eClaims Iteration 5

Release Notes/Installation Guide

Patch IB*2*447

March 2012

Veterans Affairs
Product Development (PD)
(This page included for two-sided copying.)
## Revision History

<table>
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<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
<th>Project Manager</th>
<th>Technical Writer</th>
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<tr>
<td>March 2012</td>
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<td>Berry Anderson</td>
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1 Introduction

Changes to Veterans Health Integrated Systems Technology Architecture (VistA) Integrated Billing (IB) application software are being requested by the Veterans Health Administration (VHA) Chief Business Office (CBO) Business Development Department to comply with the HIPAA 5010 upgrade and to meet legislative and payer requirements in support of VHA revenue collection initiatives. This Integrated Billing (IB) patch expands the HIPAA 5010 enhancements introduced in patch IB*2.0*432.

The project has two patches (IB*2.0*447 and PRCA*4.5*275) which are being released in the Kernel Installation and Distribution System (KIDS) using single build distributions. These patches affect the Accounts Receivable (AR) and Integrated Billing (IB) applications.

1.1 Hardware Compatibility

These patches are enhancements to existing VistA legacy modules and require no special hardware considerations.

1.2 System Specifications

These patches are enhancements to existing VistA legacy modules and require no special system considerations.

1.3 Installation and Configuration Notes

IB*2*447 and PRCA*4.5*275 (E-claims5-5010) should be installed as a Multi-Build (Host-file) installation, using the KIDS → Installation → 6 (Install package) option. Please refer to the patch description for instructions on where to download the multi-patch host file. Please also note for Step 4b of the KIDS Patch Description, if you select option #1 to run a Full Comparison you will get a system error: <UNDEFINED>S+1^DIQ^IBA(364.6,2209,0) due to a known issue with the KIDS Full Compare option (see Remedy Ticket # HD0000000449218). You can run any of the other 3 compare options without issue.

2 Patch Installation:

These associated patches must be installed before patch IB*2*447 is installed

IB*2*133
IB*2*206
IB*2*240
IB*2*359
IB*2*389
IB*2*432
IB*2*451
IB*2*455

2.1 Pre/Post Installation Overview

The post-install routine will set up the server process to move the mail message from FSC into the file AR MEDICAL DEDUCTIBLE ALERTS PART A (#436.1).
**** Please note, if you select the option below, Compare Transport Global to Current System, and select #1 Full Comparison, you will get a system error: <UNDEFINED>S+1^DIQ ^IBA(364.6,2209,0) due to a known issue with the KIDS Full Compare option (see Remedy Ticket HD0000000449218).

2.2 Installation Instructions
You should install this patch during non-peak hours, when no Integrated Billing or Accounts Receivable users are on the system. This patch should take less than 5 minutes to install.

There are no options to disable.

1. **OBTAIN PATCHES**

Obtain the host file ECLAIMS_5_5010.KID, which contains the following two patches, installs:

```
PRCA*4.5*275
IB*2.0*447
```

Sites can retrieve VistA software from the following FTP addresses. The preferred method is to FTP the files from download.vista.med.va.gov

This will transmit the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

- Albany ftp.fo-albany.med.va.gov
- Hines ftp.fo-hines.med.va.gov
- Salt Lake City ftp.fo-slc.med.va.gov

The ECLAIMS_5_5010.KID host file is located in the anonymous.software directory. Use ASCII Mode when downloading the file.

2. **START UP KIDS**

Start up the Kernel Installation and Distribution System Menu option [XPD MAIN]:

```
Edits and Distribution ...
Utilities ...
Installation ...
```

Select Kernel Installation & Distribution System Option: INStallation

```
Load a Distribution
Print Transport Global
Compare Transport Global to Current System
Verify Checksums in Transport Global
Install Package(s)
Restart Install of Package(s)
Unload a Distribution
Backup a Transport Global
```

Select Installation Option:
3. **LOAD TRANSPORT GLOBAL FOR MULTI-BUILD**

From the Installation menu, select the Load a Distribution option.

When prompted for "Enter a Host File:", enter the full directory path where you saved the host file ECLAIMS_5_5010.KID (e.g., SYSSYSDEVICE:[ANONYMOUS]ECLAIMS_5_5010.KID).

When prompted for "OK to continue with Load? NO//", enter "YES."

The following will display:

Loading Distribution...

   ECLAIMS 5 BUNDLE 1.0
   PRCA*4.5*275
   IB*2.0*447

Use INSTALL NAME: ECLAIMS 5 BUNDLE 1.0 to install this Distribution.

4. **RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD**

From the Installation menu, you may select to use the following options:

(When prompted for the INSTALL NAME, enter ECLAIMS 5 BUNDLE 1.0)

a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.

b. Compare Transport Global to Current System - This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).

**** Please note, if you select the option below, Compare Transport Global to Current System, and select #1 Full Comparison, you will get a system error: <UNDEFINED>S+1^DIQ^IBA(364.6,2209,0) due to a known issue with the KIDS Full Compare option (see Remedy Ticket HD0000000449218). You can run any of the other 3 compare options without issue.

c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

5. **INSTALL MULTI-BUILD**

This is the step to start the installation of the KIDS patches.

**** Note: The install questions will be displayed twice, first for PRCA*4.5*275 and then for IB*2.0*447.

a. Choose the Install Package(s) option to start the patch install.

b. When prompted for the "Select INSTALL NAME:" enter ECLAIMS 5 BUNDLE 1.0
c. When prompted for ‘Enter the Coordinator for Mail Group ‘MDA’:”, respond with the name of the Mail Group Coordinator for the Accounts Receivable package or a facility Mail Group Coordinator.
d. When prompted ‘Want KIDS to Rebuild Menu Trees Upon Completion of Install? NO//’, respond NO
e. When prompted ‘Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES//’, respond YES

*** Please Note: It is important that you respond to these prompt in the proper order or else the IB menus will not be rebuilt.
f. When prompted ‘Want KIDS to INHIBIT LOGONs during the install? YES//’, respond NO.
g. When prompted to DISABLE Scheduled Options, Menu Options, and Protocols YES//’, respond NO.

3 Documentation Retrieval Instructions

Updated documentation describing the new functionality introduced by this patch is available.

The preferred method is to FTP the files from ftp://download.vista.med.va.gov/. This transmits the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:


Documentation can also be found on the VA Software Documentation Library at: http://www4.va.gov/vdl/

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<th>Title</th>
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<tr>
<td>IB Release Notes/Installation Guide (IB<em>2</em>P447)</td>
<td>IB_2_0_P447_RN.PDF</td>
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<td>EDI Billing User Guide</td>
<td>EDI_USER_GUIDE_R0312. PDF</td>
<td>Binary</td>
</tr>
<tr>
<td>IB Technical Manual/Security Guide</td>
<td>IB_2_0_P447_TM.PDF</td>
<td>Binary</td>
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4 Release Changes and Enhancements

This Integrated Billing (IB) patch expands the HIPAA 5010 enhancements introduced in patch IB*2.0*432.

The intent of this patch is to:

* Add new fields to the Enter/Edit Billing Information option [IB EDIT BILLING INFO] to allow users to enter additional data elements to claims for health care services provided to patients.
• Modify the logic which calculates what the monetary amounts that were bill to the secondary
  payers on the MRA Statistics Report option [IBCEM MRA STATISTICS REPORT].

• Modify the outbound 837 Heath Care Claims transmissions to incorporate the additional or
  modified data elements that may be added to a claim.

• Modify the printing process for outpatient, UB04 claims to print the Priority (Type) of
  Admission.

• Modify the printing process for UB04 and CMS-1500 claims to allow the printing of
  Revenue/Procedure codes with zero dollar amounts.

• Modify the Insurance Company Entry/Edit option [IBCN INSURANCE CO EDIT] to allow users
  to assign additional MEDIGAP policies as Type of Plan for an Insurance Company.

• Create a new option called the Non-MRA Productivity Report option [IBCEM NON-MRA
  REPORT].

• Modify the mnemonic for the Third Party Billing Menu [IB THIRD PARTY BILLING MENU].

• Modify the Insurance Payment Trend Report option [IB OUTPUT TREND REPORT] to display
  the Insurance Plan Group Number.

• Modify the Correct Rejected/Denied Bill option [IB CORRECT REJECTED/DENIED] to allow
  the correction of claims to non-accruing funds such as TRICARE claims.

4.1 Security Keys
There are no Security Key Changes for Patch IB*2*447

5 Support
During Field Testing, these patches will be supported by the Office of Enterprise Development, the
development team. For the first 30 days following National Release, the development team will work
with the Product Support team to assist with any issues that arrive related to these patches. At the end of
this 30 day period, assistance with issues related to these patches will be addressed through the Help Desk
and the submittal of Remedy tickets if needed.