A Guidebook
For
Incarcerated
Veterans
NEVADA
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Last Revised: July 2013
FORWARD

This handbook is an important tool. Review all of the programs thoroughly to understand the opportunities available. When these programs are used properly, the benefits will minimize the outside pressures you may be confronted with upon your release: social acceptance, economics, and re-establishment as a productive member of society.

This booklet is a tool for Incarcerated Veterans and their families who wish to access services in support of a new and better way of life. Be aware, this guidebook was designed to assist veterans incarcerated in the State of Nevada and their families. Laws do vary from state to state. Therefore, check your state laws and regulations against this guide.

The following list of community resources is provided in order to assist Veterans with reentry planning. This list includes a variety of programs and services, some of which have formal relationships with the U.S. Department of Veterans Affairs, but many which do not. The fact that an agency/organization is listed in this guidebook does not indicate an endorsement of or referral to any of these agencies/organizations, and Veterans are encouraged to evaluate whether the programs provide the appropriate services needed. Additionally, the listings are current as of July 2013, when this document was being prepared, and users of this resource guide should be made aware that agency information may have changed since the publication of this guide.

Thank you,

Tracy Lanners, Health Care for Re-entry Veterans Specialist

Paula Bosler, Health Care for Re-entry Veterans Specialist

Last Revised: July 2013
The **Health Care for Re-entry Veterans (HCRV) Program** is designed to address the community re-entry needs of incarcerated Veterans. HCRV services include:

- Outreach and pre-release assessments services for Veterans in prison referrals and linkages to medical, psychiatric, and social services, including employment services upon release as well as short term case management assistance upon release.

VHA may not provide medical services that are part of care to be provided by correctional institutions.

HCRV provides information to Veterans while they are incarcerated so they may plan for re-entry themselves. Please see [state-specific resource guides](#) which identify steps that Veterans can take prior to their release.

**Specialists' emails** are provided because they are usually in the community in prisons – if there is no response within several days, please re-email the Specialists. Please provide your contact information and a brief message outlining your concern.

Agency staff names and addresses, telephone numbers and website addresses change. If you attempt to contact one of the resources in this guidebook and it is not current, do your best to obtain the current information through telephone information or a Google web search. To perpetuate the value of this document, we respectfully request that if you discover any incorrect, conflicting, or out-of-date information in this Guidebook please send the discrepancies, and updated information if you have it, to:
VISN 21

George Kennedy
Health Care for Re-entry Veterans
Specialist George.Kennedy@va.gov

Paula Bosler
Health Care for Re-entry Veterans
Specialist Paula.Bosler@va.gov

VISN 22

Tracy Lanners (Nevada)
Health Care for Re-entry Veterans
Specialist Tracy.Lanners@va.gov

Craig Lea (California)
Health Care for Re-entry Veterans
Craig.lea@va.gov
We would like to recognize and thank:

1) The National Coalition for Homeless Veterans which provided basic concepts and core information for this guide through its “Planning for Your Release” guide funded by the U.S. Department of Labor;

2) Vietnam Veterans of America, Inc. for developing the first incarcerated veterans guidebook, which has inspired and informed subsequent efforts;

4) Any public domain and agency resources included in the guidebook;

5) A special thank you to Elizabeth Halstead, MSW student UNLV School of Social Work for her hard work and commitment to collecting the community resources and development of this guidebook.

Resources listed in this guide are general community resources and are not intended as a direct referral from the Veterans Health Administration. Should you require a direct referral for services please contact your Veterans Health Administration Representative.
SECTION I
USING THIS GUIDE AND SEEKING HELP

This guide is for you to use to plan for your release and to keep as a reference after your release. It includes addresses, phone numbers, and web sites that you can use to find out about programs and other helpful resources after your release. You may want to ask a friend or family member to help you find the information you need if you do not have a phone or Internet access. Keep in mind that this guide does not include all of the services available. What is available in one area may be different from what is available in another, so be sure to check with local resources to learn about services in your area.

While you are incarcerated, we encourage you to find out which unit in your facility can help you plan for your release (often the education or transfer unit). Classes may be offered so you can work on skill development and prepare for life after release. You do not want to risk homelessness once you are released, so take advantage of the opportunities available to you.

Begin thinking about what you will need upon release. Ask yourself these kinds of questions: Will I need housing? Will I need medical, substance abuse, or mental health care? Do I need to learn a job skill? Do I have any other legal issues, such as child support? How do I restart my VA checks or Supplemental Security Income (SSI)?

Make a list of your needs. Remember that this is just a tool to help you get organized. A sample list might look like this:

- I need a place to live.
- I need a job.
• I need clothing to wear to work.

• I need to find out what benefits I can get as a veteran.

• I want to get addictions treatment.

• I owe child support.

There is a sample list that you can use on Getting Organized.

Think about your list as you read this guide. Who do you think can help you with each of your needs? Is there one organization that may be able to work with you, on many different things, or do you need to contact several agencies? Keep track of the steps you take, including the dates and names of people you contact for information or assistance. Although this guide provides national and state addresses for many organizations, we recommend you check your phone book for local, county, and state agencies that know what help is available in your area.

When writing a letter to request information, be clear. Keep your letter short, to the point, and write legibly. Include the following information:

• Your name and contact information.

• A brief statement about your current situation.

• Your specific request.

• What you have done so far (Example: I have written to X organization and they suggested I contact you).

• Any restrictions for mailings (Example: Mail with staples or paper clips will not be accepted by the prison facility that you reside in).

When contacting an agency for help by mail, email or phone, be persistent and polite in order to get results. Ask questions if information is not clear to you. Remember that
many organizations are staffed by volunteers who are eager to help, but may not have the answers you are looking for. If someone cannot help you, ask about who can.

The Internet can also be helpful to find information about VA benefits and community resources in your area. This guide includes web addresses, when available. If computer access is not available at your facility, you can visit the public library after release. Computer access may also be provided at Job Connect offices, and Employment Security Department offices (referred to as Job Service Centers or Unemployment Offices). Job Connect office locations can be found at www.nevadajobsconnect.com. Please turn to Section IV for the locations in Nevada. Working closely with correctional staff to facilitate access to forms and supportive services is always encouraged.

Section II of this guide provides Help for Veterans. Section III covers basic information about seeking VA / Federal benefits. Section IV provides information about assistance for specific needs, such as medical, mental health, housing, etc. At the end is a Checklist that summarizes each section of this guide and Helpful Websites.
SECTION II: HELP FOR VETERANS

Preparing For Release from Incarceration

Receiving services from the Veteran's Administration occurs in several steps. The basic information requested can be completed while you are incarcerated improving your chances of getting the help you need at the time of your release. The following information will guide you through the process of Enrolling with the Veteran's Administration. The availability of your military record can often expedite determination of your VA eligibility.

**DD-214**

If possible, include a copy of your DD-214 (Report of Separation) with your Enrollment application. The DD-214 is not required to Enroll but can expedite your application processing. You are encouraged to obtain a copy of your DD-214 to enhance your access to the many benefits that you may be eligible for as a veteran of the U. S. military. The application for your DD-214 (Form 180) is available through the re-entry specialist that provides outreach at the corrections center where you are located, or you may go online to obtain a copy by going to [www.archives.gov/veterans/military-service-records/](http://www.archives.gov/veterans/military-service-records/). If you are using the online services please click on “Start Now!” from the web address listed above and follow the on screen instructions. When completing Veteran’s Administration applications write legibly and complete every blank with accurate information. Items left blank could disrupt the application process.

**ENROLLMENT (FORM 10-10 EZ)**

If you have not utilized VA services within the past year from a VA in your home jurisdiction, complete and submit Form 10-10 EZ, available online [www.1010ez.med.va.gov/sec/vha/1010ez](http://www.1010ez.med.va.gov/sec/vha/1010ez) or available through the reentry specialist assigned to your location. If you are using the online services please click on “Start Now!” from the web address listed above and follow the on screen instructions.
Receipt of the application will initiate verification of your eligibility and determine if there will be co-pay for services rendered. Occasionally military records require an information search and can delay benefits. Completing this application several months before release is highly recommended.

All blanks of the 10-10 EZ must be completed. Blanks requesting information that do not pertain to you should be indicated with an N/A (Not Applicable). Blanks requesting information you do not know should be indicated with an unknown. Blanks requesting financial information must have a number Zero ($0) to indicate nothing. Blanks left empty could prevent processing of the application delaying your eligibility for VA services.

Information about your income pertains to the calendar year prior to this application. Most veterans incarcerated in the past year will fall below the threshold requiring co-pay. If your income exceeds the financial threshold inquire to your VA about a Hardship request based on your recent incarceration.

The application requests contact information. It is very important that an accurate mailing address and phone number are included on the application indicating where you can be contacted. If you will be released prior to receiving a response of your eligibility status, you may contact the VA Business Office directly to request a status report.

The 10-10 EZ can be mailed to the VA located in your home jurisdiction or to the local VA near the institution in which you currently are confined. Each VA can electronically share medical and business information allowing you to receive VA services in whatever community you reside.
RESULTS OF APPLICATION TO THE VA

The results of the 10-10 EZ indicate your eligibility for Veteran’s Administration medical services. If you are found ineligible for VA Medical services, you may still be eligible for other VA benefits, such as housing and vocational supports. Each VA has a Homeless unit capable of assisting you with application to these Per Diem programs.

CORRECTION OF MILITARY RECORD AND UPGRADE OF DISCHARGE

Many variables are involved in determining eligibility and you are encouraged to apply for benefits to allow the Veteran’s Administration to sort through all of the contributing factors, such as period of service, length of active duty service, and participation in combat. The character of your discharge can reflect on the benefits you may receive. Honorable, General and Discharge under Honorable Conditions will all reflect favorably on your eligibility for all benefits and services. Other Discharges are also eligible for benefits and services and must be reviewed individually for a definitive determination.

If your application for VA Medical Benefits is denied, you will receive an explanation on the reasons for denial. Often denial is due to incomplete information about your military history or a DD-214 is required. If the denial was based on the character of Discharge you will want to review your DD-214 and circumstances that brought about the less than favorable military separation status.

Each branch of the military has a Review Board designed to receive appeals to erroneous information on the DD-214 (Form DD-149) and reconsideration of Discharge status (Form DD-293). Depending on the circumstances unique to your case you may want to receive guidance from a Veteran’s Service Officer or legal counsel in preparing your appeal. The directions to acquire the forms are included in this handbook.
EDUCATION BENEFITS

Funds available for education are time limited and it is important to determine if your benefits are about to lapse. The Application for VA Education Benefits (Form 22-1990) is available through the VA re-entry specialist or online at http://vaww4.va.gov/vaforms/form_detail.asp?FormNo=2290. The information included with the form defines which groups of veterans are eligible for this education benefits.

PLANNING YOUR RETURN TO HOME

Six Months before Release

1. Complete VA Form SF-180 (Request Pertaining to Military Records) if you do not have your DD-214. The SF-180 is available on the online or via the re-entry specialist. If you are using the online services please use this web address: http://www.archives.gov/veterans/military-service-records/standard-form-180.html. This will open up a page where you will need to download the pdf file that is on this page. Please complete this form online and print it out. The address to send the completed form depends on your branch of the military and when you served. That information is found on page 3 of the SF-180.

2. Complete the application for your DD-214 (Form 180) is available through the re-entry specialist that provides outreach at the corrections center where you are located, or you may go online to obtain a copy by going to: www.archives.gov/veterans/military-service-records. If you are using the online services please click on “Start Now!” from the web address listed above and follow the on screen instructions. When completing Veteran’s Administration applications write legibly and complete every blank with accurate information. Items left blank could disrupt the application process.

3. Begin work on the Inventory of Issues form included in the Handbook. Identifying your specific set of needs upon return to community living. This book will help you
begin preparing now. This information will also help your discussions with the personnel at the prison in best preparing your release plans.

Four Months before Release:

4. Complete the 10-10EZ. FILL IT OUT CAREFULLY. Information should be printed or typed (if you are using the website). Respond to each blank fully. If a question does not apply to you write, N/A or not applicable. If the question asks for an amount of money be sure to answer with a number. If the answer is zero write 0. Section V on Form 10-1 0EZ gives you a YES/NO option about reporting financial information. Be aware that unless you have previously received a VA Disability rating above 10% you will not be approved for VA Enrollment without saying YES and disclosing your financial information in Sections VI, VII, VIII and IX. Once completed submit the 10-1 0EZ, your DD-214 if available, and a copy of your Inventory of Issues to:

    Tracy Lanners, LCSW  
    Incarcerated Veterans Re-entry Program  
    VA Southern Nevada Health Care System (VISN 22)  
    6900 North Pecos Road  
    North Las Vegas, NV 89086

    Paula Bosler, LCSW  
    Incarcerated Veterans Re-entry Program  
    VA Sierra Pacific Network (VISN 21)  
    975 Kirman Avenue  
    Reno, Nevada 89502-2597
5. You will receive communication from the VA indicating your status for eligibility.
If you are found eligible for VA services additional information will be sent providing you with instructions about completing your Enrollment and information about resources and suggested transition arrangements. Authorization for the VA to communicate with others involved with your transition will be requested. If you agree to this assistance sign the authorization form and return it to the VA.

The First 24 Hours after Release

6. Register as a felon with the local police department within the first 48 hours of release in Nevada;

7. If released on parole, initiating contact with your Parole Agent is your first priority and is required immediately upon your arrival to your community.

8. Contacting your VA representative is your next step toward getting the assistance for a smooth and successful transition. If you are unable to reach your VA representative leave very specific information about how they can reach you.

9. Connect and meet with the Re-entry Specialist within the VISN that you are working with as soon as possible.

**INVENTORY OF ISSUES**

You face many challenges when leaving prison. Success within the community is accomplished by resolving the barriers. The Veteran’s Administration can be one starting point for addressing some of the problems.

You can use this checklist on the following page to guide you to find the areas that you may have problems in. When you have completed this exercise, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.
The resources identified in this Handbook and personnel at your VA can help direct you to resources. Many of these problems will take time but can be resolved with your commitment.
### INVENTORY OF ISSUES

<table>
<thead>
<tr>
<th>ISSUES TO FACE UPON RELEASE</th>
<th>This is a possible problem for me</th>
<th>I can take care of this</th>
<th>I need help with this</th>
<th>Who can assist me with this</th>
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<td>Chemical Abuse</td>
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<td>Lack of Money</td>
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<td>Family Problems</td>
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<td>Barriers to Work</td>
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<td>Disability/Pension</td>
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<td>Child Support/Alimony</td>
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<td>Credit/Debt Issues</td>
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<td>MVA Fines</td>
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<td>Food/Applying for SNAP</td>
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<td>Marital Status</td>
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<td>Legal Assistance</td>
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<td>Registering for Parole</td>
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SECTION III
SEEKING FEDERAL BENEFITS

The Department of Veterans Affairs publishes a booklet called "Federal Benefits for Veterans and Their Dependents" that describes the types of benefits available and lists the addresses and phone numbers for VA facilities nationwide. Write the VA Regional Office (VARO) to request a copy.

U.S. Dept of Veterans Affairs - Regional Office Reno

5460 Reno Corporate Drive

Reno, NV 89511

Phone: 1-800-827-1000

Out based Office:
The Las Vegas facility provides interview and counseling space.
Regularly scheduled due process hearings held each month.

6900 North Pecos Road
North Las Vegas, Nevada 89086

Call 1-800-827-1000 or find information about benefits at www.vba.va.gov.

For VA Medical clinics please see Section IV, Health Care section of this book.
ELIGIBILITY FOR VA BENEFITS DURING INCARCERATION

Veterans incarcerated and incarcerated dependents may apply for the same compensation, dependency and indemnity compensation (DIC) – service connected death benefits – and pension benefits as veterans who are not incarcerated. However, Congress restricts the amount of benefits that may be paid to a veteran or dependent while he or she is incarcerated. These benefits are institutionalized as part of law: 38 U.S.C Sec 5313 (a), 38 C.F.R., Sec. 3.665 (a), (d), which reads as follows:

*If a veteran is incarcerated as the result of a “felony” conviction as defined by law: “Any offense punishable by death or imprisonment for a term exceeding one year, unless specifically categorized as a misdemeanor under the law of the prosecuting jurisdiction.”*

Then, the amount paid to a veteran incarcerated for a service-connected disability is generally limited by law to the 10 percent disability rate or half the amount of the ten percent rate if the veteran’s disability rating is 10 percent. (If the veteran is rated before incarceration as 20 percent disabled or higher, he will receive only the amount payable to a 10 percent disabled veteran.) Incarcerated DIC recipients will receive one-half the amount paid to a veteran receiving compensation payments for a 10 percent-rated disability.

*A veteran may not receive non-service connected VA pension benefits, or any portion of these benefits, while incarcerated for a felony or misdemeanor. However, his family may receive an apportionment of such benefits under the procedure described above. (See 38 C.F.R. Sec.3.666)*

One important requirement for eligibility for VA benefits is that the veteran has to have been issued either an honorable or a general discharge, or would have received one if not for re-enlisting. If a veteran had two periods of service, one honorable and the other less than honorable, he may still be eligible for VA benefits based on the honorable period of service.
VA Medical Care cannot be provided to veterans in prison, however VA health facilities may provide care to you after your release. Contact 1-877-222-8387 to find the medical center nearest you.

**BENEFITS PAYMENTS WHILE INCARCERATED**

There is a 60-day "grace period" following a conviction when you may still receive full benefits. To avoid an overpayment, it is important that you notify the VARO (Veterans Administration Regional Office) immediately when you go to prison if you are receiving payments. If you do not notify the VA and receive overpayment, you and your family will lose all financial payments until the debt is paid.

*For example, Joe is a veteran who receives a VA pension. He commits a crime, is convicted, and is incarcerated, but does not tell the VA right away and keeps being paid for 6 months. After serving his sentence of 18 months, he is released and applies to the VA to have his pension restarted. He will have an overpayment, which must be recovered from the restarted benefits. Until the overpayment is recovered, Joe will have to go without that income.*

Your award for compensation or pension benefits should resume from the date you are released, as long as the VA receives notice of release within one year. Form 21-4193, Notice to Department of Veterans Affairs of Veteran or Beneficiary Incarcerated in Penal Institution, available through your counselors should be completed before release, signed by a prison official and submitted to VA Benefits Administration.

Form 21-4193 may be obtained online at [http://vaww4.va.gov/vaforms/form_detail.asp?FormNo=21-4193](http://vaww4.va.gov/vaforms/form_detail.asp?FormNo=21-4193) or through the re-entry specialist that provides outreach at the corrections center where you are located.
APPORTIONMENT

Although legally, the veteran can only receive a portion of the full amount payable for his or her disability rating, the remaining balance may be “apportioned to the individual’s dependent family”. To apply for apportionment, the veteran must send a letter that identifies the veteran and the apportionment claimant and makes it clear they are requesting an apportionment of his VA benefits to the VA Regional Office (VARO) that has jurisdiction over the veteran’s case. VA regulations clearly specify this apportionment amount will only go to family members if they can show financial need for such amount. This applies to the spouse, children, or dependent parents who are involved in the application.

In deciding whether any apportionment is appropriate, the amount of the apportionment, and to whom it will go, the following factors are considered:

- The family member’s income and living expenses;
- The amount of compensation available to be apportioned;
- The needs and living expenses of other family members; and
- Special needs of any of the family members.

For example: a veteran incarcerated rated as 80 percent disability can only receive the amount he or she would get if he or she were 10 percent disabled. However, his or her family may be apportioned up to 70 percent, the difference of the 80 percent rating. (DIC may also be apportioned with similar restrictions.)

There is a 60-day “grace period” following conviction where the veteran, or Dependency or Indemnity Compensation (DIC) recipient, may still receive full benefits. If the veteran continues to receive benefits after the 60-day period, it will result in an “overpayment”. The VA considers it to be the recipient’s responsibility and fault if this occurs because the recipient failed to notify the VA of his or her incarceration. Attempts to obtain a waiver in these situations of overpayment are
often unsuccessful. As a rule, the veteran loses most, if not all, financial benefits until the VA recovers the entire overpayment. It has also been a standard procedure that the family will not be entitled to receive an apportionment until the debt is completely recovered.

For more information concerning VA debt collection rules that may affect the veteran incarcerated, telephone: 1-800-827-1000 and request a Veterans Service Organization representative or, write to a Veterans Service Organization.

One other relevant restriction on veteran’s incarcerated eligibility for service connected disability compensation is that: “No total disability rating based on unemployability, may be assigned to an incarcerated veteran”.

It is important to remember that most VA decisions, including those on apportionment, can be appealed to the Board of Veterans Appeals and, if need be, to the Court of Appeals for Veterans Claims.

**RE-STARTING BENEFITS AT RELEASE**

It is important that each disabled veteran receiving compensation or DIC payments promptly notify the VARO. Regular full benefit payments should begin upon release, providing the VA is notified of the veteran’s release, including placement within a community treatment center or halfway house in the community, within one year of release. VARO needs formal notification from the prison of your release in order to restart benefits: The sooner that document is provided to VARO, the sooner VARO can begin to process your request. You will find the application to restart your benefits at the end of this manual. Please have the correctional staff complete the necessary sections.
SEEKING HELP AFTER RELEASE

If you would like to get benefits or think you have a pending claim before the VA, it is best to get professional help to assist you.

Many Veterans Service Organizations (VSOs) have trained staff who can help you with your VA claim, and can legally represent your claim before the VA. Some also help homeless and at-risk veterans find the support services they need. You can contact any VSO listed in the Guidebook to learn an office near you.

HELP SEEKING BENEFITS

- Check the blue pages of the phone book or visit this website http://www.nacvso.org/modules.php?name=Content&pa=showpage&pid=10 for the number of a County Veteran Service Officer in your area. Using the website provided, click on the state that you are currently residing in. Not all states have a page available with the listings; some states will redirect you to their main website but it will not have a listing of the service officers. If there is no listing available contact the VA Regional Office for further instructions. If there is a listing for service officers scroll down the list until you can find a city, town or county near you.

- Many Veterans Service Organizations have trained staff who can help you with your VA claim, and can legally represent your claim before the VA. Some also help homeless and at-risk veterans find the support services they need. You can contact any VSO listed below to see if there is a service representative near you.
<table>
<thead>
<tr>
<th>Organization</th>
<th>City/Town</th>
<th>Meeting Location/Address</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Legion</td>
<td>Las Vegas</td>
<td>737 Veterans Memorial Drive</td>
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<td>Vietnam Veterans of America</td>
<td>Tom George: 702-274-7069</td>
<td><a href="http://www.vva.org">www.vva.org</a></td>
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SEEKING BENEFITS ON YOUR OWN

Although we encourage you to seek the aid of a service representative, you may choose to apply for VA benefits on your own. Write your local VA Regional Office or find the forms online at www.va.gov/vaforms/. You can also apply for certain benefits online at: http://vabenefits.vba.va.gov/vonapp/main.asp.

Below is a brief description of each form needed to file for specific VA benefits. Be sure you use a return address where mail will get to you as quickly as possible. Make photocopies of all forms for your records before sending your packet to the VARO nearest you.

- **VA Form 21-4193 – Notice to Department of Veteran Affairs of Veteran or Beneficiary Incarcerated in Penal Institution** – allows adjustment or discontinuance of VA benefits for veterans and beneficiaries while you are waiting for release.

- **VA Form 21-526 - Application for Compensation or Pension**- must be filed to apply for compensation or pension. Mail your DD-214 and the following forms to the VARO nearest your release destination 30 to 45 days before your release.

- **VA Form 21-4138 - Statement in Support of Claim** - lets you explain why you deserve the benefits you are asking for because of your disability or disorder. It is best to have an experienced service representative help you complete the form.

- **VA Form 21-4142 - Authorization for Release of Information** - If you have received medical or mental health care that may be relevant to your claim from anyone other than a VA Medical Facility, you need to fill out a VAF 21-4142 giving permission for release of medical records to the VA.
- VA Form 10-10EZ - Enrollment for Medical Benefits - is used by the VA to determine if you can receive medical benefits. Complete the form and bring it with you to the VA medical facility where you will seek evaluation for treatment.

- VA Form 28-1 900 - Vocational Rehabilitation for Disabled Veterans - is used to apply for the vocational rehabilitation program to help veterans who were disabled during their service reach maximum independence in daily living, to learn the skills needed to get a job, and to find and keep a job. Send Form 28-1 900 to the VARO in your area 10 to 15 days before your release.

- NA Form 13075 – Questionnaire about Military Service

- VA Form 10-5345 – Request for and authorization to Release Medical Records or Health Information – aids in the processing of any requests for the VA for medical needs.

- VA Form 21-686C – Declaration of Status of Dependents

- VA Form 10-10EZR – Health Benefits Renewal Form

- DD 149 - Correction of Military Records

You will find a copy of the above forms located at the end of this handbook for your convenience. (available on the online version only)
This section includes resources that can help you get back on your feet. Remember to check the phone book for local, county, and state agencies that know what services are available in the area to assist you. Some organizations may have waiting lists, require an interview, or have specific rules about whom they serve. It is best if you start asking about services and requirements now, so that you will be prepared when you are released. You may even ask if your name can be put on a waiting list when you get closer to your release date.

**TOLL-FREE NUMBERS**

- Crisis and other toll-free numbers are often listed in the front cover or first few pages of the phone book. You may also want to check under "Social Services" in the blue or yellow pages for hotlines and local numbers.

- US Department of Veterans Affairs — [www.va.gov](http://www.va.gov)
  Benefits: 1-800-827-1000 Medical Facilities: 1-877-222-8387
  Persian Gulf War Helpline: 1-800-749-8387

- Focus On Recovery Helpline - A 24-hour national alcohol and drug abuse addiction and treatment hotline: 1-800-888-9383

- National AIDS Hotline - Talk to someone who knows about HIV / AIDS and can tell you about AIDS services in your city or state: 1-800-822-7422

- National Coalition for Homeless Veterans — [www.nchv.org](http://www.nchv.org), 1-800-838-4357

- VA Homeless Helpline: 1-877-424-3838 (877-4AID-VET)

- Veterans Crisis Line: 1-800-273-8255 PRESS 1
• National Suicide Prevention Hotline - 1-800-273-TALK (8255)

• Clark County Social Service – Dial 2-1-1 to access health and human services assistance and referrals.

Listed below are all the current locations in Las Vegas and Henderson.

1600 Pinto Lane
Las Vegas, NV 89106
Phone: (702) 455-4270

2432 N. Martin L. King Blvd Suite D
North Las Vegas, NV 89032
Phone: (702) 455-4270

3885 S. Maryland Parkway
Las Vegas, NV 89119
Phone: (702) 455-4270

522 East Lake Mead Blvd Suite 4
Henderson, NV 89015
Phone: (702) 455-4270

1504 Las Vegas Blvd North
Las Vegas, NV 89101
Phone: (702) 455-4270
WHERE TO START

Check the local phone book yellow pages under "Homeless" or "Social Service Organizations" for a list of many local organizations that offer different services, which may include clothing, public transportation tokens, emergency shelter, and more. You may need to contact several agencies to find all the services you need. Services provided by government agencies are listed in the blue pages found near the front of the phone book.

Check with your local Public Assistance Office to find out what programs are available and what their guidelines are. We have included some guidance below, but your local organizations are your best resources. Remember, it never hurts to ask!

Here are some resources to start out with:

National Coalition for the Homeless has a directory of shelters and homeless assistance programs online. This does not list every program in the country, so be sure to check your phone book for local

www.nationalhomeless.org or www.nationalhomelessshelterdirectory.org

Salvation Army - provides services, including shelter and transitional housing, for homeless individuals and families. For local services and information contact: Reno: (775) 688-4570, Las Vegas: (702) 639-0278 or online at http://www.salvationarmyusa.org. At the top right hand corner is where you can place your zip code. Type in your zip code and click on “GO”. A new page will appear with a list of all the different services and locations near the zip code.

United Way - provides a variety of services through local organizations. Check the phone book for a local post or locate local organizations online at www.unitedway.org or at www.uwsn.org.
Local churches and faith-based organizations, such as Catholic Charities, Salvation Army, and Volunteers of America, may have a variety of programs to assist you. Find these organizations by calling your county or city Department of Social Services. Check the blue pages of the phone book for the number.

FOR VETERANS ONLY

- Every VA Medical Center has a Health Care for Homeless Veterans (HCHV) Coordinator who is responsible for helping homeless veterans access VA and community-based care to end homelessness among veterans. The HCHV program provides outreach, clinical assessments and referrals for medical and mental health care, long-term transitional residential assistance, case management and employment assistance with linkage to permanent housing. To locate your nearest HCHV Coordinator call 1-877-222-8387 or go to http://www.va.gov/homeless/about_the_initiative.asp#three

- Nevada Department of Veterans Affairs provides assistance with Veterans benefits & entitlements information, VA claims process, representation and advocacy, Trauma (PTSD) counseling, Veterans Homes for those in need of nursing care, and employment assistance through federally funded reintegration projects. Call (775) 688-1653, in the Las Vegas area call (702)791-9000, or go to www.veterans.nv.gov
Supportive Services for Veteran Families Program:

Under the SSVF program, VA awards grants to private non-profit organizations and consumer cooperatives who can provide supportive services to very low-income Veteran families living in or transitioning to permanent housing.

Grantees provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:

- Health care services
- Fiduciary and payee services
- Daily living services
- Legal services
- Personal financial planning services
- Child care services
- Transportation services
- Housing counseling services

Veterans and their support networks are encouraged to inquire about local SSVF Grantees within their communities. This information may be accessed through the website listed below, by contacting your HCRV Specialist or contacting the your local Veteran Homeless Program.

In addition, grantees may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care providers) if these payments help Veteran families stay in or acquire permanent housing on a sustainable basis.

- If you are an SSVF Grantee, please view our Grantee Resources webpage for information pertaining to the development and implementation of your program.

http://www.va.gov/HOMELESS/SSVF.asp
CLARK COUNTY

- Community Resources Management
  500 South Grand Central Parkway
  Las Vegas, NV 89155
  Phone: (702) 455-5025

- Key Foundation providing transitional housing, job training and placement, indirect financial assistance and counseling
  1001 N. “A” St.
  Las Vegas, NV 89106
  Phone: (702) 384-0202

- National Association of Black Veterans, (702) 891-9697, Contact: George Spicer

The following is broken into resources available in these categories: Food, Clothing, Housing, Rental and Utilities Assistance, and Employment Services. Each category will have resources available according to region.

FOOD RESOURCES

Call 2-1-1 to find the food bank nearest you.

DAYTON

DAYTON FOOD BANK
5 Enterprise Way
Dayton, NV 89403
(775) 246-7834
Las Vegas

BGCLV West FRC
2850 S. Lindell Rd.
Las Vegas, NV 89148
(702) 932-1880

Emergency food boxes/ aids with Monday-Friday 9 a.m.-5 p.m.

Aid for AIDS of Nevada
701 Shadow Lane, Suite 170
Las Vegas, NV 89106
(702) 382-2326

HELP OF SOUTHERN NEVADA
953 E. Sahara Ave Las Vegas, NV 89119 (702) 369-4357

Grocery store cards/ Emergency food pantry

Supplemental Nutrition Assistance Program/ Turkey-A-Thon/ Adopt-a-Family Holiday.

LUTHERAN SOCIAL SERVICES
73 Spectrum Blvd.
Las Vegas, NV 89101
(702) 639-1730

Food vouchers/ Monday, Wednesday, Thursday, Friday
First come, first serve.
Line up starts at 6-6:30 a.m.
Doors open at 7:30 a.m.
WORLD PEACE FLAG ORGANIZATION
2215 Renaissance B3
Las Vegas, NV 89119
1339-FLAG

CATHOLIC CHARITIES
1501 Las Vegas Blvd.
N. Las Vegas, NV 89101
(702) 387-2291

Food Pantry/Food Assistance
Senior Nutrition/Meals on Wheels

ST. VINCENT’S/LIED DINING HALL
1501 Las Vegas Blvd.
N. Las Vegas, NV 89106
(702) 385-2662

Free meals (men, women, children)
Everyday 9:30-11am

Lovelock

FISH
1600 E. Cartier Ave.
North Las Vegas, NV 89030
(702) 649-6522

PERSHING COUNTY CLERK-TREASURER
400 S. Main St.
Lovelock, NV 89419
(775) 273-2208
Contact-Janice Painter
Carson City

FISH
138 East Long St 1640
Carson City, NV 99706
(775) 882-3474

FOOD FOR THOUGHT
3579 US Highway 50 E.
Carson City, NV 89701
(775) 885-7770

Gardnerville

CARSON VALLEY COMMUNITY FOOD
1255 Waterloo Lane #B
Gardnerville, NV 89410
(775) 782-3711

Henderson

HOPELINK
178 Westminster Way
Henderson, NV 89015
(702) 556-0576

Food Pantry

Laughlin

COLORADO RIVER FOOD BANK
240 E. Laughlin Civic Dr.
Laughlin, NV 89029
(702) 298-9220
### Mesquite

**VIRGIN VALLEY COMMUNITY FOOD BANK**  
Mesquite, NV 89024  
(702) 346-0900

### Reno

**ASSISTANCE LEAGUE OF RENO-SPARKS**  
Reno, NV 89501  
(775) 329-7287

**ST. VINCENT’S FOOD PANTRY**  
500 E. 4^{th} St.  
Reno, NV 89512  
(775) 786-5266

**HANDS OF HOPE MINISTRIES**  
295 Gentry Way  
Reno, NV 89502  
(775) 284-8878

### Searchlight

**COLORADO RIVER FOOD BANK**  
200 Michael Wendell Way  
Searchlight, NV 89046  
(702) 297-1069
Silver Spring

SILVER STAGE PANTRY
3595 Ramsey Cutoff
Silver Springs, NV 89429
(775) 577-9161

Sparks

FOOD BANK OF NORTHERN NEVADA.
550 Italy Dr.
Sparks, NV 89434
(775) 331-3663

Winnemucca

WINNEMUCCA FOOD BANK
150 S. Bridge St.
Winnemucca, NV 89445
(775) 625-2223
To apply for SNAP you may go into any of the offices listed below or you can go online to https://dwss.nv.gov/ and apply online. To apply online please follow the directions on the web address provided. Please click on “Access Nevada”. This will send you to another page that will ask you to create an account. You will be required to create an account to continue the process. After creating your account you will be able to fill out the form online and have an appointment set up with a case manager to determine your eligibility to receive SNAP benefits.

700 Belrose Street
Las Vegas, NV 89107
Phone: (702) 486-1646

3330 Flamingo Road, Suite 55
Las Vegas, NV 89121
Phone: (702) 486-9400

611 North Nellis Blvd.
Las Vegas, NV 89121
Phone: (702) 486-4828

1040 West Owens Avenue
Las Vegas, NV 89106
Phone: (702) 486-1899

520 South Boulder Hwy.
Henderson, NV 89015
Phone: (702) 486-9400

1840 Pahrump Valley Road
Pahrump, NV 89048
Phone: (775) 751-7400
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Elko, NV</td>
<td>850 Elm St. #13</td>
<td>(775) 753-1233</td>
</tr>
<tr>
<td>Ely, NV</td>
<td>725 Avenue K</td>
<td>(775) 289-1657</td>
</tr>
<tr>
<td>Winnemucca, NV</td>
<td>501 Bridge St</td>
<td>(775) 623-6557</td>
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**CLOTHING RESOURCES**

<table>
<thead>
<tr>
<th>Resource</th>
<th>Address</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>CATHOLIC CHARITIES</td>
<td>1501 Las Vegas Blvd.</td>
<td>(702) 387-2291</td>
</tr>
<tr>
<td>HOPELINK</td>
<td>178 Westminster Way</td>
<td>(702) 556-0576</td>
</tr>
<tr>
<td>N. Las Vegas, NV 89149</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Henderson, NV 89015</td>
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</table>

**PERSHING COUNTY**

<table>
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<tr>
<th>Resource</th>
<th>Address</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>CLERK-TREASURER</td>
<td>400 S. Main St.</td>
<td></td>
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<tr>
<td></td>
<td>Lovelock, NV 89419</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Contact – Janice Painter (775) 273-2208</td>
</tr>
</tbody>
</table>
MILITARY RECORDS

To request your military records, go to the website: www.vetrecs.archives.gov

You may request a copy by writing to:

NPRC Mailing Address:

National Personnel Records Center

Military Personnel Records

1 Archives Drive

St. Louis, MO 63138

314-801-0800

HOUSING

It is important to know that you have a place to go upon release. The first step in returning to the community is finding a place to stay. This section includes ways to locate emergency shelter, transitional programs, and permanent housing assistance. Transitional or temporary housing can serve as a step toward full independence upon your release. However, there are often waiting lists for housing assistance programs, so you should ask about applying as soon as possible. If you are released and find yourself homeless, emergency assistance is available.

EMERGENCY AND TRANSITIONAL HOUSING

- To find out if there are homeless veteran service providers in your area, call 1-800-VET-HELP, write to NCHV, 333 1/2 Pennsylvania Ave., SE Washington, DC 20003-1148, or go to www.nchv.org.
• To find a list of emergency shelters for men, women and families in every state, check the Department of Housing and Urban Development online at www.hud.gov/homeless/hmlsagen.cfm.

• Coalitions for the Homeless are listed in the phone book of many cities and urban counties. You may also find local housing information at www.nationalhomeless.org/local/local.html.

• Nevada Department of Business & Industry HOUSING DIVISION. Visit website for lists of emergency housing www.nvhousing.state.nv.us

• Look in the phone book yellow pages under "Social Service Organizations" for local shelters or organizations that may be able to help.

• Look in the phone book blue pages under local, city, or county government Department of Social Services or "Human Services" or call the County Commissioner's Office for information about local low-income housing coalitions or homeless advocacy groups who may know what is available.

**SHELTERS**

**NORTHERN NEVADA/RENO**

**MEN**

**FRIENDS IN SERVICE HELPING (FISH)**

138 E. Long St.
Carson City, NV 89706
775-882-3474 (FISH)

**RENO MEN'S DROP IN CENTER**

**VOLUNTEERS OF AMERICA**

315 Record St.
Reno, NV 89512
775-329-4141
THE SALVATION ARMY

835 E. 2nd St.
Reno, NV 89512

Sacramento and Northern Nevada Office:
916-442-3691

FAMILIES & PREGNANT WOMEN

CENTER STREET MISSION

726 Kuenzli Ave.
Reno, NV 89512

OTHER SHELTER PROVIDERS

RENO HOUSING AUTHORITY

1525 E. 9th St.
Reno, NV 89512
775-329-3630

RENO-SPARKS GOSPEL MISSION – WOMEN AND CHILDREN CENTER

355 Record St.
Reno, NV 89512
775-329-0485

NORTH STAR

480 Galletti Way, Buildings 3 & 4
P.O. Box 52280
Sparks, NV 89434

ST. VINCENT’S TRANSITIONAL CENTER

275 E. 4th St.
Reno, NV
775-322-7073
VOLUNTEERS OF AMERICA
100 W. Grove St.
Reno, NV

SOUTHERN NEVADA/ LAS VEGAS

SENIORS

CANNON SENIOR CENTER
340 N. 11th St.
Las Vegas, NV
One Stop Shop for All Senior Citizens Needs
702-366-1522

WOMEN

HOMELESS TRANSITIONAL SHELTER
FOR PREGNANT WOMEN
SPONSORED BY INTERNATIONAL CHURCH OF LAS VEGAS
8780 W. Charleston Blvd, Suite 102
Las Vegas, NV
702-242-9850

MARIAN RESIDENCE
241 Palo Verde Drive
Henderson, NV
Women Ages: 50-70
803-565-6607
SAFE NEST FOR WOMEN
2915 W. Charleston Ave.
Las Vegas, NV
702-646-4981

SALVATION ARMY – PATH
35 W. Owens
Las Vegas, NV
Mentally Challenged Women
702-639-0277

YOUTH

NEVADA HOMES FOR YOUTH
525 S. 13th St.
Las Vegas, NV
702-380-2889

REGINA HALL
215 Palo Verde Dr.
Henderson, NV
702-565-9925

NEVADA PARTNERSHIP FOR HOMELESS YOUTH
4800 S. Maryland Pkwy, Suite E
Las Vegas, NV
888-907-7888
702-383-1332
FAMILIES

EOB PROJECT – HOME
330 W. Washington Ave., Suite 7
Las Vegas, NV
702-647-3307
Transitional Housing for Homeless Families & Rental Assistance to Prevent Homelessness

INTERFATIH HOSPITALITY NETWORK
500 W. Van Buren
Las Vegas, NV
702-638-8806
Shelter & Food for Homeless Families

OTHER

HACA (TEMPORARY LODGING/MOTEL)
702-486-6770 ext. 246

LAS VEGAS RESCUE MISSION
480 W. Bonanza Rd.
Las Vegas, NV
702-382-1766

SALVATION ARMY
35 W. Owens Ave.
Las Vegas, NV
702-642-0727

ST. VINCENT’S HELP APARTMENTS
1516 N. Main St.
Las Vegas, NV
702-382-6727
Single Men & Women with Income, Seniors and Handicapped

Below are a list of transitional living facilities, licensed treatment facilities and halfway housing facilities in Nevada. The list is based on information from the Nevada State Health Division and Nevada Division of Parole and Probation. Parties should check with the Nevada Department of Probation and Parole to verify current and accurate information.
CARSON CITY

Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient Substance Abuse Counseling (IPSAC)

COMMUNITY COUNSELING CENTER

DETOX SERVICES

900 E. Long Street
Carson City, NV 89701
775-882-3945

ELKO

Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient Substance Abuse Counseling (IPSAC)

VITALITY CENTER

Mailing Address:
PO BOX 2580
Elko, NV 89801

Physical Address:
3740 Idaho St.
Elko, NV 89801
775-738-8004
28 day program
Type: Substance Abuse
**FALLON**
Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient Substance Abuse Counseling (IPSAC)

**NEW FRONTIER TREATMENT CENTER**
1490 Grimes Ave.
Fallon, NV 89406
775-423-1412
28 day program

**LAS VEGAS**
Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient Substance Abuse Counseling (IPSAC)

**HELP OF SOUTHERN NEVADA**
1417 Las Vegas Blvd.
N. Las Vegas NV 89101
702-385-3776

**SALVATION ARMY**
211 Judson Ave.
N. Las Vegas, NV 89030
702-399-2769

**WEST CARE INC. HARRIS SPRINGS**
1200 HARRIS Springs Rd.
Las Vegas, NV 89124
Type: Substance Abuse

**WEST CARE – WOMEN AND CHILDREN'S CAMPUS**
5659 Duncan Dr.
Las Vegas, NV 89130
702-385-2090
### Licensed Transitional Living Facilities

<table>
<thead>
<tr>
<th>U.S. VETERANS, INITIATIVE</th>
<th>HOPE HOUSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>525 E. Bonanza Ave.</td>
<td>2500 Apricot Lane</td>
</tr>
<tr>
<td>Las Vegas, NV 89106</td>
<td>Las Vegas, NV 89108</td>
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<tr>
<td>702-336-0456</td>
<td>702-499-8696</td>
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</table>

<table>
<thead>
<tr>
<th>KEY FOUNDATION</th>
<th>LAS VEGAS COMMUNITY CORRECTIONS CENTER/ G.E.O. CARE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1001 N. “A” St</td>
<td>290 Industrial Rd.</td>
</tr>
<tr>
<td>Las Vegas, NV 89101</td>
<td>Las Vegas, NV 89109</td>
</tr>
<tr>
<td>702-384-0202</td>
<td>For admittance: 702-953-1162 ext. 77711</td>
</tr>
</tbody>
</table>

- Housing for veterans who are work ready

### Licensed Halfway House (HWH)

<table>
<thead>
<tr>
<th>CASTLE HOUSE</th>
<th>FREEDOM HOUSE</th>
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<tbody>
<tr>
<td>4983 Alamogordo St.</td>
<td>3832 Palos Verdes St.</td>
</tr>
<tr>
<td>Las Vegas, NV 89102</td>
<td>Las Vegas, NV 89119</td>
</tr>
<tr>
<td>702-568-1463</td>
<td>702-485-1300</td>
</tr>
</tbody>
</table>

Contact Person: Jeffrey Iverson
SOLUTIONS RECOVERY INC
1355 Westwind Rd.
Las Vegas, NV 89146
702-228-8520

WALTER HOVING HOME
3353 Red Rock St.
Las Vegas, NV 89146
702-369-0613

WE CARE FOUNDATION
2216 S. 6th St.
Las Vegas, NV 89104
702-369-0613

WYOMING HOUSE
4959 Wyoming Ave.
Las Vegas, NV 89104
702-580-4018

SERENITY HOUSE
5066 Edna Ave.
Las Vegas, NV 89146
702-871-8065

Privately funded treatment facilities exempt from licensing

OXFORD HOUSE
4409 Thompson Circle
Las Vegas, NV 89107
702-646-8173

Facilities that assist in finding housing; do not maintain ADA/TLF/HWH facility licenses
COMMUNITY BASE OUTREACH CLINIC

912 W. Owens St.
Las Vegas, NV
702-636-3000 ext. 4077
Type: Homeless Veterans Only

RENO

Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient Substance Abuse Counseling (IPSAC)

<table>
<thead>
<tr>
<th>BRISTLECON</th>
<th>RIDGE HOUSE-REPORTING</th>
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<tbody>
<tr>
<td>1725 S. McCarran Blvd.</td>
<td>900 W. 1st St.</td>
</tr>
<tr>
<td>Reno, NV 89502</td>
<td>Reno, NV 89203</td>
</tr>
<tr>
<td>775-954-1400</td>
<td>775-322-8941 ext. 12</td>
</tr>
<tr>
<td>Fax: 775-954-1406</td>
<td>Contact: Denise Culpepper</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RIDGE HOUSE</th>
<th>RIDGE HOUSE II</th>
</tr>
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<tbody>
<tr>
<td>57 Vine Street</td>
<td>578 Keystone</td>
</tr>
<tr>
<td>Reno, NV 89502</td>
<td>Reno, NV 89502</td>
</tr>
<tr>
<td>775-322-8941 ext. 12</td>
<td>775-322-8941 ext. 12</td>
</tr>
<tr>
<td>Contact: Denise Culpepper</td>
<td>Contact: Denise Culpepper</td>
</tr>
<tr>
<td>Type: Substance Abuse</td>
<td>Type: Substance Abuse</td>
</tr>
</tbody>
</table>
RIDGE HOUSE II
905 Mauldin Lane
Reno, NV 89502
775-322-8941 ext. 12
Contact: Denise Culpepper
Type: Substance Abuse

RIDGE HOUSE III
990 Cambridge
Reno, NV 89502
775-322-8941 ext. 12
Contact: Denise Culpepper
Type: Substance Abuse

STEP TWO LIGHTHOUSE OF THE SIERRA
3700 Safe Harbor Way
Reno, NV 89512
775-787-9411

Licensed Transitional Living Facilities (TLF)

SAFE HARBORS OF NEVADA
469 East 9th St.
Reno, NV 89512

SAFE HARBORS OF NEVADA
486 Highland Ave.
Reno, NV 89512
775-337-6777
Licensed Halfway House (HWH)

THE LAUNCHING PAD dba THE EMPOWERMENT CENTER
7400 S. Virginia St.
Reno, NV 89511
775-853-5441
Intake: 775-544-1660
Fax: 480-247-5562
Privately funded treatment facilities exempt from licensing

SALVATION ARMY
2300 Valley Rd.
Reno, NV 89512
775-688-4570

RENO SPARKS GOSPEL MISSION
355 Record St.
Reno, NV 89512
775-329-0485
Facilities that assist in finding housing; do not maintain ADA/TLF/HWH facility licenses

NORTHERN NEVADA HOPES
Reno, Nevada
775-786-4673
775-348-2893
775-348-1300
Long-term or Permanent Housing
Public housing waiting lists can be long, but the length of time can vary from place to place. Even if you are not sure where you want to live yet, apply to get on the waiting list so that you have as many options as possible. To learn how to apply, contact the local housing authority listed in the phone book blue pages under "Local Government, Public Housing Authority".

You are encouraged to connect immediately upon your release with the re-entry specialist as well as the Veteran Homeless Service within your VISN upon your release.

### RENTAL AND UTILITIES ASSISTANCE

<table>
<thead>
<tr>
<th>HELP OF SOUTHERN NEVADA</th>
<th>SALVATION ARMY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1640 E. Flamingo Road #100</td>
<td>1581 N. Main St</td>
</tr>
<tr>
<td>Las Vegas, NV 89119</td>
<td>Las Vegas, NV 89101</td>
</tr>
<tr>
<td>(702) 369-4357</td>
<td>(702) 649-8240</td>
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<tr>
<th>CATHOLIC CHARITIES</th>
<th>LUTHERAN SOCIAL SERVICES</th>
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</thead>
<tbody>
<tr>
<td>1501 Las Vegas Blvd. N</td>
<td>51 N. Pecos Rd., Stes. 109-113 Las Vegas, NV 89101</td>
</tr>
<tr>
<td>Vegas, NV 89101</td>
<td></td>
</tr>
<tr>
<td>(702) 387-2291</td>
<td>(702) 639-1730</td>
</tr>
<tr>
<td>Utilities</td>
<td>(702) 639-1736</td>
</tr>
</tbody>
</table>
NV ENERGY
Project Reach
(702) 403-5200
Rent and Utilities (when funds available). Applicants must be age 62 or older or medically fragile and meet other factors of eligibility

LAS VEGAS URBAN LEAGUE
930 W. Owens
Las Vegas, NV 89106
(702) 636-3949
Rent and Utilities Assistance

LDS FAMILY SERVICES
Las Vegas:
North Las Vegas, NV 89031
(702) 385-1072
Reno:
580 Reactor Way Ste 140
Reno, NV 89502
(702) 924-1600
Rent and Utilities Assistance

JEWSH FAMILY SERVICE
4794 S. Eastern Avenue, Suite C
(702) 732-0304
Utilities Assistance

ELKO COUNTY WELFARE
540 Court Street, Suite 105
Elko, Nevada 89801
(775) 738-4375
Contact-Roxanne Sutter, Eligibility Specialist
Rent and Utilities Assistance
<table>
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<tr>
<th><strong>HUD (SECTION 8 HOUSING)</strong></th>
<th><strong>LIHEA</strong></th>
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<tr>
<td>163 S. 6&lt;sup&gt;th&lt;/sup&gt; St.</td>
<td>559 S. Saliman #101</td>
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<tr>
<td>Elko, NV 89801</td>
<td>Carson City, NV 89701</td>
</tr>
<tr>
<td>(775) 753-4300 OR</td>
<td>(775) 687-4420</td>
</tr>
<tr>
<td>1-800-426-6232</td>
<td>Provides benefits to eligible</td>
</tr>
<tr>
<td><em>Housing based off of</em></td>
<td><em>households with</em></td>
</tr>
<tr>
<td><em>Income for rent</em></td>
<td><em>costs of heating and cooling</em></td>
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<tr>
<th><strong>NEVADA RURAL HOUSING</strong></th>
<th><strong>USDA RURAL DEVELOPMENT</strong></th>
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<tr>
<td>1500 College Pkwy.</td>
<td>555 W. Silver St. Ste 101</td>
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<tr>
<td>Elko, NV 89801</td>
<td>Elko, NV 89801</td>
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<tr>
<td>1-800-426-8666</td>
<td>(775) 738-8468 ext. 109</td>
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<tr>
<td><em>Low income housing assistance</em></td>
<td>Contact – Kelli Colyer</td>
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<td>Provide homeownership to low</td>
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<td>income families</td>
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<tr>
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<td>and individuals with a variety of</td>
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<td>financing programs. Home repair</td>
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<tr>
<th><strong>HUMBOLDT INDIGENT PROGRAM</strong></th>
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<tr>
<td>801 Fairgrounds Road</td>
<td></td>
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<tr>
<td>Winnemucca, Nevada NV 89445</td>
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<tr>
<td>(775) 623-6342</td>
<td></td>
</tr>
<tr>
<td>Contact: Anita Paque</td>
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</table>
FINDING & KEEPING A JOB

Finding a job may be hard and can seem overwhelming, but it is possible and very important! When released you may find that you are completely starting over. You should ask for job counseling and training while incarcerated so you are prepared to work when released. Don’t wait until you get out starting thinking about what you will do. Start planning now! Communication with your re-entry specialist is necessary as well as to stay connected to the resources within the Veterans Health Administration.

EMPLOYMENT SERVICES

- **Department of Labor**: Disabled Veterans Outreach Program (DVOP) and Local Veterans Employment Representatives (LVER) work to help veterans find and keep jobs. DVOP specialists develop job and training opportunities for veterans with service-connected disabilities, linking veterans with employers and making sure follow-up services are provided. LVER specialists are located in state employment offices (also called One-Stop Career Centers or Unemployment Offices). To find a DVOP or LVER near you, visit your state employment service office listed in the phone book blue pages under “State Government, Employment Agencies,” or go to [www.dol.gov/vets/aboutvets/contacts/main.htm](http://www.dol.gov/vets/aboutvets/contacts/main.htm).

- The State of Nevada has a **Vocational Rehabilitation program** that helps people with disabilities find and keep jobs. Apply for these services immediately after your release. Look in the phone book blue pages under “Department of Social and Health Services (DSHS),” then "Vocational Rehabilitation,” or search the Internet for "Vocational Rehabilitation" in your state. Nevada State’s office: (775) 684-4070

- **Department of Veterans Affairs’ Compensated Work Therapy Program (CWT)** is available to some veterans. CWT offers structured work opportunities and supervised therapeutic housing for at-risk and homeless veterans with physical, mental health and addictions problems. VA contracts with private industry and the public sector
for work by these veterans, who learn job skills, re-learn successful work habits, and regain a sense of self-esteem. Veterans are paid for their work and given assistance with employment in the community. Contact the local VA Medical Center to see if you qualify. Call 1-877-222-8387 to find the medical center nearest you or log onto www.visn21.med.va.gov or www.visn22.med.va.gov

- **Department of Veterans Affairs website** can help job seekers prepare resumes, find on-the-job training and apprenticeship programs, and search for job openings by state. For more information about VA employment assistance services and programs, and for contact information in your area, go to [www.va.gov](http://www.va.gov), and click on “Vocational Rehabilitation and Employment Services.”

- **Homeless Veterans’ Reintegration Projects (HVRP).** HVRP assists veterans with job search preparation, vocational counseling, occupational skills training, on-the-job training, trade skills certification and licensing, and job placement assistance and referral to supportive services. To find out if you may be eligible and how to access, Workforce Development, (702) 366-0456.

- **EVOLVE (Educational and Vocational Opportunities) Leading to Valuable Experience** offers motivational counseling, case management, vocational education, and job placement to individuals with criminal histories. Services available include resume preparation, interview techniques and mentorship. Contact: 19 Stella Lake St, suite 20, Las Vegas, NV 89106, Phone: 702-638-6371, E-Mail: [www.lasvegas.gov](http://www.lasvegas.gov)

- **Nevada Job Connect** is charged with overseeing and providing workforce development services to employers and job seekers in Nevada. For job seekers, Nevada Job Connect offers career development information, job search resources, training programs, and, as appropriate, unemployment benefits. For more info: [http://www.nevadajobconnect.com/index.htm](http://www.nevadajobconnect.com/index.htm)
• **Goodwill Industries**

  Contact the Goodwill nearest you. Goodwill provides pre-release services on helping you obtain the necessary documents and skills needed to begin job searching. Skill training is offered for successful communication within the workplace and learning a skill or trade to get to work or find a better job. There are life skills for a rounded lifestyle with relationships, family, and parenting.

• **Las Vegas Urban League**

  REXO Champs assists in the transition from prison back to the community. The goal is to provide services through family re-unification, educational services, mentoring and referrals to you self-sufficient. For more information: call (702)483-4200 or email Rexoinfo@lvul.org

• **The Work Opportunity Tax Credit (WOTC)** is a federal tax credit to reduce the federal tax liability of private for profit employers to be used as an incentive for employers to hire individuals from eight different targeted groups to include veterans and ex-felons. WOTC can save an employer as much as $2,400 in taxes when they hire a worker who historically has had a hard time landing a job. And it’s easy. All an employer has to do is hire a qualified worker, fill out the Pre-Screening Notice (8850) and Individual Characteristics Form (9061) and drop them in the mail within 21 calendar days from the start date of employment. An ex-felon who has a hiring date, which is not more than one year after the last date on which they were convicted or released from prison, and is a member of an economically disadvantaged family is qualified for WOTC. The Employment Security Department is the “Right Connection” to the Work Opportunity Tax Credit. If an employer wants more information and forms, they can call the WOTC Unit at 1-800-669-9271, or contact their local Work Source Center.
Nevada State Bonding Program does not have bonding insurance in this state. Nevada does require work cards in many areas of employment. Health, Tam and/or Security cards are required for many employers. The Security card will verify their current legal status (outstanding warrants, parole violations, etc.) and are required prior to employment. Providing accurate information regarding past incarceration will minimize chances of job termination. Nevada identification is a requirement of employment.

EMPLOYMENT SERVICES LISTING:

NEVADA PARTNERS
710 W. Lake Mead Blvd.
North Las Vegas, NV 89030
(702) 924-1600

NEVADA DEPARTMENT OF EMPLOYMENT TRAINING
2800 E. St. Louis Avenue
Las Vegas, NV 89104
(702) 486-0200

FOUNDATION FOR AN INDEPENDENT TOMORROW
1931 Stella Lake Drive
Las Vegas, NV 89106 (702) 367-4348
J.O.I.N.

Reno
1201 Terminal Way, Suite 104
Reno, NV 89502
(775) 336-4450

Fallon/Fernley
121 Industrial Way
Fallon, NV 89406
(775) 423-6162

460 W. Main St., #110,
Fernley, NV 89408
(775) 835-6360

Ely
1500 Avenue F, Suite 1
Ely, NV 89301
(775) 289-3061

Winnemucca
705 E. 4th Street
Winnemucca, NV 89445
(775) 623-6218
IF ELIGIBLE, as soon as you are released, we encourage you to enroll in the VA Health Benefits System. Every VA Medical Center has a Health Care for Homeless Veterans Coordinator who helps veterans and their families find resources inside and outside the VA Health Care system. Call 1-877-222-8387 to find the medical center nearest you.

VA MEDICAL CENTERS

VA Southern Nevada Healthcare System
6900 North Pecos Road
North Las Vegas, Nevada 89086
Phone: 702-791-9000

VA Sierra Nevada Health Care System
1000 Locust Street Reno, NV 89502
Phone: 775-786200 or (888)838-6256
Fax: 775-328-1464
Community Based Outpatient Clinics

Elko Outreach Clinic
762 14th Street
Elko, NV 89801
Phone: 775-753-2014

Ely CBOC

William Bee Ririe Rural Health Clinic
#6 Steptoe Circle
Ely, NV 89301
Phone: 775-289-3612 ext. 131
Fax: 801-584-5673

VA Lahontan Valley Outpatient
Clinic 345
West A Street
Fallon, NV 89406
Phone: 775-428-6161

Pahrump Community Based Outpatient Clinic
2100 E. Calvada Blvd.
Pahrump, NV 89048
Phone: (775) 727-7535
Fax: (775) 751-6416
If ineligible for veteran's benefits, free or low-cost health care may be available from the following sources:

- Department of Social and Health Services (DSHS) can tell you where to find health care facilities for the homeless. Check the phone book blue pages under local, city, or county government for the number. County Social Service agencies can issue a medical card, if eligible. For medical care contact Nevada Rural Health Centers.
  

- National Health Care for the Homeless Council has a list of health care providers working with homeless people across the nation. For a list of providers in your state, go to www.nhchc.org.

- Free clinics are run by many local organizations and communities. Look in the phone book blue pages under "Public Health" to contact local government office for clinics in your area.

Special Health Information for Veterans:

If you think you may be at risk for AIDS and HIV infection after your release, contact the nearest VA Medical Center to be tested, and seek assistance. Those at highest risk for AIDS and HIV infection are:

- People who share needles or syringes to inject drugs or steroids;
- Those born to mothers who have HIV;
- Anyone who has sex with anyone who is at risk for HIV / AIDS.
- Engaging in unprotected/unsafe sexual partners
Veterans, homeless, and incarcerated people are at high risk for Hepatitis C (HCV), a serious disease that can cause cirrhosis (scarring of the liver) and liver cancer. If you think you are at risk after your release, contact the nearest VA Medical Center to be tested and seek HCV counseling. You are at risk if:

- You ever used a needle to inject drugs;
- You had a blood transfusion or organ transplant before 1992;
- You were a health care worker and had contact with blood;
- People who received blood transfusions before 1985;
- You were on long-term kidney dialysis;
- Your mother had hepatitis C when she gave birth to you.

**MENTAL HEALTH SERVICES**

*If eligible for veterans’ benefits:*

Contact the Homeless Veteran Services Coordinator at the local VA Medical Center. Call 1-877-222-8387 to find the medical center nearest you.

For readjustment counseling, contact your local Vet Center.

**RENO VET CENTER**

1155 W. 4th St., Suite 101, Reno, NV 89503
Phone: 775-323-1294

**LAS VEGAS VET CENTER**

1919 S. Jones Blvd., Suite A, Las Vegas, NV 89146
Phone: 702-251-7873

Henderson Vet Center
400 North Stephanie Ste 180
If not eligible for veterans’ benefits, the following sources may be able to tell you where you can go to get help:

- National Alliance for the Mentally Ill lists community mental health services providers at www.nami.org, or call 1-800-950-6264.

- National Mental Health Association offers support groups, rehabilitation, socialization, and housing services through 340 community organizations located across the country. Call 1-800-969-NMHA, or find a local office online at www.nmha.org.

- Southern Nevada Adult Mental Health and Southern Nevada Adult Mental Health provides a continuum of services and programs for adults with mental health needs. 6161 W. Charleston Blvd., Bldg. 3A, Las Vegas, NV 89146. (702) 486-8020.

Substance Abuse Treatment

If eligible for veterans’ benefits:

Contact the Addictions Treatment Center at the local VA Medical Center. Call 1-877-222-8387 to find the medical center nearest you.

If not eligible for veterans’ benefits, the following sources may be able to tell you where you can go to get help:

- The Department of Health and Human Services Drug and Alcohol Treatment Referral Routing Service can refer you to local programs. Call 1-800-662-4357.

- Focus On Recovery Helpline - A 24-hour national alcohol and drug abuse addiction and treatment hotline: 1-800-888-9383.
- Alcohol and Drug Abuse Support groups.

List of Licensed Treatment Facilities

(Based on information from the Department of Parole andProbation, November 2012)

Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities
Also known as Inpatient Substance Abuse Counseling (IPSAC)

COMMUNITY COUNSELING CENTER

DETOX SERVICES

900 E. Long Street

Carson City, NV 89701

775-882-3945

28 day program

VITALITY CENTER

Mailing Address:

PO BOX 2580

Elko, NV 89801

Physical Address:

3740 Idaho St.
Elko, NV 89801
775-738-8004

**SALVATION ARMY**

211 Judson Ave.
N. Las Vegas, NV 89030
702-399-2769

**SALVATION ARMY – ADULT REHAB PROGRAM**

39 Owens
Las Vegas, NV 89030
702-870-4087

**SOULTIONS RECOVERY**

5660 North Dapple Gray Road
Las Vegas, NV 89149
702-228-8520

**WEST CARE INC. HARRIS SPRINGS**

1200 HARRIS Springs Rd.
Las Vegas, NV 89124

**WEST CARE – WOMEN AND CHILDREN’S CAMPUS**

5659 Duncan Dr.

**BRISTLECONE**

1725 S. McCarran Blvd.
Reno, NV 89502
775-954-1400
Las Vegas, NV 89130  
702-385-2090  
Fax: 775-954-1406

<table>
<thead>
<tr>
<th>ridge house-reporting</th>
<th>Ridge House</th>
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<tbody>
<tr>
<td>900 W. 1st St.</td>
<td>57 Vine Street</td>
</tr>
<tr>
<td>Reno, NV 89203</td>
<td>Reno, NV 89502</td>
</tr>
<tr>
<td>775-322-8941 ext. 12</td>
<td>775-322-8941 ext. 12</td>
</tr>
<tr>
<td>Contact: Denise Culpepper</td>
<td>Contact: Denise Culpepper</td>
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<th>Ridge House II</th>
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<tbody>
<tr>
<td>578 Keystone</td>
<td>905 Mauldin Lane</td>
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<tr>
<td>Reno, NV 89502</td>
<td>Reno, NV 89502</td>
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<tr>
<td>775-322-8941 ext. 12</td>
<td>775-322-8941 ext. 12</td>
</tr>
<tr>
<td>Contact: Denise Culpepper</td>
<td>Contact: Denise Culpepper</td>
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- The American Legion provides Temporary Financial Assistance, (TFA) from its national headquarters to help maintain a stable environment for children of veterans. To obtain an application, look in the phone book to contact a local post or call American Legion Department of Nevada, 702-382-2353.
• If you are unemployed with little or no income, you may be able to get food stamps. A person may normally qualify for $85 to $100 worth of food stamps per month. Call the toll-free information number at 1-800-221-5689, or find a list of food stamp hotlines for each state at www.fns.usda.gov/fsp/contact_info/hotlines.htm. You can also contact the local Department of Human Services, many drop-in shelters, or legal aid services to ask for an application. Nevada State Welfare/Medicaid

  Phone: 775-448-5000.

• Supplemental Security Income (SSI) benefits can be applied for before your release, even though you will not receive the benefits until after you are released. Food Stamp applicants can also apply for SSI. Normally, it takes about three months to review an application, so apply well before your release date. It is best to get help filling out the application. For detailed information or assistance, call 1-800-772-1213, call or your local social security administration office listed in the phone book blue pages, or go to: http://www.fns.usda.gov/fsp/contact
  info/hotlines.htm

• Federal Emergency Management Agency (FEMA) has a program called Emergency Food and Shelter Program to help prevent homelessness. Contact the local Office of the Mayor or United Way to ask who awards this money in your area and what the rules are.

  LEGAL HELP

• You should talk to a Veterans Advocate Service Officer for help with discharge upgrades, seeking benefits, and filing a VA claim (call 1-800-562-2308 for the nearest Service Officer).

  To request your military records, go to the website: vetrecs.archives.gov

DD form 293 – Application for Review of Discharge
**Other legal issues:**

- Most laws are state-specific. Most common legal problems are governed by the law in the state where you live or where the problem occurred. When looking for legal help, make sure that information you find applies to your state, or that the lawyer or other service provider is qualified to work in your state.

- The American Bar Association has a web site with guidelines about free legal services and links to directories of legal aid offices and pro-bono programs. Go to: www.abanet.org

- Legal Services or Legal Aid offices have staff lawyers to provide free legal help to poor clients. The lawyers are usually experts in the types of problems that poor clients often have. Look in the yellow pages for a local Legal Aid office or check online for the program, nearest you. Carson City office: 800-323-8666, Las Vegas office: 800-522-1070 Web Site: www.nlslaw.net

- Pine Tree Legal Assistance has an online list of organizations across the nation that provides free legal help to clients who qualify. Go to www.ptla.org/links/services.htm.

- Lawyers in private practice sometimes volunteer in "pro-bono" programs to take cases for poor clients free of charge. Check the yellow pages to contact your Local Bar Association to learn if there is a pro-bono program in your community, or go to www.abanet.org/barserv/stlobar.html.

  State Bar of Nevada, for referral services, 800-789-5747 (in-state)

  E-Mail: ileanav@nvbar.org  Web Site: www.nvbar.org/publicServices/index3.php3
- Criminal Record Repository

This is the agency individuals may contact to obtain a copy of their state criminal history and learn about the process of sealing, expunging or dealing with discrepancies. The criminal record repository can also tell the individual who else is legally entitled to have access to his or her record. You can obtain a copy by completing form NHP-006, a fingerprint card with the subject's fingerprint impressions, and a money order or certified check made payable to the "Nevada Highway Patrol."

Contact: Nevada Department of Public Safety. Nevada Highway Patrol, Records and Identification Bureau, 808 West Nye Lane, Carson City, NV 89703. Phone: 775-687-1600 Web Site: [http://nvrepository.state.nv.us/](http://nvrepository.state.nv.us/)

Women Veterans

- Most VA Medical Centers and readjustment offices have a designated Women Veterans Coordinator to assist women veterans in accessing VA benefit programs and healthcare services. Call 1-877-222-8387 to find the medical center nearest you.
<table>
<thead>
<tr>
<th>ITEM</th>
<th>YES</th>
<th>NO</th>
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<tbody>
<tr>
<td>Social Security Card</td>
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<td>Birth Certificate</td>
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<td>Driver’s License/Insurance</td>
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<td>Credit Report</td>
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<td>State Identification Card</td>
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<td>Resume</td>
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<td>Support Groups</td>
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<td>Child Support Issues</td>
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<td>(Please go to Clothing for resources)</td>
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<tr>
<td>Transportation</td>
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<tr>
<td>(NDOC transports to parole office if the inmate is on parole; if expiring sentence, NDOC will transport to the nearest Greyhound bus station.)</td>
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<td>Food (Please go to Food for resources)</td>
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<tr>
<td>Education (Please go to Education for resources)</td>
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<td>Veteran’s Assistance</td>
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<td>Employment (Please go to Employment for resources)</td>
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<td>Legal Assistance (Please go to Legal for resources)</td>
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<td>Telephone</td>
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<tr>
<td>Parole to unfamiliar area/location</td>
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<td>Financial Concerns</td>
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<tr>
<td>Restitution</td>
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<tr>
<td>Parole Registering (All felons must register with the Metro Police Department within 10 days of arriving to Nevada)</td>
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<tr>
<td>Classes (examples: Domestic Violence, Anger Management)</td>
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<td>Other:</td>
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CHECKLIST

Using This Guide

☐ Ask about classes or resources to help you plan for your release.

☐ Make a list of your needs.

☐ Make a list of who may be able to help you.

☐ Write letters and/or contact organizations by phone or email.

☐ Write down the steps you take so that you do not repeat them.

Just for Veterans

☐ Know where to call toll-free for help.

☐ Contact organizations about what services they have to offer.

☐ Think about your housing needs and gather information about what is available locally.

☐ Learn about job resources and create a plan to find a job.

☐ Learn about health issues, and what services are available.

☐ Learn about the resources available for substance abuse and mental health treatment in your area.

☐ Learn about your options to get financial help.

☐ Begin to take care of other legal issues.

☐ Learn about homeless veterans services.

☐ Learn about resources for women veterans
If you are not currently receiving benefits, find out if you can or should be.

If you are receiving benefits, notify the VA when you go to prison to avoid an overpayment.

Contact a veteran service representative to represent you and assist you in filing a claim.

Apply for apportionment so that some of the money withheld may be given to eligible family members.
Internet connections are usually available at local libraries. The following are but a few sites that can help you.

**General**

- **www.usa.gov**

On USA.gov, you can search millions of web pages from federal and state governments, the District of Columbia and U.S. territories. Most of these pages are not available on commercial websites. FirstGov has the most comprehensive search of government anywhere on the Internet.

**Benefits**

- **www.Govbenefits.gov**

GovBenefits.gov is a partnership of Federal agencies with a shared vision - to provide improved, personalized access to government assistance programs. GovBenefits.gov will help you answer that question. Our online screening tool is free, easy-to-use, and completely confidential. We do not require your name, phone number, Social Security number, or any other information that could be used to identify you. You answer a series of questions about yourself, and then GovBenefits.gov returns a list of government benefit programs you may be eligible to receive along with information about how you can apply.

  - **www.Disabilityinfo.gov**

This user-friendly Web site contains links to information of interest to people with disabilities, their families, employers, service providers and other community members.

**VA Web sites**

- **www.va.gov** Main website for Department of Veterans Affairs.
- **www.desertpacific.va.gov** Web site for VA medical services in Southern Nevada
- **www.visn21.va.gov** Web site for VA medical services in Northern Nevada

**Social Security Administration**

- **www.ssa.gov**

**Employment**

- **www.dol.gov/vets**

US Department of Labor—special programs for homeless and incarcerated Veterans.