

Release Notes for VHA Enrollment System - VES 6.6.1

09-18-2023

The mission of the Department of Veteran Affairs (VA) Office of Information and Technology (OIT) Development, Security, and Operations is to provide benefits to Veterans and their families. In order to meet this overarching goal, OIT is charged with providing high quality, effective and efficient IT services and Operations and Maintenance (O&M) to persons and organizations that provide point-of-care services to our Veterans.

The VA's goals for its Veterans and families include:

- Make it easier for Veterans and their families to receive the right benefits and meeting their expectations for quality, timeliness and responsiveness.
- Improve the quality and accessibility of health care, benefits and memorial services while optimizing value.
- Provide world-class health care delivery, by partnering with each Veteran to create a personalized, proactive strategy to optimize health and well-being, while providing state of the art disease management.
- Ensure awareness and understanding of the personalized, proactive and patient-driven health care model through education and monitoring.
- Provide convenient access to information regarding VA health benefits, medical records, health information, expert advice and ongoing support needed to make informed health decisions and successfully implement the Veteran's personal health plans.
- Receive timely, high quality, personalized, safe, effective and equitable health care, not dependent upon geography, gender, age, culture, race, or sexual orientation.
- Strengthen collaborations with communities and organizations, such as the Department of Defense (DoD), Department of Health and Human Services (DHHS), academic affiliates and other service organizations.

To assist in meeting these goals, the Eligibility and Enrollment (E&E) program will provide enterprise-wide enhancements and sustainment for the following systems/applications:

- The VHA Enrollment System (VES) is the authoritative system for VA enrollment and Community Care static eligibility determinations.
- Income Verification Match (IVM)/Enrollment Database (EDB) assists in determining priority grouping for health care eligibility.
- Veterans Information Systems and Technology Architecture (VistA) Registration, Eligibility & Enrollment (REE) shares information with other VistA applications and enables registration and preliminary eligibility determinations and enrollment at VA Medical Centers (VAMC). VES makes the final eligibility determinations.

The Veteran's On-Line Application (VOA), now referred to as Health Care Application (HCA), enables Veterans to self-enroll in VA health care and is another entry point for records to be added to VES.

E&E defines VHA Profiles (VHAP) for which a client (Veteran, Service Member, or beneficiary) is eligible and ties them to the authority for care.

Bugs

Key	Summary
VES-19784	VES sent incorrect Veterans Choice Eligibility (VCE) to Community Care Network (CCN) contractor due to stale data
VES-30398	No Electronic Health Record Modernization (EHRM) notifications are sent when a change is made by the VCE recalculation job
VES-33520	The CCN is daily transferring incorrect VCE