

Department of Veterans Affairs
Scheduling Package
Telehealth Management Platform (TMP) VistA
USER MANUAL



October 2021
Version 5.3

Revision History

Date	Version	Description	Author
April 2022	1.03	Changes of SD*5.3*812 patch	Booz Allen Hamilton
October 2021	1.02	Changes of SD*5.3*780 patch	LIBERTY ITS
August 2021	1.01	Changes of SD*5.3*779 patch	LIBERTY ITS
May 2021	1.0	Initial version for submission	[Development Team]

Contents

Introduction	4
VistA Telehealth User Options - Management Toolbox	4
Option Overview	4
Telehealth Inquires [SD TELE INQ]	5
Telehealth Stop Code Add/Edit [SD TELE STOP CODE]	14
VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]	15
Provider Add/Edit [SD PROVIDER ADD/EDIT]	16
Clinics Missing Station Number Report [SD MISSING STATION NUMBER]	17
Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]	18

Introduction

The Telehealth Management Program (TMP) integrates with Veterans Health Information Systems and Technology Architecture (VistA) to schedule, cancel or update appointments in support of Telehealth services provided by the VHA. When an appointment is made or canceled on TMP, a message is sent to VistA to update the VistA files with the appointment information. This information is then viewable in VistA Scheduling Options, Computerized Patient Record System (CPRS), Vista Scheduling Enhancements (VSE) Virtual Care Manager (VCM), VA Online Scheduling (VAOS) and other scheduling applications across the VHA. The integration with VistA is bi-directional and so Telehealth related appointments scheduled directly on VistA are also transmitted to TMP.

VistA Telehealth User Options - Management Toolbox

The Telehealth Management Toolbox menu is a utility that pulls together several different tasks in VistA into one location for the Telehealth user to execute the following menu options. The Telehealth Management Toolbox menu can be found under the *Scheduling Manager's Menu* [SDMGR]:

Example: Scheduling Manager's Menu and Telehealth Management Toolbox menu

ACR	Ambulatory Care Reporting Menu ...
AM	Appointment Management
CONS	Consult/Request Tracking User Menu ...
SDRR	Recall Reminder Main Menu ...
	Appointment Menu ...
	Automated Service Connected Designation Menu ...
	Outputs ...
	Supervisor Menu ...
	Telehealth Management Toolbox ...
	VistA Scheduling GUI Resource Mgmt Report Data

Option Overview

The main options included in this menu are listed below. To the left of the option name is the shortcut synonym that the user can enter to select the option.

Shortcut	Option Name
INQ	<i>Telehealth Inquiries</i>
ST	<i>Telehealth Stop Code Add/Edit</i>
CLN	<i>VistA-Telehealth Clinic Update</i>
PR	<i>Provider Add/Edit</i>
MSN	<i>Clinics Missing Station Number Report</i>
DISP	<i>Display Clinic Availability Report</i>

Telehealth Inquires [SD TELE INQ]

This option allows the user to inquire using the Clinic, Medical Center Division, Institution, Patient, List Telehealth Stop Codes, and Telehealth Stop Code Lookup.

Example 1: Inquire by Clinic

The Clinic Query allows you to view information from several different files into a single query.

```
Select Supervisor Menu <TEST ACCOUNT> Option: TELEhealth Management Toolbox

  INQ   Telehealth Inquiries
  ST    Telehealth Stop Code Add/Edit
  CLN   VistA-Telehealth Clinic Update
  PR    Provider Add/Edit

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

  C      Clinic
  M      Medical Center Division
  I      Institution
  P      Patient Information
  N      Patient ICN
  L      List Telehealth Stop Codes
  S      Telehealth Stop Code Lookup
  SN     Station Number (Time Sensitive)

Search Option or (Q)uit: C Clinic

Select CLINIC:      `2070  GOPC/TH/BARIATRIC GRP/WROX/PAT      SUSAN, PROVIDER
=====
Clinic              : 2070-GOPC/TH/BARIATRIC GRP/WROX/PAT
Default Provider   :
Provider           : 520691300-Default Provider      << Default >>

Medical Division   : 1-NORTHAMPTON
Institution        : 631-VA CNTRL WSTRN MASSCHUSETS HCS
Station Number    : 631
Stop Code          : 120-HOME TREATMENT SERVICES (118)
Credit Stop Code   : 525-PALLIATIVE CARE (353)
Country            : 1-USA
Location Timezone  : 2-EASTERN
Timezone Exception:
Overbooks per day : 20
=====
Select CLINIC: ^
```

Example 2: Inquire by Medical Center Division

The Medical Center Division Query allows the user to view all Divisions in the current VistA system and the details of each selected as they pertain to Telehealth.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)

Search Option or (Q)uit: M Medical Center Division

Select MEDICAL CENTER DIVISION NAME:      NOR-PRRTP      631PA

=====

Medical Division   : 3-NOR-PRRTP
Facility Number   : 631PA
Institution       : 11574-NORTH-MAIN-MASSCHST-PRRTP
=====

Select MEDICAL CENTER DIVISION NAME: ^

```

Example 3: Inquire by Institution

The Institution Query allows the user to view the INSTITUTION file (#44), which is a National Filed that is the same in each VistA system, and the details of each selected as they pertain to Telehealth.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)

```

```

Search Option or (Q)uit: I Institution

Select INSTITUTION NAME:   CENTRAL OFFICE  DC  CO  101
=====
Name           : 101-CENTRAL OFFICE
City          : WASHINGTON
State         : 11-DISTRICT OF COLUMBIA
District      : 29
VA region IEN :
Location Timezone : 2-EASTERN
Timezone Exception:
Country       : 1-USA
Station #     : 101
Facility DEA #:
Facility Exp. date::
Association   : 1-VISN                Parent: 1-
Association   : 2-PARENT FACILITY     Parent: 2-
=====
Select INSTITUTION NAME: ^

```

Example 4: Inquire by Patient

The Patient Information Query allows the user to view the Patient filed in the current VistA system and the details of each selected as they pertain to Telehealth.

```

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)

Search Option or (Q)uit: P Patient Information

Select Patient: SCHEDULING,FIRST K      6-8-37  10174678
0      NO      NSC VETERAN      DC

>>> Active Patient Record Flag(s):
      <BEHAVIORAL>                CATEGORY I

Do you wish to view active patient record flag details? Yes// n (No)
Enrollment Priority:                Category: NOT ENROLLED  End Date: 11/02/2010

      *** Patient Requires a Means Test ***

      Primary Means Test Required from AUG 23,2019

Enter <RETURN> to continue.

=====

Number (IEN)   : 15937
Name          : SCHEDULING,FIRST K
Sex           : MALE
Date of Birth  : JUN 8,1937

```

```

SSN : 101-74-6780
DOD Number : 10102030
Full ICN : 1008655794V858823
Integrated Control: 1008655794
ICN Checksum : 858823
Full ICN History : 4420011765V792817
                  1008655794V858823
Deceased Date :
PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:
Service Connected: No
Primary Eligibility Code: NSC
No Service Connected Disabilities Listed
=====

```

```

Select Patient: SCHEDULING,FERN MICHELLE JENIFER,FERN MICHELLE *SENSITIVE*
*SENSITIVE* YES SC VETERAN C

```

```

***WARNING***
***RESTRICTED RECORD***

```

```

Enrollment Priority: GROUP 1 Category: ENROLLED End Date:
Combat Vet Status: EXPIRED End Date: 04/26/2017

```

```

=====
Number (IEN) : 7216049
Name : SCHEDULING,FIRST K
Sex : FEMALE
Date of Birth : OCT 8,1984
SSN : 142-79-4228
DOD Number : 10102030
Full ICN : 1017647848V256503
Integrated Control:
ICN Checksum :
Full ICN History : NO ICN HISTORY
Deceased Date :

```

```

***** THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED *****

```

```

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

```

```

SC Percent: 90%
LABYRINTHITIS (SC - 10%)
HEMORRHAGE OF THE BRAIN (SC - 0%)
TINNITUS (SC - 10%)
LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)
PARALYSIS OF SCIATIC NERVE (SC - 10%)
FACIAL SCARS (SC - 0%)
POLYCYTHEMIA VERA (SC - 10%)
SCARS (SC - 0%)
ASTHMA,BRONCHIAL (SC - 30%)
PARALYSIS OF MEDIAN NERVE (SC - 10%)
NEUROSIS, GEN ANX DIS (SC - 50%)
LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)
ECZEMA (SC - 10%)
2ND DEGREE BURNS (SC - 0%)
MIGRAINE HEADACHES (SC - 0%)
Primary Eligibility Code: SERVICE CONNECTED 50% to 100%
=====

```

Example 5: Inquire by Patient ICN

The Patient ICN Query allows the user to view a Patient ICN filed in the current VistA system and the details of each selected as they pertain to Telehealth. If the ICN is assigned to more than one patient in the system, All patients with that ICN will be displayed with a message informing the user that multiple patients exist.

```

Select one of the following:

```


C	Clinic
M	Medical Center Division
I	Institution
P	Patient Information
N	Patient ICN
L	List Telehealth Stop Codes
S	Telehealth Stop Code Lookup
SN	Station Number (Time Sensitive)

Search Option or (Q)uit: n Patient ICN

Select ICN: 1005534416V319310

```

=====
Full ICN          : 1005534416V319310
Number (IEN)     : 26355
Name             : SCHEDULING,FOURTH
Sex              : MALE
Date of Birth    : MAR 24,1926
SSN              : 001-15-6666
DOD Number       : 10102030
Integrated Control:
ICN Checksum     :
Full ICN History : NO ICN HISTORY
Deceased Date    : APR 27,1999
  
```

***** THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED *****

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

```

SC Percent: 100%
  BRAIN SYNDROME (SC - 100%)
Primary Eligibility Code: SERVICE CONNECTED 50% to 100%
=====
  
```

```

=====
Full ICN          : 1005534416V319310
Number (IEN)     : 32961
Name             : SCHEDULING,FOURTH
Sex              : MALE
Date of Birth    : SEP 17,1928
SSN              : 555-22-9999
DOD Number       : 10102030
Integrated Control:
ICN Checksum     :
Full ICN History : NO ICN HISTORY
Deceased Date    : MAR 4,2008
  
```

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

```

Service Connected: No
Primary Eligibility Code: NSC
No Service Connected Disabilities Listed
=====
  
```

More than one Patient ICN exists in this Vista System, please contact your local Health Administration Services. If this is related to an INTRAFacility action, enter a Service Now ticket with your local HAS Office. If this is related to an INTERfacility action, enter an IAM Toolkit Request at <http://vaww.vhadataportal.med.va.gov/PolicyAdmin/HealthcareIdentityManagement.aspx>

```

=====
Full ICN          : 1005534416V319310
Number (IEN)     : 7209403
Name             : SCHEDULING,FOURTH
Sex              : MALE
Date of Birth    : FEB 2,1955
SSN              : 222-77-9999
DOD Number       : 10102030
Integrated Control:
ICN Checksum     :
Full ICN History : 4420041249V558763
  
```

1017922298V126632
Deceased Date :

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:
Service Connected: No
Primary Eligibility Code: NSC
No Service Connected Disabilities Listed
=====

More than one Patient ICN exists in this VistA System, please contact your local Health Administration Services. If this is related to an INTRAFacility action, enter a Service Now ticket with your local HAS Office. If this is related to an INTERfacility action, enter an IAM Toolkit Request at <http://vaww.vhadataportal.med.va.gov/PolicyAdmin/HealthcareIdentityManagement.aspx>

Records Found: 3

Select ICN:

SCHEDULING,FIRST KSCHEDULING,FIRST KSCHEDULING,FIRST K

Example 6: List Telehealth Stop Codes

The List Telehealth Stop Codes Query allows the user to view the current contents of the SD TELE HEALTH STOP CODE FILE (#40.6).

```
INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

    C      Clinic
    M      Medical Center Division
    I      Institution
    P      Patient Information
    N      Patient ICN
    L      List Telehealth Stop Codes
    S      Telehealth Stop Code Lookup
    SN     Station Number (Time Sensitive)

Search Option or (Q)uit: L List Stop codes

=====

Stop Code: 103 > TELEPHONE TRIAGE
Stop Code: 111 > TELE-PATHOLOGY
Stop Code: 118 > HOME TREATMENT SERVICES
Stop Code: 136 > TELE POST DEPLOY PT SITE
Stop Code: 137 > TELE POST DEPLOY PROV SITE
Stop Code: 147 > TELEPHONE/ANCILLARY
Stop Code: 148 > TELEPHONE/DIAGNOSTIC
Stop Code: 160 > CLINICAL PHARMACY
Stop Code: 169 > TELEPHONE/CHAPLAIN
```

Stop Code: 178 > TELEPHONE HBPC
 Stop Code: 179 > RT CLIN VID CARE HOME
 Stop Code: 181 > TELEPHONE/DENTAL
 Stop Code: 182 > TELEPHONE CASE MANAGEMENT
 Stop Code: 184 > CARE/CASE MANAGER
 Stop Code: 185 > NURSE PRACTITIONER
 Stop Code: 186 > PHYSICIAN ASSISTANT
 Stop Code: 189 > STORE & FORWARD HOME PROV SITE
 Stop Code: 199 > TELEPHONE POLYTRAUMA/TBI
 Stop Code: 216 > TELEPHONE/REHAB AND SUPPORT
 Stop Code: 221 > TELEPHONE VIST
 Stop Code: 224 > TELEPHONE SCI
 Stop Code: 225 > SCI TELEHEALTH VIRTUAL
 Stop Code: 229 > TELEPHONE/BLIND REHAB PROGRAM
 Stop Code: 322 > COMP WOMEN'S HLTH
 Stop Code: 324 > TELEPHONE/MEDICINE
 Stop Code: 325 > TELEPHONE/NEUROLOGY
 Stop Code: 326 > TELEPHONE/GERIATRICS
 Stop Code: 338 > TELEPHONE PRIMARY CARE
 Stop Code: 348 > PRIMARY CARE SHARED APPT
 Stop Code: 371 > HT SCREENING
 Stop Code: 424 > TELEPHONE/SURGERY
 Stop Code: 425 > TELEPHONE/PROSTHETICS/ORTHOTIC
 Stop Code: 428 > TELEPHONE/OPTOMETRY
 Stop Code: 440 > TELE FIT & ADJUST PROV SITE
 Stop Code: 441 > TELEPHONE ANESTHESIA
 Stop Code: 444 > C&P VIA CVT PT SITE
 Stop Code: 445 > C&P VIA CVT PROV SITE
 Stop Code: 446 > IDES VIA CVT PT SITE
 Stop Code: 447 > IDES VIA CVT PROV SITE
 Stop Code: 490 > TELETRANSPLANT PT SITE
 Stop Code: 491 > TELETRANSPLANT PROV SITE
 Stop Code: 502 > MENTAL HEALTH CLINIC - IND
 Stop Code: 527 > TELEPHONE MH
 Stop Code: 528 > TELEPHONE HCMI
 Stop Code: 530 > TELEPHONE/HUD-VASH
 Stop Code: 534 > MH INTGRD CARE IND
 Stop Code: 536 > TELEPHONE/MH VOC ASSISTANCE
 Stop Code: 542 > TELEPHONE/PTSD
 Stop Code: 545 > TELEPHONE SUD
 Stop Code: 546 > TELEPHONE ICMHR
 Stop Code: 579 > TELEPHONE/PSYCHOGERIATRICS
 Stop Code: 584 > TELEPHONE PRRC
 Stop Code: 597 > TELEPHONE - RRTP
 Stop Code: 611 > TELEPHONE/DIALYSIS
 Stop Code: 644 > NC RTCV TELECARE PT LOC
 Stop Code: 645 > NC RTCV TELECARE PRV LOC
 Stop Code: 646 > NC S&F TELECARE PT LOC
 Stop Code: 648 > RT CVT W NONVAMC PROVID LOC
 Stop Code: 674 > ADMIN PAT ACTIVITIES (MASNONCT)
 Stop Code: 679 > NC CVT TO HOME PROVID LOC
 Stop Code: 680 > HCBC ASSESSMENT
 Stop Code: 683 > HT NON-VIDEO MONITORING
 Stop Code: 684 > HT NON-VIDEO INTERVENTION
 Stop Code: 685 > HT PROGRAM PATIENTS
 Stop Code: 686 > TELEPHONE BY HT STAFF
 Stop Code: 690 > RT CLIN VID TH PAT SITE
 Stop Code: 692 > CVT PRV SITE SAME DIV/STA
 Stop Code: 693 > RT CLIN VD TH PRV SITE(DIFSTA)
 Stop Code: 694 > SF TH PAT SITE
 Stop Code: 695 > SF TH PRV SITE SAME DIV/STA
 Stop Code: 696 > SF TH PRV SITE(DIFSTA)

```

Stop Code: 697 > CHART CONSULT
Stop Code: 698 > SF TELECARE FROM NONVAMC PROV
Stop Code: 699 > CVT EMERGENCY CONSULT
Stop Code: 708 > TELE SMOKE CESS PROV SITE
Stop Code: 718 > EYE TELE SCREENING
Stop Code: 719 > MHV SECURE MESSAGING
Stop Code: 723 > OEND ED CVT PT SITE
Stop Code: 724 > OEND ED CVT PRV SITE
Stop Code: 901 > TELE-ICU PATIENT SITE
Stop Code: 103801
      103 > TELEPHONE TRIAGE
      801 > TELEPHONE TRIAGE IN VISN
Stop Code: 103802
      103 > TELEPHONE TRIAGE
      802 > TELEPHONE TRIAGE OUT OF VISN
Stop Code: 103803
      103 > TELEPHONE TRIAGE
      803 > TELEPHONE TRIAGE COMMERCIAL
Stop Code: 323531
      323 > PRIMARY CARE/MEDICINE
      531 > PRI CARE FOR PTS WITH SMI
Stop Code: 338531
      338 > TELEPHONE PRIMARY CARE
      531 > PRI CARE FOR PTS WITH SMI
Stop Code: 674685
      674 > ADMIN PAT ACTIVITIES (MASNONCT)
      685 > HT PROGRAM PATIENTS
=====
Total number of Telehealth Stop code: 86

Press <Enter> to continue

```

Example 7: Inquire by Stop Code

The Telehealth Stop Code Lookup Query allows the user to Lookup a Stop Code and its Description.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

C          Clinic
M          Medical Center Division
I          Institution
P          Patient Information
N          Patient ICN
L          List Telehealth Stop Codes
S          Telehealth Stop Code Lookup
SN         Station Number (Time Sensitive)

Search Option or (Q)uit: Stop Code Lookup

```

```
Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: 685
```

```
=====
```

```
Stop Code: 685 > HT PROGRAM PATIENTS
```

```
=====
```

```
Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: ^
```

Example 8: Inquire by Station Number

Inquire by Station Number allows the scheduling supervisor to inquire on the Station Number (Time Sensitive) file (#389.9) from the Telehealth Inquiries [SD TELE INQ] option.

```
INQ   Telehealth Inquiries  
ST     Telehealth Stop Code Add/Edit  
CLN    VistA-Telehealth Clinic Update  
PR     Provider Add/Edit  
DISP   Display Clinic Availability Report
```

```
Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth  
Inquiries
```

Telehealth Inquiries

Select one of the following:

```
  C      Clinic  
  M      Medical Center Division  
  I      Institution  
  P      Patient Information  
  N      Patient ICN  
  L      List Telehealth Stop Codes  
  S      Telehealth Stop Code Lookup  
  SN    Station Number (Time Sensitive)
```

```
Search Option or (Q)uit: SN Station Number (Time Sensitive)
```

```
Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER: 1      01-01-80
```

```
CH
```

```
EYENNE VAMROC      545
```

```
Another one:?
```

```
  Answer with STATION NUMBER (TIME SENSITIVE), or REFERENCE NUMBER, or  
  EFFECTIVE DATE, or MEDICAL CENTER DIVISION
```

```
Choose from:
```

```
  1      01-01-80      CHEYENNE VAMROC      545
```

```

2      03-28-97      CASPER      442GA
3      12-01-97      FORT COLLINS      442GC
4      10-01-98      GREELEY      442GD
5      07-01-99      SIDNEY      442GB
6      03-23-09      CHEYENNE MOC      442HK
7      04-27-11      IDES - F.E. WARREN AFB      442MA
8      02-23-17      RAWLINS      442QA
9      12-11-15      TORRINGTON      442QB
10     02-01-16      CHEYENNE VA DOMICILIARY      442BU

```

```

Another one:2      03-28-97      CASPER      442GA
Another one:

```

```

=====
==

```

```

Number: 1      Reference Number: 1
Effective Date: Jan 01, 2080      Medical Center Division: 1-CHEYENNE VAMROC
Station Number: 545      Inactive: No
Is Primary Division: Yes

```

```

Number: 2      Reference Number: 2
Effective Date: Mar 28, 1997      Medical Center Division: 2-CASPER
Station Number: 442GA      Inactive: Yes
Is Primary Division: No

```

```

=====
==

```

```

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER:

```

Telehealth Stop Code Add/Edit [SD TELE STOP CODE]

This option allows the Holder of the SDTOOL key to Add or Edit the Stop Codes in the SD TELE HEALTH STOP CODE FILE (#40.6), which is responsible for two Real-Time Updates sent to the Telehealth Management Platform (TMP):

Example 1: Adding new stop code

```

INQ      Telehealth Inquiries
ST      Telehealth Stop Code Add/Edit
CLN      VistA-Telehealth Clinic Update
PR      Provider Add/Edit

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: ST Telehealth Stop Code Add/Edit

Enter Stop Code: 311
This stop code is NOT in the file, do you want to add it? NO// Y YES
STOP Code: 311 has been Added!

```

```
Do you want to edit another stop code? NO//
```

Example 2: Delete existing stop code

```
INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: ST Telehealth Stop Code Add/Edit

Enter Stop Code: 311
This stop code is already in the file, do you want to delete it? NO// Y YES
STOP Code: 311 has been Deleted!

Do you want to edit another stop code? NO//
```

VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]

This option allows the Holder of the SDTOOL key to send clinic update message(s) from VistA to TMP without a need to edit the Clinic Profile. The option allows to send clinic update for specific clinic or a list of clinics that meet selected options.

Example 1: Send update for selected clinic

```
INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: CLN VistA-Telehealth Clinic Update

                VistA Real-Time Clinic Updates

Select (C)linic, (S)top Code or (Q)uit: C// linic

Select Clinic:   ZZSA/TEL/PM
Another one:
=====
Clinic: 1108   ZZSA/TEL/PM
=====
Sending HL7 message for Clinic: ZZSA/TEL/PM

Press <Enter> to continue
```

Example 2: Send update for all clinics that meet specific criteria

```
INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: CLN VistA-Telehealth Clinic Update

                VistA Real-Time Clinic Updates

Select (C)linic, (S)top Code or (Q)uit: C// S Stop Code
```

(A)ctive Clinics, (I)nactive Clinics, (B)oth: A// ctive

Select division: ALL// ?

ENTER:

- Return for all divisions, or
 - A division and return when all divisions have been selected--limit 20
- Imprecise selections will yield an additional prompt.
(e.g. When a user enters 'A', all items beginning with 'A' are displayed.)

Answer with MEDICAL CENTER DIVISION NUM, or NAME, or FACILITY NUMBER, or
TREATING SPECIALTY

Do you want the entire 16-Entry MEDICAL CENTER DIVISION List?

Select division: ALL//

Select Telehealth Stop Code: **103**

Select another Telehealth Stop Code:

```
=====
Clinic: 913      (103/ ) NHM/TELE TRIAGE/DAYS-X
Clinic: 915      ( /103) NHM/TELE TRIAGE/NIGHTS-X
Clinic: 1976     (103/802) NHM/DAYTON TELE TRIAGE(631)-X
Clinic: 7479     (103/117) NHM/TELE TRIAGE/RN DAYS-X
=====
```

Sending HL7 message for Clinic: 913-NHM/TELE TRIAGE/DAYS-X
Sending HL7 message for Clinic: 915-NHM/TELE TRIAGE/NIGHTS-X
Sending HL7 message for Clinic: 1976-NHM/DAYTON TELE TRIAGE(631)-X
Sending HL7 message for Clinic: 7479-NHM/TELE TRIAGE/RN DAYS-X

Total number of clinics updated: 4

Press <Enter> to continue

Provider Add/Edit [SD PROVIDER ADD/EDIT]

This option provides holder of the SDTOOL key with the ability to add or edit the providers associated with a selected clinic.

Example:

```
INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DISP Display Clinic Availability Report
```

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: **PR** Provider Add/Edit

CAUTION: DO NOT USE - Default Provider for setting up a Shared or Patient Site
Telehealth VistA Clinics.

```
Select Clinic:   RAVI 692 - 442      LASTNAMEDR,ONE I
DEFAULT PROVIDER: TEST,PROVIDER    TP      192      OI&T STAFF
EMAIL ADDRESS:
```

```
Select PROVIDER: LASTNAMEDR,TWO S//
PROVIDER: LASTNAMEDR,TWO S//
DEFAULT PROVIDER:
Select PROVIDER:
```


Press <Enter> to continue:

Clinics Missing Station Number Report [SD MISSING STATION NUMBER]

This report displays any local clinics that do not point to a valid Station Number. This report has two filters. The first is Active Clinics, Inactive Clinics or Both. The second is a choice of Clinic Types. The options are: (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll. See an example below.

Example:

```
Select OPTION NAME: SDMGR          Scheduling Manager's Menu
Scheduling Version 5.3

ACR    Ambulatory Care Reporting Menu ...
AM     Appointment Management
CONS  Consult/Request Tracking User Menu ...
SDRR  Recall Reminder Main Menu ...
       Appointment Menu ...
       Automated Service Connected Designation Menu ...
       Outputs ...
       Supervisor Menu ...
       Telehealth Management Toolbox ...
       VistA Scheduling GUI Resource Mgmt Report Data

You have PENDING ALERTS
       Enter "VA to jump to VIEW ALERTS option

Select Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management To
olbox

INQ    Telehealth Inquiries
ST     Telehealth Stop Code Add/Edit
CLN    VistA-Telehealth Clinic Update
PR     Provider Add/Edit
MSN    Clinics Missing Station Number Report
DISP   Display Clinic Availability Report

You have PENDING ALERTS
       Enter "VA to jump to VIEW ALERTS option
```

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: MSN Clinics Missing Station Number Report
 CLINICS THAT ARE MISSING STATION NUMBER

List which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTH
 List which clinic types - (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll ? C// ALL
 DEVICE: HOME// 0;132;66 HOME (CRT)

CLINICS THAT ARE MISSING STATION NUMBER DATE: 04/07/22
 PAGE: 1
 CLINIC TYPE: ALL
 BOTH ACTIVE AND INACTIVE CLINICS

CLINIC	CLINIC NAME	ABR	TYPE	INST	DIV	PRI	SC	SEC	SC	NCNT	STATION
3	MISSING LOCATION IEN=3										
10	Missing Hospital Location										
1500	ZZCHY LORI HEARING AID	ZZLHAC	CLINIC			117		428		N	
2185	ZZOUTSIDE CHY RAD		CLINIC								
2187	OUTSIDE BASE RAD		CLINIC	379				112			N
2188	OUTSIDE BASE NUC MED		CLINIC	379				116			N
2189	OUTSIDE BASE ULTRASOUND		CLINIC	379				122			N
2190	OUTSIDE BASE MRI		CLINIC	379				338			N
2191	OUTSIDE BASE CT		CLINIC	379				337			N
2192	OUTSIDE BASE VAS		CLINIC	379				188			N
2193	OUTSIDE BASE MAM		CLINIC	379				266			N
2659	ZZFTC PC KELLEY		CLINIC								N
3382	zzchy test		CLINIC								N
3559	OUTSIDE US		IMAGING								
3621	ZZSTR TELE DERM IFC DNVR PAT		CLINIC								N
3742	ZZSET		CLINIC								
4179	ZZSMITH PC	ZZSMITH	CLINIC								
4351	ZZZZ	1	CLINIC								
4476	ZZDONT KNOW WHAT THIS IS		CLINIC								
4864	NEW TH TEST		CLINIC								
10998											

- INQ Telehealth Inquiries
- ST Telehealth Stop Code Add/Edit
- CLN VistA-Telehealth Clinic Update
- PR Provider Add/Edit
- MSN Clinics Missing Station Number Report
- DISP Display Clinic Availability Report

You have PENDING ALERTS
 Enter "VA to jump to VIEW ALERTS option

Select Telehealth Management Toolbox <TEST ACCOUNT> Option:

Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]

This option is an existing option on other Scheduling menus and placed here for convenience for TMP users. It behaves as it has in the past. See an example below.

Example:

SELECT TELEHEALTH MANAGEMENT TOOLBOX <TEST ACCOUNT> OPTION: DISP DISPLAY CLINIC
AVAILABILITY REPORT

SELECT DIVISION: ALL//

SELECT CLINIC: ALL// RAVI

1 RAVI 692 - 442 LASTNAMEDR,ONE I

2 RAVI PAT 442 LASTNAMEDR,THREE D

CHOOSE 1-2: 1 RAVI 692 - 442 LASTNAMEDR,ONE I

SELECT ANOTHER CLINIC: RAVI

1 RAVI 692 - 442 LASTNAMEDR,ONE I

2 RAVI PAT 442 LASTNAMEDR,THREE D

CHOOSE 1-2: 2 RAVI PAT 442 LASTNAMEDR,THREE D

SELECT ANOTHER CLINIC:

**** DATE RANGE SELECTION ****

BEGINNING DATE : T (FEB 17, 2022)

ENDING DATE : T+6 (FEB 23, 2022)

INCLUDE CANCELLATIONS AND/OR NO-SHOWS? NO// (NO)

DEVICE: HOME// HOME (CRT) RIGHT MARGIN: 80//

FEB 17,2022@11:30

FORT COLLINS
RAVI 692 - 442
FEBRUARY 2022

TIME	8	9	10	11	12	1	2	3	4	5	6
DATE											
TH 17	[J J J]	[9 9 9]	[J J J]	[J J J]		[J J J]	[J J J]	[J J J]	[J J J]		
FR 18	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]							
SA 19	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]							
SU 20	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]							
MO 21	[J J J]	[J J J]	[J J J]	[J J J]		[J J J]	[J J J]	[J J J]	[J J J]		
TU 22	[1 1 1]	[1 1 1]	[1 1 1]		[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]	[1 1 1]		
WE 23	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]	[5 5 5]

PRESS RETURN TO CONTINUE OR ^ TO QUIT

FOR CLINIC AVAILABILITY PATTERNS:

- 0-9 AND J-Z --DENOTE AVAILABLE SLOTS WHERE J=10,K=11...Z=26
- A-W --DENOTE OVERBOOKS WITH A BEING THE FIRST SLOT TO BE OVERBOOKED AND B BEING THE SECOND FOR THAT SAME TIME, ETC.
- *,\$,!,@,# --DENOTE OVERBOOKS OR APPTS. THAT FALL OUTSIDE OF A CLINIC'S REGULAR HOURS

PRESS RETURN TO CONTINUE OR ^ TO QUIT

RAVI 692 - 442
FEBRUARY 2022

THURSDAY FEB 17,2022

9:15 AM SCHEDULING,FIRST K

*****6780 (60) MINUTES

PRESS RETURN TO CONTINUE OR ^ TO QUIT

RAVI 692 - 442
FEBRUARY 2022

FOR INDIVIDUAL APPOINTMENT LISTINGS:

*** --UNSCHEDULED VISIT

PRESS RETURN TO CONTINUE OR ^ TO QUIT

FEB 17,2022@11:30

GREELEY
RAVI PAT 442
FEBRUARY 2022

TIME	8	9	10	11	12	1	2	3	4
TH 17	[J 9 9 9]	[9 J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]
MO 21	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]
TU 22	[J J 9 9]	[9 9 J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]
WE 23	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]

CLINIC --INACTIVE FROM 05/07/2013 TO 06/13/2019

FOR CLINIC AVAILABILITY PATTERNS:

0-9 AND J-Z --DENOTE AVAILABLE SLOTS WHERE J=10,K=11...Z=26

A-W --DENOTE OVERBOOKS WITH A BEING THE FIRST SLOT TO BE OVERBOOKED
AND B BEING THE SECOND FOR THAT SAME TIME, ETC.

*,\$,!,@,# --DENOTE OVERBOOKS OR APPTS. THAT FALL OUTSIDE OF A CLINIC'S
REGULAR HOURS

PRESS RETURN TO CONTINUE OR ^ TO QUIT