

# VS GUI User Guide Addendum

Release 1.7.7.4 Update

Revision History

| Date | Revision | Description | Author |
| --- | --- | --- | --- |
|  |  |  |  |
| 6/29/2021 | 1.3 | Changes accepted and updated Table of Contents and Figure. | HSP  VSE PMO |
| 6/29/2021 | 1.2 | Increment release version to VS GUI 1.7.7.4 and removed content about VVS Appointment | VSE PMO  Liberty IT Solutions |
| 6/22/2021 | 1.1 | Increment release version to VS GUI 1.7.7.1 | VSE PMO |
| 6/7/2021 | 1.0 | Created Release Documentation | VSE PMO  Liberty IT Solutions |

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### Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

#### Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

#### Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider’s availability in multiple clinics, and track a patient’s appointment process. Refer to System Summary for a more detailed description of VS GUI functionality.

#### Disclaimers

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#### Project References

##### Information

The VS GUI points of contact (POCs) include:

* OVAC Program Office – REDACTED
* OIT VistA Scheduling Enhancement (VSE) Technical Manager – REDACTED
* OVAC Emerging Technologies Project Manager – REDACTED
* OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

VSE Resources

* Veterans Health Administration (VHA) VSE SharePoint: REDACTED
* [VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):](https://www.va.gov/vdl/application.asp?appid=100)
* National Return to Clinic (RTC) Order: REDACTED

### System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.7.4, which includes VS GUI 1.7.7.4 and Emergency VistA patch SD\*5.3\*785. At time of publishing, install period is projected for July 2021.

VS GUI Release 1.7.7.4 update includes enhancements to the Request Management (RM) Grid to improve overall performance, an update to the patient search function, an update to patient letters to remove title from the salutation and 508 issue fixes.

Accompanying patch SD\*5.3\*785 enhances two options available in the Scheduling Supervisor menu:

* Pending Return to Clinic (RTC) clean-up - by Date
* Pending Return to Clinic (RTC) clean-up – FULL

These options now include prompts for the user before running, as well as a report of changes made.

### Key Feature Update in Version 1.7.7.4

#### New Patient Search

Patient search is now a pop-up window. Click on the Search Patients link to open patient search.

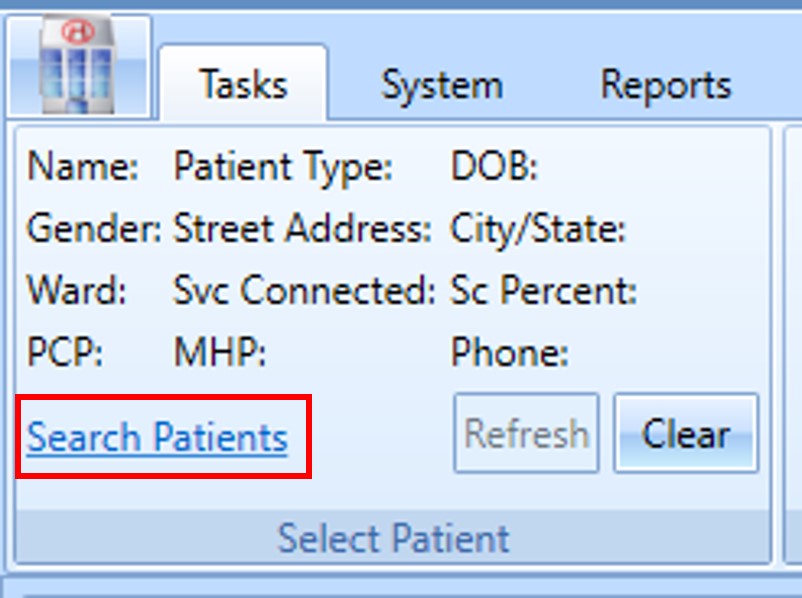


Figure 1: Search Patients Link

Enter search criteria—results will display in real time in the results pane.

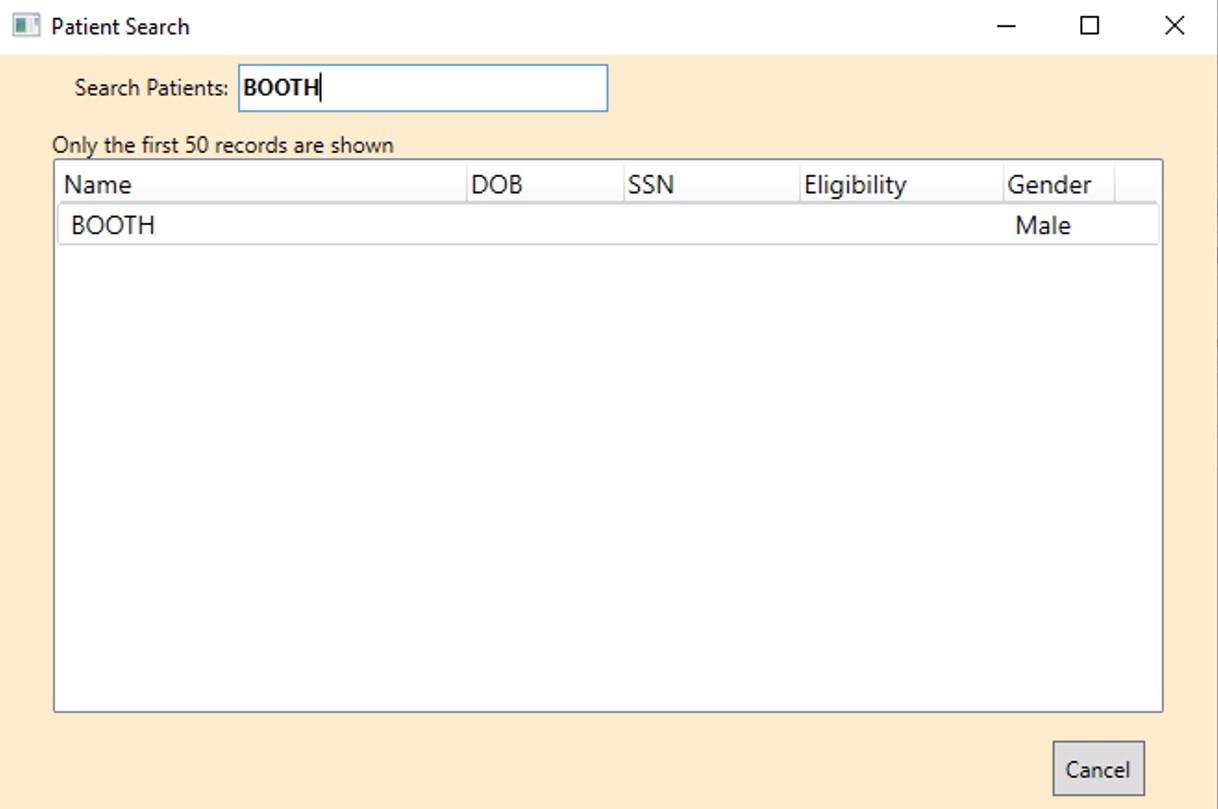


Figure 2: Patient Search Pop-Up Window

Select a patient from the list to pull up that patient record.

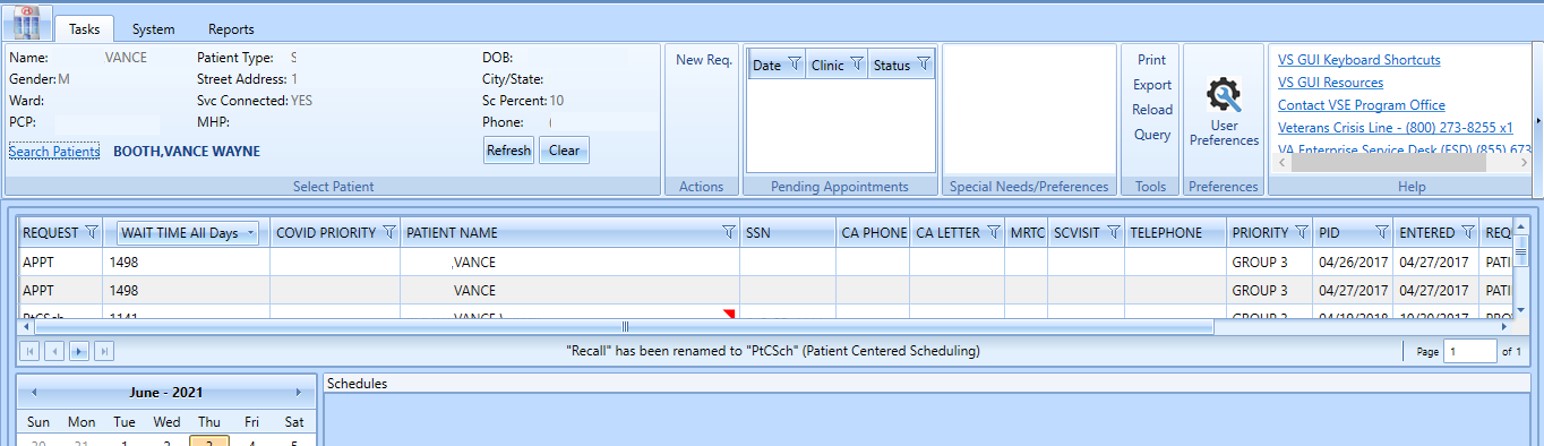


Figure 3: Selected Patient Records

#### Modified Patient Letter

Patient letters now address the patient by name only, rather than by title (Mr./Ms.) and name.

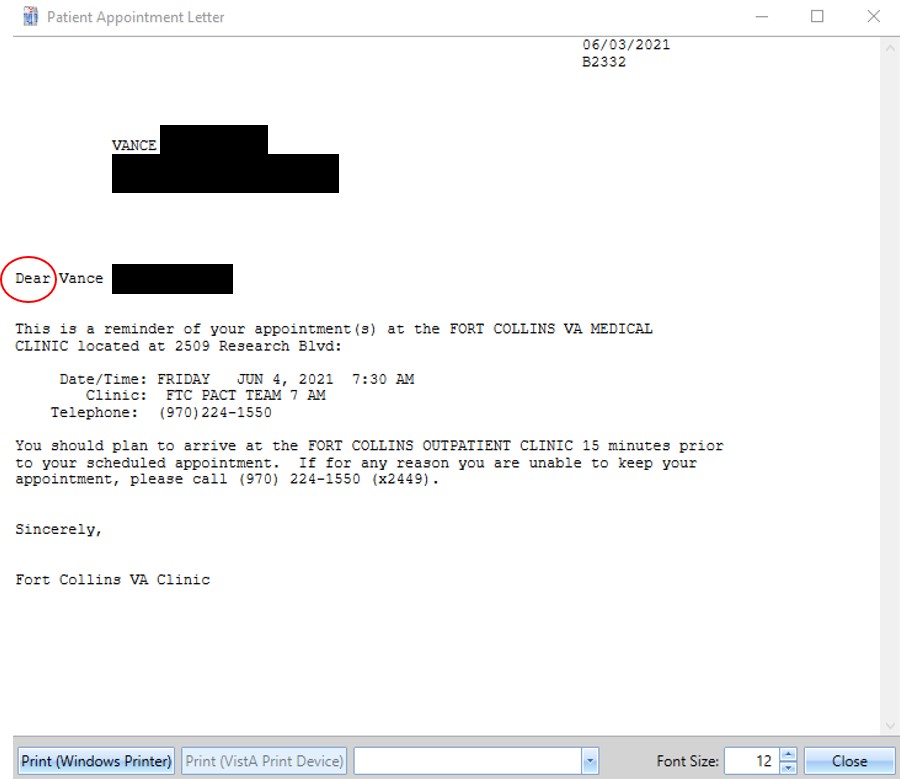


Figure 4: Patient Appointment Letter

#### Pending Return to Clinic (RTC) Order Clean-Up

The Pending RTC Order Clean-up options address a scenario where RTC orders with scheduled appointments are stuck in “Pending” status in CPRS. The option is for emergency use to address a data issue resulting from improper use of FileMan to disposition RTC requests and is available only to users with the SDSUP key.

To run the Pending RTC Clean-up option, navigate to the Scheduling Supervisor menu.

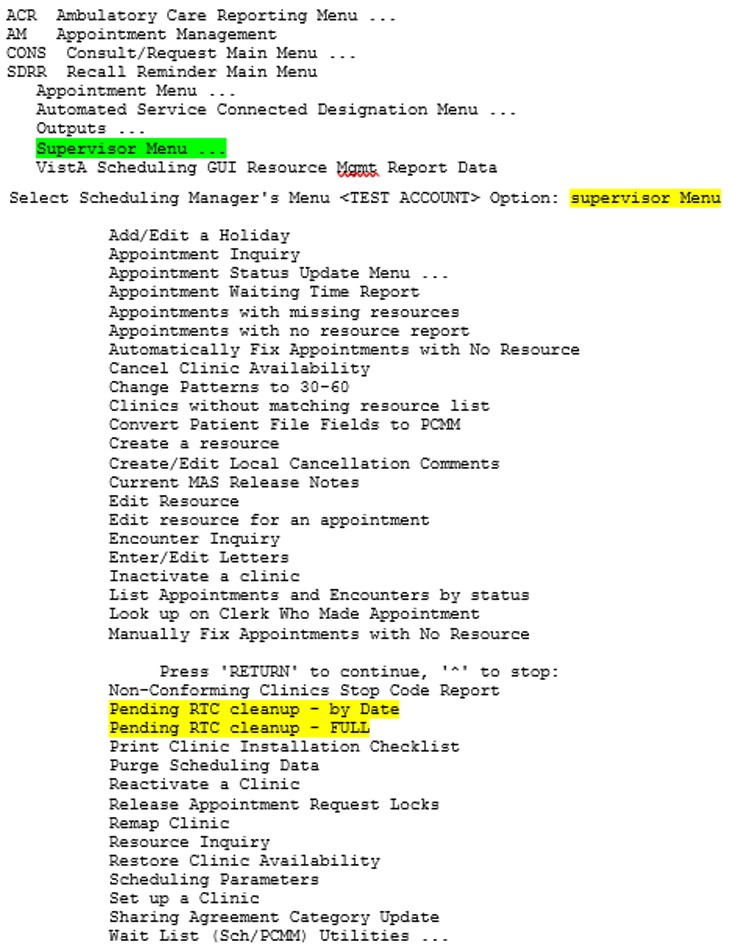


Figure 5: Running Pending RTC Clean-Up By Date Or Full.

##### Pending RTC Clean-Up – By Date

To run the clean-up by date, select Pending RTC clean-up – by Date.

You will be prompted to enter a start date, as shown below.

Selection will be made based off of the create date of the Request

SDEC APPOINTMENT REQUEST CREATE DATE to start selection: 5/4/2021//

Input a start date and press Enter.

SDEC APPOINTMENT REQUEST CREATE DATE to start selection: 5/4/2021// 4/1/2021 (APR 01, 2021)

Input an end date and press Enter.

SDEC APPOINTMENT REQUEST CREATE DATE to end selection: 6/3/2021// (JUN 03, 2021)

You will be prompted to confirm that you want to run the clean-up. Enter Y or N.

Are you sure you would like to run the SDEC PENDING RTC clean-up? Y (Yes)

DEVICE: HOME// HOME (CRT) Right Margin: 80//

Starting search and clean-up....

When complete, the option will print results to the screen, including specific orders updated, their original status, and any orders skipped and why.

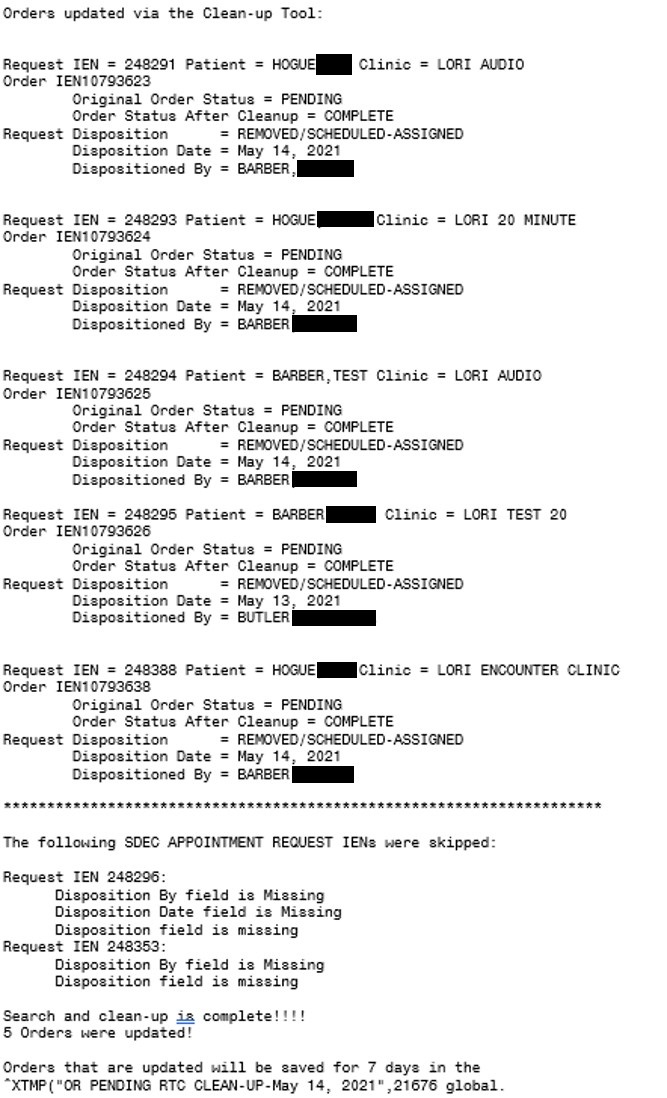


Figure 6: Pending RTC Clean-Up By Date Results.

##### Pending RTC Clean-Up – Full

To run the clean-up in full, select Pending RTC clean-up – FULL. You will be prompted to confirm you want to run the clean-up.

This routine will search through existing Closed Return to Clinic SDEC Appointment Requests with a corresponding Order that is in a Pending status and update as needed.

Are you sure you would like to run the FULL SDEC PENDING RTC clean-up?

Enter Y or N

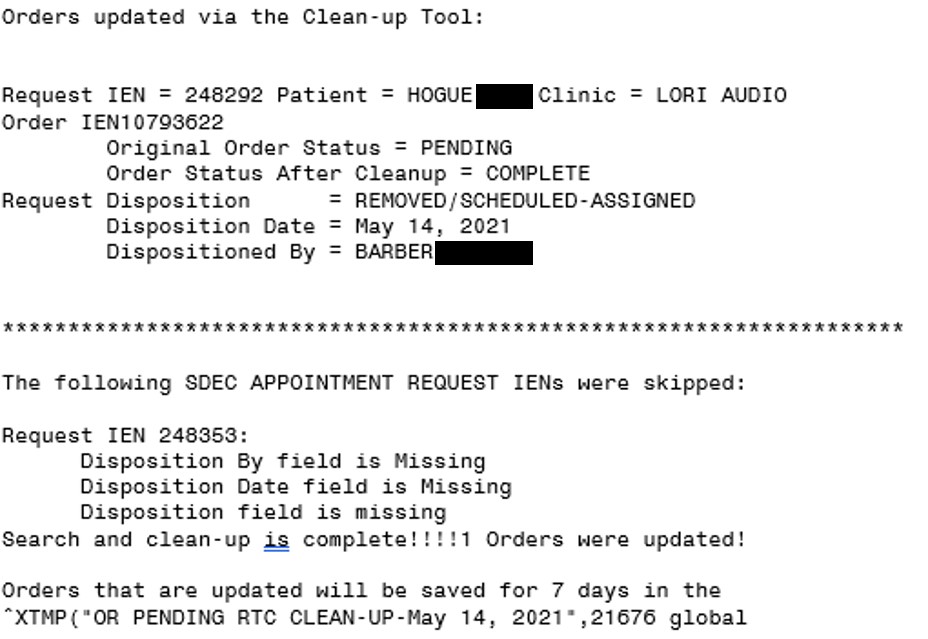


Figure 7: Pending RTC Clean-Up Results.