Pharmacy Reengineering (PRE) Inbound ePrescribing (IEP) 4.0

User Guide



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Version 4.0 (Unit 4 Part 2)

Department of Veterans Affairs (VA)

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Revision History

Date	Version	Description	Author
10/20/20	4.0	 PSO_7_0_p581_UM updated: Updated all screen shots with the latest versions Added paragraph numbers to all paragraphs Updated terminology throughout to comply with NCPDP 2017071 standards Added "Prohibit Renewal Request" functionality details under Unit 3 Added New unit for RxChange Requests and Responses - Unit 5 Moved CancelRx Requests and Responses under Unit 6 Added RxRenewal Response – Replace Type under Unit 5 Added Note for RxVerify functionality under Unit 3 Added Note for Reject functional under Unit 3 	Technatomy
05/05/2020	3.0	 PSO*7.0*610: Added note to indicate a minor change in the display of the Station ID drop-down list in the Reports tab Updated Title page, Revision History, and Footers 	Liberty ITS
03/23/2020	2.9	 PSO*7.0*590: Added production application URL Updated Title page, Revision History, and Footers 	Liberty ITS
03/05/2020	2.8	PSO*7.0*591: • Updated Figure 3-44 and 3-45 • Updated Title page, Revision History, and Footers	Liberty ITS
08/27/2019	2.7	 PSO*7.0*567 updated: Help Desk contact information/name Screen capture dates for ERX Lookback Days beginning with page 108 through 203 Corrected Figure 3-12 and reworded the bullets above Added Figure 3-13 Title page, TOC, LOF, and Footers 	Liberty ITS
05/07/2019	2.6	 Updated document for the following: Standardized images throughout document Clarified patient DOB format under Table 3 Added Note to replace text "Dispense Notes" with "Substitutions" under Track/Audit Details screen in Section 5 Inbound/Outbound Message Detail Added Note to indicate the change of screen/page title from "Users" to "User Management" in section 2.2.5 User Management Included description for ERX LOOK-BACK DAYS display on the Holding Queue's Traditional View and Patient Centric Views in section in section 3.5.1.2.1. 	Technatomy

Date Version	Description	Author
	 Non-Actionable records are those that are in the Holding Queue but are not displayed in the List View. All records acknowledged, removed, rejected, processed/completed and auto-canceled are non-actionable. Non-Actionable records further include: R_xRenewal Request R_xRenewal Response – Approved R_xRenewal Response – Approved with Changes (change to drug data only) R_xChange Request CancelR_x Response Inbound Errors related to CancelRx Responses For additional information on Actionable and Non-Actionable eR_x Status Codes, refer to the tables in Error! Reference source not found. erk Def ault Loopback Days Replaced column label "LAST USER" with "LOCKED BY" and updated the description under Table 9 Added the information for LOCKED BY column in section 3.5.2 Patient Centric View Replaced Figure 3-14, Figure 3-16, Figure 3-17, Figure 3-18, Figure 3-19, Figure 3-66, Figure 3-57, Figure 3-59, Figure 3-60, Figure 3-61, and Figure 3-68 for updated layout Added Note and included Error! Reference source not found. to indicate to the user that a Provider's DEA# has expired in section 3.6.2.3 Edit Provider Removed reference to "Limited Duration" field from Validate Drug/SIG for the modified workflow in section 3.6.3.3.1 Additional Field-level Information Added description under Note for modified workflow in section 3.6.3.2.2 Quantity/Days Supply calculation in section 3.6.3.1.4 Additional Field-level Information Added Scenarios for Quantity/Days Supply workflow under VD Edit screen based on Available Dosage(s) in section 3.6.3.2 Quantity/Days Supply workflow under VD Edit screen based on Available Dosage(s) in section 3.6.3.2 Quantity/Days Supply workflow under VD Edit screen based on Available Dosage(s) in section 3.6.3.2 Quantity/Days Supply workflow under VD Edit screen based on Available Dosage(s) in section 3.13 Complete Orders from OERR and Patient Prescription Processi	
11/09/2018 2.5	 Processing Updated per HPS Review pgs. 55, 57, 87, 88, 90, 92, 	Technatomy

Date	e Version Description		Author
		 Updated Cover page to month of November (pg. i) (TWR, 508 accessibility checks, document is compliant) 	
10/24/2018	2.4	Update TOC – Remove Graphic and reran TOC	Technatomy
08/27/2018	2.3	Technical Writer Review and 508 accessibility checks	Technatomy
08/01/2018	2.2	Updated screenshots and added R_X Renewal Requests and Responses and Cancel R_X Requests and Responses sections	Liberty ITS
07/28/2018	2.1	Updated screenshots and added 30-day Lookback	Technatomy
4/12/2018	2.0	Updated screenshots to include 2.1 changes	Liberty ITS
11/15/2017	1.0	 Baseline release: Updated Table of Figures Updates based on feedback from HPS Updated screenshots and verbiage throughout the document, formatting, and sections Inbound ePrescribing Workflow and Summary/Details screen, Pharmacy Management section Updates made based on changes made during SureScripts Certification and IOC Production Testing 	Technatomy

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4.6.2.2 Changes to Provider Segment

In some scenarios, the RxRenewal Response message displays in the Holding Queue List View screen. If the changes are related to the provider or the provider and number of renewals, the RxRenewal Response displays in the Holding Queue List View because the pharmacist needs to validate the updates to the Provider.

When a RxRenewal Response message type is Approved with Changes, Provider segment only, or Provider and number of renewals in the Drug segment, it displays in the Holding Queue List View screen. It can also be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search. The status of the Approved with Changes RxRenewal Response is "RXN" (RxRenewal Response - New).

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4.		CORT OF LAND	ALC: 10.00		GENTAMICIN	SULFATE 0.	P CORPORADO	RXC	9/29	/20
5.		Country Country		a second second	Janumet 10	00 mg-50 mg	P. Construction of the local sector	RXA	9/29	120
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SR (Sear	ch Queue	e)		sage View)					
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Figure Error! No text of specified style in document.-1: RXN Status in Holding Queue List View

The RxRenewal Response details displays the RxRenewal Response Message type.

eRx Holding Queue Display Sep 29, 20200 eRx Patient:	Page:	1 of 4
eRx Reference #:		
eRx HT: 157.48(cm)(09/28/2020)	eRx WT: 81.19(kg)	(09/28/2020)
RXRENEWALRESPONSE - APPROVED WITH CHANGES		
eRx Status: RXRENEWAL RESPONSE - NEW		
**************************************	RIBED************************************	* * * * * * * * * *
eRx Patient Primary Telephone:		
eRx Patient:	DOB:	
Vista Patient: NOT LINKED	DOB: N/A	
eRx Provider Primary Telephone:	NET	
eRx Provider:	NPI:	
Vista Provider: NOT LINKED	NPI: N/A	
eRx Drug: FOSINOPRIL NA 20MG TAB		
eRx Qty: 30 eRx Refills: 3 eRx Da	ave Supply: 15	
	K Issue Date: SEP 28, 20	20
+ Enter ?? for more actions	133de Date. SEI 20, 20	20
VP (VALIDATE PATIENT) VM VALIDATE PROV	IDER VD (VALIDATE D	RUG/SIG)
P Print RJ (Reject)	AC Accept eRx	,
H (Hold) UH (Un Hold)	RM (Remove eRx)
Select Action:Next Screen//		·

Figure Error! No text of specified style in document. -2: RxRenewal Response Details Screen

As the user continues to scroll, the RxRenewal Response Information section indicates the RxRenewal Response Message type is Approved with Changes.

Figure Error! No text of specified style in document.-3: RxRenewal Response Information Section

If the user edits the provider's information when they exercise $\langle VM \rangle$ Validate Provider on this response, the status of the record changes to "RXW" (RxRenewal Response – Waiting). When the user accepts the validation $\langle AV \rangle$ under $\langle VM \rangle$ Validate Provider, the status of the record changes to "RXW" (RxRenewal Response – Waiting).

PSO ERX HOLD	ING QUEUE		Sep 29, 2020@15:44:13	Page:	1	of	6
PSO ERX HOLD	ING QUEUE						
	ERX	LOOK	C-BACK DAYS: 120 (Jun 01, 202	20)			
Patient		DOB		rovider	STA	Rec D	ate
1.	ALCON M.		potassium chloride (K	CARD FOR THE R	CAN	9/29/	20
2.	1.000 million . ALL D.S.		TACRINE HCL 10MG CAP	CONTRACTOR OF	RXC	9/29/	20
3.	. Care 110	0.00	Amaryl 4 mg Tablet	100000-000-0		9/29/	
4.	COMPARED AND AND A		GENTAMICIN SULFATE 0.	CONTRACT, A	RXC	9/29/	20
5.		0.00	Janumet 1000 mg-50 mg	104000-008.0		9/29/	
6.	Control 1999	0.00	Janumet 1000 mg-50 mg	100000-000.0		9/29/	
7.	CORDORATE IN	B10 B (Fluticasone Furoate 2	CARE OF A CREW		9/29/	
8.		1.00	VELVACHOL CREAM 16 0	1246-027-026. (1		9/29/	
9.	1000 C 100	0.00	IPRATROPIUM BR 0.03%	100000.000.0		9/29/	
10.		B11 B - 1	Atenolol 50 mg tablet	CARGO CREW		9/28/	
11.	C-88.00	81.81	simvastatin 40 mg tab	the states		9/28/	
12.	C	81.01	TERAZOSIN HCL 5MG CAP	Card Down Cardina		9/28/	
13.	CONTRACTOR OF A		GABAPENTIN 100MG CAP	一下市 出一方 二 田田 方		9/28/	
14.	The Charles In want in	1.00	FOSINOPRIL NA 20MG TA	And in cases, which the		9/28/	
15.			ibuprofen (MOTRIN) 80		RXC	9/28/	20
	ter ?? for m						
SI Select It			Sort Entries	т			
SR (Search Q			(Message View)	T			
Select Actio	n:Next Scree	n//					

Figure Error! No text of specified style in document.-4: RXW Status in the Holding Queue

The user may select the record to view the RxRenewal Response Details screen.

eRx Holding Queue Display Sep 29, 2020@15:45:28	Page: 1 of 4
eRx Patient:	
eRx Reference #:	04 40 (1-2) (00 (00 (0000))
eRx HT: 157.48(cm)(09/28/2020) eRx WT:	81.19(kg)(09/28/2020)
RXRENEWALRESPONSE - APPROVED WITH CHANGES	
eRx Status: RXRENEWAL RESPONSE WAITING	
**************************************	* * * * * * * * * * * * * * * * * * * *
eRx Patient Primary Telephone:	
eRx Patient:	DOB:
Vista Patient: NOT LINKED	DOB: N/A
eRx Provider Primary Telephone:	
eRx Provider:	NPI:
Vista Provider[v]:	NPI:
eRx Drug: FOSINOPRIL NA 20MG TAB	
eRx Qty: 30 eRx Refills: 3 eRx Days Supply: 15 eRx Written Date: SEP 28, 2020 eRx Issue Date: 3	
+ Enter ?? for more actions	SLF 20, 2020
	VALIDATE DRUG/SIG)
	ccept eRx
	Remove eRx)
Select Action:Next Screen//	

Figure Error! No text of specified style in document. -5: RxRenewal Response Details Screen

When the user accepts the RxRenewal Response record using $\langle AC \rangle$, the status of the record changes to "RXP" (RxRenewal Response Processed), and it is not displayed in the list view. It can be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search.

PSO	ERX	HOLDING	QUEUE	Sep 29, 2020@15:47:54	Page:	1	of	6
PSO	ERX	HOLDING	QUEUE					
			ERX	LOOK-BACK DAYS: 120 (Jun 01, 20	020)			
	Pat	ient		DOB Drug	Provider	STA	Rec	Date
1.	100	ALC: NOTE: NOTE: N	1.00	potassium chloride (K	STREET, BURN	CAN	9/29	1/20
2.	1148	100 C. 100	ALC: 1 199	TACRINE HCL 10MG CAP	Franklin - Da. o	RXC	9/29	1/20
з.	1.48	Castle Case		Amaryl 4 mg Tablet	P CARLON - CALL &	RXC	9/29	1/20
4.	1.48	100 - 10 - 10PM	ALC: 10.01	GENTAMICIN SULFATE 0.	P CAPERNAL, A	RXC	9/29	1/20
5.	1.48	Cought Stars		Janumet 1000 mg-50 mg	P CARLES AND A LOD.	RXA	9/29	1/20
6.	1.48	Code a Const		Janumet 1000 mg-50 mg	* Case 2 # * GB. 0	RXA	9/29	1/20
7.	1.148	enter i est	CT-10-100	Fluticasone Furoate 2	pression of the second	RXC	9/29	1/20
8.	1.48	Courses a part		VELVACHOL CREAM 16 0	Franklin (St. 1)	RXP	9/29	1/20
9.	1.08	COMPR., Dan		IPRATROPIUM BR 0.03%	Transformation and and and	RXP	9/29	1/20
10.	1.48		1040.00	Atenolol 50 mg tablet	States of the local division of the local di	RXD	9/28	\$/20
11.	1.48	enang reg		simvastatin 40 mg tab	Error Long and Long a	RXD	9/28	\$/20
12.				TERAZOSIN HCL 5MG CAP	Entered Sector California	RXD	9/28	\$/20
13.	1.000		TT-10.00	GABAPENTIN 100MG CAP	ATTAC IN A LOCAL	RXD	9/28	\$/20
14.			Name of Street Works, or other	FOSINOPRIL NA 20MG TA	ALL DAMES IN CO.	RXP	9/28	3/20
15.	1.00			ibuprofen (MOTRIN) 80	the second s	RXC	9/28	\$/20
+			?? for mo	ore actions				
SIS	Selec	t Item		SO Sort Entries				
		ch Queue		MV_(Message View)				
Sele	ect A	ction:Ne	ext Screen	n//				

Figure Error! No text of specified style in document. -6: RXP Status in Holding Queue

On the OP side, a pending line entry is added for the user to renew the Approved with Changes RxRenewal Response.

Medication Profile	Sep 29, 20	200							of	3
PID: DOB: SEX: FEMALE			<	Ht(c	cm):	:	ASSES		_)	
CrCL: <not found=""> (CREAT</not>	: Not Found)		В	SA (m			ISSUE			
# RX # DRUG				C	YTC	ST	DATE	FILL	REM	SUP
16 & ATENOLOL	50MG TAB				30	DC>	09-28	09-28	0	30
17 & CARVEDILC	L 6.25MG TAB			1	180	DC>	03-24	03-24	0	90
18 & MAGNESIUM	COMPLEX 300MG	TA	в		90	DC	03-22	03-24	0	90
19 & MELOXICAM	15MG TAB				30	DC>	08-12	08-12	0	60
20 & OFLOXACIN	0.3% OPTH SOL	N 5	ML		5	DC	09-29	09-29	0	30
	IN 10MG TAB							08-04	1	60
	HCL 5MG CAP							09-28	0	
	PEND	ING								
23 & AMLODIPINE BESYLATE 1	OMG TAB	Q	TY: 45			IS	DT: 0	8-12> 1	REF:	0
24 & FOSINOPRIL NA 20MG TA	B	Q	TY: 30			IS	DT: 0	9-28>	REF:	3
Enter ?? for mor	e actions									
PU Patient Record Update		NO	New Or	der						
PI Patient Information		SO			er					
Select Action: Quit//										

Figure Error! No text of specified style in document.-7: Medication Profile - Pending Line Entry

For information about how to process the Approved with Changes RxRenewal Response further in OP, refer to section **Error! Reference source not found. Error! Reference source not found.**

Once the Approved with Changes RxRenewal Response is successfully renewed in Outpatient Pharmacy, the status of the RxRenewal Response in the Holding Queue changes to "RXC" (RxRenewal Response Completed).

PSO	ERX I	HOLDING	QUEUE		Sep	29,	2020@1	5:52:33	3	P	age:	1	of	6
PSO	ERX I	HOLDING	QUEUE											
			ERX	LOOK	- BACK	DA	YS: 120	(Jun (01, 2	020)				
+	Pat	ient		DOB		Drug	q			Provid	er	STA	Rec	Date
14.	1.000	CHEVE, SPA	ALC: 1 1 1			dexa	amethas	one 1.5	5 MG	1.000	and the second	RXC	9/21	/20
15.		10-10-10-1	ALC: 1 1 1			pred	dniSONE	20 mg	tabl	a company	and 1. 18	RXC	9/21	/20
16.		10-0-10-0	and an in-			OFLO	DXACIN	500MG	ГАВ	A COMPLEX	- C		9/23	
17.			and the second second			HCT	Z 12.5/	LISINO	PRIL	A COMPANY.	and 1. 14	RXD	9/24	120
18.			and an inclusion				TAMICIN			a constant	and a second		9/29	
19.			and an in			TACE	RINE HC	L 10MG	CAP	a l'annual de			9/29	
20.			Concertion, Solo		1.00		odipine			and the second second			8/12	
21.			constraint data				vastati			distantia da c	and the second		8/20	
22.			company day				INOPRIL		IG TA		-		9/10	
23.			company day				dniSONE						9/28	
24.			CONTRACTOR AND				profen				a case o		9/28	
25.	-	A REAL PROPERTY OF	Name of Street o				INOPRIL						9/28	
26.	1000			_			APENTIN				-		9/28	
27.			COMPANY AND				AZOSIN			and the second second	and the second second		9/28	
28.			and the second		-		vastati				-		9/28	
20.	-	Enter	?? for mo	100 2	ction		vastati	11 40 mų	y tab			n AD	0/20	120
ST S	Selec:	t Item					tries)							
			e)											
						aye	ATGM)							
Sele	ect A	CLION:NE	ext Screen	1//										

Figure Error! No text of specified style in document.-8: RXC Status in the Holding Queue

Select the record to view the RxRenewal Response details screen.

	, 2020@15:54:30	Page: 1	of 4
eRx Patient:			
eRx Reference #:			
eRx HT: 157.48(cm)(09/28/2020)	eRx WT:	81.19(kg)(09/28	8/2020)
RXRENEWALRESPONSE - APPROVED WITH CH			
<pre>eRx Status: RXRENEWAL RESPONSE COMPL ************************************</pre>			*****
eRx Patient Primary Telephone:	PRESCRIBED		
eRx Patient:		DOB:	
Vista Patient: NOT LINKED		DOB: N/A	
Vista Fattent. Not EINKED		BOB: N/A	
eRx Provider Primary Telephone:			
eRx Provider:		NPI:	
Vista Provider[v]:		NPI:	
eRx Drug: FOSINOPRIL NA 20MG TAB			
eRx Qty: 30 eRx Refills: 3	eRx Days Supply: 15		
eRx Written Date: SEP 28, 2020	eRx Issue Date: S	SEP 28, 2020	
+ Enter ?? for more actions			
VP (VALIDATE PATIENT) VM (VALIDA		ALIDATE DRUG/SI	IG)
P Print RJ (Reject		Accept eRx)	
H (Hold) UH (Un Hold	d) RM (F	Remove eRx)	
Select Action:Next Screen//			

Figure Error! No text of specified style in document. -9: RxRenewal Response Details Screen

The status of the corresponding RxRenewal Request changes to "RRC" (RxRenewal Request Completed).

PSO	ERX	HOLDING	QUEUE	Sep 29, 2020@15:55:07	Page: 1 of	8
PSO	ERX	HOLDING	QUEUE			
			ERX	LOOK-BACK DAYS: 120 (Jun 01, 2020))	
+	Pat	tient		DOB Drug Pro	ovider STA Rec Da	te
4.			ALC: 10.01	Lisinopril-Hydrochlor	RRC 9/29/2	0
5.		608-16L (PM	10.00	Lisinopril-Hydrochlor	RRC 9/29/2	0
6.		Cought Ser-		Janumet 1000 mg-50 mg	RRP 9/29/2	0
7.		NUMBER OF STREET		Janumet 1000 mg-50 mg	RRR 9/29/2	0
8.	1148	NAME OF GROOM	104.00	ofloxacin 0.3 % eye d	RRC 9/29/2	0
9.		Courses and		Janumet 1000 mg-50 mg	RRP 9/29/2	0
10.	1.00	NUMBER OF STREET		Janumet 1000 mg-50 mg	RRP 9/29/2	0
11.	1.00		1040.00	Atenolol 50 mg tablet	RRP 9/28/2	0
12.		New Yorks	CON	simvastatin 40 mg tab	RRR 9/28/2	0
13.			CONTRACTOR - CON-	TERAZOSIN HCL 5MG CAP	RRP 9/28/2	0
14.	1000		CONTRACTOR ONLY	GABAPENTIN 100MG CAP	RRR 9/28/2	0
15.		COLUMN ST	Read Top Man 1	FOSINOPRIL NA 20MG TA	RRC 9/28/2	0
16.	100	10.078 (0.01)		Janumet 1000 mg-50 mg	RRC 9/28/2	0
17.			COLUMN DE	ibuprofen (MOTRIN) 80	RRC 9/28/2	0
18.	1000		CONTRACTOR ON	predniSONE 20 mg tabl	RRC 9/28/2	0
+		Enter	?? for mo	ore actions		
SIS	Selec	ct Item		SO Sort Entries		
SR	Sear	ch Queue	e)	MV (Message View)		
Sele	ect A	Action:Ne	ext Screer	1//		

Figure Error! No text of specified style in document.-10: RRC Status in the Holding Queue

Select the record to view the RxRenewal Request details screen.

eRx Holding Queue DisplaySep 29, 20200eRx Patient:eRx Reference #:eRx HT: 157.48(cm)(09/28/2020)	eRx WT: 81.19(kg)(09/28/2020)
RXRENEWALREQUEST eRx Status: RXRENEWAL REQUEST COMPLETE ***********************************	IBED********
eRx Patient:	DOB:
Vista Patient: NOT LINKED	DOB: N/A
eRx Provider Primary Telephone: eRx Provider: Vista Provider: NOT LINKED	NPI: NPI: N/A
eRx Drug: FOSINOPRIL NA 20MG TAB	
	ays Supply: 15
	(Issue Date: SEP 28, 2020
+ Enter ?? for more actions	1350e Date. 3L 20, 2020
VP (VALIDATE PATIENT) VM (VALIDATE PROV P Print RJ (Reject) H (Hold) UH (Un Hold) Select Action:Next Screen//	/IDER) VD (VALIDATE DRUG/SIG) AC (Accept eRx) RM (Remove eRx)

Figure Error! No text of specified style in document.-11: RxRenewal Request Details Screen

The <**VP**>, <**VM**>, <**VD**>, <**Hold**>, <**UnHold**>, <**RJ**>, <**RM**>, and <**AC**> actions are in parentheses (), therefore the user cannot select these actions for this message type.

4.6.3 Denied, New Prescription to Follow

Another RxRenewal Response message type is Denied New Prescription to Follow (DNTF). This indicates the renewal is denied, but a NewRx will follow.

When a RxRenewal Response message type is Denied NewRx to Follow (DNTF), it will display in the List View screen. It can also be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search. The status of the DNTF RxRenewal Response will be "RXD" (RxRenewal Response Denied/DNTF).

PSO ERX HOLDING QUEUE ERX LOOK-BACK DAYS: 120 (Jun 01, 2020) Patient DOB Drug Provider STA R 1. potassium chloride (K CAN 9 2. TACRINE HCL 10MG CAP RXC 9 3. Amaryl 4 mg Tablet RXC 9 4. GENTAMICIN SULFATE 0. RXC 9 5. Janumet 1000 mg-50 mg RXA 9 7. Fluticasone Furoate 2 RXC 9 8. VELVACHOL CREAM 16 0 BXP 9	of 6
PatientDOBDrugProviderSTA R1.potassium chloride (KCAN 92.TACRINE HCL 10MG CAPRXC 93.Amaryl 4 mg TabletRXC 94.GENTAMICIN SULFATE 0.RXC 95.Janumet 1000 mg-50 mgRXA 96.Fluticasone Furoate 2RXC 98.VELVACHOL CREAM 16 0RXP 9	
1.potassium chloride (KCAN 92.TACRINE HCL 10MG CAPRXC 93.Amaryl 4 mg TabletRXC 94.GENTAMICIN SULFATE 0.RXC 95.Janumet 1000 mg-50 mgRXA 96.Janumet 1000 mg-50 mgRXA 97.Fluticasone Furoate 2RXC 98.VELVACHOL CREAM 16 0RXP 9	ec Date
2.TACRINE HCL 10MG CAPRXC 93.Amaryl 4 mg TabletRXC 94.GENTAMICIN SULFATE 0.RXC 95.Janumet 1000 mg-50 mgRXA 96.Janumet 1000 mg-50 mgRXA 97.Fluticasone Furoate 2RXC 98.VELVACHOL CREAM 16 0RXP 9	
3.Amaryl 4 mg TabletRXC 94.GENTAMICIN SULFATE 0.RXC 95.Janumet 1000 mg-50 mgRXA 96.Janumet 1000 mg-50 mgRXA 97.Fluticasone Furoate 2RXC 98.VELVACHOL CREAM 16 0RXP 9	
4.GENTÁMICIN SULFATE 0.RXC 95.Janumet 1000 mg-50 mgRXA 96.Janumet 1000 mg-50 mgRXA 97.Fluticasone Furoate 2RXC 98.VELVACHOL CREAM 16 0RXP 9	
5. Janumet 1000 mg-50 mg RXA 9 6. Janumet 1000 mg-50 mg RXA 9 7. Fluticasone Furoate 2 RXC 9 8. VELVACHOL CREAM 16 0 RXP 9	
6.Janumet 1000 mg-50 mgRXA 97.Fluticasone Furoate 2RXC 98.VELVACHOL CREAM 16 0RXP 9	
7.Fluticasone Furoate 2BXC 98.VELVACHOL CREAM 16 0BXP 9	
8. VELVACHOL CREAM 16 0 RXP 9	
9. IPRATROPIUM BR 0.03% RXP 9	/29/20
	28/20
	/28/20
	/28/20
	0/28/20
	/28/20
	/28/20
+ Enter ?? for more actions	, == / = 0
SI Select Item SO Sort Entries	
SR (Search Queue) MV (Message View)	
Select Action:Next Screen//	

Figure Error! No text of specified style in document.-12: RXD Status in the Holding Queue List View

The RxRenewal Response details display the RxRenewal Response Message type.

eRx Holding Queue Display Sep 29, eRx Patient:	2020@14:52:22	Page:	1 of	4
eRx Reference #:				
eRx HT: 157.48(cm)(09/28/2020)	eRx WT:	81.19(kg)(0	9/28/2020	0)
RXRENEWALRESPONSE - DENIED, NEW PRESC	RIPTION TO FOLLOW			
eRx Status: RXRENEWAL RESPONSE DENIED	/DNTF			
*****MEDICATION eRx Patient Primary Telephone:	PRESCRIBED********	********	******	*
eRx Patient:		DOB:		
Vista Patient: NOT LINKED		DOB: N/A		
eRx Provider Primary Telephone:	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
eRx Provider:	No. 1923	NPI:	1.00	
Vista Provider: NOT LINKED		NPI: N/A		
eRx Drug: TERAZOSIN HCL 5MG CAP				
eRx Qty: 10 eRx Refills: 5				
eRx Written Date: SEP 28, 2020	eRx Issue Date:	SEP 28, 2020		
+ Enter ?? for more actions VP (VALIDATE PATIENT) VM (VALIDAT		VALTDATE DBU	G/STG)	
P Print RJ (Reject)		Accept eRx)	() () ()	
H (Hold) UH (Un Hold		Remove eRx)		
Select Action:Next Screen//				

Figure Error! No text of specified style in document.-13: RxRenewal Response Denied/DNTF Details

Screen

In the below figure, the RxRenewal Response Information segment indicates the RxRenewal Response Message type is Denied, New Prescription to Follow.

Figure Error! No text of specified style in document.-14: RxRenewal Response Information Section

On the Outpatient side, the eR_X Prescription on which the renewal was requested is auto-Discontinued (auto-DC).

Medication Profile	Sep 29, 2020	@14:59:38		Page	: 2	of	3
PID: DOB: SEX: FEMALE		Ht	(cm):	IGY ASSE)	
CrCL: <not found=""> (CREAT</not>	: Not Found)	BSA	(m2):	ISSU	E LAST	RFF	DAY
# RX # DRUG			QTY		E FILL		
16 & 2721395 ATENOLOL	50MG TAB		30	DC>09-2	28 09-28	0	30
17 & 2720735 CARVEDILC	DL 6.25MG TAB		180	DC>03-2	4 03-24	0	90
18 & 2720718 MAGNESIUM	1 COMPLEX 300MG T	AB	90	DC 03-2	2 03-24	0	90
19 & 2721197 MELOXICAN	1 15MG TAB		30	DC>08-1	2 08-12	0	60
20 & 2721398 OFLOXACIN	0.3% OPTH SOLN	5ML	5	DC 09-2	9 09-29	0	30
21 & 2721105 SIMVASTAT	IN 10MG TAB		60	DC>08-0	4 08-04	1	60
22 & 2721393 TERAZOSIN	HCL 5MG CAP				8 09-28	0	30
		G					
23 & AMLODIPINE BESYLATE 1				ISDT:	08-12>	REF:	0
24 & IBUPROFEN 800MG TAB		QTY: 10		ISDT:	09-28>	REF:	1
Enter ?? for mor							
PU Patient Record Update	NO						
PI Patient Information	SO	Select Or	der				
Select Action: Quit//							

Figure Error! No text of specified style in document.-15: Medication Profile - eRx After DNTF

RxRenewal Response

The Activity Log on the OP side is updated to display that the eR_X Prescription has been auto-Discontinued.

Rx Activity Lo	g	Sep 29, 2020			<u>1 of 1</u>
PID: DOB:	The control of the second s		Ht	ALLERGY ASSESS (cm): (kg):	MENT> () ()
Rx #: 2721393 Routing: Mail	Finished	ll Released: by:			
eRx Activity L # Date		Rx Ref	Initiat	or Of Activity	
2 9/28/20@18 Comments: RxRe to follow.	tronic RxRene :26:18 newal respons	ewal Request ser se from external			rescription
Ente	r ?? for more	e actions			
Select Action:	Quit//	생 가지 같은	l Gran d	김 대학은 대표 당신 내 이	

Figure Error! No text of specified style in document.-16: Activity Log 1

Rx Activity Log	Sep 29,		Page: 1 of 4
PID: DOB:		•	D ALLERGY ASSESSMENT> Ht(cm): () Mt(kg): ()
There are NO Partials	for this Prescri	iption	
Activity Log: # Date/Time	Reason	Rx Ref	Initiator Of Activity
1 9/28/20			
Comments: Patient Ins			
2 9/28/20@18:20:12 Comments: Electronic 3 9/28/20@18:20:19 Comments: Label never	RxRenewal Request PROCESSED	oRIGINAL	rnal Provider
4 9/28/20@18:26:18	IERX	ORIGINAL	PSOAPPLICATIONPROXY,PSO - Denied, New prescription
			PSOAPPLICATIONPROXY, PSO
+ Enter ?? fo	or more actions		
Select Action:Next Sc	creen//		

Figure Error! No text of specified style in document.-17: Activity Log 2

Once the DNTF RxRenewal Response has successfully auto-Discontinued the eR_X Prescription in OP, the status of the RxRenewal Response in the Holding Queue continues to display as "RXD" (RxRenewal Response Denied/DNTF).

The status of the corresponding RxRenewal Request will change to "RRP" (RxRenewal Request Processed).

PSO	ERX	HOLDING	QUEUE	Sep	29, 2020@15:03:25	Page:	1	of	8
PSO	ERX	HOLDING	QUEUE						
			ERX	LOOK - BACH	<pre>K DAYS: 120 (Jun 01, 2</pre>	020)			
	Pat	tient		DOB	Drug	Provider	STA	Rec	Date
1.	1000	AND ADDRESS	1.00	18.18.79	predniSONE 20 mg tabl	And I wanted	RRR	9/29	/20
2.		teller i tel	10 marg. 20	B	celecoxib 200 mg caps	Ernelson (BER	RRN	9/29	/20
з.		CARD AND		2 - 10 - 10 m	Janumet 1000 mg-50 mg	Forester Date of	RRC	9/29	/20
4.		ALC: NO. OF STREET, ST	ALC: 10.21		Lisinopril-Hydrochlor	COMPONENT, IN	RRC	9/29	/20
5.		and the part	ALC: NO. 17.		Lisinopril-Hydrochlor	Plant County, 19	RRC	9/29	/20
6.		Cought . Care		8 - BB - BB	Janumet 1000 mg-50 mg	P (1988) (1977) (1988) (19	RRP	9/29	/20
7.	1100	Could B. Law			Janumet 1000 mg-50 mg	P Date Street Up, 1	RRR	9/29	/20
8.	1148	ALC: NO.		B	ofloxacin 0.3 % eye d	ETRO DO DO DO	RRC	9/29	/20
9.		Condition . Codes			Janumet 1000 mg-50 mg	Provide State of Content of Conte	RRP	9/29	/20
10.	1.00	rindia (ser			Janumet 1000 mg-50 mg	P C MAR DOM TO CAR. 12	RRP	9/29	/20
11.	1.00	and the second second	10 ang 10		Atenolol 50 mg tablet	EFRENCE LEEP	RRP	9/28	/20
12.	1.000		CT 10 10 100	And And Parks	simvastatin 40 mg tab	And the second second second second	RRR	9/28	/20
13.		ALC: NO. OF TAXABLE PARTY.	Name of Street o	THE OWNER OF	TERAZOSIN HCL 5MG CAP	COLUMN TWO IS NOT	RRP	9/28	/20
14.			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	A	GABAPENTIN 100MG CAP	Statistics of the second	RRR	9/28	/20
15.	1000	100.000.000	10000	A	FOSINOPRIL NA 20MG TA	A PROPERTY AND INCOME.	RRR	9/28	/20
+		Enter	?? for mo	ore action	าร				
SI S	selec	ct Item		SO Sort	Entries				
SR (Sear	ch Queue	e)	MV_(Mess	sage View)				
Sele	ect A	Action:Ne	ext Screen	1//					

Figure Error! No text of specified style in document.-18: RRP Status in the Holding Queue

The <**VP**>, <**VD**>, <**Hold**>, <**UnHold**>, <**RJ**>, <**RM**>, and <**AC**> actions are in parentheses "()", therefore the user cannot select these actions for this message type.

4.6.3.1 RxRenewal Response Failed (RXF)

RxRenewal Response Failed (RXF) is an actionable status used for the RxRenewal Response types Approved, Approved with Changes, and Denied NewRx to Follow (DNTF) if a failure occurs. One scenario is when a patient's Outpatient Profile record is locked in OERR and a DNTF RxRenewal Response is attempting to auto-Discontinue an eR_X record at the same time. Another scenario is when a RxRenewal Request is sent out for a prescription, and it is manually discontinued before a response is received. Then, a DNTF RxRenewal Response is sent for the prescription.

NOTE: Additional RXF scenarios are as follows:

RXF applies to Approved, Approved with Changes and Denied NewRx to Follow response types only.

- 1. When a user selects an active eR_X from OP that has an outstanding RxRenewal Request and locks it, and at the same time an Approved or Approved with Changes RxRenewal Response is received, a new pending line entry for that response is added in OP.
- 2. When a RxRenewal Request is sent out for a prescription and it is manually discontinued before receiving a response, if an Approved or Approved with Changes RxRenewal Response is received, a new pending line entry for that response is added in OP.
- 3. When a user selects an active eR_x from OP in Backdoor Orders that has an outstanding RxRenewal Request and locks it, and at the same time a DNTF RxRenewal Response is received, the Prescription gets auto-Discontinued and the corresponding Response is marked as "RXD" in the Holding Queue. However, if the record is locked in Edit mode in Backdoor Orders, the response fails to auto-Discontinue and is marked as "RXF" in the Holding Queue.
- 4. When a RxRenewal Request is sent out for a prescription, and it is renewed within VA, the prescription becomes a non-electronic prescription. If an Approved RxRenewal Response is then received, no pending line entry is added in OP. The VA Order (non- eR_x) is not modified by the response. The response is marked as "RXN" in the Holding Queue.
- 5. When a RxRenewal Request is sent out for a prescription and it is renewed within VA, the prescription becomes a non-electronic prescription. If a DNTF RxRenewal Response is then received, the VA Order (non- eR_x) is not auto-Discontinued by the response. The response is marked as "RXD" in the Holding Queue.

4.6.4 Denied

Another RxRenewal Response message type is Denied. This indicates the renewal request is denied.

When a RxRenewal Response – Denied type is received in the Holding Queue, it is displayed in the List View in "RXD" status (RxRenewal Response Denied/DNTF).

PSO	ERX HOLDING	QUEUE	Sep 29, 2020@14:46:14	Page: 1	of 6
PSO	ERX HOLDING	QUEUE			
		ERX	LOOK-BACK DAYS: 120 (Jun 01, 2020)		
	Patient		DOB Drug Prov	vider STA	Rec Date
1.	Second acce		potassium chloride (K	CAN	9/29/20
2.	Conditional Contraction	ALC: 1019	TACRINE HCL 10MG CAP	RXC	9/29/20
з.	Contraction Contra		Amaryl 4 mg Tablet	RXC	9/29/20
4.	CONTRACTOR OF A CONTRACTOR A	10.01	GENTAMICIN SULFATE 0.	RXC	9/29/20
5.	Contraction (see		Janumet 1000 mg-50 mg	RXA	9/29/20
6.	resource per-		Janumet 1000 mg-50 mg	RXA	9/29/20
7.	CONTRACTOR OF A	104.00	Fluticasone Furoate 2	RXC	9/29/20
8.	Traditional Contra		VELVACHOL CREAM 16 0	RXP	9/29/20
9.	THROUGH . Day		IPRATROPIUM BR 0.03%	RXP	9/29/20
10.	CONTRACTOR AND A DESCRIPTION OF THE OWNER OWNER OF THE OWNER OWNE OWNER OWNE OWNER OWNER OWNE	10.00	Atenolol 50 mg tablet	RXD	9/28/20
11.	1.000	CT	simvastatin 40 mg tab	RXD	9/28/20
12.	2 March 19 10 17 10 17 10 17 10 17	177 A 178 A 178	TERAZOSIN HCL 5MG CAP	RXD	9/28/20
13.	No. of Concession, Name	State of the local division of the local div	GABAPENTIN 100MG CAP		9/28/20
14.	Contraction of the local sectors of the	CARDING DR	FOSINOPRIL NA 20MG TA	RXN	9/28/20
15.	A REPORT OF THE PARTY OF THE PA	CT 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	ibuprofen (MOTRIN) 80	RXP	9/28/20
+	Enter	?? for mo	ore actions		
SIS	Select Item		SO Sort Entries		
SR (Search Queue	e)	MV (Message View)		
Sele	ect Action:Ne	ext Screen	1//		

Figure Error! No text of specified style in document.-19: RXD Status in the Holding Queue List View

Select the record to view the RxRenewal Response details screen.

eRx Holding Queue Display Sep 29, 2020@14:46:45	Page: 1 of 5
eRx Patient:	
eRx Reference #:	
eRx HT: 157.48(cm)(09/28/2020) eRx WT:	81.19(kg)(09/28/2020)
RXRENEWALRESPONSE - DENIED	
<pre>eRx Status: RXRENEWAL RESPONSE DENIED/DNTF ************************************</pre>	*****
eRx Patient Primary Telephone:	
eRx Patient:	DOB:
Vista Patient: NOT LINKED	DOB: N/A
eRx Provider Primary Telephone:	
eRx Provider:	NPI:
Vista Provider: NOT LINKED	NPI: N/A
eRx Drug: GABAPENTIN 100MG CAP	
eRx Qty: 180 eRx Refills: 2 eRx Days Supply: 60	
eRx Written Date: SEP 28, 2020 eRx Issue Date: S	SEP 28, 2020
+ Enter ?? for more actions	
	ALIDATE DRUG/SIG)
	Accept eRx)
	Remove eRx)
Select Action:Next Screen//	

Figure Error! No text of specified style in document.-20: RxRenewal Response Details Screen -

Denied

As the user continues to scroll, the RxRenewal Response Information section indicates the RxRenewal Response Message type is Denied.

```
eRx Holding Queue Display
                            Sep 29, 2020@14:47:38
                                                         Page:
                                                                  2 of
                                                                         5
eRx Patient:
eRx Reference
            #:
eRx HT: 157.48(cm)(09/28/2020)
                                              eRx WT: 81.19(kg)(09/28/2020)
Placed on hold by:
eRx Notes: 300 mg at bedtime
       DENIED
Response Date/Time: SEP 28, 2020@18:06:07
Note: Denied.Doctor asking patient take appointment
RxRenewal Response Comments:
Comments By:
Comments Date/Time:
       Enter ?? for more actions
  (VALIDATE PATIENT)
VP
                        VM (VALIDATE PROVIDER)
                                                VD
                                                    (VALIDATE DRUG/SIG)
P
  Print
                        RJ (Reject)
                                                 AC
                                                   (Accept eRx)
н
  (Hold)
                        UH (Un Hold)
                                                 RM (Remove eBx)
Select Action:Next Screen//
```

Figure Error! No text of specified style in document.-21: RxRenewal Response Information Section

There is no user intervention required on the Denied RxRenewal Response other than acknowledging the response. For more information on how to acknowledge a record in actionable status, refer to section <u>4.9 Acknowledge: Hidden Action for RxRenewal Response/Inbound Error</u>.

The <VP>, <VM>, <VD>, <Hold>, <UnHold>, <RJ>, <RM>, and <AC> actions are in parentheses (), therefore the user cannot select these actions for this message type.

4.6.5 Replace

Replace is one of the RxRenewal Response types introduced with NCPDP 2017071 which displays in the Holding Queue List View screen as an actionable entry. It can also be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search. The status of the Replace Response is "RXR" (RxRenewal Response Replace - New).

Replace is used as a fillable prescription which is sent to replace an original NewRx on which the renewal was requested. When a Replace type Response is received, the original is discontinued in Outpatient Pharmacy and the Replace response is to be treated exactly the same way as a NewRx wherein the pharmacy user would exercise actions such as **<VP>**, **<VM>**, **<VD>** and so on.

NOTE: The workflow of a Replace type Response is very similar to that of a NewRx record. For complete details about how to process a NewRx record, refer to section **<u>Error! Reference</u> source not found. Error! Reference source not found.**

		HOLDING		Sep	30, 202	20@14	:13:2	22		Page:	1	of	6
PSO	ERX	HOLDING											
			ERX	LOOK - BACK		120	(Jun	02,			and the second	2016-5	
-	Pat	tient		DOB	Drug				Prov	ider		Rec	
1.	and the second	COLUMN AT A	NAME OF TAXABLE PARTY.	2/1/79			1.00		The Party of the P	A 100 AUG 1 100		9/30	
2.	100	1963 M 10		10/12/73	And a second						CAN	9/29	1/20
з.		608') S. (PA	10.07	1/1/75	1000000000	8 200.		6 0.00	1 11 11 11 11 11 11 11 11 11 11 11 11 1	and the second second	RXC	9/29	1/20
4.		COMPACTORS OF A		2/22/33	Report of the	1.00			P (1998)	- an - 1	RXC	9/29	/20
5.		100 (B	10.01	1/1/75	AREAS FRAME	0.018	man, PA	60 H I		remain. A	RXC	9/29	/20
6.		FORMER . Date:		2/22/33	distant and the other		6 60		1. P.C.M.	distant in the second	RXA	9/29	/20
7.		NUMBER . COM		2/22/33	2000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 10000 - 10000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 - 1000 -					100-00.0	RXA	9/29	/20
8.	1.148	een on a fea	10418.05	2/1/79	P Seath Sec.		Sec. 1		1 1 1 1 1 1	Course of States	RXC	9/29	1/20
9.		NUMBER . DATE		2/22/33	100, 1000		100.000		a Post	- an - 1	RXP	9/29	1/20
10.	100	rouges the		2/22/33	10000	- C. M	1 1000			60. ANU 3	RXP	9/29	1/20
11.			104.00	2/1/79	det anno 11		-			the second second	RXD	9/28	1/20
12.		een oo	creating, day	2/1/79						the second second	RXD	9/28	1/20
13.		No. of the local division of the local divis		2/1/79		60 M			0 Eres	to the second second	RXD	9/28	1/20
14.		New York	concerns, can	2/1/79	and and the	107 C.M.		6 1.44	1.000	the second second	RXD	9/28	1/20
15.	100		100010.00	2/1/79	Provide a march	Contract of the local division of the local	ALC: 1	100	al Parate	and the second second	RXC	9/28	1/20
+		Enter	?? for mo	ore action	ıs								
SI S	Selec	ct Item		SO Sort		S							
SR	(Sear	rch Queue	e)	MV (Mess	age Vi	ew)							
			ext Screen	1//									

Figure Error! No text of specified style in document.-22: RXR Status in Holding Queue List View

Medication Pro	file Sep 30	, 2020@						of	3
COMPANY OF A DESCRIPTION OF A DESCRIPTIO	THE CONSTRUCTION		<no< td=""><td>ALLE</td><td>RGY</td><td>ASSESS</td><td>SMENT></td><td></td><td></td></no<>	ALLE	RGY	ASSESS	SMENT>		
PID:	1. State of the second s		н	t(cm)	:		()	
DOB:	and the second second		h	t(kg)	:		()	
SEX: FEMALE									
CrCL: <not f<="" td=""><td>ound> (CREAT: Not Foun</td><td>d)</td><td>BSA</td><td>(m2)</td><td>:</td><td></td><td></td><td></td><td></td></not>	ound> (CREAT: Not Foun	d)	BSA	(m2)	:				
						ISSUE	LAST	REF	DAY
# RX #	DRUG			QTY	ST	DATE	FILL	REM	SUP
+						1.5.17.4.11.			
15 &	SIMVASTATIN 40MG TA	В		90	A>	09-28	09-28	0	90
	DI	SCONTIN	UED						
16 &	ATENOLOL 50MG TAB			30	DC	>09-28	09-28	0	30
17 &	CARVEDILOL 6.25MG T	AB		180	DC	>03-24	03-24	0	90
18 &	FAMOTIDINE 20MG TAB			60	DC	>09-30	09-30	0	30
19 &	MAGNESIUM COMPLEX 3	00MG TA	В	90	DC	03-22	03-24	0	90
20 &	MELOXICAM 15MG TAB			30	DC	>08-12	08-12	0	60
21 &	OFLOXACIN 0.3% OPTH	SOLN 5	ML	5	DC	09-29	09-29	0	30
22 &	SIMVASTATIN 10MG TA			60	DC	>08-04	08-04	1	60
23 &	TERAZOSIN HCL 5MG C	AP		30	DC	>09-28	09 - 28	0	30
+ Ente	r ?? for more actions								
		NO	New Orde	r					
PI Patient In	cord Update formation	SO	Select O	rder					
	Next Screen//								

Figure Error! No text of specified style in document.-23: eRx record discontinued in Outpatient

Rx Activity Log	J	Sep 30, 2020		Page:	<u>1 of 1</u>
PID: DOB:			<pre><no all="" ht(cm="" pre="" wt(kg<=""></no></pre>		<u>ENT></u>))
Rx #: Routing: Mail		ll Released: by:			
eRx Activity Lo	og:				
# Date	Reason	Rx Ref	Initiator	Of Activity	
2 9/30/20@10	tronic RxRene	wal Request sen e from external			
Enter Select Action:0	r ?? for more Quit//	actions			

Figure Error! No text of specified style in document. -24: Activity Log of eRx record discontinued in

Outpatient 1

Rx	Activity Log	Sep 30	, <u>2020@14:20:08</u>		4
	ID: OB:		H	ALLERGY ASSESSMENT> t(cm):() t(kg):()	
Act #	ivity Log: Date/Time	Reason	Rx Ref	Initiator Of Activity	
Com 2 Com 3 Com 4 Com 5	ments: Patient I 9/30/20009:59:1 ments: Electroni 9/30/20009:59:2 ments: Label nev 9/30/20010:05:2 ments: RxRenewal 9/30/20010:05:5	response from ex	By Provider. ORIGINAL st sent to Extern ORIGINAL t by User ORIGINAL ternal provider D ORIGINAL	PSOAPPLICATIONPROXY, PSC	
Lab +	el Log: Enter ??	for more actions			
Sel	ect Action:Next	Screen//			

Figure Error! No text of specified style in document. -25: Activity Log of eRx record discontinued in

Outpatient 2

The RxRenewal Response details screen displays the RxRenewal Response Message type.

a Du Halding Queue Display	Con 20 0000011.01.10	Deret def F
eRx Holding Queue Display eRx Patient:	Sep 30, 2020@14:21:46	Page: 1 of 5
eRx Reference #:	- D L	
eRx HT: 157.48(cm)(09/28/202	о) енх и	T: 81.19(kg)(09/28/2020)
RXRENEWALRESPONSE - REPLACE		
eRx Status: RXRENEWAL RESPON	SE REPLACE - NEW	* * * * * * * * * * * * * * * * * * * *
eRx Patient Primary Telephon	e:	DOR
eRx Patient: Vista Patient:	a contract of the second se	DOB:
vista Patient:		DOB:
oPx Provider Primary Telepho	201	
eRx Provider Primary Telepho eRx Provider:	ne.	NPI:
Vista Provider:		NPI:
vista Provider:		NF1:
oPy Dougy ipon polycocobanid	A (FERREY 150 / NITEEREY)	150 MC conculo
eRx Drug: iron polysaccharid eRx Qty: 30		
eRx Written Date: SEP 30, 20		
+ Enter ?? for more		: SEP 30, 2020
		VALTRATE DRUG (STC
		VALIDATE DRUG/SIG
		(Accept eRx)
		Remove eRx
Select Action:Next Screen//		

Figure Error! No text of specified style in document. -26: RxRenewal Response - Replace Details

Screen

As the user continues to scroll, the RxRenewal Response Information section indicates the RxRenewal Response Message type is Replace.

eRx Holding Queue Display	Sep 30,	2020@14:22:08	Page:	3 of	5
eRx Patient:	The local division of the				
eRx Reference #:					
eRx HT: 157.48(cm)(09/28/20)	20)	eRx	WT: 81.19(kg)(09/28/20	(20)
+					
**************************************	ENEWAL RES	PONSE INFORMATIC	ON**********	******	*****
REPLACE					
Response Date/Time: SEP 30,	2020@10:0	5:22			
Note: Replace RxRenewal Res			cation		
RxRenewal Response Comments					
Comments By:					
Comments Date/Time:					
Commonico Baco, i inoi					
* * * * * * * * * * * * * * * * * * * *	*MEDICATIO	N DISPENSED****	*****	******	* *
Vista Drug: FAMOTIDINE 20MG		IT DIGI LINGED			
	Vista Refi	118. 0	Vista Days Su	nn1v · 30	1
+ Enter ?? for more		113. 0	Vista Days Su	ppiy. ot	,
	VALIDATE	PROVIDER	/D VALIDATE DRU	GISTG	
	J Reject		AC (Accept eRx)	u/ 510	
	H Un Hold		RM Remove eRx		
Select Action:Next Screen//	I UII HOID	,	ne nemove enx		
Select Action: Next Scheen//					

Figure Error! No text of specified style in document.-27: RxRenewal Response - Replace Information

Section

When a user takes any action on the "RXR" record in the Holding Queue, the status of the record changes to "RXI", which indicates that the record is in process.

PSO	ERX	HOLDING	QUEUE	Sep 30, 2020@14:23:17	Page: 1 of 6
PSO	ERX	HOLDING	QUEUE		
			ERX	LOOK-BACK DAYS: 120 (Jun 02, 2020)	
	Pat	tient		DOB Drug Prov	ider <u>STA</u> Rec Dat
1.		COLUMN TWO IS	And in the local division of	iron polysaccharides	RXI 9/30/20
2.	1000			potassium chloride (K	CAN 9/29/20
з.		ROBINEL (PR	10.01	TACRINE HCL 10MG CAP	RXC 9/29/20
4.		NUMBER OF		Amaryl 4 mg Tablet	RXC 9/29/20
5.	1148	and the last	ALC: N. LT.	GENTAMICIN SULFATE 0.	RXC 9/29/20
6.		Kingle (sec		Janumet 1000 mg-50 mg	RXA 9/29/20
7.		NUMBER OF STREET		Janumet 1000 mg-50 mg	RXA 9/29/20
8.			179 a.m.	Fluticasone Furoate 2	RXC 9/29/20
9.		Courses and		VELVACHOL CREAM 16 0	RXP 9/29/20
10.		NUMBER OF		IPRATROPIUM BR 0.03%	RXP 9/29/20
11.			178 a. m.	Atenolol 50 mg tablet	RXD 9/28/20
12.		NUMBER OF STREET	1.00	simvastatin 40 mg tab	RXD 9/28/20
13.		Renami - Er		TERAZOSIN HCL 5MG CAP	RXD 9/28/20
14.				GABAPENTIN 100MG CAP	RXD 9/28/20
15.	1.000	NORMONAL TRAD	CONTRACTOR ONLY	FOSINOPRIL NA 20MG TA	RXC 9/28/20
+			?? for mo	ore actions	
		ct Item		SO Sort Entries	
		rch Queue		MV (Message View)	
Sele	ect /	Action:Ne	ext Screen	1//	

Figure Error! No text of specified style in document.-28: RXI Status in the Holding Queue

The user may select the record to view the RxRenewal Response Details screen.

eRx Holding Queue Display	Sep 30, 2020@14:24:	33	Page:	1 of	5
eRx Patient:	THE COURSE				
eRx Reference #:					
eRx HT: 157.48(cm)(09/28/20)20)	eRx WT:	81.19(kg)(0	9/28/202	0)
RXRENEWALRESPONSE - REPLACE					
eRx Status: RXRENEWAL RESPO		******		+++++++++	*
eRx Patient Primary Telepho					
eRx Patient:	Jie:		DOB:		
Vista Patient[v]:	AND THE OWNER		DOB:		
field fatione[1].			2021		
eRx Provider Primary Teleph	none:				
eRx Provider:	the sufferences were		NPI:		
Vista Provider:	CONTRACTORS INC.		NPI:		
eRx Drug: iron polysacchar:) MG capsule		
eRx Qty: 30 eRx Ref:					
eRx Written Date: SEP 30, 2		Date: S	SEP 30, 2020		
+ Enter ?? for more				10.7.0	
	M VALIDATE PROVIDER		ALIDATE DRUG	/SIG	
	RJ Reject		Accept eRx)		
	JH Un Hold	RM Re	emove eRx		
Select Action:Next Screen/					

Figure Error! No text of specified style in document.-29: RXI – Summary/Details screen

When the user completes accepting the validation of Patient, Provider and Drug sections on the Replace type response, the status changes to "RXW", indicating that the record is now in waiting status.

PSO ERX HOLDING QUEUE	Sep 30, 2020@14:27	Page:	1 of 6
PSO ERX HOLDING QUEUE			
	LOOK-BACK DAYS: 120 (Jun 02, 20		
Patient		Provider	STA Rec Date
	iron polysaccharides	AND DESCRIPTION OF	RXW 9/30/20
2.	potassium chloride (K	Low Street Street	CAN 9/29/20
3.	TACRINE HCL 10MG CAP	P 1100 000 1000. 1	RXC 9/29/20
4.	Amaryl 4 mg Tablet	P C REAL PROPERTY AND A DESCRIPTION OF A	RXC 9/29/20
5.	GENTAMICIN SULFATE 0.	PORTONNES, A	RXC 9/29/20
6.	Janumet 1000 mg-50 mg	P COMPANY COM. 1	RXA 9/29/20
7.	Janumet 1000 mg-50 mg	* (satisfier + 0a.)	RXA 9/29/20
8.	Fluticasone Furoate 2	EPHE LOB CREEK	RXC 9/29/20
9.	VELVACHOL CREAM 16 0	Former State State, 1	RXP 9/29/20
10.	IPRATROPIUM BR 0.03%		RXP 9/29/20
11. Indiana and a second second second	Atenolol 50 mg tablet	print some cash	RXD 9/28/20
12.	simvastatin 40 mg tab	Long to the logist	RXD 9/28/20
13.	TERAZOSIN HCL 5MG CAP	CARD LOD ON BREAK	RXD 9/28/20
14.	GABAPENTIN 100MG CAP	Long Long Labor	RXD 9/28/20
15.	FOSINOPRIL NA 20MG TA	Formation Colors, 1	RXC 9/28/20
+ Enter ?? for mo			
SI Select Item	SO Sort Entries		
SR (Search Queue)			
Select Action:Next Screen			
Coroce Accession Moxe Coroci			

Figure Error! No text of specified style in document. -30: RXW Status in the Holding Queue

The user may select the record to view the RxRenewal Response Details screen.

eRx Holding Queue Display	Sep 30, 2020@14:2	7:19	Page:	1 of	5
eRx Patient:	area course				
eRx Reference #:					
eRx HT: 157.48(cm)(09/28/2	020)	eRx WT:	81.19(kg)(09	9/28/202	0)
RXRENEWALRESPONSE - REPLAC					
eRx Status: RXRENEWAL RESP	ONSE WAITING				
*****	MEDICATION PRESCRIBED	******	******	******	*
eRx Patient Primary Teleph	one:				
eRx Patient:	a real property of the second s		DOB:		
Vista Patient[v]:	CONTRACTOR CONTRACTOR		DOB:		
eRx Provider Primary Telep	hone:				
eRx Provider:	DRA AUTOMOTOR NO.		NPI:		
Vista Provider[v]:	CREW STREET, S		NPI:		
eRx Drug: iron polysacchar	ides (FERREX 150 / NI	FEREX) 150	MG capsule		
eRx Qty: 30 eRx Ref			Contraction and Contraction Contraction		
eRx Written Date: SEP 30,			EP 30, 2020		
+ Enter ?? for mor					
	VM VALIDATE PROVIDER	VD VA	LIDATE DRUG	/SIG	
	RJ Reject		cept eRx		
	UH Un Hold		move eRx		
Select Action:Next Screen/			ine e sur		
	· -				

Figure Error! No text of specified style in document.-31: RXW – Summary/Details screen

When the user accepts the RxRenewal Response record using $\langle AC \rangle$, the status of the record changes to "RXP" (RxRenewal Response Processed), and it is not displayed in the list view. It can be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search.

		HOLDING HOLDING		Sep 30, 2020@14:28:44 Page	: 1	of	6
F30	LUY	HOLDING		LOOK-BACK DAYS: 120 (Jun 02, 2020)			
	Pat	ient	LIIA	DOB Drug Provider	STA	Rec	Date
1.	- uu	rent	State of the local division of the	iron polysaccharides		9/30	
2.	1000	NUCL AND D		potassium chloride (K		9/29	
3.	1.000	COLUMN SHA	ALC: 10.01	TACRINE HCL 10MG CAP		9/29	
4.		cashing them		Amaryl 4 mg Tablet	RXC	9/29	/20
5.	1100	CHARLES AND	ALC: NO. 111	GENTÁMICIN SULFATE 0.	RXC	9/29	/20
6.	1.000	Canadian Const.		Janumet 1000 mg-50 mg	RXA	9/29	/20
7.	1.000	CARLES		Janumet 1000 mg-50 mg		9/29	
8.	1.468		Contraction and	Fluticasone Furoate 2		9/29	
9.		Owners, pass		VELVACHOL CREAM 16 0		9/29	
10.	1100	CANER . Date		IPRATROPIUM BR 0.03%		9/29	
11.			10000	Atenolol 50 mg tablet		9/28	
12.				simvastatin 40 mg tab		9/28	
13.				TERAZOSIN HCL 5MG CAP		9/28	
14.				GABAPENTIN 100MG CAP		9/28	
15.	1000	CRAPK ST	0.0	FOSINOPRIL NA 20MG TA	RXC	9/28	/20
+			?? for mo	re actions			
		t Item		SO Sort Entries			
		ch Queue		MV (Message View)			
Sele	ect A	ction:Ne	ext Screen				

Figure Error! No text of specified style in document.-32: RXP Status in Holding Queue

On the OP side, a pending line entry is added for the user to finish the Replace RxRenewal Response.

Medication Pr	ofile S	Sep 30, 2020@	14:29:43	1		Page:	3 (of	3
AND REPORT OF A DESCRIPTION OF	ALC: NO. CONSTRUCTION	and the second	<n< td=""><td>O ALLE</td><td>RGY</td><td>ASSES</td><td>SMENT></td><td></td><td></td></n<>	O ALLE	RGY	ASSES	SMENT>		
PID:	1.000			Ht(cm)	:		()	
DOB:	CONTRACTOR CONTRACTOR			Wt(kg))	
SEX: FEMALE									
CrCL: <not< td=""><td>Found> (CREAT: Not</td><td>Found)</td><td>BS</td><td>A (m2)</td><td>:</td><td></td><td></td><td></td><td></td></not<>	Found> (CREAT: Not	Found)	BS	A (m2)	:				
						ISSUE	LAST	REF	DAY
# RX #	DRUG			QTY	ST	DATE	FILL	REM	SUF
+									
18 &	FAMOTIDINE 20M	1G TAB		60	DC>	>09-30	09-30	0	30
19 &	MAGNESIUM COMF	PLEX 300MG TA	B	90	DC	03-22	03-24	0	90
20 &	MELOXICAM 15MG	G TAB		30	DC>	08-12	08-12	0	60
21 &	OFLOXACIN 0.3%	OPTH SOLN 5	ML	5	DC	09-29	09-29	0	30
22 &	SIMVASTATIN 10	MG TAB		60	DC>	>08-04	08-04	1	60
23 &	TERAZOSIN HCL	5MG CAP		30	DC>	>09-28	09-28	0	30
		PENDING							
24 & AMLODIPI	NE BESYLATE 10MG 1	FAB G	TY: 45		IS	SDT: 0	8-12> 1	REF:	0
25 & IRON POL	YSACCHARIDE COMPLE	EX 150MG CAP							
		G	TY: 60		IS	SDT: 0	9-30>	REF:	3
Ent	er ?? for more act	tions							
PU Patient R	ecord Update	NO	New Ord	er					
PI Patient I	nformation	SO	Select	Order					
Select Action	: Quit//								

Figure Error! No text of specified style in document.-33: Medication Profile – Pending Line Entry

The user may select the pending line entry to finish the Replace RxRenewal Response and accept it. The Replace RxRenewal Response is now an active prescription which displays in the Active section of the Medication profile.

edication Profile Sep 30, 2020	0014:30	3:30			Page:	1 (of	3
AND AND TRATE OVER		<no< td=""><td>ALLE</td><td>RGY</td><td>ASSES</td><td>SMENT></td><td></td><td></td></no<>	ALLE	RGY	ASSES	SMENT>		
PID:		H1	t(cm)			()	
DOB:		MI	t(kg)	:		()	
SEX: FEMALE								
CrCL: <not found=""> (CREAT: Not Found)</not>		BSA	(m2)	:				
					ISSUE	LAST	REF	DAY
# RX # DRUG			QTY	ST	DATE	FILL	REM	SUP
5 & FLUTICAS 100/SALMETEROL 5	50 INH	DISH	60	A>	09-29	09-29	3	90
		Qt	tv: 1					
5 & FOLIC ACID 1MG TAB			30	A>	09-29	09-29	2	15
7 & FOSINOPRIL NA 20MG TAB			30	A>	09-28	09-29	3	15
3 & GABAPENTIN 100MG CAP			90	A>	09-28	09-28	0	30
3 & IBUPROFEN 800MG TAB			10	A>	09-28	09-29	1	5
1 & IRON POLYSACCHARIDE COMPL	EX 15	MG CA	AΡ	A>	09-30	09-30	З	60
		Qty	/: 60					
1 & LISINOPRIL 10MG TAB					08-10	08-10	0	30
2 & LOSARTAN POTASSIUM 50MG T	AB		90	A	09-29	09-29	0	90
Enter ?? for more actions								
J Patient Record Update NC	New	Order	-					
I Patient Information SC		ect Or						
elect Action: Next Screen//								

Figure Error! No text of specified style in document.-34: Replace Response to an active Rx in Active

Section of the Medication Profile

Once the Replace RxRenewal Response becomes an active prescription, the status of the RxRenewal Response in the Holding Queue changes to "RXC" (RxRenewal Response Completed).

PSO	ERX HOLDING	QUEUE	Sep 30, 2020@14:38:57	Page: 1	of	6
250	ERX HOLDING	QUEUE		-		
		ERX	LOOK-BACK DAYS: 120 (Jun 02, 2020)			
	Patient		DOB Drug Prov	ider STA	Rec Da	t
1.	ST. LO. STATISTICS	Name of Street o	iron polysaccharides	RXC	9/30/2	20
2.	The Long of Manual Address of the		potassium chloride (K	CAN	9/29/2	20
з.	CARDING COL. (1974)	10.00	TACRINE HCL 10MG CAP	RXC	9/29/2	20
4.	CONTRACTOR OF A		Amaryl 4 mg Tablet	RXC	9/29/2	20
5.	COMPANY OF A DAY	ALC: NO. 10	GENTAMICIN SULFATE 0.	RXC	9/29/2	20
6.	Transmith. (cm)		Janumet 1000 mg-50 mg	RXA	9/29/2	20
7.	Transformer, Con-		Janumet 1000 mg-50 mg	RXA	9/29/2	20
8.	Construction of the local division of the lo	179 m m	Fluticasone Furoate 2	RXC	9/29/2	20
9.	Contraction and		VELVACHOL CREAM 16 0	RXP	9/29/2	20
10.	resources the		IPRATROPIUM BR 0.03%	RXP	9/29/2	20
11.	COMPANY OF A DESCRIPTION OF A DESCRIPTIO	100.00	Atenolol 50 mg tablet	RXD	9/28/2	20
12.	CONTRACTOR OF A	CT	simvastatin 40 mg tab	RXD	9/28/2	20
13.	100000-0101	179-10 B	TERAZOSIN HCL 5MG CAP	RXD	9/28/2	20
14.	1.0000000000000000000000000000000000000	CT	GABAPENTIN 100MG CAP	RXD	9/28/2	20
15.	100000-001-010	CONTRACTOR ONLY	FOSINOPRIL NA 20MG TA	RXC	9/28/2	20
+	Enter	?? for mo	ore actions			
SIS	Select Item		SO Sort Entries			
SR (Search Queue	e)	MV (Message View)			
Sele	ect Action:Ne	ext Screen	n//			

Figure Error! No text of specified style in document.-35: RXC Status in the Holding Queue

Select the record to view the RxRenewal Response details screen.

eRx Holding Queue Display eRx Patient:	Sep 30, 2020@14:40:11	Page: 1 of 5
eRx Reference #:		
eRx HT: 157.48(cm)(09/28/2020) eRx	WT: 81.19(kg)(09/28/2020)
RXRENEWALRESPONSE - REPLACE		
eRx Status: RXRENEWAL RESPONS ************************************		* * * * * * * * * * * * * * * * * * * *
eRx Patient Primary Telephone		
eRx Patient: Vista Patient[v]:	COMPANY OF THE OWNER	DOB: DOB:
		2021
<pre>eRx Provider Primary Telephon eRx Provider:</pre>	e:	NPI:
Vista Provider[v]:	A DECISION OF THE OWNER.	NPI:
eRx Drug: iron polysaccharide	S (FEBBEX 150 / NIFEBEX) 150 MG capsule
eRx Qty: 30 eRx Refill	s: 0 eRx Days Supply	: 30
eRx Written Date: SEP 30, 202 + Enter ?? for more a		te: SEP 30, 2020
VP (VALIDATE PATIENT) VM	(VALIDATE PROVIDER)	VD (VALIDATE DRUG/SIG)
		AC (Accept eRx) RM (Remove eRx)
Select Action:Next Screen//		

Figure Error! No text of specified style in document.-36: RxRenewal Response Details Screen

The status of the corresponding RxRenewal Request changes to "RRC" (RxRenewal Request Completed).

		HOLDING		Sep 30, 2020@14:41:23 Page:	1	of	8
PSO	ERX	HOLDING					
	_		ERX	LOOK-BACK DAYS: 120 (Jun 02, 2020)		_	
	Pat	ient		DOB Drug Provider			Date
1.		10.000	CONTRACTOR AND	Famotidine 20 MG Tabl		9/30	
2.	1000	100.00		predniSONE 20 mg tabl	RRR	9/29	9/20
3.			CONTRACTOR AND	celecoxib 200 mg caps	RRN	9/29	9/20
4.	11000	CAMPA AND		Janumet 1000 mg-50 mg	RRC	9/29	9/20
5.	1.00		ALC: 10.21	Lisinopril-Hydrochlor	RRC	9/29	9/20
6.		618-18- SP4	ALC: 1 1 1	Lisinopril-Hydrochlor	RRC	9/29	9/20
7.		Cardin Care		Janumet 1000 mg-50 mg	RRP	9/29	9/20
8.	1.000	Canadian Juan		Janumet 1000 mg-50 mg	RRR	9/29	2/20
9.			Course on	ofloxacin 0.3 % eye d		9/29	
10.		Cardina Carlo		Janumet 1000 mg-50 mg		9/29	
11.		Cardina Lines		Janumet 1000 mg-50 mg		9/29	
12.			Course on	Atenolol 50 mg tablet		9/28	
13.			company day	simvastatin 40 mg tab		9/28	
14.			company and	TERAZOSIN HCL 5MG CAP		9/28	
15.			CONTRACTOR ON	GABAPENTIN 100MG CAP		9/28	
-		Enter	22 for m	re actions	- naut	0/20	120
ST S		t Item	i FOT IIIC	SO Sort Entries			
				MV (Message View)			
		ch Queue					
Sele	ect A	CLION:NE	ext Screen	11			

Figure Error! No text of specified style in document. -37: RRC Status in the Holding Queue

Select the record to view the RxRenewal Request details screen.

eRx Holding Queue Display	Sep 30, 2020@14:42:16		Page:	1 of	4
eRx Patient: eRx Reference #:					
eRx HT: 157.48(cm)(09/28/20	20) eR	x WT: 81.1	9(kg)(0	9/28/202	0)
RXRENEWALREQUEST					
eRx Status: RXRENEWAL REQUE		*******	******	******	+
eRx Patient Primary Telepho					
eRx Patient:		DOB:	100 C 100		
Vista Patient: NOT LINKED		DOB:	N/A		
oBy Provider Primary Telerh					
eRx Provider Primary Teleph eRx Provider:	one:	NPI	-		
Vista Provider: NOT LINKED			N/A		
eRx Drug: Famotidine 20 MG eRx Qty: 60 eRx Refi		V: 30			
eRx Written Date: SEP 30, 2			30. 2020)	
+ Enter ?? for more					
VP (VALIDATE PATIENT) VI		VD (VALIE		JG/SIG)	
	J (Reject)	AC (Accep			
H (Hold) UI Select Action:Next Screen//	(Un Hold)	RM (Remov	e enx)		
concernent and the concernent					

Figure Error! No text of specified style in document.-38: RxRenewal Request Details Screen

The <**VP**>, <**VM**>, <**VD**>, <**Hold**>, <**UnHold**>, <**RJ**>, <**RM**>, and <**AC**> actions are in parentheses (), therefore the user cannot select these actions for this message type. Similar to the status change with other RxRenewal Response types, in case of Replace the corresponding RxRenewal Request record transitions from RRN, RRR, RRP to RRC. For more information about RxRenewal Request status codes, refer to <u>Error! Reference source not found.</u> in <u>Error!</u> Reference source not found.

4.6.5.1 RxRenewal Response – Processing Error (RXE)

RxRenewal Response – Processing Error (RXE) is an actionable status used for Replace RxRenewal Responses if a failure occurs. One scenario is when a patient's Outpatient Profile record is locked in OERR and a Replace RxRenewal Response is attempting to auto-Discontinue an eR_x record at the same time. Another scenario is when a RxRenewal Request is sent out for a prescription, and it is manually discontinued before a response is received. Then, a Replace RxRenewal Response is sent for the prescription. When a Replace RxRenewal Response record is in "RXE" status, the user can still process the record similar to a NewRx record after manually canceling the original in Outpatient Pharmacy. The status codes for Replace RxRenewal Response workflow is covered in **Error! Reference source not found.**

PSO	ERX	HOLDING	QUEUE	Sep	17, 2020@14:17:0	4	Page:	1	of	4
PSO	ERX	HOLDING	QUEUE							
			ERX	LOOK - BACK	CDAYS: 120 (May	20, 2020)				
	Pat	tient		DOB	Drug	Prov	ider	STA	Rec	Date
1.		March 1747 Bar	COMP CARLOR	B. D	Fosamax Plus D 7	0 mg -	and served	CAN	9/17	/20
2.			ALC: 1012		ALUMINUM HYDROXI	DE 40	energy a	RXC	9/17	/20
з.	diam'r.	KANGL N	in, constant		Augmented Betame	thaso	And A COLOR	RXP	9/16	/20
4.		Code a const		6 - Bar - Bar	Amaryl 4 mg Tabl	et	ALC: NO. 1	CAN	9/16	/20
5.			ALC: 10.01		dexamethasone 1.		Constant of the	RXR	9/15	/20
6.		KOMER, SAN		a	Amaryl 4 mg Tabl	et	dim to the set	CXQ	9/15	/20
7.			MERCY . ML TO		dexamethasone 1.	5 MG	Constant of the	RXR	9/11	/20
8.			ALC: 10.21		dexamethasone 1.	5 MG	Constant, 10	RXE	9/11	/20
9.	and the second	PRODUCE.	a destination of the second		dexamethasone 1.	5 MG	and states of	RXC	9/10	/20
10.	dance of	handler, bi	in, contains		Tenormin 50 mg o	ral t	And And Address of the International Contraction of the International Contractional Contracticational Contractional Contracticational C	RXC	9/10	/20
11.			COLUMN AND			MG TA	ALC: NO COMPANY	RXR	9/10	/20
12.		ALC: NO. OF STREET, ST	constraints and		HCTZ 12.5/LISINO	PRIL	Constant of the	RXR	8/25	/20
13.		Carlos, and	ALC: 141		HCTZ 12.5/LISINO	PRIL	Constant of the	RXR	8/25	/20
14.				a sea of the	Amaryl 4 mg Tabl	et	date in case, or	RXP	8/20	/20
15.	1000		CORDER OF	A	simvastatin 40 m		term i mente		8/20	
+		Enter	?? for mo	ore action		v				
SIS	Seled	ct Item		SO Sort						
SR	(Sear	ch Queue	e)	MV (Mess	sage View)					
			ext Screen		0					
				1000						

Figure Error! No text of specified style in document.-39: RXE Status in Holding Queue List View

The RxRenewal Response details section displays the RxRenewal Response Message type.

eRx Holding Queue Display	Sep 17,	2020@14:19:02		Page:	1	of	5
eRx Patient:	ALC: NO DESCRIPTION						
eRx Reference #: eRx HT: 152.4(cm)(11/13/201	9)	eBy	ыт.	65.77(kg)(1	1/13	/2019)	
enx m. 152.4(cm)(11/15/201	5)	enx		00.77(kg)(1	1/10	/2010)	
RXRENEWALRESPONSE - REPLACE							
eRx Status: RXRENEWAL RESPO							
**************************************		PRESCRIBED****	* * * * *	*****	****	* * * * * *	r
eRx Patient Primary Telepho	ne:			DOD			
eRx Patient: Vista Patient:	and the second second			DOB: DOB:			
vista Fatient.				000.			
eRx Provider Primary Teleph	one:	ALC: NOT REAL PROPERTY OF					
eRx Provider:	ALC: NO. 10.	and the second se		NPI:	-		
Vista Provider: NOT LINKED				NPI: N/A			
eRx Drug: dexamethasone 1.5							
eRx Qty: 30 eRx Refi eRx Written Date: SEP 11, 2		eRx Issue Da			0		
+ Enter ?? for more		enx issue Da	ale:	SEF 11, 202	0		
	M VALIDATE	PROVIDER	VD V	ALIDATE DRU	G/SI	G	
	J (Reject)			Accept eRx)			
H (Hold) U	H (Un Hold	1)	RM (Remove eRx)			
Select Action:Next Screen//							

Figure Error! No text of specified style in document. -40: RxRenewal Response - Replace Details

Screen for RXE

When the user exercises one of the available actions, a warning displays that the corresponding OP record may not have been auto-Discontinued. The user is prompted to select Yes or No. Upon selecting Yes, the status of the record changes to "RXI". Upon selecting No, the record remains in "RXE" status.

eRx Holding Queue Display	Sep 17, 2020@14:20:24	Page:	1 of	5
eRx Patient: eRx Reference #:				
eRx HT: 152.4(cm)(11/13/2019)	eRx	WT: 65.77(kg)(11/	13/2019)	
RXRENEWALRESPONSE - REPLACE				
eRx Status: RXRENEWAL RESPONSE		*****	******	
eRx Patient Primary Telephone	March (March of Constraints)			
eRx Patient: Vista Patient:	a construction of the second sec	DOB: DOB:		
		DOD.		
eRx Provider Primary Telephone	e:			
eRx Provider:	Contraction of the second	NPI:		
Vista Provider: NOT LINKED		NPI: N/A		
eRx Drug: dexamethasone 1.5 M	G tablet			
eRx Qty: 30 eRx Refills				
eRx Written Date: SEP 11, 2020		ate: SEP 11, 2020		
+ Enter ?? for more a	ctions			
There was a processing error.				
Please validate that the eRx i		patient Pharmacy	and/or	
canceled in the Holding Queue				
Would you like to continue to	process the record??			

Figure Error! No text of specified style in document.-41: Replace Response Processing Error Warning Text/Prompt

Once the status of the Replace record is changed to "RXI", the user can exercise the record same way as a Replace record that was originally in "RXR" status. For information on how to process a Replace type response, refer to section 4.6.5 Replace.

NOTE: Additional "RXE" information are as follows:

"RXE" applies to Replace response type only.

- 1. When a user selects an Active eR_X from OP that has an outstanding RxRenewal Request and locks it, and at the same time a Replace RxRenewal Response is received.
- 2. When a RxRenewal Request is sent out for a prescription and the original prescription is manually discontinued before receiving a response, following which a Replace RxRenewal Response is received.
- 3. When a RxRenewal Request is sent for a prescription that has expired within 120 days, and the patient record is locked in OP, during which a Replace RxRenewal Response message is received.
- 4. When a RxRenewal Request is sent for a prescription that has expired within 120 days, and the original is manually discontinued, following which a Replace RxRenewal Response message is received.
- 5. When a RxRenewal Request is sent for a prescription that has been discontinued within 120 days and a Replace RxRenewal Response message is received.

- 6. When a user selects an Active eR_x in OP that has an outstanding RxRenewal Request and locks it, and at the same time a Replace RxRenewal Response is sent, the Prescription gets auto-Discontinued and the corresponding Response is marked as "RXR" in the Holding Queue. However, if the record is locked in Edit mode in OP, the response fails to auto-Discontinue and is marked as "RXE" in the Holding Queue.
- 7. When a RxRenewal Request is sent out for a prescription, and it is renewed within VA, the prescription becomes a non-electronic prescription. If a Replace RxRenewal Response is then sent, the VA Order (non-eR_x) is not modified by the response. The response is marked as "RXE" in the Holding Queue.

4.7 Inbound Error – RRE

The "Inbound ERROR" message is the NCPDP 2017071 format for an Inbound Error message received in VistA under certain situations, such as the Prescriber's EHR system being unable to receive and process a certain transaction sent from the Pharmacy or a connection between the Transaction Hub and Change Healthcare not working.

When a RxRenewal Request sent from VistA Outpatient Pharmacy results in an Inbound Error, it is retrieved and displayed in the Holding Queue's list view with the status RRE (RxRenewal Request Error). This is an actionable entry and requires the user to acknowledge it.

For more information about <**ACK**> Acknowledge, refer to section <u>4.9 Acknowledge: Hidden</u> <u>Action for RxRenewal Response/Inbound Error</u>.

4.8 Add Comments: Hidden Action for RxRenewal Request/Response

There is a free-text "Comment" field in the Message Details view for RxRenewal Request and Response messages. This field allows users to enter additional comments on the RxRenewal Request and Response messages. To add a comment:

- 1. Type action <**AD**>.
- 2. Type Request/Response comments.

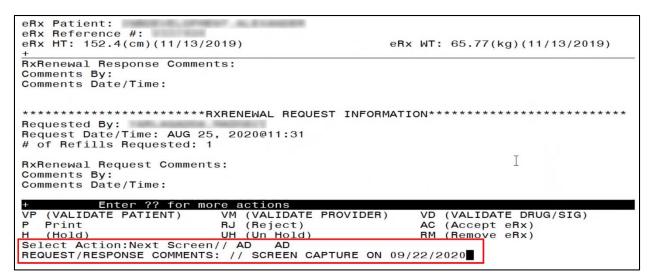


Figure Error! No text of specified style in document.-42: Add Comments

3. Select <**Enter**>.

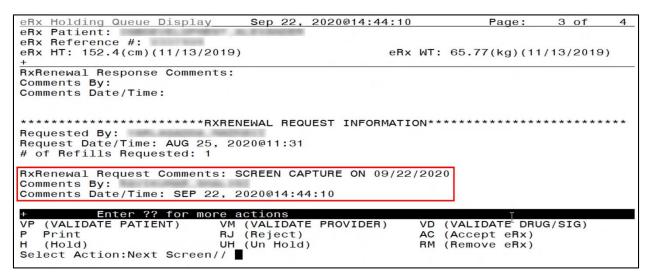


Figure Error! No text of specified style in document. -43: RxRenewal Request Comments

The user who made the comment displays in the "Comments By" field and the date/time the comments were made display in the "Comments Date/Time" field. Users can replace the comments with updated comments. When comments are replaced, the last user who made comments displays in the "Comments By" field and the date/time the comments were updated display in the "Comments Date/Time" field. To update or replace comments:

- 4. Type action *<***AD***>*.
- 5. Replace with updated comments.

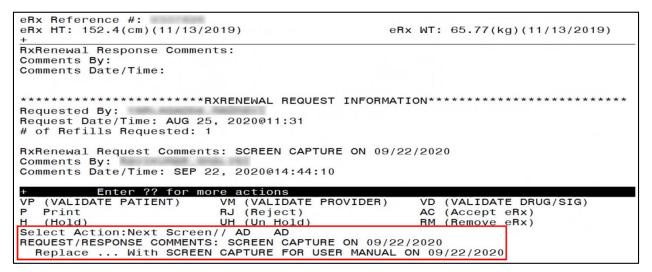


Figure Error! No text of specified style in document.-44: Replacing RxRenewal Request Comments

6. Select <**Enter**>.

eRx Holding Queue Display	Sep 22,	2020@14:45:33		Page:	3 of	4
eRx Patient:	A residence of the					
eRx Reference #:			UT. 05 77		10/00/00	
eRx HT: 152.4(cm)(11/13/2019)		енх	WT: 65.77	(kg)(11/	13/2019)	
RxRenewal Response Comments:						
Comments By:						
Comments Date/Time:						
*****		LEOT THEODMATT		******	*****	+ +
**************************************	EWAL REQU	JEST INFORMATIO	JN			~ ~
Request Date/Time: AUG 25, 202	20@11:31					
# of Refills Requested: 1						
RxRenewal Request Comments: SC	CREEN CAR	PTURE FOR USER	MANUAL ON	09/22/2	020	
Comments By:	000011.1					
Comments Date/Time: SEP 22, 20	J20@14:4:	5:33				
+ Enter ?? for more ac	ctions					
		E PROVIDER)	VD (VALID	ATE DRUG	/SIG)	
	(Reject)		AC (Accep		T	
	(Un Hold))	RM (Remov	e eRx)		
Select Action:Next Screen//						

Figure Error! No text of specified style in document.-45: RxRenewal Request Comments Updated

4.9 Acknowledge: Hidden Action for RxRenewal Response/Inbound Error

Once the user completes reviewing a Denied or a Denied, NewRx to Follow RxRenewal Response message in the Holding Queue List View, the user can exercise the $\langle ACK \rangle$ Acknowledge Hidden action to remove the message from the list view. The resulting acknowledged message can be retrieved using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search. Acknowledge is also enabled for RxRenewal Responses that fail to auto-process and are in status of "RXF" and the Inbound Errors with status "RRE". When a RxRenewal Response – Denied or Denied NewRx to Follow type is received in the Holding Queue, it is displayed in the list view, and is in the actionable "RXD" status.

		HOLDING		Sep	22,	2020@15:0	0	Page:	3 of	5
PSO	ERX	HOLDING	QUEUE							
			ERX	LOOK - BACI	(DA	YS: 120 (M	lay 25, 2	020)		
+	Pat	ient		DOB	Drug	2		Provider	STA	Rec Date
31.		TRACING. 1	1.000	1.4. 1.1. 200	dexa	amethasone	1.5 MG	Transformer, and		9/10/20
32.			and the second s		met	formin (GL	UCOPHAGE	APRIL D. C. AND CO.	RXD	9/21/20
33.	1.00	Carlow, Sand	BUT 10.71		dexa	amethasone	1.5 MG	A CORPORT NOTE OF	RXE	9/11/20
34.	1,000	0.8070		A	SULI	ISOXAZOLE	500MG T	a constant of	RXE	8/11/20
35.	1000	0.8010		A	LOS	ARTAN POTA	SSIUM 10	P CORPORADO	RXI	8/5/20
36.	1000	TENDER.	California -	10.111.000	dexa	amethasone	1.5 MG	P CORPORADO	RXI	6/18/20
37.	1.48	CHARLES, SPA	ALC: 10.00		dexa	amethasone	1.5 MG	P CORPORADO.	RXN	9/21/20
38.	1000	same m	to, constant	Sec. 24. 194	Aug	mented Bet	amethaso	tern, several and	RXP	9/16/20
39.	1.000	0.000	10 a 10	A	sim	vastatin 4	0 mg tab	A PROPERTY AND A PROP	RXP	8/20/20
40.	100.	1.00x.00004		2 - 2 - 20	HCT	Z 12.5/LIS	INOPRIL	Provide Street Land	RXP	5/28/20
41.	100.00	- e - 1060.	A 110 MARCH	1.000.000	nit	roglycerin	0.4 mg	P CHARLES TONL	RXP	5/26/20
42.	100.000	-e-coes.	# 1 C ## 00		Vic	toza 18 MG	A/3ML Sub	P. Const. State 1 (198).	RXP	5/27/20
43.	100.000		#11.48000	1.000.000	KET	DCONAZOLE	200MG TA	P. C. March & R. T. Links, J.	RXP	6/17/20
44.	100.00		#10.048600	1.000.000	Vic	toza 18 MG	A/3ML Sub	P. C. March M. P. Cont.	RXP	7/7/20
45.	MARK	10.000	A COMPLEX.	A CONTRACTOR	GAB	APENTIN 10	OMG CAP	P Long Diff Toppe	RXP	7/7/20
+		Enter	?? for mo	ore actio	าร					
SIS	Selec	t Item		SO (Sor	t En	tries)				
SR (Sear	ch Queue	e)	MV (Mes	sage	View)				
Sele	ect A	ction:Ne	ext Screen	1//	5					

Figure Error! No text of specified style in document.-46: RXD Status in the Holding Queue List View

Select the record to view the RxRenewal Response details screen.

eRx Holding Queue Display eRx Patient:	Sep 22, 2020@15:04:1	2	Page:	1 of	4		
eRx Reference #: eRx HT: 177.8(cm)(08/09/2020)	eR	x WT: 90.26	(kg)(08	/09/2020)		
RXRENEWALRESPONSE - DENIED, N		LLOW					
eRx Status: RXRENEWAL RESPONS		* * * * * * * * * * *	*****	* * * * * * *	*		
eRx Patient Primary Telephone eRx Patient: Vista Patient: NOT LINKED			N/A				
eRx Provider Primary Telephon eRx Provider: Vista Provider: NOT LINKED	e:	NPI: NPI:	N/A				
eRx Drug: metformin (GLUCOPHAGE-XR) 500 mg 24 hr tablet eRx Qty: 90 eRx Refills: 0 eRx Days Supply: 90 eRx Written Date: SEP 21, 2020 eRx Issue Date: SEP 21, 2020							
+ Enter ?? for more a	ctions						
VP (VALIDATE PATIENT) VM P Print RJ		AC (Accep		a/51G)			
H (Hold) UH Select Action:Next Screen//		RM (Remov	e eRxĮ́)				

Figure Error! No text of specified style in document.-47: RxRenewal Response Denied/DNTF Details

Screen

The user may type *<***ACK***>* at the prompt to acknowledge the RxRenewal Response message.

DYDENELIAL DECODINCE DENITED NEW DRECODIDITION TO FO	
RXRENEWALRESPONSE - DENIED, NEW PRESCRIPTION TO FO eRx Status: RXRENEWAL RESPONSE DENIED/DNTF	JLLOW
**************************************	* * * * * * * * * * * * * * * * * * * *
eRx Patient Primary Telephone:	
eRx Patient:	DOB:
Vista Patient: NOT LINKED	DOB: N/A
	BOB! N/A
eRx Provider Primary Telephone:	
eRx Provider:	NPI:
Vista Provider: NOT LINKED	NPI: N/A
eRx Drug: metformin (GLUCOPHAGE-XR) 500 mg 24 hr 1	tablet
eRx Qty: 90 eRx Refills: 0 eRx Days Supp	
eRx Written Date: SEP 21, 2020 eRx Issue	Date: SEP 21, 2020
+ Enter ?? for more actions	
VP (VALIDATE PATIENT) VM (VALIDATE PROVIDER)	
P Print RJ (Reject)	AC (Accept eRx)
H (Hold) UH (Un Hold)	RM (Remove eRx)
Select Action:Next Screen// ACK ACK	
Would you like to acknowledge this record?	
Enter Yes or No: N// YES	
RxRenewal response acknowledged.	
Type <enter> to continue or '^' to exit:</enter>	

Figure Error! No text of specified style in document. -48: Acknowledge RxRenewal Response Message

Once the user selects **Yes** at the prompt, the status of the message is changed from "RXD" to "RXA" and the message is not displayed in the list view. It can be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search.

-		HOLDING		Sep 22, 2020@15:08:35 Page	: 1	of 5	<u> </u>
130	LIIA	HOLDING		LOOK-BACK DAYS: 120 (May 25, 2020)			
+	Pat	ient	LIIA	DOB Drug Provider	STA	Rec Dat	0
15.	Tat	Tent	the Contraction	ALENDRONATE 70MG TAB		9/21/20	
16.			descent of the	EUCERIN CREAM (OZ)		8/11/20	
17.			and so be	ZYPREXA ZYDIS 15MG		9/17/20	
18.		Cardina Com-	100	Amaryl 4 mg Tablet		9/15/20	
19.		contra trac		Amaryl 4 mg Tablet		9/17/20	
20.			A	MOLINDONE 10MG TAB		9/21/20	
21.				NIACIN 100MG TAB		9/21/20	
22.	the second se	-	-	metformin (GLUCOPHAGE		9/21/20	
23.	1000	COLUMN DO	the second second	Tenormin 50 mg oral t		9/10/20	
24.			and the set	ALUMINUM HYDROXIDE 40		9/17/20	
25.			ALC: 10.21	CLOBETASOL PROPIONATE		9/18/20	
26.			and an in	dexamethasone 1.5 MG		9/21/20	
27.			ALC: 10.01	predniSONE 20 mg tabl		9/21/20	
28.	1000		A COLUMN TO .	nitroglycerin 0.4 mg		7/31/20	
29.	1000		ALC: NOT THE OWNER.	ALENDRONATE 70MG TAB		9/17/20	
+		Enter	?? for mo	re actions			
SI S	Selec	t Item		SO (Sort Entries)			_
SR	Sear	ch Queue	∋)	MV (Message View)			
Sele	ect A	ction:Ne	ext Screen	//			

Figure Error! No text of specified style in document.-49: RXA Status in the Holding Queue

Select the record to view the RxRenewal Response details screen, displaying the eR_X status of RxRenewal Response Acknowledged.

eRx Holding Queue Display Sep 22, 2020@15:08:56	Page: 1 of 4
eRx Patient:	
eRx Reference #:	
eRx HT: 177.8(cm)(08/09/2020) eRx	WT: 90.26(kg)(08/09/2020)
RXRENEWALRESPONSE - DENIED, NEW PRESCRIPTION TO FOLI	
eRx Status: RXRENEWAL RESPONSE ACKNOWLEDGED	
**************************************	****
eRx Patient Primary Telephone:	
eRx Patient:	DOB:
Vista Patient: NOT LINKED	DOB: N/A
eRx Provider Primary Telephone:	
eRx Provider:	NPI:
Vista Provider: NOT LINKED	NPI: N/A
eRx Drug: metformin (GLUCOPHAGE-XR) 500 mg 24 hr tal	blot
eRx Qty: 90 eRx Refills: 0 eRx Days Supply	010t
eRx Written Date: SEP 21, 2020 eRx Issue Da	ate: SEP 21, 2020
+ Enter ?? for more actions	
VP (VALIDATE PATIENT) VM (VALIDATE PROVIDER)	VD (VALIDATE DRUG/SIG)
P Print RJ (Reject)	AC (Accept eRx)
H (Hold) UH (Un Hold)	RM (Remove eRx)
Select Action:Next Screen//	

Figure Error! No text of specified style in document.-50: RxRenewal Response Acknowledged Details

Screen

NOTE: When the user acknowledges a RxRenewal Response with a status of "RXF", it changes to "RXA". The workflow is the same as "RXD" to "RXA".

When a RxRenewal Request results in an Inbound Error with the status "RRE", it is displayed in the list view as an actionable entry.

PSO ERX HOLDING QUEUE	Oct 15, 2020@14:26:	:05 Page:	8	of	8
PSO ERX HOLDING QUEUE					
ER	X LOOK-BACK DAYS: 120 (Jur	17, 2020)			
+ Patient	DOB Drug	Provider	STA	Rec	Date
106. INBOUND ERROR	N/A	N/A	N	8/27	/20
107. INBOUND ERROR	N/A	N/A	N	8/27	/20
108. INBOUND ERROR	N/A	N/A	N	8/27	/20
109. INBOUND ERROR	N/A	N/A	N	8/27	/20
110. INBOUND ERROR	N/A	N/A	N	9/2/	
111. INBOUND ERROR	N/A	N/A	N	9/2/	
112. INBOUND ERROR	N/A	N/A	RRE	8/17	
113. INBOUND ERROR	N/A	N/A		8/17	
114. INBOUND ERROR	N/A	N/A		9/15	
115. INBOUND ERROR	N/A	N/A		9/16	
116. INBOUND ERROR	N/A	N/A		9/21	
117. INBOUND ERROR	N/A	NA		9/21	
		,		012.	120
Enter ?? for	more actions				
SI Select Item	SO (Sort Entries)				
SR (Search Queue)	MV (Message View)	т			
Select Action:Quit//	(Hessage VIEW)	1			
Serect Action. duit//					

Figure Error! No text of specified style in document. -51: RRE Status in the Holding Queue List View

Select the record to view the Inbound Error details screen, displaying an eR_X status of RxRenewal Request Error.

eRx Holding Queue Display Oct 15, 2020@14:28:27	Page: 1 of	2
eRx Patient:		
eRx Reference #:		
eRx HT: (cm)() eRx WT: (kg)()		
INBOUND ERROR		
eRx Status: RXRENEWAL REQUEST ERROR		
eRx Patient:	DOB:	
Vista Patient: NOT LINKED	DOB: N/A	
eBx Provider:	NPI:	
Vista Provider: NOT LINKED	NPI: N/A	
eRx Drug:		
eRx Qty: eRx Refills: eRx Days Supply:		
eRx Written Date: eRx Issue Date:		
**************************************	****	
+ Enter ?? for more actions		
VP (VALIDATE PATIENT) VM (VALIDATE PROVIDER) VD (VALIDATE DRUG/SIG)	
P Print RJ (Reject) AC (Accept eRx)	
H (Hold) UH (Un Hold) RM (Remove eRx)	
Select Action:Next Screen//	entracter (provide provide antract, - Gaboretzsete er≢)	

Figure Error! No text of specified style in document. -52: RxRenewal Request Error Details Screen

The user may type <**ACK**> Acknowledge at the prompt to acknowledge the RxRenewal Response message.

```
Select Action:Next Screen// ACK ACK
Would you like to acknowledge this record?
Enter Yes or No: N// YES
Inbound error acknowledged.
Type <Enter> to continue or '^' to exit:
```

Figure Error! No text of specified style in document.-53: Acknowledge Action

Once the user selects **Yes** at the prompt, the status of the message is changed from "RRE" to "IRA" and the message is not displayed in the list view. It can be found using $\langle MV \rangle$ Message View or $\langle SR \rangle$ Search.

		HOLDING			Sep 22, 2020@14:55:21		Page:	1	of	8
PSO	ERX	HOLDING								
			ERX		-BACK DAYS: 120 (May 25,					100
	Pat	ient		DOB	Drug	Provi	der S	STA	Rec	Date
1.		COURSE STREET	10.00E		N/A	N/A	C	RE	9/21	/20
2.		transfer the second	1. (18)	St. 10.	N/A	N/A	E		9/21	/20
3.		straight free	to calle		N/A	N/A	C	RE	9/21	/20
4.		transfer the second	6.000	Sec. 18.	N/A	N/A	E		9/21	/20
5.	100			Sec. Re-	N/A	N/A	E		9/21	/20
6.		100 C	ALC: 1		N/A	N/A		RA	9/21	
7.	1-100	COLUMN TWO	1	S. 8.	N/A	N/A			9/21	
8.		titude distant		Sec. 24.	N/A	N/A	E		9/21	/20
9.		transfer these	A	Sec. 18.	N/A	N/A	E		9/21	
10.		tional data	A		N/A	N/A	E		9/21	
11.		training the second	1	the state	N/A	N/A	E		9/21	
12.		the second second	the case	Sec. 16.	N/A	N/A	Ē		9/21	
13.		the same since	A		N/A	N/A			9/21	
14.		transfer disease		A	N/A	N/A	Ē		9/21	
15.	1.000			A	N/A	N/A	Ē		9/21	
+		Enter	?? for mo	pre a		,			0/2	/ = 0
SI S	Selec	t Item			Sort Entries					
		ch Queue	e)		(Message View)					
			ext Screer							
0010		0 . 1011.140	Che Contech							

Figure Error! No text of specified style in document.-54: IRA Status in the Holding Queue

Select the record to view the Inbound Error details screen, with an eR_X status of Inbound RxRenewal Request Error Acknowledged.

eRx Holding Queue Display	Sep 22, 2020@14:56:47	Page: 1 of	2
eRx Patient:	a, at a second state	<u> </u>	
eRx Reference #:			
eRx HT: (cm)()	eRx WT: (kg)()		
INBOUND ERROR			
eRx Status: INBOUND RXRENEWAL	ERROR ACKNOWLEDGED		
eRx Patient:		DOB:	
Vista Patient: NOT LINKED		DOB: N/A	
eRx Provider:		NPI:	
Vista Provider: NOT LINKED		NPI: N/A	
VISCA PROVIDER. NOT LINKED		NFI: N/A	
eRx Drug:			
	s: eRx Days Supply:		
eRx Written Date:	eRx Issue Date:		
	ERROR DETAILS***********	* * * * * * * * * * * * * * * * * * *	
+ Enter ?? for more a		(VAL TRATE BRUG (OTO)	
		(VALIDATE DRUG/SIG)	
		(Accept eRx) (Remove eRx)	
Select Action:Next Screen//		(nellove enx)	
Serect Action.Next Screen//			

Figure Error! No text of specified style in document.-55: Inbound Error Details Screen – Inbound

RxRenewal Request Error Acknowledged