Pharmacy Reengineering (PRE)
Inbound ePrescribing (IEP) 4.0

User Guide

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Version 4.0 (Unit 4 Part 1)

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Revision History

Date	Version	Description	Author
10/20/20	4.0	PSO_7_0_p581_UM updated: • Updated all screen shots with the latest versions • Added paragraph numbers to all paragraphs • Updated terminology throughout to comply with NCPDP 2017071 standards • Added "Prohibit Renewal Request" functionality details under Unit 3 • Added New unit for RxChange Requests and Responses - Unit 5 • Moved CancelRx Requests and Responses under Unit 6 • Added RxRenewal Response – Replace Type under Unit 5 • Added Note for RxVerify functionality under Unit 3 • Added Note for Reject functional under Unit 3	Technatomy
05/05/2020	3.0	PSO*7.0*610: • Added note to indicate a minor change in the display of the Station ID drop-down list in the Reports tab • Updated Title page, Revision History, and Footers	Liberty ITS
03/23/2020	2.9	PSO*7.0*590: • Added production application **URL** • Updated Title page, Revision History, and Footers	Liberty ITS
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05/07/2019	2.6	Updated document for the following: • Standardized images throughout document • Clarified patient DOB format under Table 3 • Added Note to replace text "Dispense Notes" with "Substitutions" under Track/Audit Details screen in Section 5 Inbound/Outbound Message Detail • Added Note to indicate the change of screen/page title from "Users" to "User Management" in section 2.2.5 User Management • Included description for ERX LOOK-BACK DAYS display on the Holding Queue's Traditional View and Patient Centric Views in section in section 3.5.1.2.1.	Technatomy

Date	Version	Description	Author
		Non-Actionable records are those that are in the Holding Queue but are not displayed in the List View. All records acknowledged, removed, rejected, processed/completed and auto-canceled are non-actionable. Non-Actionable records further include: • R_XRenewal Request • R_XRenewal Response – Approved • R_XRenewal Response – Approved with Changes (change to drug data only) • R_XChange Request • CancelR_X Response • Inbound Errors related to CancelRx Responses For additional information on Actionable and Non-Actionable eR_X Status Codes, refer to the tables in **Error! Reference source not found.** **Error! Reference source not found.**. • eR_X Default Loopback Days • Replaced column label "LAST USER" with "LOCKED BY" and updated the description under Table 9 • Added the information for LOCKED BY column in section 3.5.2 Patient Centric View • Replaced Figure 3-14, Figure 3-16, Figure 3-17, Figure 3-18, Figure 3-19, Figure 3-42, Figure 3-52, Figure 3-55, Figure 3-56, Figure 3-57, Figure 3-59, Figure 3-60, Figure 3-61, and Figure 3-68 for updated layout • Added Note and included **Error! Reference source not found.** to indicate to the user that a Provider's DEA# has expired in section 3.6.2.3 Edit Provider • Removed reference to "Limited Duration" field from Validate Drug/SIG for the modified workflow in section 3.6.3.3 Edit Drug/SIG • Added description under Note for modified workflow in section 3.6.3.3 Edit Drug/SIG • Updated description for VistA Days Supply calculation in section 3.6.3.3.1 Additional Field-level Information • Added scenarios for Quantity/Days Supply workflow under VD Edit screen based on Available Dosage(s) in section 3.6.3.3.2 Quantity/Days Supply work flow under Validate Drug/SIG > Edit: • Added Note to replace text "Qty Qualifier" with "Code List Qualifier" and replace, "DAW Code" with "Substitutions" in section 3.13 Complete Orders from OERR and Patient Prescription Processing • Added Note describing eR_X Date, Date Written, Issue Date, and Written Date fields in section 3.13 Complete Orders from OERR and Patient Prescription Processing	
11/09/2018	2.5	• Updated per HPS Review pgs. 55, 57, 87, 88, 90, 92, 194, and 195.	Technatomy

Date	Version	Description	Author
		• Updated Cover page to month of November (pg. i) (TWR, 508 accessibility checks, document is compliant)	
10/24/2018	2.4	Update TOC – Remove Graphic and reran TOC	Technatomy
08/27/2018	2.3	Technical Writer Review and 508 accessibility checks	Technatomy
08/01/2018	2.2	Updated screenshots and added R_XRenewal Requests and Responses and CancelR_X Requests and Responses sections	Liberty ITS
07/28/2018	2.1	Updated screenshots and added 30-day Lookback	Technatomy
4/12/2018	2.0	Updated screenshots to include 2.1 changes	Liberty ITS
11/15/2017	1.0	Baseline release: • Updated Table of Figures • Updates based on feedback from HPS • Updated screenshots and verbiage throughout the document, formatting, and sections Inbound ePrescribing Workflow and Summary/Details screen, Pharmacy Management section • Updates made based on changes made during SureScripts Certification and IOC Production Testing	Technatomy

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Unit 4.RxRenewal Requests and Responses

The RxRenewal Request function is used by pharmacists to generate and send outbound RxRenewal Requests, also referred to as Renewals within VA/VistA. The RxRenewal Request message is sent to the external provider that originally sent the eRx into VistA. After a RxRenewal Request has been sent to the external provider, the provider is able to send a RxRenewal Response back to the requesting pharmacy.

The Pharmacy user is allowed to generate and send an outbound RxRenewal Request when there are no more renewals on the original prescription to fill or if the prescription is expired.

NOTE: If the original NewRx Prohibit Renewals is set to true, the user is not allowed to generate renewal requests on the corresponding eRx prescription in Outpatient Pharmacy. A warning message is displayed to the user attempting renewal when the Prohibit Renewals is set to true.

Warning Text: Renewals are prohibited for this eRx.

4.1 Generate RxRenewal Requests from Outpatient Profile

To generate a RxRenewal Request, navigate to the patient's Medication Profile in Complete Orders from OERR or Patient Prescription Processing. The Medication Profile displays all of the Rxes associated with the patient. To generate a RxRenewal Request:

1. Select the eRx.

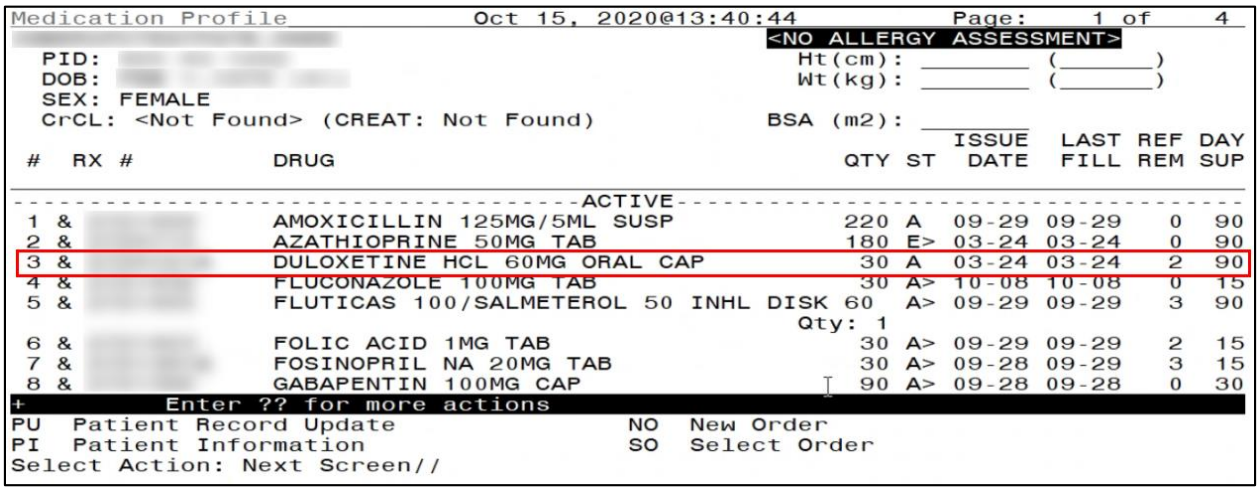


Figure 4-1: Select Rx from Medication Profile

2. Type <**Other**> to display additional actions.

3. Select <**RR**> RxRenewal Request.
4. Indicate <**R**> Refill with Pre-Populated Value or <**C**> Refill and Change Quantity.

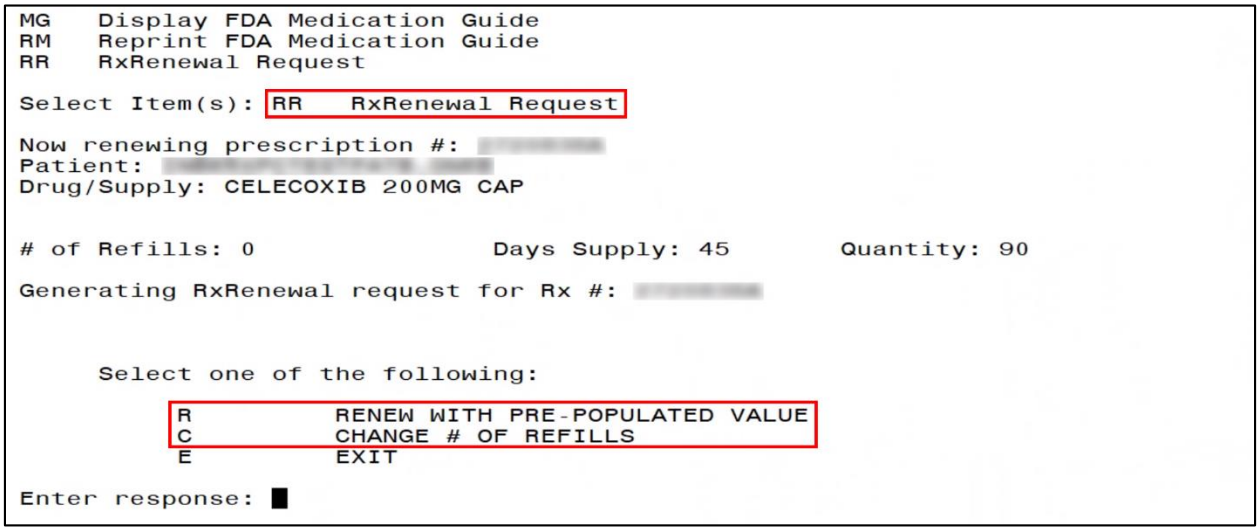


Figure 4-2: Generating RxRenewal Request Actions

5. Enter <**Yes**> to send the renewal request.

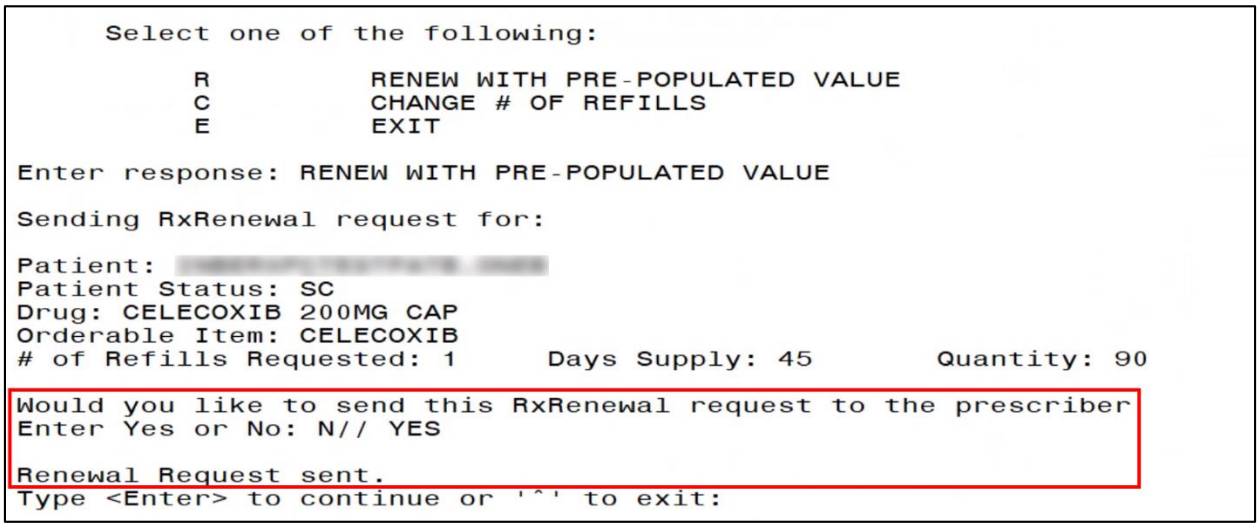


Figure 4-3: RxRenewal Request Sent

NOTE: When an Outbound RxRenewal Request is sent, if the user requested "n" as the number of renewals using either option "R" or option "C", the NCPDP 2017071 RxRenewal Request message with a value of "n+1" is sent to the Provider.

The user is allowed to generate and send more than one RxRenewal Request for the same eR_X. The history of all the requests sent, along with any responses or errors received within the last 30 days, is displayed at the time of generating a duplicate request.

```
Now renewing prescription #: [illegible]
Patient: [illegible]
Drug/Supply: GABAPENTIN 100MG CAP

# of Refills: 0                Days Supply: 30       Quantity: 90

*********************************************************************

Previous RxRenewal Request Date/Time: Sep 28, 2020@17:57:26
RxRenewal Requested by: [illegible]
# of Refills Requested: 3

RxRenewal response Date/Time: SEP 28, 2020@18:06:07

RxRenewal response status: RXD

*********************************************************************

Total Number of RxRenewal requests in the last 30 days: 1

Are you sure you would like to send ANOTHER RxRenewal request? N//
```

Figure 4-4: RxRenewal Request History

The RxRenewal Request generated in Outpatient Profile and sent by the Pharmacy user can be found in the Holding Queue in the Message View, displaying a status of "RRN" (RxRenewal Request - New).

```
PSO ERX HOLDING QUEUE          Sep 29, 2020@13:39:26          Page:    1 of    8
PSO ERX HOLDING QUEUE
                    ERX LOOK-BACK DAYS: 120 (Jun 01, 2020)
     Patient              DOB       Drug                    Provider     STA Rec Date
1.   [illegible]          [illegible] celecoxib 200 mg caps   [illegible]  RRN 9/29/20
2.   [illegible]          [illegible] Janumet 1000 mg-50 mg   [illegible]  RRC 9/29/20
3.   [illegible]          [illegible] Lisinopril-Hydrochlor   [illegible]  RRR 9/29/20
4.   [illegible]          [illegible] Lisinopril-Hydrochlor   [illegible]  RRC 9/29/20
5.   [illegible]          [illegible] Janumet 1000 mg-50 mg   [illegible]  RRP 9/29/20
6.   [illegible]          [illegible] Janumet 1000 mg-50 mg   [illegible]  RRR 9/29/20
7.   [illegible]          [illegible] ofloxacin 0.3 % eye d   [illegible]  RRC 9/29/20
8.   [illegible]          [illegible] Janumet 1000 mg-50 mg   [illegible]  RRP 9/29/20
9.   [illegible]          [illegible] Janumet 1000 mg-50 mg   [illegible]  RRP 9/29/20
10.  [illegible]          [illegible] Atenolol 50 mg tablet   [illegible]  RRP 9/28/20
11.  [illegible]          [illegible] simvastatin 40 mg tab   [illegible]  RRR 9/28/20
12.  [illegible]          [illegible] TERAZOSIN HCL 5MG CAP   [illegible]  RRP 9/28/20
13.  [illegible]          [illegible] GABAPENTIN 100MG CAP    [illegible]  RRR 9/28/20
14.  [illegible]          [illegible] FOSINOPRIL NA 20MG TA   [illegible]  RRR 9/28/20
15.  [illegible]          [illegible] Janumet 1000 mg-50 mg   [illegible]  RRC 9/28/20
+          Enter ?? for more actions
SI Select Item              SO Sort Entries
SR (Search Queue)           MV (Message View)
Select Action:Next Screen//
```

Figure 4-5: RRN in Holding Queue

4.1.1 RxRenewal Request Precondition Checks and Warnings

There are a number of RxRenewal Request warnings that may display at the time of the outbound RxRenewal Request. For example, a warning displays when <**RR**> is being used on a non-eR_X prescription.

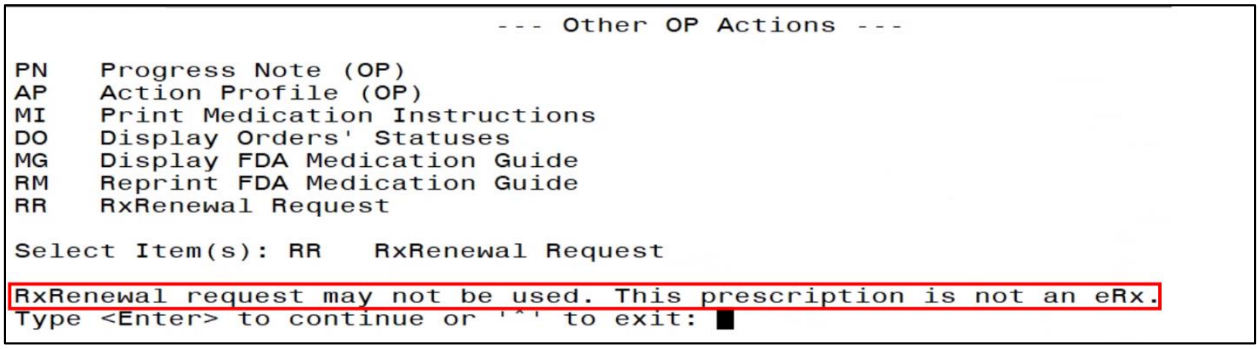


Figure 4-6: RxRenewal Request Warning

A complete list of RxRenewal Request Warnings can be found in **Error! Reference source not found. Error! Reference source not found.**.

4.2 RxRenewal Requests in the eRx Holding Queue

Outbound RxRenewal Request messages sent from VistA Outpatient Profile are stored in the Holding Queue. They can be viewed using search criteria or in the <**MV**> Message View action. To view a RxRenewal Request:

1. From the eRx Holding Queue List screen, type <**MV**> Message View.
2. Type <**RR**> RxRenewal Request.

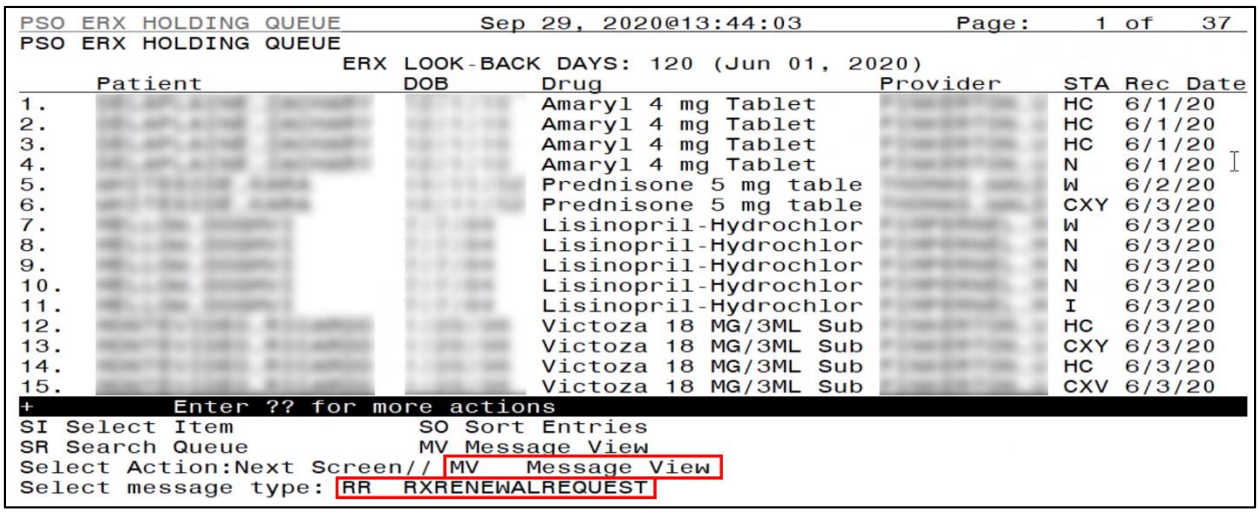


Figure 4-7: Message View Action and RxRenewal Request

The Holding Queue displays all RxRenewal Request messages, sorted by received date in descending order (newest requests first).

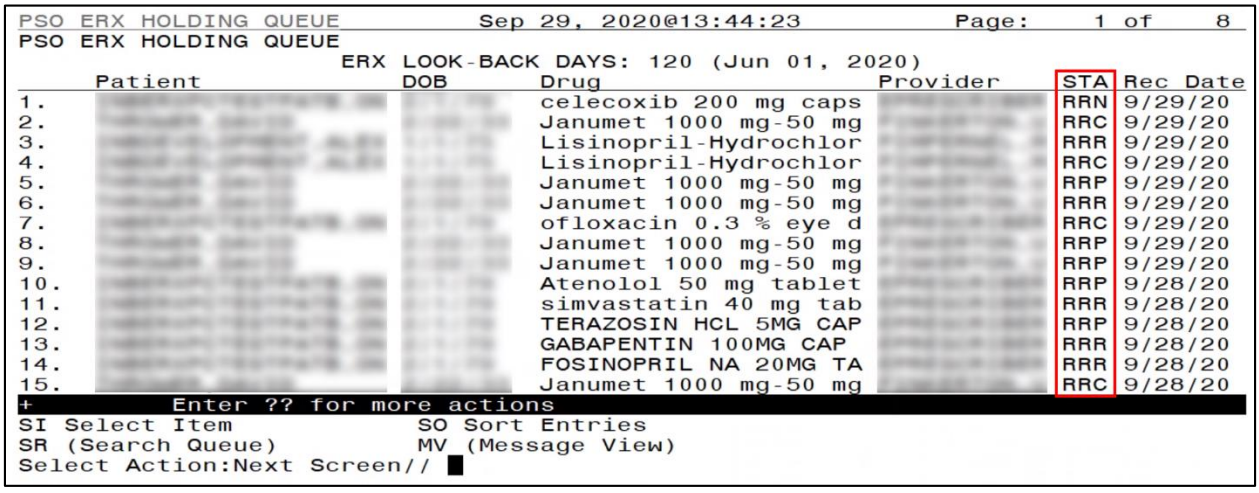


Figure 4-8: Message View Displaying RxRenewal Request Messages

The RxRenewal Request message statuses are displayed in the "Status" column on the eRx Holding Queue. For RxRenewal Request statuses, refer to Error! Reference source not found. in **Error! Reference source not found. Error! Reference source not found.**.

NOTE: RxRenewal Request messages are not in actionable statuses and so, they are not displayed in the Holding Queue's list view. Users may view them only by using <**MV**> Message View action or using the <**SR**> Search criteria.

RxRenewal Requests in the Holding Queue without a response or an error received for 2 weeks or more change status from "RRN" (RxRenewal Request - New) to "RRX" (RxRenewal Request Expired) in the Holding Queue.

4.3 RxRenewal Responses in the eRx Holding Queue

When a RxRenewal Request receives a RxRenewal Response from an external provider sent from the VistA OP, the RxRenewal Response message is first received by the Hub and is then sent to the VistA Holding Queue. The RxRenewal Response message types include:

- Approved
- Approved with Changes
- Denied
- Denied, New Prescription to Follow
- Replace

RxRenewal Responses that are in actionable statuses are displayed in the Holding Queue's list view. For the full list of RxRenewal Response statuses, refer to Error! Reference source not found. in **Error! Reference source not found. Error! Reference source not found.**.

To view a RxRenewal Response in the Holding Queue:

1. From the eRx Holding Queue List screen, type <**MV**> Message View.
2. Type <**RE**> RxRenewal Response.

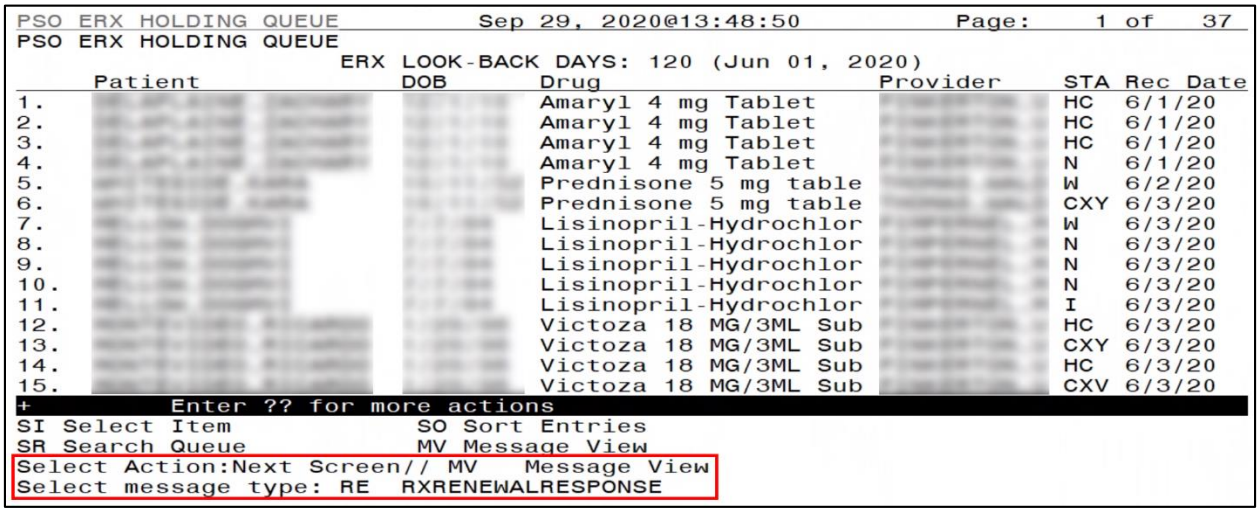
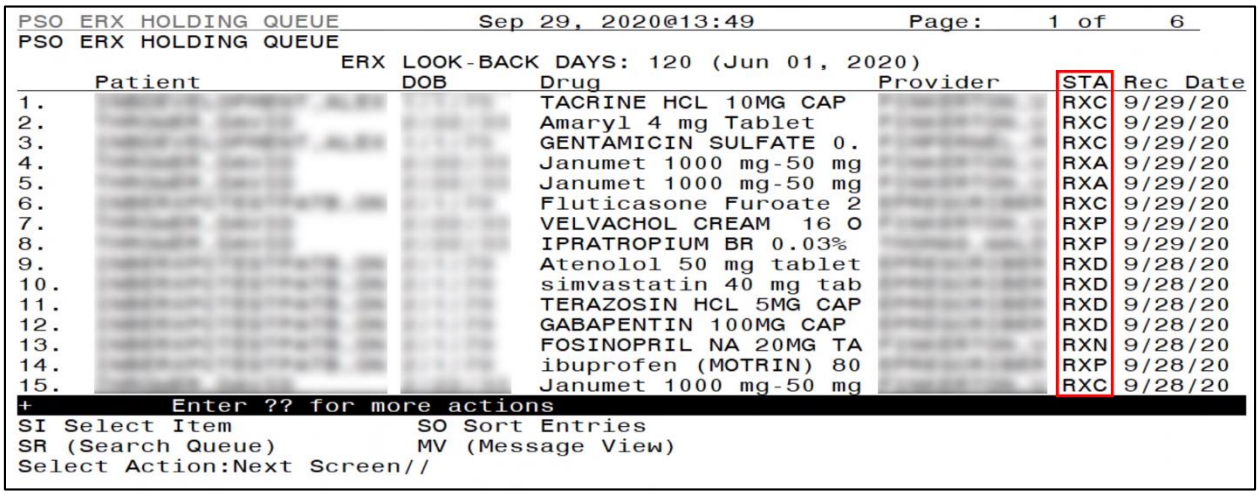


Figure 4-9: Message View Action

The eR_X Holding Queue screen displays all RxRenewal Response messages, sorted by received date in descending order (newest responses first).



```
PSO ERX HOLDING QUEUE          Sep 29, 2020@13:49          Page:    1 of    6
PSO ERX HOLDING QUEUE
                    ERX LOOK-BACK DAYS: 120 (Jun 01, 2020)
     Patient                DOB      Drug                    Provider     STA  Rec Date
1.                                   TACRINE HCL 10MG CAP                 RXC  9/29/20
2.                                   Amaryl 4 mg Tablet                   RXC  9/29/20
3.                                   GENTAMICIN SULFATE 0.                RXC  9/29/20
4.                                   Janumet 1000 mg-50 mg                RXA  9/29/20
5.                                   Janumet 1000 mg-50 mg                RXA  9/29/20
6.                                   Fluticasone Furoate 2                RXC  9/29/20
7.                                   VELVACHOL CREAM  16 O                RXP  9/29/20
8.                                   IPRATROPIUM BR 0.03%                 RXP  9/29/20
9.                                   Atenolol 50 mg tablet                RXD  9/28/20
10.                                  simvastatin 40 mg tab                RXD  9/28/20
11.                                  TERAZOSIN HCL 5MG CAP                RXD  9/28/20
12.                                  GABAPENTIN 100MG CAP                 RXD  9/28/20
13.                                  FOSINOPRIL NA 20MG TA                RXN  9/28/20
14.                                  ibuprofen (MOTRIN) 80                RXP  9/28/20
15.                                  Janumet 1000 mg-50 mg                RXC  9/28/20
+          Enter ?? for more actions
SI Select Item              SO Sort Entries
SR (Search Queue)           MV (Message View)
Select Action:Next Screen//
```

Figure 4-10: Holding Queue Displaying RxRenewal Response Messages

4.4 RxRenewal Request Message Details View

The Pharmacy user may view the message details in the Message Details view by selecting the RxRenewal Request message to be displayed from the Holding Queue.

```
eRx Holding Queue Display      Sep 29, 2020@13:51:29          Page:    1 of    3
eRx Patient:
eRx Reference #:
eRx HT: 152.4(cm)(03/18/2020)                    eRx WT: 65.77(kg)(03/18/2020)

RXRENEWALREQUEST
eRx Status: RXRENEWAL REQUEST - NEW
**************************MEDICATION PRESCRIBED*******************************
eRx Patient Primary Telephone:
eRx Patient:                                                    DOB:
Vista Patient: NOT LINKED                                       DOB: N/A

eRx Provider Primary Telephone:
eRx Provider:                                                   NPI:
Vista Provider: NOT LINKED                                      NPI: N/A

eRx Drug: celecoxib 200 mg capsule (CeleBREX)
eRx Qty: 90         eRx Refills: 1     eRx Days Supply: 90
eRx Written Date: APR 27, 2020          eRx Issue Date: APR 27, 2020
+          Enter ?? for more actions
VP (VALIDATE PATIENT)      VM (VALIDATE PROVIDER)     VD (VALIDATE DRUG/SIG)
P  Print                   RJ (Reject)                AC (Accept eRx)
H  (Hold)                  UH (Un Hold)               RM (Remove eRx)
Select Action:Next Screen//
```

Figure 4-11: RxRenewal Request – New

See more message details below.

```
eRx Holding Queue Display      Sep 29, 2020@13:53:20          Page:    2 of    3
eRx Patient:
eRx Reference #:
eRx HT: 152.4(cm)(03/18/2020)                    eRx WT: 65.77(kg)(03/18/2020)
+
Vista Drug: CELECOXIB 200MG CAP
Vista Qty: 90              Vista Refills: 0           Vista Days Supply: 45
Quantity Unit Of Measure: CAPSULE DOSING UNIT
Vista Sig:
TAKE ONE CAPSULE BY MOUTH TWICE A DAY --TAKE WITH FOOD IF GI UPSET
OCCURS-- TAKE 1 CAPSULE DAILY FOR 90 DAILY
VA Rx#:

**********************RXRENEWAL REQUEST INFORMATION**************************
Requested By:
Request Date/Time: SEP 29, 2020@13:37:34
# of Refills Requested: 1

RxRenewal Request Comments:
+          Enter ?? for more actions
VP (VALIDATE PATIENT)      VM (VALIDATE PROVIDER)     VD (VALIDATE DRUG/SIG)
P  Print                   RJ (Reject)                AC (Accept eRx)
H  (Hold)                  UH (Un Hold)               RM (Remove eRx)
Select Action:Next Screen//
```

Figure 4-12: RxRenewal Request Medication Dispensed and RxRenewal Request Information

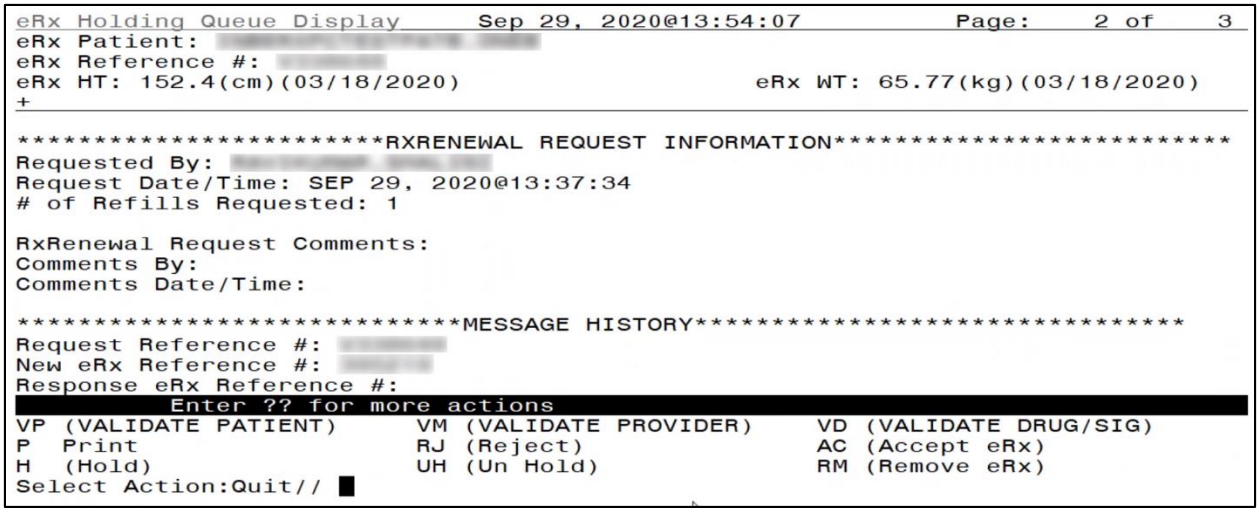


Figure 4-13: RxRenewal Request Message History

The Message History segment displays the message history with a reference to the original R_X. The RxRenewal Request Reference # field displays a "V", indicating that this was generated from VistA.

4.5 RxRenewal Response Message Details View

When the user selects the RxRenewal Response from the eR_X Holding Queue, the RxRenewal Response details display in the Message Details View. The Message Details View displays the content of the RxRenewal Response, along with the relation to the RxRenewal Request message, and the original NewRx message.

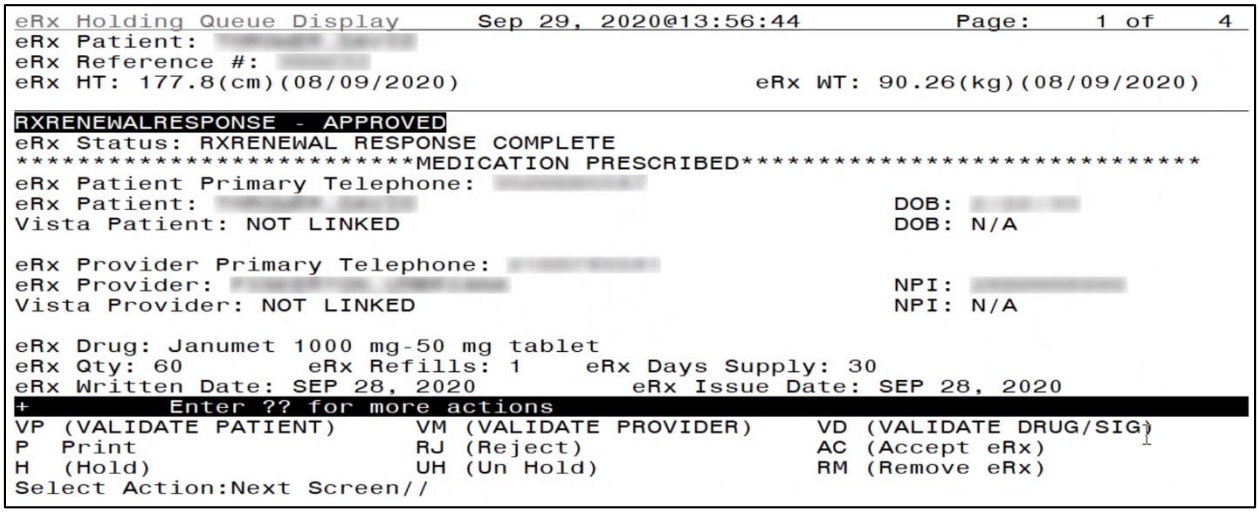


Figure 4-14: RxRenewal Response Message Details

NOTE: When an Inbound RxRenewal Response is received, if the provider approved "n" as the number of renewals, the Message Details view displays "n-1" as the number of renewals approved. This is applicable to Approved, Approved with Changes, and Replace RxRenewal Response Types.

The RxRenewal Response Information section contains the RxRenewal Response message type along with the response date and time and any additional notes and comments.

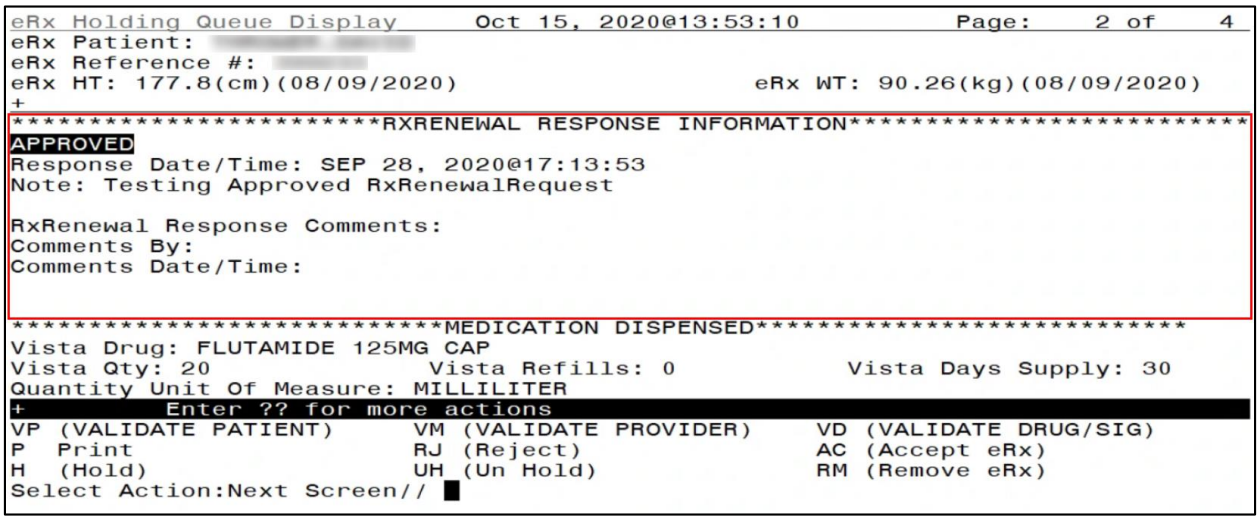


Figure 4-15: RxRenewal Response Information 2

The Message History section links the RxRenewal Request reference number to the RxRenewal Response and the original NewRx message.

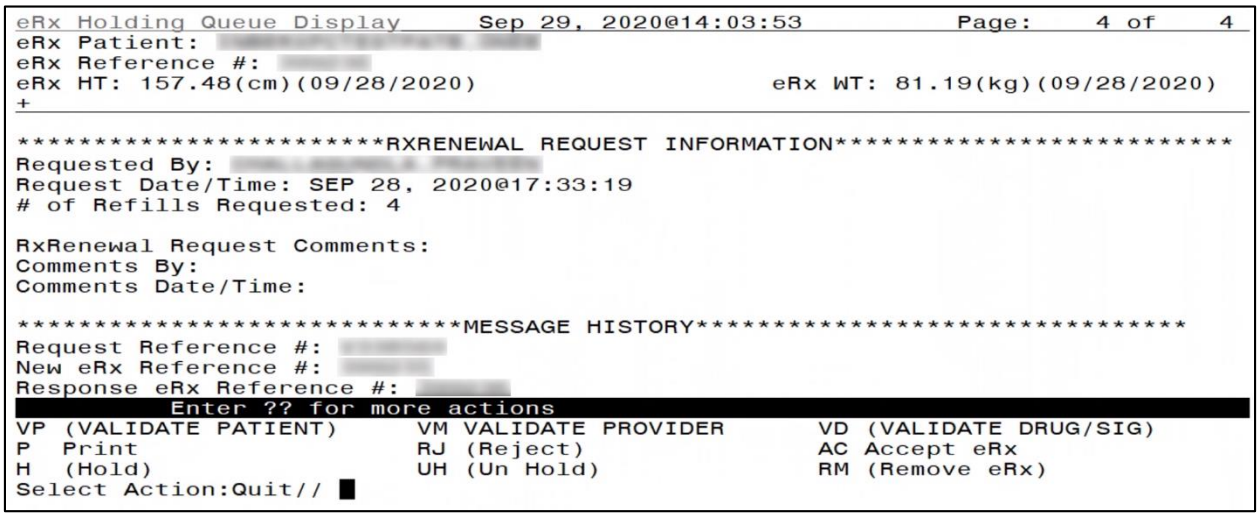


Figure 4-16: RxRenewal Request Information and Message History

4.6 RxRenewal Response Process

4.6.1 Approved

When a RxRenewal Response message type is Approved, it is not displayed in the List View screen. It can be found using <**MV**> Message View or <**SR**> Search. The status of the Approved RxRenewal Response is "RXP" (RxRenewal Response Processed).

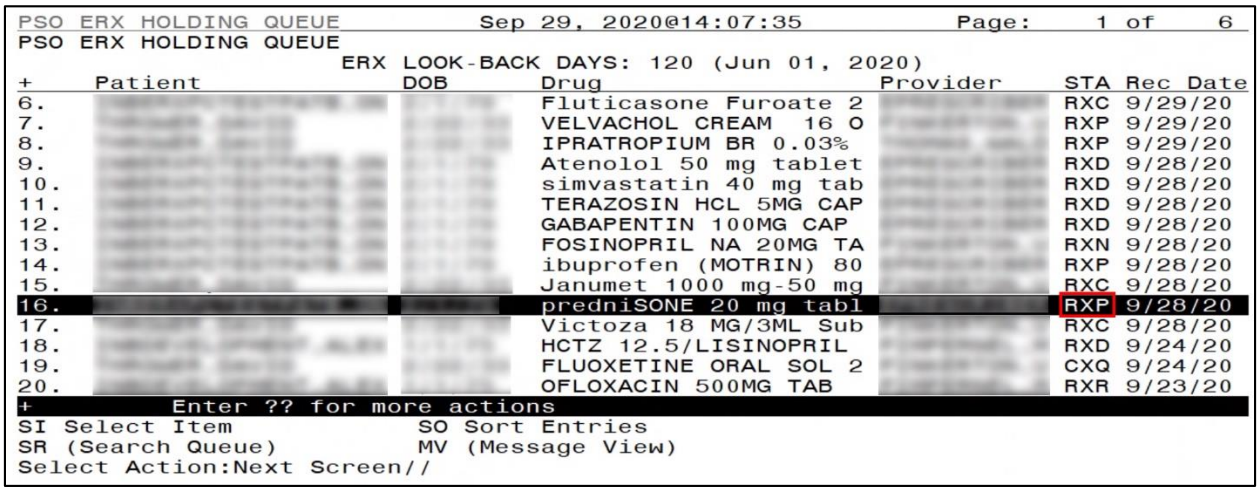


Figure 4-17: Message View and RxRenewal Response Actions

The details of the RxRenewal Response display the RxRenewal Response Message type. In Figure 4-18, the RxRenewal Response Information segment shows the RxRenewal Response Message type is Approved.

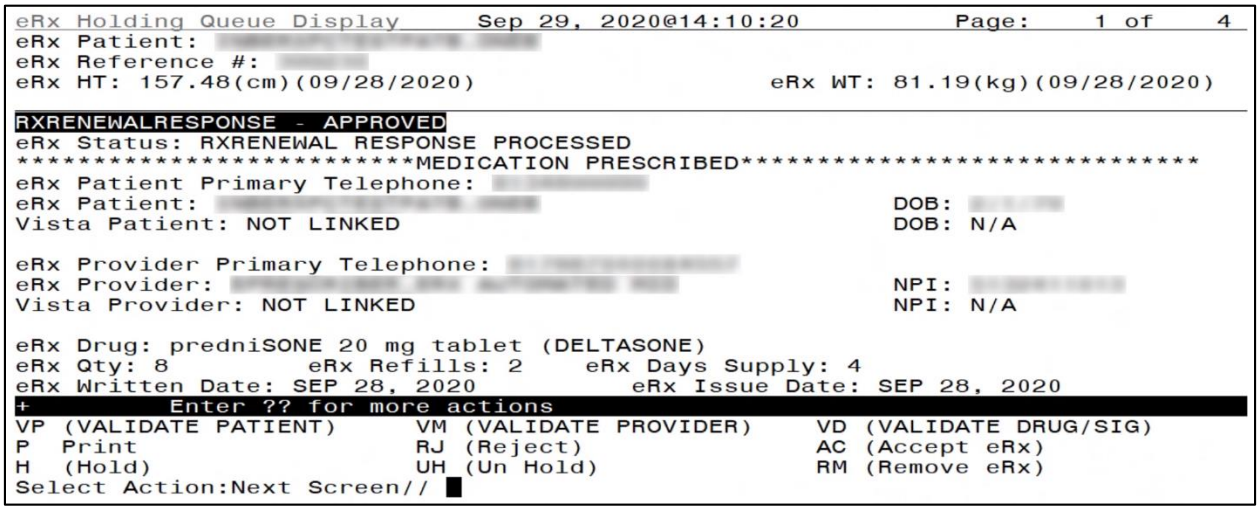


Figure 4-18: RxRenewal Response – Approved

When the user continues to scroll, the RxRenewal Response Information section displays.

```
************************RXRENEWAL RESPONSE INFORMATION**************************
APPROVED
Response Date/Time: SEP 28, 2020@16:50:31
Note: Approved WITHOUT CHANGES

RxRenewal Response Comments:
Comments By: [illegible]
Comments Date/Time:
```

Figure 4-19: RxRenewal Response Information Section

On the OP side, a pending line entry is available for the user to renew the Approved RxRenewal Response.

```
Medication Profile              Sep 29, 2020@14:13:27          Page:    2 of    3
[illegible]                                          <NO ALLERGY ASSESSMENT>
  PID: [illegible]                                    Ht(cm): ________ (_______)
  DOB: [illegible]                                    Wt(kg): ________ (_______)
  SEX: FEMALE
  CrCL: <Not Found> (CREAT: Not Found)             BSA (m2): ________
                                                                ISSUE  LAST REF DAY
 #  RX #          DRUG                                   QTY ST  DATE  FILL REM SUP
+
17 &             CARVEDILOL 6.25MG TAB                   180 DC>03-24 03-24   0  90
18 &             MAGNESIUM COMPLEX 300MG TAB              90 DC 03-22 03-24   0  90
19 &             MELOXICAM 15MG TAB                       30 DC>08-12 08-12   0  60
20 &             OFLOXACIN 0.3% OPTH SOLN 5ML              5 DC 09-29 09-29   0  30
21 &             SIMVASTATIN 10MG TAB                     60 DC>08-04 08-04   1  60
22 &             TERAZOSIN HCL 5MG CAP                    30 DC>09-28 09-28   0  30
-----------------------------------PENDING-----------------------------------
23 & AMLODIPINE BESYLATE 10MG TAB          QTY: 45          ISDT: 08-12> REF:  0
24 & IBUPROFEN 800MG TAB                   QTY: 10          ISDT: 09-28> REF:  1
25 & PREDNISONE 20MG TAB                   QTY: 8           ISDT: 09-28> REF:  2
          Enter ?? for more actions
PU  Patient Record Update                NO  New Order
PI  Patient Information                  SO  Select Order
Select Action: Quit//
```

Figure 4-20: Medication Profile – Pending Line Entry

The Activity Log on the OP side shows that a pending response entry was added.

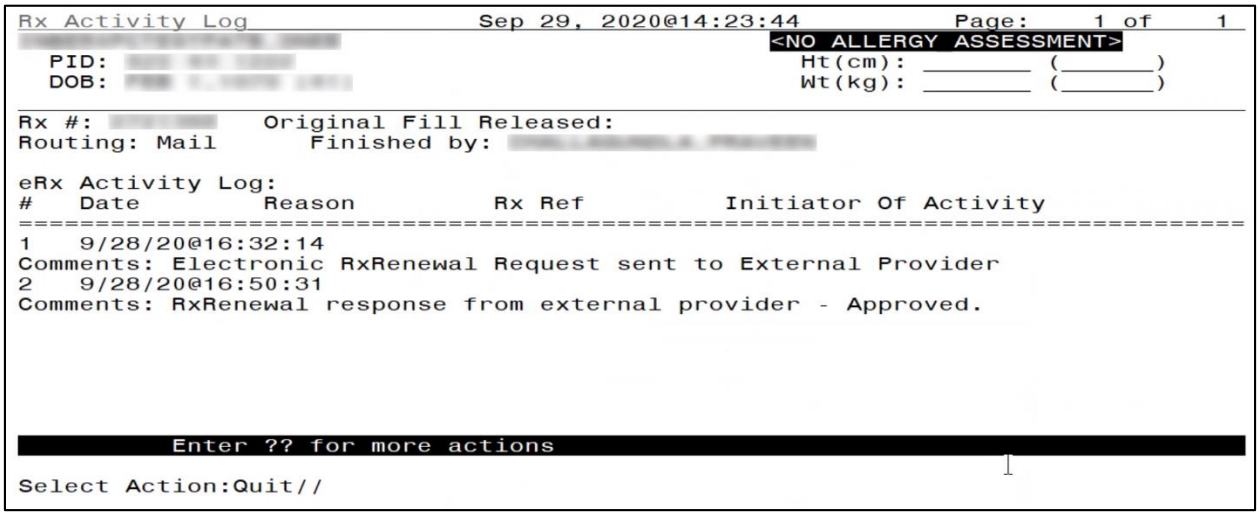


Figure 4-21: Activity Log 1

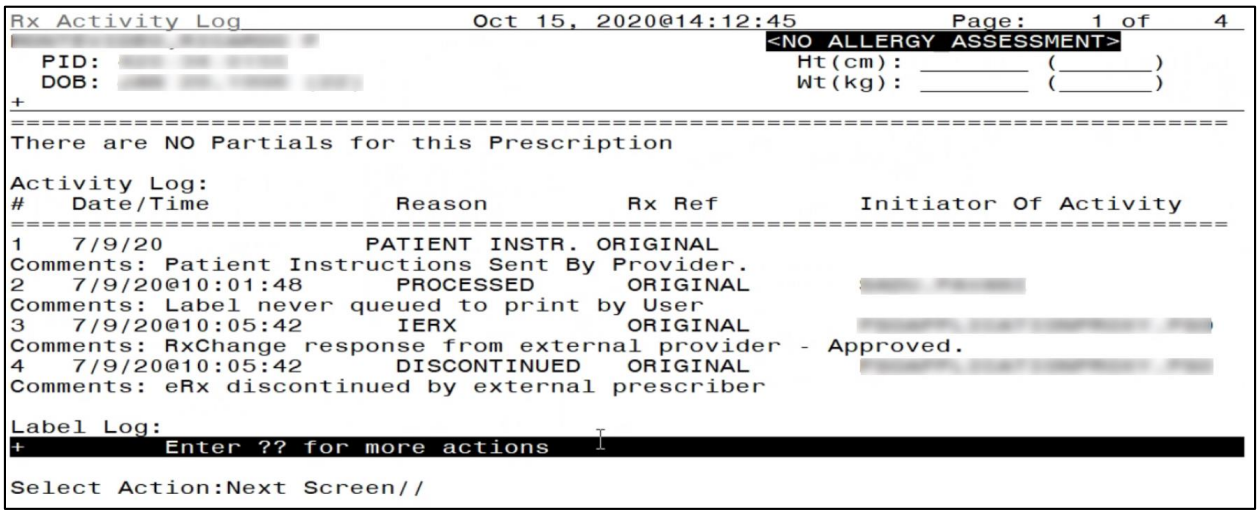


Figure 4-22: Activity Log 2 (Sample from Another Patient Record)

The user may select the pending line entry to renew the Approved RxRenewal.

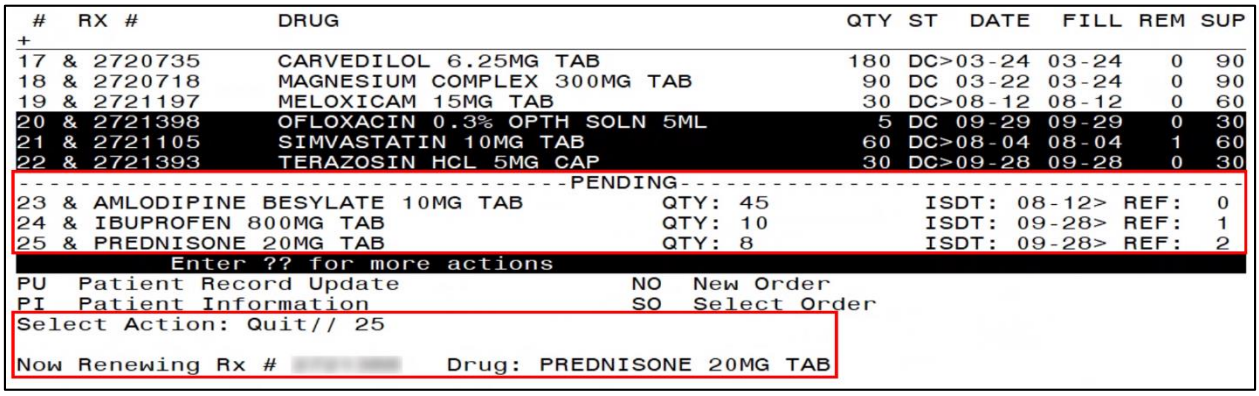


Figure 4-23: Pending Line Entry Selected

Then, the user may accept the Approved RxRenewal Response.

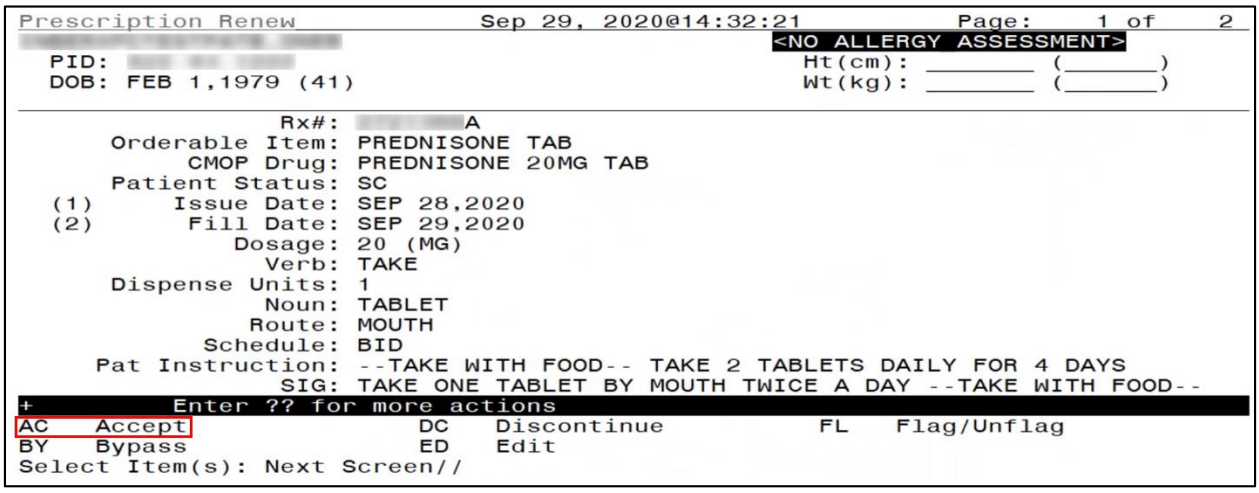


Figure 4-24: AC/Accept eRx Renewal

The Response includes information on the eR$_X$ prescription renewal that the Response was processed for. The renewed R$_X$ displays in the Active section of the Medication Profile. The R$_X$ number has an "A" appended to the end, indicating this is the first refill. Subsequent renewals include the next letter of the alphabet appended. (i.e., & 123456 changes to & 123456A after the first refill; for next refill: & 123456A changes to & 123456B)

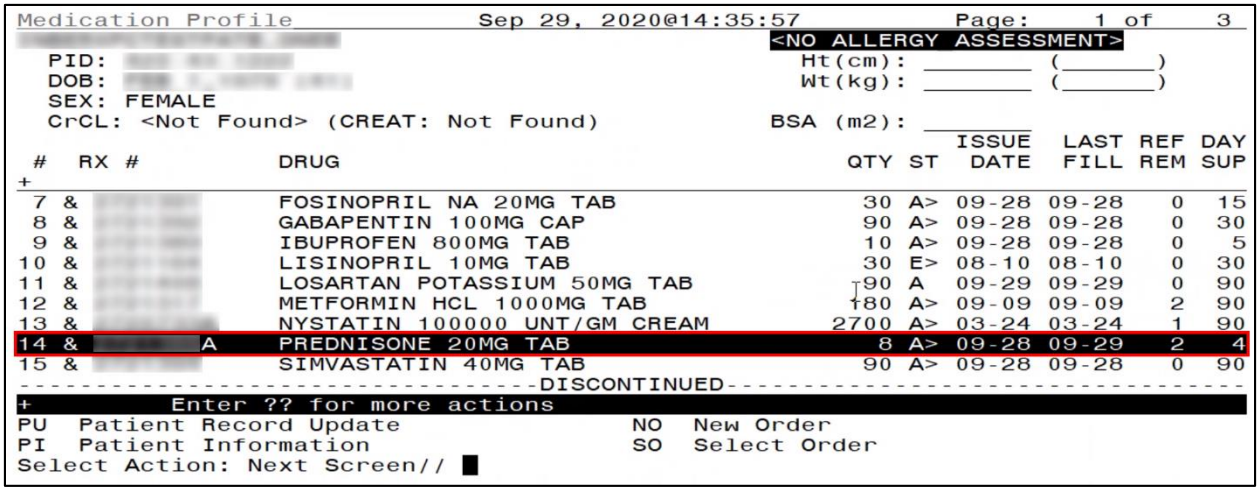


Figure 4-25: Renewed R$_X$ Active

Once the Approved RxRenewal Response is successfully renewed, the status of the RxRenewal Response in the Holding Queue changes to "RXC" (RxRenewal Response Completed).

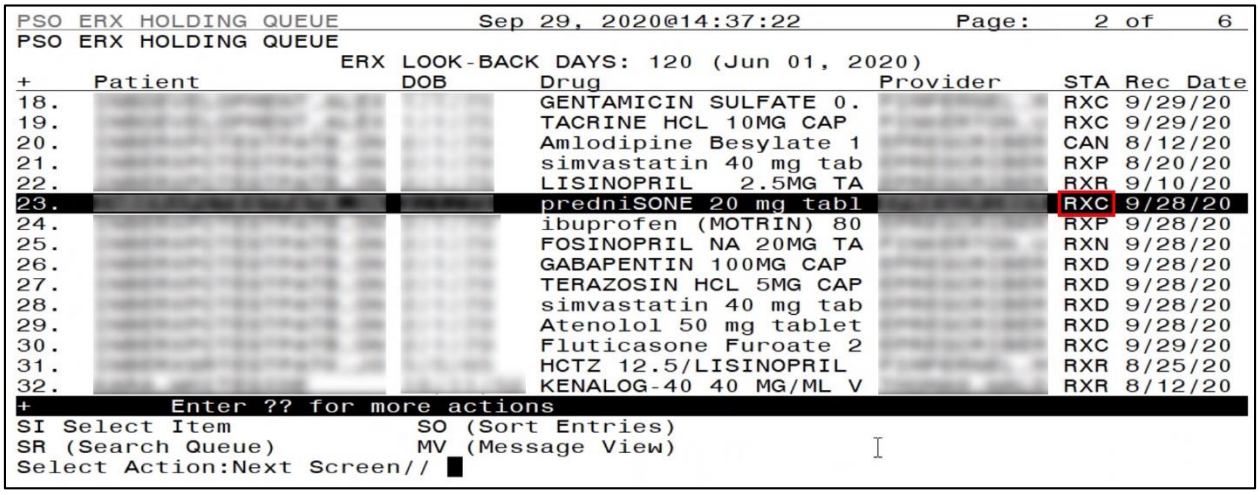


Figure 4-26: RxRenewal Response RXC Status in Holding Queue

Select the record to view the RxRenewal Response details screen.

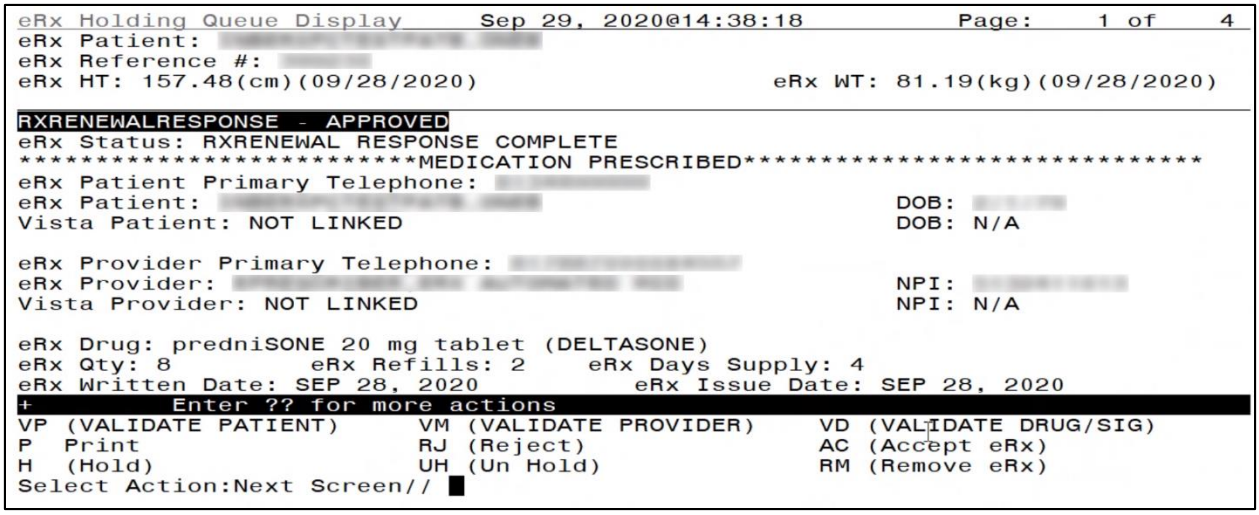


Figure 4-27: RxRenewal Response Details Screen

The status of the corresponding RxRenewal Request changes to "RRC" (RxRenewal Request Completed).

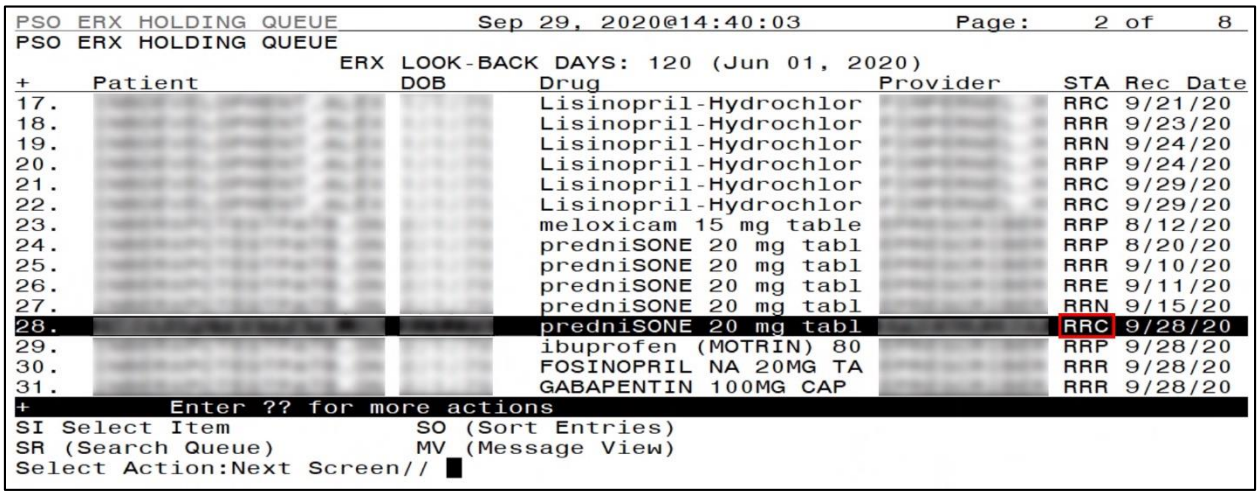


Figure 4-28: Corresponding RxRenewal Request – RRC in Holding Queue

Select the record to view the RxRenewal Request details screen.

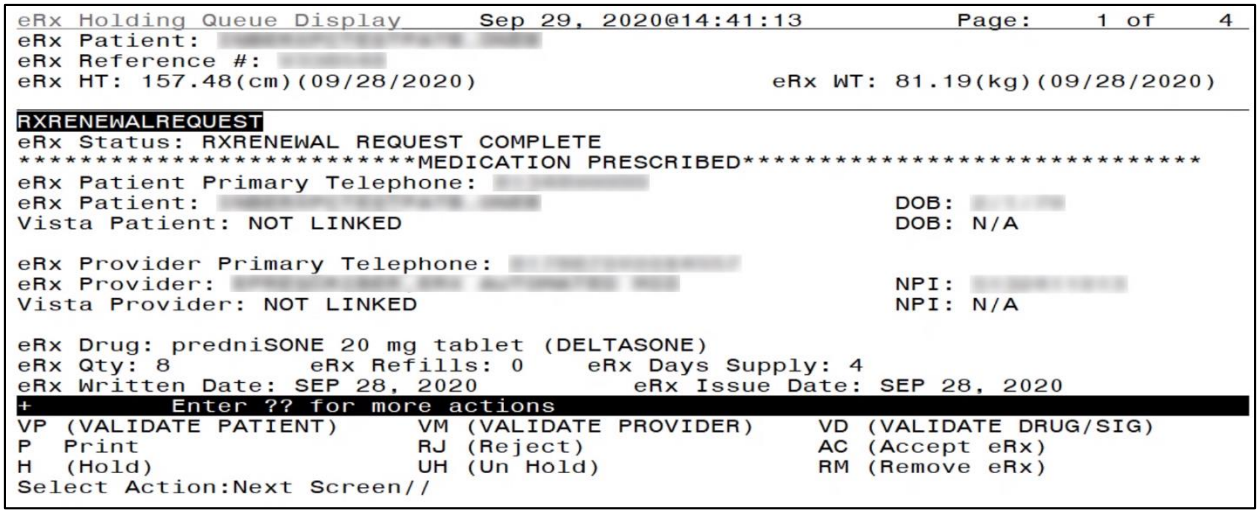


Figure 4-29: Corresponding RxRenewal Request Details Screen

The <**VP**>, <**VM**>, <**VD**>. and <**AC**> actions are in parentheses "( )", therefore the user cannot select these actions for this message type. If one of the actions is selected from here, the user receives an error message:

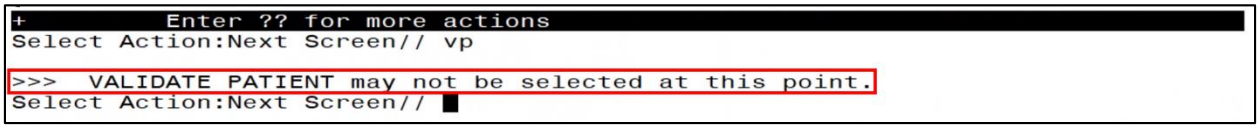


Figure 4-30: Error - Validate Provider Action Not Available

4.6.2 Approved with Changes

Another RxRenewal Response message type is Approved with Changes. This indicates the renewal is approved. However, changes must be made prior to renewal.

Depending on the scenario, the RxRenewal Response message may display in the Holding Queue List View screen:

- If changes are only related to only the number of renewals in the Drug segment, the pharmacist does not need to take any action in the Holding Queue, therefore the RxRenewal Response message does not display in the Holding Queue List View.
- If the changes are related to the provider or the provider and number of renewals, the RxRenewal Response displays in the Holding Queue List View because the pharmacist is required to validate the updates.

4.6.2.1 Changes to Number of Renewals Only

When a RxRenewal Response message type is Approved with Changes (for number of renewals only), it does not display in the Holding Queue List View screen. It can be found using <**MV**> Message View or <**SR**> Search. The status of the Approved with Changes RxRenewal Response is "RXP" (RxRenewal Response Processed).

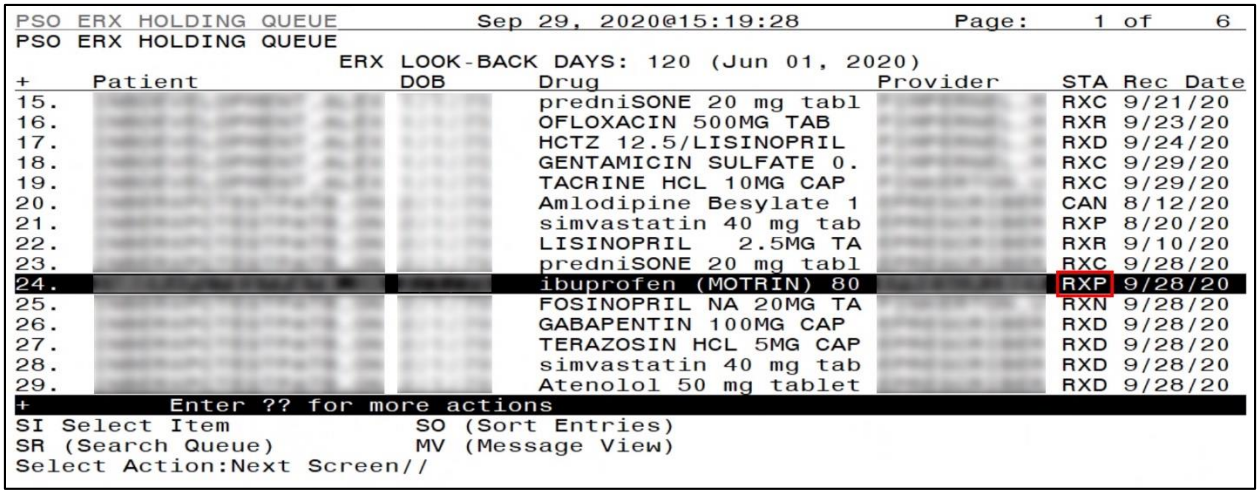


Figure 4-31: RXP Status in Holding Queue

The RxRenewal Response details display the RxRenewal Response Message type.

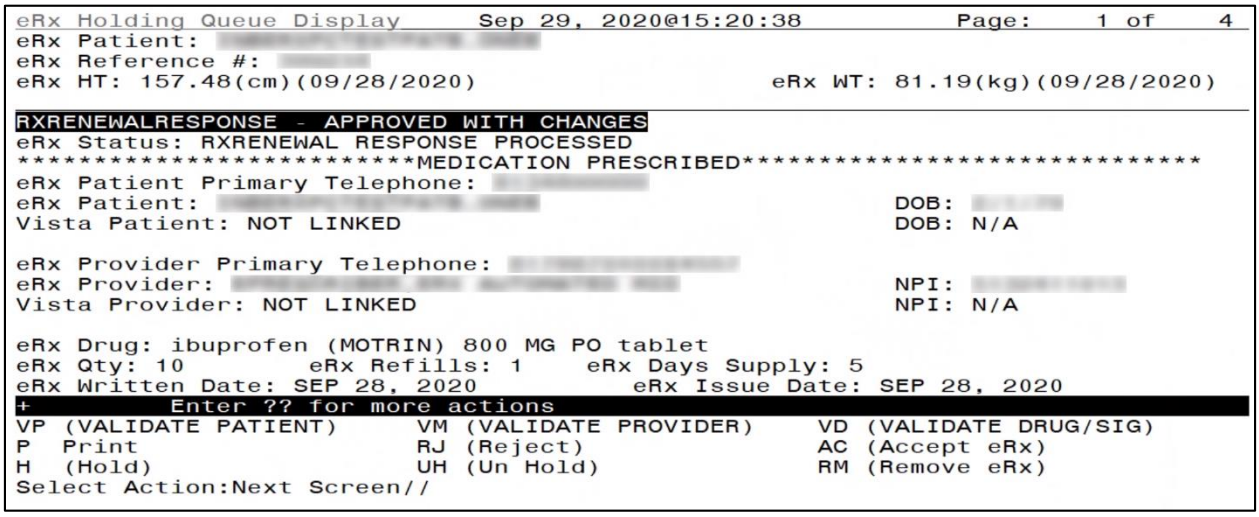


Figure 4-32: RxRenewal Response Details Screen

As the user continues to scroll, the RxRenewal Response Information section indicates the RxRenewal Response Message type is Approved with Changes.

```
************************RXRENEWAL RESPONSE INFORMATION**************************
APPROVED WITH CHANGES
Response Date/Time: SEP 28, 2020@17:15:14
Note: Approved with Changes refills from 5 to 2

RxRenewal Response Comments:
Comments By:
Comments Date/Time:
```

Figure 4-33: RxRenewal Response Information Section

On the OP side, a pending line entry allows for the user to renew the Approved with Changes RxRenewal Response.

```
Medication Profile              Sep 29, 2020@15:23:55          Page:    2 of    3
[redacted]                                                  <NO ALLERGY ASSESSMENT>
  PID: [redacted]                                            Ht(cm): ________ (_______)
  DOB: [redacted]                                            Wt(kg): ________ (_______)
  SEX: FEMALE
  CrCL: <Not Found> (CREAT: Not Found)                    BSA (m2): ________
                                                                     ISSUE   LAST REF DAY
 #  RX #          DRUG                                        QTY ST  DATE   FILL REM SUP
+
16 & [redacted]  ATENOLOL 50MG TAB                            30 DC>09-28 09-28   0  30
17 & [redacted]  CARVEDILOL 6.25MG TAB                       180 DC>03-24 03-24   0  90
18 & [redacted]  MAGNESIUM COMPLEX 300MG TAB                  90 DC 03-22 03-24   0  90
19 & [redacted]  MELOXICAM 15MG TAB                           30 DC>08-12 08-12   0  60
20 & [redacted]  OFLOXACIN 0.3% OPTH SOLN 5ML                  5 DC 09-29 09-29   0  30
21 & [redacted]  SIMVASTATIN 10MG TAB                         60 DC>08-04 08-04   1  60
22 & [redacted]  TERAZOSIN HCL 5MG CAP                        30 DC>09-28 09-28   0  30
-----------------------------------PENDING-----------------------------------------
23 & AMLODIPINE BESYLATE 10MG TAB          QTY: 45          ISDT: 08-12> REF:  0
24 & IBUPROFEN 800MG TAB                   QTY: 10          ISDT: 09-28> REF:  1
          Enter ?? for more actions
PU  Patient Record Update                 NO  New Order
PI  Patient Information                   SO  Select Order
Select Action: Quit//
```

Figure 4-34: Medication Profile

The Activity Log on the OP side is updated to display the information that a pending response entry was added.

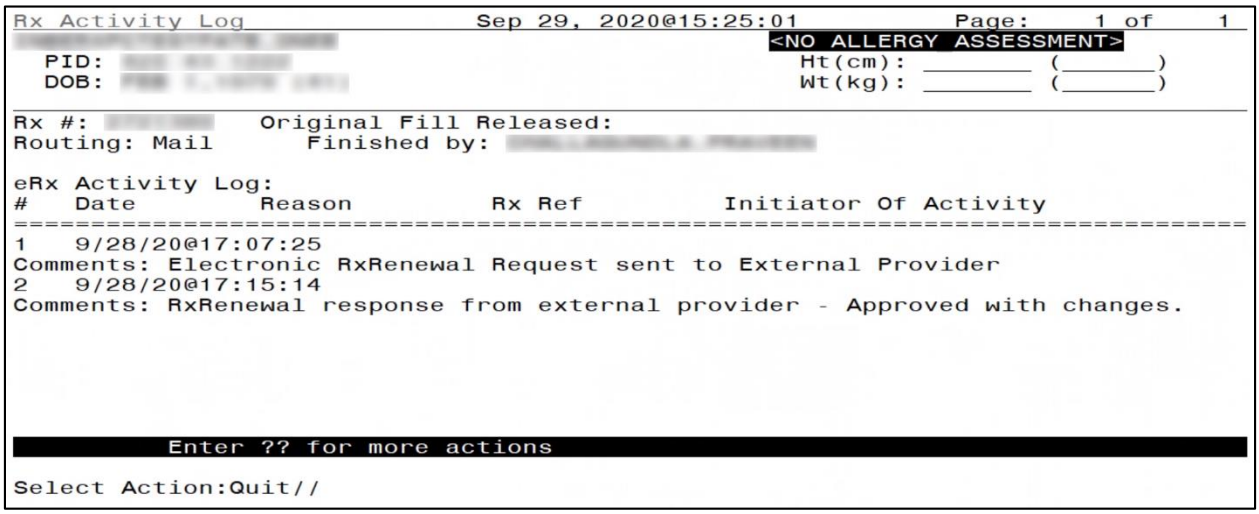


Figure 4-35: Rx Activity Log 1

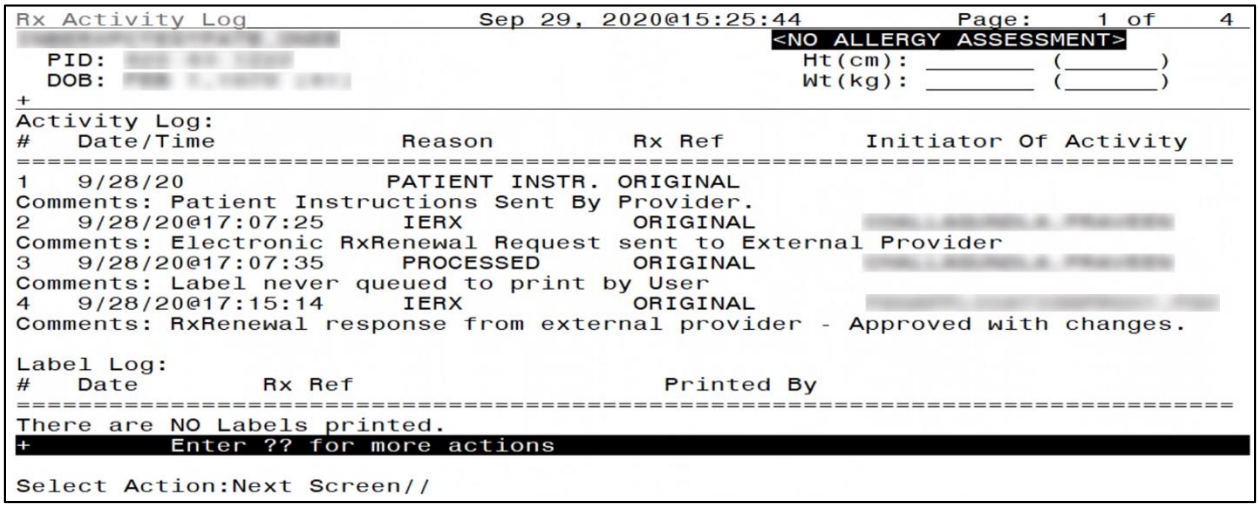


Figure 4-36: Rx Activity Log 2

The user may select the pending line entry to renew the Approved with Changes RxRenewal Response.

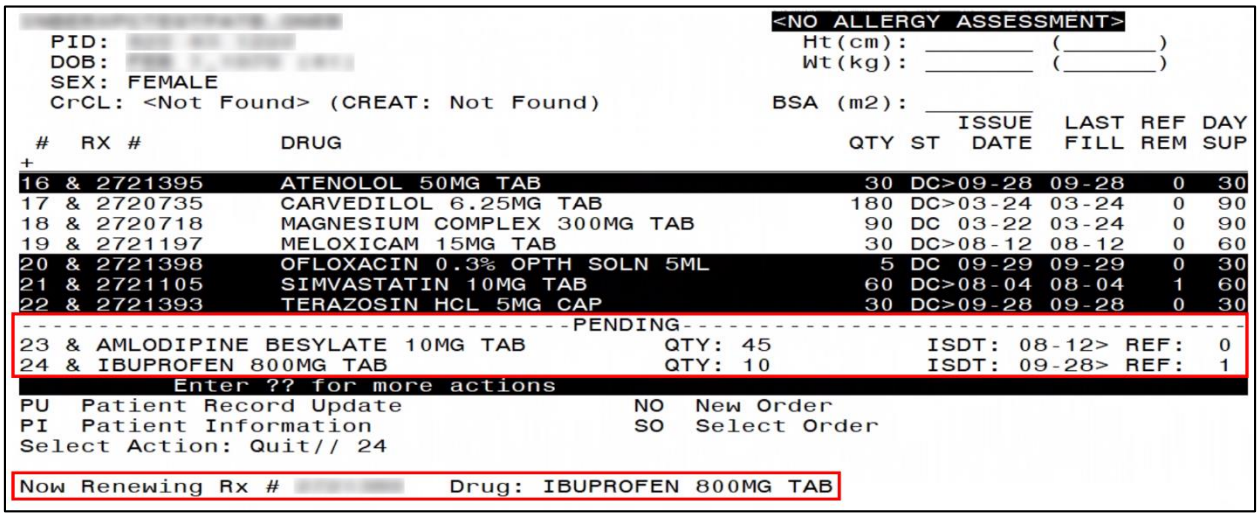


Figure 4-37: Medication Profile – Pending Line Entry

Then, the user may accept the Approved with Changes RxRenewal Response.

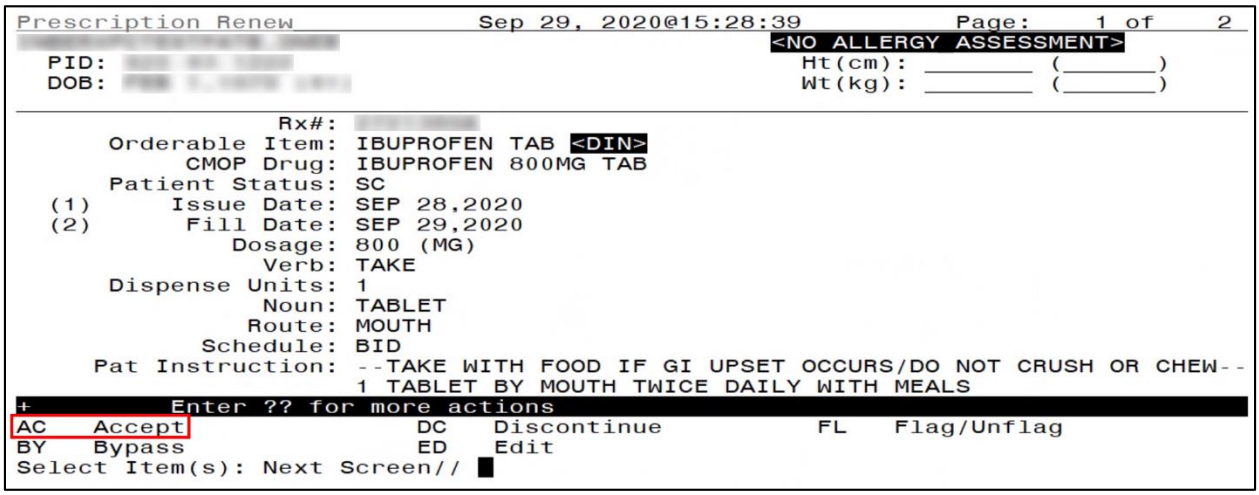


Figure 4-38: AC/Accept eR$_X$ Renewal

The eR$_X$ on which Renewals were requested and the Response has been processed, is now reinstated with the Response. The renewed R$_X$ displays in the Active section of the Medication Profile. The R$_X$ number has an "A" appended to the end, indicating this is the first refill. Subsequent renewals include the next letter of the alphabet appended. (Ex: & 123456 changes to & 123456A after the first refill; for next refill: & 123456A changes to & 123456B).

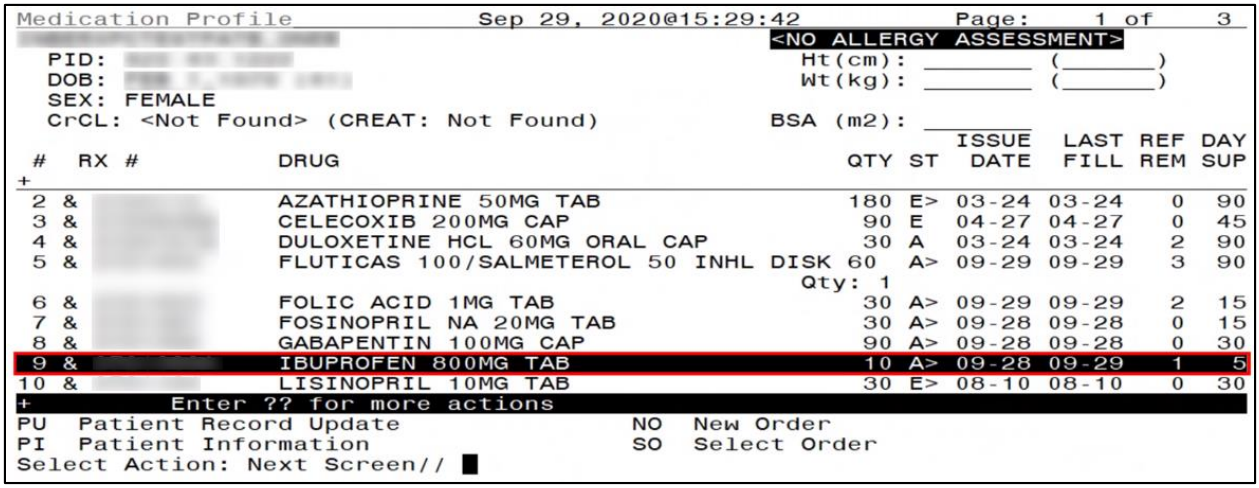


Figure 4-39: Renewed R$_X$ Active in Medication Profile

Once the Approved with Changes RxRenewal Response is successfully renewed, the status of the RxRenewal Response in the Holding Queue changes to "RXC" (RxRenewal Response Completed).

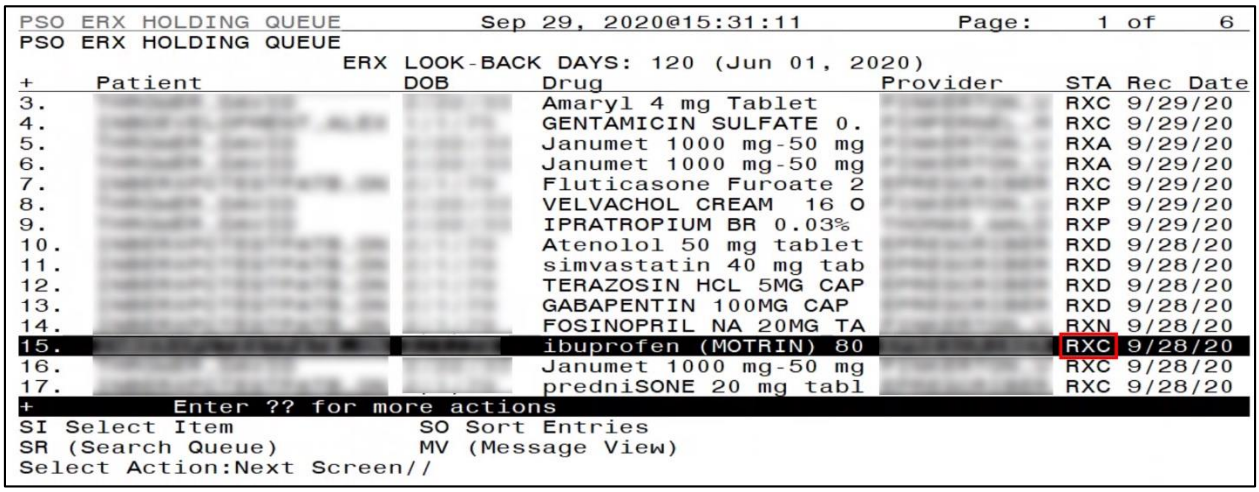


Figure 4-40: RxRenewal Response RXC Status in the Holding Queue

Select the record to view the RxRenewal Response details screen.

```
eRx Holding Queue Display      Sep 29, 2020@15:33:17          Page:    1 of    4
eRx Patient: [illegible]
eRx Reference #: [illegible]
eRx HT: 157.48(cm)(09/28/2020)                    eRx WT: 81.19(kg)(09/28/2020)

RXRENEWALRESPONSE - APPROVED WITH CHANGES
eRx Status: RXRENEWAL RESPONSE COMPLETE
*************************MEDICATION PRESCRIBED*****************************
eRx Patient Primary Telephone: [illegible]
eRx Patient: [illegible]                                  DOB: [illegible]
Vista Patient: NOT LINKED                                 DOB: N/A

eRx Provider Primary Telephone: [illegible]
eRx Provider: [illegible]                                 NPI: [illegible]
Vista Provider: NOT LINKED                                NPI: N/A

eRx Drug: ibuprofen (MOTRIN) 800 MG PO tablet
eRx Qty: 10        eRx Refills: 1    eRx Days Supply: 5
eRx Written Date: SEP 28, 2020          eRx Issue Date: SEP 28, 2020
+          Enter ?? for more actions
VP (VALIDATE PATIENT)      VM (VALIDATE PROVIDER)     VD (VALIDATE DRUG/SIG)
P  Print                   RJ (Reject)                AC (Accept eRx)
H  (Hold)                  UH (Un Hold)               RM (Remove eRx)
Select Action:Next Screen//
```

Figure 4-41: RxRenewal Response Details Screen

The status of the corresponding RxRenewal Request changes to “RRC” (RxRenewal Request Completed).

```
PSO ERX HOLDING QUEUE          Sep 29, 2020@15:34:30          Page:    2 of    8
PSO ERX HOLDING QUEUE
                    ERX LOOK-BACK DAYS: 120 (Jun 01, 2020)
+    Patient                DOB      Drug                    Provider     STA Rec Date
20.  [illegible]            [illegible]  Lisinopril-Hydrochlor [illegible]  RRP 9/24/20
21.  [illegible]            [illegible]  Lisinopril-Hydrochlor [illegible]  RRC 9/29/20
22.  [illegible]            [illegible]  Lisinopril-Hydrochlor [illegible]  RRC 9/29/20
23.  [illegible]            [illegible]  meloxicam 15 mg table [illegible]  RRP 8/12/20
24.  [illegible]            [illegible]  predniSONE 20 mg tabl [illegible]  RRP 8/20/20
25.  [illegible]            [illegible]  predniSONE 20 mg tabl [illegible]  RRR 9/10/20
26.  [illegible]            [illegible]  predniSONE 20 mg tabl [illegible]  RRE 9/11/20
27.  [illegible]            [illegible]  predniSONE 20 mg tabl [illegible]  RRN 9/15/20
28.  [illegible]            [illegible]  predniSONE 20 mg tabl [illegible]  RRC 9/28/20
29.  [illegible]            [illegible]  ibuprofen (MOTRIN) 80 [illegible]  RRC 9/28/20
30.  [illegible]            [illegible]  FOSINOPRIL NA 20MG TA [illegible]  RRR 9/28/20
31.  [illegible]            [illegible]  GABAPENTIN 100MG CAP  [illegible]  RRR 9/28/20
32.  [illegible]            [illegible]  TERAZOSIN HCL 5MG CAP [illegible]  RRP 9/28/20
33.  [illegible]            [illegible]  simvastatin 40 mg tab [illegible]  RRR 9/28/20
34.  [illegible]            [illegible]  Atenolol 50 mg tablet [illegible]  RRP 9/28/20
+          Enter ?? for more actions
SI Select Item             SO (Sort Entries)
SR (Search Queue)          MV (Message View)
Select Action:Next Screen//
```

Figure 4-42: RxRenewal Request RRC in the Holding Queue

Select the record to view the RxRenewal Request details screen.

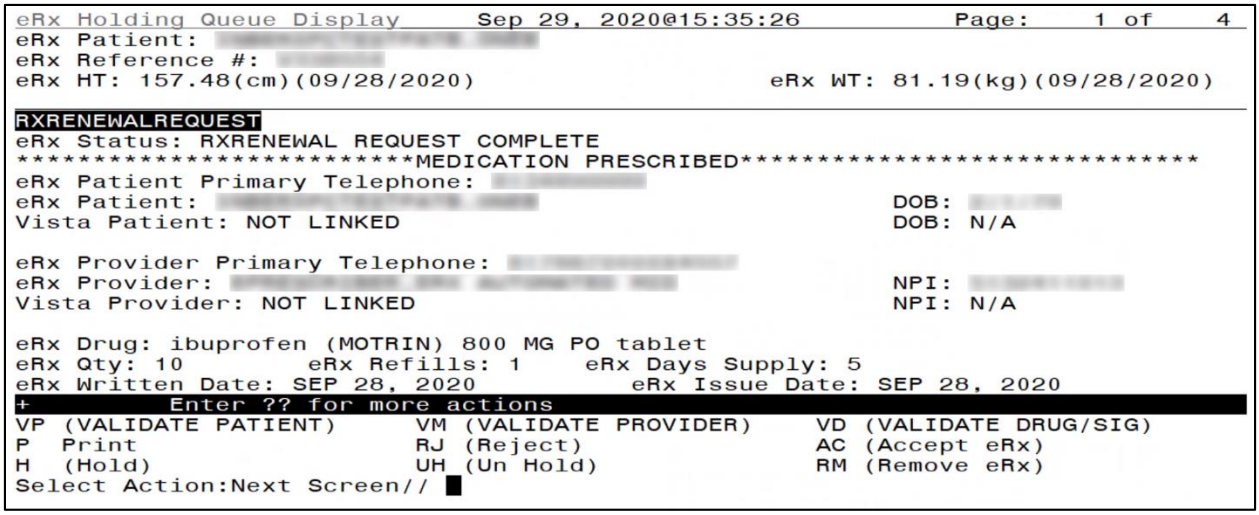


Figure 4-43: RxRenewal Request Details Screen

The <**VP**>, <**VM**>, <**VD**>. and <**AC**> actions are in parentheses "( )", therefore the user cannot select these actions for this message type.