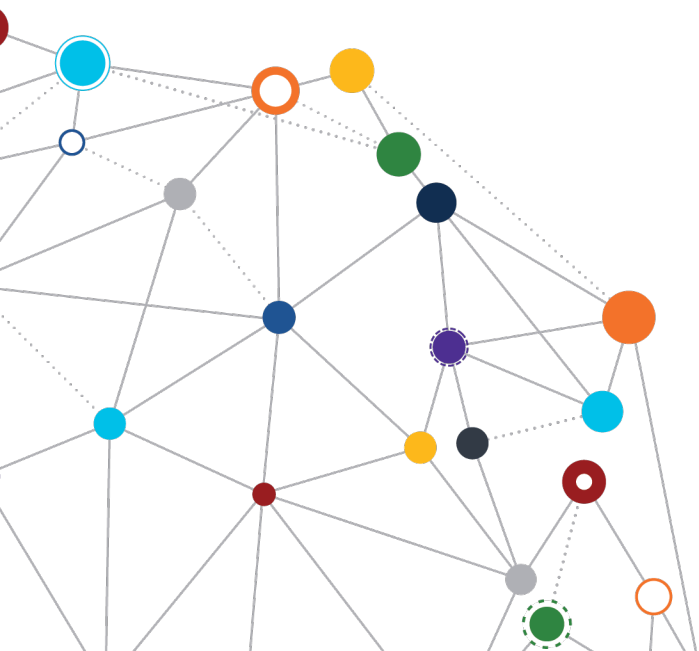




VS GUI User Guide Addendum

Release 1.7.11 Update



VA



U.S. Department of Veterans Affairs
Office of Information and Technology
Enterprise Program Management Office



Revision History

Date	Revision	Description	Author
09/13/2021	1.1	Document Approved and Finalized	VSE PMO Liberty IT Solutions
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1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to [System Summary](#) for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

This software was developed at the Department of Veterans Affairs (VA) by employees of the Federal Government in the course of their official duties. Pursuant to title 17 Section 105 of the United States Code this software is not subject to copyright protection and is in the public domain. VA assumes no responsibility whatsoever for its use by other parties, and makes no guarantees, expressed or implied, about its quality, reliability, or any other characteristic. We would appreciate acknowledgment if the software is used. This software can be redistributed and/or modified freely if any derivative works bear some notice that they are derived from it, and any modified versions bear some notice that they have been modified.

1.3.2 Documentation Disclaimers

The appearance of external hyperlink references in this manual does not constitute endorsement by the Department of Veterans Affairs (VA) of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office – REDACTED
- » OIT VistA Scheduling Enhancement (VSE) Technical Manager – REDACTED
- » OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: REDACTED
- » [VA Software Document Library \(VDL\) – Scheduling \(VSE manuals near the bottom\):](#)
- » National Return to Clinic (RTC) Order: REDACTED

2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.11, which includes VS GUI 1.7.11 and Emergency VistA patch SD*5.3*794. At time of publishing, install period is projected for September 2021.

VistA Scheduling (VS) Graphical User Interface (GUI) Release 1.7.11 and SD*5.3*794 includes several defect corrections and enhancements. This version ensures that the VVS appointment ID field is properly cleared when a VVS appointment is canceled, fixes an issue where no-showing a consult erroneously returned the request to the RM grid, and improves the RM grid so that requests with bad or missing data are excluded. This release also adds check-in steps completed to the Expand Entry view of an appointment and adds a new message when Expand Entry is selected for an appointment at the same date and time as a more recent appointment for the same patient.

The following sections summarize user-facing changes.

3 Key Feature Update in Version 1.7.11

3.1 Check-In Steps Completed in Expand Entry

In this release, users will see a “Appointment Check In Steps” section in the Expanded Entry view of an appointment. This section will list check-in steps for sites participating in the pilot release of software to improve the veteran check-in experience. For most users, this section will remain blank, as shown below.

The screenshot shows a window titled "Expanded Entry" with a light blue background. It contains two main sections: "Patient Information" and "Appointment Check In Steps".

Patient Information:

Date Of Birth:	JUN 18, 1954	Id:	522
Sex:	Female	Marital Status:	MARRIED
Religious Preference:	UNKNOWN/NO PREFERENCE	POS:	VIETNAM ERA
Primary Eligibility:	SC LESS THAN 50%	Phone Number:	(222) 222-2222
Address:		CellPhoneNumber:	
Email Address:		Pager Number:	
Radiation Exposure:		Status:	No Inpatient Status
Prisoner Of War:	No	Last Admit/Lodger Date:	
AO Exp/Loc:		Last Disch./Lodger Date:	
Combat Veteran:		Combat Veteran End Date:	
Proj 112 Shad:		SW Asia Conditions:	

Appointment Check In Steps:

No Check In steps have been completed for this appointment

At the bottom of the window is a "Close" button.

Figure 1: Expanded Entry Window Now includes "Appointment Check-In Steps."

3.2 New Warning Message for Appointments with Same Date and Time

Previously, the Expanded Entry view for an appointment with the same date and time as a newer appointment would show information for the newer appointment, rather than the appointment selected. In this release, users will instead get a message indicating that the information cannot be displayed.

Date	Clinic	Status	Checkin Step
Sep 03, 2021@10:00	CHY MH 10 AM	CANCELLED BY CLINIC	
Sep 28, 2021@09:00	CHY MH 10 AM	CANCELLED BY CLINIC	
Sep 28, 2021@09:00	CHY MH 10 AM	NON-COUNT/FUTURE	

Pending Appointments

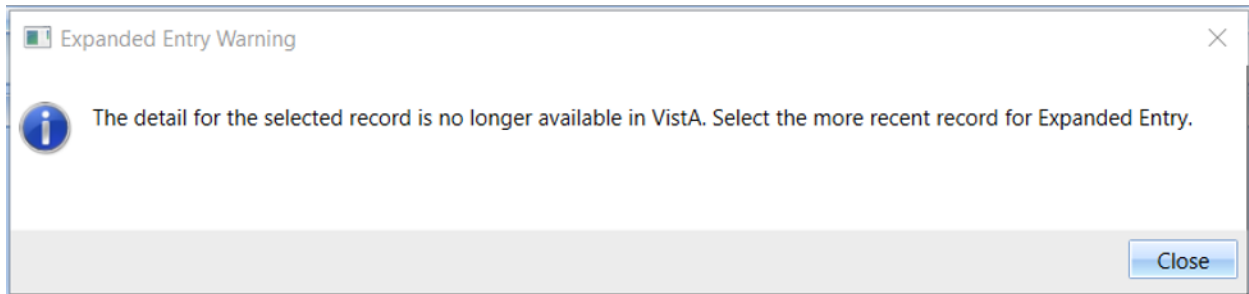


Figure 2: Expanded Entry Warning Pop-Up Message for Appointments With Same Date And Time.