

April 1, 2020

COMPLIANCE WITH VA DIRECTIVE 6102

1. The Department of Veterans Affairs (VA) Web Governance Board in conjunction with the Chief Information Officer published an update to VA Directive 6102, Internet and Intranet Services, dated August 5, 2019. This VA directive and related handbook outline requirements and accountability for leadership and Web managers of all Veterans Health Administration (VHA) entities that have Internet or Intranet sites or services.
2. This revision redefines Internet and Intranet services to include all planning, design, maintenance, support, and any other functions related to the creation and administration of Web sites, Web-based applications, Web-based services, and other applications that use Web technologies (e.g., mobile applications) on behalf of VA regardless of where they are hosted. It also establishes an online repository with the same authority of the directive and handbook which provides additional official guidance for content management, technical management, best practices, standards, and requirements for VA Internet Web sites. The online repository can be accessed at <https://www.va.gov/web/>.
3. VA medical facility leadership, program office leadership, and Web managers are expected to review in its entirety and comply with the requirements set forth in VA Directive 6102 and Section 508 of the Rehabilitation Act, 29 United States Code 794d. Non-compliance with the standards set forth in the directive, handbook, and the associated online repository may result in the removal of assets by VHA's Web Communication Office (WCO) until they are deemed compliant.
4. Questions from VHA organizations pertaining to Internet and Intranet services may be referred to VHA's WCO: VHA Digital Media (10B2C), VHA Office of Communications, vhadigitalmedia@va.gov.
5. This VHA notice will expire and be archived as of April 30, 2021.

**BY DIRECTION OF THE OFFICE OF
THE UNDER SECRETARY FOR HEALTH:**

/s/ Lawrence B. Connell
Chief of Staff

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