

VS GUI User Guide Addendum

Release 1.7.23.0 Update





U.S. Department of Veterans Affairs Office of Information and Technology Enterprise Program Management Office



Enterprise Program Management Office

Revision History

Date	Revision	Description	Author
05/17/2020	1.2	Updated section 3.1 MISSION Act Eligibility Notice	VSE PMO
05/06/2020	1.1	Reviewed and approved	REDACTED
04/28/2022	1.0	Created Release Documentation	<mark>REDACTED</mark> VSE PMO





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1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to <u>System</u> <u>Summary</u> for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

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1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office REDACTED
- » TeleHealth & Scheduling Technical Manager REDACTED
- » OVAC Emerging Technologies Acting Legacy Program Manager REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) REDACTED

VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: REDACTED
- » VA Software Document Library (VDL) Scheduling (VSE manuals near the bottom):
- » National Return to Clinic (RTC) Order: REDACTED



2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.23.0, which includes VS GUI 1.7.23.0 and Emergency VistA patch SD*5.3*814. At time of publishing, install period is projected for May 2022.

VistA Scheduling (VS) Graphical User Interface (GUI) Release 1.7.23.0 and SD*5.3*814 includes several application updates and defect corrections to improve user experience.

The application now calculates MISSION Act eligibility based on selected appointment date, and alerts schedulers if the appointment they are about to schedule is MISSION Act eligible. Users will also see the name of the institution they are scheduling into at the top of the application window, rather than their assigned division.

Updates also include modification of contact attempts disposition warning calculation to take new contact attempt methods into account, correction to missing fasting selections on the View/Edit Recall request window, correction of "Ctrl+P" keyboard shortcut defect, 508 updates, and numerous back end updates to support future functionality.

The following sections detail user-facing functionality changes. Please see the Version Description Document (VDD) for a full account of all back-end and front-end changes with this release.

3 Key Feature Update in Version 1.7.23.0

3.1 MISSION Act Eligibility Notice

As of this release, users who select an appointment slot on a date that is MISSION Act eligible based on request entry date, Patient Indicated Date (PID), appointment date, and clinic stop code, will be presented with a notification that the appointment is Mission Act eligible, as shown below.

NOTE: This pop up is specific to wait time eligibility only and is not considering or reviewing for other community care eligibility criteria, as outlined in the MISSION Act.

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Patient Information	
Name: HARAMOTO	
DOB: SSN:	=
SVC CONNECTED: NO SC PERCENT:	
GAF: New GAF Required Svc Related	
Appointment	
Eligibility: PID: 5/5/2022	
Start Time: 6/23/2022 Cet Mission Act Eligibility	•
Duration: 30	
Timezone: EASTERN This appointment is Mission Act eligible	
Notes:	^
Close	
	~
Appointment Conflicts	
Dense on here hardward dass it has been seen hardward and	
Drag a column neader and drop it nere to group by that column	
Resource V Patient V Start Time V End Tim	e V
OK Cancel	

Figure 1: Mission Act Eligibility Notification.

3.2 Banner Displays Institution Name

As of this release, users will see the name of the VistA station they are logged into. Previously, the banner displayed the user's assigned division, if present.



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	Old banner with Users Assigned Division Name			
VistA Scheduling	for Division: SCOTTSBI	LUFF ANNEX		
nic	. प		Print	
			Export	*
	New Banner Showing the VistA Station the User is Logged into			
VistA Scheduling fo	r Institution: CHEY	(ENNE VA	MEDICA	L
Y New Req. Date T	了 Timezone 页 (Clinic 🟹	Status 7	র্থি Ch

Figure 2: VistA Scheduling Application Window Old And New Top Banners.

3.3 Patient Contacts Warning

This release updates the logic behind the Patient Contacts warning dialog to take into account the newly added contact attempt methods. If sufficient contacts have not been completed, the warning will display.

A	CA PHONE	CA LETTE	er T	CA MESSAGE	CA TEXT	MRTC	SCVISIT 7	TELEPHONE	PRIORITY T	SSN	WAIT TIME All Days 🔹
										610-79-1583	0
											-
		_	🔳 Pa	tient Contacts						\times	
ules			l	The requi	red numb ure you w	er of Pa ant to r	atient Contac	ts has NOT been equest?	completed for	this request.	
									<u>Y</u> es	No	

Figure 3: Patient Contacts Warning Dialog Box.



3.4 Fasting Selections on the Recall Request Window

This release corrects an issue where fasting selections did not display in the View Request or Edit Request windows for Patient-Centered Scheduling (PtCSch) requests.

View PtCSch Reques	t for HAMARA,						×
Gender		Institution		Originating Date			^
Male		CHEYENNE VA MED	DICAL	04/28/2022			
Originating User		Priority Group		Ethnicity			
SHELOR,		GROUP 1	~	NOT HISPANIC OR	LATINO	\sim	
Race		Address		City	State	Zip Code	
WHITE	~	1111		CHEYENNE	WY ~	82001	
Country		Phone (residence)		Phone (work)			
United States	~	(222) 222-2222		(666) 666-6666			
Special Needs/Prefer PtCSch Information PID Date:*	overences NOTE: Ctrl-p to 04/30/2022	o Edit the Patient Inf	ormation / Special	Needs / Preferences	5		
PtCSch Appt. Type:*	SEMI-ANNUAL	EXAM ~	Length of Appt:				
Clinic:	CHY ACUTE CA	RE 1 -	PtCSch Provider:	CLERY		~	
Labs Fasting	Non-fasting	None					
Comment: DEMO							
					OK	Cancel	

Figure 4: Previous PtCSch Request Window Where Fasting Selection Is Not Displaying.

							_
View PtCSch Reque	est for HARAMOT	Ю,					>
Gender		Institution		Originating Date			
Male		ROSEBURG CEMETE	RY	04/28/2022			
Originating User		Priority Group		Ethnicity			
SHELOR,			~			~	
Race		Address		City	State	Zip Code	
	~	3635		CHEYENNE	WY ~	820018578	
Country		Phone (residence)		Phone (work)			
United States	~	(444) 444-4444					
Bad Addres	ss?		¥				
Special Needs/Pre	ferences						
	NOTE: Ctrl-p to	o Edit the Patient Info	ormation / Special I	Needs / Preferences			
PtCSch Information -							
PID Date:*	04/30/2022						
PtCSch Appt. Type:*	YEARLY EXAM	~	Length of Appt:				
Clinic:	CHY ACUTE CA	RE 1	PtCSch Provider:*	CLERY,		~	
Labo							
 Fasting 	Non-fasting	None					
Comment			2				
CONSIDER OF STREET							
Comment:							
Comment:							

Figure 5: New Version Of PtCSch Request Window Where Fasting Selection Is Now Displaying.

