**Department of Veterans Affairs**

**Scheduling Package**

**Telehealth Management Platform (TMP) VistA**

**USER MANUAL**

**

**February 2024**

**Version 5.3**

**Revision History**

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Version** | **Description** | **Author** |
| February 2024 | 1.08 | Changes of SD\*5.3\*863 patch |  |
| October 2023 | 1.07 | Changes of SD\*5.3\*859 patch |  |
| May 2023 | 1.06 | Changes of SD\*5.3\*832 patch |  |
| April 2023 | 1.05 | Changes of SD\*5.3\*821 patch |  |
| June 2022 | 1.04 | Changes of SD\*5.3\*817 patch |  |
| April 2022 | 1.03 | Changes of SD\*5.3\*812 patch |  |
| October 2021 | 1.02 | Changes of SD\*5.3\*780 patch |  |
| August 2021 | 1.01 | Changes of SD\*5.3\*779 patch |  |
| May 2021 | 1.0 | Initial version for submission |  |

Contents

[Introduction 4](#_Toc133505493)

[VistA Telehealth User Options - Management Toolbox 4](#_Toc133505494)

[Option Overview 4](#_Toc133505495)

[Telehealth Inquires [SD TELE INQ] 5](#_Toc133505496)

[Telehealth Stop Code Add/Edit [SD TELE STOP CODE] 15](#_Toc133505497)

[VistA-Telehealth Clinic Update [SD TELE CLN UPDATE] 16](#_Toc133505498)

[Provider Add/Edit [SD PROVIDER ADD/EDIT] 17](#_Toc133505499)

[Default Provider Bulk Update [SD DEFAULT PROVIDER UPDATE] 18](#_Toc133505500)

[Clinics Missing Station Number Report [SD MISSING STATION NUMBER] 21](#_Toc133505501)

[Display Clinic Availability Report [SD DISPLAY AVAIL REPORT] 22](#_Toc133505502)

# Introduction

The Telehealth Management Program (TMP) integrates with Veterans Health Information Systems and Technology Architecture (VistA) to schedule, cancel or update appointments in support of Telehealth services provided by the VHA. When an appointment is made or canceled on TMP, a message is sent to VistA to update the VistA files with the appointment information. This information is then viewable in VistA Scheduling Options, Computerized Patient Record System (CPRS), Vista Scheduling Enhancements (VSE) Virtual Care Manager (VCM), VA Online Scheduling (VAOS) and other scheduling applications across the VHA. The integration with VistA is bi-directional and so Telehealth related appointments scheduled directly on VistA are also transmitted to TMP.

# VistA Telehealth User Options - Management Toolbox

The Telehealth Management Toolbox menu is a utility that pulls together several different tasks in VistA into one location for the Telehealth user to execute the following menu options. The Telehealth Management Toolbox menu can be found under the *Scheduling Manager’s Menu* [SDMGR]:

**Example: Scheduling Manager’s Menu and Telehealth Management Toolbox menu**

|  |
| --- |
| ACR Ambulatory Care Reporting Menu ...  AM Appointment Management  CONS Consult/Request Tracking User Menu ...  SDRR Recall Reminder Main Menu ...  Appointment Menu ...  Automated Service Connected Designation Menu ...  Outputs ...  Supervisor Menu ...  Telehealth Management Toolbox ...  VistA Scheduling GUI Resource Mgmt Report Data |

# Option Overview

The main options included in this menu are listed below. To the left of the option name is the shortcut synonym that the user can enter to select the option.

|  |  |
| --- | --- |
| **Shortcut** | **Option Name** |
| INQ | *Telehealth Inquiries* |
| ST | *Telehealth Stop Code Add/Edit* |
| CLN | *VistA-Telehealth Clinic Update* |
| PR | *Provider Add/Edit* |
| DEF | *Default Provider Bulk Update* |
| MSN | *Clinics Missing Station Number Report* |
| DISP | *Display Clinic Availability Report* |

# Telehealth Inquires [SD TELE INQ]

This option allows the user to inquire using the Clinic, Medical Center Division, Institution, Patient, List Telehealth Stop Codes, and Telehealth Stop Code Lookup.

**Example 1: Inquire by Clinic**

The Clinic Query allows you to view information from several different files into a single query.

|  |
| --- |
| Select Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management Toolbox  INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  SID Clinics With Institutional Discrepancy  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  You have PENDING ALERTS  Enter "VA to jump to VIEW ALERTS option  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries  Telehealth Inquiries  Select one of the following:  C Clinic  M Medical Center Division  I Institution  P Patient Information  N Patient ICN  L List Telehealth Stop Codes  S Telehealth Stop Code Lookup  SN Station Number (Time Sensitive)  R Clinic Schedule Queuing Report  Search Option or (Q)uit: Clinic  Select CLINIC: `1107 RAVI 692 - 442 ABIDE,JILLIAN R  ================================================================================  Clinic : 1107-RAVI 692 - 442  Default Provider : 520636139-ABRAMEK,SYLVESTER S 11/03/2023@14:37  Provider : 520641089-ABIDE,JILLIAN R << Default >>  Medical Division : 3-FORT COLLINS  Institution :  Station Number :  Instit.(derived) : 421-FORT COLLINS VA CLINIC  Station (derived) : 442GC  Stop Code : 148-DERMATOLOGY (304)  Credit Stop Code : 400-RT CLIN VID TH PAT SITE (690)  CHAR4 : BLUY-PRIMARY CARE BLUE Y  Country : 1-USA  Location Timezone : 8-MOUNTAIN  Timezone Exception:  Overbooks per day : 1  Spec Instructions : OVERBOOK PER DR. JOHNSON ONLY  SCHEDULE NEW PATIENTS FOR 60 MINUTES 60 CHARACTER IS A LIMIT  SCHEDULE NEW PATIENTS FOR 60 MINUTES 80 CHARACTER IS  ANOTHER LIMIT  ================================================================================  Select CLINIC: |

**Example 2: Inquire by Medical Center Division**

The Medical Center Division Query allows the user to view all Divisions in the current VistA system and the details of each selected as they pertain to Telehealth.

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries  Telehealth Inquiries  Select one of the following:  C Clinic  M Medical Center Division  I Institution  P Patient Information  N Patient ICN  L List Telehealth Stop Codes  S Telehealth Stop Code Lookup  SN Station Number (Time Sensitive)  R Clinic Schedule Queuing Report  Search Option or (Q)uit: **M** Medical Center Division  Select MEDICAL CENTER DIVISION NAME:  Medical Division :  Facility Number :  Institution :  Select MEDICAL CENTER DIVISION NAME: **^** |

**Example 3: Inquire by Institution**

The Institution Query allows the user to view the INSTITUTION **file (#44)**, which is a National Filed that is the same in each VistA system, and the details of each selected as they pertain to Telehealth.

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries  Telehealth Inquiries  Select one of the following:  C Clinic  M Medical Center Division  I Institution  P Patient Information  N Patient ICN  L List Telehealth Stop Codes  S Telehealth Stop Code Lookup  SN Station Number (Time Sensitive)  R Clinic Schedule Queuing Report  Search Option or (Q)uit: **I** Institution  Select INSTITUTION NAME: CENTRAL OFFICE CO  ===============================================================================  Name : 101-CENTRAL OFFICE  City :  State :  District :  VA region IEN :  Location Timezone : 2-EASTERN  Timezone Exception:  Country : 1-USA  Station # :  Facility DEA #: :  Facility Exp. date:  Association : 1-VISN Parent: 1-  Association : 2-PARENT FACILITY Parent: 2-  ===============================================================================  Select INSTITUTION NAME: **^** |

**Example 4: Inquire by Patient**

The Patient Information Query allows the user to view the Patient filed in the current VistA system and the details of each selected as they pertain to Telehealth.

Select one of the following:

C Clinic

M Medical Center Division

I Institution

P Patient Information

N Patient ICN

L List Telehealth Stop Codes

S Telehealth Stop Code Lookup

SN Station Number (Time Sensitive)

R Clinic Schedule Queuing Report

Search Option or (Q)uit: **P** Patient Information

Select Patient: XXXXX,XXXXX XXXXX,XXXXX X-X-XX XXXXXXXXX

0 NO NSC VETERAN

>>> Active Patient Record Flag(s):

<BEHAVIORAL> CATEGORY I

Do you wish to view active patient record flag details? Yes// n (No)

Enrollment Priority: Category: NOT ENROLLED End Date: 11/02/2010

\*\*\* Patient Requires a Means Test \*\*\*

Primary Means Test Required from AUG 23,2019

Enter <RETURN> to continue.

===============================================================================

Number (IEN) : XXXX

Name : XXXXXXX,XXXXXXX X

Sex : XXXX

Date of Birth : XX-XX-XXXX

SSN : XXX-XX-XXXX

DOD Number : XXXXX

Full ICN : XXXXXXXXXXXXXXX

Integrated Control: XXXXXXXXXXX

ICN Checksum : XXXXX

Full ICN History : XXXXXXXXXXXXXXX

XXXXXXXXXXXXXXX

Deceased Date :

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

Service Connected: No

Primary Eligibility Code: NSC

No Service Connected Disabilities Listed

===============================================================================

Select Patient: X \*SENSITIVE\*

\*SENSITIVE\* YES SC VETERAN C

\*\*\*WARNING\*\*\*

\*\*\*RESTRICTED RECORD\*\*\*

Enrollment Priority: GROUP 1 Category: ENROLLED End Date:

Combat Vet Status: EXPIRED End Date: 04/26/2017

===============================================================================

Number (IEN) : XXXXXXXXX

Name : XXXXXXXXX,XXXX XXXXXX

Sex : XXXX

Date of Birth : XX-XX-XXXX

SSN : XXX-XX-XXXX

DOD Number : XXXXXXXXX

Full ICN : XXXXXXXXXXXXXXX

Integrated Control:

ICN Checksum :

Full ICN History : NO ICN HISTORY

Deceased Date :

\*\*\*\*\*\*\*\*\*\* THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED \*\*\*\*\*\*\*\*\*\*

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

SC Percent: 90%

LABYRINTHITIS (SC - 10%)

HEMORRHAGE OF THE BRAIN (SC - 0%)

TINNITUS (SC - 10%)

LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)

PARALYSIS OF SCIATIC NERVE (SC - 10%)

FACIAL SCARS (SC - 0%)

POLYCYTHEMIA VERA (SC - 10%)

SCARS (SC - 0%)

ASTHMA,BRONCHIAL (SC - 30%)

PARALYSIS OF MEDIAN NERVE (SC - 10%)

NEUROSIS, GEN ANX DIS (SC - 50%)

LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)

ECZEMA (SC - 10%)

2ND DEGREE BURNS (SC - 0%)

MIGRAINE HEADACHES (SC - 0%)

Primary Eligibility Code: SERVICE CONNECTED 50% to 100%

===============================================================================

**Example 5: List Telehealth Stop Codes**

The List Telehealth Stop Codes Query allows the user to view the current contents of the SD TELE HEALTH STOP CODE FILE (#40.6).

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries  Telehealth Inquiries  Select one of the following:  C Clinic  M Medical Center Division  I Institution  P Patient Information  N Patient ICN  L List Telehealth Stop Codes  S Telehealth Stop Code Lookup  SN Station Number (Time Sensitive)  R Clinic Schedule Queuing Report  Search Option or (Q)uit: **L** List Stop codes  ===============================================================================  Stop Code: 103 > TELEPHONE TRIAGE  Stop Code: 104 > PULMONARY FUNCTION  Stop Code: 105 > X-RAY & FLUORO (XR & RF)  Stop Code: 106 > EEG  Stop Code: 107 > EKG  Stop Code: 108 > LABORATORY  Stop Code: 109 > NUC MED & PET (NM & PET)  Stop Code: 110 > INTERVENT RAD CLINIC (IR)  Stop Code: 111 > TELE-PATHOLOGY  Stop Code: 115 > ULTRASOUND (US)  Stop Code: 116 > RESPIRATORY THERAPY  Stop Code: 117 > NURSING (2ND ONLY)  Stop Code: 118 > HOME TREATMENT SERVICES  Stop Code: 119 > CNH FOLLOW-UP  Stop Code: 120 > HEALTH SCREENING  Stop Code: 121 > COMMUNITY RES CARE  Stop Code: 123 > NUTRITION/DIETETICS-INDIVIDUAL  Stop Code: 124 > NUTRITION/DIETETICS-GROUP  Stop Code: 125 > SOCIAL WORK SERVICE  Stop Code: 126 > EVOKED POTENTIAL  Stop Code: 128 > PROLONGED VIDEO-EEG MONITORING  Stop Code: 130 > EMERGENCY DEPT  Stop Code: 131 > URGENT CARE CLINIC  Stop Code: 135 > POST-DEPLOY INTGRTD CARE  Stop Code: 136 > TELE POST DEPLOY PT SITE  Stop Code: 137 > TELE POST DEPLOY PROV SITE  Stop Code: 139 > HEALTH/WELLBEING SRVS  Stop Code: 142 > WOUND TREAT & OSTOMY CARE  Stop Code: 143 > SLEEP STUDY  Stop Code: 145 > MYOCARD PERF STUDIES  Stop Code: 147 > TELEPHONE/ANCILLARY  Stop Code: 148 > TELEPHONE/DIAGNOSTIC  Stop Code: 149 > RADIATION ONCOLOGY  Stop Code: 150 > COMPUTERIZED TOMOGRAPHY (CT)  Stop Code: 151 > MAGNETIC RESONANCE IMAGING/MRI  Stop Code: 153 > INTERVENT RAD PROCEDURE (IR)  Stop Code: 156 > HBPC - PSYCHOLOGIST  Stop Code: 157 > HBPC - PSYCHIATRIST  Stop Code: 158 > BRACHYTHERAPY TREATMENT  Stop Code: 159 > CIH TREATMENT  Stop Code: 160 > CLINICAL PHARMACY  Stop Code: 162 > MEDICAL FOSTER HOME  Stop Code: 165 > BEREAVEMENT COUNSELING  Stop Code: 166 > CHAPLAIN SERVICE - INDIVIDUAL  Stop Code: 167 > CHAPLAIN SERVICE - GROUP  Stop Code: 168 > CHAPLAIN SERVICE - COLLATERAL  Stop Code: 169 > TELEPHONE/CHAPLAIN  Stop Code: 170 > HBPC - PHYSICIAN  Stop Code: 171 > HBPC Nursing (RN / LP)  Stop Code: 172 > HBPC PHYSIC EXTND(NP,CNS,PA)  Stop Code: 173 > HBPC - SOCIAL WORKER  Stop Code: 174 > HBPC - THERAPIST  Stop Code: 175 > HBPC - DIETITIAN  Stop Code: 176 > HBPC - CLINICAL PHARMACIST  Stop Code: 177 > HBPC - OTHER  Stop Code: 178 > TELEPHONE HBPC  Stop Code: 179 > RT CLIN VID CARE HOME  Stop Code: 180 > DENTAL  Stop Code: 181 > TELEPHONE/DENTAL  Stop Code: 182 > TELEPHONE CASE MANAGEMENT  Stop Code: 183 > PEER SPECIALIST  Stop Code: 184 > CARE/CASE MANAGER  Stop Code: 185 > NURSE PRACTITIONER  Stop Code: 186 > PHYSICIAN ASSISTANT  Stop Code: 187 > CLINICAL NURSE SPECIALIST  Stop Code: 188 > FELLOW/RESIDENT  Stop Code: 189 > S&F HOME NON VA PROV SITE  Stop Code: 190 > ADULT DAY HEALTH CARE  Stop Code: 191 > COMMUNITY ADHC FOLLOWUP  Stop Code: 192 > CAREGIVER SUPPORT PROGRAM  Stop Code: 195 > POLYTRMA TRNSIT REHAB IND  Stop Code: 196 > POLYTRMA TRNSIT REHAB GRP  Stop Code: 197 > POLYTRAUMA/TBI IND  Stop Code: 198 > POLYTRAUMA/TBI GRP  Stop Code: 199 > TELEPHONE POLYTRAUMA/TBI  Stop Code: 201 > PM&RS PHYSICIAN  Stop Code: 202 > RECREATION THERAPY SERVICE  Stop Code: 203 > AUDIOLOGY  Stop Code: 204 > SPEECH-LANGUAGE PATHOLOGY  Stop Code: 205 > PHYSICAL THERAPY  Stop Code: 206 > OCCUPATIONAL THERAPY  Stop Code: 209 > VIST COORDINATOR  Stop Code: 210 > SPINAL CORD INJURY  Stop Code: 211 > PM&RS AMP CLINIC  Stop Code: 212 > EMG - ELECTROMYOGRAM  Stop Code: 214 > KINESIOTHERAPY  Stop Code: 215 > SCI HOME CARE PROGRAM  Stop Code: 216 > TELEPHONE/REHAB AND SUPPORT  Stop Code: 217 > BROS (BLIND REHAB O/P SPEC)  Stop Code: 218 > BLIND REHAB CENTER  Stop Code: 220 > VISOR & ADVANCED BLIND REHAB  Stop Code: 221 > TELEPHONE VIST  Stop Code: 224 > TELEPHONE SCI  Stop Code: 225 > SCI TELEHEALTH VIRTUAL  Stop Code: 229 > TELEPHONE/BLIND REHAB PROGRAM  Stop Code: 230 > PM&RS DRIVER TRAINING  Stop Code: 231 > CARDIO-PULM REHAB  Stop Code: 240 > PM&R ASSIST TECH CLINIC  Stop Code: 241 > WHEELCHAIR & ADVAN MOBILITY  Stop Code: 250 > REHAB SRVCS GROUP  Stop Code: 301 > GENERAL INTERNAL MEDICINE  Stop Code: 302 > ALLERGY IMMUNOLOGY  Stop Code: 303 > CARDIOLOGY  Stop Code: 304 > DERMATOLOGY  Stop Code: 305 > ENDOCRINOLOGY  Stop Code: 306 > DIABETES CLINIC  Stop Code: 307 > GASTROENTEROLOGY  Stop Code: 308 > HEMATOLOGY  Stop Code: 309 > HYPERTENSION  Stop Code: 310 > INFECTIOUS DISEASE  Stop Code: 311 > CIED DEVICES  Stop Code: 312 > PULMONARY/CHEST  Stop Code: 313 > RENAL/NEPHROL(EXCEPT DIALYSIS)  Stop Code: 314 > RHEUMATOLOGY/ARTHRITIS  Stop Code: 315 > NEUROLOGY  Stop Code: 316 > ONCOLOGY/TUMOR  Stop Code: 317 > ANTI-COAGULATION CLINIC  Stop Code: 318 > GERI PROB CONSULT CLINIC  Stop Code: 321 > GI ENDOSCOPY  Stop Code: 322 > COMP WOMEN'S HLTH  Stop Code: 323 > PRIMARY CARE/MEDICINE  Stop Code: 324 > TELEPHONE/MEDICINE  Stop Code: 325 > TELEPHONE/NEUROLOGY  Stop Code: 326 > TELEPHONE/GERIATRICS  Stop Code: 327 > MED MD PERFORM INVASVE OR PROC  Stop Code: 328 > MEDICAL/SURGICAL DAY UNIT MSDU  Stop Code: 329 > MEDICAL PROCEDURE UNIT  Stop Code: 330 > CHEMOTHERAPY PROC. UNIT-MED.  Stop Code: 332 > PRE-BED CARE (MED SERVICE)  Stop Code: 333 > CARDIAC CATHETERIZATION  Stop Code: 334 > CARDIAC STRESS TEST  Stop Code: 335 > PADRECC PARKINSONS  Stop Code: 336 > MEDICAL PRE-PROCED EVAL  Stop Code: 337 > HEPATOLOGY CLINIC  Stop Code: 338 > TELEPHONE PRIMARY CARE  Stop Code: 339 > OBSTETRICS  Stop Code: 340 > GENOMIC CARE  Stop Code: 341 > PEDIATRICS  Stop Code: 342 > FAMILY PRACTICE  Stop Code: 344 > MULTIPLE SCLEROSIS (MS)  Stop Code: 345 > EPILEPSY ECOE  Stop Code: 346 > ALS CENTER  Stop Code: 347 > ALS HOME CARE PROGRAM  Stop Code: 348 > PRIMARY CARE SHARED APPT  Stop Code: 349 > SLEEP MEDICINE  Stop Code: 350 > GERIPACT  Stop Code: 351 > HOSPICE CARE  Stop Code: 352 > GRECC CLINICAL DEMO  Stop Code: 353 > PALLIATIVE CARE  Stop Code: 354 > HOSPITAL IN HOME  Stop Code: 356 > WRIISC  Stop Code: 369 > EP LAB  Stop Code: 370 > GEC LTSS  Stop Code: 371 > HT SCREENING  Stop Code: 372 > WEIGHT MGMT & MOVE! PROG - IND  Stop Code: 373 > WEIGHT MGMT & MOVE! PROG - GRP  Stop Code: 391 > CARDIAC ECHO  Stop Code: 392 > AMB ECG MONITORING  Stop Code: 394 > MED SPECIALTY SHARED APPT  Stop Code: 401 > GENERAL SURGERY  Stop Code: 402 > CARDIAC SURGERY  Stop Code: 403 > OTOLARYNGOLOGY/ENT  Stop Code: 404 > GYNECOLOGY  Stop Code: 405 > HAND SURGERY  Stop Code: 406 > NEUROSURGERY  Stop Code: 407 > OPHTHALMOLOGY  Stop Code: 408 > OPTOMETRY  Stop Code: 409 > ORTHO/JOINT SURG  Stop Code: 410 > PLASTIC SURGERY  Stop Code: 411 > PODIATRY  Stop Code: 413 > THORACIC SURGERY  Stop Code: 414 > UROLOGY CLINIC  Stop Code: 415 > VASCULAR SURGERY  Stop Code: 417 > PROSTHETICS/ORTHOTICS  Stop Code: 418 > AMPUTATION CLINIC  Stop Code: 419 > ANESTHESIA PRE/POST-OP CONSULT  Stop Code: 420 > PAIN CLINIC  Stop Code: 421 > VASCULAR LABORATORY  Stop Code: 423 > PROS AND SENS AIDS  Stop Code: 424 > TELEPHONE/SURGERY  Stop Code: 425 > TELEPHONE/PROSTHETICS/ORTHOTIC  Stop Code: 427 > ANES SPECIAL PROCS IN OR SUITE  Stop Code: 428 > TELEPHONE/OPTOMETRY  Stop Code: 429 > PATIENT CARE IN OR  Stop Code: 430 > CYSTO ROOM IN UROLOGY CL  Stop Code: 432 > PRE-SURG EVAL  Stop Code: 434 > NON-OR ANESTHESIA PROCEDURES  Stop Code: 435 > SURGICAL PROCEDURE UNIT  Stop Code: 436 > CHIROPRACTIC CARE  Stop Code: 437 > VICTORS & ADVANCED LOW VISION  Stop Code: 438 > INTERMED LOW VISION CARE  Stop Code: 439 > LOW VISION CARE  Stop Code: 440 > TELE FIT & ADJUST PROV SITE  Stop Code: 441 > TELEPHONE ANESTHESIA  Stop Code: 443 > DBQ REFERRAL CLINIC  Stop Code: 444 > C&P VIA CVT PT SITE  Stop Code: 445 > C&P VIA CVT PROV SITE  Stop Code: 446 > IDES VIA CVT PT SITE  Stop Code: 447 > IDES VIA CVT PROV SITE  Stop Code: 448 > INTGRTED DIS EVAL (IDES) EXAM  Stop Code: 449 > FITTING & ADJSTMNTS 2ND ONLY  Stop Code: 450 > COMP & PENS (C&P) EXAMS  Stop Code: 457 > TRANSPLANT  Stop Code: 474 > RESEARCH  Stop Code: 481 > BRONCHOSCOPY  Stop Code: 486 > CARDIOTHORACIC SURG  Stop Code: 487 > BARIATRIC SURG  Stop Code: 488 > SURG ONCOLOGY  Stop Code: 489 > SPINAL SURG  Stop Code: 490 > TELETRANSPLANT PT SITE  Stop Code: 491 > TELETRANSPLANT PROV SITE  Stop Code: 497 > REGISTRY EXAM CVT PT SITE  Stop Code: 498 > REGISTRY EXAM CVT PROV SITE  Stop Code: 499 > ENVIRON HEALTH REG EXAM  Stop Code: 502 > MENTAL HEALTH CLINIC - IND  Stop Code: 504 > GRANT & PER DIEM GROUP  Stop Code: 507 > HUD/VASH GROUP  Stop Code: 508 > HCHV/HCMI GROUP  Stop Code: 509 > PSYCHIATRY  Stop Code: 510 > PSYCHOLOGY  Stop Code: 511 > GRANT & PER DIEM INDIV  Stop Code: 513 > SUBSTANCE USE DISORDER IND  Stop Code: 514 > SUB USE DISORDER HOME VST  Stop Code: 516 > PTSD - GROUP  Stop Code: 519 > SUB USE DISORDER PTSD TEAM  Stop Code: 522 > HUD/VASH INDIV  Stop Code: 523 > OPIOID TREATMENT PROGRAM  Stop Code: 524 > ACTIVE DUTY SEXUAL TRAUMA  Stop Code: 527 > TELEPHONE MH  Stop Code: 528 > TELEPHONE HCMI  Stop Code: 529 > HCHV/HCMI INDIV  Stop Code: 530 > TELEPHONE/HUD-VASH  Stop Code: 533 > MH INTERVNTION BIOMED CARE IND  Stop Code: 534 > MH INTGRTD CARE IND  Stop Code: 535 > MH VOCATIONAL ASSISTANCE - IND  Stop Code: 536 > TELEPHONE/MH VOC ASSISTANCE  Stop Code: 538 > PSYCHOLOGICAL TESTING  Stop Code: 539 > MH INTGRTD CARE GRP  Stop Code: 542 > TELEPHONE/PTSD  Stop Code: 545 > TELEPHONE SUD  Stop Code: 546 > TELEPHONE ICMHR  Stop Code: 550 > MENTAL HEALTH CLINIC-GROUP  Stop Code: 552 > ICMHR INDIVIDUAL  Stop Code: 555 > HOMELESS VT COM EMP SVC INDIV  Stop Code: 556 > HOMELESS VT COM EMP SVC GRP  Stop Code: 560 > SUBSTANCE USE DISORDR GRP  Stop Code: 562 > PTSD - INDIVIDUAL  Stop Code: 564 > MH TEAM CASE MANAGEMENT  Stop Code: 565 > MH INTERVENTION BIOMED GRP  Stop Code: 566 > MH RISK-FACTOR-REDUCTION ED GR  Stop Code: 567 > ICMHR GROUP  Stop Code: 568 > MH CWT/SE  Stop Code: 573 > MH INCENTIVE THERAPY F TO F  Stop Code: 574 > MH CWT/TWE  Stop Code: 575 > MH VOCATIONAL ASSISTANCE-GRP  Stop Code: 576 > PSYCHOGERIATRIC - INDIVIDUAL  Stop Code: 577 > PSYCHOGERIATRIC - GROUP  Stop Code: 579 > TELEPHONE/PSYCHOGERIATRICS  Stop Code: 582 > PRRC INDIVIDUAL  Stop Code: 583 > PRRC GROUP  Stop Code: 584 > TELEPHONE PRRC  Stop Code: 586 > RRTP INDIVIDUAL  Stop Code: 587 > RRTP GROUP  Stop Code: 591 > HEALTHCARE FOR REENTRY VETS  Stop Code: 592 > VETERANS JUSTICE OUTREACH  Stop Code: 593 > RRTP OUTREACH SERVICES  Stop Code: 596 > RRTP ADMISSION SCREENING SRVCS  Stop Code: 597 > TELEPHONE - RRTP  Stop Code: 598 > RRTP OUTPATIENT INDIVIDUAL  Stop Code: 599 > RRTP OUTPATIENT GROUP  Stop Code: 602 > ASSISTED HEMODIALYSIS  Stop Code: 603 > LIMITED SELF CARE HEMODIALYSIS  Stop Code: 604 > HOME/SELF HEMODIALYSIS TRNING  Stop Code: 605 > HOMESELF HEMDIAL FOLLOWUP  Stop Code: 606 > HOMESELF PERITNDIALY FOLLOWUP  Stop Code: 607 > STAFFASSIST PERITNDIALY  Stop Code: 608 > HOMESELF PERITNDIALY TRNING  Stop Code: 611 > TELEPHONE/DIALYSIS  Stop Code: 644 > NC RTCV TELECARE PT LOC  Stop Code: 645 > NC RTCV TELECARE PRV LOC  Stop Code: 646 > NC S&F TELECARE PT LOC  Stop Code: 647 > NC S&F TELECARE PRV LOC  Stop Code: 648 > RT CVT W NONVAMC PROVID LOC  Stop Code: 651 > STATE NURSING HOME DAYS  Stop Code: 652 > STATE RES REHAB TX PGRM (RRTP)  Stop Code: 656 > DOD NON-VA CARE  Stop Code: 658 > STATE HOME ADULT DAY HLTHCARE  Stop Code: 669 > COMMUNITY CARE CONSULT  Stop Code: 673 > CLINICAL TEAM CONFERENCE  Stop Code: 674 > ADMIN PAT ACTIVTIES (MASNONCT)  Stop Code: 679 > NC CVT TO HOME PROVID LOC  Stop Code: 680 > HCBC ASSESSMENT  Stop Code: 681 > VA-PAID HCBC PROVIDERS  Stop Code: 682 > VA-REFER TO HCBC PROV  Stop Code: 683 > HT NON-VIDEO MONITORING  Stop Code: 684 > HT NON-VIDEO INTERVENTION  Stop Code: 685 > HT PROGRAM PATIENTS  Stop Code: 686 > TELEPHONE BY HT STAFF  Stop Code: 690 > RT CLIN VID TH PAT SITE  Stop Code: 692 > CVT PRV SITE SAME DIV/STA  Stop Code: 693 > RT CLIN VD TH PRV SITE(DIFSTA)  Stop Code: 694 > SF TH PAT SITE  Stop Code: 695 > SF TH PRV SITE SAME DIV/STA  Stop Code: 696 > SF TH PRV SITE(DIFSTA)  Stop Code: 697 > CHART CONSULT  Stop Code: 698 > REMOTE PT MONITOR PROV SITE  Stop Code: 699 > CVT EMERGENCY CONSULT  Stop Code: 701 > BP EVAL  Stop Code: 703 > MAMMOGRAM (MG)  Stop Code: 704 > WMS SPECIFIC PREVENTIVE CARE  Stop Code: 706 > ALCOHOL SCREENING  Stop Code: 707 > SMOKING CESSATION  Stop Code: 708 > TELE SMOKE CESS PROV SITE  Stop Code: 710 > PREVENTIVE IMMUNIZATION  Stop Code: 713 > GAMBLING ADDICTION (2ND ONLY)  Stop Code: 714 > OTHER ED IND  Stop Code: 717 > PPD CLINIC (2ND ONLY)  Stop Code: 718 > EYE TELE SCREENING  Stop Code: 719 > MHV SECURE MESSAGING  Stop Code: 720 > OTHER ED GRP  Stop Code: 721 > OEND ED IND  Stop Code: 722 > OEND ED GRP  Stop Code: 723 > OEND ED CVT PT SITE  Stop Code: 724 > OEND ED CVT PRV SITE  Stop Code: 901 > TELE-ICU PATIENT SITE  Stop Code: 999 > OCCUPATIONAL HEALTH  Stop Code: 103801  103 > TELEPHONE TRIAGE  801 > TELEPHONE TRIAGE IN VISN  Stop Code: 103802  103 > TELEPHONE TRIAGE  802 > TELEPHONE TRIAGE OUT OF VISN  Stop Code: 103803  103 > TELEPHONE TRIAGE  803 > TELEPHONE TRIAGE COMMERCIAL  Stop Code: 323531  323 > PRIMARY CARE/MEDICINE  531 > PRI CARE FOR PTS WITH SMI  Stop Code: 338531  338 > TELEPHONE PRIMARY CARE  531 > PRI CARE FOR PTS WITH SMI  Stop Code: 339184  339 > OBSTETRICS  184 > CARE/CASE MANAGER  Stop Code: 568535  568 > MH CWT/SE  535 > MH VOCATIONAL ASSISTANCE - IND  Stop Code: 674685  674 > ADMIN PAT ACTIVTIES (MASNONCT)  685 > HT PROGRAM PATIENTS  ===============================================================================  Total number of Telehealth Stop code: 86  Press <Enter> to continue |

**Example 6: Inquire by Stop Code**

The Telehealth Stop Code Lookup Query allows the user to Lookup a Stop Code and its Description.

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries  Telehealth Inquiries  Select one of the following:  C Clinic  M Medical Center Division  I Institution  P Patient Information  N Patient ICN  L List Telehealth Stop Codes  S Telehealth Stop Code Lookup  SN Station Number (Time Sensitive)  R Clinic Schedule Queuing Report  Search Option or (Q)uit: **S**top Code Lookup  Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: 685  ===============================================================================  Stop Code: 685 > HT PROGRAM PATIENTS  ===============================================================================  Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: ^ |

**Example 7: Inquire by Station Number**

Inquire by Station Number allows the scheduling supervisor to inquire on the Station Number (Time Sensitive) file (#389.9) from the Telehealth Inquiries [SD TELE INQ] option.

INQ Telehealth Inquiries

ST Telehealth Stop Code Add/Edit

CLN VistA-Telehealth Clinic Update

PR Provider Add/Edit

DEF Default Provider Bulk Update

MSN Clinics Missing Station Number Report

DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

Telehealth Inquiries

Select one of the following:

C Clinic

M Medical Center Division

I Institution

P Patient Information

N Patient ICN

L List Telehealth Stop Codes

S Telehealth Stop Code Lookup

**SN Station Number (Time Sensitive)**

R ClinicSchedule Queuing Report

Search Option or (Q)uit: SN Station Number (Time Sensitive)

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER: **1** 01-01-80

Another one:**?**

Answer with STATION NUMBER (TIME SENSITIVE), or REFERENCE NUMBER, or

EFFECTIVE DATE, or MEDICAL CENTER DIVISION

Choose from:

1 01-01-80 XXXX

2 03-28-97 XXXX

3 12-01-97 XXXX

4 10-01-98 XXXX

5 07-01-99 XXXX

6 03-23-09 XXXX

7 04-27-11 XXXX

8 02-23-17 XXXX

9 12-11-15 XXXX

10 02-01-16 XXXX

Another one:**2** 03-28-97 XXXX 442GA

Another one:

===============================================================================

Number: 1 Reference Number: 1

Effective Date: Jan 01, 2080 Medical Center Division:

Station Number: XXX Inactive: No

Is Primary Division: Yes

Number: 2 Reference Number: 2

Effective Date: Mar 28, 1997 Medical Center Division:

Station Number: XXXX Inactive: Yes

Is Primary Division: No

===============================================================================

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER:

**Example 8: Clinic Schedule Queuing Report**

When editing VistA clinic schedules, two transactions typically occur. The old schedule is deleted, which results in a BLOCK CLINIC DAY transaction being sent to TMP. When the new schedule is written to the clinic, an UNBLOCK CLINIC DAY transaction is sent. This results in the clinic being blocked momentarily until the second transaction arrives. This method has created a good deal of network traffic and occasionally causes problems if the transactions arrive out-of-order causing an inadvertent blocked day.

To resolve these problems, a queue is being created to hold all of the clinic schedule edit transactions briefly so that they can be evaluated. All of the BLOCK CLINIC DAY and UNBLOCK CLINIC DAY transaction pairs will be canceled, as they have no net effect on the system, but potentially cause a great deal of network congestion. Those that need to be sent on to TMP will be sent in the correct order.

The Clinic Schedule Queuing Report lists all of the transactions that were queued and the action resulting form the queuing. Actions can be *sent* (transaction was sent to VistA) or *offset* (transactions were cancelled and not sent to VistA).

INQ Telehealth Inquiries

ST Telehealth Stop Code Add/Edit

CLN VistA-Telehealth Clinic Update

PR Provider Add/Edit

DEF Default Provider Bulk Update

MSN Clinics Missing Station Number Report

DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

Telehealth Inquiries

Select one of the following:

C Clinic

M Medical Center Division

I Institution

P Patient Information

N Patient ICN

L List Telehealth Stop Codes

S Telehealth Stop Code Lookup

**SN Station Number (Time Sensitive)**

R Clinic Schedule Queuing Report

Search Option or (Q)uit: R Clinic Schedule Queuing Report

TMP Clinic Schedule Edit Transaction List

Select one of the following:

O ONE CLINIC

A ALL CLINICS

ONE CLINIC OR ALL: A// ONE CLINIC

Select CLINIC NAME:

DEVICE: HOME// 0;132;66 HOME (CRT)

TMP Clinic Schedule Edit Transaction List APR 27, 2023 PAGE: 1

CLINIC:

DATE DAY OF WEEK BLOCK/UNBLOCK ACTION MODIFIED MODIFIED BY

------------ ----------- ------------- ----------- --------------------- --------------------

OCT 24, 2022 MONDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXXX,XXXXX,X

OCT 25, 2022 TUESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

OCT 26, 2022 WEDNESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

OCT 27, 2022 THURSDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

OCT 28, 2022 FRIDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

OCT 29, 2022 SATURDAY UNBLOCK SENT OCT 18, 2022@15:24:37 XXXXX

OCT 31, 2022 MONDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

NOV 01, 2022 TUESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

NOV 01, 2022 TUESDAY BLOCK OFFSET NOV 01, 2022@11:33:28 XXXXX

NOV 01, 2022 TUESDAY UNBLOCK OFFSET NOV 01, 2022@11:33:28 XXXXX

NOV 01, 2022 TUESDAY BLOCK OFFSET NOV 01, 2022@11:33:48 XXXXX

NOV 01, 2022 TUESDAY UNBLOCK OFFSET NOV 01, 2022@11:33:48 XXXXX

NOV 02, 2022 WEDNESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

NOV 03, 2022 THURSDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

NOV 04, 2022 FRIDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

NOV 05, 2022 SATURDAY UNBLOCK SENT OCT 18, 2022@15:24:37

END OF REPORT

# Telehealth Stop Code Add/Edit [SD TELE STOP CODE]

This option allows the Holder of the SDTOOL key to Add or Edit the Stop Codes in the SD TELE HEALTH STOP CODE FILE (#40.6), which is responsible for two Real-Time Updates sent to the Telehealth Management Platform (TMP):

**Example 1: Adding new stop code**

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **ST** Telehealth Stop Code Add/Edit  Enter Stop Code: **311**  This stop code is NOT in the file, do you want to add it? NO// **Y** YES  STOP Code: 311 has been Added!  Do you want to edit another stop code? NO// |

**Example 2: Delete existing stop code**

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  R ClinicSchedule Queuing Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **ST** Telehealth Stop Code Add/Edit  Enter Stop Code: **311**  This stop code is already in the file, do you want to delete it? NO// **Y** YES  STOP Code: 311 has been Deleted!  Do you want to edit another stop code? NO// |

# VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]

This option allows the Holder of the SDTOOL key to send clinic update message(s) from VistA to TMP without a need to edit the Clinic Profile. The option allows to send clinic update for specific clinic or a list of clinics that meet selected options.

**Example 1: Send update for selected clinic**

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **CLN** VistA-Telehealth Clinic Update  VistA Real-Time Clinic Updates  Select (C)linic, (S)top Code or (Q)uit: C// linic  Select Clinic: XXXX/XXX/XX  Another one:  ===============================================================================  Clinic: XXXX/XXX/XX  ===============================================================================  Sending HL7 message for Clinic: XXXX/XXX/XX  Press <Enter> to continue |

**Example 2: Send update for all clinics that meet specific criteria**

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **CLN** VistA-Telehealth Clinic Update  VistA Real-Time Clinic Updates  Select (C)linic, (S)top Code or (Q)uit: C// **S** Stop Code  (A)ctive Clinics, (I)nactive Clinics, (B)oth: A// ctive  Select division: ALL// ?  ENTER:  - Return for all divisions, or  - A division and return when all divisions have been selected--limit 20  Imprecise selections will yield an additional prompt.  (e.g. When a user enters 'A', all items beginning with 'A' are displayed.)  Answer with MEDICAL CENTER DIVISION NUM, or NAME, or FACILITY NUMBER, or  TREATING SPECIALTY  Do you want the entire 16-Entry MEDICAL CENTER DIVISION List?  Select division: ALL//  Select Telehealth Stop Code: **103**  Select another Telehealth Stop Code:  ===============================================================================  Clinic: 913 (103/ ) NHM/TELE TRIAGE/DAYS-X  Clinic: 915 ( /103) NHM/TELE TRIAGE/NIGHTS-X  Clinic: 1976 (103/802) NHM/DAYTON TELE TRIAGE(631)-X  Clinic: 7479 (103/117) NHM/TELE TRIAGE/RN DAYS-X  ===============================================================================  Sending HL7 message for Clinic: 913-NHM/TELE TRIAGE/DAYS-X  Sending HL7 message for Clinic: 915-NHM/TELE TRIAGE/NIGHTS-X  Sending HL7 message for Clinic: 1976-NHM/DAYTON TELE TRIAGE(631)-X  Sending HL7 message for Clinic: 7479-NHM/TELE TRIAGE/RN DAYS-X  Total number of clinics updated: 4  Press <Enter> to continue |

# Provider Add/Edit [SD PROVIDER ADD/EDIT]

This option provides holder of the SDTOOL key with the ability to add or edit the providers associated with a selected clinic.

**Example:**

|  |
| --- |
| INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **PR** Provider Add/Edit  CAUTION: DO NOT USE - Default Provider for setting up a Shared or Patient Site  Telehealth VistA Clinics.  Select Clinic:  Providers associated with this clinic:  - << Default >>  DEFAULT PROVIDER: TEST,PROVIDER TP 192 OI&T STAFF  EMAIL ADDRESS:  Select PROVIDER:  PROVIDER:  DEFAULT PROVIDER: YES//  Select PROVIDER:  Press <Enter> to continue: |

# Default Provider Bulk Update [SD DEFAULT PROVIDER UPDATE]

This option provides users with the ability to bulk update Default Provider for dedicated clinics. A dedicated clinic is one in which only one provider is found with a Default Provider flag. The bulk update operation should be allowed on dedicated clinics only. If a clinic is shared clinic with multiple providers, no updates will take place.

Telehealth patient clinics are restricted. The Bulk Update operation will not act upon inactive clinics. If attempted, the message “Provider update on inactive clinics is not allowed.” will be returned. The Bulk Update operation also will not act upon Telehealth patient sites. In this case the message “Telehealth Patient Site Stop Codes are not allowed for Bulk Default Provider Update” will be displayed.

**Example #1:** Search the option using Clinic option to select multiple clinics to update the default provider field for them. (Selected clinics with no Default provider entered and one entry in the PROVIDER multiple found and marked as default will be updated).

INQ Telehealth Inquiries

ST Telehealth Stop Code Add/Edit

CLN VistA-Telehealth Clinic Update

PR Provider Add/Edit

DEF Default Provider Bulk Update

MSN Clinics Missing Station Number Report

DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: def Default Provider Bulk Update

Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// c Clinic

Select Clinic: `

Another one:`

Another one:` NHM/ECHO

Another one:

===============================================================================

1666 NHM/ECHO (303/115)

--- No action taken, default provider is already set.

2070 (115/136)

>>> Default Provider is set to:

2072 WOPC/TH/PHARM/GENERAL/PRO-X (118/)

--- No action taken, no default provider found.

Total number of clinics updated 1 out of 3

Press <Enter> to continue

**Example #2:** Search the option by Stop code option to select multiple clinics to update the default provider field for them.

Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// s Stop Code

(P)rimary Stop Code, (S)econdary Stop Code: P// s Secondary Stop Code

Select Telehealth Stop Code: 115

Select another Telehealth Stop Code:

===============================================================================

1666 NHM/ECHO (303/115)

--- No action taken, default provider is already set.

Total number of clinics updated 0 out of 1

Press <Enter> to continue

**Example #3:** Search the option using the ‘Provider’ option to select multiple clinics to update the default provider field for them.

(Note: Dedicated clinics in this case are clinics assigned the selected Provider and has no Default provider field assigned and PROVIDER multiple has one entry and flagged as default with be updated).

Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// p Provider

Select Provider:

Another one:

===============================================================================

1666 NHM/ECHO (303/115)

>>> Default Provider set to:

2070 GOPC/TH/BARIATRIC GRP/WROX/PAT (115/136)

>>> Default Provider set to:

6497 NHM/TH/SCI/PROVIDER-X (118/693)

--- No action taken, multiple providers assigned.

Total number of clinics updated 2 out of 3

Press <Enter> to continue

# Clinics Missing Station Number Report [SD MISSING STATION NUMBER]

This report displays any local clinics that do not point to a valid Station Number. This report has two filters. The first is Active Clinics, Inactive Clinics or Both. The second is a choice of Clinic Types. The options are: (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll. See an example below.

**Example:**

|  |
| --- |
| Select OPTION NAME: SDMGR Scheduling Manager's Menu  Scheduling Version 5.3  ACR Ambulatory Care Reporting Menu ...  AM Appointment Management  CONS Consult/Request Tracking User Menu ...  SDRR Recall Reminder Main Menu ...  Appointment Menu ...  Automated Service Connected Designation Menu ...  Outputs ...  Supervisor Menu ...  Telehealth Management Toolbox ...  VistA Scheduling GUI Resource Mgmt Report Data  Select Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management To  olbox  INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: MSN Clinics Missing  Station Number Report  CLINICS THAT ARE MISSING STATION NUMBER  List which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTH  List which clinic types - (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-C  linic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll ? C// ALL  DEVICE: HOME// 0;132;66 HOME (CRT)  CLINICS THAT ARE MISSING STATION NUMBER DATE: 04/07/22 PAGE: 1  CLINIC TYPE: ALL  BOTH ACTIVE AND INACTIVE CLINICS  CLINIC CLINIC NAME ABR TYPE INST DIV PRI SC SEC SC NCNT STATION  ------- ------------------------------- ----------- ---------------- ------- ---------------- ------ ------ ---- -------  3 MISSING LOCATION IEN=3  10 Missing Hospital Location  1500 ZZCHY LORI HEARING AID ZZLHAC CLINIC 117 428 N  2185 ZZOUTSIDE CHY RAD CLINIC  2187 OUTSIDE BASE RAD CLINIC 379 112 N  2188 OUTSIDE BASE NUC MED CLINIC 379 116 N  2189 OUTSIDE BASE ULTRASOUND CLINIC 379 122 N  2190 OUTSIDE BASE MRI CLINIC 379 338 N  2191 OUTSIDE BASE CT CLINIC 379 337 N  2192 OUTSIDE BASE VAS CLINIC 379 188 N  2193 OUTSIDE BASE MAM CLINIC 379 266 N  2659 ZZFTC PC KELLEY CLINIC N  3382 zzchy test CLINIC N  3559 OUTSIDE US IMAGING  3621 ZZSTR TELE DERM IFC DNVR PAT CLINIC N  3742 ZZSET CLINIC  4179 ZZSMITH PC ZZSMITH CLINIC  4351 ZZZZ 1 CLINIC  4476 ZZDONT KNOW WHAT THIS IS CLINIC  4864 NEW TH TEST CLINIC  10998  INQ Telehealth Inquiries  ST Telehealth Stop Code Add/Edit  CLN VistA-Telehealth Clinic Update  PR Provider Add/Edit  DEF Default Provider Bulk Update  MSN Clinics Missing Station Number Report  DISP Display Clinic Availability Report  Select Telehealth Management Toolbox <TEST ACCOUNT> Option: |

# Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]

This option is an existing option on other Scheduling menus and placed here for convience for TMP users. It behaves as it has in the past. See an example below.

**Example:**

|  |
| --- |
| Select Telehealth Management Toolbox <TEST ACCOUNT> Option: DISP Display Clinic  Availability Report  Select division: ALL//  Select clinic: ALL// RAVI  1 RAVI 692 - 442  2 RAVI PAT 442  CHOOSE 1-2: 1 RAVI 692 - 442  Select another clinic: RAVI  1 RAVI 692 - 442  2 RAVI PAT 442  CHOOSE 1-2: 2 RAVI PAT 442  Select another clinic:  \*\*\*\* Date Range Selection \*\*\*\*  Beginning DATE : T (FEB 17, 2022)  Ending DATE : T+6 (FEB 23, 2022)  INCLUDE CANCELLATIONS AND/OR NO-SHOWS? No// (No)  DEVICE: HOME// HOME (CRT) Right Margin: 80// |

|  |
| --- |
| FEB 17,2022@11:30  FORT COLLINS  RAVI 692 - 442  FEBRUARY 2022  TIME|8 |9 |10 |11 |12 |1 |2 |3 |4 |5 |6  DATE| | | | | | | | | | |  TH 17[j j j|9 9 9|j j j|j j j] [j j j|j j j|j j j]  FR 18[1 1 1|1 1 1|1 1 1|1 1 1]  SA 19[1 1 1|1 1 1|1 1 1|1 1 1]  SU 20[1 1 1|1 1 1|1 1 1|1 1 1]  MO 21[j j j|j j j|j j j|j j j] [j j j|j j j|j j j]  TU 22[1 1 1|1 1 1|1 1 1] [1 1 1|1 1 1|1 1 1|1 1 1]  WE 23[5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5]  PRESS RETURN TO CONTINUE OR ^ TO QUIT |

|  |
| --- |
| FOR CLINIC AVAILABILITY PATTERNS:  0-9 and j-z --denote available slots where j=10,k=11...z=26  A-W --denote overbooks with A being the first slot to be overbooked  and B being the second for that same time, etc.  \*,$,!,@,# --denote overbooks or appts. that fall outside of a clinic's  regular hours  PRESS RETURN TO CONTINUE OR ^ TO QUIT |

|  |
| --- |
| RAVI 692 - 442  FEBRUARY 2022  THURSDAY FEB 17,2022  9:15 AM \*\*\*\*\*6780 (60) MINUTES  PRESS RETURN TO CONTINUE OR ^ TO QUIT |

|  |
| --- |
| RAVI 692 - 442  FEBRUARY 2022  FOR INDIVIDUAL APPOINTMENT LISTINGS:  \*\*\* --UNSCHEDULED VISIT  PRESS RETURN TO CONTINUE OR ^ TO QUIT |

|  |
| --- |
| FEB 17,2022@11:30  GREELEY  RAVI PAT 442  FEBRUARY 2022  TIME |8 |9 |10 |11 |12 |1 |2 |3 |4  DATE | | | | | | | | |  TH 17 [j 9 9 9|9 j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j]  MO 21 [j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j]  TU 22 [j j 9 9|9 9 j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j]  WE 23 [j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j]  Clinic --inactive from 05/07/2013 to 06/13/2019  FOR CLINIC AVAILABILITY PATTERNS:  0-9 and j-z --denote available slots where j=10,k=11...z=26  A-W --denote overbooks with A being the first slot to be overbooked  and B being the second for that same time, etc.  \*,$,!,@,# --denote overbooks or appts. that fall outside of a clinic's  regular hours  PRESS RETURN TO CONTINUE OR ^ TO QUIT |

# Clinics With Institutional Discrepancy [SD INSTITUTION DISCREPANCY]

This option is a Missing Institution Report in the VistA Telehealth Management Toolbox so that a user can see which clinics are missing an Institution due to discrepancies found between the Medical Center Division and the Institution File Pointer.

**Example:**

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: SID Clinics With Institutional Discrepancy

CLINICS THAT HAVE AN INSTITUTIONAL DISCREPANCY

List which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTH

Select (C)linic, (S)top Code or (Q)uit: C// LINIC

CLINIC NAME or ALL: CHY HEAR

Press Enter for ALL divisions or

Select DIVISION: ALL//

Select (D)iscrepancy or (A)ll: D// ISCREPANCY

DEVICE: HOME// 0;132;60 HOME (CRT)

CLINICS WITH INSTITUTIONAL DISCREPANCY DATE: 01/29/24 PAGE: 1

BOTH ACTIVE AND \*INACTIVE CLINICS

CLINICS BEGINNING WITH "CHY HEAR"

CLINICS WITH DISCREPANCY ONLY

DIVISION: ALL

Station Medical Center Derived Station

Clinic Name IEN ###/### Number Division Institution Number Institution

------------------------------ ------- -------- -------- ----------------------------------- ----------- ---------- -----------

CHY HEARING AID DISP 3 3490 134/ CHEYENNE VAMROC 442 442

CHY HEARING AID FOLLOW UP 1 EH 4703 134/428 CHEYENNE VAMROC 442 442

CHY HEARING AID FOLLOW UP 2 2411 134/428 CHEYENNE VAMROC 442 442

CHY HEARING AID FOLLOW UP 3 4418 134/428 CHEYENNE VAMROC 442 442

\*CHY HEARING AID FOLLOW UP 6 EH 4420 134/428 CHEYENNE VAMROC 442 442

\*\* END \*\*