Pharmacy Reengineering (PRE)

Inbound ePrescribing (IEP) 5.0

User Guide

July 2025

Version 5.0 (Unit 7 Part 2)

Department of Veterans Affairs (VA)

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Revision History

Date	Version	Description	Author
06/04/2025	5.0	PSO*7*770 • eRx Pending Order Suggested Fill Date Auto Calculation • Patient address will ignore differences between similar words • Provider Auto-Validation for CS Drugs • Patient, Provider and Drug/SIG auto-matching based on suggestions • New value for ACTION on SUGGESTION prompt: (V) VIEW RX • Patient Instructions Prompt • HFF for Un-Accept and Un-Remove will now ask for Future Fill Date • Jump to eRx (JE) action modification at the Patient level • Park Functionality in the eRx Holding Queue • No auto-match if Provider is inactive • Indication functionality added to eRx Holding Queue • eRx Pending Order Suggested Fill Date Auto Calculation	Booz Allen Hamilton
07/01/2024	5.0	PSO*7*746 • Added new hidden action: - View Suggestions for Patient, Provider and Drug - Jump to eRx Patient from Backdoor • Pending Order Suggested Fill Date auto calculation • Updated the Drug Auto-Match to Remove the Vista Drug Selection Restriction • Updated Provider Auto-Validation • Clinic name in the Validate Provider Screen • Hold for Future Fill Functionality • eRx Meds on File notification • Updated the Print action to include the Prescriber Drug Use Evaluation (DUE) Information • Batch eRx Remove and Un-Remove Functionality	Booz Allen Hamilton
05/20/2024	5.1	PSO*7*743 • Provider Auto-Match	Redacted

Date	Version	Description	Author
		• Updated notes: **Error! Bookmark not defined.**, **Error! Bookmark not defined.**, **Error! Bookmark not defined.**, **Error! Bookmark not defined.**, **Error! Bookmark not defined.**	
11/30/2023	5.0	PSO*7*700: • New menu option: *eRx Holding Queue Processing* [PSO ERX QUEUE PROCESSING]	Booz Allen Hamilton

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Unit 7. – Part 2: Matching, Validations and Acceptance of an eRx and Pending Order Overview

7.1 Introduction

Inbound eR$_X$ VistA Outpatient Pharmacy is comprised of two sections:

- Inbound eR$_X$ VistA Holding Queue Edits and Accept Validation options
- Inbound eR$_X$ VistA Outpatient Profile - Complete Orders from Order Entry/Results Reporting (OERR) and Patient Prescription Processing

7.2 Purpose of eR$_X$ Matching

One of the most important features of the eR$_X$ Holding Queue is the matching of the outside information sent by the prescriber to corresponding VistA records so that an Outpatient VistA prescription can be created. For the fillable prescriptions, VA Pharmacy users can validate patient, provider, and drug/SIG information.

7.3 Reverse Vs. Highlight Video

The reverse video feature is being utilized in this new option as a mechanism to alert users of a discrepancy between two equivalent fields, one value being received from the outside prescriber in comparison to the equivalent VistA field value.

For more information on terminal display settings, please refer to the VistA Patch # PSO*7.0*700 Release Notes in the Veteran's Documentation Library (VDL).

There are some important rules and exceptions when comparing the two fields:

1. If the VistA record has not been matched yet, the reverse video will not apply, as seen on the example below:

```
Name: XXXXX,XXXXXXXXX                |Name:
DOB : XXX 99, 9999                   |DOB :
SSN : 999999999                      |SSN :
Sex : MALE                           |Sex :
Address:                             |Address:
1234 ERX TEST WAY                    |
XXXXXXX,XX  99999                    |
```

2. Memorize the VistA patient when eRx is selected (<SPACE BAR>)

   When the user selects an eRx that has a VistA Patient matched to it, the VistA patient will now be memorized as the last patient accessed by the user, therefore when the user type <SPACE BAR> at a VistA PATIENT prompt, it will automatically select the VistA Patient matched to the eRx.

```
VISTA PATIENT: Xxxx,Xxxxxxxxxxx
```

3. Lowercase and Uppercase discrepancies are ignored:

```
                                     |
```

Name: Xxxx,Xxxxxxxxxxx	Name: XXXXX,XXXXXXXXXX

4. Special characters, including blank spaces are ignored:

Example 1:	
SSN : 999999999	SSN : 999-99-9999
Example 2:	
Phone: (999) 999-9999	SSN : 9999999999

5. Dates formatted differently are ignored:

DOB : Xxx 99, 9999	DOB : XXX 99, 9999

6. Only the first 5 digits of a Zip Code is compared:

1234 ERX TEST WAY XXXXXXXX,XX 99999	1234 ERX TEST WAY XXXXXXXX,XX 99999-9999

7. Patient address will ignore differences between similar words. The comparison of patient addresses between eRx and VistA will disregard variations in similar words mentioned below, omitting reverse video if these are the sole differences in the addresses. Below are a few examples:

DR =	DRIVE	APT =	APARTMENT	STE =	SUITE
AVE =	AVENUE	W =	WEST	S =	SOUTH
ST =	STREET	NW =	NORTHWEST	SW =	SOUTHWEST
HGWY =	HIGHWAY	NE =	NORTHEAST	SE =	SOUTHEAST
BLVD =	BOULEVARD	CT =	COURT	RD =	ROAD
TER =	TERRACE	PKY =	PARKWAY		

8. If either a non-numeric text on the left or on the right contains the other side text, it is ignored as well (exception: MALE & FEMALE):

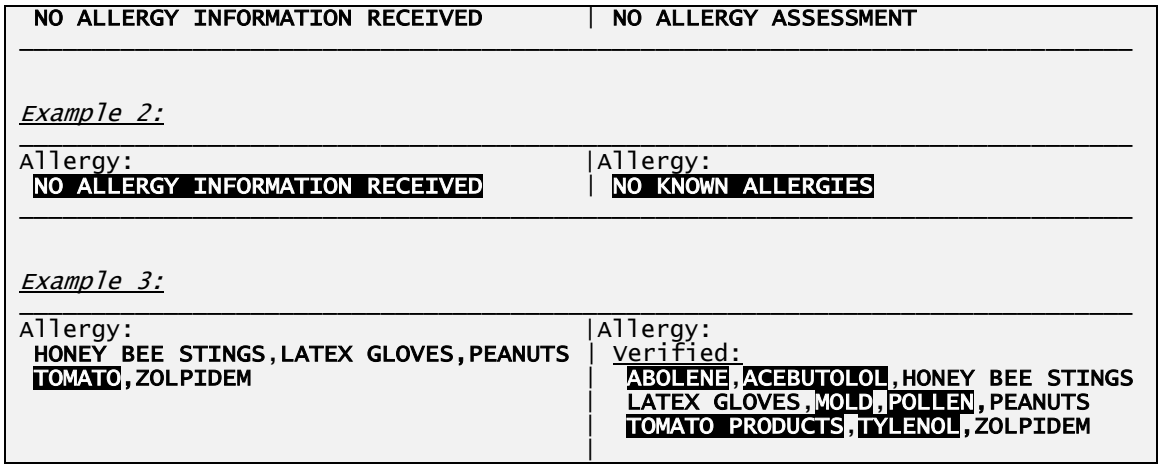
Example 1:	
Name: XXXXX,XXXXXXXXXX XXX Sex : MALE	Name: XXXXX,XXXXXXXXXX Sex : FEMALE
Example 2:	
1234 ERX TEST ST XXXXXXXX,XX 99999	1234 ERX TEST STREET XXXXXXXX,XX 99999-9999

9. In the case of phone numbers, if the same number is found on different fields (e.g., Cell Phone for one record and Home Number for another) it is ignored as well:

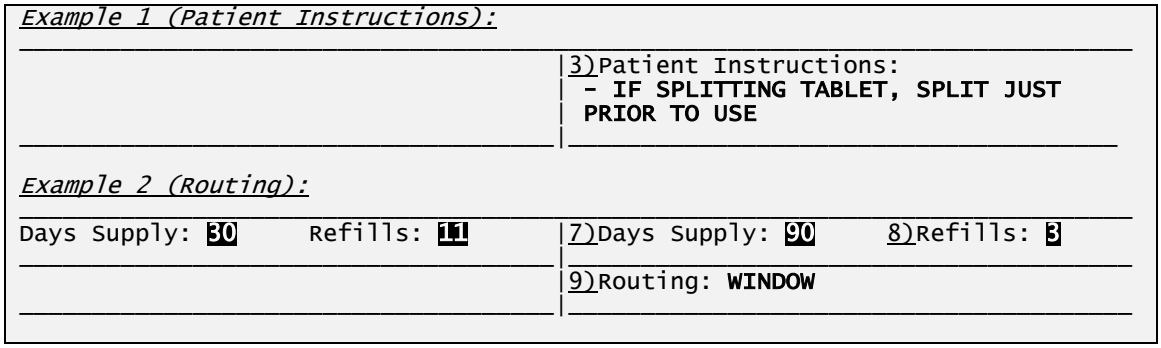
Primary Phone: 9999999999 Home Phone:	Home Phone: (999) 999-9999

10. Allergy information comparison is performed the following way:

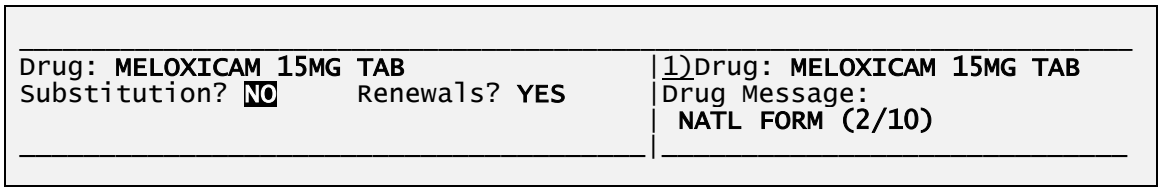
Example 1:	
Allergy:	Allergy:



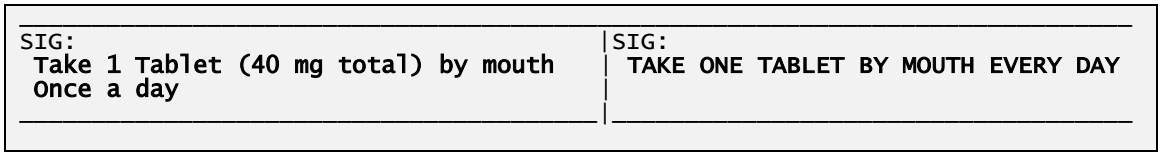
11. Fields without a corresponding value on the other side will not reverse video:



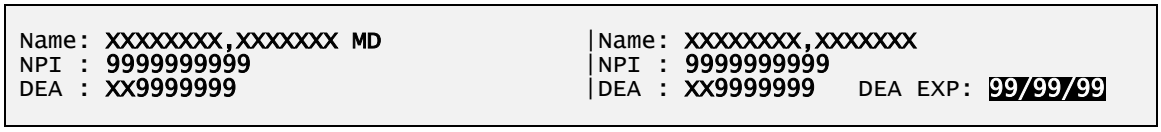
12. Substitution field exception. Although there is no equivalent VistA value for this field, it will always reverse video if the value is NO to alert users that no substitution is allowed:



13. SIG field exception. Since the VistA SIG is automatically composed by the dosage fields along with the VistA patient instructions, it becomes extremely hard to match it letter-by-letter with the SIG sent in by the outside prescriber; therefore, the SIG field value will never reverse video:



14. DEA EXP field exception. This DEA Expiration Date for the VistA Provider will display in reverse video when it is expired:



7.4 Manual Validation

Prior to accepting a fillable eRX <**AC**> and moving the eRX to Pending Outpatient Orders file, the VistA patient, provider, and drug/SIG must be validated. The eRX is then further processed using Complete Orders from OERR [PSO LMOE FINISH] or Patient Prescription Processing [PSO LM BACKDOOR ORDERS].

The validation process begins by selecting one of the validate actions from the Single eRx View/Display screen. For training, the sections further will show examples of NewRx processing. The remaining inbound fillable prescriptions follow the same workflow.

NOTE: Before the Drug/SIG on an eRX can be manually validated, the eRX Patient must have a linked VistA patient. The <**VD>** (Validate Drug/SIG) action has parentheses around the action to signify this action is not available until a VistA patient is linked, as illustrated in the figure below.

```
Single eRx View/Display        May 16, 2025@10:37:33          Page:       1 of  5
eRx Patient: XXXXXXXXX,XXXXXXXX                        eRx Reference #: 6791230457
eRx Msg Type: NEWRX                                              Written: 03/10/25
eRx Status: PR - PROCESSED
                    ERX                          |                  VISTA
   PATIENT AUTO-MATCHED | VALIDATED by USER,USER on  3/13/25@17:21
Name: XXXXXXXXX,XXXXXXXX                         |Name: XXXXXXXXX,XXXXXXXX
DOB : XXX 01, 9999    SSN : 666123456            |DOB : XXX 1,9999       SSN : 666-12-3456
Phone: 555-555-55555                             |Phone: 555-555-5555
 STREET ADDRESS LNE1 STREET ARL...76017          | STREET ADDRESS LNE1 STREET ARL...76017
 PROVIDER AUTO-MATCHED | VALIDATED by USER,USER on  3/13/25@17:21:52
Name: YYYYYYYYY,YYYYYYY                          |Name: YYYYYYYYY,YYYYYYY
NPI : 9999999999     Phone:                      |NPI : 9999999999   Phone: (222) 222-2222
DEA : XX99999999                                 |DEA :
Clinic: EXTERNAL PHARMACY                        |Class: PHYSICIAN
   DRUG/SIG SUGGESTED | VALIDATED by USER,USER on   3/13/25@17:29:10
Drug: LEVOTHYROXINE NA (SYNTHROID) 50MC          |1)Drug: LEVOTHYROXINE NA (SYNTHROID) 300
      G TAB                                      |        MCG TAB
Substitution? YES     Renewals? YES              |Drug Message:
                                                 | NATL FORM; VA STND DRUG
SIG:                                             |SIG:
 TAKE ONE TABLET MOUTH EVERY DAY                 | TAKE ONE TABLET BY MOUTH ONCE DAILY
                                                 | BEFORE MEAL FOR THYROID HORMONE
                                                 | REPLACEMENT - TAKE AT LEAST AN HOUR
                                                 | BEFORE FOOD OR OTHER MEDICATIONS
Prescriber Drug Use Evaluation:                  |2)   Dosage: 50 (MCG)
 None                                            |       Verb: TAKE
                                                 |Disp. Units: 1
                                                 |       Noun: TABLET
                                                 |      Route: ORAL (BY MOUTH)
                                                 |   Schedule: ONCE DAILY-AC
                                                 |
                                                 |3)Patient Instructions:
                                                 | FOR THYROID HORMONE REPLACEMENT - TAKE
                                                 | AT LEAST AN HOUR BEFORE FOOD OR OTHER
                                                 | MEDICATIONS
Provider Notes/Comments:                         |4)Provider Comments:
 DISREGARD, IT TESTING.                          | DISREGARD, IT TESTING.
                                                 |5)Pat. Status: SERVICE CONNECTED
                                                 |
Quantity: 30                                     |6)Quantity: 30
Dispense Unit:                                   |  Dispense Unit: TAB
Qty Qualifier: Original Quantity                 |
Days Supply: 30     Refills: 3                   |7)Days Supply: 30     8)Refills: 3
                                                 |9)Routing: MAIL
                                                 |10)Clinic: CHY TEST 2 PRE-VISIT
```

```
Written: 03/10/25  Effective:                 |
Primary Dx:                                   |11)Indications:
 ICD-10 A01.01 TYPHOID MENINGITIS             | INDICATION TESTING
 TESTING PRIMARY DIAGNOSIS                    |
Secondary Dx:                                 |
 ICD-10 E11.21 TYPE 2 DIABETES MELLITUS       |
  WITH DIABETIC NEPHROPATHY                   |
 TESTING SECONDARY DIAGNOSIS                  |
Primary Dx:                                   |
 ICD-10 I10 TYPHOID MENINGITIS                |
 TESTING ANOTHER PRIMARY DIAGNOSIS            |
Allergy:                                      |Allergy:
 NO ALLERGY INFORMATION RECEIVED              | Verified:
                                              |  LIMA BEANS
                                              |Adverse Reactions:
                                              | Verified:
                                              |  ABROCITINIB
______________________________________________|_____________________________________
    eRx Received on 12/12/23@15:47 - Accepted by USER,USER on 6/05/24@11:12
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC Validate & Accept eRx
Select Item(s): Next Screen//
```

Single eRx View/Display

7.4.1 Validate Patient

The patient must be matched and validated before a fillable eR_X can be accepted. Information about the Patient Validation screen and editing the patient information is described in the following sections.

To match and validate patient information, type <**VP>** VALDIATE PATIENT from the Single eRx View/Display screen.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD (VALIDATE DRUG/SIG)
H  Hold                   RM Remove eRx             AC Validate & Accept eRx
Select Item(s): Next Screen// VP   VALIDATE PATIENT
```

Validate Patient

7.4.1.1 Patient Auto-Match in the Processing Hub

The following outlines the scenarios for a patient auto-match in the Inbound ePrescribing (IEP) Processing Hub before being sent down to VistA:

Patient Match - Primary Hub

1. Master Veteran Index (MVI) Check - receive Integrated Control Number (ICN) and Social Security Number (SSN) from MVI if successful:
   a. If SSN is sent on a NewRx, then the SSN is used in the auto-match with the MVI along with Last Name, First Name, Date of Birth (DOB), Gender, Address Line 1, and Home Telephone Number. If Home Telephone Number is not sent, Primary Telephone is used.
   b. If SSN is not sent on the NewRx, then the match is done with MVI against Last Name, First Name, DOB, Gender, Address Line 1, and Home Telephone Number. If Home Telephone Number is not sent, Primary Telephone is used.

c. Since only the Last Name, First Name, DOB, and Gender are mandatory on a fillable prescription, the match is done against all the data pieces that are received.
d. When a patient is successfully matched, the patient registration at the sites is checked.

2. Eligibility and Enrollment (E&E) Check - Then E&E Services is checked to see if the patient is both enrolled and eligible to their system to receive pharmacy benefits (This is done using ICN retrieved from MVI).

Patient Secondary Match in VistA

- Case 1: Patient Auto match successful (MVI record found, E&E check passed, and Patient Site Registration passed).
  a. Use the ICN received from MVI and check against the local Patient file entry; if passed, then link this VistA patient to eR_X Patient.
  b. If ICN check fails, use the SSN received from MVI and check against the local Patient file entry; if passed, then link this VistA patient to eR_X Patient.
- Case 2: MVI Match successful, but E&E check failed at the Hub:
  a. Use the ICN received from MVI and check against the local Patient file entry; if passed, then link this VistA patient to eR_X Patient.
  b. If ICN check fails, use the SSN received from MVI and check against the local Patient file entry; if passed, then link this VistA patient to eR_X Patient.
- Case 3: MVI match unsuccessful at the Hub:
  a. No secondary match.

NOTE: When the patient is not auto-matched at the hub and there is a VistA patient suggestions on file, the suggestion will be used to auto-match.

MbM Only

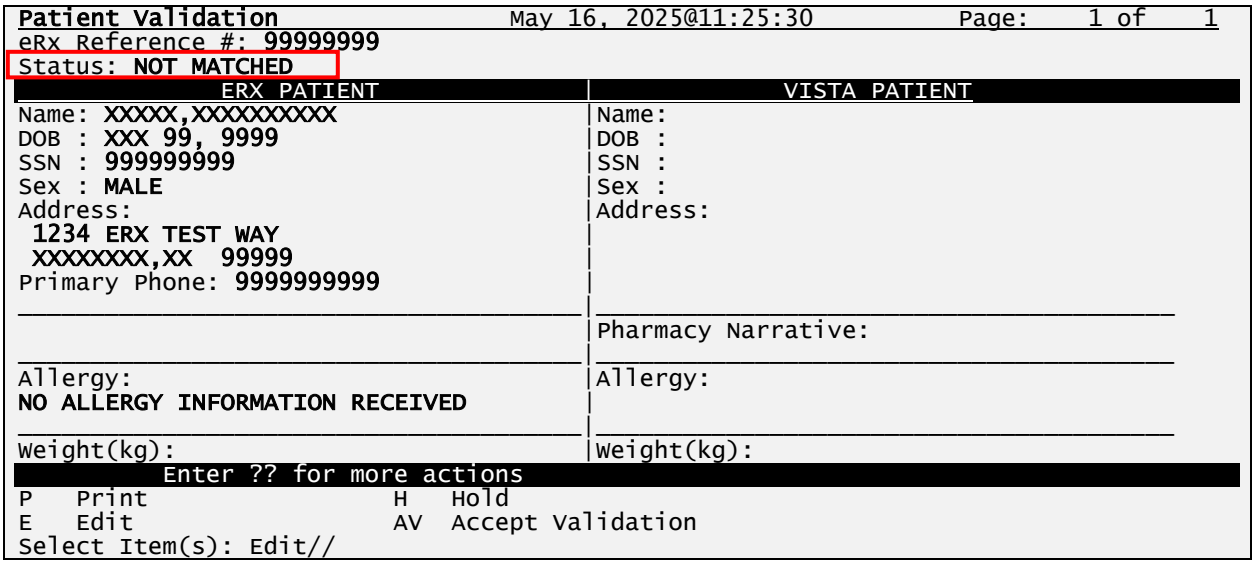
Upon arrival from the eRx Hub the eRx will be checked whether the VistA Patient was auto-matched or not. If it was successfully matched, the software will then check if the patient is eligible for ChampVA Rx benefit, if not, the software will automatically hold the eRx with an HEL (PATIENT ELIGIBILITY ISSUE). If eligible, the software will then check if the patient has an Allergy Assessment on file, if not, the software will automatically hold the eRx with an HAL (NO PATIENT ALLERGY ASSESSMENT).

7.4.1.2 Patient Manual Matching Screen Overview

The header of the Patient Validation screen contains the eR_X Reference # and the Status. Below the header is the eR_X and VistA information for the patient, including any known allergies where applicable.

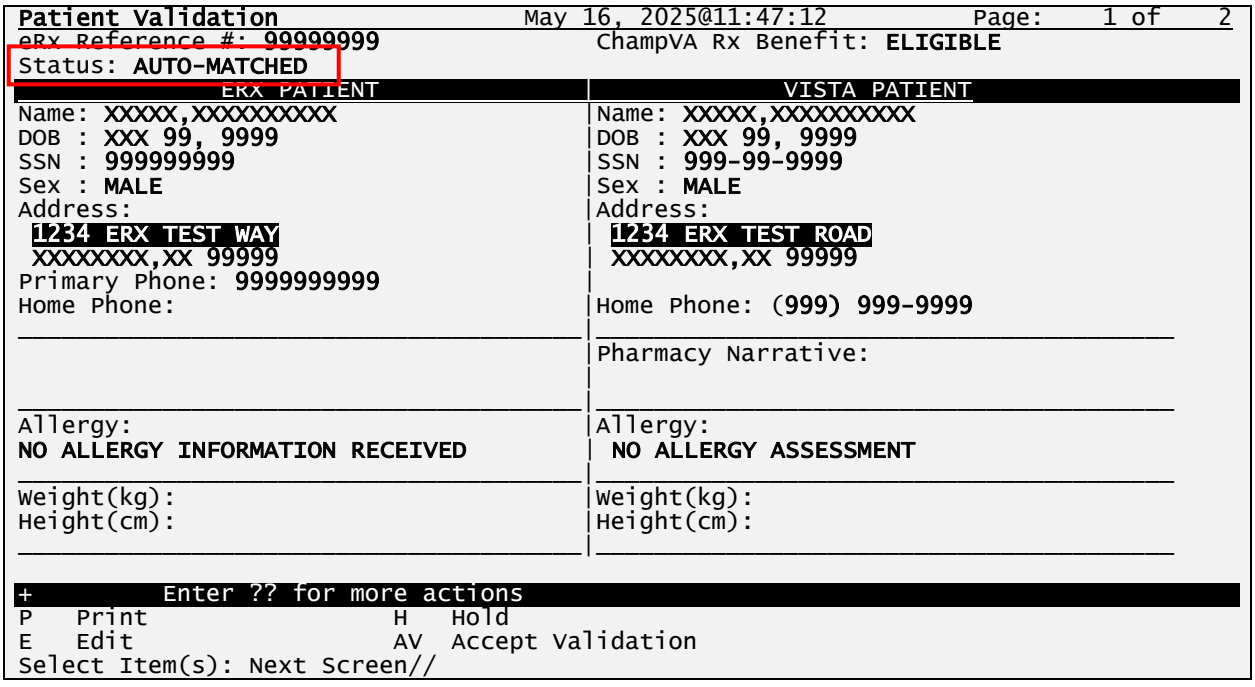
If the patient was not auto-matched at the eRx Hub, the screen looks similar to the below figure. The Status field has "NOT MATCHED" in the header. No VistA patient information displays.

NOTE: The Status will not contain validation details until the user Accepts Validation (AV)



Patient Validation Screen Display - Patient Not Auto Matched/Not Validated

If the patient was auto-matched at the eRx Hub the Status in the header will show "AUTO-MATCHED" and the header will look similar to the below figure. In this case, the information for the VistA Patient will display on the right side. The reverse video on a field value indicates a discrepancy between the two records.



Patient Validation Screen Display – Patient Auto-Matched/Not Validated

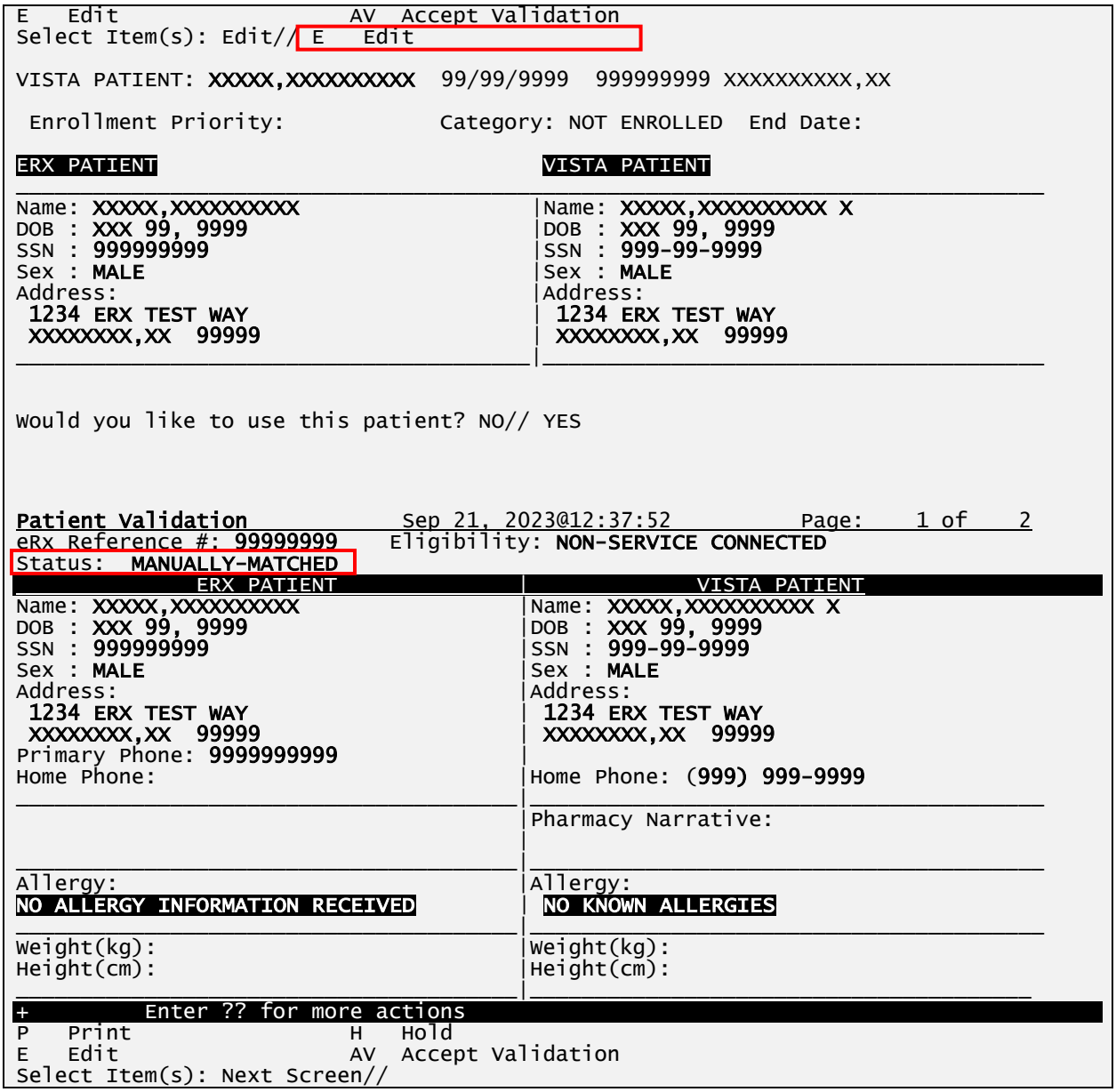
Once the Patient has been validated by using the Accept Validation (AV) action, the Status in the header will show “AUTO-MATCHED | VALIDATED by ” with the user who performed the validation and date/time stamp.

```
Patient Validation                May 16, 2025@11:59:40          Page:    1 of    2
eRx Reference #: 99999999                ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED | VALIDATED by USER,USER on 9/21/23@11:59:38
            ERX PATIENT                              VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                  |Name: XXXXX,XXXXXXXXXX
DOB : XXX 99, 9999                      |DOB : XXX 99, 9999
SSN : 999999999                         |SSN : 999-99-9999
Sex : MALE                              |Sex : MALE
Address:                                |Address:
 1234 ERX TEST WAY                      | 1234 ERX TEST ROAD
 XXXXXXXX,XX  99999                     | XXXXXXXX,XX  99999
Primary Phone: 9999999999               |
Home Phone:                             |Home Phone: (999) 999-9999
________________________________________|________________________________________
                                        |Pharmacy Narrative:
                                        |
________________________________________|________________________________________
Allergy:                                |Allergy:
NO ALLERGY INFORMATION RECEIVED         | NO ALLERGY ASSESSMENT
________________________________________|________________________________________
Weight(kg):                             |Weight(kg):
Height(cm):                             |Height(cm):
________________________________________|________________________________________

+         Enter ??  for more actions
P   Print                   H   Hold
E   Edit                    AV  Accept Validation
Select Item(s): Next Screen//
```

Patient Validation Screen Display – Patient Auto-Matched/Validated

If the patient was not auto-matched at the eR$_X$ Hub, the user can choose the Edit (E) action to select a Vista Patient to manually match. If the eR$_X$ Patient has never been matched to a VistA Patient, the screen looks similar to the below figure. After the eR$_X$ is matched to a VistA patient, the Status in the header shows “MANUALLY-MATCHED”.

```
Patient Validation                May 16, 2025@12:33:23          Page:    1 of    1
eRx Reference #: 99999999
Status: NOT MATCHED
            ERX PATIENT                              VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                  |Name:
DOB : XXX 99, 9999                      |DOB :
SSN : 999999999                         |SSN :
Sex : MALE                              |Sex :
Address:                                |Address:
 1234 ERX TEST WAY                      |
 XXXXXXXX,XX  99999                     |
Primary Phone: 9999999999               |
Home Phone:                             |Home Phone:
________________________________________|________________________________________
                                        |Pharmacy Narrative:
________________________________________|________________________________________
Allergy:                                |Allergy:
NO ALLERGY INFORMATION RECEIVED         |
________________________________________|________________________________________
Weight(kg):                             |Weight(kg):
Height(cm):                             |Height(cm):
________________________________________|________________________________________

+         Enter ??  for more actions
P   Print                   H   Hold
```



Patient Validation Screen Display – Patient Manually-Matched/Not Validated

Patient Auto-suggestion

When the user chooses the Edit (E) action to select a Vista Patient, if the eRX Patient has been previously matched to a VistA Patient, the user will be prompted for the VistA entry, and they will be presented with a suggestion based on the following logic below.

- Once a VistA Patient is matched and later validated to an eRX Patient it is then "remembered".
- When a new eRX prescription is received for the same eRX Patient the "remembered" VistA Patient(s) are then presented as suggestions for the user to select.

- When there is only one suggestion the user is given 3 options: (A)ccept, (F)orget or (E)xit the suggested VistA record.
  - **(A)ccept** effectively matches the suggest VistA Patient with the eR_X
  - **(F)orget** removes the VistA Patient as a valid suggestion for the eR_X Patient so it is no longer presented in the future for any user
  - **(E)xit** Exits and proceed to match the VistA Patient manually
- If more than one suggestion exists, an additional action is presented:
  - **(N)ext** ignores the suggestion and moves on the next suggestion

Below is an example of auto-suggestion and prompting for the VistA patient. The suggestions will be numbered (i.e. 1 of 1) and it will also display the eR_X # from the previously matched eR_X.

```
Patient Validation          Oct 18, 2023@11:42:32          Page:    1 of    1
eRx Reference #: 99999999
Status: NOT MATCHED
            ERX PATIENT                    |            VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                     |Name:
DOB : XXX 99, 9999                         |DOB :
SSN : 999999999                            |SSN :
Sex : MALE                                 |Sex :
Address:                                   |Address:
 1234 ERX TEST WAY                         |
 XXXXXXXX,XX  99999                        |
Primary Phone: 9999999999                  |
Home Phone:                                |Home Phone: (999) 999-9999
___________________________________________|_____________________________________
                                           |Pharmacy Narrative:
___________________________________________|_____________________________________
Allergy:                                   |Allergy:
 NO ALLERGY INFORMATION RECEIVED           |
___________________________________________|_____________________________________
Weight(kg):                                |Weight(kg):
Height(cm):                                |Height(cm):
___________________________________________|_____________________________________
+          Enter ?? for more actions
P   Print                  H   Hold                  RJ  Reject
E   Edit                   AV  Accept Validation
Select Item(s): Edit// E   Edit
                                                    |Sugg. 1 of 1 - 10/04/23|
ERX PATIENT                          VISTA PATIENT  |From eRx#: 123444      |
_____________________________________________________________________________
Name: XXXXX,XXXXXXXXXX                     |Name: XXXXX,XXXXXXXXXX
DOB : XXX 99, 9999                         |DOB : XXX 99, 9999
SSN : 999999999                            |SSN : 999-99-9999
Sex : MALE                                 |Sex : MALE
Address:                                   |Address:
 1234 ERX TEST WAY                         | 1234 ERX TEST ROAD
 XXXXXXXXXX,XX  99999                      | XXXXXXXXXX,XX  99999
___________________________________________|_____________________________________

ACTION on SUGGESTION: (A)CCEPT  (F)ORGET  (E)XIT: EXIT//
```

Patient Validation Screen Display – Auto-Suggestion

The suggestion above is presented to the user because another eR_X (#123444) was received in the past for the exact same eR_X Patient and it was matched to the VistA Patient on the right and validated.

NOTE: The software limits the number of distinct suggestions to 3. The order in which the suggestions are presented are from the newest (most recently "remembered") to the oldest (last "remembered").

Patient Allergies

If the VistA patient has known allergies, verified allergies are displayed in the Allergies section.

```
Patient Validation            Oct 18, 2023@13:37:41          Page:    1 of    2
eRx Reference #: 999999      Eligibility: NSC
Status: AUTO-MATCHED
             ERX PATIENT                    |            VISTA PATIENT
Name: XXXXX,XXXXXXXXX                       |Name: XXXXX,XXXXXXXXX X
DOB : XXX 99, 9999                          |DOB : XXX 99, 9999
SSN : 999999999                             |SSN : 999-99-9999
Sex : MALE                                  |Sex : MALE
Address:                                    |Address:
 1234 ERX TEST WAY                          | 1234 ERX TEST WAY
 XXXXXXXX,XX  99999                         | XXXXXXXX,XX  99999
Primary Phone: 9999999999                   |
Home Phone:                                 |Home Phone: (999) 999-9999
____________________________________________|_____________________________________
                                            |Pharmacy Narrative:
____________________________________________|_____________________________________
Allergy:                                    |Allergy:
 NO ALLERGY INFORMATION RECEIVED            | Verified:
                                            |  PEANUTS
____________________________________________|_____________________________________
Weight(kg):                                 |Weight(kg):
+          Enter ?? for more actions
P   Print                  H   Hold
E   Edit                   AV  Accept Validation
Select Item(s): Next Screen//
```

VistA Patient with Known Allergies

A hidden action is available on the Patient Validation screen that allows the user to display the Patient Allergies in greater detail. This hidden action can be invoked from the following screens listed below:

- Patient Validation screen
- Drug Validation screen
- eRx Holding Queue Display screen
- Pending Orders screen (Backdoor Outpatient Pharmacy)

```
+          Enter ?? for more actions
P   Print                  H   Hold
E   Edit                   AV  Accept Validation
Select Item(s): Next Screen// ??

The following actions are also available:
PA   Patient Allergies     DN   Down a Line          PT   Print List
VS   View Suggestion(s)    FS   First Screen         SL   Search List
+    Next Screen           LS   Last Screen          QU   Quit
-    Previous Screen       GO   Go to Page
UP   Up a Line             PS   Print Screen

Type <Enter> to continue or '^' to exit:
```

When the user selects the Patient Allergies (PA) hidden action from the Patient Validation screen, a new screen displays titled Patient Allergies. The Patient Allergies screen was created to show the eRx patient allergies side-by-side with the VistA patient allergies in detail.

The Patient Allergies screen also contains a new action called VistA Patient Allergies (VPA). The VPA action invokes a new screen titled Detailed Allergy List and this screen allows the user to edit allergy data.

NOTE: A VistA Patient must be matched to use the VistA Patient Allergies (VPA) action.

```
Patient Allergies                    Oct 18, 2023@14:18:39          Page:    1 of    2
eRx Reference #: 99999                    ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED
              ERX PATIENT                |             VISTA PATIENT
Name: XXXXX,XXXXXXXXXX                   |Name: XXXXX,XXXXXXXXXX X
DOB : XXX 99, 9999                       |DOB : XXX 99, 9999
SSN : 999999999                          |SSN : 999-99-9999
_________________________________________|_________________________________________
Allergy:                                 |Allergy:
 NO ALLERGY INFORMATION RECEIVED         | Verified:
                                         |  Drug:
                                         |   IBUPROFEN
                                         |   Effective Date: Dec 10, 2008@15:29
                                         |    Reaction: OBSERVED
                                         |    Severity: MODERATE
                                         |    Symptoms:
                                         |     RASH
                                         |   PERCODAN
                                         |   Effective Date: Nov 07, 2008@13:28
                                         |    Reaction: HISTORICAL
                                         |    Symptoms:
+         Enter ?? for more actions
VPA Vista Patient Allergies
Select Item(s): Next Screen// VPA   Vista Patient Allergies



DETAILED ALLERGY LIST              Oct 18, 2023@14:50:25          Page:    1 of    1
XXXXX,XXXXXXXXX                                                          <A>
  PID: 999-99-9999                                    Ht(cm): 182.88 (02/24/2011)
  DOB: JUN 21,1954 (69)                               Wt(kg): 93.44 (02/24/2011)

    Verified
     Drug:
       1 ALBUTEROL
       2 IBUPROFEN
       3 PERCODAN
       4 VALIUM
     Drug/Food:
       5 EGG PRODUCTS
       6 PEANUTS
     Food:
       7 HONEY
       8 TOMATO PRODUCTS



+         Enter ?? for more actions
EA  Enter/Edit Allergy/ADR Data         SA  Select Allergy
Select Item(s): Quit//
```

VistA Patient Allergies

The actions at the bottom of the Patient Validation screen include:

- <**P>** Print – Prints display of the eR_X for printing to network or local printer.
- <**H>** Hold – Places an eR_X on hold.
- <**E>** Edit – User edits if the information is empty or incorrect.
- <**AV>** Accept Validation – User accepts the validation if information is correct.
- <**RJ>** Reject – Rejects the eR_X.

7.4.1.3 Edit Patient

1. Enter <**E>** Edit to edit the patient information.
2. If a VistA patient already exists for the eR_X, the system displays a message confirming the edit.

```
Select Item(s): Quit// E   Edit
Current Vista patient: MBMONE,TESTONE TEST

This Patient has already been validated.
Would you like to edit the patient? NO//
```

Edit Patient on a VistA Match

'This Patient has already been validated.' – This verbiage only displays if the user attempts to edit a patient who has been previously validated.

3. If a VistA patient match does not exist, the system the software will look for any existing suggestion and will auto-match to the latest VistA suggestion on file. The user can then Accept, Forget, or Exit the patient's name suggestion screen.

   If the user selects the Exit option, the system will prompt to enter/select patient at the "VISTA PATIENT:" prompt. The partial or full name of the patient, DOB or SSN can be entered.

   If the Date of Birth (DOB) of the eRx Patient does not match the DOB of the VistA Patient, the warning below will be displayed:

```
********************************   WARNING(S)   ********************************
Patient DOB mismatch (eRx: 02/02/1975 | VistA: 12/23/1984)
*******************************************************************************
```

4. Select the correct patient and press <**Enter**>.
5. A message displays confirming the patient selection. Enter <**Y**> Yes.
6. The select patient information populates the VistA Patient fields on the Patient Validation screen.

CS NOTE: For Controlled Substance eR_X records, an additional check is performed for the presence of at least a ZIP CODE for a patient residing in the US or a POSTAL for patients residing abroad. If not found, the message below will be displayed.

7.4.1.4 Selected Patient Warnings

The following checks will be performing, and the warnings below will display when the patient is selected, if applicable:

- VistA Patient does not have an Allergy Assessment.
  VistA Patient does not have a current mailing or residential address on file. (Digitally Signed eR_X only)

MbM Only

Additional Warnings

For MbM, two additional warnings will be performed:

- `VistA Patient is not eligible for ChampVA Rx Benefit.`
- `The following VistA Patient(s) has been identified as potential duplicate(s):`
  `XXXXXXXX,XXXXXX  XXX 99,9999  999-99-9999  XXXXXXXXXXX,XX`

Duplicate Patient

The criterion for a duplicate patient is determined the following way:

Full Name matches exactly

OR

Last Name matches exactly + First letter of First Names matches + Dates of Birth matches

Eligibility

For MbM the ChampVA Eligibility is currently being checked by a Class 3 API ($$CHVAELIG^PSOZRXU0), which can return one of the following values:

- ELIGBILE
- NOT ELIGIBLE
- SB (SPINA BIFIDA)

MbM Only

When a VistA Patient that is not eligible for ChampVA benefit is matched to an eR_X the software will first warn the user before the confirming the match:

```
Select Item(s): Edit// E   Edit

VISTA PATIENT: XXXXX,XXXXXXXXXX  99/99/9999  999999999 XXXXXXXXXX,XX

 Enrollment Priority:           Category: NOT ENROLLED  End Date:

ERX PATIENT                                VISTA PATIENT
_____________________________________________________________________________
Name: XXXXX,XXXXXXXXXX                    |Name: XXXXX,XXXXXXXXX X
DOB : XXX 99, 9999                        |DOB : XXX 99, 9999
SSN : 999999999                           |SSN : 999-99-9999
Sex : MALE                                |Sex : MALE
Address:                                  |Address:
```

```
 1234 ERX TEST WAY                          | 1234 ERX TEST WAY
 XXXXXXXX,XX  99999                         | XXXXXXXX,XX  99999
____________________________________________|_____________________________

**************************    WARNING(S)   *******************************
VistA Patient is not eligible for ChampVA Rx Benefit.
*******************************************************************************
Would you like to use this patient? NO//
```

If the user confirms the selection above the current eRX will automatically be put on Hold with the HEL (ELIGIBILITY ISSUE) hold code. Furthermore, all the other prescriptions for the same eRX Patient (if any) will also be put on hold with the same Hold code:

```
...
Would you like to use this patient? NO// Y  YES
                                                          Updating...

This eRx has been put on Hold (HEL) because the VistA Patient (XXXXX,XXXXXXXXXX)
 is not Eligible for ChampVA Rx Benefit.


Type <Enter> to continue or '^' to exit:


The following eRx record(s) have been put on Hold (HEL) because the VistA
Patient (XXXXX,XXXXXXXXXX) is not Eligible for ChampVA Rx Benefit.
ERX ID      DRUG NAME                     PROVIDER                    STS
-------------------------------------------------------------------------
11142       BENAZEPRIL HCL 40MG TAB       XXXXXXXX,XXXXX MD           HEL
11143       SERTRALINE HCL 50MG TAB       XXXXXXXX,XXXXX MD           HEL

Type <Enter> to continue or '^' to exit:
```

MbM Only

No Allergy Assessment

For MbM the fact that a VistA patient does not have an allergy assessment presents a risk; therefore, all the prescriptions matched to this VistA patient are automatically put on Hold right after the VistA patient w/out an allergy assessment is selected.

MbM Only

When a VistA Patient that does not have an allergy assessment on file is matched to an eRX the software will first warn the user before the confirming the match:

```
Select Item(s): Edit// E   Edit

VISTA PATIENT: XXXXX,XXXXXXXXXX  99/99/9999  999999999 XXXXXXXXXX,XX

 Enrollment Priority:           Category: NOT ENROLLED  End Date:

ERX PATIENT                              VISTA PATIENT
_____________________________________________________________________________
Name: XXXXX,XXXXXXXXXX                  |Name: XXXXX,XXXXXXXXXX X
```

```
DOB : XXX 99, 9999                          |DOB : XXX 99, 9999
SSN : 999999999                             |SSN : 999-99-9999
Sex : MALE                                  |Sex : MALE
Address:                                    |Address:
 1234 ERX TEST WAY                          | 1234 ERX TEST WAY
 XXXXXXXX,XX  99999                         | XXXXXXXX,XX  99999
____________________________________________|_____________________________________

**************************    WARNING(S)   *******************************
VistA Patient does not have an Allergy Assessment.
*******************************************************************************
Would you like to use this patient? NO//
```

If the user confirms the selection above the current eR_X will automatically be put on Hold with the HAL (NO ALLERGY ASSESSMENT) hold code. Furthermore, all the other prescriptions for the same eRx Patient (if any) will also be put on hold with the same Hold code:

```
...
Would you like to use this patient? NO// Y  YES
                                                          Updating...

This eRx has been put on Hold (HEL) because the VistA Patient (XXXXX,XXXXXXXXXX)
does not have an Allergy Assessment...


Type <Enter> to continue or '^' to exit:


The following eRx record(s) have been put on Hold (HAL) because the VistA
Patient (XXXXX,XXXXXXXXXX) does not have an Allergy Assessment.
ERX ID      DRUG NAME                     PROVIDER                      STS
-------------------------------------------------------------------------
11142       BENAZEPRIL HCL 40MG TAB       XXXXXXXX,XXXXX MD             HAL
11143       SERTRALINE HCL 50MG TAB       XXXXXXXX,XXXXX MD             HAL

Type <Enter> to continue or '^' to exit:
```

7.4.1.5 Patient Accept Validation

Once the patient information has been edited and reviewed for accuracy, the validation needs to be accepted on the Patient Validation screen.

1. Select <**AV**> Accept Validation on the Patient Validation screen to accept the patient validation.

   If the Date of Birth (DOB) of the eRx Patient does not match the DOB of the VistA Patient, the warning below will be displayed:

   ```
   ******************************** INVALID PATIENT ********************************
   Patient DOB mismatch (eRx: 02/02/1975 | VistA: 12/23/1984)
   *********************************************************************************
   ```

2. A message displays confirming whether to mark the patient as validated. Enter <**Y**> Yes.

   ```
   Select Item(s): Next Screen// AV   Accept Validation
   Would you like to mark this patient as VALIDATED?
   Enter Yes or No: NO// YES
   ```

```
Patient Match Validated!!
```

Confirm Acceptance of Patient Validation

If the validation is successful, a message 'Patient Matched Validated!!' indicating that the validation was updated.

The Status changes to "VALIDATED" on the Patient Validation screen, along with the user who performed the validation and date/time stamp.

```
Patient Validation              May 23, 2025@11:13:58      Page:    1 of    2
eRx Reference #: 202504090002            ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED | VALIDATED by USER,USER R on 5/23/25@11:13:58
```

In the Single eRx View/Display , after the patient has been validated using the Accept Validation (AV) action, the patient header will be appended with "VALIDATED" along with the user who performed the validation and the date/time stamp.

```
Single eRx View/Display        May 22, 2025@18:01:07          Page:    1 of    3
eRx Patient: MBMONE,TESTONE TEST                    eRx Reference #: 2025052200001
eRx Msg Type: NEWRX                                            Written: 05/22/25
eRx Status: I - IN PROCESS
                    ERX                          |                VISTA
     PATIENT AUTO-MATCHED | VALIDATED by USER,USER R on 5/22/25@17:52
Name: MBMONE,TESTONE TEST                        |Name: MBMONE,TESTONE TEST
DOB : FEB 99, 9999   SSN : 999999999             |DOB : FEB 99,9999      SSN : 999999999
Phone:                                           |Phone: 5551112222
 ADDRESS LINE 1 ARLINGTON,TX 76017               | 1234 THIS REAL NOT REALLY 1234...76017
```

Patient Validation Complete: Single eRx View/Display Screen

Additionally, a "**V**" is displayed to the PT column on the eRx Single Patient Queue screen to indicate that the patient has been validated.

```
eRx Single Patient Queue       May 22, 2025@18:04:50          Page:    1 of    1
eRx PATIENT: MBMONE,TESTONE TEST                    SEX: M   DOB: 02/99/99(50)
LOOK BACK DAYS: 365          STATUS: ACTIONABLE     SSN: 999-99-9999  MATCHING
 #   ERX ID          DRUG NAME                PROVIDER NAME   REC.DATE^STA PT PR DR
1.  2025052200001 LEVOTHYROXINE NA (SYNT KURIHARA,ESTER    05/22/25 I   AV AV M
2.  2025052200002 LEVOTHYROXINE NA (SYNT KURIHARA,ESTER    05/22/25 N

          Select the entry # to view or ?? for more actions
DET Show/Hide Details     IAS Include All Statuses  LBD Change Look Back Days
Select: Quit//
```

Patient Validation Complete: eRx Single Patient Queue Screen Indicator

CS NOTE: For Controlled Substance eRx records, the presence of at least a ZIP CODE for a patient residing in the US or a POSTAL CODE for patients residing abroad will be required. If

not found, the message below will be displayed, and the user will not be able to proceed with the Validation as shown below.

```
Patient Validation          Oct 19, 2023@09:35:15          Page:    1 of    2
eRx Reference #: 9999999     Eligibility:
Status: MANUALLY-MATCHED
            ERX PATIENT                    |            VISTA PATIENT
Name: XXXXX,XXXXXXXXX                      |Name: XXXXX,XXXXXXXXX
DOB : XXX 99, 9999                         |DOB : XXX 99, 9999
SSN : 999999999                            |SSN : 999-99-9999
Sex : MALE                                 |Sex : MALE
Address:                                   |Address:
 1234 ERX TEST WAY                         |
 XXXXXXXX,XX  99999                        |
_____________________________________      |_____________________________________
                                           |Pharmacy Narrative:
_____________________________________      |_____________________________________
Allergy:                                   |Allergy:
 NO ALLERGY INFORMATION RECEIVED           | Verified:
                                           |  EGG PRODUCTS,PEANUTS
_____________________________________      |_____________________________________
Weight(kg):                                |Weight(kg):
+         Enter ?? for more actions
P   Print                 H   Hold                  RJ  Reject
E   Edit                  AV  Accept Validation
Select Item(s): Next Screen// AV   Accept Validation

Unable to validate - VistA Patient does not have a current mailing
or residential address on file.

Type <Enter> to continue or '^' to exit:
```

Patient Validation Unable To Validate Address Warning

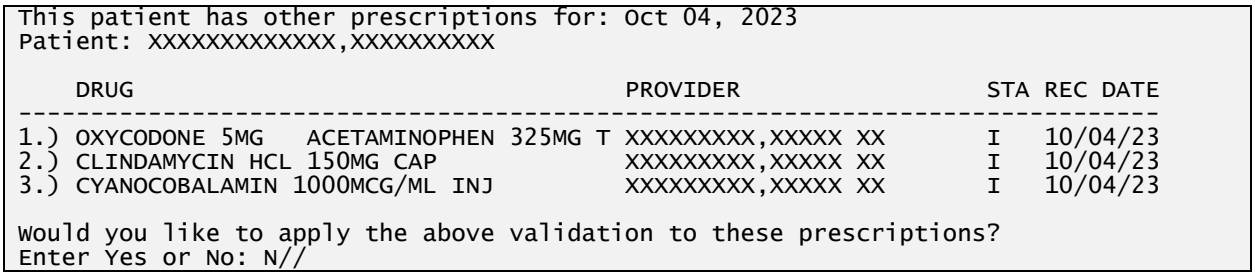
7.4.1.6 Batch Patient Validation

When a patient validation is accepted on one eRX and there are additional eRX in the Holding Queue for the same patient, received on the same day, a message displays asking if the patient validation should be applied to the other eRX. **Error! Reference source not found.** If the user s elects <**Y**> Yes, the system links and applies the patient validation for the eRX currently in the Holding Queue for that patient.

NOTE: Automatic Patient Validation is only available for NewRx.

The determination of the same patient is based on unique records from the ERX EXTERNAL PATIENT file (#52.46). The system only validates the same patients on eRX that are currently in the ERX HOLDING QUEUE file (#52.49) received at the time of the automatic patient validation. Patient validation is not applied for eRX received for that patient after the auto validation is applied. For example, if VA receives six eRX for the same patient on the same day, the user only has to validate the patient once. If eRX are received later that same day, those eRX need to be revalidated.

```
Select Item(s): Next Screen// AV   Accept Validation
Would you like to mark this patient as VALIDATED?
Enter Yes or No: NO// YES
Patient Match Validated!!
```

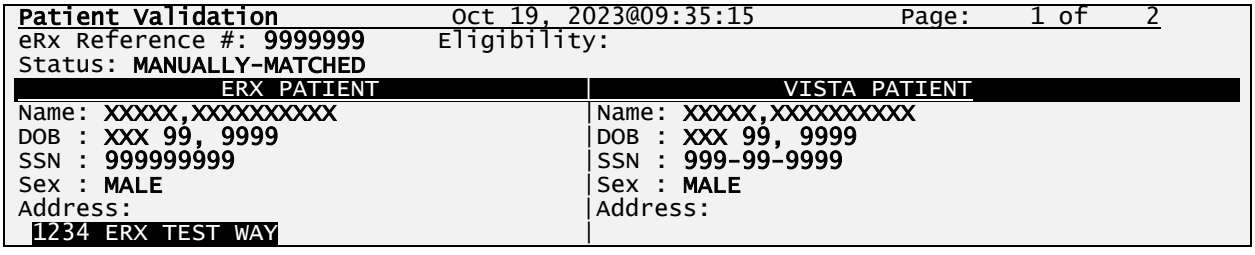


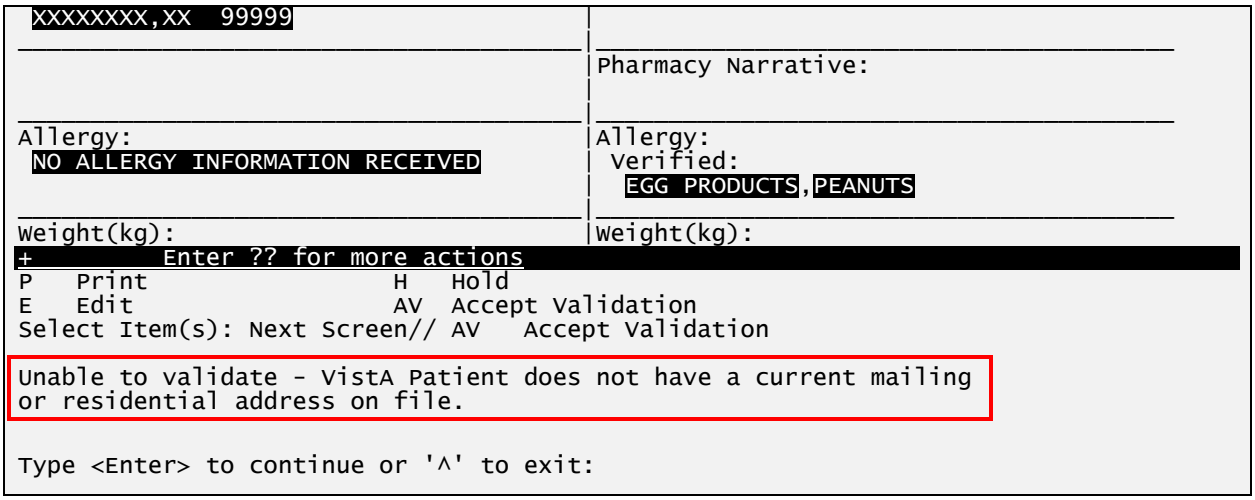
Batch Patient Validation

To apply patient validation to other eR$_X$ in the Holding Queue for the same patient, received on the same day:

1. The system asks the user if the previous validation should be applied to the other eR$_X$ received for the patient.
2. Enter **Y** for Yes to apply the validation to the other eR$_X$ for the patient. After selecting **Yes**, the patient validation is applied to the other eR$_X$. As previously noted, any eR$_X$ received after this action will not be validated.
3. A message displays indicating that the patient match was validated.
4. The Status field changes to "VALIDATED" on the Patient Validation screen, along with the user who performed the validation and date/time stamp. This occurs for all the eR$_X$ validated via the automatic patient validation process.
5. In the Single eRx View/Display , after the patient has been validated using the Accept Validation (AV) action, the patient header will be appended with "VALIDATED" along with the user who performed the validation and the date/time stamp.
6. A "V" is displayed to the PT column on the eRx Single Patient Queue screen to indicate that the patient has been validated.
7. The statuses on all eR$_X$ validated by the automatic patient validation process changes to "I" for In Process.

NOTE: When doing a batch validation for a patient, it is possible that one or more of the records for the patient is for Controlled Substance which requires the presence of at least a ZIP CODE for a patient residing in the US or a POSTAL CODE if they reside abroad. So, a check will be performed for such records and if the requirement is not fulfilled, the record will not be validated. The message below will be displayed for each record with this issue:

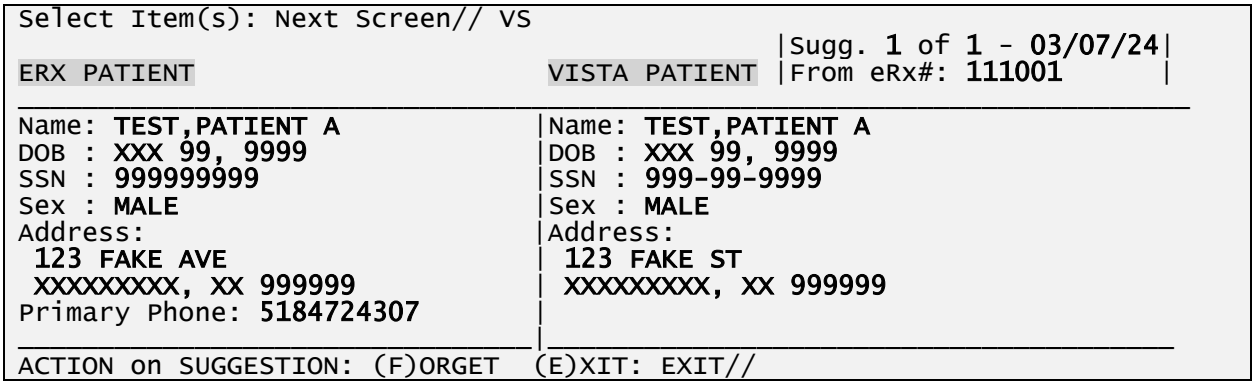




Patient Validation Unable To Validate Address Warning

7.4.1.7 View Suggestion(s) (VS hidden action)

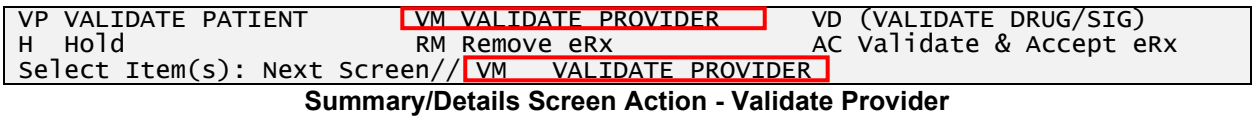
This hidden action allows users to view and manage existing VistA Patient suggestions at any time, before or after the eRx has been accepted/processed, including "forgetting" erroneous suggestions. When viewing suggestions, the (A)ccept option is not available because this action is not supposed to be used for matching the patient, only to view and manage suggestions.



7.4.2 Validate Provider

The provider must be validated before a fillable eR_X can be accepted.

To validate provider information, from the Summary/Details screen, type <**VM**> VALIDATE PROVIDER. The eR_X Provider Validation screen displays.



Summary/Details Screen Action - Validate Provider

Information about the Validate Provider display and editing the provider information is described in the following sections.

7.4.2.1 Provider Auto-Match

The auto-match on an external provider is based upon the NPI of the prescriber coming in on the new eRX. The NPI is matched against the VistA instance's NEW PERSON file (#200) entry. If the NPI matches and if the Provider is marked "Authorized to Write Meds" that is considered a match. Upon a successful match, the VistA provider is linked with the incoming provider's record in VistA.

NOTE:

- No auto-match to the eRx if Provider is inactive even if the NPI matches Furthermore, if the inactive VistA Provider is a suggestion it will be automatically forgotten.
- If no auto-match was found the software will look for any existing suggestion and will auto-match to the latest VistA suggestion on file.

7.4.2.2 Provider Auto-Validation

The auto-matched VistA Provider will also be auto-validated if the following conditions are met:

- VistA Provider was auto matched
- Last name of eRx Provider matches exactly to the last name of VistA Provider
- First letter of first name of eRX Provider matches with the first letter of the first name of VistA Provider
- The first 5 digits of eRX Provider zip code match with the first 5 digits of the VistA Provider zip code.
- **Provider Auto-Validation for Controlled Substance (CS) Drugs -** the VA provider must have a valid DEA# on file that matches the DEA# sent with the eRx.

This implies that users will not need to manually validate the VistA Provider (AV action) to accept the eRX (AC action).

7.4.2.3 Provider Manual Validation Screen Overview

The Provider Validation screen show the eRX Provider and VistA Provider side-by-side and identify discrepancies in the data with reverse video.

The header of the Provider Validation screen contains the eRX Reference # and the Status. Below the header is the eRX and VistA information for the provider, where applicable.

If a match was NOT found for the eRX provider, the screen looks similar to the below figure. The Status field has "NOT MATCHED" in the header. No provider information displays.

NOTE: The Status will not contain validation details until the user Accepts Validation (AV)

```
Provider Validation                Oct 19, 2023@09:54:27          Page:    1 of    1
eRx Reference #: 999999          eRx Patient: XXXXX,XXXXXXXXX
Status: NOT-MATCHED
            ERX PROVIDER                    |            VISTA PROVIDER
```

```
Name: XXXXXXXX,XXXXX X                  |Name:
NPI : 9999999999                        |NPI :
DEA : XX9999999                         |DEA :
Clinic : TEST CLINIC NAME               |Class:
________________________________________|________________________________________
Address:                                |Address:
 1234 ERX TEST WAY                      |
 XXXXXXXX,XX  99999                     |
Tel:                                    |Tel:
Fax:                                    |Fax:
________________________________________|________________________________________

+         Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit//
```

Provider Not Auto Matched / Not Validated

If an auto-match is found, the Status in the header will show "AUTO-MATCHED" and the header will look similar to the below figure.

```
Provider Validation          Oct 19, 2023@12:57:41          Page:    1 of    1
eRx Reference #: 999999          eRx Patient: XXXXX,XXXXXXXXX
Status: AUTO-MATCHED
              ERX PROVIDER              |            VISTA PROVIDER
Name: XXXXXXXX,XXXXXXX                  |Name: XXXXXXXX,XXXXXXX
NPI : 9999999999                        |NPI : 9999999999
DEA : XX9999999                         |DEA : XX9999999
________________________________________|________________________________________
Address:                                |Address:
 99999 ERX TEST ST                      | 99999 ERX TEST ST
 XXXXXXX,XX  99999-9999                 | XXXXXXX,XX  99999
Tel: 888-888-8888                       |Tel: 888-888-8888
________________________________________|________________________________________

+         Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit//
```

Provider Not Auto Matched / Not Validated

7.4.2.4 Edit Provider

To edit the provider information:

1. Press the <**E**> Edit action on the Provider Validation screen.
   a. If no VistA provider information is in the system for the eRx, the system will look for any existing suggestion and will auto-match to the latest VistA suggestion on file. The user can then Accept, Forget, or Exit the provider's name suggestion screen.
   b. If the user selects the Exit option, the system will prompt to enter/select provider at the "VISTA PROVIDER:" prompt. Enter either the partial name or full name of the

provider or the NPI of the Provider, or DEA of the Provider. If multiple providers exist with the same name , a list of providers is provided with additional identifying information (e.g., middle initial, mail code, and title, where applicable, etc.).

c. Select the provider.

2. If a VistA provider is currently linked for the eR_X, the system will ask if the current provider should be modified.
   a. Enter <**Y**> Yes.
   b. Enter either the partial name or full name of the provider at the "VISTA PROVIDER:" prompt.
   c. Select the provider.

```
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER,TESTONE TEST

This Provider has already been validated.
Would you like to edit the Provider? NO//
```

Modify Current VistA Provider

'This Provider has already been validated.' – This verbiage only displays if the user attempts to edit a patient who has been previously validated.

4. Once the VistA provider is selected, the VistA provider fields populate on the Provider Validation screen, along with information whether the DEA of the Provider has expired or not.
5. The next step in the provider validation process is to accept the validation, which is described in the next section.

NOTE: The DEA Expiration Date is displayed next to the DEA # for the VistA Provider, and it will display in reverse video when the DEA # of the selected VistA Provider has expired in File #200. See below.

```
Provider Validation                Oct 19, 2023@10:21:35          Page:    1 of    1
eRx Reference #: 9999999       eRx Patient: XXXXX,XXXXXXXXX
Status: AUTO-MATCHED
            ERX PROVIDER                    |            VISTA PROVIDER
Name: XXXXXXXX,XXXXXXX                      |Name: XXXXXXXX,XXXXXXX
NPI : 9999999999                            |NPI : 9999999999
DEA : XX9999999                             |DEA : XX9999999   DEA EXP.: 12/12/20
____________________________________________|_____________________________________
```

Select Provider Warning for Expired DEA#

CS NOTE: The following message displays upon selecting the Provider if the Provider's DEA date is expired.

```
          Enter ?? for more actions
P   Print                   H   Hold
E   Edit                    AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE
```

```
Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE


*******************************    WARNING(S)    *********************************
Provider NPI mismatch (eRx: 1366412157 | VistA: 1215926985)
eRx Written Date/Issue Date is after the VistA Provider DEA expiration date (May
25,2019)
*******************************************************************************
```

Select Provider DEA Expiration Date Message

CS NOTE: The following block message displays upon selecting the Provider if the Provider's eRX DEA number is missing.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************    WARNING(S)    *********************************
Missing eRx Provider DEA#
*******************************************************************************
```

Select Provider Missing DEA Number Message

CS NOTE: The following warning message displays upon selecting the Provider if the VistA Provider does not have a valid DEA number on file.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE


*******************************    WARNING(S)    *********************************
VistA Provider does not have a valid DEA# on file.
*******************************************************************************
```

Select VistA Provider Missing DEA Number Warning Message

CS NOTE: The following warning message displays upon selecting the Provider if the eRX Provider does not have a valid DEA number on file.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************   WARNING(S)   *********************************
eRx Provider does not have a valid DEA# on file.
*******************************************************************************
```

Select eRx Provider Missing DEA Number Warning Message

CS NOTE: The following warning message displays upon selecting the Provider if the eRX Provider's DEA number does not match the VistA DEA number on file.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************   WARNING(S)   *********************************
Provider DEA mismatch (eRx: 1366412157 | VistA: 1215926985)
*******************************************************************************
```

Select Provider DEA Number Mismatch Warning Message

CS NOTE: The following warning message displays upon selecting the Provider if the VistA Drug selected is a Controlled Substance, but the VistA Provider is not authorized to write for the Schedule of the Drug.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE
```

```
Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

********************************   WARNING(S)   ********************************
VistA Provider PROVIDER, TEST ONE is NOT authorized to write to the schedule ([C
-V]) of the VistA Drug selected.
*******************************************************************************
```

Select VistA Provider Not Authorized Warning Message

CS NOTE: The following warning message displays upon selecting the Provider if the VistA Drug selected is a detox Drug and the VistA Provider does not have a valid detox number on file.

```
          Enter ?? for more actions
P   Print                  H   Hold
E   Edit                   AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

********************************   WARNING(S)   ********************************
VistA Provider PROVIDER, TEST ONE does not have a valid DETOX#.
*******************************************************************************
```

Select VistA Provider Missing DEA Number Warning Message

Provider Auto-Suggestion

When the user chooses the Edit (E) action to select a Vista Provider, if the eR$_X$ Provider has been previously matched to a VistA Provider, the user will be prompted for the VistA entry, and they will be presented with a suggestion based on the following logic below.

- Once a VistA Provider is matched and later validated to an eR$_X$ Provider it is then "remembered".
- When a new eR$_X$ prescription is received for the same eR$_X$ Provider the "remembered" VistA Provider (s) are then presented as suggestions for the user to select.
- When there is only one suggestion the user is given 3 options: (A)ccept, (F)orget or (E)xit the suggested VistA record.
    - **(A)ccept** effectively matches the suggest VistA Provider with the eR$_X$
    - **(F)orget** removes the VistA Provider as a valid suggestion for the eR$_X$ Patient so it is no longer presented in the future for any user
    - **(E)xit** Exits and proceed to match the VistA Provider manually
- If more than one suggestion exists, an additional action is presented:
    - **(N)ext** ignores the suggestion and moves on the next suggestion

Below is an example of auto-suggestion and prompting for the VistA Provider. The suggestions will be numbered (i.e. 1 of 1) and it will also display the eRX # from the previously matched eRX.

```
P   Print                  H   Hold
E   Edit                   AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER,TEST

Would you like to edit the Provider? NO// YES

                                                        |Sugg. 1 of 1 - 05/22/25|
ERX PROVIDER                              VISTA PROVIDER|From eRx#: 20241028318 |
_____________________________________________________________________________
Name: PROVIDER,TEST                       |Name: PROVIDER,TEST
NPI : 1366412157                          |NPI : 1366412157
DEA : FB5656802                           |DEA :
Clinic:                                   |Class: NURSE PRACTITIONER
__________________________________________|__________________________________
Address:                                  |Address:
 900 CEDAR STREET                         | 900 CEDAR STREET
 JULESBURG,CO  80737                      | JULESBURG,CO  80737
Tel:                                      |Tel: (000) 000-0000
Fax:                                      |Fax: (111) 111-1111
__________________________________________|__________________________________
ACTION on SUGGESTION: (A)CCEPT  (F)ORGET  (E)XIT: EXIT//
```

Provider Validation Screen Display – Auto-Suggestion

The suggestion above is presented to the user because another eRX (#20241028318) was received in the past for the exact same eRX Provider and it was matched to the VistA Provider on the right and validated.

NOTE: The software limits the number of distinct suggestions to 3. The order in which the suggestions are presented are from the newest (most recently "remembered") to the oldest (last "remembered").

7.4.2.5 Accept Provider Validation

Once the correct provider has been selected and reviewed for accuracy, the next step is to accept the validation using the following steps.

1. Select <**AV**> ACCEPT VALIDATION on the Provider Validation screen to accept the provider validation.

NOTE: The following warning message displays upon selecting the validation if there is a DEA # and/or NPI mismatch.

```
*****************************   WARNING(S)   ********************************
Provider NPI Mismatch.
Provider DEA Mismatch.
*****************************************************************************
```

Select Provider Warning Message

CS NOTE: The following block message displays upon selecting the validation if the Provider's Vista DEA number is missing.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************   WARNING(S)   *********************************
Provider NPI mismatch (eRx: 1366412157 | VistA: 1215926985)
Missing Vista Provider DEA#
********************************************************************************
```

Select Provider Missing VistA DEA Number Message

CS NOTE: The following block message displays upon selecting the validation if the Provider's not authorized to write a scheduled Controlled Substance prescription.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************   WARNING(S)   *********************************
Provider NPI mismatch (eRx: 1366412157 | VistA: 1215926985)
VistA Provider PROVIDER, TEST ONE is NOT authorized to write to the schedule (2)
of the VistA Drug selected.
********************************************************************************
```

Select Provider Not Authorized Message

CS NOTE: The following warning message displays upon selecting the validation if the eR_X Provider does not have a valid DEA number and the Drug is not selected or the Drug selected is a Non-Controlled Substance.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES
```

```
<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************    WARNING(S)    *********************************
eRx Provider does not have a valid DEA# on file.
*******************************************************************************
```

Select eRx Provider Missing DEA Number Warning Message

NOTE: The following warning message displays upon selecting the validation if the VistA Provider does not have a valid DEA number on file and Drug is not selected or Drug selected is a Non-Controlled Substance.

```
           Enter ?? for more actions
P   Print                  H   Hold
E   Edit                   AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************    WARNING(S)    *********************************
Provider NPI mismatch (eRx: 1366412157 | VistA: 1215926985)
VistA Provider does not have a valid DEA# on file.
*******************************************************************************
```

Select VistA Provider Missing DEA Number Warning Message

NOTE: The following block message displays upon selecting the validation if the eR_X Provider's DEA number does not match the VistA DEA number and Drug is not selected or Drug selected is a Non-Controlled Substance.

```
           Enter ?? for more actions
P   Print                  H   Hold
E   Edit                   AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

*******************************    WARNING(S)    *********************************
Provider DEA mismatch (eRx: 1366412157 | VistA: 1215926985)
*******************************************************************************
```

Select Provider DEA Mismatch Message

CS NOTE: The following block message displays upon selecting the validation if the VistA Drug selected is a Controlled Substance, but the VistA Provider is not authorized to write for the Schedule of the Drug.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

******************************     WARNING(S)    *********************************
VistA Provider PROVIDER, TEST ONE is NOT authorized to write to the schedule ([C-V]
Of the VistA Drug selected.
*******************************************************************************
```

Select Provider Not Authorized Message

CS NOTE: The following block message displays upon selecting the validation if the VistA Drug selected is a detox Drug, but the VistA Provider does not have a valid Detox number on file.

```
          Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit// E   Edit
Current Vista Provider: PROVIDER, TEST ONE

Would you like to edit the Provider? NO// YES

<a provider's suggestion screen will appear here, if there are any>

VISTA PROVIDER: PROVIDER, TEST ONE

******************************     WARNING(S)    *********************************
VistA Provider PROVIDER, TEST ONE does not have a valid DETOX#.
*******************************************************************************
```

Select VistA Provider Invalid Detox Number Message

A message displays confirming whether to mark the provider as validated.

2. Enter <**Y**> Yes.
3. If the validation is successful, a message displays indicating that the validation was updated. Type <**Enter**> to continue or <**Shift**>+<^> to Quit.

NOTE: If there are other eR$_X$ for the patient, written by the same provider, received on the same day for that patient, a message displays asking if the provider validation should be applied to those eR$_X$.

- The Status field changes to “VALIDATED” on the Provider Validation screen and the user who accepted the validation and date/time stamp displays to the right of “VALIDATED”.
- In the Single eRx View/Display , after the patient has been validated using the Accept Validation (AV) action, the patient header will be appended with “VALIDATED" along with the user who performed the validation and the date/time stamp.
- A “V” is displayed to the PT column on the eRx Single Patient Queue screen to indicate that the patient has been validated.

NOTE: The Status will not contain validation details until the user Accepts Validation (AV)

```
Provider Validation          Oct 19, 2023@11:25:44          Page:    1 of    1
eRx Reference #: 99999999      eRx Patient: XXXXX,XXXXXXXXX
Status: NOT MATCHED
              ERX PROVIDER                |            VISTA PROVIDER
Name: XXXXXXXX,XXXXXXX                    |Name:
NPI : 9999999999                          |NPI :
DEA : XX9999999                           |DEA :
__________________________________________|_____________________________________
Address:                                  |Address:
 123 FAKE STREET                          |
 PLANO,TX  75024                          |
Tel:                                      |Tel:
__________________________________________|_____________________________________




+         Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Edit//
```

Before Provider Validation (Validate Provider Screen)

```
Provider Validation          Oct 19, 2023@11:31:16          Page:    1 of    1
eRx Reference #: 99999999      eRx Patient: XXXXX,XXXXXXXXX
Status: MANUALLY-MATCHED | VALIDATED by XXXXXXX,XXXX on 10/19/23@11:31:15
              ERX PROVIDER                |            VISTA PROVIDER
Name: XXXXXXXX,XXXXXXX                    |Name: XXXXXXXX,XXXXXXX
NPI : 9999999999                          |NPI : 9999999999
DEA : XX9999999                           |DEA : XX9999999
__________________________________________|_____________________________________
Address:                                  |Address:
 123 FAKE STREET                          | 123 FAKE STREET
 PLANO,TX  75024                          | PLANO,TX  75024
Tel:                                      |Tel:
__________________________________________|_____________________________________


+         Enter ?? for more actions
P   Print                 H   Hold
E   Edit                  AV  Accept Validation
Select Item(s): Quit//
```

After Provider Validation (Validate Provider Screen)

```
Single eRx View/Display      May 16, 2025@10:37:33          Page:       1 of  5
eRx Patient: XXXXXXXXX,XXXXXXXX                      eRx Reference #: 6791230457
eRx Msg Type: NEWRX                                          Written: 03/10/25
```

```
eRx Status: PR - PROCESSED
                    ERX                          |                    VISTA
   PATIENT AUTO-MATCHED | VALIDATED by USER,USER on  3/13/25@17:21
Name: XXXXXXXXX,XXXXXXXX                        |Name: XXXXXXXXX,XXXXXXXX
DOB : XXX 01, 9999    SSN : 666123456           |DOB : XXX 1,9999       SSN : 666-12-3456
Phone: 555-555-55555                            |Phone: 555-555-5555
 STREET ADDRESS LNE1 STREET ARL...76017         | STREET ADDRESS LNE1 STREET ARL...76017
PROVIDER AUTO-MATCHED | VALIDATED by USER,USER on  3/13/25@17:21:52
Name: YYYYYYYYY,YYYYYYY                         |Name: YYYYYYYYY,YYYYYYY
NPI : 9999999999     Phone:                     |NPI : 9999999999    Phone: (222) 222-2222
DEA : XX99999999                                |DEA :
Clinic: EXTERNAL PHARMACY                       |Class: PHYSICIAN
.
.
.
+         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC Validate & Accept eRx
Select Item(s): Next Screen//
```

After Provider Validation (Single eRx View/Display Screen)

7.4.2.6 Batch Provider Validation

When a provider validation is accepted on one eR_X and there are additional eR_X in the Holding Queue for the same patient by the same provider, received on the same day, a message displays asking if the other eR_X for the patient written by the provider should be validated. If the user selects <**Y**> Yes, the system links and applies the provider validation for the eR_X currently in the Holding Queue for the patient by the same provider.

NOTE: Automatic Provider Validation is available only for NewRx and non-controlled substances.

The determination of the same provider is based on unique records from the ERX EXTERNAL PERSON file (#52.48). The system only validates the same provider on eR_X that are currently in the ERX HOLDING QUEUE file (#52.49) for the same patient received on the same date. Provider validation is not applied for the same provider received after the auto validation is applied once. For example, if VA receives six eR_X for the same patient on the same day from the same provider, the user only has to validate the provider once; however, if eR_X are received after the automatic provider validation is applied (e.g., later that same day by that provider), the provider for those eR_X needs to be validated.

```
Would you like to mark this provider as VALIDATED?
Enter Yes or No: NO// y  YES
Provider Match Validated!!


There are other prescriptions for this patient, written by this provider on
Oct 04, 2023
Provider: XXXXXXXX,XXXXX
Patient: XXXXXXXXXXX,XXXXXXXXXX

    DRUG                                    PROVIDER                  STA REC DATE
-------------------------------------------------------------------------------
1.) LORATADINE 10MG TAB                     XXXXXXXX,XXXXX            I   10/04/23

Would you like to apply the above validation to these prescriptions?
Enter Yes or No: N//
```

Batch Provider Validation

To apply the provider validation to the other eRX enter <**Y**> Yes. A message displays indicating that the validation was updated.

- The Status field on all the eRX, where the provider validation has been applied, changes to "VALIDATED" on the Provider Validation screen and the user who accepted the validation and date/time stamp displays to the right of "VALIDATED".
- In the Single eRx View/Display , after the patient has been validated using the Accept Validation (AV) action, the patient header will be appended with "VALIDATED" along with the user who performed the validation and the date/time stamp.
- A "V" is displayed to the PT column on the eRx Single Patient Queue screen to indicate that the patient has been validated.
- The statuses on all eRX validated by the automatic provider validation process changes to "I" for In Process.

7.4.2.7 View Suggestion(s) (VS hidden action)

This hidden action allows users to view and manage existing VistA Provider suggestions at any time, before or after the eRx has been accepted/processed, including "forgetting" erroneous suggestions. When viewing suggestions, the (A)ccept option is not available because this action is not supposed to be used for matching the provider, only to view and manage suggestions.

```
                                                |Sugg. 1 of 1 - 05/02/25|
   ERX PROVIDER                    VISTA PROVIDER|From eRx#: 123431      |
_____________________________________________________________________________
   Name: PROVIDER,TEST             |Name: PROVIDER,TEST
   NPI : 9999999999                |NPI : 9999999999
   DEA : XX9999999                 |DEA : XX9999999
   Clinic: TEST CLINIC NAME        |Class: PHYSICIAN
___________________________________|_________________________________________
   Address:                        |Address:
    9876 HEALTH CIR                |  9876 HEALTH CIR
    XXXXXXXXXXX,XX  99999          |  XXXXXXXXXXX,XX  99999
   Tel: 999-999-9999               |Tel: 999-999-9999
   ________________________________|_____________________________________
   ACTION on SUGGESTION: (F)ORGET  (E)XIT: EXIT//
```

7.4.3 Validate Drug/SIG

The drug/SIG information on the eRX must be validated before a fillable eRX can be accepted.

NOTE: A VistA patient must be linked (matched) before the Validate Drug/SIG action is available.

To validate drug/SIG information for the eRX, type <**VD**> Validate Drug/SIG from the Single eRx View/Display screen. The Drug Validation screen displays and is described in the following sections.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD
(VALIDATE DRUG/SIG)
H  Hold                   RM Remove eRx             AC Validate & Accept eRx
Select Item(s): Next Screen//
```

Validate DRUG/SIG

7.4.3.1 VistA Dispense Drug Auto-Match

The preconditions for a VistA dispense drug auto-match are that the drug should be Active and should be marked for Outpatient use in the local DRUG file (#50).

First, the drug description on the new eRX is matched against the Drug Generic Name entry in the VistA instance's DRUG file (#50). If successful, the match stops right here, and the drug is linked in VistA.

If the match is not successful, the drug description is then matched against the VA Product Name entry in the VistA instance's VA PRODUCT file (#50.68). Then a drug in local DRUG file (#50) for the matched VA Product Name is identified, which should satisfy the preconditions. If the match is successful, the drug is linked in VistA.

If the match is not successful, the NDC is used to match against the VistA instance's NDC/UPN file (#50.67). Using the VA Product Name identified at this step, a drug in the local file for the matched VA Product Name is identified, which should satisfy the preconditions. If the match is successful, the drug is linked in VistA.

NOTE: The NDC is an optional field and may or may not be included with the new eRX. For a supply, if UPC is sent, it is not matched against the NDC/UPN file (#50.67). Only the Drug Description match is attempted.

7.4.3.2 VistA Drug/SIG Drug Auto-Match from a Suggestion

The preconditions for pre-population of all VistA fields related to the Drug (SIG, Dosage, Days Supply, # of Refills, Quantity) from an existing suggestion when the eRx is received are:

- The eRx must have a successful VistA Dispense Drug auto-match (described above)
- There has to be at least one suggestion on file for the Drug/SIG (VistA Rx)

  The VistA Dispense Drug in the suggestion must match the VistA Dispense Drug previously auto-matched.

7.4.3.3 Drug/SIG Manual Validation Screen Overview

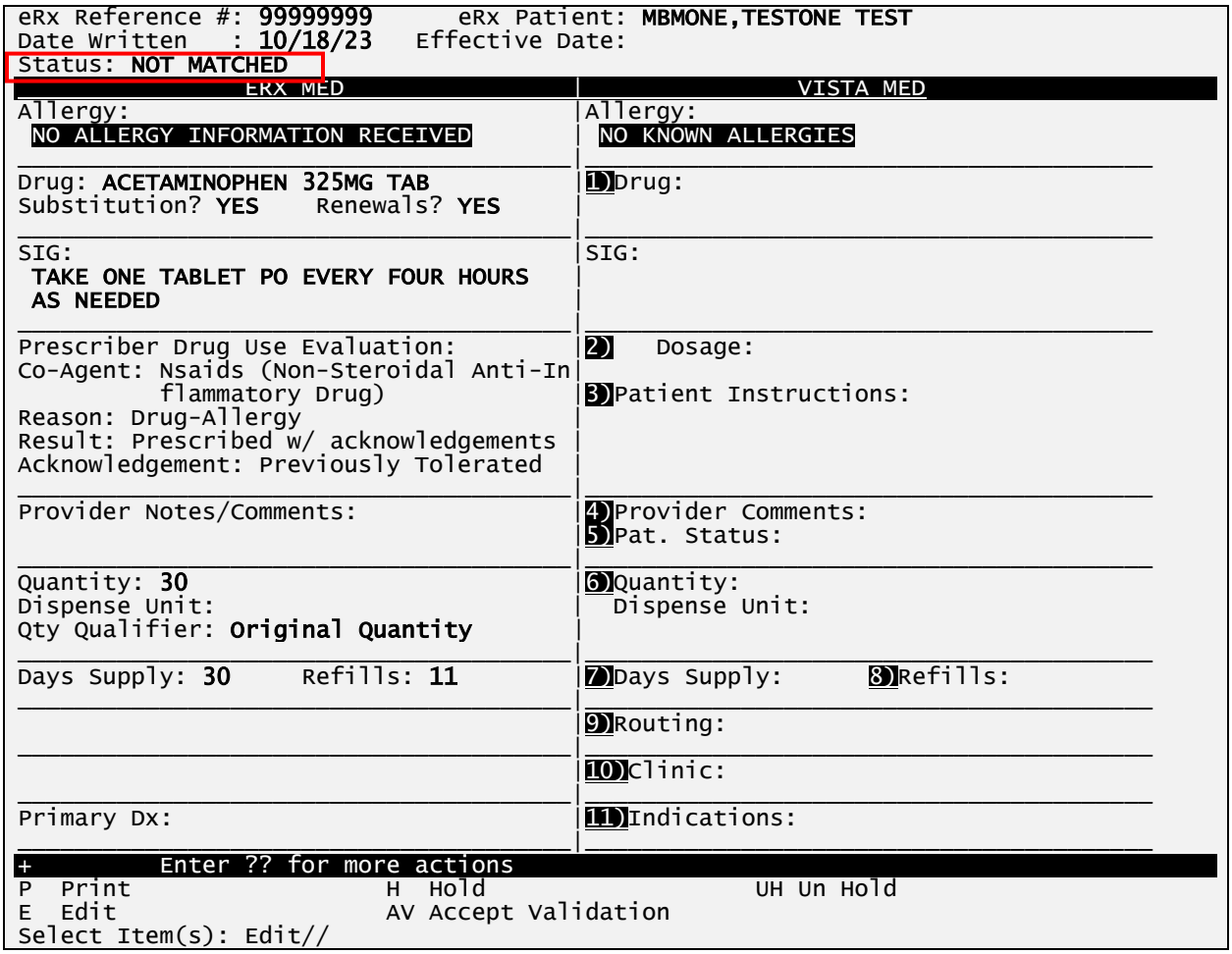
The Drug/SIG Validation screen show the eRX Drug and VistA Drug side-by-side and identify the discrepancies in the data with reverse video.

The header of the Drug/SIG Validation screen contains the eRX Reference #, eRx Patient , Date Written, Effective Date, and the Status. Below the header is the eRX and VistA information for the drug/SIG, where applicable.

If a match was NOT found for the VistA drug, the screen looks similar to the below figure. The Status field has "NOT MATCHED" in the header. The other VistA drug/SIG fields may or may not be populated.

NOTE: The Status will not contain validation details until the user Accepts Validation (AV)

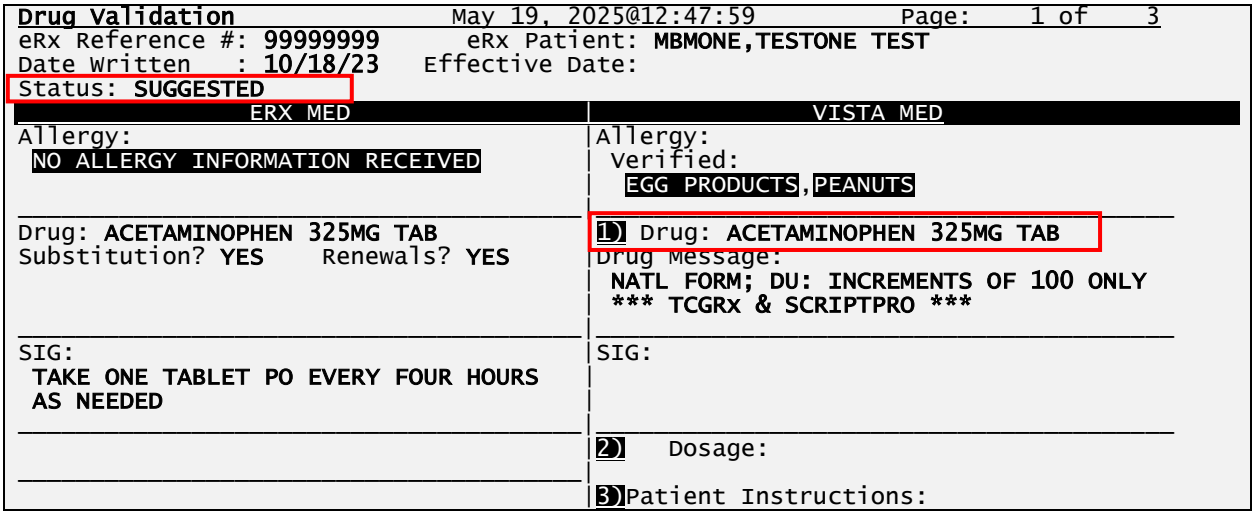
```
Drug Validation                May 19, 2025@12:10:49          Page:    1 of    2
```



Drug Validation Screen Display - VistA Drug Not Validated / Not Auto Matched

If a VistA match was found for the drug where the dispense drug matches exactly (Drug Name, NDC, SIG, Quantity, Days Supply, # of

Refills and Substitution allowance), the screen looks similar to the figure below. The Status field has “SUGGESTED”, with VistA drug/SIG information displaying in the VistA Drug field (#1).



```
+         Enter ?? for more actions
P  Print                  H  Hold                    UH Un Hold
E  Edit                   AV Accept Validation
Select Item(s): Next Screen//
```

Drug Validation Screen Display - VistA Drug Auto Matched / Not Validated

If a VistA match was identified solely in cases where the dispensed drug is already prepopulated, the screen looks similar to the figure below. The Status field has "MANUALLY-MATCHED", with VistA drug/SIG information displaying in the VistA Drug field (#1).

```
Drug Validation              May 19, 2025@12:47:59          Page:    1 of    3
eRx Reference #: 202505270001  eRx Patient: TESTTWO,MBMTWO
Date Written   : 5/27/25     Effective Date:
Status: MANUAL ENTRY
                ERX MED                          VISTA MED
Allergy:                                 Allergy:
 NO ALLERGY INFORMATION RECEIVED          Verified:
                                           EGG PRODUCTS,PEANUTS
Drug: SIMVASTATIN 80MG TAB               1)Drug: SIMVASTATIN 80MG TAB
Substitution? YES    Renewals? YES       Drug Message:
                                          NATL FORM *TABS SPLIT*
SIG:                                     SIG:
 TAKE ONE-HALF TABLET MOUTH EVERY DAY
Prescriber Drug Use Evaluation:          2)   Dosage:
 None
                                         3)Patient Instructions:
                                          FOR CHOLESTEROL

+         Enter ?? for more actions
P  Print                  H  Hold                    UH Un Hold
E  Edit                   AV Accept Validation
Select Item(s): Next Screen//
```

Drug Validation Screen Display - VistA Drug Manually Matched / Not Validated

7.4.3.4 Drug Suggestion

This functionality was designed for two purposes: 1) Save the users time and; 2) Improve accuracy of the VistA fields entered to match the incoming eRx. It works by first creating a "memory" of how each incoming eRx are being translated into a VistA prescription. This memory is recorded at the moment the corresponding Pending Order of an eRx is finished and becomes an Active (or Suspended) VistA prescription (when a record is created in the PRESCRIPTION file (#52)). At this point the software will gather the following field values from the incoming eRx record:

- Drug Name
- Drug NDC Code
- Quantity
- Substitutions Allowed?
- Days Supply
- Number of Refills

- SIG

If Drug Name, Drug NDC Code or Quantity are not present the software will not proceed.

The software then generates a long number composed of the following numbers concatenated:

NDC Code_Drug Hash (Name+SIG)_Subs_Quantity_Days Supply_Number of Refills

Drug Hash is a number generated by summing the ASCII values of the Drug Name concatenated with the SIG, where each letter/number on the string are multiplied by their position on the string with an ascending and then a descending order.

The result of the algorithm above is a unique long number for the specific eR$_X$ received from outside, which is recorded on the eR$_X$ record as a cross-reference.

At the moment that the user selects to edit the Drug for another eR$_X$, the same long number is generated for the eR$_X$ and is checked against the database to find if matches with a previous eR$_X$ that was already completed and finished. If a perfect match is found, then the software will retrieve the information from the VistA Prescription and will present it to the user as an option to automatically pre-fill all the fields related to the drug, as shown below:

```
                                                  |Sugg. 1 of 1 - 06/11/23|
ERX MED                                 VISTA MED |From Rx#: 9999999      |
_____________________________________________________________________________
Drug: Meloxicam 15mg Tablet             |Drug: MELOXICAM 7.5MG TAB
Substitution? YES    Renewals? YES      |Drug Message:
                                        | NATL FORM (2/10)
________________________________________|____________________________________
SIG:                                    |SIG:
 TAKE ONE TABLET PO EVERY SIX HOURS     | TAKE TWO TABLETS BY MOUTH ONCE EVERY
 AS NEEDED                              | SIX HOURS WITH FOOD - IF SPLITTING
                                        | TABLET, SPLIT JUST PRIOR TO USE
________________________________________|____________________________________
                                        |Patient Instructions:
                                        | - IF SPLITTING TABLET, SPLIT JUST
                                        | PRIOR TO USE
________________________________________|____________________________________
Provider Notes/Comments:                |Provider Comments:
                                        |
________________________________________|____________________________________
Quantity: 90                            |Quantity: 180
Dispense Unit:                          |Dispense Unit: TAB
Qty Qualifier: Original Quantity        |QTY Dispense Message:
                                        | TEST DISPENSE MESSAGE
________________________________________|____________________________________
Days Supply: 90     Refills: 3          |Days Supply: 30     Refills: 11
_____________________________________________________________________________
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT// ?

  VIEW RX - View VistA Rx where the suggestion is coming from
  ACCEPT - Accepts the suggested data (right column) and pre-populates the
           VistA fields
  NEXT   - Ignores the current suggestion and view the next one
  FORGET - Forgets the current suggestion so that it is not presented again
           in the future to any user
  EXIT   - Exits and continue to filling the VistA fields manually

     Select one of the following:

          V         VIEW RX
          A         ACCEPT
          N         NEXT
          F         FORGET
```

```
          E         EXIT

ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT//
```

NOTE: The software limits the number of distinct suggestions to 3. The order in which the suggestions are presented are from the newest (most recently "remembered") to the oldest (last "remembered").

If more than one distinct suggestion exists, the software will display slightly different. It will start with the latest matched VistA Rx and will go back to the previous ones, one by one if the user selects NEXT below:

```
                                                    |Sugg. 1 of 2 - 06/11/23|
ERX MED                                  VISTA MED  |From RX#: 9999999      |
_____________________________________________________________________________
Drug: Meloxicam 15mg Tablet              |Drug: MELOXICAM 15MG TAB
Substitution? YES    Renewals? YES       |Drug Message:
                                         | NATL FORM (2/10)
_____________________________________________________________________________
SIG:                                     |SIG:
 TAKE ONE TABLET PO EVERY SIX HOURS      | TAKE ONE TABLET BY MOUTH ONCE EVERY
 AS NEEDED                               | SIX HOURS WITH FOOD - IF SPLITTING
                                         | TABLET, SPLIT JUST PRIOR TO USE
_____________________________________________________________________________
                                         |Patient Instructions:
                                         | - IF SPLITTING TABLET, SPLIT JUST
                                         | PRIOR TO USE
_____________________________________________________________________________
Provider Notes/Comments:                 |Provider Comments:
                                         |
_____________________________________________________________________________
Quantity: 90                             |Quantity: 30
Dispense Unit:                           |Dispense Unit: TAB
Qty Qualifier: Original Quantity         |QTY Dispense Message:
                                         | TEST DISPENSE MESSAGE
_____________________________________________________________________________
Days Supply: 90      Refills: 3          |Days Supply: 30      Refills: 11
_____________________________________________________________________________
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (N)EXT  (F)ORGET  (E)XIT: NEXT// ?

  VIEW RX - View VistA Rx where the suggestion is coming from
  ACCEPT - Accepts the suggested data (right column) and pre-populates the
           VistA fields
  NEXT   - Ignores the current suggestion and view the next one
  FORGET - Forgets the current suggestion so that it is not presented again
           in the future to any user
  EXIT   - Exits and continue to filling the VistA fields manually

     Select one of the following:

          V         VIEW RX
          A         ACCEPT
          N         NEXT
          F         FORGET
          E         EXIT

ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (N)EXT  (F)ORGET  (E)XIT: NEXT//
```

If the user selects **VIEW** above, allow the user to view the VistA Rx information before accepting it. If the user select V a notice will be displayed before taking the user to view the Suggested VistA Rx detail.

```
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT// V  VIEW RX
                                   NOTICE
You will be taken to the VistA Rx#9999999 that was entered in the past for the
same Product (NDC/SIG/Qty/Days Supply/# of Refills/Substitution) for a different
eRx. This VistA Rx may or may not be for the same patient in this erx being
processed.

Type <Enter> to continue or '^' to exit:
```

If the user selects **ACCEPT** above, the VistA fields for the drug will be auto-populated and the users will be taken back to the Validate Drug/SIG where they can edit the fields manually by selecting each field number.

```
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT// ACCEPT
                                                          Updating...done.


Drug Validation              Nov 11, 2023@14:21:45          Page:    1 of    3
eRx Reference #: 9999999       eRx Patient: XXXXXXXXX,XXXXXXXXXX
Date Written   : 6/10/23    Effective Date:
Status: MANUALLY-MATCHED
                ERX MED                                VISTA MED
Allergy:                                  |Allergy:
 NO ALLERGY INFORMATION RECEIVED          | Verified:
                                          |  ABOLENE,ACEBUTOLOL,MOLD,POLLEN
_________________________________________ |_________________________________________
Drug: Meloxicam 15mg Tablet               |1)Drug: MELOXICAM 15MG TAB
Substitution? NO     Renewals? YES        |Drug Message:
                                          | NATL FORM (2/10)
_________________________________________ |_________________________________________
SIG:                                      |SIG:
 TAKE ONE TABLET PO EVERY SIX HOURS       | TAKE ONE TABLET BY MOUTH EVERY SIX
 AS NEEDED                                | HOURS - IF SPLITTING TABLET, SPLIT
                                          | JUST PRIOR TO USE
_________________________________________ |_________________________________________
Prescriber Drug Use Evaluation:           |2)   Dosage: 15 (MG)
None                                      |       Verb: TAKE
                                          |Disp. Units: 1
                                          |       Noun: TABLET
                                          |      Route: ORAL
                                          |   Schedule: Q6H
                                          |
                                          |3)Patient Instructions:
                                          | - IF SPLITTING TABLET, SPLIT JUST
                                          | PRIOR TO USE
_________________________________________ |_________________________________________
Provider Notes/Comments:                  |4)Provider Comments:
                                          |
_________________________________________ |_________________________________________
                                          |5)Pat. Status: SC LESS THAN 50%
_________________________________________ |_________________________________________
Quantity: 90                              |6)Quantity: 30
Dispense Unit: Tablet                     |  Dispense Unit: TAB
Qty Qualifier: Original Quantity          |
_________________________________________ |_________________________________________
Days Supply: 90      Refills: 3           |7)Days Supply: 30     8)Refills: 11
_________________________________________ |_________________________________________
                                          |9)Routing: MAIL
_________________________________________ |_________________________________________
```

```
                                        |10)Clinic: CC CLINIC
________________________________________|_____________________________________

 +         Enter ?? for more actions
P  Print                  H  Hold                  UH Un Hold
E  Edit                   AV Accept Validation
Select Item(s): Next Screen//
```

If the user selects **FORGET** the following message will be presented:

```
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT// FORGET

Are you sure this suggestion match should be forgotten? NO// ?

This suggestion originated from a VistA Rx previously dispensed for an
eRx with the exact Drug Name, NDC, SIG, Quantity, Days Supply, # of
Refills and Substitution allowance. Once you forget this match it will
no  longer be suggested as a match for future eRx's with the same fields.

     Select one of the following:

          Y         YES
          N         NO

Are you sure this suggestion match should be forgotten? NO// YES
                                                        Forgetting...Ok.
```

NOTE: If the user chooses YES to forget the entry it will no longer be presented as a suggestion to any user when a similar prescription to this eR_X is received again in the future.

If no perfect match exists for the number generated, the user will be prompted to enter the drug manually, as shown below:

```
Select Item(s): Edit//    Edit


                                   ORIGINAL ERX
eRx Drug : LEVOTHYROXINE NA (SYNTHROID) 50MCG TAB
eRx SIG  : TAKE ONE TABLET MOUTH EVERY DAY
eRx Notes: TEST.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity          Qty Unit of Measure:
Qty: 30      Days Supply: 30      Refills: 3       Substitutions: YES


Current Vista Drug: LEVOTHYROXINE NA (SYNTHROID) 300MCG TAB
Select DRUG GENERIC NAME: LEVOTHYROXINE NA (SYNTHROID) 300MCG TAB//
```

If the user selects **EXIT**, the user will be prompted to enter the drug information manually:

```
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT// EXIT

                                   ORIGINAL ERX
```

```
eRx Drug : LEVOTHYROXINE NA (SYNTHROID) 50MCG TAB
eRx SIG  : TAKE ONE TABLET MOUTH EVERY DAY
eRx Notes: TEST.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity          Qty Unit of Measure:
Qty: 30      Days Supply: 30      Refills: 3       Substitutions: YES

Current Vista Drug: LEVOTHYROXINE NA (SYNTHROID) 50MCG TAB
Select DRUG GENERIC NAME: LEVOTHYROXINE NA (SYNTHROID) 50MCG TAB//
```

7.4.3.5 Edit Drug/SIG

1. To edit the drug/SIG information, use the <**E**> Edit action on the Drug Validation screen.
2. If the VistA drug/SIG information has been linked for the eR_X, the edit drug/SIG sequence prompts the user to select a field or select All fields.
   - Select Item (s): Quit// <**E**> Edit or enter the field(s) at this prompt (i.e. 1, 1-3, etc.)
   - Which fields (s) would you like to edit? (1-10) or "A" 11: A//
3. Under Single eR_X View/Display > VALIDATE DRUG/SIG screen > Edit, if a drug is already matched in the hub, that drug is displayed at the "select" prompt. The user is still allowed to change the drug by entering the drug name.
3. Under Single eR_X View/Display > VALIDATE DRUG/SIG screen > Edit, if a drug is not matched in the hub, at the "select" prompt, it is blank wherein the user can enter the drug name.
4. When a Yes/No confirmation is asked for the selected drug, if the user hits enter or selects "**No**", the control comes out of Edit mode back to VD screen.

NOTE: The eR_X Drug/SIG information from the external provider displays throughout the edit drug/SIG process as reference.

```
Current Vista Drug: MELOXICAM 7.5MG TAB
Select DRUG GENERIC NAME: MELOXICAM 7.5MG TAB//       MS102       NATL FORM (2/10)

You have selected: MELOXICAM 7.5MG TAB
Would you like to use this drug/supply?
Enter Yes or No: YES
                                ORIGINAL ERX
eRx Drug : MELOXICAM 7.5MG TAB
eRx SIG  : Take two tabs by mouth daily
eRx Notes: Take with food
Drug Form: Tablet                                       Strength: 7.5MG
Qty Qualifier: Original Quantity          Qty Unit of Measure: Tablet
Qty: 30      Days Supply: 30      Refills: 11      Substitutions: YES

There are 2 Available Dosage(s):
       1. 7.5MG
       2. 15MG

Select from list of Available Dosages (1-2), Enter Free Text Dose
or Enter a Question Mark (?) to view list: 1 7.5MG
```

5. Next, enter the Dosage. Either enter a free text dose or enter a question mark <**?**> to view a list of available dosages. The system prompts the user to confirm the selected dosage.
   a. Enter the Verb, Route, and Schedule.
   b. Patient Instructions are default/consistent instructions that come from the Orderable Item. VA Patient Instructions are auto populated when either a drug is auto matched or manually matched, or the drug's Pharmacy Order Item has an entry for those instructions. If it is blank, enter VA Patient Instructions. If it needs to be edited, use the Replace function. Even abbreviated Patient Instructions from Medication Instruction files are allowed, which expand upon saving. This field holds the patient instructions for an eRX. This field is transferred to the Pending Queue upon acceptance of an eRX.
   c. Provider Comments are additional free text comments that the provider may enter. The VA Provider Comments field contains the eRX Notes from the external provider and can be edited by entering <**Replace**>. Even abbreviated Provider Comments from Medication Instruction files are allowed, which expand upon saving. This field is transferred to the Pending Queue upon acceptance of an eRX.
   d. Enter Patient Status and edit the Patient Status as required.
   e. Enter/edit VistA Quantity, VistA Days Supply, and VistA Renewals as needed.

NOTE: The Vista Days Supply prompt is pre-populated with an auto-calculated value given to the user as a suggested value for the Days Supply prompt. This value is displayed as [DAYS SUPPLY:(1-90): 90//], with suggested value behind two forward slashes. This value is derived from the values entered by the user in the Quantity prompt, the Units Per Dose prompt, and the Schedule prompt. The auto-calculated value is the result of dividing the Quantity by the Units Per Dose, then dividing the resulting value by the Schedule (Units Per Dose/Quantity/Schedule). This auto-calculated value is only a suggested entry for the user. The user can enter any amount that fits within the Days Supply range supplied by the eRX software.

When editing the Quantity field after the VistA drug has been linked, the Vista Quantity prompt is pre-populated with an auto-calculated value as a suggested value to the user. This value is displayed as [QTY:(1-90): 90//], with the suggested value behind two forward slashes. This value is derived from the values entered by the user in the Days Supply prompt, the Units Per Dose prompt, and the Schedule prompt. The auto-calculated value is the result of dividing the Days Supply by the Units Per Dose, then dividing the resulting value by the Schedule (Units Per Dose/Days Supply/Schedule). This auto-calculated value is only a suggested entry for the user. The user can enter any amount that fits within the Quantity range supplied by the eRX software.

   f. Enter Routing. Either <**M**> for Mail, <**W**> for Window or <**P**> for Park.
   g. The system displays the Default eRX Clinic setup by the site. If it is not configured, this field is blank. The user can select a clinic as required in either case.

NOTE: Setting up the Default eRX Clinic is optional. Sites are encouraged to edit their OUTPATIENT SITE file (#59) to define the default eRX clinic. The following field is added to the OUTPATIENT SITE file (#59): DEFAULT ERX CLINIC field (#10).

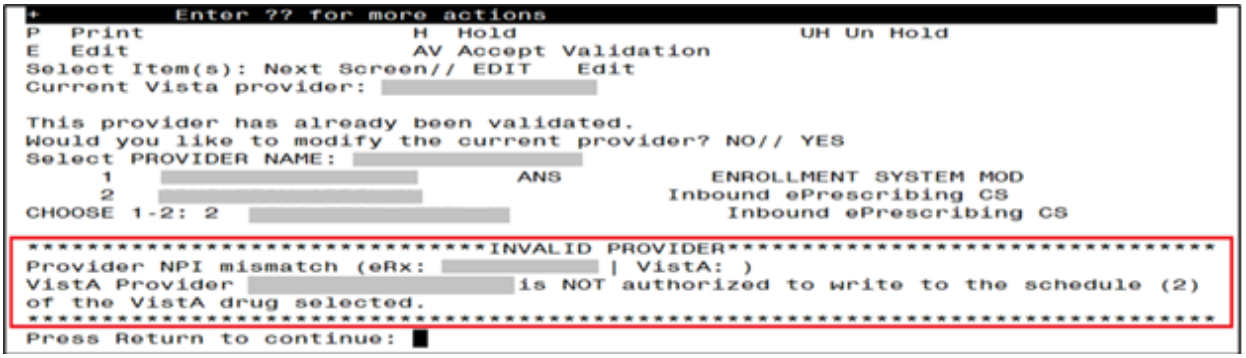
Please reference the Implementation Guide – Inbound ePrescribing (PSO*7.0*p581) on the VA Documentation Library (VDL) at the following link for details on setting up the default eRX clinic for a site.

Outpatient Pharmacy VDL URL: https://www.va.gov/vdl/application.asp?appid=90

h. Enter the Indication for Use (Optional). This field works similarly to Backdoor Pharmacy.
i. Once all the drug/SIG fields have been edited and the drug/SIG sequence is complete, the edited information displays on the Drug Validation screen.
j. The next step is to accept the validation <**AV**>, which is described in the next section.
k. If you have to edit after this, you can pick the fields:
   - Select Item (s): Quit// E Edit
   - Which fields (s) would you like to edit? (1-11) or "A" 11: A//

NOTE: If the Default eRX Clinic is changed from the one that is configured with the NPI Institution, of the receiving Pharmacy, the eRX may not show up in OERR when processed. Refer to the Implementation Guide – Inbound ePrescribing (PSO*7.0*p581) on the VA Documentation Library (VDL) for details on setting up the Default eRX Clinic for a site.

CS NOTE: The following block message displays upon selecting the Drug validation if the Provider is not authorized to write a scheduled Controlled Substance prescription.



Select Provider Not Authorized Message

CS NOTE: The following warning message displays upon selecting the validation if the Provider does not have a valid Detox number.

```
P  Print                    H  Hold                    UH Un Hold
E  Edit                     AV Accept Validation
Select Item(s): Next Screen// E   Edit


                                   ORIGINAL ERX
eRx Drug : LORAZEPAM 2MG/ML ORAL CONCENTRATE
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES



Current Vista Drug: LORAZEPAM 2MG/ML ORAL CONCENTRATE [C-IV]***(N/F)***
Select DRUG GENERIC NAME: LORAZEPAM 2MG/ML ORAL CONCENTRATE//            CN302
   N/F       NATL N/F; 30 mL/BT (CS MENU)     NON CMOP DRUG
**********************************INVALID DRUG**********************************
VistA Provider TEST,PROVIDER does not have a valid DETOX#.
********************************************************************************
Press Return to continue:
```

Select Provider Missing Valid Detox Number Warning Message

CS NOTE: The following block message displays upon selecting the Drug validation if the eRx is Non-Controlled Substance and the VistA drug is a Controlled Substance. The Accept Validation will be blocked.

```
P  Print                    H  Hold                    UH Un Hold
E  Edit                     AV Accept Validation
Select Item(s): Next Screen// ED   Edit

                                   ORIGINAL ERX
eRx Drug : IBUPROFEN 200MG TAB
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES


Current Vista Drug: IBUPROFEN 200MG TAB
Select DRUG GENERIC NAME: IBUPROFEN 200MG TAB// LORAZEPAM 2MG/ML ORAL
CONCENTRATE
            CN302     N/F       NATL N/F; 30 mL/BT (CS MENU)     NON CMOP DRUG
**********************************INVALID DRUG**********************************
eRx is not digitally signed and VistA Drug is not matched to an NDF item marked
with a CS Federal Schedule but is locally marked as a controlled substance ([C-
IV]).
********************************************************************************
Press Return to continue:
```

Blocked Accept Validation Message

CS NOTE: The following warning message displays upon selecting an eRx that is a Controlled Substance, but the VistA drug selected is a Non-Controlled Substance.

```
P  Print                    H  Hold                    UH Un Hold
E  Edit                     AV Accept Validation
Select Item(s): Next Screen// E   Edit


                                  ORIGINAL ERX
eRx Drug : LORAZEPAM 2MG/ML ORAL CONCENTRATE
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE.
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES


Current Vista Drug: LORAZEPAM 2MG/ML ORAL CONCENTRATE [C-IV]***(N/F)***
Select DRUG GENERIC NAME: LORAZEPAM 2MG/ML ORAL CONCENTRATE// IBUPROFEN
100MG/5ML SUSP MS102         NATL FORM; 120 ML/BT     DOD VHA TRANS
********************************** WARNING(S) **********************************
eRx was digitally signed by the prescriber and VistA Drug selected is Non-CS.
Please, review and make sure you selected the correct drug.
********************************************************************************


You have selected: IBUPROFEN 100MG/5ML SUSP
Would you like to use this drug/supply?
Enter Yes or No:
```

Drug Validation Warning Message

CS NOTE: The following block message displays upon selecting an eR_X that is not digitally signed, and the VistA drug is a Controlled Substance.

```
P  Print                   H  Hold                    UH Un Hold
E  Edit                    AV Accept Validation
Select Item(s): Next Screen// ED   Edit

                                ORIGINAL ERX
eRx Drug : IBUPROFEN 200MG TAB
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES

Current Vista Drug: IBUPROFEN 200MG TAB
Select DRUG GENERIC NAME: IBUPROFEN 200MG TAB// LORAZEPAM 2MG/ML ORAL
CONCENTRATE
           CN302     N/F       NATL N/F; 30 mL/BT (CS MENU)     NON CMOP DRUG
**********************************INVALID DRUG**********************************
eRx is not digitally signed and VistA Drug is marked as CS ([C-IV]).
********************************************************************************
Press Return to continue:
```

Drug Validation eRx without DS Message

NOTE: The following block message displays upon selecting an eRx that is digitally signed, and the VistA drug is a Non-Controlled Substance.

```
P  Print                   H  Hold                    UH Un Hold
E  Edit                    AV Accept Validation
Select Item(s): Next Screen// ED   Edit

                                ORIGINAL ERX
eRx Drug : IBUPROFEN 200MG TAB
eRx SIG  : TAKE ONE TABLET A DAY ON AN EMPTY STOMACH
eRx Notes: This is a TEST NOTE
Drug Form:                                              Strength:
Qty Qualifier: Original Quantity        Qty Unit of Measure:
Qty: 20      Days Supply: 30      Refills: 3       Substitutions: YES

Current Vista Drug: IBUPROFEN 200MG TAB
Select DRUG GENERIC NAME: IBUPROFEN 200MG TAB// CODEINE SULFATE 30MG TAB
       CN101          NATL FORM *TABS SPLIT*      DOD VHA TRANS
**********************************INVALID DRUG**********************************
eRx is not digitally signed and VistA Drug is marked as CS ([C-II]).
********************************************************************************
Press Return to continue:
```

Drug Validation eRx without DS Message

CS NOTE: The following block message displays upon selecting an eRx that does not have a valid DEA number on file for the eRx Provider.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity      Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB            CN302     N/F        NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB           CN302          NATL FORM;
     3   DIAZEPAM 5MG TAB U.D.           CN302          NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)           CN302          NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB          CN302          NATL FORM;
**********************************INVALID DRUG**********************************
eRx Provider does not have a valid DEA#.
********************************************************************************
Press Return to continue:
```

Drug Validation eRx with Invalid eRx Provider DEA Number Message

CS NOTE: The following block message displays upon selecting an eRx that doesn't have a valid DEA number on file for the VistA Provider.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity      Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB            CN302     N/F        NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB           CN302          NATL FORM;
     3   DIAZEPAM 5MG TAB U.D.           CN302          NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)           CN302          NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB          CN302          NATL FORM;
**********************************INVALID DRUG**********************************
VistA Provider                  does not have a valid DEA# on file.
********************************************************************************
Press Return to continue:
```

Drug Validation eRx with Invalid VistA Provider DEA Number Message

NOTE: The following block message displays upon selecting an eR_X that has a mismatched DEA number on file for the Provider.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity      Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB            CN302     N/F        NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB            CN302          NATL FORM:
     3   DIAZEPAM 5MG TAB U.D.             CN302          NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)             CN302          NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB          CN302          NATL FORM:
**********************************INVALID DRUG**********************************
Provider DEA mismatch (eRx:                  | VistA:                  ).
********************************************************************************
Press Return to continue:
```

Drug Validation eRx with Provider DEA Number Mismatch Message

CS NOTE: The following warning message displays upon selecting an eRx that was written or issues after the VistA Provider's DEA number has expired.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity      Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB            CN302     N/F        NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB            CN302          NATL FORM:
     3   DIAZEPAM 5MG TAB U.D.             CN302          NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)             CN302          NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB          CN302          NATL FORM:
*********************************  WARNING(S)  *********************************
eRx Written Date/Issue Date is after the VistA Provider DEA expiration date
(JUL 22 2021)
********************************************************************************
Press Return to continue:
```

Drug Validation eRx Written After VistA Provider DEA Expiration Warning Message

CS NOTE: The following block message displays upon selecting an eRx that does not have a valid VistA Provider detox number on file.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity  Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB           CN302     N/F       NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB           CN302         NATL FORM;
     3   DIAZEPAM 5MG TAB U.D.           CN302         NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)           CN302         NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB         CN302         NATL FORM;
**********************************INVALID DRUG**********************************
VistA Provider                  does not have a valid DETOX#
********************************************************************************
Press Return to continue:
```

Drug Validation eRx VistA Provider Invalid DEA Number Message

CS NOTE: The following warning message displays upon selecting an eRX that does not have a valid VistA Provider authorization to write the drug schedule.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity  Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB           CN302     N/F       NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB           CN302         NATL FORM;
     3   DIAZEPAM 5MG TAB U.D.           CN302         NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)           CN302         NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB         CN302         NATL FORM;
**********************************  WARNING(S)  **********************************
VistA Provider                  is NOT authorized to write to the schedule
([C-V]) of the VistA Drug selected.
********************************************************************************
Press Return to continue:
```

Drug Validation eRx VistA Provider Not Authorized Warning Message

CS NOTE: The following warning message displays upon selecting an eRX that is written/issued after the VistA Provider's DEA expiration date.

```
eRx Notes:
Drug Form:                                  Strength:
Code List Qualifier: Original Quantity      Quantity Unit of Measure:
Substitutions? :YES
Qty: 10                  Days Supply: 10                Refills: 11


Select DRUG GENERIC NAME: diaze
     1   DIAZEPAM 5MG (VALIUM) TAB            CN302     N/F       NATL N/F; COS C
O-SIGNATURE FOR USE
     2   DIAZEPAM 5MG TAB            CN302          NATL FORM;
     3   DIAZEPAM 5MG TAB U.D.             CN302          NATL FORM (NDC)
     4   DIAZEPAM 5MG/ML 2ML INJ (ML)             CN302          NATL FORM (NDC)

CHOOSE 1-4: 2  DIAZEPAM 5MG TAB          CN302          NATL FORM;
********************************   WARNING(S)   *********************************
eRx Written Date/Issue Date is after the VistA Provider DEA expiration date
(JUL 22 2021)
*******************************************************************************
Press Return to continue:
```

Drug Validation eRx VistA Provider Not Authorized Warning Message

7.4.3.6 View Suggestion(s) (VS hidden action)

This hidden action allows users to view and manage existing VistA Drug suggestions at any time, before or after the eRx has been accepted/processed, including "forgetting" erroneous suggestions. When viewing suggestions, the (A)ccept option is not available because this action is not supposed to be used for matching the drug information, only to view and manage suggestions.

```
Select Item(s): Next Screen// VS
                                                |Sugg. 1 of 1 - 03/19/24|
ERX MED                                 VISTA MED      |From Rx#: 2298007      |
_____________________________________|_____________________________________
Drug: DOCUSATE CA 240MG CAP             |Drug: DOCUSATE CA 240MG CAP
Substitution? YES    Renewals? YES      |Drug Message:
                                        | NATL FORM (09/01)  (INCREMENT OF
                                        | 100s)
_____________________________________|_____________________________________
SIG:                                    |SIG:
 1 CAP PO DAILY                         | TAKE ONE CAPSULE BY MOUTH ONCE DAILY
_____________________________________|_____________________________________
Provider Notes/Comments:                |Provider Comments:
                                        |
_____________________________________|_____________________________________
Quantity: 30                            |Quantity: 30
Dispense Unit:                          |Dispense Unit: CAP
Qty Qualifier: Original Quantity        |QTY Dispense Message:
                                        | CAP (INCREMENTS OF 100)
_____________________________________|_____________________________________
Days Supply: 30     Refills: 11         |Days Supply: 30     Refills: 11
_____________________________________|_____________________________________
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (F)ORGET  (E)XIT: EXIT//
```

7.4.3.6.1 Additional Field-level Information:

- Quantity Unit of Measure is displayed in the eRX Holding Queue > Validate Drug/SIG screen > Edit, along with the reference eRX information.
- eRX Quantity displays up to 5 digits after the decimal in the eRX Holding Queue Summary/Details screen and VD > Edit screen.
- VistA Quantity is displayed same as eRX Quantity if there are 2 digits after decimal places. If there are more than 2 digits after decimal places, VistA Quantity field is left blank so that the user can key in.
- eRX Days Supply displays up to 999 in the eRX Holding Queue Summary/Details screen and VD > Edit screen.
- VistA Days Supply is auto-calculated based on Units Per Dose, Quantity, and Schedule values. User can also key in a desired value in this field.
- eRX Renewals displays up to 99 in the eRX Holding Queue Summary/Details screen and VD > Edit screen.
- VistA Renewals allows a value between 0 and 11 only.
- VistA Renewals is auto-populated based on Dispensing Units, Quantity, and Days Supply values.
- Help text for VistA Quantity is under eRX Holding Queue > Validate Drug/SIG screen > Edit.

7.4.3.6.2 Quantity/Days Supply Work Flow under Validate Drug/SIG > Edit:

Scenario 1: The updated Quantity/Days Supply work flow works in the holding queue for only available dosages such as 40MG, 80MG and so on. The Quantity divided by schedule is then divided by units per dose to provide the Days Supply value.

Available Dosage(s):

1. 40MG
2. 80MG

Scenario 2: Quantity/Days Supply auto-calculation does not function for available dosages such as SMALL AMOUNT/LIBERAL AMOUNT, DROP/DROPS, TEASPOONFUL, PATCH etc. For these available dosages, Holding queue VD screen works similar to CPRS, not auto-calculating Days Supply based on Quantity, Schedule, and Units per dose.

There are 2 Available Dosage(s):

1. 1 DROP
2. 2 DROPS

There are 4 Available Dosage(s):

1. 1 TEASPOONFUL
2. 2 TEASPOONFULS

3. 1 TABLESPOONFUL

There are 3 Available Dosage(s):

1. LIBERAL AMOUNT
2. SMALL AMOUNT
3. MODERATE AMOUNT

Scenario 3: Quantity/Days Supply auto-calculation does not function for drugs when there are no available dosages. Holding queue VD screen works similar to CPRS, not auto-calculating Days Supply based on Quantity, Schedule, and Units per dose.

There are NO Available Dosage(s).

Please Enter a Free Text Dose:

7.4.3.6.3 Copy Patient Instructions Prompt

After accepting the suggested Rx on the eRx Drug Validation Edit action screen, the user will be prompted to see whether they want to copy the patient instructions from the suggested Rx into the eRx, as shown below. The default for this prompt is 'NO'.

NOTE: The prompt below will only appear if the Pharmacy Orderable Item for the drug does not have Patient Instructions.

```
Select Item(s): Next Screen// e   Edit
                                                    |Sugg. 1 of 2 - 03/11/25|
ERX MED                                  VISTA MED  |From Rx#: 3059546      |
_____________________________________________________|_____________________________
Drug: LEVOTHYROXINE NA (SYNTHROID) 50MC |Drug: LEVOTHYROXINE NA (SYNTHROID) 50M
      G TAB                             |      CG TAB
Substitution? YES    Renewals? YES      |Drug Message:
                                        | NATL FORM; VA STND DRUG
_____________________________________________________|_____________________________
SIG:                                    |SIG:
 TAKE ONE TABLET MOUTH EVERY DAY        | TAKE ONE TABLET BY MOUTH ONCE DAILY
                                        | BEFORE MEAL FOR THYROID HORMONE
                                        | REPLACEMENT - TAKE AT LEAST AN HOUR
                                        | BEFORE FOOD OR OTHER MEDICATIONS
_____________________________________________________|_____________________________
Provider Notes/Comments:                |Provider Comments:
 TESTING FOR ERX BATCH CHANGE REQUEST.  | TESTING FOR ERX BATCH CHANGE REQUEST.
_____________________________________________________|_____________________________
Quantity: 30                            |Quantity: 30
Dispense Unit:                          |Dispense Unit: TAB
_____________________________________________________|_____________________________
Days Supply: 30     Refills: 3          |Days Supply: 30     Refills: 3
_____________________________________________________|_____________________________
ACTION on SUGGESTION: (V)IEW RX  (A)CCEPT  (N)EXT  (F)ORGET  (E)XIT: NEXT//
ACCEPT

Rx #3059546 PATIENT INSTRUCTIONS:
FOR THYROID HORMONE REPLACEMENT - TAKE AT LEAST AN HOUR BEFORE FOOD OR OTHER
MEDICATIONS

Copy PATIENT INSTRUCTIONS from Rx #3059546? NO//
```

a) If YES is chosen by the user, all fields on the eRx Drug Validation screen will have its fields updated with any available data.
b) If NO is chosen by the user, all fields on the eRx Drug Validation screen will have its fields updated with any available data, with the exception of the Patient Instruction field. The user can manually edit the field as they currently do.
c) When the user inputs the up-caret symbol (^), no changes are made.

7.4.3.7 Accept Drug/SIG Validation

Once the VistA Drug/SIG information has been edited and reviewed for accuracy, the next step is to accept the validation <**AV**> on the Drug Validation screen. The system prompts the user to confirm the validation. After entering <**Y**> Yes, a message displays that the drug validation has been updated.

```
P  Print                    H  Hold                      UH Un Hold
E  Edit                     AV Accept Validation
Select Item(s): Next Screen// AV   Accept Validation

Would you like to mark this drug as VALIDATED?
Enter Yes or No: YES//
Drug/SIG Match Validated!!
```

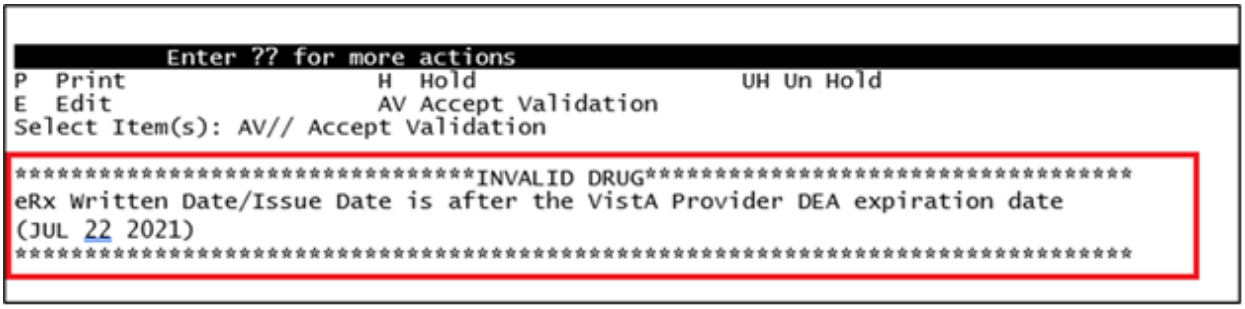
Confirm Acceptance of Drug / SIG Validation

CS NOTE: The following block message displays upon selecting an eRx that does not have a valid VistA Provider authorization to write the drug schedule.

```
          Enter ?? for more actions
P  Print                    H  Hold                      UH Un Hold
E  Edit                     AV Accept Validation
Select Item(s): AV// Accept Validation

**********************************INVALID DRUG**********************************
VistA Provider            is NOT authorized to write to the schedule ([C-V])
of the VistA Drug selected.
********************************************************************************
```

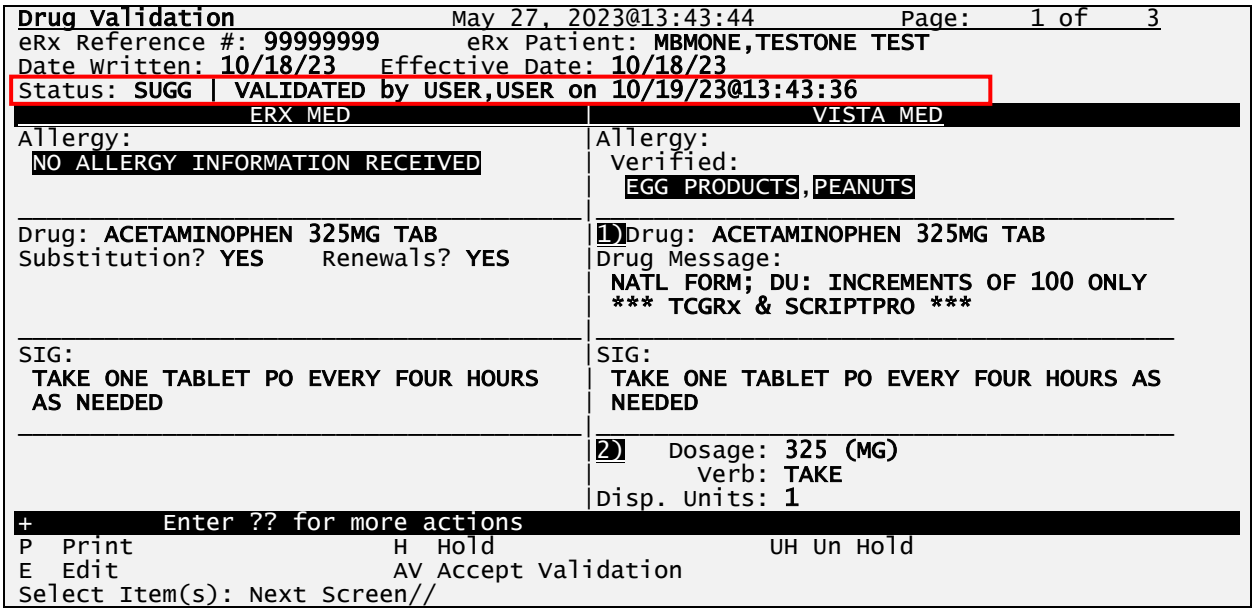
Drug Accept Validation eRx VistA Provider Not Authorized Block Message

CS NOTE: The following block message displays upon selecting an eRx that is written/issued after the VistA Provider's DEA expiration date.



Drug Accept Validation eRx VistA Provider Not Authorized Block Message

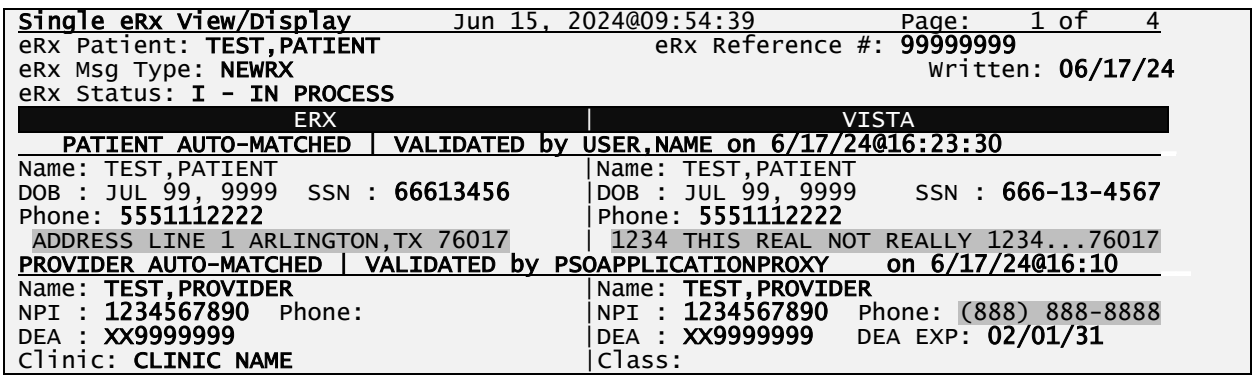
The Status changes to "VALIDATED" on the Drug Validation screen, along with the user who performed the validation and date/time stamp. "[v]" also displays to the right of the VistA Drug field on the Summary/Details screen.

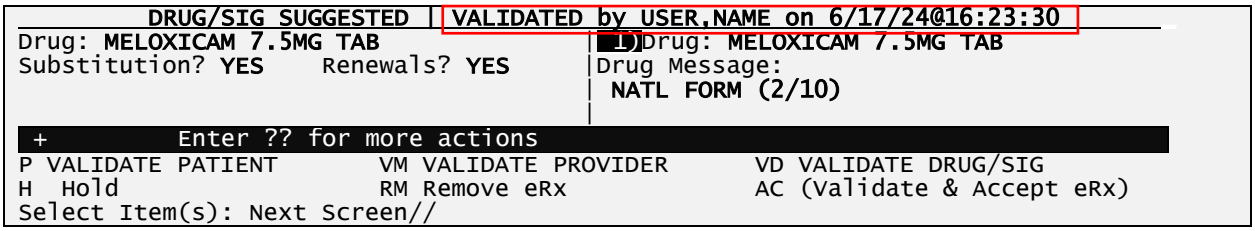


Drug / SIG Validation Complete (Validate Drug / SIG Screen)

The modified VistA Drug/SIG information populates on the Drug/SIG Validation screen.

Press <**Enter**> to display Pages 2 and 3 of the Drug/SIG Validation screen.

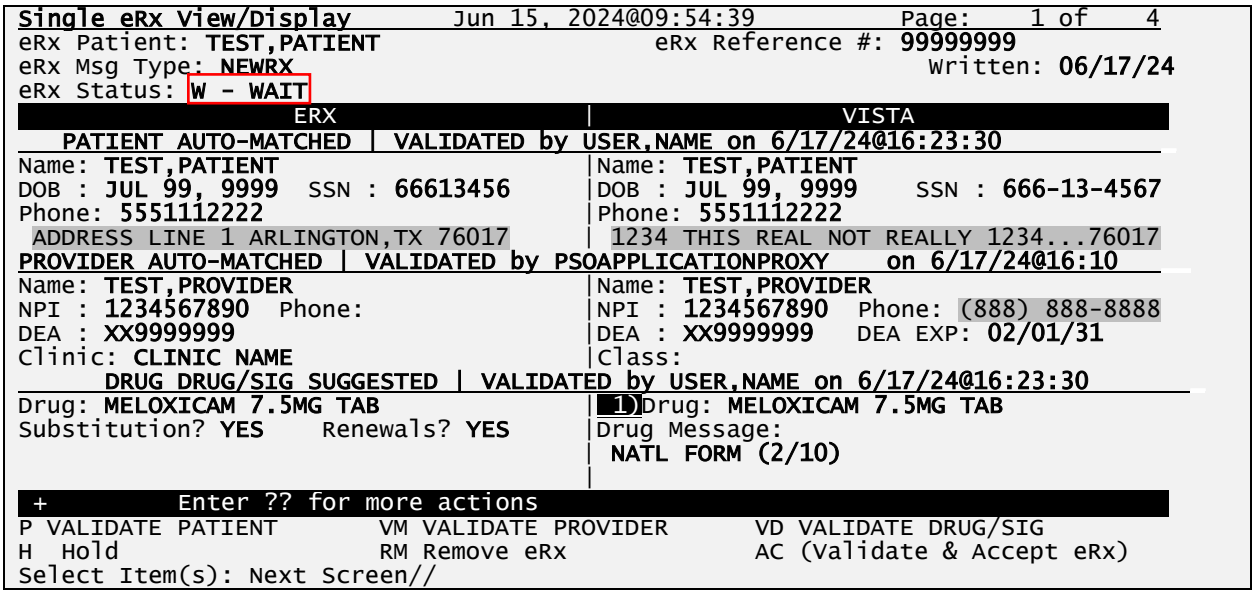




Drug / SIG Validation Complete (Summary/Details Screen)

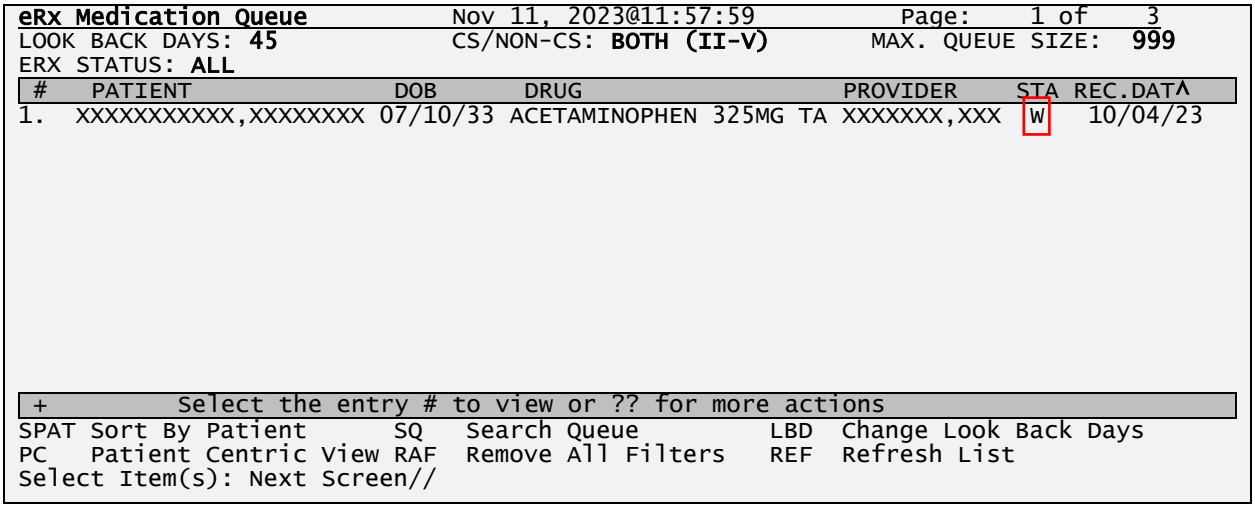
7.4.3.8 Wait Status Flag "W"

When the user completes validating Patient, Provider and Drug/SIG for an eRx, the status of the prescription changes from "I" In Process to "W" Wait in the Holding Queue's list view.



eRx Holding Queue Summary/Details Screen with Validations Complete

"W" can now be seen in the status column.



eRx Holding Queue List View with eRx Record in "W" Status

7.5 Accepting eRX

The following conditions must be met, before a fillable eRX can be accepted and transmitted to the Pending Queue for further processing:

1. The eRX cannot be on Hold. If the eRX is on Hold, the eRX status on the Holding Queue List has one of the Hold Status codes, and the Hold Status, Hold Reason, and the user who placed the eRX on hold is displayed on the Summary/Details screen.
6. The eRX cannot have a status of "Rejected" RJ, "Removed" RM, "Processed" PR or "Canceled" CAN/CXQ.

All validation steps, for patient, provider, and drug/SIG must be completed, including the <**AV**> Accept Validation action on the validate screens. For additional information on the validation steps, refer to section User Manual Unit 1 available on the Veteran's Documentation Library (VDL).

MbM Only

When MbM users accept an eRX, the software will check if the Clinic they are currently logged on (the one they chose when entering the option) matches the clinic in the eRX (edited during Validate Drug/SIG). If they are different, MbM users will see the following message/prompt:

```
Select Action:Next Screen// AC   Accept eRx

Current Clinic assigned to the eRx: ADMISSION MED

Send to eRx Clinic: EMERGENCY ROOM*//
```

The default value will always be the clinic they are logged on. This will give them a chance to select/change the clinic they want to send the eRX to.

If a user attempts to accept an eRX where one or more of the conditions have not been met, an error message displays indicating that the eRX cannot be processed and the reason.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC Validate & Accept eRx
Select Item(s): Next Screen// AC   Validate & Accept eRx

Patient has not been validated!

Type <Enter> to continue or '^' to exit:

Validating Provider...
Vista provider has not been matched. Cannot manually validate.
Type <Enter> to continue or '^' to exit:

Validating Drug/SIG...
Vista drug has not been matched. Cannot manually validate.
Type <Enter> to continue or '^' to exit:
```

Accept eRX - Sample Validation Errors

After all the above preconditions have been met, to Accept an eRX <**AC**> from the Summary/Details screen, complete the following steps.

From the Summary/Details screen, type <**AC**> Accept eRX.

```
VP VALIDATE PATIENT        VM VALIDATE PROVIDER       VD VALIDATE DRUG/SIG
H  Hold                    RM Remove eRx              AC Validate & Accept eRx
Select Item(s): Next Screen// AC   Validate & Accept eRx
```

Accept eRXes

A message displays notifying the user that the eRX was sent to Pending Outpatient Orders for further processing.

```
Select Action:Next Screen// AC   Accept eRx

eRx #396440 sent to PENDING OUTPATIENT ORDERS!

Sending rxVerify Message to prescriber.
Type <Enter> to continue or '^' to exit:
```

eRXes Sent to Pending Outpatient Orders

The user can then go to Complete Orders from OERR or Patient Prescription Processing to view the eRX information.

Complete Orders from OERR and Patient Prescription Processing.

NOTE: RxVerify messages are stored in the Hub for reporting purposes only. Unlike in the past, no NCPDP message will be sent back to the originating EHR system indicating that eRX has been accepted.

CS NOTE: All Controlled Substance prescriptions checks for Patient, Provider, and Drug are re-performed at Accept eRx and any issues will prevent the eRx from being accepted.

7.6 Rejecting eRX in the eRX Holding Queue

Reject is used to remove a fillable eRX from the eRX Holding Queue. Reject must be accompanied by a reject code/reason.

NOTE: Reject messages are stored in the Hub for reporting purposes only. Unlike in the past, no NCPDP message will be sent back to the originating EHR system indicating that eRX has been rejected.

To reject an eRX, complete the following steps:

1. From the Summary/Details screen, type <**RJ>** Reject.
2. Enter <**Y>** Yes to confirm the reject.

3. Enter a reason for the rejection. The following reasons are available:

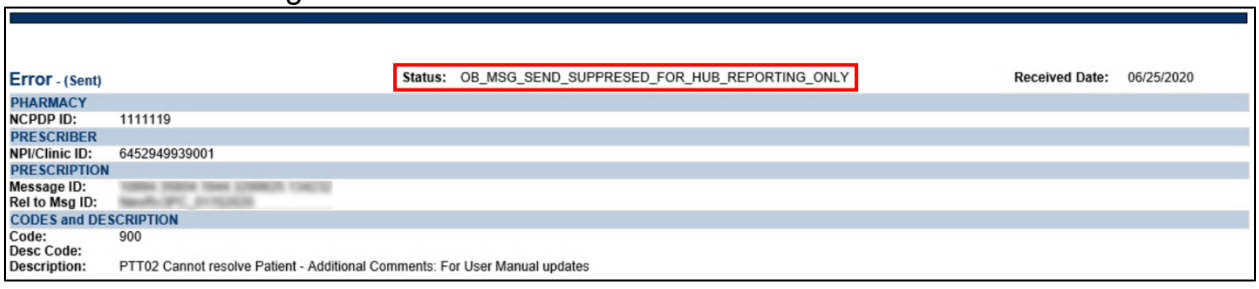
- PTT01 – Patient not eligible
- PTT02 – Cannot resolve patient
- PVD01 – Provider not eligible
- PVD02 – Cannot resolve provider
- DRU01 – Not eligible for renewals
- DRU02 – Non-formulary drug
- DRU03 – Duplicate prescription found for this patient
- DRU04 – Invalid quantity
- DRU05 – Duplicate therapeutic class
- DRU06 – Controlled substances are disallowed
- ERR01 – Multiple errors, please contact the pharmacy
- ERR02 – Incorrect pharmacy
- ERR03 – Issues with prescription, please contact the pharmacy
- PVD03 – Missing/bad digital signature on inbound CS ERX
- PVD04 – Prescriber's CS credential is not appropriate
- PTT03 – Patient's mailing address is missing/mismatched
- ERR99 - Other

4. Type additional comments as to why the eR_X is being rejected and press <**Enter**>. These comments are optional.

```
Select Action:Next Screen// RJ    Reject
Would you like to 'Reject' eRx #395911? Y// ES
Select REJECT reason code: PTT02        Cannot resolve Patient
Additional Comments (Optional):

Rejection message sent.
Type <Enter> to continue or '^' to exit:
```

Rejecting an eR_X

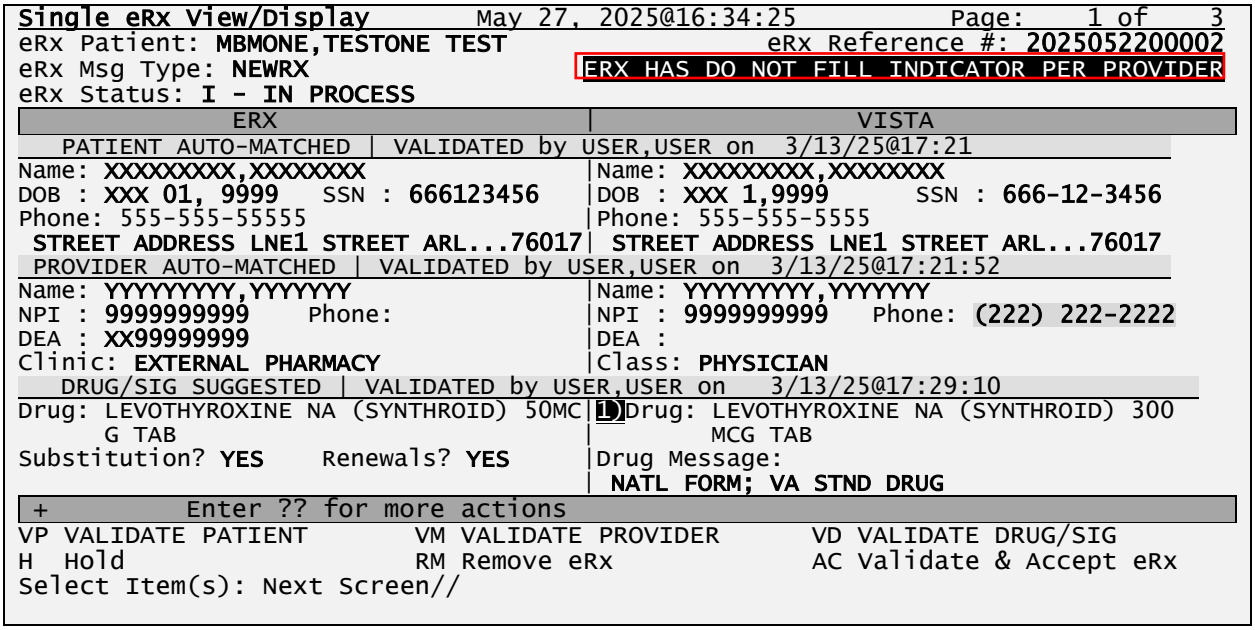
Once the eR_X is rejected, the details of the reject message are available in the IEP Processing Hub as reference. **Error! Reference source not found.**



Reject Message in Processing Hub

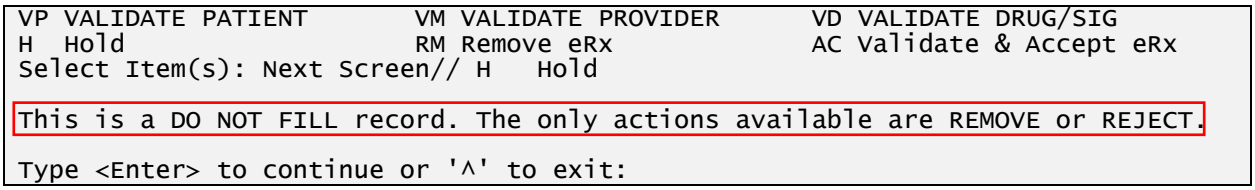
7.7 Do Not Fill

If a record contains a value of 'E', the following message will display to inform the user that this is a DO NOT FILL record per the Provider.



eRx has Do Not Fill Indicator Per Provider

The user will be prompted to select REMOVE or REJECT actions.



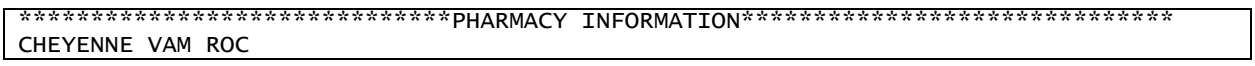
Do Not Fill Error Message

7.8 Printing in the eRX Holding Queue

From the Single eRx View/Display screen and from any of the validate screens, the <**P**> Print action is available to print the eRX. <**P**> Print action is available for all records in the Holding Queue.

1. Enter <**P**> Print.
2. Enter the Device (local or network printer) and press <**Enter**>.

The print display of the eRX prints to the selected printer.



```
Address: P.O. BOX 20350
         CHEYENNE, WYOMING 820037008
Primary Phone: 3077787524                  NCPDP: 5203651
*****************************PRESCRIBER INFORMATION*****************************
Name: TEST,PROVIDER
Address: 123 FAKE FOREST ST
         APT 9999
         NEW YORK, NEW YORK 99999
NPI: 1234567890 DEA: XX9999999      State Lic:
Primary Phone:                        Fax:
*****************************PATIENT INFORMATION*******************************
Name: TEST,PATIENT
DOB: XXX 99, 9999  Sex: MALE     Primary Phone: 999-999-9999      SSN: 999999999
Address: 9999 FAKE AVE
         CITYNAME, NEW YORK 99999
eRx HT: (cm)()                  eRx WT: (kg)()
*****************************PRESCRIPTION INFORMATION**************************
eRx Drug: MELOXICAM 7.5MG TAB
NDC: 00378106601    Written Date: JUN 17, 2024      Issue Date:
Qty: 30             Days Supply: 30          Refills: 11
Code List Qualifier: Original Quantity
Drug Form: Tablet
Strength: 7.5MG
Substitutions?: YES           Prohibit Renewals: No
eRx Sig:
Take two tabs by mouth daily
Provider Comments: Provider Notes for Patient 5
*************************PRESCRIBER DRUG USE EVALUATION*************************
Co-Agent: Nsaids (Non-Steroidal Anti-Inflammatory Drug)
Reason: Drug-Allergy
Result: Prescribed w/ acknowledgements
Override: Previously Tolerated
*******************************DIAGNOSIS INFORMATION*****************************
Primary Dx:
ICD-10 A99.99 INFLAMATION OF JOINTS
CHRONIC JOINT INFLAMATION

eRx Reference #: 123075  Message ID: 442.123454.3230617.16044

***********************************END OF eRx************************************
```

Print Display of an eRx

7.9 Placing eRX on Hold in the eRX Holding Queue

A fillable eRX can be placed on hold for several reasons indicating that there is an issue with the eRX.

1. To place an eRX on hold, type <**H**> Hold from the Summary/Details screen or any of the validate screens.
2. Enter a hold reason from the available reasons. The following reasons are available:

- HPT – PATIENT NOT FOUND
- HPD – PROVIDER NOT FOUND
- HNF – NON-FORMULARY DRUG THAT NEEDS APPROVAL
- HSO – INSUFFICIENT STOCK
- HDI – DRUG-DRUG INTERACTION
- HAD – ADVERSE DRUG INTERACTION
- HBA – BAD ADDRESS
- HPC – PROVIDER CONTACTED
- HPA – PRIOR APPROVAL NEEDED
- HOR – OTHER REASON
- HPP – PATIENT CONTACTED
- HPR – HOLD DUE TO PATIENT REQUEST
- HQY – QUANTITY OR REFILL ISSUE
- HCR – PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
- HWR – CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
- HIS – PROVIDER DEA# ISSUE
- HRX – HOLD FOR RX EDIT
- HDE – DRUG USE EVALUATION
- HTI – THERAPUTIC INTERCHANGE
- HAL – NO PATIENT ALLERGY ASSESSMENT
- HEL – PATIENT ELIGIBILITY ISSUE
- HUR – HOLD UN-REMOVED
- HFF – HOLD FOR FUTURE FILL

To view the available hold reasons, enter a double question mark <**??**> at the "Select HOLD reason code" prompt. The available hold reasons display.

```
Select Action:Next Screen// H   Hold
Select HOLD reason code: ??

   Choose from:
   118          HPT     PATIENT NOT FOUND
```

```
   119          HPD     PROVIDER NOT FOUND
   120          HNF     NON-FORMULARY DRUG THAT NEEDS APPROVAL
   121          HSO     INSUFFICIENT STOCK
   122          HDI     DRUG-DRUG INTERACTION
   123          HAD     ADVERSE DRUG INTERACTION
   124          HBA     BAD ADDRESS
   125          HPC     PROVIDER CONTACTED
   126          HPA     PRIOR APPROVAL NEEDED
   127          HOR     OTHER REASON
   128          HPP     PATIENT CONTACTED
   129          HPR     HOLD DUE TO PATIENT REQUEST
   130          HQY     QUANTITY OR REFILL ISSUE
   1618         HCR     PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
   1619         HWR     CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
   1620         HIS     PROVIDER DEA# ISSUE
   1621         HRX     HOLD FOR RX EDIT
   1622         HDE     DRUG USE EVALUATION
   1623         HTI     THERAPUTIC INTERCHANGE
   1624         HSC     SCRIPT CLARIFICATION
   1625         HGS     GENERIC SUBSTITUTION
   1631         HAL     NO PATIENT ALLERGY ASSESSMENT
   1632         HEL     ELIGIBILITY ISSUE
   1633         HUR     HOLD UNREMOVE
   1644         HFF     HOLD FOR FUTURE FILL

Select HOLD reason code:
```

Hold eRx

3. Enter the reason code at the "Select HOLD Reason code:" prompt and press <**Enter**>.
4. A prompt displays asking for additional comments on the reason for the hold. These comments are optional. Either press <**Enter**> to complete the hold process or add comments and then press <**Enter**>.

```
Select HOLD reason code: HPT        PATIENT NOT FOUND
Additional Comments (Optional): For User Manual updates
```

Select Hold Reason Code

The Hold Status, Hold Reason, and the user placing the eRx on hold display below the VistA Drug section on the Summary/Details screen.

```
Hold Status: HPT - PATIENT NOT FOUND
Hold Reason: For User Manual updates
Placed on hold by:
```

Hold Status and Reason

The hold status also displays in the "Status" column (STA) on the Holding Queue List screen.

```
eRx Medication Queue          Nov 11, 2023@11:57:59          Page:    1 of    3
LOOK BACK DAYS: 45            CS/NON-CS: BOTH (II-V)      MAX. QUEUE SIZE:  999
ERX STATUS: ALL
 #   PATIENT                DOB      DRUG                    PROVIDER     STA REC.DAT^
1.  XXXXXXXXX,XXXXXXXXX 07/10/33 MELOXICAM 15MG TAB     XXXXX,XXXXX I   10/04/23
2.  XXXXXXXXX,XXXXXXXXX 04/26/80 ACETAMINOPHEN 325MG T XXXXX,XXXXX N   10/04/23
3]  XXXXXXXXX,XXXXXXXXX 09/22/63 PHENOBARBITAL 32MG TA XXXXX,XXXXX N   10/04/23
4]  XXXXXXXXX,XXXXXXXXX 07/30/48 AZITHROMYCIN 250MG TA XXXXX,XXXXX I   10/04/23
5]  XXXXXXXXX,XXXXXXXXX 07/10/33 DIAZEPAM 2MG TAB       XXXXX,XXXXX I   10/04/23
```

```
6.  XXXXXXXXX,XXXXXXXXX 08/01/62 NAPROXEN 250MG TAB     XXXXX,XXXXX N    10/04/23
7]  XXXXXXXXX,XXXXXXXXX 04/20/80 ALPRAZOLAM 0.5MG TAB  XXXXX,XXXXX HAL  10/04/23
8]  XXXXXXXXX,XXXXXXXXX 05/13/53 AZITHROMYCIN 250MG TA XXXXX,XXXXX N    10/04/23
9.  XXXXXXXXX,XXXXXXXXX 12/31/70 FORMOTEROL 5/MOMETASO XXXXX,XXXXX N    10/04/23
10. XXXXXXXXX,XXXXXXXXX 10/01/23 SALMETEROL 50MCG/BLST XXXXX,XXXXX HEL  10/04/23
11] XXXXXXXXX,XXXXXXXXX 10/08/67 DIAZEPAM 5MG/ML 2ML I XXXXX,XXXXX HSO  10/04/23
12. XXXXXXXXX,XXXXXXXXX 03/16/42 OMEPRAZOLE 20MG EC CA XXXXX,XXXXX N    10/04/23
13. XXXXXXXXX,XXXXXXXXX 01/25/43 CIPROFLOXACIN HCL 500 XXXXX,XXXXX I    10/04/23
14. XXXXXXXXX,XXXXXXXXX 10/05/44 COLON ELECTROLYTE LAV XXXXX,XXXXX N    10/04/23
15] XXXXXXXXX,XXXXXXXXX 03/16/42 CEPHALEXIN 250MG CAP  XXXXX,XXXXX N    10/04/23
16] XXXXXXXXX,XXXXXXXXX 12/21/48 SORBITOL 70% SOLN     XXXXX,XXXXX N    10/04/23
 +         Select the entry # to view or ?? for more actions
SPAT Sort By Patient      SQ   Search Queue          LBD  Change Look Back Days
PC   Patient Centric View RAF  Remove All Filters    REF  Refresh List

                          Select Item(s): Next Screen//
```

Hold Status in Status Column

NOTE: When a fillable eR$_X$ is put on 'Hold' the only actions available for the user are UH/Un Hold, P/Print and SH/Status History.

7.9.1 Future Fill Hold (HFF)

The Future Fill Hold (HFF) works slightly different from other Hold codes. When the user selects the HFF for the Hold Code the software will prompt the user to enter a **Future Fill Hold Date**, if the eRx has a future Effective Date, the software will use the date as a default value. Once the user enters this date and completes the holding of the eRx, the software will start checking on a daily basis if the date entered is the current day, if it is the software will automatically un-hold the eRx and place it in an IN-PROCESS status.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC Validate & Accept eRx
Select Action:Next Screen// H   Hold

Select HOLD reason code: HFF       HOLD FOR FUTURE FILL

The eRx will be un-held automatically on the date you enter below and placed
in 'IN PROCESS' status.

Future Fill Hold Date: 07/10/24//

Additional Comments (Optional): Not to be filled until July 10

Updating...done.
```

Once the eRx is automatically un-held, the Status History Log will track the action indicating it was automatically un-held by the PSOAPPLICATIONPROXY,PSO user.

```
Select Action:Next Screen// SH   SH
------------------------------------------------------------------------------
06/14/24@16:23:31  I      IN PROCESS
Entered By: TEST,USER
Comments:

06/15/24@10:55:24  HFF    HOLD FOR FUTURE FILL (JUL 10, 2024)
Entered By: TEST,USER
Comments: Not to be filled until July 10th

07/10/24@06:56:25  I      IN PROCESS
Entered By: PSOAPPLICATIONPROXY,PSO
Comments: Future Fill Automatically Un-Held

Type <Enter> to continue or '^' to exit:
```

NOTE: HFF holds can be un-held manually at any time by the user.

7.10 Un Hold eRX in the eRX Holding Queue

eRX may be removed from a hold by typing <**UH>** Un Hold. Users who see the Un Hold function in parentheses "()" are not able to remove an eRX from a hold.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen// UH   UH

Additional Comments (Optional): TEST
A change request has been generated for this NewRx record.
Are you sure you like to unhold this prescription?
Enter Yes or No: Y// ES
eRx removed from hold status, and moved to 'Wait'.
Type <Enter> to continue or '^' to exit:
```

Un Hold Erx

NOTE: When a user exercises Un Hold option on a NewRX record that is in one of the Hold statuses, if all the 3 validations (Patient, Provider, and Drug/SIG) are complete, the eRX record's status changes to "W" (Wait). When a user exercises Un Hold option on a NewRX record that is in one of the Hold statuses, if all the 3 validations (Patient, Provider, and Drug/SIG) are not complete, the eRX record's status changes to "I" (In Process).

7.11 Removing eRX in the eRX Holding Queue

A fillable eRX can be removed from the Holding Queue without sending a message back to the originating external provider. Sample scenarios include, but are not limited to, the patient requested that the eRX not be filled, or the user has been unable to contact the provider or patient for a significant amount of time.

To remove an eRX from the Holding Queue:

1. From the Summary/Details screen, type <**RM>** Remove.

2. Enter a reason for the eRX removal. The following removal reasons are available:

- REM01 - Drug out of stock or on backorder and unavailable for processing
- REM02 - Patient was not able to pick up
- REM03 - Prescription canceled by Provider
- REM04 - Prescription processed manually
- REM05 - Provider will cancel this eRX and submit another
- REM06 - Unable to mail prescription and patient unable to pick up
- REM07 - Unable to contact patient
- REM08 - Unable to contact provider
- REM91 - Undefined system error
- REM92 - Other
- REM09 - ERX Issue not resolved - Provider contacted
- REM81 - Prior Authorization Denied
- REM82 - No Community Care Authorization for this Prescription
- REM83 - Patient Not Found in Local VA Database

Type additional comments as to why the eRX is being removed and press **<Enter>**. These comments are optional.

Once the eRX is removed, the status changes to "RM" and it no longer displays in the default Holding Queue List; however, the eRX can be accessed via the search action from the main Holding Queue List screen using one or more of the search criteria.

```
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
H  Hold                   RM Remove eRx             AC (Validate & Accept eRx)
Select Item(s): Next Screen// RM   Remove eRx

Select REMOVAL reason code: REM82      No Community Care Authorization for this
 Prescription
Additional Comments (Optional): For User Manual Updates
Would you like to 'Remove' eRx #2025010620? Y// ES
```

Removing an eRX

NOTE: If the Remove function is in parentheses "()", the user is not able to remove an eRX. If the action is still attempted, the user receives a message that the action is not available.

7.11.1 Batch Removing eRX in the eRX Holding Queue

Once the user completes removing one eRx for the patient, the software checks whether the patient has other eRx records received on the same date from the same provider. If it does, the software will prompt or ask the user to remove these eRx's with the same reason and comments (if there are any, comments are optional) entered above.

```
The following prescriptions are from the same provider and received on the
same day:

PROVIDER: PROVIDER,PROVIDERNAME   eRx RECEIVED DATE: FEB 07, 2024@11:11:54
ERX ID              DRUG NAME                  PROVIDER                STS
-------------------------------------------------------------------------
12345678901235      ASPIRIN 325MG EC TAB       PROVIDER,PROVIDERNAME   HUR
12345678901237      LISINOPRIL 20MG TAB        PROVIDER,PROVIDERNAME   HUR
12345678901238      NAPROXEN 500MG TAB         PROVIDER,PROVIDERNAME   HUR

Do you want to 'Remove' them - REM02? No// YES
Updating...done.
```

Batch Remove

7.12 Un Removing eRx in the eRx Holding Queue

It is possible after a fillable eRx is Removed, it needs to be moved back to the Holding Queue to be processed. Users can utilize the Include All Statuses (IAS) action on the Single Patient Queue screen or use the Rx List View action on the eRx Patient Centric Queue screen, then use the Search Queue (SQ) action to search for the eRx with a Removed status (ERX STATUS). Once the Removed eRx is selected, the user can utilize the Un-Remove (UR) hidden action on the Single eRx View/Display screen. This action will allow users to Un-Remove an eRx that was previously Removed, so the eRx will display again on the eRx Single Patient Queue screen to be worked.

To Un-Remove an eRx from the Holding Queue:

1. From the Single eRx View/Display screen, type <**UR>** Un-Remove eRx.
2. Enter a HOLD reason code for the eRx Un-Removal.

NOTE: A default value of HUR (HOLD UNREMOVE) will display and can be selected.

3. Type Additional Comments as to why the eRx is being Un-Removed and press **<Enter>**. These comments are optional.

NOTE: Only eRxs with a REMOVED status can be UN-REMOVED.

```
Single eRx View/Display       Jun 11, 2024@10:49:07          Page:    1 of    3
eRx Patient: XXXXXXXXX,XXXXX                        eRx Reference #: 369258
eRx Msg Type: NEWRX                                            Written: 03/06/24
eRx Status: REM02 - Patient was not able to pick up
                  ERX                          |                VISTA
 PATIENT MANUALLY-MATCHED | VALIDATED by USER,USER on 3/6/24@10:34:58
Name: XXXXXXXXX,XXXXX                         |Name: XXXXXXXXX,XXXXX
DOB : XXX 99,9999      SSN : 9999999999       |DOB : XXX 99,9999      SSN : 9999999999
Phone:                                        |Phone: 555-2222
 72017 LAKE TAHOE DIRECTORY DR ...76016       | 72017 LAKE TAHOE DIRECTORY DR ...76016
     PROVIDER MANUALLY-MATCHED | VALIDATED by USER,USER on 3/6/24@10:42:35
Name: YYYYY,YYYYYY                            |Name: YYYYY,YYYYYY
NPI : 1234567890    Phone:                    |NPI : 1234567890    Phone: (888) 888-8888
DEA :                                         |DEA :
Clinic: TEST NAME                             |Class:
       DRUG MANUALLY-MATCHED | VALIDATED by USER,USER on 3/6/24@10:46:07
Drug: IBUPROFEN                               |1)Drug: IBERET-FOLIC-500 TAB
Substitution?     Renewals? YES               |Drug Message:
                                              | NATL FORM; TAB (100/BT ONLY)
SIG:                                          |SIG:
 ONE TABLET EVERY 4-6 HOURS AS NEEDED         | TAKE TESTING BY MOUTH 4H FOR 4 HOURS
```

```
                                                  |
 . . .                                            |
___________________________________________________|_____________________________
                        eRx Received on 10/18/23@11:18
 +         Enter ?? for more actions
VP VALIDATE PATIENT       VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P  Print                  RJ Reject                 AC Accept eRx
H  Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen// UR   UR

Select HOLD reason code: HUR//        UN-REMOVED
Additional Comments (Optional): TESTING BATCH UN-REMOVED
Would you like to 'Un-Remove' eRx #369258? Y//
```

Un-Remove an eRx

7.12.1 Batch Un Removing eR$_X$ in the eR$_X$ Holding Queue

Similar to Batch eRx Remove, the Batch Un-Remove performs the opposite functionality. Once the user completes un-removing one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider that have also been put on Remove with the same Remove Code. If it does, the software will prompt or ask the user to un-remove these eRx's with the same comments entered above.

```
The following prescriptions are from the same provider and received on the
same day:

PROVIDER: PROVIDER,PROVIDERNAME        eRx RECEIVED DATE: MAR 06, 2024@16:43:21
ERX ID      DRUG NAME                        PROVIDER                      STS
-------------------------------------------------------------------------------
8456710     ACETAMINOPHEN 250MG/IBUPROFEN 125M PROVIDER,PROVIDERNAME      REM02
6429103     VENETOCLAX 10MGX14/50MG X7/100     PROVIDER,PROVIDERNAME      REM02
54123789    POUCH,DRAINABLE,SUR-FIT C#4164     PROVIDER,PROVIDERNAME      REM02
6510348     BAG,URINARY DRAINAGE MERIT #MD     PROVIDER,PROVIDERNAME      REM02

Do you want to 'Un-Remove' them? No//
```

Batch Un-Remove eRx

7.13 eR$_X$ in the Backdoor Pharmacy Pending Queue

Once the eR$_X$ is accepted in the Holding Queue it moves to the Patient Medication Profile under the Pending Orders section, which is the same queue where CPRS outpatient pharmacy orders are sent to by the VA Providers after they sign them.

7.13.1 Patient Medication Profile

The Patient Medication Profile can be accessed through these two different options: *Complete Orders from OERR* [PSO LMOE FINISH] or *Patient Prescription Processing* [PSO LM BACKDOOR ORDERS]. An eR$_X$ Pending Order or a finished prescription are marked by an ampersand (&) before the prescription number or drug name in the case of pending orders.

```
Medication Profile          Nov 12, 2023@09:20:13          Page:    1 of    2
XXXXXXXXXX,XXXXXXX                                                    <A>
```

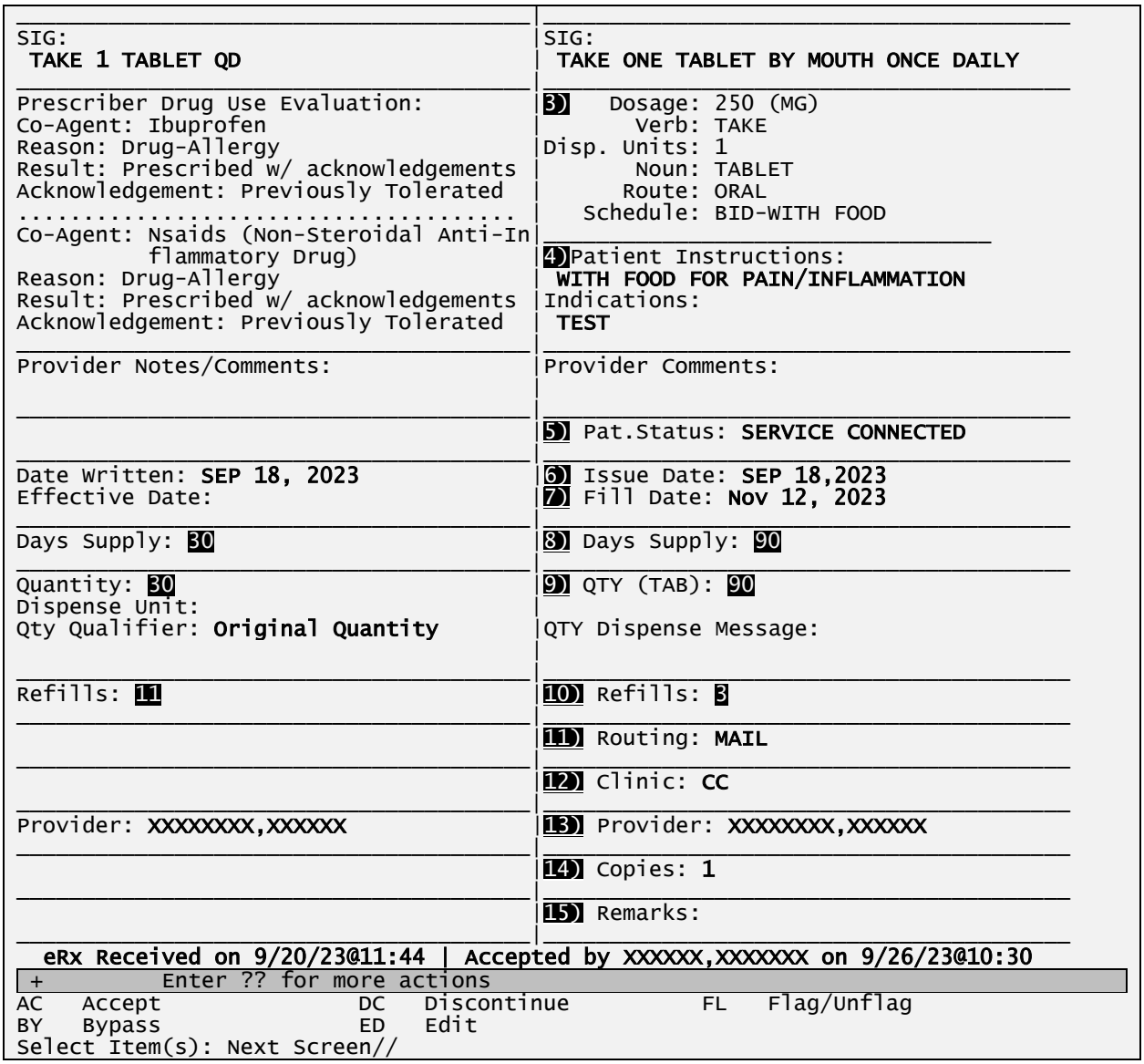
```
  PID: 999-99-9999                                    Ht(cm): 999.99 (99/99/9999)
  DOB: XXX 99,9999 (99)                               Wt(kg): 99.99 (99/99/9999)
  SEX: MALE
  CrCL: 99.9(est.) (CREAT: 9.99mg/Dl 99/99/99)    BSA (m2): 9.99
                                                                ISSUE   LAST REF DAY
 #   RX #          DRUG                                  QTY ST  DATE   FILL REM SUP
-------------------------------------------------------------------------------------
-----------------------------------ACTIVE--------------------------------------------
 1  & 2297959$     MELOXICAM 7.5MG TAB                    30 A> 08-09 08-16  11  30
 2    2297948$     METFORMIN HCL 1000MG TAB               30 A> 08-10 08-10   5  30
 3    2297920$     NAPROXEN 250MG TAB                     60 A> 06-20 06-20  11  30
-----------------------------------PENDING-------------------------------------------
 4  & ATENOLOL  25MG TAB                      QTY: 60          ISDT: 09-18> REF: 11
 5    GABAPENTIN 100MG CAP                    QTY: 30          ISDT: 08-09> REF: 11
 6    LEVOTHYROXINE (LEVOTHROID) 0.125MG TAB
                                              QTY: 30          ISDT: 08-10  REF:  5
 7  & LOSARTAN 25MG TAB                       QTY: 60          ISDT: 09-20> REF: 11
 8  & MELOXICAM 15MG TAB                      QTY: 30          ISDT: 08-09> REF: 11
+         Enter ?? for more actions
PU  Patient Record Update                 NO  New Order
PI  Patient Information                   SO  Select Order
Select Action: Next Screen//
```

Patient Medication Profile

7.13.2 eRx Pending Order

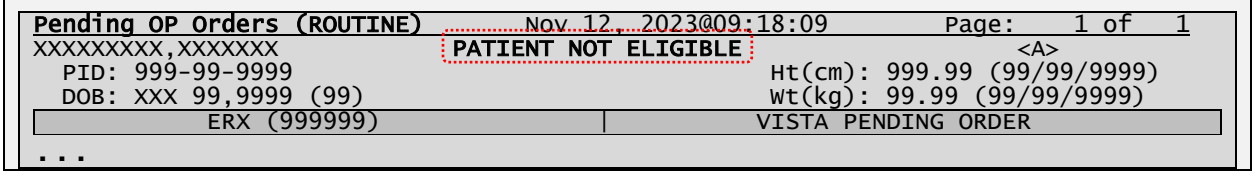
An eRX pending order will display similar to the split screen in the eRX Holding Queue for validating patient, provider, and drug/SIG, including the reverse video for discrepancies. The main difference is that it will contain all sections (patient, provider, and drug/SIG) in one screen, as seen below.

```
Pending OP Orders (ROUTINE)        Nov 12, 2023@09:18:09        Page:    1 of   1
XXXXXXXXX,XXXXXXX                                                        <A>
  PID: 999-99-9999                                    Ht(cm): 999.99 (99/99/9999)
  DOB: XXX 99,9999 (99)                               Wt(kg): 99.99 (99/99/9999)
  SEX: MALE
  CrCL: <Not Found> (CREAT: Not Found)            BSA (m2): _______
            ERX (999999)                |          VISTA PENDING ORDER
   PATIENT AUTO-MATCHED/EDITED | VALIDATED by XXXXX,XXXXXXX on 9/20/23@11:47:15__
Name: XXXXXXXXX,XXXXXXX                 |Name: XXXXXXXXX,XXXXXXX
DOB : XXX 99, 9999                      |DOB : XXX 99,9999
SSN : 999-99-9999                       |SSN : 999-99-9999
Sex : MALE                              |Sex : MALE
________________________________________|________________________________________
                                        |Pharmacy Narrative:
                                        | ALLEGRA, LANSOPRAZOLE CRITERIA MET-2-23
________________________________________|________________________________________
Allergy:                                |Allergy:
 NO ALLERGY INFORMATION RECEIVED        | Verified:
                                        |  ALBUTEROL,EGG PRODUCTS,HONEY
                                        |  IBUPROFEN,PEANUTS,PERCODAN
________________________________________|________________________________________
  PROVIDER AUTO-MATCHED | VALIDATED by PSOAPPLICATIONPROXY on 9/20/23@11:44:29
Name: XXXXXXXX,XXXXXX                   |Name: XXXXXXXX,XXXXXX
NPI : 9999999999     Phone:             |NPI : 9999999999   Phone: (888) 888-8888
DEA : XX9999999                         |DEA : XX9999999
Clinic: TEST CLINIC                     |Class: NURSE PRACTITIONER
________________________________________|________________________________________
       DRUG/SIG SUGGESTED | VALIDATED by XXXXX,XXXXXXX on 9/20/23@11:48:05
Substitution? NO                        |1) Orderable Item: <DIN>
Renewals? YES                           | ATENOLOL TAB
________________________________________|________________________________________
Drug:                                   |2) CMOP Drug: <DIN>
 Tylenol 250mg tablet                   | TYLENOL  250MG TAB
Drug Form: Tablet                       |Drug Message:
                                        | NATL FORM *** TCGRx & SCRIPTPRO ***
```



MbM Only

If the VistA patient is not eligible for ChampVA benefits the message “PATIENT NOT ELIGIBLE” will blink on the header section of the pending order:

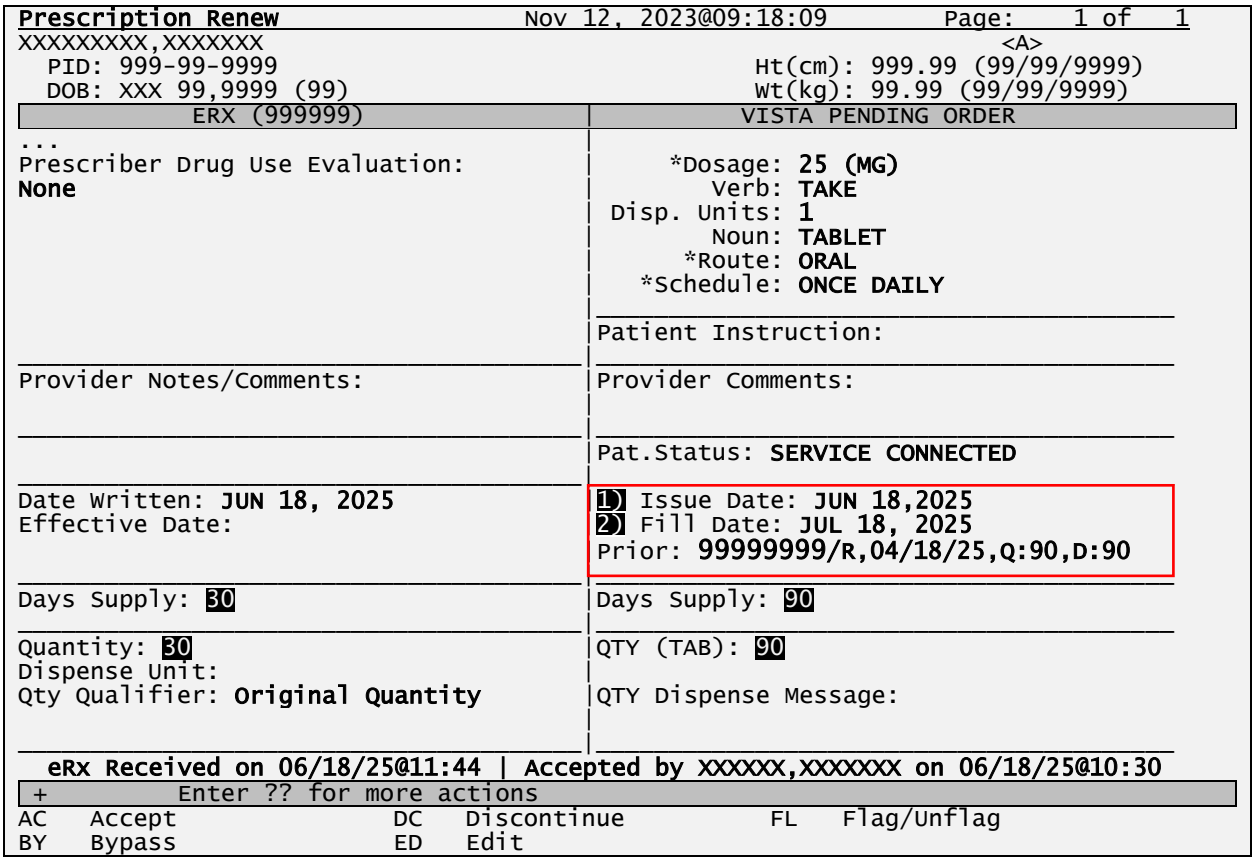


7.13.2.1 eRx Pending Order Suggested Fill Date Auto Calculation

In most of the pending orders originated from the eRx Holding Queue (from outside prescribers) the Fill Date field is set to the current date. In some cases this is not ideal because the patient might still have enough medication to last a few more days and a future fill date, based on the last fill for the medication might be more appropriate. Therefore, using the logic below the software may suggest an alternative Fill Date in the future:

Requirement:
- A previous prescription for the exact same drug must be found on the patient's profile
- The SIG from the previous prescription must match exactly with the SIG for the new eRx Pending Order

Suggested Future Fill Date determination:
- If the Last Fill in the in the existing prescription is released and the Release Date + Days Supply results in a future date, this calculated future date will be suggested as the Fill Date for the eRx Pending Order.
- If the CMOP Transmission status for the Last Fill is TRANSMITTED or RE-TRANSMITTED, the Fill Date for the eRx Pending Order will be today's date + Days Supply for the Suspended fill.
- If Last Fill is Suspended with a future Fill Date this future date will be suggested as the Fill Date for the eRx Pending Order.



```
Select Item(s): Next Screen//
```

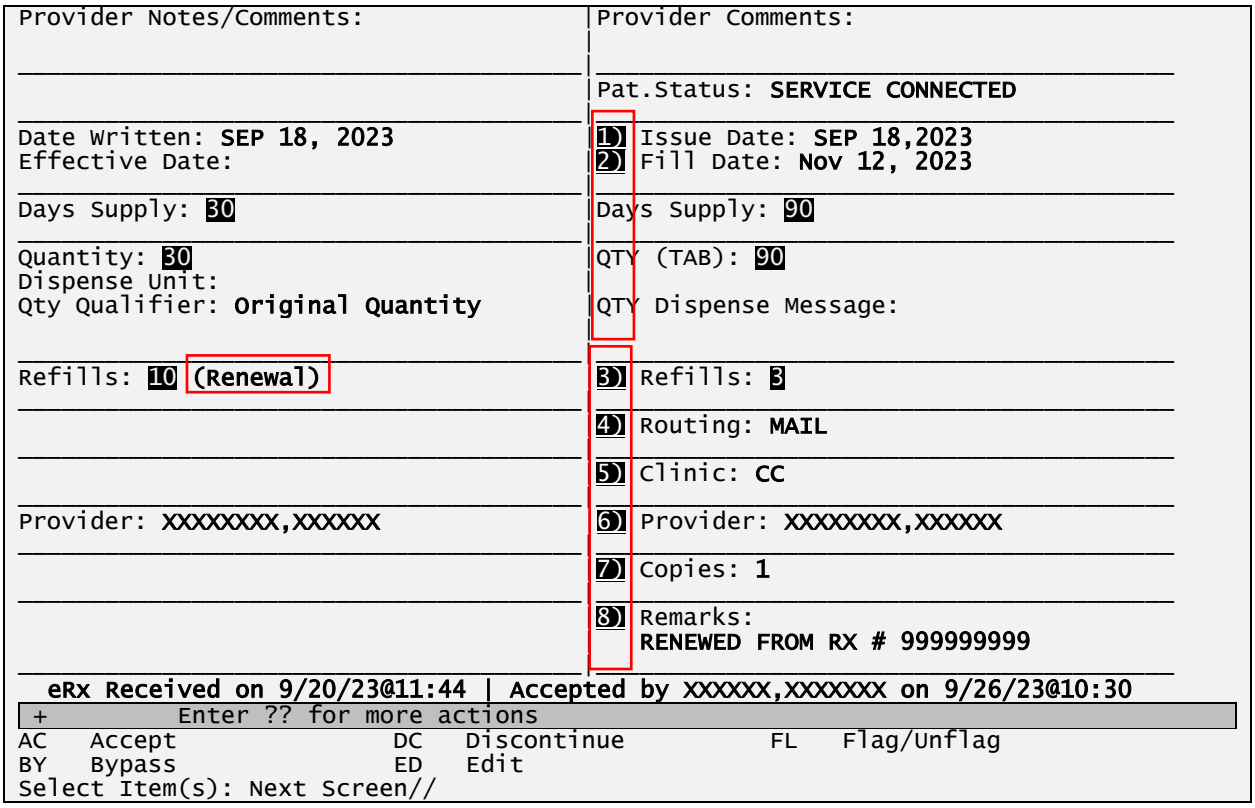
Legend for Prior:

99999999/R,MM/DD/YY 99999999 – Rx Number R – Released T – Transmitted to CMOP S – Suspended MM/DD/YY – Release Date (R);Date Transmitted to CMOP (T);Suspense/Fill Date (S)	**Q:999** Q – Quantity	**D:999** D – Days Supply

7.13.3 Renewal eRx Pending Order

An eRx renewal pending order will display slightly different than a regular eRx, which is in line with how these two types of orders display for CPRS orders. See the differences highlighted below:

```
Prescription Renew                Nov 12, 2023@09:18:09        Page:    1 of   1
XXXXXXXXX,XXXXXXX                                                        <A>
  PID: 999-99-9999                                      Ht(cm): 999.99 (99/99/9999)
  DOB: XXX 99,9999 (99)                                 Wt(kg): 99.99 (99/99/9999)
           ERX (999999)                                VISTA PENDING ORDER
                    PATIENT PREVIOUSLY MATCHED/VALIDATED (RENEWAL)
Name: XXXXXXXXX,XXXXXXX                 Name: XXXXXXXXX,XXXXXXX
DOB : XXX 99, 9999                      DOB : XXX 99,9999
SSN : 999-99-9999                       SSN : 999-99-9999
Sex : MALE                              Sex : MALE
_____________________________________   _____________________________________
                                        Pharmacy Narrative:
_____________________________________   _____________________________________
Allergy:                                Allergy:
 NO ALLERGY INFORMATION RECEIVED         Verified:
                                           ALBUTEROL,EGG PRODUCTS,HONEY
                                           IBUPROFEN,PEANUTS,PERCODAN
_____________________________________   _____________________________________
                  PROVIDER PREVIOUSLY MATCHED/VALIDATED (RENEWAL)
Name: XXXXXXXX,XXXXXX                   Name: XXXXXXXX,XXXXXX
NPI : 9999999999    Phone:              NPI : 9999999999    Phone: (888) 888-8888
DEA : XX9999999                         DEA : XX9999999
Clinic: TEST CLINIC                     Class: NURSE PRACTITIONER
_____________________________________   _____________________________________
                DRUG/SIG SUGGESTED/VALIDATED (RENEWAL)
Substitution? NO                        Orderable Item: <DIN>
Renewals? YES                            ATENOLOL TAB
_____________________________________   _____________________________________
Drug:                                   CMOP Drug: <DIN>
 Atenolol 25mg tablet                    ATENOLOL  25MG TAB
Drug Form: Tablet                       Drug Message:
                                         NATL FORM *** TCGRx & SCRIPTPRO ***
_____________________________________   _____________________________________
SIG:                                    SIG:
 TAKE 1 TABLET QD                        TAKE ONE TABLET BY MOUTH ONCE DAILY
_____________________________________   _____________________________________
Prescriber Drug Use Evaluation:             *Dosage: 25 (MG)
None                                           Verb: TAKE
                                         Disp. Units: 1
                                                Noun: TABLET
                                             *Route: ORAL
                                          *Schedule: ONCE DAILY
                                        _____________________________________
                                        Patient Instruction:
_____________________________________   _____________________________________
```

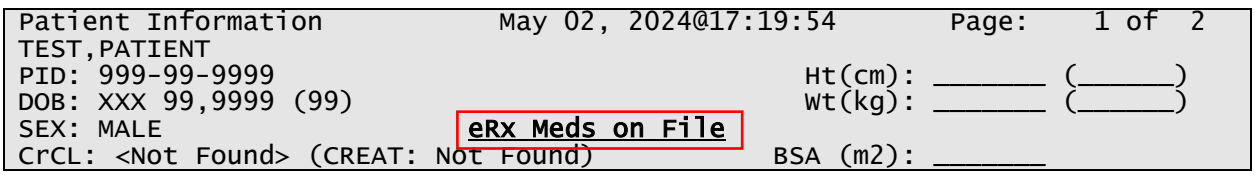


The main differences indicated above are:

- Header will display **Prescription Renew** instead of **Pending OP Orders (ROUTINE)**
- Some eRx renewals pass through the eRx Holding Queue and go straight to the Pending Order and that is why there will be no information about the patient, provider, and drug matching/validation.
- The number of Refills will be reduced by one and the note (Renewal) will display beside it on the eRx side (left).
- The field numbers will change completely for an eRx Pending Renewal. This is because a reduced number of fields are editable for a renewal compared to regular pending order. This is also in line with a CPRS Pending Renewal.

7.13.4 eRx Pending Order

A note "eRx Meds on File" will display in the Patient Prescription Processing [PSO LM BACKDOOR ORDERS] option header when the patient has at least one 'actionable' eRx in the eRx Holding Queue, as shown below:

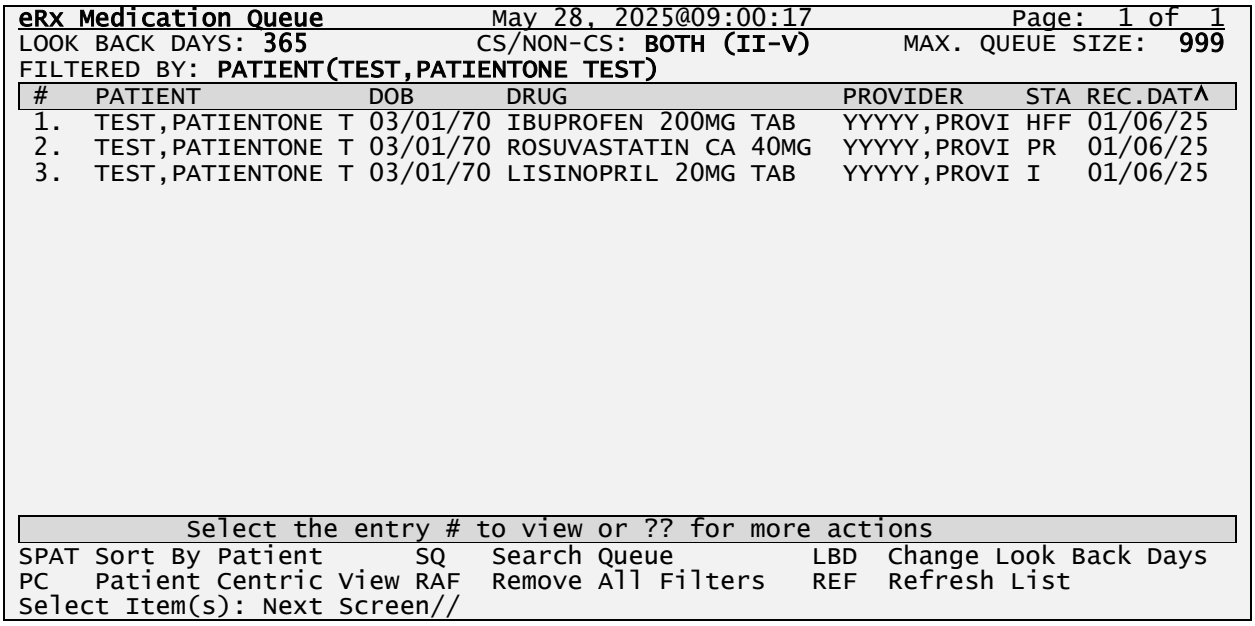


7.13.5 Jump to eRx Patient from Backdoor

Users can jump to eRx Single Patient Queue from the Patient Prescription Processing [PSO LM BACKDOOR ORDERS] option. It will be available in the Patient Information screen as well as in the Medication Profile screen. This action include all variations of the eRx Patient that are matched to the same VistA Patient. The user will now be taken to the eRx Medication Queue with the VistA Patient filter automatically set with the patient that was selected in Backdoor Pharmacy. Therefore, the list items will include all eRx's from all eRx Patients that have been matched to the VistA Patient.

The option will work independently if the patient has an actionable eRx or not. However, the patient must have had at least one eRx received in the past.

```
Medication Profile              Jun 29, 2024@08:55:32          Page:    1 of  1
TEST,PATIENT
  PID: 999-99-9999                                    Ht(cm): _______ (______)
  DOB: XXX 9,9999 (99)                                Wt(kg): _______ (______)
  SEX: MALE                        eRx Meds on File
  CrCL: <Not Found> (CREAT: Not Found)              BSA (m2): _______
                                                              ISSUE   LAST REF DAY
 #  RX #         DRUG                                 QTY ST  DATE   FILL REM SUP
-----------------------------------PENDING-----------------------------------
 1 & ASCORBIC ACID 250MG TAB          QTY: 1            ISDT: 09-11  REF:  0
 2 & FAMOTIDINE 20MG TAB              QTY: 60           ISDT: 10-07  REF:  0
 3 GRISEOFULVIN 500MG S.T.            QTY: 3            ISDT: 05-17  REF:  3
 4 INSULIN NPH U-100 INJ (PORK)       QTY: 100000       ISDT: 04-19  REF: 11
 5 L-ASPARGINASE INJ,10,000U/VIAL     QTY: 2            ISDT: 05-20  REF:  2
 6 & NAPROXEN 250MG S.T.              QTY: 10           ISDT:        REF:  5
 7 PREDNISONE 1MG TAB                 QTY: 30           ISDT: 04-27  REF:  0
 8 & VITAMIN E 200 IU CAP             QTY: 33           ISDT: 05-02  REF:  0


          Enter ?? for more actions
PU  Patient Record Update                NO  New Order
PI  Patient Information                  SO  Select Order
Select Action: Quit// ??

The following actions are also available:
RP   Reprint (OP)          DN   Down a Line           QU   Quit
RN   Renew (OP)            RD   Re Display Screen     LS   Last Screen
DC   Discontinue (OP)      PT   Print List            FS   First Screen
RL   Release (OP)          PS   Print Screen          GO   Go to Page
RF   Refill (OP)           >    Shift View to Right   +    Next Screen
PP   Pull Rx (OP)          <    Shift View to Left    -    Previous Screen
IP   Inpat. Profile (OP)   SL   Search List           ADPL Auto Display
RS   Reprint Sig Log       RDD  Fill/Rel Date Disply  CK   Check Interactions
CM   Manual Queue to CMOP  DR   Display Remote        IN   Intervention Menu
OTH  PSO ERX               JE   Jump to eRx Patient   UP   Up a Line

Select Action: Quit// JE
```


eRx Medication Queue May 28, 2025@09:00:17 Page: 1 of 1
LOOK BACK DAYS: 365 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
FILTERED BY: PATIENT(TEST,PATIENTONE TEST)
PATIENT DOB DRUG PROVIDER STA REC.DAT
1. TEST,PATIENTONE T 03/01/70 IBUPROFEN 200MG TAB YYYYY,PROVI HFF 01/06/25
2. TEST,PATIENTONE T 03/01/70 ROSUVASTATIN CA 40MG YYYYY,PROVI PR 01/06/25
3. TEST,PATIENTONE T 03/01/70 LISINOPRIL 20MG TAB YYYYY,PROVI I 01/06/25
Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Item(s): Next Screen//