



Department of Veterans Affairs
FREEDOM OF INFORMATION ACT (FOIA)
REPORT FOR FISCAL YEAR 2014

I. BASIC INFORMATION REGARDING THE REPORT

1. Point of Contact for questions regarding the report:

James P. Horan, Director FOIA
Service (005R1C) Department of
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(202) 632-7453

2. The electronic address for this report on VA's World Wide Web site is:

http://www.foia.va.gov/FOIA_Reports.asp

**3. A copy of the report in paper form may be obtained by contacting the
Department FOIA Officer (see I.1, above).**

II. MAKING A FOIA REQUEST

1. Names, addresses, and telephone numbers of all individual agency components that are designated to receive FOIA requests can be found at the below links:

- ▶ [Veterans Affairs Central Office \(VACO\)](#)
- ▶ [Veterans Benefit Administration \(VBA\)](#)
- ▶ [Veterans Health Administration \(VHA\)](#)
- ▶ [National Cemetery Administration \(NCA\)](#)
- ▶ [Board of Veterans Appeals\(BVA\)](#)

2. Some requests are not granted in cases where the document requested either does not exist or cannot be found after a reasonable search or where the FOIA would prevent granting the request based on an applicable FOIA exemption. A description of each FOIA exemption category is provided in Section III.3, below

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Below is a list of acronyms used in this Report:

Component Abbreviation	Component Name
Admin	Office of Administration
BVA	Board of Veterans' Appeals
C&LA	Office of Congressional and Legislative Affairs
CFM	Office of Construction and Facilities Management
GC	General Counsel
HRM	Office of Human Resources Management
IG	Inspector General
MGMT	Office of Management
NCA	National Cemetery Administration
OAL	Office of Acquisition, Logistics, and Construction
OASHRA	Office of Assistant Secretary for Human Resources and Administration
OASP&IA	Office of Assistant Secretary for Public and Intergovernmental Affairs
ODASB	Office of Deputy Assistant Secretary for Budget
ODASIA	Office of Deputy Assistant Secretary for Intergovernmental Affairs
ODI	Office of Diversity and Inclusion
OF	Office of Finance
OIT	Office of Information and Technology
ORM	Office of Resolution Management
OSDBU	Office of Small and Disadvantaged Business Utilization
OSP	Office of Operations, Security, and Preparedness
P&P	Office of Policy and Planning
PA	Office of Public Affairs
SEC	Office of the Secretary
VBA	Veterans Benefits Administration
VHA	Veterans Health Administration

IV. EXEMPTION 3 STATUTES

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
5 U.S.C. App § 3 (IG Act)	Names or employees who provide information or complaints to the Inspector General.		OAL	1	11
			VHA	1	
			IG	9	
41 U.S.C. § 4702	Prohibits the release of contractor proposals submitted to an agency during the course of federal procurements of property or services.	Hornbostel v. United States Department of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003)	CFM	2	67
			OAL	38	
			OIT	5	
			VHA	22	
41 USC § 2102	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't. of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001)	CFM	4	13
			GC	1	
			OAL	1	
			VHA	7	
38 U.S.C. § 5701	Records pertaining to any claim filed with the Department for names and addresses of present and former members of the Armed	Ashton v. VA, 1999 U.S. App. LEXIS 22957 (2d Cir. 1999)	OIT	2	123

	Forces and their dependents.				
			OSDBU	1	
			VBA	2	
			VHA	87	
			IG	31	
38 U.S.C. § 5705	Records created as part of a medical quality assurance program.	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996)	OAL	2	71
			VHA	59	
			OIT	10	
38 U.S.C. § 7332	Records of the identity, diagnosis, prognosis, or treatment of any patient or subject which are maintained in connection with the performance of any patient or subject which are maintained in connection with the performance of any program or activity relating to drug abuse, alcoholism, or alcohol abuse, infection with the human immunodeficiency virus (HIV) or sickle cell anemia.	Palmer v. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992)	Admin	1	2,369
			VBA	5	
			VHA	2,363	
38 U.S.C. § 7451	Information collected in VA nurse and other health-care personnel wage surveys.		OAL	1	2
			VHA	1	
26 U.S.C. § 6103	Certain tax return and tax convention information.	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) and Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29	CFM	1	15

		(D.D.C. 2002)			
			OAL		7
			VHA		7
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat. 319	Certain records pertaining to grand jury proceedings	Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	IG		4

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Admin	3	24	20	7
BVA	2	16	16	2
C&LA	2	34	33	3
CFM	71	75	75	71
GC	17	117	114	20
HRM	18	12	23	7
IG	16	369	360	25
MGMT	3	18	16	5
NCA	7	62	39	30
OAL	14	267	242	39
OASHRA	5	10	5	10
OASP&IA	9	16	8	17
ODASB	2	1	3	0
ODASIA	33	5	35	3
ODI	0	2	1	1
OF	0	21	20	1
OIT	34	259	255	38
ORM	2	29	30	1
OSDBU	3	19	18	4
OSP	0	5	5	0
P&P	1	2	2	1
PA	3	9	4	8
SEC	39	84	89	34
VBA	1,085	2,107	2,655	537
VHA	1,047	24,446	23,914	1,579
AGENCY OVERALL	2,416	28,009	27,982	2,443

Although VA indicated in its FY 2013 Annual Report a different number than above, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2013 as completed in VA's FOIA tracking system until after the FY 2013 report was finalized, and 2) there were some discrepancies in accounting.

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

Agency / Component	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions										TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in Chart Below		
Admin	5	5	1	4	3	0	1	0	0	0	0	1	0	20
BVA	7	5	2	0	2	0	0	0	0	0	0	0	0	16
C&LA	4	0	0	28	0	1	0	0	0	0	0	0	0	33
CFM	12	17	7	8	0	9	15	0	0	0	0	7	0	75
GC	27	49	14	8	0	2	6	2	0	0	0	6	0	114
HRM	2	1	1	12	0	6	1	0	0	0	0	0	0	23
IG	32	214	39	47	5	5	1	3	0	11	3	0	360	
MGMT	12	0	0	3	0	0	0	0	0	0	0	1	0	16
NCA	15	9	1	6	0	1	0	0	0	0	0	7	0	39
OAL	79	103	8	18	0	3	12	4	0	0	0	15	0	242
OASHRA	3	1	0	1	0	0	0	0	0	0	0	0	0	5
OASP&IA	5	1	0	2	0	0	0	0	0	0	0	0	0	8
ODASB	3	0	0	0	0	0	0	0	0	0	0	0	0	3
ODASIA	1	0	0	34	0	0	0	0	0	0	0	0	0	35
ODI	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OF	12	1	0	0	0	7	0	0	0	0	0	0	0	20
OIT	58	38	18	51	0	32	5	12	0	0	0	41	0	255
ORM	5	8	12	4	0	0	0	0	0	0	0	0	1	30
OSDBU	4	4	0	4	0	3	3	0	0	0	0	0	0	18

OSP	0	1	3	1	0	0	0	0	0	0	0	0	0	5
P&P	2	0	0	0	0	0	0	0	0	0	0	0	0	2
PA	3	0	0	0	0	1	0	0	0	0	0	0	0	4
SEC	31	5	1	44	0	2	1	2	0	0	3	0	0	89
VBA	530	1,896	63	102	0	12	1	33	0	0	17	1	2,655	
VHA	11,641	5,984	4,977	862	0	228	98	34	0	0	86	4	23,914	
AGENCY OVERALL	12,494	8,342	5,147	1,239	10	312	144	90	0	11	187	6	27,982	

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS
BASED ON REASONS OTHER THAN EXEMPTIONS"**

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
ORM	Requestor died before request was completed	1	1
VBA	Subsumed by Litigation	1	1
VHA	Requestor died before request was completed	3	4
	Subsumed by Litigation	1	
AGENCY OVERALL			6

SEC	0	0	0	0	5	5	0	0	0	0	0	0	0	0
VBA	0	1	7	1	15	1,879	2	15	910	1	1	1	0	0
VHA	0	1	2,527	161	111	8,536	86	14	2,387	6	25	11	0	0
AGENCY OVERALL	0	6	2,634	250	208	10,776	104	29	3,380	7	31	12	0	0

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	244	280	237	287
HRM	0	0	0	0
IG	1	19	15	5
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	0	0	0	0
AGENCY OVERALL	245	299	252	292

We did not report in the FY 2013 report that IG did have 1 appeal pending at the end of FY 2013

Although GC indicated in its FY 2013 Annual Report a different number than above, the figure denoted in this chart is correct. In this instance an appeal was in fact completed in FY 2013 but not marked as completed in VA's FOIA tracking system until after the FY 2013 report was completed.

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
Admin	0	0	0	0	0
BVA	0	0	0	0	0
C&LA	0	0	0	0	0
CFM	0	0	0	0	0
GC	69	23	6	139	237
HRM	0	0	0	0	0
IG	10	1	1	3	15
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OAL	0	0	0	0	0
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
ODASB	0	0	0	0	0
ODASIA	0	0	0	0	0
ODI	0	0	0	0	0
OF	0	0	0	0	0
OIT	0	0	0	0	0
ORM	0	0	0	0	0
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0
P&P	0	0	0	0	0

PA	0	0	0	0	0
SEC	0	0	0	0	0
VBA	0	0	0	0	0
VHA	0	0	0	0	0
AGENCY OVERALL	79	24	7	142	252

SEC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	11	5	25	62	1	0	14	0	2	1	0	0	

OSP	0	0	0	0	0	0	0	0	0	0	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0
GC	37	0	3	8	0	8	0	2	2	2	27	
AGENCY OVERALL	37	0	3	8	0	8	0	2	2	2	27	

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
GC	Initial Response After Appeal (For use by General Counsel Only)	27	27
AGENCY OVERALL			27

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
GC	166.00	210.97	3.00	840.00
IG	18.00	19.83	6.00	34.00
AGENCY OVERALL	166.00	210.97	3.00	840.00

	Pending											
OSDBU	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OSP	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
P&P	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
PA	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
SEC	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VBA	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VHA	Date of Appeal	N/A	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2009-08-13	2009-07-30	2009-07-12	2009-05-27	2009-05-18	2009-05-05	2009-05-04	2009-04-20	2009-04-17	2008-08-18	
	Number of Days Pending	1287	1297	1310	1342	1348	1357	1358	1368	1369	1535	

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	0.5	10.33	<1	50	23.5	55.5	<1	353	N/A	N/A	N/A	N/A
BVA	6	16.9	<1	53	4	52.33	<1	286	N/A	N/A	N/A	N/A
C&LA	22	21.75	10	33	29	31.5	11	116	19	19	19	19
CFM	334	310.31	17	509	212	209.76	<1	768	N/A	N/A	N/A	N/A
GC	37	35.2	2	102	43	59.3	<1	226	37.5	37.5	36	39
HRM	265	230.4	5	402	326	243.53	39	471	287	287	287	287
IG	17	15.74	<1	81	20	22.12	<1	122	13	13	13	13
MGMT	6.5	142.38	4	822	22	34.25	<1	91	N/A	N/A	N/A	N/A
NCA	16.5	17.5	15	21	22	27	1	87	N/A	N/A	N/A	N/A
OAL	14	18.58	<1	100	13	26.25	<1	673	N/A	N/A	N/A	N/A
OASHRA	48	56.25	41	88	42	42	42	42	N/A	N/A	N/A	N/A
OASP&IA	87	154.33	26	350	23.5	47.75	<1	144	13	13	13	13
ODASB	452	310.67	7	473	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	297	297.86	170	745	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODI	30	30	30	30	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OF	27	71.4	4	208	20	28.87	<1	154	N/A	N/A	N/A	N/A
OIT	12	27.71	<1	195	11	35.87	<1	485	59	59	59	59
ORM	10	62.11	<1	467	13	17.86	1	75	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A	5.5	34.39	<1	406	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A	44	40.6	3	73	N/A	N/A	N/A	N/A
P&P	N/A	N/A	N/A	N/A	22.5	22.5	<1	45	N/A	N/A	N/A	N/A

PA	N/A	N/A	N/A	N/A	450	428.5	31	783	N/A	N/A	N/A	N/A
SEC	100	96.88	<1	215	44.5	74.75	1	461	N/A	N/A	N/A	N/A
VBA	63	119.91	<1	632	34	86.43	<1	804	3.5	3.5	<1	7
VHA	4	13.06	<1	752	11	18.04	<1	998	23.5	34.83	<1	181
AGENCY OVERALL	5	15.36	<1	822	15	36.23	<1	998	19.5	36	<1	287

VII.B. ROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	11	20.33	<1	50	20	38	<1	103	N/A	N/A	N/A	N/A
BVA	6	15.75	<1	53	2.5	6	<1	19	N/A	N/A	N/A	N/A
C&LA	33	33	33	33	32	33.33	29	39	N/A	N/A	N/A	N/A
CFM	411.5	402.67	329	509	287	260.57	8	515	N/A	N/A	N/A	N/A
GC	37	37.23	2	102	53.5	64.21	<1	187	37.5	37.5	36	39
HRM	N/A	N/A	N/A	N/A	226	226	69	383	287	287	287	287
IG	19	16.89	<1	45	20	24.8	<1	122	13	13	13	13
MGMT	6.5	142.38	4	822	14	16.67	<1	36	N/A	N/A	N/A	N/A
NCA	16	17	15	21	26.5	30.28	1	87	N/A	N/A	N/A	N/A
OAL	14	18.24	<1	100	21	38.41	<1	673	N/A	N/A	N/A	N/A
OASHRA	42	45.67	41	54	42	42	42	42	N/A	N/A	N/A	N/A
OASP&IA	56.5	56.5	26	87	94.5	94.5	45	144	13	13	13	13
ODASB	452	310.67	7	473	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	745	745	745	745	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODI	30	30	30	30	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OF	27	48.33	16	102	20	23.89	16	39	N/A	N/A	N/A	N/A
OIT	32	40.97	<1	144	71	111.84	7	485	59	59	59	59
ORM	11.5	9.75	3	13	15	19.56	6	75	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A	11	24	4	57	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A	25	25	25	25	N/A	N/A	N/A	N/A

P&P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	31	31	31	31	N/A	N/A	N/A	N/A
SEC	116	109.88	21	215	46.5	78.11	7	233	N/A	N/A	N/A	N/A
VBA	62	109.98	<1	596	35	85.11	<1	712	3.5	3.5	<1	7
VHA	3	11.79	<1	752	7	17.14	<1	998	24	38.39	<1	181
AGENCY OVERALL	4	13.34	<1	822	11	41.62	<1	998	20	39.23	<1	287

SEC	3	4	4	3	3	3	5	4	1	1	2	0	0	33
VBA	41	19	6	10	8	4	1	1	3	4	31	2	8	138
VHA	13,162	1,637	550	261	134	70	30	25	23	11	45	15	7	15,970
AGENCY OVERALL	13,345	1,791	595	284	152	82	37	31	30	18	99	35	28	16,527

SEC	18	9	7	2	5	3	2	3	0	1	5	0	1	56
VBA	1,083	233	105	70	136	126	89	81	103	88	320	49	28	2,511
VHA	5,789	1,445	317	162	60	39	19	9	17	5	28	5	13	7,908
AGENCY OVERALL	7,244	1,986	517	276	226	194	119	107	121	105	382	72	56	11,405

SEC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	6	0	0	0	0	0	0	0	0	0	0	0	0	0	6
VHA	17	6	3	6	2	1	0	0	0	1	0	0	0	0	36
AGENCY OVERALL	26	8	4	6	2	1	0	0	0	1	1	0	0	0	49

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Admin	4	48	66	3	232	229	0	N/A	N/A
BVA	0	N/A	N/A	1	18	18	0	N/A	N/A
C&LA	1	33	33	2	40.5	40	0	N/A	N/A
CFM	4	419.5	391	67	167	179	0	N/A	N/A
GC	1	54	54	19	48	60	0	N/A	N/A
HRM	4	81	173	3	81	66	0	N/A	N/A
IG	0	N/A	N/A	25	10	24	0	N/A	N/A
MGMT	1	9	9	4	101.5	166	0	N/A	N/A
NCA	3	170	155	27	39	73	0	N/A	N/A
OAL	4	41	44	34	19	43	0	N/A	N/A
OASHRA	0	N/A	N/A	10	237.5	248	0	N/A	N/A
OASP&IA	2	329	329	15	231	355	0	N/A	N/A
ODASB	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
ODASIA	0	N/A	N/A	3	282	326	0	N/A	N/A
ODI	0	N/A	N/A	1	177	177	0	N/A	N/A
OF	1	16	16	0	N/A	N/A	0	N/A	N/A
OIT	6	13	56	31	60	140	0	N/A	N/A
ORM	0	N/A	N/A	1	6	6	0	N/A	N/A
OSDBU	0	N/A	N/A	4	51	161	0	N/A	N/A
OSP	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
P&P	0	N/A	N/A	1	147	147	0	N/A	N/A

PA	0	N/A	N/A	8	60.5	87	0	N/A	N/A
SEC	4	2.5	35	30	45	56	0	N/A	N/A
VBA	80	212	191	424	96	147	0	N/A	N/A
VHA	934	13	30	637	34	63	8	95	93
AGENCY OVERALL	1049	14	46	1325	53	104	8	95	93

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
Admin	Date of Receipt	N/A	N/A	N/A	2014-09-23	2014-09-10	2014-06-30	2014-06-04	2014-02-06	2013-10-28	2013-03-13
	Number of Days Pending	0	0	0	5	14	64	82	164	232	391
BVA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2014-09-04
	Number of Days Pending	0	0	0	0	0	0	0	0	0	18
C&LA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2014-08-13	2014-08-13	2014-07-23
	Number of Days Pending	0	0	0	0	0	0	0	33	33	48
CFM	Date of Receipt	2013-05-10	2013-03-28	2013-03-18	2013-02-22	2013-01-23	2013-01-14	2013-01-11	2012-11-01	2012-10-17	2012-09-20
	Number of Days Pending	349	380	388	404	425	431	432	479	490	508
GC	Date of Receipt	2014-07-16	2014-07-15	2014-06-03	2014-05-27	2014-05-20	2014-05-14	2014-05-12	2014-04-22	2014-04-07	2014-02-26
	Number of Days Pending	53	54	83	88	92	96	98	112	123	151
HRM	Date of Receipt	N/A	N/A	N/A	2014-09-29	2014-08-20	2014-07-07	2014-06-05	2014-05-21	2014-05-06	2012-08-21
	Number of Days Pending	0	0	0	1	28	60	81	91	102	529
IG	Date of Receipt	2014-09-09	2014-09-08	2014-09-05	2014-08-15	2014-07-15	2014-07-14	2014-07-08	2014-05-29	2014-05-22	2014-05-21
	Number of Days Pending	15	16	17	31	54	55	59	86	90	91
MGMT	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2014-09-17	2014-07-01	2014-06-26	2014-03-18	2013-02-27
	Number of Days Pending	0	0	0	0	0	9	63	66	137	401
NCA	Date of Receipt	2014-04-15	2014-03-17	2014-03-13	2014-03-13	2014-03-13	2014-01-29	2014-01-29	2014-01-15	2014-01-15	2013-07-29

	Pending											
OSDBU	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2014-09-15	2014-08-25	2014-06-11	2012-08-16	
	Number of Days Pending	0	0	0	0	0	0	11	25	77	532	
OSP	Date of Receipt	N/A										
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	
P&P	Date of Receipt	N/A	2014-03-04									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	147	
PA	Date of Receipt	N/A	N/A	2014-08-15	2014-08-07	2014-07-24	2014-07-08	2014-07-02	2014-05-01	2014-04-08	2013-10-23	
	Number of Days Pending	0	0	31	37	47	59	62	105	122	235	
SEC	Date of Receipt	2014-06-04	2014-06-04	2014-06-03	2014-06-03	2014-05-30	2014-04-22	2014-04-09	2014-04-07	2014-03-18	2014-01-17	
	Number of Days Pending	82	82	83	83	85	112	121	123	137	177	
VBA	Date of Receipt	2012-06-14	2012-06-13	2012-05-21	2012-05-02	2012-04-10	2012-03-14	2012-02-28	2012-02-16	2012-02-06	2012-02-02	
	Number of Days Pending	576	577	593	606	622	641	652	659	667	669	
VHA	Date of Receipt	2013-06-21	2013-06-05	2013-05-29	2013-05-23	2013-05-16	2013-05-14	2013-04-15	2013-03-22	2012-09-27	2012-05-08	
	Number of Days Pending	320	332	337	340	345	347	368	384	503	602	
AGENCY OVERALL	Date of Receipt	2012-03-15	2012-03-14	2012-02-28	2012-02-16	2012-02-06	2012-02-02	2012-01-20	2011-11-15	2011-09-29	2011-09-13	
	Number of Days Pending	640	641	652	659	667	669	678	722	753	765	

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Admin	0	0	N/A	N/A	0
BVA	0	0	N/A	N/A	0
C&LA	1	0	1	1	1
CFM	0	0	N/A	N/A	0
GC	2	3	1	16.8	3
HRM	0	0	N/A	N/A	0
IG	0	0	N/A	N/A	0
MGMT	0	0	N/A	N/A	0
NCA	0	0	N/A	N/A	0
OAL	0	0	N/A	N/A	0
OASHRA	0	0	N/A	N/A	0
OASP&IA	1	0	9	9	1
ODASB	0	0	N/A	N/A	0
ODASIA	0	0	N/A	N/A	0
ODI	0	0	N/A	N/A	0
OF	0	0	N/A	N/A	0
OIT	1	2	1	1.67	3
ORM	0	2	2	2	2
OSDBU	0	0	N/A	N/A	0
OSP	0	0	N/A	N/A	0
P&P	0	0	N/A	N/A	0
PA	0	0	N/A	N/A	0
SEC	0	0	N/A	N/A	0
VBA	5	2	1	2.86	6
VHA	33	67	1	11.7	78
AGENCY OVERALL	43	76	1	10.86	94

VIII.B. REQUESTS FOR FEE WAIVER

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Admin	0	0	N/A	N/A
BVA	0	0	N/A	N/A
C&LA	0	0	N/A	N/A
CFM	0	0	N/A	N/A
GC	6	0	2	4.17
HRM	0	0	N/A	N/A
IG	0	0	N/A	N/A
MGMT	0	0	N/A	N/A
NCA	0	0	N/A	N/A
OAL	0	2	1	1
OASHRA	0	0	N/A	N/A
OASP&IA	0	0	N/A	N/A
ODASB	0	0	N/A	N/A
ODASIA	1	0	1	1
ODI	0	0	N/A	N/A
OF	0	0	N/A	N/A
OIT	3	0	3	42
ORM	1	0	1	1
OSDBU	0	0	N/A	N/A
OSP	0	0	N/A	N/A
P&P	0	0	N/A	N/A
PA	0	0	N/A	N/A
SEC	9	0	1	0.67
VBA	31	0	6	15.97
VHA	249	48	1	3.68
AGENCY OVERALL	300	50	1	4.99

IX. FOIA PERSONNEL AND COSTS

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
Admin	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
BVA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
C&LA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
CFM	1	1.15	2.15	\$232,815.82	\$58,944.80	\$291,760.62
GC	0	8.6	8.6	\$532,862.24	\$82,030.85	\$614,893.09
HRM	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
IG	0	3.05	3.05	\$391,890.35	\$0.00	\$391,890.35
MGMT	1	4.5	5.5	\$163,750.76	\$0.00	\$163,750.76
NCA	1	0	1	\$118,220.72	\$0.00	\$118,220.72
OAL	2	0.4	2.4	\$239,907.72	\$0.00	\$239,907.72
OASHRA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
OASP&IA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
ODASB	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
ODASIA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
ODI	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
OF	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
OIT	4	0.06	4.06	\$537,826.08	\$0.00	\$537,826.08
ORM	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
OSDBU	0	0.85	0.85	\$297,970.01	\$5,435.60	\$303,405.61
OSP	0	0.35	0.35	\$45,213.32	\$0.00	\$45,213.32

P&P	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
PA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
SEC	0	1.13	1.13	\$146,336.18	\$0.00	\$146,336.18
VBA	5	37.41	42.41	\$1,548,712.52	\$18,540.65	\$1,567,253.17
VHA	6	119.9	125.9	\$9,773,915.50	\$0.00	\$9,773,915.50
AGENCY OVERALL	20	178.7	198.7	\$14,133,462.56	\$164,951.90	\$14,298,414.46

X. FEES COLLECTED FOR PROCESSING REQUESTS

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
Admin	\$0.00	0.00%
BVA	\$0.00	0.00%
C&LA	\$0.00	0.00%
CFM	\$1,325.93	21.25%
GC	\$0.00	0.00%
HRM	\$0.00	0.00%
IG	\$0.00	0.00%
MGMT	\$0.00	0.00%
NCA	\$0.00	0.00%
OAL	\$15,901.97	65.39%
OASHRA	\$0.00	0.00%
OASP&IA	\$0.00	0.00%
ODASB	\$0.00	0.00%
ODASIA	\$0.00	0.00%
ODI	\$0.00	0.00%
OF	\$700.72	35.67%
OIT	\$29.33	53.49%
ORM	\$0.00	0.00%
OSDBU	\$485.55	67.14%
OSP	\$0.00	0.00%
P&P	\$0.00	0.00%
PA	\$0.00	0.00%
SEC	\$0.00	0.00%
VBA	\$0.00	0.00%
VHA	\$51,146.79	29.91%
AGENCY OVERALL	\$69,590.29	33.67%

XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
Admin	6	0
BVA	2	0
C&LA	3	0
CFM	68	0
GC	15	268
HRM	6	0
IG	6	0
MGMT	3	0
NCA	27	0
OAL	18	0
OASHRA	10	0
OASP&IA	16	0
ODASB	0	0
ODASIA	2	0
ODI	1	0
OF	0	0
OIT	27	0
ORM	0	0
OSDBU	2	0
OSP	0	0
P&P	1	0
PA	8	0
SEC	18	0
VBA	380	0
VHA	724	0
AGENCY OVERALL	1,343	268

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	0	1	1	0
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	0	0	0	0
OIT	0	3	2	1
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	0	2	2	0
AGENCY OVERALL	0	6	5	1

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQUESTS RECEIVED		NUMBER OF REQUESTS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Admin	63	24	94	20
BVA	17	16	16	16
C&LA	52	34	55	33
CFM	80	75	63	75
GC	64	117	62	114
HRM	10	12	4	23
IG	292	369	297	360
MGMT	7	18	9	16
NCA	133	62	148	39
OAL	215	267	242	242
OASHRA	5	10	2	5
OASP&IA	4	16	1	8
ODASB	2	1	2	3
ODASIA	31	5	0	35
ODI	1	2	1	1
OF	13	21	14	20
OIT	221	259	206	255
ORM	21	29	22	30
OSDBU	10	19	12	18

OSP	7	5	7	5
P&P	2	2	3	2
PA	1	9	0	4
SEC	71	84	51	89
VBA	3,358	2,107	3,053	2,655
VHA	21,903	24,446	22,321	23,914
AGENCY OVERALL	26,583	28,009	26,685	27,982

Although VA indicated in its FY 2013 Annual Report a different number than above, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2013 as completed in VA's FOIA tracking system until after the FY 2013 report was finalized, and 2) there were some discrepancies in accounting.

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Admin	3	6
BVA	1	2
C&LA	1	3
CFM	66	68
GC	12	15
HRM	18	6
IG	0	6
MGMT	2	3
NCA	2	27
OAL	5	18
OASHRA	5	10
OASP&IA	9	16
ODASB	2	0
ODASIA	28	2
ODI	0	1
OF	0	0
OIT	15	27
ORM	1	0
OSDBU	1	2
OSP	0	0
P&P	1	1
PA	3	8
SEC	35	18
VBA	912	380
VHA	285	724
AGENCY OVERALL	1,407	1,343

Although VA indicated in its FY 2013 Annual Report a different number than above, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2013 as completed in VA's FOIA tracking system until after the FY 2013 report was finalized, and 2) there were some discrepancies in accounting.

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS RECEIVED		NUMBER OF APPEALS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	299	280	244	237
HRM	0	0	0	0
IG	22	19	22	15
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0

OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	0	0	0	0
AGENCY OVERALL	321	299	266	252

Although VA indicated in its FY 2013 Annual Report a different number than above, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show appeals that were in fact completed in FY 2013 as completed in VA's FOIA tracking system until after the FY 2013 report was finalized, and 2) there were some discrepancies in accounting.

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
Admin	0	0
BVA	0	0
C&LA	0	0
CFM	0	0
GC	218	268
HRM	0	0
IG	0	0
MGMT	0	0
NCA	0	0
OAL	0	0
OASHRA	0	0
OASP&IA	0	0
ODASB	0	0
ODASIA	0	0
ODI	0	0
OF	0	0
OIT	0	0
ORM	0	0
OSDBU	0	0
OSP	0	0
P&P	0	0
PA	0	0
SEC	0	0
VBA	0	0
VHA	0	0
AGENCY OVERALL	218	268

