

Department of Veterans Affairs
Scheduling Package
Telehealth Management Platform (TMP) VistA
USER MANUAL



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Revision History

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Introduction

The Telehealth Management Program (TMP) integrates with Veterans Health Information Systems and Technology Architecture (VistA) to schedule, cancel or update appointments in support of Telehealth services provided by the VHA. When an appointment is made or canceled on TMP, a message is sent to VistA to update the VistA files with the appointment information. This information is then viewable in VistA Scheduling Options, Computerized Patient Record System (CPRS), Vista Scheduling Enhancements (VSE) Virtual Care Manager (VCM), VA Online Scheduling (VAOS) and other scheduling applications across the VHA. The integration with VistA is bi-directional and so Telehealth related appointments scheduled directly on VistA are also transmitted to TMP.

VistA Telehealth User Options - Management Toolbox

The Telehealth Management Toolbox menu is a utility that pulls together several different tasks in VistA into one location for the Telehealth user to execute the following menu options. The Telehealth Management Toolbox menu can be found under the *Scheduling Manager's Menu* [SDMGR]:

Example: Scheduling Manager's Menu and Telehealth Management Toolbox menu

ACR	Ambulatory Care Reporting Menu ...
AM	Appointment Management
CONS	Consult/Request Tracking User Menu ...
SDRR	Recall Reminder Main Menu ...
	Appointment Menu ...
	Automated Service Connected Designation Menu ...
	Outputs ...
	Supervisor Menu ...
	Telehealth Management Toolbox ...
	VistA Scheduling GUI Resource Mgmt Report Data

Option Overview

The main options included in this menu are listed below. To the left of the option name is the shortcut synonym that the user can enter to select the option.

Shortcut	Option Name
INQ	<i>Telehealth Inquiries</i>
ST	<i>Telehealth Stop Code Add/Edit</i>
CLN	<i>VistA-Telehealth Clinic Update</i>
PR	<i>Provider Add/Edit</i>
DEF	<i>Default Provider Bulk Update</i>
MSN	<i>Clinics Missing Station Number Report</i>
DISP	<i>Display Clinic Availability Report</i>

Telehealth Inquires [SD TELE INQ]

This option allows the user to inquire using the Clinic, Medical Center Division, Institution, Patient, List Telehealth Stop Codes, and Telehealth Stop Code Lookup.

Example 1: Inquire by Clinic

The Clinic Query allows you to view information from several different files into a single query.

```
Select Supervisor Menu <TEST ACCOUNT> Option: TELEhealth Management Toolbox

  INQ  Telehealth Inquiries
  ST   Telehealth Stop Code Add/Edit
  CLN  VistA-Telehealth Clinic Update
  PR   Provider Add/Edit
  DEF  Default Provider Bulk Update
  MSN  Clinics Missing Station Number Report
  DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

  C      Clinic
  M      Medical Center Division
  I      Institution
  P      Patient Information
  N      Patient ICN
  L      List Telehealth Stop Codes
  S      Telehealth Stop Code Lookup
  SN     Station Number (Time Sensitive)

Search Option or (Q)uit: C Clinic

Select CLINIC:      `2070  GOPC/TH/BARIATRIC GRP/WROX/PAT      SUSAN, PROVIDER
=====
Clinic              : 2070-GOPC/TH/BARIATRIC GRP/WROX/PAT
Default Provider    :
Provider            : XXXXXXXXXXX- Provider, One      << Default >>

Medical Division    : 1-NORTHAMPTON
Institution         : 631-VA CNTRL WSTRN MASSCHUSETS HCS
Station Number     : 631
Stop Code           : 120-HOME TREATMENT SERVICES (118)
Credit Stop Code    : 525-PALLIATIVE CARE (353)
Country             : 1-USA
Location Timezone   : 2-EASTERN
Timezone Exception:
Overbooks per day   : 20
=====
Select CLINIC: ^
```

Example 2: Inquire by Medical Center Division

The Medical Center Division Query allows the user to view all Divisions in the current VistA system and the details of each selected as they pertain to Telehealth.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)

Search Option or (Q)uit: M Medical Center Division

Select MEDICAL CENTER DIVISION NAME:      NOR-PR RTP      631PA

=====

Medical Division   : 3-NOR-PR RTP
Facility Number    : 631PA
Institution        : 11574-NORTH-MAIN-MASSCHST-PR RTP
Facility DEA #     : AV4538419
Facility Exp. date: 5/31/18
=====

Select MEDICAL CENTER DIVISION NAME: ^

```

Example 3: Inquire by Institution

The Institution Query allows the user to view the INSTITUTION **file (#44)**, which is a National File that is the same in each VistA system, and the details of each selected as they pertain to Telehealth.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

```

```

Select one of the following:
C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)

Search Option or (Q)uit: I Institution

Select INSTITUTION NAME:  CENTRAL OFFICE  DC  CO  101
=====
Name          : 101-CENTRAL OFFICE
City          : WASHINGTON
State         : 11-DISTRICT OF COLUMBIA
District      : 29
VA region IEN :
Location Timezone : 2-EASTERN
Timezone Exception:
Country       : 1-USA
Station #     : 101
Facility DEA # : AV2359620
Facility Exp. date: 6/1/19
Association   : 1-VISN                Parent: 1-
Association   : 2-PARENT FACILITY     Parent: 2-
=====
Select INSTITUTION NAME: ^

```

Example 4: Inquire by Patient

The Patient Information Query allows the user to view the Patient filed in the current VistA system and the details of each selected as they pertain to Telehealth.

```

Select one of the following:

C      Clinic
M      Medical Center Division
I      Institution
P      Patient Information
N      Patient ICN
L      List Telehealth Stop Codes
S      Telehealth Stop Code Lookup
SN     Station Number (Time Sensitive)

Search Option or (Q)uit: P Patient Information

Select Patient: Patient, One Patient, One      X-XX-XXXX  XXXXXXXX
0      NO      NSC VETERAN      DC

>>> Active Patient Record Flag(s):
      <BEHAVIORAL>                CATEGORY I

Do you wish to view active patient record flag details? Yes// n (No)
Enrollment Priority:              Category: NOT ENROLLED  End Date: 11/02/2010

*** Patient Requires a Means Test ***

```

Primary Means Test Required from AUG 23,2019

Enter <RETURN> to continue.

=====
Number (IEN) : XXXXX
Name : Patient, One
Sex : XXXX
Date of Birth : XX-XX-XXXX
SSN : XXX-XX-XXXX

DOD Number : XXXXXXXX

Full ICN : XXXXXXXXXXXXXXXX
Integrated Control: XXXXXXXXXXXX
ICN Checksum : XXXXXX
Full ICN History : XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX

Deceased Date :
PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:
Service Connected: No
Primary Eligibility Code: NSC
No Service Connected Disabilities Listed
=====

Select Patient: Patient, Two Patient, Two *SENSITIVE*
SENSITIVE YES SC VETERAN C

WARNING
RESTRICTED RECORD

Enrollment Priority: GROUP 1 Category: ENROLLED End Date:
Combat Vet Status: EXPIRED End Date: 04/26/2017

=====
Number (IEN) : XXXXXXXX
Name : Patient, Two
Sex : XXXX
Date of Birth : XX-XX-XXXX
SSN : XXX-XX-XXXX

DOD Number : XXXXXXXX

Full ICN : XXXXXXXXXXXXXXXX
Integrated Control :
ICN Checksum :
Full ICN History : NO ICN HISTORY
Deceased Date :

***** THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED *****

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

SC Percent: 90%
LABYRINTHITIS (SC - 10%)
HEMORRHAGE OF THE BRAIN (SC - 0%)
TINNITUS (SC - 10%)
LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)
PARALYSIS OF SCIATIC NERVE (SC - 10%)
FACIAL SCARS (SC - 0%)
POLYCYTHEMIA VERA (SC - 10%)
SCARS (SC - 0%)
ASTHMA, BRONCHIAL (SC - 30%)
PARALYSIS OF MEDIAN NERVE (SC - 10%)
NEUROSIS, GEN ANX DIS (SC - 50%)
LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)
ECZEMA (SC - 10%)
2ND DEGREE BURNS (SC - 0%)
MIGRAINE HEADACHES (SC - 0%)
Primary Eligibility Code: SERVICE CONNECTED 50% to 100%

Example 5: List Telehealth Stop Codes

The List Telehealth Stop Codes Query allows the user to view the current contents of the SD TELE HEALTH STOP CODE FILE (#40.6).

```
INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

C       Clinic
M       Medical Center Division
I       Institution
P       Patient Information
N       Patient ICN
L       List Telehealth Stop Codes
S       Telehealth Stop Code Lookup
SN      Station Number (Time Sensitive)

Search Option or (Q)uit: L List Stop codes

=====

Stop Code: 103 > TELEPHONE TRIAGE
Stop Code: 111 > TELE-PATHOLOGY
Stop Code: 118 > HOME TREATMENT SERVICES
Stop Code: 136 > TELE POST DEPLOY PT SITE
Stop Code: 137 > TELE POST DEPLOY PROV SITE
Stop Code: 147 > TELEPHONE/ANCILLARY
Stop Code: 148 > TELEPHONE/DIAGNOSTIC
Stop Code: 160 > CLINICAL PHARMACY
Stop Code: 169 > TELEPHONE/CHAPLAIN
Stop Code: 178 > TELEPHONE HBPC
Stop Code: 179 > RT CLIN VID CARE HOME
Stop Code: 181 > TELEPHONE/DENTAL
Stop Code: 182 > TELEPHONE CASE MANAGEMENT
Stop Code: 184 > CARE/CASE MANAGER
Stop Code: 185 > NURSE PRACTITIONER
Stop Code: 186 > PHYSICIAN ASSISTANT
Stop Code: 189 > STORE & FORWARD HOME PROV SITE
Stop Code: 199 > TELEPHONE POLYTRAUMA/TBI
Stop Code: 216 > TELEPHONE/REHAB AND SUPPORT
Stop Code: 221 > TELEPHONE VIST
Stop Code: 224 > TELEPHONE SCI
Stop Code: 225 > SCI TELEHEALTH VIRTUAL
Stop Code: 229 > TELEPHONE/BLIND REHAB PROGRAM
Stop Code: 322 > COMP WOMEN'S HLTH
```

Stop Code: 324 > TELEPHONE/MEDICINE
 Stop Code: 325 > TELEPHONE/NEUROLOGY
 Stop Code: 326 > TELEPHONE/GERIATRICS
 Stop Code: 338 > TELEPHONE PRIMARY CARE
 Stop Code: 348 > PRIMARY CARE SHARED APPT
 Stop Code: 371 > HT SCREENING
 Stop Code: 424 > TELEPHONE/SURGERY
 Stop Code: 425 > TELEPHONE/PROSTHETICS/ORTHOTIC
 Stop Code: 428 > TELEPHONE/OPTOMETRY
 Stop Code: 440 > TELE FIT & ADJUST PROV SITE
 Stop Code: 441 > TELEPHONE ANESTHESIA
 Stop Code: 444 > C&P VIA CVT PT SITE
 Stop Code: 445 > C&P VIA CVT PROV SITE
 Stop Code: 446 > IDES VIA CVT PT SITE
 Stop Code: 447 > IDES VIA CVT PROV SITE
 Stop Code: 490 > TELETRANSPLANT PT SITE
 Stop Code: 491 > TELETRANSPLANT PROV SITE
 Stop Code: 502 > MENTAL HEALTH CLINIC - IND
 Stop Code: 527 > TELEPHONE MH
 Stop Code: 528 > TELEPHONE HCMI
 Stop Code: 530 > TELEPHONE/HUD-VASH
 Stop Code: 534 > MH INTGRTD CARE IND
 Stop Code: 536 > TELEPHONE/MH VOC ASSISTANCE
 Stop Code: 542 > TELEPHONE/PTSD
 Stop Code: 545 > TELEPHONE SUD
 Stop Code: 546 > TELEPHONE ICMHR
 Stop Code: 579 > TELEPHONE/PSYCHOGERIATRICS
 Stop Code: 584 > TELEPHONE PRRC
 Stop Code: 597 > TELEPHONE - RRTP
 Stop Code: 611 > TELEPHONE/DIALYSIS
 Stop Code: 644 > NC RTCV TELECARE PT LOC
 Stop Code: 645 > NC RTCV TELECARE PRV LOC
 Stop Code: 646 > NC S&F TELECARE PT LOC
 Stop Code: 648 > RT CVT W NONVAMC PROVID LOC
 Stop Code: 674 > ADMIN PAT ACTIVITIES (MASNONCT)
 Stop Code: 679 > NC CVT TO HOME PROVID LOC
 Stop Code: 680 > HCBC ASSESSMENT
 Stop Code: 683 > HT NON-VIDEO MONITORING
 Stop Code: 684 > HT NON-VIDEO INTERVENTION
 Stop Code: 685 > HT PROGRAM PATIENTS
 Stop Code: 686 > TELEPHONE BY HT STAFF
 Stop Code: 690 > RT CLIN VID TH PAT SITE
 Stop Code: 692 > CVT PRV SITE SAME DIV/STA
 Stop Code: 693 > RT CLIN VD TH PRV SITE(DIFSTA)
 Stop Code: 694 > SF TH PAT SITE
 Stop Code: 695 > SF TH PRV SITE SAME DIV/STA
 Stop Code: 696 > SF TH PRV SITE(DIFSTA)
 Stop Code: 697 > CHART CONSULT
 Stop Code: 698 > SF TELECARE FROM NONVAMC PROV
 Stop Code: 699 > CVT EMERGENCY CONSULT
 Stop Code: 708 > TELE SMOKE CESS PROV SITE
 Stop Code: 718 > EYE TELE SCREENING
 Stop Code: 719 > MHV SECURE MESSAGING
 Stop Code: 723 > OEND ED CVT PT SITE
 Stop Code: 724 > OEND ED CVT PRV SITE
 Stop Code: 901 > TELE-ICU PATIENT SITE
 Stop Code: 103801
 103 > TELEPHONE TRIAGE
 801 > TELEPHONE TRIAGE IN VISN
 Stop Code: 103802
 103 > TELEPHONE TRIAGE
 802 > TELEPHONE TRIAGE OUT OF VISN

```

Stop Code: 103803
      103 > TELEPHONE TRIAGE
      803 > TELEPHONE TRIAGE COMMERCIAL
Stop Code: 323531
      323 > PRIMARY CARE/MEDICINE
      531 > PRI CARE FOR PTS WITH SMI
Stop Code: 338531
      338 > TELEPHONE PRIMARY CARE
      531 > PRI CARE FOR PTS WITH SMI
Stop Code: 674685
      674 > ADMIN PAT ACTIVITIES (MASNONCT)
      685 > HT PROGRAM PATIENTS
=====
Total number of Telehealth Stop code: 86

Press <Enter> to continue

```

Example 6: Inquire by Stop Code

The Telehealth Stop Code Lookup Query allows the user to Lookup a Stop Code and its Description.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

                Telehealth Inquiries

Select one of the following:

      C      Clinic
      M      Medical Center Division
      I      Institution
      P      Patient Information
      N      Patient ICN
      L      List Telehealth Stop Codes
      S      Telehealth Stop Code Lookup
      SN     Station Number (Time Sensitive)

Search Option or (Q)uit: Stop Code Lookup

Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: 685
=====
Stop Code: 685 > HT PROGRAM PATIENTS
=====

Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: ^

```

Example 7: Inquire by Station Number

Inquire by Station Number allows the scheduling supervisor to inquire on the Station Number (Time Sensitive) file (#389.9) from the Telehealth Inquiries [SD TELE INQ] option.

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ  Telehealth
Inquiries

                                Telehealth Inquiries

Select one of the following:

      C      Clinic
      M      Medical Center Division
      I      Institution
      P      Patient Information
      N      Patient ICN
  
```

```

      L      List Telehealth Stop Codes
      S      Telehealth Stop Code Lookup
      SN     Station Number (Time Sensitive)

Search Option or (Q)uit: SN  Station Number (Time Sensitive)

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER: 1      01-01-80
CH
EYENNE VAMROC      545
Another one: ?
  Answer with STATION NUMBER (TIME SENSITIVE), or REFERENCE NUMBER, or
  EFFECTIVE DATE, or MEDICAL CENTER DIVISION
Choose from:
1      01-01-80      CHEYENNE VAMROC      545
2      03-28-97      CASPER      442GA
3      12-01-97      FORT COLLINS      442GC
4      10-01-98      GREELEY      442GD
5      07-01-99      SIDNEY      442GB
6      03-23-09      CHEYENNE MOC      442HK
7      04-27-11      IDES - F.E. WARREN AFB      442MA
8      02-23-17      RAWLINS      442QA
9      12-11-15      TORRINGTON      442QB
10     02-01-16      CHEYENNE VA DOMICILIARY      442BU
  
```

```

Another one:2          03-28-97    CASPER    442GA
Another one:

=====
==

Number: 1              Reference Number: 1
  Effective Date: Jan 01, 2080    Medical Center Division: 1-CHEYENNE VAMROC
  Station Number: 545            Inactive: No
  Is Primary Division: Yes

Number: 2              Reference Number: 2
  Effective Date: Mar 28, 1997    Medical Center Division: 2-CASPER
  Station Number: 442GA          Inactive: Yes
  Is Primary Division: No

=====
==

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER:

```

Telehealth Stop Code Add/Edit [SD TELE STOP CODE]

This option allows the Holder of the SDTOOL key to Add or Edit the Stop Codes in the SD TELE HEALTH STOP CODE FILE (#40.6), which is responsible for two Real-Time Updates sent to the Telehealth Management Platform (TMP):

Example 1: Adding new stop code

```

INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit
DEF  Default Provider Bulk Update
MSN  Clinics Missing Station Number Report
DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: ST Telehealth Stop Code Add/Edit

Enter Stop Code: 311
This stop code is NOT in the file, do you want to add it? NO// Y YES
STOP Code: 311 has been Added!

Do you want to edit another stop code? NO//

```

Example 2: Delete existing stop code

```

INQ  Telehealth Inquiries
ST   Telehealth Stop Code Add/Edit
CLN  VistA-Telehealth Clinic Update
PR   Provider Add/Edit

```

```

DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: ST Telehealth Stop Code Add/Edit

Enter Stop Code: 311
This stop code is already in the file, do you want to delete it? NO// Y YES
STOP Code: 311 has been Deleted!

Do you want to edit another stop code? NO//

```

VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]

This option allows the Holder of the SDTOOL key to send clinic update message(s) from VistA to TMP without a need to edit the Clinic Profile. The option allows to send clinic update for specific clinic or a list of clinics that meet selected options.

Example 1: Send update for selected clinic

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: CLN VistA-Telehealth Clinic Update

                VistA Real-Time Clinic Updates

Select (C)linic, (S)top Code or (Q)uit: C// linic

Select Clinic:   ZZSA/TEL/PM
Another one:
=====
Clinic: 1108   ZZSA/TEL/PM
=====
Sending HL7 message for Clinic: ZZSA/TEL/PM

Press <Enter> to continue

```

Example 2: Send update for all clinics that meet specific criteria

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: CLN VistA-Telehealth Clinic Update

                VistA Real-Time Clinic Updates

Select (C)linic, (S)top Code or (Q)uit: C// S Stop Code

(A)ctive Clinics, (I)nactive Clinics, (B)oth: A// ctive

```

```

Select division: ALL// ?
ENTER:
  - Return for all divisions, or
  - A division and return when all divisions have been selected--limit 20
Imprecise selections will yield an additional prompt.
(e.g. When a user enters 'A', all items beginning with 'A' are displayed.)
Answer with MEDICAL CENTER DIVISION NUM, or NAME, or FACILITY NUMBER, or
TREATING SPECIALTY
Do you want the entire 16-Entry MEDICAL CENTER DIVISION List?
Select division: ALL//

```

```

Select Telehealth Stop Code: 103
Select another Telehealth Stop Code:
=====
Clinic: 913      (103/   ) NHM/TELE TRIAGE/DAYS-X
Clinic: 915      (   /103) NHM/TELE TRIAGE/NIGHTS-X
Clinic: 1976     (103/802) NHM/DAYTON TELE TRIAGE(631)-X
Clinic: 7479     (103/117) NHM/TELE TRIAGE/RN DAYS-X
=====

Sending HL7 message for Clinic: 913-NHM/TELE TRIAGE/DAYS-X
Sending HL7 message for Clinic: 915-NHM/TELE TRIAGE/NIGHTS-X
Sending HL7 message for Clinic: 1976-NHM/DAYTON TELE TRIAGE(631)-X
Sending HL7 message for Clinic: 7479-NHM/TELE TRIAGE/RN DAYS-X

Total number of clinics updated: 4

Press <Enter> to continue

```

Provider Add/Edit [SD PROVIDER ADD/EDIT]

This option provides holder of the SDTOOL key with the ability to add or edit the providers associated with a selected clinic.

Example:

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: PR Provider Add/Edit

CAUTION: DO NOT USE - Default Provider for setting up a Shared or Patient Site
Telehealth VistA Clinics.

Select Clinic:   RAVI 692 - 442      Provider, Two

  Providers associated with this clinic:
  - Provider, Two                    << Default >>

DEFAULT PROVIDER:  TEST,PROVIDER    TP    192    OI&T STAFF
EMAIL ADDRESS:

Select PROVIDER: Provider, Two//
PROVIDER: Provider, Two//

```

```

DEFAULT PROVIDER: YES//
Select PROVIDER:

Press <Enter> to continue:

```

Default Provider Bulk Update [SD DEFAULT PROVIDER UPDATE]

This option provides users with the ability to bulk update Default Provider for dedicated clinics. A dedicated clinic is one in which only one provider is found with a Default Provider flag. The bulk update operation should be allowed on dedicated clinics only. If a clinic is shared clinic with multiple providers, no updates will take place. Telehealth patient clinics are restricted.

Example #1: Search the option using Clinic option to select multiple clinics to update the default provider field for them. (Selected clinics with no Default provider entered and one entry in the PROVIDER multiple found and marked as default will be updated).

```

INQ   Telehealth Inquiries
ST    Telehealth Stop Code Add/Edit
CLN   VistA-Telehealth Clinic Update
PR    Provider Add/Edit
DEF   Default Provider Bulk Update
MSN   Clinics Missing Station Number Report
DISP  Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: def  Default Provider Bulk
Update

                               Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// c  Clinic

Select Clinic: `2070  GOPC/TH/BARIATRIC GRP/WROX/PAT      ABDELBAKY,AMR
Another one: `2072  WOPC/TH/PHARM/GENERAL/PRO-X
Another one: `1666  NHM/ECHO      ABDELBAKY,AMR
Another one:
=====
1666      NHM/ECHO (303/115)
          --- No action taken, default provider is already set.

2070      GOPC/TH/BARIATRIC GRP/WROX/PAT (115/136)
          >>> Default Provider is set to: ABDELBAKY,AMR

```



```
2072          WOPC/TH/PHARM/GENERAL/PRO-X (118/)
      --- No action taken, no default provider found.
```

```
Total number of clinics updated 1 out of 3
```

```
Press <Enter> to continue
```

Example #2: Search the option by Stop code option to select multiple clinics to update the default provider field for them.

```
Bulk update for Default Provider field
```

```
Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// s Stop Code
```

```
(P)rimary Stop Code, (S)econdary Stop Code: P// s Secondary Stop Code
```

```
Select Telehealth Stop Code: 115
```

```
Select another Telehealth Stop Code:
```

```
=====
1666          NHM/ECHO (303/115)
      --- No action taken, default provider is already set.
```

```
Total number of clinics updated 0 out of 1
```

```
Press <Enter> to continue
```

Example #3: Search the option using the ‘Provider’ option to select multiple clinics to update the default provider field for them.

(Note: Dedicated clinics in this case are clinics assigned the selected Provider and has no Default provider field assigned and PROVIDER multiple has one entry and flagged as default with be updated).

```
Bulk update for Default Provider field
```

```
Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// p Provider
```

```
Select Provider:      ABDELBAKY,AMR      AA
```

```
Another one:
```

```
=====
```

```
1666      NHM/ECHO (303/115)
>>> Default Provider set to: ABDELBAKY,AMR

2070      GOPC/TH/BARIATRIC GRP/WROX/PAT (115/136)
>>> Default Provider set to: ABDELBAKY,AMR

6497      NHM/TH/SCI/PROVIDER-X (118/693)
--- No action taken, multiple providers assigned.
```

Total number of clinics updated 2 out of 3

Press <Enter> to continue

Clinics Missing Station Number Report [SD MISSING STATION NUMBER]

This report displays any local clinics that do not point to a valid Station Number. This report has two filters. The first is Active Clinics, Inactive Clinics or Both. The second is a choice of Clinic Types. The options are: (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll. See an example below.

Example:

```
Select OPTION NAME: SDMGR          Scheduling Manager's Menu

Scheduling Version 5.3

ACR    Ambulatory Care Reporting Menu ...
AM     Appointment Management
CONS   Consult/Request Tracking User Menu ...
SDRR   Recall Reminder Main Menu ...
       Appointment Menu ...
       Automated Service Connected Designation Menu ...
       Outputs ...
       Supervisor Menu ...
       Telehealth Management Toolbox ...
       VistA Scheduling GUI Resource Mgmt Report Data

You have PENDING ALERTS
       Enter "VA to jump to VIEW ALERTS option

Select Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management To
olbox

INQ    Telehealth Inquiries
ST     Telehealth Stop Code Add/Edit
CLN    VistA-Telehealth Clinic Update
PR     Provider Add/Edit
DEF    Default Provider Bulk Update
MSN    Clinics Missing Station Number Report
DISP   Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: MSN Clinics Missing
Station Number Report
CLINICS THAT ARE MISSING STATION NUMBER

List which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTH
List which clinic types - (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-C
linic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll ? C// ALL
DEVICE: HOME// 0;132;66 HOME (CRT)
```

PAGE: 1

CLINIC TYPE: ALL
 BOTH ACTIVE AND INACTIVE CLINICS

CLINIC	CLINIC NAME	ABR	TYPE	INST	DIV	PRI	SC	SEC	SC	NCNT	STATION
3	MISSING LOCATION IEN=3										
10	Missing Hospital Location										
1500	ZZCHY LORI HEARING AID	ZZLHAC	CLINIC			117		428		N	
2185	ZZOUTSIDE CHY RAD		CLINIC								
2187	OUTSIDE BASE RAD		CLINIC	379		112				N	
2188	OUTSIDE BASE NUC MED		CLINIC	379		116				N	
2189	OUTSIDE BASE ULTRASOUND		CLINIC	379		122				N	
2190	OUTSIDE BASE MRI		CLINIC	379		338				N	
2191	OUTSIDE BASE CT		CLINIC	379		337				N	
2192	OUTSIDE BASE VAS		CLINIC	379		188				N	
2193	OUTSIDE BASE MAM		CLINIC	379		266				N	
2659	ZZFTC PC KELLEY		CLINIC							N	
3382	zzchy test		CLINIC							N	
3559	OUTSIDE US		IMAGING							N	
3621	ZZSTR TELE DERM IFC DNVR PAT		CLINIC							N	
3742	ZZSET		CLINIC								
4179	ZZSMITH PC	ZZSMITH	CLINIC								
4351	ZZZZ	1	CLINIC								
4476	ZZDONT KNOW WHAT THIS IS		CLINIC								
4864	NEW TH TEST		CLINIC								
10998											

- INQ Telehealth Inquiries
- ST Telehealth Stop Code Add/Edit
- CLN VistA-Telehealth Clinic Update
- PR Provider Add/Edit
- DEF Default Provider Bulk Update
- MSN Clinics Missing Station Number Report
- DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option:

Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]

This option is an existing option on other Scheduling menus and placed here for convenience for TMP users. It behaves as it has in the past. See an example below.

Example:

SELECT TELEHEALTH MANAGEMENT TOOLBOX <TEST ACCOUNT> OPTION: DISP DISPLAY CLINIC
AVAILABILITY REPORT

SELECT DIVISION: ALL//

SELECT CLINIC: ALL// RAVI

1 RAVI 692 - 442 PATIENT, ONE

2 RAVI PAT 442 PATIENT, TWO

CHOOSE 1-2: 1 RAVI 692 - 442 PATIENT, ONE

SELECT ANOTHER CLINIC: RAVI

1 RAVI 692 - 442 PATIENT, ONE

2 RAVI PAT 442 PATIENT, TWO

CHOOSE 1-2: 2 RAVI PAT 442 PATIENT, ONE

SELECT ANOTHER CLINIC:

**** DATE RANGE SELECTION ****

BEGINNING DATE : T (FEB 17, 2022)

ENDING DATE : T+6 (FEB 23, 2022)

INCLUDE CANCELLATIONS AND/OR NO-SHOWS? NO// (NO)

DEVICE: HOME// HOME (CRT) RIGHT MARGIN: 80//

FEB 17, 2022@11:30

FORT COLLINS
RAVI 692 - 442
FEBRUARY 2022

TIME	8	9	10	11	12	1	2	3	4	5	6
DATE											
TH 17	J	J	J	J	J	J	J	J	J		
FR 18	1	1	1	1	1	1	1	1	1		
SA 19	1	1	1	1	1	1	1	1	1		
SU 20	1	1	1	1	1	1	1	1	1		
MO 21	J	J	J	J	J	J	J	J	J		
TU 22	1	1	1	1	1	1	1	1	1	1	1
WE 23	5	5	5	5	5	5	5	5	5	5	5

PRESS RETURN TO CONTINUE OR ^ TO QUIT

FOR CLINIC AVAILABILITY PATTERNS:

- 0-9 AND J-Z --DENOTE AVAILABLE SLOTS WHERE J=10,K=11...Z=26
- A-W --DENOTE OVERBOOKS WITH A BEING THE FIRST SLOT TO BE OVERBOOKED AND B BEING THE SECOND FOR THAT SAME TIME, ETC.
- *,\$,!,@,# --DENOTE OVERBOOKS OR APPTS. THAT FALL OUTSIDE OF A CLINIC'S REGULAR HOURS

PRESS RETURN TO CONTINUE OR ^ TO QUIT

RAVI 692 - 442
FEBRUARY 2022

THURSDAY FEB 17,2022

9:15 AM PATIENT, ONE

*****6780 (60) MINUTES

PRESS RETURN TO CONTINUE OR ^ TO QUIT

RAVI 692 - 442
FEBRUARY 2022

FOR INDIVIDUAL APPOINTMENT LISTINGS:

*** --UNSCHEDULED VISIT

PRESS RETURN TO CONTINUE OR ^ TO QUIT

FEB 17,2022@11:30

GREELEY
RAVI PAT 442
FEBRUARY 2022

TIME	8	9	10	11	12	1	2	3	4
DATE									
TH 17	[J 9 9 9]	[9 J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]
MO 21	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]
TU 22	[J J 9 9]	[9 9 J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]
WE 23	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]	[J J J J]

CLINIC --INACTIVE FROM 05/07/2013 TO 06/13/2019

FOR CLINIC AVAILABILITY PATTERNS:

0-9 AND J-Z --DENOTE AVAILABLE SLOTS WHERE J=10,K=11...Z=26

A-W --DENOTE OVERBOOKS WITH A BEING THE FIRST SLOT TO BE OVERBOOKED
AND B BEING THE SECOND FOR THAT SAME TIME, ETC.

*,\$,!,@,# --DENOTE OVERBOOKS OR APPTS. THAT FALL OUTSIDE OF A CLINIC'S
REGULAR HOURS

PRESS RETURN TO CONTINUE OR ^ TO QUIT