OEF/OIF Veteran’s Initiatives

Karen Malebranche
Acting Chief Officer
VHA Interagency Health Affairs
Women Veterans Who Separated from Active Duty and Utilize VA care

<table>
<thead>
<tr>
<th>Services</th>
<th>Separated</th>
<th>Use VA Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Army/Air Guard</td>
<td>32,517</td>
<td>17,288</td>
</tr>
<tr>
<td>Reserves</td>
<td>34,728</td>
<td>17,120</td>
</tr>
<tr>
<td>Former Active Duty</td>
<td>80,576</td>
<td>43,675</td>
</tr>
</tbody>
</table>

**Breakdown By Service**

<table>
<thead>
<tr>
<th>Service</th>
<th>Separated</th>
<th>Use VA Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Army Guard</td>
<td>15,241</td>
<td></td>
</tr>
<tr>
<td>Air Force Guard</td>
<td>2,047</td>
<td></td>
</tr>
<tr>
<td>Air Force Reserve</td>
<td>10,380</td>
<td></td>
</tr>
<tr>
<td>Army Reserve</td>
<td>20,192</td>
<td></td>
</tr>
<tr>
<td>Coast Guard Reserve</td>
<td>36</td>
<td></td>
</tr>
<tr>
<td>Marine Reserve</td>
<td>2,664</td>
<td></td>
</tr>
</tbody>
</table>

Source: OEF/OIF/OND HCU for April 2011
## OEF/OIF Injuries and Illnesses

Women Veterans Illness/Injuries and Utilize VA Services

Top OEF/OIF Women Veterans' Illness/Injuries since 2002

<table>
<thead>
<tr>
<th>Illness/Injury</th>
<th>Total Injured</th>
</tr>
</thead>
<tbody>
<tr>
<td>Musculo-Skeletal</td>
<td>42,052</td>
</tr>
<tr>
<td>Ill Defined Conditions</td>
<td>41,792</td>
</tr>
<tr>
<td>Mental Disorders</td>
<td>38,033</td>
</tr>
<tr>
<td>Nervous Disorders</td>
<td>32,171</td>
</tr>
<tr>
<td>GU system</td>
<td>30,422</td>
</tr>
<tr>
<td>Digestive System</td>
<td>29,469</td>
</tr>
<tr>
<td>Respiratory</td>
<td>25,381</td>
</tr>
</tbody>
</table>
## Women Veterans Who Separated and Utilize VA Health Care

<table>
<thead>
<tr>
<th>FEMALES WHO SEPARATED</th>
<th>Separated 147,821</th>
<th>Using VA Health Care 78,083</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FREQUENCY</td>
<td>NUMBER</td>
</tr>
<tr>
<td><strong>Race/Ethnicity</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>White</td>
<td>61,106</td>
<td>30,599</td>
</tr>
<tr>
<td>Black</td>
<td>25,395</td>
<td>14,833</td>
</tr>
<tr>
<td>Hispanic</td>
<td>15,012</td>
<td>8,202</td>
</tr>
<tr>
<td>Others</td>
<td>12,082</td>
<td>5,678</td>
</tr>
<tr>
<td>Unknown</td>
<td>34,226</td>
<td>18,71</td>
</tr>
<tr>
<td><strong>Age Group</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16-30</td>
<td>73,361</td>
<td>37,645</td>
</tr>
<tr>
<td>31-40</td>
<td>43,181</td>
<td>22,652</td>
</tr>
<tr>
<td>41-50</td>
<td>23,566</td>
<td>13,314</td>
</tr>
<tr>
<td>51-60</td>
<td>7,114</td>
<td>4,109</td>
</tr>
<tr>
<td>61-84</td>
<td>576</td>
<td>355</td>
</tr>
<tr>
<td><strong>Branch</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Air Force</td>
<td>35,207</td>
<td>14,057</td>
</tr>
<tr>
<td>Army</td>
<td>79,547</td>
<td>48,346</td>
</tr>
<tr>
<td>Coast Guard</td>
<td>151</td>
<td>45</td>
</tr>
<tr>
<td>Marine</td>
<td>5,624</td>
<td>3,076</td>
</tr>
<tr>
<td>Navy</td>
<td>27,292</td>
<td>12,559</td>
</tr>
<tr>
<td><strong>Unit Type</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Active Duty</td>
<td>80,576</td>
<td>43,675</td>
</tr>
<tr>
<td>Reserve/Guard</td>
<td>67,245</td>
<td>34,408</td>
</tr>
<tr>
<td><strong>Rank</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enlisted</td>
<td>129,708</td>
<td>70,287</td>
</tr>
<tr>
<td>Officer</td>
<td>18,113</td>
<td>7,796</td>
</tr>
</tbody>
</table>

**Source:** VA Healthcare Utilization April 2011
Reaching Out To Veterans

In 2010, VHA hosted or attended more than 4,400 outreach events across the Nation.

VHA staff personally met with

• More than 750,000 Veterans
• More than 207,000 family members
Women Veteran Programs

Women Veterans may receive:

- Full continuum of medical benefits package
- Women’s family planning and birth control, gender-specific health care, e.g. hormone replacement therapy, breast and GYN care, maternity, limited infertility
- Special considerations
  - Each facility has a Women Veterans Program Manager
  - Women’s Trauma Recovery Program (Palo Alto) inpatient post traumatic stress disorder (PTSD) and military sexual trauma (MST) treatment
Veterans Crisis Line

In just three years, the Veterans Crisis Line has helped nearly 380,000 Veterans and directly saved nearly 13,000 lives.

An expanded number of lines, the addition of an online chat feature and targeted advertising have made the Veterans Crisis Line program more accessible than ever.

1-800-273-TALK
Reaching Rural Veterans

VA estimates approximately 43 percent of all Veterans live in rural areas. Of the 3,414,983 rural Veterans enrolled in VA health care, 2,288,039 were treated in 2010.

VA continues to expand health access to rural Veterans through:

- Mobile Health Clinics
- Home-Based Telehealth
- Fee Basis Care and Community Medical Partnerships
1. Demobilization Initiative

- 63 Demob Sites
- 167,625 VA encounters
- 158,892 VA enrolled

Source: VHA Outreach Reporting System

Since 2008

Army
Navy
Marines
Air Force
Coast Guard
2. DoD Yellow Ribbon Reintegration Program

- **Origin**
    - Mandates creation of the Yellow Ribbon Reintegration Program
  - Amended October 28, 2008 – NDAA 2010 (PL 111-84)
    - Section 595 – establishes suicide prevention and community healing program within the Yellow Ribbon Program
2. DoD Yellow Ribbon Reintegration Program

• **Focus of Program**
  To provide support and outreach to National Guard and Reserve members, and their families throughout the deployment cycle

• **Military Units host Yellow Ribbon events across the country**
  Various agencies and programs, including VBA and VHA, provide briefings, information, referrals, and/or consultation at events
3. Transition Assistance Advisors (TAAs)

62 TAAs in 50 states, PR, VI, GU and DC
VA and National Guard Partnership and State Coalitions
4. Combat Veteran Call Center Initiative

- Phone calls to 700,000 Veterans
- Made contact with 504,189 Veterans (74.6%)
- Spoke with 176,904 Veterans (24.5%)
- Sent 40,651 information packages to Veterans
5. Post-Deployment Health Reassessment (PDHRA)

90-180 Days Post-Deployment
Reserve Component PDHRA FY 2006-2010

<table>
<thead>
<tr>
<th>Reserve/Guard</th>
<th>SMs with DD-2900 in DMSS*</th>
<th>Any Referral Indicated</th>
<th>VAMC Referral</th>
<th>Vet Center Referral</th>
</tr>
</thead>
<tbody>
<tr>
<td>Army</td>
<td>264,030</td>
<td>42%</td>
<td>28%</td>
<td>9%</td>
</tr>
<tr>
<td>Navy</td>
<td>22,265</td>
<td>26%</td>
<td>15%</td>
<td>6%</td>
</tr>
<tr>
<td>Air Force</td>
<td>58,681</td>
<td>17%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Marine Corps</td>
<td>23,909</td>
<td>38%</td>
<td>17%</td>
<td>6%</td>
</tr>
<tr>
<td>Total</td>
<td>368,885</td>
<td>37%</td>
<td>23%</td>
<td>7%</td>
</tr>
</tbody>
</table>

• If a SM has more than one DD 2900 in DMSS, the most recent form (based on today's date) was used.
• Data as of 10 Sept 2010 Source: VHA Outreach Reporting System
6. Individual Ready Reserve (IRR) and Individual Member Augmentee (IMA) Musters

20-minute presentation on VA health care, women’s health programs, benefits, and Vet Centers
7. Internet Presence

In an effort to strengthen engagement with Veterans, their families, and the public, VA has established an online presence using popular social media websites.

- **Facebook**: 2600+ Fans
- **Twitter**: 250+ Followers
- **YouTube**: 35 Videos Posted

Interactive island established that users can visit to find out information about VHA.
VA provides enhanced enrollment opportunity and five years of cost-free health care to Veterans who served in a theater of combat operations, for any injury or illness associated with this service.
Eligibility

- Veterans who served in the active military, naval or air service and who were discharged or released under conditions other than dishonorable

- Former Reservists who served full-time and for operational or support (excludes training purposes)

- Former National Guard members if mobilized by a Federal order
Non-Combat Theater Veterans Eligibility

Veterans who have not deployed to a Combat Theatre of Operations may be eligible to enroll in VA health care if:

- You are single with prior year annual income below $29,402
- Veterans with income below $35,284 for a Veteran with one dependent and $2,020 for each additional dependent
- Service-connected disabled Veteran
- Once you are enrolled into VA Healthcare, you may be charged co-pays for services not related to a service-connected disability.
Veterans Who Experience Non-Service Connected Illness/Injuries Post Deployment may be charged a co-pay at VA for treatment of these conditions (i.e., flu, colds, auto accident, etc.)
Summary

1. Provide a Face to Face encounter with VA staff

2. Reach-out to combat Veterans in need of readjustment counseling and behavioral health services during early post-deployment period

3. Facilitate on site enrollment and access to VA health care

4. Promote the development of long-term relationships between local VHA facilities and Reserve Component Units and Wings

5. Select VA as their choice for health care now and for a lifetime
The Way Ahead

- Outreach to Wounded Warriors
- Women Veteran Call Center
- Transition Assistance Program (DoD/DOL/VA)
Questions?
Back-up slides
ACTIVE DUTY DEMOBILIZATION SITES

15-ARMY  4-NAVY  5-USMC

- RICHARDSON
- LEWIS
- CARSON
- RILEY
- McCoy
- McCoy
- CP Atterbury
- CP Shelby
- CP Benning
- Hood
- Sill
- Bliss
- Schofield Barracks (HI)
- Port Hueneme
- San Diego
- MCAS Yuma
- CP Pendleton
- 29 Palms
- Miramar
- Norfolk
- Gulfport
- CP LeJeune
- CP LeJeune
- STEWART
- DIX
- BRAGG
- Richardson
- Carson
- Riley
- McCoy
- CP Atterbury
- CP Shelby
- CP Benning
- Hood
- Sill
- Bliss
- Schofield Barracks (HI)
- Port Hueneme
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