

DI - Drug Incompatibility

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
eRx drug is incompatible with [DRUG_NAME]. To fill this Rx, send denial with note
stating pt requires both medications or a note that [DRUG_NAME] should be canceled.
If med should not be filled, Cancel Rx and send a replacement.

<=======T=======T=======T=======T=======T=======T=======T========T>========
```

DR - Dose Range Conflict

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
The prescribe dosage does not align with manufacturer recommendations. Please advise:
To fill as is, send denial to this request with note stating reason fill is
acceptable. To fill within manufacturer guidelines, approve recommendation below.


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

HD – High Dose

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
The prescribed dosage exceeds typical maximum. Please advise: To fill as is, send
denial to this request with note stating reason fill is acceptable. To fill within
manufacturer guidelines, approve recommendation below


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

ID – Ingredient Duplication

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Pt has medication containing the same ingredient on file. To fill this Rx, send
denial with note stating pt requires both medications or note that [DRUG-NAME] should
be canceled. If med should not be filled-Cancel RX and send a replacement.
```

```
<=======T=======T=======T=======T=======T=======T=======T========T>========
```

MS - Missing Information/Clarification

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
The eRx is missing or unclear on [ADD_TEXT_HERE]. Please edit and respond or cancel
Rx and send a new prescription with the requested information.


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

PS - Product Selection Opportunity

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Pharmacy is unable to supply medication as prescribed; however, alternative options
by exist. Please approve an option below or Cancel Rx and send a replacement


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

SX - Drug-Gender

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
The prescribed medication does not align with manufacturer recommendations based on
patient sex assigned at birth. The pharmacy is unable to fill the medication as
prescribed. Pt may obtain locally at usual cash price.


<=======T=======T=======T=======T=======T=======T=======T========T>========
```

TD – Therapeutic

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Pt has medication of the same class/indication/drug on file. To fill this Rx, send
denial with note stating pt requires both medications or note that [DRUG_NAME] should
be canceled. If this med should not be filled, Cancel Rx and send a replacement.

<=======T=======T=======T=======T=======T=======T=======T========T>========
```

TP - Payer/Processor

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Prior to processing this medication/class the pharmacy is required to obtain a
diagnosis code. Please edit an respond or Cancel Rx and send a new prescription with
the requested information.

<=======T=======T=======T=======T=======T=======T=======T========T>========
```

UD - Duplicate Drug

```
==[ WRAP ] == [INSERT] ========<NOTE TO PROVIDER >=[Press <PF1>H for help]===
Pt has multiple prescriptions for the same drug and strength on file. To fulfill both
Rx, send one Rx containing total qty/directions etc. To fill only this Rx, send
```

```
denial with note stating other should be canceled. If med should not be filled,
Cancel Rx.


<=======T=======T=======T=======T=======T=======T=======T========T>=========
```

NOTE TO PROVIDER

A new field called NOTE TO PROVIDER will be presented to the user after the change code (and sub-code) is answered. It is a word-processing field, and it will be pre-populated for most codes/sub-codes selected with a predefined template text. Some predefined texts contain place holders such as [ADD_TEXT_HERE] and [DRUG_NAME] that must be replaced with the actual information before proceeding.

DRUG SUGGESTION OPTION

The interface for entering drug suggestion was improved to easily allow the user to view, edit, and delete entries before submitted the RX CHANGE REQUEST to the prescriber, as shown below:

After the NOTE TO PROVIDER section has been saved, the user will then have the option to select a New drug suggestion or Finish the change request. This option will be available in each change request code.

NOTE: User will be able to enter up to 9 different drug suggestions.

```
Select Action:Next Screen// EC   EC
                                   ORIGINAL ERX
eRx Drug : ROSUVASTATIN CA 10MG TAB
eRx SIG  : 1 tablet Orally Once a day 90 day(s)
Drug Form:                                          Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 120     Days Supply: 90      Refills: 3       Substitutions: YES


     Select one of the following:

          D         DUE (Drug Use Evaluation)
          G         Generic Substitution
          OS        Out of Stock
          P         Prior Authorization Required
          S         Script Clarification
          T         Therapeutic Interchange/Substitution
          U         Prescriber Authorization

CHANGE REQUEST CODE: DUE (Drug Use Evaluation)


     Select one of the following:

        AR - Adverse Drug Reaction
        DA - Drug-Allergy
        DD - Drug-Drug Interaction
```

```
        DI - Drug Incompatibility
        DR - Dose Range Conflict
        HD - High Dose
        ID - Ingredient Duplication
        LD - Low Dose
        MS - Missing Information/Clarification
        PS - Product Selection Opportunity
        SX - Drug-Gender
        TD - Therapeutic
        TP - Payer/Processor
        UD - Duplicate Drug

        Type '?' for the full list.

CHANGE REQUEST SUB-CODE: DA  Drug-Allergy

NOTE TO PROVIDER:........

==[ WRAP ]==[INSERT ]==========< NOTE TO PROVIDER >=[Press <PF1>H for
help]====
Pt has a listed allergy to medication/component of medication prescribed
ROSUVASTATIN CA 10MG TAB.
Please advise: To fill as is, send denial to this request with
note stating reason fill is acceptable. If med should not be filled, Cancel Rx
and send replacement.


<=======T=======T=======T=======T=======T=======T=======T=======T=======T>=====
=


Select Drug Suggestion Option:  (N)EW  (F)INISH:
```

eRx Change Request (EC) – Drug Suggestion

If the user selects (N)EW, the original eRx summary is displayed, as shown below.

```
Select Drug Suggestion Option:  (N)EW  (F)INISH: n  NEW


                                   ORIGINAL ERX
eRx Drug : ROSUVASTATIN CA 10MG TAB
eRx SIG  : 1 tablet Orally Once a day 90 day(s)
Drug Form:                                          Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 120     Days Supply: 90      Refills: 3       Substitutions: YES


     Select one of the following:

          E         USE ERX DRUG
          V         CHOOSE A VISTA DRUG

DRUG SELECTION: E  USE ERX DRUG

eRx Drug: ROSUVASTATIN CA 10MG TAB      UPN:

SUBSTITUTIONS? YES//
QUANTITY: 120//

     Select one of the following:
```

```
          38     Original Quantity
          40     Remaining Quantity
          87     Quantity Received
          QS     Quantity sufficient as determined by the dispensing pharmacy
          QT     Quantity Transferred
          CF     Compound Final Quantity
          UQ     Central Fill Unit of Use Quantity

QTY QUALIFIER: 38//   Original Quantity
QTY UNIT OF MEASURE: TABLET DOSING UNIT  C48542     TABLET DOSING UNIT
DAYS SUPPLY:  (1-365): 90//
# OF REFILLS:  (0-11): 3//
SIG Text: ..

==[ WRAP ]==[INSERT ]===============< SIG Text >=====[Press <PF1>H for
help]====
1 tablet Orally Once a day 90 day(s)



<=======T=======T=======T=======T=======T=======T=======T=======T=======T>=====
=



ADDITIONAL NOTE TO PROVIDER: TEST NOTE TO PROVIDER
                                                              Updating...OK
#  DRUG                                          QTY  # REFS  DAYS SUPPLY
SUBS
1  (E)ROSUVASTATIN CA 10MG TAB                    120     3        90       YES
   Sig : 1 tablet Orally Once a day 90 day(s)
   Note: TEST

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH:
```

After entering the suggested medications the user will be prompted to enter a comment for the field VA PROGRESS NOTE COMMENTS (Optional). The input from the user will be appended to the patient progress note automatically created after the Change Request is submitted to the prescriber.

```
. . .

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH: FINISH

VA PROGRESS NOTE COMMENTS (Optional): TESTING VA PROGRESS NOTE COMMENTS.
```

eRx Change Request (EC) – VA Progress Note Comments

A Summary will be displayed to the user and a prompt asking if they want to edit the Change Request before submitting to the prescriber, as show below:

```
. . .

                          RX CHANGE REQUEST SUMMARY
Change Request Reason Code: D - DUE (Drug Use Evaluation)
Change Request Reason Sub-Code: DA - Drug-Allergy
Note to Provider:
Pt has a listed allergy to medication/component of medication prescribed
ROSUVASTATIN CA 10MG TAB.
Please advise: To fill as is, send denial to this request with
note stating reason fill is acceptable. If med should not be filled, Cancel Rx
and send replacement.

#  DRUG                                          QTY   # REFS   DAYS SUPPLY
SUBS
1  (E)ROSUVASTATIN CA 10MG TAB                   120     3         90       YES
   Sig : 1 tablet Orally Once a day 90 day(s)
   Note: TEST

VA Progress Note Comment:
TESTING VA PROGRESS NOTE COMMENTS.

Would you like to edit this Rx Change Request before sending it? NO//
```

eRx Change Request (EC) – RX Change Request Summary

Once the user submits the Change Request to the prescriber a Progress Note (refer to the Patient Progress Note section) will be automatically created for the patient. The content of the Progress Note created will be same text from the eRx Change Request Display record addition of the VA PROGRESS NOTE COMMENT field mentioned above.

```
Would you like to edit this Rx Change Request before sending it? NO//

Would you like to send this Rx Change Request? YES//

Sending Request to Provider...Done.
Creating a new Progress Note...Done.

Type <Enter> to continue or '^' to exit:
```

When the response is received from the prescriber for the submitted Change Request an addendum to Progress Note (refer to the Patient Progress Note section) created for the Request will be automatically created with the Change Response content.

In the event the user decides not to send the Rx Change Request, the Rx Change will not be sent, and all the information entered will be lost, as shown below.

```
Would you like to edit this Rx Change Request before sending it? NO//

Would you like to send this Rx Change Request? YES// n  NO

Are you sure you want to exit (ALL INFORMATION ENTERED WILL BE LOST)? YES// y  YES
```

Cancelled Rx Change Request

7.3.6.2.2.6 PA – Patient Allergies

If the VistA patient has known allergies, verified allergies display in the Allergies section. This section will be the same for the Patient Validation as well as for the Drug Validation Screens. Furthermore, the same segment will display in the Pending Order in Backdoor Pharmacy as well. The reverse video for each allergy on either side (eRx or VistA) indicates that the exact allergy was not found on the other side.

```
Patient Validation          Oct 18, 2023@13:37:41          Page:    1 of    2
eRx Reference #: 999999      Eligibility: NSC
Status: AUTO-MATCHED
            ERX PATIENT                |            VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                 |Name: XXXXX,XXXXXXXXXX
DOB : APR 21, 1990                     |DOB : JAN 1,1980
SSN : 999999999                        |SSN : 999-99-9999
Sex : MALE                             |Sex : MALE
Address:                               |Address:
 12345 TEST WAY                        | 12345 TEST WAY
 CHEYENNE,WY  82001                    | CHEYENNE,WY  82001
_______________________________________|_______________________________________
                                       |Pharmacy Narrative:
                                       |
                                       |
Allergy:                               |Allergy:
 NO ALLERGY INFORMATION RECEIVED       | Verified:
                                       |  PEANUTS
_______________________________________|_______________________________________
Weight(kg):                            |Weight(kg):
+          Enter ?? for more actions
P   Print                 H   Hold                RJ  Reject
E   Edit                  AV  Accept Validation
Select Item(s): Next Screen//
```

VistA Patient with Known Allergies

A new hidden action is available on the Patient Validation screen that allows the user to display the Patient Allergies in greater detail. This hidden action can be invoked from the following screens listed below:

- Patient Validation screen
- Drug Validation screen
- eRx Holding Queue Display screen
- Pending Orders screen (Backdoor Outpatient Pharmacy)

```
+          Enter ?? for more actions
P   Print                 H   Hold                RJ  Reject
E   Edit                  AV  Accept Validation
Select Item(s): Next Screen// ??

The following actions are also available:
PA   Patient Allergies    DN   Down a Line          PS   Print Screen
+    Next Screen          FS   First Screen         PT   Print List
-    Previous Screen      LS   Last Screen          SL   Search List
UP   Up a Line            GO   Go to Page           QU   Quit

Type <Enter> to continue or '^' to exit:
```

Hidden Action (PA) Patient Allergies

When the user selects the Patient Allergies (PA) hidden action from the Patient Validation screen, a new screen displays titled Patient Allergies. The Patient Allergies screen was created to show the eRx patient allergies side-by-side with the VistA patient allergies in detail.

The Patient Allergies screen also contains a new action called VistA Patient Allergies (VPA). The VPA action invokes a new screen titled Detailed Allergy List and this screen allows the user to edit allergy data.

NOTE: A VistA Patient must be matched to use the VistA Patient Allergies (VPA) action.

```
Patient Validation              Oct 18, 2023@14:18:39          Page:    1 of    2
eRx Reference #: 99999                    ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED
              ERX PATIENT                |             VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                   |Name: XXXXX,XXXXXXXXXX
DOB : JUN 21, 1954                       |DOB : JUN 21,1954
SSN : 999999999                          |SSN : 999-99-9999
Sex : MALE                               |Sex : MALE
Address:                                 |Address:
 PO BOX 9999                             | PO BOX 9999
 NIRVANA,NY  12345                       | NIRVANA,OR  12345
Primary Phone: 9999999999                |
Home Phone:                              |Home Phone: (999) 999-9999
_________________________________________|_____________________________________
                                         |Pharmacy Narrative:
                                         |
_________________________________________|_____________________________________
Allergy:                                 |Allergy:
 NO ALLERGY INFORMATION RECEIVED         | Verified:
+         Enter ?? for more actions
P   Print                 H   Hold                  RJ  Reject
E   Edit                  AV  Accept Validation
Select Item(s): Next Screen// PA   PA


Patient Allergies               Oct 18, 2023@14:18:43          Page:    1 of    4
eRx Reference #: 99999                    ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED
              ERX PATIENT                |             VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                   |Name: XXXXX,XXXXXXXXXX
DOB : JUN 21, 1954                       |DOB : JUN 21,1954
SSN : 999999999                          |SSN : 999-99-9999
_________________________________________|_____________________________________
Allergy:                                 |Allergy:
 NO ALLERGY INFORMATION RECEIVED         | Verified:
                                         |  Drug:
                                         |   IBUPROFEN
                                         |    Effective Date: Dec 10, 2008@15:29
                                         |     Reaction: OBSERVED
                                         |     Severity: MODERATE
                                         |     Symptoms:
                                         |      RASH
                                         |   PERCODAN
                                         |    Effective Date: Nov 07, 2008@13:28
                                         |     Reaction: HISTORICAL
                                         |     Symptoms:
+         Enter ?? for more actions
VPA Vista Patient Allergies

Select Item(s): Next Screen// VPA   Vista Patient Allergies
```

```
DETAILED ALLERGY LIST          Oct 18, 2023@14:50:25          Page:    1 of    1
XXXXX,XXXXXXXXX                                                      <A>
  PID: 999-99-9999                                    Ht(cm): 182.88 (02/24/2011)
  DOB: JUN 21,1954 (69)                               Wt(kg): 93.44 (02/24/2011)

    Verified
     Drug:
       1 ALBUTEROL
       2 IBUPROFEN
       3 PERCODAN
       4 VALIUM
     Drug/Food:
       5 EGG PRODUCTS
       6 PEANUTS
     Food:
       7 HONEY
       8 TOMATO PRODUCTS


+          Enter ?? for more actions
EA  Enter/Edit Allergy/ADR Data          SA  Select Allergy
Select Item(s): Quit//
```

VistA Patient Allergies

7.3.6.2.2.7 UR – Un-Remove eRx

It is possible after a fillable eRx is Removed, it needs to be moved back to the Holding Queue to be processed. Users can utilize the Include All Statuses (IAS) action on the Single Patient Queue screen or use the Rx List View action on the eRx Patient Centric Queue screen, then use the Search Queue (SQ) action to search for the eRx with a Removed status (ERX STATUS). Once the Removed eRx is selected, the user can utilize the Un-Remove (UR) hidden action on the eRx Holding Queue Display screen. This action will allow users to Un-Remove an eRx that was previously Removed, so the eRx will display again on the eRx Single Patient Queue screen to be worked.

To Un-Remove an eRx from the Holding Queue:

1. From the eRx Holding Queue Display screen, type <**UM**> Un-Remove eRx.
2. Enter a HOLD reason code for the eRx Un-Removal.

NOTE: A default value of HUR (HOLD UNREMOVE) will display and can be selected.

3. Type Additional Comments as to why the eRx is being Un-Removed and press <**Enter**>. These comments are optional.

NOTE: Only eRxs with a REMOVED status can be UN-REMOVED.

```
Single eRx View/Display        Jun 11, 2024@10:49:07          Page:    1 of    3
eRx Patient: XXXXXXXX,XXXXX                          eRx Reference #: 369258
eRx Msg Type: NEWRX                                              Written: 03/06/24
eRx Status: REM02 - Patient was not able to pick up
                    ERX                          |                    VISTA
 PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/6/24@10:34:58
Name: XXXXXXXX,XXXXX                            |Name: XXXXXXXX,XXXXX
DOB : XXX 99,9999                               |DOB : XXX 99,9999
Home Phone:                                     |Home Phone: 555-2222
    PROVIDER MANUALLY-MATCHED | VALIDATED by USER,USER on 3/6/24@10:42:35
Name: YYYYY,YYYYYY                              |Name: YYYYY,YYYYYY
NPI : 1234567890                                |NPI :
DEA :                                           |DEA :
```

```
Clinic: TEST NAME                          |
      DRUG MANUALLY-MATCHED | VALIDATED by USER,USER on 3/6/24@10:46:07
Drug: IBUPROFEN                            |Drug: IBERET-FOLIC-500 TAB
Substitution?     Renewals? YES            |
SIG:                                       |SIG:
 ONE TABLET EVERY 4-6 HOURS AS NEEDED      | TAKE TESTING BY MOUTH 4H FOR 4 HOURS
                                           |
 . . .                                     |
___________________________________________|_____________________________________
                        eRx Received on 10/18/23@11:18
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// UR   UR

Select HOLD reason code: HUR//        UN-REMOVED
Additional Comments (Optional): TESTING BATCH UN-REMOVED
Would you like to 'Un-Remove' eRx #369258? Y//
```

Un-Remove an eRx

Similar to Batch eRx Remove, the Batch Un-Remove performs the opposite functionality. Once the user completes un-removing one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider that have also been put on Remove with the same Remove Code. If it does, the software will prompt or ask the user to un-remove these eRx's with the same comments entered above.

```
The following prescriptions are from the same provider and received on the
same day:

PROVIDER: PROVIDER,PROVIDERNAME        eRx RECEIVED DATE: MAR 06, 2024@16:43:21
ERX ID      DRUG NAME                        PROVIDER                      STS
-------------------------------------------------------------------------------
8456710     ACETAMINOPHEN 250MG/IBUPROFEN 125M PROVIDER,PROVIDERNAME      REM02
6429103     VENETOCLAX 10MGX14/50MG X7/100     PROVIDER,PROVIDERNAME      REM02
54123789    POUCH,DRAINABLE,SUR-FIT C#4164     PROVIDER,PROVIDERNAME      REM02
6510348     BAG,URINARY DRAINAGE MERIT #MD     PROVIDER,PROVIDERNAME      REM02

Do you want to 'Un-Remove' them? No//
```

Batch Un-Remove eRx

7.3.6.2.2.8 Jump to OP

The Jump to OP <**JO**> hidden action allows the user to navigate to Complete Orders from OERR, from the eR_X Holding Queue Summary/Details screen. Once the user has completed reviewing on the Outpatient side, the user is navigated back to the same Summary/Details screen in which <**JO**> was initiated from.

The Jump to OP <**JO**> hidden action allows the user to navigate to Complete Orders from OERR only if the following conditions are true:

1. The R_X record is a fillable prescription only.
2. The VistA Patient is already matched to an eR_X Patient under the Validate Patient <**VP**> action.
3. The matched VistA Patient has been validated.

To use the Jump to OP action, enter <**??**> to view a list of hidden actions.

```
Single eRx View/Display        Jun 11, 2024@12:22:24          Page:    1 of    5
eRx Patient: XXXXXXX,XXXXXXX                          eRx Reference #: 6791230457
eRx Msg Type: NEWRX                                              Written: 03/06/24
eRx Status: W - WAIT
                    ERX                          |                VISTA
    PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/13/24@17:21
Name: TESTMBMONE,ONE A                           |Name: TESTMBMONE,ONE A
DOB : JAN 02, 1960                               |DOB : JAN 2,1960
Cell Phone:                                      |Cell Phone: 5552341234
. . .                                            |
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//  ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History       VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx
```

Jump to OP – Hidden Action

Enter the hidden Jump to OP <**JO**> action.

```
Single eRx View/Display        Jun 11, 2024@12:37:40          Page:    1 of    3
eRx Patient: XXXXX,XXXXXXXXX                          eRx Reference #: 741000
eRx Msg Type: NEWRX                                              Written:
eRx Status: N - NEW RX
                    ERX                          |                VISTA
                                PATIENT NOT-MATCHED
Name: XXXXX,XXXXXXXXX                            |Name:
DOB : XXX 99, 9999                               |DOB :
Cell Phone:                                      |Cell Phone:
. . .                                            |
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// JO   JO
Vista patient has not been validated. Cannot jump to outpatient.
Type <Enter> to continue or '^' to exit:
```

JO Action Selected (Patient not matched)

If a user attempts to Jump to OP <**JO**> when a VistA Patient is not matched to an eR_X Patient, an error message is received stating, "VistA patient has not been matched. Cannot jump to outpatient".

```
Single eRx View/Display        Jun 11, 2024@12:37:40          Page:    1 of    3
eRx Patient: XXXXX,XXXXXXXXX                          eRx Reference #: 741000
eRx Msg Type: NEWRX                                              Written:
eRx Status: N - NEW RX
                    ERX                          |                VISTA
                                PATIENT AUTO-MATCHED
Name: XXXXX,XXXXXXXXX                            |Name:  XXXXX,XXXXXXXXX
DOB : XXX 99, 9999                               |DOB :  XXX 99, 9999
Cell Phone:                                      |Cell Phone:
```

```
. . .
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// JO   JO
Vista patient has not been validated. Cannot jump to outpatient.
Type <Enter> to continue or '^' to exit:
```

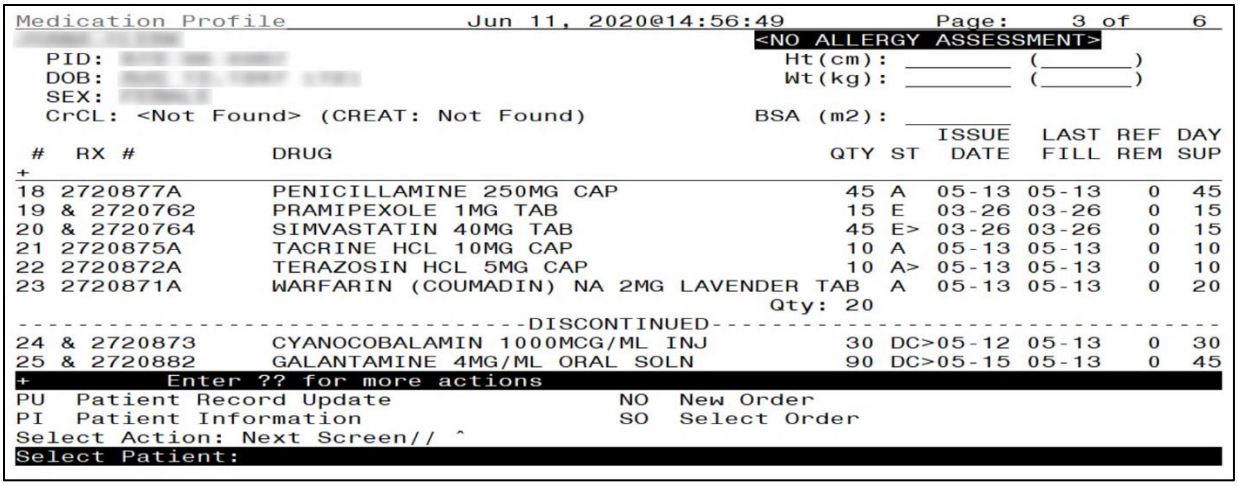
JO Action Selected (Patient not validated)

If a user attempts to Jump to OP <**JO**> from an eR_X record that is not a fillable prescription, an error message is received stating, "Jumping can only be done on 'NewRx' messages, Renewal Response-Replace and fillable RxChange Response messages".

```
Single eRx View/Display        Jun 11, 2024@17:13:38          Page:    1 of    4
eRx Patient: XXXXXXX,XXXXXXX                    eRx Reference #: V44164697
eRx Msg Type: RXCHANGEREQUEST                                Written: 04/03/24
eRx Status: CRR - RXCHANGE REQUEST RESPONSE RECEIVED

Change Request Type: DUE (Drug Use Evaluation)
Change Request Sub Type: Drug-Drug Interaction
Change Request Reason Text:
eRx drug interacts with TESTING. Please advise: To fill this medication, send
denial with note stating pt requires both medications or note that TESTING
should be canceled. If med should not be filled, Cancel RX and send
replacement.
                              MEDICATION PRESCRIBED
eRx Patient Primary Telephone: 555-555-55555
eRx Patient: PATIENTONE,MBMECREC TEST                              DOB: 3/1/70
Vista Patient: NOT LINKED                                          DOB: N/A
_____________________________________________________________________________
_
eRx Provider: BROWN,WILLIAM                  DEA#: FB5656802 NPI:
1366412157
Vista Provider: NOT LINKED                   DEA#: N/A       NPI: N/A
. . .
+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen// JO   JO
Jumping can only be done on 'NewRx', 'Renewal Response - Replace' and fillable
'
RxChange Response' messages.
Type <Enter> to continue or '^' to exit:
```

JO Action Selected (Invalid Record Type)

Once the user has completed reviewing on the Outpatient side, upon selecting <**Enter**> at the "Select Patient:" prompt, the user is navigated back to the same Summary/Details screen in which <**JO**> was initiated from.



JO "Select Patient" – Jump Back to Holding Queue eR$_X$ Summary/Details Screen

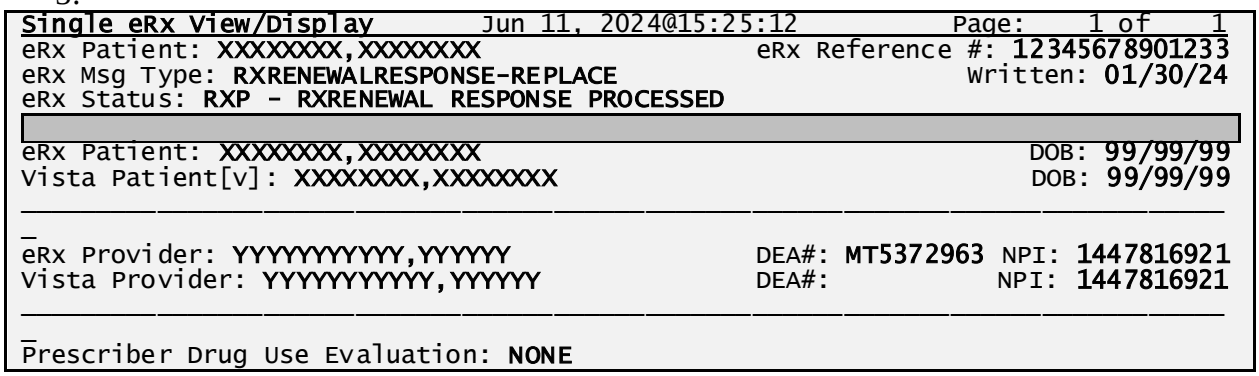
7.3.6.2.2.9 UX – Un-Process eRx

The Un-Process (UX) hidden action has been added to the eRx Holding Queue Display screen. This action allows the user to Un-Process an eRx order that has been accepted in the eRx Holding Queue [PSO ERX QUEUE PROCESSING] and finished in Patient Prescription Processing [PSO LM BACKDOOR ORDERS]. The following checks are in place to Un-Process an eRx:

- The eRx status for the order must be Processed (PR), RXRENEWAL Response Processed (RXP), or RXCHANGE Response Processed (CXP).
- The user must hold the "PSDRPH" key.
- Only message types NEWRX (N), RXRENEWALRESPONSE (RE) and RXCHANGERESPONSE (CX) can be unprocessed.
- If message type is RXRENEWALRESPONSE, it must have a Response Value of 'REPLACE'.
- Must be original fill and not transmitted to CMOP.
- The prescription status must be SUSPENDED or HOLD.

To Un-Process an eRx from the Holding Queue:

1. From the eRx Holding Queue Display screen, type <**UX**> Un-Process eRx.
2. Type Additional Comments or accept the default comments and press <**Enter**>.
3.



```
_
eRx Drug: CLONIDINE 0.3MG/24HR PATCH
eRx Qty: 13        eRx Refills: 0    eRx Days Supply: 30
eRx Written Date: JAN 30, 2024          eRx Issue Date:

Vista Drug[v]: CLONIDINE 0.3MG/24HR PATCH
Vista Qty: 13              Vista Refills: 0          Vista Days Supply: 30
. . .
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History       VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx
```

Un-Process an eRx

```
Single eRx View/Display       Jun 11, 2024@15:25:12          Page:    1 of    1
eRx Patient: XXXXXXXX,XXXXXXXX                    eRx Reference #: 12345678901233
eRx Msg Type: RXRENEWALRESPONSE-REPLACE                        Written: 01/30/24
eRx Status: RXP - RXRENEWAL RESPONSE PROCESSED

eRx Patient: XXXXXXXX,XXXXXXXX                                      DOB: 99/99/99
Vista Patient[v]: XXXXXXXX,XXXXXXXX                                 DOB: 99/99/99
_
eRx Provider: YYYYYYYYYY,YYYYYY                 DEA#: MT5372963 NPI: 1447816921
Vista Provider: YYYYYYYYYY,YYYYYY               DEA#:           NPI: 1447816921
_
Prescriber Drug Use Evaluation: NONE
_
eRx Drug: CLONIDINE 0.3MG/24HR PATCH
eRx Qty: 13        eRx Refills: 0    eRx Days Supply: 30
eRx Written Date: JAN 30, 2024          eRx Issue Date:

Vista Drug[v]: CLONIDINE 0.3MG/24HR PATCH
Vista Qty: 13              Vista Refills: 0          Vista Days Supply: 30
. . .
 +         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Quit// UX   UX
Comments: Un-Process for correction  Replace
Would you like to 'Un-Process' eRx #12345678901233 and Rx #3059528? Y//
```

7.3.6.2.2.10 PN – Patient Progress Note

A shortcut to the existing hidden action PN – Progress Note (OP) in the Backdoor Pharmacy was added to the eRx Holding queue so that the user could enter a Progress Note for the VistA patient before accepting the eRx. In order to use this action the VistA patient must have been matched and validated. For more information on Progress Notes, please refer to the Outpatient Pharmacy User Manual in the Veteran's Documentation Library (VDL).

```
Single eRx View/Display       Jun 11, 2024@17:25:03          Page:    1 of    3
eRx Patient: XXXXXXX,XXXXXXXXXXX                    eRx Reference #: 563333345679
eRx Msg Type: NEWRX                                            Written: 03/06/24
eRx Status: I - IN PROCESS
                    ERX                          |                  VISTA
  PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/22/24@14:32:12
Name: XXXXXXX,XXXXXXXXXXX                        |Name: XXXXXXX,XXXXXXXXXXX
DOB : XXX 99, 9999                               |DOB : XXX 99, 9999
Cell Phone:                                      |Cell Phone: 5556781234
 PROVIDER MANUALLY-MATCHED | VALIDATED by USER,USER on 3/22/24@14:33:35
Name: YYYYYYYY,YYYYY                             |Name: YYYYYYYY,YYYYY
NPI : 9999999999                                 |NPI : 9999999999
DEA : XXB5656802                                 |DEA :
Clinic: EXTERNAL PROVIDER CLINIC                 |
                          DRUG NOT MATCHED
Drug: ROSUVASTATIN CA 10MG TAB                   |Drug:
Substitution?     Renewals? YES                  |
SIG:                                             |SIG:
 1 tablet Orally Once a day 90 day(s)            |
. . .                                            |
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History      VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx

Type <Enter> to continue or '^' to exit:
```

eRx Change Request Patient Progress Note

Once the user submits the Change Request to the prescriber, a Patient Progress Note will be automatically created for the patient with a title of ERX RX CHANGE REQUEST NOTE. The content of the Progress Note created will be same text from the eRx Change Request Display record, as shown below.

```
LOCAL TITLE: ERX RX CHANGE REQUEST NOTE
```

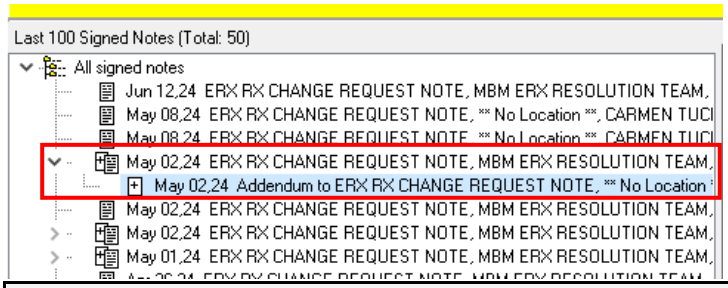
```
STANDARD TITLE: PHARMACY PROGRESS NOTE
DATE OF NOTE: MAY 02, 2024@10:50:49  ENTRY DATE: MAY 02, 2024@10:50:49
      AUTHOR: USER,USER     EXP COSIGNER:
     URGENCY:                          STATUS: COMPLETED
     SUBJECT: IBUPROFEN:IBUPROFEN


eRx Patient: XXXXXXXXXXX,XXXXXXXXXXXX
eRx Reference #: V45261983
eRx HT: (cm)()                  eRx WT: (kg)()

RXCHANGEREQUEST
Change Request Type: DUE (Drug Use Evaluation)
Change Request Sub Type: Missing Information/Clarification
Change Request Reason Text:
The eRx is missing or unclear on TESTING MORE THAN 1 DUE SAMPLE DISPLAY, Please
edit and respond or cancel Rx and send a new prescription with the requested
information.

************************MEDICATION PRESCRIBED*****************************
eRx Patient Primary Telephone: 555-555-5555
eRx Patient: XXXXXXXXXXX,XXXXXXXXXXXX                    DOB: 99/99/99
eRx Provider: YYYYYYYY,YYYYYYYY
                             DEA#: XX5656802            NPI: 1366412157

eRx Drug: IBUPROFEN 200MG TAB
eRx Qty: 20        eRx Refills: 3    eRx Days Supply: 30
eRx Written Date: APR 18, 2024          eRx Issue Date:
eRx Sig: TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Provider Notes/Comments:
This is a TEST NOTE.

***************************MEDICATION REQUESTED 1****************************
Drug: IBUPROFEN 200MG TAB
Substitutions: YES
Note: TESTING MORE THAN 1 DUE SAMPLE DISPLAY.
Qty: 20                Refills: 3           Days Supply: 30
Quantity Unit Of Measure: TABLET DOSING UNIT
Sig: TESTING MORE THAN ONE DUE. TAKE ONE TABLET A DAY ON AN EMPTY STOMACH


************************RXCHANGE REQUEST INFORMATION*************************
Requested By: USER,USER
Request Date/Time: MAY 02, 2024@10:50:49

RxChange Request Comments:
Comments By:
Comments Date/Time:

*****************************MESSAGE HISTORY*******************************
Request Reference #: V45261983
New eRx Reference #: 2000510005
Response eRx Reference #:

TESTING VA PROGRESS NOTE COMMENTS.

Provider's feedback pending.


/es/ USER R USER
OIT
Signed: 05/02/2024 10:50
```

eRx Change Request Patient Progress Note

eRx Change Response Patient Progress Note Addendum

When the response is received from the prescriber for the submitted change request, an addendum to the patient progress note created when the change request was submitted will be automatically created with the same change response content that you see when viewing the change response record in the Single eRx Detail Display screen.

In CPRS, the eRx Change Request and Response would like similar below:




```
LOCAL TITLE: Addendum
STANDARD TITLE: ADDENDUM
DATE OF NOTE: MAY 02, 2024@10:59:01  ENTRY DATE: MAY 02, 2024@10:59:01
      AUTHOR: USER,USER            EXP COSIGNER:
     URGENCY:                            STATUS: COMPLETED
     SUBJECT: IBUPROFEN

eRx Patient: XXXXXXXXXXX,XXXXXXXXXXXX
eRx Reference #: 202445261983
eRx HT: (cm)()                  eRx WT: 99.79(kg)()

RXCHANGERESPONSE
eRx Status: CXN - RXCHANGE RESPONSE - NEW

************************MEDICATION PRESCRIBED*****************************
eRx Patient Primary Telephone: 555-555-5555
eRx Patient: XXXXXXXXXXX,XXXXXXXXXXXX                    DOB: 99/99/99
eRx Provider: YYYYYY,YYYYYYY
                             DEA#: FB5656802            NPI: 1366412157

Prescriber Drug Use Evaluation:
Co-Agent: Ibuprofen
Reason: Drug-Allergy
Result: Prescribed w/ acknowledgements
Acknowledgement: Has previously tolerated
.....................................................................................
Co-Agent: RED DYE
Reason: Drug-Allergy
Result: Prescribed w/ acknowledgements
Acknowledgement: Red Dye patient Has previously tolerated.

eRx Drug:
eRx Qty:           eRx Refills:      eRx Days Supply:
eRx Written Date:                       eRx Issue Date:

Vista Drug: IBUPROFEN 200MG TAB
Vista Qty:                 Vista Refills:             Vista Days Supply:
Substitutions? :
Vista Sig:
 Pat Inst: WITH FOOD FOR PAIN/INFLAMMATION(638|5051)
Hold Status:
```

```
Hold Reason:
Placed on hold by:

eRx Notes:

/es/ USER U USER
OIT
Signed: 05/02/2024 10:59

==========================================================================

 --- Original Document ---

05/02/24 ERX RX CHANGE REQUEST NOTE:
eRx Patient: XXXXXXXXXXX,XXXXXXXXXXXX
eRx Reference #: V45261983
eRx HT: (cm)()                  eRx WT: (kg)()

RXCHANGEREQUEST
Change Request Type: DUE (Drug Use Evaluation)
Change Request Sub Type: Missing Information/Clarification
Change Request Reason Text:
The eRx is missing or unclear on TESTING MORE THAN 1 DUE SAMPLE DISPLAY, Please
edit and respond or cancel Rx and send a new prescription with the requested
information.

************************MEDICATION PRESCRIBED*****************************
eRx Patient Primary Telephone: 555-555-5555
eRx Patient: XXXXXXXXXXX,XXXXXXXXXXX                    DOB: 99/99/99
eRx Provider: YYYYYYYY,YYYYYYYYYY
                             DEA#: FB5656802            NPI: 1366412157

eRx Drug: IBUPROFEN 200MG TAB
eRx Qty: 20        eRx Refills: 3    eRx Days Supply: 30
eRx Written Date: APR 18, 2024          eRx Issue Date:
eRx Sig: TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Provider Notes/Comments:
This is a TEST NOTE.

***************************MEDICATION REQUESTED 1****************************
Drug: IBUPROFEN 200MG TAB
Substitutions: YES
Note: TESTING MORE THAN 1 DUE SAMPLE DISPLAY.
Qty: 20                Refills: 3           Days Supply: 30
Quantity Unit Of Measure: TABLET DOSING UNIT
Sig: TESTING MORE THAN ONE DUE. TAKE ONE TABLET A DAY ON AN EMPTY STOMACH


************************RXCHANGE REQUEST INFORMATION************************
Requested By: USER, USER
Request Date/Time: MAY 02, 2024@10:50:49

RxChange Request Comments:
Comments By:
Comments Date/Time:

*****************************MESSAGE HISTORY*******************************
Request Reference #: V45261983
New eRx Reference #: 2000510005
Response eRx Reference #:

TESTING VA PROGRESS NOTE COMMENTS.
```

```
Provider's feedback pending.


/es/ USER U USER
OIT
Signed: 05/02/2024 10:50
```

eRx Change Response Patient Progress Note Addendum

7.3.6.2.2.11 AU – View Audit Log

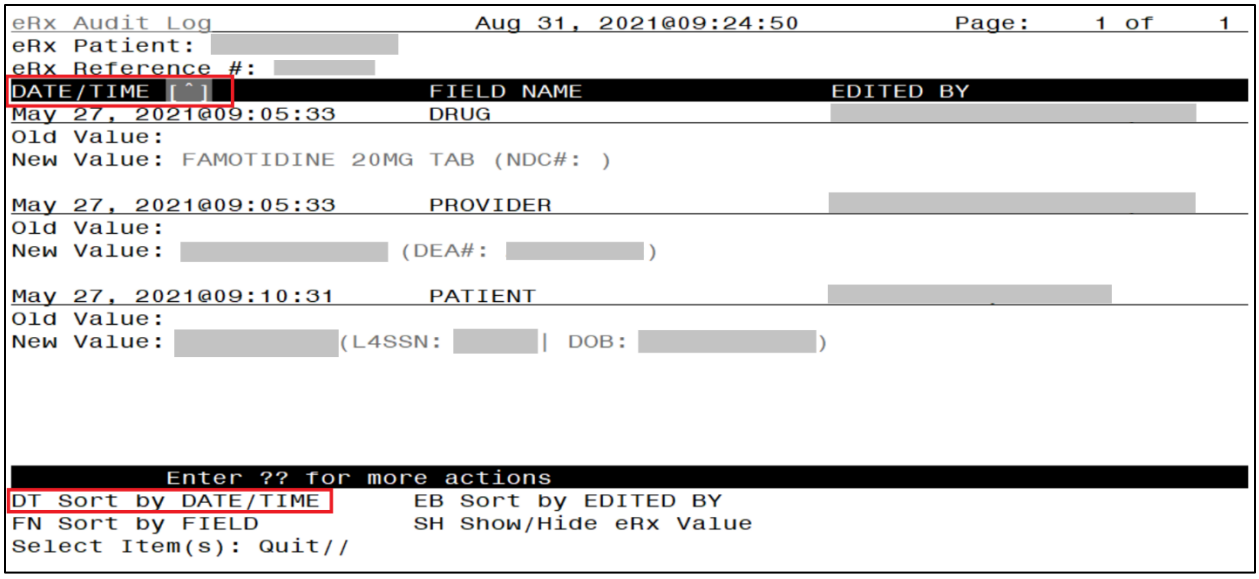
View Audit Log <**AU**> hidden action is used to view all edits made to a VistA Patient, Provider, and Drug/Sig. This feature will also capture any edits made by auto-matching and display them on the Audit Log.

Once the user selects View Audit Log <**AU**>, the Audit Log report will display.

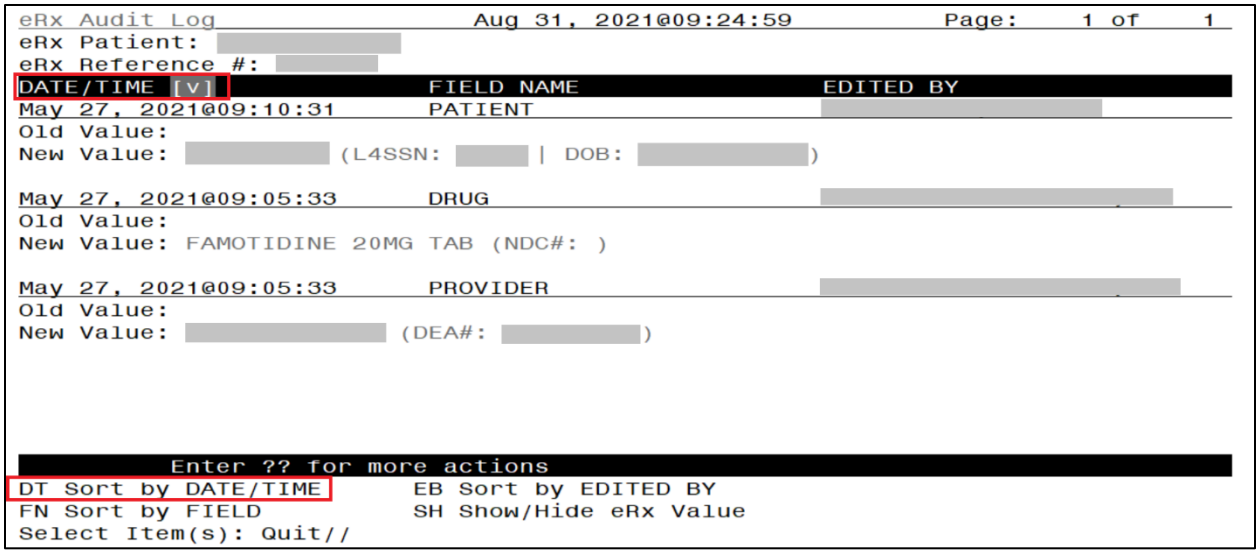
```
eRx Audit Log                    Aug 31, 2021@09:10:27          Page:    1 of    3
eRx Patient:
eRx Reference #:
DATE/TIME [^]                    FIELD NAME                     EDITED BY
Jun 09, 2021@08:52:51            PROVIDER
Old Value:
New Value:                       (DEA#:          )

Jul 13, 2021@13:44:49            DRUG
Old Value:
New Value: OPIUM TINCTURE USP (NDC#:                )

Jul 13, 2021@13:45:53            SIG
Old Value:
New Value: ORAL 5ML BY MOUTH TWICE A DAY

Jul 13, 2021@13:46               PATIENT INSTRUCTIONS
Old Value:
New Value: TEST TEST TEST

+          Enter ?? for more actions
DT Sort by DATE/TIME             EB Sort by EDITED BY
FN Sort by FIELD                 SH Show/Hide eRx Value
Select Item(s): Next Screen//
```

eRx Audit Log

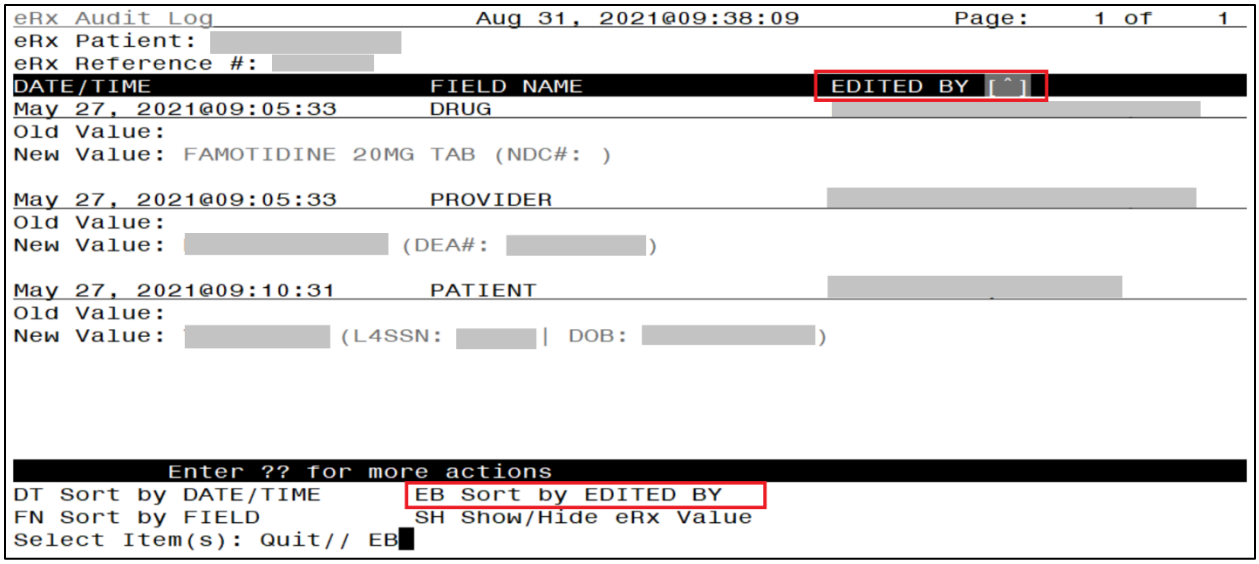
Users are able to sort the Audit Log by Date/Time <**DT**>, Field <**FN**>, Edited By <**EB**>, or Show/Hide eRx Value <**SH**>. All sort options contain a sort indicator to inform the user if the results are in ascending [^] or descending [v] order. To change the chronological order of the Audit Log display, enter the sort option a second time.



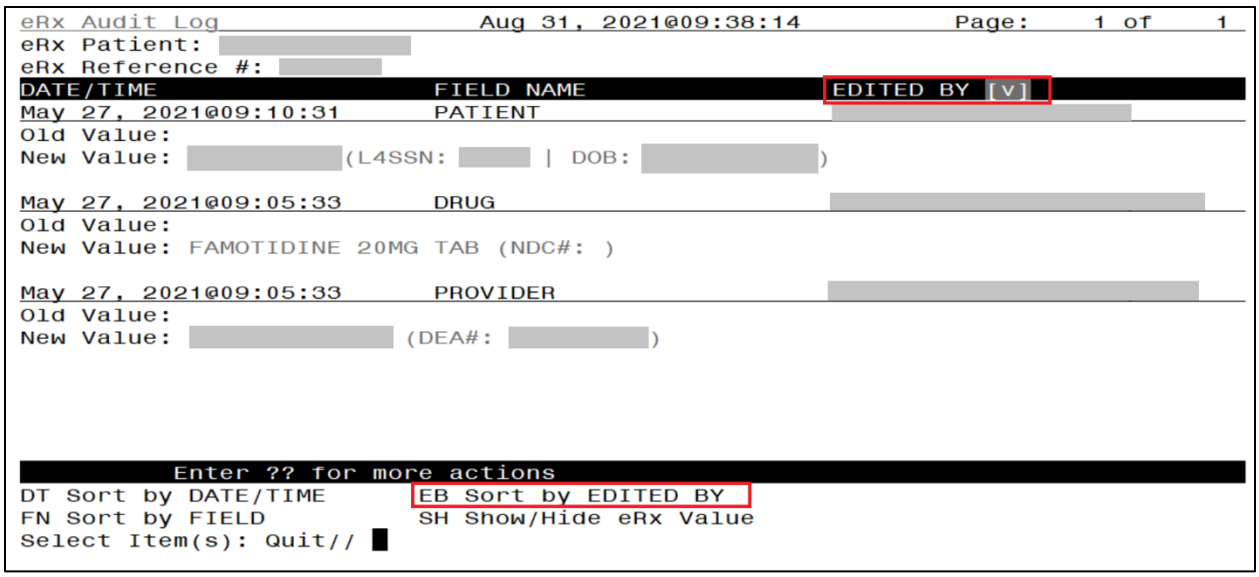
eRx Audit Log Sorted by Date/Time Ascending



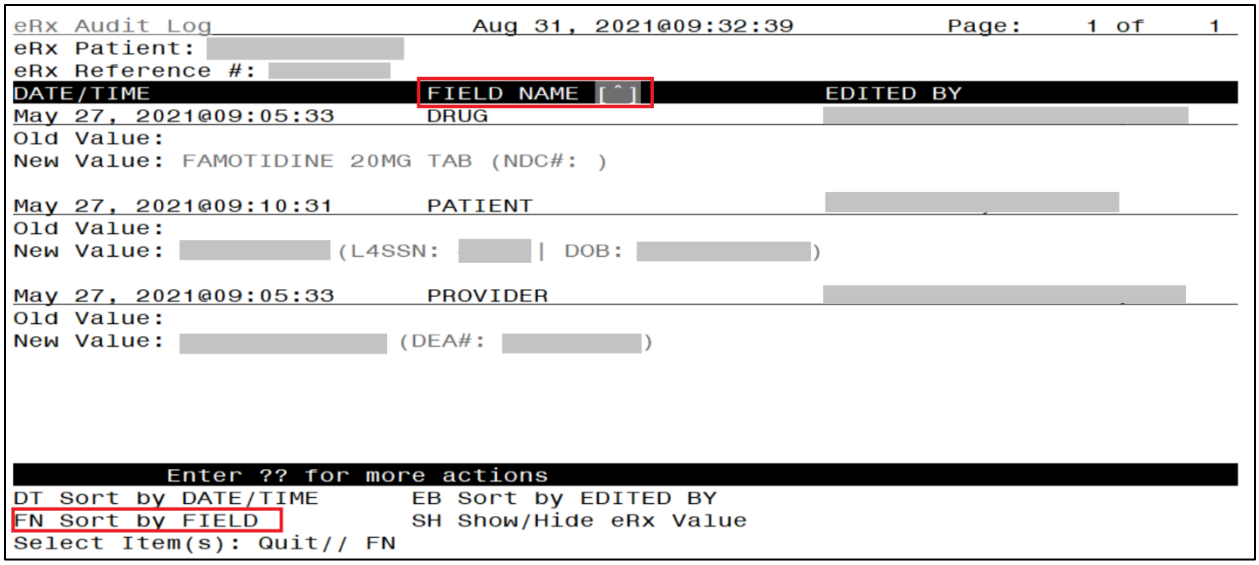
eRx Audit Log Sorted by Date/Time Descending



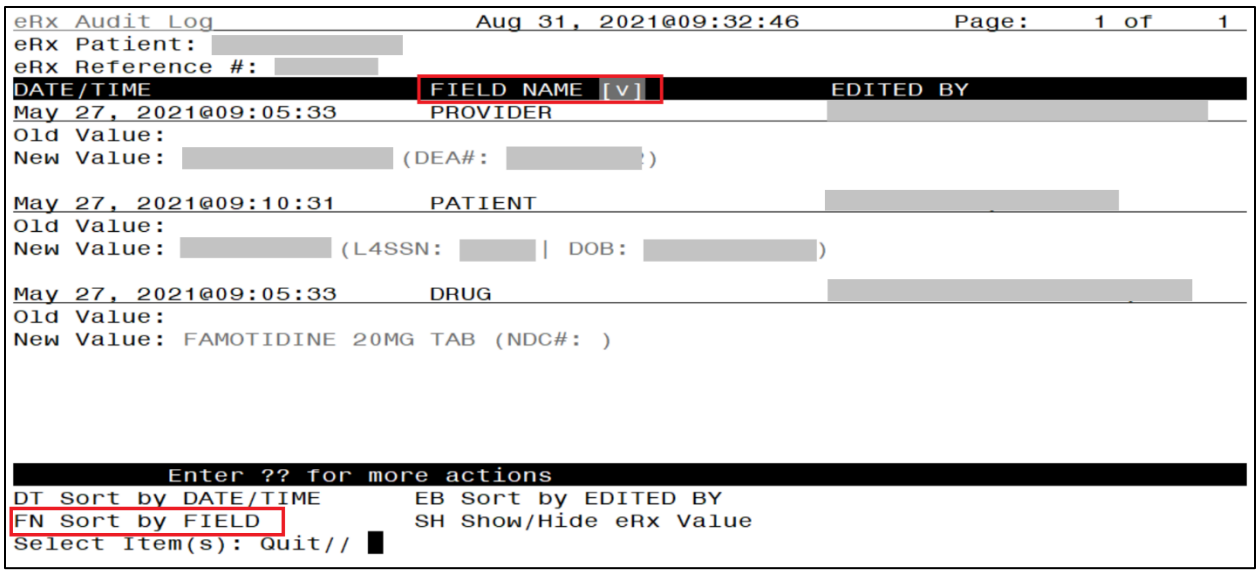
eR$_X$ Audit Log Sorted by Edited By Ascending



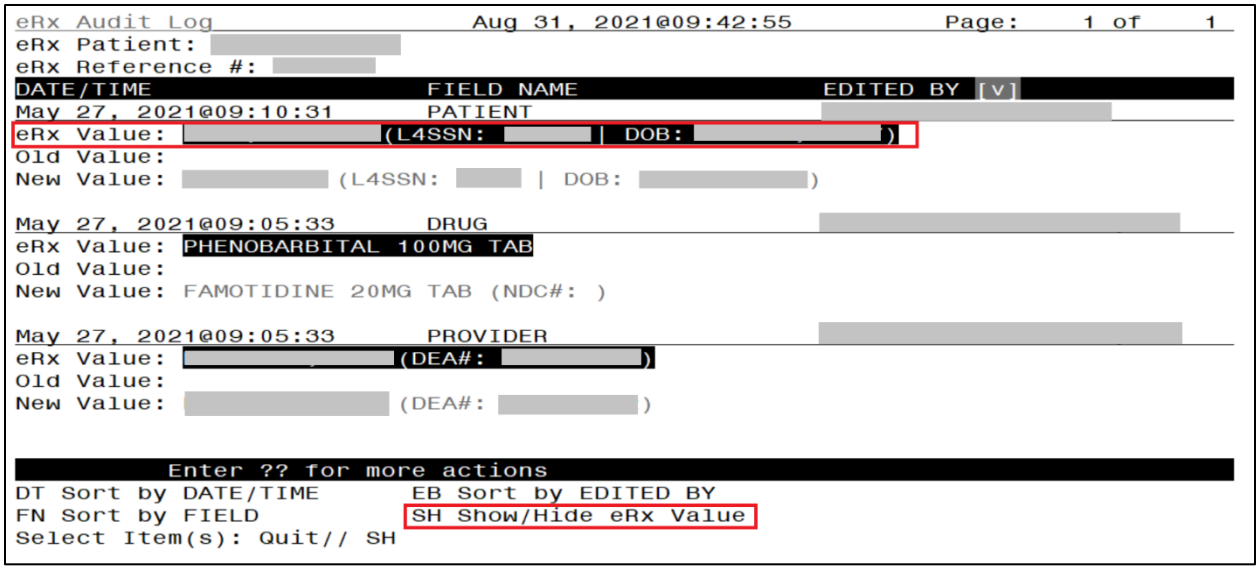
eRx Audit Log Sorted by Edited By Descending



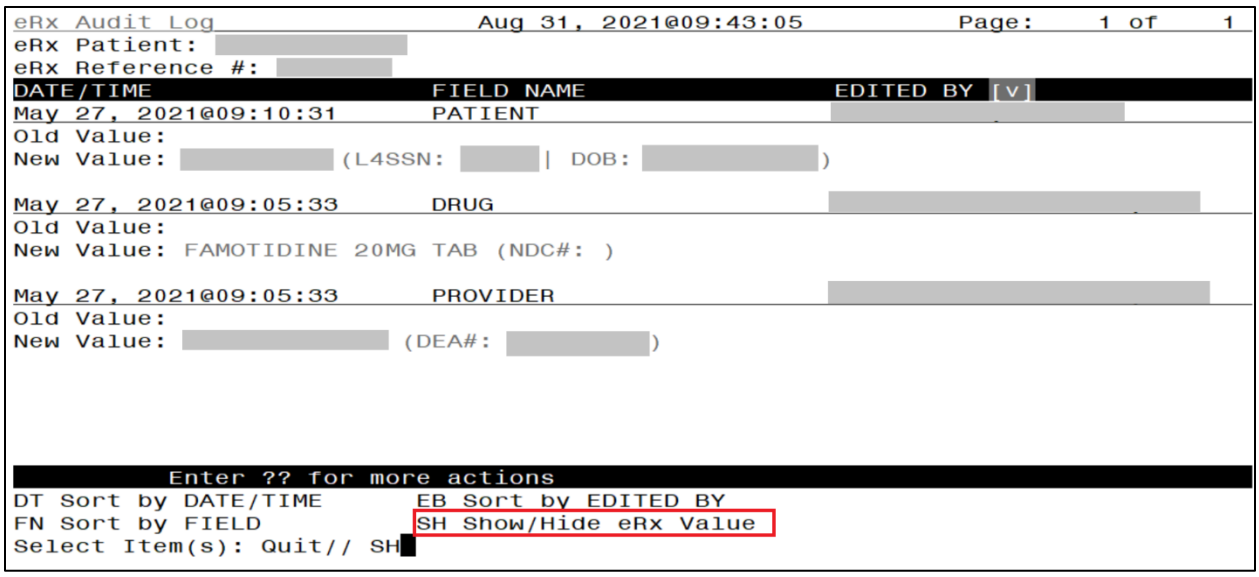
eRx Audit Log Sorted by Field Ascending



eRx Audit Log Sorted by Field Descending



eRx Audit Log Sorted by Show/Hide eRx Value - Shown

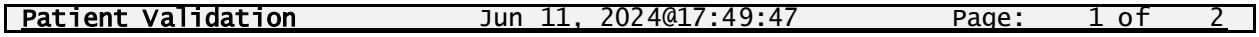


eRx Audit Log Sorted by Show/Hide eRx Value - Hidden

To exit the Audit Log <**AU**> and return to the eRx Holding Queue Display, press 'Enter'.

7.3.6.2.2.12 VS – View Suggestion(s)

A new hidden action called View Suggestion(s) (VS) is being added to the Validate Patient, Validate Provider and Validate Drug screens. This feature will allow users to view and manage suggestions at any time, before or after the eRx has been accepted/processed. For detailed information about VS -View Suggestions(s) action, refer to **Unit 7 Part 2** available on the Veteran's Documentation Library (VDL).



```
eRx Reference #: 200071007                ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED | VALIDATED by USER,USER on 5/1/24@17:33:10
          ERX PATIENT                    |          VISTA PATIENT
Name: XXXXXXXX,XXXXXX                    |Name: XXXXXXXX,XXXXXX
DOB : XXX 99, 9999                       |DOB : XXX 99, 9999
SSN : 0000000000                         |SSN : 000-000-0000
Sex : MALE                               |Sex : MALE
Address:                                 |Address:
 STREET ADDRESS LINE 1 STREET ADDRESS    | STREET ADDRESS LINE 1 STREET ADDRESS
 LINE 2                                  | LINE 2
 ARLINGTON,TX  76017                     | ARLINGTON,TX  76017
Primary Phone: 555-555-55555             |
Home Phone:                              |Home Phone: 555-555-5555
Cell Phone:                              |Cell Phone: 555-555-5555
_________________________________________|_________________________________
                                         |Pharmacy Narrative:
                                         |
_________________________________________|_________________________________
Allergy:                                 |Allergy:
. . .                                    |
 +         Enter ?? for more actions
P   Print                 H   Hold                RJ  Reject
E   Edit                  AV  Accept Validation
Select Item(s): Next Screen// ??
The following actions are also available:
PA   Patient Allergies    DN   Down a Line        PS   Print Screen
VS   View Suggestion(s)   FS   First Screen       PT   Print List
+    Next Screen          LS   Last Screen        PT   Print List
-    Previous Screen      GO   Go to Page         SL   Search List
UP   Up a Line            QU   Quit

Type <Enter> to continue or '^' to exit:
```

Patient Validation – View Suggestions(s) (VS)

```
Provider Validation          Jun 11, 2024@17:55:52          Page:    1 of    1
eRx Reference #: 200071007     eRx Patient: XXXXXXX,XXXXXX
Status: AUTO-MATCHED | VALIDATED by USER,USER on 5/1/24@17:33:39
          ERX PROVIDER                   |          VISTA PROVIDER
Name: YYYYYY,YYYYY                       |Name: YYYYYY,YYYYY
NPI : 9999999999                         |NPI : 9999999999
DEA : XX5656802                          |DEA :
Clinic: UNDER PRESCRIBER   EXTERNAL  am  |
        p TEST CLINIC 1                  |
_________________________________________|_________________________________
_
Address:                                 |Address:
 900 CEDAR STREET                        | 4700 Lady Moon Dr
 JULESBURG,CO  80737                     | Fort Collins,CO  80528
Tel:                                     |Tel: (888) 888-8888
_________________________________________|_________________________________
_
          Enter ?? for more actions
P   Print                 H   Hold                RJ  Reject
E   Edit                  AV  Accept Validation
Select Item(s): Quit// ??

The following actions are also available:
VS   View Suggestion(s)   DN   Down a Line        PS   Print Screen
+    Next Screen          FS   First Screen       PT   Print List
-    Previous Screen      LS   Last Screen        SL   Search List
UP   Up a Line            GO   Go to Page         QU   Quit
```

```
Type <Enter> to continue or '^' to exit:
```

Provider Validation – View Suggestions(s) (VS)

```
Drug Validation                Jun 11, 2024@18:06:32          Page:    1 of    3
eRx Reference #: 200071007      eRx Patient: XXXXXXXX,XXXXXX
Date Written   : 4/18/24     Effective Date:
Status: AUTO-MATCHED
                ERX MED                          |              VISTA MED
Allergy:                                         |Allergy:
 NO ALLERGY INFORMATION RECEIVED                 | Verified:
                                                 |  ROSEMARY
                                                 |Adverse Reactions:
                                                 | Verified:
                                                 |  SIMPLYTHICK
_________________________________________________|_________________________________
_
Drug: VALSARTAN 160MG TAB                        |1)Drug: VALSARTAN 160MG TAB
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | PA-F - RESTRICTED TO PTS W/HEART
                                                 | FAILURE (GENERIC NF MENU)
_________________________________________________|_________________________________
_
SIG:                                             |SIG:
 TAKE ONE TABLET A DAY ON AN EMPTY               | FOR BLOOD PRESSURE/KIDNEY
 STOMACH                                         | PROTECTION(2720|680)
. . .                                            |
 +         Enter ?? for more actions
P  Print                  H  Hold                    UH Un Hold
E  Edit                   AV Accept Validation       RJ Reject
Select Item(s): Next Screen// ??

The following actions are also available:
PA   Patient Allergies    UP   Up a Line             PS   Print Screen
VS   View Suggestion(s)   DN   Down a Line           PT   Print List
+    Next Screen          FS   First Screen          SL   Search List
-    Previous Screen      GO   Go to Page            QU   Quit

Type <Enter> to continue or '^' to exit:
```

Drug/SIG Validation – View Suggestions(s) (VS)

7.3.6.2.2.13 JE – Jump to eRx Patient

A new hidden action called Jump to eRx Patient (JE) is being added to the Patient Prescription Processing [PSO LM BACKDOOR ORDERS] option. It will be available in the Patient Information screen as well as in the Medication Profile screen. This option will allow the user to jump to the eRx Single Patient Queue.

```
Patient Information            Jun 11, 2024@18:23          Page:    1 of    2
XXXXXXX,XXXXXXXX                                                        <A>
  PID: 000-00-0000                                    Ht(cm): _______ (______)
  DOB: XXX 99,9999 (62)                               Wt(kg): 94.80 (06/28/2021)
  SEX: MALE       eRx & Non-VA Meds on File - Last Non-VA Entry on 08/18/21
  CrCL: <Not Found>  (CREAT: 1.06mg/dL 6/22/21)  BSA (m2): ______
Eligibility: NSC
RX PATIENT STATUS: OUTPT NON-SC

Disabilities:
```

```
6619 ECHO CIR
                                                    HOME PHONE:
FIRESTONE                                           CELL PHONE: (999) 999-9999
COLORADO  80504-5704                                WORK PHONE: (999) 999-9999
Prescription Mail Delivery: Regular Mail


Allergies
. . .
 +         Enter ?? for more actions
EA  Enter/Edit Allergy/ADR Data          PU  Patient Record Update
DD  Detailed Allergy/ADR List            EX  Exit Patient List
Select Action: Next Screen// ??

The following actions are also available:
IN   Intervention Menu     FS   First Screen          ADPL Auto Display(On/Off)
+    Next Screen           LS   Last Screen           QU   Quit
-    Previous Screen       GO   Go to Page           ARI  View Addtnl Rej Info
UP   Up a Line             RD   Re Display Screen    VER  View ePharmacy Rx
DN   Down a Line           PS   Print Screen         EPR  Print eRx
>    Shift View to Right   PT   Print List           JE   Jump to eRx Patient
<    Shift View to Left    SL   Search List

Type <Enter> to continue or '^' to exit:
```

Patient Information Prescription Processing Screen – Jump to eRx Patient (JE)

```
Medication Profile            Jun 11, 2024@18:32:54          Page:    1 of    1
XXXXXXX,XXXXXXXX                                                        <A>
  PID: 000-00-000                                      Ht(cm): _______ (______)
  DOB: XXX 99,9999 (62)                                 Wt(kg): 94.80 (06/28/2021)
  SEX: MALE       eRx & Non-VA Meds on File - Last Non-VA Entry on 08/18/23
  CrCL: <Not Found>  (CREAT: 1.06mg/dL 6/22/21)  BSA (m2): ______
                                                              ISSUE   LAST REF
DAY
 #  RX #         DRUG                                  QTY ST  DATE   FILL REM
SUP


-----------------------------------ACTIVE-----------------------------------
-
 1 3059519$      ACEBUTOLOL HCL 200MG CAP               30 A> 01-22 01-22   11
30
----------------------Non-VA MEDS (Not dispensed by VA)----------------------
-
  LORATADINE TAB,ORAL  ONCE DAILY AS NEEDED                    Date Doc:
08/18/21









          Enter ?? for more actions
PU  Patient Record Update                NO  New Order
PI  Patient Information                  SO  Select Order
Select Action: Quit// ??


The following actions are also available:
RP   Reprint (OP)          DN   Down a Line          QU   Quit
RN   Renew (OP)            RD   Re Display Screen    LS   Last Screen
DC   Discontinue (OP)      PT   Print List           FS   First Screen
RL   Release (OP)          PS   Print Screen         GO   Go to Page
RF   Refill (OP)           >    Shift View to Right  +    Next Screen
PP   Pull Rx (OP)          <    Shift View to Left   -    Previous Screen
```

```
IP   Inpat. Profile (OP)  SL   Search List          ADPL Auto Display(On/Off)
RS   Reprint Sig Log      RDD  Fill/Rel Date Disply CK   Check Interactions
CM   Manual Queue to CMOP DR   Display Remote       IN   Intervention Menu
OTH  PSO ERX              JE   Jump to eRx Patient  UP   Up a Line

Type <Enter> to continue or '^' to exit:
```

Medical Profile Prescription Processing Screen – Jump to eRx Patient (JE)

Once the user jumps to the eRx Patient side and wants to go back to the Patient Prescription Processing [PSO LM BACKDOOR ORDERS] option, upon selecting <**Enter**> at the "Select: Quit//" prompt, the user is navigated back to the Patient Prescription Processing [PSO LM BACKDOOR ORDERS] option screen from which <**JE**> was initiated.

```
eRx Single Patient Queue      Jun 29, 2024@09:00:17          Page:  1 of  1
eRx PATIENT: XXXXXXX,XXXX                          SEX: M    DOB: 99/99/99 (99)
LOOK BACK DAYS: 365      STATUS: ACTIONABLE      SSN: 999-99-9999  MATCHING
 #  ERX ID      DRUG NAME             PROVIDER NAME   REC.DATE^STA PT PR DR
 1.  369258     IBUPROFEN 800MG TAB   TEST,PROVIDER   06/18/24 I   MV MV MV
 2.  369261     ALBUTEROL INHALER     TEST,PROVIDER   06/18/24 HAL

          Select the entry # to view or ?? for more actions
DET Show/Hide Details     IAS Include All Statuses  LBD Change Look Back
Days
Select: Quit//
```

7.3.6.2.2.14 REC – Resend Change Request

The new hidden action called Resend Change Request (REC) allows the user to send the previously sent eRx Change Request to the prescriber if the message type of the eRx is "CR". Right after the user enters REC in the Select Action:Next Screen// prompt, the software will display the RX CHANGE REQUEST SUMMARY. This allows the user to review the previously sent eRx Change Request. The user can edit the existing eRx Change Request or just leave it as is, as shown below:

NOTE: CR for RXCHANGEREQUEST

```
Single eRx View/Display       Jun 12, 2024@10:04:16          Page:    1 of    3
eRx Patient: XXXXXXX,XXXXXX                        eRx Reference #: V45305034
eRx Msg Type: RXCHANGEREQUEST                                Written: 01/26/22
eRx Status: CRN - RXCHANGE REQUEST - NEW
```

```
Change Request Type: DUE (Drug Use Evaluation)
Change Request Sub Type: Missing Information/Clarification
Change Request Reason Text:
The eRx is missing or unclear on RESENDING EXISTING ERX CHANGE REQUEST WITH A V
record. Please edit and respond or cancel Rx and send a new prescription with the
requested information.
                          MEDICATION PRESCRIBED
eRx Patient Primary Telephone: 5871695248
eRx Patient: XXXXXXXX,XXXXXXX                                   DOB: 99/99/99
Vista Patient: NOT LINKED                                       DOB: N/A
_____________________________________________________________________________
_
eRx Provider Primary Telephone: 1234567890
eRx Provider: YYYYY,YYYYY                    DEA#:          NPI: 1346563335
Vista Provider: NOT LINKED                   DEA#: N/A      NPI: N/A
_____________________________________________________________________________
_
eRx Drug: Spiriva with HandiHaler 18 mcg and inhalation capsules (tiotropium)
. . .
+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen// ??
The following actions are also available:
+    Next Screen          SL   Search List          JO   Jump to OP
-    Previous Screen      ADPL Auto Display(On/Off) UX   Un Process eRx
UP   Up a Line            Q    Quit                 PN   Patient Progress Note
DN   Down a Line          AD   Add Comment          AU   View Audit Log
FS   First Screen         ACK  Acknowledge         VO   View Original eRx
LS   Last Screen          SH   Status History      VRQ  View Request eRx
GO   Go to Page           HL   View History Log     VRE  View Response eRx
RD   Re Display Screen    EC   eRx Change Request   REC  Resend Change Request
PS   Print Screen         PA   Patient Allergies
PL   Print List           UR   Un Remove eRx

Type <Enter> to continue or '^' to exit:
```

```
Select Action:Next Screen// REC


                          RX CHANGE REQUEST SUMMARY
Change Request Reason Code: D - DUE (Drug Use Evaluation)
Change Request Reason Sub-Code: MS - Missing Information/Clarification
Note to Provider:
The eRx is missing or unclear on RESENDING EXISTING ERX CHANGE REQUEST WITH A V
record. Please edit and respond or cancel Rx and send a new prescription with
the requested information.


#  DRUG                                        QTY  # REFS  DAYS SUPPLY
SUBS
1  (E)LISINOPRIL 40MG TAB                      20     3        30        YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH.
   Note: This is the 1st EC action made for this medication.
2  (V)RIBOFLAVIN 100MG TAB                     90     1        90        NO
   Sig : TAKE 1 TABLET ORALLY EACH DAY FOR 90 DAYS.
   Note: Added additional medication for this EC action aside from the existing
         drug LISINOPRIL.


VA Progress Note Comment:
TESTING VA PROGRESS NOTE COMMENT
```

```
Would you like to edit this Rx Change Request before sending it? NO//

Would you like to send this Rx Change Request? YES//

Sending Request to Provider...Done.
Creating a new Progress Note...Done.

Type <Enter> to continue or '^' to exit:
```

Resending eRx Change Request AS IS (no changes made)

Similar to an eRx Change Request (EC) action, every time an REC action is invoked, a new Rx Change Request is sent to the provider and CPRS Progress Notes (refer to the Patient Progress Note section).

Users are also allowed to edit the existing eRx Change Request before resending the eRx record again, as shown below.

```
Select Action:Next Screen// REC


                              RX CHANGE REQUEST SUMMARY
Change Request Reason Code: D - DUE (Drug Use Evaluation)
Change Request Reason Sub-Code: MS - Missing Information/Clarification
Note to Provider:
Please edit and respond or cancel Rx and send a new prescription with the
requested information.


 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                   20     3        30         YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH.
   Note: TESTING

VA Progress Note Comment:
TESTING VA PROGRESS NOTE COMMENT


Would you like to edit this Rx Change Request before sending it? NO// YES

     Select one of the following:

          D         DUE (Drug Use Evaluation)
          G         Generic Substitution
          OS        Out of Stock
          P         Prior Authorization Required
          S         Script Clarification
          T         Therapeutic Interchange/Substitution
          U         Prescriber Authorization

CHANGE REQUEST CODE: D// OS  Out of Stock

NOTE TO PROVIDER:......

==[ WRAP ]==[INSERT ]==========< NOTE TO PROVIDER >=[Press <PF1>H for
help]====
The medication prescribed is currently out of stock, if a substitutable product
exists and is presented as an option below, it may be approved. Otherwise, pt
```

```
may need to obtain locally or have replacement product prescribed.


<=======T=======T=======T=======T=======T=======T=======T=======T=======T>=====
=



 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                    20     3        30       YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH.
   Note: TESTING.

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH: NEW

                                ORIGINAL ERX
eRx Drug : ROSUVASTATIN CA 40MG TAB
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: TESTING.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES


     Select one of the following:

          E         USE ERX DRUG
          V         CHOOSE A VISTA DRUG

DRUG SELECTION: V  CHOOSE A VISTA DRUG

Select DRUG GENERIC NAME: VITAMIN B COMPLEX CAP           VT109         NATL
FOR
M; Increments of 100

SUBSTITUTIONS? YES//
QUANTITY: 100

     Select one of the following:

          38        Original Quantity
          40        Remaining Quantity
          87        Quantity Received
          QS        Quantity sufficient as determined by the dispensing
pharmacy
          QT        Quantity Transferred
          CF        Compound Final Quantity
          UQ        Central Fill Unit of Use Quantity

QTY QUALIFIER: 38//   Original Quantity
QTY UNIT OF MEASURE: C64696     CAPLET DOSING UNIT
DAYS SUPPLY:  (1-365): 100
# OF REFILLS:  (0-11): 0
SIG Text:

==[ WRAP ]==[INSERT ]==============< SIG Text >=====[Press <PF1>H for
help]====
TAKE 1 CAPSULE DAILY.
```

```
<=======T=======T=======T=======T=======T=======T=======T=======T=======T>=====
=



ADDITIONAL NOTE TO PROVIDER: TESTING.
                                                                  Updating...OK
 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                    20     3        30        YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH.
   Note: TESTING.
2  (V)VITAMIN B COMPLEX CAP                      100     0       100        YES
   Sig : TAKE 1 CAPSULE DAILY.
   Note: TESTING.

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH: FINISH

VA PROGRESS NOTE COMMENTS (Optional): TESTING ADDING A NEW DRUG.



                              RX CHANGE REQUEST SUMMARY
Change Request Reason Code: OS - Out of Stock
Note to Provider:
The medication prescribed is currently out of stock, if a substitutable product
exists and is presented as an option below, it may be approved. Otherwise, pt
may need to obtain locally or have replacement product prescribed.

 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                    20     3        30        YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH.
   Note: TESTING.
2  (V)VITAMIN B COMPLEX CAP                      100     0       100        YES
   Sig : TAKE 1 CAPSULE DAILY.
   Note: TESTING.


VA Progress Note Comment:
TESTING ADDING A NEW DRUG.


Would you like to edit this Rx Change Request before sending it? NO//

Would you like to send this Rx Change Request? YES//

Sending Request to Provider...Done.
Creating a new Progress Note...Done.

Type <Enter> to continue or '^' to exit:
```

Resend Change Request – Added New Drug and Change the Change Request Code

After the user completed (entered FINISH in the "Select Drug Suggestion Option:" prompt) the addition of the new drug, the software displayed the RX Change Request Summary again. The display includes all the changes made to the existing eRx, as shown above.

NOTE: Once the user answered "YES" to the prompt "`Would you like to edit this Rx Change Request before sending it? NO//`", the user can edit/modify all the fields such as the patient's current medication (e.g. dosage change) or change request code in the existing eRx record.

```
Single eRx View/Display       Jun 12, 2024@10:04:16          Page:    1 of    3
eRx Patient: XXXXXXXX,XXXXXXX                          eRx Reference #: V45305034
eRx Msg Type: RXCHANGEREQUEST                                   Written: 01/26/22
eRx Status: CRN - RXCHANGE REQUEST - NEW

Change Request Type: DUE (Drug Use Evaluation)
Change Request Sub Type: Missing Information/Clarification
Change Request Reason Text:
Please edit and respond or cancel Rx and send a new prescription with the requested
information.

. . .

+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen// REC

. . .

 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                    20     3        30       YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY.
   Note: TESTING.

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH: EDIT

Select Entry # to Edit:  (1-1):
```

Resend Change Request – Edit the Existing eRx Drug

In the "Select Entry # to Edit:" prompt, the user selects which drug to edit. In the example above, the existing record contains only one (1) eRx drug. In the event that there are more than 1, the prompt would be similar below.

```
Select Entry # to Edit:  (1-2):
```

```
Single eRx View/Display       Jun 12, 2024@10:04:16          Page:    1 of    3
eRx Patient: XXXXXXXX,XXXXXXX                          eRx Reference #: V45305034
eRx Msg Type: RXCHANGEREQUEST                                   Written: 01/26/22
eRx Status: CRN - RXCHANGE REQUEST - NEW

Change Request Type: DUE (Drug Use Evaluation)
Change Request Sub Type: Missing Information/Clarification
Change Request Reason Text:
Please edit and respond or cancel Rx and send a new prescription with the requested
information.

. . .
```

```
+         Enter ?? for more actions
VP (VALIDATE PATIENT)     VM (VALIDATE PROVIDER)    VD (VALIDATE DRUG/SIG)
P  Print                  RJ (Reject)               AC (Accept eRx)
H  (Hold)                 UH (Un Hold)              RM (Remove eRx)
Select Action:Next Screen// REC

. . .

 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                    20     3        30       YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH.
   Note: TESTING.
2  (V)RIBOFLAVIN 25MG TAB                         90     2        90       YES
   Sig : TESTING.
   Note: TESTING.

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH: DELETE

Select Entry # to Delete:  (1-2): 2

Confirm? NO// YES
                                                              Deleting...Ok.


 #  DRUG                                          QTY  # REFS  DAYS SUPPLY
 SUBS
1  (E)ROSUVASTATIN CA 40MG TAB                    20     3        30       YES
   Sig : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
   Note: TESTING.

Select Drug Suggestion Option:  (N)EW  (E)DIT  (D)ELETE  (F)INISH:
```

Resend Change Request – Deleted Existing eRx Drug

7.3.6.3 Patient-Level Record Lock

Note that when either the Summary/Details screen or any of the validate screens of an eR_X are open, all the eR_X for that same patient in the Holding Queue are locked and inaccessible for other users to access until the lock is released (the screens are closed). This is referred to as a patient-level record lock.

The following message displays if a user attempts to access an eR_X for the same patient that another user has opened.

```
[redacted] is editing orders for this patient (JUN 18,2020@15:34:42)
Type <Enter> to continue or '^' to exit:
```

Patient-Level Record Lock

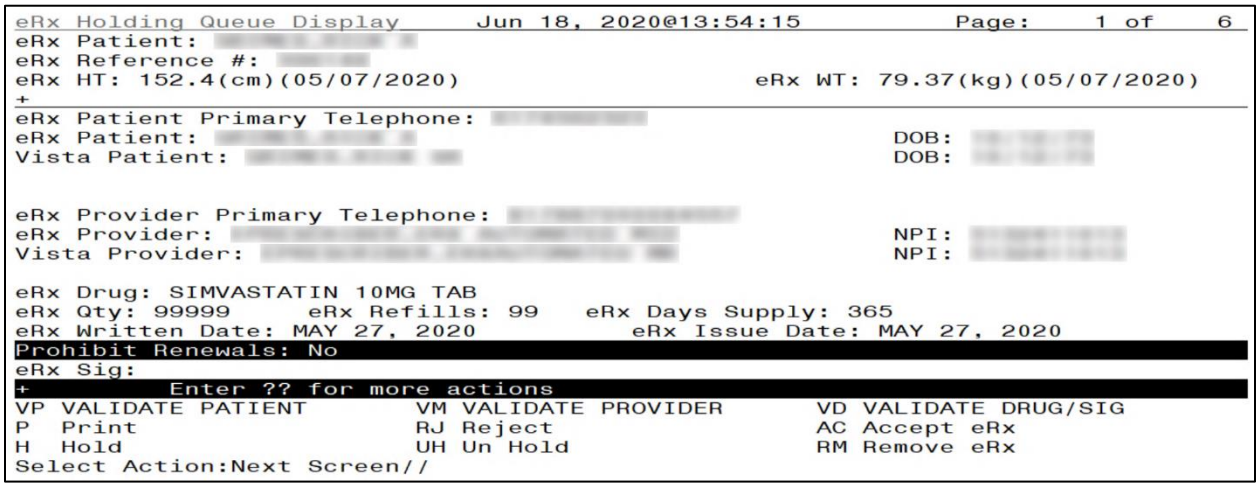
7.3.6.4 Prohibit Renewals

The Prohibit Renewal Request flag is used to denote that a RxRenewal Request should not be sent to the sending prescriber for an original NewRx or a subsequent fillable RxChange Response when the flag is set on the original NewRx. This is usually used when the visit is for a one time prescription (i.e., Urgent Care Center or Emergency Department).

NOTE:

(i) The Prohibit Renewal Request information is not displayed for RxRenewal Request and Response records.

(ii) The Prohibit Renewal Request information is displayed both in VistA and on web GUI under Track/Audit details screen, whenever it is sent on the inbound NewRx record.



Prohibit Renewal Request