Outpatient Pharmacy (PSO)
RELEASE NOTES

PSO*7*385
February 2012
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(This page included for two-sided copying.)
1. Introduction

This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (VistA) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

<table>
<thead>
<tr>
<th>APPLICATION/VERSION</th>
<th>PATCH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Pharmacy (OP) V. 7.0</td>
<td>PSO<em>7</em>385</td>
</tr>
<tr>
<td>Integrated Billing (IB) V. 2.0</td>
<td>IB<em>2</em>452</td>
</tr>
<tr>
<td>Electronic Claims Management Engine (ECME) V. 1.0</td>
<td>BPS<em>1</em>11</td>
</tr>
<tr>
<td>Consolidated Mail Outpatient Pharmacy (CMOP) V. 2.0</td>
<td>PSX<em>2</em>73</td>
</tr>
</tbody>
</table>

The following associated patches must be installed before proceeding:
- (v)PSO*7*174  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*200  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*279  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*317  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*326  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*353  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*357  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*359  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*366  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*373  <<< must be installed BEFORE `PSO*7*385`
- (v)PSO*7*387  <<< must be installed BEFORE `PSO*7*385`

The patches (PSO*7*385, IB*2*452, BPS*1*11, and PSX*2*73) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX BUNDLE 7.0.

The purpose of this software package is to maintain compliance with legislative and federal mandates and to address and correct gaps and inefficiencies in the current electronic pharmacy billing processes. This will ultimately increase revenues collected by VA Medical Centers and outpatient pharmacies by reducing the volume of short pays and payment denials.

All pharmacy claims for payers that are processed electronically are compliant with the current industry standards. This software adds support for the electronic billing of the Health Administration Center (HAC) CHAMPVA payer in order to provide an automated process and to prevent manual workarounds for CHAMPVA.

1.1. Documentation Distribution

The documentation distribution includes:

<table>
<thead>
<tr>
<th>FILE NAME</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSO_7_P385_RN.PDF</td>
<td>Release Notes</td>
</tr>
<tr>
<td>PSO_7_MAN_UM_R0212.PDF</td>
<td>Manager User Manual</td>
</tr>
<tr>
<td>PSO_7_P385_MAN_UM_CP.PDF</td>
<td>Manager User Manual change pages</td>
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</tr>
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<td>File Name</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>PSO_7_TECH_Um_R0212.PDF</td>
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<td>PSO_7_P385_TECH_Um_CP.PDF</td>
<td>Technician User Manual change pages</td>
</tr>
</tbody>
</table>
2. Patch Description and Installation Instructions

2.1. Patch Description

Vista Patch Display

Run Date: JAN 19, 2012                      Designation: PSO*7*385
Package : OUTPATIENT PHARMACY               Priority   : MANDATORY
Version : 7                                 Status     : RELEASED

Associated patches: (v)PSO*7*174  <<= must be installed BEFORE `PSO*7*385'
(v)PSO*7*200  <<= must be installed BEFORE `PSO*7*385'
(v)PSO*7*279  <<= must be installed BEFORE `PSO*7*385'
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(v)PSO*7*373  <<= must be installed BEFORE `PSO*7*385'
(v)PSO*7*387  <<= must be installed BEFORE `PSO*7*385'

Subject: EPHARMACY PHASE 6

Category: ROUTINE
DATA DICTIONARY
OTHER
ENHANCEMENT

Description:
==============
This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (Vista) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

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</tr>
<tr>
<td>CONSOLIDATED MAIL OUTPATIENT PHARMACY (CMOP) V. 2.0</td>
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</tr>
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The patches (PSO*7*385, IB*2*452, BPS*1*11, and PSX*2*73) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX BUNDLE 7.0.

The purpose of this software package is to maintain compliance with legislative and federal mandates and to address and correct gaps and inefficiencies in the current electronic pharmacy billing processes. This will ultimately increase revenues collected by VA Medical Centers and outpatient pharmacies by reducing the volume of short pays and payment denials.
All pharmacy claims for payers that are processed electronically are compliant with the current industry standards. This software adds support for the electronic billing of the Health Administration Center (HAC) CHAMPVA payer in order to provide an automated process and to prevent manual workarounds for CHAMPVA.

This specific patch contains the following functionality:
---------------------------------------------------------
1. PSO TRICARE* security keys have been renamed to PSO TRICARE/CHAMPVA* and the functionality requiring these keys have been adjusted to look for these new names.

2. The ability to process CHAMPVA prescriptions through the VistA Outpatient Pharmacy software for CHAMPVA eligible inpatients by bypassing ePharmacy claims generation has been added. For these prescriptions, an entry in the ECME Log section of the View Prescription log will be created with the new non-billable reason of "CHAMPVA INPATIENT/DISCHARGE".

3. An Override function has been added to allow continued processing of prescriptions for CHAMPVA eligible outpatients when a rejected response is received from the CHAMPVA payer/Pharmacy Benefits Manager (PBM).

4. An Override function has been added to allow continued processing of prescriptions for CHAMPVA eligible outpatients when a prescription is not ECME billable.

5. The PSO TRICARE AUDIT LOG file (#52.87) has been renamed to PSO AUDIT LOG in order to accommodate CHAMPVA audit data as well as TRICARE. A new ELIGIBILITY field has been added.

6. The TRICARE CHAMPVA Bypass/Override Report [PSO TRI CVA OVERRIDE REPORT] option was modified to:
   a. Display a new filter prompt for eligibility (CHAMPVA, TRICARE, or ALL).
   b. Add 'PARTIAL FILL' to the list of selectable report types.
   c. Depending on user input, add CHAMPVA and/or PARTIAL FILLS to the output of the report.

7. Local mail and CMOP suspense processing have been modified to:
   b. Allow processing of CHAMPVA inpatient prescriptions.
   c. Allow processing of CHAMPVA prescriptions if they have been 'Ignored' by prior processing.

8. The Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST] and Third Party Payer Rejects - View/Process [PSO REJECTS VIEW/PROCESS] options have the following changes:
   a. There is a separate section for CHAMPVA Non DUR/RTS prescriptions. There is also a new hidden action CVA (Show/Hide CHAMPVA) that toggles whether this section of the screen is displayed.
   b. The Reject Information screen was modified to display the Banking Identification Number (BIN) instead of the Group Name of the Insurance Plan.
   c. A new hidden action called SDC (Suspense Date Calculation) has been created which calculates a new suspense date based on the Last Date of Service and Last Days Supply retrieved from the...
most recent ePharmacy claim. These two inputs and the final suspense date are editable by the user.
d. A new hidden action called SMA (Submit Multiple Actions) was created, which allows a user to enter override values for the Submission Clarification Codes, the Prior Authorization values, and the DUR fields.
e. For the OVR (Submit Override Codes) action, the data for the Reason for Service prompt is now always editable. Previously, it was only editable if there was no default value.
f. Under certain circumstances, the maximum amount of Payer Addl Msg data was not always being displayed. This has been corrected.
g. For a TRICARE and CHAMPVA non-billable prescription, the reason not billable returned by IB Billing Determination is displayed in the Payer Addl Msg field.
h. The list of submission clarification codes that can be selected in the Submit Clarif. Code [CLA] action has been updated to reflect new values in the NCPDP standard.

9. For a TRICARE or CHAMPVA prescription that is not ECME billable, the Medication Profile has been modified to:
a. Allow the use of the action DC (Discontinue Rx) without reversing a claim.
b. When using the DC (Discontinue RX) action, the default for the Nature of Order prompt has been changed from SERVICE CORRECTION to REJECTED BY SERVICE.
c. Allow the PR (Partial) for non-billable CHAMPVA/TRICARE prescriptions by allowing the user to override the non-billable condition.

10. The ePharmacy Date of Service calculation algorithm has been modified with this patch. The fill date is no longer considered an acceptable value for the date of service. The algorithm uses the release date if it exists. If the release date doesn't exist, then the system uses the current date.

11. ePharmacy replaces the TRICARE and TRI reference with a CHAMPVA and CVA reference when referring to a CHAMPVA prescription.

12. A new report now exists called "View ePharmacy Rx" that allows the user to view information for one prescription, combining information from Outpatient Pharmacy, Integrated Billing and ECME. This report will be available in many places within Outpatient Pharmacy.

13. For ECME billable prescriptions, an alert of "ePharmacy Rx - Obtain signature" will be displayed at the time of a window prescription release.

14. For ECME billable prescriptions, Outpatient Pharmacy sends an indicator to the Outpatient Pharmacy Automation Interface (OPAI) indicating that the prescription was submitted electronically through ECME.

15. The printer label prompt will no longer be presented to users for ePharmacy rejected TRICARE or ePharmacy rejected CHAMPVA prescription.

16. When a TRICARE or CHAMPVA prescription is missing an NDC, it will get the TRICARE/CHAMPVA Non-Billable Notification Screen so that they can be processed like other TRICARE/CHAMPVA non-billable prescription.
17. The Discontinue Prescription(s) [PSO C] option was modified to allow a label to print for a non-billable TRICARE or CHAMPVA prescription that is re-instated and ignored from the TRICARE/CHAMPVA Non-Billable notification screen.

18. Corrected an issue where labels were printing for rejected TRICARE or CHAMPVA prescriptions when editing a prescription field that did not result in the generation of a new NCPDP claim.

Patch Components

Files & Fields Associated:

<table>
<thead>
<tr>
<th>File Name (Number)</th>
<th>Field Name (Number)</th>
<th>New/Modified/Deleted</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRESCRIPTION (#52)</td>
<td>BILLING ELIGIBILITY INDICATOR (#85)</td>
<td>Modified</td>
</tr>
<tr>
<td></td>
<td>BILLING ELIGIBILITY INDICATOR (#85) of the REFILL sub-file (#52.1)</td>
<td>Modified</td>
</tr>
<tr>
<td></td>
<td>BIN (#29) of the REJECT INFO sub-file (#52.25)</td>
<td>New</td>
</tr>
<tr>
<td>EPHARMACY SITE PARAMETERS (52.86)</td>
<td>ALLOW ALL REJECTS (#1)</td>
<td>Modified</td>
</tr>
<tr>
<td>PSO AUDIT LOG (52.87)</td>
<td>*** FULL DD BEING SENT ***</td>
<td>Modified</td>
</tr>
</tbody>
</table>

Forms Associated:

<table>
<thead>
<tr>
<th>Form Name</th>
<th>File #</th>
<th>New/Modified/Deleted</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Mail Groups Associated:

<table>
<thead>
<tr>
<th>Mail Group Name</th>
<th>New/Modified/Deleted</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td></td>
</tr>
</tbody>
</table>

Options Associated:

<table>
<thead>
<tr>
<th>Option Name</th>
<th>Type</th>
<th>New/Modified/Deleted</th>
</tr>
</thead>
<tbody>
<tr>
<td>BPS RPT VIEW ECME RX</td>
<td>run routine</td>
<td>New</td>
</tr>
<tr>
<td>PSO EPHARMACY MENU</td>
<td>menu</td>
<td>Modified</td>
</tr>
<tr>
<td>PSO TRICARE OVERRIDE REPORT</td>
<td>run routine</td>
<td>Modified</td>
</tr>
</tbody>
</table>

Protocols Associated:

<table>
<thead>
<tr>
<th>Protocol Name</th>
<th>New/Modified/Deleted</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSO HIDDEN ACTIONS #1</td>
<td>Modified</td>
</tr>
<tr>
<td>PSO PMP HIDDEN ACTIONS MENU #2</td>
<td>Modified</td>
</tr>
</tbody>
</table>
PSO PMP VIEW ECME RX                 New
PSO REJECT DISPLAY HIDDEN MENU       Modified
PSO REJECT DISPLAY SMA               New
PSO REJECT DISPLAY SUSPENSE DATE     Modified
PSO REJECT SUSPENSE DT CALC          New
PSO REJECT VIEW ECME RX              New
PSO REJECTS CHAMPVA ON/OFF           New
PSO REJECTS HIDDEN ACTIONS #1        Modified
PSO REJECTS TRICARE ON/OFF           Modified

Security Keys Associated:

Security Key Name                 New/Modified/Deleted
----------------------              ----------------------
PSO TRICARE                          Modified
PSO TRICARE MGR                      Modified

Templates Associated:

Template Name      Type      File Name (Number)  New/Modified/Deleted
------------------  ----      ---------------  ----------------------
N/A

Additional Information:

New Service Requests (NSRs)
-----------------------------
Request Name: ePharmacy Claims Phase 6 (FY10)
    Request ID: 20090215

Patient Safety Issues (PSIs)
----------------------------
N/A

Remedy Ticket(s) & Overview
----------------------------
N/A

Test Sites:
----------
Birmingham
Loma Linda
Phoenix
Richmond

Documentation Retrieval Instructions
-------------------------------------
Updated documentation describing the new functionality introduced by this patch is available.

The preferred method is to FTP the files from ftp://download.vista.med.va.gov. This transmits the files from the first available FTP server. Sites may also elect to retrieve software directly from
a specific server as follows:


Documentation can also be found on the VA Software Documentation Library at: http://www.va.gov/vdl/

<table>
<thead>
<tr>
<th>Title</th>
<th>File Name</th>
<th>FTP Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSO Patch Release Notes</td>
<td>PSO_7_P385_RN.PDF</td>
<td>Binary</td>
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</tr>
</tbody>
</table>

2.2. Pre/Post Installation Overview

There is a post-install routine associated with this patch named PSO7P385. The purpose of the post install routine is as follows:

1. Populate the ELIGIBILITY field (#18) of the PSO AUDIT LOG file (#52.87). This functionality loops through each entry in the PSO AUDIT LOG file. Depending on the size of this file, some time should be allocated for this process to complete.

2. Rename the PSO TRICARE security keys: PSO TRICARE to PSO TRICARE/CHAMPVA and PSO TRICARE MGR to PSO TRICARE/CHAMPVA MGR.

3. Remove cached hidden menu pointers allowing modified protocols to display correctly.

4. Update the BIN number on the PRESCRIPTION reject multiple. This functionality loops through the REJDAT index on the PRESCRIPTION file (#52). Depending on the size of this index, some time should be allocated for this process to complete.

5. Rename the TRICARE Bypass/Override Report [PSO TRICARE OVERRIDE REPORT] option to TRICARE CHAMPVA Bypass/Override Report [PSO TRICARE OVERRIDE REPORT].

The post-install routine is automatically deleted by the system if allowed by your Kernel site parameters configuration. You may delete routine PSO7P385 if the installation was successful and it is not automatically deleted by KIDS.

2.3. Installation Instructions
This patch should take up to 20 minutes to install.

DO NOT QUEUE the installation of this patch.

To avoid disruptions, these patches should be installed during non-peak hours when there is minimal activity on the system. Avoid times when ECME claims are being transmitted. Of particular concern would be the options below.

1. **BPS NIGHTLY BACKGROUND JOB [BPS NIGHTLY BACKGROUND JOB]**
   Do not install the patch when ECME claims are being generated by the BPS Nightly Background Job option. Wait for this job to finish or complete the installation before this job starts.

2. **Scheduled CS Transmission [PSXR SCHEDULED CS TRANS] and Scheduled Non-CS Transmission [PSXR SCHEDULED NON-CS TRANS]**
   Do not install the patch when prescriptions are being transmitted to CMOP. Wait for the CMOP transmissions to finish or complete the installation before the transmissions start. Both the CS (Controlled Substances) and the non-CS CMOP transmission options should be checked. Check with Pharmacy Service or your Pharmacy ADPAC to find out when CMOP transmissions occur.

***** IMPORTANT INSTALLATION NOTES *****

This patch bundle is changing the name of File #52.87. The current name of this file is 'PSO TRICARE AUDIT LOG'. The new name of this file is 'PSO AUDIT LOG'. During the patch installation you will see the following information presented to the screen:

52.87     PSO AUDIT LOG
*BUT YOU ALREADY HAVE 'PSO TRICARE AUDIT LOG' AS FILE #52.87!
Shall I write over your PSO TRICARE AUDIT LOG File? YES/

Please accept the default answer of YES to this question.

You will also be prompted to enter the coordinator for the new BPS CHAMPVVA mail group. Prior to installation, please contact your Medical Care Cost Recovery (MCCR) business department (Facility Revenue Manager) to determine who will be the coordinator for this new mail group. The users in this mail group will receive bulletins related to the processing of CHAMPVVA electronic claims. After the patch is installed, members can be added to the mail group by using the Mail Group Edit [XMEDITMG] option.

Pre-Installation Instructions
-------------------------------------

1. **OBTAIN PATCHES**

   Obtain the host file BPS_1_11_PSO_IB_PSX.KID, which contains the following patches:
   
   BPS*1.0*11
   PSO*7.0*385
   IB*2.0*452
   PSX*2.0*73

   Sites can retrieve VistA software from the following FTP addresses.
   The preferred method is to FTP the files from:
download.vista.med.va.gov

This will transmit the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

Albany ftp.fo-albany.med.va.gov
Hines ftp.fo-hines.med.va.gov
Salt Lake City ftp.fo-slc.med.va.gov

The BPS_1_11_PSO_IB_PSX.KID host file is located in the anonymous.software directory. Use ASCII Mode when downloading the file.

2. START UP KIDS

Start up the Kernel Installation and Distribution System Menu option [XPD MAIN]:

Edits and Distribution ...
Utilities ...
Installation ...

Select Kernel Installation & Distribution System Option: INStallation ---

Load a Distribution
Print Transport Global
Compare Transport Global to Current System
Verify Checksums in Transport Global
Install Package(s)
Restart Install of Package(s)
Unload a Distribution
Backup a Transport Global

Select Installation Option:

3. LOAD TRANSPORT GLOBAL FOR MULTI-BUILD

From the Installation menu, select the Load a Distribution option.

When prompted for "Enter a Host File:", enter the full directory path where you saved the host file BPS_1_11_PSO_IB_PSX.KID (e.g., SYS$SYSDEVICE:[ANONYMOUS]BPS_1_11_PSO_IB_PSX.KID).

When prompted for "OK to continue with Load? NO//", enter "YES."

The following will display:

Loading Distribution...

BPS PSO IB PSX BUNDLE 7.0
BPS*1.0*11
PSO*7.0*385
IB*2.0*452
PSX*2.0*73

Use INSTALL NAME: BPS PSO IB PSX BUNDLE 7.0 to install this Distribution.

4. RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD


From the Installation menu, you may select to use the following options (when prompted for the INSTALL NAME, enter BPS PSO IB PSX BUNDLE 7.0):

a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.
b. Compare Transport Global to Current System - This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).
c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

5. INSTALL MULTI-BUILD
-------------------
This is the step to start the installation of this KIDS patch. This will need to be run for the BPS PSO IB PSX BUNDLE 7.0.

a. Choose the Install Package(s) option to start the patch install.
b. When prompted for the "Select INSTALL NAME:", enter BPS PSO IB PSX BUNDLE 7.0.
c. When prompted to "Enter the Coordinator for Mail Group 'BPS CHAMPVA':", please respond with the appropriate person.
d. When prompted "Shall I write over your PSO TRICARE AUDIT LOG File? YES/", please accept the default of YES in order to change the name of this file as instructed above.
e. When prompted "Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES/", enter YES unless your system does this in a nightly TaskMan process.
f. When prompted "Want KIDS to INHIBIT LOGONs during the install? YES/", enter NO.
g. When prompted "Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO/", enter NO.
h. When prompted "Device: HOME/", respond with the correct device but do not queue this install.

Post-Installation Instructions
-------------------------------
N/A

Routine Information:
====================
The second line of each of these routines now looks like:

;7.0;OUTPATIENT PHARMACY;**[Patch List]**;DEC 1997;Build 27

The checksums below are new checksums, and can be checked with CHECK1^XTSUMBLD.

Routine Name: PS07P385
Before: n/a After: B23278834 **385**

Routine Name: PSOBING1
Before: B55083995 After: B55582853 **5,28,56,135,244,268,357,385**

Routine Name: PSOBINGO
Before: B63802606 After: B65579784 **12,28,56,125,152,232,268,275,
Routine Name: PSOBORP0
Before: B11739758 After: B12711131 **358,385**
Routine Name: PSOBORP1
Before: B10783473 After: B123593134 **358,385**
Routine Name: PSOBORP2
Before: B20686173 After: B22629424 **358,385**
Routine Name: PSOBORP3
Before: B185906920 After: B198582062 **358,359,385**
Routine Name: PSOBORP
Before: B326385 After: B326385
Routine Name: PSOBPSU1
Routine Name: PSOBPSU2
Before: B55533133 After: B56178581 **260,287,289,341,290,358,385**
Routine Name: PSODISUT
Routine Name: PSOCAN4
Before: B43086462 After: B47636509 **20,24,27,68,117,131,259,268,225,358,385**
Routine Name: PSODISPU3
Before: B34175351 After: B3772132 **15,9,27,67,71,156,118,148,247,200,385**
Routine Name: PSOHLD
Before: B56416497 After: B56482932 **1,16,21,24,27,32,55,82,114,201,260,281,298,358,353,385**
Routine Name: PSOHLD5
Before: B15529014 After: B16602666 **156,255,279,385**
Routine Name: PSOHLD51
Before: B61076664 After: B61791564 **10,26,30,56,70,139,152,385**
Routine Name: PSODCUT
Before: B54609363 After: B54824511 **148,287,317,289,385**
Routine Name: PSODCUT
Before: B50952716 After: B51345733 **289,385**
Routine Name: PSOORED2
Before: B74670919 After: B74745433 **2,51,46,78,102,114,139,152,174,225,305,289,251,385,387,385**
Routine Name: PSOORED7
Before: B23964642 After: B24029981 **148,247,281,289,358,385**
Routine Name: PSOORUT1
Before: B77945893 After: B77790582 **1,14,30,46,132,148,233,274,225,305,289,251,387,385**
Routine Name: PSORS52
Before: B34697297 After: B34622214 **10,22,27,181,148,201,260,281,289,276,358,251,385**
Routine Name: PSOREJP0
Before: B74165131 After: B77667131 **148,260,287,289,385**
Routine Name: PSOREJP1
Routine Name: PSOREJP2
Before: B86681161 After: B107773405 **148,247,260,287,289,358,385**
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<td>PSOTRI</td>
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<td>358, 385**</td>
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</table>

Routine list of preceding patches: 200, 279, 326, 353, 357, 359, 366, 373, 387
(This page included for two-sided copying.)
3. Enhancements

3.1. Technical Modifications

3.1.1 Renaming of PSO TRICARE\* Security Keys

The PSO TRICARE security keys have been renamed: PSO TRICARE to PSO TRICARE/CHAMPVA and PSO TRICARE MGR to PSO TRICARE/CHAMPVA MGR. The functionality requiring these keys has been adjusted to look for these new names.

3.1.2 CHAMPVA Claims Bypass

The ability to process CHAMPVA prescriptions through the VistA Outpatient Pharmacy software for CHAMPVA eligible inpatients by bypassing ePharmacy claims generation has been added. For these prescriptions, an entry in the ECME Log section of the View Prescription log will be created with the new non-billable reason of "CHAMPVA INPATIENT/DISCHARGE".

3.1.3 CHAMPVA Claim Reject Override

An Override function has been added to allow continued processing of prescriptions for CHAMPVA eligible outpatients when a rejected response is received from the CHAMPVA payer/Pharmacy Benefits Manager (PBM).

3.1.4 CHAMPVA Non-Billable Override

An Override function has been added to allow continued processing of prescriptions for CHAMPVA eligible outpatients when a prescription is not ECME billable.

3.1.5 Changes to PSO TRICARE AUDIT LOG file (#52.87)

The PSO TRICARE AUDIT LOG file (#52.87) has been renamed to PSO AUDIT LOG in order to accommodate CHAMPVA audit data as well as TRICARE. A new ELIGIBILITY field has been added.

3.1.6 Changes to TRICARE CHAMPVA Bypass/Override Report

The TRICARE Bypass/Override Report [PSO TRICARE OVERRIDE REPORT] option has been renamed to TRICARE CHAMPVA Bypass/Override Report [PSO TRICVA OVERRIDE REPORT]. The TRICARE CHAMPVA Bypass/Override Report [PSO TRICVA OVERRIDE REPORT] option was modified to:

- Display a new filter prompt for eligibility (CHAMPVA, TRICARE, or ALL).
- Add ‘PARTIAL FILL’ to the list of selectable report types.
- Depending on user input, add CHAMPVA and/or PARTIAL FILLS to the output of the report.

3.1.7 CHAMPVA Prescriptions Added to Suspense Processing

Local mail and CMOP suspense processing have been modified to:

- Put rejected CHAMPVA prescriptions Suspense to the Third Party Payer Rejects screen.
- Allow processing of CHAMPVA inpatient prescriptions.
- Allow processing of CHAMPVA prescriptions if they have been 'Ignored' by prior processing.
3.1.8 Changes to Third Party Payer Rejects – Worklist/View Process

The Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST] and Third Party Payer Rejects - View/Process [PSO REJECTS VIEW/PROCESS] options have the following changes:

- There is a separate section for CHAMPVA Non DUR/RTS prescriptions. There is also a new hidden action CVA (Show/Hide CHAMPVA) that toggles whether this section of the screen is displayed.
- The Reject Information screen was modified to display the Banking Identification Number (BIN) instead of the Group Name of the Insurance Plan.
- A new hidden action called SDC (Suspense Date Calculation) has been created which calculates a new suspense date based on the Last Date of Service and Last Days Supply retrieved from the most recent ePharmacy claim. These two inputs and the final suspense date are editable by the user.
- A new hidden action called SMA (Submit Multiple Actions) was created, which allows a user to enter override values for the Submission Clarification Codes, the Prior Authorization values, and the DUR fields.
- For the OVR (Submit Override Codes) action, the data for the Reason for Service prompt is now always editable. Previously, it was only editable if there was no default value.
- Under certain circumstances, the maximum amount of Payer Addl Msg data was not always being displayed. This has been corrected.
- For a TRICARE and CHAMPVA non-billable prescription, the reason not billable returned by IB Billing Determination is displayed in the Payer Addl Msg field.
- The list of submission clarification codes that can be selected in the Submit Clarif. Code [CLA] action has been updated to reflect new values in the NCPDP standard.

3.1.9 Changes to Medication Profile

For a TRICARE or CHAMPVA prescription that is not ECME billable, the Medication Profile has been modified to:

- Allow the use of the action DC (Discontinue Rx) without reversing a claim.
- When using the DC (Discontinue RX) action, the default for the Nature of Order prompt has been changed from SERVICE CORRECTION to REJECTED BY SERVICE.
- Allow the PR (Partial) for non-billable CHAMPVA/TRICARE prescriptions by allowing the user to override the non-billable condition.

3.1.10 Change to Date of Service Calculation

The ePharmacy Date of Service calculation algorithm has been modified with this patch. The fill date is no longer considered an acceptable value for the date of service. The algorithm uses the release date if it exists. If the release date doesn't exist, then the system uses the current date.

3.1.11 Reference to CHAMPVA

ePharmacy replaces the TRICARE and TRI reference with a CHAMPVA and CVA reference when referring to a CHAMPVA prescription.

3.1.12 New View ePharmacy Rx Report

A new report now exists called "View ePharmacy Rx" that allows the user to view information for one prescription, combining information from Outpatient Pharmacy, Integrated Billing and ECME. This report will be available in many places within Outpatient Pharmacy.
3.1.13 New Signature Alert
For ECME billable prescriptions, an alert of "ePharmacy Rx - Obtain signature" will be displayed at the time of a window prescription release.

3.1.14 New ECME Billable Indicator to OPAI
For ECME billable prescriptions, Outpatient Pharmacy sends an indicator to the Outpatient Pharmacy Automation Interface (OPAI) indicating that the prescription was submitted electronically through ECME.

3.1.15 Removal of Unnecessary Printer Label Prompt
The printer label prompt will no longer be presented to users for ePharmacy rejected TRICARE or ePharmacy rejected CHAMPVA prescription.

3.1.16 TRICARE/CHAMPVA Missing NDC Processing
When a TRICARE or CHAMPVA prescription is missing an NDC, it will get the TRICARE/CHAMPVA Non-Billable Notification Screen so that it can be processed like other TRICARE/CHAMPVA non-billable prescriptions.

3.1.17 Change to Discontinue Prescription(s) Option
The Discontinue Prescription(s) [PSO C] option was modified to allow a label to print for a non-billable TRICARE or CHAMPVA prescription that is re-instated and ignored from the TRICARE/CHAMPVA Non-Billable notification screen.

3.1.18 Correction of Label Printing Issue
Corrected an issue where labels were printing for rejected TRICARE or CHAMPVA prescriptions when editing a prescription field that did not result in the generation of a new NCPDP claim.

3.2 Issue Resolutions

3.2.1 New Service Requests (NSRs)
This patch addresses the following New Service Request (NSR):
-----------------------------------------------
Request Name: ePharmacy Claims Phase 6 (FY10)
Request ID: 20090215

3.2.2 Remedy Tickets
There are no Remedy Tickets associated with this patch.

3.3 Security Key Changes
This patch renames the following security keys:

<table>
<thead>
<tr>
<th>Old Name</th>
<th>New Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSO TRICARE</td>
<td>PSO TRICARE/CHAMPVA</td>
</tr>
<tr>
<td>PSO TRICARE MGR</td>
<td>PSO TRICARE/CHAMPVA MGR</td>
</tr>
</tbody>
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