Release Notes for VHA Enrollment System - VES 6.9.0
03-29-2024

The mission of the Department of Veteran Affairs (VA) Office of Information and Technology (OIT) Development, Security, and Operations is to provide benefits to Veterans and their families. In order to meet this overarching goal, OIT is charged with providing high quality, effective and efficient IT services and Operations and Maintenance (O&M) to persons and organizations that provide point-of-care services to our Veterans.

The VA's goals for its Veterans and families include:
- Make it easier for Veterans and their families to receive the right benefits and meeting their expectations for quality, timeliness and responsiveness.
- Improve the quality and accessibility of health care, benefits and memorial services while optimizing value.
- Provide world-class health care delivery, by partnering with each Veteran to create a personalized, proactive strategy to optimize health and well-being, while providing state of the art disease management.
- Ensure awareness and understanding of the personalized, proactive and patient-driven health care model through education and monitoring.
- Provide convenient access to information regarding VA health benefits, medical records, health information, expert advice and ongoing support needed to make informed health decisions and successfully implement the Veteran's personal health plans.
- Receive timely, high quality, personalized, safe, effective and equitable health care, not dependent upon geography, gender, age, culture, race, or sexual orientation.
- Strengthen collaborations with communities and organizations, such as the Department of Defense (DoD), Department of Health and Human Services (DHHS), academic affiliates and other service organizations.

To assist in meeting these goals, the Eligibility and Enrollment (E&E) program will provide enterprise-wide enhancements and sustainment for the following systems/applications:
- The VHA Enrollment System (VES) is the authoritative system for VA enrollment and Community Care static eligibility determinations.
- Income Verification Match (IVM)/Enrollment Database (EDB) assists in determining priority grouping for health care eligibility.
- Veterans Information Systems and Technology Architecture (VistA) Registration, Eligibility & Enrollment (REE) shares information with other VistA applications and enables registration and preliminary eligibility determinations and enrollment at VA Medical Centers (VAMC). VES makes the final eligibility determinations.

The Veteran's On-Line Application (VOA), now referred to as Health Care Application (HCA), enables Veterans to self-enroll in VA health care and is another entry point for records to be added to VES.

E&E defines VHA Profiles (VHAP) for which a client (Veteran, Service Member, or beneficiary) is eligible and ties them to the authority for care.

Change Requests

Key	Summary
VES-18143	Auto-Generate Not Eligible Letters
VES-10646	VMBP: Extended Care (EC)
VES-20907	Health Plan Administration/Integration
VES-24470	Create Registration Only Form on va.gov
VES-34066	VES Hardship Query Pull Consult Title that includes COMMUNITY CARE – HARDSHIP DETERMINATION
VES-35598	Add a TERA Verification Method Dropdown

Release Notes

Epics

Key	Summary	Description
VES-2467	VMBP: EC (Phase 3): Upload VA Form 10-10EC Extended Care Services Application to Document Management. Modify Dependency Factors to display historical data to support associating data to the EC Copayment Test date	As a VES User, I need VES to save the submitted VA Form 10-10EC application and maintain the data as entered at the time the EC Copayment Test was saved.
VES-18370	Auto-Generate Not Eligible Letters	Currently the letters are housed in VES but must be manually triggered to mailed to the Veteran. The system will be updated to automatically send the letter based on the Ineligible Reason Code dropdown.
VES-18758	Add and Change Letters (Phase 2)	The following letter requires a new Interface Control Document (ICD) creation and input to VES: IB-10-1455 Registration Only Letter
VES-20931	Enter/Edit Insurance Data in VFMP System (Medicare)	As a VFMP Eligibility system, I need the ability to enter/ key Insurance information contained in/written on the application, so that I can maintain a record of the key Insurance information.
VES-20944	Apply Automated Eligibility Rules for Multiple VFMPs	As a VFMP Eligibility system, I need the ability to apply automated eligibility business rules for multiple Health Care Programs, so that I can manage the eligibility status for multiple Health Care Programs.
VES-20952	Assign Denial Reason to CHAMPVA Records in VFMP System	As a VFMP Eligibility system, I need the ability to create a denial reason and discontinue processing eligibility for Standard CHAMPVA, so that I can create a denial reason and discontinue processing eligibility when the categories for eligibility are not met.
VES-20953	Generate and Send Denial Letter to Person in VFMP System	As a VFMP Eligibility system, I need the ability to generate notification correspondence indicating the reason(s) for denial and appeal rights, so that I can communicate via correspondence reasons for denial and appeal rights.
VES-20956	Provide Ability to Update and Record Eligibility Status Changes in VFMP System	As a VFMP Eligibility system, I need the ability to provide the ability to record changes in eligibility status as the result of updated information received from authoritative sources, so that I can update information received from authoritative sources.
VES-20965	Identify a Person for Medicare Verification in VFMP System	As a VFMP Eligibility system, I need the ability to identify/select a person for Medicare Verification based on a pre-defined, configurable date (annually, semi-annually, monthly, and quarterly) or business rules, so that I can determine eligibility based on Medicare Verification.
VES-20966	Re-calculate Person for Medicare Verification in VFMP System	As a VFMP Eligibility system, I need the ability to re-calculate Medicare Eligibility for persons selected for Medicare Verification and disentitle or reinstate the person from CHAMPVA based on business rules, so that I can update the applicant's eligibility.
VES-21003	Register VFMP Person in Meds by Mail Group via Eligibility Plus file	As a VFMP Eligibility system, I need the ability to register a person who is enrolled in Standard, Caregiver CHAMPVA, Spina Bifida (SB) or Children of Women Vietnam Veterans (CWVV) plan, in the Meds by Mail group, so that I can update eligibility.
VES-21005	Register Specific Enrolled Persons to Pharmacy Benefits Manager via Eligibility Plus file	As a VFMP Eligibility system, I need the ability to register a person who is enrolled in the Standard, Caregiver CHAMPVA, SB or CWVV plan, in the PHARMACY BENEFIT MANAGER group, so that I can determine eligibility.
VES-21011	Provide Response to Query Indicating Person is Not Found in OCC	As a VFMP Eligibility system, I need the ability to prepare and return a response to a request or query indicating the person is not found when the person is

Key	Summary	Description
		not enrolled in any OCC Health Care Plans/ Groups, so that I can determine eligibility.
VES-21051	Indicate Additional Documents to be Enclosed with the Generated Correspondence in VFMP System	As a VFMP Eligibility system, I need the ability to indicate, as part of the correspondence, additional documents that are to be "enclosed" with the generated correspondence, so that I can include additional documents to be "enclosed" with the generated correspondence.
VES-21058	Send Automatic Denial Correspondence from VFMP System	As a VFMP Eligibility system, I need the ability to send automatic denial correspondence based on the specific denial reason to comply with the Appeals Modernization process, so that I can send automatic denial correspondence for eligibility.
VES-21086	Receive and Process Requests via Claims Processing System Interface in VFMP System	As a VFMP Eligibility system, I need the ability to receive and process a query from the Claims Processing System for eligibility status on date of service and eligibility period information, so that I can manage data/information for eligibility.
VES-21088	Provide Eligibility Information to any VAMC from VFMP System	As a VFMP Eligibility system, I need the ability to access and display eligibility information to any VAMC, so that I can manage data/information for eligibility.
VES-21119	View VFMP Eligibility Status in VFMP System	As a VFMP Eligibility system, I need the ability to view eligibility status information related to any VFMP program, so that I can manage data/information for eligibility.
VES-21120	View VFMP Eligibility Period Information in VFMP System	As a VFMP Eligibility system, I need the ability to view eligibility period information (dates) related to any VFMP program, so that I can manage data/information for eligibility.
VES-21122	View Application & Evidence Information in VFMP System	As a VFMP Eligibility system, I need the ability to view application and evidence information for a person, so that I can manage data/information for eligibility.
VES-21348	CP&E Migration for CHAMPVA Standard (M-Development)	Migration of CHAMPVA Standard
VES-21636	Process CHAMPVA Remarried Widow	Process CHAMPVA Remarried Widow
VES-21637	Process CHAMPVA Medicare Rules Phase 2	Process CHAMPVA Medicare Rules Phase 2
VES-22332	CP&E Data Migration RSD	CP&E Data Migration RSD
VES-23169	Send CP&E Eligibility Plus Files	Send CP&E Eligibility Plus Files
VES-24782	Create Registration Only Form on va.gov Model - Phase 1	NOTE: Current functionality/update will not include Registry Exam Request from va.gov. The online form will be a short form to collect the Veterans information Name, Social Security Number (SSN), Date of Birth (DOB), Address, Phone Number, Military Service Dates and Type of Registry Exam they are requesting. This information will feed into VES and place the Veteran in a Registration Only status if they do not wish to enroll. If the Veteran is already known to the system we will capture the type of Registry Exam being requested.
VES-25575	Standard CHAMPVA Batch Process	Standard CHAMPVA Batch Process
VES-28605	Manage Marriage and Remarriage Dates	Manage Marriage and Remarriage Dates
VES-35783	VES Hardship Query Pull Consult Title that includes COMMUNITY CARE - HARDSHIP DETERMINATION	Title A: In the VES Hardship query stop using the rule that the consult title must match COMMUNITY CARE - HARDSHIP DETERMINATION Primary Text A: As VA staff at a consolidated site, I need VES to stop using the rule that consult title must match COMMUNITY CARE - HARDSHIP

Key	Summary	Description
		DETERMINATION, so that Veteran's record can reflect the accurate eligibility and sites can better track their Hardship consults. Title B: In Hardship query add rule that allows consult title to contain COMMUNITY CARE - HARDSHIP DETERMINATION Primary Text B: As VA staff at a consolidated site, I need VES Hardship query to allow the consult title to contain COMMUNITY CARE - HARDSHIP DETERMINATION, so that Veteran's record can reflect the accurate eligibility and sites can better track their Hardship consults.
VES-35978	Add a TERA Verification Method Dropdown	When TERA is answered YES, display a TERA Verification Method Dropdown on the Military Service tab to include the following options: • VIS • VBMS • DPRIS • DD-214 • DD-215 • ILER • Military Records

Bugs

Key	Summary
VES-633	VOA cannot delete Medicare insurance which was added by VOA Event
VES-33157	508 Issue: CCP Collateral fields are not read in order
VES-34464	VOA service not resetting eligibility verification for existing non-Veteran
VES-34790	Copay effective date being moved forward in time when no VHAP change
VES-39828	PACT Act - Expired CV End Date not being persisted
VES-40595	ZPD person relation causing Z07 rollbacks