Grant & Per Diem National Program
Operational Grantee Call

Recording Link:
https://veteransaffairs.webex.com/recordingservice/sites/veteransaffairs/recording/fef1320e813f103a9f57005056b0d988/playback
Recording Password: Homeless1!
AGENDA

• COVID-19 Update – Testing
  o Jillian Weber, PhD, RN, CNL
• Office of Business Oversight (OBO)
  o Omar Ochoa
• Caption Call
  o Lauren Fettig and Bruce Peterson
• Case Management Grants - Quarterly Reporting
• Updating Points of Contact
• Performance
FY22 Updated SARS-CoV-2 Testing Protocol for Veterans in VHA Homeless Programs: GPD and HCHV CRS

Protocol Updates

Jillian Weber, PhD, RN, CNL
HPACT National Program Manager
Recent surge of new cases of COVID-19 and the continuous threat of emerging variants.

Expanded testing methods and increased availability of resources.
  - Testing is an extremely valuable tool to help prevent the spread of COVID-19 while working to reduce the strain on communities and the healthcare system.

Updated CDC guidance based on new evidence
FY22 Updates in Testing Protocol

- Updated SARS-CoV-2 testing requirements for Veterans admitted to GPD and HCHV CRS programs, regardless of vaccination status
- Expanded testing options to include self-tests (i.e., at home, over-the-counter)
  - CDC Operation Expanded Testing program available for congregate sites through July 1, 2022
- Updated isolation and quarantine guidelines (i.e., 10 days for each) to be consistent with CDC guidance
- Clinical record documentation updates, specifically:
  - Preferred method for documenting self-testing is COVID-19 Outside Test Result template
  - “Home” must be entered in location field
  - Document both positive and negative results when known
Protection Against COVID-19

- All Veterans and staff strongly encouraged to be vaccinated and stay up to date with vaccinations to help protect against COVID-19 and reduce disease transmission.
- Recommend to continue wearing a mask in homeless service sites regardless of vaccination status
- Social distancing (6 feet away)
- Avoid poorly ventilated spaces and crowds
- Wash hands often
- Cover cough and sneezes
- Clean high touch surfaces often and disinfect if someone is sick or tests positive for COVID-19
VA’s Office of Business Oversight

Omar A. Ochoa
Senior Auditor
• Federal Contractors:
  – Trilogy, BDO, RMA & Associates

• Upcoming Fiscal Reviews:
  – Room in the Inn, Inc. – March 14-16, 2022
  – Volunteers of America Northern Rockies – March 14-16, 2022
  – Volunteers of America of North Louisiana – March 14-16, 2022
  – Missoula Housing Authority – March 17-18, 2022
  – Berkeley Food and Housing Project – March 28-30, 2022
  – Fresh Start Foundation – March 28-30, 2022
  – Impact Services Corporation – March 31 - April 1, 2022
  – Operation Dignity, Inc. – March 31 - April 1, 2022
  – Pine Street Inn, Inc. – March 28-30, 2022
  – Vietnam Veterans Workshop, Inc. – March 31 - April 1, 2022

• SF-425’s were due on 1/31/2022
  – 79% received as of 3/3/2022
  – ***NEW*** SF-425 Fillable Form Link: https://forms.office.com/r/JNSVnng5q8
  – Please Submit the SF-425 and Supporting Documentation to GPD425@va.gov with the grantees’ FAIN in the subject line.
• OBO Training Item of the Month: Ineligible Expenses
  • Example:
    • We found 30 of 60 (50 percent) expenses, totaling $30,525, were incorrectly charged to the GPD program. Fifteen did not have adequate invoice and proof of payment documentation; ten did not have a consistent cost allocation methodology for each expense category; and five were unallowable.

• What makes an expense allowable?

  • **Consistent Treatment:** 2 CFR 200.403(c-d)
    • **What is consistent?**
      • Consistent with policies and procedures that apply uniformly to both federally financed and other activities of the non-Federal entity
      • Accordeed consistent treatment. Meaning a cost may not be assigned to a Federal award as a direct cost if any other cost incurred for the same purpose in like circumstances has been allocated to the Federal award as an indirect cost

  • **Reasonable and Necessary:** 2 CFR 200.404
    • **What is reasonable?**
      • It is generally recognized as ordinary and necessary
      • It is for market prices for comparable goods or services (Federal procurement regulations)
      • If the individuals concerned acted with prudence
    • **What is necessary?**
      • This is not specifically defined in the Federal regulations, however, it must:
        • Be necessary to carry out or accomplish grant objectives
        • Fulfill the basic obligations of the grant (meet goals, serve participants, etc.)
        • Please contact the GPD PO or OBO if you’re uncertain about the expense
What makes an expense allowable? (Continued)

Allocation: 2 CFR 200.405(a)(2)

What is allocable?

A cost is allocable to a particular Federal award or other cost objective if the goods or services involved are chargeable or assignable to that Federal award or cost objective in accordance with relative benefits received. Examples of what it means to allocate something:

- Every activity that benefits receives its fair share.
- Who benefits from the electric bill, monthly rent, etc.?
- Methods include square footage, employee time, number of participants served, etc.

Adequate Documentation: 2 CFR 200.403(g)

What is adequate documentation?

- Invoices, receipts showing what was purchased (specific & itemized)
- Proof of payment (check or bank transfer)
- Support for allocation
- Proper approvals
- Timesheets, payroll reports, check stubs, etc.
• **GPD Program Staff**
  - GPD Program Questions: [GPDGrants@va.gov](mailto:GPDGrants@va.gov)
  - Fiscal Questions (per diem rates): [GPDFiscal@va.gov](mailto:GPDFiscal@va.gov)
  - SF-425 Questions: [GPD425@va.gov](mailto:GPD425@va.gov)

• **GPD Provider Website**
  - [https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp](https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp)

• **2 CFR Part 200 Website**

• **38 CFR Part 61 Website**
CAPTION CALL

Lauren Fettig

Bruce Peterson
Life Is Calling
Stay Connected – Stay Well

Studies reveal that hearing loss has a significant impact on one’s ability to stay socially connected, often leading to loneliness and isolation – the precursors for many serious health risks. CaptionCall helps your eligible patients stay socially connected for a longer, happier, healthier life.
Hearing loss in America

• 16.8% of American adults suffer from hearing loss (29 million people)

• Veterans are 30% more likely than the general population to have a severe hearing loss.
  • Those who served after September 2001 are four times more likely to suffer from hearing loss.

• Auditory injuries – tinnitus and hearing loss – are two of the top three most prevalent injuries for which new veterans' claimants are qualifying for service-connected disability compensation.
What is CaptionCall?

- CaptionCall provides a telephone captioning service for individuals with hearing loss that necessitate the use of captions to use the phone effectively, all at no cost to the individual.

- CaptionCall provides eligible users a telephone that displays captions of what the caller is saying, allowing for the CaptionCall user to follow along with the conversation in real time.

- The CaptionCall service is also available as an app for mobile devices and iPad.

  - **Coming Soon!!** Our service will be available on tablets provided by CaptionCall.
A local representative will install the phone, show you how to use it, and stay to answer your questions.
How to Stay Connected

The No-cost Government Programs
Keeping America Connected

FCC

ADA
Americans with Disabilities Act
Our Products
Mobile Apps

CaptionCall Mobile enables eligible Veterans to make and receive telephone calls from their iPad, iPhone or Android Device—so they can understand every word of every call, everywhere.
The CaptionCall Service

• **No Cost.** Our service is available to eligible Veterans at no cost, always.

• **Red Carpet Service.** Personal delivery and installation of the CaptionCall device and service to the eligible Veteran.

• **Empowers Veterans.** The CaptionCall service allows eligible Veterans to connect with medical professionals, family, friends and their communities.
How Can You Help A Veteran?

- Fax/Email/Mail Referral Form
- CaptionCall.com/vet Website

Have hearing loss?
You’re among more than 60,000 military members who do.

CaptionCall is part of a federally funded program to support people with hearing loss—including U.S. veterans. See how our no-cost captioning can make your phone calls better.

Order Now
We help eligible people with hearing loss stay socially connected for a longer, happier, healthier life.

Questions?

Contact:
Lauren Fettig
National Govt Manager
lfettig@captioncall.com
(612) 500-8849
CM Quarterly financial reports are due in the eGMS
- Quarter 1 submission is due March 16th (Covers Oct – Dec)
- Quarter 2 submission is due April 30th (Covers Oct – March)

- This report is separate from your annual SF425 and is completed through eGMS as an activity. Instructions on GPD Provider website:

You need to ensure you are listed as a contact in the eGMS or you will not be able to complete this task. **Request Activity from "My Grants"**
• All GPD grants must have multiple points of contact in the eGMS

• At a minimum, contacts should include:
  1. Executive Director (or equivalent)
  2. Grant Operations
  3. Fiscal Management

• Your contacts should be individually listed for each active grant
  – All grants don’t have to have the same points of contact

• Quick Guide for Updating eGMS Contacts
Welcome to the GPD and SSVF Grant Portal

Please click on the Organization Profile shortcut below to complete your organization information before starting an application.

To start an application, please go under Grant Rounds and select the appropriate grant type to apply for.

To view existing applications, see Draft and Submitted grants below under Applications.

- Organization Profile
- User Profile
- Change Password

Grant Rounds

My Applications

My Grants

ALL GRANTS (1)

Open
Grant and Per Diem
Grant and Per Diem
Deadline: 05/25/2021 16:01
Deadline: 05/25/2021 16:01

Open
Grant and Per Diem
> 2022 Special Needs Grant
Deadline: 05/05/2021 16:01

Open
Grant and Per Diem
> 2022 Special Needs Grant
Deadline: 05/05/2021 16:01

GPD TESTING, INC

Approved
UPDATING CONTACTS IN THE E-GMS

Instructions

This section is to add grant contacts to your application. Use invitations below to invite them to be a grant contact for this application.

Grant contacts
Grant Contacts shows the contacts currently associated with this application.

How to invite a grant contact:
Please click the envelope icon below Invitations. Then, in the pop up window, please select a contact and a role. Click the Add button. Then click on Save. When you're ready to invite, click Invite. Then close out of the pop up window by clicking the X at the top right of the window.

NOTE: Under the Grant Contacts tab below, add a minimum of one organizational contact for each of the following roles: Grant Operations, Organizational Leadership, and Fiscal Management. Per role, organizations may identify a maximum of three contacts.
**LET'S TALK ABOUT PERFORMANCE**

### National: National - Report Period: 2022

<table>
<thead>
<tr>
<th>Metric</th>
<th>Target</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Qtr1</th>
<th>Jan</th>
<th>Qtr2</th>
<th>FYTD</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GPD</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GPD-TIP1: % Exits to Permanent Housing</td>
<td>75%</td>
<td>74.19%</td>
<td>80.77%</td>
<td>83.33%</td>
<td>79.01%</td>
<td>89.66%</td>
<td>89.66%</td>
<td>81.82%</td>
</tr>
<tr>
<td>GPD-TIP2: % Negative Exits</td>
<td>20%</td>
<td>6.45%</td>
<td>7.69%</td>
<td>12.50%</td>
<td>8.64%</td>
<td>17.24%</td>
<td>17.24%</td>
<td>10.91%</td>
</tr>
<tr>
<td>GPD-TIP3: % Employed at Exit</td>
<td>55%</td>
<td>60.00%</td>
<td>63.64%</td>
<td>90.00%</td>
<td>69.44%</td>
<td>75.00%</td>
<td>75.00%</td>
<td>71.15%</td>
</tr>
<tr>
<td>GPD-BH1: % Exits to Permanent Housing</td>
<td>75%</td>
<td>73.54%</td>
<td>65.37%</td>
<td>69.86%</td>
<td>69.43%</td>
<td>72.22%</td>
<td>72.22%</td>
<td>70.04%</td>
</tr>
<tr>
<td>GPD-BH2: % Negative Exits</td>
<td>20%</td>
<td>13.45%</td>
<td>19.84%</td>
<td>20.21%</td>
<td>18.13%</td>
<td>19.44%</td>
<td>19.44%</td>
<td>18.42%</td>
</tr>
<tr>
<td>GPD-LD1: % Exits to Permanent Housing</td>
<td>60%</td>
<td>57.04%</td>
<td>65.28%</td>
<td>62.69%</td>
<td>61.67%</td>
<td>62.02%</td>
<td>62.02%</td>
<td>61.75%</td>
</tr>
<tr>
<td>GPD-HH1: % Exits to Permanent Housing</td>
<td>65%</td>
<td>65.00%</td>
<td>63.64%</td>
<td>68.42%</td>
<td>65.57%</td>
<td>60.87%</td>
<td>60.87%</td>
<td>64.29%</td>
</tr>
<tr>
<td>GPD-HH2: % Negative Exits</td>
<td>20%</td>
<td>35.00%</td>
<td>13.64%</td>
<td>10.53%</td>
<td>19.67%</td>
<td>21.74%</td>
<td>21.74%</td>
<td>20.24%</td>
</tr>
<tr>
<td>GPD-CT1: % Exits to Permanent Housing</td>
<td>65%</td>
<td>56.20%</td>
<td>62.66%</td>
<td>61.95%</td>
<td>60.14%</td>
<td>59.90%</td>
<td>59.90%</td>
<td>60.09%</td>
</tr>
<tr>
<td>GPD-CT2: % Negative Exits</td>
<td>20%</td>
<td>27.13%</td>
<td>23.24%</td>
<td>22.57%</td>
<td>24.41%</td>
<td>21.26%</td>
<td>21.26%</td>
<td>23.71%</td>
</tr>
<tr>
<td>GPD-CT3: % Employed at Exit</td>
<td>55%</td>
<td>54.24%</td>
<td>52.27%</td>
<td>61.22%</td>
<td>55.92%</td>
<td>59.04%</td>
<td>59.04%</td>
<td>56.59%</td>
</tr>
<tr>
<td>GPD-SI1: % Exits to Permanent Housing</td>
<td>70%</td>
<td>65.26%</td>
<td>63.81%</td>
<td>64.99%</td>
<td>64.70%</td>
<td>65.96%</td>
<td>65.96%</td>
<td>64.99%</td>
</tr>
<tr>
<td>GPD-SI2: % Negative Exits</td>
<td>20%</td>
<td>19.47%</td>
<td>19.61%</td>
<td>21.22%</td>
<td>20.11%</td>
<td>21.88%</td>
<td>21.88%</td>
<td>20.51%</td>
</tr>
<tr>
<td>GPD-SI3: % Employed at Exit</td>
<td>55%</td>
<td>63.07%</td>
<td>64.71%</td>
<td>60.11%</td>
<td>62.50%</td>
<td>66.04%</td>
<td>66.04%</td>
<td>63.34%</td>
</tr>
<tr>
<td>GPD-SN-CMI1: % Exits to Permanent Housing</td>
<td>60%</td>
<td>50.00%</td>
<td>100.00%</td>
<td>75.00%</td>
<td>75.00%</td>
<td>75.00%</td>
<td>75.00%</td>
<td>75.00%</td>
</tr>
<tr>
<td>GPD-SN-CMI2: % Negative Exits</td>
<td>20%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>GPD-SN-CMI3: % Employed at Exit</td>
<td>55%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GPD-SN-FE1: % Exits to Permanent Housing</td>
<td>65%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GPD-SN-FE2: % Negative Exits</td>
<td>20%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
WEBSITES

• GPD Provider Website
  – https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp

• Per Diem Rate Requests
  – https://www.va.gov/HOMELESS/GPD_ProviderRate.asp
  – https://www.va.gov/HOMELESS/docs/GPD/providers/SmartSimpleTutorial-PerDiemRateModification.pdf

• Case Management Quarterly Financial Reporting

• GPD Referral Packet for SSVF TFA

• Guidance for Submitting SF-425’s

EMAIL GROUPS

• **GPDgrants@va.gov** — general programmatic inquiry’s; change site/scope requests

• **GPDvouchers@va.gov** — submission of TIP and SN vouchers (GPD liaisons send PDO vouchers)

• **GPDfiscal@va.gov** — questions regarding capital, SN, or CM payments; audit or general fiscal inquiry’s

• **GPD425@va.gov** — submission of or questions regarding SF-425’s
  – NEW SF-425 Fillable Form Link: https://forms.office.com/r/JNSVnng5g8
Time for Questions
Thank You

Next Call: Tuesday, April 12, 2022 at 2pm EST