

**Grant/Per Diem Provider Call Highlights
February 8, 2015, 3:00 p.m. EST**

1-800-767-1750 #17663

- 1) Invitation to the Yammer website. If providers want to be invited to the Yammer website, please email Matt McGahran at: matthew.mcgahran@va.gov. The Yammer website is a Department of Veterans Affairs social website designed for providers to exchange ideas on having a successful program. Matt will post topics for discussion.
- 2) GPD Provider website. This site has a tremendous amount of information including the Recipient Guide, Per Diem Rate request documents, and PowerPoint slides on preparation of the SF 425 report.
- 3) Matthew McGahran and Susan Langer will continue to conduct site visits during 2015. The purpose of these visits is to review the Liaison's clinical records. They may visit Providers, if time permits.
- 4) Concerns with Liaison's clinical documents and provider documents. The Quarterly Technical Reports are submitted directly to your Liaison. The report covers progress on the objectives of your program. The objectives need to mirror the original grant application and any approved change of scope documents. If there are discrepancies, providers need to submit a change of scope. Providers must maintain an Individual Service Plan on each participant.
- 5) The 2015 NOFA was announced. This is only a renewal for the TIP grantees from 2012.
- 6) Questions from the Yammer Group and Participants:
 - Medical Center encouraging Providers to move Veterans out of the program within six months. The GPD regulations state a Veteran can stay in the program up to 24months. Medical Centers cannot mandate less time.
 - Fewer referrals for GPD programs. Medical Centers are by-passing GPD programs and placing Veterans directly into permanent housing using HUD-VASH. Veterans who are more appropriate for HUD-VASH should be referred quickly to HUD-VASH rather than spending time in GPD. Those appropriate for GPD should be there.
 - GPD Participants need to learn skills and structure in order to be successful in permanent housing.
 - Length of Stay. National average includes all discharges, not just successful discharges. LOS's may actually be longer for successful discharges. GPD office will obtain the statistics and relay information during the next Operations Call.

Issues with eviction. Veterans are discharged from the program, but won't leave the facility. Formal eviction procedures can be lengthy and costly. Normally, GPD does not pay the Provider once a Veteran is discharged. However, if services are still being performed, they the Provider can be paid, but this needs to be determined locally
 - Eligibility (DD Form 220). National Guard members are only eligible if they were called to active duty by a federal action only, not a state action.

Here is a list of web pages that you may find helpful:

Main GPD Website: <http://www.va.gov/HOMELESS/GPD.asp>
GPD Regulations: http://www.va.gov/HOMELESS/docs/GPD/GPD_Final_Rule_38CFR61_02-25-2013.pdf
GPD Provider Site: http://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp
CHALENG Site: <http://www.va.gov/HOMELESS/chaleng.asp>
Federal Register Site: <http://www.gpoaccess.gov/fr/browse.html>

Next Operations Call: March 9, 2015 @ 3:00 pm EST