

# **One Consult - Order to Consult - Radiology Consult Solution**

## **Community Care Imaging Orders to Consult Training Guide**



**February 2021**

**Department of Veterans Affairs**

**Office of Information and Technology (OI&T)**

## Revision History

NOTE: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

<b>Date</b>	<b>Revision</b>	<b>Description</b>	<b>Author</b>
03/18/2019	1.0	Initial Release	AbleVets
February 2021		Page 12, 16-18 – New Justifications and the CDW tags they create. RA*5*170	Radiology Sustainment

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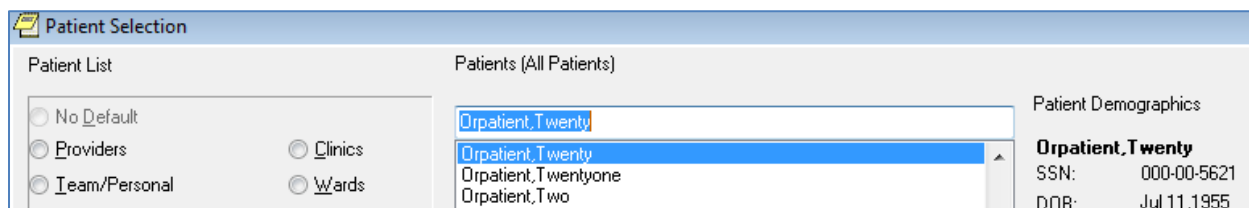
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# 1. Creating Community Care Consults as an Ordering Provider

To create a Community Care Consult as AUTO consults to be sent directly to Community Care from Radiology Orders, follow the steps listed below:

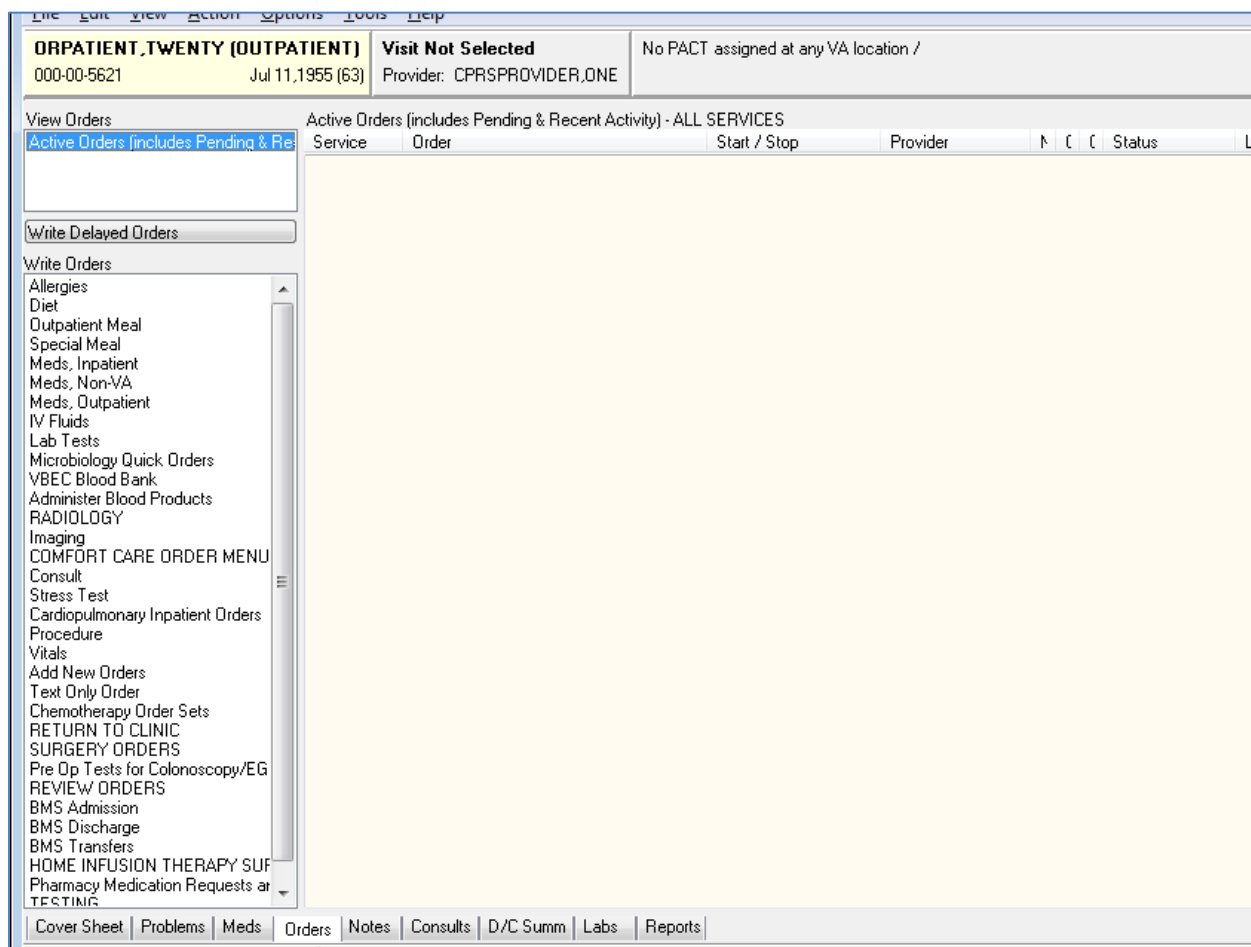
1. Log into CPRS as an Ordering Provider.
2. From the **File** menu, select **Patient**. The **Patient Selection** dialog box displays.

**Figure 1: Patient Selection Dialog Box**



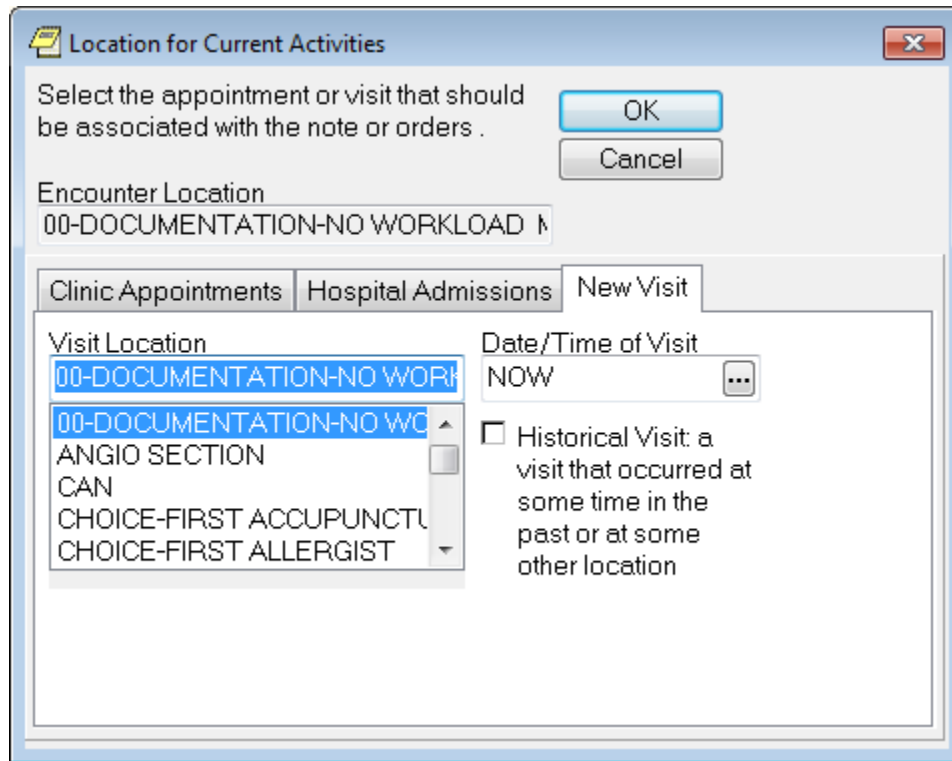
3. From the **Patients (All Patients)** drop-down menu, select a patient.
4. Click **OK**. The patient file displays.

**Figure 2: Patient File in CPRS**



5. From the **Orders** tab, select **Imaging**. The **Location for Current Activities** dialog box displays.

**Figure 3: Location for Current Activities Dialog Box**



6. In the **Visit Location** field, enter a location or select from the list.
7. Click **OK**. The **Order an Imaging Procedure** dialog box displays.

**Figure 4: Order an Imaging Procedure Dialog Box**

8. From the **Imaging Type** drop-down menu, select the image type.
9. Complete the remaining sections in the Imaging Procedure form.
10. Click **Accept Order** and **Quit**. The Unsigned Imaging Order displays in CPRS.

**NOTE:** Do not click **Quit** if you need to order additional Imaging Procedures that will be submitted to different locations. Enter each Imaging Procedure order and click **Accept Order**. Once you have entered all the Imaging Procedures, then you can click **Quit**.

**Figure 5: Unsigned Imaging Order in CPRS**

<b>ORPATIENT.TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11, 1955 (63)		<b>DNW Oct 26, 18 11:06</b> Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /						
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Recent Activity)		Service	Order	Start / Stop	Provider	N	C	C	Status
		Imaging	<b>CT ABDOMEN &amp; PELVIS WITHOUT CONTRAST *UNSIGNED*</b>	Start: Oct 30, 2018	CprspProvider,One				unreleased

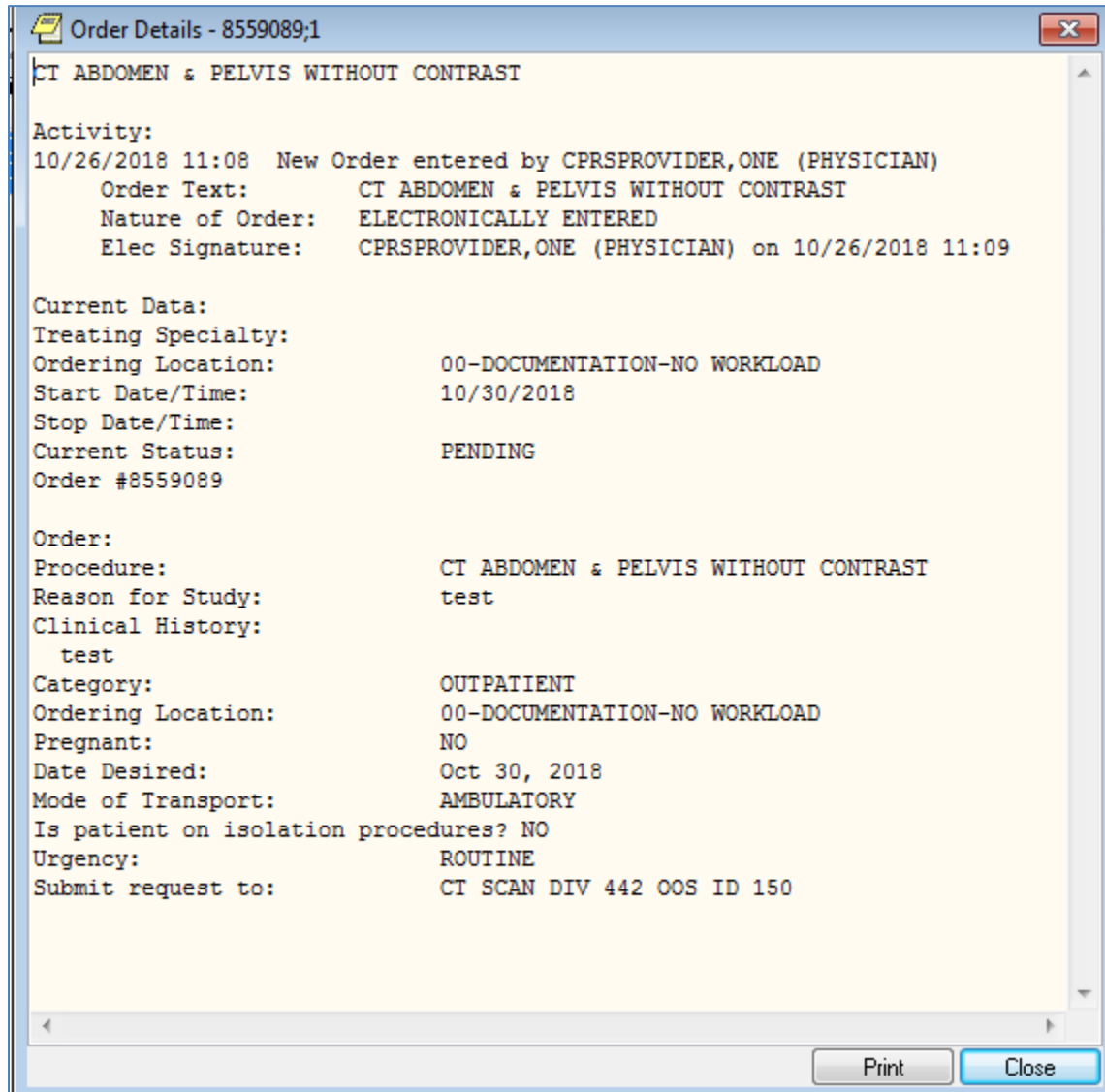
11. Right-click the imaging order(s) and sign the order(s).

**Figure 6:**

<b>ORPATIENT, TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11, 1955 (63)	<b>DNW Oct 26, 18 11:06</b> Provider: CPRSPROVIDER, ONE	No PACT assigned at any VA location /					
View Orders	Active Orders (includes Pending & Recent Activity) - ALL SERVICES						
<b>Active Orders (includes Pending &amp; Re</b>	Service	Order	Start / Stop	Provider	↑	↓	Status
	Imaging	CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprspvdr,One			pending

12. Double click on **Order Details**. The **Order Details** window displays.

**Figure 7: Order Details Window**



13. Click **Print** or **Close**.

14. Make two additional orders and sign them.



**Figure 8: Additional Signed Orders**

<b>ORPATIENT.TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11, 1955 (63)		<b>DNW Oct 26, 18 11:06</b> Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /				
View Orders <b>Active Orders (includes Pending &amp; Re:</b>		Active Orders (includes Pending & Recent Activity) - ALL SERVICES					
Write Delayed Orders		Service	Order	Start / Stop	Provider	N C C Status	
Write Orders		Imaging	MRA HEAD	Start: 10/26/18	Cprsprovider,One		pending
Allergies			NON-INVAS.,CAROTID W IMAGING	Start: 10/26/18	Cprsprovider,One		pending
Diet			CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One		pending

## 2. Placing Imaging Orders on Hold

1. From the main radiology menu, select **Hold a Request**.

**Figure 9: Hold a Request Menu Option**

REF	Refer Selected Requests to COMMUNITY CARE Provider
	Cancel a Request
	Detailed Request Display
	Hold a Request
	Log of Scheduled Requests by Procedure
	Pending/Hold Rad/Nuc Med Request Log
	Print Rad/Nuc Med Requests by Date
	Print Selected Requests by Patient
	Rad/Nuc Med Procedure Information Look-Up
	Request an Exam
	Schedule a Request
	Update a Hold Request
	Ward/Clinic Scheduled Request Log
You have PENDING ALERTS	
	Enter "VA to jump to VIEW ALERTS option
<b>You've got PRIORITY mail!</b>	
Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: HOLD a Request	

2. Select the patient that you are working on in CPRS.

**Figure 10: Patient Information**

```

Select PATIENT NAME:  ORPATIENT,TWENTY      7-11-55      000005621      NO
NSC VETERAN          CD
WARNING : You may have selected a test patient.
Enrollment Priority:          Category: IN PROCESS      End Date:

*** Patient Requires a Means Test ***

Primary Means Test Required from AUG 11,2010

Enter <RETURN> to continue.
  
```

3. Select one of the orders and select a reason.

**Figure 11: Selected Order**

```

          **** Requested Exams for ORPATIENT,TWENTY ****      3 Requests
Height      :
Weight      :
  St  Urgency  Procedure / (Img. Loc.)  Desired  Requester  Req'g Loc
  --  -
1  p  ROUTINE  CT ABDOMEN & PELVIS WITHO  10/30/2018  CPRSPROVIDE  00-DOCUMENT
          (CT SCAN DIV 442 00S ID )
2  p  ROUTINE  MRA HEAD                          10/26/2018  CPRSPROVIDE  00-DOCUMENT
          (MRI DIV 442 00S ID 151)
3  p  ROUTINE  NON-INVAS.,CAROTID W IMAG  10/26/2018  CPRSPROVIDE  00-DOCUMENT
          (ULTRASOUND DIV 442 00S )

Select Request(s) 1-3 to Hold or '^' to Exit:  Exit// 2

Select HOLD REASON: TESTING ??

Select HOLD REASON: 22 NO SHOW                      Synonym: CAN
...will now 'HOLD' selected request(s)...
...MRA HEAD held...
  
```

4. In CPRS, refresh the patient to show the order is now on hold.

**Figure 12: Order Hold Status Displayed**

<b>ORPATIENT_TWENTY (OUTPATIENT)</b>		<b>DNW Oct 26,18 11:06</b>		No PACT assigned at any VA location /			
000-00-5621	Jul 11,1955 (63)	Provider: CPRSPROVIDER,ONE					
View Orders							
Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Service		Order	Start / Stop	Provider	↑	↓	Status
Imaging		Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold
		NON-INVAS..CAROTID W IMAGING	Start: 10/26/18	Cprsprovider,One			pending
		CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One			pending

### 3. Placing Orders in Scheduled

1. From the main radiology menu, select **Schedule a Request**.

**Figure 13: Schedule a Request Menu Option**

```

REF   Refer Selected Requests to COMMUNITY CARE Provider
      Cancel a Request
      Detailed Request Display
      Hold a Request
      Log of Scheduled Requests by Procedure
      Pending/Hold Rad/Nuc Med Request Log
      Print Rad/Nuc Med Requests by Date
      Print Selected Requests by Patient
      Rad/Nuc Med Procedure Information Look-Up
      Request an Exam
      Schedule a Request
      Update a Hold Request
      Ward/Clinic Scheduled Request Log

You have PENDING ALERTS
      Enter "VA to jump to VIEW ALERTS option

You've got PRIORITY mail!

Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: SCHEDULE a Request
  
```

2. Select the patient that you are working on in CPRS.

**Figure 14: Patient Information**

```

Select PATIENT NAME:  ORPATIENT,TWENTY      7-11-55      000005621      NO
NSC VETERAN          CD
WARNING : You may have selected a test patient.
Enrollment Priority:      Category: IN PROCESS      End Date:

*** Patient Requires a Means Test ***

Primary Means Test Required from AUG 11,2010

Enter <RETURN> to continue.
    
```

3. Select the imaging order and enter a date (and time if required).

**Figure 15: Selected Order**

```

**** Requested Exams for ORPATIENT,TWENTY ****      3 Requests
Height      :
Weight      :
  St Urgency Procedure / (Img. Loc.)      Desired      Requester      Req'g Loc
  -- -----
1 p  ROUTINE CT ABDOMEN & PELVIS WITHO  10/30/2018  CPRSPROVIDE  00-DOCUMENT
      (CT SCAN DIV 442 00S ID )
2 h  ROUTINE MRA HEAD                    10/26/2018  CPRSPROVIDE  00-DOCUMENT
      (MRI DIV 442 00S ID 151)
3 p  ROUTINE NON-INVAS.,CAROTID W IMAG  10/26/2018  CPRSPROVIDE  00-DOCUMENT
      (ULTRASOUND DIV 442 00S )

Select Request(s) 1-3 to Schedule or '^' to Exit:  Exit// 3

Schedule Request Date/Time: t+10 (NOV 05, 2018)
    
```

4. In CPRS, refresh the patient to show the order is now in **Scheduled** status.

**Figure 16: Scheduled Status**

<b>ORPATIENT,TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11,1955 (63)		<b>Visit Not Selected</b> Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /			
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES				
Active Orders (includes Pending & Re		Service	Order	Start / Stop	Provider	M C C Status
		Imaging	Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One	hold
			NON-INVAS.,CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One	scheduled
Write Delayed Orders			CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One	pending
Write Orders						
Allergies						

## 4. Creating Community Care Consults as a Radiology Technician

1. Log into VistA as a Radiology Technician and, from the **Radiology/Nuclear Med Order Entry Menu**, select **REF**, and then select the patient:

Figure 17: REF Option

```
Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: ref Refer
Selected Requests to COMMUNITY CARE Provider
Select PATIENT NAME:  ORPATIENT,TWENTY      7-11-55      000005621      NO
NSC VETERAN          CD
WARNING : You may have selected a test patient.
Enrollment Priority:          Category: IN PROCESS      End Date:

*** Patient Requires a Means Test ***

Primary Means Test Required from AUG 11,2010

Enter <RETURN> to continue.

MEANS TEST REQUIRED
Means Test required for workload credit.
Type <Enter> to continue or '^' to exit: █
```

2. From the list of pending requests, select the correct procedure(s). Notice that all pending, hold, or scheduled requests, for this patient, display and are available to be referred to community care.

Figure 18: List of Pending Requests

SELECT FROM IMAGING ORDERS				
PATIENT NAME	DATE DESIRED	DATE ORDERED	SSN	PROCEDURE
	IMAGING LOCATION			ORDERING PROVIDER
				REQUEST STATUS
=====				
1. ORPATIENT, TWENTY	OCT 26, 2018	OCT 26, 2018	*****5621	MRA HEAD
	MRI DIV 442 00S ID 151			CPRSPROVIDER, ONE
				HOLD
2. ORPATIENT, TWENTY	OCT 30, 2018	OCT 26, 2018	*****5621	CT ABDOMEN & PELVIS WITH
	CT SCAN DIV 442 00S ID 150			CPRSPROVIDER, ONE
				PENDING
3. ORPATIENT, TWENTY	OCT 26, 2018	OCT 26, 2018	*****5621	NON-INVAS., CAROTID W IMA
	ULTRASOUND DIV 442 00S ID 115			CPRSPROVIDER, ONE
				SCHEDULED
Select NUMBER of ORDER to be REFERRED to COMMUNITY CARE: (1-3): 2				
You selected number 2				

3. Select the **Justification for Community Care**.

**Figure 19: Justification for Community Care**

Select one of the following:

- 1 VA appointment is greater than wait time standard
- 2 VA facility does not provide the required service
- 3 Veteran lives more than drive time standards
- 4 Grandfathered
- 5 Hardship
- 6 No Full Service VHA Facility
- 7 1703(e) Eligibility
- 8 Best medical interest of Veteran (per Licensed Independent Provider only)

Enter response:

**NOTE:** If imaging type selected is mammography, you will be prompted to answer the following additional question:  
 Select one of the following  
 1. Diagnostic Mammography  
 2. Screening Mammography

**Figure 20: Medical Reason**

Enter response: 2 VA facility does not provide the required service  
 Consult with UCID: 442\_884085 has been created

4. From the **File** menu within CPRS, select **Refresh Patient Information**.

**Figure 21: Refreshed Patient Information**

<b>ORPATIENT, TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11, 1955 (63)	<b>Visit Not Selected</b> Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /																																						
View Orders																																								
Active Orders (includes Pending & Recent Activity) - ALL SERVICES																																								
<table border="1"> <thead> <tr> <th>Service</th> <th>Order</th> <th>Start / Stop</th> <th>Provider</th> <th>P</th> <th>C</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>Imaging</td> <td>Hold CT ABDOMEN &amp; PELVIS WITHOUT CONTRAST</td> <td>Start: 10/26/18 12:58</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>hold</td> </tr> <tr> <td></td> <td>Hold MRA HEAD</td> <td>Start: 10/26/18 11:25</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>hold</td> </tr> <tr> <td></td> <td>NON-INVAS., CAROTID W IMAGING</td> <td>Start: 11/05/18</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>scheduled</td> </tr> <tr> <td>Consults</td> <td>COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice</td> <td>Start: 10/26/18 12:58</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>pending</td> </tr> </tbody> </table>						Service	Order	Start / Stop	Provider	P	C	Status	Imaging	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One			hold		Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold		NON-INVAS., CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One			scheduled	Consults	COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One			pending
Service	Order	Start / Stop	Provider	P	C	Status																																		
Imaging	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One			hold																																		
	Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold																																		
	NON-INVAS., CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One			scheduled																																		
Consults	COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One			pending																																		
Write Orders																																								
Allergies																																								
Diet																																								
Outpatient Meal																																								
Special Meal																																								

**NOTE:** You can see that the imaging order that was just converted to a consult is now on hold, and a consult order has been created.

5. Navigate to the VistA roll-and-scroll and redisplay the imaging orders for the patient.

**Figure 22: Imaging Orders**

SELECT FROM IMAGING ORDERS					
PATIENT NAME	SSN	PROCEDURE	DATE DESIRED	DATE ORDERED	ORDERING PROVIDER
IMAGING LOCATION		REQUEST STATUS			
=====					
1. ORPATIENT, TWENTY	*****5621	MRA HEAD	OCT 26, 2018	OCT 26, 2018	CPRSPROVIDER, ONE
MRI DIV 442 00S ID 151		HOLD			
2. ORPATIENT, TWENTY	*****5621	NON-INVAS., CAROTID W IMA	OCT 26, 2018	OCT 26, 2018	CPRSPROVIDER, ONE
ULTRASOUND DIV 442 00S ID 115		SCHEDULED			
Select NUMBER of ORDER to be REFERRED to COMMUNITY CARE: (1-2): █					

**NOTE:** You can see that there are now only two orders left for conversion to consults, and the imaging order that was previously processed, and is on hold, does not show

6. Select one of the above imaging orders, and enter any **Justification for Community Care**.
7. Go back to CPRS and refresh the patient.

**Figure 23: Refreshed Patient Information**

<b>ORPATIENT, TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11, 1955 (63)	<b>Visit Not Selected</b> Provider: CPRSPROVIDER, ONE	No PACT assigned at any VA location /				
View Orders <b>Active Orders (includes Pending &amp; Re</b>	Active Orders (includes Pending & Recent Activity) - ALL SERVICES					
Write Delayed Orders	Service	Order	Start / Stop	Provider	N C C Status	
Write Orders	Imaging	Hold MRA HEAD	Start: 10/26/18 13:30	Cprsprovider, One		hold
Allergies		Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider, One		hold
Diet		NON-INVAS., CAROTID W IMAGING	Start: 11/05/18	Cprsprovider, One		scheduled
Outpatient Meal	Consults	COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consultant's Choice	Start: 10/26/18 13:30	Cprsprovider, One		pending
Special Meal		COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider, One		pending
Meds, Inpatient						
Meds, Non-VA						
Meds, Outpatient						
IV Fluids						

8. Repeat steps 6, 7, and 8 on the last imaging order, then refresh the patient again in CPRS.

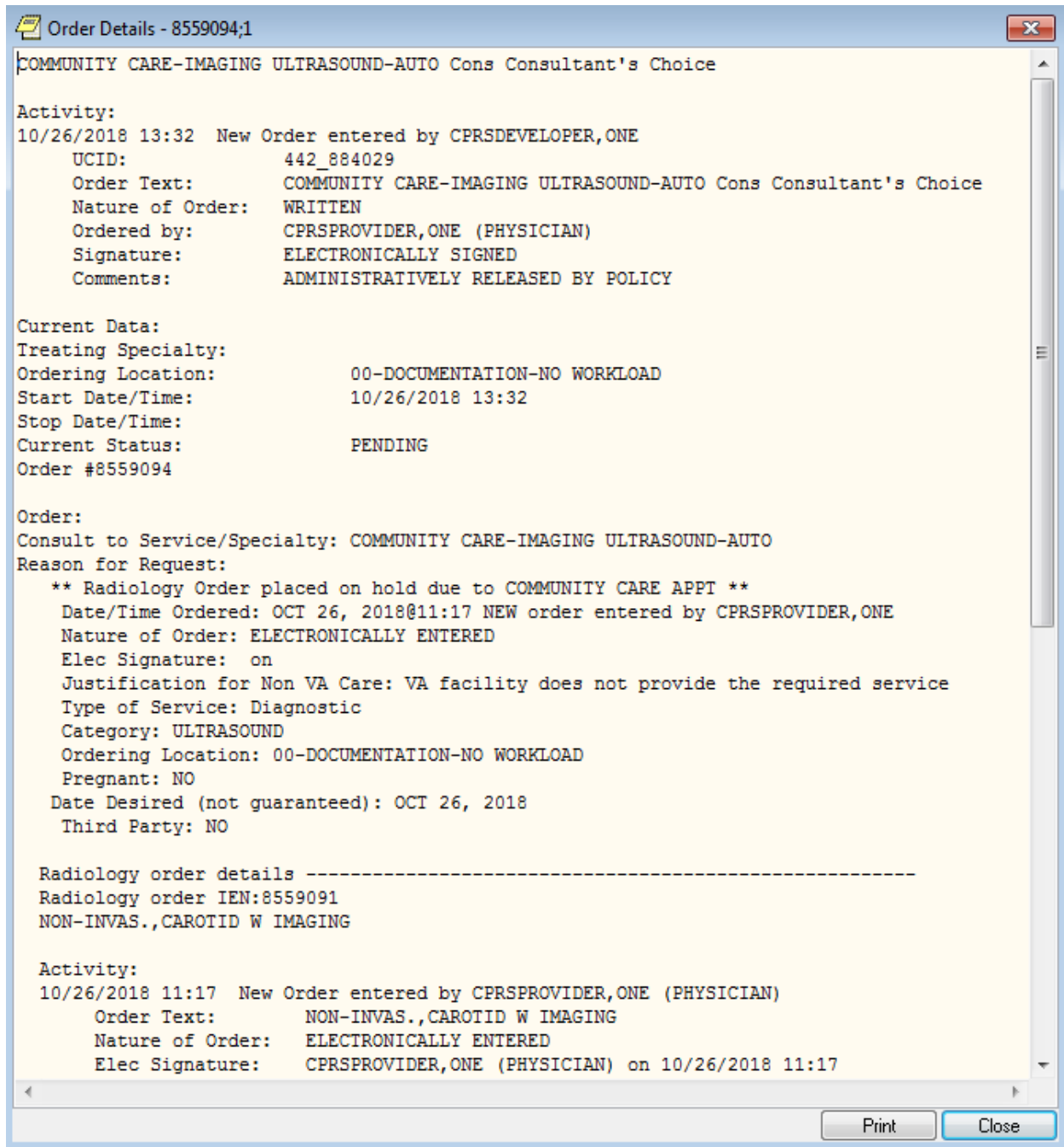


**Figure 24: Refreshed Patient Data**

<b>ORPATIENT_TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11,1955 (63)		<b>Visit Not Selected</b> Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /				
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES					
<b>Active Orders (includes Pending &amp; Re:</b>		Service	Order	Start / Stop	Provider	N C C Status	
		Imaging	Hold NON-INVAS.,CAROTID W IMAGING	Start: 10/26/18 13:32	Cprsprovider,One		hold
			Hold MRA HEAD	Start: 10/26/18 13:30	Cprsprovider,One		hold
			Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One		hold
<b>Write Delayed Orders</b>							
Write Orders		Consults	COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice	Start: 10/26/18 13:32	Cprsprovider,One		pending
Allergies			COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consultant's Choice	Start: 10/26/18 13:30	Cprsprovider,One		pending
Diet			COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One		pending
Outpatient Meal							
Special Meal							
Meds, Inpatient							
Meds, Non-VA							
Meds, Outpatient							
IV Fluids							
Lab Tests							
Microbiology Quick Orders							
VBEC Blood Bank							
Administer Blood Products							

9. You can double-click on any one of the Consult orders to show details.

Figure 25: Order Details



**NOTE:** The original radiology order is embedded in the Consult order detail

10. Then go to the **Consults** tab and click on any consult in the left-hand panel to show the Consult Detail.

**Figure 26: Consult Detail**

<b>ORPATIENT, TWENTY (OUTPATIENT)</b> 000-00-5621 Jul 11, 1955 (63)		<b>Visit Not Selected</b> Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /
<b>All Consults</b> All consults Oct 26, 18 (p) COMMUNITY CARE-IMAGING Oct 26, 18 (p) COMMUNITY CARE-IMAGING Oct 26, 18 (p) COMMUNITY CARE-IMAGING		Oct 26, 18 (p) COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consult #: 884029 Current Pat. Status: Outpatient UCID: 442_884029 Primary Eligibility: NSC(VERIFIED) Patient Type: NSC VETERAN OEF/OIF: NO Order Information To Service: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO From Service: 00-DOCUMENTATION-NO WORKLOAD Requesting Provider: CPRSPROVIDER,ONE Service is to be rendered on an OUTPATIENT basis Place: Consultant's choice Urgency: Routine Clinically Ind. Date: Oct 26, 2018 Orderable Item: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Consult: Consult Request Provisional Diagnosis: Encounter for other specified special examinations (ICD-10-CM Z01.89) Reason For Request: ** Radiology Order placed on hold due to COMMUNITY CARE APPT ** Date/Time Ordered: OCT 26, 2018@11:17 NEW order entered by CPRSPROVIDER,ONE Nature of Order: ELECTRONICALLY ENTERED Elec Signature: on Justification for Non VA Care: VA facility does not provide the required service Type of Service: Diagnostic Category: ULTRASOUND Ordering Location: 00-DOCUMENTATION-NO WORKLOAD Pregnant: NO	
New Consult New Procedure No related documents found			
Cover Sheet   Problems   Meds   Orders   Notes   Consults   D/C Summ   Labs   Reports			

11. At the bottom of the **Consult Detail** you will see that a comment has been added which contains tags that are headed by #COI#; these are tags that are used by CDW when importing data for use in national reports.

**Figure 27: Tags Displayed**

```

ADDED COMMENT      02/18/21
                   (entered) 01/19/21 09:34
#COI#
COI-Veteran OPT-IN for Community Care
Wait Time: VA appointment is greater than wait time standard
  
```

12. These CDW tags will vary depending upon the **Justification for Community Care** option chosen. The following show all possible tags:

**Figure 28: Justification for Community Care: VA facility does not provide the required service:**

```

ADDED COMMENT      02/18/21
                   (entered) 01/19/21 09:41
#COI#
COI-Veteran OPT-IN for Community Care
Service Not Available: VA facility does not provide the required service
  
```

**Figure 29: Justification for Community Care: Veteran lives more than drive time standards**

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:44
#COI#
COI-Veteran OPT-IN for Community Care
Drive Time: Veteran lives more than drive time standards
```

**Figure 30: Justification for Community Care: Grandfathered**

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:46
#COI#
COI-Veteran OPT-IN for Community Care
Grandfathered
```

**Figure 31: Justification for Community Care: Hardship**

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:48
#COI#
COI-Veteran OPT-IN for Community Care
Hardship
```

13. If **Justification for Community Care: 1703(e) Eligibility** is chosen an EXPLAIN prompt appears.

**Figure 32: Explain prompt**

```
Enter response: 7 1703(e) Eligibility
EXPLAIN: This is an explanation for choosing justification 1703(e). If it's
really long, the lines will wrap when displayed in CPRS. It can be up to 240
characters in length. Hope that is enough.....
```

14. The following CDW tag will then be created.

**Figure 33: 1703(e) Eligibility**

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 10:10
#COI#
COI-Veteran OPT-IN for Community Care
1703(e) Eligibility
This is an explanation for choosing justification 1703(e). If it's
really long, the lines will wrap when displayed in CPRS. It can be up to
240 characters in length. Hope that is enough.....
```

**NOTE:** On the options above where an explanation is entered, the field can be three (3) to 240 characters in length. If the length of the text is greater than 74 characters, for it to be readable in CPRS, the text will be broken down into two (2) or more lines. The text will be broken on a word, never in the middle of a word.

**Figure 34: Best medical interest of Veteran (per Licensed Independent Provider only)**

```

ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:55
#COI#
COI-Veteran OPT-IN for Community Care
Best medical interest of Veteran (per Licensed Independent Provider only)
    
```

**Figure 35: Order Details**

```

Order Details - 1170;1
COMMUNITY CARE-IMAGING MAMMOGRAPHY DIAGNOSTIC-AUTO Cons Consultant's Choice
Activity:
01/19/2021 09:41 New Order entered by (COMPUTER SPECIA)
UCID: 500_43
Order Text: COMMUNITY CARE-IMAGING MAMMOGRAPHY DIAGNOSTIC-AUTO Cons Consultant's Choice
Nature of Order: WRITTEN
Ordered by: TEST M D,NAME
Signature: ELECTRONICALLY SIGNED
Comments: ADMINISTRATIVELY RELEASED BY POLICY

Current Data:
Treating Specialty:
Ordering Location: ER CLINIC
Start Date/Time: 01/19/2021 09:41
Stop Date/Time:
Current Status: PENDING
Order #1170

Order:
Consult to Service/Specialty: COMMUNITY CARE-IMAGING MAMMOGRAPHY
DIAGNOSTIC-AUTO

Reason for Request:
** Radiology Order placed on hold due to COMMUNITY CARE APPT **
Date/Time Ordered: JAN 19, 2021@09:32 NEW order entered by TEST M D,NAME
Nature of Order: WRITTEN
Elec Signature: on
Justification for Community Care:
Service Not Available: VA facility does not provide the required service
Type of Service: Diagnostic
Category: MAMMOGRAPHY
Ordering Location: ER CLINIC
Date Desired (not guaranteed): FEB 18, 2021
Third Party: NO

Radiology order details -----
Radiology order IEN:1165
MAMMO DX UNILATERAL INCL CAD

Activity:
01/19/2021 09:32 New Order entered by MILLIGAN,KERRY (COMPUTER SPECIA)
Order Text: MAMMO DX UNILATERAL INCL CAD
Nature of Order: WRITTEN
Ordered by: TEST M D,NAME
Released by: (COMPUTER SPECIA) on 01/19/2021 09:33
Signature: ON CHART WITH WRITTEN ORDERS

Current Data:
Treating Specialty:
Ordering Location: ER CLINIC
    
```

15. Click **Print** or **Close**.