Outpatient Pharmacy
Inbound ePrescribing (IEP)
Meds-by-Mail (MbM) Class 3 to Class 1 Conversion
VistA Patch # PSO*7.0*770

Release Notes

July 2025
Version 1.0

Department of Veterans Affairs
Office of Information and Technology (OI&T)

Table of Contents

1. Introduction 4

1.1 Related Patches 4

1.2 Summary of Changes 4

1.2.1 Patient Progress Note Update 4

1.2.2 Patient address, primary phone and SSN displayed on the Single eRx View screen 5

1.2.3 Patient Pharmacy Narrative displayed on the Single eRx View screen 5

1.2.4 Provider phone displayed on the Single eRx View screen 6

1.2.5 Missing Patient Instruction alert 6

1.2.6 RxChangeRequest 'Script Clarification' reason message templates 7

1.2.7 Option to Edit RxChangeRequest Reason Template Text 8

1.2.8 Full drug name display when user selects the DET hidden action 9

1.2.9 VistA Drug Search 10

1.2.10 RxRenewalResponse Message Types under SQ 11

1.2.11 Search by Remove Reason codes 13

1.2.12 Provider Auto-Validation for CS Drugs 14

1.2.13 Ability to Un-Process VistA Rx with a DELETED status 15

1.2.14 Allow Un-Accept and Re-Accept of Approved eRx Renewals 15

1.2.15 Park Functionality in the eRx Holding Queue 15

1.2.16 No auto-match if Provider is inactive 15

1.2.17 Patient, Provider and Drug/SIG auto-matching based on suggestions 16

1.2.18 Updates to existing Accept(AC) action in Single eRx View/Display screen 16

1.2.19 Ability to change the Hold code w/out Un-holding an eRx 16

1.2.20 First-In-First-Out (FIFO) processing for Complete Orders from OERR [PSO LMOE FINISH] option 17

1.2.21 eRx Prescriber Order Number in the Print 17

1.2.22 Page breaking in the Print 17

1.2.23 Allow Change Requests for eRx currently on Hold and Responses 17

1.2.24 RxChangeRequest 'Therapeutic Interchange/Subst.' reason message templates 18

1.2.25 MbM Only: Auto-Holds for Pt. Eligibility and Non-Allergy Assessment 19

1.2.26 Menu changes to the Single eRx View/Display Screen 19

1.2.27 New View Suggested Rx (VSR) action 20

1.2.28 New value for ACTION on SUGGESTION prompt: (V) VIEW RX 20

1.2.29 VistA Prescriber Class displayed on Single eRx and Pending Order 21

1.2.30 New Next Drug (ND) hidden action 21

1.2.31 Indication functionality added to eRx Holding Queue 21

1.2.32 Added RRE and CRE error codes under CCR Filter 22

1.2.33 Patient DOB check on Edit and Accept Validation warning 22

1.2.34 Memorize the VistA patient when eRx is selected (<SPACE BAR>) 22

1.2.35 HFF for Un-Accept and Un-Remove will now ask for Future Fill Date 22

1.2.36 IAS (Include All Statuses) action extended to Rx Medication Queue as well 22

1.2.37 eRx Prescriber Phone # displayed on Pending Order and Active Rx 23
1.2.38 VistA Drug Edit capability on the Single eRx View/Display screen 23
1.2.39 After AV it will go back to Single eRx View/Display (VAMC's only) 24
1.2.40 Default for Copy PATIENT INSTRUCTIONS from Rx#12345? Y// changed to 'NO' 24
1.2.41 Jump to eRx (JE) action modification at the Patient level 24
1.2.42 DEA Nightly Update Job w/ Data from DEA/DOJ 25
1.2.43 Patient address will ignore differences between similar words 25
1.2.44 Conversion issue with Patient Weight when prescriber sent in g (grams) 25
1.2.45 HFF (Hold for Future Fill) will now set the Effective Date if none 25
1.2.46 MbM Only: CAO status will automatically be set with CAA 26
1.2.47 Cancelations of RxRenewal and RxChange were not DCing Pending/Active Order 26
1.2.48 Allergies compare between eRx and VistA were Case Sensitive 26
1.2.49 Update to the Pharmacist Enter/Edit [PSO RPH] option 26
1.2.50 New option for Batch Change Request and VistA Drug Replacement 26
1.2.51 eRx Pending Order Suggested FILL DATE auto calculation 27

2. Reflection Terminal Display Settings 27

3. Product Documentation 31

1. Introduction

The Inbound Electronic Prescribing (eRx) Phase 3 Enhancements delivered in this patch is a continuation effort to convert all of the MbM Class 3 modifications into Class 1. Below is a summary of the changes being delivered in this patch. For a more comprehensive description of the changes please refer to the documents listed in the Documentation section of this description. A summary of the changes can be found below.

1.1 Related Patches

This functionality enhancement is being released via a single VistA patch:

APPLICATION/VERSION	PATCH
OUTPATIENT PHARMACY (PSO) V. 7.0	PSO*7*770

1.2 Summary of Changes

Below is a list of the changes made to the existing Outpatient Pharmacy eRx functionality. Please, refer to the patch description and documentation for more detailed information.

1.2.1 Patient Progress Note Update

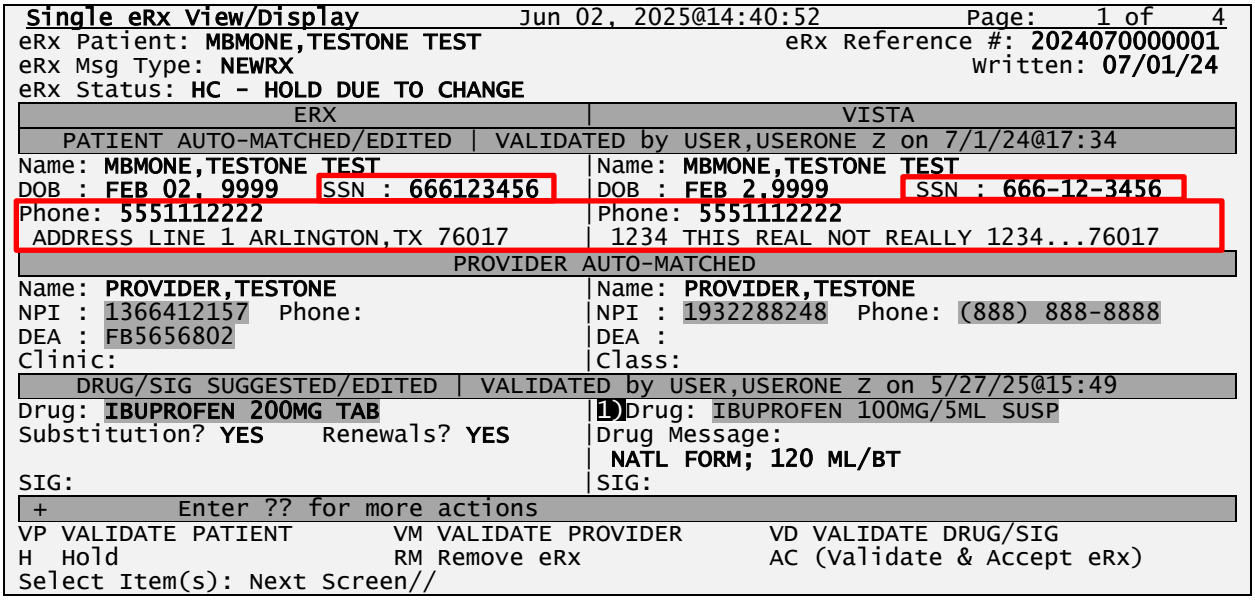
After the user sends the eRx Change Request to the prescriber, a Patient Progress Note will be automatically generated for the patient. Depending on the site's configuration of its CPRS Progress Note Title, the RxChangeRequest CPRS Progress Note Title could fall under either the PHARMACY ERX RX CHANGE REQUEST NOTE or the ERX RX CHANGE REQUEST NOTE. The text in the Progress Note generated will mirror the content from the eRx Change Request Display VistA record.

If the user initiating the eRx Change Request has a designated cosigner linked to their profile, the software will ask (refer to sample below) the user to provide the expected cosigner. This area must be completed. Kindly note that if the user fails to input the required cosigner, the eRx Change Request will still be generated, but the CPRS Progress Note will not be created.

```
. . .

Would you like to edit this Rx Change Request before sending it? NO//

Would you like to send this Rx Change Request? YES//

Sending Request to Provider...Done.
Creating a new Progress Note...
EXPECTED COSIGNER:
```

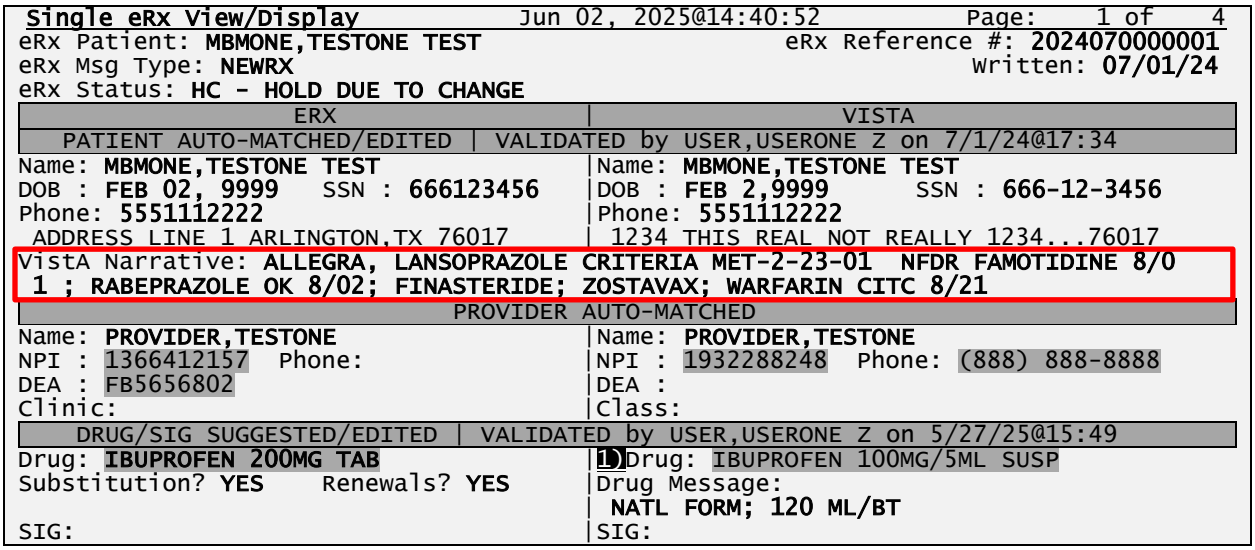
1.2.2 Patient address, primary phone and SSN displayed on the Single eRx View screen

To easily confirm the patient's identity, the patient's address, phone number and SSN are included on both the eRx and VistA sides of the Single eRx View/Display landing page, as shown below.



1.2.3 Patient Pharmacy Narrative displayed on the Single eRx View screen

If the VistA patient is matched and it contains text in the Pharmacy Narrative field, it will be displayed in the eRx Single View/Display Screen across the screen at the bottom of the Patient section and just above the Provider section, as shown below:



```
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen//
```

1.2.4 Provider phone displayed on the Single eRx View screen

To quickly verify the Provider, the provider's phone number is included and shown on both the eRx and VistA portions of the Single eRx View/Display landing page alongside the NPI, as shown below.

```
Single eRx View/Display          Jun 02, 2025@14:40:52          Page:    1 of    4
eRx Patient: MBMONE,TESTONE TEST                          eRx Reference #: 2024070000001
eRx Msg Type: NEWRX                                                Written: 07/01/24
eRx Status: HC - HOLD DUE TO CHANGE
                    ERX                          |                  VISTA
  PATIENT AUTO-MATCHED/EDITED | VALIDATED by USER,USERONE Z on 7/1/24@17:34
Name: MBMONE,TESTONE TEST                        |Name: MBMONE,TESTONE TEST
DOB : FEB 02, 9999   SSN : 666123456             |DOB : FEB 2,9999      SSN : 666-12-3456
Phone: 5551112222                                |Phone: 5551112222
 ADDRESS LINE 1 ARLINGTON,TX 76017               | 1234 THIS REAL NOT REALLY 1234...76017
VistA Narrative: ALLEGRA, LANSOPRAZOLE CRITERIA MET-2-23-01  NFDR FAMOTIDINE 8/0
 1 ; RABEPRAZOLE OK 8/02; FINASTERIDE; ZOSTAVAX; WARFARIN CITC 8/21
                              PROVIDER AUTO-MATCHED
Name: PROVIDER,TESTONE                           |Name: PROVIDER,TESTONE
NPI : 1366412157  Phone:                         |NPI : 1932288248  Phone: (888) 888-8888
DEA : FB5656802                                  |DEA :
Clinic:                                          |Class:
   DRUG/SIG SUGGESTED/EDITED | VALIDATED by USER,USERONE Z on 5/27/25@15:49
Drug: IBUPROFEN 200MG TAB                        |1)Drug: IBUPROFEN 100MG/5ML SUSP
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | NATL FORM; 120 ML/BT
SIG:                                             |SIG:
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen//
```

1.2.5 Missing Patient Instruction alert

After accepting the suggested Rx on the eRx Drug Validation Edit action screen, the user will be prompted whether they want to copy the patient instructions from the suggested Rx into the eRx, as shown below.

```
Select Item(s): Next Screen// e   Edit
                                                  |Sugg. 1 of 2 - 03/11/25|
ERX MED                                  VISTA MED|From Rx#: 3059546      |
_________________________________________________|_____________________________
Drug: LEVOTHYROXINE NA (SYNTHROID) 50MC          |Drug: LEVOTHYROXINE NA (SYNTHROID) 50M
      G TAB                                      |      CG TAB
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | NATL FORM; VA STND DRUG
_________________________________________________|_____________________________
SIG:                                             |SIG:
 TAKE ONE TABLET MOUTH EVERY DAY                 | TAKE ONE TABLET BY MOUTH ONCE DAILY
                                                 | BEFORE MEAL FOR THYROID HORMONE
                                                 | REPLACEMENT - TAKE AT LEAST AN HOUR
                                                 | BEFORE FOOD OR OTHER MEDICATIONS
```

```
Provider Notes/Comments:                 |Provider Comments:
 TESTING FOR ERX BATCH CHANGE REQUEST.   | TESTING FOR ERX BATCH CHANGE REQUEST.
Quantity: 30                             |Quantity: 30
Dispense Unit:                           |Dispense Unit: TAB
Days Supply: 30     Refills: 3           |Days Supply: 30     Refills: 3
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (N)EXT  (F)ORGET  (E)XIT: NEXT// ACCEPT

Rx #3059546 PATIENT INSTRUCTIONS:
FOR THYROID HORMONE REPLACEMENT - TAKE AT LEAST AN HOUR BEFORE FOOD OR OTHER
MEDICATIONS

Copy PATIENT INSTRUCTIONS from Rx #3059546? NO//
```

a) If YES is chosen by the user, all fields on the eRx Drug Validation screen will have its fields updated with any available data.
b) If NO is chosen by the user, all fields on the eRx Drug Validation screen will have its fields updated with any available data, with the exception of the Patient Instruction field. The user can manually edit the field as they currently do.
c) When the user inputs the up-caret symbol (^), no changes are made.

1.2.6 RxChangeRequest 'Script Clarification' reason message templates

The CHANGE REQUEST CODE for 'Script Clarification' has been updated to allow the pharmacist/technician to choose a reason code linked to a pre-populated question template in the <RxChangeRequest> <ReasonText> field. The user will be prompted to choose a CHANGE REQUEST SUB-CODE from the options provided, as shown below.

```
Single eRx View/Display          Jun 02, 2025@14:40:52          Page:    1 of    4
eRx Patient: MBMONE,TESTONE TEST                    eRx Reference #: 2024070000001
eRx Msg Type: NEWRX                                            Written: 07/01/24
eRx Status: HC - HOLD DUE TO CHANGE
                    ERX                          |                VISTA
  PATIENT AUTO-MATCHED/EDITED | VALIDATED by USER,USERONE Z on 7/1/24@17:34
Name: MBMONE,TESTONE TEST                        |Name: MBMONE,TESTONE TEST
DOB : FEB 02, 9999   SSN : 666123456             |DOB : FEB 2,9999      SSN : 666-12-3456
Phone: 5551112222                                |Phone: 5551112222
 ADDRESS LINE 1 ARLINGTON,TX 76017               | 1234 THIS REAL NOT REALLY 1234...76017
VistA Narrative: ALLEGRA, LANSOPRAZOLE CRITERIA MET-2-23-01  NFDR FAMOTIDINE 8/0
 1 ; RABEPRAZOLE OK 8/02; FINASTERIDE; ZOSTAVAX; WARFARIN CITC 8/21
                         PROVIDER AUTO-MATCHED
Name: PROVIDER,TESTONE                           |Name: PROVIDER,TESTONE
NPI : 1366412157  Phone:                         |NPI : 1932288248  Phone: (888) 888-8888
DEA : FB5656802                                  |DEA :
Clinic:                                          |Class:
   DRUG/SIG SUGGESTED/EDITED | VALIDATED by USER,USERONE Z on 5/27/25@15:49
Drug: IBUPROFEN 200MG TAB                        |1)Drug: IBUPROFEN 100MG/5ML SUSP
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | NATL FORM; 120 ML/BT
SIG:                                             |SIG:
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen//  EC   EC
                              ORIGINAL ERX
```

```
eRx Drug : IBUPROFEN 200MG TAB
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES

     Select one of the following:

          D         DUE (Drug Use Evaluation)
          G         Generic Substitution
          OS        Out of Stock
          P         Prior Authorization Required
          S         Script Clarification
          T         Therapeutic Interchange/Substitution
          U         Prescriber Authorization

CHANGE REQUEST CODE: Script Clarification


     Select one of the following:

        PRN - PRN Directions
        UDD - As Directed Directions
        COD - Conflicting Directions
        MSD - Missing Directions
        RIJ - Route of Injection
        VEF - Verify Formulation
        VLQ - Verify Low Quantity
        VPQ - Verify Package Quantity
        AUT - Prescriber Not Authorized


CHANGE REQUEST SUB-CODE: COD  Conflicting Directions

NOTE TO PROVIDER:....

==[ WRAP ]==[INSERT ]===========< NOTE TO PROVIDER >=[Press <PF1>H for help]====
This prescription contains conflicting directions. Please verify which
directions are to be followed.


<=======T=======T=======T=======T=======T=======T=======T=======T=======T>======
```

1.2.7 Option to Edit RxChangeRequest Reason Template Text

In the eRx Patient Centric Queue screen, a new hidden action called 'CRT CR Default Text Edit' has been added to enable users who hold the PSDMGR security key to modify the default RxChangeRequest Reason template text for their own division. Please, refer to the user documentation for more information about this new option.

```
eRx Patient Centric Queue          Jun 02, 2025@15:27:51          Page:    1 of    2
LOOK BACK DAYS: 365          CS/NON-CS: BOTH (II-V)        MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT                    DOB        SSN          EDV NW WT IP HD CCR OTH TOT
1.  MBMONE,TESTONE TEST       02/02/9999 666-12-1234  336  0  0  3  2   0   0   5
2.  MBMONE,TESTONE TEST       02/02/9999 666-12-1234  272  0  0  1  0   0   0   1
3.  TESTONE,MBMONE            02/23/9999              252  0  0  0  0   1   0   1
```

```
+         Enter ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
RX   Rx List View         RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen// CRT   CRT

Updates will apply for the CHEYENNE VAH&ROC division only.

     Select one of the following:

          D         DUE (Drug Use Evaluation)
          G         Generic Substitution
          OS        Out of Stock
          P         Prior Authorization Required
          S         Script Clarification
          T         Therapeutic Interchange/Substitution
          U         Prescriber Authorization

CHANGE REQUEST CODE: Therapeutic Interchange/Substitution

DEFAULT NOTE TO PROVIDER:......
You are about to edit Therapeutic Interchange/Substitution  Template:
==[ WRAP ]==[INSERT ]=======< DEFAULT NOTE TO PROVIDE[Press <PF1>H for help]====
Pharmacy is unable to supply medication as prescribed; however, alternative
options may exist. Please approve an option below or Cancel Rx and send a
replacement.



<=======T=======T=======T=======T=======T=======T=======T=======T=======T>======
```

1.2.8 Full drug name display when user selects the DET hidden action

For the eRx Single Patient Queue and the eRx Medication Queue when the user selects the DET (Show/Hide Details) action it will display the complete eRx Drug name as shown below.

```
eRx Patient Centric Queue      Jun 02, 2025@15:27:51                Page:    1 of    2
Rx PATIENT: MBMONE,TESTONE TEST                          SEX: M   DOB: 02/02/75(50)
LOOK BACK DAYS: 365          STATUS: ACTIONABLE          SSN: 666-13-4567   MATCHING
 #    ERX ID         DRUG NAME                PROVIDER NAME     REC.DATE^STA PT PR DR
 1.   2024070000001 IBUPROFEN 200MG TAB      PROVIDER,TST1     07/01/24 HC  MV A  MV
 2.   2024070000002 ROSUVASTATIN CA 10MG     PROVIDER,TST1     07/01/24 I   MV AV A
 3.   2024070000003 HYDROCODONE 5MG/ACETAM   PROVIDER,TST1     07/01/24 I   MV A  A
 4.   2024070000004 TETRACYCLINE HCL 250MG   PROVIDER,TST1     07/01/24 I   M  A  A
 5.   2024070000006 LISINOPRIL 40MG TAB      PROVIDER,TST2     07/02/24 HC  AV AV AV


+         Enter ?? for more actions
DET Show/Hide Details     IAS Include All Statuses  LBD Change Look Back Days
Select: Quit// DET   Show/Hide Details



eRx Patient Centric Queue      Jun 02, 2025@15:27:51          Page:    1 of    2
Rx PATIENT: MBMONE,TESTONE TEST                          SEX: M   DOB: 02/02/75(50)
LOOK BACK DAYS: 365          STATUS: ACTIONABLE          SSN: 666-13-4567   MATCHING
 #    ERX ID                                 PROVIDER NAME     REC.DATE^STA PT PR DR
 1.   2024070000001                          PROVIDER,TST1     07/01/24 HC  MV A  MV
      eRx Drug: IBUPROFEN 200MG TAB
      eRx Qty: 20            eRx # of Refills: 3            eRx Days Supply: 30
      SIG: TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
 2.   2024070000002                          PROVIDER,TST1     07/01/24 I   MV AV A
```

```
     eRx Drug: ROSUVASTATIN CA 10MG
     eRx Qty: 20            eRx # of Refills: 3          eRx Days Supply: 30
     SIG: TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
 3.  2024070000003                    PROVIDER,TST1    07/01/24 I   MV A  A
     eRx Drug: HYDROCODONE 5MG/ACETAMINOPHEN 325MG TAB
     eRx Qty: 20            eRx # of Refills: 3          eRx Days Supply: 30
     SIG: Take 1 tablet by mouth every 8 hours as needed for Acute Pain.
 4.  2024070000004                    PROVIDER,TST1    07/01/24 I   M  A  A
     eRx Drug: TETRACYCLINE HCL 250MG CAP
     eRx Qty: 20            eRx # of Refills: 3          eRx Days Supply: 30
     SIG: TAKE ONE CAPSULE BY MOUTH FOUR TIMES A DAY (BEFORE MEALS AND AT
         BEDTIME) FOR 10 DAYS FOR INFECTION.
 5.  2024070000006                    PROVIDER,TST2    07/02/24 HC  AV AV AV
     eRx Drug: LISINOPRIL 40MG TAB
     eRx Qty: 20            eRx # of Refills: 3          eRx Days Supply: 30
     SIG: TAKE YOUR FIRST DOSE BEFORE BEDTIME. AFTER THE FIRST DOSE, TAKE
         LISINOPRIL AT ANY TIME OF DAY.
 +         Enter ?? for more actions
DET Show/Hide Details     IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

1.2.9 VistA Drug Search

A new search option called 'VISTA DRUG' has been added in the SQ Search Queue action, enabling users to search for eRx's by VistA Drug already matched/linked to the eRx drug as shown below.

```
eRx Medication Queue          Jun 03, 2025@10:16:05              Page:    1 of    3
LOOK BACK DAYS: 365           CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT              DOB      DRUG                  PROVIDER     STA REC.DAT^
 1.  MBMONE,TESTONE TEST  02/02/75 IBUPROFEN 200MG TAB   PROVIDR,TST I   09/03/24
 2.  TESTONE,MBMONE       02/23/46 CHOLECALCIF 25MCG (D3 PROVIDR,TST HC  09/23/24
 3.  PATIENT,TESTER       09/10/45 Spiriva with HandiHal PROVIDR,TST N   09/24/24

 +         Enter ?? for more actions
SPAT Sort By Patient      SQ   Search Queue         LBD  Change Look Back Days
PC   Patient Centric View RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen// SQ   Search Queue

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         ERX DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS
          13        VISTA DRUG

SEARCH BY:
```

1.2.10 RxRenewalResponse Message Types under SQ

The search query option MESSAGE TYPE has been modified. Upon entering certain message types (RE and CX) as listed below, the user will be prompted to enter the corresponding RESPONSE TYPE as indicated. In this prompt, users have the option to choose ALL to view all response types for the message type selected or select a specific response type as shown below. For additional details on this new change, please refer to the user manual documentation.

```
eRx Medication Queue          Jun 03, 2025@10:16:05              Page:    1 of    3
LOOK BACK DAYS: 365           CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT               DOB      DRUG                    PROVIDER     STA REC.DAT^
 1.  MBMONE,TESTONE TEST   02/02/75 IBUPROFEN 200MG TAB     PROVIDR,TST  I   09/03/24
 2.  TESTONE,MBMONE        02/23/46 CHOLECALCIF 25MCG (D3   PROVIDR,TST  HC  09/23/24
 3.  PATIENT,TESTER        09/10/45 Spiriva with HandiHal   PROVIDR,TST  N   09/24/24

 +         Enter ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC   Patient Centric View RAF  Remove All Filters   REF  Refresh List
Select Item(s): Next Screen// SQ   Search Queue

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         ERX DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS
          13        VISTA DRUG

SEARCH BY: 7  MESSAGE TYPE

MESSAGE TYPE: RXRENEWALRESPONSE

RESPONSE TYPE: ALL// ?

Enter a response type from the list.

     Select one of the following:

          ALL       ALL
          A         APPROVED
          AWC       APPROVED WITH CHANGES
          D         DENIED
          DNP       DENIED, NEW RX TO FOLLOW
          R         REPLACE

RESPONSE TYPE: ALL//

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
```

```
          3          RECEIVED DATE RANGE
          4          ERX PROVIDER
          5          ERX STATUS
          6          ERX DRUG NAME
          7          MESSAGE TYPE (RXRENEWALRESPONSE/ALL)
          8          ERX REFERENCE NUMBER
          9          VISTA RX #
          10         VISTA PATIENT
          11         VISTA PROVIDER
          12         MATCH STATUS
          13         VISTA DRUG

SEARCH BY:
```

Furthermore, the RXCHANGEREQUEST MESSAGE TYPE search has been altered. When the user inputs CR (RXCHANGEREQUEST) in the message type prompt, they will be prompted to enter the CHANGE REQUEST CODE. In this prompt, users can choose to either view all CHANGE REQUEST CODE or pick a specific CHANGE REQUEST CODE as shown below. Please refer the user manual documentation for further information regarding this new change.

```
Select Item(s): Next Screen// SQ   Search Queue

     Select one of the following:

          1          ERX PATIENT
          2          ERX DATE OF BIRTH
          3          RECEIVED DATE RANGE
          4          ERX PROVIDER
          5          ERX STATUS
          6          ERX DRUG NAME
          7          MESSAGE TYPE
          8          ERX REFERENCE NUMBER
          9          VISTA RX #
          10         VISTA PATIENT
          11         VISTA PROVIDER
          12         MATCH STATUS
          13         VISTA DRUG

SEARCH BY: 7  MESSAGE TYPE

MESSAGE TYPE: CR  RXCHANGEREQUEST


     Select one of the following:

          ALL        ALL
          D          DUE (Drug Use Evaluation)
          G          Generic Substitution
          OS         Out of Stock
          P          Prior Authorization Required
          S          Script Clarification
          T          Therapeutic Interchange/Substitution
          U          Prescriber Authorization

CHANGE REQUEST CODE: ALL//

     Select one of the following:

          1          ERX PATIENT
          2          ERX DATE OF BIRTH
          3          RECEIVED DATE RANGE
          4          ERX PROVIDER
          5          ERX STATUS
          6          ERX DRUG NAME
```

```
           7          MESSAGE TYPE (RXCHANGEREQUEST/ALL)
           8          ERX REFERENCE NUMBER
           9          VISTA RX #
           10         VISTA PATIENT
           11         VISTA PROVIDER
           12         MATCH STATUS
           13         VISTA DRUG

SEARCH BY:
```

1.2.11 Search by Remove Reason codes

The search query option ERX STATUS has been modified. Upon entering certain eRx Status (RM and RJ) as listed below, the user will be prompted to enter the corresponding REMOVAL or REJECT REASON CODE as indicated. In this prompt, users have the option to choose ALL to view all REMOVAL or REJECT REASON CODE or select a specific response type as shown below. For additional details on this new change, please refer to the user manual documentation.

```
eRx Medication Queue          Jun 03, 2025@10:16:05              Page:    1 of    3
LOOK BACK DAYS: 365           CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT               DOB      DRUG                    PROVIDER     STA REC.DAT^
 1.  MBMONE,TESTONE TEST   02/02/75 IBUPROFEN 200MG TAB     PROVIDR,TST  I   09/03/24
 2.  TESTONE,MBMONE        02/23/46 CHOLECALCIF 25MCG (D3   PROVIDR,TST  HC  09/23/24
 3.  PATIENT,TESTER        09/10/45 Spiriva with HandiHal   PROVIDR,TST  N   09/24/24




 +         Enter ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC   Patient Centric View RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen// SQ   Search Queue

     Select one of the following:

          1         ERX PATIENT
          2         ERX DATE OF BIRTH
          3         RECEIVED DATE RANGE
          4         ERX PROVIDER
          5         ERX STATUS
          6         ERX DRUG NAME
          7         MESSAGE TYPE
          8         ERX REFERENCE NUMBER
          9         VISTA RX #
          10        VISTA PATIENT
          11        VISTA PROVIDER
          12        MATCH STATUS
          13        VISTA DRUG

SEARCH BY: 5  ERX STATUS

ERX STATUS: RM       REMOVED

REMOVAL REASON CODE: ALL// ?

Enter the code associated with this action. Answer must be 1-10
characters in length.

 Answer with ERX SERVICE REASON CODES, or NUMBER
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
```

```
   Choose from:
   216          REM01     Drug out of stock or on backorder and unavailable for
processing
   217          REM02     Patient was not able to pick up
   218          REM03     Prescription canceled by Provider
   219          REM04     Prescription processed manually
   220          REM05     Provider will cancel this eRx and submit another
   221          REM06     Unable to mail prescription and patient unable to pick
 up
   222          REM07     Unable to contact patient
   223          REM08     Unable to contact provider
   224          REM91     Undefined system error
   225          REM92     OCAND9080;@VFQH828!rrm6018bah!ther
   1556         REM09     ERX Issue not resolved-Provider contacted
   1586         REM81     Prior Authorization Denied
   1587         REM82     No Community Care Authorization for this Prescription
   1588         REM83     Patient Not Found in Local VA Database


REMOVAL REASON CODE: ALL//
```

. . .

```
SEARCH BY: 5  ERX STATUS

ERX STATUS: RJ       REJECTED

REJECT REASON CODE: ALL// ?

Enter the code associated with this action. Answer must be 1-10
characters in length.

 Answer with ERX SERVICE REASON CODES, or NUMBER
 Do you want the entire ERX SERVICE REASON CODES List? Y  (Yes)
   Choose from:
   203          PTT01     Patient not eligible
   204          PTT02     Cannot resolve Patient
   205          PVD01     Provider not eligible
   206          PVD02     Cannot resolve Provider
   207          DRU01     Not eligible for refills
   208          DRU02     Non-formulary drug
   209          DRU03     Duplicate Prescription found for this Patient
   210          DRU04     Invalid Quantity
   211          DRU05     Duplicate therapeutic class
   212          DRU06     CS prescription written/issue date has problems
   213          ERR01     Multiple errors, please contact the Pharmacy
   214          ERR02     Incorrect Pharmacy
   215          ERR03     Issues with prescription, please contact the pharmacy
   1557         PVD03     Missing/bad digital signature on inbound CS ERX
   1558         PVD04     Prescriber's CS credential is not appropriate
   1559         PTT03     Patient's mailing address is missing/mismatched
   1560         ERR99     Other


REJECT REASON CODE: ALL//
```

1.2.12 Provider Auto-Validation for CS Drugs

The Provider Auto-Validation functionality released with patch PSO*7*700 (see item #5 of the patch description) will now be extended to digitally signed (indicating Controlled Substance)

eRx's as well. The only additional check performed for auto-validating is that the VA provider must have a valid DEA# on file that matches the DEA# sent with the eRx.

1.2.13 Ability to Un-Process VistA Rx with a DELETED status

Sometimes an eRx prescription that has already been transmitted to CMOP must be un-processed so it can go back to the eRx Holding Queue. Therefore, an exception was implemented in the software to allow non-CS eRx prescriptions with a DELETED status to be un-processed even after they have been transmitted to CMOP.

1.2.14 Allow Un-Accept and Re-Accept of Approved eRx Renewals

When a Renewal request is Approved by the outside prescriber the eRx will go straight to the Pending Order file without stopping at the eRx Holding Queue first. The software will now allow the user to Un-Accept such records and send them back to the eRx Holding Queue so an issue (e.g., Eligibility verification, etc.) can be worked on there. Once the issue has been resolved the user will be able to re-accept the record without having to perform any matches or validations.

1.2.15 Park Functionality in the eRx Holding Queue

The Park functionality released by the patch PSO*7*441, released back in September of 2022 has now been implemented in the eRx Holding Queue. If the site has the Park functionality turned ON the user will be able to select PARK as an option for the PICKUP ROUTING besides MAIL or WINDOW, as shown below:

```
. . .
VA PATIENT INSTRUCTIONS: WITH FOOD FOR PAIN/INFLAMMATION
  Replace
VA PROVIDER COMMENTS: THIS IS A TEST NOTE.  Replace
PATIENT STATUS: CHAMPVA// CHAMPVA
eRx Quantity: 20
QTY ( ML ) ML (120/BT): 30// 30
eRx Days Supply: 30
DAYS SUPPLY:  (1-90): 30//
eRx Refills: 3
# OF REFILLS:  (0-11): 1//

     Select one of the following:

          M         MAIL
          W         WINDOW
          P         PARK

PICKUP ROUTING: M//
```

1.2.16 No auto-match if Provider is inactive

A check was added to prevent an inactive VistA provider from being auto-matched to the eRx even if the NPI matches. Furthermore, if the inactive VistA Provider is a suggestion it will be automatically forgotten.

1.2.17 Patient, Provider and Drug/SIG auto-matching based on suggestions

The auto-matching functionality is being further enhanced to utilize current VistA suggestions for Patient, Provider and Drug/SIG. For Patient and Provider if no auto-match was found the software will look for any existing suggestion and will auto-match to the latest VistA suggestion on file. In the case of Drug/SIG it will be greatly improved by matching not only the dispense drug but all fields from the suggested VistA Rx (if one exists), exactly as if the user accepted the suggestion manually.

1.2.18 Updates to existing Accept(AC) action in Single eRx View/Display screen

The existing Accept(AC) action in the Single eRx View/Display screen was renamed to Validate & Accept eRx and will automatically try to perform the validation (AV) for Patient (except for MbM), Provider and Drug as well, if needed, before accepting the eRx. This action will still perform all the checks necessary by each individual record match and will display the result for validating each match separately.

Please, refer to the user documentation for more detailed information about this new functionality.

1.2.19 Ability to change the Hold code w/out Un-holding an eRx

Users will now be able to switch the Hold code for an eRx on Hold for a different Hold code without having to un-hold the eRx. Once the user selects the Hold (H) action to hold an eRx already on software will inform them the eRx is already on hold and will ask if they want to change the Hold code, as shown below:

```
Single eRx View/Display          Jun 02, 2025@14:40:52          Page:    1 of    4
eRx Patient: MBMONE,TESTONE TEST                          eRx Reference #: 2024070000001
eRx Msg Type: NEWRX                                                Written: 07/01/24
eRx Status: HC - HOLD DUE TO CHANGE
                    ERX                          |                  VISTA
  PATIENT AUTO-MATCHED/EDITED | VALIDATED by USER,USERONE Z on 7/1/24@17:34
Name: MBMONE,TESTONE TEST                        |Name: MBMONE,TESTONE TEST
DOB : FEB 02, 9999   SSN : 666123456             |DOB : FEB 2,9999      SSN : 666-12-3456
Phone: 5551112222                                |Phone: 5551112222
 ADDRESS LINE 1 ARLINGTON,TX 76017               | 1234 THIS REAL NOT REALLY 1234...76017
                          PROVIDER AUTO-MATCHED
Name: PROVIDER,TESTONE                           |Name: PROVIDER,TESTONE
NPI : 1366412157  Phone:                         |NPI : 1932288248  Phone: (888) 888-8888
DEA : FB5656802                                  |DEA :
Clinic:                                          |Class:
   DRUG/SIG SUGGESTED/EDITED | VALIDATED by USER,USERONE Z on 5/27/25@15:49
Drug: IBUPROFEN 200MG TAB                        |1) Drug: IBUPROFEN 100MG/5ML SUSP
Substitution? YES    Renewals? YES               |Drug Message:
                                                 | NATL FORM; 120 ML/BT
SIG:                                             |SIG:
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen// H   Hold

This eRx is already in a 'HOLD' status.
Would you like to change the hold status and comments? NO// YES

Select HOLD reason code: HAL       NO PATIENT ALLERGY ASSESSMENT
Additional Comments (Optional): ASSIGNING CORRECT HOLD CODE
```

1.2.20 First-In-First-Out (FIFO) processing for Complete Orders from OERR [PSO LMOE FINISH] option

A FIFO order algorithm has been implemented for this option for users that hold the newly created PSO ERX WORKLOAD RPH security key. Once the user holding this key enters the option they will be prompted for the Clinic they want to finish Pending Orders for and then if they want to process Flagged orders only. After answering these two prompts the option will automatically select the patient with the oldest record for the user to work on. The user will not be able to move to the next patient unless all the current patient's pending orders are either finished or flagged by themselves.
Please, refer to the user documentation for more detailed information about this new functionality.

1.2.21 eRx Prescriber Order Number in the Print

The incoming prescriber order number will be displayed in Print (P) under the PRESCRIPTION INFORMATION section, as shown below:

```
. . .
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen// P   P
DEVICE: ;P-OTHER;80;999999999999999  HOME  (CRT)

**************************PHARMACY INFORMATION**************************
TEST BUSINESS NAME
Address:
,
Primary Phone:                              NCPDP:
.
.
.
.
************************PRESCRIPTION INFORMATION************************
Prescriber Order #: ECWIA-9382026-211005-828
eRx Drug: LISINOPRIL 40MG TAB
NDC: 1472583693     Written Date: JUL 02, 2024      Issue Date:
Qty: 20             Days Supply: 30          Refills: 3
Code List Qualifier: Original Quantity
Drug Form:
Strength:
Substitutions?: YES           Prohibit Renewals: No
eRx Sig:
TAKE YOUR FIRST DOSE BEFORE BEDTIME. AFTER THE FIRST DOSE, TAKE LISINOPRIL AT
ANY TIME OF DAY.
Provider Comments: TEST.
.
.
```

1.2.22 Page breaking in the Print

The Print (P) action will now page break one page at time instead of displaying the entire information, which forced the user to scroll up using the terminal scrolling capability.

1.2.23 Allow Change Requests for eRx currently on Hold and Responses

Two changes are being made to the Change Request (EC Action) functionality:

a) The Change Request (EC) action will be allowed to be run on eRx's that are currently on Hold.
b) The Change Request (EC) action will be allowed to be run Response eRx's. Before, the EC action was restricted to the NewRx records only.

1.2.24 RxChangeRequest 'Therapeutic Interchange/Subst.' reason message templates

The CHANGE REQUEST CODE for 'Therapeutic Interchange/Substitution' has been updated to allow the pharmacist/technician to choose a reason code linked to a pre-populated question template in the <RxChangeRequest> <ReasonText> field. The user will be prompted to choose a CHANGE REQUEST SUB-CODE from the options provided, as shown below.

```
 Single eRx View/Display          Jun 02, 2025@14:40:52          Page:    1 of    4
eRx Patient: MBMONE,TESTONE TEST                        eRx Reference #: 2024070000001
eRx Msg Type: NEWRX                                                Written: 07/01/24
eRx Status: HC - HOLD DUE TO CHANGE
                    ERX                          |                  VISTA
   PATIENT AUTO-MATCHED/EDITED | VALIDATED by USER,USERONE Z on 7/1/24@17:34
Name: MBMONE,TESTONE TEST                       |Name: MBMONE,TESTONE TEST
DOB : FEB 02, 9999    SSN : 666123456           |DOB : FEB 2,9999      SSN : 666-12-3456
Phone: 5551112222                               |Phone: 5551112222
 ADDRESS LINE 1 ARLINGTON,TX 76017              | 1234 THIS REAL NOT REALLY 1234...76017
VistA Narrative: ALLEGRA, LANSOPRAZOLE CRITERIA MET-2-23-01  NFDR FAMOTIDINE 8/0
 1 ; RABEPRAZOLE OK 8/02; FINASTERIDE; ZOSTAVAX; WARFARIN CITC 8/21
                          PROVIDER AUTO-MATCHED
Name: PROVIDER,TESTONE                          |Name: PROVIDER,TESTONE
NPI : 1366412157  Phone:                        |NPI : 1932288248  Phone: (888) 888-8888
DEA : FB5656802                                 |DEA :
Clinic:                                         |Class:
   DRUG/SIG SUGGESTED/EDITED | VALIDATED by USER,USERONE Z on 5/27/25@15:49
Drug: IBUPROFEN 200MG TAB                       |1)Drug: IBUPROFEN 100MG/5ML SUSP
Substitution? YES    Renewals? YES              |Drug Message:
                                                | NATL FORM; 120 ML/BT
SIG:                                            |SIG:
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen//  EC   EC
                                ORIGINAL ERX
eRx Drug : IBUPROFEN 200MG TAB
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity          Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES


     Select one of the following:

          D         DUE (Drug Use Evaluation)
          G         Generic Substitution
          OS        Out of Stock
          P         Prior Authorization Required
          S         Script Clarification
          T         Therapeutic Interchange/Substitution
          U         Prescriber Authorization

CHANGE REQUEST CODE: Therapeutic Interchange/Substitution
```

```
     Select one of the following:

   DSC - Days Supply Change
   FMC - Formulary Change


CHANGE REQUEST SUB-CODE: FMC  Formulary Change

NOTE TO PROVIDER:......

==[ WRAP ]==[INSERT ]===========< NOTE TO PROVIDER >=[Press <PF1>H for help]====
Pharmacy is unable to supply medication as prescribed; however, alternative
options may exist. Please approve an option below or Cancel Rx and send a
replacement.




<=======T=======T=======T=======T=======T=======T=======T=======T=======T>======
```

1.2.25 MbM Only: Auto-Holds for Pt. Eligibility and Non-Allergy Assessment

Upon arrival from the eRx Hub the eRx will be checked whether the VistA Patient was auto-matched or not. If it was successfully matched, the software will then check if the patient is eligible for ChampVA Rx benefit, if not, the software will automatically hold the eRx with an HEL (PATIENT ELIGIBILITY ISSUE). If eligible, the software will then check if the patient has an Allergy Assessment on file, if not, the software will automatically hold the eRx with an HAL (NO PATIENT ALLERGY ASSESSMENT).

1.2.26 Menu changes to the Single eRx View/Display Screen

The bottom menu for the eRx Single eRx View/Display Screen was modified to increase the listing area by 2 lines. Only 6 actions will be available in the main menu: VP-VALIDATE PATIENT, VM-VALIDATE PROVIDER, VD-VALIDATE DRUG/SIG, H-Hold, RM-Remove and AC-Validate & Accept eRx. The actions P-Print and UH-Un Hold have been moved to the Hidden actions section, as seen below:

Main actions menu:

```
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen//
```

Hidden actions menu:

```
Select Item(s): Next Screen// ??
The following actions are also available:
+    Next Screen          AD   Add Comment          AU   View Audit Log
-    Previous Screen      ACK  Acknowledge          VO   View Original eRx
UP   Up a Line            SH   Status History       VRQ  View Request eRx
DN   Down a Line          HL   View History Log     VRE  View Response eRx
FS   First Screen         EC   eRx Change Request   REC  Resend Change Request
GO   Go to Page           PA   Patient Allergies    P    Print
```

```
PS   Print Screen          UR   Un Remove eRx        UH   Un Hold
PL   Print List            JO   Jump to OP           VSR  View Suggested Rx
SL   Search List           UX   Un Process eRx
Q    Quit                  PN   Patient Progress Note

Type <Enter> to continue or '^' to exit:
```

1.2.27 New View Suggested Rx (VSR) action

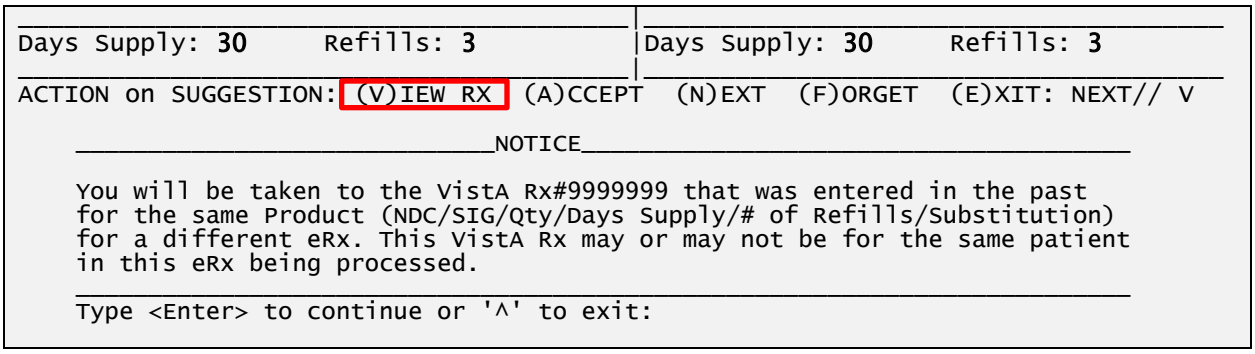
A new hidden action VSR was added to the eRx Single eRx View/Display hidden menu. This option will allow the user to view the VistA Rx that was used to suggest populate the prescription information for the current eRx. It will invoke the same layout from the View Prescription [PSO VIEW] option. Once the user selects VSR and there's a Suggested VistA Rx that was used to populate the eRx, the user will receive the following notice before they are taken to viewing the suggested VistA Rx:

```
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen// VSR   VSR

                                    NOTICE
You will be taken to the VistA prescription that was used to pre-populate the
Drug fields (Product/SIG/Qty/Days Supply/# of Refills/Substitution) for this
eRx (aka,'Suggested VistA Rx'). This VistA Rx may or may not be for the same
patient in this eRx being processed.

Type <Enter> to continue or '^' to exit:
```

1.2.28 New value for ACTION on SUGGESTION prompt: (V) VIEW RX

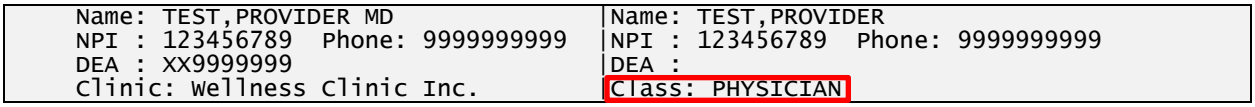
The suggestion prompt for the Drug/Sig will now offer a new option VIEW RX (V) to allow the user to view the VistA Rx information before accepting it. If the user select V a notice will be displayed before taking the user to view the Suggested VistA Rx detail, as shown below:

```
                                                    |Sugg. 1 of 2 - 03/11/25|
ERX MED                                  VISTA MED  |From Rx#: 3059546      |
_____________________________________________________|_______________________
Drug: LEVOTHYROXINE NA (SYNTHROID) 50MC |Drug: LEVOTHYROXINE NA (SYNTHROID) 300
      G TAB                             |      MCG TAB
Substitution? YES    Renewals? YES      |Drug Message:
                                        | NATL FORM; VA STND DRUG
_____________________________________________________|_______________________
SIG:                                    |SIG:
 TAKE ONE TABLET MOUTH EVERY DAY        | TAKE ONE TABLET BY MOUTH ONCE DAILY
                                        | BEFORE MEAL FOR THYROID HORMONE
                                        | REPLACEMENT - TAKE AT LEAST AN HOUR
                                        | BEFORE FOOD OR OTHER MEDICATIONS
_____________________________________________________|_______________________
Provider Notes/Comments:                |Provider Comments:
 THIS IS ONLY A TEST FOR ERX BATCH      | THIS IS ONLY A TEST FOR ERX BATCH
 CHANGE REQUEST.                        | CHANGE REQUEST.
_____________________________________________________|_______________________
Quantity: 30                            |Quantity: 30
Dispense Unit:                          |Dispense Unit: TAB
```



1.2.29 VistA Prescriber Class displayed on Single eRx and Pending Order

The VistA Provider Class will now be displayed in the eRx Holding Queue as well as when viewing an eRx Pending Order, as shown below:



1.2.30 New Next Drug (ND) hidden action

The Next Drug (ND) hidden action was introduced to facilitate the user navigation to the Drug Validation screen for the actionable eRx from a single patient. This new action will work from two different screens in the eRx Holding Queue:

a) **eRx Single Patient Queue**: If the user types "ND" in this screen it will take the user to the Drug Validation directly for the first actionable eRx for the current patient.
b) **Drug Validation**: If the user types "ND" in this screen it will take the user to the Drug Validation screen for the next (based on eRx Received Date/Time) actionable eRx for the patient. If the patient has only one actionable eRx it will stay in the same eRx. If they current eRx is the last eRx on file for the patient it will loop back to the first eRx.

1.2.31 Indication functionality added to eRx Holding Queue

When matching the VistA Drug the user will now be prompted to also enter the Indication. This functionality was only available in CPRS, Complete Orders from OERR [PSO LMOE FINISH] and Patient Prescription Processing [PSO LM BACKDOOR ORDERS] options and it is now being extended to the eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING] option as well. If the patient record includes Indication, the user will now see the Indication shown on the Single eRx View/Display landing page. The Indication field will be displayed in the Single eRx View/Display screen as well as in the Drug Validation screen, where it can be edited.
Please, refer to the user documentation for more detailed information about this new functionality.

1.2.32 Added RRE and CRE error codes under CCR Filter

The two error codes listed below have been added under CCR Filter. This will enable technicians to monitor and examine the RxChangeRequest/RxRenewalRequest sent either by the VA eRx hub software or by the outside prescribers.

```
CRE RxChangeRequest Inbound Error
RRE RxRenewalRequest Inbound Error
```

1.2.33 Patient DOB check on Edit and Accept Validation warning

When editing or accepting validating the VistA patient, if there the DOB of the eRx Patient does not match the DOB of the VistA Patient, the warning below will be displayed:

Editing:

```
*****************************   WARNING(S)  *****************************
Patient DOB mismatch (eRx: 01/01/1950 | VistA: 06/16/1936)
************************************************************************
Would you like to use this patient? NO//
```

Validating:

```
*****************************   WARNING(S)  *****************************
Patient DOB mismatch (eRx: 01/01/1950 | VistA: 06/16/1936)
************************************************************************
Would you like to mark this patient as VALIDATED?
```

1.2.34 Memorize the VistA patient when eRx is selected (<SPACE BAR>)

When the user selects an eRx that has a VistA Patient matched to it, the VistA patient will now be memorized as the last patient accessed by the user, therefore when the user type <SPACE BAR> at a VistA PATIENT prompt, it will automatically select the VistA Patient matched to the eRx.

1.2.35 HFF for Un-Accept and Un-Remove will now ask for Future Fill Date

When Un-Accepting or Un-Removing an eRx and selecting the hold code HFF (HOLD FOR FUTURE FILL) the software was not prompting the user to select a 'Future Fill Hold Date', which indicates when the eRx should be automatically be un-held. This was causing the eRx to be unheld immediately after being put on hold. This will be fixed with this patch.

1.2.36 IAS (Include All Statuses) action extended to Rx Medication Queue as well

The IAS action that was only available at the eRx Single Patient Queue will now be available in the Rx Medication Queue as well. This action is used to indicate that all eRx statuses should be included in the list and it will behave as such for the Rx Medication Queue as well.

```
eRx Medication Queue          Jun 03, 2025@10:16:05              Page:    1 of    3
LOOK BACK DAYS: 365           CS/NON-CS: BOTH (II-V)          MAX. QUEUE SIZE:  999
```

```
ERX STATUS: ALL
 #   PATIENT              DOB      DRUG                    PROVIDER     STA REC.DAT^
 1.  MBMONE,TESTONE TEST  02/02/75 IBUPROFEN 200MG TAB     PROVIDR,TST I   09/03/24
 2.  TESTONE,MBMONE       02/23/46 CHOLECALCIF 25MCG (D3  PROVIDR,TST HC  09/23/24
 3.  PATIENT,TESTER       09/10/45 Spiriva with HandiHal  PROVIDR,TST N   09/24/24

 +         Enter ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC   Patient Centric View RAF  Remove All Filters    REF  Refresh List
Select Item(s): Next Screen// ??

The following actions are also available:
CS   Group By CS          RXF  Rx Refill Only        FS   First Screen
SDOB Sort By DOB          IE   Inbound Errors Only   LS   Last Screen
SDRU Sort By Drug         OE   Outbound Errors Only  GO   Go to Page
SPRO Sort By Provider     CA   Cancel Rx's Only      PS   Print Screen
SSTA Sort By Status       CN   Cancel Response Only  PT   Print List
SREC Sort By Received DateCX   Change Response Only  PT   Print List
CV   Change View          DET  Show/Hide Details     SL   Search List
RRQ  Renewal Request Only +    Next Screen           QU   Quit
RRP  Renewal Response Only-    Previous Screen       IAS  Include All Statuses
NEW  New Rx's Only        UP   Up a Line
CR   Change Request Only  DN   Down a Line

Type <Enter> to continue or '^' to exit:
```

1.2.37 eRx Prescriber Phone # displayed on Pending Order and Active Rx

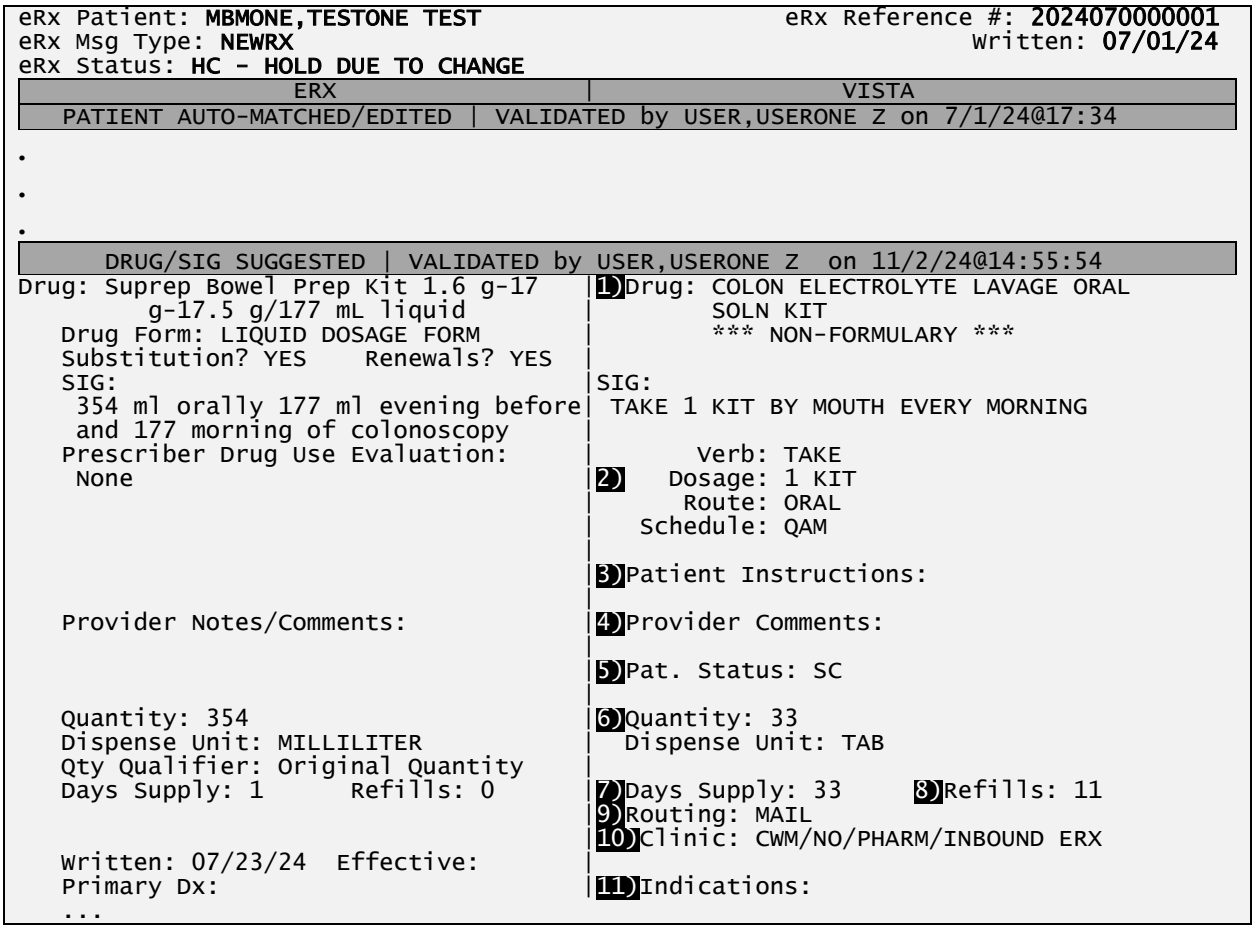
The eRx Prescriber Phone # will now be displayed for the eRx Pending Order as well as for an ACTIVE eRx prescription.

```
Pending order:
Name: TEST,PROVIDER MD                |Name: TEST,PROVIDER
NPI : xxxxxxxxxx Phone: 9999999999    |NPI : xxxxxxxxxxx  Phone: 9999999999
DEA : XX9999999                       |DEA :
Clinic: BFS - Gastroenterology        |Class: NURSE PRACTITIONER


Active order:
eRx HT: (cm)()                  eRx WT: (kg)()

eRx Provider: xxxxxxxxxxxxxx                          DEA: xxxxxxxxxx
eRx Phone: xxxxxxxxxx                                 NPI: xxxxxxxxxx
```

1.2.38 VistA Drug Edit capability on the Single eRx View/Display screen

When viewing the eRx int he Single eRx View/Display screen the users will now be able to edit the drug fields. Before, this capability was only available in the Validate Drug (VD action) screen. This will allow users to do quick edits such as Indication or Patient Instructions field without having to go into the Validate Drug screen. The edit can be done exclusively by typing the # of the field the user intends to edit, if #1 (Drug) is selected the user will be prompt to edit all other fields as well. This sample shows #'s before each editable field:

```
Single eRx View/Display          Jun 02, 2025@14:40:52          Page:    1 of    4
```



1.2.39 After AV it will go back to Single eRx View/Display (VAMC's only)

A small change was made to streamline the processing of eRx's. Once the user accepts validation (AV action) for a patient, provider or drug, the software will take them automatically to the Single eRx View/Display screen. This ways they don't have to type "^" or <ENTER>'s in order to go back to the Single eRx View/Display screen.

1.2.40 Default for Copy PATIENT INSTRUCTIONS from Rx#12345? Y// changed to 'NO'

When accepting a VistA Drug suggestion for an eRx, the software prompts the user if they also want to copy the Patient Instructions from the suggested VistA Rx if it has this field populated. The default for this prompt was 'YES' and it is being changed to 'NO'.

1.2.41 Jump to eRx (JE) action modification at the Patient level

The Jump to eRx (JE) action used to jump from Backdoor Pharmacy back to the eRx Holding Queue is being modified to included all variations of the eRx Patient that are matched to the same VistA Patient. Instead of jumping to the eRx Single Patient Queue the user will now be taken to the eRx Medication Queue with the VistA Patient filter automatically set with the patient that was selected in Backdoor Pharmacy. Therefore, the list items will include all eRx's from all eRx Patients that have been matched to the VistA Patient.

1.2.42 DEA Nightly Update Job w/ Data from DEA/DOJ

A new menu option called DEA Number Nightly Update with DEA/DOJ Data [PSO DEA/DOJ NIGHTLY DATA UPD] is being created by this patch. This option is used for automatically updating the Kernel DEA NUMBERS file (#8991.9) with the latest prescriber DEA information from DEA/DOJ database. It will run nightly and it will update DEA data for entries that are 30 days or less from expiring. This new option will be added to the list of options that can be edited via the existing Queue Background Jobs [PSO AUTOQUEUE JOBS] option.

1.2.43 Patient address will ignore differences between similar words

The patient address comparison between eRx and VistA patients is being enhanced to recognize and ignore these differences listed below by not reversing the video if these are the only difference between the addresses:

DR = DRIVE	APT = APARTMENT	STE = SUITE
AVE = AVENUE	W = WEST	S = SOUTH
ST = STREET	NW = NORTHWEST	SW = SOUTHWEST
HGWY = HIGHWAY	NE = NORTHEAST	SE = SOUTHEAST
BLVD = BOULEVARD	CT = COURT	RD = ROAD
TER = TERRACE	PKY = PARKWAY	

1.2.44 Conversion issue with Patient Weight when prescriber sent in g (grams)

When the outside prescriber sent in a patient weight in grams (g) the software was not making the proper conversion to kilograms and it was displaying the value in grams with a 'kg' indication in the Patient Validation scree, as shown below:

...

Weight(kg): 107161.2 |Weight(kg): 107.95

...

After fix:

...

Weight(kg): 107.16 |Weight(kg): 107.95

...

1.2.45 HFF (Hold for Future Fill) will now set the Effective Date if none

If an eRx is received without an Effective Date value and No Refills and the user decides to hold it with a future fill date (HFF), if the date entered by the user is more than 30 days from the eRx Written Date the software will set the Effective Date on the eRx with the future date entered by the user when placing the eRx on Hold with the HFF code.

1.2.46 MbM Only: CAO status will automatically be set with CAA

When a cancelation is received from the outside prescriber and the eRx status is set to CAO (CANCEL PROCESS COMPLETE) the software will automatically set it to CAA (CANCEL REQUEST ACKNOWLEDGED) for Meds-by-Mail sites. The reason is because the volume of CAO records at Meds-by-Mail makes it impossible to acknowledge them manually one by one.

1.2.47 Cancelations of RxRenewal and RxChange were not DCing Pending/Active Order

When a RxRenewal or Rx Change response had been processed from the eRx Holding queue and were either on the Pending or Active order queue and the outside prescriber sent in a cancellation for the renewal or accepted change request the software was failing to properly cancel (DC) the pending or active order for the corresponding medication. This issue is being addressed by this patch.

1.2.48 Allergies compare between eRx and VistA were Case Sensitive

When comparing incoming list of allergies from the external prescriber with the list of VistA allergies the software was performing a case sensitive comparison. In other words, if the outside prescriber sent in 'Tomato' and in VistA we had 'TOMATO' it would reverse the video on both because it assumed them to be different. This issue is being addressed by this patch.

1.2.49 Update to the Pharmacist Enter/Edit [PSO RPH] option

Previously this option was used to allocated and de-allocate the PSORPH key that identifies a user as a pharmacist on the system. It is now being modified to allow allocation and de-allocation of the following eRx keys:

PSO ERX WORKLOAD TECH
PSO ERX WORKLOAD RPH

These keys are mostly used by MbM to flag a user as a workload processing technician or pharmacist, which prevents them from skipping orders, effectively imposing a FIFO (First-In-First-Out) processing of incoming eRx and Pending orders.

1.2.50 New option for Batch Change Request and VistA Drug Replacement

The new option Batch eRx Change Request/VistA Drug Replacement [PSO ERX BATCH CH REQ/DRUG SWAP] placed under the Supervisor Functions [PSO SUPERVISOR] menu option. It is used to perform two distinct tasks:

Submission of Multiple eRx Change Requests
Replacement of the Vista Dispense Drug on finished prescriptions (MbM only)

The user will respond few prompts, specifically to the task they want to perform, a list will be presented before the user actually perform the update. The Replacement of the VistA Dispense

Drug is available to MbM (Meds-by-Mail) only users. For more information about this option please review the user documentation released along with this patch.

1.2.51 eRx Pending Order Suggested FILL DATE auto calculation

Currently, the Fill Date field for an eRx Pending Order is always set to the current date. In some cases this is not ideal because the patient might still have enough medication to last a few more days and a future fill date, based on the last fill for the medication might be more appropriate.

The algorithm will auto calculate the suggested Fill Date using the following logic:

Requirement:

- A previous prescription for the exact same drug must be found on the patient's profile
- The SIG from the previous prescription must match exactly with the SIG for the new eRx Pending Order

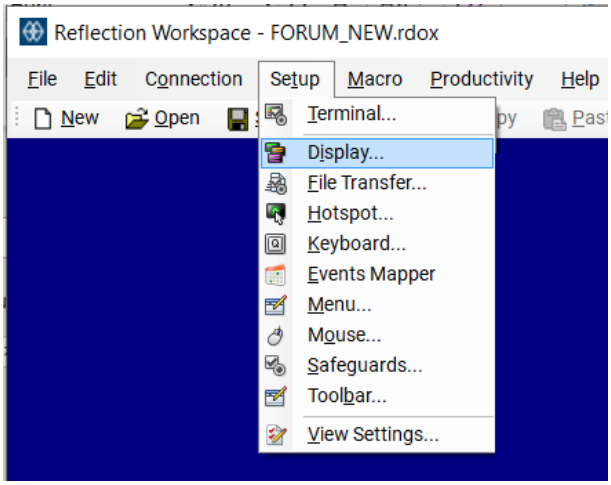
Suggested Future Fill Date:

- If the Last Fill in the in the existing prescription is released and the Release Date + Days Supply results in a future date, this future date will be suggested as the Fill Date for the eRx Pending Order.
- If the CMOP Transmission status for the Last Fill is TRANSMITTED or RE-TRANSMITTED, the Fill Date for the eRx Pending Order will be today's date + Days Supply for the Suspended fill.
- If Last Fill is Suspended with a future Fill Date this future date will be suggested as the Fill Date for the eRx Pending Order.

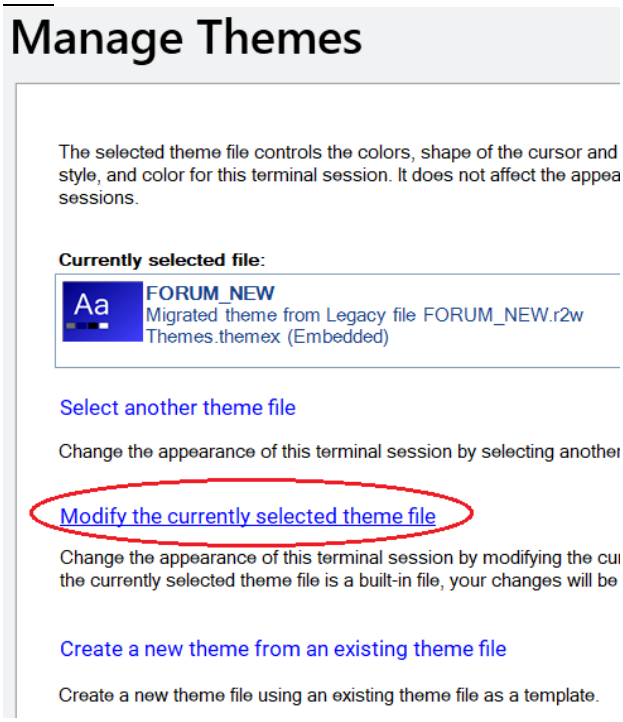
2. Reflection Terminal Display Settings

Although not required to use the new *eRx Holding Queue Processing* [PSO ERX QUEUE PROCESSING] option, for you to have a better user interface experience it's important that you adjust a few settings on your Reflection Terminal application. Below you will find a step-by-step on how to set the colors on your terminal display that works best for you.

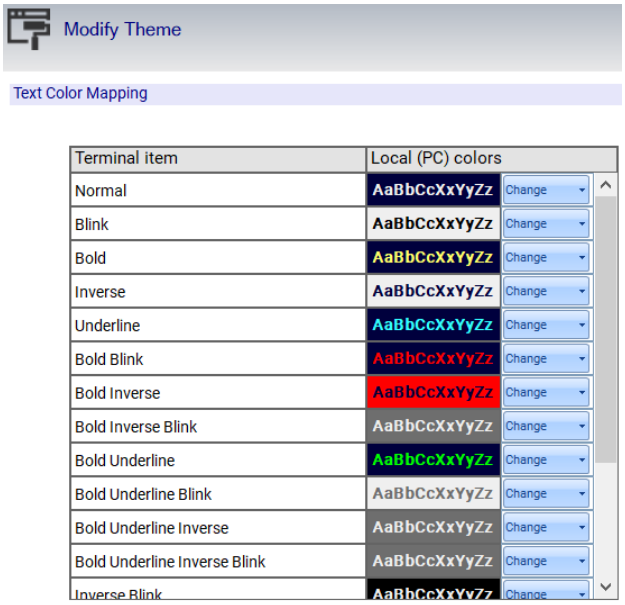
STEP 1 – Click on Display below to open the Terminal Display Settings on your Reflection application. Some Reflection applications may have a different top menu layout, which you will have to find this "Display" menu item via a different path.



STEP 2 – When the window below opens, click on Modify the currently selected theme file.

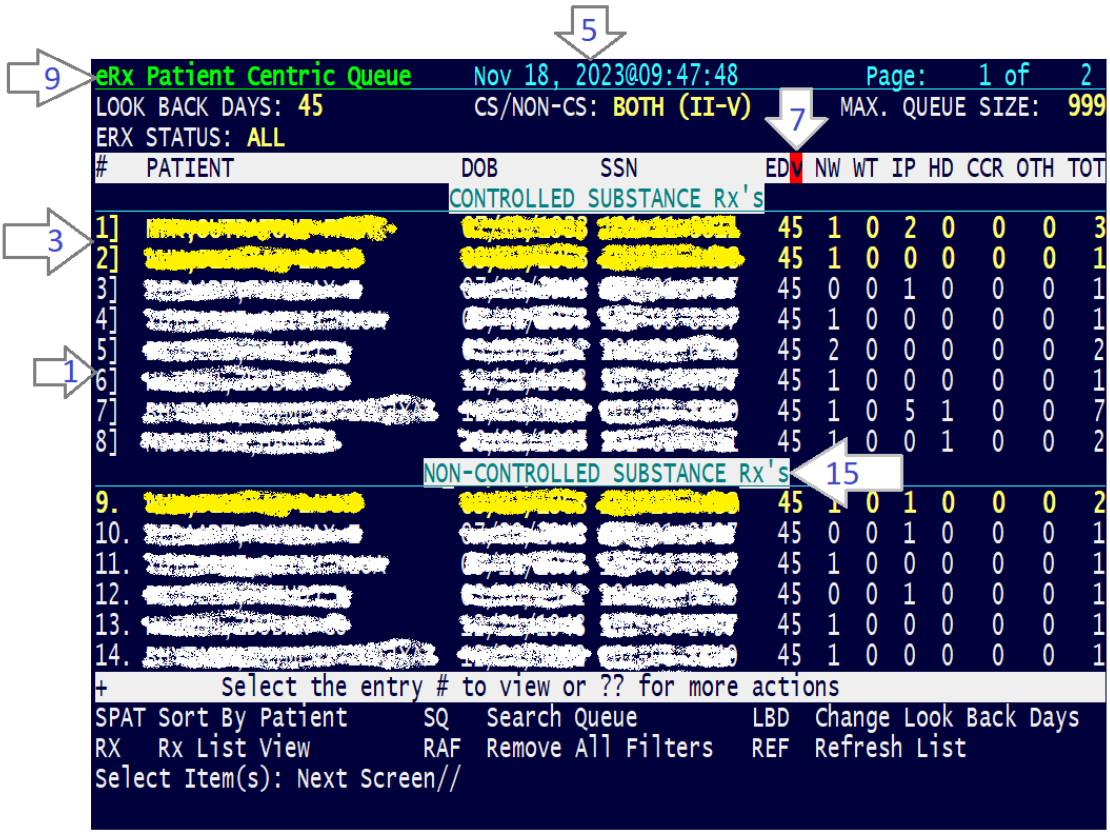


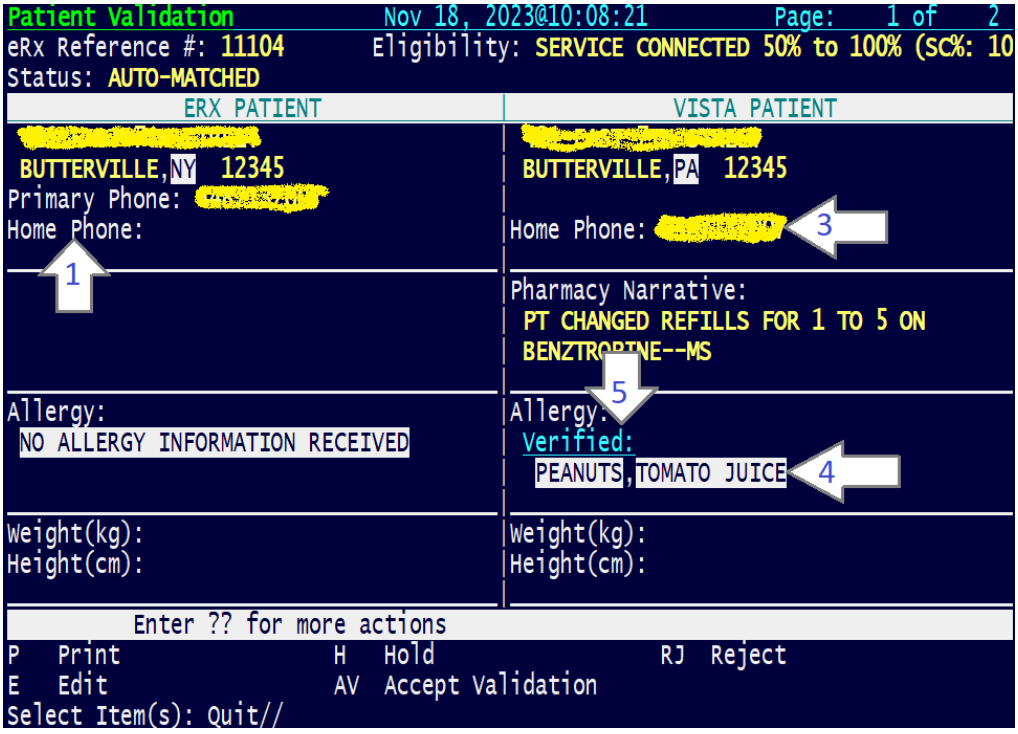
STEP 3 – Scroll down until you find the "Text Color Mapping" section. Here is where you will be able to set the color scheme that works best for you.



Once you reach this color mapping you can adjust the colors by clicking on the "Change" button specific to each text feature supported by the terminal. See below for a few examples on where each setting is used in the new option:

#	Terminal item	Local (PC) colors
1	Normal	AaBbCcXxYyZz Change
2	Blink	AaBbCcXxYyZz Change
3	Bold	AaBbCcXxYyZz Change
4	Inverse	AaBbCcXxYyZz Change
5	Underline	AaBbCcXxYyZz Change
6	Bold Blink	AaBbCcXxYyZz Change
7	Bold Inverse	AaBbCcXxYyZz Change
8	Bold Inverse Blink	AaBbCcXxYyZz Change
9	Bold Underline	AaBbCcXxYyZz Change
10	Bold Underline Blink	AaBbCcXxYyZz Change
11	Bold Underline Inverse	AaBbCcXxYyZz Change
12	Bold Underline Inverse Blink	AaBbCcXxYyZz Change
13	Inverse Blink	AaBbCcXxYyZz Change
14	Underline Blink	AaBbCcXxYyZz Change
15	Underline Inverse	AaBbCcXxYyZz Change
16	Underline Inverse Blink	AaBbCcXxYyZz Change
17	Cursor	AaBbCcXxYyZz Change
18	Hotspots	AaBbCcXxYyZz Change


5
9
eRx Patient Centric Queue Nov 18, 2023@09:47:48 Page: 1 of 2
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
7
PATIENT DOB SSN EDV NW WT IP HD CCR OTH TOT
CONTROLLED SUBSTANCE Rx's
3
1] 45 1 0 2 0 0 0 3
2] 45 1 0 0 0 0 0 1
3] 45 0 0 1 0 0 0 1
4] 45 1 0 0 0 0 0 1
5] 45 2 0 0 0 0 0 2
1
6] 45 1 0 0 0 0 0 1
7] 45 1 0 5 1 0 0 7
8] 45 1 0 0 1 0 0 2
NON-CONTROLLED SUBSTANCE Rx's
15
9. 45 1 0 1 0 0 0 2
10. 45 0 0 1 0 0 0 1
11. 45 1 0 0 0 0 0 1
12. 45 0 0 1 0 0 0 1
13. 45 1 0 0 0 0 0 1
14. 45 1 0 0 0 0 0 1
+ Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
RX Rx List View RAF Remove All Filters REF Refresh List
Select Item(s): Next Screen//


Patient Validation Nov 18, 2023@10:08:21 Page: 1 of 2
eRx Reference #: 11104 Eligibility: SERVICE CONNECTED 50% to 100% (SC%: 10
Status: AUTO-MATCHED
ERX PATIENT
VISTA PATIENT
BUTTERVILLE,NY 12345
Primary Phone:
Home Phone:
1
BUTTERVILLE,PA 12345
Home Phone:
3
Pharmacy Narrative:
PT CHANGED REFILLS FOR 1 TO 5 ON
BENZTROPINE--MS
5
Allergy:
NO ALLERGY INFORMATION RECEIVED
Allergy:
Verified:
PEANUTS,TOMATO JUICE
4
Weight(kg):
Height(cm):
Weight(kg):
Height(cm):
Enter ?? for more actions
P Print H Hold RJ Reject
E Edit AV Accept Validation
Select Item(s): Quit//

3. Product Documentation

Documentation describing the new functionality introduced by this patch is available. The preferred method is to retrieve files from download.vista.med.va.gov. This transmits the files from the first available server. Sites may also elect to retrieve files directly from a specific server.

Sites Software and Documentation Retrieval Instructions:

Upon National Release the documentation will be in the form of Adobe Acrobat files. Documentation will be found on the VA Software Documentation Library at: https://www.va.gov/vdl/

Title	File Name	FTP Mode
Installation Guide - Inbound ePrescribing (PSO*7.0*770)	PSO_7_0_P770_DIBRG.docx PSO_7_0_P770_ DIBRG.pdf	Binary
User Manual – Inbound ePrescribing – Unit 7 Part 1 (PSO*7.0*770) User Manual – Inbound ePrescribing – Unit 7 Part 2 (PSO*7.0*770)	PSO_7_0_P770_UM_71.docx PSO_7_0_P770_UM_71.pdf PSO_7_0_P770_UM_72.docx PSO_7_0_P770_UM_72.pdf	Binary
Technical Manual/Security Guide - Outpatient Pharmacy V.7.0 (PSO*7.0*770)	PSO_7_0_P770_TM.docx PSO_7_0_P770_TM.pdf	Binary
Release Notes – Inbound ePrescribing (PSO*7.0*770)	PSO_7_0_P770_RN.docx PSO_7_0_P770_RN.pdf	Binary