

# VS GUI User Guide Addendum

Release 1.7.24.1 Update

Revision History

| Date | Revision | Description | Author |
| --- | --- | --- | --- |
| 06/02/2022 | 1.1 | Incremented release version to VS GUI 1.7.24.1 | VSE PMO |
| 05/24/2022 | 1.0 | Created Release Documentation | REDACTED  VSE PMO |

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### Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

#### Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

#### Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider’s availability in multiple clinics, and track a patient’s appointment process. Refer to OVAC Program Office – REDACTED

TeleHealth & Scheduling Technical Manager – REDACTED

* OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
* VSE Resources
* Veterans Health Administration (VHA) VSE SharePoint: REDACTED

VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):

National Return to Clinic (RTC) Order: REDACTED

System Summary for a more detailed description of VS GUI functionality.

#### Disclaimers

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#### Project References

##### Information

The VS GUI points of contact (POCs) include:

* OVAC Program Office – REDACTED
* TeleHealth & Scheduling Technical Manager – REDACTED
* OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
* OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

VSE Resources

* Veterans Health Administration (VHA) VSE SharePoint: REDACTED
* [VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):](https://www.va.gov/vdl/application.asp?appid=100)
* National Return to Clinic (RTC) Order: REDACTED

### System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.24.1, which includes VS GUI 1.7.24.1 and VistA patch SD\*5.3\*815. At time of publishing, install period is projected for June 2022.

VistA Scheduling (VS) Graphical User Interface (GUI) Release 1.7.24.1 and SD\*5.3\*815 primarily consists of back-end changes not visible to the user. These include Remote Procedure Call (RPC) updates to support future functionality, the addition of a patient self-cancel disposition reason (not visible to the end user), the addition of VEText cancellation reasons, and the addition of a field for patient comments in the appointment request file. User-facing updates include a fix for a defect that caused a request to display multiple times in the Request Management Grid and the addition of an “Atlantic” time zone to the time zone drop-down for video appointments.

The following sections detail user-facing functionality changes. Please see the Version Description Document (VDD) for a full account of all back-end and front-end changes with this release.

### Key Feature Update in Version 1.7.24.1

#### Addition of Atlantic Time Zone

With this release, VS GUI allows users in the Atlantic time zone (e.g., Puerto Rico) to select the appropriate time zone for video appointments.

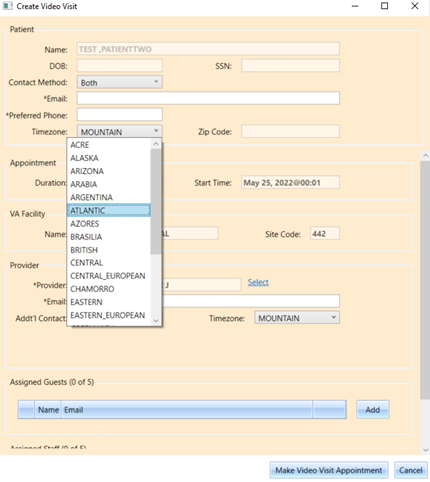


Figure 1: When Making Video Visit Appointment Schedulers Now Can Use Atlantic Time Zone.

#### Duplicate Requests in the Grid

In prior versions, selecting a request to bring a patient into context, and then selecting “Clear” to clear the patient from context, would result in the selected request being duplicated in the Request Management (RM) grid. This is corrected in VSE GUI 1.7.24.1.

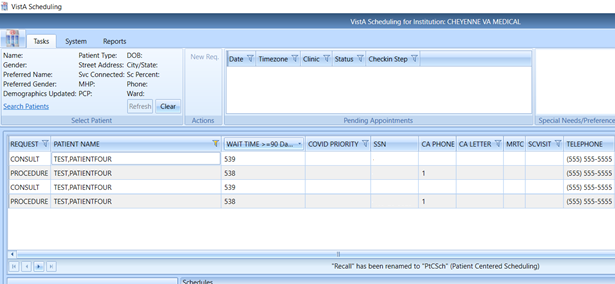


Figure 2: Now, Clicking The “Clear” Button Will No Longer Cause Record Duplication In The RM Grid.