VistA Audit Solution (VAS 1.0) Deployment, Installation, Back-out, and Rollback Guide



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Table of Contents

| 1 | Introduction | 1 |
|---|--|---|
| | 1.1 Purpose | 1 |
| | 1.2 Dependencies | 1 |
| | 1.3 Constraints | 1 |
| 2 | Roles and Responsibilities | 2 |
| 3 | Deployment | |
| | 3.1 Timeline | |
| | 3.2 Site Readiness Assessment | _ |
| | 3.2.1 Deployment Topology (Targeted Architecture) | |
| | 3.2.2 Site Information (Locations, Deployment Recipients) | |
| | 3.2.3 Site Preparation | |
| | 3.3 Resources | 3 |
| | 3.3.1 Facility Specifics | 4 |
| | 3.3.2 Hardware | |
| | 3.3.3 Software | |
| | 3.3.4 Communications | |
| 4 | | |
| 4 | Installation | |
| | 4.1 Pre-installation and System Requirements | |
| | 4.1.1 Patch Dependencies | |
| | 4.2 Platform Installation and Preparation | |
| | 4.3 Download and Extract Files | _ |
| | 4.4 Database Creation | |
| | 4.5 Installation Scripts | |
| | 4.6 Cron Scripts | |
| | 4.7 Access Requirements and Skills Needed for the Installation | |
| | 4.8 Installation Procedure | |
| | 4.8.1 Redis Enterprise Installation Procedure | |
| | 4.10 System Configuration | |
| | 4.11 Data Tuning | |
| _ | _ | |
| 5 | Back-out Procedure | _ |
| 6 | Rollback Procedure | 6 |

List of Tables

| Table 1: DIBRG Roles and Responsibilities | . 2 |
|---|-----|
| Table 2: Hardware Requirements | . 4 |
| Table 3: Deployment / İnstallation / Back-out Checklist | |
| Table 4: Acronym Listing | |

1 Introduction

The Veterans Information System and Technology Architecture (VistA) Audit Solution (VAS) is a real-time web-based interface.

It provides a nationwide Health Insurance Portability and Accountability Act (HIPAA) compliant Audit Tracking Solution with the ability to track and report on access logs for patient's Personal Identifiable Information (PII)/ Protected Health Information (PHI) data across all VistA instances. VAS end-users are Privacy Officers (PO) and Information Systems Security Officers (ISSO) and their authorized representatives who need the ability to view the log of Create, Read, Update and/or Delete (CRUD) operations on patient information to respond to Freedom of Information Act (FOIA), HIPAA, employee and Inspector General (IG) requests. This data originates from VistA and flows through in-memory database servers to be stored in the Veterans Affairs Enterprise Cloud (VAEC) Amazon Web Services (AWS). VAS web-based User Interface will access and display the data stored in AWS.

Authorized VAS users may view the patient data that was accessed and modified as well as the individual that performed the actions.

1.1 Purpose

The VAS Deployment, Installation, Back-Out, Rollback Guide v1.0 documents the steps and procedures required to deploy and install various components of VAS 1.0.

1.2 Dependencies

There are three dependencies for VAS 1.0 are:

- Hardware Requirements
- Software Requirements
- Installation of DG*5.3*964 patch

1.3 Constraints

To deploy into the target physical environment, installers require following access:

- A Personal Identity Verification (PIV) card for Authentication
- Zero account access is required for authorization to install and deploy software configuration changes on the systems
- Electronic Permission Access System (ePAS) authorization to the environment
- Secure Shell (SSH) key for environment access

2 Roles and Responsibilities

Table 1: DIBRG Roles and Responsibilities

| Project Team Phase/Role Tasks | | | | | |
|---|---------------------|--|------------|--|--|
| Team | r IIase/Noie | i asks | Phase | | |
| Austin Information Technology Center (AITC) | Deployment | Direct and manage all activities including orderly shutdown, startup, configuration, and deployment tasks | Planning | | |
| Philadelphia Information Technology Center (PITC) | Deployment | Direct and manage all activities including orderly shutdown, startup, configuration, and deployment tasks | Planning | | |
| Veterans Affairs Enterprise Cloud (VAEC) | Deployment | Provides GovCloud support for AWS services | Planning | | |
| OIT Enterprise Program Management Office (EPMO) | Deployment | Participate in planning meetings, communicate to stakeholders the start/end of deployment and pertinent details of the current status of the System of Systems | Planning | | |
| VA Office of Information and Technology (OIT), VA OIT Health Product Support, and Project Management Office (PMO) | Deployment | Plan and schedule deployment (including orchestration with vendors) | Planning | | |
| Local individual Veterans Administration Medical Centers (VAMCs) | Deployment | Determine and document the roles and responsibilities of those involved in the deployment | Planning | | |
| Field Testing (Initial Operating Capability (IOC)), Health Product Support Testing | Deployment | Test for operational readiness | Completed | | |
| Health Product Support and Field Operations | Deployment | Execute deployment | Deployment | | |
| VAMCs | Installation | Plan and schedule installation | Deployment | | |
| VAS ATO Team | Installation | Obtain authority to operate and that certificate authority security documentation is in place | Deployment | | |
| VAS Team | Installation | Coordinate knowledge transfer with the team responsible for user training | Deployment | | |
| VAS Team | Post- Deployment | Hardware, Software, and System Support | Warranty | | |

WEBS*1*1 Patch

3 Deployment

Deployment is planned as a concurrent online rollout. Detailed deployment information for the VAS 1.0 User Interface is located in the Department of Veterans Affairs Github repository for VAS. Detailed instructions for creating a new GitHub account and requestion access to the VA organization's GitHub can be reviewed in the VA GitHub Handbook.

WEBS is the VistA namespace assigned for VAS and all releases involving VAS will be communicated nationally to VistA sites through the release of informational WEBS patches. The initial release of VAS 1.0 is being released with patch WEBS*1*1 and DG*5.3*964.

3.1 Timeline

The deployment and installation are scheduled to run for a period of thirty (30) days. The deployment of the VAS User Interface will be accomplished in conjunction with the installation and national release of VistA patch DG*5.3*964.

3.2 Site Readiness Assessment

The deployment is taking place within the REDACTED on AITC and PITC sites. The target servers are on-premises machines and REDACTED. The site names and locations are listed in section 3.2.2.

3.2.1 Deployment Topology (Targeted Architecture)

The current detailed architecture information for VAS 1.0 is available in the Department of Veterans Affairs Github repository for VAS.

3.2.2 Site Information (Locations, Deployment Recipients)

The deployment is taking place at the following data centers:

- AITC
- PITC
- AWS

The Initial Operating Capability (IOC) Test Sites are:

- Cloud Sites
 - o VA Texas Valley Coastal Bend Health Care System, Harlingen TX (740)
- On Premises (On-Prem) Sites
 - Central Arkansas Veterans Healthcare System John L. McClellan Memorial Veterans Hospital, Little Rock AR (598)
 - o James A. Haley Veterans' Hospital, Tampa FL (673)

3.2.3 Site Preparation

No special preparation is required by the site prior to deployment.

3.3 Resources

The list of the resources are as follows:

3.3.1 Facility Specifics

There are no facility-specific features required for deployment.

3.3.2 Hardware

The following table describes hardware specifications required at each site prior to deployment.

Table 2: Hardware Requirements

| Required Hardware | Model | Version | Configuration | Manufacturer | Other |
|----------------------|----------|----------|---------------|--------------|-------|
| REDACTED | REDACTED | REDACTED | REDACTED | | N/A |
| REDACTED | REDACTED | REDACTED | REDACTED | | N/A |

3.3.3 Software

Detailed software requirements for VAS 1.0 can be reviewed as part of the REDACTED in the VAS GitHub repository.

3.3.4 Communications

Sites participating in IOC field testing will use the "Patch Tracking" Outlook message to communicate with the VAS team, the developers, and product support personnel.

3.3.4.1 Deployment / Installation / Back-out Checklist

The assigned Health Information Governance (HIG) team will deploy the WEBS*1*1 and DG*5.3*964 patches, which are tracked nationally for all Veterans Administration Medical Centers (VAMCs) in the National Patch Module (NPM) in FORUM. FORUM automatically tracks the patches as they are installed in the different VAMC production systems. A report in FORUM can be run to identify when the patch was installed in VistA production at each site. A report can also be run to identify which sites have not currently installed the patch in their VistA production system. Therefore Table 3 below is not needed to manually track installation.

Table 3: Deployment / Installation / Back-out Checklist

| Activity | Day | Time | Individual who completed task |
|----------|-----|------|----------------------------------|
| Deploy | N/A | N/A | N/A |
| Install | N/A | N/A | N/A |
| Back-Out | N/A | N/A | N/A |

4 Installation

4.1 Pre-installation and System Requirements

All requirements are available in the Department of Veterans Affairs Github repository for VAS (code) Readme folder.

4.1.1 Patch Dependencies

Patch DG*5.3*964 must be installed for VAS 1.0

4.2 Platform Installation and Preparation

All requirements are available in the Department of Veterans Affairs Github repository for VAS (code) Readme folder.

4.3 Download and Extract Files

Actions to download and extract files does not apply to VAS 1.0.

4.4 Database Creation

The required DG*5.3*964 patch updates an existing VistA database and therefore this section is not applicable.

The details are in the README (Code Repository) in GitHub for VAS.

4.5 Installation Scripts

Any Installation Scripts are in Github repository for VAS.

4.6 Cron Scripts

Any Cron scripts are available in GitHub repository for VAS.

4.7 Access Requirements and Skills Needed for the Installation

An individual will require access to the National VA Network, Veterans Affairs Organization GitHub access, as well as access to the VAS-Code private GitHub repository.

Additionally, a full-spectrum Developer with advanced knowledge and skills in Knowledge system, Docker Containers, AWS, databases, Apache hypertext server, and Linux system administration. An AWS Administrator is required to resolve any issue for COPY command.

If COPY command error(s) are received, then a ServiceNow (SNOW) ticket will need to be submitted to resolve COPY command error(s).

4.8 Installation Procedure

4.8.1 Redis Enterprise Installation Procedure

All the Redis Enterprise Installation Procedure are located in GitHub repository for VAS. For convenience steps are stated below:

1) Download the installation package of the Redis Enterprise Software from any of the supported platform on Redis Labs

- a. Prepare to install on Linux
 - i. Disable Linux swap on all nodes by running the below commands
 - ii. sudo swapoff -a
 - iii. sudo sed -i.bak '/ swap / $s/^(.*)$ \$/#1/g' /etc/fstab
- 2) Install Redis Software on Linux
 - a. Extract the .tar installation file and make sure to be in the right directory. Run command: tar vxf <tarfile name>
 - b. Finally, to install Redis Enterprise Software,
 - i. Execute: sudo ./install.sh -y
- 3) Setup a three-node cluster on Redis Enterprise user interface
 - a. By navigating to https://<Server IP address of Redis Software>:8443 for example https://10.224.155.107:8443 where 10.224.155.107 is the server IP in which Redis Software has been installed.
 - b. Join other nodes to cluster after creating the cluster on master node.
- 4) Create Redis Database (DB) VistA Audit Solution (VAS) DB on the UI and configure endpoints and replication on the cluster

4.9 Installation Verification Procedure

The software is set up and configured in the central enterprise wide server. Hence no installation verification is required.

4.10 System Configuration

The individual Microservice configuration is available in the Department of Veterans Affairs Github repository for VAS (code).

4.11 Data Tuning

Database Tuning does not apply.

5 Back-out Procedure

Within context of this document, the term back-out pertains to a return to the last known good operation state of the software and appropriate platform settings. This does not apply for VAS 1.0 as the application resides in the Cloud.

6 Rollback Procedure

This section does not apply to VAS 1.0 as the application is in the Cloud.

Appendix A: Acronyms

Table 4: Acronym Listing

| Acronym | Definition |
|---------|---|
| | |
| AITC | Austin Information Technology Center |
| AWS | Amazon Web Services |
| CRUD | Create, Read/Inquire, Update, and Delete |
| DG | Registration package |
| DIBRG | Deployment, Installation, Back-Out, and Rollback Guide |
| ePAS | Electronic Permission Access System |
| ЕРМО | Enterprise Program Management Office |
| FOIA | Freedom Of Information Act |
| GUI | Graphic User Interface |
| HCS | Healthcare System |
| HIG | Health Information Governance |
| HIPAA | Health Insurance Portability and Accountability Act |
| IG | Inspector General |
| IOC | Initial Operating Capability |
| ISSO | Information System Security Officer |
| MUMPS | Massachusetts General Hospital Utility Multi-Programming System |
| N/A | Not Applicable |
| NPM | National Patch Module |
| OIT | Office of Information & Technology |
| PHI | Protected Health Information |
| PII | Personal Identifiable Information |
| PITC | Philadelphia Information Technology Center |
| PIV | Personal Identity Verification |
| РМО | Project Management Office |
| PO | Privacy Officer |

| Acronym | Definition |
|---------|---|
| SNOW | ServiceNow |
| SSH | Secure Shell |
| UI | User Interface |
| VA | Department of Veterans Affairs |
| VAEC | Veterans Affairs Enterprise Cloud |
| VAMC | Veterans Administration Medical Center |
| VAS | VistA Audit Solution |
| VistA | Veterans Health Information Systems Technology Architecture |