Subject: C20 - Special Addition (Vaccinating the Largest Integrated Healthcare System in the U.S.)

Special Addition:
• *Special addition* 1/22 – Vaccinating the Largest Integrated Healthcare System in the U.S.

• Dr. Richard Stone, Dr. Kameron Matthews, and Dr. [b](b)(6)

When
Friday 1/22 at 2:00 PM EDT

Where
• Feel free to join the sessions inside or outside the VA network using Brightcove: http://site-819266.bcvp0rtal.com
  *Open video link with Chrome or Microsoft Edge – Internet Explorer might cause issues for viewing.
• Please note there will be no VANTS lines for this session

C20 is a twice-weekly, 20-minute event hosted by Emergency Medicine where SMEs address the most recent topics: Lessons from the Field...For the Field!

Dr. Chad Kessler, National Program Director for VHA Emergency Medicine joins experts from the field. The sessions occur every Tuesday and Thursday at 4:30 p.m. ET.

Future topics will include COVID-19 response lessons from community and academic leaders, finding a work/life balance with families during COVID, and more... Please join us!

The live training event is accredited for .25 credit hours for ABIM MOC, ACCME, ACCME-NP, ACPE, ADA, ANCC, JA IPCE and CDR. You must register in TMS before the event starts using the “Register Now” button rather than “Assign to Me”. Participants will not be registered after the event. To obtain full credit for the class in TMS you must register, confirm attendance AND complete the after-session evaluation.

You must register before the event begins by clicking Register Now. Participants cannot be registered after the fact. Please register using the link below!

C20: Jan 22nd
  • TMS ID: 42959/Scheduled Offering: 3713400

#StayStrongTogether
Did you know you can access the recorded August, September, October, and November sessions on TMS and receive credit?! For direct TMS access:
September: COVID in 20 - September 2020 Sessions or *COVID in 20 - September 2020 Sessions - Pharmacy Technicians Only*
October: COVID in 20 - October 2020 Sessions or *COVID in 20 - October 2020 Sessions - Pharmacy Technicians Only*
November: COVID in 20 - November Sessions or *COVID in 20 - November Sessions 2020 - Pharmacy Technicians Only*

If you have participated in even one event, we would love your feedback – click here

Previous calls
In case you were buried under a pile of work this week, here’s what Chai Chad and the C20 team have on tap for you...

*Open video link with Chrome or Microsoft Edge – Internet Explorer might cause issues for viewing.

- Episode 76 - COVID in 20: 21 01 12: The New Electronic Health Record Went Live in Spokane: Frontline Staff Give Us the Scoop!
  On-Demand Link: https://bcove.video/3i9ISGN
- Episode 77 - COVID in 20: 21 01 14: Crisis Communications: Finding the Right Words for Grief and Loss
  On-Demand Link: https://bcove.video/2XNOXQp

Recordings are available soon after the live event here (video only) and here (video and supporting materials).

Were you forwarded this email and would like to be included in future direct messages? Please click here to opt in.
To opt out of this email list click here.
Microsoft Teams meeting

Join on your computer or mobile app
Click here to join the meeting

Or call in (audio only)
+1 872-701-0185 United States, Chicago
Phone Conference ID
Find a local number | Reset PIN

Learn More | Meeting options
Microsoft Teams meeting

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Phone Conference ID

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VINCI Monthly Server Updates on Sunday, January 24th from 10AM to 4PM ET

VINCI in our continuing effort to safeguard our Veterans data, will be applying monthly security patches and restarting ALL VINCI servers on Sunday, January 24th from 10AM to 4PM ET. Servers will be available intermittently during this time. We apologize for any inconvenience this may cause.

Thank you.
The A/SECVA would like to meet with VA’s leadership team on Thurs, Jan 21 at 1:30-2:30pm. Below is the Teams Mtg information.

If you have any questions, please don’t hesitate to contact me.

Thank you

Microsoft Teams meeting

Join on your computer or mobile app
Click here to join the meeting

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Learn More | Meeting options
A/SECVA Leadership Meeting
Jan 21, 2021
1:30-2:30pm

A/SECVA Dat Tran (+b)(6)
Teams organizer

A/DEPSEC Carolyn M. Clancy, MD (+b)(6)

A/COS Chris Diaz (+b)(6)

A/USH Richard Stone, MD (+b)(6)

A/USB Thomas Murphy (+b)(6)

A/USMA Ron Walters (+ Tom Howard)

A/GC Richard Hipolit (+b)(6)

Chairman, BVA Cheryl Mason (no others)

AS/OM & CFO Jon Rychalski (+ Ed Murray)

A/ AS for OIT/CIO Dominic Cussatt (+ Martha Orr)

Acting AS/OEI John Medve (+b)(6) or (+b)(6)

Acting AS/OCLA Glenn Johnson (+b)(6)

Acting AS/OPIA Kayla Williams (+b)(6)

Acting AS/HRA & OSP (+b)(6)

Acting AS/OAWP Hansel Cordeiro (no others)

Acting Principal Exec OALC Phillip Christy (+b)(6)

Acting Chief Veterans Experience Officer Barbara Morton (+b)(6)
Microsoft Teams meeting

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Learn More | Meeting options
Hosted by the Employee Engagement Action Team, this brown bag lunch will feature a discussion on the 2020 All Employee Survey and steps to begin action planning to address survey results.

Microsoft Teams meeting

Join on your computer or mobile app
Click here to join the meeting

Or call in (audio only)
+1 872-701-0185 United States, Chicago
Phone Conference ID:
Find a local number | Reset PIN

Learn More | Meeting options
From: Tran, Dat VACO
Sent: Thu, 21 Jan 2021 21:58:12 +0000
To: Tran, Dat VACO
Subject: HOLD: Tom Murphy re: VBA personnel issues
From: EGM MEETINGS
Sent: Thu, 21 Jan 2021 23:35:03 +0000
To: EGM MEETINGS; VA OB Members; VA OB Support Staff
Cc: (ERPi)
(Lynch Consultants) (Chris)

Subject: VA Operations Board Meeting
Attachments: 210125 VAOB Master (Final).pptx, 210125 VAOB Meeting_Back-Up Slides.pptx

Presentations Added

Chair: Acting Deputy Secretary

Principal Attendees: Assistant Secretaries, Under Secretaries and Key Officials

Focus: This meeting will focus on budget execution and performance management.

If you have any questions, please do not hesitate to contact Mr. Ova.gov or the Enterprise Governance Management (EGM) Team at EGMTeam@va.gov.

Sincerely,
EGM Team

Microsoft Teams meeting
Join on your computer or mobile app
Click here to join the meeting

Or call in (audio only)
+1 872-701-0185 United States, Chicago

Phone Conference ID: 
Find a local number | Reset PIN
Welcome to the VA Operations Board (VAOB) for Budget and Performance

The meeting will begin shortly

As you join the Meeting:
Please mute your phones
The Acting Deputy Secretary and Acting Assistant Secretary for Enterprise Integration will lead the discussions
Presentations should be limited to the time allotted on the agenda
Please keep side-bar discussions to a minimum
Other Information
Please limit participation unless you are providing a presentation
If you have a salient point please announce yourself by name and ask to contribute
VA Operations Board Meeting  Budget Execution and Performance Review January 25, 2021 Omar Bradley Conference Room and Virtual (Microsoft Teams)
<table>
<thead>
<tr>
<th>Item #</th>
<th>Topic</th>
<th>Briefer</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Opening Comments</td>
<td>Dr. Carolyn Clancy, Acting Deputy Secretary of the Department of Veterans Affairs</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Introduction</td>
<td>Mr. John Medve, Acting Assistant Secretary for Enterprise Integration Mr. Jon Rychalski, Assistant Secretary and Chief Financial Officer for Management</td>
<td></td>
</tr>
<tr>
<td>Item #</td>
<td>Topic</td>
<td>Briefer</td>
<td>Time</td>
</tr>
<tr>
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<td>---------------------------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>4</td>
<td>OEI: Strategic Goal 3</td>
<td>Mr. Mike Frueh, Deputy Assistant Secretary, Office of Enterprise Integration</td>
<td>30 min</td>
</tr>
<tr>
<td></td>
<td>Strategic Objective 3.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Strategic Objective 3.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Closing</td>
<td>Dr. Carolyn Clancy, Acting Deputy Secretary of the Department of Veterans Affairs</td>
<td></td>
</tr>
</tbody>
</table>
FY 2021 Appropriation On December 27, 2020, the Consolidated Appropriations Act, 2021, Public Law (P.L.) 116-260, was enacted. Congress appropriated $104.84 billion ($124 million less than requested); $256 million was rescinded from prior year unobligated balances. Received authority to transfer CARES Act (COVID-19 specific) funds from VHA Medical Services expiring on September 30, 2021. Provided relief in administration of Cares Act funds for State Home Construction Grants. Fixed Community Care timing of obligations problem.
Notional FY 2022 Budget Schedule
(All subject to change)

On-time reporting for congressional requirements has increased from 18% to 50% since 2018.
BLUF: To support reducing the material weaknesses and retaining VA’s clean audit opinion, VA’s then Acting Deputy Secretary issued a memo on 1/4/2021 tasking the Office of Management to hold monthly audit CAP status meetings with the Administrations and Staff Offices. Proposal: The monthly CFO Council (CFOC) meetings will be utilized as a venue to discuss the audit CAPs status. Administration and Staff Office CFOs are expected to brief their activities, issues, and progress towards meeting their CAP goals. Periodically, CAP updates will be presented at the VA Operations Board.

Next Steps:
- Finalize the CAPs with Administrations and Staff Offices (1/31/2021)
- Administration and Staff CFOs brief their CAPs at the CFOC (February 2021)
- Administration and Staff CFOs begin briefing the status/progress of their CAPs (March 2021)
- OM, Administration and Staff Office CFOs provide the first CAP status briefing to the VAOB (April 2021)
FY 2021 Major construction overall plan (including non-project costs) is $1.38 billion. FY 2021 Major obligations through December 31, 2020, is 20 percent under plan. Obligations (including non-project costs) were $82.9 million through December 31, 2020. Two awards are behind schedule: San Juan ($30 million – est. January 2021); Livermore ($1.5 million – est. May 2021).
- Total VHA funding available in FY 2021 is $547.1 million. Chart does not include oversubscription.

- Total VA (VHA, NCA, and VBA) obligations through December were $107 million of a planned $94.8 million. NCA obligated $6.9 million with $753 thousand planned through December 31, 2020. VBA has obligated $16 million of a planned $10.4 million.
Total funding available for FY 2021 is $1.346 billion ($660.9 million in base and $685.6 million in EHRM) Obligations: $151 million through December 31, 2020 Includes $12.7 million from the CARES supplemental VHA has provided new operating plan that is currently being reviewed
- Total Minor Funding available is $425 million38 Minor Plus-Up plan Minor project phases have been obligated, totaling over $322 million $103 million in funds are remaining
Total FY 2018 NRM funding available is $1 billion. 297 Plus-Up plan NRM project phases have been obligated, totaling about $706 million. $294 million in funds are remaining.
Total Minor Funding available is $150 million. VHA annual plan includes 15 projects ($129 million). To date, VHA has made 8 minor obligations for $61.4 million, and NCA has obligated 19 project phases totaling $28.9 million and are nearly even with plan $60 million in funds are remaining.
Total FY 2019 NRM funding available is $800 million. Plus-Up plan NRM project phases have been obligated, totaling over $294 million. $506 in funds are remaining.
Strategic Goal 3 Performance Brief
Office of Enterprise Integration (OEI)
**FY 2020 Performance Rules**

**How to Determine Performance Variance/Status:** 
\[
\text{[Actual – Target]}/\text{Target} \times 100
\]

<table>
<thead>
<tr>
<th>Status</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>On Track</td>
<td>Actual (value) meets or exceeds the <em>established</em> target</td>
</tr>
<tr>
<td>Off Track</td>
<td>Target missed; actual (value) is within the 10% threshold of the established target</td>
</tr>
<tr>
<td>At Risk</td>
<td>Target missed; actual (value) is over the 10% (“off track”) threshold of the established target</td>
</tr>
<tr>
<td>Not Started</td>
<td>Represents Baseline and Annual metrics – Baseline measures should remain in this status for no more than one yearAnnual measures are tracked only one-time per year</td>
</tr>
<tr>
<td>Not Achieved“No Data”</td>
<td>No data available for the reporting period (i.e., data lags)</td>
</tr>
</tbody>
</table>

*Note: Data reported as of 1-14-2021*
### Strategic Goal 3: Veterans trust VA to be consistently accountable and transparent

#### 3.1 VA is always transparent to enhance veterans’ choices, to maintain trust, and to be openly accountable for its actions

<table>
<thead>
<tr>
<th>Alignment</th>
<th>Organization</th>
<th>Measure Name</th>
<th>Status</th>
<th>Target (2021)</th>
<th>Current Value</th>
<th>Measure Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1</td>
<td>VBA</td>
<td>Average Days to Complete (ADC) Compliance Survey Reports</td>
<td>On Track</td>
<td>85</td>
<td>30</td>
<td>1</td>
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<tr>
<td></td>
<td></td>
<td>Average Days to Complete (ADC) Education Program Approvals</td>
<td>On Track</td>
<td>33</td>
<td>18.1</td>
<td>1</td>
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<tr>
<td><strong>3.1 Total</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><strong>2</strong></td>
</tr>
</tbody>
</table>

Note: Data reported as of 1-14-2021
### Strategic Goal 3: Veterans trust VA to be consistently accountable and transparent

**3.2 VA holds personnel and external service providers accountable for delivering excellent customer service and experiences while eliminating fraud, waste, and abuse**

<table>
<thead>
<tr>
<th>Alignment</th>
<th>Organization</th>
<th>Measure Name</th>
<th>Status</th>
<th>Target (2021)</th>
<th>Current Value</th>
<th>Measure Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2</td>
<td>VBA</td>
<td>Education Claim quality (based on QA)</td>
<td>On Track</td>
<td>95%</td>
<td>98%</td>
<td>1</td>
</tr>
<tr>
<td>3.2</td>
<td>VBA</td>
<td>National Accuracy Rate - Percent of disability compensation rating issues processed accurately</td>
<td>On Track</td>
<td>96%</td>
<td>96%</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Percentage of follow-up field exams completed within 175 days</td>
<td>On Track</td>
<td>75%</td>
<td>99%</td>
<td>1</td>
</tr>
<tr>
<td>3.2</td>
<td></td>
<td>Quality of higher-level review decisions</td>
<td>Off Track</td>
<td>96%</td>
<td>94%</td>
<td>1</td>
</tr>
</tbody>
</table>

**3.2 Total** 4

*Note: Data reported as of 1-14-2021*
### Strategic Goal 3: Veterans trust VA to be consistently accountable and transparent

#### 3.2 VA holds personnel and external service providers accountable for delivering excellent customer service and experiences while eliminating fraud, waste, and abuse

<table>
<thead>
<tr>
<th>Alignment</th>
<th>Organization</th>
<th>Measure Name</th>
<th>Status</th>
<th>Target (2021)</th>
<th>Current Value</th>
<th>Measure Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2</td>
<td>OAWP</td>
<td>The average amount of time a case takes in OAWP, from the time that it is received to the time it is closed or a recommendation from the Assistant Secretary is made, whichever occurs first.</td>
<td>At Risk</td>
<td>120</td>
<td>202</td>
<td>1</td>
</tr>
</tbody>
</table>

#### 3.2 Total

<table>
<thead>
<tr>
<th>Measure Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
</tbody>
</table>

*Note: Data reported as of 1-14-2021*
UPCOMING VAOB MEETINGS

February 8  – Management Issues/CXO Updates
February 22  – Budget & Performance
March 15  – Management Issues/CXO Updates
March 29  – Budget & Performance
April 12  – Management Issues/CXO Updates
April 26  – Budget & Performance
Back-Up Slides: OM
Back-Up Slides: Performance
Impact of COVID-19 on Operational Activities Office of Operations, Security and Preparedness (OSP)
COVID 19 Contingency Solutions

Due to the COVID-19 pandemic, the following contingency solutions were added to the PIV Card Management System (CMS): “My Digital ID Remote Certificate Renewal” to enable existing PIV cardholders to remotely renew expiring PIV Card certificates “Temporary Alternate Card” (Temp Alt Card) to be issued to new hires who are unable to receive a PIV or non-PIV Card. Very few sites are now issuing Temp Alt Cards, as staff have been able to get to their PIV office for a PIV card; (Dublin, Georgia has continued to issue Temp Alt Cards). However, more staff are requesting to extend their expiring digital certificates on their PIV card remotely using the My Digital ID automated tool. As much as possible, VA should encourage staff to get down to a PIV office to receive their new/updated PIV cards before they expire. Administrations and Staff Offices are being provided the names of staff with expiring PIV cards for the upcoming months, at the bi-weekly PIV Task Force meetings.

*Note: Data reflects numbers as of 12.28.2020
Impact of COVID-19 on Operational Activities
Board of Veterans’ Appeals (The Board)
Sustaining Effectiveness During Pandemic Conditions

Veteran Access to Hearings during COVID

Ramping up hearing capacity (starting in Jan)

On-Boarding administrative detail employees to assist with ramp up needs

No Show/Cancelation Rates FYTD thru Dec: 6% in FY2120% in FY20

As of December 31st: 3,506 hearings held in FY21

95% virtual

Averaging 270 hearings per week in FY21

52,633 Legacy hearings pending

35,814 AMA hearings pending

VA Strategic Alignment Goal: 2

Objective: 2.1
Monthly Appeals Decided

<table>
<thead>
<tr>
<th></th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Actual</td>
<td>8,051</td>
<td>6,764</td>
<td>7,751</td>
</tr>
<tr>
<td>Legacy Actual</td>
<td>6,827</td>
<td>5,409</td>
<td>5,889</td>
</tr>
<tr>
<td>AMA Actual</td>
<td>1,224</td>
<td>1,355</td>
<td>1,862</td>
</tr>
</tbody>
</table>

Outpacing Decision Targets: 7% over FYTD decision goal. 80% of cases decided were legacy. Averaging 1,802 decisions per week in FY21.

VA Strategic Alignment Goal:
Objective: 2.1
Impact of COVID-19 on Operational Activities National Cemetery Administration
Between March 23-June 8, NCA conducted all interments as "direct" interments and suspended committal services and military honors. In total, NCA conducted 20,780 direct interments without committal services. Between March 9-July 11, we estimate families postponed or delayed 12,382 interments. NCA expects that most of these are cremated remains that can be held by the family and will be scheduled as COVID conditions allow and families are willing and able to gather. NCA is starting to see an increase in the number of cremation interments, which indicate some families are choosing to move forward with their loved one's interment. NCA has contacted all families who received a direct interment. The percentage of families that indicated they were interested in a memorial service was about 40%. However, many of those interested families indicated that they want to wait several months before scheduling a memorial service. As a result, NCA anticipates an estimated 30-40% of the memorial services desired will not be scheduled by the families until 2021. Also, roughly 27% of families contacted have declined to have the “catch-up” memorial service rescheduled.
Revised plan represents normal workload activity, rescheduled interments, and memorial services assuming additional resources are NOT provided until FY21 full year appropriation in Feb 2021. Plan depicts drawdown of the total of 12,382 delayed/postponed interments beginning in Jun 2020 and completing in May 2021. The plan completes 40% of the workload between Jun 2020 – Jan 2021 and 60% of the workload between Feb – May 2021 (due to availability of FY21 appropriation in Feb 2021).

Revised Plan

<table>
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<tr>
<th></th>
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<tbody>
<tr>
<td>Planned Interments</td>
<td>10,172</td>
<td>11,966</td>
<td>11,422</td>
<td>11,422</td>
<td>11,966</td>
<td>10,334</td>
<td>11,422</td>
<td>10,334</td>
<td>11,966</td>
<td>11,966</td>
<td>10,878</td>
<td>135,271</td>
<td></td>
</tr>
<tr>
<td>Interments (Postponed + Delayed)</td>
<td>154</td>
<td>1,172</td>
<td>962</td>
<td>808</td>
<td>808</td>
<td>808</td>
<td>808</td>
<td>1,514</td>
<td>1,514</td>
<td>1,514</td>
<td>1,514</td>
<td>1,514</td>
<td>12,382</td>
</tr>
<tr>
<td>Total Interments</td>
<td>10,326</td>
<td>13,138</td>
<td>12,384</td>
<td>12,230</td>
<td>12,774</td>
<td>11,142</td>
<td>12,230</td>
<td>12,230</td>
<td>11,848</td>
<td>13,480</td>
<td>13,480</td>
<td>12,392</td>
<td>147,653</td>
</tr>
<tr>
<td>Memorial Services</td>
<td>0</td>
<td>0</td>
<td>1,385</td>
<td>1,385</td>
<td>1,385</td>
<td>1,385</td>
<td>1,385</td>
<td>3,117</td>
<td>3,117</td>
<td>3,117</td>
<td>3,117</td>
<td>3,117</td>
<td>20,780</td>
</tr>
<tr>
<td>Total Interments + Memorial Services</td>
<td>10,326</td>
<td>13,138</td>
<td>13,769</td>
<td>13,615</td>
<td>14,159</td>
<td>12,527</td>
<td>13,615</td>
<td>13,615</td>
<td>14,965</td>
<td>16,597</td>
<td>16,597</td>
<td>15,509</td>
<td>168,433</td>
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Plan depicts drawdown of the total of 20,780 memorial services from earlier direct interments beginning in Aug 2020 and completing in May 2021. The plan completes 40% of the workload between Aug 2020 – Jan 2021 and 60% of the workload between Feb – May 2021 (due to availability of FY21 appropriation in Feb 2021).

Note: Refinements may be made to the interment and memorial service data.
Impact of COVID-19 on Operational Activities
Veterans Benefits Administration (VBA)
When processing of legacy appeals awaiting examinations, in-person hearings, or assistance from federal entities were impacted by COVID-19 restrictions, VBA’s Office of Administrative Review (OAR) experienced delays in completion of appeals that affected the goal to fully eliminate non-remand legacy appeals by July 4, 2020. Legacy Notice of Disagreement (NOD) and Form 9 production rate slowed due to decreased amounts of actionable cases; most of these cases were being held in abeyance due to COVID-19 impacts. OAR finished December with 2,885 NODs and 806 Form 9s pending. Over 3,138 of these appeals remain impacted by COVID-19, specifically in conducting exams, obtaining federal records, and performing in-person hearings. OAR continues to case manage the pending legacy NOD and Form 9 inventory to ensure review and adjudication of actionable cases are timely conducted.
The Integrated Disability Evaluation System (IDES) Veteran Readiness and Employment (VR&E) program was severely impacted by COVID-19 as a result of the Service member transition interview process with the Military Services Coordinator (MSC) being placed on-hold. These transition interviews occur before VR&E IDES Counselors can meet with the Service members. November’s data reflects an increase in Percent of VR&E Interviews from 86% in October to 87%; however, there was a 14% decrease in Percent of VR&E Interviews from 87% in November to 73% in December. This may be due to the spike in COVID-19 cases and/or the holiday season. VR&E is trying to determine the cause of this decrease. A Veterans Tracking enhancement was previously installed that added a field for the local manager to assign Service members to IDES VRCs. This provides a more accurate metric of the 1-1 interviews. The target is 85%. VR&E IDES Counselors continue to use VA Video Connect and telephone to conduct IDES interviews. There is no plan to change the current performance target.
The Integrated Disability Evaluation System (IDES) Medical Exam Stage was severely impacted by the COVID-19 pandemic, as VBA had to suspend in-person disability examinations and DoD’s installation commanders-imposed travel restrictions. As of October 2020, VA reopened all locations for in-person IDES examinations, to include allowing the removal of PPE during examination, as appropriate. VBA provided DoD with the IDES examination draw-down plan and continues to meet weekly with DoD to provide updates exam statuses and programmatic updates. As of EOM December 2020, 8,830 IDES cases are pending in the medical evaluation stage, with 7,375 cases pending beyond the target 32 days. Pre-COVID, there was a monthly average of 2,100 cases pending an average of 27 days. As VA works through the exam backlog, projections reveal the average time to process an IDES claim through the system will increase by only 67 days, from an average of 240-days in October 2020, to an average of 307-days by Oct 2021. In November 2020, 2,135, and in December 2020, 2,658 IDES participants had exams completed. As exams are completed by VBA vendors, VBA’s Disability Rating Activity Sites continue successful management of the influx of results received to generate proposed ratings. Program Office oversight and internal coordination and monitoring help ensure proper resources are allocated to manage completed exams. VA and DoD continue collaborative efforts to discuss IDES alternatives to ensure policy allows for flexibility in event of future national emergencies. At this time, DoD continues to refer cases into IDES at an average of 2,100 per month.
The Benefits Delivery at Discharge (BDD) Program is severely impacted by the COVID-19 pandemic. BDD receipts continue to decline during the pandemic. In November 2020, VBA received 1,594 BDD claims, which is a 30% reduction in pre-COVID averages. In December 2020, VBA received 2,069 BDD claims. There were 29,427 BDD receipts in FY20 compared to 38,815 in FY19. Fewer BDD receipts are a result of the COVID-19 pandemic, to include varied service separation processes and examiner availability. As of October 2020, VA’s contract exam vendor has expanded in-person examinations to cover all geographical locations with military treatment facilities to allow the removal of PPE during examination. The decrease in the percentage of claims completed within 30-days of separation is reflective of VBA’s efforts to resume and expand in-person examinations that were delayed due to the pandemic. VBA projected in June 2020, that as in-person exams resumed and travel restrictions were lifted, the bottleneck of exams would impact the timeliness of BDD completions within 30-days of separation. VBA continues to actively monitor BDD claims.
Memo dated April 2, 2020, from VHA Executive in Charge directed shift of Compensation and Pension (C&P) exam mission to VBA contract providers due to reprioritization of resources to support COVID-19 and limitations on individuals entering VHA medical facilities. During COVID-19, contract vendors utilized virtual exam methods (tele-Compensation and Pension (C&P) exams and Acceptable Clinical Evidence (ACE) exams where feasible. VBA began resumption of in-person examinations (IPEs) in specific locations on June 8th, 2020. As of December 31, 2020, VBA has authorized contract examination vendors to begin scheduling IPEs across all 50 states and 33 OCONUS locations (including Puerto Rico). Approximately 99.9% of the pending examination inventory is in these reopened areas. These areas also include 121 military treatment facilities for IDES/BDD. The limitation on removal of PPE during an examination affects only 0.2% of the pending examination inventory. Contract vendors have increased capacity beyond pre-pandemic levels to stop the growth of the examination inventory. They plan to continue to increase capacity and examination completions over the next several months to decrease the examination inventory to normal levels by the end of July 2021.
Private Medical Records (PMR): Sustained high volume has created bottlenecks in incoming and closing work areas. Widespread USPS slowdowns; both foreign & domestic have negatively impacted closeout time for receipt of PMRs. The result is increased ADC and reduced success rate. Overtime is being utilized to increase productive hours while the PMR Contractor reorganizes processing areas to handle heavy work queues and recruits more resources. This strategy will continue through end of January which is the estimated timeframe operations is expected to stabilize.

Personnel Information Exchange System (PIES): The National Personnel Records Center (NPRC) reduced operations to fulfill emergency requests. As of EOM December 2020, there are over 106K PIES requests awaiting response. VBA has issued temporary guidance to accept uncertified discharge documents. Records Research Center (RRC): To continue researching military service departments’ records for stressor and exposure verification in support of proper adjudication of Veterans’ disability claims, VA established a Records Research Center (RRC) within Compensation Service, due to the realignment of the Army’s Joint Services Records Research Center’s (JSRRC) mission. (National Archives Records Administration (NARA) is open for limited research operations only.)
Rating disability claims completed in December 2020 increased to 104,923 from 95,864, but COVID-19 related supply chain problems remain with examination providers and the National Personnel Records Center (NPRC). Examination providers have been conducting virtual and records-only examinations during COVID-19. In-person examinations resumed starting on June 8th, beginning with 20 locations across the US and are now conducted at all authorized locations across the U.S. By the end of October, 99.9% of claims pending exams were covered under re-opened exam locations. VBA is prioritizing all actionable work, to include claims that are outside of the normal rating disability claims inventory. The total backlog decreased slightly over the past month. Once examinations are caught up and inventory is returned to the steady-state environment, the rate of completions within 125 days will return to regular levels. As of the end of December, the backlog inventory level of 204,071 represented 44.22% of inventory.
The reduced number of Completed Fiduciary Field Exams in November and December is a result of fiduciary's processing system migration from BFFS to VBMS. Daily completions now exceed the average prior to migration. VBA deployed the use of VA Video Connect (VVC) to perform video conference interviews in lieu of a personal visit. If the beneficiary/fiduciary is not willing or able to use VVC, the field examiner will conduct the interview telephonically. As of March 23, 2020 (date mitigation began), ~70% of completions would not have been possible without mitigation to use VVC or phone calls. Where VCC or telephone interview is impracticable due to advanced age or disability, the field exam will have to remain pending. In these instances, average days pending will be adversely impacted. Unscheduled and periodic scheduled onsite reviews at the fiduciary's place of business cannot be conducted which negatively impacts the Fid Hub's ability to perform oversight to include complete misuse investigations. A reduction in the amount of completed Compensation and Pension claims may reduce Fiduciary Field Exam inventory, resulting in fewer available exams for completion.
VBA – In-Person Interviews

Due to the temporary closure to the public of most VBA regional offices and out based facilities, VBA continues to see a significant reduction in the number of in-person interviews conducted monthly. Interviews continue to be conducted through various methods, i.e., tele-benefits, by phone, etc., at most locations with limited in-person options available at some facilities. In-person interviews conducted at VBA regional offices and out based facilities are greatly impacted by the COVID-19 pandemic. To address the temporary removal of this access channel, VBA temporarily assigned some employees who typically complete in-person interviews to address inquiries received via the Inquiry Routing & Information System (IRIS), as IRIS has been messaged as an option for assistance during this challenging time.
The CARES Act (enacted 3/27/20) allows VA borrowers to request forbearance for a time frame up to 180 days and may be extended up to another 180 days. Through December, over 211K Veterans with active loans have reported that they have been impacted by COVID-19 (approximately 6% of all active VA loans). The CARES Act stipulates the suspension of credit bureau reporting for affected loans in forbearance. Loans with CARES Act forbearance should not be reported as delinquent to the credit bureaus. VA began collecting forbearance data in June and data is provided for January onward to identify trends. The blue line reflects delinquencies greater than 61 days for non-COVID-19 impacted loans; the red line reflects loans impacted by COVID-19. Data reported by loan servicers has been updated to show trends for all delinquencies. In 2008, VA regulations were amended to delegate authority to mortgage servicers to provide more loss mitigation options without consulting VA first, as long as the mortgage servicer followed VA regulations. To provide further protections to Veterans, VA performs an Adequacy of Servicing review and a Preforeclosure review to ensure every Veteran had an opportunity to retain homeownership or avoid foreclosure.
VBA – Specially Adapted Housing

- It is anticipated the percentage of Specially Adapted Housing (SAH) Initial Interviews completed timely will remain stable as this activity is ongoing. Regional Loan Centers have been advised to continue processing SAH grant requests and active grant projects as normal, except for face-to-face engagements. SAH Initial Interviews are continuing to be conducted virtually utilizing telephone and video conferencing with no break in service. SAH Agents are continuing to complete Property Feasibility and Suitability studies utilizing evidence provided by the Veteran to avoid delaying grant approvals.
Impact of COVID-19 on Operational Activities Office of Information Technology (OIT)
225,000 laptops Shipped. OIT took lead from the lines of business and responded to prioritized needs identified by customers to fulfill equipment requests in response to COVID. Quantities required were adjusted for each category following our initial response to COVID assessments. Impact/Issue: Insufficient laptop shelf stock for issuance to staff moving to telework.
Risk: Low
Mitigation: Telework staff were permitted to take desktop computers home. Equipment was updated with installation of remote access software and inventory records updated to reflect home location. When COVID funding was available, device orders were placed.
Impact/Issue: Increase in requirements for laptops from all organizations required prioritization of issuance of local stock. Risk: Low
Mitigation: Partnered with VHA, VBA, and NCA to define path for priority decision making
Impact/Issue: Laptop issuance requires on site interaction with IT staff for provisioning. Risk: Low
Mitigation: Coordinated with each individual customer with appropriate social distancing including offering curbside assistance.
12,000 I-phones shipped. OIT took the lead from the lines of business and responded to prioritized needs identified by customers to fulfill equipment requests in response to COVID. Quantities required were adjusted for each category following our initial response to COVID assessments. Impact/Issue: Insufficient supply of mobile devices for issuance to staff moving to telework.
Risk: Low
Mitigation: Remote workers were provided additional tools for making phone calls to include Microsoft Teams and soft phone licenses (software that allows an internet-based phone call). When COVID funding was available, device orders were placed. Impact/Issue: Increase in requirements for mobile devices from all organizations required prioritization of issuance of limited local stock. Risk: Low
Mitigation: Partnered with VHA, VBA, and NCA to define path for priority decision making.
Impact/Issue: Mobile device issuance requires on site interaction with IT staff for provisioning. Risk: Low
Mitigation: Coordinated with each individual customer with appropriate social distancing including offering curbside assistance.
Impact of COVID-19 on Operational Activities Office of Accountability and Whistleblower Protection (OAWP)
In October 2019, OAWP identified approximately 572 cases that were pending for over 120 days from date received (backlogged cases).

As of December 31, 2020, OAWP has 26 backlogged cases: 26 cases are directly being investigated by OAWP, out of which 15 involve allegations of whistleblower retaliation. 20 cases are referred for investigation by OAWP.

This data is a snapshot of 1/11/2021.
Impact of COVID-19 on Operational Activities Veterans Health Administration (VHA)
CVT or Video to Home (telehealth), grew nearly 885% between February and December 2020 in Primary Care. 1.25 M Telephone encounters and Video to Home encounters occurred in December 2020. There were 30,549 more encounters (F2F, Telephone, and CVT combined) in December 2020 than January 2020. F2F appointments decreased with 37,627 less in December 2020 than in November 2020.

Data source: VSSC Cancellations and Completions Cubes, telehealth and encounters

Data pulled on 01/07/2021**

Total Patient Care: Includes face to face data for appointment only; and telehealth and telephone data captured via encounters.
Between 3/18/2020 and 1/9/2021, facilities performed 201,468 surgeries. In comparison, a typical time period would have approximately 343,400 completed procedures. Between November and December 2020, the number of completed cases decreased by 2.1%. Note that November had two fewer business days than December, but business day volumes during the last two weeks of December were not typical. Providers continue to evaluate each Veteran’s disease process and clinical trajectory to determine procedural urgency in relation to potential risks and available resources to discern the urgency and appropriate timing for scheduling a surgical procedure. Veterans frequently choose to defer elective operations.
Operating Room Pending Case Definition: Veterans who were scheduled as of March 18, 2020 for operating room procedures which were postponed, who remain surgical candidates, and who desire to be scheduled for their procedure; and Veterans seen since the start of the COVID-19 pandemic who were recommended to undergo an operating room procedure who have agreed to be scheduled.
Community care referrals have been steadily increasing from April. Dec 2020 saw the highest number of referrals sent to community providers since start of 2020. All of Regions 1-4 have fully transitioned to CCN. Rollout of optional scheduling support ongoing in Region 4. 21 sites in Region 4 now live with CCN contractor scheduling support. Expanded Access: Flu Shots available through CCN (>152k administered under CCN as of 01/01/21). CCN Region 5 has been awarded and pre-deployment process is underway. Regions 5 and 6 continue to be supported through the PC3 network until CCN is available.

*Excludes authorizations for payment for urgent care and unauthorized emergency care. This is focused on pre-authorized community care services.
Current Community Care Utilization: Key Services

Specialty Care Referrals (CY2020)
- Post-MISSION
- Post-MISSION (Covid-19 Pandemic)

Primary Care Referrals (CY2020)
- Post-MISSION
- Post-MISSION (Covid-19 Pandemic)

Mental Health Referrals (CY2020)
- Post-MISSION
- Post-MISSION (Covid-19 Pandemic)
When compared to FY20 workload data, appointment capacity increased from 73.3% in November 2020 to 76.3% in December 2020. One of the early pilot sites has attained greater than 100% capacity. The top 3 productivity constraints are: Reduced patient waiting areas to meet social distancing requirements, Limited number of eye exam rooms, Decreased exam room turnover rate due to reduced patient clinic flow capacity (i.e., waiting for patient dilation in eye exam room) as well as increased time needed for room disinfection between patients.
• Nationally, VHA Dentistry operated at 64% of average capacity in December, down 5% from November. 7 of 18 the VISNs are functioning above 75% capacity. VA Dentistry continues to expand elective dental care using both in-house and Community Care resources to meet the demand for care. Identification of COVID negative patients will decrease room turn around time requirements related to air exchanges, thereby increasing the number of dental operatories available to provide care to patients who test negative.
Impact of COVID-19 on Operational Activities
Advisory Committee Management Office (ACMO)
<table>
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<tr>
<th>COMMITTEE NAME¹</th>
<th>RESPONSIBLE ORG²</th>
<th>REQ'D BY STATUTE OR CHARTER³ (&quot;Y OR N&quot;)</th>
<th>DATE REPORT ENTERED INTO VIEWS⁴ (For Vetting)</th>
<th>DATE REPORT LEAVES THE PROGRAM OFFICE⁵</th>
<th>DATE ACMO ASSIGNED REPORT TO EXEC SEC⁶</th>
<th>TOTAL VETTING DAYS</th>
<th>NOTES / COMMENTS</th>
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<tr>
<td>Advisory Committee on the Readjustment of Veterans</td>
<td>VHA</td>
<td>Y</td>
<td>06/25/2020</td>
<td>09/29/2020</td>
<td>11/05/2020</td>
<td>133 days</td>
<td>SECVA signed on 12/30/2020 (20th Annual Report)</td>
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<td>Veterans' Family, Caregiver and Survivor Advisory Committee</td>
<td>VEO</td>
<td>N</td>
<td>09/21/2020</td>
<td>11/30/2020</td>
<td>1/13/2021</td>
<td>114 days</td>
<td>Per EXECSEC, hold package in ACMO (September 2020 Recommendations)</td>
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<td>Veterans and Community Oversight and Engagement Board</td>
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<td>09/21/2020</td>
<td>1/12/2021</td>
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<td>115 days</td>
<td>Pending OGC Concurrence (September 2020 Recommendations)</td>
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Less than 80 days | 80 - 120 days | Over 120 days |
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<tr>
<th>COMMITTEE NAME</th>
<th>RESPONSIBLE ORG</th>
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<th>DATE REPORT ENTERED INTO VIEWS</th>
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<th>DATE ACMO ASSIGNED REPORT TO EXEC SEC</th>
<th>TOTAL VETTING DAYS</th>
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<tr>
<td>Advisory Committee on Prosthetics &amp; Special Disabilities Programs</td>
<td>VHA</td>
<td>Y</td>
<td>10/27/2020</td>
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<td>79 days</td>
<td>Pending VA Staff Office/Administration vetting process (September 2020 Recommendations)</td>
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<td>Veterans' Rural Health Advisory Committee</td>
<td>VHA</td>
<td>N</td>
<td>11/10/2020</td>
<td>12/18/2020</td>
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<td>65 days</td>
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<td>Veterans' Advisory Committee on Rehabilitation</td>
<td>VBA</td>
<td>Y</td>
<td>11/23/2020</td>
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<td>52 days</td>
<td>Pending VA Staff Office/Administration vetting process (2020)</td>
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<th>80 - 120 days</th>
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<tr>
<td>Veterans' Advisory Committee on Rehabilitation</td>
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## Advisory Committee Management Office

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<th>COMMITTEE NAME1</th>
<th>RESPONSIBLE ORG2</th>
<th>REQ'D BY STATUTE OR CHARTER3 (&quot;Y OR N&quot;)</th>
<th>DATE REPORT ENTERED INTO VIEWS4 (For Vetting)</th>
<th>DATE REPORT LEAVES THE PROGRAM OFFICE5</th>
<th>DATE ACMO ASSIGNED REPORT TO EXEC SEC6</th>
<th>TOTAL VETTING DAYS</th>
<th>NOTES / COMMENTS</th>
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<td>14 days</td>
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### Classification

- **Less than 80 days**
- **80 - 120 days**
- **Over 120 days**

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Pre-Decisional Deliberative Document – Internal VA Use Only
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Less than 80 days | 80 - 120 days | Over 120 days
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Less than 80 days | 80 - 120 days | Over 120 days
Microsoft Teams meeting

Join on your computer or mobile app
Click here to join the meeting

Or call in (audio only)
+1 872-701-0185 United States, Chicago
Phone Conference ID:
Find a local number | Reset PIN

Learn More | Meeting options
Meet w
This is a virtual check-in for all OEl employees. Agenda items include:

1. Transition Activities
2. Leadership update
3. Next Steps

Topic: OEl Virtual Check In
Time: Jan 26, 2021 10:30 AM Eastern Time (US and Canada)

Join Zoom Meeting
https://us02web.zoom.us/j/88092391767
Meeting ID: 880 9239 1767
Passcode: [redacted]

One tap mobile
+16699009128,88092391767#,, US (San Jose)
+13462487799,88092391767#,, US (Houston)

Dial by your location
+1 669 900 9128 US (San Jose)
+1 346 248 7799 US (Houston)
+1 253 215 8782 US (Tacoma)
+1 301 715 8592 US (Washington D.C)
+1 312 626 6799 US (Chicago)
+1 646 558 8656 US (New York)

Meeting ID: 880 9239 1767
Passcode: [redacted]

Find your local number: https://us02web.zoom.us
Hello

Hoping this message finds you well!

Please schedule a Microsoft Meet with acting Sec. Tran and Chairman Tester for today at 1330. I've cc'ed Tony from the Senators team. I also plan on attending.

CD

Chris Diaz
Acting Chief of Staff/White House Liaison
Department of Veterans Affairs

Cell: (b)(6) @va.gov
Meeting scheduled for today at 1:30pm per Chief request. Meeting Details are below.

Microsoft Teams meeting

Join on your computer or mobile app
Click here to join the meeting

Or call in (audio only)
+1 872-701-0185 United States, Chicago
Phone Conference ID:
Find a local number | Reset PIN
| From: | [b][6] (BISL) |
| Sent: | Fri, 22 Jan 2021 19:46:08 +0000 |
| To: | [b][6] (BISL); PACT-DLCC Analysts; VHA OCC Informatics; VHA CBI BA Data Mgmt; VHA OPES; VHA Measure Coordinators; DMA Informatics; VINCI SAS Admins; VHA OMHSP; SMITREC; VACO DGA ReadOnly; VACO DGA VADIR; VACO DGA ASR; VACO DGA Write1; VACO DGA Write3; EES Evaluation Unit; VHAPBM SAS; VHACIN IPEC; VHAPHO Clinical Analytics; PACT-HighRisk; VHA OMHSP SPP Data Action Team; OIG 50D Staff; PCAT_Analysts; AAC VDIF VHIE Data Quality Reporters PRD |
| Cc: | [b][6] (VHACLE) [b][6] VHAREN [b][6] |

| (OIG) [b][6] (OCC-DO) [b][6] VEO [b][6] |
| VSSC [b][6] |
| VACO [b][6] |
| MAC [b][6] (OIG) [b][6] |
| (BAH) [b][6] BAH [b][6] (VEO) [b][6] BAH [b][6] |
| (OIG) [b][6] (VHAREN) [b][6] |
| (NOLA) [b][6] (OIG) [b][6] |
| (MS) [b][6] |
| (Puget Sound) [b][6] (CH) [b][6] Grant Thornton [b][6] |
| Thornton [b][6] |
| VSSC [b][6] |
| (HOU) [b][6] (OIG) [b][6] |
| (Contractor) [b][6] (Guidehouse) [b][6] (Guidehouse) [b][6] (Guidehouse) [b][6] |
| (Halfaker and Associates) [b][6] (Brad) [b][6] (Portland) [b][6] |
| EPDMO [b][6] |
| (Puget Sound) [b][6] (VACO) [b][6] |
| (Sigma Health Consulting) [b][6] (VACO) [b][6] (MS) [b][6] |
| (OIG) [b][6] (Health Research and Analysis) [b][6] (VACO) [b][6] (VACO) [b][6] |
| (VACO) [b][6] (CBOPC) [b][6] |
Subject: January server maintenance

VINCI system admins will be applying monthly security patches and restarting ALL their managed servers on **Sunday, January 24th from 10AM to 4PM ET**. This includes both SAS Grid platforms, the operations SAS boxes (VHACDWAPP15 and VHACDWDWAPP15) as well as the R/STATA box (VHACDWAPP16).

Servers will be available intermittently during this time but please resist the urge to remote login as it can negatively impact the work. We apologize for any inconvenience this may cause.
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Subject: Meet w/Carrie McVicker re: packages
From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 14:15:39 +0000
To: Tran, Dat VACO
Subject: Lunch
Microsoft Teams meeting

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Learn More Meeting options
From: Tran, Dat VACO
Sent: Mon, 25 Jan 2021 15:24:40 +0000
To: Tran, Dat VACO
Subject: Lunch
Microsoft Teams meeting

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Please schedule a 30 minute meeting tomorrow morning for the following topic and attendees.

Meeting topic: Extending VA debt collection and delay foreclosures

Attendees:
Dr. Clancy  In person
Chis Diaz
Jon Rychalski  In person
Ed Murray  Calling in
Tom Murphy  Calling in
Charles Tapp  Calling in
Jeff London  Calling in
Dr. Lieberman  Calling in
Laura Duke
Dr. Elizabeth Brill  Calling in
Susan Reed  Calling in
Glenn Johnson  Calling in
Rachel Mitchell (b)(6)

Thanks,

Dat
From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:24 +0000
To: Tran, Dat VACO
Subject: EHRM Briefing for Acting SecVA [b](6)
From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 14:07:47 +0000
Subject: Pre-Brief for EHRM
Microsoft Teams information will be provided under separate cover to maintain operational security.

Chair: Acting Secretary Dat Tran

Purpose: This Electronic Health Record Modernization (EHRM) EHRM Milestone Decision Event is hosted by the Secretary. The purpose of the meeting is to review courses of action required to make a decision impacting the program.

Agenda: TBD.

Attendees: This is invite-only. Virtual Participants: Direct lines will be requested from virtual participants.

NOTE: This is a principals-only meeting. Please note if you are not a principal, you are receiving this invitation for awareness.

If you have any questions, please do not hesitate to contact Mr. [redacted] at [redacted] or Ms. [redacted] at [redacted] or the Enterprise Governance Management (EGM) Team at [redacted].

Sincerely,

EGM Team
Subject: EHRM Milestone Event Decision Pre-Brief

Purpose: Preparation for the EHRM Milestone Decision Event on February 8th from 11:00am – 12:00pm in the OBCR/Virtual. The purpose of this meeting is to review courses of action required to make a decision impacting the program.

OIE Attendees:
- Mr. John Medve, Acting Assistant Secretary
- Ms. Meredith Bedenbaugh-Thomas, EPIO Executive

Thank you.

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From: Tran, Dat VACO
Sent: Tue, 26 Jan 2021 15:12:58 +0000
To: Tran, Dat VACO
Subject: 1:1 Sync Mtg w/ A/COS
From: [b](6)
Sent: Tue, 26 Jan 2021 21:56:52 +0000
To: [b](6) [CFM][b](6) FSPRM}[b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b](6) [b}(6)
On behalf of OEI, thank you very much for taking the time to participate in the VA ERM Enterprise Risk Council. Please contact our team if you have any questions or need additional information. – Preston, Michelle and Doug

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Due outs:

** will send to COS information on EHRM with milestones and info on the Feb 7 hearing.

** OCLA will coordinate with ExecSec & OPIA on the Infrastructure Review draft criteria. This plan does not go to the Hill before it goes to the Federal Register

** will get with regarding VSO involvement

** COS to coordinate getting BVA read in on appeals for loan guarantee/Mortgage moratorium discussions

** to provide COS with information on the MS Schedule for rating disabilities as it pertains to not including this in the pause of regulations. This should be provided by end of day.

** BVA to put into writing how additional funding can aid their backlog. Chairman Mason to provide to A/COS by end of day.

** VEO to connect with OPIA (per A/COS) to incorporate their messaging for customer policy statement into a larger SECVA statement.

** A/SECVA notes getting QFRs done timely is a priority. OCLA to work with Admin & Staff Office COSs.
A/SECVA Leadership Meeting  
Jan 28, 2021  
10:30am - Noon

Dat Tran, A/SECVA (b)(6)
Carolyn M. Clancy, MD, A/DEPSEC (b)(6)
Chris Diaz, A/COS (b)(6)
Richard Stone, MD, A/USH, Veterans Health Administration (b)(6)
Thomas Murphy, A/USB, Veterans Benefits Administration (b)(6)
& (b)(6)
Ron Walters, A/USMA, National Cemetery Administration (+ Tom Howard)
Richard Hipolit, A/General Counsel (b)(6)
Cheryl Mason, Chairman, Board of Veterans Appeals (b)(6)
Jon Rychalski, AS/Office of Management & CFO (+ Ed Murray)
Dominic Cussatt, A/AS for Office of Information Technology/CIO (+ Martha Orr)
Acting PDAS, Office of Enterprise Integration (b)(6)
(b)(6)
Glenn Johnson, Acting AS/Office of Congressional & Legislative Affairs (b)(6)
(b)(6)
Kayla Williams, Acting AS/Office of Public & Intergovernmental Affairs (b)(6)
(b)(6)
Paula Molloy, Acting AS/Human Resources & Administration / Office of Security & Preparedness (b)(6)
(b)(6)
Hansel Cordeiro, Acting AS/Office of Accountability & Whistleblower Protection (no others)
Phillip Christy, Acting Principal Exec, Office of Acquisition, Logistics & Construction (b)(6)
(b)(6)
Barbara Morton, Acting Chief Veterans Experience Officer + (b)(6)
Office of General Counsel (b)(6)
(b)(6)
Meg Kabat, Senior Advisor, Families, Caregivers, & Survivors
Ray Kelley, VSO Liaison
Leadership Meeting Agenda (1/28/2021)

1. Dat kicks off the meeting – I will let our leaders know I will go over several priority issues and update (4 - 8). However, before I go over them, I will turn to Dr. Clancy and then Chris for any opening comments

2. Dr. Clancy’s opening comment

3. Chris’ opening comment (introduce the Sr. advisors (Meg and and ) and reinforces turning on video during calls; ICARE)

4. SECVAs post-hearing questions - set expectation leaders to have their teams on alert to provide responses promptly back to OCLA for submission to SVAC

5. Upcoming EHRM decision by SECVAs – set expectation that recommendation to deploy as scheduled or pause must be supported with facts, not opinions.

   Dr. Clancy – I will turn to you for any comment or input as EHRM is under the DEPSEC. As I understand it, OEHRM and other stakeholders are not in full alignment on whether to proceed or pause.

6. Give Dr. Stone and senior heads up that I signed off for the Asset and Infrastructure Review draft criteria to be published on the Federal Register by Feb 1st and to be shared with HVAC/SVAC as required by the MISSION Act

7. Managing EO’s – I will give a heads up that OSECVA looking into establishing a process for intake and coordinate actions in VA to address the requirements from these EO’s.

   Chris – I will turn to you for additional perspective in your role as the WHL and also to talk about role if you choose to do so.

8. Press release on economic relief to Veterans – I will ask Chris to cover the plan and set expectation on what we need to do going forward.

9. Roundtable update from leaders on key events, decisions, and priorities in the next 2-3 weeks.
   a. VHA
   b. VBA
   c. BVA
   d. NCA
   e. VEO
   f. OGC
   g. OCLA
   h. OPIA
   i. OHRA/OSP
   j. OM/CFO
   k. OIT/CIO
   l. OALC
   m. OAWP
   n. OEI
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You have been invited to the following event.

**February PIC-PIO Meeting**

When       Tue Feb 9, 2021 2pm – 3pm Eastern Time - New York  
Where      ZoomGov (map)  
Calendar   [b(6)]@va.gov  
Who       • [b(6)]@gsa.gov - creator  
          • [b(6)]@pbgc.gov
Join ZoomGov Meeting
https://gsa.zoomgov.com/j/1610245433
Meeting ID: 161 024 5433
Passcode: (b)(6)
To join by phone (Audio only): 833 568 8864 US Toll-free
Meeting ID: 161 024 5433
Passcode: (b)(6)
PIOs + DPIOs are welcome to attend. Meeting agenda and materials will be sent prior to the meeting. Please send any questions or PIO and DPIO list updates to pgsa.gov.
Going: (b)(6) @va.gov)  Yes - Maybe - No  more options »

Invitation from Google Calendar
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To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://calendar.google.com/calendar/ and control your notification settings for your entire calendar.
Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP: Learn More.
You have been invited to the following event.

**March PIC-PIO Meeting**

When         Tue Mar 9, 2021 2pm – 3pm Eastern Time - New York

Where        ZoomGov (map)

Calendar     @va.gov

Who          
  - @gsa.gov - creator
  - @pbgc.gov

Attachments: invite.ics
Join ZoomGov Meeting
https://gsa.zoomgov.com/j/1610245433

Meeting ID: 161 024 5433
Passcode: 

To join by phone (Audio only): 833 568 8864 US Toll-free

Meeting ID: 161 024 5433
Passcode: 

PIOs + DPIOs are welcome to attend. Meeting agenda and materials will be sent prior to the meeting. Please send any questions or PIO and DPIO list updates to gsa.gov.

Going @va.gov? Yes - Maybe - No more options »

Invitation from Google Calendar
You are receiving this courtesy email at the account @va.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://calendar.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More.
You have been invited to the following event.

**April PIC-PIO Meeting**

- **When**: Tue Apr 13, 2021 2pm – 3pm Eastern Time - New York
- **Where**: ZoomGov (map)
- **Who**:
  - @gsa.gov - creator
  - @pbgc.gov
- **Calendar**: va.gov

*You have been invited to the following event.*

**April PIC-P10 Meeting**

- **When**: Tue Apr 13, 2021 2pm – 3pm Eastern Time - New York
- **Where**: ZoomGov (map)
- **Who**:
  - @gsa.gov - creator
  - @pbgc.gov
Join ZoomGov Meeting
https://gsa.zoomgov.com/j/1610245433

Meeting ID: 161 024 5433
Passcode:

To join by phone (Audio only): 833 568 8864 US Toll-free

Meeting ID: 161 024 5433
Passcode:

PIOs + DPIOs are welcome to attend. Meeting agenda and materials will be sent prior to the meeting. Please send any questions or PIO and DPIO list updates to (b)(6) Asa.bov.

Going (b)(6) @va.gov)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account (b)(6) @va.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://calendar.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More.
Upcoming events:

- **2/02** – Money Matters: How do Finances Affect Veteran Health?
  
  Featuring Dr.  

- **2/04** – Tales from the Front Lines: Stories that Should Make the Headlines
  
  Featuring Mr.  

- **2/09** – The Cost of COVID: More Than Dollars and Cents
  
  Featuring Ms. Renee Oshinski, Dr.  

- **2/11** – A Year of COVID Over, A New One Just Begun: How Do Healthcare Workers Cope?
  
  Featuring Ms.  

When

- Tuesdays and Thursdays at 4:30 pm EDT

Where
• Feel free to join the sessions inside or outside the VA network using Adobe Connect: http://va-eerc-ees.adobeconnect.com/emmeet/
  *Open video link with Chrome or Microsoft Edge – Internet Explorer might cause issues for viewing.*
• Audio is best via Adobe Connect. You can use VANTS, if needed: 1 800 767 1750

C20 is a twice-weekly, 20-minute event hosted by Emergency Medicine where SMEs address the most recent topics: Lessons from the Field...For the Field!

Dr. Chad Kessler, National Program Director for VHA Emergency Medicine joins experts from the field. The sessions occur **every Tuesday and Thursday at 4:30 PM ET/1:30 PM PT.**

Future topics will include COVID-19 response lessons from community and academic leaders, finding a work/life balance with families during COVID, and more... Please join us!

The live training event is accredited for .25 credit hours for ABIM MOC, ACCME, ACCME-NP, ACPE, ADA, ANCC, JA IPCE and CDR. You must register in TMS **before** the event starts using the “Register Now” button rather than “Assign to Me”. Participants will not be registered after the event. **To obtain full credit for the class in TMS you must register, confirm attendance AND complete the after-session evaluation.**

You must register before the event begins by clicking Register Now. Participants cannot be registered after the fact. **If you want to register for both Tuesday and Thursday’s episode, please re-register using the link below between the episodes!**

C20: Feb 2nd, 4th, 9th, and 11th, 2021
  • TMS ID: 42959 / Scheduled Offering: 3711347/3696868/3696869/3696870

Did you know you can access the recorded August, September, October, and November sessions on TMS and receive credit?! For direct TMS access:
August: [COVID in 20 - August 2020 Sessions](http://va-eerc-ees.adobeconnect.com/emmeet/)
November: COVID in 20 - November Sessions or *COVID in 20 - November Sessions 2020 - Pharmacy Technicians Only*

If you have participated in even one event, we would love your feedback – click here

Previous calls
In case you were buried under a pile of work this week, here’s what the team have on tap for you...

- Episode 78 - COVID in 20: 21 01 19: Are We Moving the Needle on Health Disparities? Learning from Pandemic-ology
  On-Demand Link: https://

- Episode 79 - COVID in 20: 21 01 21: Clinical Stuff That Makes a Difference for Patients with COVID-19: Keeping it Simple
  On-Demand Link: https://

  On-Demand Link: https://

- Episode 81 - COVID in 20: 21 01 26: What You Don’t See During COVID-19: Behind the Scenes Look at the Logistics of Managing a Pandemic
  On-Demand Link: https://

- Episode 82 - COVID in 20: 21 01 28: Can We Please be Done with Phone Calls and Letters? Trade Secrets of My HealtheVet and Secure Messaging
  On-Demand Link: https://

Recordings are available soon after the live event here (video only) and here (video and supporting materials).

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To: DURVAMC
Cc: medicine.wisc.edu @me.com
VHAREN (b)(6) 
VHALON SWS - Medicine - PACT Primary Care
Section (b)(6) VHA OFFICE OF COMMUNICATIONS (b)(6)
(V15) (b)(6) V21P AL Home Telehealth; V21P AL
TCPTAN (b)(6) ; VHA WIC ICU
Staff (b)(6) (HOU)
Attachments: image001.jpg, image002.jpg
COVID in 2020
COVID in 20
COVID in 20
Sent: Fri, 5 Feb 2021 11:14:20 +0000
To: DURVAMC@medicine.wisc.edu
Cc: VHAREN@me.com, (HOU) VHALON SWS - Medicine - PACT Primary Care Section; VHA OFFICE OF COMMUNICATIONS
Attachments: image001.jpg, image002.jpg
COVID in 20
Sent: Fri, 5 Feb 2021 11:14:20 +0000
To: DURVAMC
Cc: VHAREN@medicine.wisc.edu, (HOU)@me.com
VHALON SWS - Medicine - PACT Primary Care Office of Communications
Attachments: image001.jpg, image002.jpg

Covid in 2020

Covid in 2020