

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)			Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵		New Enrollee Appt Request ⁶		Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹		New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
(V01) (402) Togus, ME		43,374	39,875	91.93%	3,499	8.07%		1	39	37,944	12	1,931	15	1,718	9	790	2	437	1	554	0	35.00	2.81	50.02	3.91	35.29	2.49	
	(V01) (402) Togus	25,727	23,006	89.42%	2,721	10.58%		0	11	21,661	4	1,345	1	1,178	3	673	2	374	1	496	0	33.16	3.14	52.01	4.03	29.82	3.64	
	(V01) (402GA) Aroostook County (Caribou)	973	943	96.92%	30	3.08%		0	0	881	0	62	0	21	0	7	0	0	0	2	0	22.27	5.49		0.00		0.32	
	(V01) (402GB) Calais	1,196	1,190	99.50%	6	0.50%		0	0	1,182	0	8	0	5	0	0	0	1	0	0	0	6.00	0.17	42.00	0.00	37.14	0.43	
	(V01) (402GC) Rumford	584	583	99.83%	1	0.17%		0	1	579	0	4	1	0	0	0	0	0	0	1	0	8.50	1.90	8.00		49.67	1.20	
	(V01) (402GD) Saco	2,448	2,261	92.36%	187	7.64%		0	3	2,149	2	112	1	101	0	45	0	20	0	21	0	47.00	6.07	11.09	11.00	65.69	3.78	
	(V01) (402GE) Lewiston Auburn	1,554	1,491	95.95%	63	4.05%		0	0	1,436	0	55	0	20	0	7	0	21	0	15	0	16.66	2.11	27.82	0.61	42.45	1.08	
	(V01) (402HB) Bangor	8,267	7,864	95.13%	403	4.87%		0	24	7,626	6	238	12	356	6	34	0	6	0	7	0	40.18	1.80	37.23	3.55	41.18	1.39	
	(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,514	2,427	96.54%	87	3.46%		0	0	2,329	0	98	0	37	0	24	0	15	0	11	0	20.90	4.76	74.48	2.79	25.00	2.51	
	(V01) (402HL) R&C Healthcare MOC	111	110	99.10%	1	0.90%		0	0	101	0	9	0	0	0	0	0	0	0	1	0	13.00	4.69					
(V01) (405) White River Junction, VT		25,534	23,908	93.63%	1,626	6.37%		0	20	22,426	5	1,482	12	1,058	2	276	1	65	0	227	0	28.25	3.57	38.10	5.09	23.81	1.94	
	(V01) (405) White River Jct	19,097	17,679	92.57%	1,418	7.43%		0	12	16,450	4	1,229	8	931	0	218	0	59	0	210	0	34.21	5.46	36.55	5.40	19.37	2.23	
	(V01) (405GA) Bennington	625	612	97.92%	13	2.08%		0	0	593	0	19	0	9	0	3	0	0	0	1	0	8.00	0.96	39.89	0.67	25.33	2.64	
	(V01) (405GC) Brattleboro	424	392	92.45%	32	7.55%		0	1	381	0	11	1	25	0	7	0	0	0	0	0	19.80	1.07	42.23	0.74		3.20	
	(V01) (405HA) Burlington Lakeside	2,504	2,381	95.09%	123	4.91%		0	1	2,255	0	126	1	66	0	38	0	6	0	13	0	26.96	2.28	47.90	2.58	29.42	0.55	
	(V01) (405HC) VICC - St. Johnsbury - Littleton	2,320	2,301	99.18%	19	0.82%		0	1	2,230	1	71	0	14	0	3	0	0	0	2	0	35.25	1.54	25.50	0.00	62.00	0.39	
	(V01) (405HE) KEENE (ORC)	190	186	97.89%	4	2.11%		0	1	173	0	13	1	3	0	1	0	0	0	0	0	17.75	1.73	42.00	0.00	15.00	0.00	
	(V01) (405HF) Rutland	374	357	95.45%	17	4.55%		0	1	344	0	13	1	10	0	6	0	0	0	1	0	33.00	1.55	31.00	21.67		0.00	
	(V01) (405HK) WHITE RIVER	0	0	0.00%	0	0.00%		0	3	0	0	0	0	0	2	0	1	0	0	0	0							
(V01) (518) Bedford, MA		8,247	7,556	91.62%	691	8.38%		16	73	6,653	8	903	3	544	3	115	0	23	1	9	58	14.91	1.00	29.47	9.93	28.00	7.15	
	(V01) (518) Bedford	7,069	6,443	91.14%	626	8.86%		0	72	5,605	8	838	2	489	3	107	0	23	1	7	58	14.91	1.17	29.50	10.00	27.23	6.76	
	(V01) (518GA) Lynns/North Shore	496	444	89.52%	52	10.48%		0	0	401	0	43	0	47	0	5	0	0	0	0	0	12.20	0.60		0.00	37.00	13.57	
	(V01) (518GB) Haverhill	410	404	98.54%	6	1.46%		0	1	392	0	12	1	3	0	2	0	0	0	1	0	16.57	0.88	20.00	3.00		4.79	
	(V01) (518GD) Lowell	6	5	83.33%	1	16.67%		0	0	4	0	1	0	0	0	0	0	0	0	1	0							
	(V01) (518GE) Gloucester	266	260	97.74%	6	2.26%		0	0	251	0	9	0	5	0	1	0	0	0	0	0	15.13	0.80				36.33	5.80
(V01) (523) VA Boston HCS, MA		87,684	84,725	96.63%	2,959	3.37%		5	347	80,027	169	4,698	45	1,874	49	505	65	194	9	386	10	35.41	1.40	43.22	3.70	28.51	3.74	
	(V01) (523) VA Boston HCS- Boston Div.	37,446	35,914	95.91%	1,532	4.09%		0	310	32,991	157	2,923	39	1,086	43	180	62	70	6	196	3	30.10	1.18	40.87	4.11	25.88	2.89	
	(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,480	14,918	96.37%	562	3.63%		0	3	14,336	3	582	0	288	0	158	0	48	0	68	0	43.25	0.96	39.89	2.37	21.00	0.61	
	(V01) (523A5) Brockton VAMC	21,093	20,554	97.44%	539	2.56%		0	30	19,651	8	903	3	261	6	135	3	67	3	76	7	31.80	1.29	47.54	4.44	32.93	4.22	
	(V01) (523BY) Lowell	4,244	4,088	96.32%	156	3.68%		0	3	3,988	0	100	3	101	0	17	0	4	0	34	0	45.76	1.96	101.53	2.34	16.11	6.04	
	(V01) (523BZ) Causeway Clinic (Boston)	8,137	8,074	99.23%	63	0.77%		0	1	7,955	1	119	0	41	0	11	0	3	0	8	0	37.83	0.88	63.96	0.98	40.93	3.19	
	(V01) (523GA) Framingham VA Primary Care Unit	516	511	99.03%	5	0.97%		0	0	490	0	21	0	5	0	0	0	0	0	0	0	24.13	0.38			6.00	0.11	
	(V01) (523GC) Quincy	282	248	87.94%	34	12.06%		0	0	246	0	2	0	33	0	0	0	0	0	1	0	38.28	1.42					
	(V01) (523GD) Plymouth	477	409	85.74%	68	14.26%		0	0	366	0	43	0	59	0	4	0	2	0	3	0	44.40	8.20	40.63	0.22			
	(V01) (523MA) IDES Hanscom AFB	9	9	100.00%	0	0.00%		0	0	4	0	5	0	0	0	0	0	0	0	0	0							
(V01) (608) Manchester, NH		19,393	18,206	93.88%	1,187	6.12%		0	107	16,799	3	1,407	2	917	2	117	70	37	0	116	30	28.45	3.26	34.58	3.68	25.16	4.44	
	(V01) (608) Manchester	17,097	16,025	93.73%	1,072	6.27%		0	107	14,809	3	1,216	2	819	2	105	70	34	0	114	30	26.65	3.24	34.39	3.66	22.65	3.41	
	(V01) (608GA) Portsmouth	630	584	92.70%	46	7.30%		0	0	531	0	53	0	40	0	3	0	1	0	2	0	49.74	3.73	44.19	0.00	25.80	5.88	
	(V01) (608GC) Somersworth	893	849	95.07%	44	4.93%		0	0	767	0	82	0	35	0	7	0	2	0	0	0	25.71	3.69	83.67	5.03	41.82	7.30	
	(V01) (608GD) Conway	276	275	99.64%	1	0.36%		0	0	258	0	17	0	1	0	0	0	0	0	0	0	14.60	1.87	28.00	2.33	23.25	3.18	
	(V01) (608HA) Tilton	493	469	95.13%	24	4.87%		0	0	434	0	35	0	22	0	2	0	0	0	0	0	17.50	3.06	25.20	8.86	23.50	11.76	
	(V01) (608MA) IDES Manchester VAMC	4	4	100.00%	0	0.00%		0	0	0	0	4	0	0	0	0	0	0	0	0	0							
(V01) (631) VA Central Western Massachusetts HCS		25,021	21,452	85.74%	3,569	14.26%		6	71	19,621	14	1,831	7	1,970	27	990	11	383	5	226	7	47.47	13.21	47.27	11.97	17.49	3.63	
	(V01) (631) VA Central Western Massachusetts HCS	10,306	8,504	82.52%	1,802	17.48%		6	71	7,647	14	857	7	1,135	27	475	11	164	5	28	7	47.30	14.29	42.90	13.39	14.57	4.36	
	(V01) (631BY) Springfield	4,748	4,186	88.16%	562	11.84%		0	0	3,896	0	290	0	283	0	181	0	56	0	42	0	51.88	13.55	45.43	5.01	16.80	2.88	
	(V01) (631GC) Pittsfield	1,085	918	84.61%	167	15.39%		0	0	877	0	41	0	126	0	24	0	5	0	12	0	45.90	11.50	72.38	8.02	10.00	2.49	
	(V01) (631GD) Greenfield (Franklin County)	686	652	95.04%	34	4.96%		0	0	604	0	48	0	13	0	4	0	0	0	17	0	23.00	3.12	20.00	0.31	26.17	1.93	
	(V01) (631GE) Worcester	7,546	6,563	86.97%	983	13.03%		0	0	6,042	0	521	0	399	0	305	0	157	0	122	0	49.53	14.33	56.31	11.28	15.53	4.50	
	(V01) (631GF) Fitchburg	646	625	96.75%	21	3.25%		0	0	555	0	70	0	14	0	1	0	1	0	5	0	24.05	3.89	17.80	76.13	24.80	4.44	
	(V01) (631MA) IDES Keller Army Community Hospital	4	4	100.00%	0	0.00%		0	0	0	0	4	0	0	0	0	0	0	0	0	0				21.00			
(V01) (650) Providence, RI		38,179	35,688	93.48%	2,491	6.52%		17	29	33,610	4	2,078	3	1,620	11	642	2	153	2	76	7	42.26	8.03	27.42	4.72	28.75	7.60	
	(V01) (650) Providence	33,639	31,611	93.97%	2,028	6.03%		0	26	29,774	3	1,837	2	1,353	11	483	1	119	2	73	7	39.30	9.76	27.49	4.74	28.07	6.60	
	(V01) (650GA) New Bedford Primary Care Ctr.	1,918	1,722	89.78%	196	10.22%		0	2	1,597	1	125	1	119	0	72	0	4	0	1	0	47.						

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	(V02) (528G8) Wellsville	539	467	86.64%	72	13.36%	0	0	436	0	31	0	17	0	55	0	0	0	0	0	31.25	2.54	68.14	7.50	46.00	0.00
(V02) (528) Western New York, NY		45,632	42,619	93.40%	3,013	6.60%	37	7	39,883	4	2,736	0	2,321	0	330	1	205	1	157	1	35.38	4.01	42.61	3.07	32.30	4.56
	(V02) (528) Upstate New York HCS, Buffalo NY	37,322	34,610	92.73%	2,712	7.27%	0	5	32,279	4	2,331	0	2,074	0	310	0	186	1	142	0	35.65	5.82	42.46	3.08	22.86	5.35
	(V02) (528A4) Upstate New York HCS-Batavia	3,295	3,133	95.08%	162	4.92%	0	2	2,866	0	267	0	143	0	5	1	5	0	9	1	35.18	6.35	48.10	2.71	50.20	3.73
	(V02) (528GB) Jamestown	1,082	1,032	95.38%	50	4.62%	0	0	1,014	0	18	0	43	0	3	0	3	0	1	0	46.18	1.11	13.86	5.00	31.64	2.07
	(V02) (528GC) Dunkirk	762	749	98.29%	13	1.71%	0	0	728	0	21	0	5	0	1	0	5	0	2	0	35.60	3.24	98.20	18.40	20.67	3.63
	(V02) (528GD) Niagara Falls	587	574	97.79%	13	2.21%	0	0	562	0	12	0	7	0	5	0	1	0	0	0	27.33	1.31	45.33	3.07	35.50	2.83
	(V02) (528GK) Lockport	1,082	1,069	98.80%	13	1.20%	0	0	1,043	0	26	0	6	0	5	0	2	0	0	0	23.33	2.40		4.50	57.18	5.58
	(V02) (528GQ) Lackawanna	789	761	96.45%	28	3.55%	0	0	739	0	22	0	28	0	0	0	0	0	0	0	41.17	0.74		0.00	26.80	0.89
	(V02) (528GR) Olean	713	691	96.91%	22	3.09%	0	0	652	0	39	0	15	0	1	0	3	0	3	0	21.27	2.42	28.47	7.81	87.00	3.11
(V02) (528) Canandaigua, NY		15,266	14,481	94.86%	785	5.14%	17	18	13,279	8	1,202	9	614	1	122	0	31	0	18	0	34.87	4.88	33.31	3.88	22.66	2.00
	(V02) (528A5) Canandaigua	5,288	4,997	94.50%	291	5.50%	0	4	4,574	2	423	2	238	0	39	0	8	0	6	0	24.27	5.49	35.98	4.18	17.45	1.56
	(V02) (528GE) Rochester	9,978	9,484	95.05%	494	4.95%	0	14	8,705	6	779	7	376	1	83	0	23	0	12	0	36.98	4.74	31.28	3.68	24.42	2.36
(V02) (528) Syracuse, NY		50,571	44,224	87.45%	6,347	12.55%	6	0	41,216	0	3,008	0	3,199	0	1,593	0	538	0	1,017	0	42.11	2.76	54.00	15.89	31.79	2.94
	(V02) (528A7) Syracuse	30,169	24,948	82.69%	5,221	17.31%	0	0	22,748	0	2,200	0	2,396	0	1,348	0	510	0	967	0	31.22	3.74	54.48	17.55	30.18	3.10
	(V02) (528G5) Auburn	1,941	1,928	99.33%	13	0.67%	0	0	1,906	0	22	0	4	0	3	0	0	0	6	0	19.80	1.86	32.38	6.59	29.00	0.41
	(V02) (528G9) Cortland	2,123	2,093	98.59%	30	1.41%	0	0	2,071	0	22	0	11	0	7	0	1	0	11	0	11.92	1.32	97.80	1.83	21.25	1.80
	(V02) (528GL) Massena	2,466	2,411	97.77%	55	2.23%	0	0	2,349	0	62	0	27	0	18	0	3	0	7	0	42.56	1.12	82.97	14.22	30.50	1.21
	(V02) (528GM) Rome	5,099	4,896	96.02%	203	3.98%	0	0	4,698	0	198	0	106	0	83	0	5	0	9	0	57.05	1.12	46.42	3.20	19.44	3.62
	(V02) (528GN) Binghamton	2,346	2,073	88.36%	273	11.64%	0	0	1,906	0	167	0	189	0	73	0	8	0	3	0	36.57	2.70	44.94	16.57	30.00	1.02
	(V02) (528GO) Carthage	3,985	3,489	87.55%	496	12.45%	0	0	3,197	0	292	0	437	0	44	0	9	0	6	0	45.01	9.15	49.25	9.96	46.63	4.24
	(V02) (528GP) Oswego	2,436	2,380	97.70%	56	2.30%	0	0	2,335	0	45	0	29	0	17	0	2	0	8	0	27.82	2.05	76.42	3.43	46.41	1.75
	(V02) (528MA) Watertown DES	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0						
(V03) (526) Bronx, NY		20,434	19,269	94.30%	1,165	5.70%	2	1	18,049	1	1,220	0	956	0	190	0	15	0	4	0	28.01	1.89	35.37	2.39	26.04	2.33
	(V03) (526) Bronx	19,540	18,402	94.18%	1,138	5.82%	0	1	17,232	1	1,170	0	933	0	186	0	15	0	4	0	28.58	2.25	35.44	2.39	23.18	2.29
	(V03) (526GA) White Plains	306	292	95.42%	14	4.58%	0	0	270	0	22	0	12	0	2	0	0	0	0	0	12.71	0.63	9.33	0.00	36.82	2.38
	(V03) (526GB) Yonkers	468	456	97.44%	12	2.56%	0	0	430	0	26	0	10	0	2	0	0	0	0	0	44.00	0.71		1.83	30.25	3.14
	(V03) (526GD) Queens	120	119	99.17%	1	0.83%	0	0	117	0	2	0	1	0	0	0	0	0	0	0	30.50	0.25		1.13		1.50
(V03) (561) New Jersey HCS, NJ		41,632	37,182	89.31%	4,450	10.69%	16	1	34,153	1	3,029	0	3,432	0	867	0	84	0	67	0	19.42	1.91	38.19	6.51	29.20	2.31
	(V03) (561) New Jersey HCS-East Orange Campus	18,022	15,162	84.13%	2,860	15.87%	0	0	13,285	0	1,877	0	2,356	0	439	0	45	0	20	0	17.14	2.11	33.99	7.60	25.04	3.82
	(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,606	7,096	93.29%	510	6.71%	0	0	6,413	0	683	0	434	0	56	0	13	0	7	0	21.78	3.26	32.70	5.41	32.09	3.21
	(V03) (561BU) Lyons DCHV	246	246	100.00%	0	0.00%	0	0	246	0	0	0	0	0	0	0	0	0	0	0						
	(V03) (561BZ) Brick	8,754	7,938	90.68%	816	9.32%	0	0	7,686	0	252	0	495	0	272	0	22	0	27	0	17.81	1.83	52.90	6.72	34.38	1.69
	(V03) (561GA) Hamilton	363	357	98.35%	6	1.65%	0	0	328	0	29	0	4	0	0	0	1	0	1	0	17.36	3.25	23.20	21.33	30.00	1.64
	(V03) (561GB) Elizabeth	402	396	98.51%	6	1.49%	0	0	366	0	30	0	5	0	0	0	0	0	1	0	22.43	3.57	28.50	3.00	16.67	3.78
	(V03) (561GD) Hackensack/Bergen County	2,880	2,765	96.01%	115	3.99%	0	0	2,717	0	48	0	65	0	38	0	3	0	9	0	12.84	2.03	55.48	0.30	27.05	0.23
	(V03) (561GE) Jersey City	508	494	97.24%	14	2.76%	0	0	471	0	23	0	11	0	3	0	0	0	0	0	15.23	0.28	56.17	10.80	26.77	1.59
	(V03) (561GF) Piscataway	567	549	96.83%	18	3.17%	0	0	512	0	37	0	17	0	0	0	0	0	1	0	23.41	1.24	34.00	0.00	31.25	1.45
	(V03) (561GH) Morristown	821	795	96.83%	26	3.17%	0	0	776	0	19	0	23	0	2	0	0	0	1	0	30.79	0.21	28.80	0.03	52.75	5.30
	(V03) (561GI) Tinton Falls	1,111	1,048	94.33%	63	5.67%	0	0	1,021	0	27	0	7	0	56	0	0	0	0	0	15.89	0.02	70.61	0.60	23.95	0.55
	(V03) (561GJ) Paterson	352	336	95.45%	16	4.55%	0	1	332	1	4	0	15	0	1	0	0	0	0	0	15.50	1.58	34.50	0.00	45.90	0.65
(V03) (620) VA Hudson Valley HCS, NY		21,868	20,347	93.04%	1,521	6.96%	2	57	18,883	17	1,464	7	1,237	7	256	12	15	8	13	6	24.21	4.20	33.37	3.34	36.24	2.17
	(V03) (620) VA Hudson Valley HCS-Montrose Campus	5,157	5,072	98.35%	85	1.65%	0	9	4,780	5	292	3	65	0	14	0	0	1	6	0	26.09	6.84	19.89	2.37	19.00	2.36
	(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	10,673	9,655	90.46%	1,018	9.54%	0	47	8,849	11	806	4	792	7	215	12	8	7	3	6	22.71	3.43	33.92	3.05	41.39	1.50
	(V03) (620BU) VADOM Montrose	22	20	90.91%	2	9.09%	0	0	20	0	0	0	0	0	0	0	0	0	2	0						
	(V03) (620GA) New City (Rockland County)	1,684	1,640	97.39%	44	2.61%	0	0	1,562	0	78	0	39	0	1	0	4	0	0	0	20.27	4.39	33.82	3.06	26.90	2.59
	(V03) (620GB) Carmel (Putnam County)	634	623	98.26%	11	1.74%	0	0	582	0	41	0	10	0	1	0	0	0	0	0	25.20	0.38	23.76	3.46	14.75	0.72
	(V03) (620GD) Goshen	1,381	1,242	89.93%	139	10.07%	0	0	1,156	0	86	0	136	0	3	0	0	0	0	0	19.25	3.57	41.97	7.26	31.56	3.37
	(V03) (620GE) Port Jervis	1,122	1,049	93.49%	73	6.51%	0	0	996	0	53	0	66	0	4	0	3	0	0	0	34.05	1.33	41.51	1.94	14.50	0.68
	(V03) (620GF) Harris (Monticello)	450	399	88.67%	51	11.33%	0	0	371	0	28	0	37	0	14	0	0	0	0	0	13.20	2.67	48.14	5.90	28.00	8.76
	(V03) (620GG) Poughkeepsie	545	462	84.77%	83	15.23%	0	1	395	1	67	0	77	0	4	0	0	0	2	0	22.69	10.68	41.47	10.67	15.00	5.48
	(V03) (620GH) Eastern Dutchess	192	177	92.19%	15	7.81%	0	0	164	0	13	0	15	0	0	0	0	0	0	0	23.00	3.54	43.08	1.52	36.00	0.00
	(V03) (620MA) IDES West Point	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0				0.00		
(V03) (630) New York Harbor HCS, NY		53,763	52,197	97.09%	1,566	2.91%	4</																			

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)		Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V04) (503GC) State College (Centre County)	1,220	1,082	88.69%	138	11.31%	0	10	993	7	89	3	49	0	82	0	6	0	1	0	24.79	4.80	76.06	13.86	27.50	0.76
	(V04) (503GD) Huntingdon	237	233	98.31%	4	1.69%	0	1	221	1	12	0	2	0	0	0	1	0	1	0	25.25	4.71	117.00			
	(V04) (503GE) Indiana	189	186	98.41%	3	1.59%	0	15	166	15	20	0	3	0	0	0	0	0	0	0	22.96	2.12				0.00
(V04) (529) Butler, PA		23,866	23,675	99.20%	191	0.80%	8	0	23,449	0	226	0	127	0	30	0	16	0	18	0	31.92	0.35	34.23	0.90	23.73	0.76
	(V04) (529) Butler	13,896	13,753	98.97%	143	1.03%	0	0	13,569	0	184	0	105	0	18	0	6	0	14	0	39.85	0.45	30.95	0.88	24.94	0.64
	(V04) (529GA) Mercer County	3,207	3,185	99.31%	22	0.69%	0	0	3,172	0	13	0	8	0	5	0	8	0	1	0	27.41	0.25	91.83	0.64	22.00	0.39
	(V04) (529GB) Lawrence County	1,938	1,923	99.23%	15	0.77%	0	0	1,913	0	10	0	11	0	3	0	1	0	0	0	20.50	0.19	42.75	1.59		2.62
	(V04) (529GC) Armstrong County (Kittanning)	1,641	1,638	99.82%	3	0.18%	0	0	1,632	0	6	0	0	0	0	0	1	0	2	0	10.50	0.41	11.00	0.00	2.00	4.52
	(V04) (529GD) Clarion County	1,067	1,065	99.81%	2	0.19%	0	0	1,059	0	6	0	0	0	2	0	0	0	0	0	11.00	0.32		0.00		0.06
	(V04) (529GF) Cranberry Township	2,117	2,111	99.72%	6	0.28%	0	0	2,104	0	7	0	3	0	2	0	0	0	1	0	47.00	0.25		0.00	24.50	0.00
(V04) (540) Clarksburg, WV		25,027	21,106	84.33%	3,921	15.67%	1	0	19,265	0	1,841	0	2,041	0	1,217	0	481	0	182	0	23.49	10.73	44.64	14.45	48.65	5.17
	(V04) (540) Clarksburg	20,772	17,116	82.40%	3,656	17.60%	0	0	15,625	0	1,491	0	1,848	0	1,154	0	473	0	181	0	19.55	12.55	44.46	14.44	49.68	5.36
	(V04) (540GA) Tucker County	364	297	81.59%	67	18.41%	0	0	241	0	56	0	64	0	3	0	0	0	0	0	9.67	14.24			37.00	20.75
	(V04) (540GB) Wood County Veterans Center	1,860	1,759	94.57%	101	5.43%	0	0	1,639	0	120	0	68	0	30	0	3	0	0	0	26.34	5.31	59.37	69.50	46.03	3.80
	(V04) (540GC) Braxton	454	435	95.81%	19	4.19%	0	0	376	0	59	0	19	0	0	0	0	0	0	0	12.00	4.39	32.71	13.00	33.33	9.25
	(V04) (540GD) Monongalia	1,207	1,151	95.36%	56	4.64%	0	0	1,094	0	57	0	22	0	28	0	5	0	1	0	29.30	1.91		0.00	50.06	5.05
	(V04) (540HK) RMU	370	348	94.05%	22	5.95%	0	0	290	0	58															

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)			Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵		New Enrollee Appt Request ⁶		Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹		New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V05) (688GE) Southern Prince Georges County	1,877	1,528	81.41%	349	18.59%		0	0	1,388	0	140	0	295	0	44	0	9	0	1	0	45.60	16.41	54.04	5.74	23.46	6.11	
(V06) (517) Beckley, WV		15,097	13,891	92.01%	1,206	7.99%		1	186	12,714	51	1,177	9	818	17	289	22	66	13	33	74	35.57	3.98	38.67	5.34	54.39	5.44	
	(V06) (517) Beckley	14,030	12,873	91.75%	1,157	8.25%		0	163	11,750	32	1,123	9	800	17	280	18	46	13	31	74	35.25	3.92	38.68	5.35	54.03	5.46	
	(V06) (517GB) Greenbrier County	956	910	95.19%	46	4.81%		0	22	871	18	39	0	16	0	9	4	19	0	2	0	40.12	4.64	33.00	0.00	59.22	5.32	
	(V06) (517HK) Beckley MOC	111	108	97.30%	3	2.70%		0	1	93	1	15	0	2	0	0	0	1	0	0	0	28.17	4.01					
(V06) (558) Durham, NC		69,976	60,479	86.43%	9,497	13.57%		164	91	53,867	30	6,612	9	6,462	12	2,274	18	414	0	347	22	39.04	12.64	43.54	7.82	36.30	2.84	
	(V06) (558) Durham	52,207	45,675	87.49%	6,532	12.51%		0	81	40,533	25	5,142	9	4,294	9	1,629	16	294	0	315	22	42.01	8.06	42.45	8.15	25.47	1.37	
	(V06) (558GA) Greenville	9,476	7,658	80.81%	1,818	19.19%		0	8	6,819	5	839	0	1,293	1	412	2	98	0	15	0	29.10	20.73	49.69	3.10	54.73	5.56	
	(V06) (558GB) Raleigh	5,657	4,685	82.82%	972	17.18%		0	2	4,186	0	499	0	733	2	208	0	16	0	15	0	42.18	19.50	65.29	13.36	42.39	0.74	
	(V06) (558GC) Morehead City	2,636	2,461	93.36%	175	6.64%		0	0	2,329	0	132	0	142	0	25	0	6	0	2	0	33.50	1.87	34.47	3.14	34.94	2.87	
(V06) (565) Fayetteville, NC		43,344	31,612	72.93%	11,732	27.07%		21	1,172	27,142	323	4,470	394	4,478	309	6,673	73	399	21	182	52	85.51	26.14	51.52	14.91	38.35	4.69	
	(V06) (565) Fayetteville NC	29,592	21,730	73.43%	7,862	26.57%		0	881	18,850	242	2,880	306	3,307	264	4,192	41	259	2	104	26	85.19	24.02	53.80	15.49	37.90	1.83	
	(V06) (565GA) Jacksonville	2,892	1,515	52.39%	1,377	47.61%		0	33	1,304	7	211	6	271	6	1,000	3	74	10	32	1	91.45	48.71	56.97	27.67	52.62	14.50	
	(V06) (565GC) New Hanover County (Wilmington)	6,708	5,232	78.00%	1,476	22.00%		0	236	4,269	65	963	81	630	36	773	24	46	9	27	21	80.53	24.31	39.15	10.78	43.44	5.82	
	(V06) (565GD) Hamlet	1,303	1,003	76.98%	300	23.02%		0	2	903	2	100	0	89	0	204	0	2	0	5	0	78.80	18.07	2.00	41.00	24.89	8.62	
	(V06) (565GE) Robeson County	1,442	1,053	73.02%	389	26.98%		0	19	934	6	119	1	120	3	264	5	1	0	4	4	86.47	28.68		0.00	34.20	3.88	
	(V06) (565GF) Goldsboro	1,254	953	76.00%	301	24.00%		0	1	828	1	125	0	34	0	240	0	17	0	10	0	90.63	18.78	16.50	5.70	24.06	6.04	
	(V06) (565MB) IDES Fort Bragg	71	71	100.00%	0	0.00%		0	0	50	0	21	0	0	0	0	0	0	0	0	0				5.12			
	(V06) (565MD) IDES Camp Lejeune	82	55	67.07%	27	32.93%		0	0	4	0	51	0	27	0	0	0	0	0	0	0						29.00	
(V06) (590) Hampton, VA		34,133	26,170	76.67%	7,963	23.33%		16	192	21,022	4	5,148	32	5,470	66	1,967	64	240	25	286	1	36.67	32.07	36.36	13.44	31.58	13.63	
	(V06) (590) Hampton	30,455	23,829	78.24%	6,626	21.76%		0	192	19,237	4	4,592	32	4,480	66	1,632	64	232	25	282	1	31.72	32.27	36.85	13.30	32.12	13.15	
	(V06) (590GB) Norfolk/Virginia Beach CBOC	2,638	1,568	59.44%	1,070	40.56%		0	0	1,115	0	453	0	737	0	322	0	7	0	4	0	55.01	31.83	31.98	20.86	28.64	22.00	
	(V06) (590GC) Albemarle CBOC	979	712	72.73%	267	27.27%		0	0	638	0	74	0	253	0	13	0	1	0	0	0	45.52	28.33			40.63	5.96	
	(V06) (590MA) IDES Portsmouth	36	36	100.00%	0	0.00%		0	0	7	0	29	0	0	0	0	0	0	0	0	0							
	(V06) (590MB) IDES Langley	13	13	100.00%	0	0.00%		0	0	13	0	0	0	0	0	0	0	0	0	0	0				0.00			
	(V06) (590MC) IDES Fort Eustis	12	12	100.00%	0	0.00%		0	0	12	0	0	0	0	0	0	0	0	0	0	0				0.00		0.00	
(V06) (637) Asheville, NC		34,586	31,815	91.99%	2,771	8.01%		2	54	28,800	20	3,015	20	1,768	12	755	1	198	0	50	1	25.79	6.66	30.73	5.73	36.42	4.40	
	(V06) (637) Asheville-Oteen	31,468	28,856	91.70%	2,612	8.30%		0	14	25,965	6	2,891	4	1,643	3	728	0	195	0	46	1	25.82	7.00	30.79	5.75	36.18	3.49	
	(V06) (637GA) Franklin NC CBOC	1,414	1,312	92.79%	102	7.21%		0	14	1,238	5	74	8	80	1	17	0	3	0	2	0	39.00	6.12	24.93	4.14	35.00	9.44	
	(V06) (637GB) Rutherfordton CBOC	1,704	1,647	96.65%	57	3.35%		0	26	1,597	9	50	8	45	8	10	1	0	0	2	0	7.00	2.25	32.80	0.00	43.13	4.78	
(V06) (652) Richmond, VA		63,944	57,295	89.60%	6,649	10.40%		0	346	51,757	85	5,538	71	4,327	89	1,536	54	479	22	307	25	54.65	9.00	43.17	4.79	44.59	4.99	
	(V06) (652) Richmond	58,228	52,185	89.62%	6,043	10.38%		0	74	47,090	10	5,095	24	4,049	15	1,350	11	417	7	227	7	44.94	9.22	43.24	4.79	31.58	4.56	
	(V06) (652GA) Stafford/Fredericksburg	3,244	2,749	84.74%	495	15.26%		0	267	2,499	74	250	45	198	72	169	43	53	15	75	18	97.08	10.53	30.63	1.42	67.73	6.71	
	(V06) (652GE) Charlottesville CBOC, VA	1,601	1,551	96.88%	50	3.12%		0	2	1,431	1	120	0	39	1	5	0	5	0	1	0	25.04	2.50	33.08	4.68	26.74	3.96	
	(V06) (652GF) Emporia, VA	871	810	93.00%	61	7.00%		0	3	737	0	73	2	41	1	12	0	4	0	4	0	30.63	10.41	125.00	15.89	39.60	5.99	
(V06) (658) Salem, VA		40,637	37,139	91.39%	3,498	8.61%		11	136	34,660	28	2,479	16	1,989	18	1,047	22	389	21	73	31	28.34	4.15	50.32	6.77	39.56	0.70	
	(V06) (658) Salem	34,177	30,851	90.27%	3,326	9.73%		0	135	28,629	27	2,222	16	1,848	18	1,033	22	382	21	63	31	24.21	4.54	50.44	6.80	44.68	0.60	
	(V06) (658GA) Tazewell	563	560	99.47%	3	0.53%		0	0	557	0	3	0	1	0	0	0	0	0	2	0		1.59			47.00	0.72	
	(V06) (658GB) Danville	1,548	1,537	99.29%	11	0.71%		0	0	1,512	0	25	0	8	0	3	0	0	0	0	0	19.80	0.69	23.60	0.00	19.63	1.01	
	(V06) (658GC) Lynchburg	1,667	1,611	96.64%	56	3.36%		0	1	1,544	1	67	0	49	0	2	0	4	0	1	0	28.34	0.42	22.00	0.00	47.12	0.50	
	(V06) (658GD) Staunton	1,321	1,247	94.40%	74	5.60%		0	0	1,141	0	106	0	58	0	7	0	3	0	6	0	39.08	8.07	16.50	0.00	36.69	2.01	
	(V06) (658GE) Wytheville	1,361	1,333	97.94%	28	2.06%		0	0	1,277	0	56	0	25	0	2	0	0	0	1	0	25.73	5.05		0.00	19.40	0.30	
(V06) (659) Salisbury, NC		75,231	66,689	88.65%	8,542	11.35%		4	219	60,980	105	5,709	39	4,530	20	2,368	15	816	17	828	23	25.44	4.31	45.31	8.05	38.57	14.16	
	(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	38,998	34,202	87.70%	4,796	12.30%		0	175	31,181	94	3,021	35	2,724	17	936	4	427	4	709	21	23.01	9.36	4.69	41.03	8.34	28.02	25.05
	(V06) (659BY) Winston-Salem	14,320	12,923	90.24%	1,397	9.76%		0	9	11,874	3	1,049	2	657	1	623	3	83	0	34	0	26.11	4.21	49.20	5.99	44.58	5.74	
	(V06) (659GA) Charlotte	18,343	16,331	89.03%	2,012	10.97%		0	33	14,937	7	1,394	2	901	2	735	7	292	13	84	2	26.77	4.46	53.99	9.44	42.50	10.73	
	(V06) (659GB) Hickory	3,570	3,233	90.56%	337	9.44%		0	2	2,988	1	245	0	248	0	74	1	14	0	1	0	22.71	3.39	17.74	2.28	29.29	13.52	
(V07) (508) Atlanta, GA		116,103	100,936	86.94%	15,167	13.06%		16	2	93,343	2	7,593	0	9,240	0	4,898	0	387	0	642	0	59.71	14.43	49.74	5.15	18.95	2.55	
	(V07) (508) Atlanta	92,965	81,415	87.58%	11,550	12.42%		0	0	75,402	0	6,013	0	6,952	0	3,601	0	359	0	638	0	61.56	15.59	50.26	5.10	18.84	3.00	
	(V07) (508GA) Fort McPherson	5,528	5,005	90.54%	523	9.46%		0	1	4,820	1	185	0	308	0	212	0	2	0	1	0	67.01	12.15	28.35	1.24	16.30	0.64	
	(V07) (508GE) NE Georgia/Oakwood	2,792	2,449	87.71%	343	12.29%		0	1	2,095	1	354	0	307														

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	(V07) (544) Columbia SC	46,333	38,138	82.31%	8,195	17.69%	0	181	33,630	112	4,508	13	4,896	16	2,527	18	402	8	370	14	43.39	23.34	51.42	7.96	25.03	8.54
	(V07) (544BZ) Greenville SC	10,430	9,047	86.74%	1,383	13.26%	0	124	8,628	6	419	75	471	43	673	0	173	0	66	0	43.00	2.38	79.40	5.68	46.74	11.53
	(V07) (544GB) Florence SC	2,381	2,227	93.53%	154	6.47%	0	268	2,057	22	170	30	61	54	85	54	6	69	2	39	52.33	11.05			23.00	5.46
	(V07) (544GC) Rock Hill	4,383	4,196	95.73%	187	4.27%	0	0	4,040	0	156	0	174	0	11	0	1	0	1	0	41.61	2.04			42.82	3.00
	(V07) (544GD) Anderson County	1,775	1,732	97.58%	43	2.42%	0	0	1,668	0	64	0	32	0	10	0	0	0	1	0		1.00	31.28	1.43	25.05	2.29
	(V07) (544GE) Orangeburg County	1,290	1,249	96.82%	41	3.18%	0	0	1,210	0	39	0	35	0	6	0	0	0	0	0	32.00	1.86			19.17	4.19
	(V07) (544GF) Sumter County	1,574	1,439	91.42%	135	8.58%	0	0	1,253	0	186	0	128	0	2	0	3	0	2	0	33.32	10.27			26.50	3.04
	(V07) (544GG) Spartanburg,SC CBOC	2,537	2,285	90.07%	252	9.93%	0	0	2,082	0	203	0	172	0	79	0	1	0	0	0	36.00	8.94			25.53	7.55
	(V07) (544HK) Columbia VA Mobile Clinic	43	42	97.67%	1	2.33%	0	0	36	0	6	0	1	0	0	0	0	0	0	0				7.05		
	(V07) (544MB) IDES Ft Jackson	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0				13.00		
(V07) (557) Dublin, GA		25,264	19,630	77.70%	5,634	22.30%	31	755	17,082	660	2,548	52	2,720	43	2,198	0	526	0	190	0	59.76	17.42	54.40	11.03	35.31	5.65
	(V07) (557) Dublin	14,490	10,465	72.22%	4,025	27.78%	0	52	9,039	7	1,426	24	1,866	21	1,852	0	213	0	94	0	43.22	27.15	51.76	12.53	20.67	1.97
	(V07) (557GA) Macon GA	1,742	1,538	88.29%	204	11.71%	0	3	1,289	2	249	0	130	1	69	0	5	0	0	0	27.08	7.72	33.86	2.03	43.13	11.92
	(V07) (557GB) Albany GA	2,055	1,483	72.17%	572	27.83%	0	53	1,187	7	296	27	244	19	99	0	227	0	2	0	103.53	35.07	29.16	9.95	40.68	8.61
	(V07) (557GC) Baldwin County	472	376	79.66%	96	20.34%	0	0	289	0	87	0	21	0	4	0	5	0	66	0	29.21	8.68	146.78	15.74	25.08	2.19
	(V07) (557GE) Brunswick	4,682	4,297	91.78%	385	8.22%	0	0	3,956	0	341	0	268	0	99	0	11	0	7	0	53.75	4.57	59.07	7.50	32.12	9.40
	(V07) (557HA) Perry	1,823	1,471	80.69%	352	19.3																				

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									0 - 14 Days ⁸	14 Days ⁹	15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	31 - 60 days ¹²	EWL 31 - 60 Days ¹³	61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	120 Days ¹⁸	EWL greater than 120 Days ¹⁹														
	(V08) (673) Tampa	84,304	74,292	88.12%	10,012	11.88%	0	1,315	70,359	331	3,933	195	4,025	194	4,311	222	981	200	695	173	34.39	0.82	57.77	9.44	34.78	3.31								
	(V08) (673B2) New Port Richey	22,698	20,916	92.15%	1,782	7.85%	0	0	20,086	0	830	0	687	0	307	0	134	0	654	0	23.86	1.69	55.15	8.38	35.88	4.39								
	(V08) (673GB) Lakeland	4,160	3,549	85.31%	611	14.69%	0	0	3,157	0	392	0	360	0	194	0	12	0	45	0	15.00	3.62	41.22	13.42	17.68	10.21								
	(V08) (673GC) Brooksville	5,916	5,856	98.99%	60	1.01%	0	0	5,779	0	77	0	19	0	10	0	3	0	28	0		1.43	23.32	0.80	25.22	3.02								
	(V08) (673GF) Zephyrhills	3,218	3,203	99.53%	15	0.47%	0	0	3,111	0	92	0	10	0	1	0	3	0	1	0		1.28		6.40	26.38	2.25								
(V08) (675) Orlando, FL		103,939	93,475	89.93%	10,464	10.07%	8	1,076	88,513	292	4,962	210	5,891	357	3,156	97	1,027	91	390	29	37.89	1.94	46.73	6.56	29.29	0.97								
	(V08) (675) Orlando	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0				1.18										
	(V08) (675BU) Orlando Domiciliary	109	76	69.72%	33	30.28%	0	0	73	0	3	0	11	0	5	0	12	0	5	0														
	(V08) (675GA) Viera Outpatient Clinic	19,973	18,223	91.24%	1,750	8.76%	0	650	17,406	229	817	161	1,244	202	333	35	149	6	24	17	11.00	0.96	42.48	2.00	27.60	0.92								
	(V08) (675GB) Daytona Beach Outpatient Clinic	15,738	14,764	93.81%	974	6.19%	0	65	14,289	5	475	0	634	43	240	5	63	11	37	1	21.00	0.73	49.36	2.41	27.14	0.42								
	(V08) (675GC) Kissimmee CBOC	3,187	2,944	92.38%	243	7.62%	0	0	2,867	0	77	0	145	0	83	0	14	0	1	0	30.00	4.48	62.08	2.60	36.96	2.33								
	(V08) (675GD) Orange City	2,193	2,125	96.90%	68	3.10%	0	0	2,060	0	65	0	42	0	19	0	5	0	2	0		1.88	62.61	5.43	17.20	1.56								
	(V08) (675GE) Leesburg CBOC	2,490	2,442	98.07%	48	1.93%	0	0	2,413	0	29	0	23	0	18	0	6	0	1	0	68.00	0.76	55.22	0.75	16.50	0.55								
	(V08) (675GF) Clermont CBOC	1,268	1,260	99.37%	8	0.63%	0	0	1,203	0	57	0	6	0	1	0	0	0	1	0	21.00	2.55	21.93	2.46	26.44	0.77								
	(V08) (																																	

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(V10) (539) Cincinnati, OH	(V10) (538GE) Cambridge	1,095	1,040	94.98%	55	5.02%	0	0	975	0	65	0	50	0	5	0	0	0	0	0	22.00	3.88	41.47	5.24	27.13	2.55
		39,426	35,968	91.23%	3,458	8.77%	16	2	34,273	0	1,695	0	2,156	1	826	0	195	0	281	1	32.15	2.23	42.17	4.63	21.00	1.84
	(V10) (539) Cincinnati	28,395	25,333	89.22%	3,062	10.78%	0	0	23,923	0	1,410	0	1,897	0	729	0	165	0	271	0	31.82	2.13	43.12	5.15	18.42	2.15
	(V10) (539A4) CINCINNATI,FT.THOMAS	541	512	94.64%	29	5.36%	0	0	493	0	19	0	21	0	8	0	0	0	0	0				2.26		0.03
	(V10) (539GA) Bellevue	1,448	1,388	95.86%	60	4.14%	0	0	1,362	0	26	0	31	0	18	0	8	0	3	0	17.54	2.55	12.00	1.01	16.00	2.25
	(V10) (539GB) Cincinnati (Clermont County)	3,543	3,438	97.04%	105	2.96%	0	0	3,350	0	88	0	75	0	22	0	4	0	4	0	43.06	2.36	33.11	1.50	15.00	1.52
	(V10) (539GC) Lawrenceburg (Dearborn County)	1,525	1,454	95.34%	71	4.66%	0	0	1,381	0	73	0	51	0	16	0	3	0	1	0	31.18	6.30	20.75	1.92	31.64	3.39
	(V10) (539GD) Florence	1,925	1,902	98.81%	23	1.19%	0	2	1,877	0	25	0	12	1	5	0	6	0	0	1	62.71	1.41	32.28	1.74	20.33	1.29
	(V10) (539GE) Fairfield Hamilton	1,519	1,416	93.22%	103	6.78%	0	0	1,377	0	39	0	65	0	27	0	9	0	2	0	27.37	0.49	38.52	2.76	24.86	0.36
	(V10) (539GF) Georgetown	530	525	99.06%	5	0.94%	0	0	510	0	15	0	4	0	1	0	0	0	0	0	25.50	1.31	24.00	0.81	26.60	0.12
(V10) (541) Cleveland, OH		71,468	64,120	89.72%	7,348	10.28%	5	5	56,995	5	7,125	0	6,418	0	568	0	247	0	115	0	27.97	5.12	36.17	5.85	33.00	2.89
	(V10) (541) Cleveland-Wade Park	30,841	27,392	88.82%	3,449	11.18%	0	3	24,254	3	3,138	0	3,196	0	167	0	47	0	39	0	33.99	7.52	32.94	5.33	43.79	1.19
	(V10) (541BY) Canton	4,423	3,931	88.88%	492	11.12%	0	0	3,425	0	506	0	412	0	71	0	7	0	2	0	21.51	5.66	43.02	12.25	25.98	0.24
	(V10) (541BZ) Youngstown	4,212	3,788	89.93%	424	10.07%	0	0	3,384	0	404	0	279	0	54	0	57	0	34	0	25.70	3.48	58.81	12.16	32.65	8.83
	(V10) (541GB) Lorain	2,193	2,135	97.36%	58	2.64%	0	0	1,963	0	172	0	44	0	12	0	2	0	0	0	19.55	2.13	34.34	2.20	20.22	1.

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	(V11) (655GH) Cheboygan	702	695	99.00%	7	1.00%	0	0	673	0	22	0	6	0	0	0	0	0	1	0	20.13	0.72	23.00	0.79	38.00	1.25
	(V11) (655GI) Grayling	535	489	91.40%	46	8.60%	0	3	382	3	107	0	18	0	21	0	7	0	0	0	21.90	7.36	74.86	12.18	34.25	6.39
(V12) (537) Jesse Brown VAMC (Chicago), IL		44,885	40,198	89.56%	4,687	10.44%	2	77	36,648	5	3,550	0	3,049	25	1,393	13	238	21	7	13	22.14	7.10	36.47	7.58	24.71	3.18
	(V12) (537) Jesse Brown VAMC - Chicago HCS	34,597	31,062	89.78%	3,535	10.22%	0	77	28,531	5	2,531	0	2,247	25	1,076	13	206	21	6	13	23.55	6.23	35.05	6.68	20.76	0.48
	(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,976	6,966	87.34%	1,010	12.66%	0	0	6,197	0	769	0	690	0	290	0	29	0	1	0	23.52	6.49	44.19	17.71	30.15	6.22
	(V12) (537GA) Chicago Heights	651	631	96.93%	20	3.07%	0	0	560	0	71	0	16	0	3	0	1	0	0	0	17.71	6.36		0.39	29.00	1.31
	(V12) (537GD) Lakeside	1,275	1,154	90.51%	121	9.49%	0	0	985	0	169	0	96	0	23	0	2	0	0	0	23.60	10.71			2.00	0.00
	(V12) (537HA) Auburn Gresham	386	385	99.74%	1	0.26%	0	0	375	0	10	0	0	0	1	0	0	0	0	0	12.84	1.53			31.25	1.16
(V12) (556) Captain James A Lovell FHCC		14,340	13,429	93.65%	911	6.35%	6	14	11,659	1	1,770	2	859	1	48	0	0	3	4	7	20.10	2.65	26.86	4.89	28.78	4.59
	(V12) (556) Captain James A Lovell FHCC	12,618	11,761	93.21%	857	6.79%	6	14	10,087	1	1,674	2	814	1	39	0	0	3	4	7	21.44	3.38	26.88	4.73	29.53	5.69
	(V12) (556GA) Evanston	373	360	96.51%	13	3.49%	0	0	337	0	23	0	13	0	0	0	0	0	0	0	14.40	1.59		4.41	29.25	4.04
	(V12) (556GC) McHenry	707	671	94.91%	36	5.09%	0	0	637	0	34	0	27	0	9	0	0	0	0	0	18.86	0.59	2.00	31.30	30.33	1.69
	(V12) (556GD) Kenosha County	642	637	99.22%	5	0.78%	0	0	598	0	39	0	5	0	0	0	0	0	0	0	16.00	1.52	23.67	5.94	21.92	2.25
(V12) (578) Hines, IL		50,101	42,104	84.04%	7,997	15.96%	2	1	38,191	1	3,913	0	5,844	0	2,080	0	48	0	25	0	33.42	9.47	38.67	11.16	20.55	7.78
	(V12) (578) Hines	40,925	33,833	82.67%	7,092	17.33%	0	1	30,690	1	3,143	0	5,113	0	1,912	0	45	0	22	0	36.20	12.47	38.33	11.75	20.97	

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	(V15) (589GT) Seneca	17	17	100.00%	0	0.00%	0	0	16	0	1	0	0	0	0	0	0	0	0	0	30.00	0.00				
	(V15) (589GU) Lawrence	280	265	94.64%	15	5.36%	0	0	264	0	1	0	8	0	6	0	1	0	0	0	33.50	0.14			62.50	0.09
	(V15) (589GV) Ft. Scott (Bourbon Co.)	341	316	92.67%	25	7.33%	0	0	295	0	21	0	14	0	10	0	0	0	1	0	53.33	5.34			65.13	9.53
	(V15) (589MA) Ft. Riley DES Clinic	50	49	98.00%	1	2.00%	0	0	16	0	33	0	1	0	0	0	0	0	0	0				0.00		
	(V15) (589MD) IDES Fort Leavenworth	18	18	100.00%	0	0.00%	0	0	8	0	10	0	0	0	0	0	0	0	0	0				0.00		
(V15) (589) Wichita, KS		17,919	16,632	92.82%	1,287	7.18%	2	131	15,403	30	1,229	14	860	6	379	1	42	10	6	70	23.67	3.26	37.20	6.55	20.49	1.73
	(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,527	14,310	92.16%	1,217	7.84%	0	81	13,241	9	1,069	13	808	6	361	0	42	5	6	48	22.93	2.19	37.35	6.78	19.73	1.95
	(V15) (589G2) Dodge City	245	245	100.00%	0	0.00%	0	2	242	0	3	0	0	0	0	0	0	0	0	2	10.50	0.73		0.00	18.67	0.00
	(V15) (589G3) Liberal	47	47	100.00%	0	0.00%	0	2	46	0	1	0	0	0	0	0	0	1	0	1		1.41		0.00		0.00
	(V15) (589G4) Hays	554	548	98.92%	6	1.08%	0	1	508	0	40	0	6	0	0	1	0	0	0	0	28.91	4.61		0.86	16.00	0.23
	(V15) (589G5) Parsons	334	331	99.10%	3	0.90%	0	7	329	0	2	0	2	0	1	0	0	2	0	5	34.40	0.55	7.00	0.00	14.00	0.00
	(V15) (589G7) Hutchinson	427	421	98.59%	6	1.41%	0	10	387	0	34	0	6	0	0	0	0	2	0	8	28.33	3.21		0.03		0.01
	(V15) (589GW) Salina	773	720	93.14%	53	6.86%	0	28	648	21	72	1	36	0	17	0	0	0	0	6	8.29	8.17		0.15	40.33	2.89
	(V15) (589MB) IDES McConnell AFB	12	10	83.33%	2	16.67%	0	0	2	0	8	0	2	0	0	0	0	0	0	0				0.00		
(V15) (657) Marion, IL		22,390	19,552	87.32%	2,838	12.68%	16	79	17,456	36	2,096	30	1,365	10	1,443	2	26	0	4	1	25.30	4.01	45.74	8.43	26.21	4.40
	(V15) (657AS) Marion IL	9,098	7,803	85.77%	1,295	14.23%	0	78	6,920	36	883	30	623	10	669	2	3	0	0	0	22.17	1.85	38.58	10.66	20.47	3.60
	(V15) (657GJ) Evansville	7,639	6,465	84.63%	1,174	15.37%	0	1	5,704	0	761	0	485	0	673	0	14	0	2	1	29.57	3.94	54.53	6.03	30.19	3.07
	(V15) (657GK) Mt. Vernon	818																								

Facility (Administrative Parent) (Data On 10/15/14)			Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶			Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V16) (586GF) Columbus	688	647	94.04%	41	5.96%	0	0	618	0	29	0	25	0	12	0	4	0	0	0	33.12	2.62	28.00	0.00	13.40	0.16	
	(V16) (586GG) McComb	683	632	92.53%	51	7.47%	0	4	568	1	64	0	38	3	7	0	5	0	1	0	39.78	9.59			21.00	1.24	
(V16) (598) Little Rock, AR		62,770	57,671	91.88%	5,099	8.12%	17	16	52,875	9	4,796	2	3,000	3	1,623	1	305	1	171	0	38.59	7.75	42.03	3.26	30.57	6.58	
	(V16) (598) Central AR. Veterans HCS LR	28,399	26,210	92.29%	2,189	7.71%	0	7	24,369	6	1,841	1	1,511	0	392	0	175	0	111	0	23.25	0.26	38.10	3.19	17.00	0.68	
	(V16) (598A0) Central AR. Veterans HCS NLR	22,537	20,396	90.50%	2,141	9.50%	0	6	18,281	3	2,115	0	1,054	3	1,009	0	50	0	28	0	23.97	8.17	47.45	3.42	25.63	8.83	
	(V16) (598GA) Mountain Home	1,708	1,686	98.71%	22	1.29%	0	0	1,626	0	60	0	18	0	3	0	0	0	1	0	17.76	1.98	20.80	3.44	39.20	5.82	
	(V16) (598GB) Eldorado	1,324	1,189	89.80%	135	10.20%	0	1	1,119	0	70	0	56	0	54	0	21	1	4	0	66.79	9.65	24.50	0.00	49.50	3.84	
	(V16) (598GC) Hot Springs	1,355	1,318	97.27%	37	2.73%	0	0	1,265	0	53	0	28	0	9	0	0	0	0	0	31.71	2.94	16.56	1.11	36.83	0.26	
	(V16) (598GD) Mena	768	755	98.31%	13	1.69%	0	0	725	0	30	0	8	0	3	0	0	0	2	0	30.67	4.29	14.00	0.00	5.50	4.84	
	(V16) (598GE) Pine Bluff CBOC	1,124	1,060	94.31%	64	5.69%	0	0	938	0	122	0	45	0	12	0	3	0	4	0	18.22	6.39	23.00	0.00	39.20	8.38	
	(V16) (598GF) Searcy	2,740	2,615	95.44%	125	4.56%	0	0	2,436	0	179	0	69	0	24	0	27	0	5	0	44.88	7.63	28.11	0.00	66.08	1.26	
	(V16) (598GG) Conway	2,364	2,027	85.74%	337	14.26%	0	2	1,761	0	266	1	185	0	112	1	28	0	12	0	67.05	16.79	19.31	3.96	41.29	6.39	
	(V16) (598GH) Russellville	441	406	92.06%	35	7.94%	0	0	346	0	60	0	26	0	5	0	1	0	3	0	28.32	7.19	28.67	0.00	43.50	8.36	
	(V16) (598PA) Little Rock PR RTP	10	9	90.00%	1	10.00%	0	0	9	0	0	0	0	0	0	0	0	0	1	0				0.67			
(V16) (623) Muskogee, OK		22,355	20,371	91.13%	1,984	8.87%	0	53	18,303	10	2,068	14	1,594	16	387	8	3	3	0	2	32.39	5.45	34.99	6.72	28.90	2.02	
	(V16) (623) Muskogee	10,367	9,566	92.27%	801	7.73%	0	35	8,693	5	873	7	626	14	172	5	3	2	0	2	19.83	1.44	35.81	5.47	26.57	2.45	
	(V16) (623BY) Tulsa	9,907	8,872	89.55%	1,035	10.45%	0	14	7,751	3	1,121	6	867	2	168	3	0	0	0	0	31.76	8.00	34.25	8.39	29.71	1.37	
	(V16) (623GA) Hartshorne	905	891	98.45%	14	1.55%	0	0	857	0	34	0	12	0	2	0	0	0	0	0	31.52	0.60	11.50	0.57	31.11	1.89	
	(V16) (623GB) Vinita	1,176	1,042	88.61%	134	11.39%	0	4	1,002	2	40	1	89	0	45	0	0	1	0	0	60.11	11.99	41.50	1.32	31.15	3.34	
	(V16) (629) New Orleans, LA	40,009	32,730	81.81%	7,279	18.19%	24	63	28,181	4	4,549	10	4,546	13	2,693	25	32	10	8	1	34.22	12.70	41.74	14.87	33.34	6.23	
	(V16) (629) New Orleans	27,415	21,710	79.19%	5,705	20.81%	0	58	18,264	4	3,446	7	3,350	13	2,321	24	27	9	7	1	35.41	18.35	42.71	15.85	27.92	11.06	
	(V16) (629BY) Baton Rouge	6,811	5,655	83.03%	1,156	16.97%	0	5	4,916	0	739	3	863	0	290	1	2	1	1	0	33.82	15.66	38.53	9.40	34.96	3.25	
	(V16) (629GA) Houma	859	841	97.90%	18	2.10%	0	0	793	0	48	0	15	0	3	0	0	0	0	0	21.04	3.14	28.40	0.53	33.31	1.72	
	(V16) (629GB) Hammond CBOC LA	2,269	2,052	90.44%	217	9.56%	0	0	1,903	0	149	0	171	0	45	0	1	0	0	0	38.48	1.03	36.81	2.85	47.75	7.14	
	(V16) (629GC) Slidell CBOC LA	1,473	1,355	91.99%	118	8.01%	0	0	1,258	0	97	0	84	0	32	0	2	0	0	0	35.74	2.70	24.67	4.83	57.52	2.34	
	(V16) (629GD) St. John CBOC LA	754	729	96.68%	25	3.32%	0	0	697	0	32	0	24	0	1	0	0	0	0	0	32.43	3.24	14.20	2.91	24.78	2.22	
	(V16) (629GE) Franklin	169	157	92.90%	12	7.10%	0	0	129	0	28	0	12	0	0	0	0	0	0	0	23.43	4.30			31.50	9.53	
	(V16) (629GF) Bogalusa	259	231	89.19%	28	10.81%	0	0	221	0	10	0	27	0	1	0	0	0	0	0	18.29	2.91			35.33	5.34	
(V16) (635) Oklahoma City, OK		35,354	30,899	87.40%	4,455	12.60%	36	129	27,591	72	3,308	14	2,548	20	1,484	10	295	8	128	5	33.37	3.54	49.95	8.97	31.10	2.00	
	(V16) (635) Oklahoma City	30,473	26,229	86.07%	4,244	13.93%	0	127	23,258	71	2,971	14	2,395	20	1,428	10	293	7	128	5	31.97	3.05	50.33	9.27	31.90	1.82	
	(V16) (635GA) Lawton	2,467	2,358	95.58%	109	4.42%	0	1	2,196	0	162	0	67	0	42	0	0	1	0	0	51.60	4.50	25.69	1.29	30.43	1.47	
	(V16) (635GB) Wichita Falls	1,019	988	96.96%	31	3.04%	0	0	887	0	101	0	27	0	4	0	0	0	0	0	27.53	5.09			31.16	3.65	
	(V16) (635GC) Blackwell	149	143	95.97%	6	4.03%	0	0	133	0	10	0	5	0	1	0	0	0	0	0	24.91	1.67			13.00	0.00	
	(V16) (635GD) Ada	366	337	92.08%	29	7.92%	0	1	311	1	26	0	27	0	1	0	1	0	0	0	46.43	4.79			41.86	5.66	
	(V16) (635GE) Stillwater	396	382	96.46%	14	3.54%	0	0	371	0	11	0	9	0	5	0	0	0	0	0	16.00	2.53	12.00		30.17	0.36	
	(V16) (635GF) Altus	99	91	91.92%	8	8.08%	0	0	88	0	3	0	6	0	1	0	1	0	0	0	11.00	9.60				2.29	
	(V16) (635GG) Enid	166	156	93.98%	10	6.02%	0	0	146	0	10	0	9	0	1	0	0	0	0	0	10.00	1.18	22.75	0.00	24.67	0.13	
	(V16) (635HB) Ardmore	219	215	98.17%	4	1.83%	0	0	201	0	14	0	3	0	1	0	0	0	0	0	10.00	1.91			19.20	4.55	
(V16) (667) Shreveport, LA		38,188	35,526	93.03%	2,662	6.97%	23	6	33,346	5	2,180	1	1,554	0	745	0	210	0	153	0	45.29	6.22	43.98	3.63	28.23	2.91	
	(V16) (667) Overton Brooks VAMC	29,443	27,172	92.29%	2,271	7.71%	0	4	25,453	3	1,719	1	1,340	0	653	0	164	0	114	0	32.73	8.17	44.94	3.74	23.54	2.77	
	(V16) (667GA) Texarkana	2,487	2,316	93.12%	171	6.88%	0	1	2,199	1	117	0	90	0	53	0	27	0	1	0	63.55	4.56	18.50	4.19	30.93	3.10	
	(V16) (667GB) Monroe	1,780	1,714	96.29%	66	3.71%	0	0	1,588	0	126	0	45	0	17	0	2	0	2	0	38.47	1.59	27.18	1.12	36.61	2.52	
	(V16) (667GC) Longview	4,476	4,322	96.56%	154	3.44%	0	1	4,104	1	218	0	79	0	22	0	17	0	36	0	35.24	5.47	40.67	1.73	20.88	3.58	
	(V16) (667MA) IDES Barksdale AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0							
(V17) (549) Dallas, TX		89,964	82,412	91.61%	7,552	8.39%	15	9	75,692	1	6,720	8	5,929	0	1,295	0	215	0	113	0	33.60	5.09	37.38	4.47	26.96	3.67	
	(V17) (549) Dallas VAMC	65,066	59,606	91.61%	5,460	8.39%	0	8	55,068	0	4,538	8	4,275	0	904	0	176	0	105	0	32.46	5.62	39.85	4.61	27.10	1.70	
	(V17) (549A4) Bonham VAMC	6,180	5,496	88.93%	684	11.07%	0	1	5,075	1	421	0	551	0	129	0	2	0	2	0	22.82	3.56	32.95	6.13	22.12	7.74	
	(V17) (549BV) VADOM Bonham	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		3.00					
	(V17) (549BY) Fort Worth Satellite	13,527	12,631	93.38%	896	6.62%	0	0	11,558	0	1,073	0	711	0	152	0	28	0	5	0	18.32	2.75	32.66	2.46	24.90	5.52	
	(V17) (549GA) Camp-Fannin	1,381	1,110	80.38%	271	19.62%	0	0	892	0	218	0	163	0	99	0	9	0	0	0	61.28	13.91	27.47	1.90	70.86	8.86	
	(V17) (549GD) Denton Area Primary Care Network	1,673	1,572	93.96%	101	6.04%	0	0	1,287	0	285	0	100	0	0	0	0	0	1	0	25.81	7.75	15.75	1.00	28.70	4.76	
	(V17) (549GE) Decatur Area Primary Care Network	408	400	98.04%	8	1.96%	0	0	358	0	42	0	5	0	3	0	0	0	0	0	26.63	2.98				10.19	
	(V17) (549GF) Eastland Area Primary Care Network	411	360	87.59%	51	12.41%	0	0	348	0	12	0	44	0	7	0	0	0	0	0	46.69	1.52					
	(V17) (549GH) Greenville Area PCN	368	365	99.18%	3	0.82%	0	0	31																		

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)		Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V17) (740GC) Corpus Christi	5,474	4,764	87.03%	710	12.97%	0	0	4,285	0	479	0	474	0	186	0	36	0	14	0	33.74	12.36	61.92	4.45	24.02	4.55
	(V17) (740GD) Laredo	1,247	1,233	98.88%	14	1.12%	0	0	1,198	0	35	0	8	0	6	0	0	0	0	0	11.21	2.22	21.29	1.44	36.61	2.97
(V18) (501) New Mexico HCS		45,339	37,069	81.76%	8,270	18.24%	1	211	32,524	184	4,545	10	4,128	12	3,497	2	576	1	69	2	45.63	16.54	48.14	11.51	35.17	7.87
	(V18) (501) Albuquerque	35,499	28,721	80.91%	6,778	19.09%	0	208	24,977	182	3,744	9	3,173	12	3,068	2	480	1	57	2	38.77	22.79	48.46	11.19	24.92	6.97
	(V18) (501BV) Gallup Domiciliary	4	3	75.00%	1	25.00%	0	0	3	0	0	0	1	0	0	0	0	0	0	0						
	(V18) (501G2) Las Vegas	843	806	95.61%	37	4.39%	0	0	735	0	71	0	34	0	2	0	0	0	1	0	22.20	3.97	41.67	0.00	32.33	11.16
	(V18) (501GA) Artesia	586	544	92.83%	42	7.17%	0	0	493	0	51	0	36	0	6	0	0	0	0	0	24.59	0.18		0.00	31.20	9.56
	(V18) (501GB) Farmington	1,447	946	65.38%	501	34.62%	0	1	850	1	96	0	458	0	40	0	2	0	1	0	44.69	22.59	28.00	0.00	46.56	13.40
	(V18) (501GC) Silver City	529	510	96.41%	19	3.59%	0	1	487	1	23	0	14	0	3	0	1	0	1	0	31.40	3.25	27.00	0.00	37.10	5.81
	(V18) (501GD) Gallup NM	1,006	922	91.65%	84	8.35%	0	0	855	0	67	0	47	0	15	0	22	0	0	0	61.67	1.93		0.00	30.41	9.02
	(V18) (501GE) Espanola	403	370	91.81%	33	8.19%	0	1	330	0	40	1	27	0	6	0	0	0	0	0	31.67	3.35	22.00	0.00	53.00	10.99
	(V18) (501GH) Truth or Consequences	265	264	99.62%	1	0.38%	0	0	252	0	12	0	1	0	0	0	0	0	0	0	21.50	1.05				5.67
	(V18) (501GI) Alamogordo	459	448	97.60%	11	2.40%	0	0	417	0	31	0	8	0	3	0	0	0	0	0	23.56	4.73	28.50	0.00	26.60	7.43
	(V18) (501GJ) Durango	886	876	98.87%	10	1.13%	0	0	859	0	17	0	7	0	2	0	1	0	0	0	18.38	0.46	21.00	0.00	31.00	1.58
	(V18) (501GK) Santa Fe	892	653	73.21%	239	26.79%	0	0	529	0	124	0	119	0	111	0	1	0	8	0	27.11	30.52	25.33	0.00	37.13	4.28
	(V18) (501GM) Rio Rancho	2,223	1,719	77.33%	504	22.67%	0	0	1,471	0	248	0	194	0	240	0	69	0	1	0	72.46	17.43	45.92	20.98	51.89	12.71
	(V18) (501HB) Raton	290	280	96.55%	10	3.45%	0	0	260	0	20	0	9	0	1	0	0	0	0	0	31.00	2.29	31.67	0.00	12.00	8.89
	(V18) (501MA) IDES Kirtland AFB	7	7	100.00%	0	0.00%	0	0	6	0	1	0	0	0	0	0	0	0	0	0				0.00		
(V18) (504) Amarillo, TX		20,175	18,496	91.68%	1,679	8.32%	5	9	17,575	6	921	3	976	0	525	0	105	0	73	0	44.16	11.30	38.62	2.44	79.66	0.67
	(V18) (504) Amarillo HCS	12,531	11,307	90.23%	1,224	9.77%	0	9	10,757	6	550	3	676	0	450	0	66	0	32	0	52.49	14.99	37.93	2.49	68.80	0.48
	(V18) (504BY) Lubbock TX	6,804	6,378	93.74%	426	6.26%	0	0	6,042	0	336	0	275	0	73	0	37	0	41	0	21.53	3.62	40.27	2.33	87.45	0.60
	(V18) (504BZ) Clovis	746	734	98.39%	12	1.61%	0	0	717	0	17	0	10	0	0	0	2	0	0	0	34.32	0.82	24.88	0.89	11.33	1.53
	(V18) (504GA) Childress	55	48	87.27%	7	12.73%	0	0	43	0	5	0	6	0	1	0	0	0	0	0		1.10				2.30
	(V18) (504HB) Dalhart	39	29	74.36%	10	25.64%	0	0	16	0	13	0	9	0	1	0	0	0	0	0	31.38	21.95	35.50	1.11		
(V18) (519) Big Spring, TX		7,810	7,204	92.24%	606	7.76%	39	77	6,384	29	820	21	446	11	85	12	40	4	35	0	18.66	6.32	35.18	6.67	32.47	6.06
	(V18) (519) West Texas HCS	3,795	3,597	94.78%	198	5.22%	0	59	3,200	19	397	21	136	8	26	7	9	4	27	0	17.30	7.67	28.72	6.49	21.39	2.86
	(V18) (519GA) Permian Basin CBOC	913	798	87.40%	115	12.60%	0	8	619	0	179	0	104	3	10	5	0	0	1	0	18.50	6.98	38.85	31.35	28.84	9.44
	(V18) (519GB) Hobbs	278	212	76.26%	66	23.74%	0	0	192	0	20	0	29	0	16	0	18	0	3	0	4.50	2.92	21.57	14.00	58.79	38.80
	(V18) (519GD) Ft Stockton	10	10	100.00%	0	0.00%	0	0	7	0	3	0	0	0	0	0	0	0	0	0	12.50	10.67				
	(V18) (519HC) Abilene TX	1,795	1,656	92.26%	139	7.74%	0	0	1,530	0	126	0	97	0	27	0	11	0	4	0	17.78	4.24	48.87	4.06	26.06	1.73
	(V18) (519HF) San Angelo	1,019	931	91.36%	88	8.64%	0	10	836	10	95	0	80	0	6	0	2	0	0	0	24.18	9.23	17.43	11.75	37.67	5.81
(V18) (644) Phoenix, AZ		67,279	56,840	84.48%	10,439	15.52%	1	107	49,646	22	7,194	27	6,586	20	2,276	24	955	12	622	2	38.94	10.10	45.64	16.41	29.62	5.29
	(V18) (644) Phoenix	50,743	42,185	83.13%	8,558	16.87%	0	85	36,538	16	5,647	19	5,069	14	2,010	22	893	12	586	2	39.58	12.24	46.21	16.88	25.40	4.81
	(V18) (644BY) Southeast	8,888	7,667	86.26%	1,221	13.74%	0	20	6,785	4	882	8	950	6	205	2	43	0	23	0	40.21	8.89	45.00	6.18	40.89	7.07
	(V18) (644GA) Sun City	4,693	4,297	91.56%	396	8.44%	0	2	3,906	2	391	0	360	0	19	0	8	0	9	0	21.99	4.24	37.44	15.49	28.91	5.83
	(V18) (644GB) Show Low	950	859	90.42%	91	9.58%	0	0	720	0	139	0	86	0	5	0	0	0	0	0	34.32	16.86	51.80	18.38	25.20	0.52
	(V18) (644GD) Payson (Gila County)	20	15	75.00%	5	25.00%	0	0	4	0	11	0	4	0	0	0	1	0	0	0		16.00			94.00	25.86
	(V18) (644GE) Thunderbird	1,853	1,694	91.42%	159	8.58%	0	0	1,581	0	113	0	113	0	35	0	9	0	2	0	52.22	7.86	18.95	4.66	25.07	6.60
	(V18) (644GF) Globe	132	123	93.18%	9	6.82%	0	0	112	0	11	0	4	0	2	0	1	0	2	0	19.50	7.13	12.00			0.60
(V18) (649) Northern Arizona HCS		13,618	11,691	85.85%	1,927	14.15%	15	523	10,860	109	831	213	1,005	72	757	23	141	17	24	89	42.45	7.56	58.27	11.03	31.19	0.48
	(V18) (649) Prescott	10,114	8,690	85.92%	1,424	14.08%	0	523	8,147	109	543	213	566	72	697	23	141	17	20	89	35.38	4.20	58.82	11.06	27.77	0.61
	(V18) (649GA) Kingman	1,192	1,062	89.09%	130	10.91%	0	0	976	0	86	0	107	0	21	0	0	0	2	0	47.15	5.90	7.00	0.00	184.50	0.21
	(V18) (649GB) Flagstaff	348	269	77.30%	79	22.70%	0	0	239	0	30	0	76	0	3	0	0	0	0	0	46.89	12.79	16.75	0.33		0.00
	(V18) (649GC) Lake Havasu	990	920	92.93%	70	7.07%	0	0	842	0	78	0	64	0	6	0	0	0	0	0	36.37	6.01	11.00	0.00	13.80	0.00
	(V18) (649GD) Anthem	234	229	97.86%	5	2.14%	0	0	202	0	27	0	4	0	1	0	0	0	0	0	28.38	5.20			24.00	0.44
	(V18) (649GE) Cottonwood (Yavapai County)	738	519	70.33%	219	29.67%	0	0	453	0	66	0	188	0	29	0	0	0	2	0	52.74	20.77		3.17	19.67	0.00
	(V18) (649HK) Prescott	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0	17.00	0.00				
(V18) (678) Southern Arizona HCS		42,629	38,937	91.34%	3,692	8.66%	0	89	35,456	27	3,481	14	2,330	17	930	3	313	11	119	17	35.88	8.13	30.97	4.60	34.90	6.84
	(V18) (678) Tucson	31,446	28,503	90.64%	2,943	9.36%	0	74	25,741	23	2,762	8	1,866	12	722	3	250	11	105	17	24.12	11.08	31.00	5.03	31.17	8.50
	(V18) (678GA) Sierra Vista	2,833	2,618	92.41%	215	7.59%	0	5	2,401	2	217	2	119	1	71	0	18	0	7	0	60.08	3.07	36.39	1.82	48.03	3.55
	(V18) (678GB) Yuma	1,824	1,698	93.09%	126	6.91%	0	7	1,590	2	108	4	93	1	29	0	3	0	1	0	32.31	6.16	33.37	2.42	36.88	2.23
	(V18) (678GC) Casa Grande	1,725	1,648	95.54%	77	4.46%	0	3	1,542	0	106	0	32	3	17	0	24	0	4	0	20.41	4.67	22.77	3.35	21.50	6.21
	(V18) (678GD) Safford	318	311	97.80%	7	2.20%	0	0	298	0	13	0	5	0	1	0	1	0	0	0	18.25	1.75	13.00	3.60	39.00	1.31
	(V18) (678GE) Green Valley	433	405	93.53%	28	6.47%	0	0	371	0	34	0	22	0	5	0	1	0	0	0	36.60	2.87	42.67	2.50	55.00	8.33

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)		Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V19) (442GD) Greeley	2,199	2,018	91.77%	181	8.23%	0	7	1,889	0	129	5	107	2	73	0	1	0	0	0	17.53	3.38	56.83	8.54	32.27	1.53
	(V19) (442HK) R&C Healthcare MOC WY	259	254	98.07%	5	1.93%	0	0	249	0	5	0	5	0	0	0	0	0	0	0	27.29	0.84	9.50	0.00	34.00	0.68
	(V19) (442QA) Rawlins	51	46	90.20%	5	9.80%	0	0	46	0	0	0	3	0	2	0	0	0	0	0	12.00	1.18	44.00	19.18		0.50
(V19) (554) Denver, CO		62,688	52,013	82.97%	10,675	17.03%	27	1,672	46,263	679	5,750	296	6,617	266	2,827	200	938	124	293	107	53.97	6.39	47.52	9.28	38.95	14.31
	(V19) (554) Eastern Colorado HCS	35,596	31,082	87.32%	4,514	12.68%	0	982	28,130	424	2,952	166	2,659	173	1,263	96	386	56	206	67	55.42	5.07	47.68	6.84	29.58	17.12
	(V19) (5549AB) VANURS Pueblo	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0						
	(V19) (554GB) Aurora	2,975	2,784	93.58%	191	6.42%	0	94	2,662	47	122	32	174	5	14	6	1	1	2	3	39.52	2.50	42.33	3.62	49.07	0.21
	(V19) (554GC) Golden Clinic	4,108	3,001	73.05%	1,107	26.95%	0	229	2,490	121	511	32	797	40	276	17	40	16	4	3	47.70	4.94	49.43	18.17	42.48	3.50
	(V19) (554GD) Pueblo	4,978	3,882	77.98%	1,096	22.02%	0	73	3,367	15	515	24	471	3	427	6	188	17	10	8	88.85	10.52	56.79	11.55	39.42	17.49
	(V19) (554GE) Colorado Springs	13,869	10,172	73.34%	3,697	26.66%	0	287	8,695	71	1,477	42	2,460	43	848	73	319	33	70	25	49.80	10.48	47.15	23.14	38.60	14.07
	(V19) (554GF) Alamosa	589	527	89.47%	62	10.53%	0	2	450	0	77	0	49	0	8	1	4	0	1	1	56.41	6.72		0.17	68.67	18.35
	(V19) (554GG) La Junta	265	261	98.49%	4	1.51%	0	2	254	0	7	0	3	1	1	0	0	1	0	0	11.80	0.33		3.17	21.60	1.54
	(V19) (554GH) Lamar	51	51	100.00%	0	0.00%	0	3	48	1	3	0	0	1	0	1	0	0	0	0	21.00	0.90				
	(V19) (554GI) Burlington CBOC	114	114	100.00%	0	0.00%	0	0	101	0	13	0	0	0	0	0	0	0	0	0	19.00	4.67		0.00		1.15
	(V19) (554MA) IDES Fort Carson	142	138	97.18%	4	2.82%	0	0	65	0	73	0	4	0	0	0	0	0	0	0				2.45		0.00
(V19) (575) Grand Junction, CO		8,862	8,172	92.21%	690	7.79%	4	18	7,518	14	654	1	614	0	56	0	14	3	6	0	22.35	2.27	34.17	5.49	29.46	2.94
	(V19) (575) Grand Junction	8,191	7,533	91.97%	658	8.03%	0	18	6,936	14	597	1	591	0	49	0	13	3	5	0	20.96	2.06	34.30	5.35	29.46	2.91
	(V19) (575GA) Montrose	553	529	95.66%	24	4.34%	0	0	487	0	42	0	18	0	5	0	0	0	1	0	25.93	2.78	26.56	6.50		2.82
	(V19) (575GB) Craig Telehealth Outreach Clinic	118	110	93.22%	8	6.78%	0	0	95	0	15	0	5	0	2	0	1	0	0	0		6.63	41.00	10.51		5.17
(V19) (660) Salt Lake City, UT		28,339	24,200	85.39%	4,139	14.61%	13	659	21,061	286	3,139	143	2,818	119	1,118	78	164	31	39	2	49.11	11.14	35.57	7.79	23.54	2.98
	(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	21,467	18,131	84.46%	3,336	15.54%	0	630	15,631	262	2,500	142	2,234	116	929	77	140	31	33	2	55.83	15.83	35.34	7.62	19.73	3.63
	(V19) (660GA) Pocatello	1,617	1,500	92.76%	117	7.24%	0	7	1,423	4	77	1	91	1	23	1	2	0	1	0	49.28	3.38	48.00	19.05	27.88	1.63
	(V19) (660GB) Ogden	1,900	1,680	88.42%	220	11.58%	0	20	1,592	19	88	0	90	1	110	0	16	0	4	0	62.31	4.05	46.11	21.49	24.31	1.06
	(V19) (660GD) Roosevelt	167	156	93.41%	11	6.59%	0	1	154	1	2	0	11	0	0	0	0	0	0	0	36.27	0.12		2.50		0.00
	(V19) (660GE) Orem	910	831	91.32%	79	8.68%	0	0	713	0	118	0	77	0	2	0	0	0	0	0	33.23	5.04	35.00	8.14	28.44	1.55
	(V19) (660GG) St. George	980	855	87.24%	125	12.76%	0	0	725	0	130	0	112	0	9	0	4	0	0	0	33.73	6.47	45.88	13.09	39.20	2.82
	(V19) (660GJ) West Valley City	1,166	936	80.27%	230	19.73%	0	0	752	0	184	0	183	0	44	0	2	0	1	0	36.77	13.69	33.92	4.80	39.60	7.75
	(V19) (660GK) Elko, NV	117	100	85.47%	17	14.53%	0	1	70	0	30	0	16	1	1	0	0	0	0	0	39.55	16.61	37.00	1.61	19.33	0.00
	(V19) (660MA) IDES Hill AFB	15	11	73.33%	4	26.67%	0	0	1	0	10	0	4	0	0	0	0	0	0	0				6.00		
(V19) (666) Sheridan, WY		4,511	4,017	89.05%	494	10.95%	17	1	3,520	0	497	0	352	1	117	0	24	0	1	0	41.34	9.52	42.09	4.21	39.17	2.86
	(V19) (666) Sheridan	2,064	1,910	92.54%	154	7.46%	0	0	1,666	0	244	0	106	0	45	0	2	0	1	0	12.50	5.06	36.01	3.16	36.05	1.68
	(V19) (666GB) Casper	1,037	816	78.69%	221	21.31%	0	0	677	0	139	0	154	0	51	0	16	0	0	0	53.80	15.55	63.19	12.96	46.78	8.00
	(V19) (666GC) Riverton	592	547	92.40%	45	7.60%	0	0	485	0	62	0	25	0	16	0	4	0	0	0	52.44	8.25	55.00	6.14	19.33	1.74
	(V19) (666GD) Powell	172	169	98.26%	3	1.74%	0	0	164	0	5	0	2	0	1	0	0	0	0	0	27.80	0.62	27.50	0.00		0.00
	(V19) (666GE) Gillette	257	199	77.43%	58	22.57%	0	1	159	0	40	0	57	1	1	0	0	0	0	0	38.75	13.24	47.38	11.73		0.00
	(V19) (666GF) Rock Springs	389	376	96.66%	13	3.34%	0	0	369	0	7	0	8	0	3	0	2	0	0	0	25.25	2.36	42.33	0.00	28.50	0.23
(V20) (463) Anchorage, AK		5,727	5,383	93.99%	344	6.01%	35	26	4,772	5	611	1	305	10	28	6	7	1	4	3	23.69	2.34	29.03	2.19	27.98	1.12
	(V20) (463) Alaska VA Healthcare System	4,622	4,335	93.79%	287	6.21%	0	16	3,807	4	528	0	250	3	27	5	6	1	4	3	23.17	1.61	29.01	2.16	26.95	1.13
	(V20) (463BU) Anchorage DCHV	98	97	98.98%	1	1.02%	0	0	97	0	0	0	1	0	0	0	0	0	0	0						4.08
	(V20) (463GA) Fairbanks	258	227	87.98%	31	12.02%	0	7	218	0	9	0	31	6	0	1	0	0	0	0	26.00	5.45	37.50	0.87	33.50	0.00
	(V20) (463GB) Kenai	526	502	95.44%	24	4.56%	0	2	433	0	69	1	23	1	1	0	0	0	0	0	26.67	3.86	34.17	4.49	33.86	2.26
	(V20) (463GC) Mat-Su	223	222	99.55%	1	0.45%	0	1	217	1	5	0	0	0	0	0	1	0	0	0		1.62	14.25		16.00	0.16
(V20) (531) Boise, ID		15,322	12,771	83.35%	2,551	16.65%	8	269	11,495	124	1,276	53	1,655	42	481	24	265	10	150	16	23.97	1.27	51.08	9.91	36.71	1.32
	(V20) (531) Boise	13,431	10,975	81.71%	2,456	18.29%	0	269	9,805	124	1,170	53	1,584	42	460	24	263	10	149	16	23.97	0.95	51.20	10.14	36.36	1.38
	(V20) (531GE) Twin Falls	667	646	96.85%	21	3.15%	0	0	592	0	54	0	18	0	2	0	0	0	1	0	27.62	3.06	22.30	3.46	40.58	0.93
	(V20) (531GG) Canyon County	1,224	1,150	93.95%	74	6.05%	0	0	1,098	0	52	0	53	0	19	0	2	0	0	0	21.30	1.28	53.97	5.21	38.72	1.17
(V20) (648) Portland, OR		70,709	62,811	88.83%	7,898	11.17%	3	688	56,995	115	5,816	252	4,842	66	2,031	116	579	27	446	112	42.68	11.47	54.08	5.21	38.54	1.15
	(V20) (648) Portland	46,687	41,499	88.89%	5,188	11.11%	0	486	38,529	91	2,970	219	2,786	34	1,458	111	525	8	419	23	42.14	9.96	61.36	5.21	34.46	0.87
	(V20) (648A4) Vancouver	11,675	10,775	92.29%	900	7.71%	0	150	9,770	12	1,005	15	726	21	157	1	14	17	3	84	28.88	11.36	38.86	5.95	24.25	0.46
	(V20) (648GA) Bend	3,083	2,474	80.25%	609	19.75%	0	22	2,258	0	216	16	388	1	173	0	29	0	19	2	59.59	5.79	53.96	2.51	52.51	1.44
	(V20) (648GB) Salem	3,456	2,850	82.47%	606	17.53%	0	11	2,388	3	462	1	410	1	183	4	9	0	4	2	48.56	15.55	37.16	5.24	38.60	5.04
	(V20) (648GD) North Coast	313	285	91.05%	28	8.95%	0	1	253	0	32	0	21	0	7	0	0	1	0	0	34.19	7.92			56.38	0.62
	(V20) (648GE) East Portland	1,629	1,371	84.16%	258	15.84%	0	0	1,142	0	229	0	230	0	27	0	1	0	0	0	25.21	15.10			19.58	1.31
	(V20) (648GF) Hillsboro	2,379	2,287	96.13%	92	3.87%	0	4	1,635	2	652	1	76	0	14	0	1	0	1	1	26.88	7.63	21.81	4.81	15.46	3.43
	(V20) (648GG) West Linn	1,487	1,2																							

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	
(V20) (692) White City, OR		11,475	10,520	91.68%	955	8.32%	7	533	10,072	84	448	70	702	95	184	156	36	84	33	44	44.71	5.38	42.15	3.42	47.45	2.77	
	(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	9,896	9,054	91.49%	842	8.51%	0	533	8,649	84	405	70	623	95	176	156	30	84	13	44	62.50	7.40	42.08	3.45	54.66	2.97	
	(V20) (692GA) Klamath Falls	1,188	1,099	92.51%	89	7.49%	0	0	1,067	0	32	0	56	0	7	0	6	0	20	0	42.68	0.52	46.00	0.00	25.63	0.26	
	(V20) (692GB) Grants Pass	391	367	93.86%	24	6.14%	0	0	356	0	11	0	23	0	1	0	0	0	0	0	36.29	0.77			37.22	2.19	
(V21) (358) Manila, PI		1,396	1,182	84.67%	214	15.33%	2	8	985	7	197	1	178	0	35	0	0	0	1	0	38.18	5.91	31.63	6.69	45.49	6.41	
	(V21) (358) Manila	1,396	1,182	84.67%	214	15.33%	0	8	985	7	197	1	178	0	35	0	0	0	1	0	38.18	5.91	31.63	6.69	45.49	6.41	
(V21) (459) Honolulu, HI		15,393	13,838	89.90%	1,555	10.10%	17	21	12,650	15	1,188	1	1,148	0	318	1	79	0	10	4	35.56	5.88	43.53	1.14	31.79	2.19	
	(V21) (459) Pacific Islands HCS (Honolulu)	8,849	8,046	90.93%	803	9.07%	0	0	7,319	0	727	0	575	0	188	0	35	0	5	0	26.51	3.74	41.89	1.15	24.61	1.69	
	(V21) (459GA) Maui Clinic	1,219	1,130	92.70%	89	7.30%	0	0	1,058	0	72	0	74	0	12	0	3	0	0	0	37.39	6.73	41.50	0.00	47.13	0.87	
	(V21) (459GB) Hilo Clinic	1,505	1,242	82.52%	263	17.48%	0	11	1,117	11	125	0	161	0	68	0	30	0	4	0	40.58	16.01	55.38	1.58	41.32	3.87	
	(V21) (459GC) Kona Clinic	576	539	93.58%	37	6.42%	0	4	505	0	34	0	28	0	9	0	0	0	0	4	26.28	3.74	50.09	1.47	39.00	3.05	
	(V21) (459GD) Kauai Clinic	793	681	85.88%	112	14.12%	0	0	645	0	36	0	76	0	29	0	7	0	0	0	66.86	2.20	46.16	0.07	31.71	0.39	
	(V21) (459GE) Guam Clinic	1,104	900	81.52%	204	18.48%	0	0	832	0	68	0	191	0	9	0	4	0	0	0	41.12	9.32	34.92	2.03	33.59	0.27	
	(V21) (459GF) American Samoa Clinic	485	460	94.85%	25	5.15%	0	6	441	4	19	1	21	0	3	1	0	0	1	0	39.33	1.77	43.00	1.30	32.17	1.07	
	(V21) (459GG) Leeward Oahu	862	840	97.45%	22	2.55%	0	0	733	0	107	0	22	0	0	0	0	0	0	0	25.06	4.50			31.77	6.31	
(V21) (570) Fresno, CA		17,583	14,902	84.75%	2,681	15.25%	3	48	13,415	2	1,487	1	1,609	8	748	12	231	21	93	4	19.88	0.81	38.70	14.08	18.45	1.82	
	(V21) (570) Fresno	15,979	13,439	84.10%	2,540	15.90%	0	47	12,083	1	1,356	1	1,508	8	718	12	224	21	90	4	21.00	0.60	38.97	14.05	18.22	1.96	
	(V21) (570GA) Merced	696	607	87.21%	89	12.79%	0	1	561	1	46	0	58	0	24	0	6	0	1	0	22.00	1.93	46.09	23.81	46.00	1.62	
	(V21) (570GB) Tulare	683	664	97.22%	19	2.78%	0	0	602	0	62	0	19	0	0	0	0	0	0	0	16.69	1.05	26.21	2.97	10.17	1.01	
	(V21) (570GC) Oakhurst	225	192	85.33%	33	14.67%	0	0	169	0	23	0	24	0	6	0	1	0	2	0	16.30	1.29	36.56	24.03	12.33	1.79	
(V21) (612) N. California, CA		63,013	52,569	83.43%	10,444	16.57%	24	381	46,922	66	5,647	62	6,805	112	2,511	98	951	34	177	9	32.02	4.25	41.88	12.56	27.89	1.53	
	(V21) (612A4) N. California HCS-Sacramento	21,380	15,905	74.39%	5,475	25.61%	0	318	13,718	20	2,187	56	3,399	106	1,330	97	632	33	114	6	24.34	3.57	44.82	17.91	33.92	3.65	
	(V21) (612B4) Redding	6,765	6,346	93.81%	419	6.19%	0	1	5,892	0	454	0	341	1	57	0	10	0	11	0	27.75	3.45	35.79	4.06	25.76	0.51	
	(V21) (612BY) Oakland	7,152	6,835	95.57%	317	4.43%	0	36	6,499	31	336	2	215	2	71	0	27	0	4	1	36.72	3.40	33.53	2.37	27.27	1.06	
	(V21) (612GD) Fairfield	1,742	1,639	94.09%	103	5.91%	0	0	1,569	0	70	0	94	0	8	0	1	0	0	0	20.42	2.56	38.79	1.84	27.22	0.11	
	(V21) (612GE) Vallejo/Mare Island	2,568	2,255	87.81%	313	12.19%	0	2	1,996	0	259	1	185	0	70	0	55	0	3	1	21.57	3.52	32.32	9.22	22.67	0.58	
	(V21) (612GF) Martinez	11,148	8,817	79.09%	2,331	20.91%	0	22	7,679	14	1,138	3	1,796	3	459	1	68	0	8	1	47.75	8.09	41.30	11.36	22.17	0.34	
	(V21) (612GG) Chico	2,578	2,412	93.56%	166	6.44%	0	0	2,192	0	220	0	150	0	14	0	1	0	1	0	22.92	2.98	33.53	4.00	18.63	2.44	
	(V21) (612GH) McClellan	9,102	7,787	85.55%	1,315	14.45%	0	1	6,847	1	940	0	620	0	502	0	157	0	36	0	18.24	2.06	43.53	13.28	21.10	0.35	
	(V21) (612GI) Yuba City	578	573	99.13%	5	0.87%	0	1	530	0	43	0	5	0	0	0	0	1	0	0	19.33	5.56			18.88	1.28	
(V21) (640) Palo Alto, CA		52,542	47,093	89.63%	5,449	10.37%	19	386	42,345	40	4,748	35	3,709	45	1,207	72	284	42	249	152	41.95	6.00	41.51	6.63	26.87	3.91	
	(V21) (640) Palo Alto-Palo Alto	25,043	22,285	88.99%	2,758	11.01%	0	42	19,692	11	2,593	7	1,933	10	532	6	120	1	173	7	55.00	5.13	40.39	6.22	28.11	1.05	
	(V21) (640A0) Palo Alto-Menlo Pk	2,074	2,041	98.41%	33	1.59%	0	1	1,897	1	144	0	27	0	3	0	2	0	1	0		7.67	22.28	1.50	32.33	3.36	
	(V21) (640A4) Livermore	8,658	7,368	85.10%	1,290	14.90%	0	343	6,504	28	864	28	625	35	474	66	134	41	57	145	41.00	8.42	45.52	9.02	24.63	1.83	
	(V21) (640BY) San Jose	4,267	3,786	88.73%	481	11.27%	0	0	3,347	0	439	0	398	0	76	0	5	0	2	0	36.67	6.98	40.35	7.24	18.03	4.85	
	(V21) (640GA) Palo Alto HCS- Capitola	70	70	100.00%	0	0.00%	0	0	64	0	6	0	0	0	0	0	0	0	0	0	18.00	2.58					
	(V21) (640GB) Sonora (Tuolumne County)	710	677	95.35%	33	4.65%	0	0	635	0	42	0	29	0	4	0	0	0	0	0		7.82				24.89	3.71
	(V21) (640GC) Fremont	669	630	94.17%	39	5.83%	0	0	562	0	68	0	38	0	0	0	0	0	1	0	110.00	5.02	13.00	17.00	19.57	6.38	
	(V21) (640HA) Stockton	3,488	3,294	94.44%	194	5.56%	0	0	3,059	0	235	0	173	0	8	0	8	0	5	0	21.50	7.32	33.19	7.25	36.94	5.40	
	(V21) (640HB) Modesto	2,898	2,685	92.65%	213	7.35%	0	0	2,556	0	129	0	151	0	52	0	5	0	5	0		5.33	53.17	1.73	23.56	4.80	
	(V21) (640HC) Monterey	4,665	4,257	91.25%	408	8.75%	0	0	4,029	0	228	0	335	0	58	0	10	0	5	0		3.48	39.68	4.90	14.36	1.16	
(V21) (654) Reno, NV		26,608	22,303	83.82%	4,305	16.18%	16	81	19,953	15	2,350	6	2,572	24	1,336	31	349	0	48	5	32.40	12.56	43.62	11.99	27.56	3.88	
	(V21) (654) Sierra Nevada HCS	23,674	19,560	82.62%	4,114	17.38%	0	81	17,434	15	2,126	6	2,415	24	1,313	31	341	0	45	5		15.08	43.68	11.97	27.69	2.99	
	(V21) (654GA) Sierra Foothills	952	885	92.96%	67	7.04%	0	0	826	0	59	0	51	0	6	0	8	0	2	0	28.00	4.37	4.00	27.82	26.88	8.62	
	(V21) (654GB) Carson Valley	933	864	92.60%	69	7.40%	0	0	783	0	81	0	61	0	8	0	0	0	0	0	27.00	8.35	42.00	0.00		7.75	
	(V21) (654GC) Lahontan Valley	847	803	94.81%	44	5.19%	0	0	720	0	83	0	34	0	9	0	0	0	1	0	39.50	7.63	28.00	17.86		3.83	
	(V21) (654GD) Diamond View	202	191	94.55%	11	5.45%	0	0	190	0	1	0	11	0	0	0	0	0	0	0		0.47	35.00	10.00		6.05	
(V21) (662) San Francisco, CA		29,212	25,606	87.66%	3,606	12.34%	9	170	23,155	76	2,451	22	2,632	36	740	15	164	12	70	9	30.29	9.61	38.82	5.70	31.35	3.85	
	(V21) (662) San Francisco	21,577	19,006	88.08%	2,571	11.92%	0	113	17,327	33	1,679	19	1,799	36	585	13	143	12	44	0	36.29	10.34	38.43	4.92	29.76	2.55	
	(V21) (662GA) Santa Rosa	2,553	2,276	89.15%	277	10.85%	0	39	1,990	38	286	1	262	0	9	0	4	0	2	0	23.75	3.51	34.63	5.33	34.00	1.64	
	(V21) (662GC) Eureka	1,836	1,450	78.98%	386	21.02%	0	5	1,260	5	190	0	341	0	40	0	5	0	0	0	26.04	9.64	42.08	15.08	14.13	4.90	
	(V21) (662GD) Ukiah	1,290	1,078	83.57%	212	16.43%	0	9	932	0	146	0	97	0	81	0	11	0	23	9	30.13	15.07	68.83	19.31	38.00	8.82	
	(V21) (662GE)																										

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/15/14)		Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V22) (664GB) Oceanside	7,369	6,419	87.11%	950	12.89%	0	60	5,786	32	633	20	525	3	114	3	77	1	234	1	15.30	2.69	34.32	6.56	38.36	1.33
	(V22) (664GC) Chula Vista	1,627	1,490	91.58%	137	8.42%	0	9	1,315	0	175	0	63	1	33	8	10	0	31	0	18.21	9.24	29.27	5.95	47.00	8.02
	(V22) (664GD) Escondido	2,010	1,912	95.12%	98	4.88%	0	19	1,797	9	115	0	63	5	22	5	8	0	5	0	24.16	6.65		0.00	38.45	2.37
(V22) (691) Greater Los Angeles HCS		84,223	71,964	85.44%	12,259	14.56%	31	176	64,577	37	7,387	79	6,979	18	3,730	13	1,266	6	284	23	26.57	6.58	49.76	12.11	43.70	4.97
	(V22) (691) West Los Angeles, CA	35,783	30,023	83.90%	5,760	16.10%	0	124	26,919	35	3,104	77	3,057	0	1,986	12	536	0	181	0	29.74	7.86	51.90	10.19	32.00	7.45
	(V22) (691AA) Sepulveda	20,446	16,607	81.22%	3,839	18.78%	0	21	14,518	0	2,089	2	2,039	18	1,117	1	649	0	34	0	24.54	8.03	47.13	17.01	47.58	1.31
	(V22) (691GB) Santa Barbara	1,605	1,569	97.76%	36	2.24%	0	0	1,455	0	114	0	30	0	4	0	1	0	1	0	20.33	5.36	17.75	4.84	22.50	6.50
	(V22) (691GC) Gardena	722	615	85.18%	107	14.82%	0	0	546	0	69	0	68	0	37	0	1	0	1	0	15.25	2.28	58.57	26.24	53.06	5.02
	(V22) (691GD) Bakersfield	6,115	5,856	95.76%	259	4.24%	0	0	5,642	0	214	0	164	0	89	0	5	0	1	0	22.52	1.09	47.86	1.61	25.39	3.16
	(V22) (691GE) Los Angeles	10,130	8,772	86.59%	1,358	13.41%	0	0	8,019	0	753	0	934	0	347	0	60	0	17	0	34.35	8.38	49.35	9.34	58.38	7.13
	(V22) (691GF) EAST LOS ANGELES CLINIC	1,059	1,044	98.58%	15	1.42%	0	0	1,007	0	37	0	7	0	4	0	4	0	0	0	23.00	4.80			43.84	0.38
	(V22) (691GG) Antelope Valley	2,459	2,437	99.11%	22	0.89%	0	0	2,377	0	60	0	11	0	5	0	3	0	3	0	16.00	1.43	16.13	0.00		2.49
	(V22) (691GK) San Luis Obispo	1,041	876	84.15%	165	15.85%	0	0	688	0	188	0	147	0	18	0	0	0	0	0	33.60	12.48	43.33	14.50	46.31	2.44
	(V22) (691GL) Santa Maria	3,302	2,744	83.10%	558	16.90%	0	30	2,377	1	367	0	396	0	110	0	6	6	46	23	22.96	4.22	47.34	21.03	45.51	8.63
	(V22) (691GM) Port Hueneme (Oxnard)	1,561	1,421	91.03%	140	8.97%	0	1	1,029	1	392	0	126	0	13	0	1	0	0	0	21.55	12.51			38.43	7.56
(V23) (437) Fargo, ND		18,608	16,392	88.09%	2,216	11.91%	0	2	15,171	2	1,221	0	1,222	0	507	0	363	0	124	0	31.37	3.81	46.76	4.48	25.05	1.59
	(V23) (437) Fargo VA Health Care System	15,497	13,492	87.06%	2,005	12.94%	0	2	12,448	2	1,044	0	1,095	0	427	0	359	0	124	0	35.80	4.25	45.37	4.12	25.13	2.16
	(V23) (437GA) Grafton	148	148	100.00%	0	0.00%	0	0	142	0	6	0	0	0	0	0	0	0	0	0	24.00	1.12		2.21		0.00
	(V23) (437GB) Bismarck ND	749	669	89.32%	80	10.68%	0	0	625	0	44	0	59	0	20	0	1	0	0	0	21.50	0.62	50.00	10.41	39.67	0.17
	(V23) (437GC) Fergus Falls	428	401	93.69%	27	6.31%	0	0	338	0	63	0	26	0	0	0	1	0	0	0	33.33	11.07	99.00	0.00	22.60	0.75
	(V23) (437GD) Minot	486	409	84.16%	77	15.84%	0	0	373	0	36	0	20	0	57	0	0	0	0	0	23.18	3.41	77.11	19.66	14.67	0.22
	(V23) (437GE) Bemidji CBOC	697	686	98.42%	11	1.58%	0	0	676	0	10	0	9	0	1	0	1	0	0	0	35.29	1.08		3.58	24.25	0.12
	(V23) (437GF) Williston CBOC ND	96	96	100.00%	0	0.00%	0	0	95	0	1	0	0	0	0	0	0	0	0	0	13.00	3.63		0.00		0.00
	(V23) (437GI) Grand Forks	507	491	96.84%	16	3.16%	0	0	474	0	17	0	13	0	2	0	1	0	0	0	17.17	1.56	48.00	7.10	29.33	0.28
(V23) (438) Sioux Falls, SD		20,922	18,679	89.28%	2,243	10.72%	4	129	17,144	33	1,535	10	1,487	9	511	13	134	11	111	53	39.66	6.35	43.61	6.09	42.61	4.66
	(V23) (438) Sioux Falls	16,659	14,622	87.77%	2,037	12.23%	0	104	13,331	31	1,291	9	1,328	9	481	12	123	7	105	36	43.09	8.34	44.16	6.08	42.66	4.30
	(V23) (438GA) Spirit Lake CBOC	777	746	96.01%	31	3.99%	0	0	722	0	24	0	22	0	5	0	3	0	1	0	32.60	0.65	139.00	6.05	47.00	3.09
	(V23) (438GC) Sioux City	1,424	1,341	94.17%	83	5.83%	0	4	1,243	1	98	1	73	0	9	0	1	2	0	0	35.03	3.46	16.50	5.95	36.92	6.02
	(V23) (438GD) Aberdeen (Brown County)	731	708	96.85%	23	3.15%	0	0	671	0	37	0	13	0	7	0	2	0	1	0	26.91	1.65	42.05	6.95	41.00	1.84
	(V23) (438GE) Wagner	178	164	92.13%	14	7.87%	0	0	146	0	18	0	4	0	4	0	5	0	1	0	43.00	3.46		0.00	90.67	32.32
	(V23) (438GF) Watertown	1,153	1,098	95.23%	55	4.77%	0	21	1,031	1	67	0	47	0	5	1	0	2	3	17	16.00	2.91	34.96	6.17	39.83	4.92
(V23) (568) Black Hills HCS, SD		14,118	13,195	93.46%	923	6.54%	1	1	12,262	0	933	1	807	0	84	0	16	0	16	0	25.44	2.70	33.05	5.69	30.11	1.98
	(V23) (568) Fort Meade	6,048	5,443	90.00%	605	10.00%	0	0	4,881	0	562	0	540	0	46	0	7	0	12	0		2.86	32.94	5.32	24.74	1.78
	(V23) (568A4) Hot Springs	4,521	4,362	96.48%	159	3.52%	0	0	4,102	0	260	0	118	0	33	0	6	0	2	0	28.67	7.78	28.78	4.15	21.12	1.46
	(V23) (568GA) Rapid City SD	1,533	1,389	90.61%	144	9.39%	0	0	1,314	0	75	0	136	0	3	0	3	0	2	0		3.37	46.13	26.41	47.75	1.99
	(V23) (568GB) Pierre	1,026	1,025	99.90%	1	0.10%	0	1	1,024	0	1	1	1	0	0	0	0	0	0	0	13.00	0.05		0.00	6.00	2.94
	(V23) (568HA) Newcastle	34	34	100.00%	0	0.00%	0	0	30	0	4	0	0	0	0	0	0	0	0	0		4.92				8.22
	(V23) (568HB) Gordon CBOC	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0						0.87
	(V23) (568HF) Pine Ridge	80	76	95.00%	4	5.00%	0	0	74	0	2	0	3	0	1	0	0	0	0	0		4.05			43.00	11.17
	(V23) (568HH) Gering SD	657	652	99.24%	5	0.76%	0	0	632	0	20	0	4	0	1	0	0	0	0	0		2.42		0.00	29.00	1.08
	(V23) (568HI) Rosebud	94	94	100.00%	0	0.00%	0	0	94	0	0	0	0	0	0	0	0	0	0	0		0.00				
	(V23) (568HK) McLaughlin	13	10	76.92%	3	23.08%	0	0	10	0	0	0	3	0	0	0	0	0	0	0						9.36
	(V23) (568HM) Eagle Butte SD	25	24	96.00%	1	4.00%	0	0	22	0	2	0	1	0	0	0	0	0	0	0		0.00			9.00	9.36
	(V23) (568HP) Winner	68	67	98.53%	1	1.47%	0	0	64	0	3	0	1	0	0	0	0	0	0	0	22.00	2.09			46.00	2.89
	(V23) (568MA) IDes Ellsworth AFB	4	4	100.00%	0	0.00%	0	0	0	0	4	0	0	0	0	0	0	0	0	0				15.00		22.00
(V23) (618) Minneapolis, MN		73,844	68,236	92.41%	5,608	7.59%	2	15	64,476	14	3,760	0	3,935	1	1,212	0	174	0	287	0	25.16	4.39	44.73	3.83	33.92	1.28
	(V23) (618) Minneapolis	57,510	52,980	92.12%	4,530	7.88%	0	14	50,186	13	2,794	0	3,114	1	1,013	0	138	0	265	0	28.10	3.13	44.49	3.64	31.62	0.61
	(V23) (618BY) Superior	3,784	3,487	92.15%	297	7.85%	0	0	3,304	0	183	0	188	0	88	0	16	0	5	0	23.07	4.10	51.21	5.16	41.57	2.23
	(V23) (618GA) Mankato MN	1,406	1,310	93.17%	96	6.83%	0	0	1,225	0	85	0	46	0	45	0	5	0	0	0	23.53	10.28			69.00	0.97
	(V23) (618GB) Hibbing	1,054	1,022	96.96%	32	3.04%	0	0	923	0	99	0	30	0	1	0	1	0	0	0	26.54	5.00	22.00	2.71	21.11	3.23
	(V23) (618GD) Maplewood (St. Paul)	1,648	1,460	88.59%	188	11.41%	0	0	1,314	0	146	0	172	0	15	0	0	0	1	0	24.64	6.28	45.42	7.14	38.12	2.08
	(V23) (618GE) Eau Claire	1,748	1,720	98.40%	28	1.60%	0	0	1,676	0	44	0	16	0	5	0	4	0	3	0	20.08	3.56	71.05	0.00	43.78	0.03
	(V23) (618GG) Rochester	1,093	1,073	98.17%	20	1.83%	0	0	1,033	0	40	0	17	0	2	0	0	0	1	0	17.45	1.74	29.50	0.00	38.63	2.44
	(V23) (618GH) Hayward/Rice Lake VA OPC	1,138	1,050	92.27%	88	7.73%	0	0	984	0	66	0	78	0	9	0	0	0	1	0	25.73	8.93	57.67	0.00	17.56	1.15
	(V23) (618GI) Northwest Metro VA OPC	3,753																								

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V23) (636BX) Omaha Domiciliary	90	89	98.89%	1	1.11%	0	0	89	0	0	0	0	0	0	0	1	0	0	0						
	(V23) (636GA) Norfolk NE	819	803	98.05%	16	1.95%	0	0	762	0	41	0	12	0	1	0	0	0	3	0	43.18	0.94	22.70	0.47	37.63	1.29
	(V23) (636GB) North Platte	420	412	98.10%	8	1.90%	0	0	394	0	18	0	6	0	2	0	0	0	0	0	15.33	1.89	20.40	1.15	15.00	0.97
	(V23) (636GL) Bellevue	282	281	99.65%	1	0.35%	0	0	272	0	9	0	1	0	0	0	0	0	0	0	15.50	2.27	8.75	0.00		1.75
	(V23) (636GP) Shenandoah,IA CBOC	238	236	99.16%	2	0.84%	0	0	233	0	3	0	1	0	0	0	1	0	0	0	16.33	0.79		0.67		1.93
	(V23) (636GQ) Holdrege	361	358	99.17%	3	0.83%	0	0	345	0	13	0	3	0	0	0	0	0	0	0		1.68	23.11	0.78		0.24
(V23) (656) St. Cloud, MN		35,317	33,012	93.47%	2,305	6.53%	4	27	31,199	3	1,813	5	1,512	4	585	4	148	3	60	8	26.93	2.91	39.72	7.12	35.72	4.40
	(V23) (656) St Cloud VA Health Care System	30,769	28,850	93.76%	1,919	6.24%	0	21	27,340	0	1,510	4	1,266	4	471	3	130	2	52	8	24.42	2.02	39.91	6.90	34.91	4.22
	(V23) (656GA) Brainerd	2,699	2,418	89.59%	281	10.41%	0	0	2,189	0	229	0	174	0	84	0	16	0	7	0	28.78	7.66	38.33	9.36	52.13	7.93
	(V23) (656GB) Western Central Minnesota	775	716	92.39%	59	7.61%	0	0	682	0	34	0	41	0	16	0	1	0	1	0	32.63	1.57	34.38	13.77	48.50	0.32
	(V23) (656GC) Max J. Beilke	1,074	1,028	95.72%	46	4.28%	0	6	988	3	40	1	31	0	14	1	1	1	0	0	40.57	1.49	39.91	14.20	24.00	2.09
National 10/15/14		5,885,354	5,266,178	89.48%	619,176	10.52%	1,830	22,083	4,835,177	6,677	431,001	4,128	384,921	3,823	161,768	2,970	41,914	1,706	30,573	2,779	42.36	6.34	43.12	6.81	36.08	4.11
National 10/1/14		5,913,070	5,307,401	89.76%	605,669	10.24%	2,013	21,252	4,902,492	6,477	404,909	3,403	372,382	3,777	161,213	2,955	40,841	1,860	31,233	2,780	42.27	6.04	43.10	6.52	36.03	3.94
National 9/1/2014		6,113,674	5,474,725	89.55%	638,949	10.45%	2,274	23,456	5,064,163	6,342	410,562	3,327	392,474	5,786	168,781	3,185	44,703	1,776	32,991	3,040	42.08	5.83	44.15	6.26	35.16	3.74
National 8/15/2014		6,016,693	5,384,703	89.50%	631,990	10.50%	1,717	24,538	4,991,454	6,567	393,249	5,203	382,878	5,133	169,521	2,538	46,052	1,914	33,539	3,183	42.73	5.77	45.32	6.15	35.68	3.70
National 8/01/2014		6,033,083	5,406,214	89.61%	626,869	10.39%	1,769	29,416	5,020,569	8,565	385,645	5,185	369,875	6,418	173,134	3,333	48,543	1,774	35,317	4,141	43.29	5.48	46.18	5.89	35.45	3.60
National 7/15/2014		6,017,292	5,380,919	89.42%	636,373	10.58%	2,105	34,573	5,003,477	9,489	377,442	6,934	372,207	6,528	177,210	4,328	50,504	1,828	36,452	5,466	44.83	5.13	48.11	5.70	35.13	3.46
National 7/1/2014		6,016,910	5,375,660	89.34%	641,250	10.65%	2,101	40,317	5,006,360	12,764	369,300	6,585	370,145	7,719	178,855	4,177	53,567	2,499	38,683	6,573	46.64	4.82	49.39	5.46	35.20	3.27
National 6/15/2014		6,187,973	5,551,537	89.71%	636,436	10.29%	6,970	46,236	5,195,826	13,391	355,711	7,880	359,893	9,044	179,585	4,519	56,413	3,276	40,545	8,126	47.67	4.38	48.91	5.18	33.70	3.03
National 6/1/2014		6,186,720	5,564,735	89.95%	621,985	10.05%	46,429	56,271	5,217,303	17,613	347,432	9,920	341,207	10,069	177,959	5,805	59,704	3,278	43,115	9,586	49.47	3.89	50.37	4.85	34.78	2.72
National 5/15/2014		5,990,458	5,399,329	90.13%	591,129	9.87%	63,869	57,436	5,068,553	20,904	330,776	8,039	321,685	9,206	167,345	5,913	59,429	3,386	42,670	9,988	51.23	3.56	51.81	4.62	36.14	2.57

0. Total appts scheduled: Every scheduled appointment at that facility except surgery and procedures.
1. Appts scheduled 30 days or under: Number of appointments scheduled between 0-30 days of the reference date, i.e. create date for new patients and desired date for established patients.
2. Percent appts scheduled 30 days or under: The percent of total appointments scheduled within 30 days, not including EWL count [appointments between 0-14 days + appointments between 15-30 days /total appointments].
3. Appts scheduled over 30 days: Number of appointments scheduled greater than 30 days of the reference date, i.e. create date for new patients and desired date for established patients.
4. Percent appts scheduled over 30 days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
5. New Enrollee Appt Request: Total number of newly enrolled veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
6. EWL count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 days + EWL 31-60 days = EWL 91-120 days + EWL>120 days]
7. Appts between 0 - 14 days: Number of appointments scheduled between 0-14 days of the reference date, i.e. create date for new patients and desired date for established patients.
8. EWL 0 - 14 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
9. Appts between 15 - 30 days: Number of appointments scheduled between 15-30 days of the reference date, i.e. create date for new patients and desired date for established patients.
10. EWL 15-30 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
11. Appts between 31 - 60 days: Number of appointments scheduled between 31-60 days of the reference date, i.e. create date for new patients and desired date for established patients.
12. EWL 31-60 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request.
13. Appts between 61 - 90 days: Number of appointments scheduled between 61-90 days of the reference date, i.e. create date for new patients and desired date for established patients.
14. EWL 61-90 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
15. Appts between 91 - 120 days: Number of appointments scheduled between 91-120 days of the reference date, i.e. create date for new patients and desired date for established patients.
16. EWL 91-120 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
17. Appts beyond 120 days: Number of appointments scheduled greater than 120 days of the reference date, i.e. create date for new patients and desired date for established patients.
18. EWL greater than 120 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
19. New Patient PC avg wait time: PROSPECTIVE average (avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) future primary care (PC) appointment.
20. Established Patient PC avg wait time: PROSPECTIVE average (avg) waiting time for an established patient for future primary care (PC) appointment.
21. New Patient SC avg wait time: PROSPECTIVE average (avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) future specialty care (SC) appointment.
22. Established Patient SC avg wait time: PROSPECTIVE average (avg) waiting time for an established patient for a future specialty care (SC) appointment.
23. New Patient MH avg wait time: PROSPECTIVE average (avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) future mental health (MH) appointment.
24. Established Patient MH avg wait time: PROSPECTIVE average (avg) waiting time for an established patient for a future mental health (MH) appointment.

NOTE: In the event that a calculated wait time is negative due to the desired appointment date being later than the actual appointment date, that wait time is set to a value of 0 since the veteran did not experience a wait.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, if the average MH wait time is blank, that means that the station didn't have any MH appointments pending from which to calculate an average.