Pharmacy Reengineering (PRE)

Inbound ePrescribing (IEP) 5.0

User Guide



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11/30/2023	5.0	PSO*7*700: • New menu option: <i>eRx Holding Queue Processing</i> [PSO ERX QUEUE PROCESSING]	Booz Allen Hamilton

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Unit 7. Part 1: New *eR_x* Holding Queue Processing option [PSO ERX QUEUE PROCESSING]

7.1 Introduction

This new option replaces the existing *Complete Orders from* eR_X option [PSO ERX FINISH]. VistA Outpatient Pharmacy is comprised of two sections:

- Inbound eR_X VistA Holding Queue
- Inbound eR_X VistA Outpatient Profile Complete Orders from Order Entry/Results Reporting (OERR) and Patient Prescription Processing

7.2 Purpose of Inbound eRx VistA Holding Queue

The eR_X Holding Queue allows for validation and review of the eR_X by VA Pharmacy users prior to the eR_X being added to the VA record and merging with the existing outpatient functionality. For the fillable prescriptions, VA Pharmacy users can validate patient, provider, and drug/SIG information. Additionally, users can accept, hold, un hold, print, reject, or remove an eR_X from the Holding Queue after it has been received by VistA from the eR_X Processing Hub. The users can also work with RxRenewal Responses, RxChange Responses and CancelRx Requests, which are described.

NOTE: Controlled Substance records that meet the requirements of the Drug Enforcement Administration's (DEA) electronic prescribing for Controlled Substance rules will have a visual indicator stating "EPCS DEA Valid" at the top right corner in the VistA Holding Queue.

7.3 eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING] option

The inbound eR_X message is transmitted from the Processing Hub to VistA and stored in the eR_X Holding Queue.

To access the eR_X Holding Queue:

Follow this navigation path: Core Applications > Outpatient Pharmacy Manager > (select Division) > RX (Prescriptions) ... > eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING]

	Patient Prescription Processing
ERX	eRx Holding Queue Processing
FEE	Fee Patient Inquiry
FERX	Complete Orders from eRx
PRNT	Print a PMI Sheet
PROF	Medication Profile
	Barcode Rx Menu
	Check Drug Interaction
	Complete Orders from OERR
	Discontinue Prescription(s)
	Edit Prescriptions
	ePharmacy Menu
	List One Patient's Archived Rx's
	Manual Print of Multi-Rx Forms
	OneVA Pharmacy Prescription Report
	Release Medication
	Reprint an Outpatient Rx Label
	Signature Log Reprint
	View Prescriptions

eRx Holding Queue Processing Menu Option

To enter eRx Holding Queue Processing option, you must select the type of records you want to see on the Holding Queue. You will enter directly into the Patient Centric View, but you can easily switch to the Rx List view back and forth to the Patient Centric View.

7.3.1 Actionable and Non-Actionable eR_x Records

Before learning how this option works it is important to understand that there are two types of Inbound eR_X records: Actionable records and Non-Actionable records.

Actionable records include:

- NewRx (status in New, In Process, Hold, and Wait)
- CancelRx Request
- RxRenewal Response (Denied, Denied NewRx to Follow, RxRenewal Response Failed)
- RxRenewal Response Approved with Changes (when there is a change to the provider data)
- RxRenewal Response Replace (in statuses of new, in process, hold, wait or error)
- Inbound Errors related to RxRenewal Requests
- RxChange Response (Denied for all request types)
- RxChange Response (Approved for Prior Authorization Required request type)
- RxChange Response (Validated for Prescriber Authorization request type)
- RxChange Response (Approved and Approved with Changes for request types Generic Substitution, Therapeutic Interchange/Substitution, Drug Use Evaluation, Script Clarification and Out of Stock, and in statuses of new, in process, hold, wait, or error)

• Inbound Errors related to RxChange Requests

Non-Actionable records

Are all records acknowledged, removed, rejected, processed/completed, and auto-canceled are non-actionable. Non-Actionable records further include:

- RxRenewal Request
- RxRenewal Response Approved
- RxRenewal Response Approved with Changes (change to drug data only)
- RxChange Request
- CancelRx Response
- Inbound Errors related to CancelRx Responses

7.3.2 Initial Parameters

Upon entering the option, the user is prompted to choose which eRx record status they would like to view or work on. Once the prompts are answered, the user will enter the eRx Patient Centric View Queue, which is explained further down on this document.

MbM Only

Meds-By-Mail site users will be prompted to select a Clinic. This helps MbM distribute the workload into multiple clinics so when the pharmacists are finishing the prescriptions they can work on the queue for a specific clinic.

```
eRx Clinic (Optional):
```

Although VAMC's users are not presented this prompt, their eRx is still assigned a default clinic that is entered in the Site Parameter Enter/Edit [PSO SITE PARAMETERS] option under the field DEFAULT ERX CLINIC.

```
Select one of the following:
                        A11
            A
           Ν
                        New
                        In Progress
           Ι
                        Wait
            W
            н
                        Ho]d
           С
                        CCR
           WP
                        Workload Processing
Enter response: A// ?
   All - View all patients with actionable prescriptions
New - View patients with prescriptions in the 'NEW' status
   In Process - View patients with prescriptions in the 'IN PROCESS' status
   Wait - View patients with prescriptions in the 'WAIT' status
```

```
Hold - View patients with prescriptions in the 'HOLD' status
CCR - View patients with prescriptions in the 'CCR' status
Workload Processing - Process New prescriptions for one patient at a
time using FIFO (First In First Out) method
```

Status Selection

The screen above shows all the options users can chose for building the initial list upon entering the Patient Centric View. With the exception of the WP (Workload Processing), which will be explained further down on this document.

Users holding the **PSO ERX WORKLOAD TECH** security key will be limited to selecting the following options from the menu above to 3 options shown below:

н нојд	Select one	e of the following:	
C CCR WP Workload Processing	H C WP	Hold CCR Workload Processing	

Enter response: WP//

PSO ERX WORKLOAD TECH security key holders options

A – All

This choice will include all eRx that are actionable. Meaning that they still have some work to be done before they can be considered completed.

N – New

This choice will include only eRx with a NEW status. These are records for a new eRx that have not yet been changed by any other user.

I - In-Process

This choice will include only eRx with a IN PROCESS status. These are records that one or multiple users have already done some work on but, they are not yet completed.

W - Wait

This choice will include only eRx with a WAIT status. Similar to IN PROCESS these are records that one or multiple users have already done some work on, but they are not yet completed. They have usually been put on Hold and now have been removed from Hold.

H – Hold

This choice will include only eRx in a HOLD status. However, there are many different HOLD statuses and that's why the next prompts shown below allows the user to further define this choice.

```
Enter response: A// Hold
Select one of the following:
S SINGLE CODE
```

A	ALL HOLD CODES
Enter response: A/	// STNGLE CODE
	y single cope
Select eRx Status:	; ?
Answer with ERX S	SERVICE REASON CODES, or NUMBER
Do you want the e	entire ERX SERVICE REASON CODES List? Y (Yes)
Choose from:	
118 HF	PT - PATIENT NOT FOUND
119 HF	PD - PROVIDER NOT FOUND
120 HN	NF - NON-FORMULARY DRUG THAT NEEDS APPROVAL
121 HS	SO - INSUFFICIENT STOCK
122 HC	DI - DRUG-DRUG INTERACTION
123 HA	AD - ADVERSE DRUG INTERACTION
	BA - BAD ADDRESS
125 HF	PC - PROVIDER CONTACTED
120 HF	PA - PRIOR APPROVAL NEEDED
	UK - UTHER REASON
128 HF	PP - PATIENT CONTACTED
129 HF	PK - HULD DUE TO PATIENT REQUEST
	QY - QUANTITY OK REFILL ISSUE
	C - HOLD DUE TO CHANGE CD - DDESCRIPER'S CS CREDENITAL IS NOT ADDRODRIATE
1610 HM	AP - CS DESCEDENTIAL IS NOT AFFROMENTE
1620 HT	TS - DROVIDER DEA# ISSUE
1621 нг	RX - HOLD FOR RX FDTT
1622 нг	DE – DRUG USE EVALUATION
1623 нт	TT - THERAPUTTC INTERCHANGE
1624 нз	SC - SCRIPT CLARIFICATION
1625 но	GS - GENERIC SUBSTITUTION
1631 HA	AL - NO ALLERGY ASSESSMENT
1632 не	EL - ELIGIBILITY ISSUE
1633 н.	UR - UN-REMOVED
_	
Select eRx Status:	

Hold Status Selection

In this case the user can select ALL HOLD CODES to include every eRx in a HOLD status or SINGLE CODE which allows the user to load eRx for one single HOLD code to be on the queue.

Note

The code numbers shown on the left column above may not match the numbers on your VistA account.

C - CCR

This choice will include only eRx in a CCR status. However, there are many different CCR statuses and that's why the next prompts shown below allows the user to further define this choice. If they choose "A" (ALL CCR CODES) the list will include all eRx records with any of the eRx statuses shown below.

Enter response: A// CCR

Select one of the following: S SINGLE CODE Α ALL CCR CODES Enter response: A// SINGLE CODE Select eRx Status: ? Answer with ERX SERVICE REASON CODES, or NUMBER Do you want the entire ERX SERVICE REASON CODES List? Y (Yes) Choose from: 246 RXR - RXRENEWAL RESPONSE REPLACE - NEW 247 RXE - RXRENEWAL RESPONSE - PROCESSING ERROR 248 RXN - RXRENEWAL RESPONSE - NEW 289 RXF - RXRENEWAL RESPONSE FAILED 606 CAO - CANCEL PROCESS COMPLETE 607 CAH - CANCEL COMPLETED IN HOLDING QUEUE 609 CAR - CANCEL REQUEST RECEIVED CAF - CANCEL PROCESS FAILED 612 CAP - CANCEL PAPER RX OR FAXED RX 613 618 RXD - RXRENEWAL RESPONSE DENIED/DNTF CAX - CANCEL RESPONSE FROM VISTA UNSUCCESSFUL 620 CXN - RXCHANGE RESPONSE - NEW 1412 CXV - RXCHANGE RESPONSE - PRESCRIBER AUTH - NEW 1413 CXY - RXCHANGE RESPONSE - PRIOR AUTH - NEW 1414 CXD - RXCHANGE RESPONSE DENIED 1418 CXE - RXCHANGE RESPONSE - PROCESSING ERROR 1421 Select eRx Status:

CCR Status Selection

In this case the user can select ALL CCR CODES to include every eRx in a CCR status or SINGLE CODE which allows the user to load eRx for one single CCR code to be on the queue.

<u>Note</u>

The code numbers shown on the left column above may not match the numbers on your VistA account.

WP – Workload Processing

This option will bypass the Patient Centric Queue and will load one patient at a time directly into the Single Patient Queue. Once inside the Single Patient queue the user can use the action NP (Next Patient) to load the next patient. The order in which the patients are presented are based on the eRx received date. Patient with the oldest records will be presented first. The date range for looking for these records are based on the ERX DEFAULT LOOKBACK DAYS parameter in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS].

Users holding the PSO ERX WORKLOAD TECH security key they cannot jump to the next patient (by selecting NP – Next Patient) until they have processed all the prescriptions for the current patient on their screen. Once a user with the PSO ERX WORKLOAD TECH key enters the first patient, that patient is assigned to that user for that day and no matter how

many times the user gets out of the option and comes back in, such patient will be presented to them for processing. This feature was designed to prevent users from "cherry-picking" patients to work on while working in a Workload Processing mode.

```
Enter response: A// WP Workload Processing

Select one of the following:

1 PATIENT NOT MATCHED

2 PROVIDER NOT MATCHED

3 DRUG NOT MATCHED

4 PATIENT, PROVIDER AND DRUG MATCHED

5 ALL (NO FILTERS)

MATCH STATUS: 5//
```

Workload Processing option filters

MbM Only Meds-By-Mail site users will see a slightly different labeling for the options above: 1 PATIENT FAIL - PATIENT NOT MATCHED 2 PROVIDER FAIL - PROVIDER NOT MATCHED 3 DRUG FAIL - DRUG NOT MATCHED 4 BASIC - PATIENT, PROVIDER AND DRUG MATCHED 5 ALL (NO FILTERS)

1 – PATIENT NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Patient has not been matched to a VistA Patient.

2 – PROVIDER NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Provider has not been matched to a VistA Provider. Furthermore, the patient cannot quality for the PATIENT NOT MATCHED filter.

3 – DRUG NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Drug has not been matched to a VistA Drug. Furthermore, the patient cannot quality for the PATIENT NOT MATCHED and PROVIDER NOT MATCHED filters.

4 – PATIENT, PROVIDER AND DRUG MATCHED

This option will only load and go through eRx Patients with at least one eRx record where all three (PATIENT, PROVIDER and DRUG) are matched to a VistA corresponding record.

5 – ALL (NO FILTERS)

This option will not apply any filters regarding matching. It will start from the oldest records and move its way through the patients with the newest records.

7.3.3 eRx Patient Centric Queue

Once the status selection is made, the user will enter the eRx Holding Queue in the Patient Centric view by default with the exception for the WP (Workload Processing) choice which will take the user directly to the Single Patient Queue View, explained further down in this document.

eRx Patient Centric Queue	Sep 16, 2	023@11:06:54			Pag	e:		1	of	3
LOOK BACK DAYS: 45	CS/NON-CS	: BOTH (II-V)		Μ	IAX.	QU	EUE	SIZ	E:	999
ERX STATUS: ALL										
# PATIENT	DOB	SSN	EDV	NW	WT	IΡ	HD	CCR	отн	тот
1. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2] XXXXX, XXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9. XXXXX, XXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10] XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14] XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
15. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
+ Select the entry	# to view o	r ?? for more	act	ions	;					
SPAT Sort By Patient SQ	Search Q	ueue	LBD	Cha	inge	LO	ok	Back	Day	s
RX Rx List View RA	F Remove A	ll Filters	REF	Ref	res	hι	ist		,	
Select Item(s): Next Screen/	1									

eRx Holding Queue – Patient Centric Queue

The figure above shows the eRx Holding Queue initial screen, in Patient Centric Queue view which contains a list of patients with Actionable (non-processed) eRx records. Below is an explanation of each segment of the screen.

7.3.3.1 Top Line

It contains the title of the list, in this case "eRx Patient Centric Queue", then the current date/time to the right the page the user is on and how many pages there are total.

7.3.3.2 Header Area

In this non-scrollable area, there are 4 fields that control the list being displayed.

LOOK BACK DAYS

Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

CS/NON-CS

Indicates whether the list contains Controlled Substances (CS), Non-Controlled Substances (Non-CS) or Both. In case of CS being included it will also indicate the schedule of the CS drugs being displayed. It can also be changed by the user as described further down.

MAX. QUEUE SIZE

Indicates the maximum number of records that can be loaded in the list. It means that any selection that produces a number of records greater than this number will be cutoff at this number of records on the list. This limit can also be changed by the user as described further down.

ERX STATUS

Indicates the status selection by the user before entering the list (Figure 6-2 above). With the exception of the WP selection, which bypass this list completely.

7.3.3.3 Column Header Line

#

This column indicates the sequence number for the patient being displayed, which can be selected by the user to open the patient in a Single Patient Queue view screen.

PATIENT

Patient name column (maximum of 24 characters).

DOB

Date of birth column (MM/DD/YYY format).

SSN

Social Security column.

ED

Elapsed Days column. Indicates how many days ago the oldest actionable record for the patient was received.

NW

New eRx record status count. The number in this column indicates how many eRx are in a NEW status.

WT

Wait eRx record status count. The number in this column indicates how many eRx are in a

WAIT status.

IP

In-Process eRx record status count. The number in this column indicates how many eRx are in a IN-PROCESS status.

HD

Hold eRx record status count. The number in this column indicates how many eRx are in a HOLD status.

CCR

CCR eRx record status count. The number in this column indicates how many eRx are in a CCR status: CancelRx Request, RxChange Response, and RxRenewal Response records in actionable statuses; including RXF, RXE and CXE records.

OTH

A count of all other status not captured by the columns to the left. It also includes Inbound Error related to RxRenewal/RxChange Request (Status – RRE/CRE).

тот

A sum of all the numbers from the columns to the left.

^ or V

One of these two symbols above can be spotted besides one of the following columns: PATIENT, DOB or ED. It indicates the column that the list is sorted by. \triangle indicates an ascending order (smaller first A->Z or 0>9) and \checkmark indicates a descending order (greater first Z->A or 9->0). Look further down to see how to sort by different columns and order (ascending or descending).

7.3.3.4 Listing Area

This area is where all the records are listed. They are always sequential number that goes from 1 to the last item on the list. This number can be selected by the user to view all the patient's eRx records in a Single Patient Queue view.

#. Vs. #] (Digitally Signed Vs. Not Digitally Signed)

Following each number there will be one of two characters "." (dot) or "]" (closing square bracket), as seen on lines 2. 10 and 14 on figure 6-7 above. The "." indicates that the patient does not have any Digitally Signed eRx records, while the "]" indicates that the patient has at least one eRx records that was Digitally Signed by the external provider. Digitally signed records is an indication by the external provider that the drug in the eRx records is a Controlled Substance drug. CS drugs are mandated by DEA (Drug Enforcement Agency) to always be transmitted to the pharmacy with a Digital Signature.

Bolded Lines

eRx Patient Centric Queue	Sep 16, 2	023@11:06:54			Pag	e:	1	. (of	3
LOOK BACK DAYS: 45	CS/NON-CS	: BOTH (II-V)		Μ	IAX.	QU	EUE	SIZ	E:	999
ERX STATUS: ALL										
# PATIENT	DOB	SSN	EDV	NW	WT	IΡ	HD (CCR (отн і	тот
1. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2] XXXXX,XXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3. XXXXX, XXXXXXXXXX	<u>99/99/9999</u>	999-99-9999	37	3	0	0	1	0	0	4
4. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10] XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14] XXXXX,XXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
15. XXXXX,XXXXXXXXX	99/99/9999	999-99-9999	34	1	Û	Û	Û	0	Û	1
16. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
+ Select the entry	# to view o	r ?? for more	act	ions						
SPAT Sort By Patient SC) Search Q	ueue	LBD	Cha	nge	LO	ok E	Back	Day	s
RX Rx List View RA	AF Remove A	ll Filters	REF	Ref	res	h L	ist			
Select Item(s): Next Screen/	//									

A bolded line as seen on lines 4 and 14 above indicates another user has the patient or one of their eRx records open. When the user tries to select such numbers, a message will display on the message bar (below the list and above the Action Menu) indicating the user and date/time the records was locked, as shown below:

+

Patient Locked:XXXXXXXXX,XXXXXXXXX/09/16/23@12:12:16

Patient Centric Queue - Patient Locked

7.3.3.5 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing "??" (double question mark).

7.3.3.5.1 Action Menu

SPAT Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days
RX Rx List View	RAF	Remove All Filters	REF	Refresh List
Select Item(s): Next Scre	en//			

7.3.3.5.1.1 SPAT – Sort By Patient

By default, the list is always sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Name by selecting the SPAT action. It will sort the list by Patient Name in ascending order when the user picks it once. If currently sorted by Patient Name and the users selects SPAT again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

# PATIENT <mark>∧</mark>	DOB	SSN	ED NW WT IP HD CCR OTH TOT

Patient Centric Queue - Sorted By Patient Name in Ascending Order

PATIENTV DOB SSN ED NW WT IP HD CCR OTH TOT

Patient Centric Queue – Sorted By Patient Name in Descending Order

7.3.3.5.1.2 SQ – Search Queue

This action allows the user to place filters on the list by a few different selection criteria shown below. Multiple filters can be applied in one search criteria with the exception of ERX REFERENCE NUMBER and RX# which will result in the selection of one single record.

```
Select Item(s): Next Screen// SQ
                                    Search Queue
NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under Rx
      List View.
     Select one of the following:
          1
2
3
                     ERX PATIENT
                     ERX DATE OF BIRTH
                     ERX REFERENCE NUMBER
          4
                     VISTA RX #
          5
                     VISTA PATIENT
          6
                    MATCH STATUS
SEARCH BY:
```

Patient Centric Queue - Search Queue options

1 - ERX PATIENT

Users can filter the list by single or multiple eRx patients by selecting them as seen below. The LAST REC. DATE column indicates the last eRx received for this patient.

SEARCH BY: 1 ERX PATIENT								
ERX	PATIENT NAME: XXXXXX							
#	ERX PATIENT NAME	DOB	CITY	LAST REC.DATE				
1. 2.	xxxxxx,xxxxxx xxxxxx,xxxxxxx	99/99/9999 99/99/9999	PICKLETON-NY BUTTERVILLE-NY	09/10/23 09/02/23				
SELECT (1-2): ?								
This response must be a list or range, e.g., 1,3,5 or 2-4,8.								
SEL	ЕСТ (1-2): 1-2							

Patient Centric Queue - Search By Patient

Select	one of th	e following	g:	
1 2 3	E	RX PATIENT RX DATE OF RX REFERENC	(XXXXXX,XXXXX) BIRTH CE NUMBER	XXXXXX, XXXXXX)

4 VIS	STA RX #
5 VIS	STA PATIENT
6 мат	TCH STATUS

SEARCH BY:

Patient Centric Queue – eRx Patients Selected

2 - ERX DATE OF BIRTH

SEARCH BY: 2 ERX DAT	FE OF BIRTH					
Date of Birth (DOB):	99/99/999 (xxx 99, 9999)					
NOTE: Only patients w Non-Actionable List View.	with actionable records are captured with this search. records can be searched through the SQ action under Rx					
Select one of th	ne following:					
1 ERX PATIENT (XXXXX,XXXXX XXXXX,XXXXX) 2 ERX DATE OF BIRTH (99/99/99) 3 ERX REFERENCE NUMBER 4 VISTA RX # 5 VISTA PATIENT 6 MATCH STATUS						
SEARCH BY:						

Patient Centric Queue - Search By Patient Date of Birth

eRx Patient Centric Queue	Sep 16,	2023@11:06:54		Pac	le:	1 (of <u>3</u>
LOOK BACK DAYS: 45	CS/NON-C	s: both (II-V)		MAX.	QUEU	E SIZE	E: 999
FILTERED BY: DOB(99/99/99)	PATIENT(XXX	XXX,XXXXX X	<u> </u>	<u>(,XXXX</u>	<u>XX)</u>		
# PATIENT	DOB	SSN	EDV	NW WT	IP HD	CCR (ОТН ТОТ
1. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0 0	1 0	0	12
2] XXXXX,XXXXXXXXX	99/99/9999	999-99-9999	37	0 0	1 0	0	0 1
Soloct the entry	# to viou	on 22 for more		000			
SPAT Sort By Dationt	# to view			Change		Pack	Dave
PY Py List View P	AE Pemovo	All Eiltors		Pofros	h Lic	back	Days
Select Ttem(s): Next Screen		ATT FILLETS		Reffes		L	
Server real Streen	//						

Patient Centric Queue - Search Results

In the case of the Search criteria not providing any matching entries, the screen below will display:

<u>eRx Patient Centric Queue</u>	Sep 16, 20	023@11:06:54	Page: 1 of <u>3</u>
LOOK BACK DAYS: 45	CS/NON-CS:	BOTH (II-V)	MAX. QUEUE SIZE: 999
FILTERED BY: DOB(99/99/99) PA	TIENT(XXXX	xx,xxxxx x	XXXXX,XXXXX)
# PATIENT	DOB	SSN	EDV NW WT IP HD CCR OTH TOT
No patients with	actionable	prescript	ions found.
+ Select the entry #	to view or	?? tor more	e actions
SPAI Sort By Patient SQ	Search Qu	leue	LBD Change Look Back Days
KA KX LIST VIEW RAF	Remove A	Filters	KEF KEFFESTI LIST
Serect Item(S). Next Streen//			

Patient Centric Queue - Search Results

3 - ERX REFERENCE NUMBER

This search will take the user to the eRx Display screen and show the single eRx selected.

```
SEARCH BY: 3 ERX REFERENCE NUMBER
```

ERX REFERENCE NUMBER: 9999999999

Patient Centric Queue – Search by eRx REFERENCE NUMBER

4 – RX#

This search will first find the associated eRx with the VistA Rx # selected and will take the user to the eRx Display screen then show the single eRx selected.

SEARCH BY: 4 VISTA RX # VISTA RX #: 9999999999

This prescription is not an eRx prescription.

VISTA Rx #:

Patient Centric Queue – Search by VISTA Rx

5 – VISTA PATIENT

Users can filter the list by single or multiple VistA patients by selecting them as seen below. The REC. DATE column indicates the last eRx received for this patient.

SEARCH BY: 1 ERX PATIENT

VISTA PATIENT NAME: XXXXXX

#	VISTA PATIENT NAME	DOB	CITY	LAST REC.DATE
1. 2.	xxxxxx, xxxxxxx xxxxxx, xxxxxxx	99/99/9999 99/99/9999 99/99/9999	PLANO-TX NEW YORK-NY	09/19/23 09/18/23
SEL	ЕСТ (1-2): ?			
тhi	s response must be a list or ra	nge, e.g., 1	,3,5 or 2-4,8.	
SEL	ECT (1-2): 1-2			

Patient Centric Queue - Search By Patient

Select one	e of the following:
	5
1	
L 1	ERX PATIENT
2	ERX DATE OF BIRTH
3	FRX REFERENCE NUMBER
3	
4	VISIA RX #
5	VISTA PATIENT (XXXXXX,XXXXX) XXXXXX,XXXXXX)
6	MATCH STATUS
Ū	
SEARCH BY:	

Patient Centric Queue – eRx Patients Selected

6 – MATCH STATUS

This search will qualify patients based on the matching status of the patient, provider, and drug to a corresponding VistA Record.

```
SEARCH BY: 6 MATCH STATUS
     Select one of the following:
          1
                    PATIENT NOT MATCHED
          2
                    PROVIDER NOT MATCHED
          3
                    DRUG NOT MATCHED
          4
                     PATIENT, PROVIDER AND DRUG MATCHED
MATCH STATUS: 4
NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under RX
      List View.
     Select one of the following:
          1
                    ERX PATIENT
          2
                    ERX DATE OF BIRTH
          3
                    ERX REFERENCE NUMBER
          4
                    VISTA RX #
          5
6
                    VISTA PATIENT
                    MATCH STATUS (ALL MATCHED)
SEARCH BY:
```

Patient Centric Queue – eRx Patients Selected

6.1 – MATCH STATUS: PATIENT NOT MATCHED

If the patient has at least one actionable record which the eRx patient has not yet been matched to, a corresponding VistA patient will be included in the list.

6.2 – MATCH STATUS: PROVIDER NOT MATCHED

If the patient has at least one actionable record which the eRx provider has not yet been matched to, a corresponding VistA provider AND the patient does not qualify for PATIENT NOT MATCHED filter above, it will be included in the list.

6.3 – MATCH STATUS: DRUG NOT MATCHED

If the patient has at least one actionable record which the eRx Drug has not yet been matched to, a corresponding VistA drug AND the patient does not qualify for PATIENT NOT MATCHED filter above AND the patient does not qualify for the PROVIDER NOT MATCHED filter above, it will be included in the list.

6.4 - MATCH STATUS: PATIENT, PROVIDER AND DRUG MATCHED

If the patient has at least one actionable record which the eRx patient has been matched to the VistA patient, the eRx Provider has been matched to the VistA provider and the Drug has been matched to a VistA drug AND the patient does not quality to either of the 3 filters described above, it will be included in the list.

MbM Only

Meds-By-Mail site users will see a slightly different labeling for the options above:

PATIENT FAIL - PATIENT NOT MATCHED PROVIDER FAIL - PROVIDER NOT MATCHED DRUG FAIL - DRUG NOT MATCHED BASIC - PATIENT, PROVIDER AND DRUG MATCHED ALL (NO FILTERS)

This is only a labeling difference and won't affect the functionality of this filter, which works the same for VAMC and MbM sites.

Removing Individual Filters

Individual filters can be removed by using the "^" (up-caret) along with the Number of the filter applied, as show below:

NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.

Select one of	the following:						
1	ERX PATIENT (XXXXXX,XXXXX)						
2	ERX DATE OF BIRTH (99/99/99)						
3	ERX REFERENCE NUMBER						
4	VISTA RX #						
5	VISTA PATIENT						
6	MATCH STATUS (ALL MATCHED)						
SEARCH BY: ^2							
NOTE: Only patients	NOTE: Only patients with actionable records are captured with this search.						
Non-Actionabl	Non-Actionable records can be searched through the SQ action under Rx						
List View.	List View.						
Select one of	the following:						
1	ERX PATIENT (XXXXXX,XXXXX)						
2	ERX DATE OF BIRTH						
3	ERX REFERENCE NUMBER						
4	VISTA RX #						
5	VISTA PATIENT						
6	MATCH STATUS (ALL MATCHED)						

Patient Centric Queue – Individual Filter Removal

7.3.3.5.1.3 LBD – Change Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's date. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

```
Select Item(s): Quit// LBD
                              Change Look Back Days
LOOK BACK DAYS: 45// ??
This field holds the number of days to look back in order to include
records
in the Patient Centric Queue.
                                                             Please Wait...
LOOK BACK DAYS: 45// 365
eRx Patient Centric Queue
                              Sep 16, 2023@12:12:23
                                                                        of
                                                          Page:
LOOK BACK DAYS: 365
                               CS/NON-CS: BOTH (II-V)
                                                       MAX. QUEUE SIZE:
                                                                          999
ERX STATUS: ALL
. . .
```



7.3.3.5.1.4 RX – Rx List View

This action takes the user to **Rx Medication Queue list** which will be described further down in this document.

7.3.3.5.1.5 RAF – Remove All Filters

Inbound ePrescribing (IEP) PSO*7.0*700 User Guide This action allows the user to remove all filters currently applied to the list. This list is then refreshed to without any filters.

7.3.3.5.1.6 REF – Refresh List

This action allows the user to refresh the list. This is used to make sure you are looking at the latest version of the list because other users might have already worked through some of the records currently on the list which may have altered it, which will not show until it is refreshed.

7.3.3.5.2 Hidden Action Menu

тһе	following actions are	also	available:		
CS	Group By CS	-	Previous Screen	PS	Print Screen
SDOB	Sort By DOB	UP	Up a Line	PT	Print List
SED	Sort By Elapsed Days	DN	Down a Line	SL	Search List
NP	Next Patient	FS	First Screen	QU	Quit
CV	Change View	LS	Last Screen		
+	Next Screen	GO	Go to Page		

7.3.3.5.2.1 CS – Group by CS (hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. The action can be used to turn ON and OFF this hidden action.

eRx Patient Centric Queue	Sep 16,	2023@11:06:54		F	Page:		1 (of	3
LOOK BACK DAYS: 45	CS/NON-	CS: BOTH (II-V))	MA	AX. Q	UEUE	SIZ	E:	999
ERX STATUS: ALL									
# PATIENT	DOB	SSN	EDV	NW W	VT IP	' HD	CCR (отн і	тот
	CONTROLLE	D SUBSTANCE RX	's						
1] XXXXX,XXXXXXXXX	99/99/99	99 999-99-9999	44	0	0 1	. 0	0	1	2
2] XXXXX,XXXXXXXXX	99/99/99	99 999-99-9999	44	2	0 1	. 0	0	0	3
3] XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	37	3	0 0	1	0	0	4
4] XXXXX,XXXXXXXXX	99/99/99	99 999-99-9999	37	1	0 1	. 0	0	0	2
5] XXXXX,XXXXXXXXX	99/99/99	99 999-99-9999	37	0	0 1	. 0	0	1	2
N	ON-CONTROL	LED SUBSTANCE	rx's						
6. XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	44	1	0 0	0	1	0	2
7. XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	44	0	0 2	1	0	0	3
8. XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	41	0	0 1	. 0	0	0	1
9. XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	40	0	0 1	. 0	0	0	1
10 XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	38	0	0 1	. 0	0	0	1
11. XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	35	1	0 0	0	1	0	2
12. XXXXX,XXXXXXXXXX	99/99/99	99 999-99-9999	33	1	0 0	0	0	0	1
13. XXXXX, XXXXXXXXXX	99/99/99	99 999-99-9999	32	2	0 1	. 0	0	0	3
14 XXXXX, XXXXXXXXXX	99/99/99	99 999-99-9999	32	1	0 0	0	0	0	1
+ Select the entry	# to view	or ?? for more	e act	ons					
SPAT Sort By Patient S	Q Search	Queue	LBD	Char	ige L	.ook	Back	Day	s
RX Rx List View R	AF Remo∨e	All Filters	REF	Refr	esh	List			
Select Item(s): Next Screen	//								

Patient Centric Queue – Grouped by CS and Non-CS

7.3.3.5.2.2 SDOB – Sort By Date of Birth (hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Date of Birth (DOB) by selecting the SDOB hidden action. It will sort the list by Patient DOB in ascending order when the user picks it once. If currently sorted by Patient DOB and the users selects SDOB again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#		DOR	CCN	ED	
π	FAILENI	DOB	2211	ED	
-					

Patient Centric Queue – Sorted By Patient DOB in Ascending Order

PATIENT DOB SSN ED NW WT IP HD CCR OTH TOT

Patient Centric Queue – Sorted By Patient DOB in Descending Order

7.3.3.5.2.3 SED – Sort By Elapsed Days (hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first). The user can sort the list by the Elapsed Days by selecting the SED hidden action. It will sort the list by Elapsed Days in ascending order when the user picks it once. If currently sorted by Elapsed Days and the users selects SED again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB	SSN	ED <mark>A</mark> NW WT IP HD CC	R OTH TOT			
		Patient Centric Queue -	Sorted By E	apsed Days in Ascending Orde	ər			
#	PATIENT	DOB	SSN	ED <mark>V</mark> NW WT IP HD CC	R OTH TOT			
	Patient Centric Queue – Sorted By Elapsed Days in Descending Order							

7.3.3.5.2.4 NP – Next Patient (hidden)

This hidden action allows the user to open the patient with the oldest eRx record in an actionable status. It will take the user to the eRx Single Patient Queue. Once in the eRx Single Patient Queue the user can type NP again to jump to the next patient with the oldest order after the previous patient.

7.3.3.5.2.5 CV – Change View (hidden)

This hidden action allows the user to change the following parameters that affect the content and appearance of the eRx Patient Centric Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select Item(s): Next Screen// CV Change View
LOOK BACK DAYS: 45// 45 DAYS
SORT BY: ED// ED ELAPSED DAYS
SORT ORDER: D// DESCENDING
INCLUDE CS/NON-CS: B// BOTH (CS AND NON-CS)
CS SCHEDULE: SCHEDULES II - V// SCHEDULES II - V
GROUP BY CS: NO// NO NO
MAXIMUM QUEUE SIZE: 999//
Save as your default view? NO//
```

Patient Centric Queue – Change View hidden action (No Default View Saved)

Once the user chooses all the parameters above the option will prompt them if they want to save the current parameters as their default view. Whether they chose YES or NO the option will refresh the list according to the parameters selected. If they select YES to save the view the next time they select CV they will be given a chance to delete their saved default view, as seen below:

```
Select Item(s): Next Screen// CV Change View

Your saved default view:

LOOK BACK DAYS : 45 DAYS

SORT BY : ELAPSED DAYS

SORT ORDER : DESCENDING

INCLUDE CS/NON-CS : BOTH (CS AND NON-CS)

CS SCHEDULE : SCHEDULES II - V

GROUP BY CS/NON-CS : NO

MAXIMUM QUEUE SIZE : 999

Delete this saved default view? NO//
```

Patient Centric Queue – Change View hidden action (With Default View Saved)

The parameters LOOK BACK DAYS, SORT BY, SORT ORDER and GROUP BY CS/NON-CS have been explained above on how they impact the queue. The other parameters are explained below:

INCLUDE CS/NON-CS

This parameter allows the user to select which type of eRx records should be displayed on the list: Controlled Substances only (CS), Non-Controlled Substances only (Non-CS) or Both (B). The default value is B. This parameter is displayed on the header of the Queue.

INCLUDE CS/NON-CS: B// ? Indicate whether CS and/or Non-CS records should be included in the Patient Centric Queue. Choose from: CS CS ERXS ONLY Non-CS NON-CS ERXS ONLY B BOTH (CS AND NON-CS)

Patient Centric Queue – Change View hidden action – INCLUDE CS/NON-CS Field

CS SCHEDULE

This parameter is only prompted in the case the user selects either CS or B above. The default value is 3 (SCHEDULES II – V). This parameter is displayed on the header of the Queue. It allows the user to further filter the CS eRx records based on the drug schedule, as seen below:

```
CS SCHEDULE: SCHEDULES II - V// ?

Indicate which CS Schedules should be included in the Patient Centric

Queue.

Choose from:

1 SCHEDULE II ONLY

2 SCHEDULES III - V

3 SCHEDULES II - V
```

Patient Centric Queue – Change View hidden action – CS SCHEDULE Field

MAXIMUM QUEUE SIZE

This parameter determines the maximum number of records to be loaded for the queue. Once the process that builds the list reaches this limit it stops. The default is 999 and the maximum is 4,999. This parameter is displayed on the header of the Queue.

7.3.3.6 48-Lines Terminal Emulator Display Feature

There is a **Class 3 software (KIDS Build)** that allows sites, including Meds-By-Mail (MbM), to expand their ListMan Listing Area to more than double of the displayed lines for one page when using the regular 24-Lines on the Terminal Emulator. It is important to emphasize that simply setting the Terminal Emulator to 48-Lines won't work, the VistA account where the user is connecting must have this Class 3 software installed for it to work.

Once the KIDS Build is installed and the Terminal Emulator is set to display 48-Line, the eRx Patient Centric Queue will look like the following:

eRx	eRx Patient Centric Queue Sep 16, 2023@11:06:54				Page: 1 of 2				2		
L00	K BACK DAYS: 45	CS/NON-CS:	BOTH (II-V)		М	AX.	QL	JEUE	SIZ	E:	999
ERX	STATUS: ALL										
#	PATIENT	DOB	SSN	EDV	NW	WT	IΡ	HD	CCR	OTH	TOT
1.	XXXXX,XXXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2]	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4.	XXXXX, XXXXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5.	xxxxx,xxxxxxxxxx	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9.	XXXXX, XXXXXXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10]	xxxxx,xxxxxxxxxxx	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14]	XXXXX, XXXXXXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
15.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
17.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	0	0	1	0	0	1	2
18.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	2	Ó	1	Ó	Ó	0	3
19.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	31	3	Ó	0	1	Ó	Ó	4
20	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	31	1	Ó	1	0	Ó	Ó	2
21.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	31	0	Ó	1	Ó	Ó	1	2
22.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	27	1	Õ	Ō	Õ	1	Ō	2
23.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	27	Ō	Õ	2	1	ō	Õ	3
23.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	27	Ō	Õ	1	Ō	Õ	Õ	1
25.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	27	Ō	Õ	1	Õ	Õ	Õ	1
261	XXXXX,XXXXXXXXXXX	99/99/9999	999-99-9999	24	Ō	Õ	1	Õ	Õ	Õ	1
27.	XXXXX,XXXXXXXXXXX	99/99/9999	999-99-9999	24	1	Õ	0	Õ	1	Õ	2
28.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	23	1	Õ	Õ	Õ	ō	Õ	1
29.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	22	2	Õ	1	Õ	Õ	Õ	3
301	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	21	1	Õ	Ō	Õ	Õ	Õ	1
31.	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	21	1	Õ	Õ	Õ	Õ	Õ	1
32.	XXXXX XXXXXXXXXXX	99/99/9999	999-99-9999	20	1	ŏ	Õ	ŏ	ŏ	Õ	1
33.	XXXXX XXXXXXXXXXX	99/99/9999	999-99-9999	19	ō	ŏ	Ĩ	ŏ	ŏ	1	2
34	XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	- 9	ž	ŏ	1	ŏ	ŏ	ō	3
35.	XXXXX XXXXXXXXXXX	99/99/9999	999-99-9999	7	3	ŏ	ō	Ĩ	ŏ	Õ	4
36.	XXXXX XXXXXXXXXXX	99/99/9999	999-99-9999	j	1	ŏ	ĭ	Ō	ŏ	ŏ	2
+	Select the entry	# to view or	?? for more	acti	ons	Ŭ	-	<u> </u>	<u> </u>		
SPA	T Sort By Patient S	0 Search O		BD	Cha	nae		ok	Back	Dav	/5
RX	Rx List View R	AF Remove A	l] Filters	REE	Ref	res	sh i	ist	Luck	Suj	-
Sel	ect Item(s): Next Screen	//									

7.3.4 eRx Single Patient Queue

Once the user selects a patient in the eRx Patient Centric Queue above, they will be taken to the eRx Single Patient Queue. This list will by default display all the eRx Patient's Actionable records and they will be sorted by the REC.DATE column in a descending order (oldest records first).

eRx	Single P	atient Qu	ieue	Sep 2	8, 20	23@14	:38:	27			Page	: 1	of	<u> </u>
eRx	PATIENT:	XXXXXXXX	x,xxxxx	XXXXX	Х			SEX:	М	DOB	: 99,	/ <u>99</u> /	/99 ((99)
LOO	< BACK DA	YS: 45	STA	TUS: A	CTION	ABLE		SSN:	<u>999</u>	<u>-99-</u>	<u>9999</u>	MAT	CH3	ING
#	ERX ID	DRUG NA	ME		PRO	VIDER	NAM	E	REC.	DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN	1 500/CAF	FEINE	3 YYY	YYY,Y	YYYY	Y	09/2	7/23	Ν	А	AV	A
2.	99999995	AMANTAD	DINE 100M	G CAP	XXX	XXX,XX	XXXX	Х	09/2	8/23	Ν			A
3.	99999997	VITAMIN	I B_COMPL	EX/VIT	A XXX	XXX,XX	XXXX	Х	09/2	8/23	Ν	А	AV	A
4]	99999998	DIAZEPA	M 5MG TA	В	XXX	XXX,XX	XXXX	Х	09/2	8/23	Ν			A
5.	999999999	LOVASTA	TIN 40MG	TAB	XXX	xxx,x	XXXX	Х	09/2	8/23	Ν	А	AV	A
		-1				- 22 €								
	S	elect the	entry #	to vi	ewor	?? to	or mo	ore	acti	ons		_		
Sele	Snow/Hid ect: Quit	e Details //	IAS I	nciude	ATT	Statu	ses	LRD	Cna	nge	LOOK	вас	.K [bays

eRx Single Patient Queue

7.3.4.1 Top Line

It contains the title of the list, in this case "eRx Single Patient Queue", then the current date/time to the right the page the user is on and how many pages there are total.

7.3.4.2 Header Area

In this non-scrollable area, there are 6 fields that control the list being displayed.

eRx PATIENT

This is the eRx Patient name as received by the outside prescriber.

SEX

eRx Patient gender.

DOB

eRx Patient date of birth followed by their age between parentheses.

LOOK BACK DAYS

Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter

Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

STATUS

By default, only 'Actionable' eRx records are included on the eRx Single Patient Queue, however the user can easily change this parameter as described further down on this document.

SSN

This is the eRx Patient Social Security Number (SSN) exactly as it was received from the outside prescriber.

7.3.4.3 Column Header Line

#

This column indicates the sequence number for the eRx record being displayed, which can be selected by the user to open the eRx Individual record and view the details.

ERX ID

This is the eRx number or ID, which is the same as the eRx Hub.

DRUG NAME

This is the eRx Drug Name exactly as received from the prescriber software. It is truncated at 22 characters.

PROVIDER NAME

This is the eRx Prescriber Name exactly as received from the prescriber software

REC.DATE

This is the date when the eRx was received.

STA

This is eRx Status column. It shows the current eRx record status. It's truncated at 3 characters.

MATCHING PT

This column indicates the current matching status for the eRx Patient. The following variations are possible for this column:

"" (blank) - eRx Patient has not been matched to a VistA Patient

"A" – eRx Patient has been auto-matched to a VistA Patient

"M" – eRx Patient has been manually matched to a VistA Patient by the user

"M" (bold) – eRx Patient was initially auto-matched and then manually matched to a different

VistA Patient by the user

"AV" - eRx Patient has been auto-matched to a VistA Patient and manually validated

"MV" – eRx Patient has been manually matched to a VistA Patient and manually validated

"MV" (bold M) – eRx Patient was initially auto-matched and then manually matched to a different VistA Patient and subsequently manually validated by the user

MATCHING PR

This column indicates the current matching status for the eRx Provider. The following variations are possible for this column:

"" (blank) – eRx Provider has not been matched to a VistA Provider

"A" – eRx Provider has been auto-matched to a VistA Provider

"M" – eRx Provider has been manually matched to a VistA Provider by the user

"M" (bold) – eRx Provider was initially auto-matched and then manually matched to a different VistA Provider by the user

"AV" - eRx Provider has been auto-matched to a VistA Provider and manually validated

"AV" (bold V)– eRx Provider has been auto-matched to a VistA Provider and **auto-validated** (MbM Only – see below)

"MV" - eRx Provider has been manually matched to a VistA Provider and validated

"MV" (bold M) – eRx Provider was initially auto-matched and then manually matched to a different VistA Provider and subsequently manually validated by the user

MATCHING DR

This column indicates the current matching status for the eRx Drug. The following variations are possible for this column:

"" (blank) – eRx Drug has not been matched to a VistA Drug

"A" – eRx Drug has been auto-matched to a VistA Drug

"M" – eRx Drug has been manually matched to a VistA Drug by the user

"**M**" (bold) – eRx Drug was initially auto-matched and then manually matched to a different VistA Drug by the user

"AV" - eRx Drug has been auto-matched to a VistA Drug and manually validated

"MV" - eRx Drug has been manually matched to a VistA Drug and manually validated

"MV" (bold M) – eRx Drug was initially auto-matched and then manually matched to a different

VistA Drug and subsequently manually validated by the user

Provi	der Auto-Validation
An eR	x provider will be automatically validated if the following conditions are met when the
eRx an	rrives:
-	eRx is not digitally signed (indicating a prescription for a controlled substance) eRx Provider was auto-matched
-	eRx Provider last name and VistA Provider last names match exactly
-	eRx Provider first letter of first name matches the VistA Provider first letter of first name
-	First 5 digits of eRx Provider zip code matches exactly with the VistA Provider zip code first 5 digits
The us	ser recorded as responsible for the validation will be PSOAPPLICATIONPROXY,PSC

In the displayed lists, the user can select or enter the line number of the eRx number to view and examine the details of the eRx or select the actions displayed right below the listing area.

Validation actions for a single patient may be complete from there. For more details, refer to the sections identified in this guide.

NOTE: From the Summary/Details screen, users <u>cannot</u> edit any of the VistA information. The validate screens contain the option for editing the VistA information. For further information on editing and validating VistA information for an eR_X , refer to section 6.2.

7.3.4.4 Listing Area

This area is where all the records are listed. They are always sequential number that goes from 1 to the last item on the list. This number can be selected by the user to view the patient's corresponding eRx record in the Summary eRx View Display.

#. Vs. #] (Digitally Signed Vs. Not Digitally Signed)

Following each number there will be one of two characters "." (dot) or "]" (closing square bracket), as seen on lines 2. 10 and 14 on figure 6-7 above. The "." indicates that the patient does not have any Digitally Signed eRx records, while the "]" indicates that the patient has at least one eRx records that was Digitally Signed by the external provider. Digitally signed records is an indication by the external provider that the drug in the eRx records is a Controlled Substance drug. CS drugs are mandated by DEA (Drug Enforcement Agency) to always be transmitted to the pharmacy with a Digital Signature.

7.3.4.5 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing "??" (double question mark).

7.3.4.6 Action Menu

DET – Show/Hide Details

This action shows or hides the eRx prescription details.

Sel	Select: Quit// DET Show/Hide Details Please wait								
eRx	eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1								
eRx	PATĪENT: XXXX	xxxx,xx	0000000000	Х		SEX:	M DOB: 99/9	9/99(99)	
LOO	K BACK DAYS: 4	5	STATUS:	ACTIONA	BLE	SSN:	<u>999-99-9999</u>	MATCHING	
#	ERX ID	DRUG NAM	1E		PROVIDE	R NAME	REC.DATE STA	PT PR DR	
1.	99999996	ASPIRIN	500/CAFF	EINE 3	YYYYYY,	YYYYY Y	09/27/23 N	A	
	eRx Qty: 60		eRx # 0	ot Reti	11S: 5		eRx Days Su	pply: 30	
r	SIG: TAKE ONE	CAPSULE	BY BY MOU	JIH EVE	KY IZ H	OURS	00/20/22 N	A A)/ A	
۷.	999999995	AMANTAD	INE LUUMG	CAP of Rofi	110.5	~~~~ ~	09/20/25 N	A AV A	
	STG: TAKE ONE	CAPSIILE	RV RV MOI	ITH EVE	ттэ. э гру 12 н	OURS	ERX Days Su	ppry. 50	
3.	999999997	VTTAMTN	B COMPLEX	χ/νττά	XXXXXXX	XXXXX X	09/28/23 N	Δ ΔΛ Δ	
5.	eRx Otv: 60	• 1 • • • • 1	eRx # (of Refi	11s: 5		eRx Davs Su	06 :vlaa	
	SIG: TAKE ONE	CAPSULE	BY BY MOU	JTH EVE	RY 12 H	OURS			
4]	99999998	DIAZEPAN	1 5MG TAB		xxxxxx,	XXXXX X	09/28/23 N	А	
	eRx Qty: 60		eRx # 0	of Refi	11s: 5		eRx Days Su	pply: 30	
_	SIG: TAKE ONE	CAPSULE	BY BY MOL	JTH EVE	RY 12 H	OURS	/ /		
5.	99999999	LOVASTAT	TIN 40MG -	TAB	XXXXXXX,	XXXXX X	09/28/23 N	AAVA	
	eRx Qty: 60		eRx # 0	ot Reti	IIS: 5		eRx Days Su	pply: 30	
	SIG: TAKE ONE	CAPSULE	BY BY MOU	JTH EVE	RY 12 H	OURS			
	Select	the entr	v # to v	iew or	?? for	more act	ions		
DET	Show/Hide Deta	ails IA	S Include	e All S	tatuses	LBD C	nange Look Bac	k Days	
Sel	ect: Quit//						5	, -	

DET - Show/Hide Details – Shown

Select: Quit// D	ET Show/Hide Details	Please	e waitPlease	e wait
eRx Single Patie eRx PATIENT: XXX LOOK BACK DAYS:	nt Queue Sep 28, 20 XXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	023@14:38:27 SEX: NABLE SSN:	Page: M DOB: 99/99 999-99-9999	<u>1 of 1</u> 9/99(99) MATCHING
# ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA	PT PR DR
1. 99999996 2. 99999995 3. 99999997 4] 99999998 5. 999999999	ASPIRIN 500/CAFFEINE 3 AMANTADINE 100MG CAP VITAMIN B COMPLEX/VITA DIAZEPAM 5MG TAB LOVASTATIN 40MG TAB	3 YYYYYY,YYYYY Y XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X	09/27/23 N 09/28/23 N 09/28/23 N 09/28/23 N 09/28/23 N	A AV A A AV A A AV A A A AV A



DET - Show/Hide Details - Hidden

IAS – Include All Statuses

This action displays all Actionable and Non-Actionable eRx status codes for a patient. Once the <**IAS**> action is selected, the list is refreshed to display all eRx statuses for the patient. The new status will be displayed in the header section.

For additional information on Actionable and Non-Actionable eRX Status Codes, refer to Appendix B: Holding Queue Status Codes & Descriptions in User Manual Unit 6 available on the Veteran's Documentation Library (VDL) for additional information on the various statuses in the list.

Soloct: Ouit// TAS	Salact: Ouit// TAS Include All Statuses Dlaase wait Dlaase wait									
Select. Quit// IAS	Include All Statuse	es rieas	e wartriea	se wart						
eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1										
erx patient: XXXXX	RX PATIENT: XXXXXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXX									
LOOK BACK DAYS: 45	STATUS: ALL	SSN:	999-99-9999	MATCHING						
# ERX ID D	RUG NAME	PROVIDER NAME	REC.DATE STA	PT PR DR						
1. 12314 L	OXAPINE 50MG CAP	YYYYYY,YYYYY Y	09/25/23 PR	MV MV AV						
2. 12345671 в	ENADRYL DIPHENHYDRAM	SSSSSS, SSSSS S	09/25/23 R01	MV A						
3. 99999994 N	APROXEN 250MG TABLET	ΥΥΥΥΥΥ, ΥΥΥΥΥ Υ	09/25/23 R92	MV MV A						
4. 99999996 A	SPIRIN 500/CAFFEINE 3	ΥΥΥΥΥΥ, ΥΥΥΥΥ Υ	09/27/23 W	MV MV AV						
5. 99999995 A	MANTADINE 100MG CAP	XXXXXX XXXXX X	09/28/23 HOR	A AV A						
6. 99999997 V	TAMIN B COMPLEX/VITA	XXXXXX XXXXX X	09/28/23 N	A AV A						
71 99999998 D	IAZEPAM 5MG TAB	XXXXXX XXXXX X	09/28/23 N	Α						
8. 99999999 L	OVASTATIN 40MG TAB	XXXXXX XXXXX X	09/28/23 I	A AV A						
		,	, -, -							
Soloct	the entry # to view or	22 for more act	tions							
	the entry # to view of	Statuses IPD C	LIUIIS	ale Davia						
DEI SHOW/HIDE DETA	TAS THETTING ALL	SLALUSES LBD C	nange LOOK Ba	CK Days						
Select: Quit//										

IAS - Include All Statuses – eRx Details are Hidden

Note: Selecting/entering the **<DET>** action again while displaying all actionable and non-actionable eRx statuses will display the details of each eRx.

MbM Only

REMOVED Status

For MbM sites the status column won't show "RM" like it does for a VA Medical Center site. Instead, it will show an abbreviation of the Removal Reason which is composed by "R" concatenated with the last 2 numbers of the Removal Reason. Like show above for entries #2 and #3 under the STA (Status) column.

Drug out of stock or on backorder and unavailable for processing REM01 Patient was not able to pick up REM02 REM03 Prescription canceled by Provider Prescription processed manually Provider will cancel this eRx and submit another Unable to mail prescription and patient unable to pick up REM04 REM05 REM06 Unable to contact patient REM07 REM08 Unable to contact provider REM09 ERX Issue not resolved-Provider contacted REM91 Undefined system error REM92 Other

LBD – Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

Change Look Back Days Select: Quit// LBD LOOK BACK DAYS: 45// ? Type a number between 0 and 1000, 0 decimal digits. LOOK BACK DAYS: 45// ?? This field holds the number of days to look back in order to include records in the Single Patient Queue. Please wait... LOOK BACK DAYS: 45// 365 <u>eRx Single Patient Queue</u> Sep 28, 2023@14:38:27 Page: 1 of SEX: M DOB: 99/99/99(99) SSN: 999-99-9999 LOOK BACK DAYS: 365 STATUS: ACTIONABLE MATCHING

SDRU – Sort By Drug (hidden)

This action sorts the display list by eRx Drug Name. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the \langle **SDRU** \rangle action a second time.

Select: Quit// SDRU	SDRU	Please wait						
<u>eRx Single Patient Qu</u>	Jeue Se	p 28, 2023@14:38:27	Page: 1 of <u>1</u>					
eRx PATIENT: XXXXXXXX	x,xxxxxxxx	XX X SE	X: M DOB: 99/99/99(99)					
LOOK BACK DAYS: 45	STATUS	: ACTIONABLE SS	N: 999-99-9999 MATCHING					
# ERX ID DRUG	NAME	PROVIDER NAME	REC.DATE STA PT PR DR					

1. 2. 3] 4. 5.	99999995 99999996 99999998 99999999 999999997	AMANTADINE 100MG CAP ASPIRIN 500/CAFFEINE 3 DIAZEPAM 5MG TAB LOVASTATIN 40MG TAB VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X YYYYYY,YYYYY Y XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X	09/28/23 N 09/27/23 W 09/28/23 N 09/28/23 N 09/28/23 N	A MV A A	AV A MV AV A AV AV A						
DET Sel	Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//											

SDRU - Sort By Drug in Ascending Order

Select: Quit// SDRU SDRU	Please wait									
eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1										
eRx PATIENT: XXXXXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXX	EX: M DOB: 99/99/99(99)									
LOOK BACK DAYS: 45 STATUS: ACTIONABLE SE	SN: 999-99-9999 MATCHING									
# ERX ID DRUG NAME PROVIDER NAME	REC.DATE STA PT PR DR									
1. 99999997 VITAMIN B COMPLEX/VITA XXXXXX,XXXXX X	X 09/28/23 N A AV A									
2. 99999999 LOVASTATIN 40MG TAB XXXXXX,XXXXX X	X 09/28/23 N A A V A									
3] 99999998 DIAZEPAM 5MG TAB XXXXXX,XXXXX	X 09/28/23 N A									
4. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY	Y 09/27/23 W MV MV AV									
5. 99999995 AMANTADINE 100MG CAP XXXXXX,XXXXX	X 09/28/23 N A A V A									
Select the entry # to view or ?? for more	actions									
DET SNOW/HIGE DETAILS IAS INCLUDE ALL STATUSES LB	D Change LOOK BACK Days									
Select: Quit//										

SDRU - Sort By Drug in Descending Order

SPRO – Sort by Provider (hidden)

This action sorts the display list by eRx Provider Name. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the **<SPRO**> action a second time.

Sel	ect: Quit//	SPRO SPRO	Please wait							
<u>eRx</u>	<u>Single Pati</u>	i ent Queue Sep 28,	2023@14:38:27	Page:	<u>1 of</u>	<u>1</u>				
eRx	erx patient: XXXXXXXX,XXXXXXXX X SEX: M DOB: 99/99/99(99)									
LOO	K BACK DAYS:	: 45 STATUS: ACTI	ONABLE SSN:	999-99-9999	МАТСНІ	ING				
#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA	PT PR	DR				
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23 N	A AV	A				
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX, XXXXX X	09/28/23 N	A AV	Α				
31	99999998	DIAZEPAM 5MG TAB	XXXXXX, XXXXX X	09/28/23 N		Α				
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX, XXXXX X	09/28/23 N	A AV	А				
5.	99999996	ASPIRIN 500/CAFFEINE 3	ΥΥΥΥΥΥ, ΥΥΥΥΥ Υ	09/27/23 W I	VM VN	AV				

Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//

SPRO - Sort By Provider in Ascending Order

Select: Quit//	elect: Quit// SPRO SPRO Please wait								
any cingle Dati		Con 29	2022/01/1.20.25	7	Dagat	1 of 1			
erx single Pall	ent Queue	Sep 20,	2023@14:30:27		Page:	$\frac{1}{00}$			
ERX PATIENT: XX	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	XXXXXXXX X		SEX	M DUB: 99/	99/99(99)			
LOOK BACK DAYS:	45	STATUS: ACTI	UNABLE	SSN:	999-99-9999	MAICHING			
# ERX ID	DRUG NAME		PROVIDER NAM	1EV	REC.DATE STA	PT PR DR			
1. 99999996	ASPIRIN 50	0/CAFFEINE 3	YYYYYY, YYYY)	Υ	09/27/23 W	MV MV AV			
2. 99999999	LOVASTATIN	40mg tab	XXXXXXX,XXXXX	(X)	09/28/23 N	A AV A			
3] 99999998	DIAZEPAM 5	MG TAB	XXXXXX, XXXXX	(X)	09/28/23 N	А			
4. 99999997	VITAMIN B	COMPLEX/VITA	XXXXXX, XXXX	ΧХ	09/28/23 N	A AV A			
5. 99999995	AMANTADINE	100MG CAP	XXXXXX XXXXX	(X)	09/28/23 N	A AV A			
			,						
	ct the optr	v # to viou	on 22 for mor	10 20	tions				
		y # LO VIEW (ale Dave			
DEI SNOW/HIDE D	etalis IA	S Include Al	i statuses L	RD C	папде Look Ва	CK Days			
Select: Quit//									

SPRO - Sort By Provider in Descending Order

SREC – Sort by Rec. Date (hidden)

This action sorts the display list by eRx Received Date. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the **<SREC**> action a second time.

Sel	Select: Quit// SREC SREC Please wait										
erx erx	<pre>eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1 eRx PATIENT: XXXXXXXX,XXXXXXXX X SEX: M DOB: 99/99/99(99) LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING</pre>										
#	ERX ID	DRUG NAME	Shiribar Acti	PROVIDER NA	ME	REC.DATE	STA	PT	PR	DR	
1.	99999996	ASPIRIN 5	00/CAFFEINE 3	YYYYYY,YYYY	ΥY	09/27/23	W	MV	MV	AV	
2.	99999995	AMANTADIN	E 100MG CAP	XXXXXX,XXXX	хх	09/28/23	Ν	А	AV	Α	
3]	99999998	DIAZEPAM	5MG TAB	XXXXXXX,XXXX	ХХ	09/28/23	Ν			A	
4.	99999999	LOVASTATI	N 40MG TAB	XXXXXXX,XXXX	ХХ	09/28/23	Ν	А	AV	A	
5.	99999997	VITAMIN B	COMPLEX/VITA	XXXXXXX,XXXX	ХХ	09/28/23	Ν	А	AV	A	

Select the entry # to view or ?? for more actions **DET** Show/Hide Details **IAS** Include All Statuses **LBD** Change Look Back Days Select: Quit//

SREC - Sort By Received Date in Ascending Order

Select: Quit//	SREC SREC		Please wait					
			2022014 20 2	-	_	-	<u>د</u>	-
<u>erx single Pati</u>	ent Queue	<u>Sep 27,</u>	<u>2023@14:38:2</u>	/	P	<u>age: ⊥</u>	01	<u> </u>
eRx PATIENT: XX	xxxxxxx,xxx	XXXXXXXX X		SEX:	M DOB:	99/99/	99(9)	9)
LOOK BACK DAYS:	45	STATUS: ACTI	ONABLE	SSN:	999-99-99	99 м	ATCH	ING
# ERX ID	DRUG NAME		PROVIDER NAM	1E	REC.DATE	STA P	ΓPR	DR
1. 99999999	LOVASTATIN	1 40MG TAB	XXXXXX,XXXX	ΧХ	09/28/23	N A	AV	Α
2] 99999998	DIAZEPAM 5	MG TAB	XXXXXX, XXXX	хх	09/28/23	Ν		А
3. 99999997	VITAMIN B	COMPLEX/VITA	XXXXXX, XXXX	хх	09/28/23	N A	AV	А
4. 99999995	AMANTADINE	100MG CAP	XXXXXX, XXXX	ΧХ	09/28/23	N A	AV	А
5. 99999996	ASPIRIN 50	0/CAFFEINE 3	YYYYYY, YYYY	ΥY	09/27/23	W M	/ MV	AV
Select the entry # to view or ?? for more actions								
DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days								
Select: Quit//								

SREC - Sort By Received Date in Descending Order

SSTA – Sort by Status (hidden)

This action sorts the display list by eRx Status. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the \langle **SSTA** \rangle action a second time.

Select: Quit//	SSTA SSTA	A Please wait								
eRx Single Pati eRX PATIENT: XX LOOK BACK DAYS: # ERX ID 1. 99999995	ent Queue XXXXXXX,XX 45 DRUG NAME AMANTADIN	Sep 27, 7 XXXXXXXX X STATUS: ACTIO	2023@14:38:27 DNABLE PROVIDER NAM XXXXXX,XXXX	7 SEX: SSN: 1E (X	M 999- REC.I 09/2	<u>Pa</u> DOB: 99-99 DATE 8/23	age: 2 99/99 999 STAA N	1 0 9/99 MA ⁻ PT A	of 9(99 FCH3 PR AV	1)) ING DR A
2. 99999997 3] 99999998 4. 99999999 5. 99999996	VITAMIN B DIAZEPAM LOVASTATI ASPIRIN 5	COMPLEX/VITA 5MG TAB N 40MG TAB 00/CAFFEINE 3	XXXXXX, XXXXX XXXXXX, XXXXX XXXXXX, XXXXX YYYYYY, YYYYY	< X < X < X < Y	09/2 09/2 09/2 09/2	3/23 8/23 8/23 7/23	N N W	A A MV	AV AV MV	A A A AV
Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//										

			-				
Select: Quit//	elect: Quit// SSTA SSTA Please wait						
eRx Single Pati	ient Queue	Sep 27, 2023@14:38:	27	Pa	age: 1	of	1
eRx PATIENT: XX	xxxxxxxx, xxxxxxxx	XXX X	SEX:	M DOB:	99/99/	99(99	9)
LOOK BACK DAYS:	: 45 STATL	JS: ACTIONABLE	SSN:	999-99-99	999 M	ATCH:	ING
# ERX ID	DRUG NAME	PROVIDER N	AME	REC.DATE	STAV P	r pr	DR
1. 99999996	ASPIRIN 500/CAP	FEINE 3 YYYYYY,YYY	YY Y	09/27/23	W M	/ MV	AV
2. 99999999	LOVASTATIN 40MC	G TAB XXXXXX, XXX	XX X	09/28/23	N A	AV	Α
31 99999998	DIAZEPAM 5MG TA	AB XXXXXX XXX	XX X	09/28/23	N		А
4 99999997	VTTAMTN B COMPL	FX/VTTA XXXXXX XXX	XX X	09/28/23	N A	۵V	Δ
5. 99999995	AMANTADINE 100	MG CAP XXXXXX.XXX	XX X	09/28/23	N A	AV	A
				,,			
				_			-
Select the entry # to view or ?? for more actions							
DET Show/Hide D	Details IAS Inc	clude All Statuses	LBD C	hange Lool	< Back I	Days	
Select: Quit//				-		-	

SSTA - Sort By Status in Ascending Order



SPTM – Sort by Pat. Match (hidden)

This action sorts the current matching status for the eRx Patient. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the patient matched first, records with patient matched but not validated next and finally the entries with the patient matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the \langle **SPTM** \rangle action a second time.

Select: Quit// SPTM SPTM Please wait											
APY Single Patient Queue Son 27	2023@14.38.27	Doug.	1 of 1								
en single fattent queue sep 27,	<u>2023@14.30.27</u>										
erx PATIENT: AMAMAA, AMAMAA A	SEX:	M DOB: 99/3	99/99(99)								
LOOK BACK DAYS: 45 STATUS: ACTI	ONABLE SSN:	999-99-9999	MATCHING								
# ERX ID DRUG NAME	PROVIDER NAME	REC.DATE STA	PTA PR DR								
1 99999998 DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23 N	A								
2. 99999995 AMANTADINE 100MG CAP	XXXXXX XXXXX X	09/28/23 N	Δ Δ V Δ								
3 99999996 ASPTRIN 500/CAFEEINE 3		09/27/23 W	MV MV AV								
4 0000007 VITAMIN B COMPLEX / VITA	·····	00/28/22 N									
4. 999999997 VITAMIN B COMPLEX/VITA		09/20/25 N	AAVA								
5. 999999999 LOVASIAIIN 40MG TAB	XXXXXX,XXXXX X	09/28/23 N	A AV A								
Select the entry # to view or ?? for more actions											
DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days											
Select: Quit//		-	-								
• • • •											
.											
----------	--------------	------------	-----------------	---	---------	-------	--	---------	-------	-------------------------	-----------
Ser	ect: Quit//	SPIM SP	PIM		PIE	ase v	vait.	• •			
eRx	Single Pati	ient Queue	Sep 27,	2023@14:38	:27		Pa	age:	1 0	of	1
eRx	PATIENT: XX	(XXXXXXXX)	XXXXXXXXXX X		SEX:	М	DOB:	99/9	99/99	9(99	<u>))</u>
1.00	K BACK DAYS:	45	STATUS: ACTI	ONABLE	SSN:	999.	-99-9	999	MA	ГСНІ	NG
#	FRX TD	DRUG NAM	IE	PROVIDER	NAME	REC.	DATE	STA	PTV	PR	DR
1	99999996		500/CAFEETNE 3			09/2	7/23	W	MV	MV/	
2	999999999		TN 40MG TAB			09/2	$\frac{1}{2} \frac{1}{2} \frac{1}$	N	Δ		Δ
2.	00000007					00/2	20/23	N		$\overline{\mathbf{A}}$	
J.	000000F		B COMPLEX/VITA	~~~~,~~ ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	\sim	09/2	0/23	IN N	Å		A ^
4.	999999999		INE LUUMG CAP			09/2	20/23	IN N	А	AV	A
2]	999999998	DIAZEPAN	1 SMG TAB	XXXXXX,XX	XXX X	09/4	28/23	N			A
	Sele	ect the er	trv # to view (or ?? for	more ac	tions	5				
DET	Show/Hide r	Details	TAS Include Al	Statuses	I BD C	hange		(Ba	-k Da	avs	
Sol.	Act: Ouit//		ING INCLUCE AT	i statusts		nunge	2 2001	, Day		.,5	
501											

SPTM - Sort By Patient Match in Ascending Order

SPTM - Sort By Patient Match in Descending Order

SPRM – Sort by Prov. Match (hidden)

This action sorts the current matching status for the eRx Provider. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the provider matched first, records with provider matched but not validated next and finally the entries with the provider matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the **<SPRM**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit// SPRM SPRM	Ple	ase wait	
apy cingle patient Queue	7 2022014.20.27	Dece	1 . 4 1
erx single Patient Queue Sep 27	7, 2023@14:38:27	Page:	$\frac{1}{00}$
erx patient: XXXXXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXX	X SEX:	M DOB: 99/	99/99(99)
LOOK BACK DAYS: 45 STATUS: A	CTIONABLE SSN:	999-99-9999	MATCHING
# ERX ID DRUG NAME	PROVIDER NAME	REC.DATE STA	PT PRA DR
11 99999998 DTAZEPAM 5MG TAB	XXXXXX XXXXX X	09/28/23 N	A
2 99999995 AMANTADINE 100MG CAR		09/28/23 N	ΔΔΥΔ
		00/27/23 W	
$\begin{array}{cccc} 3. & 33333330 \\ 4 & 00000007 \\ \end{array} \text{VITAMIN P COMPLEY} / 12 \\ \end{array}$		03/27/23 W	
4. 999999997 VITAMIN B COMPLEX/VI	LIA XXXXXX, XXXXX X	09/20/25 N	A AV A
5. 99999999 LOVASIAIIN 40MG IAB	XXXXXXX,XXXXX X	09/28/23 N	A AV A
	an 22 fam mana ag		
Select the entry # to vie	ew or ?? for more ac	tions .	
DET Show/Hide Details IAS Include	All Statuses LBD C	hange Look Ba	ck Days
Select: Quit//			

SPRM -	Sort By	Provider	Match	in A	Ascending	Order
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Soloct: Ouit// SDBM SDBM	р]о	aco wait
Select. Quil// SPRM SPRM	PTE	ase wart
opy single patient Queue Son 27	2022@11.28.27	Dago: 1 of 1
ORY DATIENT: VYYYYYY VYYYYYYY Y	2023@14.30.27	$\frac{Paye. 1 01 1}{M}$
LOOK PALLENI. MANAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA		M = DOB. 33/33/33(33)
LOUK BACK DATS. 45 STATUS. ACT	UNADLE SSN.	999-99-99999 MATCHING
# ERX ID DRUG NAME	PROVIDER NAME	REC. DATE STA PT PRO DR
1. 99999999 LOVASTATIN 40MG TAB	XXXXXXX,XXXXX X	09/28/23 N A AV A
2. 99999997 VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23 N A AV A
3. 99999996 ASPIRIN 500/CAFFEINE 3	ΥΥΥΥΥΥ, ΥΥΥΥΥ Υ	09/27/23 W MV MV AV
4. 99999995 AMANTADINE 100MG CAP	XXXXXX XXXXX X	09/28/23 N A AV A
51 99999998 DTAZEPAM 5MG TAB	XXXXXX XXXXX X	09/28/23 N A
	1000000,100000 M	03/20/23 N //
Select the entry # to view	or ?? for more ac [.]	tions
DET Show/Hide Details IAS Include Al] Statuses LBD C	hange Look Back Days
Select: Ouit//		

SPRM - Sort By Provider Match in Descending Order

SDRM – Sort by Drug Match (hidden)

This action sorts the current matching status for the eRx Drug. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the drug matched first, records with drug matched but not validated next and finally the entries with the drug matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the **<SDRM**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit//	SDRM SDRM			Pl	ease w	ait.	•••			
erx Single Pat erx PATIENT: X	$\frac{\text{ient Queue}}{\text{XXXXXXXX}, \text{XXXXXX}}$	<u>sep 27, 2</u> XXXXXX X	2023@14:38:	27 SEX	: M · 999-	DOB:	Page 99/	e: 1 /99/ MA	<u>с</u> 99(тсн	of <u>1</u> (99)
# ERX ID	DRUG NAME	ATOS: ACTI	PROVIDER N		REC.D	ATE	STA	PT	PR	
1. 99999995 2. 99999997 3] 99999998 4. 99999999	AMANTADINE 10 VITAMIN B CON DIAZEPAM 5MG LOVASTATIN 40	DOMG CAP MPLEX/VITA TAB DMG TAB	XXXXXX, XXX XXXXXX, XXX XXXXXX, XXX XXXXXX, XXX XXXXXX, XXX	XX X XX X XX X XX X XX X	09/28 09/28 09/28 09/28	/23 /23 /23 /23	N N N N	A A A	AV AV AV	A A A A
2. 99999990	ASPIRIN 500/0	LAFFEINE 3	*****	YYY	09/27	/23	w	MV	MV	AV
Select: Quit//	ect the entry # Details IAS I	# to view o Include Al	or ?? for mo I Statuses	ore a LBD	ctions Change	e Loc	ok Ba	ack	Day	′S

SDRM -	Sort By	Drug	Match	in Ascending Order
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Sele	ct: Quit//	SDRM SDR	M		Ple	ase wa	ait				
eRx	Single Pati	ent Queue	Sep 27.	2023@14:38:2	7		F	age:	1 (of 1	
eRx	PATTENT · XX	XXXXXXXX XX	XXXXXXXXXXXXXX		SEX	м		99/9	9/99		
	BACK DAVS	45	STATUS · ACTT	ONARI E	SSN	999-	aa_ac	igg j	MATC	HTNG	
	EDV TO		STATUS. ACTI	DROVIDER NA	ME					DRV	
#		DRUG NAME	00 (0)	PROVIDER NA			<u> </u>		IPK	DR	
1.	999999996	ASPIRIN 5	UU/CAFFEINE 3	YYYYYY, YYYY	ΥY	09/27	/23 W		V MV	AV	
2.	999999999	LOVASTATI	n 40mg tab	XXXXXXX,XXXX	ХХ	09/28,	/23 N	I A	AV	A	
3]	99999998	DIAZEPAM	5MG TAB	XXXXXX,XXXX	ХХ	09/28	/23 N			А	
4.	99999997	VITAMIN B	COMPLEX/VITA	XXXXXX, XXXX	хх	09/28	/23 N	I A	AV	А	
5	999999995	AMANTADTN	F 100MG CAP	XXXXXX, XXXX	хх	09'/28'	/23 N		AV	Δ	
5.		/		,	~ ~	00, 20,	3				
	Sele	ct the ent	ry # to view (or ?? for mo	re ac	tions					
DFT	Show/Hide D	etails T	ΔS Thelude ΔI	1 Statuses		hange	Look	Bac	k Dar	VS	
Sele	ct: Ouit//			· statuses	(liange	2001	Duc	. Du	,	
Jere											

SDRM - Sort By Drug Match in Descending Order

SALL – Sort by All Matches (hidden)

This action sorts the current matching status for the eRx Patient, Provider and Drug. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the patient, provider and drug matched first, records with patient, provider and drug matched but not validated next and finally the entries with the patient, provider and drug matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the **SALL**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit//	SALL SALL		Please wait	t	
aby single Dati	ent Queue Son 27	2022011.28.27		Dago: 1	of 1
ena Siligie Fall	<u>ent queue sep 27,</u>	2023@14.38.27		<u>raye. 1</u>	$\frac{01}{0000}$
ERX PAILENI: XX			SEX: M DUI	3: 99/99/	/99(99)
LOOK BACK DAYS:	45 STATUS: ACT	IONABLE	SSN: 999-99	<u>-9999 M</u> /	ATCHING
# ERX ID	DRUG NAME	PROVIDER NAM	E REC.DATE	STA PTA	
1] 99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX	X 09/28/23	N	A
2. 99999995	AMANTADINE 100MG CAP	XXXXXX XXXXX	x 09/28/23	N A	AV A
3 99999997	VITAMIN B COMPLEX/VIT	Δ ΧΧΧΧΧΧ ΧΧΧΧΧ	$\times 09/28/23$	ΝΔ	$\Delta V \Delta$
4 99999999	10VASTATTN 40MG TAB		$\times 09/28/23$	N A	
5 0000006	ASDIDIN 500/CAEEEINE		$\times 00/20/23$		
5. 99999990	ASPIRIN JUU/CAFFEINE .	5 111111,11111	1 09/21/23		
مامه	ct the entry # to view	or 22 for mor	a actions		
				ali Baali	Davia
DEI SNOW/HIDE D	etails LAS Include A	II Statuses L	BD Change Lo	оок васк	Days
Select: Quit//					

SALL - Sort By All Matches in Ascending Order

Select: Quit// S	SALL SALL	P]	ease wait	
eRx Single Pation eRx PATIENT: XX LOOK BACK DAYS:	ent Queue Sep 27, XXXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXXX	<u>2023@14:38:27</u> SEX IONABLE SSN	Page: : M DOB: 99/99 : 999-99-9999	<u>1 of 1</u> 9/99(99) MATCHING
# ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA PT	PRV DRV
1. 99999996 2. 99999999	ASPIRIN 500/CAFFEINE 3 LOVASTATIN 40MG TAB	3 YYYYYY,YYYYY Y (XXXXXX,XXXXX X (09/27/23 W MV 09/28/23 N A	MV AV A V A
3. 999999997 4. 99999995	VITAMIN B COMPLEX/VITA AMANTADINE 100MG CAP	XXXXXXX,XXXXX X XXXXXX,XXXXX X	09/28/23 N A 09/28/23 N A	AV A AV A
2] 22223	DIAZEPAM 5MG TAB	XXXXXXX,XXXXX X	U9/28/23 N	A
Select: Ouit//	ct the entry # to view etails IAS Include Al	or ?? for more a 11 Statuses LBD	ctions Change Look Bacl	c Days

SALL - Sort By All Matches in Descending Order

SERX – Sort By eRx ID (hidden)

This action sorts the entries by eRx ID for the patient. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the \langle **SERX** \rangle action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1 eRx PATIENT: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1 eRx PATIENT: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1 eRx PATTENT: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1 eRx PATTENT: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
LERX PATTENT: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING
ERX ID DRUG NAME PROVIDER NAME REC.DATE STA PT PR DR
1. 99999995 AMANTADINE 100MG CAP XXXXXX,XXXXX X 09/28/23 N A AV A
2. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV
3. 99999997 VITAMIN B COMPLEX/VITA XXXXXX, XXXXX X 09/28/23 N A AV A
4] 99999998 DIAZEPAM 5MG TAB XXXXXX XXXX X 09/28/23 N A
5. 99999999 LOVASTATIN 40MG TAB XXXXXX,XXXXX X 09/28/23 N A AV A
Select the entry # to view or ?? for more actions
DET Show/Hide Details TAS Include All Statuses IBD Change Look Back Days
Select: Ouit//

SERX - Sort By eRx ID in Ascending Order

|--|

Please wait...

eRx Single Patient QueueSep 27, 2023@14:38:27Page: 1 of 1eRx PATIENT: XXXXXXXX,XXXXXXXXXXXXSEX: M DOB: 99/99/99(99)LOOK BACK DAYS: 45STATUS: ACTIONABLESSN: 999-99-99999MATCHING# ERX IDDRUG NAMEPROVIDER NAME REC.DATE STA PT PR DR1. 99999999LOVASTATIN 40MG TABXXXXX,XXXX X 09/28/23 N A AV A2] 99999998DIAZEPAM 5MG TABXXXXXX,XXXX X 09/28/23 N A AV A3. 9999997VITAMIN B COMPLEX/VITA XXXXX,XXXX X 09/28/23 N A AV A4. 9999996ASPIRIN 500/CAFFEINE 3 YYYYYY, YYYYY Y 09/27/23 W MV MV AV5. 9999995AMANTADINE 100MG CAPXXXXXX,XXXX X 09/28/23 N A AV AAV AADET Show/Hide DetailsIAS Include All StatusesLBD Change Look Back DaysSelect: Quit//VITA						_
eRx PATIENT: XXXXXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXX	<u>eRx Single Pat</u>	ient Queue Sep 27,	2023@14:38:27	7	Page: 1	<u>l ot 1</u>
LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING # ERX ID DRUG NAME PROVIDER NAME REC.DATE STA PT PR DR 1. 99999999 LOVASTATIN 40MG TAB XXXXX,XXXX X 09/28/23 N A AV A 2] 99999998 DIAZEPAM 5MG TAB XXXXX,XXXXX X 09/28/23 N A AV A 3. 99999997 VITAMIN B COMPLEX/VITA XXXXX,XXXXX X 09/28/23 N A AV A 4. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV 5. 99999995 AMANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	eRx PATIENT: X	XXXXXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXXXX		SEX: M DOE	3: 99/9 <u>9</u> /	/99(99)
# ERX IDDRUG NAMEPROVIDER NAME REC.DATE STA PT PR DR1. 99999999LOVASTATIN 40MG TABXXXXX,XXXX X 09/28/23 NA AV A2] 99999998DIAZEPAM 5MG TABXXXXX,XXXX X 09/28/23 NA3. 9999997VITAMIN B COMPLEX/VITA XXXXX,XXXX X 09/28/23 NA AV A4. 9999996ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 WMV MV AV5. 9999995AMANTADINE 100MG CAPXXXXXX,XXXX X 09/28/23 NA AV ASelect the entry # to view or ?? for more actionsDET Show/Hide DetailsIAS Include All StatusesLBD Change Look Back DaysSelect: Quit//Quit//Quit//	LOOK BACK DAYS	5: 45 STATUS: ACT	IONABLE	SSN: 999-99-	<u>-9999 м</u> /	ATCHING
1. 99999999 LOVASTATIN 40MG TAB XXXXX,XXXX X 09/28/23 N A AV A 2] 99999998 DIAZEPAM 5MG TAB XXXXX,XXXX X 09/28/23 N A 3. 99999997 VITAMIN B COMPLEX/VITA XXXXX,XXXX X 09/28/23 N A AV A 4. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV 5. 99999995 AMANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A MANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	# ERX IDV	DRUG NAME	PROVIDER NA	AME REC.DATE	STA PT F	PRDR
2] 99999998 DIAZEPAM 5MG TAB XXXXX,XXXX X 09/28/23 N A 3. 99999997 VITAMIN B COMPLEX/VITA XXXXX,XXXX X 09/28/23 N A AV A 4. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV 5. 99999995 AMANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A MANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	1. 99999999	LOVASTATIN 40MG TAB	XXXXXXX,XXXXX	X X 09/28/23	N A A	AV A
3. 99999997 VITAMIN B COMPLEX/VITA XXXXX,XXXXX X 09/28/23 N A AV A 4. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV 5. 99999995 AMANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A MANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	2] 99999998	DIAZEPAM 5MG TAB	XXXXXXX,XXXXX	x x 09/28/23	Ν	A
4. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV 5. 99999995 AMANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	3. 99999997	VITAMIN B COMPLEX/VIT	A XXXXXX,XXXX	x x 09/28/23	N A A	AV A
5. 99999995 AMANTADINE 100MG CAP XXXXX,XXXX X 09/28/23 N A AV A Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	4. 99999996	ASPIRIN 500/CAFFEINE	3 YYYYYY, YYYYY	YY 09/27/23	W MV M	AV AV
Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	5. 99999995	AMANTADINE 100MG CAP	XXXXXXX,XXXXX	x x 09/28/23	N A A	AV A
Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//						
Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//						
Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//						
DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//	Sel	ect the entry # to view	or ?? for mor	re actions		
	DET Show/Hide Select: Quit//	Details IAS Include A	ll Statuses L	_BD Change Lo	ok Back	Days

SERX - Sort By eRx ID in Descer	nding Order
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BU- Batch Un-Hold (hidden)

This action allows the user to batch un-hold eRx entries for a patient. To perform batch un-hold, the eRx record status should have a HOLD status.

eRx	Single Patie	ent Queue	Sep 27,	2023@14:38:	27		Page:	1 o [.]	f <u>1</u>
eRx	PATĪENT: XXX	xxxxxx,xx	XXXXXXXXXX X		SEX:	M DO	B: 99/9	9/99(99)
L001	K BACK DAYS:	45	STATUS: ACTI	ONABLE	SSN:	<u>999-99</u>	<u>-9999 </u>	MATCH	ING
#	ERX ID	DRUG NAME		PROVIDER N	AME R	EC.DATE	STA I	PT PR	DR
1.	99999996	ASPIRIN 5	00/CAFFEINE 3	YYYYYY,YYY	YY Y Q	9/27/23	W I	MV MV	AV
2.	99999995	AMANTADIN	IE 100MG CAP	XXXXXXX,XXX	XX X Q	9/28/23	HOR /	A AV	А
3.	99999997	VITAMIN E	COMPLEX/VITA	XXXXXXX,XXX	XX X Q	9/28/23	N /	A AV	А
4]	99999998	DIAZEPAM	5MG TAB	XXXXXXX,XXX	XX X Q	9/28/23	Ν		А
5.	99999999	LOVASTATI	IN 40MG TAB	XXXXXXX,XXX	XX X C	9/28/23	I /	A AV	А
	Selec	t the ent	rv # to view (or ?? for m	ore ac	tions			
DFT	Show/Hide De	tails 1	AS Include Al	1 Statuses		hange Lo	ook Bac	k Dav	s
Sold	oct: Ouit// E			· ocacabeb	200 (indinge L	bolt buc	, Duj	
3610	ect. Quit// L	50 D0							
6.1	act Danger 7								
Sere	ect Range: ?								
C a 1			menios from t	ha liat aha		. 11 г.		- .	
Sele	ect the range	е от екх е	entries from t	ne list abo	ve. Ex	: 1-5	; 1,3,	5;	
1-4	4,6-8.								
sele	ect Range: 2								
#	ERX ID	DRUG	NAME		PROV	IDER			STS
2.	99999995	AMANT	ADINE 100MG C	AP	XXXX	xx,xxxx	хх		HOR
			7.					-	
Add	itional Comme	ents (Opti	onal): TESTIN	G BU UN-HOL	D ACTI	ON FROM	eRx Si	nglel	Patient
Quei	le functional	ıty.							
			(/						
Con	hirm Batch Ur	n-Hold? N∕	/ YES						

Updating...done

BU – Batch Un-Hold

In the example above, after the user successfully performs the batch un-hold action, the status of eRx AMANTADINE 100MG CAP is updated from HOR to I.

eRx	Single Patio	ent Queue	Sep 27, 2	2023@14:38:27	7		Pac	ge: 1	of <u>1</u>
eRx	PATIENT: XX	xxxxxxx,xxx	XXXXXXXXX X		SEX:	M	DOB: 99	9/9 <u>9</u> /9	9(99)
LOO	K BACK DAYS:	45	STATUS: ACTI	ONABLE	SSN:	999-	-99-9999	9 MAT	CHING
#	ERX ID	DRUG NAME		PROVIDER NAM	1E R	REC.DA	TEASTA	PT PR	DR
1.	99999996	ASPIRIN 5	00/CAFFEINE 3	YYYYYY, YYYY)	ΥC)9/27/	′23 <u>W</u>	MV MV	AV
2.	99999995	AMANTADIN	E 100MG CAP	XXXXXX,XXXX	(X ()9/28/	′23 I	A AV	А
3.	99999997	VITAMIN B	COMPLEX/VITA	XXXXXX,XXXX	(X ()9/28/	′23 N	A AV	А
4]	99999998	DIAZEPAM	5MG TAB	XXXXXX,XXXX	κхс)9/28/	′23 N		А
5.	99999999	LOVASTATI	N 40MG TAB	XXXXXXX,XXXXX	(X ()9/28/	′23 I	A AV	А
DET Sel	Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//								

BU – Batch Un-Hold Result

If user enters invalid range, the verbiage below will be displayed

Select: Quit// BU BU Select Range: 100ABC Invalid Range. Please select a range of entries between 1 and 5.

If user select an eRx entry range whose status is not on hold, the verbiage below will be displayed.

Select: Qu	it// BU BU						
Select Ran	ge: 3						
UNABLE TO	UNABLE TO BATCH UN-HOLD: At least one eRx entry cannot be removed from HOLD.						
# ERX ID	DRUG	NAME	PROVIDER	STS			
3. 9999999 REASON: eR	97 VITAM x is not on Hol	IN B COMPLEX/VIT	AMIN C CA XXXXXX,XXXXX X	N			

BH – **Batch Hold** (hidden)

This action allows the user to batch hold eRx entries for a patient.

eRx Single Patient	t Queue Sep	27, 2023@14:38	:27 F	Page: 1 of <u>1</u>
eRx PATIENT: XXXXX	XXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XX	SEX: M DOB:	99/99/99(99)
LOOK BACK DAYS: 45	STATUS:	ACTIONABLE	SSN: 999-99-99	999 MATCHING
# ERX ID DR	RUG NAME	PROVIDER N	NAME REC.DATE	A PT PR DR

1. 99999996 ASI 2. 99999995 AM/ 3. 99999997 VI 4] 99999998 DI/ 5. 99999999 LOV	PIRIN 500/CAFFEINE 3 YYYYYY,YYYY ANTADINE 100MG CAP XXXXXX,XXXX FAMIN B COMPLEX/VITA XXXXXX,XXXX AZEPAM 5MG TAB XXXXXX,XXXX /ASTATIN 40MG TAB XXXXXX,XXXX	Y Y 09/27/23 W MV MV AV X X 09/28/23 HOR A A V A X X 09/28/23 N A A V A X X 09/28/23 N A X X 09/28/23 N A X X 09/28/23 I A A V A	
Select 1 DET Show/Hide Deta Select: Quit// BH Select Range: ? Select the range of '1-4,6-8'.	the entry # to view or ?? for mo ils IAS Include All Statuses BH F eRx entries from the list abov	re actions LBD Change Look Back Days e. Ex: '1-5'; '1,3,5';	
Select Range: 1-5 # ERX ID	DRUG NAME	PROVIDER	STS
1. 99999996 2. 99999995 3. 99999997 4. 99999998 5. 99999999	ASPIRIN 500/CAFFEINE 32MG TAB AMANTADINE 100MG CAP VITAMIN B COMPLEX/VITAMIN C CA DIAZEPAM 5MG TAB LOVASTATIN 40MG TAB	YYYYYY,YYYYY Y XXXXX,XXXXX X XXXXX,XXXXX X XXXXX,XXXXX X XXXXX,XXXXX X XXXXX,XXXXX X	W I N N I
Select HOLD reason Answer with ERX SI CODE TYPE ABBI Do you want the er Choose from: 118 HP 119 HPI 120 HNI 121 HSG 122 HD 123 HAI 124 HB/ 125 HPG 126 HP/ 127 HOF 128 HPI 598 HCF 599 HWF	CODE: ? ERVICE REASON CODES, OF NUMBER, REVIATION, OF NCIT SUBTYPE Intire ERX SERVICE REASON CODES L PATIENT NOT FOUND PROVIDER NOT FOUND NON-FORMULARY DRUG THAT NE NON-FORMULARY DRUG THAT NE DINSUFFICIENT STOCK DRUG-DRUG INTERACTION ADVERSE DRUG INTERACTION ADVERSE DRUG INTERACTION ADVERSE DRUG INTERACTION ADVERSE DRUG INTERACTION ADADADRESS PROVIDER CONTACTED PROVIDER REASON PATIENT CONTACTED R PRESCRIBER'S CS CREDENTIAL CS PRESCRIPTION WRITTEN/IS PROVIDER DEA# TSSUE	or BRIEF DESCRIPTION, or ist? Y (Yes) EDS APPROVAL IS NOT APPROPRIATE SUE DATE HAS PROBLEMS	
601 HRX 602 HDI 603 HT 604 HSG 605 HGS 1561 HAI 1562 HEI 1563 HUI Select HOLD reason Additional Comments	HOUD FOR RX EDIT HOLD FOR RX EDIT DRUG USE EVALUATION THERAPUTIC INTERCHANGE SCRIPT CLARIFICATION GENERIC SUBSTITUTION NO ALLERGY ASSESSMENT ELIGIBILITY ISSUE HOLD - UN-REMOVE Code: 127 HOR OTHER REASON GOPTIONAL: TESTING BATCH HOLD	FROM ERX SINGLE PATIENT	QUEUE
FUNCTIONALITY. Confirm Batch Hold	? N// YES		

Updatingdone	Please wait

BU – Batch Hold

In the example above, the user performs the batch hold action on all **ACTIONABLE** eRx status for a patient. The user then selected 'HOR OTHER REASON' as the reason for holding the eRx. Once the update is done, you can see that the list has been refreshed to reflect the new status, 'HOR'. See the refreshed display list below.

erx Single Pati	ent Queue Sep 27,	2023@14:38:27	<u> Page: 1 of 1</u>				
eRx PATIENT: XX	XXXXXXX,XXXXXXXXXX X	SEX:	M DOB: 99/99/99(99)				
LOOK BACK DAYS:	: 45 STATUS: ACTI	ONABLE SSN:	999-99-9999 MATCHING				
# ERX ID	DRUG NAME	PROVIDER NAME RE	C.DATE <mark>A</mark> STA PT PR DR				
1. 99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y 09	0/27/23 HOR MV MV AV				
2. 99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X 09)/28/23 HOR A AV A				
3. 99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X 09)/28/23 HOR A AV A				
4] 99999998	DIAZEPAM 5MG TAB	XXXXXX, XXXXX X 09)/28/23 HOR A				
5. 99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X 09)/28/23 HOR A AV A				
Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//							

BU – Batch Hold Result

If the user enters an invalid range, the verbiage below will be displayed.

Select: Quit// BH BH Select Range: 100ABC Invalid Range. Please select a range of entries between 1 and 5.

If the user does not enter a hold reason code, the verbiage below will be displayed.

Select: Quit// BH	BH		
Select Range: 3 # ERX ID	DRUG NAME	PROVIDER	STS
3. 99999997	VITAMIN B COMPLEX/VITA	xxxxxx,xxxxx x	N
Select HOLD reason status.	code: ^Hold Reason required. eR	x not placed in a 'Hold'	

In the event the eRx status in the header section is set to **ALL** (actionable and non-actionable), then the user either selects:

1. An eRx with non-actionable status

2. All eRx displayed lists, which both contain actionable and non-actionable status. The following verbiage will be displayed below.

eRx Single Patie	ent Queue Sep 28, 2	023@14:38:27	Page: 1 of <u>1</u>	Page: 1 of <u>1</u>
eRx PATIENT: XXX				
LOOK BACK DAYS:	45 STATUS: ALL	SSN:	999-99-9999 MATCHING	SN: 999-99-9999 MATCHING
# ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA PT PR DR	E REC.DATE
1. 12314	LOXAPINE 50MG CAP	YYYYYY,YYYYY Y	09/25/23 PR MV MV AV	Y 09/25/23 PR MV MV AV
2. 12345671	BENADRYL DIPHENHYDRAM	SSSSSS,SSSSS S	09/25/23 R01 MV A	S 09/25/23 R01 MV A
3. 99999994	NAPROXEN 250MG TABLET	YYYYYY,YYYYY Y	09/25/23 R92 MV MV A	Y 09/25/23 R92 MV MV A
4. 99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23 W MV MV AV	Y 09/27/23 W MV MV AV
5. 99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23 HOR A AV A	X 09/28/23 HOR A AV A
6. 99999997	VITAMIN B_COMPLEX/VITA	XXXXXXX,XXXXX X	09/28/23 N A AV A	X 09/28/23 N A AV A
7] 99999998	DIAZEPAM 5MG TAB	XXXXXXX,XXXXX X	09/28/23 N A	X 09/28/23 N A
8. 99999999	LOVASTATIN 40MG TAB	XXXXXXX,XXXXX X	09/28/23 I A AV A	X 09/28/23 I A AV A
9. 8/6543	N/A	ZZZZZZZ, ZZZZZZ	09/29/23 CAN	ZZ 09/29/23 CAN
10. 41852	N/A	ZZZZZZZ, ZZZZZZ	09/29/23 CAH	ZZ 09/29/23 CAH
Selec DET Show/Hide De Select: Quit// E Select Range: 9-				
	BU Bata	h Hold		
	BU - Balu			

In the example below, the user selects eRx's (#9 and #10) with a non-actionable status. See the displayed list above.

ERX ID DRUG NAME PROVIDER STS 9. 876543 N/A CAN ZZZZZZZ, ZZZZZZ 10. 741852 N/A ZZZZZZZ, ZZZZZZ CAH UNABLE TO BATCH HOLD: Either you do not have the appropriate security keys or one or more records cannot be put on HOLD

In the example below, the user selects All eRx displayed lists, which both contain actionable and non-actionable status.

PROVIDER

YYYYYY,YYYYY Y

SSSSSS,SSSSS S

Select Range: 1-10 UNABLE TO BATCH HOLD: At least one eRx entry cannot be put on HOLD. # ERX ID DRUG NAME LOXAPINE 50MG CAP 1. 12314 'Rejected', 'Removed' or 'Processed'. REASON: eRx with a status of DIPHENHYDRAM 12345671 BENADRYL

REASON: eRx with a status of 'Removed'

NP – Next Patient (hidden)

Select: Quit// BH BH

2.

STS

PR

REM01

Once in the eRx Single Patient Queue, this action allows the user to automatically open to the next patient with the oldest order after the current patient in an actionable status. The user can type $\langle NP \rangle$ again to jump to the next patient.

For example:

In the eRx Patient Centric Queue, the user selects #3 from the lists displayed, see below.

<u>eRx</u> Patient Centric Queue	Sep 27, 2	023@11:06:43		Page	5:	1 of	1
LOOK BACK DAYS: 45	CS/NON-CS	: BOTH (II-V)		MAX.	QUEUE	SIZE:	999
ERX STATUS: ALL							
# PATIENT	DOB	SSN	EDV	NW WT	IP HD	CCR 0	ГН ТОТ
 AAAAA, AAAAAAAAAA 	99/99/9990	999-99-9990	44	0 0	1 0	0	1 2
2] BBBBB, BBBBBBBBBB	99/99/9991	999-99-9991	44	20	1 0	0	0 3
3. XXXXX,XXXXXXXXXX	99/99/9994	999-99-9994	37	0 0	1 0	0	1 2
4. ccccc, cccccccc	99/99/9992	999-99-9992	37	30	0 1	0	0 4
5. ZZZZZ,ZZZZZZZZZ	99/99/9993	999-99-9993	37	1 0	1 0	0	0 2
+ Select the entry	# to view o	r ?? for more	acti	ons			
SPAT Sort By Patient SQ	Search Q	ueue I	LBD	Change	e Look	Back [Days
RX Rx List View RA	F <u>R</u> emo∨e A	ll Filters I	REF	Refres	sh Lis	t	
<pre>Select Item(s): Next Screen/</pre>	/ 3						

Inside eRx Single Patient Queue, the use enter *<***NP***>* action.

<u>eRx</u>	<u>Single Pati</u>	<u>ent Queue</u>	<u>Sep 27,</u>	<u>2023@14:38</u>	:52		Pag	<u>e: 1</u>	<u>of 1</u>	
eRx	PATIENT: XX	xxxxxx,xxx	XXXXXXXXX X		SEX	(: M	DOB: 99)/99/9	9(99)	
L00	K BACK DAYS:	45	STATUS: ACTI	ONABLE	SSN	ı: 999-	99-9999	MAT	CHING	
#	ERX ID	DRUG NAME		PROVIDER	NAME	REC.DA	TE <mark>^</mark> STA	PT PR	DR	
1.	99999996	ASPIRIN 50	0/CAFFEINE 3	YYYYYY, YY	YYY Y	09/27/	23 HOR	MV MV	AV	
2.	99999995	AMANTADINE	100MG CAP	XXXXXX,XX	XXX X	09/28/	23 HOR	A AV	A	
3.	99999997	VITAMIN B	COMPLEX/VITA	XXXXXX,XX	XXX X	09/28/	23 HOR	A AV	A	
4]	99999998	DIAZEPAM 5	MG TAB	XXXXXX,XX	XXX X	09/28/	23 HOR		А	
5.	99999999	LOVASTATIN	I 40MG TAB	XXXXXX,XX	XXX X	09/28/	23 HOR	A AV	A	
				,						
Select the entry # to view or ?? for more actions										
DET	Show/Hide D	etails IA	S Include Al	1 Statuses	LBD	Change	LOOK E	ack D	avs	
Sel	ect: Ouit//	NP NP		Loadin	a Next	Patie	ntP	ease	wait	
					5					

NP – Next Patient

In the display below, the patient listed in #4 above in the eRx Single Patient Queue is displayed after entering the $\langle NP \rangle$ action since that is the next patient after XXXXX,XXXXXXXXXX.

eRx Single Patient Queue	Sep 27, 2023@14:38:	55 Page: 1 of 1
eRx PATIENT: CCCCCCCC,CC		SEX: M DOB: 99/99/99(99)
LOOK BACK DAYS: 45	STATUS: ACTIONABLE	SSN: 999-99-9999 MATCHING
# ERX ID DRUG NAME	PROVIDER N	AME REC.DATEASTA PT PR DR

1. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 HOR MV MV AV Select the entry # to view or ?? for more actions DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days Select: Quit//

NP – Next Patient

CS - Group by CS/Non CS (hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. To turn ON or OFF the action, enter $\langle CS \rangle$ action the second time, and vice versa.

a Da c			C a m 3 7	2 2022014.20.F	1		Dawa	. 1	-	1
<u>екх</u>	Single Path	<u>ent Queue</u>	Sep 27	<u>, 2023@14:38:5</u>	Z		Page	<u>: </u>	01	<u> </u>
eRx	PATIENT: XX	XXXXXXXX,X	XXXXXXXXXX X	K in the second s	SEX:	M DO	в: 99/	99/9	99(9	99)
L00	K BACK DAYS:	45	STATUS: AC	TIONABLE	SSN:	999-99	-9999	MAT	[CH]	ING
#	ERX ID	DRUG NAMI		PROVIDER NA	ME RI	EC.DATE	STA	PT	PR	DR
			CONTROLLED S	SUBSTANCE RX'S						
1]	99999998	DIAZEPAM	5MG TAB	XXXXXXX XXXX	X X 0	9/28/23	HOR			A
		Ν	ON-CONTROLLED	SUBSTANCE RX'S		• •				
2.	99999996	ASPIRIN	500/CAFFEINE	3 ΥΥΥΥΥΥ, ΥΥΥΥ	Y Y 0	9/27/23	HOR	ΜV	MV	AV
3.	99999995	AMANTADI	NE 100MG CAP	• XXXXXX,XXXX	X X 0	9/28/23	HOR	А	AV	А
4.	99999997	VITAMIN I	B COMPLEX/VI	ΤΑ ΧΧΧΧΧΧ.ΧΧΧ	X X 0	9/28/23	HOR	А	AV	А
5.	99999999	LOVASTAT	IN 40MG TAB	XXXXXX, XXXX	X X 0	9/28/23	HOR	Α	AV	A
5.		2017101711		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		5, 20, 25	non			
	Sele	ct the ent	try # to vie	w or ?? for mo	re ac	tions				
DET	Show/Hide D	etails :	IAS Include	All Statuses	LBD C	hange L	ook Ba	ck 🛛	Days	5
Sel	ect: Quit//					2			-	

CS – Group by CS/Non-CS

CV – Change View (hidden)

This action allows the user to change the following parameters that affect the content and appearance of the eRx Single Patient Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select: Quit// CV CV
LOOK BACK DAYS: 365// ?
```

Type a number between 0 and 1000, 0 decimal digits. LOOK BACK DAYS: 365// ?? This field holds the number of days to look back in order to include records in the Single Patient Queue. LOOK BACK DAYS: 365// 45 DAYS SORT BY: RE// ? Indicate the order (Ascending or Descending) to sort the Single Patient Queue. Choose from: ID ERX ID DR DRUG NAME PR PROVIDER NAME RECEIVED DATE RE STA ERX STATUS PAM PATIENT MATCH PRM PROVIDER MATCH DRM DRUG MATCH ALL ALL MATCHES SORT BY: RE// RECEIVED DATE SORT ORDER: A// ? Choose from: ASCENDING А D DESCENDING SORT ORDER: A// ASCENDING DISPLAY DETAILS: NO// ? Indicate whether the Details (Medication Instructions, Quantity, # of Refills and Days Supply) should be displayed on the Single Patient Queue or not. Choose from: YES 1 0 NO DISPLAY DETAILS: NO// ?? This field indicates whether the user wants to display the Details (Medication Instructions, Quantity, # of Refills and Days Supply) for each record on the Single Patient Queue. Choose from: YES 0 NO DISPLAY DETAILS: NO// NO NO GROUP BY CS: NO// ?? This field indicates whether the user wants the entries in the Single Patient Queue grouped by CS and Non-CS (ON) or all together (OFF).

```
Choose from:
         YES
1
0
         NO
GROUP BY CS: NO// Y YES
INCLUDE ALL STATUSES: NO// ??
This field indicates whether the user wants all statuses to be included on the
Single Patient Queue or only actionable statuses.
Choose from:
         YES
1
0
         NO
INCLUDE ALL STATUSES: NO// NO NO
Save as your default view? NO//
                               CV - Change View
```

If the user already has personal Change View default view saved, this option will display the saved preferences and will give the user the option to delete them.

```
Select: Quit// cv CV

Your saved default view:

LOOK BACK DAYS : 45 DAYS

SORT BY : ERX ID

SORT ORDER : ASCENDING

DISPLAY DETAILS : YES

GROUP BY CS/NON-CS : NO

INCLUDE ALL STATUSES: NO

Delete this saved default view? NO//
```

CV – Change View (User has saved default view)

7.3.5 eRx Medication Queue

The Rx Action on the Patient Centric Queue takes the user to the **Rx Medication Queue.** Within the Rx Medication Screen (or Rx List View Screen), the user will have the ability to easily filter the list by Message Type by selecting one of the following hidden actions.

Select Item(s): Next	Screen//				
Rx Medication Queue LOOK BACK DAYS: 365 ERX STATUS: ALL	<u>Sep</u> CS	<u>16, 2023@11:06:54</u> G/NON-CS: BOTH (II-V)	Page: MAX. Q	<u>1</u> UEUE	<u>of 1</u> SIZE: 99 9
# PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
1. XXXXX,XXXXXXX 2. XXXXX,XXXXXXXXX 3. XXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	99/99/9999 99/99/9999 99/99/9999 99/99/9	TYLENOL 250MG TAB NAPROXEN 25MG TABLET MELOXICAN7.5MG TB LOSARTAN 20MG TAB	XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX	I N I	09/16/23 09/16/23 09/16/23 09/16/23

+ Select the ent	ry # to:	o view or	?? for m	nore act	ions
SPAT Sort By Patient	SQ S	earch Que	ue	LBD	Change Look Back Days
PC Patient Centric View	RAF R	emove All	Filters	REF	Refresh List

eRx Medication Queue

7.3.5.1 Top Line

Rx Medication Oueue	Sep 16. 2023@11:06:54	Page:	1	of	1
				• •	

Action Menu the user selected from the eRx Patient Centric Queue. Title of menu "Rx Medication Queue", followed by the current date/time, and ending with view of current page the user is on and how many pages there are total.

7.3.5.2 Header Area

LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999
ERX STATUS: ALL		

In this non-scrollable area, there are 4 fields that the list being displayed.

LOOK BACK DAYS - Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

CS/NON-CS - Indicates Controlled Substances (CS) and Non-Controlled Substances (Non-CS) are displayed, including the CS Schedule (e.g., II-V).

MAXIMUM QUEUE SIZE - This parameter determines the maximum number of records to be loaded for the queue. The process will build and stop once it reaches this limit. The default is 999. User can request up to a maximum of 4,999. This parameter is displayed on the header of the Queue.

ERX STATUS - Indicates the status selection by the user before entering the list (e.g., I-In process, N, New).

7.3.5.3 Column Header Line

# PATIENT DOB DRUG PROVIDER STA REC.DAT	
---	--

- This column indicates the sequence number for the patient being displayed, which can be selected by the user to open the eRx in the eRx Holding Queue Display view screen (see below for eRx Holding Queue Display description).

PATIENT - Patient name column (maximum of 24 characters).

DOB - Date of birth column (MM/DD/YYY format).

DRUG - This is the eRx Drug Name exactly as received from the prescriber software. It is truncated at 22 characters.

STA - This is eRx Status column. It shows the current eRx record status. It's truncated at 3

characters.

REC.DATE -This is the date when the eRx was received. By default, the list is always sorted by the REC. DATE column in a descending order (oldest records first) as noted by "⁴".

7.3.5.4 Listing Area

1. 2. 3. 4.	XXXXX, XXXXXXXXX XXXXX, XXXXXXXXX XXXXX, XXXXXXXX	99/99/9999 99/99/9999 99/99/9999 99/99/9	TYLENOL 250MG TAB NAPROXEN 25MG TABLET MELOXICAN7.5MG TB LOSARTAN 20MG TAB	XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX	I I I I	09/16/23 09/16/23 09/16/23 09/16/23
----------------------	---	---	---	--	------------------	--

This area is where all the eRx records are listed. They are always in sequential order that goes from 1 to the last item on the list. The user will select a record by number to view a detailed description of the eRx in the eRx Holding Queue Display view screen (see below for eRx Holding Queue Display description).

7.3.5.5 Action & Hidden Action Menus

Below the Listing Area includes a few select actions that are available to users to filter or change views. Users can access the Hidden Action Menu by typing "??" (double question mark). Hidden Action Menu will be described further below.

7.3.5.6 Action Menu

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days PC Patient Centric View RAF Remove All Filters REF Refresh List Select Item(s): Next Screen//

SPAT – Sort By Patient

By default, the list is always sorted by the REC. DATE column in a descending order (oldest records first), but the user can sort the list by the Patient Name by selecting the SPAT action. Once the user selects it once, it will sort the list by Patient Name in an ascending order. If currently sorted by Patient Name and the users selects SPAT again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE				
	Rx Medication Queue – Sorted By Patient Name in Ascending Order								
#		DOB	DRUG		STA REC DATE	_			

Rx Medication Queue – Sorted By Patient Name in Descending Order

SQ – Search Queue

This action allows the user to place filters on the list by a few different selection criteria shown below. Multiple filters can be applied in one search criteria.

Select Item(s)	: Next	Screen//	SQ	Search Queue

NOTE: Only patients Non-Actionab List View.	s with actionable records are captured with this search. le records can be searched through the SQ action under Rx
Select one of	the following:
1	ERX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME
7	MESSAGE TYPE
8	ERX REFERENE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS
SEARCH BY:	

Rx Medication Queue - Search Queue options

SQ 1 - ERX PATIENT

User can filter search criteria by entering patient LAST NAME. Response must contain from 3 to 30 characters. Response must not contain embedded up-arrows (^).

SEARCH BY: 1 ERX PATIENT							
ERX PATIENT NAME: XXXXX, XXXXX	xx		ιδςτ				
# ERX PATIENT NAME	DOB	CITY	REC.DATE				
1. XXXXX, XXXXXXX X 2. XXXXX, XXXXXXXX X	99/99/9999 99/99/9999 99/99/9999	PLANO-TX NEW YORK-NY	01/21/22 09/27/23				
SELECT (1-2): ?							
This response must be a list or range, e.g., 1,3,5 or 2-4,8.							
SELECT (1-2): 1-2							

Rx Medication Queue – eRx Patient Selection

Note: The LAST REC.DATE column above displays the last date that the patient received an eRx.

Select one of	the following:
1	RX PATIENT (XXXXX, XXXXX) XXXXX, XXXXX)
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME
7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #

10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY: <RET>

Rx Medication Queue – Search by eRx Patient

SQ 2 – ERX DATE OF BIRTH

User can filter search criteria by entering DATE OF BIRTH.



Rx Medication Queue – eRx Patient and DOB filters selected

RX	Medication Queue	Se	p 16, 2023	@11:06:54	Page:	1 of 1_
L00	K BACK DAYS: 365	C	S/NON-CS:	BOTH (II-V)	MAX. Q	UEUE SIZE: 999
FIL	TERED BY: DOB(99/	<u>'99/99) PATIE</u>	NT(XXXXX,X	XXXX)		
#	PATIENT	DOB	DRUG		PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 2	50mg tab	XXXXX,XXXXX	I 09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN	25MG TABLET	XXXXX,XXXXX	I 09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN	7.5MG TB	XXXXX,XXXXX	N 09/16/23
4.	XXXXXX,XXXXXXXXX	99/99/9999	LOSARTAN	20mg tab	XXXXX,XXXXX	I 09/16/23
+	Select th	ne entry # to	view or ?	? for more a	actions	
SPA	T Sort By Patient	: SQ S	earch Queu	e Li	BD Change Lo	ok Back Days
PC	Patient Centric V	iew RAF R	emove All	Filters RI	EF Refresh L	.ist
Sel	ect Item(s): Next	: Screen//				

Rx Medication Queue - Search by eRx Patient and DOB result

SQ 3 – RECEIVED DATE RANGE

User can filter search criteria by entering a date range for the eRx Received Date. Begin date defaults to T-45 days. End date defaults to today. The Begin Date must not be a future date and the End Date must be earlier or equal to the Begin Date.

```
SEARCH BY: 3 RECEIVED DATE RANGE
BEGIN DATE: 09/29/2023//090123 (SEP 01, 2023)
END DATE: 10/19/2023//093023 (SEP 30, 2023)
     Select one of the following:
          1
                     ERX PATIENT
          2
                     ERX DATE OF BIRTH
          3
                     RECEIVED DATE RANGE (09/01/23 TO 09/30/23)
          4
5
6
7
                     ERX PROVIDER
                     ERX STATUS
                     DRUG NAME
                     MESSAGE TYPE
          8
9
                     ERX REFERENCE NUMBER
                     VISTA RX #
          10
                     VISTA PATIENT
          11
                     VISTA PROVIDER
          12
                     MATCH STATUS
SEARCH BY: <RET>
```



Rx Medication Queue	Se	p 28, 2023@11:06:54	Page:	1	of	1
LOOK BACK DAYS: N/A	CS,	/NON-CS: BOTH (II-V)	MAX.	QUEUE	SIZE:	999
FILTERED BY: 09/08/2	23-09/28/23					
# PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE	\
1. XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	PR	09/08/2	3
2. XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/11/2	3
3. XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N	09/16/2	3
4. XXXXX, XXXXXXXX	99/99/9999	losartan 20mg tab	XXXXX,XXXXX	I	09/20/2	3
5. XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	I	09/25/2	3
6. XXXXX,XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX,XXXXX	N	09/25/2	3
7. XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX,XXXXX	I	09/25/2	3
8. XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	I	09/28/2	3
+ Select th	ne entrv # to	view or ?? for more ;	actions			
SPAT Sort By Patient	$\frac{10}{50}$	earch Queue	RD Change Lo	ook Ba	ck Davs	
PC Patient Centric \	iew RAF R	emove All Filters RI	FF Refresh I	ist	ck buys	
Select Ttem(s): Next	Screen//					

Rx Medication Queue - Search by Received Date Range result

SQ 4 – ERX PROVIDER

User can filter search criteria by entering an eRx Provider. This response can be free text. Response must contain from 3 to 30 characters.

SEARCH BY: 4 ERX PROVIDER ERX PROVIDER NAME: XXXX, XXXXX # ERX PROVIDER NAME NPI CITY STATE _____ _____ XXXX, XXXXX 1. 99999999999 BIRMINGHAM AL SELECT (1-1): 1 Select one of the following: 1 2 3 RX PATIENT ERX DATE OF BIRTH RECEIVED DATE RANGE 456789 ERX PROVIDER (XXXX, XXXXX) ERX STATUS DRUG NAME MESSAGE TYPE ERX REFERENE NUMBER VISTA RX # 10 VISTA PATIENT 11 VISTA PROVIDER 12 MATCH STATUS SEARCH BY:

Rx Medication Queue – Search by eRx Provider

Rx Medication Queue	Se	p 28, 2023@11:06:54 /NON-CS: BOTH (TT-V)	Page: MAX	1 of	2 999
FILTERED BY: PROVIDE	R(XXXX,XXXXX)		Q0202 3	
# PATIENT	DOB	DRUG	PROVIDER	STA RE	EC.DATE
1. XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	RXA	09/05/23
2. XXXXX,XXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXXX,XXXXX	RXA	09/05/23
3. XXXXX,XXXXXXXX	99/99/9999	MELOXICAN/.5MG TB	XXXXXX,XXXXX	RUL	09/11/23
4. XXXXX,XXXXXXXX	99/99/9999	LUSARIAN ZUMG IAB			09/25/23
	99/99/9999	LOYADTNE 50MC CAD		L N	09/23/23
$7 \qquad xxxxx \qquad xxxxxxxx$	99/99/9999	ASPTRINE 200MG CAP	$\chi \chi $	T	09/27/23
8. XXXXX.XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	ī	09/28/23
9. XXXXX,XXXXXXXX	99/99/9999	ALMOPIDINE 100MG TAB	xxxxx, xxxxx	Ν	09/28/23
+ Select th	ie entry # to	view or ?? for more	actions		
SPAT Sort By Patient	SQ S	earch Queue L	BD Change Lo	ook Back	Days
PC Patient Centric V	1ew RAF R	emove All Filters R	EF Refresh l	list	
Select item(S): Next	. screen//				

Rx Medication Queue – Search by eRx Provider result

SQ 5 – ERX STATUS

User can filter search criteria by entering an eRx Order Status. User response must select one specific eRx Order Status. User can type "??" (double question mark) to review list of eRx status reason codes and numbers.

SEARCH BY: 5 ERX STATUS						
ERX STATUS: ??	ERX STATUS: ??					
Choose from: 112 P 113 A 114 PR 115 E 116 N 117 I 118 HPT 119 HPD 120 HNF 121 HSO 122 HDI 123 HAD 124 HBA 125 HPC 126 HPA 127 HOR 128 HPP Type <enter> to</enter>	PENDING APPROVED PROCESSED ERROR NEW RX IN PROCESS PATIENT NOT FOUND PROVIDER NOT FOUND NON-FORMULARY DRUG THAT NEEDS APPROVAL INSUFFICIENT STOCK DRUG-DRUG INTERACTION ADVERSE DRUG REACTION BAD ADDRESS PROVIDER CONTACTED PRIOR APPROVAL NEEDED OTHER REASON PATIENT CONTACTED					
ERX STATUS: N	NEW RX					
Select one of	the following:					
1 2 3 4 5 6 7 8 9 10 11 12	RX PATIENT ERX DATE OF BIRTH RECEIVED DATE RANGE ERX PROVIDER ERX STATUS (N) DRUG NAME MESSAGE TYPE ERX REFERENCE NUMBER VISTA RX # VISTA PATIENT VISTA PROVIDER MATCH STATUS					
SEARCH BY:						

Rx Medication Queue – Search by eRx Status

RX	Medication Queue	Se	p 16, 2023@11	L:06:54	Page:	1	of	1
L00	K BACK DAYS: 365	C	S/NON-CS: BO	(V-II) H1	MAX. C	QUEUE	SIZE:	999
FIL	TERED BY: STATUS(N)						
#	PATIENT	DOB	DRUG		PROVIDER	STA	REC.DA	TEA
1.	XXXXX,XXXXXXXXX	99/99/9999	TYLENOL 250M	1G TAB	XXXXX,XXXXX	Ν	09/16	5/23
2.	XXXXX, XXXXXXXX	99/99/9999	NAPROXEN 25M	IG TABLET	XXXXX, XXXXX	Ν	09/16	5/23

+ Select the entry #	to view or ?? for mo	re actions	
SPAT Sort By Patient SQ	Search Queue	LBD Chan	ge Look Back Days
PC Patient Centric View RAF	Remove All Filters	REF Refr	esh List
<pre>Select Item(s): Next Screen//</pre>			

Rx Medication Queue – Search by eRx Status result

SQ 6 – DRUG NAME

User can filter search criteria by entering a drug name or parts of the name. This response is free text and must be between 3 to 30 characters.

SEARCH BY: 6 DRUG NAME				
DRUG NAME: ASP				
Select one of	the following:			
1 2 3 4 5 6 7 8 9 10 11 12	RX PATIENT ERX DATE OF BIRTH RECEIVED DATE RANGE ERX PROVIDER ERX STATUS DRUG NAME ('ASP') MESSAGE TYPE ERX REFERENCE NUMBER VISTA RX # VISTA PATIENT VISTA PROVIDER MATCH STATUS			
SEARCH BY: ^				

Rx Medication Queue – Search by Drug Name

RX	Medication Queue		Sep 28, 2023@11	:06:54	Page:	1 0 [.]	f <u>1</u>
LOO	K BACK DAYS: 365		CS/NON-CS: BOT	Ή (II-V)	MAX. (QUEUE SI	ze: 999
FIL	TERED BY: DRUG('	ASP')					
#	PATIENT	DOB	DRUG	F	PROVIDER	STA RE	C.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 325MG	BUFFERE	XXXXX,XXXXX	I	09/16/23
2.	XXXXX, XXXXXX	99/99/9999	ASPIRIN 325MG	BUFFERE	XXXXX, XXXXX	I	09/20/23
3.	XXXX, XXXXXXXX	99/99/9999	ASPIRIN 325MG	BUFFERE	XXXXX,XXX	W	09/28/23
+	Select t	he entrv # [.]	to view or ?? f	or more a	lctions		
SPA	T Sort By Patien	t SO	Search Oueue	LB	D Change Lo	ok Back	Davs
PC	Patient Centric	View RAF	Remove All Fil	ters RE	F Refresh L	ist	
Sel	<pre>ect Item(s): Nex</pre>	t Screen//					

Rx Medication Queue – Search by Drug Name result

SQ 7 – MESSAGE TYPE

User can filter search criteria by message type. User can type "??" (double question mark) to view list of message types associated with incoming eRx or enter message code.

```
SEARCH BY: 7 MESSAGE TYPE
MESSAGE TYPE: ??
This is the message type associated with an incoming eRx request (Change, Cancel, RxRenewal, Partial Fill, etc.).
Choose from:
RR
           RXRENEWALREQUEST
RE
           RXRENEWALRESPONSE
           NEWRX
Ν
CR
           RXCHANGEREQUEST
RXF
           RXFILL
IΕ
           INBOUND ERROR
OE
           OUTBOUND ERROR
CA
           CANCELRX
           CANCELRXRESPONSE
CN
CX
           RXCHANGERESPONSE
MESSAGE TYPE: N
      Select one of the following:
                       RX PATIENT
            1
            2
                       ERX DATE OF BIRTH
            3
                       RECEIVED DATE RANGE
            4
5
6
7
8
                       ERX PROVIDER
                       ERX STATUS
                       DRUG NAME
                       MESSAGE TYPE (NEWRX)
ERX REFERENCE NUMBER
            9
                       VISTA RX #
            10
                       VISTA PATIENT
            11
                       VISTA PROVIDER
            12
                       MATCH STATUS
SEARCH BY: <RET>
```

Rx Medication Queue – Search by Message Type

Rx Mec	dication Queue		Sep 28, 202	3@11:06:54	Page	: 1	of	1
LOOK E	BACK DAYS: 365		CS/NON-CS:	BOTH (II-V) MAX.	QUEUE	SIZE:	999
FILTER	RED BY: TYPE(N I	EWRX)						
# P.	ATIENT	DOB	DRUG		PROVIDER	STA	REC.DA	TE
1. XX	XXX,XXXXXXXX	99/99/9999	NAPROXEN	250MG S.T.	XXXXX,XXXXX	PR	09/1	L6/23
2. XX	<pre>XXXX,XXXXXX</pre>	99/99/9999	IBUPROFEN	400mg tab	XXXXX,XXXXX	I	09/2	27/23
3. XX	XX, XXXXXXXX	99/99/9999	MELOXICAM	7.5MG ТВ	XXXXX,XXXXX	Ν	09/2	28/23

+ Select the entry #	to view or ?? for more a	actions
SPAT Sort By Patient SQ PC Patient Centric View RAF Select Item(s): Next Screen//	Search Queue LI Remove All Filters RI	BD Change Look Back Days EF Refresh List

Rx Medication Queue – Search by Message Type result

SQ 8 – ERX REFERENCE NUMBER

User can filter search criteria by eRx ID. This search will take the user to the eRx Display screen and show the single eRx selected, which is described further down on this document.

SEARCH BY: 8 ERX ID

ERX ID: 999999999

Rx Medication Queue – Search by eRx REFERENCE NUMBER

SQ 9 – VISTA RX

User can filter search criteria VISTA RX#. This search will first find the eRx record associated with the VISTA Rx # selected then the user will be taken to the eRx Holding Queue Display to view the single eRx selected.

SEARCH BY: 9 VISTA RX # Rx #: 9999999999 This prescription is not an eRx prescription.

Rx #:

Rx Medication Queue – Search by VISTA RX

SQ 10 – VISTA PATIENT

Users can filter the list by a single or multiple VistA patients by entering name. Response must contain from 3 to 30 characters. For each VistA Patient selected the software will find all eRx patients that were ever matched to selected VistA patient and will convert this search into an eRx Patient search with all the eRx Patients associated.

Select one of th	e following:
1	DV DATIENT
1	RX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME
7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY: 10 VISTA PATIENT									
VISTA	PATIENT NAME: XXXX								
# V:	ISTA PATIENT NAME	DOB	CITY	LAST REC.DATE					
1. XX 2. XX 3. XX 4. XX 5. XX 6. XX 7. XX	XXX,XXXXXX X XXX,XXXXXXXX XXX,XXXXXXXXX X XXX,XXXXXXXX	01/13/1970 09/24/1947 02/16/1925 11/09/1950 07/01/1933 07/29/1948 07/10/1933	SERIA LEONE-MT STEELTOWN-NV VENICIA-LA MINOPOLIS-MI ELDORADO-AK HOVINGTON-MO PICKLETON-SD	08/10/23 08/10/23 09/30/23 06/20/23 10/05/23					
SELEC	т (1-9): 1-7								
	Select one of the follow	ing:							
1 ERX PATIENT (XXXX,XXXXX X XXXX,XXXXX XXXX,XXXXX,XXXX,XXXX,XXXX,XXXX,XXXX,XXXX									
SEARCH	SEARCH BY:								

Rx Medication Queue – Search by VISTA PATIENT

SEA	SEARCH BY: 10 VISTA PATIENT									
VIS	VISTA PATIENT NAME: XXXXXX									
	_									
LAS										
#	VISTA PATIENT NAME		DOB	CITY	REC.DATE					
1	·····		01/12/1070		08/10/22					
1. 2	^^^^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^		01/13/1970 00/24/1047		00/10/23					
2.	^^^^^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^		$\frac{09}{24} \frac{1947}{1025}$		00/10/23					
J.	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		11/00/1050		09/30/23					
4.	~~~~~ ~		11/09/1990	MINOPOLIS-MI	00/20/23					
SEL	$FCT(1-4) \cdot 1-4$									
JLL										
	Select one of the	following	a:							
			5-							
	1 ERX	PATIENT	(XXXXX,XXXX	xx x x x x x x x x x x x x x x x x x)					
	2 ERX	DATE OF	BIRTH							
	3 REC	EIVED DA	TE RANGE							
	4 ER>	PROVIDE	R							
	5 ER>	STATUS								
	6 DRL	G NAME								
	7 MES	SAGE TYP	E							
	8 ER>	REFEREN	CE NUMBER							

9	VISTA RX #
10	VISTA PATIENT (XXXXX,XXXXXX X XXXXXX,XXXXXX)
11	VISTA PROVIDER
12	MATCH STATUS
SEARCH BY:	

Rx Medication Queue – VistA Patient

	-			r 4
<u>Rx Medication</u>	Queue Se	<u>ep 16, 2023@11:06:54</u>	Page: 1	<u>ot 1</u>
LOOK BACK DAYS	: 365 0	S/NON-CS: BOTH (II-V)) MAX. QUEUE	SIZE: 999
FILTERED BY: P	ATIENT(XXXXX.XXXX	$\propto x x x x x x x x x x x x x x x x x x $)	
# PATIENT	DOB	DRUG	PROVIDER STA	REC.DATE
1. XXXXX.XXXX	xxxx 99/99/9999	TYLENOL 250MG TAB	XXXXX.XXXXX I	09/16/23
2 XXXXX XXXX	xxxx 99/99/9999	NAPROXEN 25MG TABLE	T XXXXX XXXXX T	09/16/23
3 XXXXX XXXX	XXXX 99/99/9999	MELOXICANZ 5MG TB	XXXXX XXXXX N	09/16/23
	×××× 00/00/0000			00/16/23
4. ^^^^	~~~~ 99/99/9999	LUSARIAN ZUMG TAD	^^^^ I	09/10/23
+ Sel	ect the entry # to	o view or ?? for more	actions	
SPAT Sort By Pa	atient SO S	Search Oueue	LBD Change Look B	ack Davs
PC Patient Cen	tric View RAF R	Remove All Filters	REF Refresh List	
Select Item(s)	· Next Screen//			
Server Item(S)				

Rx Medication Queue – Search by VistA Patient result

SQ 11 – VISTA PROVIDER

Users can filter the list by a single or multiple VistA provider by entering name. Response must contain from 3 to 30 characters.

Select one of the	following:			
1 2 3 4 5 6 7 8 9 10 11 12	RX PATIENT ERX DATE OF RECEIVED DA ERX PROVIDE ERX STATUS DRUG NAME MESSAGE TYP ERX REFEREN VISTA RX # VISTA PATIE VISTA PROVI MATCH STATUS	BIRTH TE RANGE R E CE NUMBER NT DER S		
SEARCH BY: 11				
VISTA PROVIDER NAME	: xxx			
# VISTA PROVIDER	NAME	DEA	CITY	REC.DATE

1. XXX,XXXXXXX	АМ3256181	NEW YORK,NY	10/12/23
2. XXX,XXXXXXX X	BD9270911	ROCHESTER,NY	09/21/23
SELECT (1-2): 1-2			

Rx Medication Queue – VistA Provider Search

Rx Medication Queue Sep 16, 2023@11:06:54 Page: 1 of 1 LOOK BACK DAYS: 365 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999 FILTERED BY: PROVIDER(XXXX,XXXXX X XXXXX,XXXXX) MAX. QUEUE SIZE: 099 # PATIENT DOB DRUG PROVIDER STA REC.DATE 1. XXXXX,XXXXXX 99/99/9999 TYLENOL 250MG TAB XXXXX,XXXXX I 09/16/23 2. XXXXX,XXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23 3. XYXYX YXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23
LOOK BACK DAYS: 365 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999 FILTERED BY: PROVIDER(XXXX,XXXXX X XXXXX,XXXXX) MAX. QUEUE SIZE: 999 # PATIENT DOB DRUG PROVIDER STA REC.DATE 1. XXXXX,XXXXXXX 99/99/9999 TYLENOL 250MG TAB XXXXX,XXXXXX I 09/16/23 2. XXXXX,XXXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23 3. XXXXX,XXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23
FILTERED BY: PROVIDER(XXXX,XXXXX X XXXXX,XXXX) # PATIENT DOB DRUG PROVIDER STA REC.DATE 1. XXXXX,XXXXXX 99/99/9999 TYLENOL 250MG TAB XXXXX,XXXXXX I 09/16/23 2. XXXXX,XXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXX I 09/16/23 2. XXXXX,XXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23
PATIENT DOB DRUG PROVIDER STA REC.DATE 1. XXXXX,XXXXXX 99/99/9999 TYLENOL 250MG TAB XXXXX,XXXXX I 09/16/23 2. XXXXX,XXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXX I 09/16/23 2. XXXXX,XXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXX I 09/16/23
PATIENT DOB DR0G PROVIDER STAREC.DATE 1. XXXXX,XXXXXX 99/99/9999 TYLENOL 250MG TAB XXXXX,XXXXX I 09/16/23 2. XXXXX,XXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23 3. XXXXX,XXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXXX I 09/16/23
1. XXXXX,XXXXXXX 99/99/9999 TYLENOL 250MG TAB XXXXX,XXXXX I 09/16/23 2. XXXXX,XXXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXX I 09/16/23
2. XXXXX,XXXXXXX 99/99/9999 NAPROXEN 25MG TABLET XXXXX,XXXXX I 09/16/23
$J = \lambda $
4. XXXXX,XXXXXXXX 99/99/9999 LOSARIAN ZOMG IAB XXXXX,XXXXX X 1 09/16/23
+ Select the entry # to view or ?? for more actions
SPAT Sort By Patient SO Search Queue IBD Change Look Back Days
De Detiont Contric View De Denovo All Filtors DEE Defroch List
re racient centric view RAF Remove All Filters REF Reflesh LIST
Select Item(s): Next Screen//

Rx Medication Queue – Search by Provider result

SQ 12 – MATCH STATUS

This search will qualify patients based on the matching status of the patient, provider, and drug to a corresponding VistA Record.

```
SEARCH BY: 12 MATCH STATUS
     Select one of the following:
                      PATIENT FAIL - PATIENT NOT MATCHED
PROVIDER FAIL - PROVIDER NOT MATCHED
           1
2
           3
4
                      DRUG FAIL - DRUG NOT MATCHED
                      BASIC - PATIENT, PROVIDER AND DRUG MATCHED
MATCH STATUS: 4
NOTE: Only patients with actionable records are captured with this search.
      Non-Actionable records can be searched through the SQ action under RX
      List View.
     Select one of the following:
                     RX PATIENT
           1
           2
                     ERX DATE OF BIRTH
           3
                     RECEIVED DATE RANGE
           45
                     ERX PROVIDER
                     ERX STATUS
           6
                     DRUG NAME
```

7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS (BASIC)
SEARCH BY: ^	

Rx Medication Queue – Search by Match Status

Rx Medication Queue	Se	p 16, 2023@11:	06:54	Page:	1 of 1_	
LOOK BACK DAYS: 365	C	S/NON-CS: BOTH	+ (II-V)	MAX. Q	UEUE SIZE: 99	19
FILTERED BY: MATCH(BASIC)					
# PATIENT	DOB	DRUG	1	PROVIDER	STA REC.DATE	^
1. XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MC	БТАВ Х	XXXXX,XXXXX	I 09/16/2	3
2. XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MC	5 TABLET X	XXXXX,XXXXX	I 09/16/2	3
+ Select t	he entry # to	view or ?? fo	or more ac	ctions		
SPAT Sort By Patien	t SQ S	earch Queue	LBD) Change Lo	ok Back Days	
PC Patient Centric	view RAF R	emove All Filt	ers REF	Refresh L	ist	
Select Item(s): Nex	t Screen//					

Rx Medication Queue – Search by Match Status result

12.1 -MATCH STATUS: PATIENT FAIL - PATIENT NOT MATCHED

If the patient has at least one actionable record which the eRx patient has not yet been matched to a corresponding VistA patient it will be included in the list.

12.2 -MATCH STATUS: PROVIDER FAIL - PROVIDER NOT MATCHED

If the patient has at least one actionable record which the eRx provider has not yet been matched to a corresponding VistA provider AND the patient does not qualify for PATIENT NOT MATCHED filter above, it will be included in the list.

12.3 - MATCH STATUS: DRUG FAIL - DRUG NOT MATCHED

If the patient has at least one actionable record which the eRx Drug has not yet been matched to a corresponding VistA drug AND the patient does not qualify for PATIENT NOT MATCHED filter above AND the patient does not qualify for the PROVIDER NOT MATCHED filter above, it will be included in the list.

12.4 – MATCH STATUS: BASIC - PATIENT, PROVIDER AND DRUG MATCHED

If the patient has at least one actionable record which the eRx patient has been matched to the VistA patient, the eRx Provider has been matched to the VistA provider and the Drug has been matched to a VistA drug AND the patient does not qualify to either of the 3 filters described above, it will be included in the list.

LBD – Change Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's date. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

ERX	STATUS: ALL				
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I 09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLE	T XXXXX,XXXXX	I 09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXXX,XXXXX	N 09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	losartan 20mg tab	XXXXXX,XXXXX	I 09/16/23
+	Enter?? f	or more acti	ons		
SPA PC Sel	T Sort By Patient Patient Centric V ect Item(s): Next	SQ S iew RAF R Screen// LB	earch Queue I emove All Filters F D	BD Change Lo REF Refresh I	ook Back Days _ist
L00	K BACK DAYS: 365/,	/45			Please wait

Rx Medication Queue – Change Look Back Days

PC – Patient Centric View

This action allows the user to return to the eRx Patient Centric Queue

eRx Patient Centric Queue	Sep 16, 20	023@11:06:54			Pag	e:		1	of	3	
LOOK BACK DAYS: 45	CS/NON-CS: BOTH (II-V)			MAX. QUEUE SIZE: 999							
ERX STATUS: ALL											
# PATIENT	DOB	SSN	EDV	NW	WT	IΡ	HD	CCR	OTH	TOT	
1. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2	
2] XXXXX,XXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3	
3. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4	
4. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2	
5. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2	
6. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2	
7. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3	
8. XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1	
9. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1	
10] XXXXX, XXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1	
11. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2	
12. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1	
13. XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3	
14] XXXXX, XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1	

15. XXXXX,XXXXXXXXXX 16. XXXXX,XXXXXXXXXX	99/99/999 99/99/999	99 999-99-9999 99 999-99-9999	34 34	1 1	0 0	0 0	0 0	0 0	0 0	1 1
+ Select the en	try # to view	or ?? for mor	e act	ions						
SPAT Sort By Patient	SQ Search	Queue	LBD	Char	nge	LO	ok	Back	Days	
RX Rx List View	RAF Remove	All Filters	REF	Refi	rēsl	h L'	ist			
Select Item(s): Next Scr	een//									

Rx Medication	Queue –	Patient	Centric	Queue
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RAF – Remove All Filters

This action allows the user to remove all filters currently applied to the list. This list is then refreshed to without any filters.

REF – Refresh List

This action allows the user to refresh the list. This is used to make sure you're looking at the latest version of the list because other users might have already worked through some of the records currently on the list which may have altered it the changes won't show until the list is refreshed. This new action called Refresh (REF) was added to allow the user to re-display the queue. This feature also allows the user to view the latest "locks" from other users that have been placed since the queue was last built.

7.3.5.7 Hidden Action Menus

The user can access the Hidden Action Menu can be viewed by typing "??" (double question mark). The user can use easily filter the list by Message Type by selecting one of the following hidden actions.

```
Select Item(s): Next Screen// ??
The following actions are also available:
CS Group By CS
                                  CR Change Request only UP
                                                                         Up a line
                                  RXF Rx Refill Only
SDOB Sort by DOB
                                                                   DN
                                                                         Down a Line
                                  IE Inbound Errors Only FS
OE Outbound Errors Only LS
SDRU Sort By Drug
SPRO Sort by Provider
                                                                         First Screen
                                                                         Last Screen
SSTA Sort by Status
                                  CA Cancel Rx's Only
                                                                         Go to Page
                                                                   GO
SREC Sort by Received Date CN Cancel Response Or
CV Change View CX Change Response Or
RRQ Renewal Request Only DET Show/Hide Details
                                       Cancel Response Only PS
                                                                         Print Screen
                                                                         Print List
                                        Change Response Only PT
                                                                   SL
                                                                         Search List
RRP Renewal Response Only +
New New Rx's Only -
                                        Next Screen
                                                                   QU
                                                                         Quit
                                        Previous Screen
Type <Enter> to continue or '^{n} to exit:
```

CS – Group By CS (Hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. The action can be used to turn ON and OFF this hidden action.

Rx medication Queue	Sep 16, 2023@11:06:54	Page: 1 of 3
LOOK BACK DAYS: 45	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999
ERX STATUS: ALL		
# PATIENT	DOB SSN	EDV NW WT IP HD CCR OTH TOT
	CONTROLLED SUBSTANCE RX'S	5

1]	XXXXX,XXXXXXXXXXX	99/99/9999 99	99-99-9999	44	0	0	1	0	0	1	2	
21	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	44	2	0	1	0	0	0	3	
31	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	37	3	0	0	1	0	0	4	
41	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	37	1	0	1	0	0	0	2	
51	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	37	0	0	1	0	0	1	2	
-	,	NON-CONTROLLED	SUBSTANCE R	('s								
6.	XXXXX,XXXXXXXXXXX	99/99/9999 99	99-99-9999	44	1	0	0	0	1	0	2	
7.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	44	0	0	2	1	0	0	3	
8.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	41	0	0	1	0	0	0	1	
9.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	40	0	0	1	0	0	0	1	
10	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	38	0	0	1	0	0	0	1	
11.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	35	1	0	0	0	1	0	2	
12.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	33	1	0	0	0	0	0	1	
13.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	32	2	0	1	0	0	0	3	
14	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	32	1	0	0	0	0	0	1	
15.	XXXXX,XXXXXXXXXX	99/99/9999 99	99-99-9999	34	1	0	0	0	0	0	1	
16.	XXXXX, XXXXXXXXXX	99/99/9999 99	99-99-9999	34	1	0	0	0	0	0	1	
+ Select the entry # to view or ?? for more actions												
SPA	T Sort By Patient	SQ Search Quei	ue L	BD	Cha	nge	Lo	ok I	Back	Days	5	
RX	Rx List View	RAF Remove All	Filters F	REF	Ref	res	h∟	ist				
Sel	ect Item(s): Next Scr	een//										

Rx Medication Queue – Grouped by CS and Non-CS

SDOB – Sort By Date of Birth (Hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Date of Birth (DOB) by selecting the SDOB hidden action. Once the user selects it once, it will sort the list by Patient DOB in an ascending order. If currently sorted by Patient DOB and the users selects SDOB again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB	SSN	ED	NW WT IP HD CCR OTH TOT		
	Rx Medication Queue	– SDOB - Sc	orted By Patien	DO	B in Ascending Order		
					U		
#	PATIENT	DOBV	SSN	ED	NW WT IP HD CCR OTH TOT		
	Rx Medication Queue – SDOB - Sorted By Patient DOB in Descending Order						

SDRU – Sort By Drug (Hidden)

This hidden action sorts the display list by eRx Drug Name. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the \langle **SDRU** \rangle action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit//	SDRU SDRU	Ple	ase wait		
<u>Rx Medication Q</u> LOOK BACK DAYS: ERX STATUS: ALL	<u>ueue Sep 28, 2023@</u> 45 CS/NON-CS: BO	<u>14:38:27</u> TH (II-V)	Page: 1 of 1 MAX. QUEUE SIZE: 999		
# ERX ID	DRUG NAMEA	PROVIDER NAME	REC.DATE STA PT PR DR		
1. 99999995 2. 99999996 3] 99999998 4 99999999	AMANTADINE 100MG CAP ASPIRIN 500/CAFFEINE 3 DIAZEPAM 5MG TAB	XXXXXX, XXXXX X YYYYYY, YYYYY Y XXXXXX, XXXXX X XXXXXX, XXXXX X	09/28/23 N A AV A 09/27/23 W MV MV AV 09/28/23 N A 09/28/23 N A AV A		
5. 99999997	VITAMIN B COMPLEX/VITA	XXXXXX, XXXXX X	09/28/23 N A AV A		
Select the entry # to view or ?? for more actions					
SPAT Sort By PatientSQSearch QueueLBD Change Look Back DaysPCPatient Centric ViewRAF Remove All FiltersREF Refresh ListSelect Items (s):Next Screen//					

Rx Medication Queue - SDRU - Sort By Drug in Ascending Order

Select: Quit//	SDRU SDRU	Ple	ase wait	
Rx Medication Q LOOK BACK DAYS: ERX STATUS: ALL	ueue Sep 28, 2023@1 45 CS/NON-CS: BOT	<u>14:38:27</u> TH (II-V)	Page: 1 of 1 MAX. QUEUE SIZE: 999	
# ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA PT PR DR	
1. 99999995 2. 99999996 3] 99999998 4. 99999999 5. 99999997	AMANTADINE 100MG CAP ASPIRIN 500/CAFFEINE 3 DIAZEPAM 5MG TAB LOVASTATIN 40MG TAB VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X YYYYYY,YYYYY Y XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X	09/28/23 N A AV A 09/27/23 W MV MV AV 09/28/23 N A 09/28/23 N A AV A 09/28/23 N A AV A	
Sele	<u>ct the entry # to view c</u>	or ?? for more ac	tions	
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days PC Patient Centric View RAF Remove All Filters REF Refresh List Select Items (s): Next Screen//				

Rx Medication Queue - SDRU - Sort By Drug in Descending Order

SPRO – Sort by Provider (Hidden)

This hidden action sorts the display list by eRx Provider Name. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the **<SPRO**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit// SPROSPROPlease wait					
Rx Medication QueueSep 28, 2023@LOOK BACK DAYS:45CS/NON-CS:BCFRX STATUS:ALL	914:38:27 DTH (II-V)	Page: 1 of MAX. QUEUE SIZE	<u>1</u> : 999		
# ERX ID DRUG NAME	PROVIDER NAME	REC.DATE STA PT	PR DR		
1. 99999995 AMANTADINE 100MG CAP	XXXXXXX XXXX X	09/28/23 N A	AV A		
2. 99999997 VITAMIN B COMPLEX/VITA	XXXXXXX,XXXXX X	09/28/23 N A	AV A		
3] 99999998 DIAZEPAM 5MG TAB	xxxxxx, xxxxx x	09/28/23 N	А		
4. 99999999 LOVASTATIN 40MG TAB	xxxxxx, xxxxx x	09/28/23 N A	AV A		
5. 99999996 ASPIRIN 500/CAFFEINE 3	YYYYYY, YYYYY Y	09/27/23 W MV	′ MV AV		
Select the entry # to view	or ?? for more ac	tions			
SPAT Sort By Patient SQ Search	Queue LB	BD Change Look Ba	ck Days		
PC Patient Centric View RAF Remove	All Filters RE	EF Refresh List	,		
Select Items (s): Next Screen//					
Px Madication Quayo - SPPO - Sort By Provider in Ascending Order					

Rx Medication Queue - SPRO - Sort By Provider in Ascending Order

Select: Quit// SPROSPROPlease wait					
Rx Medication QueueSep 28, 2023@LOOK BACK DAYS:45CS/NON-CS:BOERX STATUS:ALL	<u>14:38:27 Page: 1 of 1</u> TH (II-V) MAX. QUEUE SIZE: 9	999			
# ERX ID DRUG NAME	PROVIDER NAME REC.DATE STA PT P	RDR			
1. 99999996 ASPIRIN 500/CAFFEINE 3	YYYYYY, YYYYY Y 09/27/23 W MV M	V AV			
2. 99999999 LOVASTATIN 40MG TAB	XXXXXX,XXXXX X 09/28/23 N A A	V A			
3] 99999998 DIAZEPAM 5MG TAB	XXXXXX,XXXXX X 09/28/23 N	А			
4. 99999997 VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X 09/28/23 N A A	V A			
5. 99999995 AMANTADINE 100MG CAP	XXXXXX,XXXXX X 09/28/23 N A A	A			
Select the entry # to view or ?? for more actions					
SPAT Sort By Patient SQ Search	Queue LBD Change Look Back	Days			
PC Patient Centric View RAF Remove Select Items (s): Next Screen//	All Filters REF Refresh List				

Rx Medication Queue - SPRO - Sort By Provider in Descending Order

SSTA – Sort by Status (Hidden)

This hidden action sorts the display list by eRx Status. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the **SSTA**> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit//	SSTA SSTA	Ple	ase wait		
Rx Medication Q LOOK BACK DAYS:	ueue Sep 27, 2023@ 45 CS/NON-CS: BO	<u>14:38:27</u> TH (II-V)	Page: 1 of MAX. QUEUE SIZE:	<u>1</u> : 999	
ERX STATUS: ALL # ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA	F PR DR	
1. 99999995 2. 99999997	AMANTADINE 100MG CAP VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X XXXXXX,XXXXX X	09/28/23 N A 09/28/23 N A	AV A AV A	
3] 99999998 4. 99999999	DIAZEPAM 5MG TAB LOVASTATIN 40MG TAB	XXXXXX, XXXXX X XXXXXX, XXXXX X	09/28/23 N 09/28/23 N A	A A V A	
5. 99999996	ASPIRIN 500/CAFFEINE 3	ΥΥΥΥΥΥ, ΥΥΥΥΥ Υ	09/27/23 W MN	/ MV AV	
Sele	ct the entry # to view o	or ?? for more ac	tions		
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days PC Patient Centric View RAF Remove All Filters REF Refresh List Select Items (s): Next Screen//					

Rx Medication Queue - SSTA - Sort By Status in Ascending Order

Select: Quit// S	SSTA SSTA	Ple	ase wait		
Rx Medication Qu LOOK BACK DAYS:	Jeue Sep 27, 2023@ 45 CS/NON-CS: BO	14:38:27 TH (II-V)	Page: 1 of 1 MAX. QUEUE SIZE: 999		
ERX STATUS: ALL					
# ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STAV PT PR DR		
1. 99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23 W MV MV AV		
2. 99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23 N A AV A		
3] 99999998	DIAZEPAM 5MG TAB	XXXXXX, XXXXX X	09/28/23 N A		
4. 99999997	VITAMIN B COMPLEX/VITA	XXXXXX, XXXXX X	09/28/23 N A AV A		
5. 99999995	AMANTADINE 100MG CAP	xxxxxx, xxxxx x	09/28/23 N A AV A		
Select the entry # to view or ?? for more actions					
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days PC Patient Centric View RAF Remove All Filters REF Refresh List Select Items (s): Next Screen//					

Rx Medication Queue - SSTA - Sort By Status in Descending Order

SREC – Sort by Rec. Date (Hidden)

This hidden action sorts the display list by eRx Received Date. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the **<SREC>** action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.						
Select: Quit//	SREC SREC	Ple	ase wait			
Rx Medication Q LOOK BACK DAYS: ERX STATUS: ALL	ueue Sep 27, 2023@ 45 CS/NON-CS: BO	<u>14:38:27</u> TH (II-V)	Page: 1 of 1 MAX. QUEUE SIZE: 999			
# ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE STA PT PR DR			
1. 99999995 2. 99999997 3] 99999998 4. 99999999 5. 99999996	AMANTADINE 100MG CAP VITAMIN B COMPLEX/VITA DIAZEPAM 5MG TAB LOVASTATIN 40MG TAB ASPIRIN 500/CAFFEINE 3	XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X XXXXXX,XXXXX X YYYYYYY,YYYYY Y	09/28/23 N A AV A 09/28/23 N A AV A 09/28/23 N A AV A 09/28/23 N A AV A 09/28/23 N A AV A 09/27/23 W MV MV AV			
Select the entry # to view or ?? for more actions						
SPAT Sort By Pa PC Patient Ce Select Items (s	tient SQ Search ntric View RAF Remove): Next Screen//	Queue LB All Filters RE	D Change Look Back Days F Refresh List			

Rx Medication Queue - SREC - Sort By received Date in Ascending Order

Select: Quit// SREC SREC Please wait						
Rx Medication QueueSep 27, 2023@LOOK BACK DAYS:45CS/NON-CS:BOERX STATUS:ALL	14:38:27 TH (II-V)	Page: 1 of 1 MAX. QUEUE SIZE: 999				
# ERX ID DRUG NAME	PROVIDER NAME	REC.DATEV STA PT PR DR				
1. 99999996 ASPIRIN 500/CAFFEINE 3	YYYYYY, YYYYY Y	09/27/23 W MV MV AV				
2. 99999999 LOVASTATIN 40MG TAB	XXXXXX XXXXX X	09/28/23 N A AV A				
31 99999998 DTAZEPAM 5MG TAB	XXXXXX XXXXX X	09/28/23 N A				
4. 99999997 VITAMIN B COMPLEX/VITA	XXXXXXX XXXXX X	09/28/23 N A AV A				
5. 99999995 AMANTADINE 100MG CAP	XXXXXX XXXXX X	09/28/23 N A AV A				
Select the entry # to view or ?? for more actions						
SPAT Sort By Patient SQ Search PC Patient Centric View RAF Remove Select Items (s): Next Screen//	Queue LB All Filters RE	D Change Look Back Days F Refresh List				

Rx Medication Queue - SREC - Sort By Received Date in Descending Order

CV – Change View (Hidden)

This hidden action allows the user to change the following parameters that affect the content and appearance of the eRx Patient Centric Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select Item(s): Next Screen// CV Change View
LOOK BACK DAYS: 45// 45 DAYS
SORT BY: ED// ED ELAPSED DAYS
SORT ORDER: D// DESCENDING
INCLUDE CS/NON-CS: B// BOTH (CS AND NON-CS)
CS SCHEDULE: SCHEDULES II - V// SCHEDULES II - V
GROUP BY CS: NO// NO NO
MAXIMUM QUEUE SIZE: 999//
Save as your default view? NO//
```



RRQ – Renewal Request Only (Hidden)

This hidden action allows the user to filter the list by Renewal Request Only

Sel	ect Item(s): Next	Screen// RR	Q				
eRx	Medication Queue	Sep	28, 2023@11:06:54	Page:	1 of	1	
LOO	K BACK DAYS: N/A		/NON-CS: BOTH (II-V)	MAX.	QUEUE SIZE:	999	
FIL	TERED BY: TYPE(RA	KENEWALKEQUE	51)				
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DAT	E A	
1.	XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	RXR 09/28/2	3	
2.	XXXXX, XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX, XXXXX	RXR 09/28/2	3	
3.	XXXXX, XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX, XXXXX	RXR 09/28/2	3	
4.	XXXXX, XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX, XXXXX	RXR 09/28/2	3	
+Select the entry # to view or ?? for more actionsSPAT Sort By PatientSQSearch QueueLBDChange Look Back DaysPC Patient Centric ViewRAFRemove All FiltersREFRefresh List							

Rx Medication Queue (Hidden Action) – Filtered by Renewal Request Only

RRP – Renewal Response Only (Hidden)

This hidden action allows the user to filter the list by Renewal Response Only

Select Item(s): Next Screen// RRP							
eRx	Medication Queue	Sep	28, 2023@11:06:54	Page:	1	of	1
L00	K BACK DAYS: N/A	ČS,	/NON-CS: BOTH (II-V)	MÃX.	QUEUE	SIZE:	999
FIL	TERED BY: TYPE(RX	RESPONSEONLY)				
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DAT	Ē
1.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	RXP	09/28,	/23

+ Select the entry # to view or ?? for more actions	
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days PC Patient Centric View RAF Remove All Filters REF Refresh List	

Rx Medication Queue (Hidden Action) – Filtered by Renewal Response Only

NEW – New eRx's Only (Hidden)

This hidden action allows the user to filter by new Rx's Only (status in New, In Process, Hold, and Wait)

Select Item(s): Next	Screen// NE	W					
eRx Medication Queue LOOK BACK DAYS: 365	Sep CS	28, 2023@11:06:54 /NON-CS: BOTH (II-V)	Page: MAX.	UEUE	of SIZE:	<u>1</u> 999	
# PATIENT	DOB	DRUG	PROVIDER	STA F	REC.DATE	Δ	
1. XXXXX, XXXXXXXX 2. XXXXX, XXXXXXXX 3. XXXXX, XXXXXXXX 4. XXXXX, XXXXXXXX 5. XXXXX, XXXXXXXX 6. XXXXX, XXXXXXXXX 7. XXXXX, XXXXXXXXX 8. XXXXX, XXXXXXXXX	99/99/9999 99/99/9999 99/99/9999 99/99/9	TYLENOL 250MG TAB NAPROXEN 25MG TABLET MELOXICAN7.5MG TB LOSARTAN 20MG TAB IBUPROFEN 400MG TAB LOXAPINE 50MG CAP ASPIRIN 200MG TAB BENADRYL DIPHENHYDRA	XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX XXXXX,XXXXX	PR I N I I I I I	09/08/2 09/11/2 09/16/2 09/20/2 09/25/2 09/25/2 09/25/2 09/28/2	23 23 23 23 23 23 23 23 23 23 23	
+ Select the entry # to view or ?? for more actions SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days PC Patient Centric View RAF Remove All Filters REF Refresh List							

Rx Medication Queue (Hidden Action) - Filtered by New eRx Only

CR – Change Request Only (Hidden)

This hidden action allows the user to filter by Change Request Only

Select Item(s): Next	Screen// CR						
eRx Medication Queue LOOK BACK DAYS: 365 FILTERED BY: TYPE(RXC	Sep CS CHANGEREOUES	<u>28, 2023</u> /NON-CS: T)	<u>3@11:06:54</u> BOTH (II-V)	Page: MAX.	<u>1</u> QUEUE	of SIZE:	<u>1</u> 999
# PATIENT 1. XXXXX,XXXXXXXX	DOB 99/99/9999	DRUG TYLENOL	250mg tab	PROVIDER XXXXX,XXXXX	STA CXN	REC.DA 09/28/	TE <mark>▲</mark> 23
,				,			
+ Select the ent	ry #	to view o	or ?? for	r more act	ions		
-------------------------	------	-----------	-----------	------------	---------------------	----	
SPAT Sort By Patient	SQ	Search (Queue	LBD	Change Look Back Da	ys	
PC Patient Centric View	RAF	Remove /	All Filte	ers REF	Refresh List		

Rx Medication Queue (Hidden Action) – Filtered by Cancel Rx Response

RXF – Rx Refill Only (Hidden)

This hidden action allows users to filter by Rx Refill Only

Coloct Ttom(c), Novt	Scroon // BV				
Select Item(S). Next	Screen// KA	\F			
opy Madiantian Quara	Car	20 2022011.00.54	Dese	. 1 .£	1
erx medication Queue	Sep	<u>28, 2023@11:06:54</u>	Page	<u> </u>	±
LOOK BACK DAYS: 365	CS	/NON-CS: BOTH (II-V)	MAX.	QUEUE SIZE:	999
FILTERED BY: TYPE(RX	RFILL)				
# PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE	Λ
1. XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDR	A XXXXX,XXXXX	RXF 09/28/23	
,	, ,		,	, ,	
					_
+ Select th	e entry # to	View or ?? for more	actions	1 1	
SPAT Sort By Patient	. SQ S	earch Queue	_BD Change Lo	ook Back Days	
PC Patient Centric V	iew RAF R	emove All Filters I	REF Refresh I	ist	

eRx Medication Queue (Hidden Action) – Filtered by Rx Refill Only

IE – Inbound Errors Only (Hidden)

This hidden action allows users to filter by Inbound Errors Only

Select Item(s): N	lext Screen//	IE		
eRx Medication Qu LOOK BACK DAYS: 3 FILTERED BY: TYPE	ieue S 65 E (INBOUND ERR	<u>ep 28, 2023@11:06</u> CS/NON-CS: BOTH OR)	:54 Pag (II-V) MAX	e: <u>1 of 1</u> . QUEUE SIZE: 999
# PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
+ Select	No prescr	iptions found.	r more actions	
SPAT SOLT BY Path	ent SQ	Search Queue	LBD Change	LOOK BACK DAYS

PC Patient Centric View RAF Remove All Filters REF Refresh List

Rx Medication Queue (Hidden Action) – Filtered by Inbound Errors Only

OE – Outbound Errors Only (Hidden)

This hidden action allows users to filter by Outbound Errors Only

Select Item(s):	Next Screen/,	/ OE			
eRx Medication Q LOOK BACK DAYS: FILTERED BY: TYP	ueue : 365 E(OUTBOUND E	<u>Sep 28, 2023@11:06:54</u> CS/NON-CS: BOTH (II-V) RROR)	Page MAX.	e: <u>1</u> of QUEUE SIZE:	<u>1</u> 999
# PATIENT	DOB	DRUG	PROVIDER	STA REC.DA	ΓE <mark>Λ</mark>
	No presci	riptions found.			
SPAT Sort By Pat PC Patient Centr	ient SQ ic View RA	<u>F to view or ?? for more</u> Search Queue F Remove All Filters	LBD Change L REF Refresh	ook Back Days List	

Rx Medication Queue (Hidden Action) – Filtered by Outbound Errors Only

CA – Cancel Rx's Only (Hidden)

Select Item(s): Next Scree	n// CA	
eRx Medication Queue	Sep 28, 2023@11:06:54	Page: 1 of 1
LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999
# PATTENT DOB	DRUG	PROVIDER STA REC DATE
1. XXXXX,XXXXXXX 99/99	V/9999 METOPROLOL XX	XXXX,XXXXX CAO 09/28/23
	"··	
SPAT Sort By Patient	y # to view or ?? Tor more ac	Change Look Back Days
PC Patient Centric View		- Change Look Back Bays

Rx Medication Queue (Hidden Action) - Filtered by Cancel Rx's Only

CN – Cancel Response Only (Hidden)

This hidden action allows users to filter by Cancel Response Only

Select Item(s): Ne	xt Screen// C	N		
eRx Medication Que	ue Sep	28, 2023@11:06:54	Page	: <u>1 of 1</u>
LOOK BACK DAYS: 36	5 CS	S/NON-CS: BOTH (II-V)	MAX.	QUEUE SIZE: 999
FILTERED BY: TYPE(
# PAILENI	DOR	DRUG	PROVIDER	STA REC.DATE
	No prescript	tions found.		
SPAT Sort By Patien PC Patient Centric	<u>tne entry # to</u> nt SQ S View RAF I	<u>o view or ?? for more</u> Search Queue L Remove All Filters R	<u>actions</u> BD Change L EF Refresh	ook Back Days List

Rx Medication Queue (Hidden Action) – Filtered by Inbound Errors Only

CX – Change Response Only (Hidden)

This hidden action allows users to filter by Change Response Only

Select Item(s): N	ext Screen//	CX		
eRx Medication Qu	i eue Se	p 28, 2023@11:06:54	Page	: <u>1 of 1</u>
LOOK BACK DAYS: 3	65	CS/NON-CS: BOTH (II-V)	MAX.	QUEUE SIZE: 999
# PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
+ Select	No prescri	ptions found. to view or ?? for more	actions	
SPAT Sort By Pati PC Patient Centri	ent SQ c View RAF	Search Queue Remove All Filters	LBD Change Lo REF Refresh	ook Back Days List



DET – Show/Hide Details (Hidden)

This hidden action will show/hide additional information about each one of the eRx on the list. It will display Qty, # of Refills, Days Supply, and the SIG (medication instructions).

eRx Medication Queue		Sep 16, 2023	@11:06:54	Page:	1 o	f <u>1</u>
LOOK BACK DAYS: 365		CS/NON-CS: B	OTH (II-V)	MAX. QUE	EUE SIZE	: 999
ERX STATUS: ALL						
# PATIENT	DOB	DRUG	P	ROVIDER S	TA REC.	DATE
1. XXXXX, XXXXXXXX	99/99/99	WARFARIN	2MG TAB	XXXXX,XXXXX	I	12/13/22
2. XXXXX,XXXXXXXX	99/99/99	METOPROLOL	25MG TABLET	XXXXX,XXXXX	I	09/16/23
	• • •		C	• • • • •		
+ Select th	e entry #	to view or ??	tor more act	.10NS		
SPAT Sort By Patient	SQ	Search Queue	LBD	Change Look	k Back Da	ays
PC Patient Centric V	iew RAF	Remove All F	ilters REF	Refresh Lis	st	
Select Item(s): Next	Screen//					

Rx Medication Queue (Hidden Action) – Hide Details

Select Item(s): Next Screen//	DET	
eRx Medication Queue	Sep 16, 2023@11:06:54	Page: 1 of 1
LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999
H DATTENT DOR	DRUC	
$\begin{array}{c c} \pi & \text{PATIENT} & \text{DOB} \\ \hline 1 & \text{XXXXX} & \text{XXXXXXXX} & 99/99/99 \\ \end{array}$	WAREARTN 2MG TAB	XXXX XXXX T 12/13/22
eRx Qty: 30 eRx #	of Refills: 0	eRx Days Supply: 30
SIG: TAKE ONE TABLET BY MO	OUTH EVERY 24 HOURS	
2. XXXXX, XXXXXXXX 99/99/99	METOPROLOL 25MG TABLE	T XXXXX,XXXXX I 09/16/23
SIG: TAKE % TABLET BY MOUT	H EVERY DAY	erx Days Supply. 90
Select the entry #	to view or 22 for more a	ctions
SPAT Sort By Patient SO	Search Oueue LB	D Change Look Back Days
PC Patient Centric View RAF	Remove All Filters RE	F Refresh List

Rx Medication Queue (Hidden Action) – Show Details

7.3.6 Single eRx Details Display

A record from the eR_X Single Patient Queue or Rx Medication Queue can be selected by typing the record number itself. The first screen displayed is the Summary/Details screen, which displays information about the original eR_X from the external provider and matched VistA information (if any). On this screen, the header contains the eR_X Patient Name and eR_X Reference #, which is an internal VA reference number assigned for tracking the eR_X . Below the header is information received from the external provider for the patient, provider, and the drug/SIG. Where applicable, VistA information displays below the eR_X information.

NOTE:

- "eRx Written Date" Date the eRx was received in the VistA Holding Queue.
- "eRx Issue Date" Effective Date, if sent by the provider.

7.3.6.1 eRx Details

To view the details of an eR_X , select the record number from either the Single Patient eRx Queue or Rx.

NOTE: From the Summary/Details screen, users <u>cannot</u> edit any of the VistA information. The validate screens contain the option for editing the VistA information. For further information on editing and validating VistA information for an eR_X , refer to section 6.2.

7.3.6.1.1 Non-CS eRx Details Display

eRx Holding Queue Display	Oct 15, 2023@12:31:51	Page: 1 of 1
eRx Patient: XXXXXXXX,XXXXXXX	X X	
eRx Reference #: 9999999999		
eRx HT: (cm)()	eRx WT: (kg)()	
NEWRX eRx Status: NEW RX		
eRx Patient: XXXXXXX,XXXXXXX Vista Patient: NOT LINKED	X	DOB: 99/99/99 DOB:
eRx Provider Primary Telephon eRx Provider: YYYYYYYYYYY,YYY	e: 999-999-9999 YYYY Y	
Viete Dreviden, NOT LINKED	DEA#: XX9999999	NPI: 9999999999
VISTA Provider: NOT LINKED	DEA#:	NPI:
eRx Drug: MAGNESIUM 200MG TAB eRx Qty: 60 eRx Refill eRx Written Date: SEP 30, 202 Prohibit Renewals: No eRx Sig: TAKE ONE CAPSULE BY MOUTH ONC	s: 11 eRx Days Supply: 3 3 eRx Issue Date: E DAILY BEFORE MEAL	3
Vista Drug: NOT LINKED Vista Qty: 90 Vi Substitutions? :YES Vista Sig: Pat Inst: Hold Status: Hold Reason: Placed on hold by:	sta Refills: 0 V	/ista Days Supply: 90
eRx Notes:		
Allergies		

Verified:	WASP STINGS,	
Adverse React	ions	
Primary Dx:	(ICD-10 A01.01) Typhoid meningitis Description: Typhoid meningitis Test p	rimary diagnosis
Secondary Dx:	(ICD-10 E11.21) Type 2 diabetes mellit nephropathy Description: Test secondary Diagnosis	us with diabetic
Primary Dx:	(ICD-10 L40.0) Psoriasis vulgaris Description: Test Primary diagnosis	
Secondary Dx:	(ICD-10 B18.9) Chronic viral hepatitis Description: Test Secondary Diagnosis	, unspecified
+ Ent	ter ?? for more actions	
VP VALIDATE PA	ATIENT VM VALIDATE PROVIDER V	D VALIDATE DRUG/SIG
P Print	RJ REJECT A	C ACCEPT ERX
Select Action	:Next Screen//	

eR_x Holding Queue Display Screen – Not Digitally Signed (Non-CS)

This initial screen shown right after the user selects an individual eRx records shows a summary of the entire eRx record as well as the corresponding VistA matched records. VistA records can be automatically matched by the software or manually entered by the user by selecting the Validation actions VP (Validate Patient), VM (Validate Provider) and VD (Validate Drug). Received Allergy and Diagnosis information are also displayed. Digitally Signed eRx's will display the additional information shown above.

If the VistA information for the patient, provider, or drug is not linked, the display is as shown below:

- VistA Patient: NOT LINKED
- VistA Provider: NOT LINKED
- VistA Drug: NOT LINKED

7.3.6.1.2 CS eRx Details Display

The only differences from a Non-CS are the two highlighted information below that are include for all Digitally Signed eRx.

eRx Holding Queue Display	Oct 15, 2023@12:31:51	<u> Page: 1 of 1</u>
eRx Patient: XXXXXXXX,XXXXXXX	Х	_
eRx Reference #: 9999999999		
eRx HT: (cm)()	eRx WT: (kg)()	
NEWRX		EPCS DEA VALIDATED
eRx Status: NEW RX	~	
erx Patient: XXXXXX,XXXXXXXX	X	DOB: 99/99/99
VISTA PATIENT: NUI LINKED		DOR:
•••		

Secondary Dx: (ICD-10 B18.9) Chronic viral hepatitis, unspecified Description: Test Secondary Diagnosis				
This prescription mee Administration (DEA) rules (21 CFR Parts 1	This prescription meets the requirements of the Drug Enforcement Administration (DEA) electronic prescribing for controlled substances rules (21 CFR Parts 1300, 1304, 1306, & 1311).			
+ Enter ?? fo	or more actions			
VP VALIDATE PATIENT	VM VALIDATE PROVIDER	VD VALIDATE DRUG/SIG		
H Hold	UH UN HOld	RM Remove eRx		
Select Action:Next Screen//				

eR_x Holding Queue Display Screen – Digitally Signed (CS)

NOTE: The fact that an eRx is Digitally Signed does not mean it will become a Controlled Substance VistA prescription. The criteria for an eRx to become a CS VistA Rx is dependent on the VistA Dispense Drug matched to the eRx. If the VistA Dispense Drug is marked as CS then the VistA prescription will be treated as a CS VistA prescription, otherwise it will not.

7.3.6.1.3 Rx Details Display – Allergy Information

VistA information displayed includes allergies and diagnosis. If the patient has no known allergies, "NKA" displays in the Allergies section.

erx Holding Queue Displa erx Patient: XXXXXXXX,XX erx Reference #: 9999999	iy <u>oct 15, 2023@1</u> XXXXXX X 9999	2:31:51 Page: 1 of 1
eRx HT: (cm)()	eRx WT: (kg)	0
NEWRX		
eRx Status: NEW RX		
Allergies: No Allergy A	ssessment	
Adverse Reactions:		
+ Enter ?? for	more actions	
VP VALIDATE PATIENT	VM VALIDATE PROVID	ER VD VALIDATE DRUG/SIG
P Print	RJ Reject	AC Accept eRx
H Hold	UH Un Hold	RM Remo∨e eRx
Select Action:Next Scree	en//	

VistA Patient with No Allergy Assessment

eRx Holding Queue Display	Oct 15, 2023@12:31:51	Page: 1 of 1
eRx Patient: XXXXXXX,XXXXXXXX	X	-
eRx Reference #: 9999999999		
eRx HT: (cm)()	eRx WT: (kg)()	
NEWRX		
eRx Status: NEW RX		

 Allergies: NKA Adverse Reactions: 		
+ Enter ?? for more	actions	
VP VALIDATE PATIENT VM	I VALIDATE PROVIDER	VD VALIDATE DRUG/SIG
P Print RJ	Reject	AC Accept eRx
н нојд ин	I Un Hold	RM Remove eRx
Select Action:Next Screen//		

VistA Patient with No Known Allergies

erx holding Queue Display	OCT 15, 2023@12:31	<u>.:51 Page: 1 of 1</u>
eRx Patient: XXXXXXXX,XXXX	XXX X	
eRx Reference #: 9999999999	9	
eRx HT: (cm)()	eRx WT: (ka)()	
NEWBX		
APY Status: NEW PY		
ERA SLALUS. NEW RA		
Allergies:		
Verified: HEADACHE PM.	ALCOHOL, BEEF PRODUCT	T. CARROTS
Non-Verified: PENICIIN		
Non vertified. TENICIEIN		
Advance Reactions,		
Auverse Reactions.		
Veritied: DERMAGRAN-S		
+ Enter ?? Tor mor	re actions	1
VP VALIDATE PATIENT N	VM VALIDATE PROVIDER	VD VALIDATE DRUG/SIG
P Print F	Reject	AC Accept eRx
H HOld U	JH Un Hold	RM Remo∨e eRx
	,	
Select Action:Next Screen//	/	

VistA Patient with Known Allergies

7.3.6.2 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing "??" (double question mark).

7.3.6.2.1 Action Menu

VP VA	ALIDATE PATIENT	VM VALIDATE PROVIDER	VD VALIDATE DRUG/SIG
P PI	rint	RJ Reject	AC Accept eRx
н но	old	UH Un Hold	RM Remo∨e eRx

Due to the complexity of the functionality behind the VP (VALIDATE PATIENT), VM (VALIDATE PROVIDER) and VD (VALIDATE DRUG) the action menu actions will be explained separately in the next manual (Section 6, Part 2).

- Manual Validation:
 - <**VP>** VALIDATE PATIENT
 - <VM> VALIDATE PROVIDER
 - <**VD**> (VALIDATE DRUG/SIG)

NOTE: The VALIDATE DRUG/SIG is not available unless a VistA patient has been matched, as indicated with parenthesis around the action.

7.3.6.2.1.1 P - Print

Printing in the eR_X Holding Queue displays all details of an eR_X and allows the user to select a local printer and print the eR_X .

```
Select Action:Next Screen//
                   р
                      Print
DEVICE: ;;999 HOME (CRT)
VAMC PHARMACY NAME
Address: P.O. BOX 999999
      XXXXXXXXXX, XXXXXXX 99999-9999
Primary Telephone: 99999999999
                             NCPDP: 9999999
Last: XXXXXXXXXXXXXXX
First: XXXXXXXX
Mid: X
Address: 999 XXXX XXXXXXXX XX
      APT 9999
      xxxxxxxxx, xxxxxxxx 99999-9999
NPI: 99999999999
DEA: XX99999999
State Lic:
Primary Telephone: 999-999-9999
Fax:
Supervisor:
Agent Last Name:
Agent First Name:
Last: XXXXXXXXXXXXXXXX
First: XXXX
Mid: X
SSN: 99999999
                    Sex: MALE
Address: 999 XXXXXXXXXX XXXXX XXXX
      xxxxxxxxxxxxx, xxxxxxxxx 99999-9999
                   DOB: XXX 99, 9999
eRx HT: (cm)()
eRx Drug: MAGNESIUM 200MG TAB
NDC: 999999999999
eRx Written Date: SEP 30, 2023 eRx Issue Date:
```

Qty: 60 Days Supply: 30 Code List Qualifier: Original Quantity Drug Form: Strength: Refills: 11 Prohibit Renewals: No Substitutions?: YES eRx Sig: TAKE 1 TABLET ONCE A DAY WITH FOOD eRx Reference #: 99999999 Message ID: 999.9999999.999999 Substitutions?: YES Comments:

Print eRx Output

7.3.6.2.1.2 RJ – Reject

Rejecting an eR_X in the eR_X Holding Queue removes the eR_X from the main list display and prevents further processing of the eR_X .

Select Act	ion:Next S	creen// RJ Reject		
Would you like to 'Reject' eRx #33939? Y// ES				
Select REJ	ECT reason	code: ?		
Answer wi	th ERX SER	VICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or		
CODE	TYPE ABBRE	VIATION, OR NCIT SUBTYPE		
Do you wa	nt the ent	ire ERX SERVICE REASON CODES List? Y (Yes)		
Choose	from:			
203	PTT01	Patient not eligible		
204	PTT02	Cannot resolve Patient		
205	PVD01	Provider not eligible		
206	PVD02	Cannot resolve Provider		
207	DRU01	Not eligible for refills		
208	dru02	Non-formulary drug		
209	dru03	Duplicate Prescription found for this Patient		
210	dru04	Invalid Quantity		
211	dru05	Duplicate therapeutic class		
212	dru06	CS prescription written/issue date has problems		
213	ERR01	Multiple errors, please contact the Pharmacy		
214	err02	Incorrect Pharmacy		
215	err03	Issues with prescription, please contact the pharmacy		
1627	PVD03	Missing/bad digital signature on inbound CS ERX		
1628	pvd04	Prescriber's CS credential is not appropriate		
1629	PTT03	Patient's mailing address is missing/mismatched		
1630	err99	Other		
		and a prro1 patient not aligible		
Select REJ	ECT reason	code: PITUL Patient not eligible		
Additional	Comments	(Optional):		

Reject eRx

7.3.6.2.1.3 AC – Accept eRx

Accepting an eRx in the eRX Holding Queue action is not available until the validation of the eR_x Patient, provider, and drug/SIG have been completed. Also note that the $\langle AC \rangle$ action is not available if the eR_x is on Hold.

Sele	ct Act	ion:Next	Screen/	/	ac	Accep [.]	t	eRx	
------	--------	----------	---------	---	----	--------------------	---	-----	--

Errors encountered during processing:

1.) Drug has not been manually validated.

Cannot process eRx.

Type <Enter> to continue or '^' to exit:

Accept eRx – Drug no validated

Select Action:Next Screen// ac Accept eRx

eRx #99999999 sent to PENDING ORDERS Queue. (Clinic: XXXXXXXXXXXXXXX)

Sending rxVerify Message to prescriber.

Accept eRx – Drug no validated

MbM Only

Meds-By-Mail site users will be prompted to select a Clinic if the current Clinic on the eRx being accepted is different that the Clinic they logged on upon entering the eRx Holding Queue Processing option.

eRx Clinic (Optional): XXXXXXXXXXXXXX//

The default clinic will be the Clinic they are logged on.

7.3.6.2.1.4 H - Hold

This action places eR_X on Hold in the eR_X Holding Queue.

Select Actior	n:Next Scree	en//H Hold
Select HOLD r	reason code:	: ?
Answer with E	ERX SERVICE	REASON CODES, or NUMBER, or BRIEF DESCRIPTION,
or		
CODE TYP	PE ABBREVIAT	FION, OF NCIT SUBTYPE
Do you want	the entire	ERX SERVICE REASON CODES List? y (Yes)
Choose fro	om:	
118	HPT	PATIENT NOT FOUND
119	HPD	PROVIDER NOT FOUND
120	HNF	NON-FORMULARY DRUG THAT NEEDS APPROVAL
121	HSO	INSUFFICIENT STOCK
122	HDI	DRUG-DRUG INTERACTION
123	HAD	ADVERSE DRUG INTERACTION
124	HBA	BAD ADDRESS
125	HPC	PROVIDER CONTACTED
126	HPA	PRIOR APPROVAL NEEDED
127	HOR	OTHER REASON
128	HPP	PATIENT CONTACTED
129	HPR	HOLD DUE TO PATIENT REQUEST
130	HQY	QUANTITY OR REFILL ISSUE
1618	HCR	PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
1619	HWR	CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
1620	HIS	PROVIDER DEA# ISSUE
1621	HRX	HOLD FOR RX EDIT
1622	HDE	DRUG USE EVALUATION

```
1623
                        THERAPUTIC INTERCHANGE
                HTI
   1624
                HSC
                        SCRIPT CLARIFICATION
   1625
                HGS
                        GENERIC SUBSTITUTION
                HAL
   1631
                        NO ALLERGY ASSESSMENT
                        ELIGIBILITY ISSUE
   1632
                HEL
   1633
                HUR
                        UN-REMOVED
Select HOLD reason code: HSO
                                    INSUFFICIENT STOCK
Additional Comments (Optional):
Updating...done.
```

Hold – Single eRx

Batch Holding

Once the user completes holding one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider. If it does, the software will offer the also put these eRx on hold with the same reason and comments entered above.

The following prescriptions are from the same provider and received on the same day: PROVIDER: XXXXXXX,XXXXXX eRx RECEIVED DATE: OCT 04, 2023@18:14:50 ERX ID DRUG NAME PROVIDER STS ____ 9999999999 9999999999 NAPROXEN 250MG TAB XXXXXXXX,XXXXXX Ν UREA 20% CREAM XXXXXXX, XXXXXX Ν Do you want to put them on HOLD-HSO? No//

Batch Hold

7.3.6.2.1.5 UH – UnHold

This action removes the eR_X from Hold in the eR_X Holding Queue.

```
Select Action:Next Screen// UH Un Hold
Additional Comments (Optional):
eRx removed from hold status, and placed to 'In process'.
Type <Enter> to continue or '^' to exit:
```

Un-Holding – Single eRx

Similar to Batch Holding, the Batch Un-Holding performs the opposite functionality. Once the user completes un-holding one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider that have also been put on Hold with the same Hold Code. If it does, the software will offer the also remove these eRx from hold with the same comments entered above.

The following the same day	g prescriptions are :	from the same provider and	received on
PROVIDER: XXX	XXXXX,XXXXX	eRx RECEIVED DATE: OCT 04,	2023@18:14:50
ERX ID	DRUG NAME	PROVIDER	STS
9999999999	NAPROXEN 250MG TAB	XXXXXXX, XXXXXX	N
9999999999	UREA 20% CREAM	XXXXXXX, XXXXXX	N

Do you want to remove them from HOLD? No//

Batch Un-Holding

7.3.6.2.1.6 RM – Remove eRx

Removing the eR_X in the eR_X Holding Queue removes eR_X from the main list display and prevents further processing of the eR_X .

```
Select Action:Next Screen// RM
                                          Remove eRx
Select REMOVAL reason code: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
 CODE TYPE ABBREVIATION, or NCIT SUBTYPE
Do you want the entire ERX SERVICE REASON CODES List? Y (Yes)
   Choose from:
                         Drug out of stock or on backorder and unavailable for processing
Patient was not able to pick up
Prescription canceled by Provider
    216
              REM01
    217
              REM02
              REM03
    218
                         Prescription processed manually
Provider will cancel this eRx and submit another
Unable to mail prescription and patient unable to pick up
    219
              REM04
    220
              REM05
    221
              REM06
    222
                          Unable to contact patient
              REM07
    223
              REM08
                          Unable to contact provider
    224
              REM91
                          Undefined system error
    225
              REM92
                          Other
    1626
              REM09
                          ERX Issue not resolved-Provider contacted
Select REMOVAL reason code: REM02
                                                   Patient was not able to pick up
Additional Comments (Optional):
Would you like to 'Remove' eRx #11137? Y//
```

7.3.6.2.2 Hidden Action Menu

+	Next Screen	PS	Print Screen	HL	View History Log
-	Previous Screen	PL	Print List	EC	eRx Change Request
UP	Up a Line	SL	Search List	PA	Patient Allergies
DN	Down a Line	ADPL	Auto Display(On/Off)	UR	Un Remove eRx
FS	First Screen	Q	Quit	JO	Jump to OP
LS	Last Screen	AD	Add Comment	UX	Un Process eRx
GO	Go to Page	ACK	Acknowledge	PN	Patient Progress Note
RD	Re Display Screen	SH	Status History	AU	View Audit Log

eRx Hidden Actions

7.3.6.2.2.1 AD - Add a Comment

This option is used to add a record comment to request and responses eRx types regarding refills/renewals.

```
Select Action:Next Screen// AD AD
REQUEST/RESPONSE COMMENTS: // ?
Enter the refill request/response comments. Answer must be 1-255
characters in length.
REQUEST/RESPONSE COMMENTS: // ASDLF JLKSDFJ LKASJDF KLSJDF LSJDF LASJDFKLSD
```

eRx<u>Holding Queue Display</u> Nov 11, 2023@10:56:59 Page: 2 of 2 eRx Reference #: 999999999 eRx HT: (cm)() eRx WT: (kq)()+_ Request Status: CANCEL RESPONSE FROM VISTA UNSUCCESSFUL Request Comments: ASDLF JLKSDFJ LKASJDF KLSJDF LSJDF LASJDFKLSD F Comments By: XXXXXXX,XXXX Comments Date/Time: NOV 11, 2023@10:56:43 Request Reference #: 11134999 New eRx Reference #: 11134 Response eRx Reference #: Enter ?? for more actions VP (VALIDATE PATIENT) VM (VALIDATE PROVIDER) VD (VALIDATE DRUG/SIG) Ρ Print RJ (Reject) AC (Accept eRx) н (Hold) UH (Un Hold) RM (Remove eRx)

Add Comment

7.3.6.2.2.2 ACK – Acknowledge

The <ACK> hidden action is used by the user to indicate they are aware of the event that caused the eRx to be in the current status, which is the majority of cases is considered Actionable until it is acknowledged by the user and is then updated to a Non-Actionable Status.

eRx Holding Queue Display	Nov 11, 2023@11:07:04	Page: 1 of 2
eRx Patient: XXXXXXXXXX,XXXX	XXX	-
eRx Reference #: 99999999999		
eRx HT: (cm)()	eRx WT: (kg)()	
CANCELRX		
erx status: CANCEL PROCESS CO	MPLETE	
Last New RX status: 1 - IN PR	UCESS	DOD: 10/1/49
erx Patient: XXXXXXXXXXXXXXXXXX,X	****	DOB: 10/1/48
apy provider: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	~~~~	
	DFA#: XX9999999	NPT · 99999999999
		MII: 55555555555555555555555555555555555
eRx Drug: HYDROCHLOROTHIAZIDE	25MG TAB	
eRx Qty: eRx Refill	s: eRx Days Supply	/:
eRx Written Date:	eRx Issue Da	ate:
**************************************	L REQUEST INFORMATION*	******
+ Enter ?? for more	actions	
VP (VALIDATE PATIENT) VM	(VALIDATE PROVIDER)	VD (VALIDATE DRUG/SIG)
P Print RJ	(Reject)	AC (Accept eRx)
H (HOID) UH		RM (Remove erx)
Select Action:Next Screen// A		
Fran Yos on Not N/(YES	this record?	
Cancol request acknowledged		
Type senters to continue or '	A' to exit:	
Type Cliner > to continue of		

eRx Holding Queue Display Nov 11, 2023@11:07:04	Page:	<u> 1 of 2</u>
eRx Reference #: 99999999999 eRx HT: (cm)() eRx WT: (kg)()		
CANCELRX eRx Status: CANCEL REQUEST ACKNOWLEDGED 		

7.3.6.2.2.3 SH – Status History

The Status History $\langle SH \rangle$ hidden action displays the history of status changes on an eR_X record within the Holding Queue. It does not include the initial status of the record.

eRx Provider: XXXXXXXXXXXXXXX MD			
	DEA#: XX9999999	NPI:	
Vista Provider: XXXXXXXXX	XXX,XXXXX MD		
	DEA#: XX9999999	NPI:	
eRx Drug: LORAZEPAM 1MG T	AB		
eRx Qty: 45 eRx Re	fills: 5 eRx Days Supply	y: 30	
eRx Written Date: AUG 03,	2023 eRx Issue Da	ate:	
+ Enter ?? for m	ore actions		
P Print	RJ Reject	AC Accept eRx	
H Hold	UH_Un Hold	RM Remove eRx	
Select Action:Next Screen	// ??		
The following actions and	alca availabla.		
The fortowing actions are	also available.	III View Uistomy Log	
+ Next Screen	PS Print Screen	HL VIEW HISLORY LOG	
- Previous screen	PL Print List	EC ERX Change Request	
DN Down a Line	SL Sedicii List	PA Patient Antergies	
DN Down a Line	ADPL AUTO DISplay(On/OTT)		
FS First Screen	Q QUIT	JO JUMP TO OP	
LS Last Screen	AD Add Comment	UX UN Process eRX	
GO GO TO Page	ACK ACKNOWTEdge	PN Patient Progress Note	
RD Re Display Screen	SH Status History	AU View Audit Log	

Status History – Hidden Action

Enter the hidden Status History *<***SH***>* action to display the history of status changes.

+ Enter ?? for mo	ore actions	
VP VALIDATE PATIENT	VM VALIDATE PROVIDER	VD VALIDATE DRUG/SIG
P Print	RJ Reject	AC Accept eRx
H Hold	UH Un Hold	RM Remove eRx
Select Action:Next Screen	// SH SH	
06/18/20@13:45:13 PVD01	Provider not eligible	
Entered By:		
Comments: For User Guide	Screen Capture	
00/10/00010 15:10 51	DE IEOTER	
06/18/20@13:45:13 RJ	REJECTED	
Commonts:		
oominen co.		
Type <enter> to continue</enter>	or '^' to exit:	
Type Encert to conteinde	or co chiter	

SH Action - Status Changes on eR_x Record in Holding Queue

Comments are displayed where applicable (i.e. Hold, RJ, and RM statuses).

7.3.6.2.2.4 HL – View History Log

The View History Log (HL) hidden action has been added to the eRx Holding Queue Display screen. This action allows the user to display a comprehensive history of the eRx as it moves through the Outpatient Pharmacy software, including activities in Backdoor Pharmacy. The View History Log action will display the following information (if available):

- The Patient, Provider, and Drug Match/Validation Status
- The Status History
- The Order Status
- The Prescription Status
- The Rx Activity Log
- The CMOP Event Log
- The Change, Cancel, Renewal Log which shows the related messages

NOTE: If no data is available for a section it will display 'No (section name) Available'.

eRx Patient: XXXX,XXXXXXXXX eRx Reference #: 999999999 eRx HT: (cm)() eRx WT: (kg)() NEWRX eRx Status: IN PROCESS eRx Patient: XXXXX XXXXXXXX DOB: 4/21/90		
eRx HT: (cm)() eRx WT: (kg)() NEWRX eRx Status: IN PROCESS eRx Patient: XXXXX XXXXXXXXX		
NEWRX eRx Status: IN PROCESS eRx Patient: XXXXX XXXXXXXXX DOB: 4/21/90		
NEWRX eRx Status: IN PROCESS eRx Patient: XXXXX XXXXXXXXX DOB: 4/21/90		
eRx Patient: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		
Vista Patient[v]: XXXXX,XXXXXXXXXX DOB: 4/21/90		
eRx Provider: PROVIDER ONE		
DEA#: XX1234567 NPI: 1234567890		
Vista Provider: PROVIDER,ONE		
DEA#: XX1234567 NP1: 1234567890		
eRx Drug: TYLENOL ACETAMINOPHEN 325MG TAB		
eRx Qty: 180 eRx Refills: 2 eRx Days Supply: 30		
eRx Written Date: OCT 24, 2023 eRx Issue Date:		
+ Enter ?? for more actions		
VP VALIDATE PATIENT VM VALIDATE PROVIDER VD VALIDATE DRUG/SIG		
P Print RJ Reject AC Accept eRx		
Select Action:Next Screen// ??		
The following actions are also available.		
+ Next Screen PS Print Screen HI View History Log		
- Previous Screen PL Print List EC eRx Change Request		
UP Up a Line SL Search List PA Patient Allergies		
DN Down a Line ADPL Auto Display(On/Off) UR Un Remove eRx		
FS FIRST Screen Q Quit JU Jump to OP		
GO GO to Page ACK Acknowledge PN Patient Progress Note		
RD Re Display Screen SH Status History AU View Audit Log		
Type \mathcal{L} sentence to continue on $ A $ to evit:		
Type center > to continue of A to exit.		

View History Log Hidden Action

NOT	E: If no data is available for a se	ection it wi	ll display 'No (sect	ion name) Ava	uilable'.	
eRx	History Log	Nov 01,	2023@19:13:32	Page:	1 of 4	4
eRx	Patient: XXXXX,XXXXXXXXXXX			_		

eRx Reference #: 999999999		
Pat Auto-Match:	Pat Manual Edit:	MATCHED
Prov Auto-Match: MATCHED	Prov Manual Edit:	VALIDATED
Drug Auto-Match: MATCHED	Drug Manual Edit:	
Status History:		
Date/Time Status		Entered By
05/15/23@14.36.44 T-TN PROCESS		
Status Comments: COMMENTS ADDED		osenti, me, osent
05/15/23@14.39.20 T-TN PROCESS		USERNAME USER
Status Comments' COMMENTS ADDED AGAIN		0021110 112,00211
$05/15/23@14 \cdot 47 \cdot 44$ T-TN PROCESS		USERNAME USER
Status Comments' COMMENTS ADDED ONCE	ΔGΔΤΝ	osenti, me, osen
05/15/23@14.51.41 W-WATT		USERNAME USER
Status Comments: COMMENTS FOR WATT ST	ΔΤUS	0021(1),12,0021(
05/15/23@14:55:47 PR-PROCESSED		USERNAME USER
Status Comments: COMMENTS FOR PROCESS	FD	0021(10,112)0021(
Order:		
Date/Time Order#	Status	
11/02/21@08.14.19 99999999		
	DISCONTINUED	
Prescription.		
Prescription#: 000000		
Frescription#: 5555555	Status. Discontin	OLD
Activity Log:		
Date/Time Reason	By Bof	Initiator Of
Activity	KX KEI	
ACTIVICy		
	OBTOTNAL	
05/17/23 PATIENT INST	ORIGINAL	
05/17/23 PATIENT INST Comments: Patient Instructions Sent B	ORIGINAL y Provider.	
05/17/23 PATIENT INST Comments: Patient Instructions Sent B 05/17/23@14:50:41 SUSPENDED	ORIGINAL y Provider. ORIGINAL	USERNAME, USER
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View History Log display

7.3.6.2.2.5 EC – eRx Change Request

 eR_X Change Request $\langle EC \rangle$ hidden action is used to request change on a NewRx prescription from the external Provider who sent the original NewRx. For detailed information about RxChange Request, refer to <u>Unit 5 – RxChange Requests and Responses</u> available on the Veteran's Documentation Library (VDL).

eRx Provider: XXXXXXXX	XXXX,XXXXX MD	
	DEA#: XX99999999	NPT:
Vista Provider: XXXXXX	XXXXXX XXXXX MD	
	DEA#. XX99999999	NP1.
eRx Drug: LORAZEPAM IM	G TAB	_
eRx Qty: 45 eRx	Refills: 5 eRx Days	Supply: 30
eRx Written Date: AUG	03.2023 eRx Is	sue Date:
+ Enter ?? fo	r more actions	
P Print	кј кејест	АС АССЕРТ ЕКХ
н нојд	UH Un Hold	RM Remove eRx
Select Action:Next Scr	een// 77	
The following actions	are also available:	
The fortowing accrois	ale also available.	
+ Next Screen	PS Print Screen	HL VIEW HISTORY LOG
 Previous Screen 	PL Print List	EC eRx Change Request
UP Up a Line	SL Search List	PA Patient Allergies
DN Down a Line	ADPL Auto Display(On/Off)	UR Un Remo∨e eRx
FS First Screen	Q Quit	JO Jump to OP
LS Last Screen	AD Add Comment	UX Un Process eRx
GO GO to Page	ACK Acknowledge	PN Patient Progress Note
RD Re Display Screen	SH Status History	AU View Audit Log

eR_x Change Request

7.3.6.2.2.6 PA – Patient Allergies

If the VistA patient has known allergies, verified allergies display in the Allergies section. This section will be the same for the Patient Validation as well as for the Drug Validation Screens. Furthermore, the same segment will display in the Pending Order in Backdoor Pharmacy as well. The reverse video for each allergy on either side (eRx or VistA) indicates that the exact allergy was not found on the other side.

Patient ValidationOct 18,eRx Reference #: 999999Eligibil	2023@13:37:41 Page: 1 of 2 ity: NSC
Status: AUTO-MATCHED ERX PATIENT Name: XXXXX,XXXXXXXXXX DOB : APR 21, 1990 SSN : 999999999 Sex : MALE Address:	VISTA PATIENT Name: XXXXX,XXXXXXXXX DOB : JAN 1,1980 SSN : 999-99-9999 Sex : MALE Address:
12345 TEST WAY CHEYENNE,WY 82001	12345 TEST WAY CHEYENNE,WY 82001
Allergy: NO ALLERGY INFORMATION RECEIVED	Allergy: Verified: PEANUTS
Weight(kg):	Weight(kg):

+	Enter	r ?? for more	actions		
Р	Print	Н	ноld	RJ	Reject
E	Edit	AV	Accept Validation		-
Sel	<pre>ect Item(s):</pre>	Next Screen//	-		

VistA Patient with Known Allergies

A new hidden action is available on the Patient Validation screen that allows the user to display the Patient Allergies in greater detail. This hidden action can be invoked from the following screens listed below:

- Patient Validation screen
- Drug Validation screen
- eRx Holding Queue Display screen
- Pending Orders screen (Backdoor Outpatient Pharmacy)

+ Enter ?? for m	nore actions		
P Print	н Hold	RJ	Reject
E Edit	AV Accept Validation		-
Select Item(s): Next Scre	en// ??		
The following actions are	e also available:		
PA Patient Allergies	DN Down a Line	PS	Print Screen
+ Next Screen	FS First Screen	PΤ	Print List
 Previous Screen 	LS Last Screen	SL	Search List
UP Up a Line	GO GO tO Page	QU	Quit
	2	•	
Type <enter> to continue</enter>	or 'A' to exit:		

Hidden Action (PA) Patient Allergies

When the user selects the Patient Allergies (PA) hidden action from the Patient Validation screen, a new screen displays titled Patient Allergies. The Patient Allergies screen was created to show the eRx patient allergies side-by-side with the VistA patient allergies in detail.

The Patient Allergies screen also contains a new action called VistA Patient Allergies (VPA). The VPA action invokes a new screen titled Detailed Allergy List and this screen allows the user to edit allergy data.

Detient Malidetien	$a = 10 - 2022014 \cdot 10 \cdot 20$
Patient Validation	<u>OCT 18, 2023@14:18:39</u> Page: 1 of 2
eRx Reference #: 99999	ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED	
ERX PATIENT	VISTA PATIENT
Name: XXXXX,XXXXXXXXXXX	Name: XXXXX,XXXXXXXXX
DOB : JUN 21. 1954	DOB : JUN 21.1954
SSN : 999999999	İSSN : 999-99-9999
Sex : MALE	Sex : MALE
Address:	Address:
PO BOX 9999	PO BOX 9999
NTRVANA NY 12345	NTRVANA OR 12345
Primary Phone: 99999999999	
Home Phone:	Home Phone: (999) 999-9999
nome rhone.	
Allergy	
ATTELY.	
NO ALLERGY INFORMATION RECEI	VED <u>veritiea:</u>

NOTE: A VistA Patient must be matched to use the VistA Patient Allergies (VPA) action.

+ Enter ?? for more actions	
P Print H Hold	RJ Reject
E Edit AV Accept Va	lidation
Select Item(s): Next Screen// PA PA	
Patient Allergies Oct 18, 2	<u>2023@14:18:43 Page: 1 of 4</u>
eRx Reference #: 99999	ChampVA Rx Benefit: ELIGIBLE
Status: AUTO-MATCHED	
DOB : 1UN 21, 1954	DOB : 1UN 21.1954
SSN : 999999999	SSN : 999-99-9999
Allergy:	Allergy:
NO ALLERGY INFORMATION RECEIVED	Verified:
	Drug:
	IBUPKOFEN Effective Date: Dec 10 2008015:20
	Peaction: OBSERVED
	Severity: MODERATE
	Symptoms:
	ŔĂŚĦ
	PERCODAN
	Effective Date: Nov 07, 2008@13:28
	Reaction: HISTORICAL
Enter 22 for more actions	Symptoms:
VPA Vista Patient Allergies	
VIA VISta Tattent Aftergres	
Select Item(s): Next Screen// VPA Vis	sta Patient Allergies
DETAILED ALLERGY LIST Oct 18, 2	023@14:50:25 Page: 1 of 1
XXXXX,XXXXXXXXX	<a>
PID: 999-99-9999	Ht(cm): 182.88 (02/24/2011)
DOB: JUN 21,1954 (69)	Wt(kg): 93.44 (02/24/2011)
Varified	
Drug	
1 ALBUTEROL	
2 IBUPROFEN	
3 PERCODAN	
4 VALIUM	
Drug/Food:	
5 EGG PRODUCTS	
6 PEANUTS	
8 TOMATO PRODUCTS	
+ Enter ?? for more actions	
EA Enter/Edit Allergy/ADR Data	SA Select Allergy
Serect Item(S): Quit//	

VistA Patient Allergies

7.3.6.2.2.7 UR – Un-Remove eRx

It is possible after a fillable eRx is Removed, it needs to be moved back to the Holding Queue to be processed. Users can utilize the Include All Statuses (IAS) action on the Single Patient Queue screen or use the Rx List View action on the eRx Patient Centric Queue screen, then use the

Search Queue (SQ) action to search for the eRx with a Removed status (ERX STATUS). Once the Removed eRx is selected, the user can utilize the Un-Remove (UR) hidden action on the eRx Holding Queue Display screen. This action will allow users to Un-Remove an eRx that was previously Removed, so the eRx will display again on the eRx Single Patient Queue screen to be worked.

To Un-Remove an eRx from the Holding Queue:

- 1. From the eRx Holding Queue Display screen, type <**UM**> Un-Remove eRx.
- 2. Enter a HOLD reason code for the eRx Un-Removal.

NOTE: A default value of HUR (HOLD UNREMOVE) will display and can be selected.

3. Type Additional Comments as to why the eRx is being Un-Removed and press **<Enter>**. These comments are optional.

NOTE: Only eRxs with a REMOVE	D status can be UN-REMOV	/ED.
eRx Holding Queue Display	Nov 01, 2023@11:36:08	Page: 1 of 3
eRx Patient: XXXXX,XXXXXXXXXXX		
PX HT (cm)()	eev WT: (ka)()	
NEWRX		
eRx Status: Prescription canc	eled by Provider	
Vista Patient: XXXXX,XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		DOB: $4/21/90$
	~~~~	DOB: 4/21/90
eRx Provider: PROVIDER,ONE		
	DEA#: XX1234567	NPI: 1234567890
Vista Provider: PROVIDER,ONE		NRT: 1224EC7800
	DEA#: XX1234567	NP1: 1234567890
eRx Drug: TYLENOL ACETAMINOP	HEN 325MG TAB	
eRx Qty: 180 eRx Refill	s: 2 eRx Days Supply	y: 30
eRx Written Date: OCT 24, 202	3 eRx Issue Da	ate:
Pronibit Renewals: No	actions	
VP VALTDATE PATTENT VM	VALTDATE PROVIDER	VD VALTDATE DRUG/STG
P Print RJ	Reject	AC Accept eRx
<u>H Hold UH</u>	Un Hold	<u>R</u> M Remo∨e eRx
Select Action:Next Screen// U	IR UR	
Salact HOLD reason code: HUR		
Additional Comments (Optional	): UNREMOVE COMMENTS	
Would you like to 'Un-Remove'	eRx #33005500? Y// ES	
L		

#### Un-Remove an eRx

### 7.3.6.2.2.8 Jump to OP

The Jump to  $OP \langle JO \rangle$  hidden action allows the user to navigate to Complete Orders from OERR, from the eR_X Holding Queue Summary/Details screen. Once the user has completed reviewing on the Outpatient side, the user is navigated back to the same Summary/Details screen in which  $\langle JO \rangle$  was initiated from.

The Jump to OP < JO > hidden action allows the user to navigate to Complete Orders from OERR only if the following conditions are true:

- 1. The  $R_X$  record is a fillable prescription only.
- 2. The VistA Patient is already matched to an  $eR_X$  Patient under the Validate Patient  $\langle VP \rangle$  action.
- 3. The matched VistA Patient has been validated.

To use the Jump to OP action, enter <??> to view a list of hidden actions.

DEA#: XX9999999 NPI: Vista Provider: XXXXXXXXXXXXX MD DEA#: XX9999999 NPI:
Vista Provider: XXXXXXXXXXXXXXX MD DEA#: XX9999999 NPI:
DEA#: XX9999999 NPI:
eRx Drug: LORAZEPAM 1MG TAB
eRx Qty: 45 eRx Refills: 5 eRx Days Supply: 30
eRx Written Date: AUG 03, 2023 eRx Issue Date:
+ Enter ?? for more actions
P Print RJ Reject AC Accept eRx
H Hold UH UN Hold RM Remove eRx
Select Action:Next Screen// ??
The following actions are also available:
+ Next Screen PS Print Screen HL View History Log
- Previous Screen PL Print List EC eRx Change Request
UP Up a Line SL Search List PA Patient Allergies
DN Down a Line ADPL Auto Display(On/Off) UR UN Remove eRx
FS First Screen Q Quit JO Jump to OP
LS Last Screen AD Add Comment UX Un Process eRx
GO GO TO Page ACK ACKNOWLEDGE PN Patient Progress Note
RD RE DISPLAY SCREEN SH STATUS HISTORY AU VIEW AUDIT LOG

Jump to OP – Hidden Action

Enter the hidden Jump to OP <**JO**> action.

eRx Provider: XXXXXXXXXXXX	(,XXXXX MD	NDT -	
Victo Browidary XXXXXXXXXXX	$DEA\pi$ . $AAJJJJJJJJJ$	NF1.	
VISLA PLOVIUEL. XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XX, XXXX MD	NDT	
	DEA#: XX99999999	NP1:	
eRx Drug: LORAZEPAM 1MG TA	AB	_	
eRx Qty: 45 eRx Ref	ills: 5 eRx Days	Supply: 30	
eRx Written Date: AUG 03,	2023 eRx Is	sue Date:	
+ Enter ?? for mo	re actions		
P Print	RJ Reject	AC Accept eRx	
н нојд	UH Un Hold	RM Remove eRx	
Select Action:Next Screen/	'/ JO JO		
Vista patient has not been	ı matched. Cannot jum	p to outpatient.	
Type <enter> to continue o</enter>	r '/' to exit:		

### JO Action Selected (Patient not matched)

If a user attempts to Jump to  $OP \langle JO \rangle$  when a VistA Patient is not matched to an eR_X Patient, an error message is received stating, "VistA patient has not been matched. Cannot jump to outpatient".

eRx Provider: XXXXXXXXXXXXXXXXX MD		
DEA#: XX9999999	NPI:	
Vista Provider: XXXXXXXXXXXX,XXXX MD		
DEA#: XX9999999	NPI:	
eRx Drug: LORAZEPAM 1MG TAB		

eRx Qty: 45 eRx Refills: 5	eRx Days Supply: 30
erx written Date: AUG 03, 2023	erx issue date:
+ Enter ?? for more actions	
P Print RJ Reject	AC Accept eRx
H Hold UH UN Hold	RM Remo∨e eRx
<u>Select Action:Next Screen// JO JO</u>	
Vista patient has not been validated	. Cannot jump to outpatient.
Type <enter> to continue or 'A' to e</enter>	xit:

#### JO Action Selected (Patient not validated)

If a user attempts to Jump to OP  $\langle JO \rangle$  from an eR_X record that is not a fillable prescription, an error message is received stating, "Jumping can only be done on 'NewRx' messages, Renewal Response-Replace and fillable RxChange Response messages".

<b>PXCHANGEREQUEST</b> eRx Status: RXCHANGE RESPONSE RECEIVED         Change Request Type: DUE (Drug Use Evaluation)         ************************************
eRx Status: RXCHANGE RESPONSE RECEIVED Change Request Type: DUE (Drug Use Evaluation) ************************************
Change Request Type: DUE (Drug Use Evaluation) ************************************
<pre>************************************</pre>
eRx Patient: DOB: DOB:
eRx Patient: DOB:
Viete Detient.
Vista Patient: DOB:
eRx Provider Primary Telephone:
eRx Provider:
DEA#:NPI:
Vista Provider:
DEA#: NPI:
+ Enter ?? for more actions
VP (VALIDATE PATIENT) VM (VALIDATE PROVIDER) VD (VALIDATE DRUG/SIG)
P Print RJ (Reject) AC (Accept eRx)
H (Hold) UH (Un Hold) RM (Remove eRx)
Select Action:Next Screen// JO JO
Jumping can only be done on 'NewRx', 'Renewal Response - Replace' and fillable
RxChange Response' messages.
Type <enter> to continue or ''' to exit:</enter>

#### JO Action Selected (Invalid Record Type)

Once the user has completed reviewing on the Outpatient side, upon selecting **<Enter>** at the "Select Patient:" prompt, the user is navigated back to the same Summary/Details screen in which **<JO>** was initiated from.

Medica	ation Pr	<u>rofile Jun 11, 20</u>	20@14:	56:49			Page:	3 (	of	6
0.7.0				<no< td=""><td>ALLE</td><td>RGY</td><td>ASSESS</td><td>SMENT&gt;</td><td></td><td></td></no<>	ALLE	RGY	ASSESS	SMENT>		
PID				Ht	c(cm)	•		(	_)	
DOB	and the second second			MI	t(kg)	-		(	_)	
SEX	and the second second									
CrC	L: <not< td=""><td>Found&gt; (CREAT: Not Found)</td><td></td><td>BSA</td><td>(m2)</td><td>•</td><td></td><td></td><td></td><td></td></not<>	Found> (CREAT: Not Found)		BSA	(m2)	•				
							ISSUE	LAST	REF	DAY
# R2	X #	DRUG			QTY	ST	DATE	FILL	REM	SUP
+										
18 27:	20877A	PENICILLAMINE 250MG CAR			45	A	05-13	05-13	0	45
19 & 2	2720762	PRAMIPEXOLE 1MG TAB			15	E	03-26	03-26	0	15
20 & 2	2720764	SIMVASTATIN 40MG TAB			45	E>	03-26	03-26	0	15
21 27:	20875A	TACRINE HCL 10MG CAP			10	A	05-13	05-13	0	10
22 27:	20872A	TERAZOSIN HCL 5MG CAP			10	A>	05-13	05-13	0	10
23 27	20871A	WARFARIN (COUMADIN) NA	2MG LAY	VENDER	TAB	A	05-13	05-13	0	20
				Qty	1: 20					
		DISCO	TINUED							
24 & 2	2720873	CYANOCOBALAMIN 1000MCG	ML INJ		30	DC>	-05-12	05-13	0	30
25 & 2	2720882	GALANTAMINE 4MG/ML ORAL	SOLN		90	DC	>05-15	05-13	0	45
+-	Ent	er ?? for more actions								
PU Pa	atient F	Record Update	NO Net	w Order	•					
PI Pa	atient I	Information	SO Se	lect Or	der					
Selec	t Action	: Next Screen// ^								
Selec	t Patier	nt:								

JO "Select Patient" – Jump Back to Holding Queue eRx Summary/Details Screen

## 7.3.6.2.2.9 UX – Un-Process eRx

The Un-Process (UX) hidden action has been added to the eRx Holding Queue Display screen. This action allows the user to Un-Process an eRx order that has been accepted in the eRx Holding Queue [PSO ERX QUEUE PROCESSING] and finished in Patient Prescription Processing [PSO LM BACKDOOR ORDERS]. The following checks are in place to Un-Process an eRx:

- The eRx status for the order must be Processed (PR), RXRENEWAL Response Processed (RXP), or RXCHANGE Response Processed (CXP).
- The user must hold the "PSDRPH" key.
- Only message types NEWRX (N), RXRENEWALRESPONSE (RE) and RXCHANGERESPONSE (CX) can be unprocessed.
- If message type is RXRENEWALRESPONSE, it must have a Response Value of 'REPLACE'.
- Must be original fill and not transmitted to CMOP.
- The prescription status must be SUSPENDED or HOLD.

To Un-Process an eRx from the Holding Queue:

- 1. From the eRx Holding Queue Display screen, type <**UX**> Un-Process eRx.
- 2. Type Additional Comments or accept the default comments and press **<Enter>**.

<u>eRx Holding Queue Display</u>	Nov 01, 2023@15:14:01	Page: 1 of (	3
eRx Patient: XXXXX,XXXXXXXXXXX			
eRx Reference #: 999999999			
eRx HT: (cm)()	eRx WT: (kg)()		
			_
NEWRX			
eRx Status:			
eRx Patient: XXXXX,XXXXXXXXXXX		DOB: 4/21/90	
Vista Patient[v]: XXXXX,XXXX	XXXXX	DOB: 4/21/90	
eRx Provider: PROVIDER,ONE			
	DEA#: XX1234567	NPI: 1234567890	
Vista Provider[v]: PROVIDER,O	NE		

	DEA#: XX1234567	NPI: 1234567890	
eRx Drug: DIPHENHYDRAMINE HCL eRx Qty: 180 eRx Refil eRx Written Date: OCT 22, 202 Prohibit Renewals: No	L 2% CREAM ls: 2 eRx Days Suppl 23 eRx Issue D	y: 30 ate:	
+ Enter ?? for more a	actions		
VP VALIDATE PATIENT VM	VALIDATE PROVIDER	VD (VALIDATE DRUG/SIG)	
P Print RJ	(Reject)	AC (Accept eRx)	
H (Hold) UH	Un Hold	RM Remove eRx	
Select Action:Next Screen// l	XU XU		
Comments: Un-Process for cor	rection Replace		
Would you like to 'Un-Process	s' eRx #33004422 and Rx	#2299503? Y// ES	

Un-Process an eRx

## **PN – Patient Progress Note**

A shortcut to the existing hidden action PN – Progress Note (OP) in the Backdoor Pharmacy was added to the eRx Holding queue so that the user could enter a Progress Note for the VistA patient before accepting the eRx. In order to use this action the VistA patient must have been matched and validated. For more information on Progress Notes, please refer to the Outpatient Pharmacy User Manual in the Veteran's Documentation Library (VDL).

```
eRx Provider: XXXXXXXXXXXX,XXXX MD
                                DEA#: XX9999999
                                                             NPI:
Vista Provider: XXXXXXXXXXXX,XXXX MD
                                DEA#: XX9999999
                                                             NPI:
eRx Drug: LORAZEPAM 1MG TAB
eRx Qty: 45
                    eRx Refills: 5
                                       eRx Days Supply: 30
eRx Written Date: AUG 03, 2023
                                           eRx Issue Date:
           Enter ?? for more actions
+
P Print
                            RJ Reject
                                                        AC Accept eRx
H Hold
                            UH Un Hold
                                                        RM Remove eRx
Select Action:Next Screen// ??
The following actions are also available:
    Next Screen
                         PS
                             Print Screen
                                                  ΗL
                                                       View History Log
+
                                                       eRx Change Request
    Previous Screen
                        PL
                             Print List
                                                  EC
UP
    Up a Line
                        SL
                             Search List
                                                  PA
                                                       Patient Allergies
    Down a Line
                        ADPL Auto Display(On/Off) UR
                                                       Un Remove eRx
DN
                                                       Jump to OP
    First Screen
FS
                        0
                             Ouit
                                                  10
LS
    Last Screen
                        ÂD
                             Add Comment
                                                  UX
                                                       Un Process eRx
GO
                        ACK Acknowledge
                                                  ΡN
                                                       Patient Progress Note
    Go to Page
RD
    Re Display Screen
                         SH
                             Status History
                                                  AU
                                                       View Audit Log
```

# AU – View Audit Log

View Audit Log  $\langle AU \rangle$  hidden action is used to view all edits made to a VistA Patient, Provider, and Drug/Sig. This feature will also capture any edits made by auto-matching and display them on the Audit Log.

Once the user selects View Audit Log <**AU**>, the Audit Log report will display.

_						
eRx	Audit Log	Aug 31, 2021@09:10:27		Page:	1 of	З
eRx	Patient:					
eRx	Reference #:					
DATE	E/TIME [^] FI	ELD NAME	EDITED	BY		
Jun	09, 2021@08:52:51 PR	OVIDER				
Old	Value:					
New	Value: (DEA	#: )				
Jul	13, 2021@13:44:49 DR	UG				
Old	Value:					
New	Value: OPIUM TINCTURE USP	(NDC#: )				
Jul	13, 2021@13:45:53 SI	G				
Old	Value:					
New	Value: ORAL 5ML BY MOUTH	TWICE A DAY				
Jul	13, 2021@13:46 PA	TIENT INSTRUCTIONS				
Old	Value:					
New	Value: TEST TEST TEST					
+	Enter ?? for more a	ctions				
DT S	Sort by DATE/TIME EB	Sort by EDITED BY				
FN S	Sort by FIELD SH	Show/Hide eRx Value				
Sele	ect Item(s): Next Screen//					

#### eRx Audit Log

Users are able to sort the Audit Log by Date/Time <**DT**>, Field <**FN**>, Edited By <**EB**>, or Show/Hide eRx Value <**SH**>. All sort options contain a sort indicator to inform the user if the results are in ascending [^] or descending [v] order. To change the chronological order of the Audit Log display, enter the sort option a second time.

eRx Audit Log	Aug 31, 20	21@09:24:50	Page:	1 of	1
eRx Patient:					
<u>eRx Reference #:</u>					
DATE/TIME [^]	FIELD NAME	6	EDITED BY		
May 27, 2021@09:05:	DRUG			_	
Old Value:					
New Value: FAMOTID	INE 20MG TAB (NDC#: )				
May 27, 2021@09:05	:33 PROVIDER				
Old Value:					
New Value:	(DEA#:	)			
May 27, 2021@09:10:	31 PATIENT				
Old Value:					
New Value:	(L4SSN:   DOB:	)			
Enter ??	for more actions				
DT Sort by DATE/TI	ME EB Sort by EDI	TED BY			
FN Sort by FIELD	SH Show/Hide e	Rx Value			
Select Item(s): Qui	Lt//				

## eRx Audit Log Sorted by Date/Time Ascending

[						
eRx Audit Log		Aug 31, 2021@09:24	:59	Page:	1 of	1
eRx Patient:						
eRx Reference #	<b># :</b>					
DATE/TIME [V]		FIELD NAME	EDITED	BY		
May 27, 2021@0	9:10:31	PATIENT				
Old Value:						
New Value:	(L4SSN	DOB:	)			
	(		/			
May 27, 2021@09	9:05:33	DRUG				
Old Value:						
New Value: FAMO	DTIDINE 20MG	TAB (NDC#: )				
May 27, 2021@09	9:05:33	PROVIDER				
Old Value:						
New Value:	([	)EA#:				
		,				
Enter	r 22 for more	actions				
DT Sort by DATE		B Sort by EDITED BY				
EN Sort by ETEL		H Show/Hide ePy Value				
Poloot Itom(o)		I SHOW/HILDE CHX VALUE				
Serect Item(S)						

## eR_x Audit Log Sorted by Date/Time Descending

eRx Audit Log	Aug 31, 2021@09:38:09	Page:	1 of	1
eRx Patient:				
eRx Reference #:				
DATE/TIME	FIELD NAME	EDITED BY [^]		
May 27, 2021@09:05:33	DRUG			<u> </u>
Old Value:				
New Value: FAMOTIDINE 20MG	TAB (NDC#: )			
May 27, 2021@09:05:33	PROVIDER			
Old Value:				
New Value: (	DEA#:			
<u>May 27, 2021@09:10:31</u>	PATIENT			
Old Value:				
New Value: (L4SS	N:   DOB:	)		
Enter 22 for mor	e actions			
DT Sort by DATE/TIME	EB Sort by EDITED BY			
EN Sort by EIELD	SH Show/Hide eBx Value			
Select Item(s): Quit// EB				

## eR_x Audit Log Sorted by Edited By Ascending

eRx Audit Log	Aug 31, 2021@09:38:14	Page:	1 of	1
eRx Patient:				
eRx Reference #:				
DATE/TIME	FIELD NAME	EDITED BY [V]		
May 27, 2021@09:10:31	PATIENT			
Old Value:				
New Value: (L4SS	N: DOB:	)		
No. 07 0001000000000000	P.P.U.C.			
May 27, 2021@09:05:33	DRUG			
old Value:				
New Value: FAMOTIDINE 20MG	IAB (NDC#: )			
Max: 07 0001000.05.00	PROVIDER			
May 27, 2021@09:05:33	PROVIDER		-	
New Velue:				
New Value:	DEA#:			
Enter ?? for mor	e actions			
DT Sort by DATE/TIME	EB Sort by EDITED BY			
EN Sort by FIELD	SH Show/Hide eBx Value			
Select Item(s): Quit//				

## eR_x Audit Log Sorted by Edited By Descending

eRx	Audit Log	Aug 31, 2021@09:32:39	Page:	1 of	1
eRx	Patient:				
eRx	Reference #:				
DAT	E/TIME	FIELD NAME [^]	EDITED BY		
May	27, 2021@09:05:33	DRUG			
Old	Value:				
Nеы	Value: FAMOTIDINE 20MG	TAB (NDC#: )			
May	27, 2021@09:10:31	PATIENT			
Old	Value:				
New	Value: (L4SS	N:   DOB:	)		
					_
May	27, 2021@09:05:33	PROVIDER			
Old	Value:				
New	Value: (	DEA#:			
	Enter ?? for mor	e actions			
DT	Enter ?? for mor Sort by DATE/TIME	e actions EB Sort by EDITED BY			
DT FN	Enter ?? for mor Sort by DATE/TIME Sort by FIELD	<mark>e actions</mark> EB Sort by EDITED BY SH Show/Hide eRx Value			

## eR_x Audit Log Sorted by Field Ascending

eRx	Audit Log	Aug 31, 2021@09:32:46	Page:	1 of	1
eRx	Patient:				
eRx	Reference #:				
DATI	E/TIME	FIELD NAME [V]	EDITED BY		
May	27, 2021@09:05:33	PROVIDER			
<b>01d</b>	Value:				
Nеы	Value: (	DEA#:			
Мау	27, 2021@09:10:31	PATIENT			
Old	Value:				
Nеw	Value: (L4SS	N:   DOB:	)		
Мау	27, 2021@09:05:33	DRUG			
<b>01d</b>	Value:				
Nем	Value: FAMOTIDINE 20MG	TAB (NDC#: )			
	Enton 22 for mor	a actions			
DT 9	Sort by DATE/TIME	EB Sort by EDITED BY			
EN S	Sort by FIFLD	SH Show/Hide eBx Value			
Sel	ect Item(s): Quit//				

# eR_x Audit Log Sorted by Field Descending

eRx	Audit Log		Aug 31,	2021@09:42:55	Page	: 1 of	1
eRx	Patient:						
eRx	Reference #:						
DATI	E/TIME		FIELD NAME		EDITED BY [V]		
May	27, 2021@09:	10:31	PATIENT				
eRx	Value:	(L4)	SSN:	DOB:			
Old	Value:						
Nем	Value:	(L4SSN	: DO	B:	)		
May	27, 2021@09:	05:33	DRUG				
eRx	Value: PHENO	BARBITAL 10	0MG TAB				
<b>01d</b>	Value:						
Nеw	Value: FAMOT	IDINE 20MG	TAB (NDC#:	)			
							_
May	27, 2021@09:	05:33	PROVIDER				
eRx	Value:	(D	EA#:				
01d	Value:						
Nем	Value:	( D	EA#:	)			
		00					
DT	Enter	?? Tor more	actions				
	SOFT DY DATE/		B SOFT DY E	DITED BY			
	SOFT BY FIELD		H SHOW/HIDE	erx value			
sel	ect item(s):	QUIT// SH					

#### eR_x Audit Log Sorted by Show/Hide eRx Value - Shown

eRx Audit Log	Aug 31, 2021@09:43:05	Page:	1 of	1
eRx Patient:				
eRx Reference #:				
DATE/TIME	FIELD NAME	EDITED BY [V]		
May 27, 2021@09:10:31	PATIENT	-		
Old Value:				
New Value: (L4SS	I DOB:	)		
	5544			
May 27, 2021@09:05:33	DRUG		-	
Old Value:				
New Value: FAMOTIDINE 20MG	i TAB (NDC#: )			
Max: 07 0001000005000	REQUIRER			
<u>May 27, 2021@09:05:33</u>	PROVIDER			
Old Value:				
New Value:	DEA#: )			
Enter ?? for mor	e actions			
DI SORT DY DATE/TIME	EB SORT DY EDITED BY			
FN Sort by FIELD	SH Show/Hide eRx Value			
Select Item(s): Quit// SH				

eR_x Audit Log Sorted by Show/Hide eRx Value - Hidden

To exit the Audit Log <AU> and return to the eRx Holding Queue Display, press 'Enter'.

# 7.3.6.3 Patient-Level Record Lock

Note that when either the Summary/Details screen or any of the validate screens of an  $eR_X$  are open, all the  $eR_X$  for that same patient in the Holding Queue are locked and inaccessible for other users to access until the lock is released (the screens are closed). This is referred to as a patient-level record lock.

The following message displays if a user attempts to access an  $eR_X$  for the same patient that another user has opened.

```
is editing orders for this patient (JUN 18,2020@15:34:42)
Type <Enter> to continue or '^' to exit:
```

### Patient-Level Record Lock

## 7.3.6.4 Prohibit Renewals

The Prohibit Renewal Request flag is used to denote that a RxRenewal Request should not be sent to the sending prescriber for an original NewRx or a subsequent fillable RxChange Response when the flag is set on the original NewRx. This is usually used when the visit is for a one time prescription (i.e., Urgent Care Center or Emergency Department).

### NOTE:

(i) The Prohibit Renewal Request information is not displayed for RxRenewal Request and Response records.

(ii) The Prohibit Renewal Request information is displayed both in VistA and on web GUI under Track/Audit details screen, whenever it is sent on the inbound NewRx record.

eRx Holding Queue Display	Jun 1	3, 2020@13:54:1	5	Page:	1 of	6
eRx Patient:						
eRx Reference #:						
eRx HT: 152.4(cm)(05/07/2	020)	eF	X WT:	79.37(kg)(05	/07/2020	)
+						·
eRx Patient Primary Telep	hone:	telling had a				
eRx Patient:				DOB:		
Vista Patient:				DOB		
riota rationer				BOB.		
eBx Provider Primary Tele	phone:					
eBy Provider:		and the second second		NPT ·		
Viete Browiden				NDT		
vista provider:				NP1:		
ORY DRUG STAVASTATIN 10M	C TAB					
and of the oppoor		a Day Days Our	1	CE		
erx dry: 99999 erx re	1115: 99	enx Days Supp	iy: 3			
eRx Written Date: MAY 27,	2020	eHx Issue	Date:	MAY 27, 2020		
Prohibit Renewals: No						
eRx Sig:						
+ Enter ?? for mo	re actions					
VP VALIDATE PATIENT	VM VALIDA	TE PROVIDER	VD '	VALIDATE DRUG	SIG	0
P Print	<b>RJ Reject</b>		AC	Accept eRx		
H Hold	UH Un Hold	b	RM I	Remove eRx		
Select Action:Next Screen	11					

Prohibit Renewal Request