

# VS GUI User Guide Addendum

Release 1.7.5 Update

Revision History

| Date | Revision | Description | Author |
| --- | --- | --- | --- |
| 4/30/2021 | 1.3 | All changes have been accepted. | REDACTED  VSE PMO |
| 4/20/2021 | 1.2 | Document updated to VSE GUI release 1.7.5, listed the additional functionalities to the system summery, updated table of contents and list of figures. | VSE PMO  REDACTED |
| 3/29/2021 | 1.1 | All changes have been accepted and updated the release number to VS GUI 1.7.4.1. | REDACTED  VSE PMO |
| 3/25/2021 | 1.0 | Created Release Documentation | VSE PMO  OVAC  REDACTED |

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### Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

#### Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

#### Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider’s availability in multiple clinics, and track a patient’s appointment process. Refer to System Summary for a more detailed description of VS GUI functionality.

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#### Project References

##### Information

The VS GUI points of contact (POCs) include:

* OVAC Program Office – REDACTED
* OIT VistA Scheduling Enhancement (VSE) Technical Manager – REDACTED
* OVAC Emerging Technologies Project Manager – REDACTED
* OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

VSE Resources

* Veterans Health Administration (VHA) VSE SharePoint: REDACTED
* [VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom)](https://www.va.gov/vdl/application.asp?appid=100)
* National Return to Clinic (RTC) Order: REDACTED

### System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.5, which includes VS GUI 1.7.5 and Emergency VistA patch SD\*5.3\*781. At time of publishing, install period is projected for May 2021.

This update includes the following:

* Enhancement to allow users to set their preferred clinic order in the Clinic Groups calendar view.
* Updates the contact attempts logic to associate contact attempts with specific appointment requests using appointment request Internal Entry Number (IEN).
* Lays the backend groundwork for Video Visit Service (VVS) enhancements coming in next release.
* Expands functionality to record scheduling actions for reporting purposes.
* Defects:
  + - Corrects a defect identified in production where the patient Data File Number (DFN) was incorrectly set in certain instances when cancellation comments were used.
    - Corrects a defect where inactivate/reactivated dates were improperly excluding clinics from the GUI.
    - Fixes an issue where spaces in clinic group search would cause the GUI to crash.
    - Corrects a bug in SDEC RECGET.
    - Fixes a defect where a midnight contact attempt would cause the GUI to crash.
    - Fixes the login screen so 's' isn't cut off from 'Affairs'.
* Updates the Telerik controls for 508 functionalities.

### Key Feature Update in Version 1.7.5

#### Set Preferred Clinic Order in Clinic Groups Calendar View

With this release users can set their preferred clinic order in the clinic calendar view.

1. Go to Clinic Groups and click the “Sort” button to open the Sort Clinics dialog box.

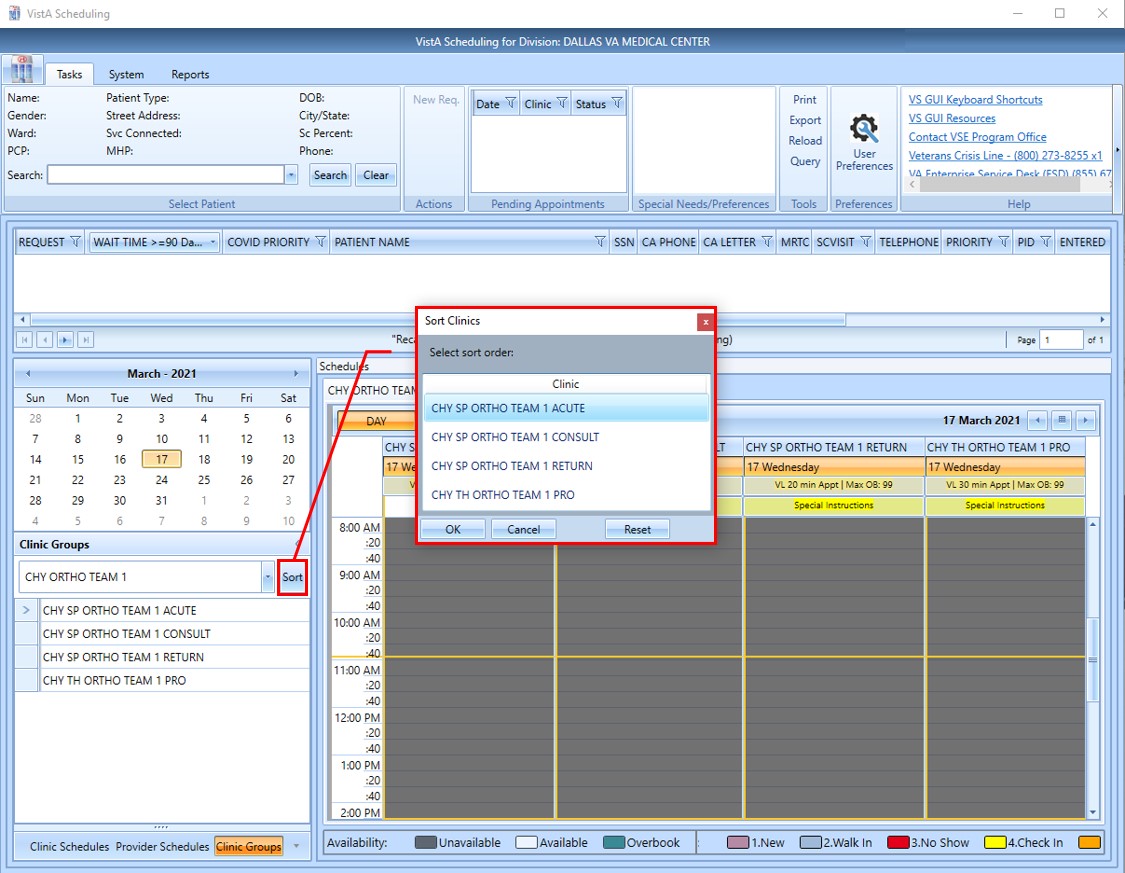


Figure : Clinic Group Window with Sort Clinic Dialog Box Opened

1. In the Sort Clinics dialog box click on the clinic then drag and drop to rearrange clinics to preferred order.
   * + Click **OK** to save. The Clinic Groups will reload to new preferred order.
     + **Reset** button restores the order to the previous clinic order.
     + **Cancel** button closes the Sort Clinics dialog box and discards any changes.

**NOTE:** Each user’s configuration is saved locally to the workstation, so preferences will not carry over from one workstation to another.

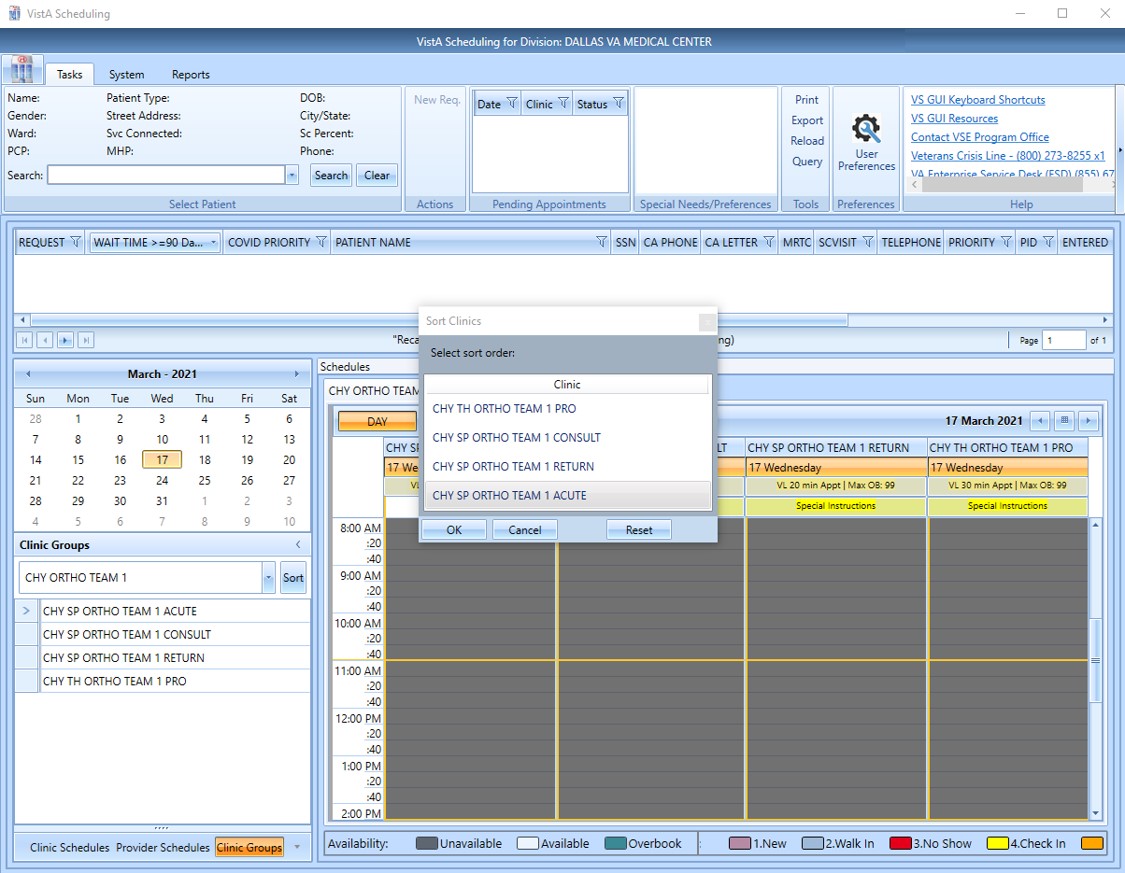


Figure : Sort Clinics Dialog Box: Rearranging the Order of the Clinic Groups.

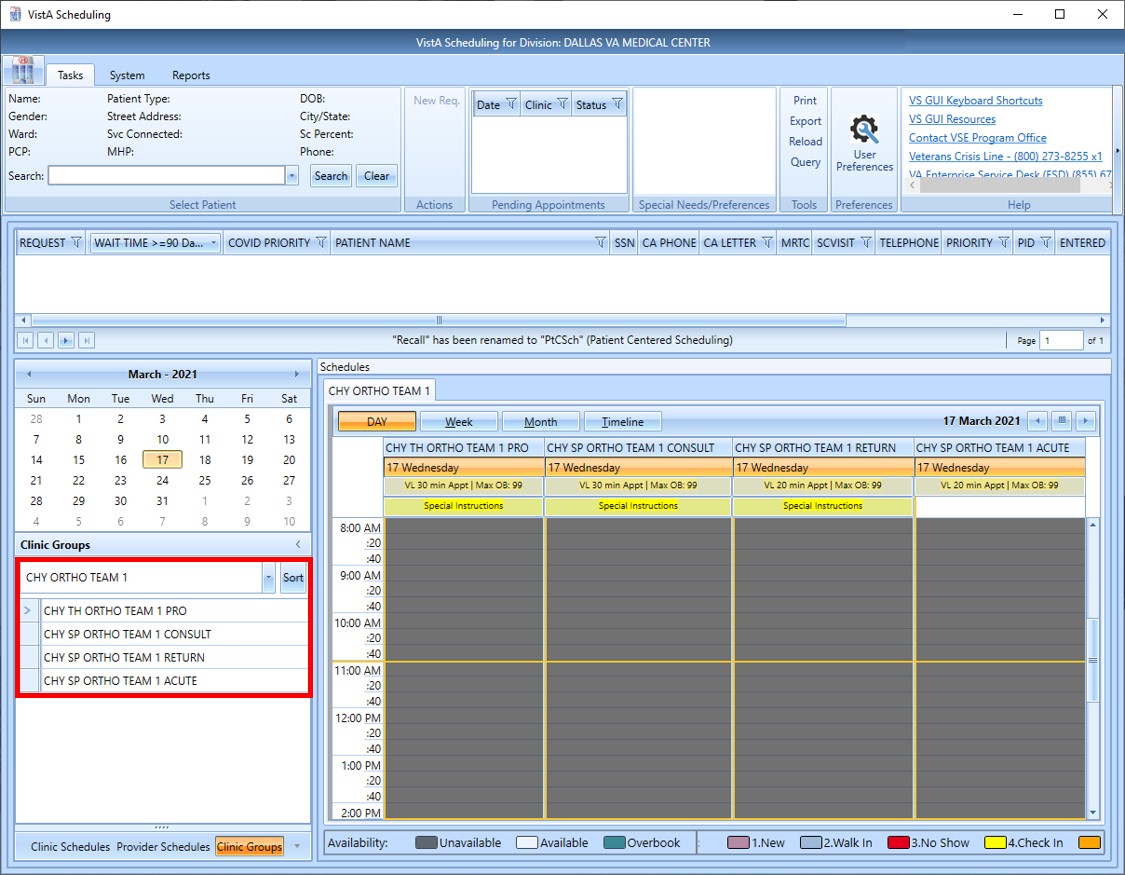


Figure : Clinic Groups with the New Preferred Order