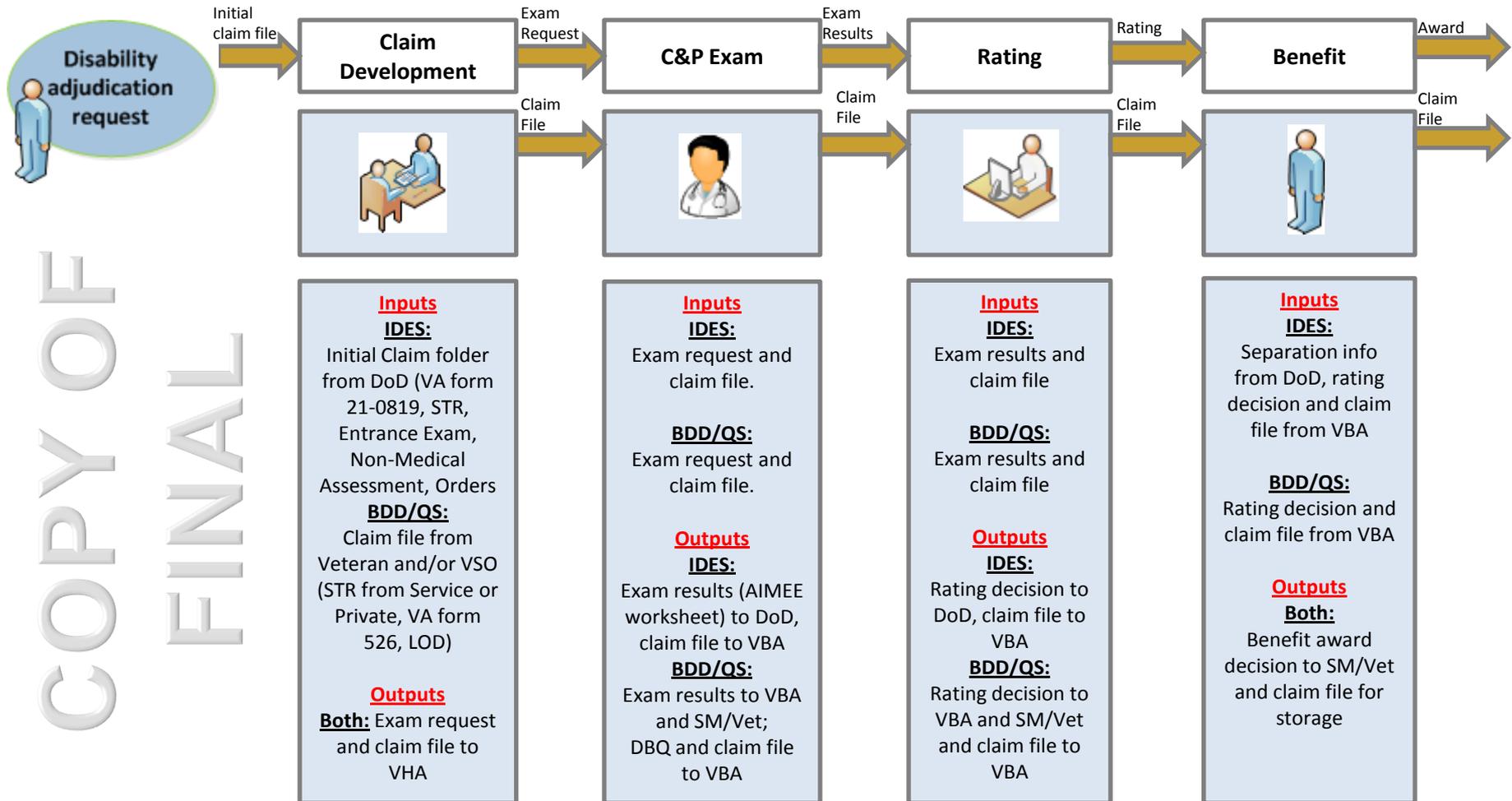


Disability claims arrive at VA from three pre-discharge processes (IDES, BDD and QS) and from Veterans post discharge. The IDES is a joint process with DoD which requires receiving and sending information between the Services and VA. In the BDD and QS processes, the Service Member or Veteran (and possibly a VSO assisting with the claim) exchange information with VBA, VHA. Throughout all disability claims adjudication, the VA performs **claim development**, a **C&P exam**, **determines a rating** and **issues benefits**.



COPY OF
FINAL