**Department of Veterans Affairs**

**Scheduling Package**

**Telehealth Management Platform (TMP) VistA**

**USER MANUAL**

**

**October 2021**

**Version 5.3**

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|  |  |  |  |
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|  |  |  |  |

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# Introduction

The Telehealth Management Program (TMP) integrates with Veterans Health Information Systems and Technology Architecture (VistA) to schedule, cancel or update appointments in support of Telehealth services provided by the VHA. When an appointment is made or canceled on TMP, a message is sent to VistA to update the VistA files with the appointment information. This information is then viewable in VistA Scheduling Options, Computerized Patient Record System (CPRS), Vista Scheduling Enhancements (VSE) Virtual Care Manager (VCM), VA Online Scheduling (VAOS) and other scheduling applications across the VHA. The integration with VistA is bi-directional and so Telehealth related appointments scheduled directly on VistA are also transmitted to TMP.

# VistA Telehealth User Options - Management Toolbox

The Telehealth Management Toolbox menu is a utility that pulls together several different tasks in VistA into one location for the Telehealth user to execute the following menu options. The Telehealth Management Toolbox menu can be found under the *Scheduling Manager’s Menu* [SDMGR]:

**Example: Scheduling Manager’s Menu and Telehealth Management Toolbox menu**

|  |
| --- |
|  ACR Ambulatory Care Reporting Menu ... AM Appointment Management CONS Consult/Request Tracking User Menu ... SDRR Recall Reminder Main Menu ... Appointment Menu ... Automated Service Connected Designation Menu ... Outputs ... Supervisor Menu ... Telehealth Management Toolbox ... VistA Scheduling GUI Resource Mgmt Report Data |

# Option Overview

The main options included in this menu are listed below. To the left of the option name is the shortcut synonym that the user can enter to select the option.

|  |  |
| --- | --- |
| **Shortcut** | **Option Name** |
| INQ | *Telehealth Inquiries* |
| ST | *Telehealth Stop Code Add/Edit* |
| CLN | *VistA-Telehealth Clinic Update* |
| PR | *Provider Add/Edit* |
| MSN | *Clinics Missing Station Number Report* |
| DISP | *Display Clinic Availability Report* |

# Telehealth Inquires [SD TELE INQ]

This option allows the user to inquire using the Clinic, Medical Center Division, Institution, Patient, List Telehealth Stop Codes, and Telehealth Stop Code Lookup.

**Example 1: Inquire by Clinic**

The Clinic Query allows you to view information from several different files into a single query.

|  |
| --- |
|  Select Supervisor Menu <TEST ACCOUNT> Option: **TELE**health Management ToolboxINQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)Search Option or (Q)uit: **C** ClinicSelect CLINIC: **`2070** GOPC/TH/BARIATRIC GRP/WROX/PAT SUSAN,PROVIDER ===============================================================================Clinic : 2070-GOPC/TH/BARIATRIC GRP/WROX/PATDefault Provider : Provider : 520691300-Default Provider << Default >>Medical Division : 1-NORTHAMPTONInstitution : 631-VA CNTRL WSTRN MASSCHUSETS HCSStation Number : 631Stop Code : 120-HOME TREATMENT SERVICES (118)Credit Stop Code : 525-PALLIATIVE CARE (353)Country : 1-USALocation Timezone : 2-EASTERNTimezone Exception: Overbooks per day : 20===============================================================================Select CLINIC: **^** |

**Example 2: Inquire by Medical Center Division**

The Medical Center Division Query allows the user to view all Divisions in the current VistA system and the details of each selected as they pertain to Telehealth.

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)Search Option or (Q)uit: **M** Medical Center DivisionSelect MEDICAL CENTER DIVISION NAME: NOR-PRRTP 631PA===============================================================================Medical Division : 3-NOR-PRRTPFacility Number : 631PAInstitution : 11574-NORTH-MAIN-MASSCHST-PRRTP===============================================================================Select MEDICAL CENTER DIVISION NAME: **^** |

**Example 3: Inquire by Institution**

The Institution Query allows the user to view the INSTITUTION **file (#44)**, which is a National Filed that is the same in each VistA system, and the details of each selected as they pertain to Telehealth.

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)Search Option or (Q)uit: **I** InstitutionSelect INSTITUTION NAME: CENTRAL OFFICE DC CO 101 ===============================================================================Name : 101-CENTRAL OFFICECity : WASHINGTONState : 11-DISTRICT OF COLUMBIADistrict : 29VA region IEN : Location Timezone : 2-EASTERNTimezone Exception: Country : 1-USAStation # : 101Facility DEA #: : Facility Exp. date:: Association : 1-VISN Parent: 1-Association : 2-PARENT FACILITY Parent: 2-===============================================================================Select INSTITUTION NAME: **^** |

**Example 4: Inquire by Patient**

The Patient Information Query allows the user to view the Patient filed in the current VistA system and the details of each selected as they pertain to Telehealth.

 Select one of the following:

 C Clinic

 M Medical Center Division

 I Institution

 P Patient Information

 N Patient ICN

 L List Telehealth Stop Codes

 S Telehealth Stop Code Lookup

 SN Station Number (Time Sensitive)

Search Option or (Q)uit: **P** Patient Information

Select Patient: SCHEDULING,FIRST K 6-8-37 10174678

0 NO NSC VETERAN DC

>>> Active Patient Record Flag(s):

 <BEHAVIORAL> CATEGORY I

Do you wish to view active patient record flag details? Yes// n (No)

 Enrollment Priority: Category: NOT ENROLLED End Date: 11/02/2010

 \*\*\* Patient Requires a Means Test \*\*\*

 Primary Means Test Required from AUG 23,2019

Enter <RETURN> to continue.

===============================================================================

Number (IEN) : 15937

Name : SCHEDULING,FIRST K

Sex : MALE

Date of Birth : JUN 8,1937

SSN : 101-74-6780

DOD Number : 10102030

Full ICN : 1008655794V858823

Integrated Control: 1008655794

ICN Checksum : 858823

Full ICN History : 4420011765V792817

 1008655794V858823

Deceased Date :

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

Service Connected: No

Primary Eligibility Code: NSC

No Service Connected Disabilities Listed

===============================================================================

Select Patient: SCHEDULING,FERN MICHELLE JENIFER,FERN MICHELLE \*SENSITIVE\*

 \*SENSITIVE\* YES SC VETERAN C

 \*\*\*WARNING\*\*\*

 \*\*\*RESTRICTED RECORD\*\*\*

 Enrollment Priority: GROUP 1 Category: ENROLLED End Date:

 Combat Vet Status: EXPIRED End Date: 04/26/2017

===============================================================================

Number (IEN) : 7216049

Name : SCHEDULING,FIRST K

Sex : FEMALE

Date of Birth : OCT 8,1984

SSN : 142-79-4228

DOD Number : 10102030

Full ICN : 1017647848V256503

Integrated Control:

ICN Checksum :

Full ICN History : NO ICN HISTORY

Deceased Date :

 \*\*\*\*\*\*\*\*\*\* THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED \*\*\*\*\*\*\*\*\*\*

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

SC Percent: 90%

 LABYRINTHITIS (SC - 10%)

 HEMORRHAGE OF THE BRAIN (SC - 0%)

 TINNITUS (SC - 10%)

 LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)

 PARALYSIS OF SCIATIC NERVE (SC - 10%)

 FACIAL SCARS (SC - 0%)

 POLYCYTHEMIA VERA (SC - 10%)

 SCARS (SC - 0%)

 ASTHMA,BRONCHIAL (SC - 30%)

 PARALYSIS OF MEDIAN NERVE (SC - 10%)

 NEUROSIS, GEN ANX DIS (SC - 50%)

 LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)

 ECZEMA (SC - 10%)

 2ND DEGREE BURNS (SC - 0%)

 MIGRAINE HEADACHES (SC - 0%)

Primary Eligibility Code: SERVICE CONNECTED 50% to 100%

===============================================================================

**Example 5: Inquire by Patient ICN**

The Patient ICN Query allows the user to view a Patient ICN filed in the current VistA system and the details of each selected as they pertain to Telehealth. If the ICN is assigned to more than one patient in the system, All patients with that ICN will be displayed with a message informing the user that multiple patients exist.

 Select one of the following:

 C Clinic

 M Medical Center Division

 I Institution

 P Patient Information

 N Patient ICN

 L List Telehealth Stop Codes

 S Telehealth Stop Code Lookup

 SN Station Number (Time Sensitive)

Search Option or (Q)uit: n Patient ICN

Select ICN: 1005534416V319310

===============================================================================

Full ICN : 1005534416V319310

Number (IEN) : 26355

Name : SCHEDULING,FOURTH

Sex : MALE

Date of Birth : MAR 24,1926

SSN : 001-15-6666

DOD Number : 10102030

Integrated Control:

ICN Checksum :

Full ICN History : NO ICN HISTORY

Deceased Date : APR 27,1999

 \*\*\*\*\*\*\*\*\*\* THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED \*\*\*\*\*\*\*\*\*\*

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

SC Percent: 100%

 BRAIN SYNDROME (SC - 100%)

Primary Eligibility Code: SERVICE CONNECTED 50% to 100%

===============================================================================

===============================================================================

Full ICN : 1005534416V319310

Number (IEN) : 32961

Name : SCHEDULING,FOURTH

Sex : MALE

Date of Birth : SEP 17,1928

SSN : 555-22-9999

DOD Number : 10102030

Integrated Control:

ICN Checksum :

Full ICN History : NO ICN HISTORY

Deceased Date : MAR 4,2008

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

Service Connected: No

Primary Eligibility Code: NSC

No Service Connected Disabilities Listed

===============================================================================

More than one Patient ICN exists in this VistA System, please contact your

local Health Administration Services. If this is related to an INTRAfacility

action, enter a Service Now ticket with your local HAS Office. If this is

related to an INTERfacility action, enter an IAM Toolkit Request at

http://vaww.vhadataportal.med.va.gov/PolicyAdmin/HealthcareIdentityManagement.as

px

===============================================================================

Full ICN : 1005534416V319310

Number (IEN) : 7209403

Name : SCHEDULING,FOURTH

Sex : MALE

Date of Birth : FEB 2,1955

SSN : 222-77-9999

DOD Number : 10102030

Integrated Control:

ICN Checksum :

Full ICN History : 4420041249V558763

 1017922298V126632

Deceased Date :

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

Service Connected: No

Primary Eligibility Code: NSC

No Service Connected Disabilities Listed

===============================================================================

More than one Patient ICN exists in this VistA System, please contact your

local Health Administration Services. If this is related to an INTRAfacility

action, enter a Service Now ticket with your local HAS Office. If this is

related to an INTERfacility action, enter an IAM Toolkit Request at

http://vaww.vhadataportal.med.va.gov/PolicyAdmin/HealthcareIdentityManagement.as

px

Records Found: 3

Select ICN:

SCHEDULING,FIRST KSCHEDULING,FIRST KSCHEDULING,FIRST K

**Example 6: List Telehealth Stop Codes**

The List Telehealth Stop Codes Query allows the user to view the current contents of the SD TELE HEALTH STOP CODE FILE (#40.6).

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditDISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code Lookup SN Station Number (Time Sensitive)Search Option or (Q)uit: **L** List Stop codes===============================================================================Stop Code: 103 > TELEPHONE TRIAGEStop Code: 111 > TELE-PATHOLOGYStop Code: 118 > HOME TREATMENT SERVICESStop Code: 136 > TELE POST DEPLOY PT SITEStop Code: 137 > TELE POST DEPLOY PROV SITEStop Code: 147 > TELEPHONE/ANCILLARYStop Code: 148 > TELEPHONE/DIAGNOSTICStop Code: 160 > CLINICAL PHARMACYStop Code: 169 > TELEPHONE/CHAPLAINStop Code: 178 > TELEPHONE HBPCStop Code: 179 > RT CLIN VID CARE HOMEStop Code: 181 > TELEPHONE/DENTALStop Code: 182 > TELEPHONE CASE MANAGEMENTStop Code: 184 > CARE/CASE MANAGERStop Code: 185 > NURSE PRACTITIONERStop Code: 186 > PHYSICIAN ASSISTANTStop Code: 189 > STORE & FORWARD HOME PROV SITEStop Code: 199 > TELEPHONE POLYTRAUMA/TBIStop Code: 216 > TELEPHONE/REHAB AND SUPPORTStop Code: 221 > TELEPHONE VISTStop Code: 224 > TELEPHONE SCIStop Code: 225 > SCI TELEHEALTH VIRTUALStop Code: 229 > TELEPHONE/BLIND REHAB PROGRAMStop Code: 322 > COMP WOMEN'S HLTHStop Code: 324 > TELEPHONE/MEDICINEStop Code: 325 > TELEPHONE/NEUROLOGYStop Code: 326 > TELEPHONE/GERIATRICSStop Code: 338 > TELEPHONE PRIMARY CAREStop Code: 348 > PRIMARY CARE SHARED APPTStop Code: 371 > HT SCREENINGStop Code: 424 > TELEPHONE/SURGERYStop Code: 425 > TELEPHONE/PROSTHETICS/ORTHOTICStop Code: 428 > TELEPHONE/OPTOMETRYStop Code: 440 > TELE FIT & ADJUST PROV SITEStop Code: 441 > TELEPHONE ANESTHESIAStop Code: 444 > C&P VIA CVT PT SITEStop Code: 445 > C&P VIA CVT PROV SITEStop Code: 446 > IDES VIA CVT PT SITEStop Code: 447 > IDES VIA CVT PROV SITEStop Code: 490 > TELETRANSPLANT PT SITEStop Code: 491 > TELETRANSPLANT PROV SITEStop Code: 502 > MENTAL HEALTH CLINIC - INDStop Code: 527 > TELEPHONE MHStop Code: 528 > TELEPHONE HCMIStop Code: 530 > TELEPHONE/HUD-VASHStop Code: 534 > MH INTGRTD CARE INDStop Code: 536 > TELEPHONE/MH VOC ASSISTANCEStop Code: 542 > TELEPHONE/PTSDStop Code: 545 > TELEPHONE SUDStop Code: 546 > TELEPHONE ICMHRStop Code: 579 > TELEPHONE/PSYCHOGERIATRICSStop Code: 584 > TELEPHONE PRRCStop Code: 597 > TELEPHONE - RRTPStop Code: 611 > TELEPHONE/DIALYSISStop Code: 644 > NC RTCV TELECARE PT LOCStop Code: 645 > NC RTCV TELECARE PRV LOCStop Code: 646 > NC S&F TELECARE PT LOCStop Code: 648 > RT CVT W NONVAMC PROVID LOCStop Code: 674 > ADMIN PAT ACTIVTIES (MASNONCT)Stop Code: 679 > NC CVT TO HOME PROVID LOCStop Code: 680 > HCBC ASSESSMENTStop Code: 683 > HT NON-VIDEO MONITORINGStop Code: 684 > HT NON-VIDEO INTERVENTIONStop Code: 685 > HT PROGRAM PATIENTSStop Code: 686 > TELEPHONE BY HT STAFFStop Code: 690 > RT CLIN VID TH PAT SITEStop Code: 692 > CVT PRV SITE SAME DIV/STAStop Code: 693 > RT CLIN VD TH PRV SITE(DIFSTA)Stop Code: 694 > SF TH PAT SITEStop Code: 695 > SF TH PRV SITE SAME DIV/STAStop Code: 696 > SF TH PRV SITE(DIFSTA)Stop Code: 697 > CHART CONSULTStop Code: 698 > SF TELECARE FROM NONVAMC PROVStop Code: 699 > CVT EMERGENCY CONSULTStop Code: 708 > TELE SMOKE CESS PROV SITEStop Code: 718 > EYE TELE SCREENINGStop Code: 719 > MHV SECURE MESSAGINGStop Code: 723 > OEND ED CVT PT SITEStop Code: 724 > OEND ED CVT PRV SITEStop Code: 901 > TELE-ICU PATIENT SITEStop Code: 103801 103 > TELEPHONE TRIAGE 801 > TELEPHONE TRIAGE IN VISNStop Code: 103802 103 > TELEPHONE TRIAGE 802 > TELEPHONE TRIAGE OUT OF VISNStop Code: 103803 103 > TELEPHONE TRIAGE 803 > TELEPHONE TRIAGE COMMERCIALStop Code: 323531 323 > PRIMARY CARE/MEDICINE 531 > PRI CARE FOR PTS WITH SMIStop Code: 338531 338 > TELEPHONE PRIMARY CARE 531 > PRI CARE FOR PTS WITH SMIStop Code: 674685 674 > ADMIN PAT ACTIVTIES (MASNONCT) 685 > HT PROGRAM PATIENTS===============================================================================Total number of Telehealth Stop code: 86Press <Enter> to continue  |

**Example 7: Inquire by Stop Code**

The Telehealth Stop Code Lookup Query allows the user to Lookup a Stop Code and its Description.

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditDISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)Search Option or (Q)uit: **S**top Code LookupSelect SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: 685 ===============================================================================Stop Code: 685 > HT PROGRAM PATIENTS===============================================================================Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: ^ |

**Example 8: Inquire by Station Number**

Inquire by Station Number allows the scheduling supervisor to inquire on the Station Number (Time Sensitive) file (#389.9) from the Telehealth Inquiries [SD TELE INQ] option.

 **INQ Telehealth Inquiries**

 ST Telehealth Stop Code Add/Edit

 CLN VistA-Telehealth Clinic Update

 PR Provider Add/Edit

 DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

 Telehealth Inquiries

 Select one of the following:

 C Clinic

 M Medical Center Division

 I Institution

 P Patient Information

 N Patient ICN

 L List Telehealth Stop Codes

 S Telehealth Stop Code Lookup

 **SN Station Number (Time Sensitive)**

Search Option or (Q)uit: SN Station Number (Time Sensitive)

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER: **1** 01-01-80 CH

EYENNE VAMROC 545

Another one:**?**

 Answer with STATION NUMBER (TIME SENSITIVE), or REFERENCE NUMBER, or

 EFFECTIVE DATE, or MEDICAL CENTER DIVISION

 Choose from:

 1 01-01-80 CHEYENNE VAMROC 545

 2 03-28-97 CASPER 442GA

 3 12-01-97 FORT COLLINS 442GC

 4 10-01-98 GREELEY 442GD

 5 07-01-99 SIDNEY 442GB

 6 03-23-09 CHEYENNE MOC 442HK

 7 04-27-11 IDES - F.E. WARREN AFB 442MA

 8 02-23-17 RAWLINS 442QA

 9 12-11-15 TORRINGTON 442QB

 10 02-01-16 CHEYENNE VA DOMICILIARY 442BU

Another one:**2** 03-28-97 CASPER 442GA

Another one:

===============================================================================

Number: 1 Reference Number: 1

 Effective Date: Jan 01, 2080 Medical Center Division: 1-CHEYENNE VAMROC

 Station Number: 545 Inactive: No

 Is Primary Division: Yes

Number: 2 Reference Number: 2

 Effective Date: Mar 28, 1997 Medical Center Division: 2-CASPER

 Station Number: 442GA Inactive: Yes

 Is Primary Division: No

===============================================================================

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER:

# Telehealth Stop Code Add/Edit [SD TELE STOP CODE]

This option allows the Holder of the SDTOOL key to Add or Edit the Stop Codes in the SD TELE HEALTH STOP CODE FILE (#40.6), which is responsible for two Real-Time Updates sent to the Telehealth Management Platform (TMP):

**Example 1: Adding new stop code**

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **ST** Telehealth Stop Code Add/EditEnter Stop Code: **311**This stop code is NOT in the file, do you want to add it? NO// **Y** YESSTOP Code: 311 has been Added!Do you want to edit another stop code? NO//  |

**Example 2: Delete existing stop code**

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditDISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **ST** Telehealth Stop Code Add/EditEnter Stop Code: **311**This stop code is already in the file, do you want to delete it? NO// **Y** YESSTOP Code: 311 has been Deleted!Do you want to edit another stop code? NO//  |

# VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]

This option allows the Holder of the SDTOOL key to send clinic update message(s) from VistA to TMP without a need to edit the Clinic Profile. The option allows to send clinic update for specific clinic or a list of clinics that meet selected options.

**Example 1: Send update for selected clinic**

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditDISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **CLN** VistA-Telehealth Clinic Update VistA Real-Time Clinic UpdatesSelect (C)linic, (S)top Code or (Q)uit: C// linicSelect Clinic: ZZSA/TEL/PM Another one:===============================================================================Clinic: 1108 ZZSA/TEL/PM===============================================================================Sending HL7 message for Clinic: ZZSA/TEL/PMPress <Enter> to continue |

**Example 2: Send update for all clinics that meet specific criteria**

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **CLN** VistA-Telehealth Clinic Update VistA Real-Time Clinic UpdatesSelect (C)linic, (S)top Code or (Q)uit: C// **S** Stop Code(A)ctive Clinics, (I)nactive Clinics, (B)oth: A// ctiveSelect division: ALL// ?ENTER: - Return for all divisions, or - A division and return when all divisions have been selected--limit 20 Imprecise selections will yield an additional prompt. (e.g. When a user enters 'A', all items beginning with 'A' are displayed.) Answer with MEDICAL CENTER DIVISION NUM, or NAME, or FACILITY NUMBER, or TREATING SPECIALTY Do you want the entire 16-Entry MEDICAL CENTER DIVISION List? Select division: ALL// Select Telehealth Stop Code: **103** Select another Telehealth Stop Code: ===============================================================================Clinic: 913 (103/ ) NHM/TELE TRIAGE/DAYS-XClinic: 915 ( /103) NHM/TELE TRIAGE/NIGHTS-XClinic: 1976 (103/802) NHM/DAYTON TELE TRIAGE(631)-XClinic: 7479 (103/117) NHM/TELE TRIAGE/RN DAYS-X===============================================================================Sending HL7 message for Clinic: 913-NHM/TELE TRIAGE/DAYS-XSending HL7 message for Clinic: 915-NHM/TELE TRIAGE/NIGHTS-XSending HL7 message for Clinic: 1976-NHM/DAYTON TELE TRIAGE(631)-XSending HL7 message for Clinic: 7479-NHM/TELE TRIAGE/RN DAYS-XTotal number of clinics updated: 4Press <Enter> to continue |

# Provider Add/Edit [SD PROVIDER ADD/EDIT]

This option provides holder of the SDTOOL key with the ability to add or edit the providers associated with a selected clinic.

**Example:**

|  |
| --- |
| INQ Telehealth InquiriesST Telehealth Stop Code Add/EditCLN VistA-Telehealth Clinic UpdatePR Provider Add/EditDISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **PR** Provider Add/EditCAUTION: DO NOT USE - Default Provider for setting up a Shared or Patient Site Telehealth VistA Clinics.Select Clinic: RAVI 692 - 442 LASTNAMEDR,ONE IDEFAULT PROVIDER: TEST,PROVIDER TP 192 OI&T STAFFEMAIL ADDRESS:Select PROVIDER: LASTNAMEDR,TWO S//  PROVIDER: LASTNAMEDR,TWO S//  DEFAULT PROVIDER: Select PROVIDER:Press <Enter> to continue:  |

# Clinics Missing Station Number Report [SD MISSING STATION NUMBER]

This report displays any local clinics that do not point to a valid Station Number. This report has two filters. The first is Active Clinics, Inactive Clinics or Both. The second is a choice of Clinic Types. The options are: (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll. See an example below.

**Example:**

|  |
| --- |
| Select OPTION NAME: SDMGR Scheduling Manager's MenuScheduling Version 5.3 ACR Ambulatory Care Reporting Menu ... AM Appointment Management CONS Consult/Request Tracking User Menu ... SDRR Recall Reminder Main Menu ... Appointment Menu ... Automated Service Connected Designation Menu ... Outputs ... Supervisor Menu ... Telehealth Management Toolbox ... VistA Scheduling GUI Resource Mgmt Report DataYou have PENDING ALERTS Enter "VA to jump to VIEW ALERTS optionSelect Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management Toolbox INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportYou have PENDING ALERTS Enter "VA to jump to VIEW ALERTS optionSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: MSN Clinics Missing Station Number ReportCLINICS THAT ARE MISSING STATION NUMBERList which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTHList which clinic types - (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll ? C// ALLDEVICE: HOME// 0;132;66 HOME (CRT) CLINICS THAT ARE MISSING STATION NUMBER DATE: 04/07/22 PAGE: 1 CLINIC TYPE: ALL BOTH ACTIVE AND INACTIVE CLINICS CLINIC CLINIC NAME ABR TYPE INST DIV PRI SC SEC SC NCNT STATION ------- ------------------------------- ----------- ---------------- ------- ---------------- ------ ------ ---- ------- 3 MISSING LOCATION IEN=3  10 Missing Hospital Location  1500 ZZCHY LORI HEARING AID ZZLHAC CLINIC 117 428 N  2185 ZZOUTSIDE CHY RAD CLINIC  2187 OUTSIDE BASE RAD CLINIC 379 112 N  2188 OUTSIDE BASE NUC MED CLINIC 379 116 N  2189 OUTSIDE BASE ULTRASOUND CLINIC 379 122 N  2190 OUTSIDE BASE MRI CLINIC 379 338 N  2191 OUTSIDE BASE CT CLINIC 379 337 N  2192 OUTSIDE BASE VAS CLINIC 379 188 N  2193 OUTSIDE BASE MAM CLINIC 379 266 N  2659 ZZFTC PC KELLEY CLINIC N  3382 zzchy test CLINIC N  3559 OUTSIDE US IMAGING  3621 ZZSTR TELE DERM IFC DNVR PAT CLINIC N  3742 ZZSET CLINIC  4179 ZZSMITH PC ZZSMITH CLINIC  4351 ZZZZ 1 CLINIC  4476 ZZDONT KNOW WHAT THIS IS CLINIC  4864 NEW TH TEST CLINIC  10998  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportYou have PENDING ALERTS Enter "VA to jump to VIEW ALERTS optionSelect Telehealth Management Toolbox <TEST ACCOUNT> Option:  |

# Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]

This option is an existing option on other Scheduling menus and placed here for convenience for TMP users. It behaves as it has in the past. See an example below.

**Example:**

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| Select Telehealth Management Toolbox <TEST ACCOUNT> Option: DISP Display Clinic Availability ReportSelect division: ALL// Select clinic: ALL// RAVI 1 RAVI 692 - 442 LASTNAMEDR,ONE I 2 RAVI PAT 442 LASTNAMEDR,THREE DCHOOSE 1-2: 1 RAVI 692 - 442 LASTNAMEDR,ONE ISelect another clinic: RAVI 1 RAVI 692 - 442 LASTNAMEDR,ONE I 2 RAVI PAT 442 LASTNAMEDR,THREE DCHOOSE 1-2: 2 RAVI PAT 442 LASTNAMEDR,THREE DSelect another clinic: \*\*\*\* Date Range Selection \*\*\*\* Beginning DATE : T (FEB 17, 2022) Ending DATE : T+6 (FEB 23, 2022)INCLUDE CANCELLATIONS AND/OR NO-SHOWS? No// (No)DEVICE: HOME// HOME (CRT) Right Margin: 80//  |

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|  FEB 17,2022@11:30 FORT COLLINS RAVI 692 - 442 FEBRUARY 2022 TIME|8 |9 |10 |11 |12 |1 |2 |3 |4 |5 |6  DATE| | | | | | | | | | |TH 17[j j j|9 9 9|j j j|j j j] [j j j|j j j|j j j] FR 18[1 1 1|1 1 1|1 1 1|1 1 1] SA 19[1 1 1|1 1 1|1 1 1|1 1 1] SU 20[1 1 1|1 1 1|1 1 1|1 1 1] MO 21[j j j|j j j|j j j|j j j] [j j j|j j j|j j j] TU 22[1 1 1|1 1 1|1 1 1] [1 1 1|1 1 1|1 1 1|1 1 1] WE 23[5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5] PRESS RETURN TO CONTINUE OR ^ TO QUIT  |

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| FOR CLINIC AVAILABILITY PATTERNS: 0-9 and j-z --denote available slots where j=10,k=11...z=26 A-W --denote overbooks with A being the first slot to be overbooked and B being the second for that same time, etc. \*,$,!,@,# --denote overbooks or appts. that fall outside of a clinic's regular hoursPRESS RETURN TO CONTINUE OR ^ TO QUIT  |

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|  RAVI 692 - 442 FEBRUARY 2022 THURSDAY FEB 17,2022 9:15 AM SCHEDULING,FIRST K \*\*\*\*\*6780 (60) MINUTESPRESS RETURN TO CONTINUE OR ^ TO QUIT  |

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|  RAVI 692 - 442 FEBRUARY 2022FOR INDIVIDUAL APPOINTMENT LISTINGS: \*\*\* --UNSCHEDULED VISITPRESS RETURN TO CONTINUE OR ^ TO QUIT  |

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|  FEB 17,2022@11:30 GREELEY RAVI PAT 442 FEBRUARY 2022 TIME |8 |9 |10 |11 |12 |1 |2 |3 |4  DATE | | | | | | | | |TH 17 [j 9 9 9|9 j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] MO 21 [j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] TU 22 [j j 9 9|9 9 j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] WE 23 [j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] Clinic --inactive from 05/07/2013 to 06/13/2019FOR CLINIC AVAILABILITY PATTERNS: 0-9 and j-z --denote available slots where j=10,k=11...z=26 A-W --denote overbooks with A being the first slot to be overbooked and B being the second for that same time, etc. \*,$,!,@,# --denote overbooks or appts. that fall outside of a clinic's regular hoursPRESS RETURN TO CONTINUE OR ^ TO QUIT  |