A Modern VA is a Stronger VA

Office of Modernization - Leveraging Essential Capabilities to Facilitate the Transformation of VA

The Department of Veterans Affairs is becoming a modern, high-performing organization that is empowering VA’s key stakeholders to Choose VA…

Veterans will Choose VA because we provide the highest quality of care and services.

Employees will Choose VA because it is the best place to work.

Taxpayers/citizens will Choose VA because we are mission focused and are leaders in our field.

Key Drivers to Achieve Initiative Success and Address Modernization Challenges

**LEADERSHIP INVOLVEMENT**

- Accountability
- Common Expectations
- Transparency

**EXECUTION**

- Follow-Through
- Deliver on Commitments
- Urgency & Tempo

**STRATEGIC COMMUNICATION**

- Consistency
- Timeliness
- Proactive

**The Right Fit for Each Challenge**

- Partner to assess needs and develop customized approaches
- Multiple levels of support from best-in-class tools to dedicated SMEs
- Business Integration, Reduce Bureaucracy and Change Management
Partnering with You to Solve Common Challenges

**BUSINESS INTEGRATION**
Create efficiencies and effectiveness

- Identify interdependencies
- Facilitate discussions with key enablers and stakeholders
- Recommend prioritization for executive decisions

**REDUCE BUREAUCRACY**
Improve speed and quality of key decisions

- Diagnose current decision process
- Facilitate process improvement
- Map future state
- Support Implementation and Integration

**CHANGE MANAGEMENT**
Ensure faster adoption of enduring transformations

- **PREPARE:** Assessment and advisement
- **MANAGE:** Planning and readiness
- **REINFORCE:** Implementation
- **INCENTIVIZE:** Modernization Award

**Let’s Partner to:**

- Assess your needs
- Develop customized approaches
- Share best-in-class tools
- Provide SMEs to develop and implement solutions

To learn more, reach out to your Modernization Office contact, or email VAModernizationOps@va.gov