



# **ePHARMACY**

## **PHASE VI**

# **Electronic Claims Management Engine (ECME)**

## **RELEASE NOTES**

BPS\*1\*11  
February 2012



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# 1.Introduction

This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (VistA) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

<u>APPLICATION/VERSION</u>	<u>PATCH</u>
Outpatient Pharmacy (OP) V. 7.0	PSO*7*385
Integrated Billing (IB) V. 2.0	IB*2*452
Electronic Claims Management Engine (ECME) V. 1.0	BPS*1*11
Consolidated Mail Outpatient Pharmacy (CMOP) V. 2.0	PSX*2*73

The following associated patches must be installed before proceeding:

- (v)BPS\*1\*12 <=< must be installed BEFORE 'BPS\*1\*11'

The patches (PSO\*7\*385, IB\*2\*452, BPS\*1\*11, and PSX\*2\*73) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX BUNDLE 7.0.

The purpose of this software package is to maintain compliance with legislative and federal mandates and to address and correct gaps and inefficiencies in the current electronic pharmacy billing processes. This will ultimately increase revenues collected by VA Medical Centers and outpatient pharmacies by reducing the volume of short pays and payment denials.

All pharmacy claims for payers that are processed electronically are compliant with the current industry standards. This software adds support for the electronic billing of the Health Administration Center (HAC) CHAMPVA payer in order to provide an automated process and to prevent manual workarounds for CHAMPVA.

## 1.1. Documentation Distribution

The documentation distribution includes:

<u>FILE NAME</u>	<u>DESCRIPTION</u>
BPS_1_P11_RN.PDF	ECME Release Notes
BPS_1_P11_UM.PDF	ECME User Manual
BPS_1_P11_TM.PDF	ECME Technical Manual/Security Guide

*(This page included for two-sided copying.)*

## 2.Patch Description and Installation Instructions

### 2.1. Patch Description

Vista Patch Display Page: 1

```
=====
Run Date: JAN 19, 2012           Designation: BPS*1*11
Package : E CLAIMS MGMT ENGINE   Priority   : MANDATORY
Version : 1                     Status    : RELEASED
=====
```

Associated patches: (v)BPS\*1\*12 <<= must be installed BEFORE `BPS\*1\*11'

Subject: EPHARMACY PHASE 6

Category: ENHANCEMENT  
ROUTINE  
OTHER  
DATA DICTIONARY

Description:

=====

This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (Vista) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

APPLICATION/VERSION	PATCH
-----	-----
OUTPATIENT PHARMACY (OP) V. 7.0	PSO*7*385
INTEGRATED BILLING (IB) V. 2.0	IB*2*452
ELECTRONIC CLAIMS MANAGEMENT ENGINE (ECME) V. 1.0	BPS*1*11
CONSOLIDATED MAIL OUTPATIENT PHARMACY (CMOP) V. 2.0	PSX*2*73

The patches (PSO\*7\*385, IB\*2\*452, BPS\*1\*11, and PSX\*2\*73) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX BUNDLE 7.0.

The purpose of this software package is to maintain compliance with legislative and federal mandates and to address and correct gaps and inefficiencies in the current electronic pharmacy billing processes. This will ultimately increase revenues collected by VA Medical Centers and outpatient pharmacies by reducing the volume of short pays and payment denials.

All pharmacy claims for payers that are processed electronically are compliant with the current industry standards. This software adds support for the electronic billing of the Health Administration Center (HAC) CHAMPVA payer in order to provide an automated process and to prevent manual workarounds for CHAMPVA.

This specific patch contains the following functionality:

- ```
-----
```
1. A new reject code "eC" has been added to the BPS NCPDP REJECT CODES file (#9002313.93). The associated description for this new code

is CHAMPVA-DRUG NON BILLABLE.

2. A new mailgroup for CHAMPVA claims has been created with this patch. When ECME has problems in processing a CHAMPVA claim, a message will be sent to this mailgroup. Members can be added to the mail group by using the Mail Group Edit [XMEDITMG] option.
3. The Payable Claims Report [BPS RPT PAYABLE], Reversal Claims Report [BPS RPT REVERSAL], and Closed Claims Report [BPS RPT CLOSED CLAIMS] have been modified to include the patient eligibility (VETERAN, TRICARE, or CHAMPVA). The report display and the Excel output version now contain a column header and data for eligibility. A new filter has been added to these reports that allows the user to select a specific patient eligibility or ALL. In addition, the location of the eligibility column on both the screen display and Excel output of the Rejected Claims Report [BPS RPT REJECTION] was moved to match the other reports.
4. For CHAMPVA eligible patient, the ECME User Screen displays CVA eligibility as part of the patient/insurance line.
5. The Change View action of the ECME User Screen [BPS USER SCREEN] allows the user to select NCPDP submissions with a CHAMPVA patient eligibility.
6. The Change View action of the ECME User Screen [BPS USER SCREEN] allows the user to select NCPDP submissions with an UNSTRANDED status.
7. When a claim rejection has been ignored by using the IGN action on the Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST] or via the Reject Notification Screen, the comment entered during the ignore process will be displayed in the ECME User Screen [BPS USER SCREEN] prefaced by the word "IGNORED".
8. When using the Resubmit with Edits (RED) action on the ECME User Screen [BPS USER SCREEN], the user will now be allowed to edit the Date of Service field on an ECME claim if the prescription is released. Additionally, the Relationship Code prompt was changed to Pharmacy Relationship Code that the Person Code prompt was changed to Pharmacy Person Code. Also, the list of submission clarification codes that can be selected has been updated to reflect new values in the NCPDP standard.
9. A new report called View ePharmacy Rx is now available from multiple locations in ECME and Outpatient Pharmacy. This new report combines data from multiple screens and reports in Outpatient Pharmacy, ECME, and Integrated Billing. The combined data is presented in a single List Manager screen. In ECME, this report is available via the View ePharmacy Rx [BPS RPT VIEW ECME RX] option on the Other Reports [BPS MENU RPT OTHER] menu.
10. The LOG action - Print Claim Log - of the ECME User Screen [BPS USER SCREEN] has been enhanced as follows:
  - a. NCPDP quantity and units are displayed if they exist and Billed quantity and units are displayed.
  - b. All of the fees, costs and amounts sent on an ECME claim are now displayed with the proper field labels.
  - c. Extraneous whitespace has been removed.
11. The ePharmacy Date of Service calculation algorithm has been modified



with this patch. The fill date is no longer considered an acceptable value for the date of service. The algorithm uses the release date if it exists. If the release date doesn't exist, then the system uses the current date.

12. References in the ECME system to Fill Date have been changed to be Date of Service to more accurately indicate the data being displayed.
13. The ECME system now has the ability to remove outbound messages from the HL7 queue if the user unstrands a claim using the option View/Unstrand Submissions Not Completed [BPS UNSTRAND SCREEN].
14. When an NCPDP response with a DUPLICATE status is received, the ECME system will now process that response as a normal payable response in order to create bills in IB and AR if a bill does not yet exist. The IB system will make that determination.
15. The ECME system will now use the indicator "P2" to indicate that the ECME claim was initiated by the PRO option - Process Secondary/TRICARE Rx to ECME [BPS COB PROCESS SECOND TRICARE]. The user will also be able to filter results on the ECME User Screen [BPS USER SCREEN] and on the ECME Claims Reports by RT - Real Time Fills, BB - Backbilling, or P2 - PRO option.
16. The ECME system receives all appropriate fees and costs from the Integrated Billing system and uses them in the correct NCPDP fields on the claim. These include:
  - a. Dispensing Fee (412-DC)
  - b. Basis of Cost Determination (423-DN)
  - c. Gross Amount Due (430-DU)
  - d. Administrative Fee (480-H9)
  - e. Ingredient Cost (409-D9)
  - f. Usual and Customary Charge (426-DQ)
17. Several ECME reports have been updated to display the above fees and costs when using the Excel output versions of the report data.
18. The Process Secondary/TRICARE Rx to ECME [BPS COB PROCESS SECOND TRICARE] option was modified to correctly handle the previous payment when the primary claim was paper.
19. A bulletin is created whenever a primary claim is closed in ECME and there is an open secondary claim. This scenario can occur when an inpatient claim is auto-reversed by the ECME Nightly Background Job or if the prescription is returned to stock or the prescription is deleted.
20. When the ECME Nightly Background Job does an inpatient auto-reversal, the reason not billable is set to 'INPATIENT RX AUTO-REVERSAL', which is a new non-billable reason created in Integrated Billing. Previously, the non-billable reason of 'OTHER' was used.
21. The Payable Claims Report [BPS RPT PAYABLE], Rejected Claims Report [BPS RPT REJECTION], Claims Submitted, Not Yet Released Report [BPS RPT NOT RELEASED], and Spending Account Report [BPS RPT SPENDING ACCOUNT] have been corrected to display the correct amount in the \$BILLED column.

Patch Components  
=====

Files & Fields Associated:

| File Name (#)                                        | Field Name (#)                      | New/Modified/<br>Deleted |
|------------------------------------------------------|-------------------------------------|--------------------------|
| BPS CLAIMS (#9002313.02)                             |                                     |                          |
| TRANSACTIONS sub-file (#9002313.0201)                | DISPENSING FEE SUBMITTED (#412)     | Modified                 |
| BPS LOG OF TRANSACTIONS (#9002313.57)                |                                     |                          |
|                                                      | HL7 MESSAGE ID (#2)                 | New                      |
|                                                      | QUANTITY (#501)                     | Modified                 |
|                                                      | BILLING QUANTITY (#509)             | New                      |
|                                                      | BILLING UNIT (#510)                 | New                      |
| PATIENT INSURANCE MULTIPLE sub-file (#9002313.57902) |                                     |                          |
|                                                      | PATIENT RELATIONSHIP CODE (#902.07) | Modified                 |
|                                                      | PERSON CODE (#902.1)                | New                      |
|                                                      | INGREDIENT COST (#902.2)            | New                      |
|                                                      | ELIGIBILITY (#902.28)               | Modified                 |
| BPS TRANSACTION (#9002313.59)                        |                                     |                          |
|                                                      | HL7 MESSAGE ID (#2)                 | New                      |
|                                                      | QUANTITY (#501)                     | Modified                 |
|                                                      | BILLING QUANTITY (#509)             | New                      |
|                                                      | BILLING UNIT (#510)                 | New                      |
| PATIENT INSURANCE MULTIPLE sub-file (#9002313.59902) |                                     |                          |
|                                                      | PATIENT RELATIONSHIP CODE (#902.07) | Modified                 |
|                                                      | PERSON CODE (#902.1)                | New                      |
|                                                      | INGREDIENT COST (#902.2)            | New                      |
|                                                      | ELIGIBILITY (#902.28)               | Modified                 |
| BPS REQUESTS (#9002313.77)                           |                                     |                          |
|                                                      | BILLING QUANTITY (#4.08)            | New                      |
|                                                      | BILLING UNIT (#4.09)                | New                      |
| BPS INSURER DATA (#9002313.78)                       |                                     |                          |
|                                                      | PATIENT RELATIONSHIP CODE (#1.05)   | Modified                 |
|                                                      | PERSON CODE (#1.09)                 | New                      |
|                                                      | INGREDIENT COST (#2.08)             | New                      |
|                                                      | ELIGIBILITY (#3.04)                 | Modified                 |

Forms Associated:

| Form Name | File # | New/Modified/Deleted |
|-----------|--------|----------------------|
| N/A       |        |                      |

List Templates Associated:

| List Template Name      | New/Modified/Deleted |
|-------------------------|----------------------|
| BPS LSTMN ECME UNSTRAND | Modified             |
| BPS LSTMN ECME USRSCR   | Modified             |
| BPS LSTMN RSCH MENU     | Modified             |
| BPS VIEW ECME RX        | New                  |

Mail Groups Associated:

| Mail Group Name | New/Modified/Deleted |
|-----------------|----------------------|
| BPS CHAMPVA     | New                  |

Options Associated:

| Option Name                    | Type        | New/Modified/Deleted |
|--------------------------------|-------------|----------------------|
| BPS COB PROCESS SECOND TRICARE | run routine | Modified             |
| BPS MENU RPT OTHER             | menu        | Modified             |
| BPS RPT VIEW ECME RX           | run routine | New                  |

Protocols Associated:

| Protocol Name                       | New/Modified/Deleted |
|-------------------------------------|----------------------|
| BPS PRCL USRSCR HIDDEN ACTIONS      | Modified             |
| BPS PRCL USRSCR VIEW ECME RX        | New                  |
| BPS VIEW ECME RX MENU               | New                  |
| BPS VRX NAV BILL LIST               | New                  |
| BPS VRX NAV BILLING EVENTS RPT      | New                  |
| BPS VRX NAV CRI                     | New                  |
| BPS VRX NAV DG ELIG STATUS          | New                  |
| BPS VRX NAV DG ELIG VERIFICATION    | New                  |
| BPS VRX NAV ECME CLAIM LOG          | New                  |
| BPS VRX NAV INS POL                 | New                  |
| BPS VRX NAV TPJI AR ACCT PROFILE    | New                  |
| BPS VRX NAV TPJI AR COMMENT HISTORY | New                  |
| BPS VRX NAV TPJI CLAIM INFORMATION  | New                  |
| BPS VRX NAV TPJI ECME RX INFO       | New                  |
| BPS VRX NAV VIEWRX                  | New                  |

Security Keys Associated:

| Security Key Name |
|-------------------|
| N/A               |

Templates Associated:

| Template Name | Type | File Name (Number) | New/Modified/Deleted |
|---------------|------|--------------------|----------------------|
| N/A           |      |                    |                      |

Additional Information:

New Service Requests (NSRs)

Request Name: ePharmacy Claims Phase 6 (FY10)  
Request ID: 20090215

Patient Safety Issues (PSIs)

N/A

Remedy Ticket(s) & Overview

N/A

Test Sites:

REDACTED

Documentation Retrieval Instructions

Updated documentation describing the new functionality introduced by this patch is available.

The preferred method is to FTP the files from ftp://REDACTED. This transmits the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

Albany REDACTED <ftp://REDACTED>  
Hines REDACTED <ftp://REDACTED>  
Salt Lake City REDACTED <ftp://REDACTED>

Documentation can also be found on the VA Software Documentation Library at: <http://www.va.gov/vdl/>

| Title                                | File Name        | FTP Mode |
|--------------------------------------|------------------|----------|
| ECME Release Notes                   | BPS_1_P11_RN.PDF | Binary   |
| ECME User Manual                     | BPS_1_P11_UM.PDF | Binary   |
| ECME Technical Manual/Security Guide | BPS_1_P11_TM.PDF | Binary   |

## 2.2. Pre/Post Installation Overview

There is a post-install routine associated with this patch named POST^BPS10P11. The purpose of the post install routine is to:

- a. Create a new entry called 'CHAMPVA DRUG NON BILLABLE' in the BPS NCPDP REJECT CODES (#9002313.93) dictionary.
- b. Update several pricing fields in the BPS NCPDP FIELD DEFS (#9002313.92) file so that the NCPDP claims will have the new data returned by IB Billing Determination.
- c. Remove the DATE OF SERVICE (#401) field from the TRANSACTION multiple (#400) of the BPS CLAIMS (#9002313.02) file.
- d. Remove the obsolete SUBMISSION CLARIFICATION CODE (#420) field from the TRANSACTION multiple (#400) of the BPS CLAIMS (#9002313.02) file.
- e. Validate that the PATIENT RELATIONSHIP CODE (#1.05) field of the BPS INSURER DATA (#9002313.78) file has the correct range of data (0-4) and correct it if it does not.
- f. Remove cached hidden menu pointers allowing modified protocols to display correctly.
- g. When appropriate, swap the data in the DUR REASON CODE (#.01) and DUR PROFESSIONAL SERVICE CODE (#.02) fields of the DUR (#9002313.771) multiple of the BPS REQUESTS (#9002313.77) file.
- h. Change the Read Security of the BPS NCPDP FIELD CODES (#9002313.94) file to "Pp", which matches the rest of the ECME files.

- i. Add two new NCPDP reject codes to the BPS NCPDP REJECT CODES (#9002313.93) dictionary.

The post-install routine is automatically deleted by the system if allowed by your Kernel site parameters configuration. You may delete routine BPS10P11 if the installation was successful and it is not automatically deleted by KIDS.

## 2.3. Installation Instructions

This patch should take up to 20 minutes to install.

DO NOT QUEUE the installation of this patch.

To avoid disruptions, these patches should be installed during non-peak hours when there is minimal activity on the system. Avoid times when ECME claims are being transmitted. Of particular concern would be the options below.

1. BPS NIGHTLY BACKGROUND JOB [BPS NIGHTLY BACKGROUND JOB]  
Do not install the patch when ECME claims are being generated by the BPS Nightly Background Job option. Wait for this job to finish or complete the installation before this job starts.
2. Scheduled CS Transmission [PSXR SCHEDULED CS TRANS] and Scheduled Non-CS Transmission [PSXR SCHEDULED NON-CS TRANS]  
Do not install the patch when prescriptions are being transmitted to CMOP. Wait for the CMOP transmissions to finish or complete the installation before the transmissions start. Both the CS (Controlled Substances) and the non-CS CMOP transmission options should be checked. Check with Pharmacy Service or your Pharmacy ADPAC to find out when CMOP transmissions occur.

### \*\*\*\*\* IMPORTANT INSTALLATION NOTES \*\*\*\*\*

This patch bundle is changing the name of File #52.87. The current name of this file is 'PSO TRICARE AUDIT LOG'. The new name of this file is 'PSO AUDIT LOG'. During the patch installation you will see the following information presented to the screen:

```
52.87      PSO AUDIT LOG
*BUT YOU ALREADY HAVE 'PSO TRICARE AUDIT LOG' AS FILE #52.87!
Shall I write over your PSO TRICARE AUDIT LOG File? YES//
```

Please accept the default answer of YES to this question.

You will also be prompted to enter the coordinator for the new BPS CHAMPVA mail group. Prior to installation, please contact your Medical Care Cost Recovery (MCCR) business department (Facility Revenue Manager) to determine who will be the coordinator for this new mail group. The users in this mail group will receive bulletins related to the processing of CHAMPVA electronic claims. After the patch is installed, members can be added to the mail group by using the Mail Group Edit [XMEDITMG] option.

### Pre-Installation Instructions

-----

1. OBTAIN PATCHES

-----  
Obtain the host file BPS\_1\_11\_PSO\_IB\_PSX.KID, which contains the following patches:

BPS\*1.0\*11  
PSO\*7.0\*385  
IB\*2.0\*452  
PSX\*2.0\*73

Sites can retrieve Vista software from the following FTP addresses. The preferred method is to FTP the files from:

REDACTED

This will transmit the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

|                |          |
|----------------|----------|
| Albany         | REDACTED |
| Hines          | REDACTED |
| Salt Lake City | REDACTED |

The BPS\_1\_11\_PSO\_IB\_PSX.KID host file is located in the anonymous.software directory. Use ASCII Mode when downloading the file.

## 2. START UP KIDS

-----  
Start up the Kernel Installation and Distribution System Menu option [XPD MAIN]:

Edits and Distribution ...  
Utilities ...  
Installation ...

Select Kernel Installation & Distribution System Option: INStallation

---  
Load a Distribution  
Print Transport Global  
Compare Transport Global to Current System  
Verify Checksums in Transport Global  
Install Package(s)  
Restart Install of Package(s)  
Unload a Distribution  
Backup a Transport Global

Select Installation Option:

## 3. LOAD TRANSPORT GLOBAL FOR MULTI-BUILD

-----  
From the Installation menu, select the Load a Distribution option.

When prompted for "Enter a Host File:", enter the full directory path where you saved the host file BPS\_1\_11\_PSO\_IB\_PSX.KID (e.g., SYS\$SYSDEVICE:[ANONYMOUS]BPS\_1\_11\_PSO\_IB\_PSX.KID).

When prompted for "OK to continue with Load? NO//", enter "YES."

The following will display:

Loading Distribution...

BPS PSO IB PSX BUNDLE 7.0  
BPS\*1.0\*11  
PSO\*7.0\*385  
IB\*2.0\*452  
PSX\*2.0\*73

Use INSTALL NAME: BPS PSO IB PSX BUNDLE 7.0 to install this Distribution.

4. RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD

-----  
From the Installation menu, you may select to use the following options (when prompted for the INSTALL NAME, enter BPS PSO IB PSX BUNDLE 7.0):

- a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.
- b. Compare Transport Global to Current System - This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).
- c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

5. INSTALL MULTI-BUILD

-----  
This is the step to start the installation of this KIDS patch. This will need to be run for the BPS PSO IB PSX BUNDLE 7.0.

- a. Choose the Install Package(s) option to start the patch install.
- b. When prompted for the "Select INSTALL NAME:", enter BPS PSO IB PSX BUNDLE 7.0.
- c. When prompted to "Enter the Coordinator for Mail Group 'BPS CHAMPVA':", please respond with the appropriate person.
- d. When prompted "Shall I write over your PSO TRICARE AUDIT LOG File? YES//", please accept the default of YES in order to change the name of this file as instructed above.
- e. When prompted "Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES//", enter YES unless your system does this in a nightly TaskMan process.
- f. When prompted "Want KIDS to INHIBIT LOGONs during the install? YES//", enter NO.
- g. When prompted " Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//", enter NO.
- h. When prompted "Device: HOME//", respond with the correct device but do not queue this install.

Post-Installation Instructions

-----  
N/A

Routine Information:

=====

The second line of each of these routines now looks like:

;;1.0;E CLAIMS MGMT ENGINE; \*\*[Patch List]\*\*; JUN 2004; Build 27

The checksums below are new checksums, and  
can be checked with CHECK1^XTSUMBLD.

|                         |                    |                   |                           |
|-------------------------|--------------------|-------------------|---------------------------|
| Routine Name: BPS10P11  | Before: n/a        | After: B81376656  | **11**                    |
| Routine Name: BPSBUTL   | Before: B55262641  | After: B69452320  | **1,3,2,5,7,8,9,10,11**   |
| Routine Name: BPSECA8   | Before: B28856161  | After: B28789947  | **1,5,10,12,11**          |
| Routine Name: BPSECFM   | Before: B9768202   | After: B10365847  | **1,7,10,11**             |
| Routine Name: BPSECMC2  | Before: B15229460  | After: B15123037  | **1,2,5,11**              |
| Routine Name: BPSECMCP2 | Before: B98781684  | After: B189210451 | **1,5,6,7,8,10,11**       |
| Routine Name: BPSECMPS  | Before: B98920700  | After: B96560458  | **1,2,5,6,7,10,11**       |
| Routine Name: BPSELG    | Before: B36086244  | After: B29703667  | **10,11**                 |
| Routine Name: BPSNCPD1  | Before: B45414191  | After: B52273565  | **1,3,5,6,7,8,9,10,11**   |
| Routine Name: BPSNCPD2  | Before: B62016998  | After: B60489856  | **1,5,6,7,8,10,11**       |
| Routine Name: BPSNCPD3  | Before: B48711811  | After: B60635405  | **1,5,6,7,8,10,11**       |
| Routine Name: BPSNCPD4  | Before: B45568614  | After: B43924039  | **6,7,8,10,11**           |
| Routine Name: BPSNCPD5  | Before: B79985749  | After: B76118605  | **7,8,10,11**             |
| Routine Name: BPSNCPD6  | Before: B28619607  | After: B28397403  | **7,8,10,11**             |
| Routine Name: BPSNCPD9  | Before: B36538508  | After: B36455524  | **10,11**                 |
| Routine Name: BPSNCPDP  | Before: B79480311  | After: B93011711  | **1,3,4,2,5,6,7,8,10,11** |
| Routine Name: BPSOS57   | Before: B15079066  | After: B14911792  | **1,5,10,11**             |
| Routine Name: BPSOSC2   | Before: B59488348  | After: B59304642  | **1,5,8,10,11**           |
| Routine Name: BPSOSCC   | Before: B25822348  | After: B26536547  | **1,2,5,8,10,11**         |
| Routine Name: BPSOSCD   | Before: B76120342  | After: B71384866  | **1,3,2,5,7,8,10,11**     |
| Routine Name: BPSOSCE   | Before: B12883469  | After: B12221266  | **1,5,7,8,10,11**         |
| Routine Name: BPSOSHF   | Before: B48018870  | After: B41365864  | **1,5,8,10,11**           |
| Routine Name: BPSOSIY   | Before: B68639944  | After: B71169390  | **1,3,5,6,7,8,10,11**     |
| Routine Name: BPSOS02   | Before: B33642927  | After: B33643009  | **1,3,5,10,11**           |
| Routine Name: BPSOSRB   | Before: B37930857  | After: B38172979  | **1,5,7,8,10,11**         |
| Routine Name: BPSOSRX2  | Before: B31124186  | After: B33272416  | **7,8,10,11**             |
| Routine Name: BPSOSRX3  | Before: B117328424 | After: B119940068 | **7,8,10,11**             |
| Routine Name: BPSOSRX4  | Before: B57083414  | After: B62988205  | **7,8,10,11**             |



Routine Name: BPSOSRX5  
 Before: B45774231 After: B43074906 \*\*7,8,10,11\*\*  
 Routine Name: BPSOSRX8  
 Before: B22878740 After: B21154002 \*\*7,10,11\*\*  
 Routine Name: BPSOSSG  
 Before: B29948946 After: B31935652 \*\*1,5,10,11\*\*  
 Routine Name: BPSOSUC  
 Before: B9012826 After: B8834830 \*\*1,5,7,10,11\*\*  
 Routine Name: BPSPRRX  
 Before: B106329171 After: B105159701 \*\*8,9,11\*\*  
 Routine Name: BPSPRRX2  
 Before: B8324629 After: B4776068 \*\*8,11\*\*  
 Routine Name: BPSPRRX3  
 Before: B196212053 After: B136159744 \*\*8,10,11\*\*  
 Routine Name: BPSPRRX4  
 Before: B20637795 After: B9705676 \*\*8,9,11\*\*  
 Routine Name: BPSPRRX5  
 Before: B48238265 After: B46870876 \*\*8,10,11\*\*  
 Routine Name: BPSPRRX6  
 Before: B57670037 After: B112918559 \*\*8,10,11\*\*  
 Routine Name: BPSREOP1  
 Before: B59523437 After: B60493248 \*\*3,7,10,11\*\*  
 Routine Name: BPSRES  
 Before: B125666033 After: B155712159 \*\*3,5,7,8,10,11\*\*  
 Routine Name: BPSRPT0  
 Before: B22539987 After: B22597769 \*\*1,5,7,10,11\*\*  
 Routine Name: BPSRPT1  
 Before: B53891828 After: B54969091 \*\*1,5,7,8,10,11\*\*  
 Routine Name: BPSRPT3  
 Before: B37506169 After: B38545074 \*\*1,3,5,7,11\*\*  
 Routine Name: BPSRPT4  
 Before: B76530531 After: B93729370 \*\*1,5,7,8,10,11\*\*  
 Routine Name: BPSRPT5  
 Before: B136990119 After: B146517138 \*\*1,3,5,7,8,10,11\*\*  
 Routine Name: BPSRPT7  
 Before: B105055369 After: B107914214 \*\*1,3,5,7,8,10,11\*\*  
 Routine Name: BPSRPT8  
 Before: B125609567 After: B178450227 \*\*1,3,5,7,8,10,11\*\*  
 Routine Name: BPSSCR01  
 Before: B17522420 After: B17522420 \*\*1,5,11\*\*  
 Routine Name: BPSSCR02  
 Before: B42496170 After: B45202471 \*\*1,3,7,10,11\*\*  
 Routine Name: BPSSCR03  
 Before: B40126137 After: B42385571 \*\*1,5,7,8,10,11\*\*  
 Routine Name: BPSSCR04  
 Before: B53618434 After: B53618434 \*\*1,5,11\*\*  
 Routine Name: BPSSCRCL  
 Before: B76318080 After: B76318080 \*\*1,3,5,7,8,11\*\*  
 Routine Name: BPSSCRCV  
 Before: B45399490 After: B46628770 \*\*1,5,7,11\*\*  
 Routine Name: BPSSCRLG  
 Before: B171520017 After: B232085722 \*\*1,5,7,8,10,11\*\*  
 Routine Name: BPSSCRRS  
 Before: B34060825 After: B38581404 \*\*1,3,5,7,8,10,11\*\*  
 Routine Name: BPSSCRSL  
 Before: B14489161 After: B14563351 \*\*1,7,11\*\*  
 Routine Name: BPSSCRU1  
 Before: B2399860 After: B1962116 \*\*1,11\*\*  
 Routine Name: BPSSCRU2  
 Before: B46275468 After: B47071661 \*\*1,3,5,10,11\*\*  
 Routine Name: BPSTEST

|                        |                   |                 |
|------------------------|-------------------|-----------------|
| Before: B93493261      | After: B93493717  | **6,7,8,10,11** |
| Routine Name: BPSUSCR1 |                   |                 |
| Before: B52105056      | After: B78355256  | **1,5,7,10,11** |
| Routine Name: BPSUSCR2 |                   |                 |
| Before: B14190168      | After: B13930186  | **7,10,11**     |
| Routine Name: BPSUSCR4 |                   |                 |
| Before: B15393480      | After: B14730277  | **1,3,7,10,11** |
| Routine Name: BPSUTIL2 |                   |                 |
| Before: B28691065      | After: B32920062  | **7,8,10,11**   |
| Routine Name: BPSVRX   |                   |                 |
| Before: n/a            | After: B234422538 | **11**          |
| Routine Name: BPSVRX1  |                   |                 |
| Before: n/a            | After: B188435062 | **11**          |
| Routine Name: BPSVRX2  |                   |                 |
| Before: n/a            | After: B141561911 | **11**          |
| Routine Name: BPSWRKLS |                   |                 |
| Before: B31684663      | After: B31684664  | **7,8,11**      |

Routine list of preceding patches: 12

## 3.Enhancements

### 3.1. Technical Modifications

#### 3.1.1 New NCPDP Reject Code

A new reject code "eC" has been added to the BPS NCPDP REJECT CODES file (#9002313.93). The associated description for this new code is CHAMPVA- DRUG NON BILLABLE.

#### 3.1.2 New CHAMPVA Mailgroup

A new mailgroup for CHAMPVA claims has been created with this patch. When ECME has problems in processing a CHAMPVA claim, a message will be sent to this mailgroup. Members can be added to the mailgroup by using the Mail Group Edit [XMEDITMG] option.

#### 3.1.3 Changes to ECME Reports

The Payable Claims Report [BPS RPT PAYABLE], Reversal Claims Report [BPS RPT REVERSAL], and Closed Claims Report [BPS RPT CLOSED CLAIMS] have been modified to include the patient eligibility (VETERAN, TRICARE, or CHAMPVA). The report display and the Excel output version now contain a column header and data for eligibility. A new filter has been added to these reports that allows the user to select a specific patient eligibility or ALL. In addition, the location of the eligibility column on both the screen display and Excel output of the Rejected Claims Report [BPS RPT REJECTION] was moved to match the other reports.

#### 3.1.4 CHAMPVA Eligibility Displayed on ECME User Screen

For CHAMPVA eligible patients, the ECME User Screen displays CVA eligibility as part of the patient/insurance line.

#### 3.1.5 Changes to Change View Action of the ECME User Screen

- The Change View action of the ECME User Screen [BPS USER SCREEN] allows the user to select NCPDP submissions with a CHAMPVA patient eligibility.
- The Change View action of the ECME User Screen [BPS USER SCREEN] allows the user to select NCPDP submissions with an UNSTRANDED status.

#### 3.1.6 Comment Display for Ignored Claim Rejections

When a claim rejection has been ignored by using the IGN action on the Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST] or via the Reject Notification Screen, the comment entered during the ignore process will be displayed in the ECME User Screen [BPS USER SCREEN] prefaced by the word "IGNORED".

#### 3.1.7 Changes to Resubmit with Edits Action

When using the Resubmit with Edits (RED) action on the ECME User Screen [BPS USER SCREEN], the user will now be allowed to edit the Date of Service field on an ECME claim if the prescription is released. Additionally, the Relationship Code prompt was changed to Pharmacy Relationship Code and the Person Code prompt was changed to Pharmacy Person

Code. Also, the list of submission clarification codes that can be selected has been updated to reflect new values in the NCPDP standard.

### **3.1.8 View ePharmacy Rx [BPS RPT (Option Name TBD)] Report**

A new report called View ePharmacy Rx is now available from multiple locations in ECME and Outpatient Pharmacy. This new report combines data from multiple screens and reports in Outpatient Pharmacy, ECME, and Integrated Billing. The combined data is presented in a single List Manager screen. In ECME, this report is available via the View ePharmacy Rx [BPS RPT VIEW ECME RX] option on the Other Reports [BPS MENU RPT OTHER] menu.

### **3.1.9 Changes to Print Claim Log Action**

The LOG action – Print Claim Log – of the ECME User Screen [BPS USER SCREEN] has been enhanced as follows:

- NCPDP quantity and units are displayed if they exist and Billed quantity and units are displayed.
- All of the fees, costs and amounts sent on an ECME claim are now displayed with the proper field labels.
- Extraneous whitespace has been removed.

### **3.1.10 Changes to Date of Service Calculation**

The ePharmacy Date of Service calculation algorithm has been modified with this patch. The fill date is no longer considered an acceptable value for the date of service. The algorithm uses the release date if it exists. If the release date doesn't exist, then the system uses the current date.

### **3.1.11 Display of Fill Date changed to Date of Service**

References in the ECME system to Fill Date have been changed to be Date of Service to indicate more accurately the data being displayed.

### **3.1.12 Removal of Outbound HL7 Messages from Queue**

The ECME system now has the ability to remove outbound messages from the HL7 queue if the user unstrands a claim using the option View/Unstrand Submissions Not Completed [BPS UNSTRAND SCREEN].

### **3.1.13 Processing of “Duplicate” Response**

When an NCPDP response with a DUPLICATE status is received, the ECME system will now process that response as a normal payable response in order to create bills in IB and AR if a bill does not yet exist. The IB system will make that determination.

### **3.1.14 “P2” Indicator**

The ECME system will now use the indicator "P2" to indicate that the ECME claim was initiated by the PRO option – Process Secondary/TRICARE Rx to ECME [BPS COB PROCESS SECOND TRICARE]. The user will also be able to filter results on the ECME User Screen [BPS USER SCREEN] and on the ECME Claims Reports by RT – Real Time Fills, BB – Backbilling, or P2 – PRO option.

### **3.1.15 Use of IB Fees and Costs on Claims**

The ECME system receives all appropriate fees and costs from the Integrated Billing system and uses them in the correct NCPDP fields on the claim. These include:

- Dispensing Fee (412-DC)
- Basis of Cost Determination (423-DN)
- Gross Amount Due (430-DU)
- Administrative Fee (480-H9)
- Ingredient Cost (409-D9)
- Usual and Customary Charge (426-DQ)

### **3.1.16 Display of IB Fees and Costs in Reports**

Several ECME reports have been updated to display the above fees and costs when using the Excel output versions of the report data.

### **3.1.17 Change to Process Secondary/TRICARE Rx to ECME Option**

The Process Secondary/TRICARE Rx to ECME [BPS COB PROCESS SECOND TRICARE] option was modified to correctly handle the previous payment when the primary claim was paper.

### **3.1.18 New Bulletin**

A bulletin is created whenever a primary claim is closed in ECME and there is an open secondary claim. This scenario can occur when an inpatient claim is auto-reversed by the ECME Nightly Background Job or if the prescription is returned to stock or the prescription is deleted.

### **3.1.19 New Reason Not Billable**

When the ECME Nightly Background Job does an inpatient auto-reversal, the reason not billable is set to 'INPATIENT RX AUTO-REVERSAL', which is a new non-billable reason created in Integrated Billing. Previously, the non-billable reason of 'OTHER' was used.

### **3.1.20 Correction to \$BILLED Report Column**

The Payable Claims Report [BPS RPT PAYABLE], Rejected Claims Report [BPS RPT REJECTION], Claims Submitted, Not Yet Released Report [BPS RPT NOT RELEASED], and Spending Account Report [BPS RPT SPENDING ACCOUNT] have been corrected to display the correct amount in the \$BILLED column.

## **3.2. Issue Resolutions**

### **3.2.1 New Service Requests (NSR)**

This patch addresses the following New Service Request (NSR):

-----  
Request Name: ePharmacy Claims Phase 6 (FY10)  
Request ID: 20090215

### **3.2.2 Remedy Tickets**

There are no Remedy Tickets associated with this patch.