

# **Telehealth Management Platform (TMP)**

**Release 5.2.9.1**

## **Deployment, Installation, Back-Out, and Rollback Guide**



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**Department of Veterans Affairs  
Office of Information and Technology (OI&T)**

# Introduction

This document describes how to deploy and install Telehealth Management Platform (TMP) Release 5.2.9.1 as well as the plan to rollback to a previous version or data set if necessary. Release 5.2.9.1 includes <description>. The instructions have been customized for this release.

For more information on TMP dependencies, deployment environments, site readiness, resources, and roles and responsibilities, please see Standard DIBR Content on Confluence.

Please see <link to Release Notes> for updates included in this release.

## TMP Release 5.2.9.1 Deployment Instructions

This section provides steps to deploy the TMP related changes in the Production environment, including backup and solution deployment. Complete the steps in the following sections.

Step 1: Perform Backups

Step 2: Deploy the Solution

### Step 1: Perform Backups

Prior to beginning the deployment, it is important to make backups in the environments. Use the instructions on the following Confluence page to complete backups.

Backup Instructions

#### Change Request: Begin Implementation

CHG0569466 | Change Request | ServiceNow

### Step 2: Deploy the Solution

1. Backup TMP Dynamics
2. Location for the Solution file: GitHub TMP Release 5.2.9.1 Solution File and API Backup Files
3. Import solution file into the environment.
4. **Publish All Customizations**

The following Jira issues are included in the solution file.

- <https://jira.devops.va.gov/browse/TMP-3846> - DFCT0060280 Active blank patient records are being created
- <https://jira.devops.va.gov/browse/TMP-3818> - DFCT0060260 VistA Clinics are not updating because of missing Inactivate and Reactivate Dates.

### Step 3: Complete Manual Configuration

1. **Make sure the Flow is Deployed and Active in Production.**

Process Type	Entity	Process Name	Change Type	Comments
Power Automate	Scheduled	Activate Inactivate Clinics	Modified	Added the steps to match the conditions for clinic state and marked as Active/ Inactive

## 2. Backup and Publish Changes for API.

### App Services

Did you update any app services? **IHS LOB**

1.	Log into https://portal.azure.us in IE	
2.	Go to App Services and find the relevant LOB for the subscription you are deploying to	
3.	Go to App Services and find the relevant LOB for the subscription you are deploying to	SQA: ihs-lob-qa-tmp PPD: ihs-lob-nprod-tmp PROD EAST: ihs-lob-tmp PROD SOUTH: ihs-lob-tmp
4.	Log into the App Service, then go to the command prompt and download the Site folder to create a backup	
5.	Go to the site\wwwroot\bin folder in Azure	Take a backup of the bin folder
6.	Publish from the VS QA/PPD -> release Prod -> master branch	LOB.HealthShare.Api
7.	In the Azure Portal, stop and start the app service	

## Deployment Verification & Testing Procedure

Perform a test using Postman by submitting a request to each new API by Region (i.e. East or Southwest).

TMP 5.2.9.1

### TMP Release 5.2.9.1 Backout and Rollback Plan

Redeploy the backup of the App Service and Plugins.

### Rollback Verification Procedure

Manual confirmation of the environment. Confirm any modifications made during the deployment are no longer present and compare file dates to confirm the backups are deployed. Some smoke testing may be required.

### Deployment, Testing, and Rollback Checklist

This section will be completed once each task is complete.

Activity	Date	Individual who completed activity
SQA Deployment	TBD	
SQA Testing Completed	TBD	
Preprod Deployment	TBD	
Preprod Testing Completed	TBD	

<b>Activity</b>	<b>Date</b>	<b>Individual who completed activity</b>
Production Backup	TBD	
Production Deploy	TBD	
Production Testing	TBD	
Production Go/No Go	TBD	
Production Rollback	TBD	