1. By direction of the Under Secretary for Health, Veterans Health Administration (VHA) Directive 2009-033, Resolving Adverse Credit History Reports for Veterans Receiving Late Payments for Purchased Non-VA Care, dated July 15, 2009, is rescinded.

2. The content in this directive is no longer required in policy. Overall guidance regarding procedures to resolve debt collection or adverse credit reporting due to VA, or community care contractor delay, or failure to pay a valid health care claim can be found at: https://www.va.gov/COMMUNITYCARE/revenue_ops/billing.asp. **NOTE:** The information on this site is applicable for all Community Care debt collection or adverse credit reporting issues. Additional information regarding prompt payment can be found at Title 31 United States Code (U.S.C.) Chapter 39.

3. All inquiries concerning this action should be addressed to the Office of Community Care (10D) at 202-382-2500.

4. This VHA Notice will be archived as of May 31, 2019. However, the rescission information will remain in effect.

Carolyn M. Clancy, M.D.
Executive in Charge

**DISTRIBUTION:** Emailed to the VHA Publications Distribution List on May 17, 2018.