RESCISSION OF VHA MANUAL M-1, OPERATIONS, PART IX, STAFFING GUIDELINES AND PRODUCTIVITY ENHANCEMENTS, CHAPTER 1, GENERAL

1. By direction of the Under Secretary for Health, Veterans Health Administration (VHA), VHA Manual M-1, Operations, Part IX, Staffing Guidelines and Productivity Enhancements, Chapter 1, General, dated April 21, 1989, is rescinded.

2. The information contained in this manual is outdated. Current guidance regarding productivity and staffing can be found in multiple national policies depending on the service area, such as VHA Directive 1406, Patient Centered Management Module (PCMM) for Primary Care, dated June 20, 2017; VHA Directive 1065, Productivity and Staffing Guidance for Specialty Provider Group Practice, dated May 4, 2015; VHA Directive 1161, Productivity and Staffing in Outpatient Clinical Encounters for Mental Health Providers, dated June 7, 2013; VHA Directive 2010-034, Staffing Methodology for VHA Nursing Personnel, dated August 19, 2010; and VHA Handbook 1065.01, Productivity andStaffing Guidance for Specialty Provider Group Practice, dated May 4, 2015.

3. All inquiries concerning this action should be addressed to the Chief Improvement Office (10EA) via email at VHA10EAAction@va.gov.

4. This VHA notice will be archived as of January 31, 2019. However, the rescission information will remain in effect.

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