DEPARTMENT OF VETERANS AFFAIRS

Memorandum

Date: February 17, 2023

From: Assistant Under Secretary for Health for Clinical Services/Chief Medical Officer (CMO) (11)

Subj: 2023 Patient Aligned Care Team (PACT) Primary Care-Mental Health Integration (PCMHI) Program Assessment (VIEWS 9525659)

To: Veterans Integrated Services Network (VISN) Director (10N1-23)
VISN CMOs (10N1-23)
VISN Chief Mental Health Officers (10N1-23)
VISN Primary Care Liaisons (10N1-23)

1. The purpose of this memorandum is to provide information and materials necessary to complete the 2023 PACT PCMHI Program Assessment.

2. Department of Veterans Affairs Medical Centers and Community Based Outpatient Clinics (CBOC) that serve 5000 or more unique Veterans are required to have integrated mental health services that operate in their primary care clinics (Veterans Health Administration [VHA] Handbook 1160.01). VHA is also committed to ensuring mental health access at CBOCs that serve fewer than 5000 unique Veterans. Annual program assessments support facility, VISN, and national efforts to enhance implementation and service availability.

3. Please see the attached materials for an important required annual assessment regarding PACT PCMHI Services.

> a. "2023 PACT PCMHI Program Assessment PDF Guide" is a guide for sites when completing the online assessment and it includes the link for the web-based program assessment. The PDF is included solely for reference.

> b. "2023 PACT PCMHI Program Assessment Facility List" identifies facilities in each VISN for which assessments are to be completed. This includes facilities of all sizes with primary care clinics. On the first page of the PDF guide are guidelines for identifying the individual at each facility who should complete the assessment.

4. This assessment must be completed within 30 days of receipt of this memorandum.

5. Questions about this memorandum should be directed to Ms. Lasky (Elaine.Lasky@VA.gov), Dr. Szymanski (Benjamin.Szymanski@VA.gov), or Dr. McCarthy (John.McCarthy2@VA.gov).

Erica Scavella, M.D., FACP, FACHE

Attachments

2023 PACT Primary Care-Mental Health Program Assessment

Quick Instructions to complete on-line Program Assessment:

- ✓ **PRINT and REVIEW this PDF** for guidance and reference.

- ✓ **CLICK** on this link from a VA computer to open the online Program Assessment:
    [2023 PACT Primary Care-Mental Health Integration (PCMHI) Program Assessment](#)

- ✓ **SAVE and NOTE:**
    - **Click "Save & Return Later"** at the bottom of every screen and a *unique 8-digit Return Code* will pop up.
    - Your unique *8-digit Return Code* will allow you to return to your Program Assessment (prior to clicking "Submit").
    - Please note your *unique 8-digit Return Code* or you may lose your work and have to start over.
    - Save often! Record your unique Return Code!

- ✓ **USE the *<<Previous Page* or *Next Page>>* buttons** at the bottom of each screen to navigate. If you use the forward or backward buttons on your browser, you may lose your place in the survey and/or lose your work.
- ✓ **COMPLETE only ONE Program Assessment** per individual site. One Program Assessment is required for each VA Medical Center (VAMC) division or Community-based Outpatient Clinic (CBOC).
- ✓ **SUBMIT RESPONSES:** When you have completed the online Program Assessment, click the "Submit" button. Once you click the "Submit" button, you will not be able to change or review your responses in REDCap software. Don't worry - you can contact us to make any changes after review of your submission.
- ✓ **RECEIVE CONFIRMATION AND PDF OF ASSESSMENT RESPONSES:** After submission, please enter your email address and press "Send confirmation email" to receive a confirmation of your submission with an attached PDF of your Program Assessment responses. You can forward this PDF for supervisor or colleague review. Please save a copy for your records.
- ✓ **MAKE CHANGES AFTER SUBMISSION:** After review of submitted responses PDF, please submit any changes to Elaine Lasky via email or phone: Elaine.Lasky@VA.gov or (412) 708-0371.
- ✓ <mark>**FINISH** this Program Assessment within 30 days of receipt.</mark>

Background

The VHA Handbook (1160.01, 9/11/2008, Uniform Mental Health Services in VA Medical Centers and Clinics) describes requirements for integrated mental health services that operate in primary care clinics at VA medical centers and community-based outpatient clinics (CBOCs) serving at least 5,000 patients annually. These services include two required components: **1) Co-located Collaborative Care (CCC)**: one or more mental health professionals who are integral components of the primary care team and who can provide assessment and psychosocial treatment and **2) Collaborative Care Management (CoCM)**: based on the Behavioral Health Laboratory (BHL), Translating Initiatives for Depression into Effective Solutions (TIDES), or other VA-approved evidence-based strategies. PCMHI CoCM was formerly known as PCMHI Care Management (CM). This name change was made to be consistent with the literature, emphasize the collaborative nature of the role, and further differentiate from PACT-related medical care management.

Mid-sized CBOCs, that serve between 1,500 and 5,000 Veterans annually, must have mental health services on-site, which may include PCMHI and/or general or specialty mental health services. CBOCs serving fewer than 1,500 unique Veterans must provide access to mental health services, which may include on-site services, telemental health or referrals to VA facilities, Vet Centers or non-VA care.

Names for integrated mental and behavioral health care services in Patient Aligned Care Teams (PACT) Primary Care (PC) may vary. In this Program Assessment, "PACT PCMHI" or simply "PCMHI" refers to any provision of integrated mental and behavioral health care services in Patient Aligned Care Team Primary Care settings.

Frequently Asked Questions (FAQs)

1. **Who can I contact with questions or comments?**

   Elaine Lasky, BSN, RN Clinical Evaluation Specialist, SMITREC, National PCMHI Evaluation
   Elaine.Lasky@VA.gov   412-708-0371

2. **Services as of February 1, 2023. Is the date February 1, 2023 flexible when asking: "Were PACT PCMHI services available as of February 1, 2023 to patients at this specific site?" (question #3) and "Complete each question for every clinical staff member who was physically located or based at this site AND provided PACT PCMHI services as of February 1, 2023." (question #20).** The date February 1, 2023 is underline not flexible. Please answer all questions concerning your PCMHI program and PCMHI staffing as of February 1, 2023. **Example:** *Our robust collaborative care management (CoCM) program ended on January 5, 2023 after 3 of our CoCM staff members left their positions.* **Assessment Responses**: No to Collaborative Care Management services (question #10) and None of the 3 CoCM staff members would be listed in the staffing section (question #20).

3. **Who should fill out this Program Assessment**? Please have the Program Assessment completed by the person who is most familiar with PACT PCMHI services, ideally a PCMHI provider. Consult and collaborate with all PCMHI staff to complete accurately. If PACT PCMHI services are not available at this site, please have the person most familiar with mental health services delivered in this site's PACT PC clinics to complete Section 1 and the Supplemental Section.

4. **Our PCMHI programs are identical. Why can't I complete one Program Assessment for my VAMC and our CBOCs?** A separate assessment is required for each division (facility) that is required to have PCMHI services. Individual staff members and hours at each division vary by site. There are generally slight but important differences.

5. **Accurately list PCMHI staff members on assessments. On which site(s)' Program Assessment should PCMHI staff that provided PCMHI services via telework (e.g., from a call center or home) AND/OR provided PCMHI services to one or more sites be listed?** Please list the site where the staff member "physically sat" or was "based from." Examples provided in the table below.

Discipline and PCMHI services provided:	Physically worked from or based from this site:	Where to report this staff member:
Discipline: RN **Worked from:** home **Provided care:** to 5 sites via telephone	Based at Anytown VAMC	Staffing information: - ONLY be listed in the *Anytown VAMC Program Assessment*
Discipline: Psychologist **Worked from**: multiple VA sites, in person **Provided care:** at 3 VA sites, in person	Worked In-person at: 1. Redtown VAMC 2. Bluetown CBOC 3. Pinktown CBOC	Staffing information: -Listed in the Redtown VAMC, Bluetown CBOC, and Pinktown CBOC Program Assessments. **Total hours from all 3 sites should not exceed 40 hours per week**
Discipline: Psychiatrist **Worked from**: VA office **Provided care:** to 6 sites, via video telehealth (VTEL) and VA video connect (VVC)	Office at Smithville VAMC	Staffing information - ONLY be listed in the *Smithville VAMC Program Assessment*
Discipline: Health Tech **Worked from**: Call Center **Provided care**: to more than 10 sites	Call Center affiliated with Jonestown VAMC	Staffing information - ONLY be listed in the *Jonestown VAMC Program Assessment*

6. **What if I need to review my Program Assessment with my supervisor before submission?** Submit your initial responses. You will have the option to download a PDF of your responses immediately after submission. After review of these initially submitted responses, you can request any changes to Elaine Lasky via email or phone: Elaine.Lasky@VA.gov or 412-708-0371.   If no changes are received, we will consider your submission final.

Section 1: Site Information and PACT PCMHI Services

1. **Provide name, contact information, and position of the primary respondent for this Program Assessment.**
   If PACT PCMHI services are available at this site, please have a PCMHI staff member complete Program Assessment.

   Respondent Name: _____   Telephone Number: _____

   Email Address: _____   Position: _____
   [Select position from drop-down list – e.g., PCMHI provider, etc.]

2. **Select your VISN and site from the drop-down lists below:**
   Submit only one Program Assessment for each division (VAMC or CBOC); please do not combine responses for multiple sites.

   [Select VISN from drop-down list]   **[Select SITE from drop-down list]**

   [If site not listed] Please contact Brittany.Cornwell@va.gov before proceeding. If directed by Ms. Cornwell, enter the site name and station identifier here:_____

3. PACT Primary Care-Mental Health Integration (PCMHI) includes: 1) PCMHI clinicians (e.g., psychiatrists, psychologists, social workers, nurses) providing mental health and/or behavioral health services in collaboration with PACT Primary Care (PC) providers (Co-located Collaborative Care [CCC]), and 2) PCMHI staff providing Collaborative Care Management (CoCM) services using protocol-based services to support the management of mental health issues within PACT PC.

   Were PACT PCMHI services available as of <u>February 1, 2023</u> to patients at this specific site? Check one:

   ○ Yes, PACT PCMHI services (either Co-located Collaborative Care [CCC], Collaborative Care Management [CoCM] or both) were available for PACT PC clinics at this site.
   This may have included PCMHI services provided by:
   - *on-site staff*
        or
   - *off-site staff using video telehealth (VA Video Connect [VVC] and/or Video Telehealth [VTEL])*

   ○ Yes, PACT PCMHI services were available; however, these services were delivered <u>exclusively by telephone by staff based at another site</u>.
   - *There were <u>no</u> PACT PCMHI staff based at this site (no staff on site and no staff working remotely based at this site)*
     → Skip to page 11 - Supplemental Section (S-1)

   ○ No, PACT PCMHI services were NOT available for PACT PC clinics at this site.
     → Skip to page 11 - Supplemental Section (S-2)

Section 2: PCMHI Identification of Patients and Same Day Access

4. **Typically, how long was the wait for a visit with a PCMHI provider on the same day as the PACT PC appointment (if patient must wait)? Visits may be in-person or remote. Check one:**

   ○ 20 minutes or less   ○ 21 to 40 minutes   ○ 41 to 60 minutes   ○ > 1 hour

   ○ Same day appointments not available   ○ Do not know

5. **How often did warm hand-offs from PACT PC providers include an explicit consultation question or specific request (e.g., provide depression care management, problem solving training, etc.)? Check one:**

   ○ Never   ○ Sometimes   ○ Half the time   ○ Often   ○ Always   ○ Do not know

6. **Which of the following approaches, if any, was used MOST frequently to provide same day access to initial PCMHI services?   ==[Select most frequently used approach from drop-down list, below]==**

   i. Full Open Access

   Some of the PCMHI providers have completely open grids, meaning that there are <u>no</u> scheduled appointments, providing open access and availability to see walk-ins or receive warm hand-offs from PC providers. Patients are seen on a first-come, first-served basis.

   ii. Alternating Scheduled and Unscheduled 30-Minute Appointments

   PCMHI providers have alternating 30-minute scheduled appointments with 30-minute open slots; provider is free for walk-ins, warm hand-offs. Clinicians are skilled in providing 30-minute appointments and maintaining fidelity.

   iii. Access Based on Clinic Flow

   PCMHI providers have no scheduled appointments at peak PC clinic times or during PC "new patient" appointments. PCMHI providers are free for quick access for warm hand-offs during busy times or to align open access slots right after the new patient slots.

   iv. Open Access Pager/Phone/Microsoft Teams

   PCMHI provider[s] is assigned to respond to Pager/Cell/MS Teams requests to take walk-ins and warm hand-offs. In some larger facilities, a provider may be assigned for a day or half day, on a rotating basis, to be unscheduled and available to take walk-ins or warm hand-offs.

   v. Collaborative Care Management Access <u>In-person</u>

   Initial collaborative care management baseline assessment is provided <u>in-person</u> same day as a PC appointment by a PCMHI care manager, who often has several open access daily slots. Initial assessment can help to triage the patient. In this approach, it is critical that PCP or other designated provider completes the required Initial Five Element Mental Health Screening (either independently or in collaboration with a RN).

   vi. Other approach, please describe: _____

   vii. Same day PCMHI services were not available

   viii. Do not know

Section 3: PCMHI Co-located Collaborative Care

PCMHI Co-located Collaborative Care (CCC) involves PACT primary care and mental health providers working together in the PC setting with shared responsibility for Veterans' mental health concerns. Co-located collaborative care includes consultation with other PACT staff providing care to the Veteran through "curbside" discussions (i.e., impromptu communications between PC and PCMHI providers regarding clinical issues) and in team meetings, focused assessment, joint treatment planning, expertise in psychopharmacology, brief therapy and complex behavioral health interventions. These services are provided by licensed independent mental health providers, generally but not exclusively in-person.

7. **Did your PCMHI program include co-located collaborative care (CCC) services delivered by PCMHI providers?** *Please choose yes if your site provided CCC services, whether in-person, by VA Video Connect (VVC) [telehealth to home], by video telehealth (VTEL) [telehealth to a VA facility], or over the phone.* **Check one:**

    ○ Yes, *Note: these services were documented using PCMHI encounter codes (534, 539); please list CCC providers by name in Section 5 (Staffing).*

    ○ No. Please summarize why CCC services were not available: _____ **→ Skip to #10**

8. **How were PCMHI CCC services delivered? Check all that apply:**
    Note: "staff based at this site" includes staff physically located onsite as well as staff working remotely for this site.

    ☐ a. in person.

    ☐ b. by VA Video Connect (VVC) [telehealth to home] by PCMHI staff based at this site.

    ☐ c. by VA Video Connect (VVC) [telehealth to home] by PCMHI staff based at another site.

    ☐ d. by video telehealth (VTEL) [telehealth to a VA facility] by PCMHI staff based at this site.

    ☐ e. by video telehealth (VTEL) [telehealth to a VA facility] by PCMHI staff based at another site.

    ☐ f. by telephone by PCMHI staff based at this site, including those working remotely.

    ☐ g. by telephone by PCMHI staff based at another site. **If only 8.g is checked, → Skip to #10**

9. How often did PCMHI CCC providers: Check one response per row	Never	Some-times	Half the time	Often	Always	Do not know
a. Conduct new patient assessments as brief functional assessments (<30 minutes, not full biopsychosocial intake)?	○	○	○	○	○	○
b. Advise PACT PC providers on prescribing psychoactive medications?	○	○	○	○	○	○
c. At initial visits, consider the patient's main concern and administer a relevant assessment tool (e.g., PHQ-9, GAD-7)?	○	○	○	○	○	○
d. In subsequent visits, monitor patient status using the same assessment tool (e.g., PHQ-9, GAD-7)?	○	○	○	○	○	○
e. Discuss what matters most to the Veteran (i.e., connect to the Veteran's personal Mission, Aspiration and Purpose)?	○	○	○	○	○	○
f. Have "curbside" consultations with PACT PC providers (i.e., impromptu communications between PACT PC and PCMHI providers regarding clinical issues)?	○	○	○	○	○	○
g. Attend PACT huddles?	○	○	○	○	○	○
h. Engage in care discussions with PACT PC providers to collaboratively develop care plans for each patient?	○	○	○	○	○	○

Section 4: PCMHI Collaborative Care Management

PCMHI Collaborative Care Management (CoCM; formerly known as PCMHI Care Management [CM]) is a package of protocol-based services that support Primary Care-based prescribing of psychotropic medications, longitudinal follow-up and behavioral health interventions. The package includes patient education, activation, monitoring of medication adherence and structured, measurement-based assessment of progress over time (e.g., Behavioral Health Laboratory [BHL], Translating Initiatives for Depression into Effective Solutions [TIDES], other VA-approved care management). Care management services generally are provided over the telephone, and in close collaboration with PACT PC team members and with supervision by licensed independent MH providers. More information on CoCM is available in the PCMHI CoCM Toolkit.

10. **Did PCMHI services at this site include collaborative care management (CoCM) services? Check one:**

○ Yes, *Note: these services were documented using PCMHI encounter codes (534, 539); please list CoCM providers by name in Section 5 (Staffing).*

○ No. Please summarize why CoCM services were not available:

_____ → Skip to #16

11. How were PCMHI CoCM services delivered? Check all that apply: *Note: staff based at this site include staff physically located on site as well as staff working remotely for this site*

☐ a. in person.

☐ b. by VA Video Connect (VVC) [telehealth to home] by PCMHI staff based at this site.

☐ c. by VA Video Connect (VVC) [telehealth to home] by PCMHI staff based at another site.

☐ d. by video telehealth (VTEL) [telehealth to a VA facility] by PCMHI staff based at this site.

☐ e. by video telehealth (VTEL) [telehealth to a VA facility] by PCMHI staff based at another site.

☐ f. by telephone by PCMHI staff based at this site, including those working remotely.

☐ g. by telephone by PCMHI staff based at another site. **If only 11.g is checked, → Skip to #16**

12. How often did PCMHI Collaborative Care Management (CoCM) providers: Check one response per row	Never	Some-times	Half the time	Often	Always	Do not know
a. Conduct new patient assessments according to an established protocol?	○	○	○	○	○	○
b. Include a review and/or consultation with the PCMHI Provider with prescribing privileges and Primary Care Provider during the initial assessment?	○	○	○	○	○	○
c. At initial visits, consider the patient's main concern and administer a relevant assessment tool (e.g., PHQ-9, GAD-7)?	○	○	○	○	○	○
d. In subsequent visits, monitor patient status using the same assessment tool (e.g., PHQ-9, GAD-7)?	○	○	○	○	○	○
e. Discuss what matters most to the Veteran (i.e., connect to the Veteran's personal Mission, Aspiration and Purpose)?	○	○	○	○	○	○
f. Enter Veterans receiving PCMHI care management into a registry to ensure follow-up or monitor treatment response?	○	○	○	○	○	○

13. What PCMHI CoCM model or approach was being used at this site? Check one:

○ Behavioral Health Laboratory (BHL)

○ Translating Initiatives for Depression into Effective Solutions (TIDES)

○ Other (e.g., locally developed approach, components of BHL or TIDES); please describe:

_____

○ Do not know

14. **Did PCMHI collaborative care management staff receive routine *case consultation/supervision* by staff <u>with</u> prescriptive privileges (e.g., psychiatrist, nurse practitioner, PharmD, etc.)? Check one:**

    ○ Yes, all did   ○ Yes, some did   ○ No, none did   ○ Do not know

    ○ Not applicable, <u>all</u> collaborative care managers had prescriptive privileges

15. **Typically, how often did PCMHI collaborative care management staff receive *case consultation/supervision* by staff with prescriptive privileges (e.g., psychiatrist, nurse practitioner, PharmD, etc.)? Check one:**

    ○ At least weekly   ○ Less than once a week   ○ No case consultation received   ○ Do not know

Section 5: PCMHI Staffing

16. Was the PCMHI program adequately staffed for: Check one response per row	Yes	No	Do not know
a. PACT PC-based psychiatric assessment and consultation?	○	○	○
b. PACT PC-based brief mental health assessment and therapy services?	○	○	○
c. PACT PC-based mental health collaborative care management services?	○	○	○
d. Completing Comprehensive Suicide Risk Evaluations (CSRE)?	○	○	○
e. Clerical support for the PCMHI program?	○	○	○
f. The array of needed PCMHI services (e.g., having prescribers, therapists, nurses)?	○	○	○

17. **Please characterize the workload of PCMHI staff as of February 1, 2023. Check one:**

○	1	**Underutilized** (Sometimes looking for more work)
○	2	
○	3	
○	4	**Well-utilized** (Busy but not overwhelmed)
○	5	
○	6	
○	7	**Overextended** (Demands exceed capacity)
○		**Do not know**

18. **When the PACT PC clinic is open, what percentage of PCMHI staff were <u>physically co-located</u> within PC clinics (PCMHI staff located within the same suite as PC providers)? Check one:**

○	○	○	○	○	○	○	○	○	○	○	○
0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	Do not know

No PCMHI   **All PCMHI**
staff co-located   **staff co-located**

19. How often were there PCMHI-specific staff meetings?

○ At least once per week

○ 2-3 times per month

○ Monthly

○ Less than monthly

○ There are no PCMHI-specific staff meetings

○ Do not know

20. **PCMHI Staffing. Complete each question <u>for every clinical staff member</u> who was physically located or based at this site AND provided PCMHI services as of February 1, 2023.**

There are spaces allotted for <u>up to 40 staff member(s)</u>.

Examples provided in the table below.

Discipline and PCMHI services provided:	Physically worked from or based from this site:	Where to report this staff member:
Discipline: RN **Worked from**: home **Provided care**: to 5 sites via telephone	Based at Anytown VAMC	Staffing information: - <u>ONLY be listed</u> in the *Anytown VAMC Program Assessment*
Discipline: Psychologist **Worked from**: multiple VA sites, in person **Provided care**: at 3 VA sites, in person	Worked <u>In-person</u> at: 1. Redtown VAMC 2. Bluetown CBOC 3. Pinktown CBOC	Staffing information: -*Listed in the Redtown VAMC, Bluetown CBOC, and Pinktown CBOC Program Assessments.* **Total hours from all 3 sites should not exceed 40 hours per week**
Discipline: Psychiatrist **Worked from**: VA office **Provided care**: to 6 sites, via video telehealth (VTEL) and VA video connect (VVC)	Office at Smithville VAMC	Staffing information - <u>ONLY be listed</u> in the *Smithville VAMC Program Assessment*
Discipline: Health Tech **Worked from**: Call Center **Provided care**: to more than 10 sites	Call Center affiliated with Jonestown VAMC	Staffing information - <u>ONLY be listed</u> in the *Jonestown VAMC Program Assessment*

a. **First Name**: _____

b. **Last Name**: _____

c. **Discipline**: **Select one number from list below: _____**
    1. Doctoral level Psychologist
    2. Social Worker (MSW, LCSW, ACSW)
    3. Psychiatrist
    4. Registered Nurse (<u>NOT</u> NP or CNS)
    5. Nurse Practitioner (CNS, APN, PA)
    6. Clinical Pharmacist/Pharm D
    7. Psychology Intern
    8. Psychology Post-Doc Fellow
    9. Health or Psychology Tech
    10. Licensed Practice Nurse (LPN) or Licensed Vocation Nurse (LVN)
    11. Licensed Professional MH Counselor or Licensed Marriage and Family Therapist
    12. Peer Specialist
    13. Other Staff; please describe: _____

d. **Number of PCMHI hours/week <u>at this site</u> for this staff member: _____ hours/week**
    Include only PCMHI hours (clinical PCMHI hours and/or non-clinical PCMHI hours). The total number of one PCMHI staff member cannot be greater than 40 hours per week, including when working at multiple sites and thus listed on multiple program assessments. Do not include time providing mental health services outside of PCMHI.

e. **Physical location when providing PCMHI services for this site (check all that apply):**
    ☐ Located in the same suite as PACT PC providers
    ☐ Located in the same building, but different suite from PACT PC providers
    ☐ Located on campus, but different building from PACT PC providers
    ☐ Located at telework location (e.g., home, telehealth hub site)
    ☐ Other _____

f. **Provided Co-located Collaborative Care (CCC) services?**
    Respond 'Yes' if provided PCMHI CCC encounters, even if not physically co-located in PACT PC clinic. Note: Only Licensed Independent Providers (LIPs) should be CCC providers.
    ○ Yes   ○ No   ○ Do not know

g. **Provided Collaborative Care Management (CoCM) services?**
    Respond 'Yes' if provided PCMHI CoCM encounters.
    ○ Yes   ○ No   ○ Do not know

h. **Conducted standardized assessments (e.g., PHQ-9, GAD-7, PCL-5, AUDIT)?**
    ○ Yes   ○ No   ○ Do not know

i. **Provided case consultation/supervision to PCMHI Collaborative Care Managers?**
    ○ Yes   ○ No   ○ Do not know

j. **Provided PCMHI Program Leadership/Administrative duties?**
    ○ Yes   ○ No   ○ Do not know

k. **Provided Peer Support services to PCMHI patients?**
    ○ Yes   ○ No   ○ Do not know

21. **Additional staffing comments:** *Please do not include staff member information. Enter all staffing information in the staffing section above (#20).*

Section 6: PCMHI Barriers and Comments

22. **Please indicate which barrier(s), if any, your site has experienced in implementing and/or sustaining PCMHI services over the past year: (Check all that apply)**

☐ a. Challenges recruiting staff for new PCMHI staff positions
☐ b. Challenges replacing staff who have left PCMHI
☐ c. Competing demands for site (e.g., other new programs, other clinical priorities)
☐ d. Competing demands on PCMHI staff time
☐ e. Concerns that unscheduled open-access staff time is not captured by productivity reports
☐ f. Insufficient administrative/clerical or scheduling support
☐ g. Insufficient or inappropriate space for PCMHI staff members
☐ h. Insufficient PC <u>leadership</u> support or "buy-in"
☐ i. Insufficient PC <u>provider</u> support or "buy-in"
☐ j. Insufficient PCMHI staffing levels
☐ k. PC provider reluctance to prescribe psychotropic medications
☐ l. PC provider/staff reluctance to utilize PCMHI collaborative care management
☐ m. <u>PC</u> staff more comfortable with specialty MH services than PCMHI practice style
☐ n. <u>PC</u> staff turnover
☐ o. <u>PCMHI</u> staff more comfortable with specialty MH service practice style than PCMHI practice style
☐ p. <u>PCMHI</u> staff turnover
☐ q. Shortage of/turnover of specialty MH providers
☐ r. COVID-19 pandemic: Patient concerns about physically entering a VA facility
☐ s. COVID-19 pandemic: Reduced capacity for in-person care due to physical distancing requirements
☐ t. COVID-19 pandemic: Patient reluctance to engage in remote care
☐ u. COVID-19 pandemic: Staff computer issues, including VHA network, Citrix Access Gateway (CAG), or Virtual Private Network (VPN)
☐ v. COVID-19 pandemic: Patient computer and internet access
☐ w. COVID-19 pandemic: Challenges in conducting warm-handoffs
☐ x. Other; please describe: _____
☐ y. No barriers **→ Skip to #24**

23. **Please select the most significant barrier to implementing and/or sustaining PCMHI services over the past year:**
    [Select most significant barrier from drop-down list, below]

24. General Comments:
a. Comments regarding any specific area of concern or interest to PCMHI services delivery (including ongoing impacts of the COVID-19 pandemic).

_____

b. Comments regarding factors that *facilitate and support* PCMHI implementation and sustainability.

_____

25. Please describe the availability of PCMHI co-located collaborative care (CCC) services at your facility in the year prior to February 1, 2023. Check one:

○ CCC services were always available

○ CCC services were unavailable for at least 1 week over the course of the year
        Please specify the number of weeks CCC services were unavailable: _____

○ Do not know

26. Please describe the availability of PCMHI collaborative care management (CoCM) services at your facility in the year prior to February 1, 2023. Check one:

○ CoCM services were always available

○ CoCM services were unavailable for at least 1 week over the course of the year
        Please specify the number of weeks CoCM services were unavailable: _____

○ Do not know

Supplemental Section: Off-site only PCMHI services or No PCMHI services

S-1. **Please describe what kind of PACT PCMHI services, if any, were provided at this site from an off-site location only. Please include any details you can, including how patients were able to access services, referral methods, type and duration of services, staff availability, etc.**

    a. Phone-based care management: _____

    b. Other (please describe): _____

S-2. **Please summarize why PACT PCMHI services were not available at this site:**

_____

S-3. **Did any Mental Health providers work in any of the PACT Primary Care (PC) clinics at this site?**
Mental Health (MH) providers may include psychiatrists, psychologists, MH social workers, MH advance practice nurses, and MH physician assistants. Mental Health providers may provide direct treatment or support PACT PC providers who are treating mental health conditions. **Check one:**

    ◯ Yes   ◯ No   **→ Skip to #S-7**

S-4. **Please describe how these Mental Health providers interacted with Primary Care *providers***
[e.g., curbside consultation (impromptu communications between PC and PCMHI providers regarding clinical issues), crisis intervention for PC patients, prescribe psychoactive medications]

_____

S-5. **Please describe how these Mental Health providers interacted with Primary Care *patients***
(e.g., walk-in appointments for PACT PC patients, crisis intervention)

_____

S-6. **Please include an explanation of why the services of these Mental Health providers were categorized differently from PCMHI services:**

_____

S-7. **Comments regarding any specific area of concern or interest to PCMHI services delivery (including ongoing impacts of the COVID-19 pandemic).**

_____

S-8. **Comments regarding *barriers* to PCMHI implementation or sustainability, or factors that *facilitate and support* PCMHI implementation or sustainability.**

_____

Thank you for completing the 2023 PACT PCMHI Program Assessment!

Please contact us with questions or comments about the Program Assessment:

Elaine Lasky, BSN, RN
Clinical Evaluation Specialist
National PCMHI Evaluation, SMITREC
Office of Mental Health and Suicide Prevention
Elaine.Lasky@VA.gov
412-708-0371

Brittany Cornwell, MPH
Epidemiologist
National PCMHI Evaluation, SMITREC
Office of Mental Health and Suicide Prevention
Brittany.Cornwell@VA.gov

Benjamin Szymanski, PhD, MPH
Associate Director
National PCMHI Evaluation, SMITREC
Office of Mental Health and Suicide Prevention
Benjamin.Szymanski@VA.gov
734-222-7425

John McCarthy, PhD, MPH
Director
National PCMHI Evaluation, SMITREC
Office of Mental Health and Suicide Prevention
John.McCarthy2@VA.gov
734-277-8737

If you have questions regarding implementing and/or sustaining PACT PCMHI services, please contact:

Jennifer Patterson, PhD, ABPP
National Director, Integrated Services
Office of Mental Health and Suicide Prevention
VA Central Office
Jennifer.Patterson@VA.gov
530-562-6173

Edward Post, MD, PhD, FACP
Senior Advisor to the Director of Primary Care Operations
Office of Primary Care, VA Central Office
Edward.Post@VA.gov
734-845-3579

CIH Consultation
VA Center for Integrated Healthcare
CIHConsultation@VA.gov

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
1	402	Togus	VAMC
1	402GA	Caribou	MCBOC
1	402GB	Calais	SCBOC
1	402GC	Rumford	MCBOC
1	402GE	Lewiston	LCBOC
1	402GF	Lincoln	SCBOC
1	402HB	Bangor	LCBOC
1	402HC	Portland	LCBOC
1	405	White River Junction	VAMC
1	405GA	Bennington	SCBOC
1	405GC	Brattleboro	SCBOC
1	405HA	Burlington Lakeside	LCBOC
1	405HC	Littleton	MCBOC
1	405HE	Keene	SCBOC
1	405HF	Rutland	MCBOC
1	405QB	Newport	SCBOC
1	518	Bedford	VAMC
1	518GA	Lynn	MCBOC
1	518GB	Haverhill	MCBOC
1	518GE	Gloucester	SCBOC
1	523	Jamaica Plain	VAMC
1	523A4	West Roxbury	VAMC
1	523A5	Brockton	VAMC
1	523BY	Lowell	LCBOC
1	523BZ	Causeway	MCBOC
1	523GA	Framingham	MCBOC
1	523GC	Quincy	SCBOC
1	523GD	Plymouth	MCBOC
1	608	Manchester	VAMC
1	608GA	Portsmouth	MCBOC
1	608GC	Somersworth	MCBOC
1	608GD	Conway	MCBOC
1	608HA	Tilton	MCBOC
1	631	Edward P. Boland	VAMC
1	631BY	Springfield	LCBOC
1	631GC	Pittsfield	MCBOC
1	631GD	Greenfield	SCBOC
1	631GE	Worcester	LCBOC
1	631GF	Fitchburg	MCBOC
1	650	Providence	VAMC
1	650GA	New Bedford	MCBOC
1	650GB	Hyannis	MCBOC
1	650GD	Middletown	MCBOC
		(continued on next page)	

1	689	West Haven	VAMC
1	689A4	Newington	VAMC
1	689GA	Waterbury	MCBOC
1	689GB	Stamford	SCBOC
1	689GC	Willimantic	MCBOC
1	689GD	Winsted	MCBOC
1	689GE	Danbury	MCBOC
1	689HC	John J. McGuirk	MCBOC
1	689QA	Errera	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
2	526	James J. Peters	VAMC
2	526GA	White Plains	SCBOC
2	526GB	Yonkers	SCBOC
2	526GD	Thomas P. Noonan Jr.	SCBOC
2	528	Buffalo	VAMC
2	528A4	Batavia	VAMC
2	528A5	Canandaigua	VAMC
2	528A6	Bath	VAMC
2	528A7	Syracuse	VAMC
2	528A8	Samuel S. Stratton	VAMC
2	528G2	Westport	SCBOC
2	528G3	Bainbridge	SCBOC
2	528G4	Elmira	MCBOC
2	528G5	Auburn	MCBOC
2	528G6	Fonda	SCBOC
2	528G7	Catskill	SCBOC
2	528G8	Wellsville	SCBOC
2	528G9	Tompkins County	MCBOC
2	528GB	Jamestown	MCBOC
2	528GC	Dunkirk	MCBOC
2	528GD	Niagara Falls	SCBOC
2	528GK	Lockport	SCBOC
2	528GL	Potsdam	MCBOC
2	528GM	Donald J. Mitchell	LCBOC
2	528GN	Binghamton	MCBOC
2	528GO	Watertown	MCBOC
2	528GP	Oswego	MCBOC
2	528GQ	West Seneca	MCBOC
2	528GR	Olean	MCBOC
2	528GT	Glens Falls	MCBOC
2	528GV	Plattsburgh	MCBOC
2	528GW	Schenectady	MCBOC
2	528GY	Clifton Park	MCBOC
2	528GZ	Kingston	MCBOC
2	528QC	Rochester Calkins	VLCBOC
2	528QF	Wellsboro	SCBOC
2	528QK	Saranac Lake	SCBOC
2	561	East Orange	VAMC
2	561A4	Lyons	VAMC
2	561BZ	James J. Howard Veterans' Outpatient Clinic	VLCBOC
2	561GA	Hamilton	MCBOC
2	561GD	Hackensack	LCBOC
2	561GE	Jersey City	SCBOC
		(continued on next page)	

2	561GF	Piscataway	MCBOC
2	561GH	Morristown	MCBOC
2	561GI	Tinton Falls	MCBOC
2	561GJ	Paterson	SCBOC
2	561GK	Sussex	SCBOC
2	620	Franklin Delano Roosevelt Hospital	VAMC
2	620A4	Castle Point	VAMC
2	620GA	New City	MCBOC
2	620GB	Carmel	MCBOC
2	620GD	Goshen	MCBOC
2	620GE	Port Jervis	MCBOC
2	620GF	Monticello	SCBOC
2	620GG	Poughkeepsie	MCBOC
2	620GH	Eastern Dutchess	SCBOC
2	630	Margaret Cochran Corbin	VAMC
2	630A4	Brooklyn	VAMC
2	630A5	St. Albans	VAMC
2	630GB	Staten Island Community	MCBOC
2	632	Northport	VAMC
2	632GA	East Meadow	MCBOC
2	632HA	Valley Stream	SCBOC
2	632HB	Riverhead	MCBOC
2	632HC	Bay Shore	MCBOC
2	632HD	Patchogue	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
4	460	Wilmington	VAMC
4	460GA	Sussex County	LCBOC
4	460GC	Kent County	LCBOC
4	460GD	Cape May County	MCBOC
4	460HE	Atlantic County	MCBOC
4	460HG	Cumberland County	MCBOC
4	503	James E. Van Zandt	VAMC
4	503GA	Johnstown	LCBOC
4	503GB	DuBois	MCBOC
4	503GC	State College	MCBOC
4	503GD	Huntingdon County	MCBOC
4	503GE	Indiana County	MCBOC
4	529	Abie Abraham	VAMC
4	529GA	Michael A. Marzano	MCBOC
4	529GB	Lawrence County	MCBOC
4	529GC	Armstrong County	MCBOC
4	529GD	Clarion County	SCBOC
4	529GF	Cranberry Township	MCBOC
4	542	Coatesville	VAMC
4	542GA	Delaware County	MCBOC
4	542GE	West Norriton	MCBOC
4	562	Erie	VAMC
4	562GA	Crawford County	MCBOC
4	562GB	Ashtabula County	MCBOC
4	562GC	McKean County	SCBOC
4	562GD	Venango County	MCBOC
4	562GE	Warren County	MCBOC
4	595	Lebanon	VAMC
4	595GA	Cumberland County	VLCBOC
4	595GC	Lancaster County	LCBOC
4	595GD	Berks County	MCBOC
4	595GE	York	LCBOC
4	595GF	Schuylkill County	MCBOC
4	642	Corporal Michael J. Crescenz	VAMC
4	642GA	Burlington County	LCBOC
4	642GC	Victor J. Saracini	LCBOC
4	642GD	Gloucester County	LCBOC
4	642GF	Camden	SCBOC
4	642GH	West Philadelphia	MCBOC
4	646	Pittsburgh -University Drive	VAMC
4	646A4	H. John Heinz III	VAMC
4	646GA	Belmont County	LCBOC
4	646GB	Westmoreland County	LCBOC
		(continued on next page)	

4	646GC	Beaver County	MCBOC
4	646GD	Washington County	MCBOC
4	646GE	Fayette County	MCBOC
4	693	Wilkes-Barre	VAMC
4	693B4	Allentown	LCBOC
4	693GA	Sayre	MCBOC
4	693GB	Williamsport	MCBOC
4	693GC	Tobyhanna	SCBOC
4	693GF	Columbia County	SCBOC
4	693GG	Northampton County	SCBOC
4	693QA	Wayne County	SCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
5	512	Baltimore	VAMC
5	512A5	Perry Point	VAMC
5	512GA	Cambridge	MCBOC
5	512GC	Glen Burnie	LCBOC
5	512GD	Loch Raven	VAMC
5	512GE	Pocomoke City	MCBOC
5	512GF	Eastern Baltimore County	MCBOC
5	512GG	Fort Meade	LCBOC
5	517	Beckley	VAMC
5	517GB	Greenbrier County	MCBOC
5	517QA	Princeton	SCBOC
5	540	Louis A. Johnson Veterans' Administration Medical Center	VAMC
5	540GA	Tucker County	SCBOC
5	540GB	Wood County	MCBOC
5	540GC	Braxton County	SCBOC
5	540GD	Monongalia County	MCBOC
5	581	Hershel "Woody" Williams	VAMC
5	581GA	Prestonsburg	MCBOC
5	581GB	Charleston	LCBOC
5	581GG	Gallipolis	SCBOC
5	581GH	Lenore	SCBOC
5	613	Martinsburg	VAMC
5	613GA	Cumberland	MCBOC
5	613GB	Hagerstown	MCBOC
5	613GC	Stephens City	MCBOC
5	613GD	Franklin	SCBOC
5	613GE	Petersburg	SCBOC
5	613GF	Harrisonburg	MCBOC
5	613GG	Fort Detrick	LCBOC
5	688	Washington	VAMC
5	688GA	Fort Belvoir	VLCBOC
5	688GB	Southeast Washington	SCBOC
5	688GD	Charlotte Hall	LCBOC
5	688GE	Southern Prince George's County	LCBOC
5	688GF	Montgomery County	MCBOC
5	688GG	Lexington Park	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
6	558	Durham	VAMC
6	558GA	Greenville	VLCBOC
6	558GB	Raleigh	LCBOC
6	558GC	Morehead City	MCBOC
6	558GE	Hillandale Road	LCBOC
6	558GG	Raleigh III	LCBOC
6	558GH	Clayton-East Raleigh	MCBOC
6	565GA	Jacksonville	LCBOC
6	565GC	Wilmington	VLCBOC
6	565GD	Hamlet	MCBOC
6	565GE	Robeson County	MCBOC
6	565GF	Goldsboro	MCBOC
6	565GG	Lee County	LCBOC
6	565GH	Brunswick County	MCBOC
6	565GL	Cumberland County	VLCBOC
6	590	Hampton	VAMC
6	590GB	Virginia Beach	VLCBOC
6	590GC	Albemarle	MCBOC
6	590GD	Chesapeake	VLCBOC
6	590GE	Portsmouth	MCBOC
6	637	Charles George	VAMC
6	637GA	Franklin	MCBOC
6	637GB	Rutherford County	MCBOC
6	637GC	Hickory	LCBOC
6	652	Hunter Holmes McGuire Hospital	VAMC
6	652GB	Fredericksburg 2	LCBOC
6	652GC	Henrico County	LCBOC
6	652GE	Charlottesville	MCBOC
6	652GF	Emporia	MCBOC
6	652GI	Massaponax	LCBOC
6	658	Salem	VAMC
6	658GA	Tazewell	SCBOC
6	658GB	Danville	MCBOC
6	658GC	Lynchburg	MCBOC
6	658GD	Staunton	MCBOC
6	658GE	Wytheville	MCBOC
6	659	W.G. (Bill) Hefner Salisbury	VAMC
6	659BY	Kernersville	VLCBOC
6	659BZ	South Charlotte	VLCBOC
6	659GA	North Charlotte	VLCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
7	508	Atlanta	VAMC
7	508GA	Fort McPherson	VAMC
7	508GE	Oakwood	LCBOC
7	508GF	West Cobb County	LCBOC
7	508GG	Stockbridge	LCBOC
7	508GH	Lawrenceville	VLCBOC
7	508GI	Newnan	LCBOC
7	508GJ	Blairsville	MCBOC
7	508GK	Trinka Davis Veterans Village	VAMC
7	508GL	Rome	MCBOC
7	508GM	Pickens County	MCBOC
7	508GN	Covington	LCBOC
7	508GO	Northeast Cobb County	LCBOC
7	508GS	Pike County	SCBOC
7	508QE	Gwinnett County	LCBOC
7	508QF	Atlanta	VLCBOC
7	508QJ	Tucker	VLCBOC
7	509A0	Augusta -Uptown	VAMC
7	509GA	Athens	LCBOC
7	509GB	Aiken	MCBOC
7	509QA	Ray Hendrix Department Of Veterans Affairs Clinic	MCBOC
7	521	Birmingham	VAMC
7	521GA	Huntsville	VLCBOC
7	521GC	Florence	MCBOC
7	521GD	Rainbow City	MCBOC
7	521GE	Oxford	MCBOC
7	521GF	Jasper	MCBOC
7	521GG	Bessemer	MCBOC
7	521GH	Childersburg	MCBOC
7	521GI	Guntersville	MCBOC
7	521GJ	Birmingham	VLCBOC
7	534	Ralph H. Johnson	VAMC
7	534BY	Savannah	VLCBOC
7	534GB	Myrtle Beach	VLCBOC
7	534GC	Beaufort	LCBOC
7	534GD	Goose Creek	LCBOC
7	534GE	Hinesville	LCBOC
7	534GF	North Charleston	VLCBOC
7	544	Wm. Jennings Bryan Dorn	VAMC
7	544BZ	Greenville	VLCBOC
7	544GB	Florence	LCBOC
7	544GC	Rock Hill	LCBOC
		(continued on next page)	

7	544GD	Anderson	LCBOC
7	544GE	Orangeburg	MCBOC
7	544GF	Sumter	MCBOC
7	544GG	Spartanburg	LCBOC
7	557	Carl Vinson Veterans' Administration Medical Center	VAMC
7	557GA	Macon	VLCBOC
7	557GB	Albany	LCBOC
7	557GC	Milledgeville	MCBOC
7	557GE	Brunswick	MCBOC
7	557GF	Tifton	MCBOC
7	557GG	Robins	MCBOC
7	557HA	Perry	MCBOC
7	619A4	Central Alabama -Tuskegee	VAMC
7	619GA	Robert S. Poydasheff	VLCBOC
7	619GD	Wiregrass	LCBOC
7	619GE	Monroe County	SCBOC
7	619GF	Central Alabama Montgomery	VLCBOC
7	619GG	Columbus Downtown	MCBOC
7	619QA	Dothan 2	MCBOC
7	619QB	Fort Benning	VLCBOC
7	679	Tuscaloosa	VAMC
7	679GA	Selma	SCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
8	516	C.W. Bill Young	VAMC
8	516BZ	Lee County	VLCBOC
8	516GA	Sarasota	VLCBOC
8	516GB	St. Petersburg	MCBOC
8	516GC	North Pinellas	LCBOC
8	516GD	Bradenton	VLCBOC
8	516GE	Port Charlotte	VLCBOC
8	516GF	Naples	LCBOC
8	516GH	Sebring	MCBOC
8	546	Bruce W. Carter	VAMC
8	546BZ	William "Bill" Kling	VLCBOC
8	546GA	Miami Flagler	MCBOC
8	546GB	Key West	MCBOC
8	546GC	Homestead	MCBOC
8	546GD	Pembroke Pines	MCBOC
8	546GE	Key Largo	SCBOC
8	546GF	Hollywood	MCBOC
8	546GH	Deerfield Beach	MCBOC
8	548	West Palm Beach	VAMC
8	548GA	Fort Pierce	LCBOC
8	548GB	Delray Beach	LCBOC
8	548GC	Stuart	LCBOC
8	548GD	Boca Raton	MCBOC
8	548GE	Vero Beach	MCBOC
8	548GF	Okeechobee	MCBOC
8	573	Malcom Randall	VAMC
8	573A4	Lake City	VAMC
8	573BY	Jacksonville 1	VLCBOC
8	573GA	Valdosta	LCBOC
8	573GD	Ocala	VLCBOC
8	573GE	Leo C. Chase Jr.	LCBOC
8	573GF	Sergeant Ernest I. "Boots" Thomas	VLCBOC
8	573GI	The Villages	VLCBOC
8	573GJ	St. Marys	MCBOC
8	573GK	Marianna	MCBOC
8	573GL	Palatka	MCBOC
8	573GM	Waycross	MCBOC
8	573GN	Perry	SCBOC
8	573GO	Middleburg	LCBOC
8	573QC	Gainesville Sixty Fourth Street 1	MCBOC
8	573QG	Jacksonville Southpoint	VLCBOC
8	573QJ	Jacksonville 2	VLCBOC
8	573QK	Lake City	LCBOC
		(continued on next page)	

8	672	San Juan	VAMC
8	672B0	Eurípides Rubio	VLCBOC
8	672BZ	Mayaguez	LCBOC
8	672GA	Saint Croix	SCBOC
8	672GB	Saint Thomas	SCBOC
8	672GC	Arecibo	MCBOC
8	672GD	Ceiba	MCBOC
8	672GE	Guayama	MCBOC
8	672QA	Comerio	SCBOC
8	672QB	Utuado	SCBOC
8	672QC	Vieques	SCBOC
8	673	James A. Haley Veterans' Hospital	VAMC
8	673BZ	New Port Richey	VLCBOC
8	673GB	Lakeland	VLCBOC
8	673GC	Brooksville	LCBOC
8	673GF	Zephyrhills	MCBOC
8	673GG	South Hillsborough	VLCBOC
8	673GH	Lecanto	LCBOC
8	673QJ	Hidden River	VLCBOC
8	675	Orlando	VAMC
8	675GA	Viera	VLCBOC
8	675GB	William V. Chappell, Jr. Veterans' Outpatient Clinic	VLCBOC
8	675GC	Kissimmee	LCBOC
8	675GD	Deltona	LCBOC
8	675GE	Tavares	LCBOC
8	675GF	Clermont	LCBOC
8	675GG	Lake Baldwin	VLCBOC
8	675QG	Palm Bay	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
9	596	Franklin R. Sousley Campus	VAMC
9	596GA	Somerset	LCBOC
9	596GB	Morehead	MCBOC
9	596GC	Hazard	MCBOC
9	596GD	Berea	MCBOC
9	603	Robley Rex	VAMC
9	603GA	Fort Knox	LCBOC
9	603GB	New Albany	LCBOC
9	603GC	Greenwood	LCBOC
9	603GD	Stonybrook	LCBOC
9	603GE	Newburg	LCBOC
9	603GF	Grayson County	MCBOC
9	603GG	Scott County	MCBOC
9	603GH	Carrollton	MCBOC
9	614	Memphis	VAMC
9	614GA	Tupelo	MCBOC
9	614GB	Jonesboro	MCBOC
9	614GC	Holly Springs	SCBOC
9	614GD	Savannah	MCBOC
9	614GE	Covington	LCBOC
9	614GF	Nonconnah Boulevard	VLCBOC
9	614GG	Jackson	LCBOC
9	614GI	Dyersburg	MCBOC
9	614GN	Helena	SCBOC
9	621	James H. Quillen	VAMC
9	621BY	William C. Tallent	VLCBOC
9	621GA	Rogersville	MCBOC
9	621GC	Norton	MCBOC
9	621GG	Morristown	MCBOC
9	621GI	Dannie A. Carr Veterans Outpatient Clinic	MCBOC
9	621GJ	Bristol	MCBOC
9	621GK	Campbell County	MCBOC
9	621GO	Mountain City	MCBOC
9	621QA	Jonesville	SCBOC
9	621QB	Marion	SCBOC
9	626	Nashville	VAMC
9	626A4	Alvin C. York Veterans' Administration Medical Center	VAMC
9	626GA	Dover	SCBOC
9	626GC	Bowling Green	MCBOC
9	626GE	Clarksville	VLCBOC
9	626GF	Chattanooga	VLCBOC
9	626GG	Tullahoma	SCBOC
		(continued on next page)	

9	626GH	Cookeville	LCBOC
9	626GJ	Hopkinsville	MCBOC
9	626GK	McMinnville	MCBOC
9	626GL	Roane County	MCBOC
9	626GM	Columbia	MCBOC
9	626GN	Athens	MCBOC
9	626GO	International Plaza	VLCBOC
9	626GP	Gallatin	MCBOC
9	626QA	Albion Street	MCBOC
9	626QB	Charlotte Avenue	LCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
10	506	Ann Arbor	VAMC
10	506GA	Toledo	VLCBOC
10	506GB	Flint	MCBOC
10	506GC	Jackson	MCBOC
10	506GD	Canton	MCBOC
10	506GF	Adrian	SCBOC
10	515	Battle Creek	VAMC
10	515BY	Wyoming	VLCBOC
10	515GA	Muskegon	LCBOC
10	515GB	Lansing	MCBOC
10	515GC	Benton Harbor	MCBOC
10	538	Chillicothe	VAMC
10	538GA	Athens	MCBOC
10	538GB	Portsmouth	MCBOC
10	538GC	Marietta	MCBOC
10	538GD	Lancaster	MCBOC
10	538GE	Cambridge	MCBOC
10	538GF	Wilmington	SCBOC
10	539	Cincinnati	VAMC
10	539GA	Bellevue	MCBOC
10	539GB	Clermont County	LCBOC
10	539GC	Dearborn	MCBOC
10	539GD	Florence	LCBOC
10	539GE	Hamilton	MCBOC
10	539GF	Georgetown	MCBOC
10	541	Cleveland	VAMC
10	541BY	Canton	VLCBOC
10	541BZ	Youngstown	VLCBOC
10	541GB	Lorain	LCBOC
10	541GC	Sandusky	MCBOC
10	541GD	Mansfield	LCBOC
10	541GF	Lake County	LCBOC
10	541GG	Akron	VLCBOC
10	541GH	East Liverpool	MCBOC
10	541GI	Warren	MCBOC
10	541GJ	New Philadelphia	MCBOC
10	541GK	Ravenna	MCBOC
10	541GL	Parma	VLCBOC
10	541QB	Cleveland -Euclid	MCBOC
10	552	Dayton	VAMC
10	552GA	Middletown	MCBOC
10	552GB	Lima	MCBOC
10	552GC	Richmond	MCBOC
		(continued on next page)	

10	552GD	Springfield	MCBOC
10	552GF	Wright-Patterson	SCBOC
10	553	John D. Dingell	VAMC
10	553GA	Yale	MCBOC
10	553GB	Pontiac	MCBOC
10	583	Indianapolis	VAMC
10	583GA	Terre Haute	MCBOC
10	583GB	Bloomington	MCBOC
10	583GC	Martinsville	MCBOC
10	583GD	Brownsburg	VLCBOC
10	583GE	Lafayette	MCBOC
10	583GF	Wakeman	MCBOC
10	583GG	Shelbyville	MCBOC
10	610	Marion	VAMC
10	610A4	Fort Wayne	VAMC
10	610BY	Jackie Walorski	VLCBOC
10	610GB	Muncie	MCBOC
10	610GD	Hoosier	MCBOC
10	610GE	Defiance	SCBOC
10	655	Aleda E. Lutz	VAMC
10	655GA	Navy Corpsman Steve Andrews	MCBOC
10	655GB	Colonel Demas T. Craw	LCBOC
10	655GC	Oscoda	MCBOC
10	655GD	Alpena	MCBOC
10	655GE	Clare	MCBOC
10	655GF	Bad Axe	MCBOC
10	655GG	Cadillac	MCBOC
10	655GH	Cheboygan County	MCBOC
10	655GI	Grayling	MCBOC
10	757	Chalmers P. Wylie Veterans Outpatient Clinic	VLCBOC
10	757GA	Zanesville	MCBOC
10	757GB	Grove City	MCBOC
10	757GC	Marion	MCBOC
10	757GD	Daniel L. Kinnard	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
12	537	Jesse Brown	VAMC
12	537BY	Adam Benjamin Jr., Veterans' Administration Outpatient Clinic	VLCBOC
12	537GA	Chicago Heights	MCBOC
12	537GD	Lakeside	MCBOC
12	537HA	Auburn Gresham	MCBOC
12	550	Danville	VAMC
12	550BY	Bob Michel	VLCBOC
12	550GA	Decatur	MCBOC
12	550GD	Springfield	MCBOC
12	550GF	Mattoon	MCBOC
12	550GG	Bloomington	MCBOC
12	556	North Chicago	VAMC
12	556GA	Evanston	MCBOC
12	556GC	McHenry	MCBOC
12	556GD	Kenosha	MCBOC
12	578	Hines	VAMC
12	578GA	Joliet	LCBOC
12	578GC	Kankakee County	MCBOC
12	578GD	Aurora	LCBOC
12	578GE	Hoffman Estates	MCBOC
12	578GF	LaSalle	MCBOC
12	578GG	Oak Lawn	LCBOC
12	585	Iron Mountain	VAMC
12	585GA	Hancock	MCBOC
12	585GB	Rhinelander	MCBOC
12	585GC	Menominee	SCBOC
12	585GD	Ironwood	SCBOC
12	585GF	Manistique	SCBOC
12	585GG	Gladstone	MCBOC
12	585HA	Marquette	MCBOC
12	585HB	Sault Saint Marie	SCBOC
12	607	Madison	VAMC
12	607GC	Janesville	MCBOC
12	607GD	Baraboo	MCBOC
12	607GE	Beaver Dam	MCBOC
12	607GF	Freeport	MCBOC
12	607GG	Madison West	VLCBOC
12	607HA	Rockford	LCBOC
12	676	Tomah	VAMC
12	676GA	Wausau	LCBOC
12	676GC	La Crosse	LCBOC
12	676GD	Wisconsin Rapids	LCBOC
		(continued on next page)	

12	676GE	Clark County	SCBOC
12	695	Milwaukee	VAMC
12	695BY	John H. Bradley	VLCBOC
12	695GA	Union Grove	MCBOC
12	695GC	Cleveland	MCBOC
12	695GD	Milo C. Huempfner	VLCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
15	589	Kansas City	VAMC
15	589A4	Harry S. Truman Memorial Veterans' Hospital	VAMC
15	589A5	Colmery-O'Neil Veterans' Administration Medical Center	VAMC
15	589A6	Dwight D. Eisenhower	VAMC
15	589A7	Robert J. Dole Department of Veterans Affairs Medical and Regional Office Center	VAMC
15	589G1	Warrensburg	MCBOC
15	589G2	Dodge City	SCBOC
15	589G4	Hays	MCBOC
15	589G5	Parsons	MCBOC
15	589G7	Hutchinson	MCBOC
15	589G8	Jefferson City	LCBOC
15	589GB	Belton	MCBOC
15	589GC	Paola	SCBOC
15	589GD	Nevada	MCBOC
15	589GE	Kirksville	MCBOC
15	589GF	Waynesville	LCBOC
15	589GH	Camdenton	MCBOC
15	589GI	St. Joseph	MCBOC
15	589GJ	Kansas City Kansas	MCBOC
15	589GM	Chanute	SCBOC
15	589GR	Lieutenant General Richard J. Seitz Community-Based Outpatient Clinic	MCBOC
15	589GU	Lawrence	MCBOC
15	589GV	Fort Scott	SCBOC
15	589GW	Salina	MCBOC
15	589GX	Mexico	MCBOC
15	589GY	St. James	MCBOC
15	589GZ	Cameron	SCBOC
15	589JA	Sedalia	MCBOC
15	589JB	Excelsior Springs	MCBOC
15	589JC	Shawnee	MCBOC
15	589JD	Marshfield	MCBOC
15	589JE	Platte City	MCBOC
15	589JF	Honor	VLCBOC
15	589JG	Lenexa	LCBOC
15	657	John J. Cochran Veterans Hospital	VAMC
15	657A0	St. Louis -Jefferson Barracks	VAMC
15	657A4	John J. Pershing Veterans' Administration Medical Center	VAMC
15	657A5	Marion	VAMC
15	657GA	St. Clair County	LCBOC
		(continued on next page)	

15	657GB	St. Louis County	LCBOC
15	657GD	St. Charles County	MCBOC
15	657GF	West Plains	MCBOC
15	657GG	Paragould	MCBOC
15	657GH	Cape Girardeau	MCBOC
15	657GI	Farmington	MCBOC
15	657GJ	Evansville	VLCBOC
15	657GK	Mount Vernon	MCBOC
15	657GL	Paducah	MCBOC
15	657GM	Effingham	MCBOC
15	657GO	Madisonville	SCBOC
15	657GP	Owensboro	MCBOC
15	657GQ	Vincennes	MCBOC
15	657GR	Mayfield	MCBOC
15	657GS	Franklin County	MCBOC
15	657GT	Carbondale	MCBOC
15	657GU	Harrisburg	SCBOC
15	657GV	Sikeston	MCBOC
15	657GW	Pocahontas	SCBOC
15	657GX	Washington Avenue	MCBOC
15	657GY	Manchester Avenue	MCBOC
15	657QA	Olive Street	LCBOC
15	657QB	Jefferson Avenue	MCBOC
15	657QD	Heartland Street	LCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
16	502	Alexandria	VAMC
16	502GA	Jennings	SCBOC
16	502GB	Lafayette	LCBOC
16	502GE	Douglas Fournet Department of Veterans Affairs Clinic	MCBOC
16	502GF	Fort Polk	MCBOC
16	502GG	Natchitoches	SCBOC
16	520	Biloxi	VAMC
16	520BZ	Pensacola	VLCBOC
16	520GA	Mobile	VLCBOC
16	520GB	Panama City Beach	LCBOC
16	520GC	Eglin Air Force Base	VLCBOC
16	564	Fayetteville	VAMC
16	564BY	Gene Taylor Veterans' Outpatient Clinic	VLCBOC
16	564GA	Harrison	MCBOC
16	564GB	Fort Smith	LCBOC
16	564GC	Branson	LCBOC
16	564GD	Ozark	MCBOC
16	564GE	Jay	MCBOC
16	564GF	Joplin	LCBOC
16	580	Michael E. DeBakey	VAMC
16	580BY	Beaumont	LCBOC
16	580BZ	Charles Wilson	LCBOC
16	580GC	Galveston County	MCBOC
16	580GD	Conroe	VLCBOC
16	580GE	Katy	VLCBOC
16	580GF	Lake Jackson	MCBOC
16	580GG	Richmond	LCBOC
16	580GH	Tomball	VLCBOC
16	580GJ	Texas City	VLCBOC
16	580GK	Kingwood	MCBOC
16	580GL	Sugar Land	MCBOC
16	586	G.V. (Sonny) Montgomery	VAMC
16	586GA	Kosciusko	MCBOC
16	586GB	Meridian	MCBOC
16	586GC	Greenville	MCBOC
16	586GD	Hattiesburg	LCBOC
16	586GE	Natchez	SCBOC
16	586GF	Columbus	MCBOC
16	586GG	McComb	MCBOC
16	598	John L. McClellan Memorial Veterans' Hospital	VAMC
16	598A0	Eugene J. Towbin Healthcare Center	VAMC
16	598GA	Mountain Home	MCBOC
		(continued on next page)	

16	598GB	El Dorado	MCBOC
16	598GC	Hot Springs	LCBOC
16	598GD	Mena	SCBOC
16	598GE	Pine Bluff	MCBOC
16	598GF	Searcy	MCBOC
16	598GG	Conway	LCBOC
16	598GH	Russellville	MCBOC
16	629	New Orleans	VAMC
16	629BY	Baton Rouge	VLCBOC
16	629GA	Houma	MCBOC
16	629GB	Hammond	MCBOC
16	629GC	Slidell	MCBOC
16	629GD	St. John	SCBOC
16	629GE	Franklin	SCBOC
16	629GF	Bogalusa	SCBOC
16	667	Overton Brooks Veterans' Administration Medical Center	VAMC
16	667GA	Texarkana	MCBOC
16	667GB	Monroe	LCBOC
16	667GC	Longview	LCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
17	504	Thomas E. Creek	VAMC
17	504BY	Lubbock	LCBOC
17	504BZ	Clovis	SCBOC
17	504GA	Childress	SCBOC
17	504HB	Dalhart	SCBOC
17	519	George H. O'Brien, Jr.,	VAMC
17	519GA	Wilson and Young Medal of Honor	MCBOC
17	519GB	Hobbs	SCBOC
17	519GD	Fort Stockton	SCBOC
17	519HC	Abilene	LCBOC
17	519HF	San Angelo	MCBOC
17	549	Dallas	VAMC
17	549A4	Sam Rayburn Memorial Veterans Center	VAMC
17	549A5	Garland	VAMC
17	549BY	Fort Worth	VLCBOC
17	549GD	Denton	VLCBOC
17	549GE	Decatur	MCBOC
17	549GF	Granbury	MCBOC
17	549GH	Greenville	MCBOC
17	549GJ	Sherman	MCBOC
17	549GK	Polk Street	LCBOC
17	549GL	Plano	LCBOC
17	549GM	Grand Prairie	LCBOC
17	549GN	Tyler Centennial	LCBOC
17	549QC	Tyler Broadway	MCBOC
17	671	Audie L. Murphy Memorial Veterans' Hospital	VAMC
17	671A4	Kerrville	VAMC
17	671BY	Frank M. Tejeda	VLCBOC
17	671GB	Victoria	MCBOC
17	671GF	South Bexar County	LCBOC
17	671GK	San Antonio	VLCBOC
17	671GL	New Braunfels	LCBOC
17	671GN	Seguin	SCBOC
17	671GO	North Central Federal	VLCBOC
17	671GP	Balcones Heights	VLCBOC
17	671GQ	Shavano Park	LCBOC
17	671GR	North Bexar	LCBOC
17	671GS	North West San Antonio	VLCBOC
17	671GT	Walzem	SCBOC
17	674	Olin E. Teague Veterans' Center	VAMC
17	674A4	Doris Miller	VAMC
17	674BY	Austin	VLCBOC
17	674GA	Palestine	MCBOC
		(continued on next page)	

17	674GB	Brownwood	MCBOC
17	674GC	Bryan	LCBOC
17	674GD	Cedar Park	VLCBOC
17	674GF	Temple	LCBOC
17	674HB	LaGrange	SCBOC
17	740GA	Harlingen -Treasure Hills	VLCBOC
17	740GB	McAllen	VLCBOC
17	740GC	Corpus Christi	VLCBOC
17	740GD	Laredo	MCBOC
17	756	El Paso	VLCBOC
17	756GA	Las Cruces	LCBOC
17	756GB	El Paso Eastside	LCBOC
17	756GC	El Paso Westside	LCBOC
17	756GD	El Paso Northeast	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
19	436	Fort Harrison	VAMC
19	436GB	Great Falls	LCBOC
19	436GC	David J. Thatcher	LCBOC
19	436GD	Travis W. Atkins Department of Veterans Affairs Clinic	MCBOC
19	436GF	Kalispell	LCBOC
19	436GI	Glasgow	SCBOC
19	436GK	Glendive	SCBOC
19	436GL	Cut Bank	SCBOC
19	436GM	Lewistown	SCBOC
19	436GN	Dr. Joseph Medicine Crow	LCBOC
19	436GO	Butte	MCBOC
19	436HC	Merril Lundman	SCBOC
19	436QA	Hamilton	SCBOC
19	436QE	Miles City	SCBOC
19	442	Cheyenne	VAMC
19	442GB	Sidney	SCBOC
19	442GD	Loveland	VLCBOC
19	442QA	Rawlins	SCBOC
19	442QD	Laramie	SCBOC
19	554	Rocky Mountain Regional	VAMC
19	554GB	Aurora	LCBOC
19	554GC	Golden	VLCBOC
19	554GD	PFC James Dunn	LCBOC
19	554GE	PFC Floyd K. Lindstrom Department of Veterans Affairs Clinic	VLCBOC
19	554GF	Alamosa	SCBOC
19	554GG	La Junta	SCBOC
19	554GH	Lamar	SCBOC
19	554GI	Burlington	SCBOC
19	554GK	Union Boulevard	MCBOC
19	554QC	Salida	SCBOC
19	575	Grand Junction	VAMC
19	575GA	Montrose	MCBOC
19	575GB	Major William Edward Adams Department of Veterans Affairs Clinic	SCBOC
19	575QA	Glenwood Springs	SCBOC
19	575QB	Moab	SCBOC
19	623	Jack C. Montgomery	VAMC
19	623BY	Ernest Childers	VLCBOC
19	623GA	McAlester	MCBOC
19	623GB	Vinita	MCBOC
19	623GC	McCurtain County	SCBOC
		(continued on next page)	

19	635	Oklahoma City	VAMC
19	635GA	Lawton	VLCBOC
19	635GB	Wichita Falls	MCBOC
19	635GC	Blackwell	SCBOC
19	635GD	Ada	MCBOC
19	635GE	Stillwater	MCBOC
19	635GF	Altus	SCBOC
19	635GG	Enid	SCBOC
19	635GH	Clinton	SCBOC
19	635GI	Norman	MCBOC
19	635GJ	Yukon	MCBOC
19	635GL	North Oklahoma City	SCBOC
19	635HB	Ardmore	MCBOC
19	635QA	North May	LCBOC
19	635QB	South Oklahoma City	VLCBOC
19	635QC	Fourteenth Street	MCBOC
19	635QE	Tinker	SCBOC
19	660	George E. Wahlen	VAMC
19	660GA	Pocatello	MCBOC
19	660GB	Ogden	LCBOC
19	660GD	Roosevelt	SCBOC
19	660GE	Orem	MCBOC
19	660GG	St. George	MCBOC
19	660GJ	South Jordan	LCBOC
19	660GK	Elko	SCBOC
19	660QA	Idaho Falls	MCBOC
19	660QB	Price	SCBOC
19	660QD	Cache Valley	SCBOC
19	666	Sheridan	VAMC
19	666GB	Casper	MCBOC
19	666GC	Riverton	SCBOC
19	666GD	Cody	SCBOC
19	666GE	Gillette	SCBOC
19	666GF	Rock Springs	SCBOC
19	666QA	Afton	SCBOC
19	666QB	Evanston	SCBOC
19	666QC	Worland	SCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
20	463	Anchorage	VAMC
20	463GA	Fairbanks	MCBOC
20	463GB	Soldotna	MCBOC
20	463GC	Mat-Su	MCBOC
20	463GD	Homer	SCBOC
20	463GE	Juneau	SCBOC
20	531	Boise	VAMC
20	531GE	Twin Falls	MCBOC
20	531GG	Caldwell	LCBOC
20	531GH	Eastern Oregon	SCBOC
20	531GI	Mountain Home	SCBOC
20	531GJ	Salmon	SCBOC
20	648	Portland	VAMC
20	648A4	Vancouver	VAMC
20	648GA	Robert D. Maxwell Department of Veterans Affairs Clinic	LCBOC
20	648GB	Salem	VLCBOC
20	648GD	North Coast	SCBOC
20	648GE	Fairview	LCBOC
20	648GF	Hillsboro	VLCBOC
20	648GG	West Linn	LCBOC
20	648GH	Newport	SCBOC
20	648GI	Portland	MCBOC
20	648GJ	Loren R. Kaufman	MCBOC
20	653	Roseburg	VAMC
20	653BY	Eugene	VLCBOC
20	653GA	North Bend	MCBOC
20	653GB	Brookings	SCBOC
20	663	Seattle	VAMC
20	663A4	American Lake	VAMC
20	663GB	Silverdale	LCBOC
20	663GC	Mount Vernon	VLCBOC
20	663GE	North Olympic Peninsula	MCBOC
20	663GH	Edmonds	MCBOC
20	663GI	Olympia	LCBOC
20	663GJ	Puyallup	MCBOC
20	668	Mann-Grandstaff	VAMC
20	668GA	Wenatchee	MCBOC
20	668GB	Coeur d 'Alene	LCBOC
20	668GC	East Front Avenue	SCBOC
20	668QB	Libby	SCBOC
20	668QD	Sandpoint	SCBOC
20	687	Jonathan M. Wainwright Memorial	VAMC
		(continued on next page)	

20	687GA	Richland	MCBOC
20	687GB	Lewiston	MCBOC
20	687GC	La Grande	SCBOC
20	687HA	Yakima	MCBOC
20	692	White City	VAMC
20	692GA	Klamath Falls	MCBOC
20	692GB	Grants Pass	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
21	459	Honolulu	VAMC
21	459GA	Maui	MCBOC
21	459GB	Hilo	MCBOC
21	459GC	Kailua-Kona	MCBOC
21	459GD	Lihue	MCBOC
21	459GE	Guam	MCBOC
21	459GF	Faleomavaega Eni Fa'aua'a Hunkin	SCBOC
21	459GG	Leeward Oahu	MCBOC
21	459GH	Saipan	SCBOC
21	459QB	Molokai	SCBOC
21	459QC	Windward	MCBOC
21	570	Fresno	VAMC
21	570GA	Merced	MCBOC
21	570GB	Tulare	MCBOC
21	570GC	Oakhurst	SCBOC
21	593	North Las Vegas	VAMC
21	593GC	Pahrump	MCBOC
21	593GD	Northwest Las Vegas	VLCBOC
21	593GE	Southeast Las Vegas	VLCBOC
21	593GF	Southwest Las Vegas	VLCBOC
21	593GG	Northeast Las Vegas	VLCBOC
21	593GH	Master Chief Petty Officer Jesse Dean	MCBOC
21	612A4	Sacramento	VAMC
21	612B4	Redding	VLCBOC
21	612GD	Fairfield	LCBOC
21	612GE	Mare Island	LCBOC
21	612GF	Martinez	VAMC
21	612GG	Chico	LCBOC
21	612GH	McClellan	VLCBOC
21	612GI	Yuba City	MCBOC
21	612GJ	Yreka	SCBOC
21	612GK	Sierra Foothills	MCBOC
21	612GL	Sonora	MCBOC
21	612GM	Modesto	LCBOC
21	612QE	Stockton	LCBOC
21	640	Palo Alto	VAMC
21	640A4	Palo Alto -Livermore	VAMC
21	640BY	San Jose	VLCBOC
21	640GA	Capitola	SCBOC
21	640GC	Fremont	MCBOC
21	640HC	Major General William H. Gourley VA-DoD Outpatient Clinic	VLCBOC
		(continued on next page)	

21	654	Ioannis A. Lougaris Veterans' Administration Medical Center	VAMC
21	654GB	Carson Valley	MCBOC
21	654GC	Lahontan Valley	MCBOC
21	654GD	Diamond View	SCBOC
21	654GE	Reno East	LCBOC
21	654GF	North Reno	LCBOC
21	654QB	Capitol Hill	MCBOC
21	654QC	Winnemucca	SCBOC
21	662	San Francisco	VAMC
21	662GA	Santa Rosa	LCBOC
21	662GC	Eureka	MCBOC
21	662GD	Ukiah	MCBOC
21	662GE	San Bruno	MCBOC
21	662GF	San Francisco	MCBOC
21	662GG	Clearlake	MCBOC
21	662GH	Oakland	LCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
22	501	Raymond G. Murphy	VAMC
22	501G2	Las Vegas	SCBOC
22	501GA	Artesia	MCBOC
22	501GB	Farmington	MCBOC
22	501GC	Silver City	SCBOC
22	501GD	Gallup	SCBOC
22	501GE	Espanola	SCBOC
22	501GH	Truth or Consequences	SCBOC
22	501GI	Alamogordo	MCBOC
22	501GJ	Durango	MCBOC
22	501GK	Santa Fe	MCBOC
22	501GM	Northwest Metro	MCBOC
22	501GN	Taos	SCBOC
22	501HB	Raton	SCBOC
22	600	Tibor Rubin	VAMC
22	600GA	Placentia	MCBOC
22	600GB	Santa Ana	VLCBOC
22	600GC	Cabrillo	SCBOC
22	600GD	Santa Fe Springs	MCBOC
22	600GE	Laguna Hills	MCBOC
22	600GF	Gardena	MCBOC
22	605BZ	Loma Linda CBOC	VLCBOC
22	605GA	Victorville	LCBOC
22	605GB	Murrieta	LCBOC
22	605GC	Palm Desert	LCBOC
22	605GD	Corona	MCBOC
22	605GE	Rancho Cucamonga	LCBOC
22	644	Phoenix	VAMC
22	644BY	Southeast Gilbert	VLCBOC
22	644GA	Northwest	VLCBOC
22	644GB	Show Low	MCBOC
22	644GC	Southwest	LCBOC
22	644GD	Payson	SCBOC
22	644GE	Thunderbird	LCBOC
22	644GF	Globe	SCBOC
22	644GG	Northeast Phoenix	MCBOC
22	644GH	Phoenix Midtown	VLCBOC
22	644GI	Phoenix 32nd Street	VLCBOC
22	649	Bob Stump	VAMC
22	649GA	Kingman	MCBOC
22	649GB	Flagstaff	MCBOC
22	649GC	Lake Havasu City	MCBOC
22	649GD	Anthem	MCBOC
		(continued on next page)	

22	649GE	Cottonwood	MCBOC
22	664	Jennifer Moreno	VAMC
22	664BY	Kearny Mesa	VLCBOC
22	664GA	Imperial Valley	MCBOC
22	664GB	Oceanside	VLCBOC
22	664GC	Chula Vista	VLCBOC
22	664GD	Escondido	LCBOC
22	664GF	Sorrento Valley	LCBOC
22	678	Tucson	VAMC
22	678GA	Sierra Vista	LCBOC
22	678GB	Yuma	LCBOC
22	678GC	Casa Grande	LCBOC
22	678GD	Safford	SCBOC
22	678GE	Green Valley	MCBOC
22	678GF	Northwest Tucson	LCBOC
22	678GG	Southeast Tucson	LCBOC
22	691	West Los Angeles	VAMC
22	691A4	Sepulveda	VAMC
22	691GB	Santa Barbara	MCBOC
22	691GD	Bakersfield	LCBOC
22	691GE	Los Angeles	VLCBOC
22	691GF	East Los Angeles	MCBOC
22	691GG	Antelope Valley	LCBOC
22	691GK	San Luis Obispo	MCBOC
22	691GL	Santa Maria	LCBOC
22	691GM	Oxnard	LCBOC
22	691GP	San Gabriel Valley	MCBOC

VISN	Station Identifier	Facility/Division Name	Facility Type and Size
23	437	Fargo	VAMC
23	437GA	Grafton	SCBOC
23	437GB	Bismarck	MCBOC
23	437GC	Fergus Falls	MCBOC
23	437GD	Minot	MCBOC
23	437GE	Bemidji	MCBOC
23	437GF	Williston	SCBOC
23	437GI	Grand Forks	MCBOC
23	437GJ	Dickinson	SCBOC
23	437GK	Jamestown	SCBOC
23	437GL	Devils Lake	SCBOC
23	437QA	North Fargo	SCBOC
23	438	Royal C. Johnson Veterans' Memorial Hospital	VAMC
23	438GA	Spirit Lake	MCBOC
23	438GC	Sioux City	MCBOC
23	438GD	Aberdeen	MCBOC
23	438GE	Wagner	SCBOC
23	438GF	Watertown	MCBOC
23	568	Fort Meade	VAMC
23	568A4	Hot Springs	VAMC
23	568GA	Rapid City	LCBOC
23	568GB	Pierre	SCBOC
23	568HH	Scottsbluff	SCBOC
23	568HP	Winner	SCBOC
23	618	Minneapolis	VAMC
23	618BY	Twin Ports	LCBOC
23	618GA	St. James	MCBOC
23	618GB	Hibbing	MCBOC
23	618GD	Maplewood	LCBOC
23	618GE	Chippewa Valley	MCBOC
23	618GG	Rochester	LCBOC
23	618GH	Hayward	SCBOC
23	618GI	Northwest Metro	LCBOC
23	618GJ	Shakopee	MCBOC
23	618GK	Albert Lea	MCBOC
23	618GL	Minneapolis	MCBOC
23	618GM	Rice Lake	MCBOC
23	618GN	Lyle C. Pearson	MCBOC
23	618QB	Ely	SCBOC
23	636	Omaha	VAMC
23	636A4	Grand Island	VAMC
23	636A5	Lincoln	VLCBOC
23	636A6	Des Moines	VAMC
		(continued on next page)	

23	636A8	Iowa City	VAMC
23	636GA	Norfolk	MCBOC
23	636GB	North Platte	MCBOC
23	636GC	Mason City	MCBOC
23	636GD	Marshalltown	MCBOC
23	636GF	Quad Cities	LCBOC
23	636GG	Quincy	MCBOC
23	636GH	Waterloo	MCBOC
23	636GI	Lane A. Evans	MCBOC
23	636GJ	Dubuque	MCBOC
23	636GK	Fort Dodge	MCBOC
23	636GL	Bellevue	LCBOC
23	636GM	Carroll	MCBOC
23	636GN	Cedar Rapids	LCBOC
23	636GP	Shenandoah	SCBOC
23	636GQ	Holdrege	SCBOC
23	636GR	Knoxville	MCBOC
23	636GS	Ottumwa	MCBOC
23	636GT	Sterling	MCBOC
23	636GU	Decorah	MCBOC
23	636GW	Coralville	LCBOC
23	636GY	Burlington	SCBOC
23	636GZ	South Des Moines	LCBOC
23	656	St. Cloud	VAMC
23	656GA	Brainerd	LCBOC
23	656GB	Montevideo	MCBOC
23	656GC	Max J. Beilke	MCBOC