

**Veterans Health Administration (VHA) Enrollment
System (VES) 6.7
Quick Start User Guide**



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Revision History

Date	Revision	Description	Author
10/04/2023	45.0	VES V6.7 added the following: <ul style="list-style-type: none"> • Project References updated, pg. 2 • Section 101 to include all WWII Veterans <ul style="list-style-type: none"> ○ Person Search Tabs → Eligibility pgs. 10-11 ○ Person Search Tabs → Eligibility → Primary and Secondary Eligibility pgs. 11-14 ○ Person Search Tabs → Eligibility → Edit Current Eligibility pgs. 14-15 ○ 4.1.2. Menu Bar → Reference → VHA Profiles → CORE VHAPs pgs. 14-15 • Add an Uncharacterized Discharge Type <ul style="list-style-type: none"> ○ Person Search Tabs → Military Service → Military Service Episodes – HEC pgs. 14-15 • Z07 Consistency Checks <ul style="list-style-type: none"> ○ Person Search Tabs → Demographics → Personal → Personal (Add a Person) pgs. 15-16 ○ Person Search Tabs → Demographics → Personal pgs. 16-17 	BAHSW

Artifact Rationale

Per the Veteran-focused Integrated Process (VIP) Guide, the Quick Start User Guide is required to be completed prior to Critical Decision Point #2 (CD2), with the expectation that it will be updated as needed. A Quick Start User Guide is a technical communication document intended to give assistance to people using a particular system, such as the Veterans Health Administration (VHA) Enrollment System (VES). Technical writers generally compose, update, and maintain the Quick Start User Guide; however, programmers, product and project managers, or other technical staff can also compose, update, and maintain the Quick Start User Guide. Most quick start guides contain both a written guide and the associated images. In the case of computer applications, it is usual to include screenshots of the human-machine interfaces, and hardware manuals often include clear, simplified diagrams. The language used is matched to the intended audience, with jargon kept to a minimum or explained thoroughly. The Quick Start User Guide is a mandatory, build-level document, and should be updated to reflect the contents of the most recently deployed build. The sections documented herein are required if applicable to your product.

Table of Contents

1. Introduction	1
1.1. Purpose	1
1.2. Overview	1
1.2.1. Release Updates and Enhancements	1
1.2.2. Organization of the Manual	1
1.2.3. Assumptions	2
1.2.4. Installation, Maintenance, & Monitoring	2
1.2.5. Software Disclaimer	2
1.2.6. User Guide Disclaimer	2
1.2.7. Project References	2
2. System Summary	3
2.1. System Design Document	3
2.2. User Access Levels	3
2.3. ESM Application Information System Contingency Plan	3
2.4. ESM Project Artifacts (VDL)	3
3. Getting Started	3
3.1. VES Layout	3
3.2. VES Online Help	5
3.3. 508 Compliance & Accessibility	8
3.3.1. Accessibility Software	9
3.4. Standard Data Service (SDS) Lookup Tables	9
3.5. Exiting VES	10
3.6. Caveats and Exceptions	10
4. Significant Additions and Updates to VES Version 6.7	10
4.1. Section 101 to include all WWII Veterans	10
4.1.1. Person Search Tabs → Eligibility	10
4.1.2. Person Search Tabs → Eligibility → Primary and Secondary Eligibility	11
4.1.3. Person Search Tabs → Eligibility → Edit Current Eligibility	14
4.1.4. Menu Bar → Reference → VHA Profiles → CORE VHAPs	15
4.2. Add an Uncharacterized Discharge Type	16
4.2.1 Person Search Tabs → Military Service → Military Service Episodes – HEC	16
4.3. Z07 Consistency Checks	17
4.3.1. Person Search Tabs → Demographics → Personal → Personal (Add a Person)	17
4.3.2. Person Search Tabs → Demographics → Personal	18

Table of Figures

Figure 1: Menu Bar.....	4
Figure 2: Summary with a Sensitive Record.....	4
Figure 3: Person Search Tabs.....	4
Figure 4: Summary and Main Screen on VES.....	5
Figure 5: Sorting Columns.....	5
Figure 6: System Help and Screen Help.....	6
Figure 7: SDS Lookup Table.....	10
Figure 8: COMPACT Act Eligible Indicator Overview.....	11
Figure 9: Veteran Secondary Eligibility Codes.....	12
Figure 10: Secondary Eligibility Scenarios.....	12
Figure 11: Secondary Eligibility Scenarios (cont.).....	13
Figure 12: Add Date Range to World War II Entry.....	13
Figure 13: COMPACT Act Eligible Table.....	14
Figure 14: COMPACT Act (Override) Rules.....	15
Figure 15: Core VHAP Veteran Full Med Benefits.....	16
Figure 16: Uncharacterized Discharge Type.....	17
Figure 17: Update to Claim Folder Number and Claim Folder Location.....	18
Figure 18: Demographics - Removed SSN Button.....	19

List of Tables

Table 1: Accessibility Software.....	9
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1. Introduction

The Veterans Health Administration (VHA) Enrollment System (VES) is the primary Veterans Affairs (VA) system used to manage VA health benefits.

VES allows staff at the Health Eligibility Center (HEC), located in Atlanta, Georgia, to work more efficiently and determine patient eligibility in a timelier manner. Messaging with the VAMC (Department of Veterans Affairs Medical Center) allows for the adding and updating of beneficiary records to the enterprise enrollment system to be shared with the field.

VES is one component of the "system of systems" needed to implement the VistA/GUI Hybrids (formerly Health_eVet) REE (Registration, Eligibility & Enrollment) environment.

VES's two main functions are:

- Expert System (Messaging) provides a seamless bi-directional interface with external Veterans Health Administration (VHA) and non-VHA systems for data exchange of Veterans' information.
- Workflow (Case Management) that provides authorized VHA case representatives at the HEC and VAMC with a web interface to easily track, maintain, and manage cases associated with Veteran benefits. HEC and VAMC staff utilize VES to manage these "cases" to completion so that verified Eligibility & Enrollment can be determined.

1.1. Purpose

The purpose of this user guide is to familiarize users with important features and navigational elements of the VES application.

1.2. Overview

President George W. Bush established a task force for returning Global War on Terror (GWOT) heroes who resulted in enhancements that improved delivery of Federal services and benefits to GWOT service members and Veterans. Among recommendations associated with task force was to focus on enhancing delivery of services and information to GWOT service members and Veterans within existing authority and resource levels.

1.2.1. Release Updates and Enhancements

Click the [link](#) to view current and past VES release updates and enhancements on the Online Help.

1.2.2. Organization of the Manual

This Quick Start User Guide contains the following:

- Introduction
- System Summary
- Getting Started

- Significant Additions and Updates to VES Version
- Troubleshooting

1.2.3.Assumptions

This quick start was written with the following assumed experience/skills of the audience:

- User has basic knowledge of VES (such as the use of commands, menu options, and navigation tools).
- User has been provided the appropriate active roles, menus, and security keys required for VES.
- User is using VES to do their job.
- User has validated access to VES.
- User has completed any prerequisite training.

1.2.4.Installation, Maintenance, & Monitoring

Installation, maintenance, and monitoring of VES updates are performed at the Austin Information Technology Center (AITC) on the third Saturday of each month.

1.2.5.Software Disclaimer

This software was developed at the Department of Veterans Affairs (VA) by employees of the federal government in the course of their official duties. Pursuant to title 17 Section 105 of the United States Code this software is not subject to copyright protection and is in the public domain. VA assumes no responsibility whatsoever for its use by other parties, and makes no guarantees, expressed or implied, about its quality, reliability, or any other characteristic. We would appreciate acknowledgement if the software is used. This software can be redistributed and/or modified freely if any derivative works bear some notice that they are derived from it, and any modified versions bear some notice that they have been modified.

1.2.6.User Guide Disclaimer

The appearance of external hyperlink references in this User Guide does not constitute endorsement by VA of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

1.2.7.Project References

Refer to the following VES references:

- VES 6.7 Release Notes
- VES 6.7 Online Help

2. System Summary

NOTE: *Users require group membership to access SharePoint and Teams' links. To request access, contact the E&E Program Management Office (PMO) or use the request access option at the SharePoint site and specify group membership.*

2.1. System Design Document

Please refer the System Design Document (SDD). Please submit a [ServiceNow](#) ticket to the NTL MNT EDB/ESR group for access to the SDD.

2.2. User Access Levels

See the **Buttons/Admin** section where **User Accounts, Profiles, Roles and Capability Sets** explain the different user access levels of the VES.

2.3. ESM Application Information System Contingency Plan

The Enrollment System Modernization (ESM) Application Information System Contingency Plan is stored in eMASS and is available upon request. Please submit a [ServiceNow](#) ticket to the NTL MNT EDB/ESR group for access.

2.4. ESM Project Artifacts (VDL)

Click the following [link](#) to access the ESM Project Artifacts located in the VA Software Document Library (VDL). Scroll down to VA Enrollment System (VES) to access VES artifacts.

3. Getting Started

3.1. VES Layout

VES displays a beneficiary's record data. The "Menu Bar" and the "Person Search Tabs" provide access to various screens for viewing, updating, adding, and deleting information on VES.

Menu Bar

Menu Bar is where utility buttons for VES are located.

From the Menu Bar, users view Worklists, perform Veteran Merges, perform Health Level 7 (HL7), Community Care Network (CCN), Third-Party Administrator (TPA) and Military Service Data Sharing (MSDS) Message Searches, Load Registries, do an Undeliverable Mail Search, Generate/View Reports, Reference Thresholds/Enrollment Group Threshold (EGT) Settings, view Veterans Online Application (VOA) Re-submissions, Search and Add a New Person, and perform general Administrative functions such as enable or disable Veterans Community Care Eligibility (VCE) parameters.

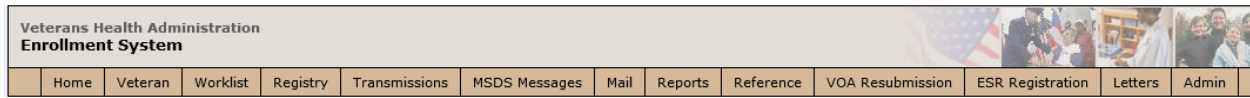


Figure 1: Menu Bar

Summary

The Summary displays the beneficiary's Name, social security number (SSN), date of birth (DOB), date of death (DOD), Enrollment Status, Member ID (if available), and any other important information such as Open Work Items, Pending Merges, Sensitive Records, etc.

Sensitive Record information, if disclosed to the individual, may have serious adverse effects on the individual's mental or physical health. Such information may require explanation or interpretation by an intermediary or assistance in the information's acceptance and assimilation in order to preclude adverse impacts on the individual's mental or physical health.

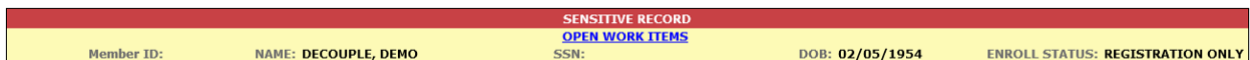


Figure 2: Summary with a Sensitive Record

Person Search Tabs

Person Search Tabs are the area of the screen where the user may access the various kinds of information on record for the beneficiary to aid in determining his or her eligibility for enrollment in the VA healthcare system.



Figure 3: Person Search Tabs

NOTE: *The terms Veteran, beneficiary, patient, and applicant are used interchangeably throughout VES. While not all applicants are Veterans or patients, not all applicants are beneficiaries either. Whether they are a Veteran, patient or beneficiary is determined AFTER the application for benefits is received and processed.*

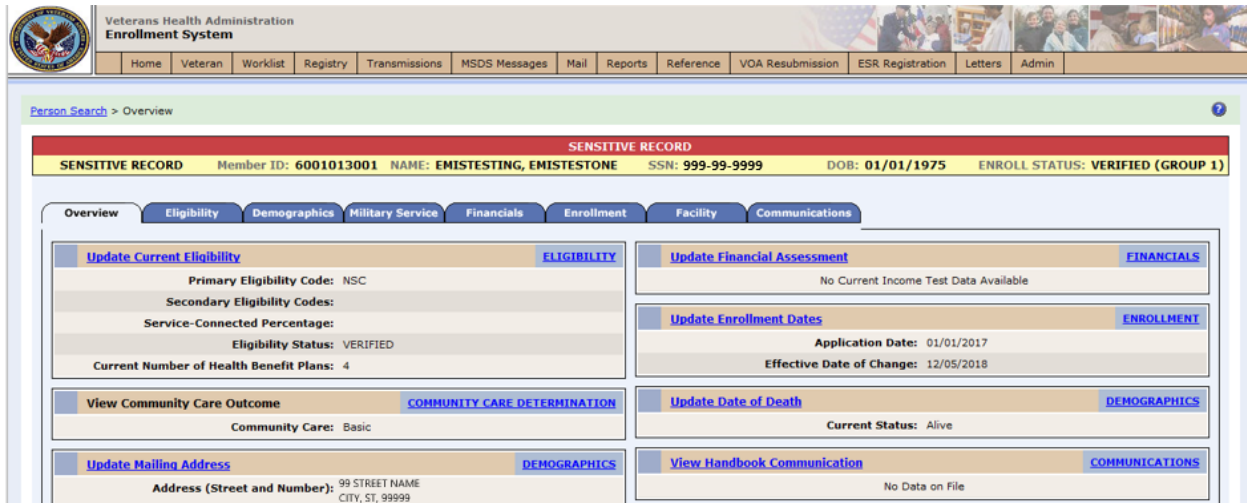



Figure 4: Summary and Main Screen on VES

Sorting Columns


For screens that contain listed data, ascending and descending sorting may be performed for any category by clicking on the category name or on the symbol . Re-clicking the category name or symbol re-sorts the previous sort.

316 Total - Page (1 of 7). [First][Prev] 1 2 3 4 5 6 7 [Next][Last]					
CCN Transmission Date	Status	Type	Contractor	Record Count	Comments
04/02/2021 2:23:04PM	Sent	Daily	All	0	Add/Edit


Figure 5: Sorting Columns

VES Online Help is an Online Help system built in Adobe RoboHelp, an authoring and publishing tool. The VES Online Help delivers an output to VES users when clicking the context-sensitive help buttons, **System Help** or **Screen Help**.

3.2. VES Online Help

In VES, you can obtain information about windows or dialogs clicking the context-sensitive help button  available VES in the upper right-hand corner of the “System Help” and “Screen Help”.

System Help:

System Help is the top upper-right context-sensitive help button .

Screen Help:

Screen Help is the lower upper-right context-sensitive help button .

NOTE: *If you roll over the Help icons in VES, screen tips will appear distinguishing between “System Help” and “Screen Help”.*

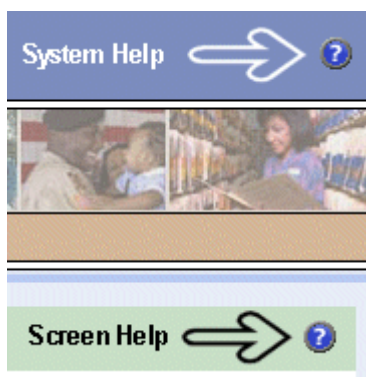


Figure 6: System Help and Screen Help





VES Online Help Tool Bar

To the left of the VES Online Help, above the table of contents pane, a tool bar contains *Contents*, *Index*, *Search* and *Glossary* links.

Table of Contents:



Contents displays an expanded table of contents.

- Collapse / Expand ( , )
- Topics () are categories of information in the VES Online Help. Clicking  , you can view the contents of topic in the main screen located to the right.

Index:



Index displays a multi-level list of keywords and keyword phrases. These terms are associated with topics in the VES Online Help, and the keywords are intended to direct you to specific topics within the VES Online Help. Click the keyword to launch a topic from the TOC to the main screen. If the keyword is used with more than one topic, a list of topics displays under the keyword or keyword phrase in which the keyword or keyword phrase appears.

Search:



Search provides a way to explore the content of the VES Online Help and find matches to VES-defined words. Unlike Index that lists author-defined keywords such as terms, synonyms, and cross-references, Search lists words used within the content of topics. To find a topic in which the word appears, click the letter link to display the words that begin with the letter being

searched for. Words that appear once are in bold. Words that appear in multiple topics are listed with numbers. Click on a number to display the topic in the right-hand pane in which the word appears.

Glossary:

Glossary provides a list of terms and definitions related to the subject-matter in VES. Click a letter in the top pane and see corresponding definitions that begin with the letter clicked in the lower pane.

The VES Online Help uses Adobe RoboHelp's 2017 WebHelp as its output and is 508-compliant. The Online Help opens in your web browser as a new window.

Other buttons and functions

Hide/Show the left pane

Provides a larger viewing area of the open topic and hides the left pane.

1. Click the **Hide** link in the upper left side of the right pane to hide the left pane.
2. Click the **Show** link in the upper left side of the pane to show the left pane.

Browser Toolbar

Since there is not a browser toolbar at the top of the VES Online Help window, right-click within VES Online Help window and select either **Back** or **Forward** to go back and forward through the history of visited topics, print a topic, or perform other tasks available within the Windows context-sensitive commands.

NOTE: *The **Forward** command is only available if the **Back** command has been used first. At that point the **Forward** command becomes available.*


The TOC on the left side of the VES Online Help can also be used to navigate throughout the VES Online Help.

WebHelp Build Date

Click the **Systems Parameters** topic to view the WebHelp Build Date. The build date is next to the topic title.

Adjusting the main screen and TOC size


Adjust the width and height of the main screen window by dragging the edges of the window in or out.


Adjust the width of the table of contents pane by pointing to the right edge of the left pane until the mouse pointer turns into a line with arrows on each end . Drag the pane to the right or left with the left mouse button held down.


Navigating Help Topics


NOTE: *The following navigational techniques generally refer to the Online Help, where indicated, and not the written documentation.*

Links (Online Help)

 symbol indicates a required field in the Online Help.

 symbol indicates a required field in the user guide.




 symbol is displayed when a submitted field has an error.

 symbol ("data changed") is displayed when a type of data has changed on the *History*, *Veteran Merge*, and user-related confirmation windows.

NOTE: *Indicates a note or item of special interest.*

3.3.508 Compliance & Accessibility

With every release, the Department of Veterans Affairs strives to improve accessibility in VES through the World Wide Web Consortium (W3C)'s Web Content Accessibility Guidelines (WCAG) 2.0, Levels A and AA.

It's important to mention that because Adobe RoboHelp displays a leveled hierarchy of contents through expanded and collapsed icons. VES users must click the collapse  icon to display contents  for that section and re-click the expand  icon to close the contents of that section.

Simple interface patterns that allow you to expand and collapse content can be helpful accessibility aids as they give users the choice of revealing content to read it, or bypassing the content, making page navigation more efficient for screen-reader users and people using the keyboard or alternative input devices.

3.3.1. Accessibility Software

The table below lists accessibility software used to assist disabled users with VES.

Table 1: Accessibility Software

Accessibility Software	Description	Keyboard Shortcuts
Jaws (Job Access with Speech)	Assists blind and visually impaired Veterans with reading screens on VES either with a text-to-speech output or a Braille display.	JAWS Keystrokes
ZoomText Magnifier / Reader	Magnifies VES screens to varying levels and assists Veterans with screen reading.	ZoomText Tutorial
Dragon Naturally Speaking	Through dictating VES functions, assists disabled Veterans with VES document downloads and exports.	Dragon NaturallySpeaking User Documentation

If you have questions or comments regarding Adobe RoboHelp 2017 accessibility, please contact the [Adobe Accessibility Team](#) and provide feedback on their feedback form. For further information on Adobe accessibility, please refer to the following link:

<https://www.adobe.com/accessibility/508standards.html>

3.4. Standard Data Service (SDS) Lookup Tables

The SDS is a repository of enterprise-level reference tables. The SDS Lookup Tables contain information needed to define requirements and research the E&E process. The SDS Lookup Tables page enables a user to view information about a specific table (for example, table name, code, description, active status, date when a code became inactive). VES uses SDS tables in several of its applications.

Users access the SDS Lookup Tables screen by clicking the Reference Tables link at the top right of any VES screen.

To display the SDS Lookup Tables:

1. Click the Reference Tables link and the SDS Lookup Tables page displays. SDS table and SDS History table names are listed in alphabetical order in the Navigation Bar.
2. Select an SDS table name from the navigation bar. The right panel displays the first five columns in the selected table and the Table Name contains a link for downloading the whole table as an Excel spreadsheet. The Excel spreadsheet will display all the columns in the table.

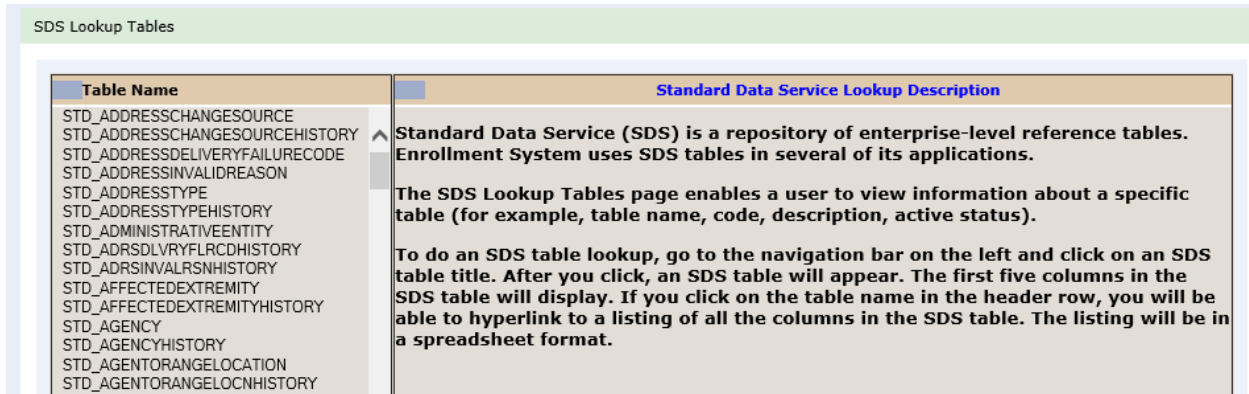


Figure 7: SDS Lookup Table

No data found for the selected table displays if there is no data in an SDS Lookup Table.

3.5. Exiting VES

To exit VES, click on the **Sign Out** link at the top of any page.

3.6. Caveats and Exceptions

None.

4. Significant Additions and Updates to VES Version 6.7

Please refer to VES 6.7 additions below in the Online Help.

4.1. Section 101 to include all WWII Veterans

4.1.1. Person Search Tabs → Eligibility

Confirm the following Online Help updates.

Step	Action
1	Click the Person Search Tabs section on the table of contents on the Online Help
2	Click the Eligibility section.
3	Navigate to the COMPACT Act Eligible Indicator section and verify that the included information is correct.

Step	Action
4	<p>COMPACT Act Eligible Indicator:</p> <p>If the Veteran has an enrollment category of "Enrolled" OR has a secondary eligibility code of "COMPACT Act Eligible", then the COMPACT Act Eligible indicator displays as "Yes".</p> <p>If the Veteran does NOT have an enrollment category of "Enrolled" OR does NOT have a secondary eligibility code of "COMPACT Act of Eligible", then the COMPACT Act Eligible displays as "Blank".</p> <p>If the Veteran's record satisfies one of the following conditions, then the COMPACT Act Eligible indicator displays as "No":</p> <ul style="list-style-type: none"> • Pending Reason is "OTH (Other Than Honorable) Pending 20-0986" AND OEF/OIF Combat episode does not exist. • Pending Reason is "Active Duty" AND OEF/OIF Combat episode does not exist. • Pending Reason is "Demobilization" AND OEF/OIF Combat episode does not exist. • EMERGENT MH OTH option is selected. • Ineligible dates exist. • Veteran Indicator = "No". • Compact Act Overview is set to "No". <p style="text-align: center;">Figure 8: COMPACT Act Eligible Indicator Overview</p>

4.1.2. Person Search Tabs → Eligibility → Primary and Secondary Eligibility

Confirm the following Online Help updates.

Step	Action
1	Click the Person Search Tabs section on the table of contents on the Online Help.
.2	Click the Eligibility section.
3	Click the Primary and Secondary Eligibility Codes section.
4	Navigate to the Veteran Primary Eligibility Codes section and verify that the included information is correct.
5	<p>Navigate down to the Notes section and verify that the following information is accurate.</p> <p>VES assigns Veteran Secondary Eligibility Codes:</p> <p>Navigate down to the Non-Veteran Secondary Eligibility Codes section and verify that the information is correct.</p>

Step	Action
6	<p>VES assigns Veteran Secondary Eligibility Codes:</p> <ol style="list-style-type: none"> 1. Prisoner of War 2. Purple Heart Recipient 3. Aid & Attendance 4. Housebound 5. NSC, VA Pension 6. World War II: Service is indicated within World War II date range, December 07, 1941 - December 31, 1946. <ol style="list-style-type: none"> a. Newly enrolled veterans meeting the following criteria shall be assigned PG 6 unless they qualify for a higher priority group based on other criteria: <ol style="list-style-type: none"> i. Veteran indicator is set to "yes". ii. Veteran's service is indicated within the WWII date range (Dec. 07, 1941 - Dec. 31, 1946). <p>MSE Coverage Criteria for WW II Veterans:</p> <ol style="list-style-type: none"> 1. At least one MSE service entry date must be greater than or equal to December 7, 1941 and less than or equal to December 31, 1946. <ol style="list-style-type: none"> a. MSE starts within the eligibility period and extends past the end or ends prior to the end date, <ol style="list-style-type: none"> i. OR 2. At least one MSE service separation date must be greater than or equal to December 7, 1941 and less than or equal to December 31, 1946. <ol style="list-style-type: none"> a. MSE starts within the eligibility period and extends past the end or ends prior to the end date, <ol style="list-style-type: none"> i. OR 3. At least one MSE service separation date must be greater than or equal to December 7, 1941 and less than or equal to December 31, 1946. <ol style="list-style-type: none"> a. MSE starts prior to the eligibility period's start date and ends after the end date -Span scenario. <p>NOTE: A Veteran must have one or more days of service indicated within the WWII date range.</p> <p style="text-align: center;">Figure 9: Veteran Secondary Eligibility Codes</p>
7	<p>VES assigns Non-Veteran Secondary Eligibility Codes in the following order:</p> <ol style="list-style-type: none"> 1. TRICARE 2. Sharing Agreement 3. Allied Veteran 4. CHAMPVA 5. Employee 6. Collateral of Vet 7. Other Federal Agency 8. Humanitarian Emergency <p style="text-align: center;">Figure 10: Secondary Eligibility Scenarios</p>

Step	Action
	<p>9. SPECIAL TX AUTHORITY CARE (STAC) "Special Tx Authority Care" is a Megabus military sexual trauma (MST) eligibility code found in VistA. This Megabus MST eligibility code is used for processing MST related care for Veterans and Service Members. Determine if the MST Eligibility Factor indicator is set to "Y", "D", or "N". If the MST Eligibility Factor indicator is set to "Y", then: "Special Tx Authority Care" is assigned to the person as a secondary eligibility. The "Special Tx Authority Care" eligibility code of "25" is sent to VistA on the Z11. If the MST Eligibility Factor indicator is set to "D" or "N", then: The "Special Tx Authority Care" secondary eligibility is removed. All records with a Military Sexual Trauma (MST) indicator set to "Yes", (with the exception of those with "Bad Conduct General Court Martial", "Dishonorable Discharge", "DVA 12D w/o Chapter 17", "DVA 12C", "Fugitive Felon Program (FFP) bar-to-benefit ineligible reasons, or the "ACDUTRA Only" ineligible reason), will be assigned the secondary eligibility code of "Special Tx Authority Care".</p> <p>Note: VES (and Vista) users cannot add or remove the "Special Tx Authority Care" Megabus eligibility code. The "Special Tx Authority Care" eligibility code of "25" is removed from VistA on the Z11.</p> <p>10. HUD-VASH: Through U.S. Department of Housing and Urban Development-VA Supportive Housing (HUD-VASH) legislation, ineligible Veterans (and non-Veterans) are eligible and receive VA healthcare benefits from the HUD-VASH program. HUD-VASH eligibility for VA health care benefits at VA or through Community Care is based on the Veteran's (or non-Veteran's) enrollment. Services provided by a VAMC would be clinical in nature along with other support services. All existing Secondary eligibilities remain on the record. VES users can assign other Non-Veteran eligibilities. The "HUD-VASH" Non-Veteran Secondary Eligibility code is shared on the E&E Webservice.</p> <p>11. Clinical Evaluation: Clinical Evaluation secondary eligibility code is sent to CPRS so that it triggers a clinical reminder for Military Sexual Trauma (MST) screening. VES auto-assigns "Clinical Evaluation" as a secondary eligibility and the "Clinical Evaluation" carveout VHAP to all records where the "COMPACT Act Eligible" indicator is set to "YES". VES sends the "Clinical Evaluation" eligibility code of "27", and the "Clinical Evaluation" carveout VHAP to VistA on a Z11 in the ZEL segment. If a person's record has the secondary eligibility code of "Clinical Evaluation" assigned but, the "COMPACT Act Eligible" indicator is set to "NO", the "Clinical Evaluation" secondary eligibility is removed, and VES sends a Z11 ZEL</p> <p style="text-align: center;">Figure 11: Secondary Eligibility Scenarios (cont.)</p>

8.	<p>12. Presumptive Psychosis Eligible: The "Presumptive Psychosis Eligible" secondary eligibility code will be assigned to records when a clinician is able to set the presumptive psychosis (PP) indicator to "positive" (Screened, Reports PP (Y)). Records with a bar-to-benefits ineligible reason ("Bad Conduct General Court Martial", "Dishonorable Discharge", "DVA 12D w/o Chapter 17", "DVA 12C", or "Fugitive Felon Program (FFP)") are excluded from receiving this secondary eligibility code.</p> <p>The "Presumptive Psychosis Eligible" secondary eligibility code is removed when the PP indicator sets to anything other than a positive; furthermore, records with an ineligible reason listed above, the "Presumptive Psychosis Eligible" secondary eligibility code is removed. VES shares this secondary eligibility code removal with VistA.</p> <p>Note: PP indicator details are not sent to VistA until the Computerized Patient Record System (CPRS) updates are available in a later release. For records with service-connected (SC) code "9410", the PP indicator sets to positive (Screened, Reports (Y)). VES, therefore, assigns the "Presumptive Psychosis Eligible" secondary eligibility code and the Presumptive (38 USC 1702-38 CFR 17.109) carveout VHAP. VES shares both assignments with VistA. Removal of SC code "9410" removes the positive PP indicator thereby removing the secondary eligibility code and the carveout VHAP. VES shares both removals with VistA.</p> <p>VES sends the eligibility code of "28" for "Presumptive Psychosis Eligible" on the Z11/ZEL segment to VistA.</p> <p>NAME: Presumptive Psychosis Eligible / ABBREVIATION: "PP" / VA CODE NUMBER: "12".</p> <p>13. COMPACT Act Eligible: "COMPACT Act Eligible" is code 24, and abbreviation "COMPACT "COMPACT Act Eligible" Secondary Eligibility Rule Scenarios</p> <p style="text-align: center;">Figure 12: Add Date Range to World War II Entry</p>
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Step	Action													
9.	Navigate to the Compact Act Eligible Table and verify that the information is accurate.													
	COMPACT Eligible?	Priority Group	Veteran Indicator	Eligibility Status	Pending Verification Reason	Enrollment Status	SC%	Minimum Duty Requirements (Rules under eMIS Calculations)	OEF/OIF Combat Episode	Expanded MH OTH	COMPACT Act Override	Ineligible Date	Primary or Secondary Eligibility	Notes
	YES						Zero or More	Meets						
	YES					Not Applicable		Meets						
	YES									Extended				
	YES			Pending Verification OR Pending Re-Verification	OTH (Other Than Honorable) Pending 20-0988 OTH (Other Than Honorable) Pending 20-0988				Exists					
	YES		Y	Verified		Cancelled Declined OR Closed Application OR Pending: Means Test Required OR Pending: Purple Heart Unconfirmed OR Not Eligible; Refused to Pay Copy								In this scenario, the record always meets the minimum duty requirements.
	YES	8e or 8g												
	YES		Y	Pending Verification OR Pending Re-Verification	Blue Water Navy Pending 7131 OR Pending Proof of FACT Act									
	YES										YES			COMPACT Act (Override) Radio Button = Yes AND Either is Calculated True: 1. Veteran Indicator = Y, Eligibility Status = Verified, Do You Wish To Enroll = No 2. Veteran Indicator = N, Enrollment Status = Not Applicable, Do You Wish To Enroll = Null or No Data
	NO											No		COMPACT Act (Override) Radio Button = No AND Either is Calculated True: 1. Veteran Indicator = Y, Eligibility Status = Verified, Do You Wish To Enroll = No 2. Veteran Indicator = N, Enrollment Status = Not Applicable, Do You Wish To Enroll = Null or No Data
	NO									Emergent				
	NO			Pending Verification OR Pending Re-Verification	OTH (Other Than Honorable) Pending 20-0988 OR Active Duty OR Demobilization				Does not exist					
	NO											Exists		
	NO		N											

Figure 13: COMPACT Act Eligible Table

4.1.3. Person Search Tabs → Eligibility → Edit Current Eligibility

Confirm the following Online Help updates.

Step	Action
1	Click the Person Search Tabs section on the table of contents on the Online Help

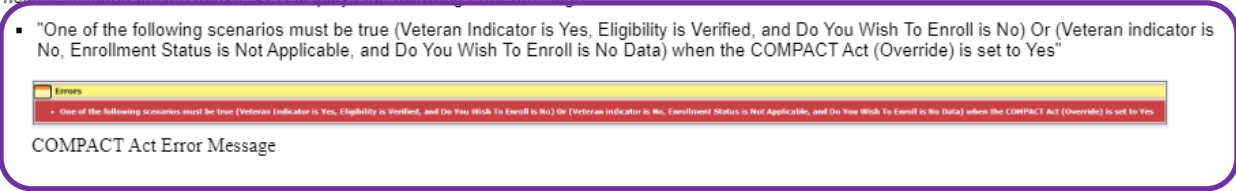
Step	Action
2	Click the Eligibility section.
3	Click the Edit Current Eligibility section.
4	Navigate to the COMPACT Act (Override) section and verify that the included information is correct.
5	<p><i>COMPACT Act (Override):</i></p> <ol style="list-style-type: none"> 1. The COMPACT Act manual override radio button displays options of: <ol style="list-style-type: none"> a. Yes b. No c. No Data 2. Defaults to "No Data". 3. The radio button only displays when: <ol style="list-style-type: none"> a. Veteran Indicator is "Yes", Eligibility Status is "Verified", and Do You Wish To Enroll is "No", OR; b. Veteran Indicator is "No", Enrollment Status is "Not Applicable", and Do You Wish To Enroll is blank or "No Data" 4. The COMPACT Act (Override) radio button is only editable for Eligibility & Enrollment Legal Administrative Specialist (EE LAS) users with the "Edit COMPACT Act Eligibility" capability. 5. Upon the user clicking the "Accept Changes" button (with the COMPACT Act radio button as "Yes" or "No"), VES validates that one of the scenarios below occurs: <ol style="list-style-type: none"> a. Veteran Indicator is "Yes", Eligibility Status is "Verified", and the Do You Wish To Enroll is "No" b. Veteran Indicator is "No", Enrollment Status is "Not Applicable", and the Do You Wish To Enroll is "No Data" <ol style="list-style-type: none"> i. If neither scenario occurs above, VES displays the following error message: <ul style="list-style-type: none"> ▪ "One of the following scenarios must be true (Veteran Indicator is Yes, Eligibility is Verified, and Do You Wish To Enroll is No) Or (Veteran indicator is No, Enrollment Status is Not Applicable, and Do You Wish To Enroll is No Data) when the COMPACT Act (Override) is set to Yes"  <p>COMPACT Act Error Message</p>

Figure 14: COMPACT Act (Override) Rules

4.1.4. Menu Bar → Reference → VHA Profiles → CORE VHAPs

Confirm the following Online Help updates.

Step	Action
1	Click the Menu Bar section on the table of contents on the Online Help
2	Click the Reference section.
3	Click the VHA Profiles section.
4	Navigate to the CORE VHAPs section and verify that the included information is correct.

Step	Action					
5	<table border="1"> <tr> <td>Veteran Full Med Benefits Tx Copay Exmt and Rx Copay Req 6</td> <td>FM RxCo 6</td> <td>242</td> <td> <p>All enrolled Veterans have a comprehensive medical benefits package, which VA administers through an annual patient VES. Veterans who meet Veteran status for VA healthcare benefits and are not subject to copay for their inpatient, outpatient services but are subject to copay for their medications.</p> <p>Veterans are exempt from copayments for inpatient, outpatient services and medications related to their service-connected (SC) related disability and special authority factor(s): Agent Orange Exposure (AO), Southwest Asia Conditions (SWA), Ionizing Radiation (IR), Nose Throat Radium (NTR), Shipboard Hazard and Defense (SHAD), Combat Veteran (CV), Camp Lejeune (CL), Military Sexual Trauma (MST), Cleland Dole Act World War II (WWII).</p> <p>Veterans assigned this VHAP must meet one of the following conditions:</p> <ul style="list-style-type: none"> • Determined to be 0% Compensable SC* • Cleland Dole Act World War II (WWII) <p>*Veterans are exempt from copay for medications related to their SC rated condition, but they must complete a Pharmacy Copay Exemption Test and the outcome is Non-Exempt. They must pay copay for their NSC medication copays.</p> </td> <td>FB01011</td> </tr> </table> <p style="text-align: center;">Figure 15: Core VHAP Veteran Full Med Benefits</p>	Veteran Full Med Benefits Tx Copay Exmt and Rx Copay Req 6	FM RxCo 6	242	<p>All enrolled Veterans have a comprehensive medical benefits package, which VA administers through an annual patient VES. Veterans who meet Veteran status for VA healthcare benefits and are not subject to copay for their inpatient, outpatient services but are subject to copay for their medications.</p> <p>Veterans are exempt from copayments for inpatient, outpatient services and medications related to their service-connected (SC) related disability and special authority factor(s): Agent Orange Exposure (AO), Southwest Asia Conditions (SWA), Ionizing Radiation (IR), Nose Throat Radium (NTR), Shipboard Hazard and Defense (SHAD), Combat Veteran (CV), Camp Lejeune (CL), Military Sexual Trauma (MST), Cleland Dole Act World War II (WWII).</p> <p>Veterans assigned this VHAP must meet one of the following conditions:</p> <ul style="list-style-type: none"> • Determined to be 0% Compensable SC* • Cleland Dole Act World War II (WWII) <p>*Veterans are exempt from copay for medications related to their SC rated condition, but they must complete a Pharmacy Copay Exemption Test and the outcome is Non-Exempt. They must pay copay for their NSC medication copays.</p>	FB01011
Veteran Full Med Benefits Tx Copay Exmt and Rx Copay Req 6	FM RxCo 6	242	<p>All enrolled Veterans have a comprehensive medical benefits package, which VA administers through an annual patient VES. Veterans who meet Veteran status for VA healthcare benefits and are not subject to copay for their inpatient, outpatient services but are subject to copay for their medications.</p> <p>Veterans are exempt from copayments for inpatient, outpatient services and medications related to their service-connected (SC) related disability and special authority factor(s): Agent Orange Exposure (AO), Southwest Asia Conditions (SWA), Ionizing Radiation (IR), Nose Throat Radium (NTR), Shipboard Hazard and Defense (SHAD), Combat Veteran (CV), Camp Lejeune (CL), Military Sexual Trauma (MST), Cleland Dole Act World War II (WWII).</p> <p>Veterans assigned this VHAP must meet one of the following conditions:</p> <ul style="list-style-type: none"> • Determined to be 0% Compensable SC* • Cleland Dole Act World War II (WWII) <p>*Veterans are exempt from copay for medications related to their SC rated condition, but they must complete a Pharmacy Copay Exemption Test and the outcome is Non-Exempt. They must pay copay for their NSC medication copays.</p>	FB01011		

4.2. Add an Uncharacterized Discharge Type

4.2.1 Person Search Tabs → Military Service → Military Service Episodes – HEC

Confirm the following Online Help updates.

Step	Action
1	Click the Person Search Tabs section on the table of contents on the Online Help
2	Click the Military Service section.
3	Click the Military Service Episodes - HEC section.
4	Scroll down to the Discharge Type section.

Step	Action
5	<p>Verify that the following information is accurate:</p> <ul style="list-style-type: none"> Uncharacterized Entry Level Separation (ELS) or Uncharacterized discharge type, is given to individuals who separate prior to completing 180 days of military service, or when discharge action was completed prior to 180 days of military service. This type of discharge does not attempt to characterize service as good or bad. "Uncharacterized" Drop Down Value The system shall display "Uncharacterized" as a new discharge type under the Military Service tab / Military service Episodes - HEC / Discharge Type dropdown. VES users shall be able to select "Uncharacterized" as a discharge type and save the record. "Uncharacterized" Discharge Type Scenarios When a VES user assigns "UNCHARACTERIZED" as the discharge type and saves the record, the record shall be saved. When a record is received from VistA with "Uncharacterized" as the discharge type, VES shall automatically set the Discharge Type drop down value to "UNCHARACTERIZED". <div style="border: 1px solid purple; padding: 5px; margin-top: 10px;"> <p>When MSDS data is accepted with "Uncharacterized" as the discharge type, VES shall automatically set the Discharge Type drop down value to "UNCHARACTERIZED" for the corresponding Military Service Episode.</p> </div> <p style="text-align: center;">Figure 16: Uncharacterized Discharge Type</p>

4.3.Z07 Consistency Checks

4.3.1. Person Search Tabs → Demographics → Personal → Personal (Add a Person)

Confirm the following Online Help updates.

Step	Action
1	Click the Person Search Tabs section on the table of contents on the Online Help.
2	Click the Demographics section.
3	Click the Personal section.
4	Click the Personal (Add a Person) topic.

Step	Action
5	<p>Verify that the following information is accurate:</p> <p>Claim Folder Number:</p> <p>A number is automatically assigned by VBA to each individual's claim for VA benefits. This data is shared with VistA.</p> <div style="border: 2px solid purple; border-radius: 20px; padding: 10px;"> <p>Rules...</p> <ul style="list-style-type: none"> • The <i>Claim Folder Number</i> is a 7-9 character unique number utilized by the VBA prior to its conversion to use of the <i>SSN</i>. A claim number is established only if the Beneficiary has filed a benefit claim with VBA. • To view the <i>Claim Folder Number</i>, click the Demographics tab → <i>Personal sub-tab</i>. • Only if a <i>Claim Folder Number</i> is populated in VistA will data be displayed. <p>Claim Folder Location:</p> <p>The <i>Claim Folder Location</i> is the VA regional office or record location where the Beneficiary's claim folder is filed. This data is shared with VistA.</p> <p>Rules...</p> <ul style="list-style-type: none"> • Only if a <i>Claim Folder Location</i> is populated in VistA will data be displayed. </div> <p style="text-align: center;">Figure 17: Update to Claim Folder Number and Claim Folder Location</p>

4.3.2. Person Search Tabs → Demographics → Personal

Confirm the following Online Help updates.

Step	Action
1	Click the Person Search Tabs section on the table of contents on the Online Help.
2	Click the Demographics section.
3	Click the Personal section.

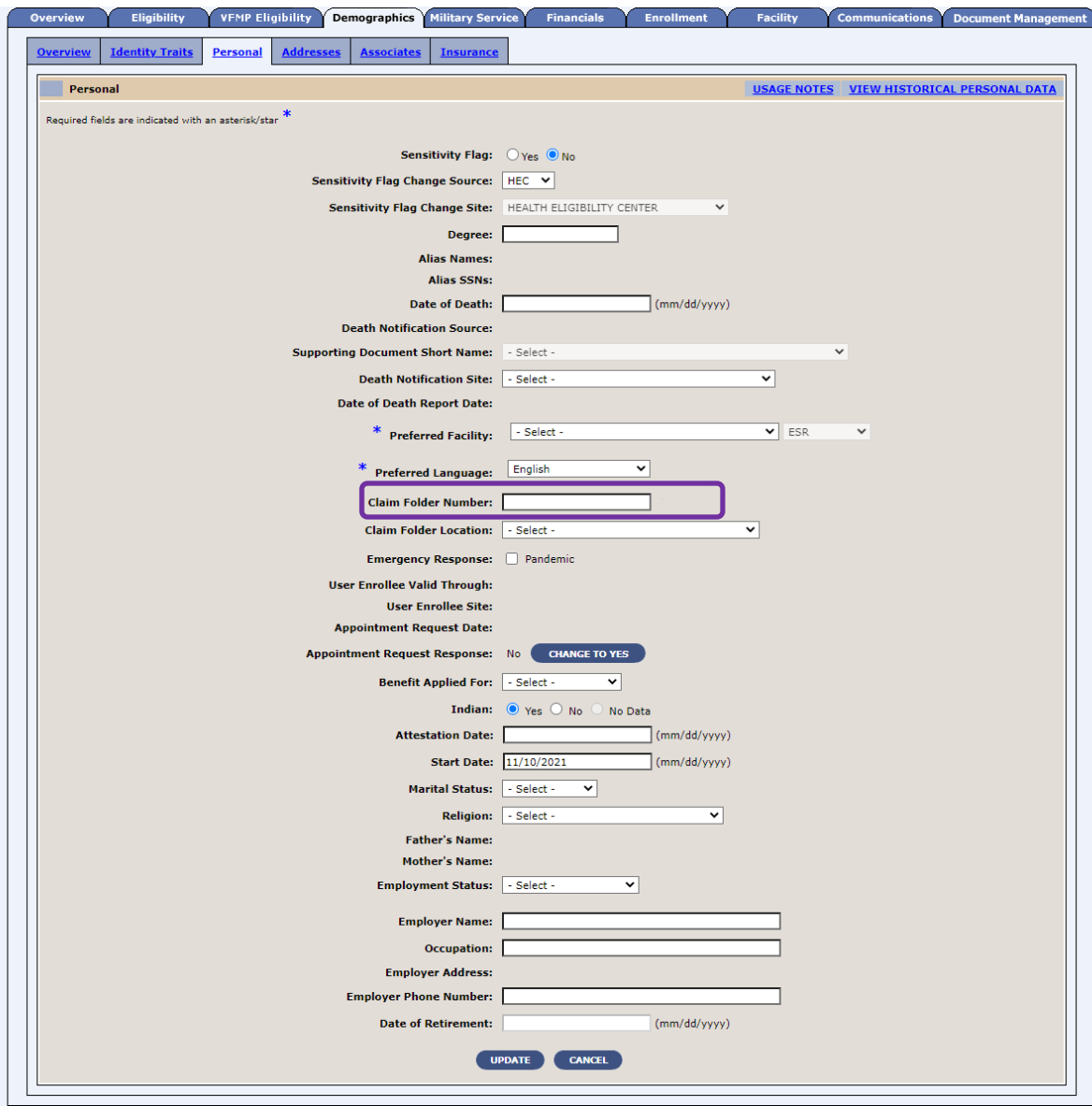
Step	Action
4	<p>Verify that the following screenshot has been accurately updated to remove the “Same as SSN” button:</p>  <p>The screenshot shows a web application interface for a 'Personal' profile. The top navigation bar includes tabs for Overview, Eligibility, VFMP Eligibility, Demographics, Military Service, Financials, Enrollment, Facility, Communications, and Document Management. The 'Personal' tab is active, and sub-tabs for Identity Traits, Personal, Addresses, Associates, and Insurance are visible. The 'Personal' sub-tab is selected, showing a form with various fields. A purple box highlights the 'Claim Folder Number' field. The 'UPDATE' button is located at the bottom of the form.</p>

Figure 18: Demographics - Removed SSN Button