

From: (b)(6)
Sent: Wed, 20 Jan 2021 12:57:53 +0000
To: (b)(6) DURVAMC
Cc: VHA ONS Communication;(b)(6) Ph.D. (OIG);VHADUR Everyone
1;VHADUR Everyone;(b)(6) (OIG);(b)(6) (OIG);(b)(6)
(OIG);(b)(6) (OIG);(b)(6) (OIG);(b)(6) VHA 12NUR Nursing
Staff;VHA Nurse Execs ADPCS;VHA VISN QMOs;VHA ONS NELB (Nursing Executive Leadership
Board);VHA Nurse Execs Administrative Staff;VHA 12NUR Nursing Professional Staff;VHA VISN Chief
Nursing Officers;(b)(6)
(b)(6) (BUF);(b)(6)
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(b)(6) (BUF);(b)(6)
(b)(6) VHABUF CNE Clinical Nurse Experts;(b)(6)
(b)(6)
(b)(6) @gmail.com;(b)(6)
(Butler);(b)(6) (Butler);(b)(6)
(b)(6) @gmail.com;VHAFAVNURSEMANAGERS;(b)(6) (FAV);NASIA SAFDAR;TOP ER
Providers;TOP ER STAFF;TOP 1-4 Workgroup;TOP ICU;(b)(6)
(b)(6) (KCVa);(b)(6)
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(FAV);(b)(6) (FAV);(b)(6) @yahoo.com;(b)(6)
(b)(6) MD;(b)(6) MD;(b)(6)
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(b)(6) (STL);(b)(6)
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LT;(b)(6) (HHS/IOS);(b)(6) (OS/ASPR/SPPR);(b)(6)
(b)(6) (NOLA);(b)(6) @som.umaryland.edu';(b)(6)
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du';(b)(6);Baltimore GRECC;'som-groups-
(b)(6)@SOMUMaryland.onmicrosoft.com';VAMHCS GEC Executive Committee;VHAMIW
HICS Planning Section;(b)(6)VBADET;(b)(6)
RICVAMC;(b)(6)RICVAMC;MWV-Quad;(b)(6)
(b)(6)@yahoo.com'(b)(6)Ironbow Technologies'(b)(6)
(b)(6)(White City/VISN20);(b)(6)(White City/VISN20);(b)(6)(White
City/VISN20);(b)(6)(White City/VISN20);(b)(6)(White City/VISN20);(b)(6)
(b)(6)@uhc.com'(b)(6)
(b)(6)/HA ONS Clinical Nurse Advisors;(b)(6)@aol.com;(b)(6)
(b)(6)(White City/VISN20);(b)(6)(White City/VISN20);(b)(6)(White
City/VISN20);(b)(6)(White City/VISN20);(b)(6)(White City/VISN20);(b)(6)
(b)(6)VHABED;(b)(6);VHA OCC Digital Engagement;(b)(6)
(b)(6)
(b)(6)VHAMORADMINCHIEFS;VHAMORCLINCHIEFS;(b)(6)

Subject: C20 - Special Addition (Vaccinating the Largest Integrated Healthcare System in the U.S.)



Special Addition:

- ***Special addition* 1/22 – Vaccinating the Largest Integrated Healthcare System in the U.S.**
- **Dr. Richard Stone, Dr. Kameron Matthews, and Dr. (b)(6)**

When

Friday 1/22 at 2:00 PM EDT

Where

- Feel free to join the sessions inside or outside the VA network using Brightcove:
<http://site-819266.bcvp0rtal.com>
*Open video link with Chrome or Microsoft Edge – Internet Explorer might cause issues for viewing.
- Please note there will be **no VANTS** lines for this session

C20 is a twice-weekly, 20-minute event hosted by Emergency Medicine where SMEs address the most recent topics: **Lessons from the Field...For the Field!**

Dr. Chad Kessler, National Program Director for VHA Emergency Medicine joins experts from the field. The sessions occur **every Tuesday and Thursday at 4:30 p.m. ET.**

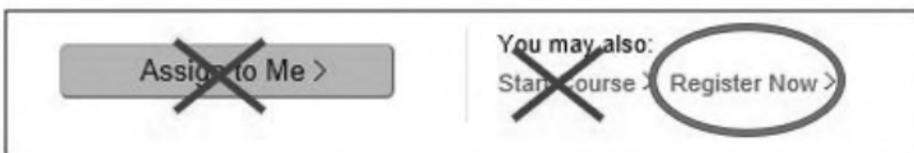
Future topics will include COVID-19 response lessons from community and academic leaders, finding a work/life balance with families during COVID, and more... Please join us!

The live training event is accredited for .25 credit hours for ABIM MOC, ACCME, ACCME-NP, ACPE, ADA, ANCC, JA IPCE and CDR. You must register in TMS **before** the event starts using the “Register Now” button rather than “Assign to Me”. Participants will not be registered after the event. **To obtain full credit for the class in TMS you must register, confirm attendance AND complete the after-session evaluation.**

You must register before the event begins by clicking Register Now. Participants cannot be registered after the fact. Please register using the link below!

C20: Jan 22nd

- TMS ID: 42959/Scheduled Offering: 3713400



#StayStrongTogether

Did you know you can access the recorded August, September, October, and November sessions on TMS and receive credit?! For direct TMS access:

August: [COVID in 20 - August 2020 Sessions](#).

September: [COVID in 20 - September 2020 Sessions](#) or [*COVID in 20 - September 2020 Sessions - Pharmacy Technicians Only*](#)

October: [COVID in 20 - October 2020 Sessions](#) or [*COVID in 20 - October 2020 Sessions - Pharmacy Technicians Only*](#)

November: [COVID in 20 - November Sessions](#) or [*COVID in 20 - November Sessions 2020 - Pharmacy Technicians Only*](#)

If you have participated in even one event, we would love your feedback – [click here](#)

Previous calls

In case you were buried under a pile of work this week, here's what Chai Chad and the C20 team have on tap for you...

*Open video link with Chrome or Microsoft Edge – Internet Explorer might cause issues for viewing.

- Episode 76 - COVID in 20: 21 01 12: **The New Electronic Health Record Went Live in Spokane: Frontline Staff Give Us the Scoop!**
On-Demand Link: <https://bcove.video/3i9ISGN>
- Episode 77 - COVID in 20: 21 01 14: **Crisis Communications: Finding the Right Words for Grief and Loss**
On-Demand Link: <https://bcove.video/2XN0XQp>

Recordings are available soon after the live event [here](#) (video only) and [here](#) (video and supporting materials).

Were you forwarded this email and would like to be included in future direct messages? Please click [here](#) to opt in.

To opt out of this email list click [here](#).

From: Tran, Dat VACO
Sent: Wed, 20 Jan 2021 13:31:12 +0000
To: Tran, Dat VACO; Tallman, Gary (b)(6)
Subject: Press release Day 1

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

+1 872-701-0185 (b)(6) United States, Chicago

Phone Conference ID: (b)(6)

[Find a local number](#) | [Reset PIN](#)



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From: Tran, Dat VACO
Sent: Wed, 20 Jan 2021 14:13:23 +0000
To: Tran, Dat VACO; Tallman, Gary (b)(6)
Subject: Press Release Day 1 follow up

Microsoft Teams meeting

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From: (b)(6)
Sent: Wed, 20 Jan 2021 15:09:03 +0000
To: (b)(6); VINCI_Outage
Cc: (b)(6); (b)(6); NASIA SAFDAR; (b)(6)
Subject: VINCI Monthly Server Updates on Sunday, January 24th from 10AM to 4PM ET
Importance: High

VINCI Monthly Server Updates on Sunday, January 24th from 10AM to 4PM ET

VINCI in our continuing effort to safeguard our Veterans data, will be applying monthly security patches and restarting ALL VINCI servers on Sunday, January 24th from 10AM to 4PM ET. Servers will be available intermittently during this time. We apologize for any inconvenience this may cause.

Thank you.

From: (b)(6)
Sent: Wed, 20 Jan 2021 22:18:59 +0000
To: (b)(6) Tran, Dat VACO;Clancy, Carolyn;Diaz, Christopher E.;Stone, Richard A., MD;Murphy, Thomas, VBASTL;Walters, Ronald;Hipolit, Richard (OGC);Mason, Cheryl;Rychalski, Jon J.;Cussatt, Dominic (SES);Medve, John VACO;Johnson, Glenn (SES);Williams, Kayla (b)(6);Christy, Phillip (SES);Cordeiro, Hansel (OAWP);Morton, Barbara C.
Cc: (b)(6) Orr, Martha;Murray, Edward;(b)(6) Howard, Tom (NCA)(b)(6) (HRA/OSP)(b)(6) (OGC)(b)(6) (OCLA);(b)(6)
Subject: A/SECVA Leadership Meeting
Attachments: Jan 21 Leadership Mtg.docx

The A/SECVA would like to meet with VA's leadership team on Thurs, Jan 21 at 1:30-2:30pm. Below is the Teams Mtg information.

If you have any questions, please don't hesitate to contact me.

Thank you

(b)(6)

Microsoft Teams meeting

Join on your computer or mobile app

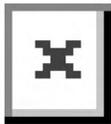
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**A/SECVA Leadership Meeting
Jan 21, 2021
1:30-2:30pm**

A/SECVA Dat Tran (+ (b)(6)) (Teams organizer)

A/DEPSEC Carolyn M. Clancy, MD (+ (b)(6))

A/COS Chris Diaz (+ (b)(6))

A/USH Richard Stone, MD (+ (b)(6))

A/USB Thomas Murphy (+ (b)(6))

A/USMA Ron Walters (+ Tom Howard)

A/GC Richard Hipolit (+ (b)(6))

Chairman, BVA Cheryl Mason (no others)

AS/OM & CFO Jon Rychalski (+ Ed Murray)

A/ AS for OIT/CIO Dominic Cussatt (+ Martha Orr)

Acting AS/OEI John Medve (+ (b)(6)) or (b)(6))

Acting AS/OCLA Glenn Johnson (+ (b)(6))

Acting AS/OPIA Kayla Williams (+ (b)(6))

Acting AS/HRA & OSP (b)(6) (+ (b)(6))

Acting AS/OAWP Hansel Cordeiro (no others)

Acting Principal Exec OALC Phillip Christy (+ (b)(6))

Acting Chief Veterans Experience Officer Barbara Morton (+ (b)(6))

From: Tran, Dat VACO
Sent: Thu, 21 Jan 2021 01:32:27 +0000
To: Tran, Dat VACO;Clancy, Carolyn;Diaz, Christopher E (b)(6)@jbrpt.org
Cc: (b)(6)@jbrpt.org
Subject: Meeting w/ Secretary nominee

Microsoft Teams meeting

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From: Tran, Dat VACO
Sent: Thu, 21 Jan 2021 14:49:09 +0000
To: Tran, Dat VACO;Clancy, Carolyn;Diaz, Christopher E.;Williams, Kayla M. (b)(6)
(b)(6)
Subject: Communication Strategy

Microsoft Teams meeting

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From: (b)(6)
Sent: Thu, 21 Jan 2021 18:03:42 +0000
To: (b)(6); VACO 008 All Staff
Subject: OEI Brown Bag Lunch: 2020 All Employee Survey Results and Action Planning

Hosted by the Employee Engagement Action Team, this brown bag lunch will feature a discussion on the 2020 All Employee Survey and steps to begin action planning to address survey results.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

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From: Tran, Dat VACO
Sent: Thu, 21 Jan 2021 21:58:12 +0000
To: Tran, Dat VACO
Subject: Tom Murphy re: VBA personnel issues

From: Tran, Dat VACO
Sent: Thu, 21 Jan 2021 21:58:12 +0000
To: Tran, Dat VACO
Subject: HOLD: Tom Murphy re: VBA personnel issues

From: EGM MEETINGS
Sent: Thu, 21 Jan 2021 23:35:03 +0000
To: EGM MEETINGS;VA OB Members;VA OB Support Staff
Cc: (b)(6) . (ERPi)(b)(6)
(b)(6) VBASDGO,(b)(6)
(OAWP)(b)(6) VBAVACO(b)(6) VBAVACO(b)(6)
(b)(6) VACO(b)(6)
(b)(6) (Chris)(b)(6)
(b)(6) (Lynch Consultants)(b)(6)
(b)(6)
(b)(6) (VACO)(b)(6) (Atlas Research);(b)(6)
(b)(6) (OAWP)(b)(6)
(b)(6)
(b)(6) (VACO)(b)(6)
(b)(6)

Subject: VA Operations Board Meeting
Attachments: 210125 VAOB Master (Final).pptx, 210125 VAOB Meeting_Back-Up Slides.pptx

Presentations Added

Chair: Acting Deputy Secretary
Principal Attendees: Assistant Secretaries, Under Secretaries and Key Officials
Focus: This meeting will focus on budget execution and performance management.

If you have any questions, please do not hesitate to contact Mr. (b)(6) (b)(6)@va.gov or the Enterprise Governance Management (EGM) Team at EGMTeam@va.gov.

Sincerely,
EGM Team

Microsoft Teams meeting

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Welcome to the VA Operations Board (VAOB) for Budget and Performance

The meeting will begin shortly

As you join the Meeting: Please mute your phones. The Acting Deputy Secretary and Acting Assistant Secretary for Enterprise Integration will lead the discussions. Presentations should be limited to the time allotted on the agenda. Please keep side-bar discussions to a minimum. Other Information: Please limit participation unless you are providing a presentation. If you have a salient point please announce yourself by name and ask to contribute.



**VA Operations Board Meeting Budget
Execution and Performance
Review January 25, 2021 Omar Bradley
Conference Room and Virtual
(Microsoft Teams)**



Agenda

Item #	Topic	Briefer	Time
1	Opening Comments	Dr. Carolyn Clancy, Acting Deputy Secretary of the Department of Veterans Affairs	
2	Introduction	Mr. John Medve, Acting Assistant Secretary for Enterprise Integration Mr. Jon Rychalski, Assistant Secretary and Chief Financial Officer for Management	
3	Budget: FY 2021 Appropriations Congressionally Tracked Reports Update Financial Audit Corrective Action Plan (CAP) Monitoring Process d. Capital Assets Update	Mr. Jon Rychalski, Assistant Secretary and Chief Financial Officer for Management	30 Min

Agenda

Item #	Topic	Briefer	Time
4	OEI: Strategic Goal 3 Strategic Objective 3.1 Strategic Objective 3.2	Mr. Mike Frueh, Deputy Assistant Secretary, Office of Enterprise Integration	30 min
5	Closing	Dr. Carolyn Clancy, Acting Deputy Secretary of the Department of Veterans Affairs	



OFFICE OF MANAGEMENT

Tracked Reports (CTR) Update
Capital Assets Update

TOPICS FY 2021 Appropriations

Financial Audit Corrective Action Plan (CAP)

Congressionally
Monitoring Process

FY 2021 Budget Update

- FY 2021 Appropriation On December 27, 2020, the Consolidated Appropriations Act, 2021, Public Law (P.L.) 116-260, was enacted Congress appropriated \$104.84 billion (\$124 million less than requested); \$256 million was rescinded from prior year unobligated balances Received authority to transfer CARES Act (COVID-19 specific) funds from VHA Medical Services expiring on September 30, 2021. Provided relief in administration of Cares Act funds for State Home Construction Grants Fixed Community Care timing of obligations problem

Notional FY 2022 Budget Schedule

(All subject to change)

No update from OMB about FY 2022 schedule, but OM will provide an updated request to include new legislation (National Defense Authorization Act (NDAA) and HR 7105) and fact of life changes. January 28: Updated requests due to OMB
February 3: Brief on updated submission to new SecVA?
February 5: Revised FY 2022 submission to OMB?
February 24: Passback?
February 25: VA response to Passback to OMB?
March 23: Skinny budget released?
April – May: Initial budget hearings?
May 28: Full Appendix released?



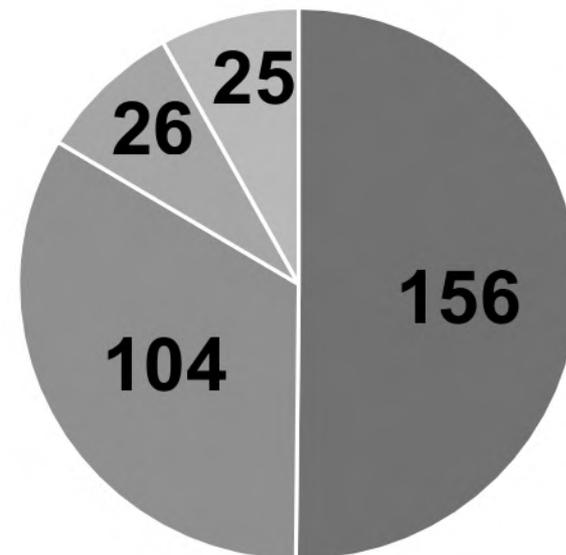
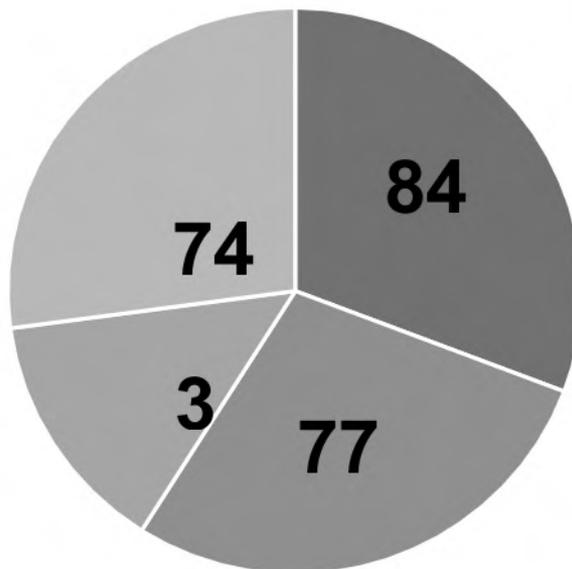
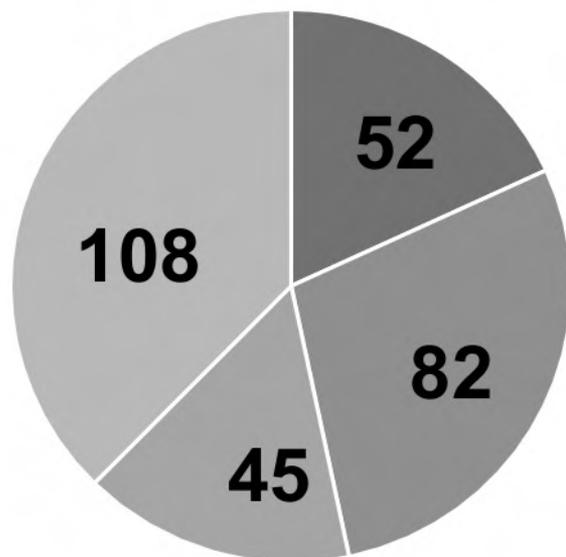
Congressionally Tracked Reports (CTR) Update

Reporting Timeliness 2018 - 2020

FY 2018 – 287 Reports

FY 2019 – 273 Reports

FY 2020 – 311 Reports



■ On Time ■ 30 days or less ■ 30-60 days ■ Over 60 days

- On-time reporting for congressional requirements has increased from 18% to 50% since 2018



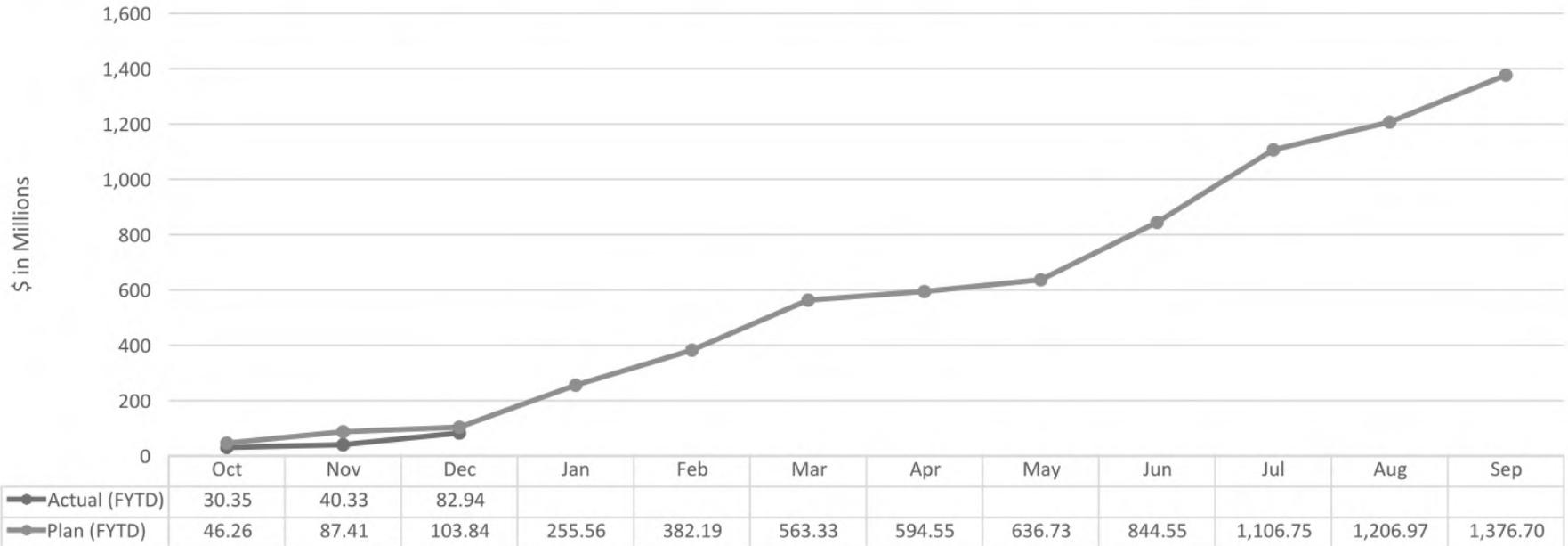
CFO Audit Corrective Action Plan (CAP) Monitoring Process

BLUF: To support reducing the material weaknesses and retaining VA's clean audit opinion, VA's then Acting Deputy Secretary issued a memo on 1/4/2021 tasking the Office of Management to hold monthly audit CAP status meetings with the Administrations and Staff Offices. Proposal: The monthly CFO Council (CFOC) meetings will be utilized as a venue to discuss the audit CAPs status. Administration and Staff Office CFOs are expected to brief their activities, issues, and progress towards meeting their CAP goals. Periodically, CAP updates will be presented at the VA Operations Board. Next Steps: Finalize the CAPs with Administrations and Staff Offices (1/31/2021). Administration and Staff CFOs brief their CAPs at the CFOC (February 2021). Administration and Staff CFOs begin briefing the status/progress of their CAPs (March 2021). OM, Administration and Staff Office CFOs provide the first CAP status briefing to the VAOB (April 2021).



Major Construction

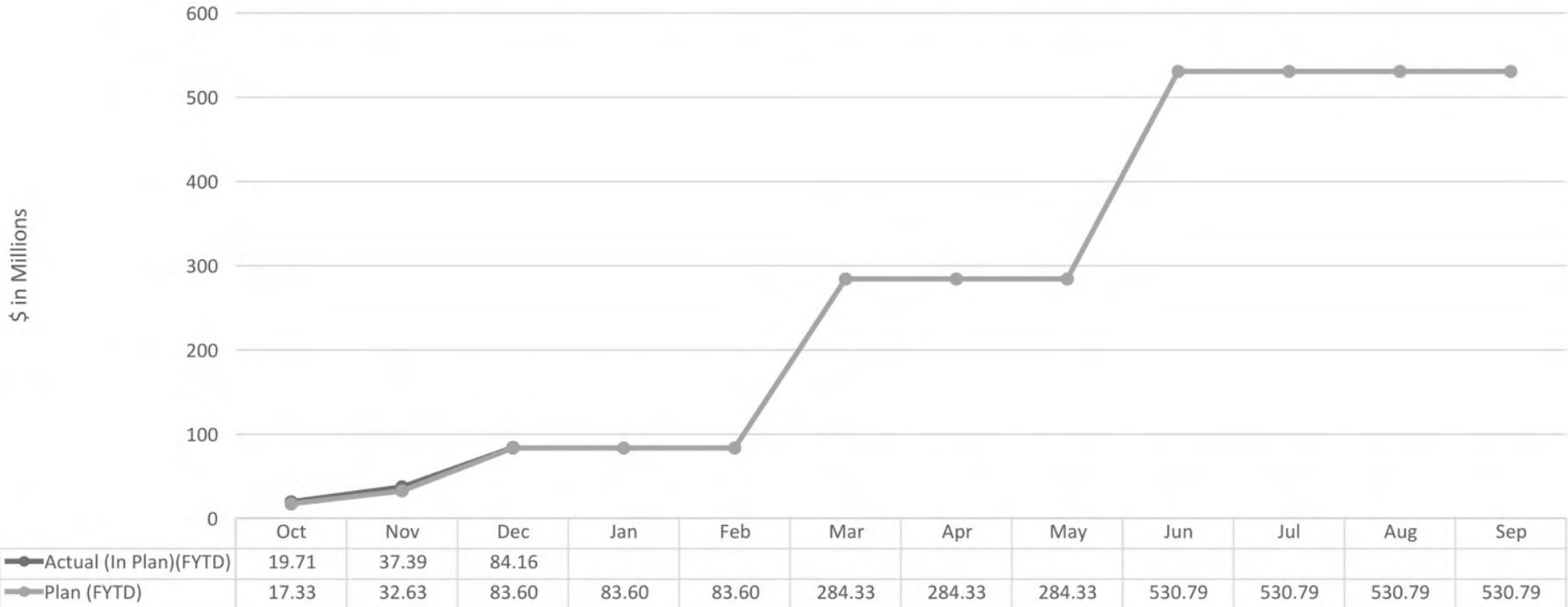
Budget Execution Through December 31, 2020



- FY 2021 Major construction overall plan (including non-project costs) is \$1.38 billion. FY 2021 Major obligations through December 31, 2020, is 20 percent under plan. Obligations (including non-project costs) were \$82.9 million through December 31, 2020. 2021 awards are behind schedule: San Juan (\$30 million – est. January 2021); Livermore (\$1.5 million – est. May 2021).

Minor Construction (VHA Minor Base Funding Only)

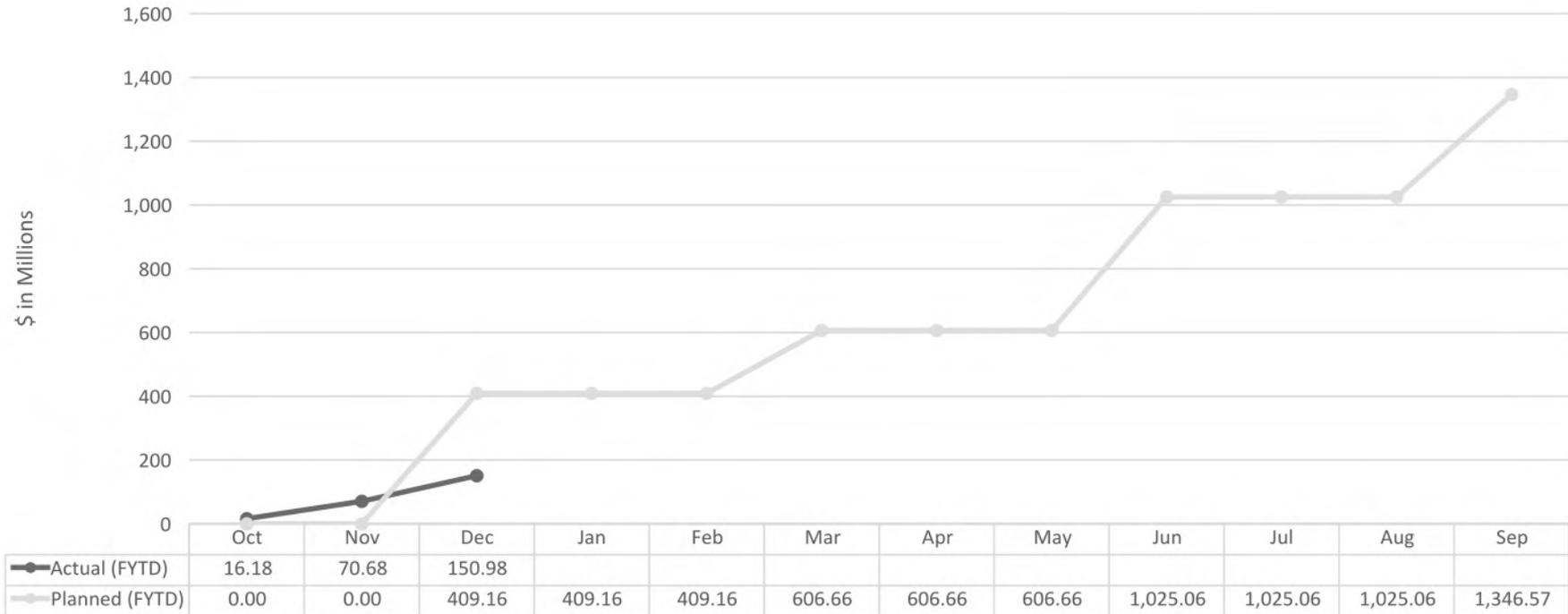
Budget Execution Through December 31, 2020



- Total VHA funding available in FY 2021 is \$547.1 million. Chart does not include oversubscription. Total VA (VHA, NCA and VBA) obligations through December were \$107 million of a planned \$94.8 million. NCA obligated \$6.9 million with \$753 thousand planned through December 31, 2020. VBA has obligated \$16 million of a planned \$10.4 million.

Non-Recurring Maintenance (NRM) (Base and EHRM Funding Only)

Budget Execution Through December 31, 2020

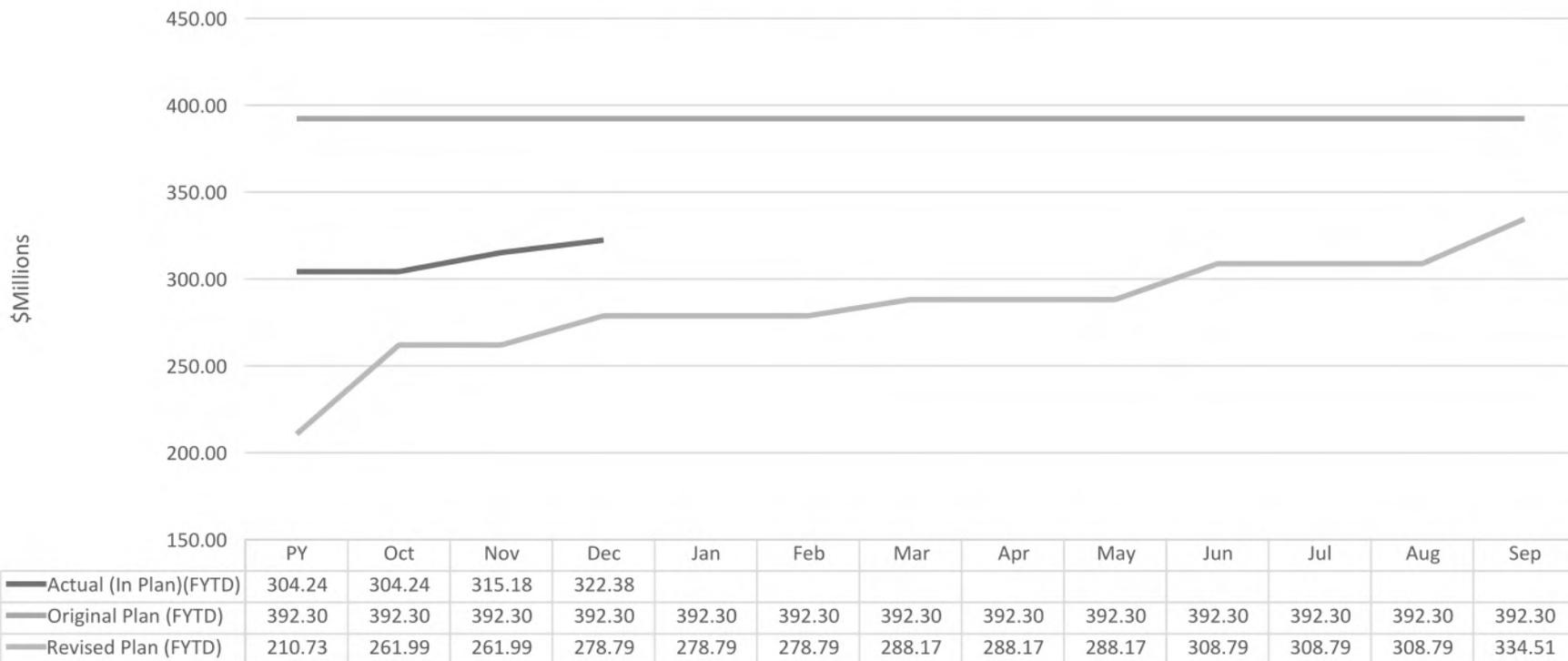


- Total funding available for FY 2021 is \$1.346 billion (\$660.9 million in base and \$685.6 million in EHRM) Obligations: \$151 million through December 31, 2020 Includes \$12.7 million from the CARES supplemental VHA has provided new operating plan that is currently being reviewed

VA FY 2020 Budget Execution Through December

Capital Programs – FY 2018 Plus Up

VHA Minor Construction

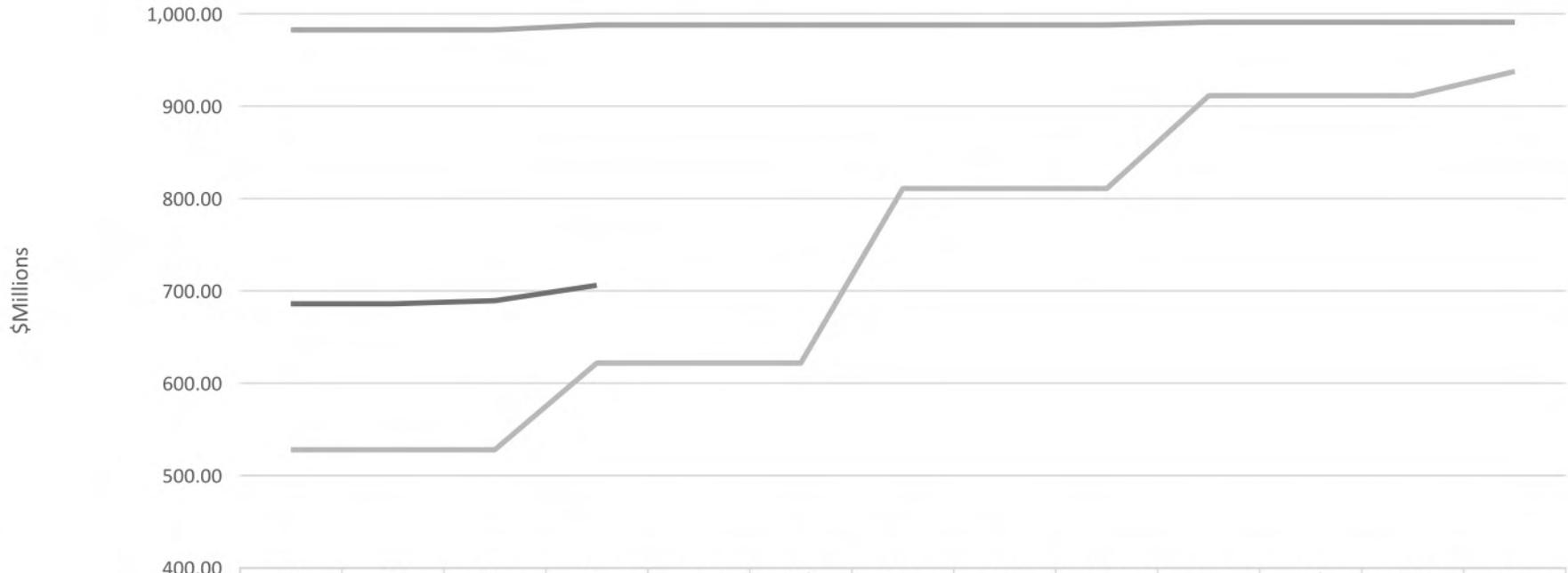


- Total Minor Funding available is \$425 million38 Minor Plus-Up plan Minor project phases have been obligated, totaling over \$322 million \$103 million in funds are remaining

VA FY 2020 Budget Execution Through December

Capital Programs – FY 2018 Plus Up

Non-Recurring Maintenance (NRM)



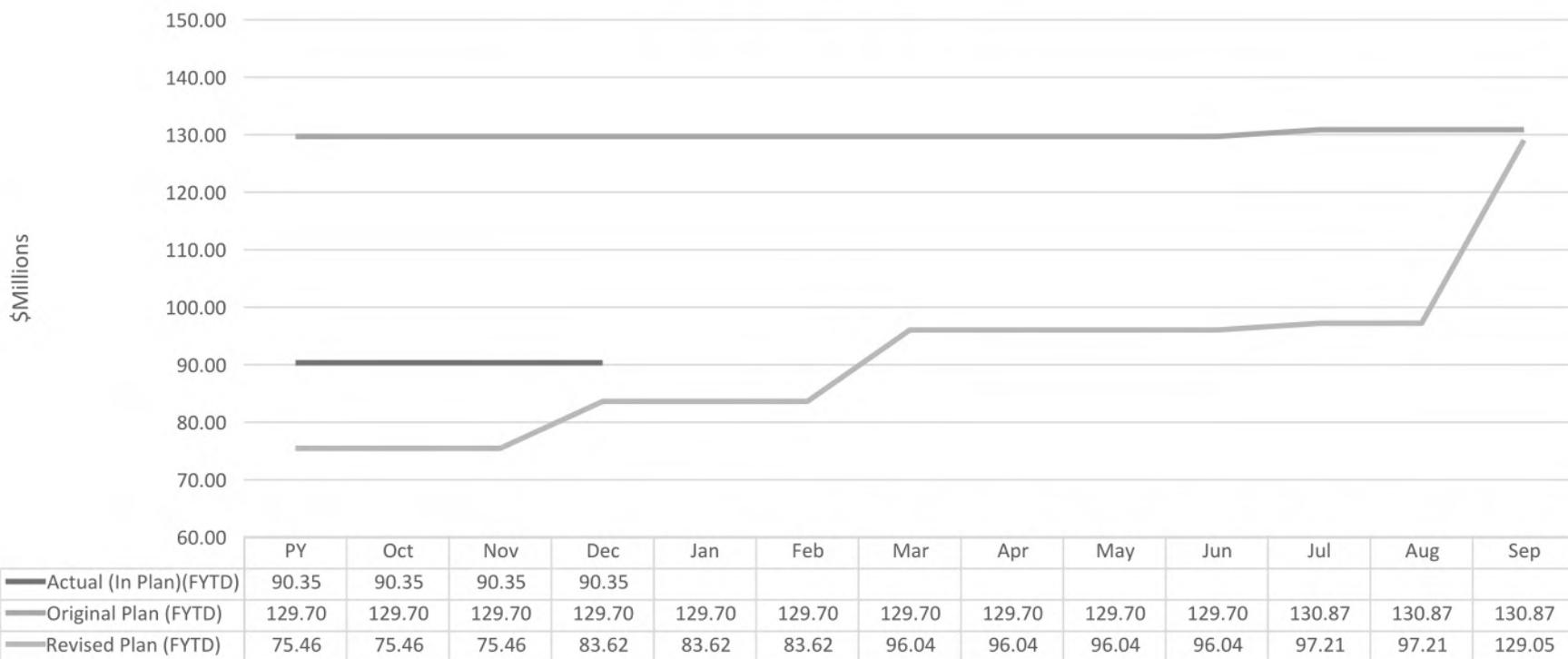
	PY	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Actual (In Plan)(FYTD)	685.98	685.98	689.36	705.97									
Original Plan (FYTD)	982.64	982.64	982.64	987.89	987.89	987.89	987.89	987.89	987.89	990.89	990.89	990.89	990.89
Revised Plan (FYTD)	527.99	527.99	527.99	621.82	621.82	621.82	810.79	810.79	810.79	911.37	911.37	911.37	937.57

- Total FY 2018 NRM funding available is \$1 billion 297 Plus-Up plan NRM project phases have been obligated, totaling about \$706 million\$294 million in funds are remaining

VA FY 2020 Budget Execution Through December

Capital Programs – FY 2019 Plus Up

Minor Construction

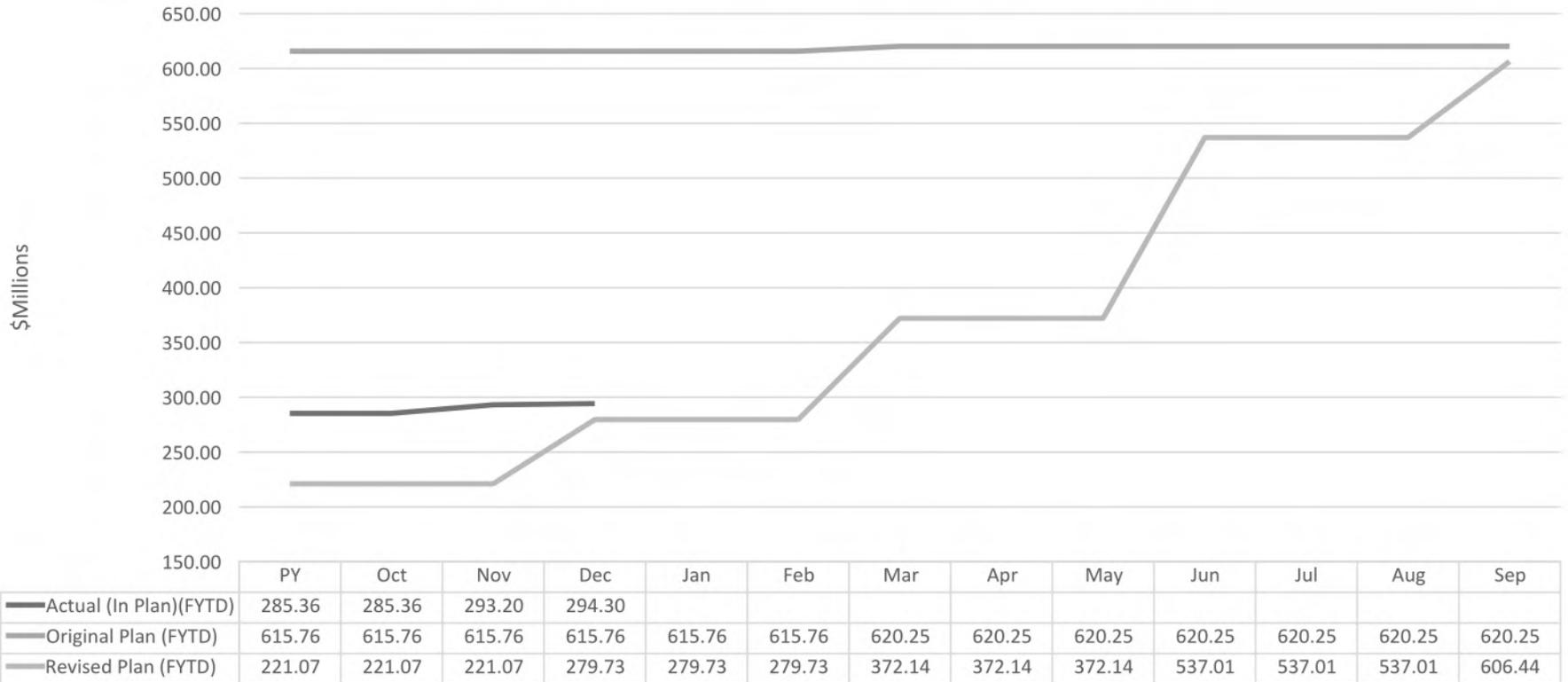


- Total Minor Funding available is \$150 million VHA annual plan includes 15 projects (\$129 million) To date, VHA has made 8 minor obligations for \$61.4 million, and NCA has obligated 19 project phases totaling \$28.9 million and are nearly even with plan \$60 million in funds are remaining

VA FY 2020 Budget Execution Through December

Capital Programs – FY 2019 Plus Up

Non-Recurring Maintenance (NRM)



- Total FY 2019 NRM funding available is \$800 million 207 Plus-Up plan NRM project phases have been obligated, totaling over \$294 million \$506 in funds are remaining



Strategic Goal 3 Performance Brief Office of Enterprise Integration (OEI)

FY 2020 Performance Rules

How to Determine Performance

Variance/Status:[Actual – Target]/Target x 100

On Track	Actual (value) meets or exceeds the <i>established</i> target
Off Track	Target missed; actual (value) is within the 10% threshold of the established target
At Risk	Target missed; actual (value) is over the 10% (“off track”) threshold of the established target
Not Started	Represents Baseline and Annual metrics – Baseline measures should remain in this status for no more than one year Annual measures are tracked only one-time per year
Not Achieved “No Data”	No data available for the reporting period (i.e., data lags)

Note: Data reported as of 1-14-2021

Strategic Goal 3: Veterans trust VA to be consistently accountable and transparent

3.1 VA is always transparent to enhance veterans' choices, to maintain trust, and to be openly accountable for its actions

Alignment	Organization	Measure Name	Status	Target (2021)	Current Value	Measure Count
3.1	VBA	Average Days to Complete (ADC) Compliance Survey Reports	On Track	85	30	1
		Average Days to Complete (ADC) Education Program Approvals	On Track	33	18.1	1
3.1 Total						2

Note: Data reported as of 1-14-2021

Strategic Goal 3: Veterans trust VA to be consistently accountable and transparent

3.2 VA holds personnel and external service providers accountable for delivering excellent customer service and experiences while eliminating fraud, waste, and abuse

Alignment	Organization	Measure Name	Status	Target (2021)	Current Value	Measure Count
3.2	VBA	Education Claim quality (based on QA)	On Track	95%	98%	1
		National Accuracy Rate - Percent of disability compensation rating issues processed accurately	On Track	96%	96%	1
		Percentage of follow-up field exams completed within 175 days	On Track	75%	99%	1
		Quality of higher-level review decisions	Off Track	96%	94%	1
3.2 Total						4

Note: Data reported as of 1-14-2021

Strategic Goal 3: Veterans trust VA to be consistently accountable and transparent

3.2 VA holds personnel and external service providers accountable for delivering excellent customer service and experiences while eliminating fraud, waste, and abuse

Alignment	Organization	Measure Name	Status	Target (2021)	Current Value	Measure Count
3.2	OAWP	The average amount of time a case takes in OAWP, from the time that it is received to the time it is closed or a recommendation from the Assistant Secretary is made, whichever occurs first.	At Risk	120	202	1
3.2 Total						1

Note: Data reported as of 1-14-2021

UPCOMING VAOB MEETINGS

February 8 – Management Issues/CXO Updates
February 22 – Budget & Performance
March 15 – Management Issues/CXO Updates
March 29 – Budget & Performance
April 12 – Management Issues/CXO Updates
April 26 – Budget & Performance

**VA Operations Board Meeting
Budget Execution and Performance
Review Back-Up Slides January 25,
2021 Omar Bradley Conference
Room and Virtual (MS Teams)**



Back-Up Slides: OM

Back-Up Slides: Performance

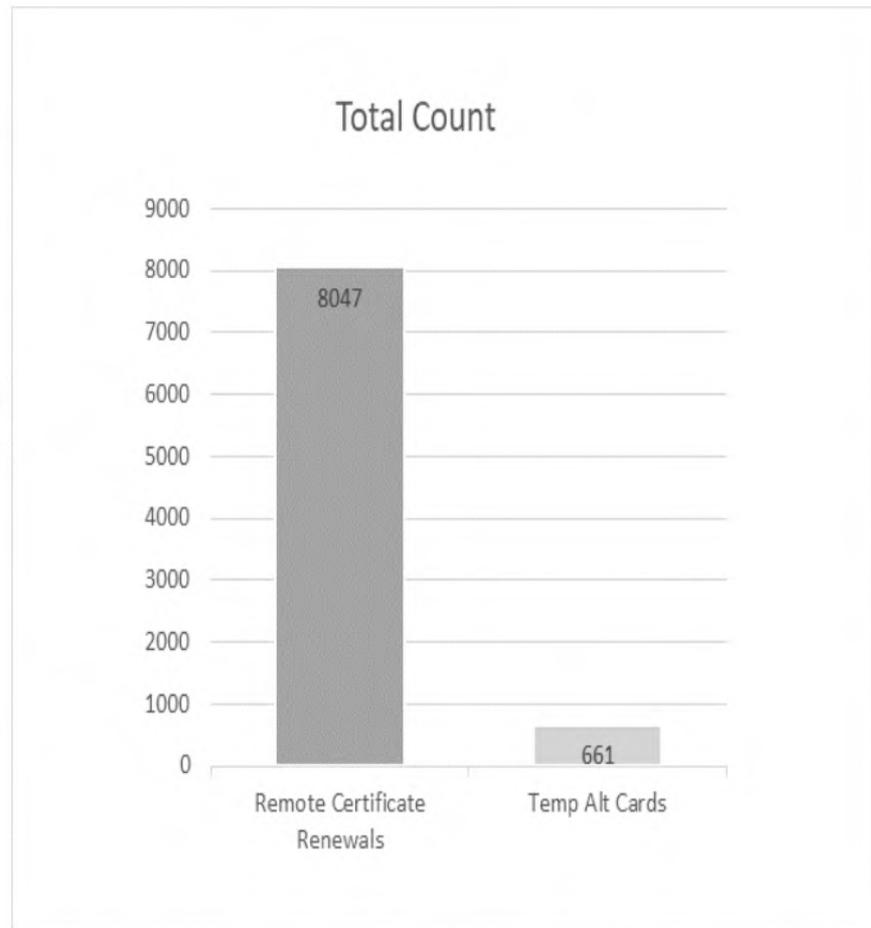


Impact of COVID-19 on Operational Activities Office of Operations, Security and Preparedness (OSP)



COVID 19 Contingency Solutions

Due to the COVID-19 pandemic, the following contingency solutions were added to the PIV Card Management System (CMS): “My Digital ID Remote Certificate Renewal” to enable existing PIV cardholders to remotely renew expiring PIV Card certificates “Temporary Alternate Card” (Temp Alt Card) to be issued to new hires who are unable to receive a PIV or non-PIV Card. Very few sites are now issuing Temp Alt Cards, as staff have been able to get to their PIV office for a PIV card; (Dublin, Georgia has continued to issue Temp Alt Cards). However more staff are requesting to extend their expiring digital certificates on their PIV card remotely using the My Digital ID automated tool. As much as possible, VA should encourage staff to get down to a PIV office to receive their new/updated PIV cards before they expire. Administrations and Staff Offices are being provided the names of staff with expiring PIV cards for the upcoming months, at the bi-weekly PIV Task Force meetings.



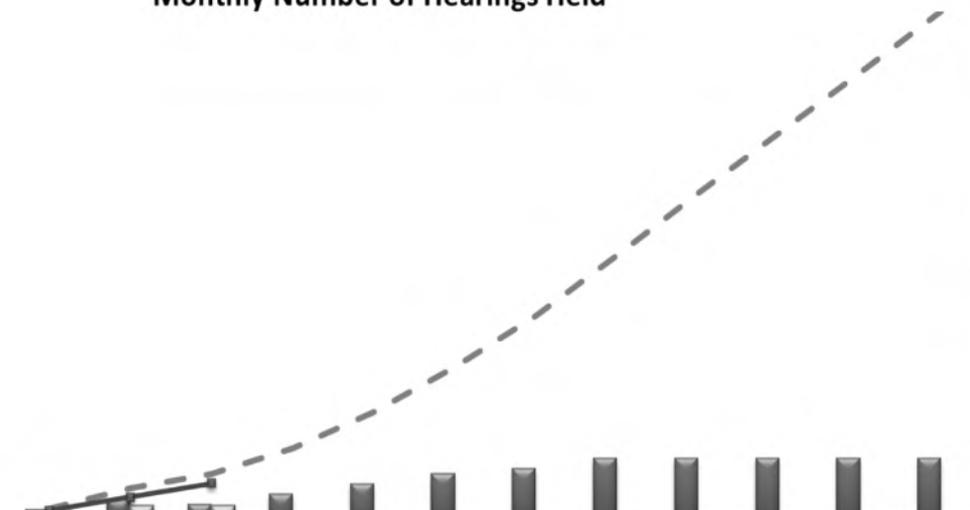
*Note: Data reflects numbers as of 12.28.2020



Impact of COVID-19 on Operational Activities Board of Veterans' Appeals (The Board)

Hearings Held – FY21 50,000 Stretch Goal

Monthly Number of Hearings Held



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Monthly FY2021 Plan	1,000	2,000	1,500	2,500	3,500	4,500	5,000	6,000	6,000	6,000	6,000	6,000
Monthly FY2021 Actual	869	1,288	1,349									
FYTD 2021 Plan	1,000	3,000	4,500	7,000	10,500	15,000	20,000	26,000	32,000	38,000	44,000	50,000
FYTD 2021 Actual	869	2,157	3,506									

Sustaining Effectiveness During Pandemic Conditions
Veteran Access to Hearings during COVID
 Ramping up hearing capacity (starting in Jan)
 On-Boarding administrative detail employees to assist with ramp up needs
 No Show/Cancelation Rates FYTD thru Dec: 6% in FY21 / 20% in FY20
 As of December 31st: 3,506 hearings held in FY21 / 195% virtual
 Averaging 270 hearings per week in FY21 / 152,633 Legacy hearings pending
 35,814 AMA hearings pending

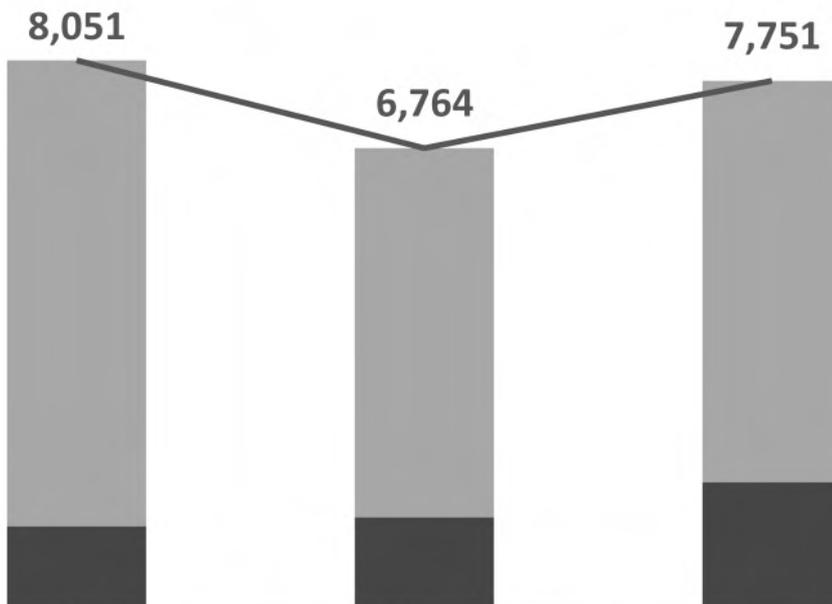
VA Strategic Alignment Goal: 2 Objective: 2.1

Data Source: Board's Tableau workbook



Appeals Decisions – FY21 Goal 93,600

Monthly Appeals Decided



Outpacing Decision Targets 7%
 over FYTD decision goal 80% of
 cases decided were legacy
 Averaging 1,802 decisions per
 week in FY21

	Oct	Nov	Dec
— Monthly Actual	8,051	6,764	7,751
Legacy Actual	6,827	5,409	5,889
AMA Actual	1,224	1,355	1,862

VA Strategic Alignment Goal:
 2 Objective: 2.1



Impact of COVID-19 on Operational Activities National Cemetery Administration

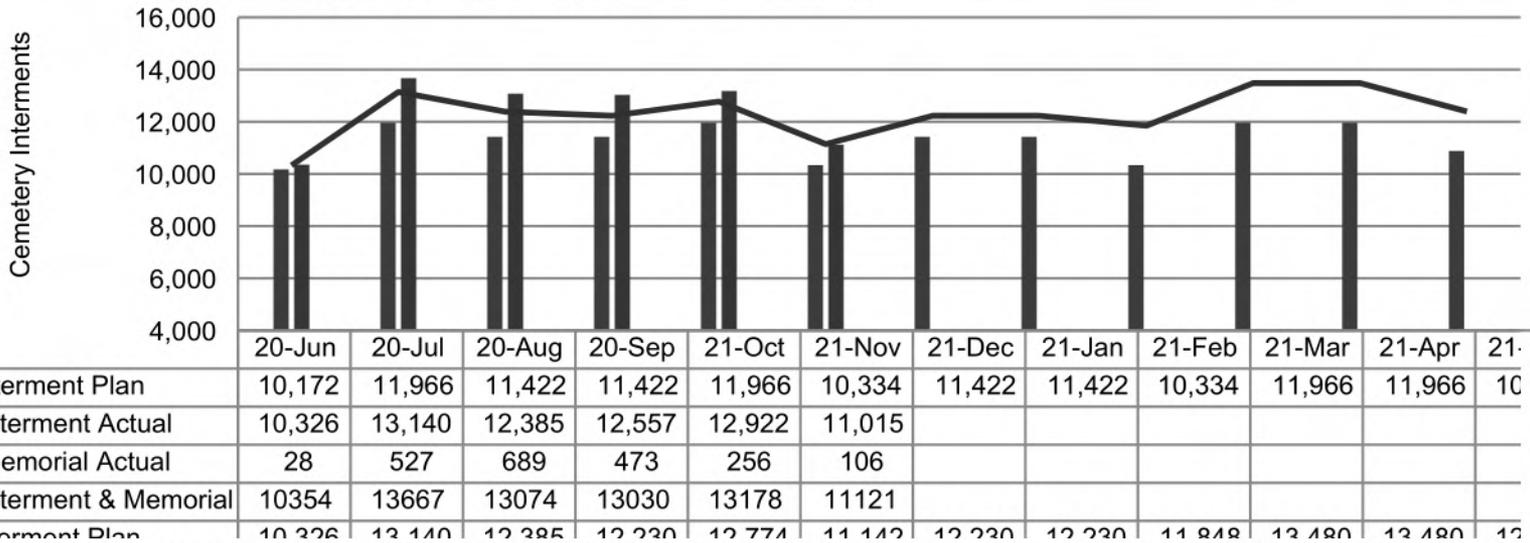


NCA COVID-19 Impact

- Between March 23-June 8, NCA conducted all interments as "direct" interments and suspended committal services and military honors. In total, NCA conducted 20,780 direct interments without committal services. Between March 9-July 11, we estimate families postponed or delayed 12,382 interments. NCA expects that most of these are cremated remains that can be held by the family and will be scheduled as COVID conditions allow and families are willing and able to gather. NCA is starting to see an increase in the number of cremation interments, which indicate some families are choosing to move forward with their loved one's interment. NCA has contacted all families who received a direct interment. The percentage of families that indicated they were interested in a memorial service was about 40%. However, many of those interested families indicated that they want to wait several months before scheduling a memorial service. As a result, NCA anticipates an estimated 30-40% of the memorial services desired will not be scheduled by the families until 2021. Also, roughly 27% of families contacted have declined to have the "catch-up" memorial service rescheduled.



Monthly Interments and Memorial Services with No Additional Funds



- Revised plan represents normal workload activity, rescheduled interments, and memorial services assuming additional resources are NOT provided until FY21 full year appropriation in Feb 2021. Plan depicts drawdown of the total of 12,382 delayed/postponed interments beginning in Jun 2020 and completing in May 2021. The plan completes 40% of the workload between Jun 2020 – Jan 2021 and 60% of the workload between Feb – May 2021 (due to availability of FY21 appropriation in Feb 2021).

Revised Plan	20-Jun	20-Jul	20-Aug	20-Sep	21-Oct	21-Nov	21-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	Total
Planned Interments	10,172	11,966	11,422	11,422	11,966	10,334	11,422	11,422	10,334	11,966	11,966	10,878	135,271
Interments (Postponed + Delayed)	154	1,172	962	808	808	808	808	808	1,514	1,514	1,514	1,514	12,382
Total Interments	10,326	13,138	12,384	12,230	12,774	11,142	12,230	12,230	11,848	13,480	13,480	12,392	147,653
Memorial Services	0	0	1,385	1,385	1,385	1,385	1,385	1,385	3,117	3,117	3,117	3,117	20,780
Total Interments + Memorial Services	10,326	13,138	13,769	13,615	14,159	12,527	13,615	13,615	14,965	16,597	16,597	15,509	168,433

- Plan depicts drawdown of the total of 20,780 memorial services from earlier direct interments beginning in Aug 2020 and completing in May 2021. The plan completes 40% of the workload between Aug 2020 – Jan 2021 and 60% of the workload between Feb – May 2021 (due to availability of FY21 appropriation in Feb 2021).

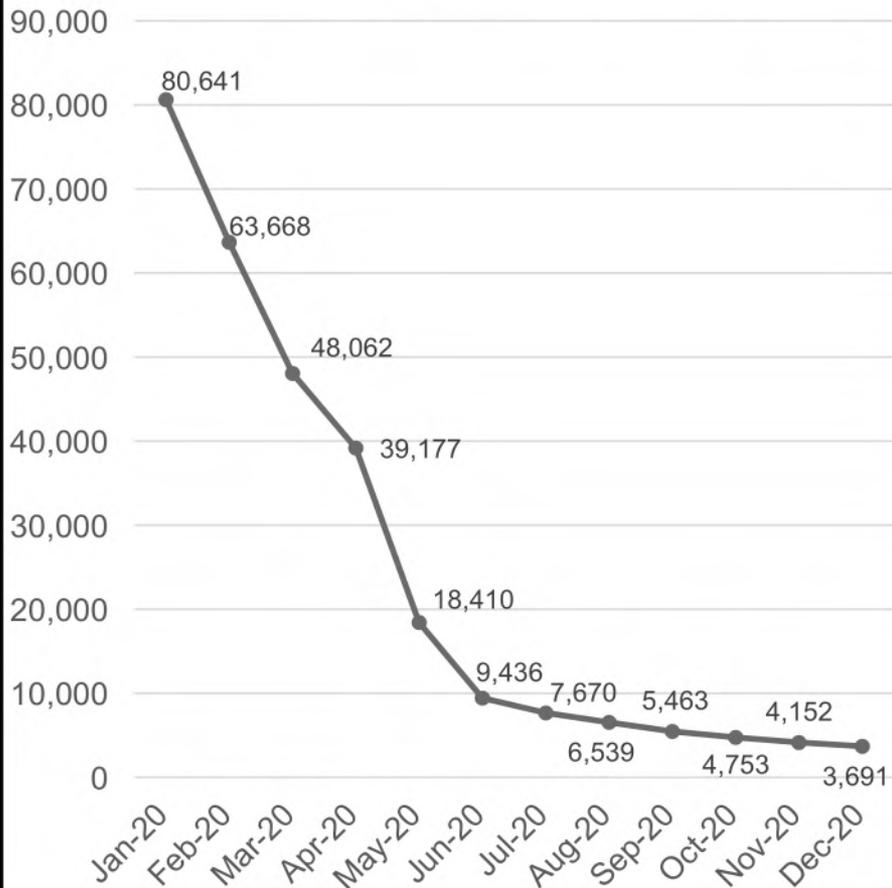
Note: Refinements may be made to the interment and memorial service data.



Impact of COVID-19 on Operational Activities Veterans Benefits Administration(VBA)

VBA – Legacy Appeals Inventory

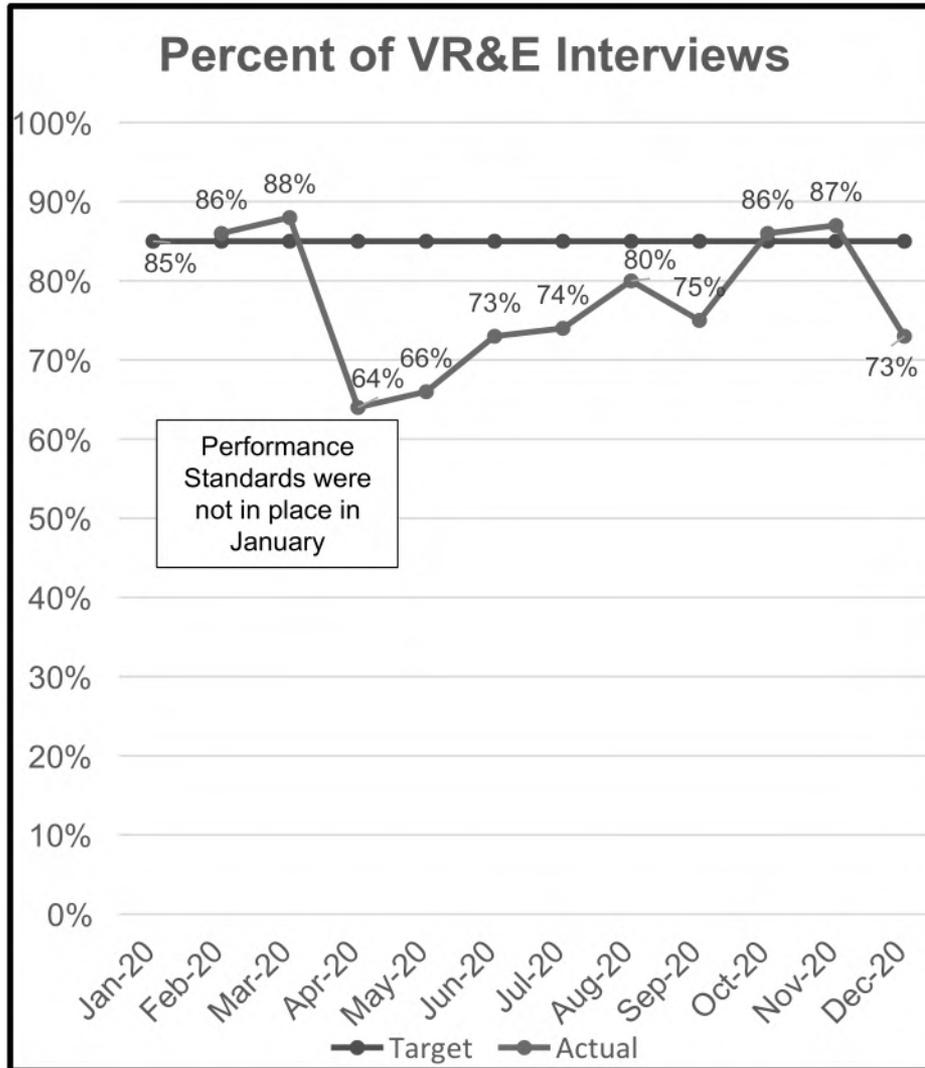
#843 - VBA Legacy Appeals Inventory (Non-Remand)



- When processing of legacy appeals awaiting examinations, in-person hearings, or assistance from federal entities were impacted by COVID-19 restrictions, VBA's Office of Administrative Review (OAR) experienced delays in completion of appeals that affected the goal to fully eliminate non-remand legacy appeals by July 4, 2020. Legacy Notice of Disagreement (NOD) and Form 9 production rate slowed due to decreased amounts of actionable cases; most of these cases were being held in abeyance due to COVID-19 impacts. OAR finished December with 2,885 NODs and 806 Form 9s pending. Over 3,138 of these appeals remain impacted by COVID-19, specifically in conducting exams, obtaining federal records, and performing in-person hearings. OAR continues to case manage the pending legacy NOD and Form 9 inventory to ensure review and adjudication of actionable cases are timely conducted.



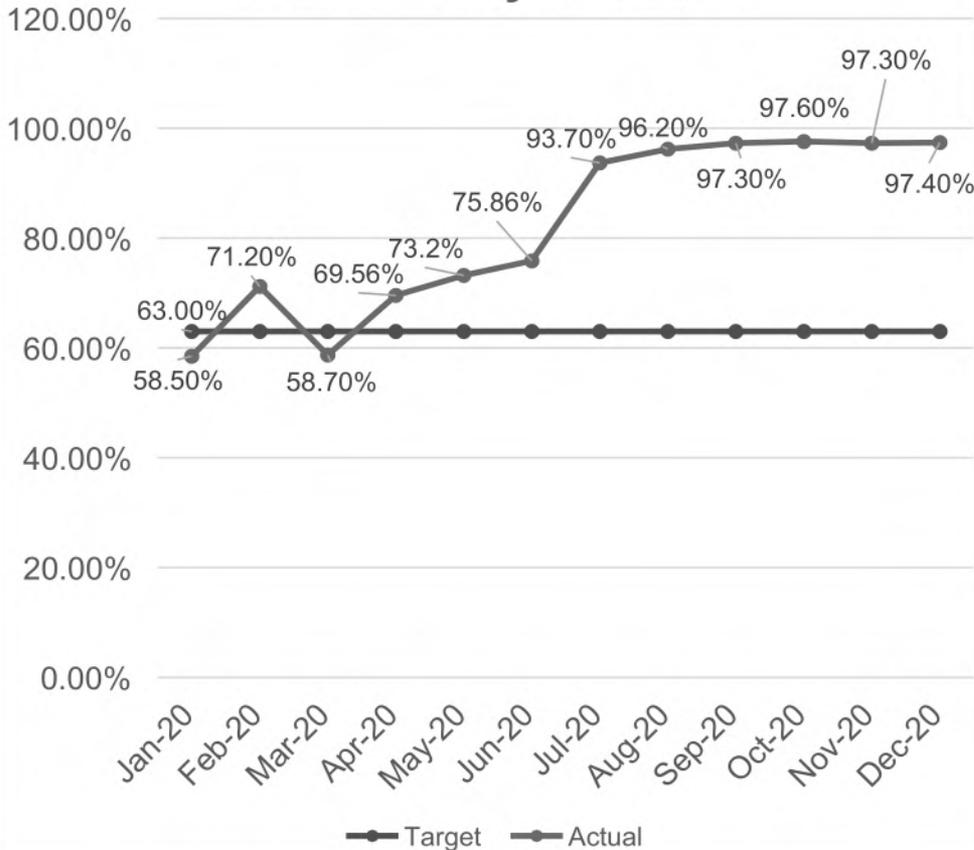
VBA – VR&E Counseling (IDES)



- The Integrated Disability Evaluation System (IDES) Veteran Readiness and Employment (VR&E) program was severely impacted by COVID-19 as a result of the Service member transition interview process with the Military Services Coordinator (MSC) being placed on-hold. These transition interviews occur before VR&E IDES Counselors can meet with the Service members. November's data reflects an increase in Percent of VR&E Interviews from 86% in October to 87%; however, there was a 14% decrease in Percent of VR&E Interviews from 87% in November to 73% in December. This may be due to the spike in COVID-19 cases and/or the holiday season. VR&E is trying to determine the cause of this decrease. A Veterans Tracking enhancement was previously installed that added a field for the local manager to assign Service members to IDES VRCs. This provides a more accurate metric of the 1-1 interviews. The target is 85%. VR&E IDES Counselors continue to use VA Video Connect and telephone to conduct IDES interviews. There is no plan to change the current performance target.

VBA – IDES Claims

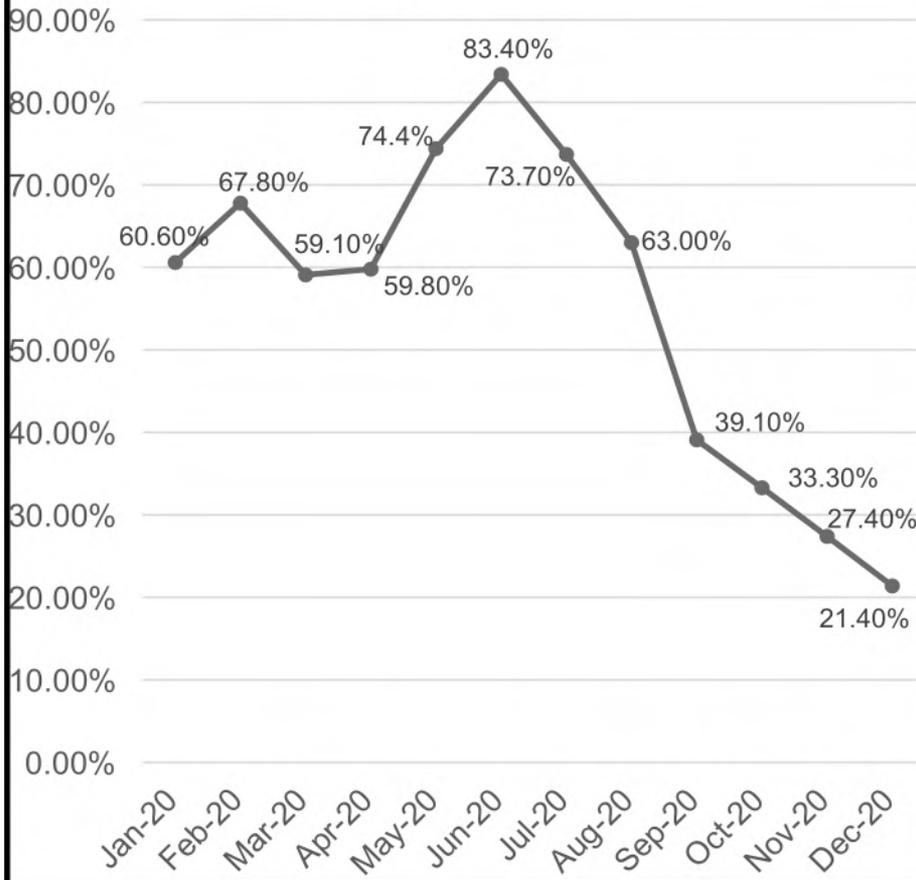
#469 - Percent of IDES Participants who have a Proposed Rating Completed within 20-day Standard



- The Integrated Disability Evaluation System (IDES) Medical Exam Stage was severely impacted by the COVID-19 pandemic, as VBA had to suspend in-person disability examinations and DoD’s installation commanders-imposed travel restrictions. As of October 2020, VA reopened all locations for in-person IDES examinations, to include allowing the removal of PPE during examination, as appropriate. VBA provided DoD with the IDES examination draw-down plan and continues to meet weekly with DoD to provide updates exam statuses and programmatic updates.. As of EOM December 2020, 8,830 IDES cases are pending in the medical evaluation stage, with 7,375 cases pending beyond the target 32 days. Pre-COVID, there was a monthly average of 2,100 cases pending an average of 27 days. As VA works through the exam backlog, projections reveal the average time to process an IDES claim through the system will increase by only 67 days, from an average of 240-days in October 2020, to an average of 307-days by Oct 2021. In November 2020, 2,135, and in December 2020, 2,658 IDES participants had exams completed. As exams are completed by VBA vendors, VBA’s Disability Rating Activity Sites continue successful management of the influx of results received to generate proposed ratings. Program Office oversight and internal coordination and monitoring help ensure proper resources are allocated to manage completed examsVA and DoD continue collaborative efforts to discuss IDES alternatives to ensure policy allows for flexibility in event of future national emergencies. At this time, DoD continues to refer cases into IDES at an average of 2,100 per month.

VBA – BDD Claims

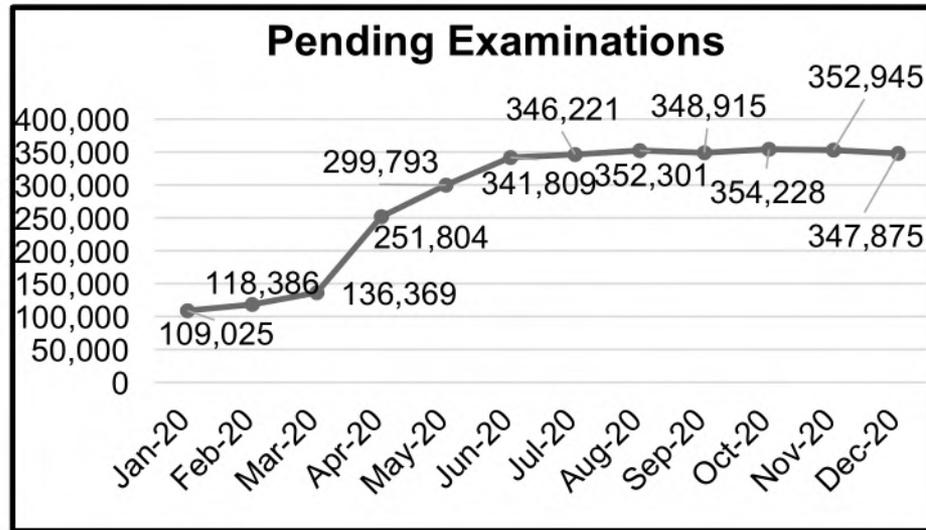
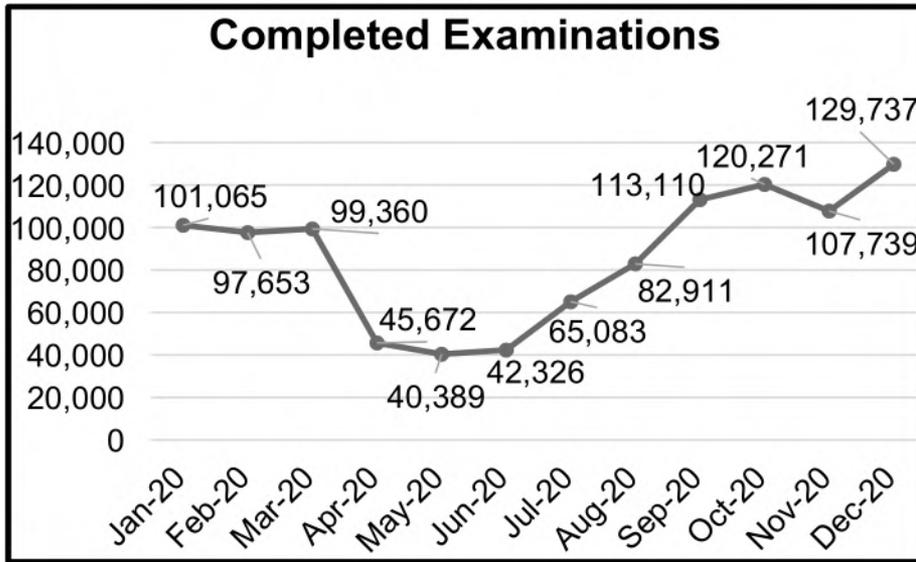
Percent of Claim Decisions Completed within 30-days Post Separation



The Benefits Delivery at Discharge (BDD) Program is severely impacted by the COVID-19 pandemic. BDD receipts continue to decline during the pandemic. In November 2020, VBA received 1,594 BDD claims, which is a 30% reduction in pre-COVID averages. In December 2020, VBA received 2,069 BDD claims. There were 29,427 BDD receipts in FY20 compared to 38,815 in FY19. Fewer BDD receipts are a result of the COVID-19 pandemic, to include varied service separation processes and examiner availability. As of October 2020, VA's contract exam vendor has expanded in-person examinations to cover all geographical locations with military treatment facilities to allow the removal of PPE during examination. The decrease in the percentage of claims completed within 30-days of separation is reflective of VBA's efforts to resume and expand in-person examinations that were delayed due to the pandemic. VBA projected in June 2020, that as in-person exams resumed and travel restrictions were lifted, the bottleneck of exams would impact the timeliness of BDD completions within 30-days of separation. VBA continues to actively monitor BDD claims.



VBA – In-Person Contract Disability Medical Exams

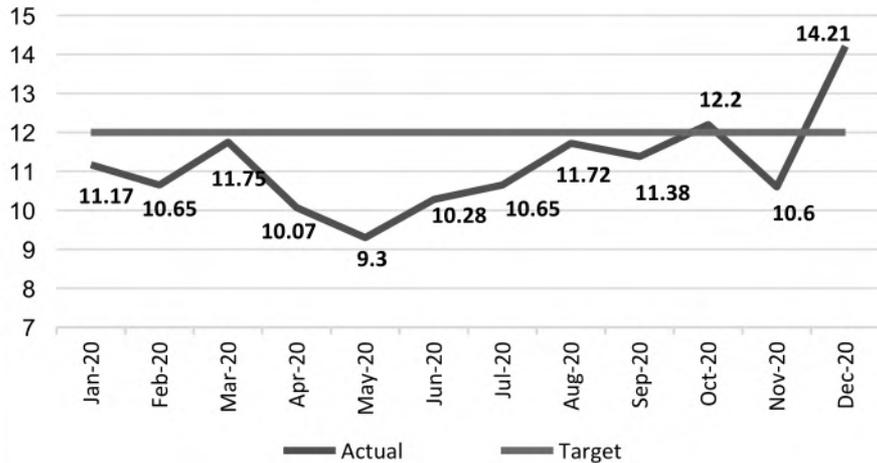


- Memo dated April 2, 2020, from VHA Executive in Charge directed shift of Compensation and Pension (C&P) exam mission to VBA contract providers due to reprioritization of resources to support COVID-19 and limitations on individuals entering VHA medical facilities. During COVID-19, contract vendors utilized virtual exam methods (tele-Compensation and Pension (C&P) exams and Acceptable Clinical Evidence (ACE) exams where feasible. VBA began resumption of in-person examinations (IPEs) in specific locations on June 8th, 2020. As of December 31, 2020, VBA has authorized contract examination vendors to begin scheduling IPEs across all 50 states and 33 OCONUS locations (including Puerto Rico). Approximately 99.9% of the pending examination inventory is in these reopened areas. These areas also include 121 military treatment facilities for IDES/BDD. The limitation on removal of PPE during an examination affects only 0.2% of the pending examination inventory. Contract vendors have increased capacity beyond pre-pandemic levels to stop the growth of the examination inventory. They plan to continue to increase capacity and examination completions over the next several months to decrease the examination inventory to normal levels by the end of July 2021.



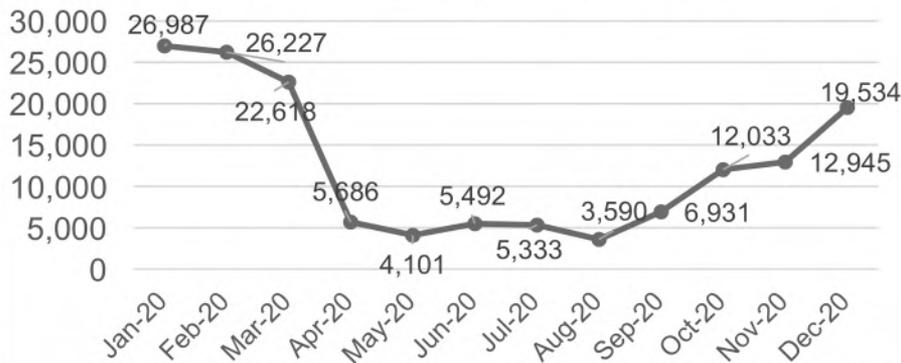
VBA – PMR, PIES, and RRC Requests

PMR Retrieval ADC



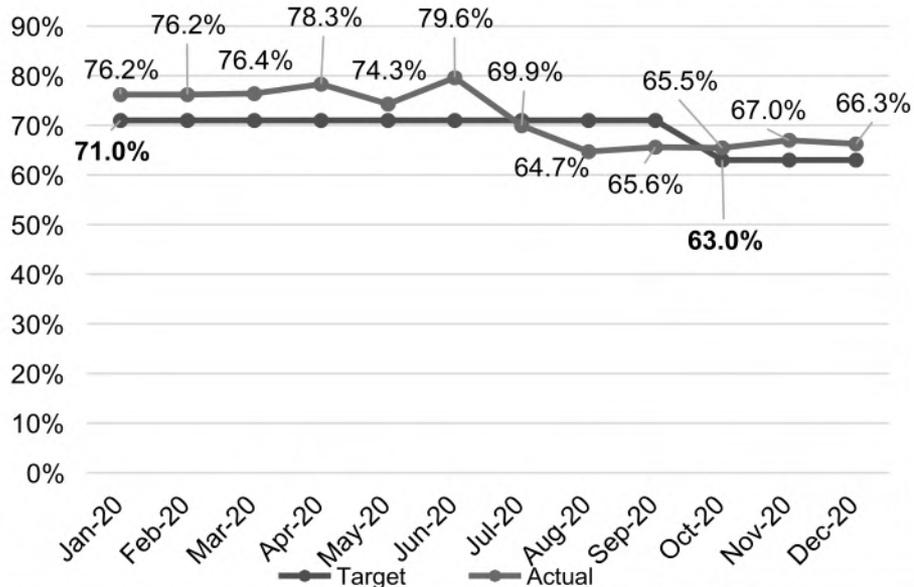
- Private Medical Records (PMR):** Sustained high volume has created bottlenecks in incoming and closing work areas. Widespread USPS slowdowns; both foreign & domestic have negatively impacted closeout time for receipt of PMRs. The result is increased ADC and reduced success rate. Overtime is being utilized to increase productive hours while the PMR Contractor reorganizes processing areas to handle heavy work queues and recruits more resources. This strategy will continue through end of January which is the estimated timeframe operations is expected to stabilize.
- Personnel Information Exchange System (PIES):** The National Personnel Records Center (NPRC) reduced operations to fulfill emergency requests. As of EOM December 2020, there are over 106K PIES requests awaiting response. VBA has issued temporary guidance to accept uncertified discharge documents.
- Records Research Center (RRC):** To continue researching military service departments' records for stressor and exposure verification in support of proper adjudication of Veterans' disability claims, VA established a Records Research Center (RRC) within Compensation Service, due to the realignment of the Army's Joint Services Records Research Center's (JSRRC) mission. (National Archives Records Administration (NARA) is open for limited research operations only.)

Completed Personnel Information Exchange System (PIES) Requests



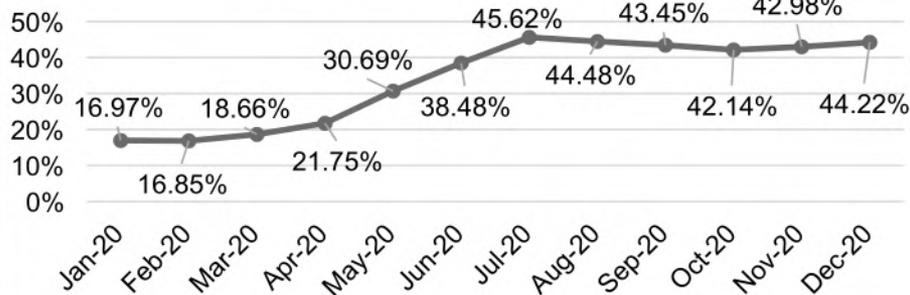
VBA – Compensation Ratings Claims

#576 - Percent of Disability Compensation Rating Claims processed within 125 days

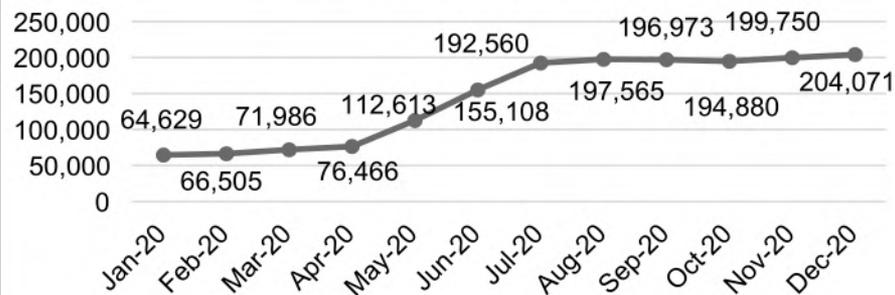


- Rating disability claims completed in December 2020 increased to 104,923 from 95,864, but COVID-19 related supply chain problems remain with examination providers and the National Personnel Records Center (NPRC). Examination providers have been conducting virtual and records-only examinations during COVID-19. In-person examinations resumed starting on June 8th, beginning with 20 locations across the US and are now conducted at all authorized locations across the U.S. By the end of October, 99.9% of claims pending exams were covered under re-opened exam locations. VBA is prioritizing all actionable work, to include claims that are outside of the normal rating disability claims inventory. The total backlog decreased slightly over the past month. Once examinations are caught up and inventory is returned to the steady-state environment, the rate of completions within 125 days will return to regular levels. As of the end of December, the backlog inventory level of 204,071 represented 44.22% of inventory.

Percentage of Backlog Inventory

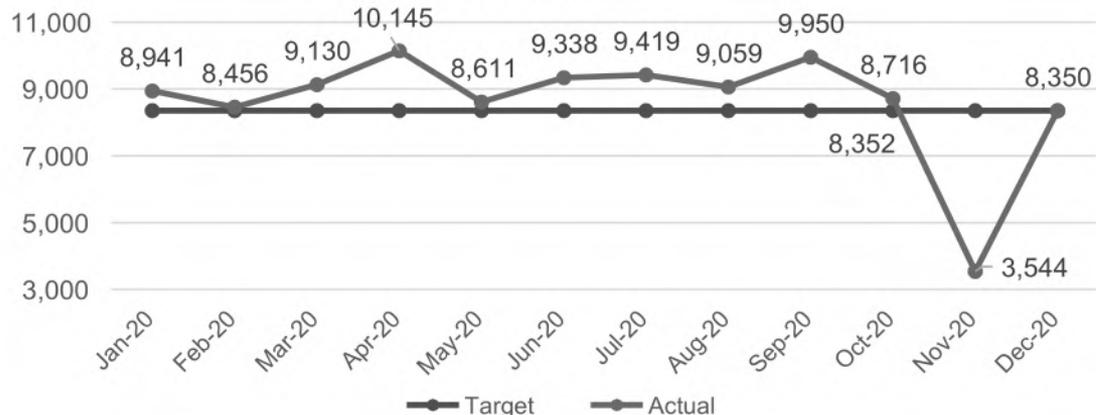


Backlog Inventory



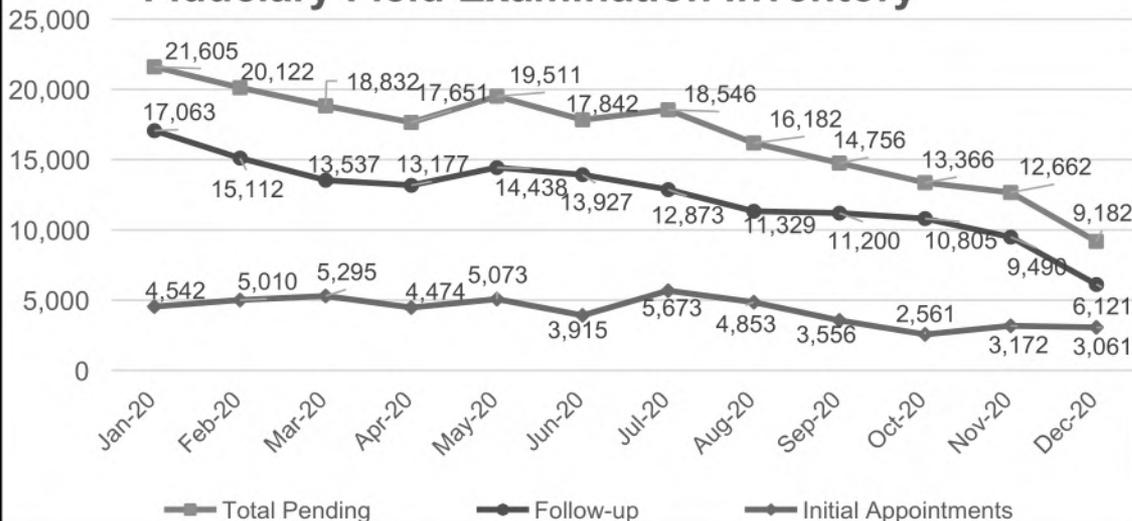
VBA – Fiduciary Field Exams

of Completed Fiduciary Field Exams

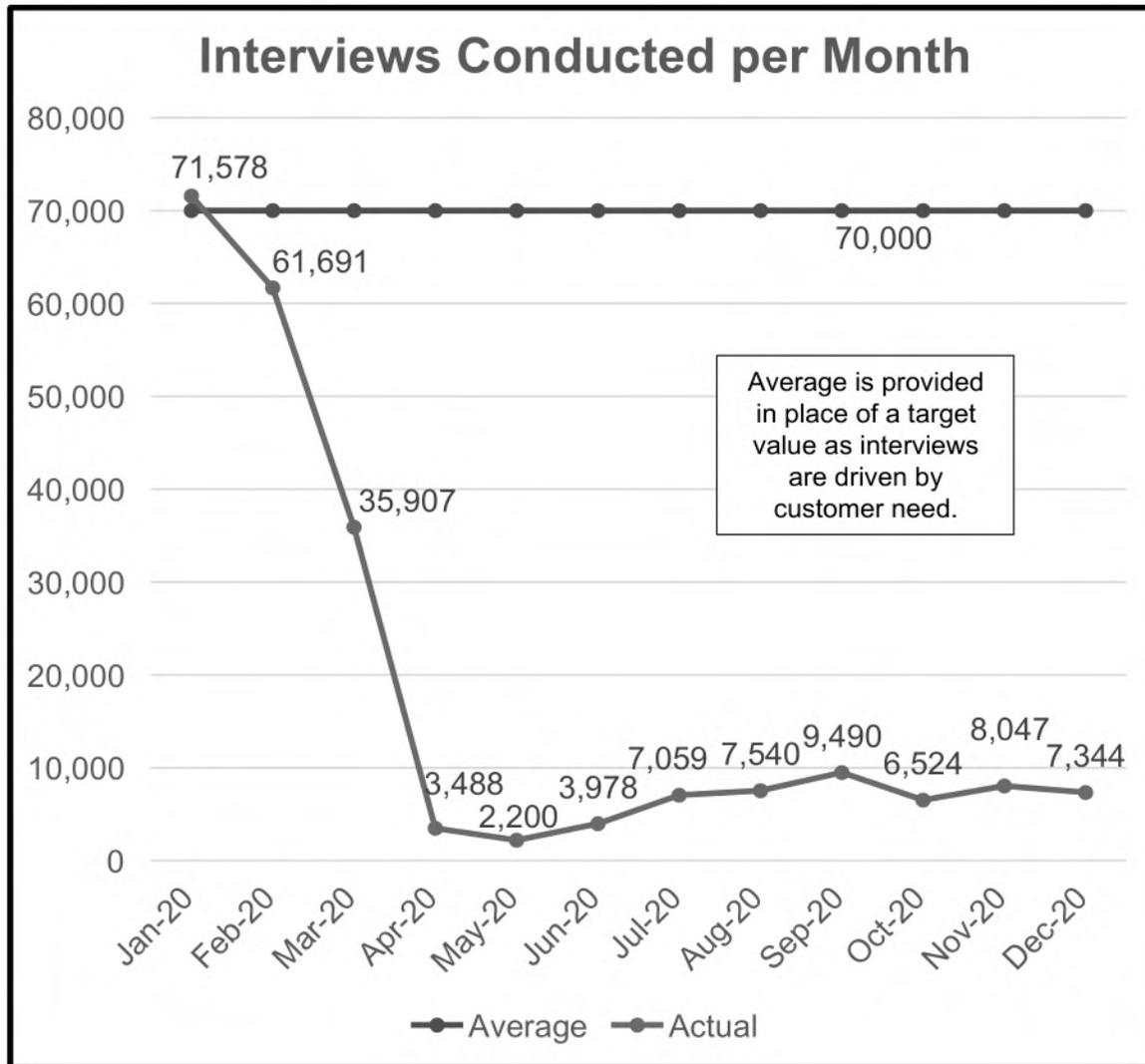


- The reduced number of Completed Fiduciary Field Exams in November and December is a result of fiduciary's processing system migration from BFFS to VBMS. Daily completions now exceed the average prior to migration. VBA deployed the use of VA Video Connect (VVC) to perform video conference interviews in lieu of a personal visit. If the beneficiary/fiduciary is not willing or able to use VVC, the field examiner will conduct the interview telephonically. As of March 23, 2020 (date mitigation began), ~70% of completions would not have been possible without mitigation to use VVC or phone calls. Where VCC or telephone interview is impracticable due to advanced age or disability, the field exam will have to remain pending. In these instances, average days pending will be adversely impacted. Unscheduled and periodic scheduled onsite reviews at the fiduciary's place of business cannot be conducted which negatively impacts the Fid Hub's ability to perform oversight to include complete misuse investigations. A reduction in the amount of completed Compensation and Pension claims may reduce Fiduciary Field Exam inventory, resulting in fewer available exams for completion.

Fiduciary Field Examination Inventory



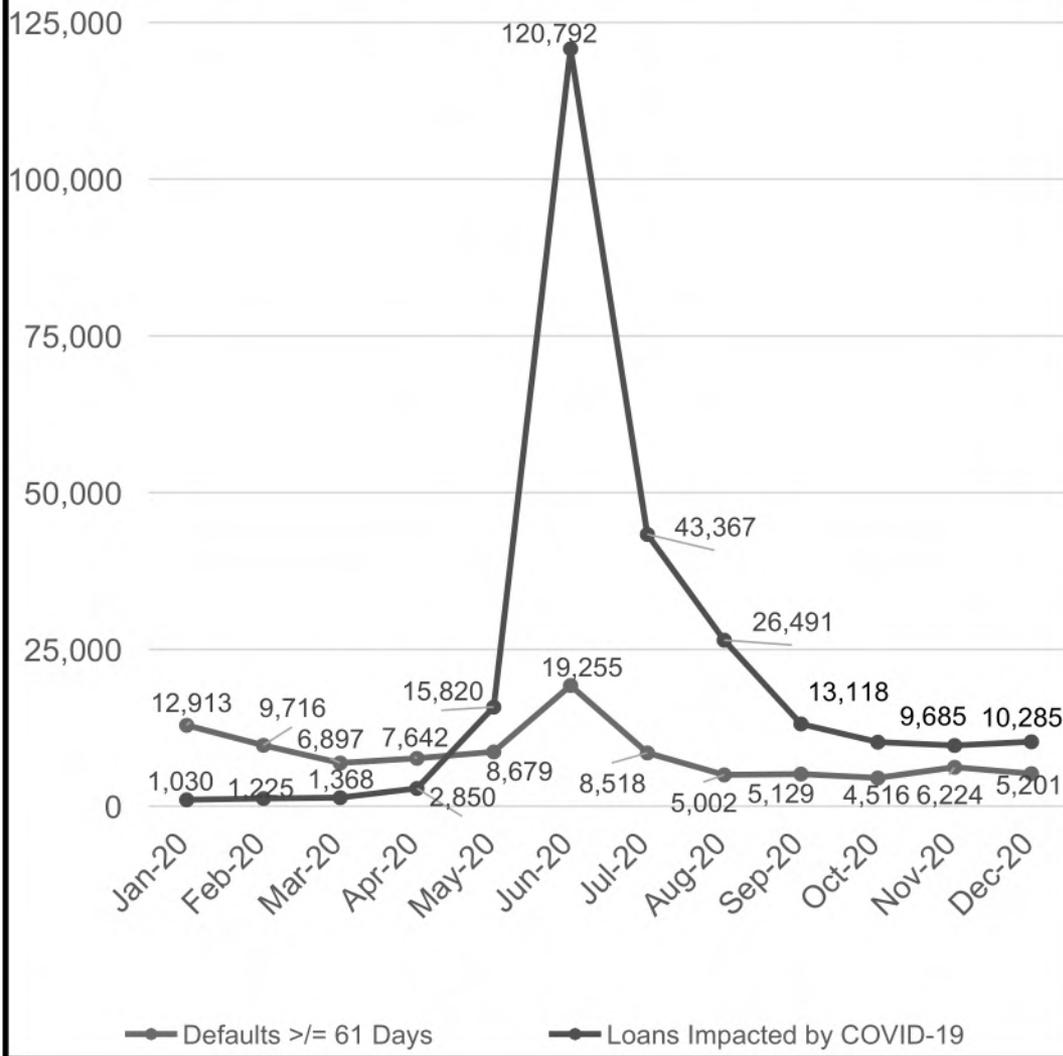
VBA – In-Person Interviews



- Due to the temporary closure to the public of most VBA regional offices and out based facilities, VBA continues to see a significant reduction in the number of in-person interviews conducted monthly. Interviews continue to be conducted through various methods, i.e., tele-benefits, by phone, etc., at most locations with limited in-person options available at some facilities. In-person interviews conducted at VBA regional offices and out based facilities are greatly impacted by the COVID-19 pandemic. To address the temporary removal of this access channel, VBA temporarily assigned some employees who typically complete in-person interviews to address inquiries received via the Inquiry Routing & Information System (IRIS), as IRIS has been messaged as an option for assistance during this challenging time.

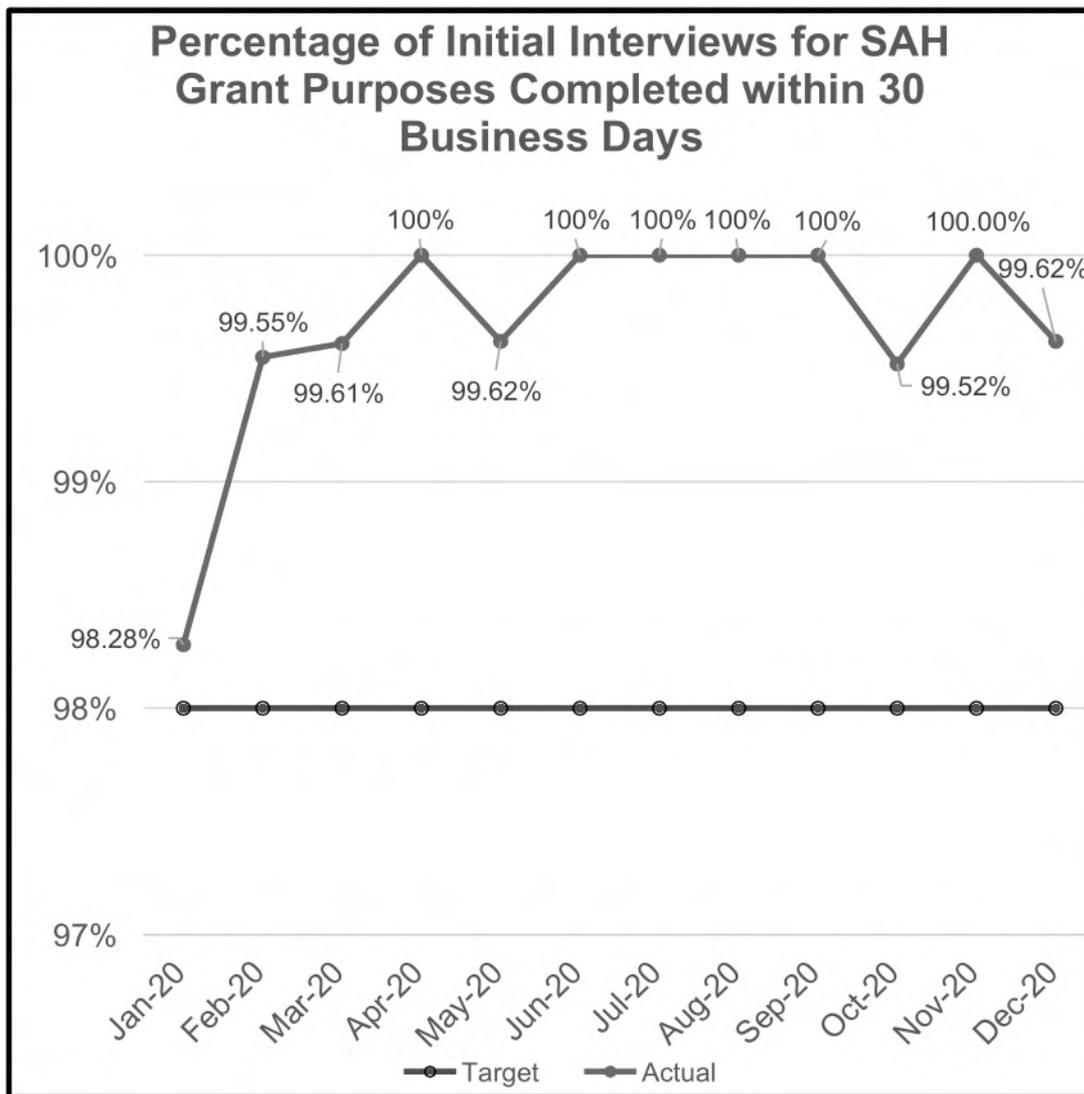
VBA – Mortgage Delinquencies

Number of Defaults Reported



- The CARES Act (enacted 3/27/20) allows VA borrowers to request forbearance for a time frame up to 180 days and may be extended up to another 180 days. Through December, over 211K Veterans with active loans have reported that they have been impacted by COVID-19 (approximately 6% of all active VA loans). The CARES Act stipulates the suspension of credit bureau reporting for affected loans in forbearance. Loans with CARES Act forbearance should not be reported as delinquent to the credit bureaus. VA began collecting forbearance data in June and data is provided for January onward to identify trends. The blue line reflects delinquencies greater than 61 days for non-COVID-19 impacted loans; the red line reflects loans impacted by COVID-19. Data reported by loan servicers has been updated to show trends for all delinquencies. In 2008, VA regulations were amended to delegate authority to mortgage servicers to provide more loss mitigation options without consulting VA first, as long as the mortgage servicer followed VA regulations. To provide further protections to Veterans, VA performs an Adequacy of Servicing review and a Preforeclosure review to ensure every Veteran had an opportunity to retain homeownership or avoid foreclosure.

VBA – Specially Adapted Housing



- It is anticipated the percentage of Specially Adapted Housing (SAH) Initial Interviews completed timely will remain stable as this activity is ongoing. Regional Loan Centers have been advised to continue processing SAH grant requests and active grant projects as normal, except for face-to-face engagements. SAH Initial Interviews are continuing to be conducted virtually utilizing telephone and video conferencing with no break in service. SAH Agents are continuing to complete Property Feasibility and Suitability studies utilizing evidence provided by the Veteran to avoid delaying grant approvals.





Impact of COVID-19 on Operational Activities Office of Information Technology(OIT)

COVID-19 Impacts on Laptop Issuance

225,000 laptops Shipped. OIT took lead from the lines of business and responded to prioritized needs identified by customers to fulfill equipment requests in response to COVID. Quantities required were adjusted for each category following our initial response to COVID assessments. Impact/Issue: Insufficient laptop shelf stock for issuance to staff moving to telework.

Risk: Low

Mitigation: Telework staff were permitted to take desktop computers home. Equipment was updated with installation of remote access software and inventory records updated to reflect home location. When COVID funding was available, device orders were placed.

Impact/Issue: Increase in requirements for laptops from all organizations required prioritization of issuance of local stock. Risk: Low

Mitigation: Partnered with VHA, VBA, and NCA to define path for priority decision making

Impact/Issue: Laptop issuance requires on site interaction with IT staff for provisioning.

Risk: Low

Mitigation: Coordinated with each individual customer with appropriate social distancing including offering curbside assistance.

COVID-19 Impacts on Cell Phone Issuance

12,000 I-phones shipped. OIT took the lead from the lines of business and responded to prioritized needs identified by customers to fulfill equipment requests in response to COVID. Quantities required were adjusted for each category following our initial response to COVID assessments. Impact/Issue: Insufficient supply of mobile devices for issuance to staff moving to telework.

Risk: Low

Mitigation: Remote workers were provided additional tools for making phone calls to include Microsoft Teams and soft phone licenses (software that allows an internet-based phone call). When COVID funding was available, device orders were placed. Impact/Issue: Increase in requirements for mobile devices from all organizations required prioritization of issuance of limited local stock. Risk: Low

Mitigation: Partnered with VHA, VBA, and NCA to define path for priority decision making.

Impact/Issue: Mobile device issuance requires on site interaction with IT staff for provisioning. Risk: Low

Mitigation: Coordinated with each individual customer with appropriate social distancing including offering curbside assistance.



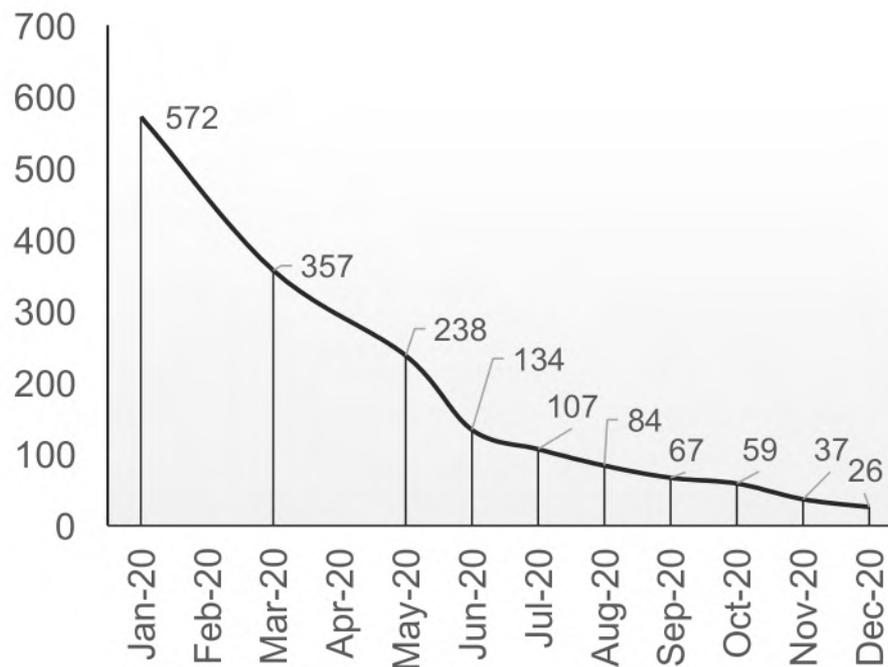


Impact of COVID-19 on Operational Activities Office of Accountability and Whistleblower Protection(OAWP)

OAWP Backlog

In October 2019, OAWP identified approximately 572 cases that were pending for over 120 days from date received (**backlogged cases**).

As of December 31, 2020, OAWP has 26 backlogged cases: 26 cases are directly being investigated by OAWP, out of which 15 involve allegations of whistleblower retaliation. 0 cases are referred for investigation by OAWP



This data is a snapshot of 1/11/2021.

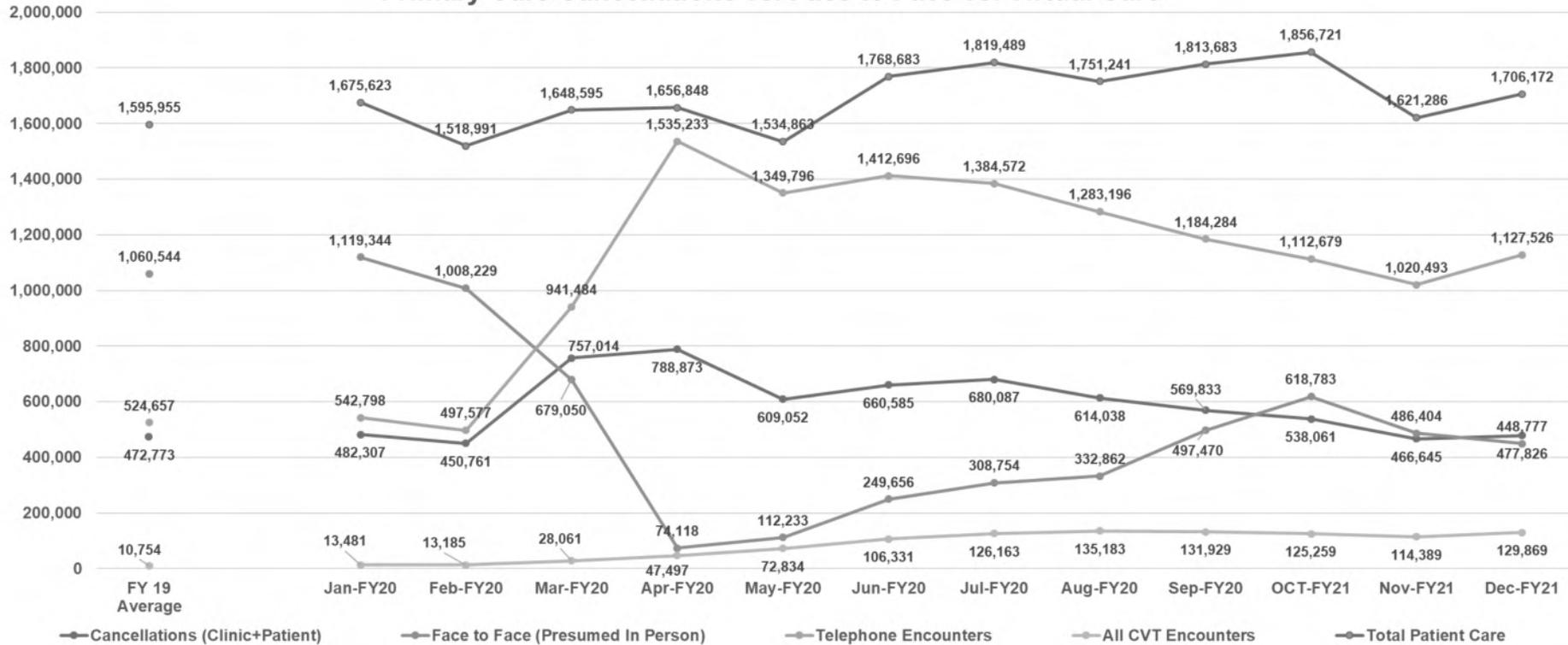




Impact of COVID-19 on Operational Activities Veterans Health Administration(VHA)

Primary Care

Primary Care Cancellations vs. Face to Face vs. Virtual Care



- CVT or Video to Home (telehealth), grew nearly 885% between February and December 2020 in Primary Care. 1.25 M Telephone encounters and Video to Home encounters occurred in December 2020. There were 30,549 more encounters (F2F, Telephone, and CVT combined) in December 2020 than January 2020. F2F appointments decreased with 37,627 less in December 2020 than in November 2020.

Data source : VSSC Cancellations and Completions Cubes , telehealth and encounters

Data pulled on

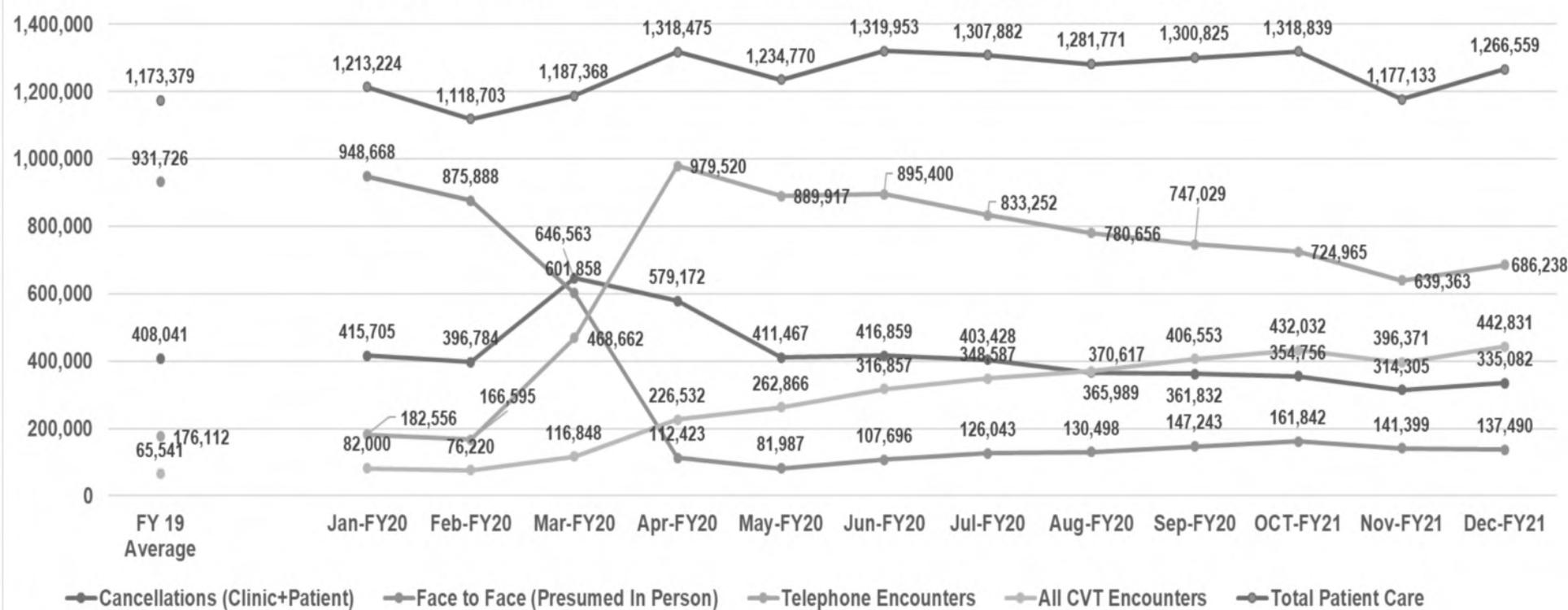
01/07/2021**Total Patient Care: Includes face to face data for appointment only; and telehealth and telephone data captured via encounters.



Choose VA

Mental Health

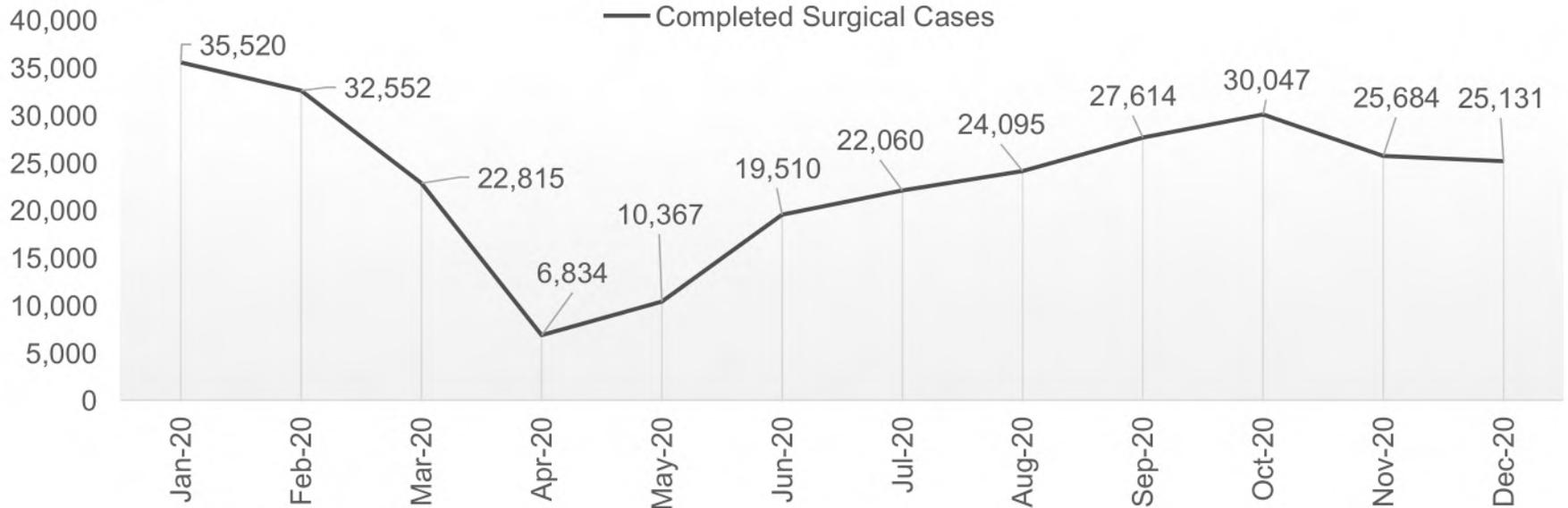
Mental Health Cancellations vs. Face to Face vs. Virtual Care



Data source : VSSC Cancellations and Completions Cubes , telehealth and encounters Data pulled on 01/07/2021**Total Patient Care: Includes face to face data for appointment only; and telehealth and telephone data captured via encounters.



Surgery



- Between 3/18/2020 and 1/9/2021, facilities performed 201,468 surgeries. In comparison, a typical time period would have approximately 343,400 completed procedures. Between November and December 2020, the number of completed cases decreased by 2.1%. Note that November had two fewer business days than December, but business day volumes during the last two weeks of December were not typical. Providers continue to evaluate each Veteran's disease process and clinical trajectory to determine procedural urgency in relation to potential risks and available resources to discern the urgency and appropriate timing for scheduling a surgical procedure. Veterans frequently choose to defer elective operations.



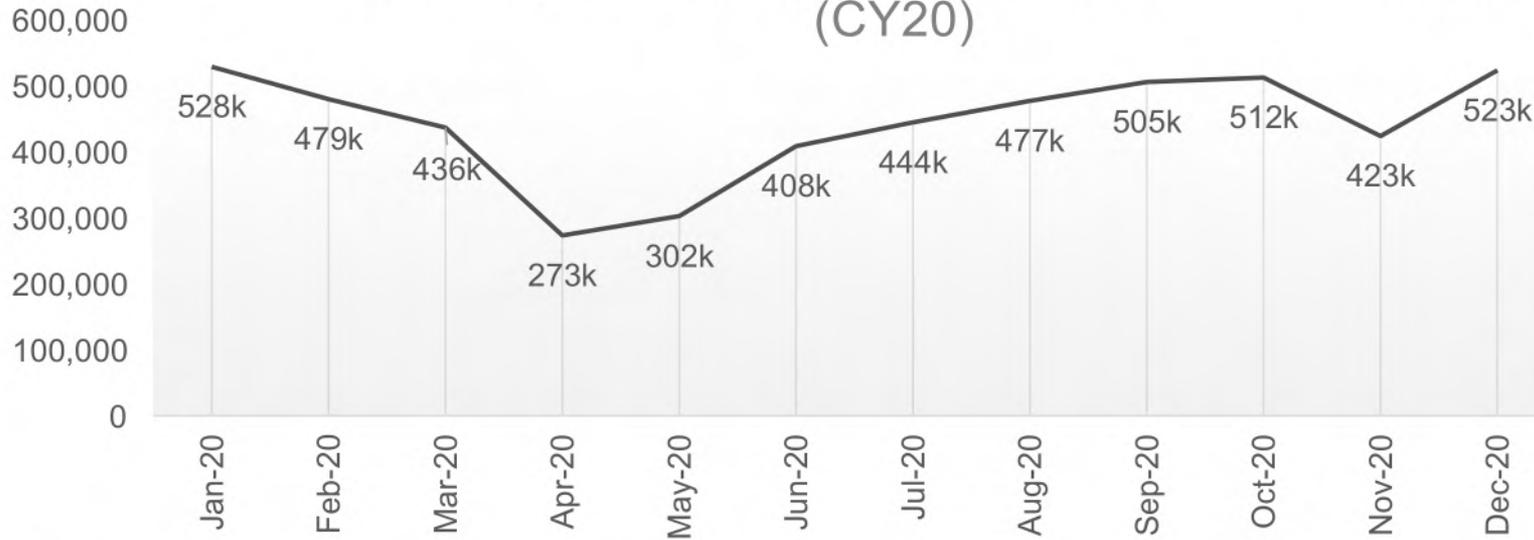
VHA Operating Room Pending Cases

National Total By Week	Requested Cases 2020	Requested Cases 2021
As of Jan 6th, 2021 32,253	As of Feb 24th, 2020 35,173	As of Jan 6th, 2021 32,253
As of Dec 30th, 2020 32,134	Ophthalmology 22% 7,713	Ophthalmology 22% 7,206
As of Dec 23rd, 2020 31,634	General Surgery 17% 6,061	General Surgery 13% 4,166
As of Dec 16th, 2020 31,518	Orthopedic Surgery 17% 6,060	Orthopedic Surgery 21% 6,614
	Urologic Surgery 16% 5,739	Urologic Surgery 16% 5,058

Operating Room Pending Case Definition: Veterans who were scheduled as of March 18, 2020 for operating room procedures which were postponed, who remain surgical candidates, and who desire to be scheduled for their procedure; and Veterans seen since the start of the COVID-19 pandemic who were recommended to undergo an operating room procedure who have agreed to be scheduled.

Community Care Referrals

Community Care Referrals (Pre Authorized Services) (CY20)



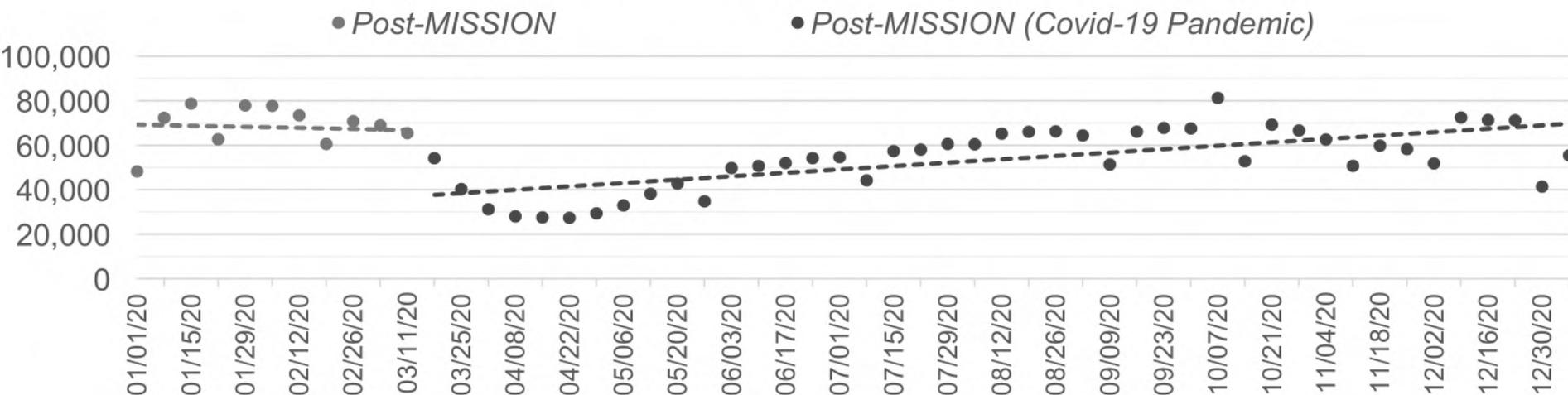
**Excludes authorizations for payment for urgent care and unauthorized emergency care. This is focused on pre-authorized community care services*

Community care referrals have been steadily increasing from April. Dec 2020 saw the highest number of referrals sent to community providers since start of 2020. All of Regions 1-4 have fully transitioned to CCN. Rollout of optional scheduling support ongoing in Region 4. 21 sites in Region 4 now live with CCN contractor scheduling support. Expanded Access: Flu Shots available through CCN (>152k administered under CCN as of 01/01/21). CCN Region 5 has been awarded and pre-deployment process is underway. Regions 5 and 6 continue to be supported through the PC3 network until CCN is available.

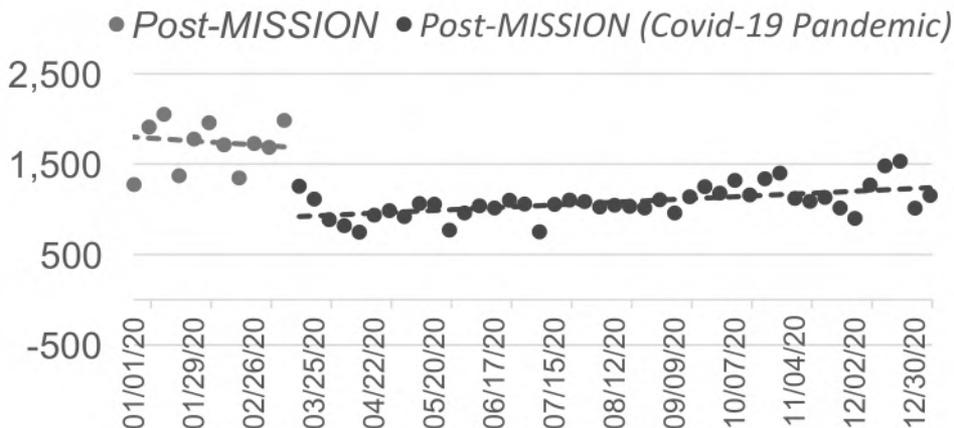


Current Community Care Utilization: Key Services

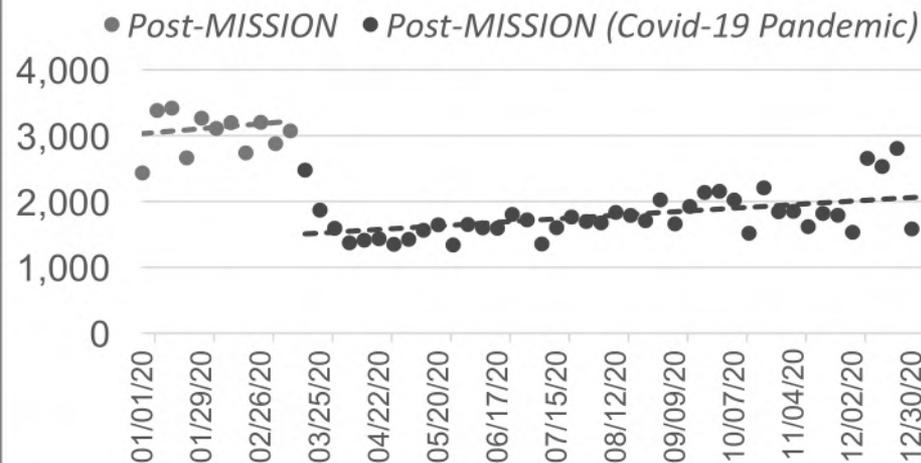
Specialty Care Referrals (CY2020)



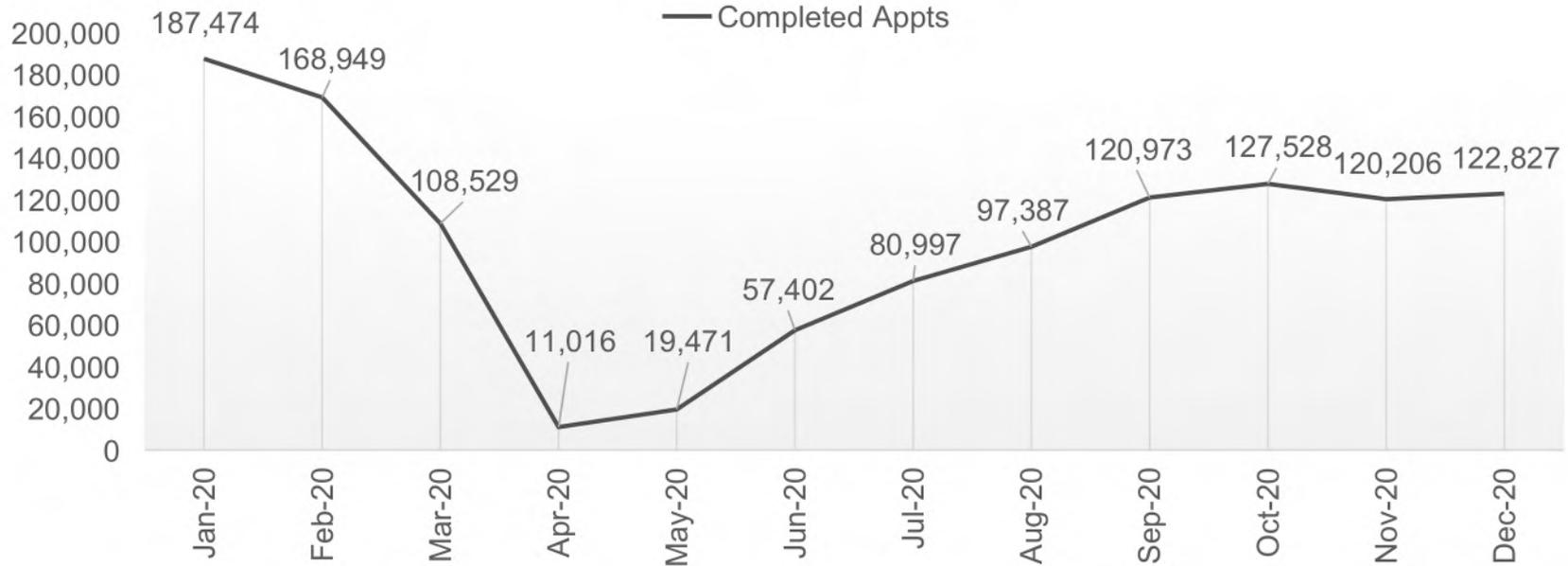
Primary Care Referrals (CY2020)



Mental Health Referrals (CY2020)



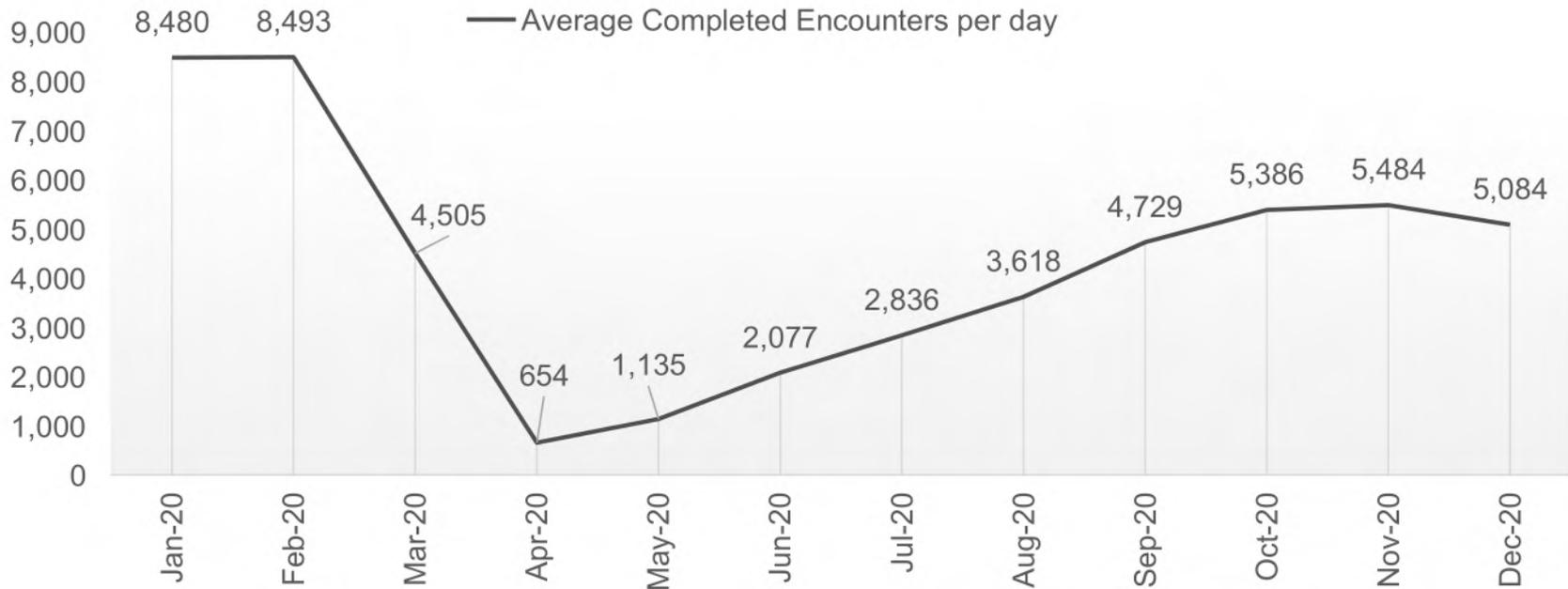
Optometry



- When compared to FY20 workload data, appointment capacity increased from 73.3% in November 2020 to 76.3% in December 2020. One of the early pilot sites has attained greater than 100% capacity. The top 3 productivity constraints are: Reduced patient waiting areas to meet social distancing requirements, Limited number of eye exam rooms, Decreased exam room turnover rate due to reduced patient clinic flow capacity (i.e., waiting for patient dilation in eye exam room) as well as increased time needed for room disinfection between patients.



Dentistry



- Nationally, VHA Dentistry operated at 64% of average capacity in December, down 5% from November. 7 of 18 the VISNs are functioning above 75% capacity. VA Dentistry continues to expand elective dental care using both in-house and Community Care resources to meet the demand for care. Identification of COVID negative patients will decrease room turn around time requirements related to air exchanges, thereby increasing the number of dental operatories available to provide care to patients who test negative.





Impact of COVID-19 on Operational Activities Advisory Committee Management Office (ACMO)

Advisory Committee Management Office

COMMITTEE NAME ¹	RESPONSIBLE ORG ²	REQ'D BY STATUTE OR CHARTER ³ ("Y OR N")	DATE REPORT ENTERED INTO VIEWS ⁴ (For Vetting)	DATE REPORT LEAVES THE PROGRAM OFFICE ⁵	DATE ACMO ASSIGNED REPORT TO EXEC SEC ⁶	TOTAL VETTING DAYS	NOTES / COMMENTS
Advisory Committee on the Readjustment of Veterans	VHA	Y	06/25/2020	09/29/2020	11/05/2020	133 days	SECVA signed on 12/30/2020 (20th Annual Report)
Veterans' Family, Caregiver and Survivor Advisory Committee	VEO	N	09/21/2020	11/30/2020	1/13/2021	114 days	Per EXECSEC, hold package in ACMO (September 2020 Recommendations)
Veterans and Community Oversight and Engagement Board	VEO	Y	09/21/2020	1/12/2021		115 days	Pending OGC Concurrence (September 2020 Recommendations)



Advisory Committee Management Office

COMMITTEE NAME ¹	RESPONSIBLE ORG ²	REQ'D BY STATUTE OR CHARTER ³ ("Y OR N")	DATE REPORT ENTERED INTO VIEWS ⁴ (For Vetting)	DATE REPORT LEAVES THE PROGRAM OFFICE ⁵	DATE ACMO ASSIGNED REPORT TO EXEC SEC ⁶	TOTAL VETTING DAYS	NOTES / COMMENTS
Advisory Committee on Prosthetics & Special Disabilities Programs	VHA	Y	10/27/2020			79 days	Pending VA Staff Office/Administration vetting process (September 2020 Recommendations)
Veterans' Rural Health Advisory Committee	VHA	N	11/10/2020	12/18/2020		65 days	Pending VA Staff Office/Administration vetting process
Veterans' Advisory Committee on Rehabilitation	VBA	Y	11/23/2020	12/11/2020		52 days	Pending VA Staff Office/Administration vetting process (2020)



Advisory Committee Management Office

COMMITTEE NAME ¹	RESPONSIBLE ORG ²	REQ'D BY STATUTE OR CHARTER ³ ("Y OR N")	DATE REPORT ENTERED INTO VIEWS ⁴ (For Vetting)	DATE REPORT LEAVES THE PROGRAM OFFICE ⁵	DATE ACMO ASSIGNED REPORT TO EXEC SEC ⁶	TOTAL VETTING DAYS	NOTES / COMMENTS
Advisory Committee on Disability Compensation	VBA	Y	11/27/2020	12/2/2020	12/30/2020	33 days	Pending SECVA signature (October 2020 Biennial Report)
Advisory Committee on Homeless Veterans	VHA	Y	12/8/2020			37 days	Pending VA Staff Office/Administration vetting process (March 2021 Annual Report)
VA National Academic Affiliations Council	VHA	N	12/31/2020	12/31/2020		14 days	Pending OGC Concurrence (December 2020 Recommendation)

Less than 80 days

80 - 120 days

Over 120 days



Choose VA

Advisory Committee Management Office

COMMITTEE NAME ¹	RESPONSIBLE ORG ²	REQ'D BY STATUTE OR CHARTER ³ ("Y OR N")	DATE REPORT ENTERED INTO VIEWS ⁴ (For Vetting)	DATE REPORT LEAVES THE PROGRAM OFFICE ⁵	DATE ACMO ASSIGNED REPORT TO EXEC SEC ⁶	TOTAL VETTING DAYS	NOTES / COMMENTS
Research Advisory Committee on Gulf War Veterans' Illnesses	VHA	Y					
Advisory Committee on Minority Veterans	Ctr for Minority Veterans	Y					
National Research Advisory Council	VHA	N					
Special Medical Advisory Group	VHA	Y					
Advisory Committee on Structural Safety of Department of Veterans Affairs Facilities	OALC	Y					
Advisory Committee on Women Veterans	Ctr for Women Veterans	Y					
Less than 80 days	80 - 120 days			Over 120 days			

From: Tran, Dat VACO
Sent: Fri, 22 Jan 2021 13:28:37 +0000
To: Tran, Dat VACO (b)(6)
Subject: Tag Up

Microsoft Teams meeting

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From: Tran, Dat VACO
Sent: Fri, 22 Jan 2021 14:00:23 +0000
To: Tran, Dat VACO
Subject: Meet w/ (b)(6)

From: (b)(6)
Sent: Fri, 22 Jan 2021 14:25:12 +0000
To: (b)(6) VACO 008 All Staff
Subject: OEI Virtual Check In

This is an virtual check-in for all OEI employees. Agenda items include:

1. Transition Activities
2. Leadership update
3. Next Steps

Topic: OEI Virtual Check In
Time: Jan 26, 2021 10:30 AM Eastern Time (US and Canada)

Join Zoom Meeting

[\(b\)\(5\)](https://us02web.zoom.us/j/88092391767?pwd=(b)(5))

Meeting ID: 880 9239 1767

Passcode: (b)(6)

One tap mobile

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+13462487799,,88092391767#,,, (b)(6) # US (Houston)

Dial by your location

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+1 346 248 7799 US (Houston)

+1 253 215 8782 US (Tacoma)

+1 301 715 8592 US (Washington D.C)

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

Meeting ID: 880 9239 1767

Passcode: (b)(6)

Find your local number: [\(b\)\(5\)](https://us02web.zoom/j/88092391767?pwd=(b)(5))

From: Tran, Dat VACO
Sent: Fri, 22 Jan 2021 15:01:24 +0000
To: Tran, Dat VACO
Subject: Phone Call w/Dr. Clancy - Acting SecVA to call (b)(6)

From: Tran, Dat VACO
Sent: Fri, 22 Jan 2021 15:01:24 +0000
To: Tran, Dat VACO
Subject: Phone Call w/Dr. Clancy

From: Tran, Dat VACO
Sent: Fri, 22 Jan 2021 16:58:59 +0000
To: Tran, Dat VACO
Subject: Phone Call w/Chairman Tester and Acting Chief Diaz

Hello (b)(6)

Hoping this message finds you well!

Please schedule a Microsoft Meet with acting Sec. Tran and Chairman Tester for today at 1330. I've cc'ed Tony from the Senators team. I also plan on attending.

CD

Chris Diaz
Acting Chief of Staff/White House Liaison
Department of Veterans Affairs

Cell: (b)(6)

(b)(6)@va.gov



From: (b)(6)
Sent: Fri, 22 Jan 2021 17:06:10 +0000
To: (b)(6); Tran, Dat VACO; Diaz, Christopher E. (b)(6) (Veterans Affairs)
Cc: (b)(6) Tester)
Subject: Teams Phone Meeting w/Chairman Tester & Acting SecVA

Meeting scheduled for today at 1:30pm per Chief request. Meeting Details are below.

(b)(6)

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From: (b)(6) (BISL)
Sent: Fri, 22 Jan 2021 19:46:08 +0000
To: (b)(6) (BISL); PACT-DLCC Analysts; VHA OCC Informatics; VHA CBI BA Data Mgmt; VHA OPES; VHA Measure Coordinators; DMA Informatics; VINCI SAS Admins; VHA OMHSP SMITREC; VACO DGA ReadOnly; VACO DGA VADIR; VACO DGA ASR; VACO DGA Write1; VACO DGA Write2; VACO DGA Write3; EES Evaluation Unit; VHAPBM SAS; VHACIN IPEC; VHAPHO Clinical Analytics; PACT-HighRisk; VHA OMHSP SPP Data Action Team; OIG 50D Staff; PCAT_Analysts; AAC VDIF VHIE Data Quality Reporters PRD

Cc: (b)(6) (VHACLE) (b)(6) VHAREN (b)(6)

(b)(6)
(OIG) (b)(6) (OCC-DO) (b)(6)
(b)(6) (OIG) (b)(6) (VEO) (b)(6)
(OBO-PIO) (b)(6)
(b)(6) DVAHCS (b)(6) (OIG) (b)(6) (VSSC) (b)(6)
(b)(6) VHAREN (b)(6)
(b)(6) VHAREN (b)(6)
(b)(6) (OIG) (b)(6)
(b)(6) (OIG) (b)(6) (OCC-DO) (b)(6)
(BAH) (b)(6) (BAH) (b)(6) (VEO) (b)(6) (BAH) (b)(6)
(b)(6) RAPID (b)(6) (MAC) (b)(6)
(MAC) (b)(6) MAC (b)(6) (OIG) (b)(6)
(b)(6) (OIG) (b)(6)
(b)(6) (BAH) (b)(6) (OIG) (b)(6)
(NOLA) (b)(6) (OIG) (b)(6)
(MS) (b)(6)
(Puget Sound) (b)(6) (ECH) (b)(6)
(b)(6) (Grant Thornton) (b)(6) (Grant Thornton) (b)(6)
(b)(6)
(JP Systems, Inc) (b)(6) (JP System) (b)(6) (J P Systems, Inc.) (b)(6) (Enterprise Resource Performance Inc) (b)(6) (ERPI) (b)(6)
(b)(6) (VSSC)
(HOU) (b)(6) (OIG) (b)(6)
(b)(6)
(b)(6) (Cerner) (b)(6)
(Contractor) (b)(6) (Guidehouse) (b)(6)
(b)(6) (Guidehouse) (b)(6) Guidehouse (b)(6)
(b)(6) (Guidehouse) (b)(6)
(Halfaker and Associates) (b)(6) (Brad) (b)(6) (Portland) (b)(6)
(b)(6) (OIT)
(EPMO) (b)(6) (OIG) (b)(6)
(Puget Sound) (b)(6)
(b)(6) (VACO) (b)(6)
(b)(6) (VACO) (b)(6) (MS) (b)(6)
(Sigma Health Consulting) (b)(6) (VACO) (b)(6)
(b)(6) (OIG) (b)(6) (Health Research and Analysis) (b)(6) (VACO) (b)(6)
(VACO) (b)(6) (CBOPC) (b)(6)

(b)(6) (Health Research & Analysis) (b)(6)
(b)(6) (Sigma) (b)(6) (Health Research and
Analysis) (b)(6) (HEALTH RESEARCH and ANALYSIS) (b)(6)
(OIG) (b)(6) (Health Research and Analysis, LLC (HRA)) (b)(6)
(b)(6) (HOU) (b)(6)
(b)(6) (Health Research and Analysis) (b)(6)

Subject: January server maintenance

VINCI system admins will be applying monthly security patches and restarting ALL their managed servers on **Sunday, January 24th from 10AM to 4PM ET**. This includes both SAS Grid platforms, the operations SAS boxes (VHACDWAPP15 and VHACDWDWHAPP15) as well as the R/STATA box (VHACDWAPP16).

Servers will be available intermittently during this time but please resist the urge to remote login as it can negatively impact the work. We apologize for any inconvenience this may cause.

From: Tran, Dat VACO
Sent: Fri, 22 Jan 2021 20:02:34 +0000
To: Tran, Dat VACO;Diaz, Christopher E.
Subject: Planning Discussion

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From: (b)(6)
Sent: Sat, 23 Jan 2021 00:59:47 +0000
To: (b)(6):VA ERM Enterprise Risk Council
Cc: (b)(6), VBAVACO (b)(6)
(OAWP) (b)(6) (OBO-PIO) (b)(6)
(OGC) (b)(6) (VACO) (b)(6)
(b)(6)
(OAWP)
Subject: April 2021 - VA ERM Enterprise Risk Council Meeting

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From: Tran, Dat VACO
Sent: Sun, 24 Jan 2021 23:32:05 +0000
To: Tran, Dat VACO;Diaz, Christopher E.
Subject: Tag Up w/ COS

From: Tran, Dat VACO
Sent: Sun, 24 Jan 2021 23:33:38 +0000
To: Tran, Dat VACO;Diaz, Christopher E. (b)(6)
Subject: Veterans/Employees email management

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From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 14:09:04 +0000
To: Tran, Dat VACO
Subject: Meet w/Carrie McVicker re: packages

From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 14:15:39 +0000
To: Tran, Dat VACO
Subject: Lunch

From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 14:38:17 +0000
To: Tran, Dat VACO (b)(6)
Subject: HR Discussion

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From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 15:13:49 +0000
Subject:

From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 15:24:40 +0000
To: Tran, Dat VACO
Subject: Lunch

From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 15:27:40 +0000
To: Tran, Dat VACO
Subject: Extending VA Debt Collection & Delay Foreclosures

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Please schedule a 30 minute meeting tomorrow morning for the following topic and attendees.

Meeting topic: Extending VA debt collection and delay foreclosures

Attendees:

Dr. Clancy	In person
Chis Diaz	
Jon Rychalski	In person
Ed Murray	Calling in
Tom Murphy	Calling in
Charles Tapp	Calling in
Jeff London	Calling in
Dr. Lieberman	Calling in
Laura Duke	
Dr. Elizabeth Brill	Calling in
Susan Reed	Calling in
Glenn Johnson	Calling in
Rachel Mitchell	

(b)(6)

Thanks,

Dat

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:24 +0000
Subject: EHRM Briefing for Acting SecVA

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:24 +0000
To: Tran, Dat VACO
Subject: HOLD - EHRM Briefing for Acting SecVA

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:24 +0000
To: Tran, Dat VACO
Subject: HOLD - EHRM Briefing for Acting SecVA (b)(6)

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:24 +0000
To: Tran, Dat VACO
Subject: EHRM Briefing for Acting SecVA (b)(6)

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:47 +0000
Subject: Pre-Brief for EHRM

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:47 +0000
To: Tran, Dat VACO
Subject: HOLD - Pre-Brief for EHRM

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:47 +0000
To: Tran, Dat VACO
Subject: Pre-Brief for EHRM

From: EGM MEETINGS
Sent: Tue, 26 Jan 2021 14:24:59 +0000
To: EGM MEETINGS; Tran, Dat VACO (b)(6); (b)(6); VBAVACO; Cussatt, Dominic (SES); (b)(6); VACO (b)(6); Christy, Phillip (SES); Foster, Michele (SES) (b)(6)
Cc: (b)(6); VACO OEI Schedulers (b)(6); (Booz Allen Hamilton) (b)(6); (BAH); OEHRM Actions (b)(6); VHA USH Meeting Requests (b)(6); VA CIO Executive Schedulers (b)(6); VACO ALC Schedulers; Protocol; VACO Media – Audiovisual and Video Services (b)(6); (b)(6) (VACO)
Subject: EHRM Milestone Decision Event

Microsoft Teams information will be provided under separate cover to maintain operational security.

Chair: Acting Secretary Dat Tran

Purpose: This Electronic Health Record Modernization (EHRM) EHRM Milestone Decision Event is hosted by the Secretary. The purpose of the meeting is to review courses of action required to make a decision impacting the program.

Agenda: TBD.

Attendees: This is invite-only. **Virtual Participants:** Direct lines will be requested from virtual participants.

NOTE: This is a principals-only meeting. Please note if you are not a principal, you are receiving this invitation for awareness.

If you have any questions, please do not hesitate to contact Mr. (b)(6) at (b)(6) or (b)(6) @va.gov; Ms. (b)(6) at (b)(6) or (b)(6) @va.gov; or the Enterprise Governance Management (EGM) Team at (b)(6) @va.gov.

Sincerely,
EGM Team

From: EGM MEETINGS
Sent: Tue, 26 Jan 2021 14:37:13 +0000
To: EGM MEETINGS; Tran, Dat VACO (b)(6)
VACO (b)(6)
Cc: (b)(6); DepSec (b)(6)
(b)(6); VACO OEI Schedulers; (b)(6)
(b)(6)
Subject: EHRM Milestone Event Decision Pre-Brief

Purpose: Preparation for the EHRM Milestone Decision Event on February 8th from 11:00am – 12:00pm in the OBCR/Virtual. The purpose of this meeting is to review courses of action required to make a decision impacting the program.

OEI Attendees:

- Mr. John Medve, Acting Assistant Secretary
- Ms. Meredith Bedenbaugh-Thomas, EPIO Executive

Thank you.

Microsoft Teams meeting

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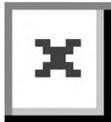
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From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 15:10:31 +0000
To: Tran, Dat VACO
Subject: Leadership Sync Mtg

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 15:12:58 +0000
To: Tran, Dat VACO
Subject: 1:1 Sync Mtg w/ A/COS

From:

(b)(6)

Sent:

Tue, 26 Jan 2021 21:56:52 +0000

To:

(b)(6) (FSPRM) (b)(6)

(b)(6) (CFM) (b)(6)

(b)(6) (OBO) (b)(6) VBAVACO (b)(6)

(b)(6) (HOU) (b)(6) (OGC) (b)(6)

(VACO) (b)(6) VBAVACO (b)(6)

(b)(6) (OGC) (b)(6)

(VACO); (b)(6) (OBO-FROS) (b)(6)

(b)(6) VBAVACO; Tran, Dat VACO; (b)(6) VBAVACO (b)(6)

(b)(6) (VACO) (b)(6) (OBO-PIO) (b)(6) (OBO-

FSICO) (b)(6)

(b)(6) (OAWP) (b)(6) (OBO-

FROS) (b)(6) (OBO-FROS) (b)(6)

Cc: (b)(6) (VACO) (b)(6)

(b)(6)

Subject:

Follow-up: Quarterly VA ERM Enterprise Risk Council Meeting (w/ Attachments and Meeting Notes)

Attachments:

January 2021 - VA ERM ERC - 01252021.pptx, VIEWS 03807789 OIT Dir 0054 Final_Responsibility for ERM Internal Controls (w-CIO Signature).pdf, VA Enterprise Risk Appetite statement 01262021.docx

Agenda:

- Opening and Roll Call
- Guest Speaker – OIT
- VA Risk Appetite Statement Collaboration
- GAO HRL Executive Advisory Board
- VHA Validated and Approved Enterprise Risks
- Questions and Closing

Meeting Notes:

(b)(5), (b)(6)

(b)(5); (b)(6)

On behalf of OEI, thank you very much for taking the time to participate in the VA ERM Enterprise Risk Council. Please contact our team if you have any questions or need additional information. – Preston, Michelle and Doug

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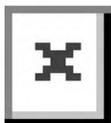
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From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 22:17:48 +0000
To: Tran, Dat VACO
Subject: VA Leadership Mtg
Attachments: Jan 28 Leadership Mtg.docx, Leadership Meeting Agenda 01282021.docx

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Due outs:

- ** (b)(6) will send to COS information on EHRM with milestones and info on the Feb 7 hearing.
- ** OCLA will coordinate with ExecSec & OPIA on the Infrastructure Review draft criteria. This plan does not go to the Hill before it goes to the Federal Register
 - ** (b)(6) will get with (b)(6) regarding VSO involvement
- ** COS to coordinate getting BVA read in on appeals for loan guarantee/Mortgage moratorium discussions
- ** (b)(6) to provide COS with information on the MS Schedule for rating disabilities as it pertains to not including this in the pause of regulations. This should be provided by end of day.
- ** BVA to put into writing how additional funding can aid their backlog. Chairman Mason to provide to A/COS by end of day.
- ** VEO to connect with OPIA (per A/COS) to incorporate their messaging for customer policy statement into a larger SECVA statement.
- ** A/SECVA notes getting QFRs done timely is a priority. OCLA to work with Admin & Staff Office COSs.

**A/SECVA Leadership Meeting
Jan 28, 2021
10:30am - Noon**

Dat Tran, A/SECVA (+ (b)(6))

Carolyn M. Clancy, MD, A/DEPSEC (+ (b)(6))

Chris Diaz, A/COS (+ (b)(6))

Richard Stone, MD, A/USH, Veterans Health Administration (+ (b)(6))

**Thomas Murphy, A/USB, Veterans Benefits Administration (+ (b)(6)) &
(b)(6)**

Ron Walters, A/USMA, National Cemetery Administration (+ Tom Howard)

Richard Hipolit, A/General Counsel (- (b)(6))

Cheryl Mason, Chairman, Board of Veterans Appeals (+ (b)(6))

Jon Rychalski, AS/Office of Management & CFO (+ Ed Murray)

Dominic Cussatt, A/AS for Office of Information Technology/CIO (+ Martha Orr)

**(b)(6), Acting PDAS, Office of Enterprise Integration
(+ (b)(6))**

**Glenn Johnson, Acting AS/Office of Congressional & Legislative Affairs
(+ (b)(6))**

**Kayla Williams, Acting AS/Office of Public & Intergovernmental Affairs
(+ (b)(6))**

**Paula Molloy, Acting AS/Human Resources & Administration / Office of Security &
Preparedness (+ (b)(6))**

**Hansel Cordeiro, Acting AS/Office of Accountability & Whistleblower Protection
(no others)**

**Phillip Christy, Acting Principal Exec, Office of Acquisition, Logistics &
Construction (+ (b)(6))**

Barbara Morton, Acting Chief Veterans Experience Officer (+ (b)(6))

(b)(6) Office of General Counsel

Meg Kabat, Senior Advisor, Families, Caregivers, & Survivors

Ray Kelley, VSO Liaison

Leadership Meeting Agenda (1/28/2021)

1. Dat kicks off the meeting – I will let our leaders know I will go over several priority issues and update (4 - 8). However, before I go over them, I will turn to Dr. Clancy and then Chris for any opening comments
2. Dr. Clancy's opening comment
3. Chris' opening comment (introduce the Sr. advisors (Meg and (b)(6)) and (b)(6)) reinforces turning on video during calls; ICARE)
4. **SECVA post-hearing questions** - set expectation leaders to have their teams on alert to provide responses promptly back to OCLA for submission to SVAC
5. **Upcoming EHRM decision by SECVA** – set expectation that recommendation to deploy as scheduled or pause must be supported with facts, not opinions.

Dr. Clancy – I will turn to you for any comment or input as EHRM is under the DEPSEC. As I understand it, OEHRM and other stakeholders are not in full alignment on whether to proceed or pause.

6. Give Dr. Stone and senior heads up that I signed off for the **Asset and Infrastructure Review draft criteria** to be published on the Federal Register by Feb 1st and to be shared with HVAC/SVAC as required by the MISSION Act
7. **Managing EO's** – I will give a heads up that OSECVA looking into establishing a process for intake and coordinate actions in VA to address the requirements from these EO's.

Chris – I will turn to you for additional perspective in your role as the WHL and also to talk about (b)(6) role if you choose to do so.

8. **Press release on economic relief to Veterans** – I will ask Chris to cover the plan and set expectation on what we need to do going forward.
9. Roundtable update from leaders on key events, decisions, and priorities in the next 2-3 weeks.
 - a. VHA
 - b. VBA
 - c. BVA
 - d. NCA
 - e. VEO
 - f. OGC
 - g. OCLA
 - h. OPIA
 - i. OHRA/OSP
 - j. OM/CFO
 - k. OIT/CIO
 - l. OALC
 - m. OAWP
 - n. OEI

From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 22:18:31 +0000
To: Tran, Dat VACO
Subject: En Route to VACO

From: Tran, Dat VACO
Sent: Wed, 27 Jan 2021 14:46:20 +0000
To: Tran, Dat VACO;Diaz, Christopher E.
Subject: 1:1 w/ COSVA

From: (b)(6) (CSEMO)
Sent: Wed, 27 Jan 2021 16:08:05 +0000
To: (b)(6) (CSEMO); (b)(6)
VBAVACO; (b)(6) VBALNCL; (b)(6) Tran.
Dat VACO; Foster, Michele (SES); (b)(6) (OGC); (b)(6)
(OAWP); (b)(6) DRMDI; (b)(6) (WMC); Christy, Phillip (SES); (b)(6)
(b)(6)
Subject: February ERB Meeting

Microsoft Teams meeting

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+1 872-701-0185; (b)(6) United States, Chicago

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From: Tran, Dat VACO
Sent: Thu, 28 Jan 2021 13:22:47 +0000
To: Tran, Dat VACO;Diaz, Chris E.
Subject: Tag up

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le@dot.gov (b)(6)@fcc.gov

Subject: February PIC-PIO Meeting
Attachments: invite.ics

You have been invited to the following event.

February PIC-PIO Meeting

When Tue Feb 9, 2021 2pm – 3pm Eastern Time - New York

Where ZoomGov ([map](#))

Calendar (b)(6)@va.gov

Who

- (b)(6)@gsa.gov - creator
- (b)(6)@pbgc.gov

- (b)(6)@ncua.gov
- (b)(6)@usda.gov
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Passcode (b)(6)

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Meeting ID: 161 024 5433

Passcode (b)(6)

PIOs + DPIOs are welcome to attend. Meeting agenda and materials will be sent prior to the meeting. Please send any questions or PIO and DPIO list updates to (b)(6)@gsa.gov.

Going (b)(6)@va.gov? **Yes - Maybe - No** [more options »](#)

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(b) @dot.gov (b)(6) @fcc.gov

Subject: March PIC-PIO Meeting
Attachments: invite.ics

You have been invited to the following event.

March PIC-PIO Meeting

When Tue Mar 9, 2021 2pm – 3pm Eastern Time - New York

Where ZoomGov ([map](#))

Calendar (b)(6) @va.gov

Who

- (b)(6) @gsa.gov - creator
- (b)(6) @pbgc.gov

- (b)(6) @ncua.gov
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Join ZoomGov Meeting

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Meeting ID: 161 024 5433

Passcode: (b)(6)

To join by phone (Audio only): 833 568 8864 US Toll-free

Meeting ID: 161 024 5433

Passcode: (b)(6)

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Going (b)(6)@va.gov? **Yes - Maybe - No** [more options »](#)

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Subject: April PIC-PIO Meeting
Attachments: invite.ics

You have been invited to the following event.

April PIC-PIO Meeting

When Tue Apr 13, 2021 2pm – 3pm Eastern Time - New York

Where ZoomGov ([map](#))

Calendar (b)(6) @va.gov

Who

- (b)(6) @gsa.gov - creator
- (b)(6) @pbgc.gov

- (b)(6)@ncua.gov
- (b)(6)@usda.gov
- (b)(6)@va.gov
- (b)(6)@gsa.gov
- (b)(6)@exim.gov
- (b)(6)@nasa.gov
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- (b)(6)@dot.gov
- (b)(6)@fcc.gov

[more details »](#)

Join ZoomGov Meeting

<https://gsa.zoomgov.com/j/1610245433> (b)(5)

Meeting ID: 161 024 5433

Passcode: (b)(6)

To join by phone (Audio only): 833 568 8864 US Toll-free

Meeting ID: 161 024 5433

Passcode: (b)(6)

PIOs + DPIOs are welcome to attend. Meeting agenda and materials will be sent prior to the meeting. Please send any questions or PIO and DPIO list updates to (b)(6)@gsa.gov.

Going (b)(6)@va.gov? **Yes - Maybe - No** [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account (b)(6)@va.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://calendar.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

From: (b)(6)
Sent: Fri, 29 Jan 2021 16:11:04 +0000
To: (b)(6) S DURVAMC
Cc: (b)(6)@medicine.wisc.edu; (b)(6)
VHAREN (b)(6) HOU (b)(6)
(b)(6)@me.com; (b)(6) VHALON SWS - Medicine - PACT Primary Care
Section; (b)(6) VHA OFFICE OF COMMUNICATIONS (b)(6)
(V15) (b)(6) HOU (b)(6); V21PAL Home Telehealth; V21PAL
TCPTAN (b)(6)
Subject: C20
Attachments: Untitled, Untitled, Untitled, Untitled

COVID in 20

Upcoming events:

- **2/02 – Money Matters: How do Finances Affect Veteran Health?**
Featuring Dr. (b)(6)
- **2/04 – Tales from the Front Lines: Stories that Should Make the Headlines**
Featuring Mr. (b)(6) **Mr.** (b)(6)
- **2/09 – The Cost of COVID: More Than Dollars and Cents**
Featuring Ms. Renee Oshinski, Dr. (b)(6)
- **2/11 – A Year of COVID Over, A New One Just Begun: How Do Healthcare Workers Cope?**
Featuring Ms. (b)(6)

When

· Tuesdays and Thursdays at 4:30 pm EDT

Where

- Feel free to join the sessions inside or outside the VA network using Adobe Connect: <http://va-eerc-ees.adobeconnect.com/emmeet/>

***Open video link with Chrome or Microsoft Edge – Internet Explorer might cause issues for viewing.**

- Audio is best via Adobe Connect. You can use VANTS, if needed: 1 800 767 1750 (b)(6)

C20 is a twice-weekly, 20-minute event hosted by Emergency Medicine where SMEs address the most recent topics: **Lessons from the Field...For the Field!**

Dr. Chad Kessler, National Program Director for VHA Emergency Medicine joins experts from the field. The sessions occur **every Tuesday and Thursday at 4:30 PM ET/1:30 PM PT.**

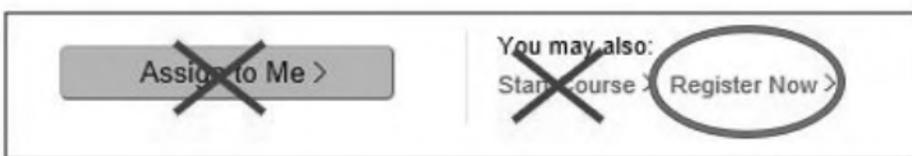
Future topics will include COVID-19 response lessons from community and academic leaders, finding a work/life balance with families during COVID, and more... Please join us!

The live training event is accredited for .25 credit hours for ABIM MOC, ACCME, ACCME-NP, ACPE, ADA, ANCC, JA IPCE and CDR. You must register in TMS **before** the event starts using the “Register Now” button rather than “Assign to Me”. Participants will not be registered after the event. **To obtain full credit for the class in TMS you must register, confirm attendance AND complete the after-session evaluation.**

You must register before the event begins by clicking Register Now. Participants cannot be registered after the fact. If you want to register for both Tuesday and Thursday’s episode, please re-register using the link below between the episodes!

C20: Feb 2nd, 4th, 9th, and 11th, 2021

- TMS ID: 42959 / Scheduled Offering: 3711347/3696868/3696869/3696870



#StayStrongTogether

Did you know you can access the recorded August, September, October, and November sessions on TMS and receive credit?! For direct TMS access:

August: [COVID in 20 - August 2020 Sessions.](#)

September: [COVID in 20 - September 2020 Sessions](#) or [*COVID in 20 - September 2020 Sessions - Pharmacy Technicians Only*](#)

October: [COVID in 20 - October 2020 Sessions](#) or [*COVID in 20 - October 2020 Sessions - Pharmacy Technicians Only*](#)

November: [COVID in 20 - November Sessions](#) or [*COVID in 20 - November Sessions 2020 - Pharmacy Technicians Only*](#)

If you have participated in even one event, we would love your feedback – [click here](#)

Previous calls

In case you were buried under a pile of work this week, here's what (b)(6) and the C20 team have on tap for you...

- Episode 78 - COVID in 20: 21 01 19: **Are We Moving the Needle on Health Disparities? Learning from Pandemic-ology**
On-Demand Link: [\(b\)\(5\)">https://\(b\)\(5\)](https://<span style=)
- Episode 79 - COVID in 20: 21 01 21: **Clinical Stuff That Makes a Difference for Patients with COVID-19: Keeping it Simple**
On-Demand Link: [\(b\)\(5\)">https://\(b\)\(5\)](https://<span style=)
- Episode 80 - COVID in 20: 21 01 22: **Vaccinating the Largest Integrated Healthcare System in the U.S.**
On-Demand Link: [\(b\)\(5\)">https://\(b\)\(5\)](https://<span style=)
- Episode 81 - COVID in 20: 21 01 26: **What You Don't See During COVID-19: Behind the Scenes Look at the Logistics of Managing a Pandemic**
On-Demand Link: [\(b\)\(5\)">https://\(b\)\(5\)](https://<span style=)
- Episode 82 - COVID in 20: 21 01 28: **Can We Please be Done with Phone Calls and Letters? Trade Secrets of MyHealtheVet and Secure Messaging**
On-Demand Link: [\(b\)\(5\)">https://\(b\)\(5\)](https://<span style=)

Recordings are available soon after the live event [here](#) (video only) and [here](#) (video and supporting materials).

Were you forwarded this email and would like to be included in future direct messages? Please click [here](#) to opt in.

To opt out of this email list click [here](#).

Sent: Fri, 5 Feb 2021 11:14:20 +0000
To: (b)(6) DURVAMC (b)(6) DURVAMC
Cc: (b)(6) @medicine.wisc.edu (b)(6)
VHAREN (b)(6) (HOU) (b)(6)
(b)(6) @me.com (b)(6) VHALON SWS - Medicine - PACT Primary Care
Section (b)(6) VHA OFFICE OF COMMUNICATIONS (b)(6)
(V15) (b)(6) (HOU) (b)(6) V21PAL Home Telehealth; V21PAL
TCPTAN (b)(6) ; VHAWIC ICU
Staff (b)(6) (HOU)
Attachments: image001.jpg, image002.jpg

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(b)(6) @me.com (b)(6); VHALON SWS - Medicine - PACT Primary Care

Section; VHA OFFICE OF COMMUNICATION (b)(6)

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TCPTAN (b)(6)

Attachments: image001.jpg, image002.jpg

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From: Tran, Dat VACO
Sent: Fri, 29 Jan 2021 17:09:01 +0000
To: Tran, Dat VACO
Subject: Documents Review

From: Tran, Dat VACO
Sent: Fri, 29 Jan 2021 17:14:47 +0000
To: Tran, Dat VACO;Frueh, Mike
Subject: Personnel Issues

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

+1 872-701-0185 (b)(6) United States, Chicago

Phone Conference ID (b)(6)

[Find a local number](#) | [Reset PIN](#)



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Subject: Block (emails & returning calls)