RESCISSION OF VETERANS HEALTH ADMINISTRATION (VHA) MANUAL M-1, OPERATIONS, PART I, MEDICAL ADMINISTRATION ACTIVITIES, CHAPTER 1, MANAGEMENT AND OPERATIONS ACTIVITIES

1. By direction of the Under Secretary for Health, Veterans Health Administration (VHA) Manual M-1, Operations, Part I, Medical Administration Activities, Chapter 1, Management and Operational Activities, dated July 14, 1992, is rescinded.

2. The information contained in this 1992 manual is obsolete.

   a. **Section I. Sharing Specialized Medical Resources, Facilities, Equipment and Personnel:** This section is irrelevant as it restates Title 38 Code of Federal Regulations 17.240, Sharing Health-Care Resources. Additional VHA policy pertaining to resource sharing can be found in VHA Directive 1660, Health care Resources Sharing with the Department of Defense, dated July 29, 2015; VHA Directive 1660.1, Enhanced Health Care Resources Sharing Authority – Selling, dated August 4, 2000; VHA Handbook 1660.1, Health Care Resources Sharing Authority – Selling, dated October 11, 2007; VHA Handbook 1660.2, Joint Acquisition of Medical Equipment, dated August 1, 1997; VHA Handbook 1660.04 VA-DoD Health Care Resources sharing Agreements, dated July 29, 2015; VHA Handbook 1660.06(1) VA-TRICARE Network Agreement; dated May 12, 2015; and VHA Handbook 1820.1, Sharing Use of Space, dated March 7, 2005.

   b. **Section II. Contracting for Scarce Medical Specialist Services:** This section is obsolete as it was previously rescinded by Manual M-1, Operations, Part I, Medical Administration Activities, Chapter 34, dated March 11, 1993.

   c. **Section III. VA Bed Control:** This section is obsolete as it was previously rescinded by VHA Directive 1000.1, Bed Control Management, dated April 30, 1998.

   d. **Section IV. Patient Conduct:** This section is outdated, current policy can be found at VHA Directive 2012-026, Sexual Assaults and Other Defined Public Safety Incidents in Veterans Health Administration (VHA) Facilities and 38 CFR 17.107, VA response to disruptive behavior of patients.

   e. **Section V. Lodging of Patients:** This section is outdated, current policy can be found in VHA Directive 1107, VA Fisher Houses and Other Temporary Lodging, dated March 10, 2014.

   f. **Section VI. Miscellaneous Operating Policies:**

      (1) **Employee Attitudes:** This section is outdated, current policy can be found in VHA Directive 1003, VHA’s Customer Service Program, dated August 6, 2003.
(2) **Funds for Patient Welfare:** This section is outdated, current policy can be found in VHA Handbook 4721, VHA General Post Fund Procedures, dated May 24, 2007.

(3) **Alcoholic Beverages:** This section is irrelevant as it restates 38 CFR 1.218(7).

(4) **National Hospital Week:** This section is irrelevant as it has been implemented.

(5) **Banking Facilities for Patients:** This section is no longer required as it has been implemented.

(6) **Testamentary Capacity of Patients:** This section is outdated, current policy can be found in VHA Directive 1134, Provision of Medical Statements and Completion of Forms by VA Health Care Providers, dated November 28, 2016.

(7) **Deportation of Patients:** VA adheres to the requirements of the Illegal Immigration Reform and Immigrant Responsibility Act (Pub. L. 104-208, September 30, 1996).

(8) **Telephone Recording Services:** This section is outdated, current policy can be found in VA Handbook 7125, General Procedures, dated November 7, 1994.

(9) **Remittances Enclosed in Official Mail:** This section is outdated, current policy can be found in VHA Handbook 4721, VHA General Post Fund Procedures, dated May 24, 2007.

(10) **Organizational and Functional Charts:** This section is outdated, current policy can be found in VHA Directive 1850.05, Interior Design Operations and Management Program, dated September 22, 2017.

(11) **Membership in Hospital Associations, Councils and Other Health Care Oriented Organizations:** This section is outdated, current policy can be found in VHA Directive 1400, Office of Academic Affiliations, dated September 14, 2009; VHA Directive 1400.09, Education of Physicians and Dentists, dates September 9, 2016. Additional information is available through the Office of Academic Affiliations at [https://vaww.portal2.va.gov/sites/oaa/public/SitePages/default.aspx](https://vaww.portal2.va.gov/sites/oaa/public/SitePages/default.aspx). **NOTE:** This is an internal VA Web site and is not available to the public.

(12) **Space for Representatives of National Service Organizations:** This section is outdated, current policy can be found in VHA Directive 1820.01, Sharing Use of Space, dated March 7, 2005.

(13) **Visiting Procedures:** This section is irrelevant as it has been implemented.

(14) **Educational Program on the Hazards of Smoking:** This section is outdated, current policy can be found in VHA Directive 1056, National Smoking and Tobacco Use Cessation program, dated February 10, 2014.
(15) **Donations-Tobacco Products and Canteen Coupon Books**: This section is outdated. Current guidance on donations can be found in VHA Handbook 4721, VHA General Post Fund Procedures, dated May 24, 2007. Current guidance on canteen coupon books can be found in VHA Handbook 1008.01, Veterans Canteen Service Procedures, dated April 20, 2010.

(16) **Patient’s Mail**: This section is outdated, current policy can be found in VA Directive 6340, Mail Management, dated September 11, 2017.

(17) **Definition of Term “Physician”**: This section is irrelevant as it has been implemented.

(18) **Administrative Officer of the Day**: Current policy can be found in VHA Directive 1096, Administrative Office of the Day, dated December 5, 2014.


(20) **Annual Pension and Income Questionnaire**: This section is outdated, current policy can be found in VHA Directive 1909, Income Verification (IV) Program, dated April 30, 2014.

(21) **Use of Guide Dogs at VA Health Care Facilities**: This section is outdated, current policy can be found in VHA Directive 1188, Animals on Veterans Health Administration (VHA) Property, dated August 26, 2015 and VHA Directive 1163, Psychosocial Rehabilitation and Recovery Service, dated July 1, 2011.

(22) **Disregard of Certain Letters**: This section is outdated, current policy can be found in VHA Directive 1112, Correspondence Requiring No Response (No Reply), dated May 12, 2015.

(23) **Authority of VA Officers and Employees to Deter Interrogation or Arrest of Patients at VA Facilities**: This section is outdated, current policy can be found in VA Directive 0730, Security and Law Enforcement, dated December 12, 2012.

(24) **Protection of Patients’ Rights**: This section is outdated, current policy can be found in VHA Handbook 1004.01, Informed Consent for Clinical Treatments and Procedures, dated August 14, 2009.


(26) **National Immunization Programs**: This section is irrelevant as it restates 38 U.S.C. 1704 and 38 U.S.C. 1712(e).
(27) **Express Mail Service:** This section is outdated; current policy can be found in VA Directive 6340, Mail Management, dated September 11, 2017.

(28) **Possible Government Administrative Error as Basis for Administrator's Equitable Relief:** This section is irrelevant as it restates 38 CFR 2.7, Delegation of authority to provide relief on account of administrative error.

g. **Section VII. Management Functions:** This section is outdated; management functions are currently delineated in individual VHA policies by functional program area.

h. **Section VIII. Health Service Review Organizations:** This section is obsolete. The Office of the Medical Inspector (OMI) investigates health care issues raised by Veterans and other stakeholders to monitor and improve the quality of care provided by VHA. Current policy can be found in VHA Directive 1038, Role of the Office of Medical Inspector, dated August 2, 2017.

i. **Section IX. Patient Data Card:** This section is obsolete. Current policy can be found in VHA Directive 1610, Veteran Health Identification Card, dated October 1, 2015.

j. **Section X. Appeals:**

(1) VHA Notice 2014-01, Rescission of VHA Manual M-1, Part I, Chapter 1, Section 10, Appeals, dated February 6, 2014 rescinded subsections 1.112-1.113 and 1.115-1.117 of VHA Manual M-1, Part I, Chapter 1, Section X, Appeals, dated December 11, 1985, because the provisions could be found in VHA Directive 1032, Health Benefit Appeals Processing, dated August 16, 2013.

(2) Subsection 1.114 of VHA Manual M-1, Part 1, Chapter 1, Section X, Due Process, is unnecessary, as it restates 38 CFR 3.103, Procedural due process and appellate rights.


l. **Appendices 1A through 1C:** The information contained in Appendices 1A, 1B, and 1C are obsolete as the system for admission and patient identification are now electronic.

m. **Appendix 1D. Appeals:** Appeals information is now located in VHA Directive 1032, Health Benefit Appeals Processing, date August 16, 2013.
3. All inquiries concerning this action should be addressed to the Office of Regulatory and Administrative Affairs (10B4) at 202-461-0500.

4. This VHA notice will be archived as of February 28, 2019. However, the rescission information will remain in effect.

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**DISTRIBUTION:** Emailed to the VHA Publications Distribution List on February 5, 2018.