YOUR VA HEALTHCARE IS NOW AVAILABLE
24/7
The Right Care, Right Now

VA Health Connect

SCHEDULING & ADMINISTRATION Veterans can schedule Primary Care appointments, reschedule and cancel appointments, and receive information about VA Services.

CLINICAL TRIAGE allows Veterans to talk to Registered Nurses about symptoms, health concerns and recommendations for current and future health care needs.

VIRTUAL CLINIC VISITS conveniently connects Veterans with Medical Providers by phone or video to discuss their health care needs.

Assigned to Marion VA: Call: 618-997-5311

PHARMACY SERVICES connects Veterans with Pharmacy Technicians who can help refill and renew prescriptions and answer medication-related questions

---

Don't Wait Till 8

VA Health Chat

VA HEALTH CHAT is the newest chat/text option that will quickly connect you with a VA Health Connect, Clinical Triage RN, with 24/7 availability.

Download VA Health Chat:

VA App Store

Download on the App Store

GET IT ON Google Play

Access VA Health Chat with VA Launchpad:

VA Health

Access through your desktop:
https://mobile.va.gov/app/va-health-chat

Veterans will need a:
My HealtheVet account, ID.me, or a Premium Level DS Logon to access

---

My healthevet
www.myhealth.va.gov

My HealtheVet Help Desk
Call the help desk, toll-free, at **877-327-0022 or 800-877-8339 (TTY) from Monday to Friday, 7 a.m. – 7 p.m. Central time.**

VISN 15
VA Heartland Network

View VA Health Records
View, print, or download information from your VA medical record.

Refill VA Prescriptions
Refill your VA prescriptions, track their delivery, and view a list of your VA prescriptions.

Send Secure Messages
Communicate securely with your VA care team to ask nonurgent health questions, send updates on your condition, and more.

Manage VA Appointments
View, schedule, and cancel VA care appointments, set up email reminders, and join video visits.

1. **Visit the My HealtheVet site at *myhealth.va.gov.***

2. **Select the Register button.**

3. **Enter the required information and submit.**

4. **Upgrade to a free Premium account in person, online, or with a video appointment.**

VA | **U.S. Department of Veterans Affairs**
Veterans Health Administration