

**Department of Veterans Affairs**

# **Scheduling Package**

**Telehealth Management Platform (TMP) VistA**

## **USER MANUAL**



**February 2024**

**Version 5.3**

### Revision History

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## Introduction

The Telehealth Management Program (TMP) integrates with Veterans Health Information Systems and Technology Architecture (VistA) to schedule, cancel or update appointments in support of Telehealth services provided by the VHA. When an appointment is made or canceled on TMP, a message is sent to VistA to update the VistA files with the appointment information. This information is then viewable in VistA Scheduling Options, Computerized Patient Record System (CPRS), Vista Scheduling Enhancements (VSE) Virtual Care Manager (VCM), VA Online Scheduling (VAOS) and other scheduling applications across the VHA. The integration with VistA is bi-directional and so Telehealth related appointments scheduled directly on VistA are also transmitted to TMP.

## VistA Telehealth User Options - Management Toolbox

The Telehealth Management Toolbox menu is a utility that pulls together several different tasks in VistA into one location for the Telehealth user to execute the following menu options. The Telehealth Management Toolbox menu can be found under the *Scheduling Manager's Menu* [SDMGR]:

### Example: Scheduling Manager's Menu and Telehealth Management Toolbox menu

ACR	Ambulatory Care Reporting Menu ...
AM	Appointment Management
CONS	Consult/Request Tracking User Menu ...
SDRR	Recall Reminder Main Menu ...
	Appointment Menu ...
	Automated Service Connected Designation Menu ...
	Outputs ...
	Supervisor Menu ...
	Telehealth Management Toolbox ...
	VistA Scheduling GUI Resource Mgmt Report Data

## Option Overview

The main options included in this menu are listed below. To the left of the option name is the shortcut synonym that the user can enter to select the option.

Shortcut	Option Name
INQ	<i>Telehealth Inquiries</i>
ST	<i>Telehealth Stop Code Add/Edit</i>
CLN	<i>VistA-Telehealth Clinic Update</i>
PR	<i>Provider Add/Edit</i>
DEF	<i>Default Provider Bulk Update</i>
MSN	<i>Clinics Missing Station Number Report</i>
DISP	<i>Display Clinic Availability Report</i>

## Telehealth Inquires [SD TELE INQ]

This option allows the user to inquire using the Clinic, Medical Center Division, Institution, Patient, List Telehealth Stop Codes, and Telehealth Stop Code Lookup.

### Example 1: Inquire by Clinic

The Clinic Query allows you to view information from several different files into a single query.

```
Select Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management Toolbox

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
SID   Clinics With Institutional Discrepancy
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

You have PENDING ALERTS
      Enter "VA to jump to VIEW ALERTS option

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ  Telehealth Inquiries

                          Telehealth Inquiries

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)
R      Clinic Schedule Queuing Report

Search Option or (Q)uit: Clinic

Select CLINIC: `1107  RAVI 692 - 442      ABIDE,JILLIAN R

=====
Clinic           : 1107-RAVI 692 - 442
Default Provider : 520636139-ABRAMEK,SYLVESTER S 11/03/2023@14:37
Provider        : 520641089-ABIDE,JILLIAN R      << Default >>
Medical Division : 3-FORT COLLINS
Institution      :
Station Number   :
Instit.(derived) : 421-FORT COLLINS VA CLINIC
Station (derived) : 442GC
Stop Code        : 148-DERMATOLOGY (304)
Credit Stop Code : 400-RT CLIN VID TH PAT SITE (690)
```

```

CHAR4      : BLUY-PRIMARY CARE BLUE Y
Country    : 1-USA
Location Timezone : 8-MOUNTAIN
Timezone Exception:
Overbooks per day : 1
Spec Instructions : OVERBOOK PER DR. JOHNSON ONLY
                SCHEDULE NEW PATIENTS FOR 60 MINUTES 60 CHARACTER IS A LIMIT
                SCHEDULE NEW PATIENTS FOR 60 MINUTES 80 CHARACTER IS
                ANOTHER LIMIT
=====

Select CLINIC:

```

### Example 2: Inquire by Medical Center Division

The Medical Center Division Query allows the user to view all Divisions in the current VistA system and the details of each selected as they pertain to Telehealth.

```

INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

```

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries

Telehealth Inquiries

Select one of the following:

```

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)
R      Clinic Schedule Queuing Report

```

Search Option or (Q)uit: **M** Medical Center Division

Select MEDICAL CENTER DIVISION NAME:

---

```

Medical Division :
Facility Number  :
Institution      :

```

---

Select MEDICAL CENTER DIVISION NAME: ^

### Example 3: Inquire by Institution

The Institution Query allows the user to view the INSTITUTION file (#44), which is a National File that is the same in each VistA system, and the details of each selected as they pertain to Telehealth.

```
INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries
      Telehealth Inquiries

Select one of the following:
  C      Clinic
  M      Medical Center Division
  I      Institution
  P      Patient Information
  N      Patient ICN
  L      List Telehealth Stop Codes
  S      Telehealth Stop Code Lookup
  SN     Station Number (Time Sensitive)
  R      Clinic Schedule Queuing Report

Search Option or (Q)uit: I Institution

Select INSTITUTION NAME:  CENTRAL OFFICE  CO
=====
Name          : 101-CENTRAL OFFICE
City          :
State         :
District      :
VA region IEN :
Location Timezone : 2-EASTERN
Timezone Exception:
Country       : 1-USA
Station #     :
Facility DEA #:
Facility Exp. date:
Association   : 1-VISN          Parent: 1-
Association   : 2-PARENT FACILITY Parent: 2-
=====
Select INSTITUTION NAME: ^
```

### Example 4: Inquire by Patient

The Patient Information Query allows the user to view the Patient filed in the current VistA system and the details of each selected as they pertain to Telehealth.

```
Select one of the following:

  C      Clinic
  M      Medical Center Division
  I      Institution
  P      Patient Information
```

N Patient ICN  
L List Telehealth Stop Codes  
S Telehealth Stop Code Lookup  
SN Station Number (Time Sensitive)  
R Clinic Schedule Queuing Report

Search Option or (Q)uit: P Patient Information

Select Patient: XXXXX,XXXXX XXXXX,XXXXX X-X-XX XXXXXXXXXXXX  
0 NO NSC VETERAN

>>> Active Patient Record Flag(s):  
<BEHAVIORAL> CATEGORY I

Do you wish to view active patient record flag details? Yes// n (No)  
Enrollment Priority: Category: NOT ENROLLED End Date: 11/02/2010

\*\*\* Patient Requires a Means Test \*\*\*

Primary Means Test Required from AUG 23,2019

Enter <RETURN> to continue.

=====  
Number (IEN) : XXXX  
Name : XXXXXXXX,XXXXXXXX X  
Sex : XXXX  
Date of Birth : XX-XX-XXXX  
SSN : XXX-XX-XXXX  
DOD Number : XXXXX  
Full ICN : XXXXXXXXXXXXXXXXX  
Integrated Control: XXXXXXXXXXXX  
ICN Checksum : XXXXX  
Full ICN History : XXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXX  
Deceased Date :  
PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:  
Service Connected: No  
Primary Eligibility Code: NSC  
No Service Connected Disabilities Listed  
=====

Select Patient: X \*SENSITIVE\*  
\*SENSITIVE\* YES SC VETERAN C

\*\*\*WARNING\*\*\*  
\*\*\*RESTRICTED RECORD\*\*\*

Enrollment Priority: GROUP 1 Category: ENROLLED End Date:  
Combat Vet Status: EXPIRED End Date: 04/26/2017

=====  
Number (IEN) : XXXXXXXXX  
Name : XXXXXXXXXXX,XXXX XXXXX  
Sex : XXXX  
Date of Birth : XX-XX-XXXX  
SSN : XXX-XX-XXXX  
DOD Number : XXXXXXXXX  
Full ICN : XXXXXXXXXXXXXXXXX  
Integrated Control:  
ICN Checksum :  
Full ICN History : NO ICN HISTORY  
Deceased Date :

\*\*\*\*\* THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED \*\*\*\*\*

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:



```

SC Percent: 90%
LABYRINTHITIS (SC - 10%)
HEMORRHAGE OF THE BRAIN (SC - 0%)
TINNITUS (SC - 10%)
LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)
PARALYSIS OF SCIATIC NERVE (SC - 10%)
FACIAL SCARS (SC - 0%)
POLYCYTHEMIA VERA (SC - 10%)
SCARS (SC - 0%)
ASTHMA,BRONCHIAL (SC - 30%)
PARALYSIS OF MEDIAN NERVE (SC - 10%)
NEUROSIS, GEN ANX DIS (SC - 50%)
LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)
ECZEMA (SC - 10%)
2ND DEGREE BURNS (SC - 0%)
MIGRAINE HEADACHES (SC - 0%)
Primary Eligibility Code: SERVICE CONNECTED 50% to 100%
=====

```

### Example 5: List Telehealth Stop Codes

The List Telehealth Stop Codes Query allows the user to view the current contents of the SD TELE HEALTH STOP CODE FILE (#40.6).

```

INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)
R      Clinic Schedule Queuing Report

Search Option or (Q)uit: L List Stop codes

=====
Stop Code: 103 > TELEPHONE TRIAGE
Stop Code: 104 > PULMONARY FUNCTION
Stop Code: 105 > X-RAY & FLUORO (XR & RF)
Stop Code: 106 > EEG
Stop Code: 107 > EKG
Stop Code: 108 > LABORATORY
Stop Code: 109 > NUC MED & PET (NM & PET)

```

Stop Code: 110 > INTERVENT RAD CLINIC (IR)  
Stop Code: 111 > TELE-PATHOLOGY  
Stop Code: 115 > ULTRASOUND (US)  
Stop Code: 116 > RESPIRATORY THERAPY  
Stop Code: 117 > NURSING (2ND ONLY)  
Stop Code: 118 > HOME TREATMENT SERVICES  
Stop Code: 119 > CNH FOLLOW-UP  
Stop Code: 120 > HEALTH SCREENING  
Stop Code: 121 > COMMUNITY RES CARE  
Stop Code: 123 > NUTRITION/DIETETICS-INDIVIDUAL  
Stop Code: 124 > NUTRITION/DIETETICS-GROUP  
Stop Code: 125 > SOCIAL WORK SERVICE  
Stop Code: 126 > EVOKED POTENTIAL  
Stop Code: 128 > PROLONGED VIDEO-EEG MONITORING  
Stop Code: 130 > EMERGENCY DEPT  
Stop Code: 131 > URGENT CARE CLINIC  
Stop Code: 135 > POST-DEPLOY INTGRTRD CARE  
Stop Code: 136 > TELE POST DEPLOY PT SITE  
Stop Code: 137 > TELE POST DEPLOY PROV SITE  
Stop Code: 139 > HEALTH/WELLBEING SRVS  
Stop Code: 142 > WOUND TREAT & OSTOMY CARE  
Stop Code: 143 > SLEEP STUDY  
Stop Code: 145 > MYOCARD PERF STUDIES  
Stop Code: 147 > TELEPHONE/ANCILLARY  
Stop Code: 148 > TELEPHONE/DIAGNOSTIC  
Stop Code: 149 > RADIATION ONCOLOGY  
Stop Code: 150 > COMPUTERIZED TOMOGRAPHY (CT)  
Stop Code: 151 > MAGNETIC RESONANCE IMAGING/MRI  
Stop Code: 153 > INTERVENT RAD PROCEDURE (IR)  
Stop Code: 156 > HBPC - PSYCHOLOGIST  
Stop Code: 157 > HBPC - PSYCHIATRIST  
Stop Code: 158 > BRACHYTHERAPY TREATMENT  
Stop Code: 159 > CIH TREATMENT  
Stop Code: 160 > CLINICAL PHARMACY  
Stop Code: 162 > MEDICAL FOSTER HOME  
Stop Code: 165 > BEREAVEMENT COUNSELING  
Stop Code: 166 > CHAPLAIN SERVICE - INDIVIDUAL  
Stop Code: 167 > CHAPLAIN SERVICE - GROUP  
Stop Code: 168 > CHAPLAIN SERVICE - COLLATERAL  
Stop Code: 169 > TELEPHONE/CHAPLAIN  
Stop Code: 170 > HBPC - PHYSICIAN  
Stop Code: 171 > HBPC Nursing (RN / LP)  
Stop Code: 172 > HBPC PHYSIC EXTND (NP, CNS, PA)  
Stop Code: 173 > HBPC - SOCIAL WORKER  
Stop Code: 174 > HBPC - THERAPIST  
Stop Code: 175 > HBPC - DIETITIAN  
Stop Code: 176 > HBPC - CLINICAL PHARMACIST  
Stop Code: 177 > HBPC - OTHER  
Stop Code: 178 > TELEPHONE HBPC  
Stop Code: 179 > RT CLIN VID CARE HOME  
Stop Code: 180 > DENTAL  
Stop Code: 181 > TELEPHONE/DENTAL  
Stop Code: 182 > TELEPHONE CASE MANAGEMENT  
Stop Code: 183 > PEER SPECIALIST  
Stop Code: 184 > CARE/CASE MANAGER  
Stop Code: 185 > NURSE PRACTITIONER  
Stop Code: 186 > PHYSICIAN ASSISTANT  
Stop Code: 187 > CLINICAL NURSE SPECIALIST  
Stop Code: 188 > FELLOW/RESIDENT  
Stop Code: 189 > S&F HOME NON VA PROV SITE  
Stop Code: 190 > ADULT DAY HEALTH CARE  
Stop Code: 191 > COMMUNITY ADHC FOLLOWUP

Stop Code: 192 > CAREGIVER SUPPORT PROGRAM  
Stop Code: 195 > POLYTRMA TRNSIT REHAB IND  
Stop Code: 196 > POLYTRMA TRNSIT REHAB GRP  
Stop Code: 197 > POLYTRAUMA/TBI IND  
Stop Code: 198 > POLYTRAUMA/TBI GRP  
Stop Code: 199 > TELEPHONE POLYTRAUMA/TBI  
Stop Code: 201 > PM&RS PHYSICIAN  
Stop Code: 202 > RECREATION THERAPY SERVICE  
Stop Code: 203 > AUDIOLOGY  
Stop Code: 204 > SPEECH-LANGUAGE PATHOLOGY  
Stop Code: 205 > PHYSICAL THERAPY  
Stop Code: 206 > OCCUPATIONAL THERAPY  
Stop Code: 209 > VIST COORDINATOR  
Stop Code: 210 > SPINAL CORD INJURY  
Stop Code: 211 > PM&RS AMP CLINIC  
Stop Code: 212 > EMG - ELECTROMYOGRAM  
Stop Code: 214 > KINESIOTHERAPY  
Stop Code: 215 > SCI HOME CARE PROGRAM  
Stop Code: 216 > TELEPHONE/REHAB AND SUPPORT  
Stop Code: 217 > BROS (BLIND REHAB O/P SPEC)  
Stop Code: 218 > BLIND REHAB CENTER  
Stop Code: 220 > VISOR & ADVANCED BLIND REHAB  
Stop Code: 221 > TELEPHONE VIST  
Stop Code: 224 > TELEPHONE SCI  
Stop Code: 225 > SCI TELEHEALTH VIRTUAL  
Stop Code: 229 > TELEPHONE/BLIND REHAB PROGRAM  
Stop Code: 230 > PM&RS DRIVER TRAINING  
Stop Code: 231 > CARDIO-PULM REHAB  
Stop Code: 240 > PM&R ASSIST TECH CLINIC  
Stop Code: 241 > WHEELCHAIR & ADVAN MOBILITY  
Stop Code: 250 > REHAB SRVCS GROUP  
Stop Code: 301 > GENERAL INTERNAL MEDICINE  
Stop Code: 302 > ALLERGY IMMUNOLOGY  
Stop Code: 303 > CARDIOLOGY  
Stop Code: 304 > DERMATOLOGY  
Stop Code: 305 > ENDOCRINOLOGY  
Stop Code: 306 > DIABETES CLINIC  
Stop Code: 307 > GASTROENTEROLOGY  
Stop Code: 308 > HEMATOLOGY  
Stop Code: 309 > HYPERTENSION  
Stop Code: 310 > INFECTIOUS DISEASE  
Stop Code: 311 > CIED DEVICES  
Stop Code: 312 > PULMONARY/CHEST  
Stop Code: 313 > RENAL/NEPHROL(EXCEPT DIALYSIS)  
Stop Code: 314 > RHEUMATOLOGY/ARTHRITIS  
Stop Code: 315 > NEUROLOGY  
Stop Code: 316 > ONCOLOGY/TUMOR  
Stop Code: 317 > ANTI-COAGULATION CLINIC  
Stop Code: 318 > GERI PROB CONSULT CLINIC  
Stop Code: 321 > GI ENDOSCOPY  
Stop Code: 322 > COMP WOMEN'S HLTH  
Stop Code: 323 > PRIMARY CARE/MEDICINE  
Stop Code: 324 > TELEPHONE/MEDICINE  
Stop Code: 325 > TELEPHONE/NEUROLOGY  
Stop Code: 326 > TELEPHONE/GERIATRICS  
Stop Code: 327 > MED MD PERFORM INVASVE OR PROC  
Stop Code: 328 > MEDICAL/SURGICAL DAY UNIT MSDU  
Stop Code: 329 > MEDICAL PROCEDURE UNIT  
Stop Code: 330 > CHEMOTHERAPY PROC. UNIT-MED.  
Stop Code: 332 > PRE-BED CARE (MED SERVICE)  
Stop Code: 333 > CARDIAC CATHETERIZATION  
Stop Code: 334 > CARDIAC STRESS TEST

Stop Code: 335 > PADRECC PARKINSONS  
Stop Code: 336 > MEDICAL PRE-PROCED EVAL  
Stop Code: 337 > HEPATOLOGY CLINIC  
Stop Code: 338 > TELEPHONE PRIMARY CARE  
Stop Code: 339 > OBSTETRICS  
Stop Code: 340 > GENOMIC CARE  
Stop Code: 341 > PEDIATRICS  
Stop Code: 342 > FAMILY PRACTICE  
Stop Code: 344 > MULTIPLE SCLEROSIS (MS)  
Stop Code: 345 > EPILEPSY ECOE  
Stop Code: 346 > ALS CENTER  
Stop Code: 347 > ALS HOME CARE PROGRAM  
Stop Code: 348 > PRIMARY CARE SHARED APPT  
Stop Code: 349 > SLEEP MEDICINE  
Stop Code: 350 > GERIPACT  
Stop Code: 351 > HOSPICE CARE  
Stop Code: 352 > GRECC CLINICAL DEMO  
Stop Code: 353 > PALLIATIVE CARE  
Stop Code: 354 > HOSPITAL IN HOME  
Stop Code: 356 > WRIISC  
Stop Code: 369 > EP LAB  
Stop Code: 370 > GEC LTSS  
Stop Code: 371 > HT SCREENING  
Stop Code: 372 > WEIGHT MGMT & MOVE! PROG - IND  
Stop Code: 373 > WEIGHT MGMT & MOVE! PROG - GRP  
Stop Code: 391 > CARDIAC ECHO  
Stop Code: 392 > AMB ECG MONITORING  
Stop Code: 394 > MED SPECIALTY SHARED APPT  
Stop Code: 401 > GENERAL SURGERY  
Stop Code: 402 > CARDIAC SURGERY  
Stop Code: 403 > OTOLARYNGOLOGY/ENT  
Stop Code: 404 > GYNECOLOGY  
Stop Code: 405 > HAND SURGERY  
Stop Code: 406 > NEUROSURGERY  
Stop Code: 407 > OPHTHALMOLOGY  
Stop Code: 408 > OPTOMETRY  
Stop Code: 409 > ORTHO/JOINT SURG  
Stop Code: 410 > PLASTIC SURGERY  
Stop Code: 411 > PODIATRY  
Stop Code: 413 > THORACIC SURGERY  
Stop Code: 414 > UROLOGY CLINIC  
Stop Code: 415 > VASCULAR SURGERY  
Stop Code: 417 > PROSTHETICS/ORTHOTICS  
Stop Code: 418 > AMPUTATION CLINIC  
Stop Code: 419 > ANESTHESIA PRE/POST-OP CONSULT  
Stop Code: 420 > PAIN CLINIC  
Stop Code: 421 > VASCULAR LABORATORY  
Stop Code: 423 > PROS AND SENS AIDS  
Stop Code: 424 > TELEPHONE/SURGERY  
Stop Code: 425 > TELEPHONE/PROSTHETICS/ORTHOTIC  
Stop Code: 427 > ANES SPECIAL PROCS IN OR SUITE  
Stop Code: 428 > TELEPHONE/OPTOMETRY  
Stop Code: 429 > PATIENT CARE IN OR  
Stop Code: 430 > CYSTO ROOM IN UROLOGY CL  
Stop Code: 432 > PRE-SURG EVAL  
Stop Code: 434 > NON-OR ANESTHESIA PROCEDURES  
Stop Code: 435 > SURGICAL PROCEDURE UNIT  
Stop Code: 436 > CHIROPRACTIC CARE  
Stop Code: 437 > VICTORS & ADVANCED LOW VISION  
Stop Code: 438 > INTERMED LOW VISION CARE  
Stop Code: 439 > LOW VISION CARE  
Stop Code: 440 > TELE FIT & ADJUST PROV SITE

Stop Code: 441 > TELEPHONE ANESTHESIA  
Stop Code: 443 > DBQ REFERRAL CLINIC  
Stop Code: 444 > C&P VIA CVT PT SITE  
Stop Code: 445 > C&P VIA CVT PROV SITE  
Stop Code: 446 > IDES VIA CVT PT SITE  
Stop Code: 447 > IDES VIA CVT PROV SITE  
Stop Code: 448 > INTGRATED DIS EVAL (IDES) EXAM  
Stop Code: 449 > FITTING & ADJSTMNTS 2ND ONLY  
Stop Code: 450 > COMP & PENS (C&P) EXAMS  
Stop Code: 457 > TRANSPLANT  
Stop Code: 474 > RESEARCH  
Stop Code: 481 > BRONCHOSCOPY  
Stop Code: 486 > CARDIOTHORACIC SURG  
Stop Code: 487 > BARIATRIC SURG  
Stop Code: 488 > SURG ONCOLOGY  
Stop Code: 489 > SPINAL SURG  
Stop Code: 490 > TELETRANSPLANT PT SITE  
Stop Code: 491 > TELETRANSPLANT PROV SITE  
Stop Code: 497 > REGISTRY EXAM CVT PT SITE  
Stop Code: 498 > REGISTRY EXAM CVT PROV SITE  
Stop Code: 499 > ENVIRON HEALTH REG EXAM  
Stop Code: 502 > MENTAL HEALTH CLINIC - IND  
Stop Code: 504 > GRANT & PER DIEM GROUP  
Stop Code: 507 > HUD/VASH GROUP  
Stop Code: 508 > HCHV/HCFI GROUP  
Stop Code: 509 > PSYCHIATRY  
Stop Code: 510 > PSYCHOLOGY  
Stop Code: 511 > GRANT & PER DIEM INDIV  
Stop Code: 513 > SUBSTANCE USE DISORDER IND  
Stop Code: 514 > SUB USE DISORDER HOME VST  
Stop Code: 516 > PTSD - GROUP  
Stop Code: 519 > SUB USE DISORDER PTSD TEAM  
Stop Code: 522 > HUD/VASH INDIV  
Stop Code: 523 > OPIOID TREATMENT PROGRAM  
Stop Code: 524 > ACTIVE DUTY SEXUAL TRAUMA  
Stop Code: 527 > TELEPHONE MH  
Stop Code: 528 > TELEPHONE HCFI  
Stop Code: 529 > HCHV/HCFI INDIV  
Stop Code: 530 > TELEPHONE/HUD-VASH  
Stop Code: 533 > MH INTERVENTION BIOMED CARE IND  
Stop Code: 534 > MH INTGRATED CARE IND  
Stop Code: 535 > MH VOCATIONAL ASSISTANCE - IND  
Stop Code: 536 > TELEPHONE/MH VOC ASSISTANCE  
Stop Code: 538 > PSYCHOLOGICAL TESTING  
Stop Code: 539 > MH INTGRATED CARE GRP  
Stop Code: 542 > TELEPHONE/PTSD  
Stop Code: 545 > TELEPHONE SUD  
Stop Code: 546 > TELEPHONE ICMHR  
Stop Code: 550 > MENTAL HEALTH CLINIC-GROUP  
Stop Code: 552 > ICMHR INDIVIDUAL  
Stop Code: 555 > HOMELESS VT COM EMP SVC INDIV  
Stop Code: 556 > HOMELESS VT COM EMP SVC GRP  
Stop Code: 560 > SUBSTANCE USE DISORDR GRP  
Stop Code: 562 > PTSD - INDIVIDUAL  
Stop Code: 564 > MH TEAM CASE MANAGEMENT  
Stop Code: 565 > MH INTERVENTION BIOMED GRP  
Stop Code: 566 > MH RISK-FACTOR-REDUCTION ED GR  
Stop Code: 567 > ICMHR GROUP  
Stop Code: 568 > MH CWT/SE  
Stop Code: 573 > MH INCENTIVE THERAPY F TO F  
Stop Code: 574 > MH CWT/TWE  
Stop Code: 575 > MH VOCATIONAL ASSISTANCE-GRP

Stop Code: 576 > PSYCHOGERIATRIC - INDIVIDUAL  
Stop Code: 577 > PSYCHOGERIATRIC - GROUP  
Stop Code: 579 > TELEPHONE/PSYCHOGERIATRICALS  
Stop Code: 582 > PRRC INDIVIDUAL  
Stop Code: 583 > PRRC GROUP  
Stop Code: 584 > TELEPHONE PRRC  
Stop Code: 586 > RRTP INDIVIDUAL  
Stop Code: 587 > RRTP GROUP  
Stop Code: 591 > HEALTHCARE FOR REENTRY VETS  
Stop Code: 592 > VETERANS JUSTICE OUTREACH  
Stop Code: 593 > RRTP OUTREACH SERVICES  
Stop Code: 596 > RRTP ADMISSION SCREENING SRVCS  
Stop Code: 597 > TELEPHONE - RRTP  
Stop Code: 598 > RRTP OUTPATIENT INDIVIDUAL  
Stop Code: 599 > RRTP OUTPATIENT GROUP  
Stop Code: 602 > ASSISTED HEMODIALYSIS  
Stop Code: 603 > LIMITED SELF CARE HEMODIALYSIS  
Stop Code: 604 > HOME/SELF HEMODIALYSIS TRNING  
Stop Code: 605 > HOMESELF HEMDIAL FOLLOWUP  
Stop Code: 606 > HOMESELF PERITNDIALY FOLLOWUP  
Stop Code: 607 > STAFFASSIST PERITNDIALY  
Stop Code: 608 > HOMESELF PERITNDIALY TRNING  
Stop Code: 611 > TELEPHONE/DIALYSIS  
Stop Code: 644 > NC RTCV TELECARE PT LOC  
Stop Code: 645 > NC RTCV TELECARE PRV LOC  
Stop Code: 646 > NC S&F TELECARE PT LOC  
Stop Code: 647 > NC S&F TELECARE PRV LOC  
Stop Code: 648 > RT CVT W NONVAMC PROVID LOC  
Stop Code: 651 > STATE NURSING HOME DAYS  
Stop Code: 652 > STATE RES REHAB TX PGRM (RRTP)  
Stop Code: 656 > DOD NON-VA CARE  
Stop Code: 658 > STATE HOME ADULT DAY HLTHCARE  
Stop Code: 669 > COMMUNITY CARE CONSULT  
Stop Code: 673 > CLINICAL TEAM CONFERENCE  
Stop Code: 674 > ADMIN PAT ACTIVITIES (MASNONCT)  
Stop Code: 679 > NC CVT TO HOME PROVID LOC  
Stop Code: 680 > HCBC ASSESSMENT  
Stop Code: 681 > VA-PAID HCBC PROVIDERS  
Stop Code: 682 > VA-REFER TO HCBC PROV  
Stop Code: 683 > HT NON-VIDEO MONITORING  
Stop Code: 684 > HT NON-VIDEO INTERVENTION  
Stop Code: 685 > HT PROGRAM PATIENTS  
Stop Code: 686 > TELEPHONE BY HT STAFF  
Stop Code: 690 > RT CLIN VID TH PAT SITE  
Stop Code: 692 > CVT PRV SITE SAME DIV/STA  
Stop Code: 693 > RT CLIN VD TH PRV SITE(DIFSTA)  
Stop Code: 694 > SF TH PAT SITE  
Stop Code: 695 > SF TH PRV SITE SAME DIV/STA  
Stop Code: 696 > SF TH PRV SITE(DIFSTA)  
Stop Code: 697 > CHART CONSULT  
Stop Code: 698 > REMOTE PT MONITOR PROV SITE  
Stop Code: 699 > CVT EMERGENCY CONSULT  
Stop Code: 701 > BP EVAL  
Stop Code: 703 > MAMMOGRAM (MG)  
Stop Code: 704 > WMS SPECIFIC PREVENTIVE CARE  
Stop Code: 706 > ALCOHOL SCREENING  
Stop Code: 707 > SMOKING CESSATION  
Stop Code: 708 > TELE SMOKE CESS PROV SITE  
Stop Code: 710 > PREVENTIVE IMMUNIZATION  
Stop Code: 713 > GAMBLING ADDICTION (2ND ONLY)  
Stop Code: 714 > OTHER ED IND  
Stop Code: 717 > PPD CLINIC (2ND ONLY)

```

Stop Code: 718 > EYE TELE SCREENING
Stop Code: 719 > MHV SECURE MESSAGING
Stop Code: 720 > OTHER ED GRP
Stop Code: 721 > OEND ED IND
Stop Code: 722 > OEND ED GRP
Stop Code: 723 > OEND ED CVT PT SITE
Stop Code: 724 > OEND ED CVT PRV SITE
Stop Code: 901 > TELE-ICU PATIENT SITE
Stop Code: 999 > OCCUPATIONAL HEALTH
Stop Code: 103801
      103 > TELEPHONE TRIAGE
      801 > TELEPHONE TRIAGE IN VISN
Stop Code: 103802
      103 > TELEPHONE TRIAGE
      802 > TELEPHONE TRIAGE OUT OF VISN
Stop Code: 103803
      103 > TELEPHONE TRIAGE
      803 > TELEPHONE TRIAGE COMMERCIAL
Stop Code: 323531
      323 > PRIMARY CARE/MEDICINE
      531 > PRI CARE FOR PTS WITH SMI
Stop Code: 338531
      338 > TELEPHONE PRIMARY CARE
      531 > PRI CARE FOR PTS WITH SMI
Stop Code: 339184
      339 > OBSTETRICS
      184 > CARE/CASE MANAGER
Stop Code: 568535
      568 > MH CWT/SE
      535 > MH VOCATIONAL ASSISTANCE - IND
Stop Code: 674685
      674 > ADMIN PAT ACTIVITIES (MASNONCT)
      685 > HT PROGRAM PATIENTS
=====
Total number of Telehealth Stop code: 86
Press <Enter> to continue

```

### Example 6: Inquire by Stop Code

The Telehealth Stop Code Lookup Query allows the user to Lookup a Stop Code and its Description.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

```

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries

Telehealth Inquiries

Select one of the following:

```

C      Clinic
M      Medical Center Division

```

```

I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)
R      Clinic Schedule Queuing Report

Search Option or (Q)uit: Stop Code Lookup

Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: 685
=====
Stop Code: 685 > HT PROGRAM PATIENTS
=====

Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: ^

```

### Example 7: Inquire by Station Number

Inquire by Station Number allows the scheduling supervisor to inquire on the Station Number (Time Sensitive) file (#389.9) from the Telehealth Inquiries [SD TELE INQ] option.

```

INQ    Telehealth Inquiries
ST     Telehealth Stop Code Add/Edit
CLN    VistA-Telehealth Clinic Update
PR     Provider Add/Edit
DEF    Default Provider Bulk Update
MSN    Clinics Missing Station Number Report
DISP   Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth
Inquiries

                Telehealth Inquiries

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN   Station Number (Time Sensitive)
R      ClinicSchedule Queuing Report

Search Option or (Q)uit: SN Station Number (Time Sensitive)

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER: 1      01-01-80

```



Another one:?

Answer with STATION NUMBER (TIME SENSITIVE), or REFERENCE NUMBER, or EFFECTIVE DATE, or MEDICAL CENTER DIVISION

Choose from:

1	01-01-80	XXXX
2	03-28-97	XXXX
3	12-01-97	XXXX
4	10-01-98	XXXX
5	07-01-99	XXXX
6	03-23-09	XXXX
7	04-27-11	XXXX
8	02-23-17	XXXX
9	12-11-15	XXXX
10	02-01-16	XXXX

Another one:2            03-28-97            XXXX            442GA

Another one:

=====  
==

Number: 1	Reference Number: 1
Effective Date: Jan 01, 2080	Medical Center Division:
Station Number: XXX	Inactive: No
Is Primary Division: Yes	

Number: 2	Reference Number: 2
Effective Date: Mar 28, 1997	Medical Center Division:
Station Number: XXXX	Inactive: Yes
Is Primary Division: No	

=====  
==

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER:

### Example 8: Clinic Schedule Queuing Report

When editing VistA clinic schedules, two transactions typically occur. The old schedule is deleted, which results in a BLOCK CLINIC DAY transaction being sent to TMP. When the new schedule is written to the clinic, an UNBLOCK CLINIC DAY transaction is sent. This results in the clinic being blocked momentarily until the second transaction arrives. This method has created a good deal of network traffic and occasionally causes problems if the transactions arrive out-of-order causing an inadvertent blocked day.

To resolve these problems, a queue is being created to hold all of the clinic schedule edit transactions briefly so that they can be evaluated. All of the BLOCK CLINIC DAY

and UNBLOCK CLINIC DAY transaction pairs will be canceled, as they have no net effect on the system, but potentially cause a great deal of network congestion. Those that need to be sent on to TMP will be sent in the correct order.

The Clinic Schedule Queuing Report lists all of the transactions that were queued and the action resulting from the queuing. Actions can be *sent* (transaction was sent to VistA) or *offset* (transactions were cancelled and not sent to VistA).

INQ	Telehealth Inquiries
ST	Telehealth Stop Code Add/Edit
CLN	VistA-Telehealth Clinic Update
PR	Provider Add/Edit
DEF	Default Provider Bulk Update
MSN	Clinics Missing Station Number Report
DISP	Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

Telehealth Inquiries

Select one of the following:

C	Clinic
M	Medical Center Division
I	Institution
P	Patient Information
N	Patient ICN

L	List Telehealth Stop Codes
S	Telehealth Stop Code Lookup
<b>SN</b>	<b>Station Number (Time Sensitive)</b>
R	Clinic Schedule Queuing Report

Search Option or (Q)uit: R Clinic Schedule Queuing Report

TMP Clinic Schedule Edit Transaction List

Select one of the following:

O	ONE CLINIC
A	ALL CLINICS

ONE CLINIC OR ALL: A// ONE CLINIC  
 Select CLINIC NAME:  
 DEVICE: HOME// 0;132;66 HOME (CRT)

TMP Clinic Schedule Edit Transaction List  
 CLINIC:

APR 27, 2023

PAGE: 1

DATE	DAY OF WEEK	BLOCK/UNBLOCK	ACTION	MODIFIED	MODIFIED BY
--					
OCT 24, 2022	MONDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX,XXXXX,X
OCT 25, 2022	TUESDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
OCT 26, 2022	WEDNESDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
OCT 27, 2022	THURSDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
OCT 28, 2022	FRIDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
OCT 29, 2022	SATURDAY	UNBLOCK	SENT	OCT 18, 2022@15:24:37	XXXXXX
OCT 31, 2022	MONDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
NOV 01, 2022	TUESDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
NOV 01, 2022	TUESDAY	BLOCK	OFFSET	NOV 01, 2022@11:33:28	XXXXXX
NOV 01, 2022	TUESDAY	UNBLOCK	OFFSET	NOV 01, 2022@11:33:28	XXXXXX
NOV 01, 2022	TUESDAY	BLOCK	OFFSET	NOV 01, 2022@11:33:48	XXXXXX
NOV 01, 2022	TUESDAY	UNBLOCK	OFFSET	NOV 01, 2022@11:33:48	XXXXXX
NOV 02, 2022	WEDNESDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
NOV 03, 2022	THURSDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
NOV 04, 2022	FRIDAY	UNBLOCK	SENT	OCT 18, 2022@14:45:07	XXXXXX
NOV 05, 2022	SATURDAY	UNBLOCK	SENT	OCT 18, 2022@15:24:37	

END OF REPORT

## Telehealth Stop Code Add/Edit [SD TELE STOP CODE]

This option allows the Holder of the SDTOOL key to Add or Edit the Stop Codes in the SD TELE HEALTH STOP CODE FILE (#40.6), which is responsible for two Real-Time Updates sent to the Telehealth Management Platform (TMP):

### Example 1: Adding new stop code

```

INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: ST Telehealth Stop Code Add/Edit

Enter Stop Code: 311
This stop code is NOT in the file, do you want to add it? NO// Y YES
STOP Code: 311 has been Added!

Do you want to edit another stop code? NO//
  
```

### Example 2: Delete existing stop code

```
INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report
R    ClinicSchedule Queuing Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: ST Telehealth Stop Code Add/Edit

Enter Stop Code: 311
This stop code is already in the file, do you want to delete it? NO// Y YES
STOP Code: 311 has been Deleted!

Do you want to edit another stop code? NO//
```

## VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]

This option allows the Holder of the SDTOOL key to send clinic update message(s) from VistA to TMP without a need to edit the Clinic Profile. The option allows to send clinic update for specific clinic or a list of clinics that meet selected options.

### Example 1: Send update for selected clinic

```
INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: CLN VistA-Telehealth Clinic Update

          VistA Real-Time Clinic Updates

Select (C)linic, (S)top Code or (Q)uit: C// linic

Select Clinic:   XXXX/XXX/XX
Another one:
=====
Clinic:   XXXX/XXX/XX
=====
Sending HL7 message for Clinic: XXXX/XXX/XX

Press <Enter> to continue
```

### Example 2: Send update for all clinics that meet specific criteria

```
INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: CLN VistA-Telehealth Clinic Update
```

VistA Real-Time Clinic Updates

Select (C)linic, (S)top Code or (Q)uit: C// **S** Stop Code

(A)ctive Clinics, (I)nactive Clinics, (B)oth: A// ctive

Select division: ALL// ?

ENTER:

- Return for all divisions, or
  - A division and return when all divisions have been selected--limit 20
- Imprecise selections will yield an additional prompt.

(e.g. When a user enters 'A', all items beginning with 'A' are displayed.)

Answer with MEDICAL CENTER DIVISION NUM, or NAME, or FACILITY NUMBER, or  
TREATING SPECIALTY

Do you want the entire 16-Entry MEDICAL CENTER DIVISION List?

Select division: ALL//

Select Telehealth Stop Code: **103**

Select another Telehealth Stop Code:

```
=====
Clinic: 913      (103/   ) NHM/TELE TRIAGE/DAYS-X
Clinic: 915      (   /103) NHM/TELE TRIAGE/NIGHTS-X
Clinic: 1976     (103/802) NHM/DAYTON TELE TRIAGE(631)-X
Clinic: 7479     (103/117) NHM/TELE TRIAGE/RN DAYS-X
=====
```

Sending HL7 message for Clinic: 913-NHM/TELE TRIAGE/DAYS-X

Sending HL7 message for Clinic: 915-NHM/TELE TRIAGE/NIGHTS-X

Sending HL7 message for Clinic: 1976-NHM/DAYTON TELE TRIAGE(631)-X

Sending HL7 message for Clinic: 7479-NHM/TELE TRIAGE/RN DAYS-X

Total number of clinics updated: 4

Press <Enter> to continue

## Provider Add/Edit [SD PROVIDER ADD/EDIT]

This option provides holder of the SDTOOL key with the ability to add or edit the providers associated with a selected clinic.

### Example:

```
INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report
```

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **PR** Provider Add/Edit

CAUTION: DO NOT USE - Default Provider for setting up a Shared or Patient Site  
Telehealth VistA Clinics.

Select Clinic:

Providers associated with this clinic:

```
- << Default >>

DEFAULT PROVIDER:   TEST, PROVIDER   TP   192   OI&T STAFF
EMAIL ADDRESS:

Select PROVIDER:
  PROVIDER:
  DEFAULT PROVIDER: YES//
Select PROVIDER:

Press <Enter> to continue:
```

## Default Provider Bulk Update [SD DEFAULT PROVIDER UPDATE]

This option provides users with the ability to bulk update Default Provider for dedicated clinics. A dedicated clinic is one in which only one provider is found with a Default Provider flag. The bulk update operation should be allowed on dedicated clinics only. If a clinic is shared clinic with multiple providers, no updates will take place. Telehealth patient clinics are restricted. The Bulk Update operation will not act upon inactive clinics. If attempted, the message "Provider update on inactive clinics is not allowed." will be returned. The Bulk Update operation also will not act upon Telehealth patient sites. In this case the message "Telehealth Patient Site Stop Codes are not allowed for Bulk Default Provider Update" will be displayed.

**Example #1:** Search the option using Clinic option to select multiple clinics to update the default provider field for them. (Selected clinics with no Default provider entered and one entry in the PROVIDER multiple found and marked as default will be updated).

```
INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: def  Default Provider Bulk Update

                               Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// c  Clinic
```

```

Select Clinic: `
Another one: `
Another one: ` NHM/ECHO
Another one:
=====

1666      NHM/ECHO (303/115)
      --- No action taken, default provider is already set.

2070      (115/136)
      >>> Default Provider is set to:

2072      WOPC/TH/PHARM/GENERAL/PRO-X (118/)
      --- No action taken, no default provider found.

Total number of clinics updated 1 out of 3

Press <Enter> to continue

```

**Example #2:** Search the option by Stop code option to select multiple clinics to update the default provider field for them.

```

                          Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// s Stop Code

(P)rimary Stop Code, (S)econdary Stop Code: P// s Secondary Stop Code

Select Telehealth Stop Code: 115
Select another Telehealth Stop Code:
=====

1666      NHM/ECHO (303/115)
      --- No action taken, default provider is already set.

Total number of clinics updated 0 out of 1

Press <Enter> to continue

```

**Example #3:** Search the option using the 'Provider' option to select multiple clinics to update the default provider field for them.

(Note: Dedicated clinics in this case are clinics assigned the selected Provider and has no Default provider field assigned and PROVIDER multiple has one entry and flagged as default with be updated).

Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// p Provider

Select Provider:

Another one:

```
=====
1666      NHM/ECHO (303/115)
      >>> Default Provider set to:

2070      GOPC/TH/BARIATRIC GRP/WROX/PAT (115/136)
      >>> Default Provider set to:

6497      NHM/TH/SCI/PROVIDER-X (118/693)
      --- No action taken, multiple providers assigned.
```

Total number of clinics updated 2 out of 3

Press <Enter> to continue



# Clinics Missing Station Number Report [SD MISSING STATION NUMBER]

This report displays any local clinics that do not point to a valid Station Number. This report has two filters. The first is Active Clinics, Inactive Clinics or Both. The second is a choice of Clinic Types. The options are: (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll. See an example below.

## Example:

```
Select OPTION NAME: SDMGR          Scheduling Manager's Menu

Scheduling Version 5.3

ACR    Ambulatory Care Reporting Menu ...
AM     Appointment Management
CONS   Consult/Request Tracking User Menu ...
SDRR   Recall Reminder Main Menu ...
        Appointment Menu ...
        Automated Service Connected Designation Menu ...
        Outputs ...
        Supervisor Menu ...
        Telehealth Management Toolbox ...
        VistA Scheduling GUI Resource Mgmt Report Data

Select Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management To
olbox

INQ    Telehealth Inquiries
ST     Telehealth Stop Code Add/Edit
CLN    VistA-Telehealth Clinic Update
PR     Provider Add/Edit
DEF    Default Provider Bulk Update
MSN    Clinics Missing Station Number Report
DISP   Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: MSN Clinics Missing
Station Number Report
CLINICS THAT ARE MISSING STATION NUMBER

List which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTH
List which clinic types - (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-C
linic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll ? C// ALL
DEVICE: HOME// 0;132;66 HOME (CRT)

CLINICS THAT ARE MISSING STATION NUMBER          DATE: 04/07/22
PAGE: 1
CLINIC TYPE: ALL
```

BOTH ACTIVE AND INACTIVE CLINICS										
CLINIC	CLINIC NAME	ABR	TYPE	INST	DIV	PRI	SC	SEC	SC	NCNT STATION
3	MISSING LOCATION IEN=3									
10	Missing Hospital Location									
1500	ZZCHY LORI HEARING AID	ZZLHAC	CLINIC			117		428		N
2185	ZZOUTSIDE CHY RAD		CLINIC							
2187	OUTSIDE BASE RAD		CLINIC	379		112				N
2188	OUTSIDE BASE NUC MED		CLINIC	379		116				N
2189	OUTSIDE BASE ULTRASOUND		CLINIC	379		122				N
2190	OUTSIDE BASE MRI		CLINIC	379		338				N
2191	OUTSIDE BASE CT		CLINIC	379		337				N
2192	OUTSIDE BASE VAS		CLINIC	379		188				N
2193	OUTSIDE BASE MAM		CLINIC	379		266				N
2659	ZZFTC PC KELLEY		CLINIC							N
3382	zzchy test		CLINIC							N
3559	OUTSIDE US		IMAGING							
3621	ZZSTR TELE DERM IFC DNVR PAT		CLINIC							N
3742	ZZSET		CLINIC							
4179	ZZSMITH PC	ZZSMITH	CLINIC							
4351	ZZZZ	1	CLINIC							
4476	ZZDONT KNOW WHAT THIS IS		CLINIC							
4864	NEW TH TEST		CLINIC							
10998										
INQ	Telehealth Inquiries									
ST	Telehealth Stop Code Add/Edit									
CLN	VistA-Telehealth Clinic Update									
PR	Provider Add/Edit									
DEF	Default Provider Bulk Update									
MSN	Clinics Missing Station Number Report									
DISP	Display Clinic Availability Report									

Select Telehealth Management Toolbox <TEST ACCOUNT> Option:

## Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]

This option is an existing option on other Scheduling menus and placed here for convenience for TMP users. It behaves as it has in the past. See an example below.

### Example:

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: DISP Display Clinic

Availability Report

Select division: ALL//

Select clinic: ALL// RAVI

1 RAVI 692 - 442

2 RAVI PAT 442

CHOOSE 1-2: 1 RAVI 692 - 442

Select another clinic: RAVI

1 RAVI 692 - 442

2 RAVI PAT 442

CHOOSE 1-2: 2 RAVI PAT 442

Select another clinic:

\*\*\*\* Date Range Selection \*\*\*\*

Beginning DATE : T (FEB 17, 2022)

Ending DATE : T+6 (FEB 23, 2022)

INCLUDE CANCELLATIONS AND/OR NO-SHOWS? No// (No)

DEVICE: HOME// HOME (CRT) Right Margin: 80//

FEB 17, 2022@11:30

FORT COLLINS  
RAVI 692 - 442  
FEBRUARY 2022

TIME	8	9	10	11	12	1	2	3	4	5	6
DATE											
TH 17	[j j j]	9 9	[j j j]	[j j j]		[j j j]	[j j j]	[j j j]	[j j j]		
FR 18	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]						
SA 19	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]						
SU 20	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]						
MO 21	[j j j]	[j j j]	[j j j]	[j j j]	[j j j]			[j j j]	[j j j]	[j j j]	[j j j]
TU 22	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]		[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]
WE 23	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]

PRESS RETURN TO CONTINUE OR ^ TO QUIT

FOR CLINIC AVAILABILITY PATTERNS:

0-9 and j-z --denote available slots where j=10,k=11...z=26  
A-W --denote overbooks with A being the first slot to be overbooked  
and B being the second for that same time, etc.  
\*,\$,!,@,# --denote overbooks or appts. that fall outside of a clinic's  
regular hours

PRESS RETURN TO CONTINUE OR ^ TO QUIT

RAVI 692 - 442  
FEBRUARY 2022

THURSDAY FEB 17,2022  
9:15 AM \*\*\*\*\*6780 (60) MINUTES

PRESS RETURN TO CONTINUE OR ^ TO QUIT

RAVI 692 - 442  
FEBRUARY 2022

FOR INDIVIDUAL APPOINTMENT LISTINGS:

\*\*\* --UNSCHEDULED VISIT

PRESS RETURN TO CONTINUE OR ^ TO QUIT

FEB 17,2022@11:30

GREELEY  
RAVI PAT 442  
FEBRUARY 2022

TIME	8	9	10	11	12	1	2	3	4
DATE									
TH 17	[j 9 9 9 9	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j
MO 21	[j j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j
TU 22	[j j 9 9 9 9 j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j
WE 23	[j j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j	j j j j j j

Clinic --inactive from 05/07/2013 to 06/13/2019

FOR CLINIC AVAILABILITY PATTERNS:

- 0-9 and j-z --denote available slots where j=10,k=11...z=26
- A-W --denote overbooks with A being the first slot to be overbooked and B being the second for that same time, etc.
- \*,\$,!,@,# --denote overbooks or appts. that fall outside of a clinic's regular hours

PRESS RETURN TO CONTINUE OR ^ TO QUIT

# Clinics With Institutional Discrepancy [SD INSTITUTION DISCREPANCY]

This option is a Missing Institution Report in the VistA Telehealth Management Toolbox so that a user can see which clinics are missing an Institution due to discrepancies found between the Medical Center Division and the Institution File Pointer.

## Example:

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: SID Clinics With Institutional Discrepancy  
 CLINICS THAT HAVE AN INSTITUTIONAL DISCREPANCY

List which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTH  
 Select (C)linic, (S)top Code or (Q)uit: C// LINIC  
 CLINIC NAME or ALL: CHY HEAR

Press Enter for ALL divisions or  
 Select DIVISION: ALL//  
 Select (D)iscrepancy or (A)ll: D// ISCREPANCY  
 DEVICE: HOME// 0;132;60 HOME (CRT)

CLINICS WITH INSTITUTIONAL DISCREPANCY DATE: 01/29/24  
 PAGE: 1  
 BOTH ACTIVE AND \*INACTIVE CLINICS  
 CLINICS BEGINNING WITH "CHY HEAR"  
 CLINICS WITH DISCREPANCY ONLY  
 DIVISION: ALL

Station Clinic Name Number	Institution	IEN	###/###	Station Number	Medical Center Division	Derived Institution	
CHY HEARING AID DISP 3		3490	134/		CHEYENNE VAMROC	442	442
CHY HEARING AID FOLLOW UP 1 EH		4703	134/428		CHEYENNE VAMROC	442	442
CHY HEARING AID FOLLOW UP 2		2411	134/428		CHEYENNE VAMROC	442	442
CHY HEARING AID FOLLOW UP 3		4418	134/428		CHEYENNE VAMROC	442	442
*CHY HEARING AID FOLLOW UP 6 EH		4420	134/428		CHEYENNE VAMROC	442	442

\*\* END \*\*