

Release Notes for VHA Enrollment System - VES 6.8.0

01-16-2024

The mission of the Department of Veteran Affairs (VA) Office of Information and Technology (OIT) Development, Security, and Operations is to provide benefits to Veterans and their families. In order to meet this overarching goal, OIT is charged with providing high quality, effective and efficient IT services and Operations and Maintenance (O&M) to persons and organizations that provide point-of-care services to our Veterans.

The VA's goals for its Veterans and families include:

- Make it easier for Veterans and their families to receive the right benefits and meeting their expectations for quality, timeliness and responsiveness.
- Improve the quality and accessibility of health care, benefits and memorial services while optimizing value.
- Provide world-class health care delivery, by partnering with each Veteran to create a personalized, proactive strategy to optimize health and well-being, while providing state of the art disease management.
- Ensure awareness and understanding of the personalized, proactive and patient-driven health care model through education and monitoring.
- Provide convenient access to information regarding VA health benefits, medical records, health information, expert advice and ongoing support needed to make informed health decisions and successfully implement the Veteran's personal health plans.
- Receive timely, high quality, personalized, safe, effective and equitable health care, not dependent upon geography, gender, age, culture, race, or sexual orientation.
- Strengthen collaborations with communities and organizations, such as the Department of Defense (DoD), Department of Health and Human Services (DHHS), academic affiliates and other service organizations.

To assist in meeting these goals, the Eligibility and Enrollment (E&E) program will provide enterprise-wide enhancements and sustainment for the following systems/applications:

- The VHA Enrollment System (VES) is the authoritative system for VA enrollment and Community Care static eligibility determinations.
- Income Verification Match (IVM)/Enrollment Database (EDB) assists in determining priority grouping for health care eligibility.
- Veterans Information Systems and Technology Architecture (VistA) Registration, Eligibility & Enrollment (REE) shares information with other VistA applications and enables registration and preliminary eligibility determinations and enrollment at VA Medical Centers (VAMC). VES makes the final eligibility determinations.

The Veteran's On-Line Application (VOA), now referred to as Health Care Application (HCA), enables Veterans to self-enroll in VA health care and is another entry point for records to be added to VES.

E&E defines VHA Profiles (VHAP) for which a client (Veteran, Service Member, or beneficiary) is eligible and ties them to the authority for care.

Change Requests

Key	Summary
VES-10646	Veteran Medical Benefit Plan (VMBP): Extended Care (EC)
VES-18141	Add and Change Letters
VES-18143	Auto-Generate Not Eligible Letters
VES-20907	Health Plan Administration / Integration
VES-21811	Enable Communications History of Letters Being Triggered
VES-24422	Add Self-Identified Gender for Spouse
VES-26601	Update Self-Identified Gender Identity (SIGI) Values & 10-10EZ/EZR Forms

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VES-30308	Change Combat Veteran Rules (Promise to Address Comprehensive Toxics (PACT) Act) and Toxic Exposure Risk Activity (TERA)
VES-30309	Create SERVICE Act Indicator
VES-36635	North Chicago Automated Batch Process (Employees)

Epics

Key	Summary	Description
VES-20931	Enter/Edit Insurance Data in Veteran Family Medical Program (VFMP) System (Medicare)	As a VFMP Eligibility system, I need the ability to enter/key Insurance information contained in/written on the application, so that I can maintain a record of the key Insurance information.
VES-20944	Apply Automated Eligibility Rules for Multiple VFMPs	As a VFMP Eligibility system, I need the ability to apply automated eligibility business rules for multiple Health Care Programs, so that I can manage the eligibility status for multiple Health Care Programs.
VES-20952	Assign Denial Reason to Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) Records in VFMP System	As a VFMP Eligibility system, I need the ability to create a denial reason and discontinue processing eligibility for Standard CHAMPVA, so that I can create a denial reason and discontinue processing eligibility when the categories for eligibility are not met.
VES-20953	Generate and Send Denial Letter to Person in VFMP System	As a VFMP Eligibility system, I need the ability to generate notification correspondence indicating the reason(s) for denial and appeal rights, so that I can communicate via correspondence reasons for denial and appeal rights.
VES-20954	Generate and Send Acceptance Letter with ID Card to Person in VFMP System	As a VFMP Eligibility system, I need the ability to generate notification correspondence indicating the enrollment status of "eligible" as well as additional instructions and ID card, so that I can generate notification correspondence of enrollment "eligible" and additional instructions with an ID card to the applicant.
VES-20956	Provide Ability to Update and Record Eligibility Status Changes in VFMP System	As a VFMP Eligibility system, I need the ability to provide the ability to record changes in eligibility status as the result of updated information received from authoritative sources, so that I can update information received from authoritative sources.
VES-20959	Allow a Person to be a Sponsor and Beneficiary in VFMP System	As a VFMP Eligibility system, I need the ability to allow a person to be both a sponsor and a beneficiary within the Standard CHAMPVA program, so that a person when applicable is both determined by eligibility rules a sponsor and a beneficiary within the Standard CHAMPVA program.
VES-20965	Identify a Person for Medicare Verification in VFMP System	As a VFMP Eligibility system, I need the ability to identify/select a person for Medicare Verification based on a pre-defined, configurable date (annually, semi-annually, monthly, and quarterly) or business rules, so that I can determine eligibility based on Medicare Verification.
VES-20966	Re-calculate Person for Medicare Verification in VFMP System	As a VFMP Eligibility system, I need the ability to re-calculate Medicare Eligibility for persons selected for Medicare Verification and disentitle or reinstate the person from CHAMPVA based on business rules, so that I can update the applicant's eligibility.
VES-20994	Re-Process Eligibility for Dependent Identified in Centers for Medicare and Medicaid Services (CMS) Data in VFMP System	As a VFMP Eligibility system, I need the ability to re-process eligibility for the dependents identified by CMS upon receipt of solicited Medicare information, so that I can determine eligibility.
VES-20998	Enroll FMP Applicants in VFMP System	As a VFMP Eligibility system, I need the ability to automatically enroll Veterans, as the result of the

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		receipt of a valid registration form, so that I can update eligibility for specified program.
VES-21003	Register VFMP Person in Meds by Mail Group via Eligibility Plus file	As a VFMP Eligibility system, I need the ability to register a person who is enrolled in Standard, Caregiver CHAMPVA, Spina Bifida (SB) or Children of Women Vietnam Veterans (CWVV) plan, in the Meds by Mail group, so that I can update eligibility.
VES-21005	Register Specific Enrolled Persons to Pharmacy Benefits Manager via Eligibility Plus file	As a VFMP Eligibility system, I need the ability to register a person who is enrolled in the Standard, Caregiver CHAMPVA, SB or CWVV plan, in the PHARMACY BENEFIT MANAGER group, so that I can determine eligibility.
VES-21011	Provide Response to Query Indicating Person is Not Found in OCC	As a VFMP Eligibility system, I need the ability to prepare and return a response to a request or query indicating the person is not found when the person is not enrolled in any OCC Health Care Plans/ Groups, so that I can determine eligibility.
VES-21051	Indicate Additional Documents to be Enclosed with the Generated Correspondence in VFMP System	As a VFMP Eligibility system, I need the ability to indicate, as part of the correspondence, additional documents that are to be "enclosed" with the generated correspondence, so that I can include additional documents to be "enclosed" with the generated correspondence.
VES-21058	Send Automatic Denial Correspondence from VFMP System	As a VFMP Eligibility system, I need the ability to send automatic denial correspondence based on the specific denial reason in order to comply with the Appeals Modernization process, so that I can send automatic denial correspondence for eligibility.
VES-21065	Support Master Person Index (MPI) Integration with Veteran Sponsors in VFMP System	As a VFMP Eligibility system, I need the ability to support MPI integration for Veteran Sponsors for Family Member Programs, so that I can support MPI integration for Family Member Programs.
VES-21066	Support MPI Integration with Beneficiary Applicants in VFMP System	As a VFMP Eligibility system, I need the ability to support MPI integration for beneficiary applicants for Family Member Programs, so that I can support MPI integration for Family Member Programs.
VES-21086	Receive and Process Requests via Claims Processing System Interface in VFMP System	As a VFMP Eligibility system, I need the ability to receive and process a query from the Claims Processing System for eligibility status on date of service and eligibility period information, so that I can manage data/information for eligibility.
VES-21088	Provide Eligibility Information to any VAMC from VFMP System	As a VFMP Eligibility system, I need the ability to access and display eligibility information to any VAMC, so that I can manage data/information for eligibility.
VES-21108	Provide Ability to Send Daily Eligibility File to ClaimsXM from VFMP System	As a VFMP Eligibility system, I need the ability to transmit a daily electronic file, containing eligibility information to ClaimsXM, so that I can manage data/information for eligibility.
VES-21119	View VFMP Eligibility Status in VFMP System	As a VFMP Eligibility system, I need the ability to view eligibility status information related to any VFMP program, so that I can manage data/information for eligibility.
VES-21120	View VFMP Eligibility Period Information in VFMP System	As a VFMP Eligibility system, I need the ability to view eligibility period information (dates) related to any VFMP program, so that I can manage data/information for eligibility.
VES-21123	View VBA Information in VFMP System	As a VFMP Eligibility system, I need the ability to view VBA information for a person, so that I can manage data/information for eligibility.

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VES-21129	Re-print or Re-issue Enrollment ID Cards in VFMP System	As a VFMP Eligibility system, I need the ability to reprint or re-issue enrollment ID cards, so that I can reprint or re-issue enrollment ID cards for eligibility.
VES-21348	Claims Processing and Eligibility (CP&E) Migration for CHAMPVA Standard (M-Development)	Migration of CHAMPVA Standard
VES-21636	Process CHAMPVA Remarried Widow	Process CHAMPVA Remarried Widow
VES-21637	Process CHAMPVA Medicare Rules Phase 2	Process CHAMPVA Medicare Rules Phase 2
VES-22314	Enable Communications History of Letters Being Triggered	When the Mail button is selected VES captures the details of the trigger (Name, Date, Time, Letter Type) and display this in the history for others to view.
VES-22332	CP&E Data Migration RSD	CP&E Data Migration RSD
VES-23169	Send CP&E Eligibility Plus Files	Send CP&E Eligibility Plus Files: Draft, review, and approve
VES-26457	Manage Spina Bifida Eligibility	Manage Spina Bifida Eligibility: Draft, review, and approve
VES-26664	Enter/Edit Foreign Phone Number in VFMP System	As a VFMP Eligibility system, I need the ability to enter a Foreign/International phone number
VES-28605	Manage Marriage and Remarriage Dates	Manage Marriage and Remarriage Dates
VES-29674	VFMP Overview Screen Support for CWV and SB	VFMP Overview Screen - Add CWV and SB
VES-29676	View VFMP Sponsor Information - CWV and SB	View VFMP Sponsor Information - CWV and SB
VES-29688	Manage VFMP Sponsor SB and CWV Information	Manage VFMP Sponsor SB and CWV Information
VES-29689	View VFMP Beneficiary Spina Bifida Program	View VFMP Beneficiary Spina Bifida Program
VES-29691	View VFMP Beneficiary Children of Women Vietnam Vets Program	View VFMP Beneficiary Children of Women Vietnam Vets Program
VES-29703	Eligibility End and Restart Changes	Eligibility End and Restart Changes
VES-29705	Manage Foreign Medical Eligibility	Manage Foreign Medical Eligibility
VES-30135	Update SIGI Values & 10-10EZ/EZR Forms (VES)	SIGI values need to be updated to match VA directive 1341. Existing 10-10EZ and 10-10EZR forms also need to be updated to the latest version which includes SIGI values matching Directive 1341 and removal of "Are you an Indian" question
VES-30508	Solution Architecture and Design	Solution Architecture and Design
VES-31010	Create SERVICE Act Indicator (VES)	As a VES User, when a Veteran has Southwest Asia and COMPACT Act is Yes. Assign SERVICE Act as a Secondary Eligibility Code (treatment authority). As a VES User, when a Veteran has Combat Eligibility and COMPACT Act is Yes. Assign SERVICE Act Secondary Eligibility Code.
VES-31619	Phase 3 - Remove Z07 Inconsistency Checks from VistA to VES (VES)	61 total inconsistencies are included and will be broken down between additional phases. Currently there are Z07 transmission blocks that are triggered as the result of outbound message from VAMCs & CBOCs going (or not going) from VistA to VES. Many of these blocks result from the multiple inconsistency checks that are performed by VistA, some of which are not necessary for VES to receive the transmission. Some unnecessarily serve to reduce the chance of a Z07 effectively leaving VistA in the first place.
VES-32654	Add Self-Identified Gender for Spouse (VES)	Under the Financials Tab Dependents Sub Tab in VES add the following Self-Identified Genders: * Female * Male

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		<ul style="list-style-type: none"> * Transgender Female * Transgender Male * Other * Does Not Wish to Disclose * Non-binary
VES-33999	Change Combat Veteran Rules + TERA VHAP Changes - PACT (VES)	<p>TERA VHAP Changes in support of PACT Act</p> <p>As a VES user, when a new Combat Veteran enrollment is added place the Veteran in Priority Group 8c or higher.</p> <p>As a VES user, when a new Combat Veteran enrollment is created and if over the income threshold place in Priority Group 8c if no other eligibility exist.</p> <p>As a VES user, when a Combat Veteran enrolls outside of their Combat Veteran Eligibility window, place the Veteran if PG8c unless eligible for a higher priority group.</p> <p>As a VES User, when an existing Combat Veteran in PG 8e/8g and outside of their combat window updates their financial means test calculate to place in PG8c unless eligible for higher priority group.</p> <p>As a VES User, when an existing Combat Veteran in PG 8e/8g updates their financial means test calculate to place in PG6 unless eligible for higher priority group.</p>
VES-34003	SERVICE Act VHAP Changes (VES)	SERVICE Act + COMPACT VHAP Changes
VES-34349	Phase 4 - Remove Z07 Inconsistency Checks from VistA to VES (VES)	<p>61 total inconsistencies are included and will be broken down between additional phases.</p> <p>Currently there are Z07 transmission blocks that are triggered as the result of outbound message from VAMCs & CBOCs going (or not going) from VistA to VES. Many of these blocks result from the multiple (68) inconsistency checks that are performed by VistA, some of which are not necessary for VES to receive the transmission. Some unnecessarily serve to reduce the chance of a Z07 effectively leaving VistA in the first place.</p>
VES-36636	Create a Job to Load Employee Records from VAMC Sites to VES	VES will be updated to add the ability to complete a bulk import of employee records from a file.

Bugs

Key	Summary
VES-30117	VES sending wrong address type in MVI 1302 update
VES-34138	VCE Effective Date has the wrong value when returned from E&E service
VES-34623	VBA responses not correctly processed