**Department of Veterans Affairs**

**Scheduling Package**

**Telehealth Management Platform (TMP) VistA**

**USER MANUAL**

**

**October 2023**

**Version 5.3**

**Revision History**

|  |  |  |  |
| --- | --- | --- | --- |
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# Introduction

The Telehealth Management Program (TMP) integrates with Veterans Health Information Systems and Technology Architecture (VistA) to schedule, cancel or update appointments in support of Telehealth services provided by the VHA. When an appointment is made or canceled on TMP, a message is sent to VistA to update the VistA files with the appointment information. This information is then viewable in VistA Scheduling Options, Computerized Patient Record System (CPRS), Vista Scheduling Enhancements (VSE) Virtual Care Manager (VCM), VA Online Scheduling (VAOS) and other scheduling applications across the VHA. The integration with VistA is bi-directional and so Telehealth related appointments scheduled directly on VistA are also transmitted to TMP.

# VistA Telehealth User Options - Management Toolbox

The Telehealth Management Toolbox menu is a utility that pulls together several different tasks in VistA into one location for the Telehealth user to execute the following menu options. The Telehealth Management Toolbox menu can be found under the *Scheduling Manager’s Menu* [SDMGR]:

**Example: Scheduling Manager’s Menu and Telehealth Management Toolbox menu**

|  |
| --- |
|  ACR Ambulatory Care Reporting Menu ... AM Appointment Management CONS Consult/Request Tracking User Menu ... SDRR Recall Reminder Main Menu ... Appointment Menu ... Automated Service Connected Designation Menu ... Outputs ... Supervisor Menu ... Telehealth Management Toolbox ... VistA Scheduling GUI Resource Mgmt Report Data |

# Option Overview

The main options included in this menu are listed below. To the left of the option name is the shortcut synonym that the user can enter to select the option.

|  |  |
| --- | --- |
| **Shortcut** | **Option Name** |
| INQ | *Telehealth Inquiries* |
| ST | *Telehealth Stop Code Add/Edit* |
| CLN | *VistA-Telehealth Clinic Update* |
| PR | *Provider Add/Edit* |
| DEF | *Default Provider Bulk Update* |
| MSN | *Clinics Missing Station Number Report* |
| DISP | *Display Clinic Availability Report* |

# Telehealth Inquires [SD TELE INQ]

This option allows the user to inquire using the Clinic, Medical Center Division, Institution, Patient, List Telehealth Stop Codes, and Telehealth Stop Code Lookup.

**Example 1: Inquire by Clinic**

The Clinic Query allows you to view information from several different files into a single query.

|  |
| --- |
|  Select Supervisor Menu <TEST ACCOUNT> Option: **TELE**health Management Toolbox INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)R Clinic Schedule Queuing ReportSearch Option or (Q)uit: **C** ClinicSelect CLINIC: **`** ===============================================================================Clinic : Default Provider : Provider : -XXXXXX,XXXXXX E << Default >>Medical Division : Institution : Station Number : Stop Code : 120-HOME TREATMENT SERVICES (118)Credit Stop Code : 525-PALLIATIVE CARE (353)CHAR4 : VDHC-VET DIRECTED HOME CARECountry : 1-USALocation Timezone : 2-EASTERNTimezone Exception: Overbooks per day : 20Spec Instructions : OVBK APRVD DR. C ONLY 2 LUMP/BUMP APPTS/DAY 10 MIN FOLLOWUP APPTS 20 MIN LUMP & BUMP AND NEW PTS 10 MIN F/U APPTS; 20 MIN L&B & NEW PTS; NO HEAD OR FACE  SURGERY===============================================================================Select CLINIC: **^** |

**Example 2: Inquire by Medical Center Division**

The Medical Center Division Query allows the user to view all Divisions in the current VistA system and the details of each selected as they pertain to Telehealth.

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)R Clinic Schedule Queuing ReportSearch Option or (Q)uit: **M** Medical Center DivisionSelect MEDICAL CENTER DIVISION NAME: Medical Division : Facility Number : Institution : Select MEDICAL CENTER DIVISION NAME: **^** |

**Example 3: Inquire by Institution**

The Institution Query allows the user to view the INSTITUTION **file (#44)**, which is a National Filed that is the same in each VistA system, and the details of each selected as they pertain to Telehealth.

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)R Clinic Schedule Queuing ReportSearch Option or (Q)uit: **I** InstitutionSelect INSTITUTION NAME: CENTRAL OFFICE CO ===============================================================================Name : 101-CENTRAL OFFICECity : State : District : VA region IEN : Location Timezone : 2-EASTERNTimezone Exception: Country : 1-USAStation # : Facility DEA #: : Facility Exp. date: Association : 1-VISN Parent: 1-Association : 2-PARENT FACILITY Parent: 2-===============================================================================Select INSTITUTION NAME: **^** |

**Example 4: Inquire by Patient**

The Patient Information Query allows the user to view the Patient filed in the current VistA system and the details of each selected as they pertain to Telehealth.

 Select one of the following:

 C Clinic

 M Medical Center Division

 I Institution

 P Patient Information

 N Patient ICN

 L List Telehealth Stop Codes

 S Telehealth Stop Code Lookup

 SN Station Number (Time Sensitive)

 R Clinic Schedule Queuing Report

Search Option or (Q)uit: **P** Patient Information

Select Patient: XXXXX,XXXXX XXXXX,XXXXX X-X-XX XXXXXXXXX

0 NO NSC VETERAN

>>> Active Patient Record Flag(s):

 <BEHAVIORAL> CATEGORY I

Do you wish to view active patient record flag details? Yes// n (No)

 Enrollment Priority: Category: NOT ENROLLED End Date: 11/02/2010

 \*\*\* Patient Requires a Means Test \*\*\*

 Primary Means Test Required from AUG 23,2019

Enter <RETURN> to continue.

===============================================================================

Number (IEN) : XXXX

Name : XXXXXXX,XXXXXXX X

Sex : XXXX

Date of Birth : XX-XX-XXXX

SSN : XXX-XX-XXXX

DOD Number : XXXXX

Full ICN : XXXXXXXXXXXXXXX

Integrated Control: XXXXXXXXXXX

ICN Checksum : XXXXX

Full ICN History : XXXXXXXXXXXXXXX

 XXXXXXXXXXXXXXX

Deceased Date :

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

Service Connected: No

Primary Eligibility Code: NSC

No Service Connected Disabilities Listed

===============================================================================

Select Patient: X \*SENSITIVE\*

 \*SENSITIVE\* YES SC VETERAN C

 \*\*\*WARNING\*\*\*

 \*\*\*RESTRICTED RECORD\*\*\*

 Enrollment Priority: GROUP 1 Category: ENROLLED End Date:

 Combat Vet Status: EXPIRED End Date: 04/26/2017

===============================================================================

Number (IEN) : XXXXXXXXX

Name : XXXXXXXXX,XXXX XXXXXX

Sex : XXXX

Date of Birth : XX-XX-XXXX

SSN : XXX-XX-XXXX

DOD Number : XXXXXXXXX

Full ICN : XXXXXXXXXXXXXXX

Integrated Control:

ICN Checksum :

Full ICN History : NO ICN HISTORY

Deceased Date :

 \*\*\*\*\*\*\*\*\*\* THIS PATIENT IS 50% OR GREATER SERVICE-CONNECTED \*\*\*\*\*\*\*\*\*\*

PATIENT'S SERVICE CONNECTION AND RATED DISABILITIES:

SC Percent: 90%

 LABYRINTHITIS (SC - 10%)

 HEMORRHAGE OF THE BRAIN (SC - 0%)

 TINNITUS (SC - 10%)

 LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)

 PARALYSIS OF SCIATIC NERVE (SC - 10%)

 FACIAL SCARS (SC - 0%)

 POLYCYTHEMIA VERA (SC - 10%)

 SCARS (SC - 0%)

 ASTHMA,BRONCHIAL (SC - 30%)

 PARALYSIS OF MEDIAN NERVE (SC - 10%)

 NEUROSIS, GEN ANX DIS (SC - 50%)

 LUMBOSACRAL OR CERVICAL STRAIN (SC - 10%)

 ECZEMA (SC - 10%)

 2ND DEGREE BURNS (SC - 0%)

 MIGRAINE HEADACHES (SC - 0%)

Primary Eligibility Code: SERVICE CONNECTED 50% to 100%

===============================================================================

**Example 5: List Telehealth Stop Codes**

The List Telehealth Stop Codes Query allows the user to view the current contents of the SD TELE HEALTH STOP CODE FILE (#40.6).

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code Lookup SN Station Number (Time Sensitive)R Clinic Schedule Queuing ReportSearch Option or (Q)uit: **L** List Stop codes===============================================================================Stop Code: 103 > TELEPHONE TRIAGEStop Code: 104 > PULMONARY FUNCTIONStop Code: 105 > X-RAY & FLUORO (XR & RF)Stop Code: 106 > EEGStop Code: 107 > EKGStop Code: 108 > LABORATORYStop Code: 109 > NUC MED & PET (NM & PET)Stop Code: 110 > INTERVENT RAD CLINIC (IR)Stop Code: 111 > TELE-PATHOLOGYStop Code: 115 > ULTRASOUND (US)Stop Code: 116 > RESPIRATORY THERAPYStop Code: 117 > NURSING (2ND ONLY)Stop Code: 118 > HOME TREATMENT SERVICESStop Code: 119 > CNH FOLLOW-UPStop Code: 120 > HEALTH SCREENINGStop Code: 121 > COMMUNITY RES CAREStop Code: 123 > NUTRITION/DIETETICS-INDIVIDUALStop Code: 124 > NUTRITION/DIETETICS-GROUPStop Code: 125 > SOCIAL WORK SERVICEStop Code: 126 > EVOKED POTENTIALStop Code: 128 > PROLONGED VIDEO-EEG MONITORINGStop Code: 130 > EMERGENCY DEPTStop Code: 131 > URGENT CARE CLINICStop Code: 135 > POST-DEPLOY INTGRTD CAREStop Code: 136 > TELE POST DEPLOY PT SITEStop Code: 137 > TELE POST DEPLOY PROV SITEStop Code: 139 > HEALTH/WELLBEING SRVSStop Code: 142 > WOUND TREAT & OSTOMY CAREStop Code: 143 > SLEEP STUDYStop Code: 145 > MYOCARD PERF STUDIESStop Code: 147 > TELEPHONE/ANCILLARYStop Code: 148 > TELEPHONE/DIAGNOSTICStop Code: 149 > RADIATION ONCOLOGYStop Code: 150 > COMPUTERIZED TOMOGRAPHY (CT)Stop Code: 151 > MAGNETIC RESONANCE IMAGING/MRIStop Code: 153 > INTERVENT RAD PROCEDURE (IR)Stop Code: 156 > HBPC - PSYCHOLOGISTStop Code: 157 > HBPC - PSYCHIATRISTStop Code: 158 > BRACHYTHERAPY TREATMENTStop Code: 159 > CIH TREATMENTStop Code: 160 > CLINICAL PHARMACYStop Code: 162 > MEDICAL FOSTER HOMEStop Code: 165 > BEREAVEMENT COUNSELINGStop Code: 166 > CHAPLAIN SERVICE - INDIVIDUALStop Code: 167 > CHAPLAIN SERVICE - GROUPStop Code: 168 > CHAPLAIN SERVICE - COLLATERALStop Code: 169 > TELEPHONE/CHAPLAINStop Code: 170 > HBPC - PHYSICIANStop Code: 171 > HBPC Nursing (RN / LP)Stop Code: 172 > HBPC PHYSIC EXTND(NP,CNS,PA)Stop Code: 173 > HBPC - SOCIAL WORKERStop Code: 174 > HBPC - THERAPISTStop Code: 175 > HBPC - DIETITIANStop Code: 176 > HBPC - CLINICAL PHARMACISTStop Code: 177 > HBPC - OTHERStop Code: 178 > TELEPHONE HBPCStop Code: 179 > RT CLIN VID CARE HOMEStop Code: 180 > DENTALStop Code: 181 > TELEPHONE/DENTALStop Code: 182 > TELEPHONE CASE MANAGEMENTStop Code: 183 > PEER SPECIALISTStop Code: 184 > CARE/CASE MANAGERStop Code: 185 > NURSE PRACTITIONERStop Code: 186 > PHYSICIAN ASSISTANTStop Code: 187 > CLINICAL NURSE SPECIALISTStop Code: 188 > FELLOW/RESIDENTStop Code: 189 > S&F HOME NON VA PROV SITEStop Code: 190 > ADULT DAY HEALTH CAREStop Code: 191 > COMMUNITY ADHC FOLLOWUPStop Code: 192 > CAREGIVER SUPPORT PROGRAMStop Code: 195 > POLYTRMA TRNSIT REHAB INDStop Code: 196 > POLYTRMA TRNSIT REHAB GRPStop Code: 197 > POLYTRAUMA/TBI INDStop Code: 198 > POLYTRAUMA/TBI GRPStop Code: 199 > TELEPHONE POLYTRAUMA/TBIStop Code: 201 > PM&RS PHYSICIANStop Code: 202 > RECREATION THERAPY SERVICEStop Code: 203 > AUDIOLOGYStop Code: 204 > SPEECH-LANGUAGE PATHOLOGYStop Code: 205 > PHYSICAL THERAPYStop Code: 206 > OCCUPATIONAL THERAPYStop Code: 209 > VIST COORDINATORStop Code: 210 > SPINAL CORD INJURYStop Code: 211 > PM&RS AMP CLINICStop Code: 212 > EMG - ELECTROMYOGRAMStop Code: 214 > KINESIOTHERAPYStop Code: 215 > SCI HOME CARE PROGRAMStop Code: 216 > TELEPHONE/REHAB AND SUPPORTStop Code: 217 > BROS (BLIND REHAB O/P SPEC)Stop Code: 218 > BLIND REHAB CENTERStop Code: 220 > VISOR & ADVANCED BLIND REHABStop Code: 221 > TELEPHONE VISTStop Code: 224 > TELEPHONE SCIStop Code: 225 > SCI TELEHEALTH VIRTUALStop Code: 229 > TELEPHONE/BLIND REHAB PROGRAMStop Code: 230 > PM&RS DRIVER TRAININGStop Code: 231 > CARDIO-PULM REHABStop Code: 240 > PM&R ASSIST TECH CLINICStop Code: 241 > WHEELCHAIR & ADVAN MOBILITYStop Code: 250 > REHAB SRVCS GROUPStop Code: 301 > GENERAL INTERNAL MEDICINEStop Code: 302 > ALLERGY IMMUNOLOGYStop Code: 303 > CARDIOLOGYStop Code: 304 > DERMATOLOGYStop Code: 305 > ENDOCRINOLOGYStop Code: 306 > DIABETES CLINICStop Code: 307 > GASTROENTEROLOGYStop Code: 308 > HEMATOLOGYStop Code: 309 > HYPERTENSIONStop Code: 310 > INFECTIOUS DISEASEStop Code: 311 > CIED DEVICESStop Code: 312 > PULMONARY/CHESTStop Code: 313 > RENAL/NEPHROL(EXCEPT DIALYSIS)Stop Code: 314 > RHEUMATOLOGY/ARTHRITISStop Code: 315 > NEUROLOGYStop Code: 316 > ONCOLOGY/TUMORStop Code: 317 > ANTI-COAGULATION CLINICStop Code: 318 > GERI PROB CONSULT CLINICStop Code: 321 > GI ENDOSCOPYStop Code: 322 > COMP WOMEN'S HLTHStop Code: 323 > PRIMARY CARE/MEDICINEStop Code: 324 > TELEPHONE/MEDICINEStop Code: 325 > TELEPHONE/NEUROLOGYStop Code: 326 > TELEPHONE/GERIATRICSStop Code: 327 > MED MD PERFORM INVASVE OR PROCStop Code: 328 > MEDICAL/SURGICAL DAY UNIT MSDUStop Code: 329 > MEDICAL PROCEDURE UNITStop Code: 330 > CHEMOTHERAPY PROC. UNIT-MED.Stop Code: 332 > PRE-BED CARE (MED SERVICE)Stop Code: 333 > CARDIAC CATHETERIZATIONStop Code: 334 > CARDIAC STRESS TESTStop Code: 335 > PADRECC PARKINSONSStop Code: 336 > MEDICAL PRE-PROCED EVALStop Code: 337 > HEPATOLOGY CLINICStop Code: 338 > TELEPHONE PRIMARY CAREStop Code: 339 > OBSTETRICSStop Code: 340 > GENOMIC CAREStop Code: 341 > PEDIATRICSStop Code: 342 > FAMILY PRACTICEStop Code: 344 > MULTIPLE SCLEROSIS (MS)Stop Code: 345 > EPILEPSY ECOEStop Code: 346 > ALS CENTERStop Code: 347 > ALS HOME CARE PROGRAMStop Code: 348 > PRIMARY CARE SHARED APPTStop Code: 349 > SLEEP MEDICINEStop Code: 350 > GERIPACTStop Code: 351 > HOSPICE CAREStop Code: 352 > GRECC CLINICAL DEMOStop Code: 353 > PALLIATIVE CAREStop Code: 354 > HOSPITAL IN HOMEStop Code: 356 > WRIISCStop Code: 369 > EP LABStop Code: 370 > GEC LTSSStop Code: 371 > HT SCREENINGStop Code: 372 > WEIGHT MGMT & MOVE! PROG - INDStop Code: 373 > WEIGHT MGMT & MOVE! PROG - GRPStop Code: 391 > CARDIAC ECHOStop Code: 392 > AMB ECG MONITORINGStop Code: 394 > MED SPECIALTY SHARED APPTStop Code: 401 > GENERAL SURGERYStop Code: 402 > CARDIAC SURGERYStop Code: 403 > OTOLARYNGOLOGY/ENTStop Code: 404 > GYNECOLOGYStop Code: 405 > HAND SURGERYStop Code: 406 > NEUROSURGERYStop Code: 407 > OPHTHALMOLOGYStop Code: 408 > OPTOMETRYStop Code: 409 > ORTHO/JOINT SURGStop Code: 410 > PLASTIC SURGERYStop Code: 411 > PODIATRYStop Code: 413 > THORACIC SURGERYStop Code: 414 > UROLOGY CLINICStop Code: 415 > VASCULAR SURGERYStop Code: 417 > PROSTHETICS/ORTHOTICSStop Code: 418 > AMPUTATION CLINICStop Code: 419 > ANESTHESIA PRE/POST-OP CONSULTStop Code: 420 > PAIN CLINICStop Code: 421 > VASCULAR LABORATORYStop Code: 423 > PROS AND SENS AIDSStop Code: 424 > TELEPHONE/SURGERYStop Code: 425 > TELEPHONE/PROSTHETICS/ORTHOTICStop Code: 427 > ANES SPECIAL PROCS IN OR SUITEStop Code: 428 > TELEPHONE/OPTOMETRYStop Code: 429 > PATIENT CARE IN ORStop Code: 430 > CYSTO ROOM IN UROLOGY CLStop Code: 432 > PRE-SURG EVALStop Code: 434 > NON-OR ANESTHESIA PROCEDURESStop Code: 435 > SURGICAL PROCEDURE UNITStop Code: 436 > CHIROPRACTIC CAREStop Code: 437 > VICTORS & ADVANCED LOW VISIONStop Code: 438 > INTERMED LOW VISION CAREStop Code: 439 > LOW VISION CAREStop Code: 440 > TELE FIT & ADJUST PROV SITEStop Code: 441 > TELEPHONE ANESTHESIAStop Code: 443 > DBQ REFERRAL CLINICStop Code: 444 > C&P VIA CVT PT SITEStop Code: 445 > C&P VIA CVT PROV SITEStop Code: 446 > IDES VIA CVT PT SITEStop Code: 447 > IDES VIA CVT PROV SITEStop Code: 448 > INTGRTED DIS EVAL (IDES) EXAMStop Code: 449 > FITTING & ADJSTMNTS 2ND ONLYStop Code: 450 > COMP & PENS (C&P) EXAMSStop Code: 457 > TRANSPLANTStop Code: 474 > RESEARCHStop Code: 481 > BRONCHOSCOPYStop Code: 486 > CARDIOTHORACIC SURGStop Code: 487 > BARIATRIC SURGStop Code: 488 > SURG ONCOLOGYStop Code: 489 > SPINAL SURGStop Code: 490 > TELETRANSPLANT PT SITEStop Code: 491 > TELETRANSPLANT PROV SITEStop Code: 497 > REGISTRY EXAM CVT PT SITEStop Code: 498 > REGISTRY EXAM CVT PROV SITEStop Code: 499 > ENVIRON HEALTH REG EXAMStop Code: 502 > MENTAL HEALTH CLINIC - INDStop Code: 504 > GRANT & PER DIEM GROUPStop Code: 507 > HUD/VASH GROUPStop Code: 508 > HCHV/HCMI GROUPStop Code: 509 > PSYCHIATRYStop Code: 510 > PSYCHOLOGYStop Code: 511 > GRANT & PER DIEM INDIVStop Code: 513 > SUBSTANCE USE DISORDER INDStop Code: 514 > SUB USE DISORDER HOME VSTStop Code: 516 > PTSD - GROUPStop Code: 519 > SUB USE DISORDER PTSD TEAMStop Code: 522 > HUD/VASH INDIVStop Code: 523 > OPIOID TREATMENT PROGRAMStop Code: 524 > ACTIVE DUTY SEXUAL TRAUMAStop Code: 527 > TELEPHONE MHStop Code: 528 > TELEPHONE HCMIStop Code: 529 > HCHV/HCMI INDIVStop Code: 530 > TELEPHONE/HUD-VASHStop Code: 533 > MH INTERVNTION BIOMED CARE INDStop Code: 534 > MH INTGRTD CARE INDStop Code: 535 > MH VOCATIONAL ASSISTANCE - INDStop Code: 536 > TELEPHONE/MH VOC ASSISTANCEStop Code: 538 > PSYCHOLOGICAL TESTINGStop Code: 539 > MH INTGRTD CARE GRPStop Code: 542 > TELEPHONE/PTSDStop Code: 545 > TELEPHONE SUDStop Code: 546 > TELEPHONE ICMHRStop Code: 550 > MENTAL HEALTH CLINIC-GROUPStop Code: 552 > ICMHR INDIVIDUALStop Code: 555 > HOMELESS VT COM EMP SVC INDIVStop Code: 556 > HOMELESS VT COM EMP SVC GRPStop Code: 560 > SUBSTANCE USE DISORDR GRPStop Code: 562 > PTSD - INDIVIDUALStop Code: 564 > MH TEAM CASE MANAGEMENTStop Code: 565 > MH INTERVENTION BIOMED GRPStop Code: 566 > MH RISK-FACTOR-REDUCTION ED GRStop Code: 567 > ICMHR GROUPStop Code: 568 > MH CWT/SEStop Code: 573 > MH INCENTIVE THERAPY F TO FStop Code: 574 > MH CWT/TWEStop Code: 575 > MH VOCATIONAL ASSISTANCE-GRPStop Code: 576 > PSYCHOGERIATRIC - INDIVIDUALStop Code: 577 > PSYCHOGERIATRIC - GROUPStop Code: 579 > TELEPHONE/PSYCHOGERIATRICSStop Code: 582 > PRRC INDIVIDUALStop Code: 583 > PRRC GROUPStop Code: 584 > TELEPHONE PRRCStop Code: 586 > RRTP INDIVIDUALStop Code: 587 > RRTP GROUPStop Code: 591 > HEALTHCARE FOR REENTRY VETSStop Code: 592 > VETERANS JUSTICE OUTREACHStop Code: 593 > RRTP OUTREACH SERVICESStop Code: 596 > RRTP ADMISSION SCREENING SRVCSStop Code: 597 > TELEPHONE - RRTPStop Code: 598 > RRTP OUTPATIENT INDIVIDUALStop Code: 599 > RRTP OUTPATIENT GROUPStop Code: 602 > ASSISTED HEMODIALYSISStop Code: 603 > LIMITED SELF CARE HEMODIALYSISStop Code: 604 > HOME/SELF HEMODIALYSIS TRNINGStop Code: 605 > HOMESELF HEMDIAL FOLLOWUPStop Code: 606 > HOMESELF PERITNDIALY FOLLOWUPStop Code: 607 > STAFFASSIST PERITNDIALYStop Code: 608 > HOMESELF PERITNDIALY TRNINGStop Code: 611 > TELEPHONE/DIALYSISStop Code: 644 > NC RTCV TELECARE PT LOCStop Code: 645 > NC RTCV TELECARE PRV LOCStop Code: 646 > NC S&F TELECARE PT LOCStop Code: 647 > NC S&F TELECARE PRV LOCStop Code: 648 > RT CVT W NONVAMC PROVID LOCStop Code: 651 > STATE NURSING HOME DAYSStop Code: 652 > STATE RES REHAB TX PGRM (RRTP)Stop Code: 656 > DOD NON-VA CAREStop Code: 658 > STATE HOME ADULT DAY HLTHCAREStop Code: 669 > COMMUNITY CARE CONSULTStop Code: 673 > CLINICAL TEAM CONFERENCEStop Code: 674 > ADMIN PAT ACTIVTIES (MASNONCT)Stop Code: 679 > NC CVT TO HOME PROVID LOCStop Code: 680 > HCBC ASSESSMENTStop Code: 681 > VA-PAID HCBC PROVIDERSStop Code: 682 > VA-REFER TO HCBC PROVStop Code: 683 > HT NON-VIDEO MONITORINGStop Code: 684 > HT NON-VIDEO INTERVENTIONStop Code: 685 > HT PROGRAM PATIENTSStop Code: 686 > TELEPHONE BY HT STAFFStop Code: 690 > RT CLIN VID TH PAT SITEStop Code: 692 > CVT PRV SITE SAME DIV/STAStop Code: 693 > RT CLIN VD TH PRV SITE(DIFSTA)Stop Code: 694 > SF TH PAT SITEStop Code: 695 > SF TH PRV SITE SAME DIV/STAStop Code: 696 > SF TH PRV SITE(DIFSTA)Stop Code: 697 > CHART CONSULTStop Code: 698 > REMOTE PT MONITOR PROV SITEStop Code: 699 > CVT EMERGENCY CONSULTStop Code: 701 > BP EVALStop Code: 703 > MAMMOGRAM (MG)Stop Code: 704 > WMS SPECIFIC PREVENTIVE CAREStop Code: 706 > ALCOHOL SCREENINGStop Code: 707 > SMOKING CESSATIONStop Code: 708 > TELE SMOKE CESS PROV SITEStop Code: 710 > PREVENTIVE IMMUNIZATIONStop Code: 713 > GAMBLING ADDICTION (2ND ONLY)Stop Code: 714 > OTHER ED INDStop Code: 717 > PPD CLINIC (2ND ONLY)Stop Code: 718 > EYE TELE SCREENINGStop Code: 719 > MHV SECURE MESSAGINGStop Code: 720 > OTHER ED GRPStop Code: 721 > OEND ED INDStop Code: 722 > OEND ED GRPStop Code: 723 > OEND ED CVT PT SITEStop Code: 724 > OEND ED CVT PRV SITEStop Code: 901 > TELE-ICU PATIENT SITEStop Code: 999 > OCCUPATIONAL HEALTHStop Code: 103801 103 > TELEPHONE TRIAGE 801 > TELEPHONE TRIAGE IN VISNStop Code: 103802 103 > TELEPHONE TRIAGE 802 > TELEPHONE TRIAGE OUT OF VISNStop Code: 103803 103 > TELEPHONE TRIAGE 803 > TELEPHONE TRIAGE COMMERCIALStop Code: 323531 323 > PRIMARY CARE/MEDICINE 531 > PRI CARE FOR PTS WITH SMIStop Code: 338531 338 > TELEPHONE PRIMARY CARE 531 > PRI CARE FOR PTS WITH SMIStop Code: 339184 339 > OBSTETRICS 184 > CARE/CASE MANAGERStop Code: 568535 568 > MH CWT/SE 535 > MH VOCATIONAL ASSISTANCE - INDStop Code: 674685 674 > ADMIN PAT ACTIVTIES (MASNONCT) 685 > HT PROGRAM PATIENTS===============================================================================Total number of Telehealth Stop code: 86Press <Enter> to continue  |

**Example 6: Inquire by Stop Code**

The Telehealth Stop Code Lookup Query allows the user to Lookup a Stop Code and its Description.

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **INQ** Telehealth Inquiries Telehealth Inquiries Select one of the following: C Clinic M Medical Center Division I Institution P Patient Information N Patient ICN L List Telehealth Stop Codes S Telehealth Stop Code LookupSN Station Number (Time Sensitive)R Clinic Schedule Queuing ReportSearch Option or (Q)uit: **S**top Code LookupSelect SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: 685 ===============================================================================Stop Code: 685 > HT PROGRAM PATIENTS===============================================================================Select SD TELE HEALTH STOP CODE FILE STOP CODE NUMBER: ^ |

**Example 7: Inquire by Station Number**

Inquire by Station Number allows the scheduling supervisor to inquire on the Station Number (Time Sensitive) file (#389.9) from the Telehealth Inquiries [SD TELE INQ] option.

 INQ Telehealth Inquiries

 ST Telehealth Stop Code Add/Edit

 CLN VistA-Telehealth Clinic Update

 PR Provider Add/Edit

 DEF Default Provider Bulk Update

 MSN Clinics Missing Station Number Report

 DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

 Telehealth Inquiries

 Select one of the following:

 C Clinic

 M Medical Center Division

 I Institution

 P Patient Information

 N Patient ICN

 L List Telehealth Stop Codes

 S Telehealth Stop Code Lookup

 **SN Station Number (Time Sensitive)**

 R ClinicSchedule Queuing Report

Search Option or (Q)uit: SN Station Number (Time Sensitive)

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER: **1** 01-01-80

Another one:**?**

 Answer with STATION NUMBER (TIME SENSITIVE), or REFERENCE NUMBER, or

 EFFECTIVE DATE, or MEDICAL CENTER DIVISION

 Choose from:

 1 01-01-80 XXXX

 2 03-28-97 XXXX

 3 12-01-97 XXXX

 4 10-01-98 XXXX

 5 07-01-99 XXXX

 6 03-23-09 XXXX

 7 04-27-11 XXXX

 8 02-23-17 XXXX

 9 12-11-15 XXXX

 10 02-01-16 XXXX

Another one:**2** 03-28-97 XXXX 442GA

Another one:

===============================================================================

Number: 1 Reference Number: 1

 Effective Date: Jan 01, 2080 Medical Center Division:

 Station Number: XXX Inactive: No

 Is Primary Division: Yes

Number: 2 Reference Number: 2

 Effective Date: Mar 28, 1997 Medical Center Division:

 Station Number: XXXX Inactive: Yes

 Is Primary Division: No

===============================================================================

Select STATION NUMBER (TIME SENSITIVE) REFERENCE NUMBER:

**Example 8: Clinic Schedule Queuing Report**

When editing VistA clinic schedules, two transactions typically occur. The old schedule is deleted, which results in a BLOCK CLINIC DAY transaction being sent to TMP. When the new schedule is written to the clinic, an UNBLOCK CLINIC DAY transaction is sent. This results in the clinic being blocked momentarily until the second transaction arrives. This method has created a good deal of network traffic and occasionally causes problems if the transactions arrive out-of-order causing an inadvertent blocked day.

To resolve these problems, a queue is being created to hold all of the clinic schedule edit transactions briefly so that they can be evaluated. All of the BLOCK CLINIC DAY and UNBLOCK CLINIC DAY transaction pairs will be canceled, as they have no net effect on the system, but potentially cause a great deal of network congestion. Those that need to be sent on to TMP will be sent in the correct order.

The Clinic Schedule Queuing Report lists all of the transactions that were queued and the action resulting form the queuing. Actions can be *sent* (transaction was sent to VistA) or *offset* (transactions were cancelled and not sent to VistA).

 INQ Telehealth Inquiries

 ST Telehealth Stop Code Add/Edit

 CLN VistA-Telehealth Clinic Update

 PR Provider Add/Edit

 DEF Default Provider Bulk Update

 MSN Clinics Missing Station Number Report

 DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: INQ Telehealth Inquiries

 Telehealth Inquiries

 Select one of the following:

 C Clinic

 M Medical Center Division

 I Institution

 P Patient Information

 N Patient ICN

 L List Telehealth Stop Codes

 S Telehealth Stop Code Lookup

 **SN Station Number (Time Sensitive)**

 R Clinic Schedule Queuing Report

Search Option or (Q)uit: R Clinic Schedule Queuing Report

TMP Clinic Schedule Edit Transaction List

 Select one of the following:

 O ONE CLINIC

 A ALL CLINICS

ONE CLINIC OR ALL: A// ONE CLINIC

Select CLINIC NAME:

DEVICE: HOME// 0;132;66 HOME (CRT)

 TMP Clinic Schedule Edit Transaction List APR 27, 2023 PAGE: 1

 CLINIC:

 DATE DAY OF WEEK BLOCK/UNBLOCK ACTION MODIFIED MODIFIED BY

 ------------ ----------- ------------- ----------- --------------------- --------------------

 OCT 24, 2022 MONDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXXX,XXXXX,X

 OCT 25, 2022 TUESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 OCT 26, 2022 WEDNESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 OCT 27, 2022 THURSDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 OCT 28, 2022 FRIDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 OCT 29, 2022 SATURDAY UNBLOCK SENT OCT 18, 2022@15:24:37 XXXXX

 OCT 31, 2022 MONDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 NOV 01, 2022 TUESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 NOV 01, 2022 TUESDAY BLOCK OFFSET NOV 01, 2022@11:33:28 XXXXX

 NOV 01, 2022 TUESDAY UNBLOCK OFFSET NOV 01, 2022@11:33:28 XXXXX

 NOV 01, 2022 TUESDAY BLOCK OFFSET NOV 01, 2022@11:33:48 XXXXX

 NOV 01, 2022 TUESDAY UNBLOCK OFFSET NOV 01, 2022@11:33:48 XXXXX

 NOV 02, 2022 WEDNESDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 NOV 03, 2022 THURSDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 NOV 04, 2022 FRIDAY UNBLOCK SENT OCT 18, 2022@14:45:07 XXXXX

 NOV 05, 2022 SATURDAY UNBLOCK SENT OCT 18, 2022@15:24:37

END OF REPORT

# Telehealth Stop Code Add/Edit [SD TELE STOP CODE]

This option allows the Holder of the SDTOOL key to Add or Edit the Stop Codes in the SD TELE HEALTH STOP CODE FILE (#40.6), which is responsible for two Real-Time Updates sent to the Telehealth Management Platform (TMP):

**Example 1: Adding new stop code**

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **ST** Telehealth Stop Code Add/EditEnter Stop Code: **311**This stop code is NOT in the file, do you want to add it? NO// **Y** YESSTOP Code: 311 has been Added!Do you want to edit another stop code? NO//  |

**Example 2: Delete existing stop code**

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability Report R ClinicSchedule Queuing ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **ST** Telehealth Stop Code Add/EditEnter Stop Code: **311**This stop code is already in the file, do you want to delete it? NO// **Y** YESSTOP Code: 311 has been Deleted!Do you want to edit another stop code? NO//  |

# VistA-Telehealth Clinic Update [SD TELE CLN UPDATE]

This option allows the Holder of the SDTOOL key to send clinic update message(s) from VistA to TMP without a need to edit the Clinic Profile. The option allows to send clinic update for specific clinic or a list of clinics that meet selected options.

**Example 1: Send update for selected clinic**

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **CLN** VistA-Telehealth Clinic Update VistA Real-Time Clinic UpdatesSelect (C)linic, (S)top Code or (Q)uit: C// linicSelect Clinic: XXXX/XXX/XX Another one:===============================================================================Clinic: XXXX/XXX/XX===============================================================================Sending HL7 message for Clinic: XXXX/XXX/XXPress <Enter> to continue |

**Example 2: Send update for all clinics that meet specific criteria**

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **CLN** VistA-Telehealth Clinic Update VistA Real-Time Clinic UpdatesSelect (C)linic, (S)top Code or (Q)uit: C// **S** Stop Code(A)ctive Clinics, (I)nactive Clinics, (B)oth: A// ctiveSelect division: ALL// ?ENTER: - Return for all divisions, or - A division and return when all divisions have been selected--limit 20 Imprecise selections will yield an additional prompt. (e.g. When a user enters 'A', all items beginning with 'A' are displayed.) Answer with MEDICAL CENTER DIVISION NUM, or NAME, or FACILITY NUMBER, or TREATING SPECIALTY Do you want the entire 16-Entry MEDICAL CENTER DIVISION List? Select division: ALL// Select Telehealth Stop Code: **103** Select another Telehealth Stop Code: ===============================================================================Clinic: 913 (103/ ) NHM/TELE TRIAGE/DAYS-XClinic: 915 ( /103) NHM/TELE TRIAGE/NIGHTS-XClinic: 1976 (103/802) NHM/DAYTON TELE TRIAGE(631)-XClinic: 7479 (103/117) NHM/TELE TRIAGE/RN DAYS-X===============================================================================Sending HL7 message for Clinic: 913-NHM/TELE TRIAGE/DAYS-XSending HL7 message for Clinic: 915-NHM/TELE TRIAGE/NIGHTS-XSending HL7 message for Clinic: 1976-NHM/DAYTON TELE TRIAGE(631)-XSending HL7 message for Clinic: 7479-NHM/TELE TRIAGE/RN DAYS-XTotal number of clinics updated: 4Press <Enter> to continue |

# Provider Add/Edit [SD PROVIDER ADD/EDIT]

This option provides holder of the SDTOOL key with the ability to add or edit the providers associated with a selected clinic.

**Example:**

|  |
| --- |
|  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: **PR** Provider Add/EditCAUTION: DO NOT USE - Default Provider for setting up a Shared or Patient Site Telehealth VistA Clinics.Select Clinic:  Providers associated with this clinic: - << Default >>DEFAULT PROVIDER: TEST,PROVIDER TP 192 OI&T STAFFEMAIL ADDRESS:Select PROVIDER:  PROVIDER:  DEFAULT PROVIDER: YES//Select PROVIDER:Press <Enter> to continue:  |

# Default Provider Bulk Update [SD DEFAULT PROVIDER UPDATE]

This option provides users with the ability to bulk update Default Provider for dedicated clinics. A dedicated clinic is one in which only one provider is found with a Default Provider flag. The bulk update operation should be allowed on dedicated clinics only. If a clinic is shared clinic with multiple providers, no updates will take place.

Telehealth patient clinics are restricted. The Bulk Update operation will not act upon inactive clinics. If attempted, the message “Provider update on inactive clinics is not allowed.” will be returned. The Bulk Update operation also will not act upon Telehealth patient sites. In this case the message “Telehealth Patient Site Stop Codes are not allowed for Bulk Default Provider Update” will be displayed.

**Example #1:** Search the option using Clinic option to select multiple clinics to update the default provider field for them. (Selected clinics with no Default provider entered and one entry in the PROVIDER multiple found and marked as default will be updated).

 INQ Telehealth Inquiries

 ST Telehealth Stop Code Add/Edit

 CLN VistA-Telehealth Clinic Update

 PR Provider Add/Edit

 DEF Default Provider Bulk Update

 MSN Clinics Missing Station Number Report

 DISP Display Clinic Availability Report

Select Telehealth Management Toolbox <TEST ACCOUNT> Option: def Default Provider Bulk Update

 Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// c Clinic

Select Clinic: `

Another one:`

Another one:` NHM/ECHO

Another one:

===============================================================================

1666 NHM/ECHO (303/115)

 --- No action taken, default provider is already set.

2070 (115/136)

 >>> Default Provider is set to:

2072 WOPC/TH/PHARM/GENERAL/PRO-X (118/)

 --- No action taken, no default provider found.

Total number of clinics updated 1 out of 3

Press <Enter> to continue

**Example #2:** Search the option by Stop code option to select multiple clinics to update the default provider field for them.

 Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// s Stop Code

(P)rimary Stop Code, (S)econdary Stop Code: P// s Secondary Stop Code

Select Telehealth Stop Code: 115

Select another Telehealth Stop Code:

===============================================================================

1666 NHM/ECHO (303/115)

 --- No action taken, default provider is already set.

Total number of clinics updated 0 out of 1

Press <Enter> to continue

**Example #3:** Search the option using the ‘Provider’ option to select multiple clinics to update the default provider field for them.

(Note: Dedicated clinics in this case are clinics assigned the selected Provider and has no Default provider field assigned and PROVIDER multiple has one entry and flagged as default with be updated).

 Bulk update for Default Provider field

Select (C)linic, (S)top Code, (P)rovider, or (Q)uit: C// p Provider

Select Provider:

Another one:

===============================================================================

1666 NHM/ECHO (303/115)

 >>> Default Provider set to:

2070 GOPC/TH/BARIATRIC GRP/WROX/PAT (115/136)

 >>> Default Provider set to:

6497 NHM/TH/SCI/PROVIDER-X (118/693)

 --- No action taken, multiple providers assigned.

Total number of clinics updated 2 out of 3

Press <Enter> to continue

# Clinics Missing Station Number Report [SD MISSING STATION NUMBER]

This report displays any local clinics that do not point to a valid Station Number. This report has two filters. The first is Active Clinics, Inactive Clinics or Both. The second is a choice of Clinic Types. The options are: (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll. See an example below.

**Example:**

|  |
| --- |
| Select OPTION NAME: SDMGR Scheduling Manager's MenuScheduling Version 5.3 ACR Ambulatory Care Reporting Menu ... AM Appointment Management CONS Consult/Request Tracking User Menu ... SDRR Recall Reminder Main Menu ... Appointment Menu ... Automated Service Connected Designation Menu ... Outputs ... Supervisor Menu ... Telehealth Management Toolbox ... VistA Scheduling GUI Resource Mgmt Report DataSelect Scheduling Manager's Menu <TEST ACCOUNT> Option: TELEhealth Management Toolbox INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option: MSN Clinics Missing Station Number ReportCLINICS THAT ARE MISSING STATION NUMBERList which clinics - (A)ctive, (I)nactive or (B)oth ? B// OTHList which clinic types - (C)linic, (M)odule, (W)ard, (Z)Other Location, (N)on-Clinic Stop, (F)ile Area, (I)maging, Operating (R)oom or (A)ll ? C// ALLDEVICE: HOME// 0;132;66 HOME (CRT) CLINICS THAT ARE MISSING STATION NUMBER DATE: 04/07/22 PAGE: 1 CLINIC TYPE: ALL BOTH ACTIVE AND INACTIVE CLINICS CLINIC CLINIC NAME ABR TYPE INST DIV PRI SC SEC SC NCNT STATION ------- ------------------------------- ----------- ---------------- ------- ---------------- ------ ------ ---- ------- 3 MISSING LOCATION IEN=3  10 Missing Hospital Location  1500 ZZCHY LORI HEARING AID ZZLHAC CLINIC 117 428 N  2185 ZZOUTSIDE CHY RAD CLINIC  2187 OUTSIDE BASE RAD CLINIC 379 112 N  2188 OUTSIDE BASE NUC MED CLINIC 379 116 N  2189 OUTSIDE BASE ULTRASOUND CLINIC 379 122 N  2190 OUTSIDE BASE MRI CLINIC 379 338 N  2191 OUTSIDE BASE CT CLINIC 379 337 N  2192 OUTSIDE BASE VAS CLINIC 379 188 N  2193 OUTSIDE BASE MAM CLINIC 379 266 N  2659 ZZFTC PC KELLEY CLINIC N  3382 zzchy test CLINIC N  3559 OUTSIDE US IMAGING  3621 ZZSTR TELE DERM IFC DNVR PAT CLINIC N  3742 ZZSET CLINIC  4179 ZZSMITH PC ZZSMITH CLINIC  4351 ZZZZ 1 CLINIC  4476 ZZDONT KNOW WHAT THIS IS CLINIC  4864 NEW TH TEST CLINIC  10998  INQ Telehealth Inquiries ST Telehealth Stop Code Add/Edit CLN VistA-Telehealth Clinic Update PR Provider Add/Edit DEF Default Provider Bulk Update MSN Clinics Missing Station Number Report DISP Display Clinic Availability ReportSelect Telehealth Management Toolbox <TEST ACCOUNT> Option:  |

# Display Clinic Availability Report [SD DISPLAY AVAIL REPORT]

This option is an existing option on other Scheduling menus and placed here for convience for TMP users. It behaves as it has in the past. See an example below.

**Example:**

|  |
| --- |
| Select Telehealth Management Toolbox <TEST ACCOUNT> Option: DISP Display Clinic Availability ReportSelect division: ALL// Select clinic: ALL// RAVI 1 RAVI 692 - 442  2 RAVI PAT 442 CHOOSE 1-2: 1 RAVI 692 - 442 Select another clinic: RAVI 1 RAVI 692 - 442  2 RAVI PAT 442 CHOOSE 1-2: 2 RAVI PAT 442 Select another clinic: \*\*\*\* Date Range Selection \*\*\*\* Beginning DATE : T (FEB 17, 2022) Ending DATE : T+6 (FEB 23, 2022)INCLUDE CANCELLATIONS AND/OR NO-SHOWS? No// (No)DEVICE: HOME// HOME (CRT) Right Margin: 80//  |

|  |
| --- |
|  FEB 17,2022@11:30 FORT COLLINS RAVI 692 - 442 FEBRUARY 2022 TIME|8 |9 |10 |11 |12 |1 |2 |3 |4 |5 |6  DATE| | | | | | | | | | |TH 17[j j j|9 9 9|j j j|j j j] [j j j|j j j|j j j] FR 18[1 1 1|1 1 1|1 1 1|1 1 1] SA 19[1 1 1|1 1 1|1 1 1|1 1 1] SU 20[1 1 1|1 1 1|1 1 1|1 1 1] MO 21[j j j|j j j|j j j|j j j] [j j j|j j j|j j j] TU 22[1 1 1|1 1 1|1 1 1] [1 1 1|1 1 1|1 1 1|1 1 1] WE 23[5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5|5 5 5] PRESS RETURN TO CONTINUE OR ^ TO QUIT  |

|  |
| --- |
| FOR CLINIC AVAILABILITY PATTERNS: 0-9 and j-z --denote available slots where j=10,k=11...z=26 A-W --denote overbooks with A being the first slot to be overbooked and B being the second for that same time, etc. \*,$,!,@,# --denote overbooks or appts. that fall outside of a clinic's regular hoursPRESS RETURN TO CONTINUE OR ^ TO QUIT  |

|  |
| --- |
|  RAVI 692 - 442 FEBRUARY 2022 THURSDAY FEB 17,2022 9:15 AM \*\*\*\*\*6780 (60) MINUTESPRESS RETURN TO CONTINUE OR ^ TO QUIT  |

|  |
| --- |
|  RAVI 692 - 442 FEBRUARY 2022FOR INDIVIDUAL APPOINTMENT LISTINGS: \*\*\* --UNSCHEDULED VISITPRESS RETURN TO CONTINUE OR ^ TO QUIT  |

|  |
| --- |
|  FEB 17,2022@11:30 GREELEY RAVI PAT 442 FEBRUARY 2022 TIME |8 |9 |10 |11 |12 |1 |2 |3 |4  DATE | | | | | | | | |TH 17 [j 9 9 9|9 j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] MO 21 [j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] TU 22 [j j 9 9|9 9 j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] WE 23 [j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j|j j j j] Clinic --inactive from 05/07/2013 to 06/13/2019FOR CLINIC AVAILABILITY PATTERNS: 0-9 and j-z --denote available slots where j=10,k=11...z=26 A-W --denote overbooks with A being the first slot to be overbooked and B being the second for that same time, etc. \*,$,!,@,# --denote overbooks or appts. that fall outside of a clinic's regular hoursPRESS RETURN TO CONTINUE OR ^ TO QUIT  |